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2014

ANNUAL COMPLIANCE REPORT

STATE OF MAINE WORKERS' COMPENSATION BOARD



JANUARY 1, 2014 - DECEMBER 31, 2014

OFFICE OF MONITORING, AUDIT & ENFORCEMENT

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**MAINE WORKERS' COMPENSATION BOARD
2014 ANNUAL COMPLIANCE REPORT**

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EXECUTIVE SUMMARY

- I. On July 14, 2015, the Maine Workers' Compensation Board of Directors approved the 2014 Annual Compliance Report (**January 1, 2014 through December 31, 2014**). This report represents the efforts of the Office of Monitoring, Audit and Enforcement (MAE Program) and the workers' compensation community.

II. HISTORY

In 1997, the Maine Legislature, with the support of Governor Angus S. King, Jr., enacted Public Law 1997, Chapter 486 to establish the Office of Monitoring, Audit, and Enforcement with the goals of: (1) providing timely and reliable data to policymakers; (2) monitoring and auditing payments and filings; and (3) identifying those insurers, self-administered employers, and third-party administrators (collectively "insurers") not complying with minimum standards.

III. COMPLIANCE OVERVIEW

The 2014 quarterly compliance in Table 1 represents static results based upon data received by the deadline for each quarter. This 2014 Annual Compliance Report represents static results based upon data received by April 6, 2015.

A. Lost Time First Report Filings

The Board's benchmark for lost time first report (FROI) filings within 7 days is 85%.

Benchmark Not Met. Eighty-four percent (84%) of lost time FROI filings were within 7 days.

B. Initial Indemnity Payments

The Board's benchmark for initial indemnity payments within 14 days is 87%.

Benchmark Exceeded. Ninety percent (90%) of initial indemnity payments were within 14 days.

C. Initial Memorandum of Payment Filings

The Board's benchmark for initial Memorandum of Payment (MOP) filings within 17 days is 85%.

Benchmark Exceeded. Eighty-nine percent (89%) of initial MOP filings were within 17 days.

D. Initial Indemnity Notice of Controversy Filings

The Board's benchmark for initial indemnity Notice of Controversy (NOC) filings within 14 days is 90%.

Benchmark Exceeded. Ninety-four percent (94%) of initial indemnity NOC filings were within 14 days.

E. Wage Information

Seventy-three percent (73%) of Wage Statement(s) and sixty-eight (68%) of the Fringe Benefit Worksheet(s) were filed within 30 days.

F. Utilization Analysis

Twenty percent (20%) of all lost time first reports were "denied" and forty-one percent (41%) of all claims for compensation were denied.

IV. CAVEATS & EXPLANATIONS

A. General

- Question marks (“?”) within this report indicate that the insurer did not provide all the data required to measure compliance.

B. Lost Time First Report Filings

- Compliance with the lost time first report filing obligation exists when the lost time first report is filed (accepted Electronic Data Interchange (EDI) transaction, with or without errors) within 7 days of the employer receiving notice or knowledge of an employee injury that has caused the employee to lose a day’s work.
- When a medical only first report was received and later converted to a lost time first report, if the received date minus the date of the employer’s notice or knowledge of incapacity was less than zero, the filing was considered compliant.

C. Initial Indemnity Payments

Compliance with the Initial Indemnity Payment obligation exists when the check is mailed within the later of: (a) 14 days after the employer’s notice or knowledge of incapacity or (b) the first day of compensability plus 6 days.

D. Initial Memorandum of Payment Filings

Compliance with the Initial Memorandum of Payment filing obligation exists when the MOP is received within 17 days of the employer’s notice or knowledge of incapacity.

E. Initial Indemnity Notice of Controversy Filings

- Measurement excludes filings submitted with full denial reason codes 3A-3H (No Coverage).
- Compliance with the Initial Indemnity Notice of Controversy filing obligation exists when the NOC is filed (accepted EDI transaction, with or without errors) within 14 days of the employer receiving notice or knowledge of the incapacity or death.

V. COMPLETED AUDITS

The Board conducts compliance audits of insurers to ensure that all obligations under the Workers' Compensation Act are met. The functions of the audit program include, but are not limited to: ensuring that all reporting requirements of the Board are met, auditing the timeliness of benefit payments, auditing the accuracy of indemnity payments, evaluating claims-handling techniques, and determining whether claims are unreasonably contested.

The following had audits completed in 2014:

Auditee (alpha order)	Total Penalties
Berkshire Hathaway Insurance	\$4,950.00
Chesterfield Services	\$3,700.00
Claims Management	\$3,050.00
FutureComp	\$9,950.00
Gallagher Bassett Services	\$4,950.00
Guarantee Insurance	\$20,000.00
Guard Insurance	\$6,925.00
Macy's Retail Holdings, Inc.	\$3,200.00
Maine Healthcare Association	\$1,500.00
MMTA Workers' Compensation Trust	\$3,000.00
National Interstate Insurance	\$4,150.00
NGM Insurance	\$2,350.00
Old Republic	\$0.00
Sentry Insurance	\$5,675.00
Sparta Insurance	\$4,500.00
State of Maine	\$20,850.00
Synernet	\$4,500.00
Travelers Insurance	\$12,875.00
York Risk Services	\$19,300.00

This 2014 Annual Compliance Report was prepared by the following MAE staff members:

Name	Position	Annual Report Role
Anne Poulin	Secretary Associate	Administrative Support
Eben Gilman	Management Analyst I	Research & Compilation
Carrie Pelletier	Management Analyst II	Research & Compilation
Kimberlee Barriere	Deputy Director	Editor

