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STATE OF MAINE DEPARTMENT OF EDUCATION 23 STATE HOUSE STATION AUGUSTA, MAINE 04333-0023

PAUL R. LEPAGE GOVERNOR

STEPHEN L. BOWEN
COMMISSIONER

April 30, 2012

Senator Brian D. Langley
Representative David E. Richardson
Members of the Joint Standing Committee on Education and Cultural Affairs
#100 State House Station
Augusta, ME 04333-0100

Senator Earle L. McCormick Representative Meredith N. Strang Burgess Members of the Joint Standing Committee on Health and Human Services #100 State House Station Augusta, ME 04333-0100

Dear Senator Langley, Representative Richardson, Senator McCormick, Representative Strang-Burgess and Members of the Joint Standing Committees on Education and Cultural Affairs and Health and Human Services,

Please find attached a report pursuant to LD 1003 - Resolve, To Assist Maine Schools To Obtain Federal Funds for Medically Necessary Services. This report has been prepared by the Departments of Education and Health and Human Services at the request of the committee.

The attached report summarizes the status of the ongoing work of an interagency stakeholders group that was formed to discuss and resolve issues pursuant to the Resolve. These issues include proposed policy changes; a communication plan; a plan to provide the training required to school administrative units and the Child Development Services System and a detailed budget. In addition, the group was charged to present a timeline for preparation, submission and anticipated approval of the amendments to the State Plan for Medicaid services, pursuant to the Maine Revised Statutes, Title 22, chapter 855. This statute relates to providing medically necessary services to eligible children in school-based settings.

We believe that you will find that this report and attachments demonstrate significant progress in addressing the Committees' concerns. We are happy to discuss the report and any questions you may have.

Sincerely

Stephen Bowen Commissioner

Department of Education

Mary C. Mayhew

Commissioner

Department of Health and Human Services

Report: LD 1003-Resolve, To Assist Maine Schools to Obtain Federal Funds for Medically Necessary Services

Goal as Identified in LD 1003:

The goal is to ensure that eligible children receive the services they need in the most appropriate settings and to ensure those services that qualify as medically necessary are reimbursed.

Understanding the Problems:

There are Public Schools, Special Purpose Private Schools (SPPS) and Child Development Services (CDS) sites and contracted providers that are not currently billing MaineCare for medically necessary services for eligible children.

The Department of Health and Human Services (DHHS) and the Department of Education (DOE) are working collaboratively to facilitate open communications with the Public Schools, SPPS, and CDS site providers and contracted providers to identify the challenges currently facing schools, and to identify changes that may need to be made to the State Plan and MaineCare Benefits Manual to assist providers in compliantly billing for medically necessary services. A stakeholders group has been formed to include DHHS, DOE, CDS, Maine Administrators of Services for Children with Disabilities (MADSEC) and the Maine School Management Association (MSMA). This group is working collaboratively to identify objectives and work on activities that will support providers billing in the short and long-term, including conducting an analysis of the potential benefits of creating a new section of policy specifically designed for school-based providers vs. creating a billing manual to support providers in billing the current sections of policy.

- Meeting dates: 3/9/12, 3/13/12, 3/23/12, 3/30/12, 4/2/12, 4/9/12, 4/19/12, 4/23/12 and 4/30/12
- Future Meeting Dates: 5/7/12, 5/14/12, 5/21/12, 6/4/12, 6/11/12, 6/18/12, 6/25/12, 7/2/12, 7/9/12, 7/16/12, 7/23/12, 7/30/12

Refinement of MaineCare Policies

• Accomplished:

O DHHS received an advisory from the Centers for Medicare and Medicaid Services (CMS) stating that, so long as federal comparability requirements are met, CMS does not have concerns with the State using a separate section of MaineCare policy or a billing manual to explain the existing sections of MaineCare policy. Federal comparability requirements dictate that the service and the qualified providers are the same, regardless of the setting the service is provided in.

• In Progress:

- Review of other state models, including New York, New Hampshire, Texas and Colorado. DHHS has conducted a review of each states model, and the larger interagency stakeholders group is now in the process of reviewing each model.
- Risk to benefit analysis of utilizing service-based sections of policy (Physical Therapy, Occupational Therapy, etc.) vs. utilizing a setting-based section of policy, i.e. a separate school-based services section of policy.

