



March 6, 2020

The Honorable Janet T. Mills State of Maine Office of the Governor 1 State House Station Augusta, Maine 04333-0001

Joint Standing Committee on Veterans and Legal Affairs c/o Legislative Information Office 100 State House Station Augusta, ME 04333

#### RE: Maine Veterans' Homes - Annual Report to the Joint Standing Committee on Veterans and **Legal Affairs**

Dear Governor Mills, Senator Luchini and Representative Shneck:

Pursuant to 37-B MRSA §611, I am providing the following information on the mission, operations and health of the Maine Veterans' Homes (MVH). I have also attached the FY 2019 audited financial statements for your information.

MVH was established by the Maine Legislature in 1977 as a quasi-state "body corporate" to provide longterm care and support to eligible Veterans and family members. Unique to State Veterans Homes across the nation, MVH operates as an independent nonprofit organization and receives no routine direct state appropriations. MVH operates six facilities in locations that were set by statute: Augusta, Caribou, Scarborough, Bangor, South Paris, and Machias. The MVH Board of Trustees is appointed by the Governor. MVH mission statement is "Caring for Those Who Served" and we are committed to providing high quality, compassionate care and support to Maine's elderly and disabled Veterans.

In FY 2019, MVH cared for 1,442 residents, including 1,222 Veterans and 220 spouses. Average daily census was 598.6, or 94.7% bed occupancy. MVH operates 640 beds, including 462 skilled nursing facility and 178 residential care (PNMI Appendix C) beds. MVH employs over 1,100 full-time, part-time and perdiem staff.

MVH is nationally recognized for quality of care and customer service. All MVH nursing homes have the highest 5-star overall rating by Center for Medicare and Medicaid Services (CMS) Nursing Home Compare. MVH Scarborough and MVH Machias have achieved National Gold Quality Awards by the American Health Care Association - the first and only facilities in Maine! MVH overall is consistently rated "Best in Class" (top 15 percent) nationally by Pinnacle Quality Insight for customer satisfaction.

#### AUGUSTA

310 CONY ROAD AUGUSTA, ME 04330 1-888-684-4464

BANGOR 44 HOGAN ROAD BANGOR, ME 04401 1-888-684-4665

CARIBOU 163 VAN BUREN ROAD CARIBOU, ME 04736 1-888-684-4667

# Machias

32 VETERAN WAY MACHIAS, ME 04654 1-877-866-4669

Scarborough 290 US ROUTE 1 SCARBOROUGH, ME 04074 1-888-684-4666

SOUTH PARIS 477 HIGH STREET SOUTH PARIS, ME 04281 1-888-684-4668

CENTRAL OFFICE 460 CIVIC CENTER DRIVE AUGUSTA, ME 04330 1-800-278-9494

The 2014 MVH strategic master plan identified over \$200M in capital projects over the next 15 years to replace aging buildings with new facilities and programs to provide person-directed care and improve quality of life for our elderly and disabled Veterans. In February 2019, MVH began construction on a 138-bed replacement facility for the original Augusta home, which opened in 1983. The new facility is located on Old Belgrade Road across from the Maine General Medical Center. The total cost of the project will be \$91 million. Funding sources for the project include \$49 million VA construction grant, \$20 million borrowing (revenue bond), and \$22 million from capital reserves. In order to qualify for VA grant funding, the new facility will be small-house model, featuring all private rooms in 12 stand-alone households. Construction is on target for completion in early 2021.

MVH is facing two major funding challenges. Last year, the Legislature appropriated a one-time supplemental payment to MVH in the budget for FYs 2019-20 and 2020-21 to help combat continuing MaineCare reimbursement shortfalls. In FY 2018, MaineCare reimbursed MVH less than 85% of allowed costs, creating over a \$5M MaineCare gap for MVH nursing home and residential care operations combined. We are working with MaineCare to receive the appropriated funds; however, a permanent solution is essential to preserving access to quality care and support for Veterans in future years.

In addition, the VA published new regulations in late 2018 that have resulted in loss of federal grants for Veterans with early dementia, which affects nearly our entire 178-bed residential care mission. This is despite the fact that these facilities were built with VA construction grants and operated for 15 years with VA oversight. The VA Secretary has granted equitable relief to current Veterans admitted prior to January 17, 2020. However, as new Veterans replace these residents, the lost VA grant assistance will grow to approximately \$2.7M annually system wide. We are working with our Congressional delegation and National Association of State Veterans Homes to change eligibility criteria, but any fix is likely years away.