Annual Compliance Summary

Table 1 Quarterly Compliance Reports

	Benchmark	First Quarter	Second Quarter	Third Quarter	Fourth Quarter
Lost Time First Report Filings Received within 7 Days	85%	85%	86%	83%	84%
Initial Indemnity Payments Made within 14 Days	87%	92%	89%	91%	89%
Initial Memorandum of Payment Filings Received within 17 Days	85%	90%	88%	91%	87%
Initial Indemnity Notice of Controversy Filings Received within 14 Days	90%	94%	94%	94%	92%

Table 2 Annual Compliance

	1997 ¹	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014
Lost Time First Report Filings Received within 7 Days	37%	86%	84%	87%	89%	84%	86%	87%	85%	85%	84%
Initial Indemnity Payments Made within 14 Days	59%	87%	87%	87%	89%	89%	89%	89%	90%	90%	90%
Initial Memorandum of Payment Filings Received within 17 Days	57%	84%	84%	85%	88%	87%	86%	89%	89%	89%	89%
Initial Indemnity Notice of Controversy Filings Received within 14 Days ²		92%	89%	89%	90%	94%	94%	95%	95%	95%	94%

Table 3 Percentage Change Over Time

	1997 ¹	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014
Lost Time First Report Filings Received within 7 Days	0%	134%	130%	136%	141%	127%	135%	138%	132%	133%	128%
Initial Indemnity Payments Made within 14 Days	0%	46%	46%	47%	49%	49%	51%	51%	51%	52%	51%
Initial Memorandum of Payment Filings Received within 17 Days	0%	48%	49%	49%	55%	54%	51%	56%	56%	56%	56%
Initial Indemnity Notice of Controversy Filings Received within 14 Days ²		1%	-2%	-3%	-1%	2%	3%	4%	4%	4%	1%

¹ Based on sample data.

² Benchmark changed in 2007 from 17 days to 14 days.

High Compliance Performers

Entities large and small have developed the policies, processes and systems necessary to achieve or exceed the benchmark compliance levels relative to form filing, as well as the initial indemnity payments that put money into injured Maine employees' households. The Board wishes to recognize them for their excellence in these areas.

These high-performing entities run the gamut of size, location and organization type, i.e. insurer, TPA, self-insured self-administered employer.

Benchmark Category:	First Report Filings	Initial Payments	Initial MOP Filings	Initial NOC Filings
---------------------	----------------------	------------------	---------------------	---------------------

Insurers/TPAs				
AIG Insurance	89%	93%	88%	92%
Claims Management (Walmart)	95%	100%	91%	92%
CNA Insurance	90%	100%	92%	100%
Cottingham & Butler Claims Services	89%	93%	93%	100%
Cross Insurance	95%	94%	92%	99%
FutureComp	90%	92%	88%	97%
Patriot Insurance	100%	100%	100%	100%
Sedgwick Claims Management Services	85%	89%	90%	95%
Sparta Insurance	100%	100%	100%	100%

Self-Insureds				
Bath Iron Works	100%	98%	98%	100%
Maine Automobile Dealers Association	93%	88%	90%	100%
Maine Motor Transport Association	94%	91%	95%	100%
Maine Municipal Association	95%	94%	94%	96%
Maine School Management Association	97%	100%	100%	100%
State of Maine Workers' Comp. Trust	89%	92%	97%	97%

Board Benchmarks:

- 85% of Lost Time First Report filings received within 7 days
- 87% of Initial Indemnity Payments made within 14 days
- 85% of Initial Memorandum of Payment filings received within 17 days
- 90% of Initial Indemnity Notice of Controversy filings received within 14 days

Qualifications:

- Must have filed more than one MOP in the year.
- Must have filed more than one NOC in the year.

LOST TIME FIRST REPORT FILINGS

Chart 1 Timeliness Distribution

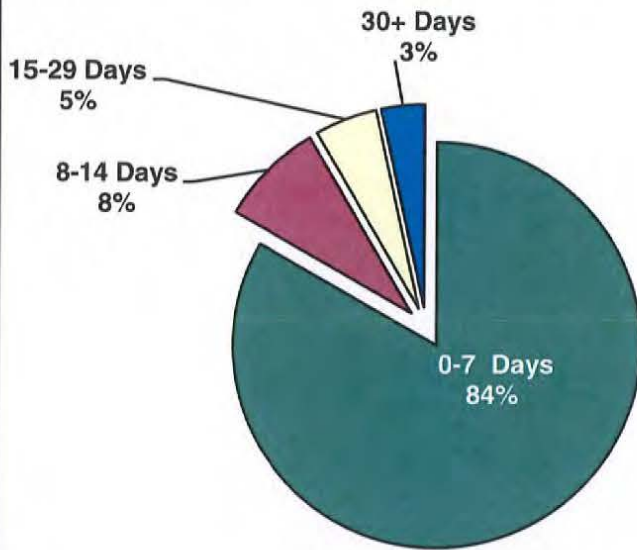


Table 4

Received Within:			
0-7	Days	11,559	84%
8-14	Days	1,155	8%
15-29	Days	605	5%
30+	Days	474	3%
Total		13,793	100%

