

MAINE STATE LEGISLATURE

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STATE OF MAINE
DEPARTMENT OF ENVIRONMENTAL PROTECTION

JOHN ELIAS BALDACCI
GOVERNOR

DAWN R. GALLAGHER
COMMISSIONER

February 17, 2005

Senator Scott W. Cowger, Co-Chair
Representative Theodore Koffman, Co-Chair
Joint Standing Committee on Natural Resources
122nd Maine State Legislature
State House Room 437
Augusta, Maine 04333

Reference: Technical and Environmental Assistance Program, Periodic status report by DEP (38
MRSA Sec. 343-C, sub-section 2 (B))

Dear Senator Cowger and Representative Koffman and members of the Natural Resource
Committee:

I have attached the periodic status report prepared by DEP's Technical and Environmental
Assistance Program (Office of Innovation and Assistance). This report covers the work
completed during 2004 to support Maine Small Businesses and to encourage pollution
prevention including continual environmental improvements.

We are particularly pleased with our success at providing:

- 631 direct on site and permit assistance efforts,
- the elimination of over 11 million pounds of pollutants tracked in our Toxics and
Hazardous Waste Reduction Program, and
- the launching of a new and exciting Environmental Results Program (ERP) with
Maine's auto body/repair sector.

We have formatted this report to provide succinct, meaningful information regarding our
programs, by including graphics and charts. We intend to use this report as an education and
outreach tool for a variety of audiences.

We encourage your thoughts and comments regarding this report and would welcome the
opportunity to discuss them with you.

Sincerely,

Dawn R. Gallagher
Commissioner

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Annual Report 2005

Maine DEP Office of Innovation and Assistance



We helped over **39,527** entities (small businesses, manufacturers, and service industries) in 2004 with environmental issues through multi-media on-site visits, hotline calls, informational requests and technical assistance.

Staff work one on one with individuals and facilities to help small businesses understand regulations including:

- Clean Air Act rules & requirements
- Hazardous Waste rules & requirements
- Water Quality rules & requirements

Contact us toll free at:

1-800-789-9802 to receive:

- Free information
- Compliance assistance
- Regulatory guidance
- P2 assistance
- Referrals

We are:

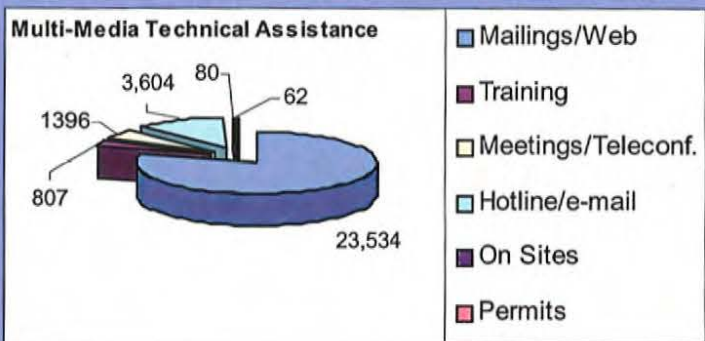
- Department of Environmental Protection employees
- Established and funded under the Toxic Program fees & Clean Air Act
- Supported by United States Environmental Protection Agency (US EPA) Small Business Ombudsman
- Assisted through grants from US EPA and Iowa Waste Reduction Center

We provide:

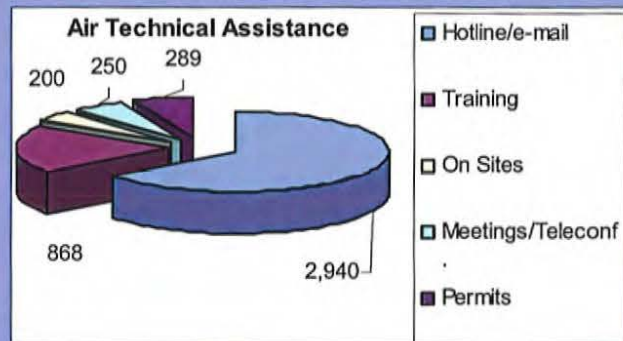
- Free on site assessments
- Free technical and pollution prevention assistance
- Referrals to other assistance providers and resources
- Coordination of on site assistance and other assistance programs
- Referrals for Business to Business mentoring assistance
- Research on Best of Class pollution prevention technologies
- Risk free compliance assistance under the Small Business Compliance Assistance Policy (SBCIP)

Maine DEP used a variety of approaches and methods to provide **39,527** total assists in 2004. The following charts provide a breakdown of the assistance categories and sub totals.

Multi-media Assists 2005



Air Assists 2005



Free Technical Assistance

For more information please visit our Web site at: <http://www.maine.gov/dep/oia/>
 For further information contact: julie.m.churchill@maine.gov

Office of Innovation & Assistance Program Updates 2005

New! Maine VIP (Voluntary Incentive Programs)

- STEP-UP
- ERP (Environmental Results Program)
- EMS (Environmental Management Systems) facilitation
- ELP (Environmental Leader Program)
- Governor's Awards for Environmental Excellence
- Governor's Carbon Challenge (Green House Gas Reductions)

1. Multi-media outreach

- Partnering assistance providers
- Compliance Assistance & Pollution Prevention (P2)

2. Strengthening P2 and Small Business partnering with DEP programs

3. Policy analysis of P2 opportunities within agency

4. Toxics data analysis & interpretation

5. Working one on one with:

- Individuals
- Facilities
- Environmental groups

Pollution Prevention (P2) Program Elements

- Site process mapping
- Boat Building site assessment and technical assistance
- Persistent Bio-accumulative Toxins (PBTs)
- Industry sector assistance as needed
- Dental P2 Initiative
- Hospital P2 Initiative
- Colleges and Universities P2 Initiative

Small Business Assistance Program

- Toxics Reduction Compliance Assistance
- Boat Building and Repair Assistance Initiative
- Auto Graveyard/Auto Recycler Compliance Assistance
- Environmental Leader Program for gasoline stations
- Small Business Compliance Assistance plain language guides
- On site technical assistance
- Utilization of compliance assistance under the Small Business Compliance Incentive Policy (SBCIP)

Toxics & Hazardous Waste Reduction Program

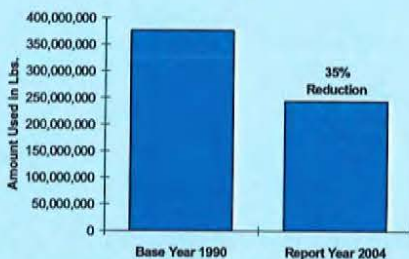
- Toxics and Hazardous Waste Reduction report review and technical assistance
- Toxics outreach and information
- Partnering with Maine Emergency Management Agency and EPA to provide technical assistance
- Web-based outreach



Partnering for Environmental Excellence!

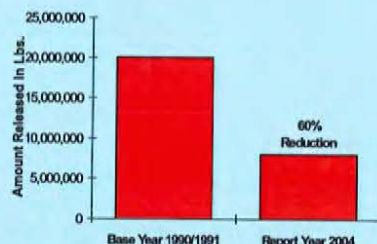
Total Toxics and Hazardous Waste Reduced, Report Year 2004 154,337,421 Pounds

Toxics Used



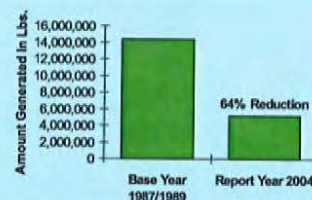
133,132,422 lbs

Toxics Released



12,055,777 lbs

Hazardous Waste Generated



9,149,222 lbs