State Veterans Homes are managed and operated by their respective states but must meet Department of Veterans Affairs (VA) requirements to qualify for federal grants and VA programs. These include matching VA construction grants, per diem grants, and VA provider agreements for severely disabled Veterans. MVH saves the State nearly \$3M annually in Medicaid expenditures by utilizing federal programs to keep Veterans off MaineCare. In addition, MVH has saved the State approximately \$70M since 2000 by providing 100% of the required state match for VA construction grants and life-safety projects, unlike all other states.

## We recommend that the Administration and Legislature work collaboratively with MVH to fully explore mechanisms to more adequately and equitably provide for its unique Veteran population and operational requirements, and to be more consistent with other states' support and investment in their State homes.

Thank you for your attention and consideration. Please let me know if you have any questions.

Respectfully Submitted,

Kelley J. Kash, Colonel, USAF, MSC (Retired) Chief Executive Officer

Enclosure

#### MAINE VETERANS' HOMES

#### Statement of Net Position

#### June 30, 2019 (With Comparative Totals for June 30, 2018)

#### ASSETS AND DEFERRED OUTFLOWS

	Operating <u>Fund</u>	Restricted <u>Fund</u>	<b>Eliminations</b>	2019 <u>Total</u>	2018 <u>Total</u>
Current assets Cash Accounts receivable, net of allowance for doubtful accounts of \$412,500 and	\$ 11,006,848	\$-	\$-	\$ 11,006,848	\$ 3,848,011
\$417,000 in 2019 and 2018, respectively. Inventory Employee receivables V.A. stipend receivable	5,101,122 1,130,371 158,679 -	- - 1,095,073		5,101,122 1,130,371 158,679 1,095,073	4,746,781 917,125 174,407 1,081,564
V.A. construction grant receivable Prepaid expenses, supplies and other current assets	- 282,194	2,585,142 -	-	2,585,142 282,194	321,116 254,122
Assets whose use is limited Due from other fund	275,904 <u>3,488,368</u>		- <u>(3,488,368</u> )	275,904 	287,490
Total current assets Assets whose use is limited, net	<u>21,443,486</u>	<u>3,680,215</u>	<u>(3,488,368</u> )	<u>21,635,333</u>	<u>11,630,616</u>
of amount required for current liabilities	<u>36,316,721</u>	<u> </u>	<u> </u>	<u>36,316,721</u>	37,847,843
Property, plant and equipment Less accumulated depreciation	140,813,061 <u>(60,044,851</u> )	530,000 		141,343,061 <u>(60,044,851</u> )	130,856,577 _(56,202,945)
Net property, plant and equipment	80,768,210	530,000	<u> </u>	81,298,210	74,653,632
Other assets Computer software, net of amortization License rights	84,253 			84,253 <u>2,937,615</u>	47,294 2,937,615
Total other assets	3,021,868	<u> </u>	<u> </u>	3,021,868	2,984,909
Total assets	141,550,285	4,210,215	(3,488,368)	142,272,132	127,117,000
Deferred outflows of resources	6,906,697	<u> </u>	<u> </u>	6,906,697	15,117,366
Total assets and deferred outflows	\$ <u>148,456,982</u>	\$ <u>4,210,215</u>	\$ <u>(3,488,368</u> )	\$ <u>149,178,829</u>	\$ <u>142,234,366</u>

The accompanying notes are an integral part of these financial statements.