Table 5

Above vs. Below Benchmark:			
At / Above	25	30%	
Below	58	70%	
Total		83	100%

Chart 2 % of Insurers At/Above vs. Below 85% Benchmark

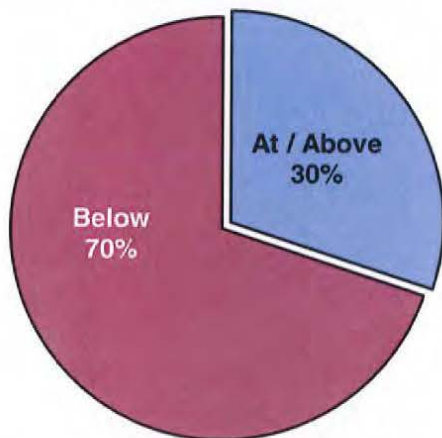
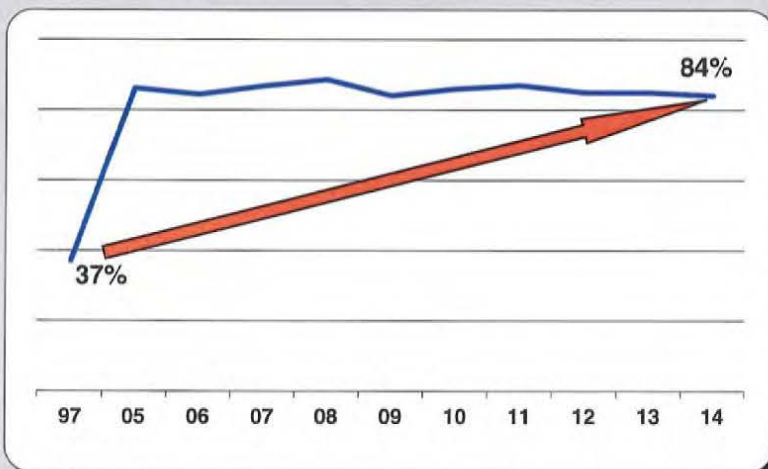


Chart 3 Compliance Trend



Summary

The Board received 13,793 lost time first reports. This represents 664 more reports than in 2013.

The 2014 compliance rate of 84% for lost time first report filings decreased a percent from the 2013 compliance rate. As can be seen in Chart 2, 30% of insurers were at or above the benchmark in 2014, down from the 41% in 2013, indicating a need for improvement.

Incorrect or unknown employer UIAN numbers continue to be an issue. Accurate UIAN data ensures that claims received at the Board are linked to the appropriate insurance policy and claim administrator in a timely manner, thus reducing workloads for all parties. Attention will continue to be placed on improving this area.

INITIAL INDEMNITY PAYMENTS

Chart 4 Timeliness Distribution

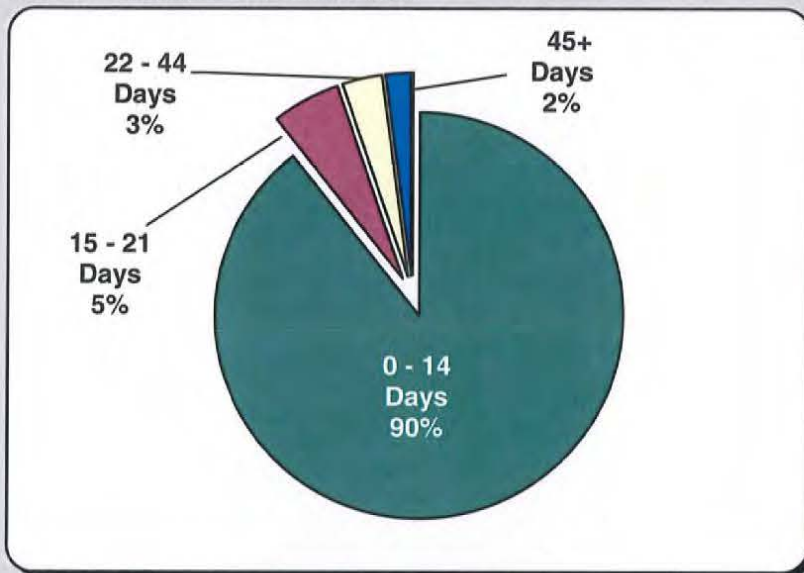


Table 6

Made Within:			
0-14	Days	3,481	90%
15-21	Days	211	5%
22-44	Days	123	3%
45+	Days	57	2%
?	Days	4	0%
Total		3,876	100%

Table 7

Above vs. Below Benchmark:		
At / Above	40	53%
Below	36	47%
Total		76 100%

Chart 5 % of Insurers At/Above vs. Below 87% Benchmark

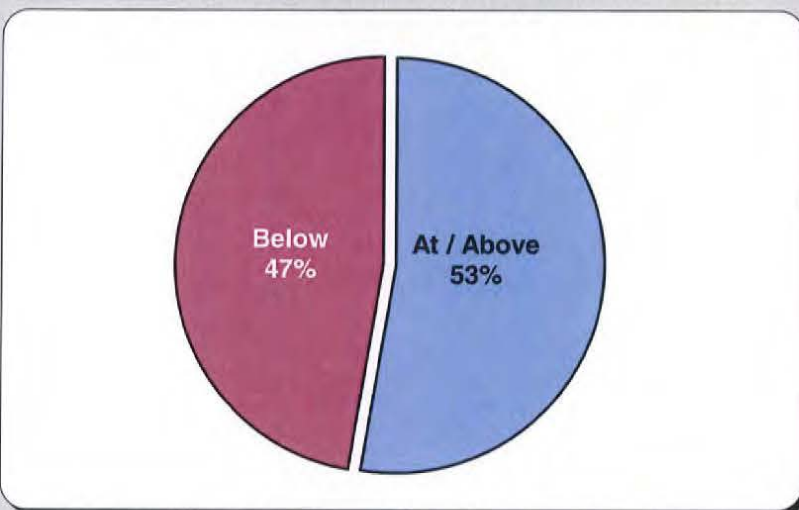
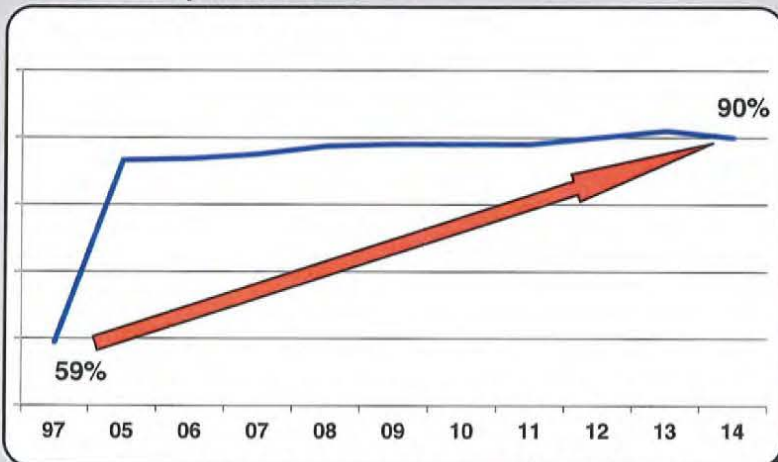