- Development of an inventory of what services are being offered in schools, to include both MaineCare services and education-based services. This inventory will also include a list of which qualified providers are currently providing services in educational settings.
- Review of the process for administrative claiming. The stakeholder group will make a recommendation to the Commissioners of the Departments of Education and Health and Human Services regarding the costs and benefits of the State pursing administrative claiming.

• Problem Solving Going Forward:

- Through the interagency stakeholders group DOE, and DHHS will coordinate to write either a separate section of MaineCare policy or a school-based services guide. Both agencies, along with Maine Administrators of Services for Children with Disabilities (MADSEC) and Maine School Management Association (MSMA) will have meaningful input in the development of whichever document is determined to be appropriate and effective.
- o Through the interagency stakeholders group, DOE and DHHS will coordinate to write a billing guide based on either the existing sections of MaineCare policy or based on the new section of MaineCare policy that may be developed.
- o DOE and DHHS will coordinate to develop and provide training to staff in educational settings regarding policy and billing.

State Plan Amendment (SPA)

• Accomplished:

- Received clarification from CMS that comparability cannot be waived automatically if school-based services are listed in the Early, Periodic, Screening, Treatment and Diagnostic (EPSDT) section of the State Plan.
- Confirmed with CMS that their primary concern surrounding federal comparability is services provided in one setting cannot be so different from services provided in another setting, as concerns regarding service quality may arise.
- Confirmed with CMS that documentation is required in all settings in which the service is provided. DHHS and DOE also received the federal guidance regarding what is required to be in progress notes/clinical documentation.

• In Progress:

- o Identification of whether any State Plan Amendments will be necessary.
- Review of other State Plans, including those of, New York, New Hampshire, Texas and Colorado.
- o Identification of medically necessary services that are currently being provided in schools, including nursing services etc.
- o Identification of State Plan changes that may be necessary if DHHS establishes a process that will allow billing for administrative services.

Problem Solving Going Forward:

- o Decide if the school-based services model should be included in the State Plan in its entirety, and therefore be approved by CMS prior to implementation.
- o If appropriate, include school-based services in the EPSDT section of the State Plan.

- o If appropriate, revise the qualified provider section as currently written in the Maine State Plan.
- o If appropriate, include billing for administrative services in the State Plan.

Collaboration:

Inter-Departmental Collaboration

DOE and DHHS continue to hold weekly meetings with a collaborative group of interdepartmental representatives to discuss and resolve specific billing issues and other provider concerns. Participants include representatives from DHHS (Office of Child and Family Services, Children's Behavioral Health Services and Office of MaineCare Services), CDS, DOE and other parties as needed.

Interagency Stakeholders Group

• DOE, DHHS, CDS, MADSEC and MSMA have worked together to develop a list of schools that are currently providing but not billing for medically necessary services for MaineCare eligible children.

Communication

- DHHS has identified a single contact within provider relations and the policy division who is able to address and make changes to all of the policies/services that are provided within a school setting.
- DHHS is developing a listserve message that will be sent to school-based providers, CDS sites and providers and SPPS which will include the contact information for the designated representatives as well as Molina customer service.
- DHHS and DOE plan to modify existing DHHS and DOE websites to provide providers
 with the contact information they need to resolve billing issues and clarify policy
 questions.
- The interagency stakeholders group will meet with several districts that are currently not billing MaineCare in order to assess and identify the barriers that have led School Administrative Units to not bill for medically necessary services for MaineCare eligible children.
- DHHS has created a targeted listserve that will only include educational-based providers and will be utilized to inform those groups when changes are made that will affect services provided in an educational setting. All messages will be written with and reviewed by the interagency stakeholders group to assure ease of access and readability.

Issues Identified To Date:

- Need to ensure comparability of the training requirements for school-based and community based Behavioral Health Professionals. This issue was raised by CMS.
- Need to clarify billing for third party liability claims.
- Need to clearly define what is meant when a service is provided "under the direction of."
- Need to address concerns regarding rates paid versus the usual and customary charge, i.e. the cost of what is being paid to the servicing provider.
- Need to clarify that the definition of medical necessity has been recognized as an issue and will be reviewed further.