#### LIABILITIES, DEFERRED INFLOWS AND NET POSITION

	Operating <u>Fund</u>	Restricted <u>Fund</u>	<u>Eliminations</u>	2019 <u>Total</u>	2018 <u>Total</u>
Current liabilities Current portion of capital lease					
obligation Accounts payable Accrued expenses and other current liabilities Accrued payroll and related expenses Estimated third-party payor settlements Resident funds held in trust	\$	\$ - -	\$ - -	\$ 148,067 3,366,238	\$    201,118 2,264,170
	59,917	-	-	59,917	121,179
	5,107,302	-	-	5,107,302	4,583,176
	721,351 275,904	:	:	721,351 275,904	51,098 287,490
Refunds due to third-party payors Due to other fund	148,655 	- <u>3,488,368</u>	- (3,488,368)	148,655 	145,289 
Total current liabilities	9,827,434	3,488,368	(3,488,368)	9,827,434	7,653,520
Long-term debt and capital leases obligation, excluding current portion	334,103	-	-	334,103	463,287
Net other postemployment benefit obligation liabilities	1,001,566	-	-	1,001,566	1,486,507
Net pension liability	16,794,428		<u>-</u>	16,794,428	25,617,192
Total liabilities	27,957,531	<u>3,488,368</u>	<u>(3,488,368</u> )	27,957,531	35,220,506
Deferred inflows of resources	<u> </u>		<u>-</u>	<u> </u>	10,913,987
Net position Net investment in capital assets Unrestricted Restricted - expendable	80,286,040 35,057,858 	530,000 - <u>191,847</u>	- 	80,816,040 35,057,858 <u>191,847</u>	73,989,227 21,877,365 <u>233,281</u>
Total net position	<u>115,343,898</u>	721,847	<u> </u>	<u>116,065,745</u>	96,099,873
Total liabilities, deferred inflows and net position	\$ <u>148,456,982</u>	\$ <u>4,210,215</u>	\$ <u>(3,488,368</u> )	\$ <u>149,178,829</u>	\$ <u>142,234,366</u>

#### MAINE VETERANS' HOMES

### Statement of Revenues, Expenses and Changes in Net Position

#### Year Ended June 30, 2019 (With Comparative Totals for Year Ended June 30, 2018)

		Operating <u>Fund</u>		Restricted <u>Fund</u>		2019 <u>Total</u>	2018 <u>Total</u>
Operating revenues Net resident service revenue Net V.A. stipend revenue Net pharmacy revenue Meal, laundry and other revenue, net Total operating revenues	\$ 	62,952,172 7,797,623 <u>482,714</u> 71,232,509	\$	- 8,966,806 - - 8,966,806	\$	62,952,172 8,966,806 7,797,623 <u>482,714</u> 80,199,315	\$ 59,470,729 9,116,059 6,111,197 <u>343,481</u> 75,041,466
Operating expenses Salaries Benefits Pharmacy - cost of sales Purchased services Supplies Other Bad debts Depreciation and amortization Health care provider tax Abandoned project Total operating expenses	-	38,795,861 3,811,166 3,817,502 8,550,114 4,127,851 4,493,706 351,561 5,092,808 3,745,710				38,795,861 3,811,166 3,817,502 8,550,114 4,127,851 4,493,706 351,561 5,092,808 3,745,710	37,457,500 11,602,815 2,194,209 7,086,157 4,064,250 4,836,563 96,936 5,194,115 3,521,670 1,136,536 77,190,751
Operating (deficiency) excess of revenues over expenses		(1,553,770)		8,966,806		7,413,036	(2,149,285)
Contribution revenue Investment gain Interest and dividend income, net of fees Interest expense Development expenses Restricted expenses V.A. construction grant revenue	_	195,956 1,473,690 995,885 (24,549) (166,885) - -	-	224,790 - - (266,224) <u>10,120,173</u>	-	420,746 1,473,690 995,885 (24,549) (166,885) (266,224) 10,120,173	176,302 1,437,059 872,176 (3,210) (145,861) (105,589) 2,641,068
Total excess of revenues over expenses		920,327		19,045,545		19,965,872	2,722,660
Funding of depreciation and capital expenditures	-	19,086,979	-	<u>(19,086,979</u> )		<u> </u>	<u> </u>
Total increase (decrease) in net position	_	20,007,306	-	(41,434)	_	19,965,872	2,722,660
Net position, beginning of year, as previously stated		95,336,592		763,281		96,099,873	93,692,573
Effect of new accounting pronouncement (Note 1)	-		-		_		(315,360)
Net position, beginning of year	-	95,336,592	-	763,281		96,099,873	93,377,213
Net position, end of year	\$ <u></u>	115,343,898	\$	721,847	\$_	<u>116,065,745</u>	\$ 96,099,873

The accompanying notes are an integral part of these financial statements.