Chart 6 Compliance Trend



Summary

Injured workers in the State of Maine continue to benefit from the high (90%) compliance rate of initial indemnity payments.

In fact, compliance has improved by 32 points since monitoring began, from 59% to 90%, resulting in Maine households receiving much-needed money on time.

On a broader level, timely initial indemnity payments are a key factor in controlling workers' compensation claim costs.

However, as can be seen in Chart 5, work still remains in this area. Analysis will continue to focus on identifying best practices followed by those with high compliance rates in order to identify solutions that might help those at the other end of the spectrum to improve their results.

INITIAL MEMORANDUM OF PAYMENT FILINGS

Chart 7 Timeliness Distribution

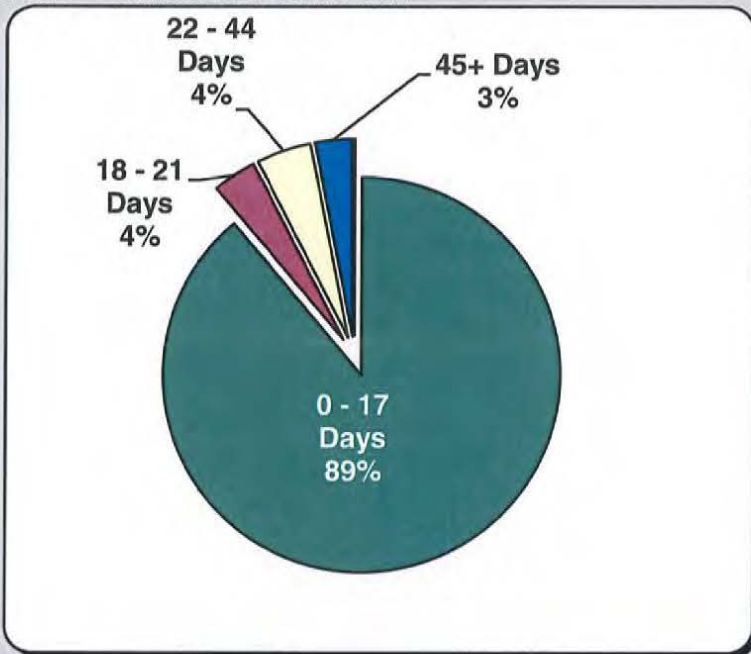


Table 8

Received Within:			
0-17	Days	3,437	89%
18-21	Days	138	4%
22-44	Days	173	4%
45+	Days	124	3%
?	Days	4	0%
Total		3,876	100%

Table 9

Above vs. Below Benchmark:		
At / Above	34	45%
Below	42	55%
Total	76	100%

Chart 8 % of Insurers At/Above vs. Below 85% Benchmark

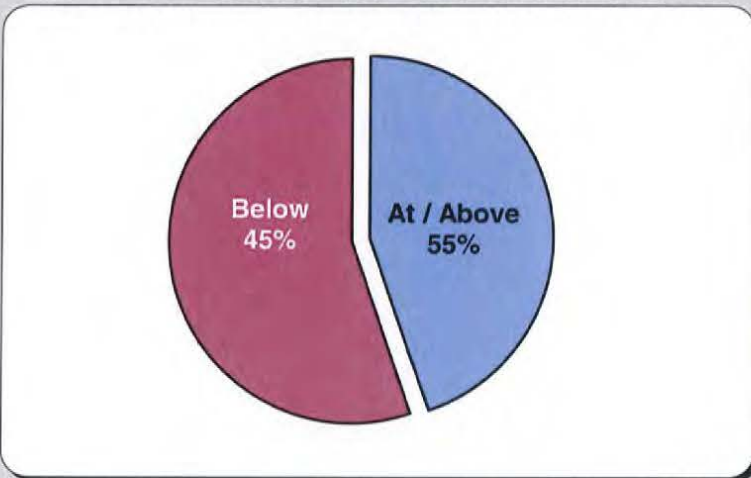
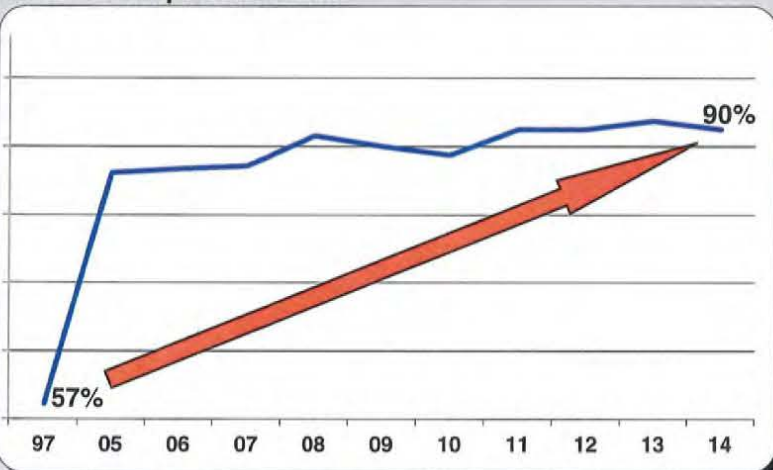


Chart 9 Compliance Trend



Summary

While a Memorandum of Payment filing does not have the same tangible benefit to the injured employee as the payment itself, it is a key indicator of how well insurers are complying with the administrative requirements of the Act.

Studies by the Workers' Compensation Research Institute indicate that proper claims administration and timely payment of claims reduces both the overall cost of claims and also the time required to process a claim through the dispute resolution system.

As can be seen in Chart 7, the benchmark is being met at an aggregate level, but as Chart 8 indicates, more than forty percent of all insurers are below benchmark, showing a significant opportunity for improvement going forward.

INITIAL INDEMNITY NOTICE OF CONTROVERSY FILINGS

Chart 10 Timeliness Distribution

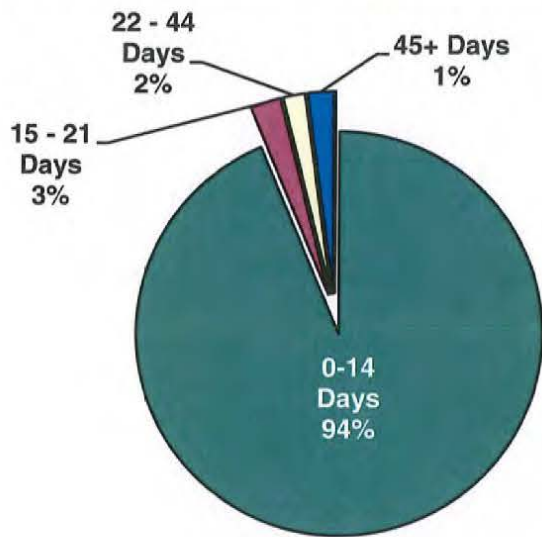


Table 10

Received Within:			
0-14	Days	2,529	94%
15-21	Days	76	3%
22-44	Days	56	2%
45+	Days	41	1%
Total		2,702	100%

Table 11

Above vs. Below Benchmark:		
At / Above	46	74%
Below	16	26%
Total	62	100%

Chart 11 % of Insurers At/Above vs. Below 90% Benchmark

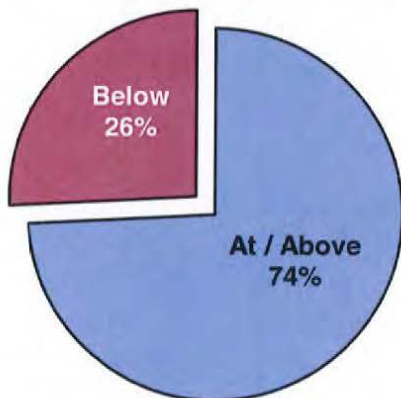
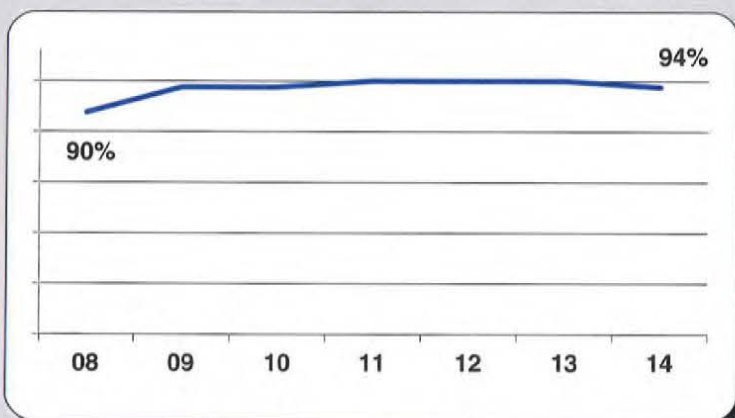


Chart 12 Compliance Trend



Summary

The benchmark for the timely filing of the Initial Indemnity Notice of Controversy was changed from 17 to 14 days effective 2007.

In 2014 there were 2% more filings in the dispute resolution system at the Board compared to 2013. Despite having more filings in the system, the compliance held steady at 94% for this performance indicator.

74% of insurers were at or above benchmark last year. That percentage has improved 4% since 2013.

WAGE INFORMATION

Wage information (WCB-2 and WCB-2B forms) must be filed within 30 days of an employer's notice or knowledge of a claim for compensation. This includes both compensated and controverted claims where a claim for compensation has been made.

Chart 13 Wage Statement Timeliness Distribution

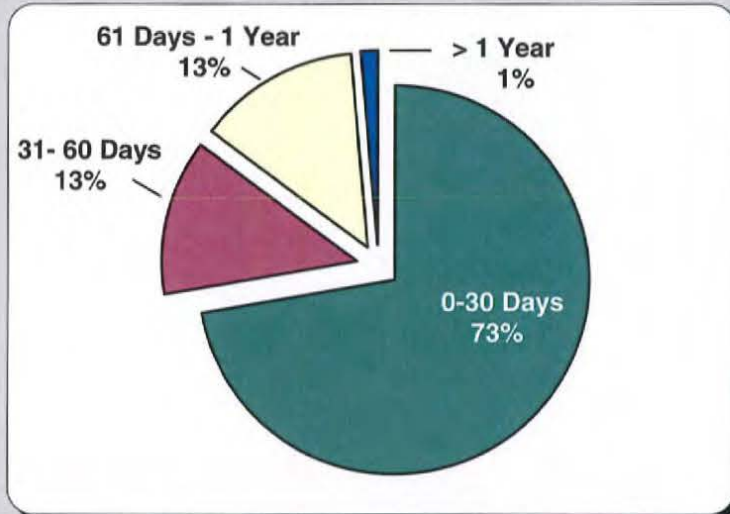


Table 12

Received Within:		
0-30 Days	5,872	73%
31-60 Days	1,014	13%
61 Days-1 Year	1,090	13%
> 1 Year	113	1%
Total	8,089	100%

Wage Statement(s): 5,893 (73%) of the 8,116 Wage Statement(s) that were due in 2014 were filed timely, 2,069 (25%) were filed late, and 154 (2%) remain outstanding.

Chart 14 Fringe Benefit Worksheet Timeliness Distribution

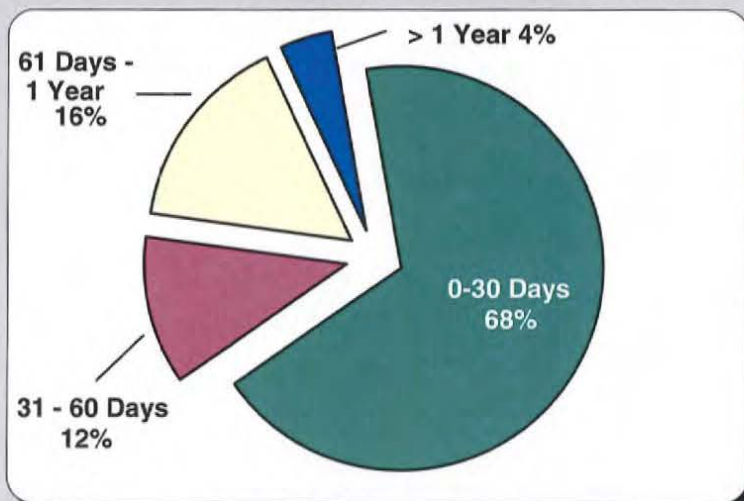


Table 13

Received Within:		
0-30 Days	5,779	68%
31-60 Days	1,007	12%
61 Days-1 Year	1,305	16%
> 1 Year	354	4%
Total	8,445	100%

Fringe Benefit Worksheet(s): 5,713 (71%) of the 8,116 Fringe Benefit Worksheet(s) due in 2014 were filed timely, 2,223 (27%) were filed late, and 180 (2%) remain outstanding.

UTILIZATION ANALYSIS

Summary

Of the 13,793 lost time First Report filings in 2014, 52% resulted in the employee returning to work within the waiting period. Also, 20% of all lost time First Reports and 41% of all claims for compensation were "denied" in 2014. This represents an increase in the percent of claims for compensation denied.

The number of initial indemnity NOCs filed by an insurer, contrasted with the number of Initial MOPs filed by the insurer, may be used as one of many claims administration indicators that result in an insurer being referred for audit for possible violations of the Act.

Chart 15 Distribution of Lost Time First Reports

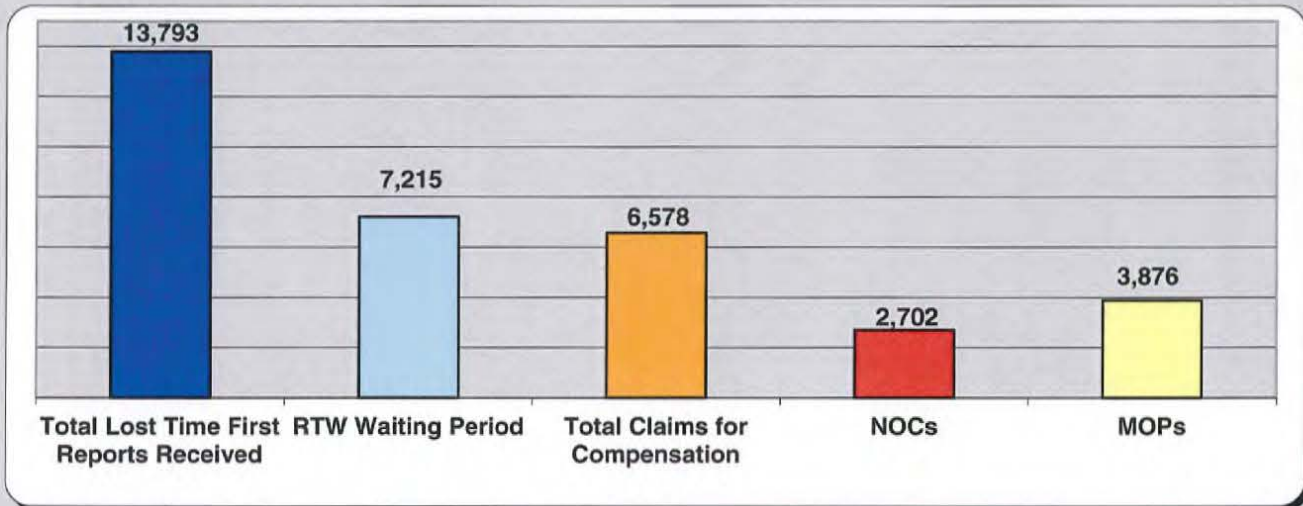


Table 14 % of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

2014	20%
2013	20%
2012	19%

Table 15 % of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

2014	41%
2013	41%
2012	41%

Chart 16 Lost Time First Reports Analysis

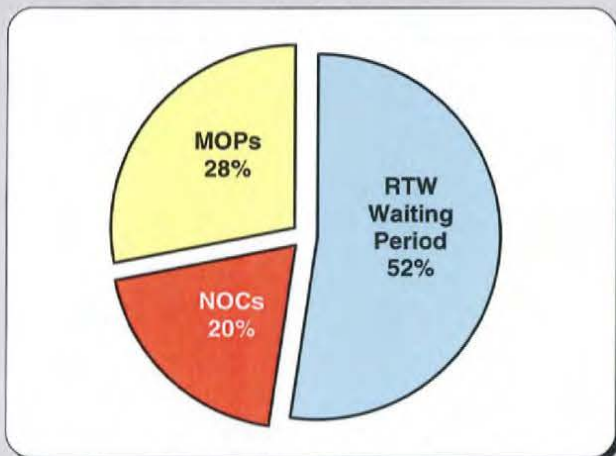
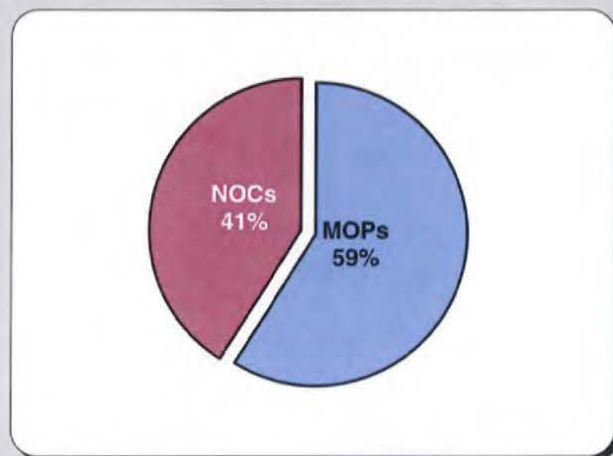


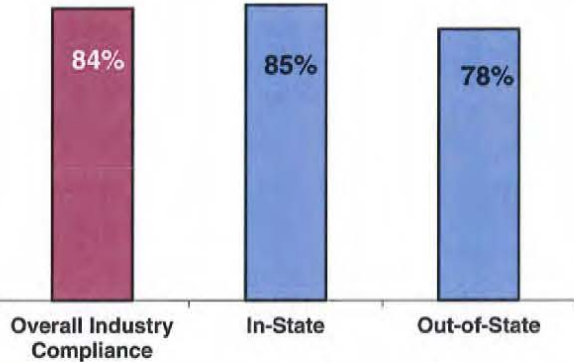
Chart 17 Claims for Compensation Analysis



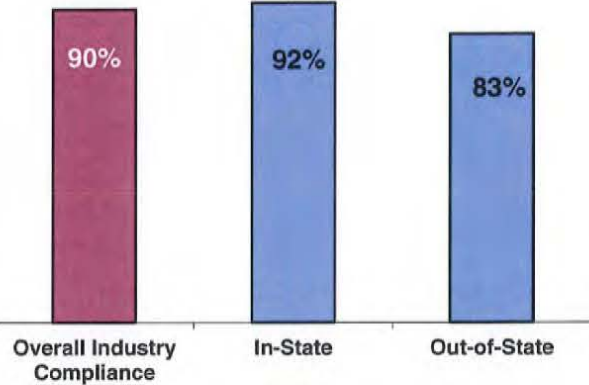
In-State vs. Out-of-State Comparisons

As can be seen in the charts below, In-State insurers out-perform their Out-of-State counterparts in all four benchmarks. In-State insurers also make up roughly two-thirds of all filings.

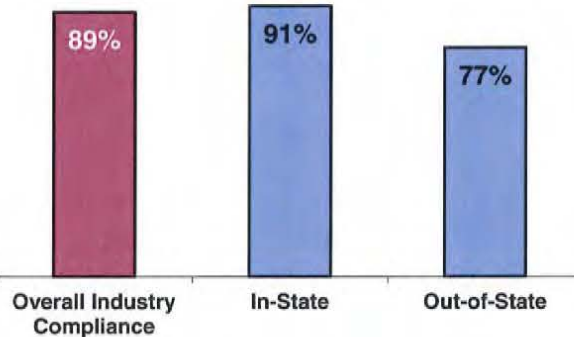
Lost Time First Report Filings Compliance



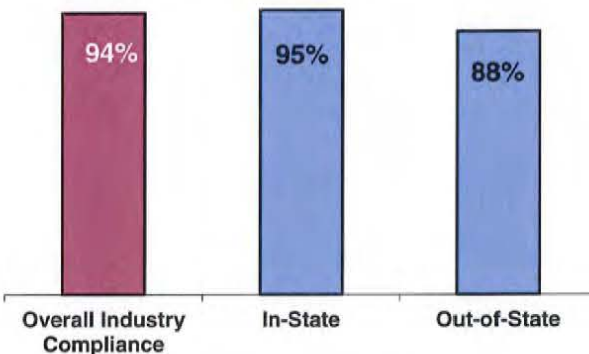
Initial Indemnity Payments Compliance



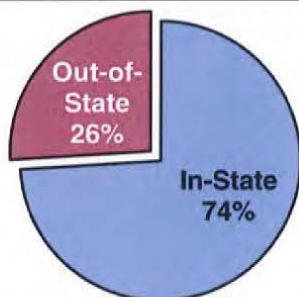
Initial MOP Filings Compliance



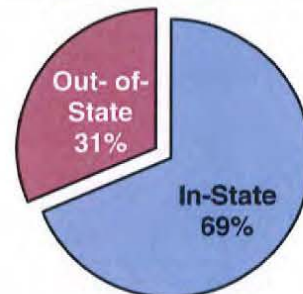
Initial Indemnity NOC Filings Compliance



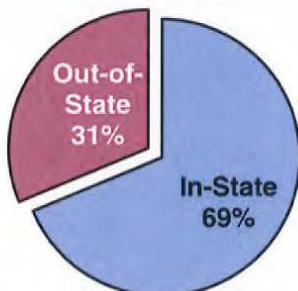
% of Lost Time First Report Filings



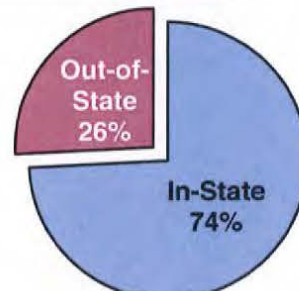
% of Initial Indemnity Payments



% of Initial MOP Filings

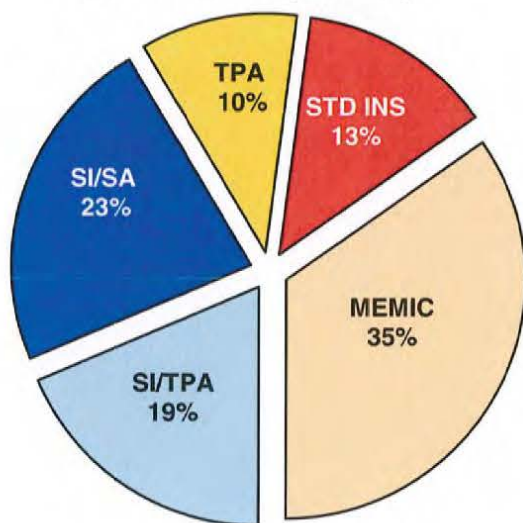


% of Initial Indemnity NOC Filings

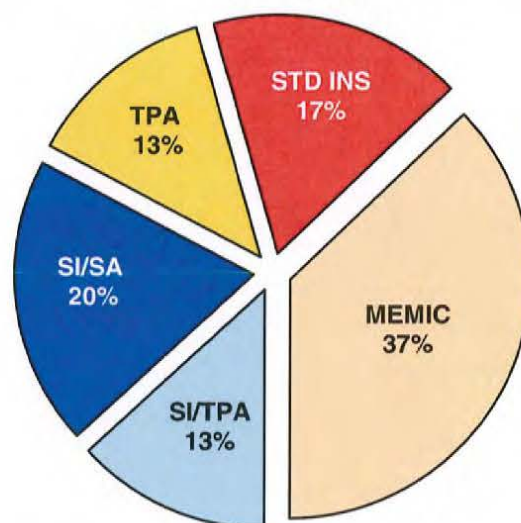


Volume by Type of Insurer

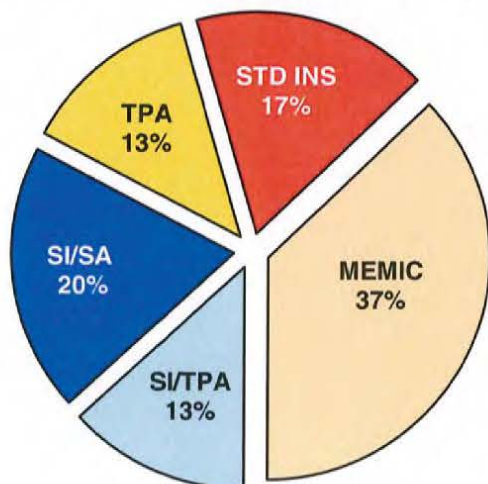
Lost Time First Report Filings



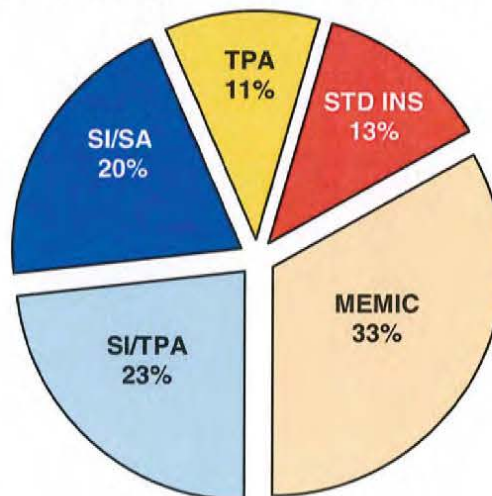
Initial Indemnity Payments



Initial Memorandum of Payment Filings



Initial Indemnity Notice of Controversy Filings

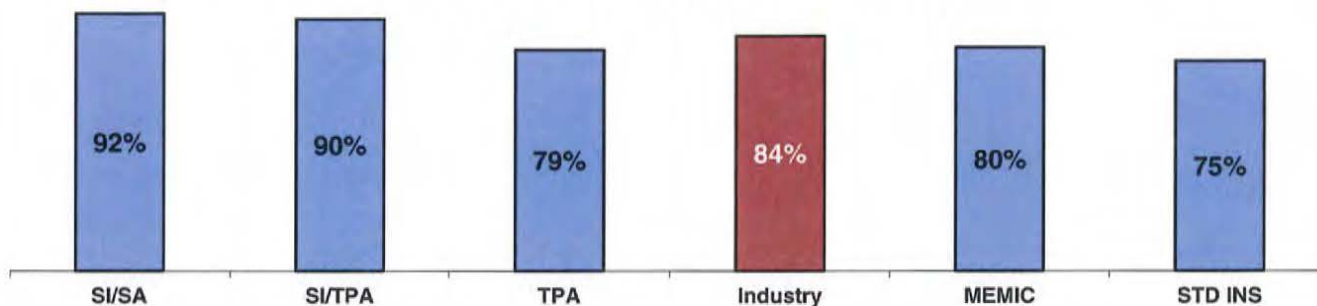


KEY:

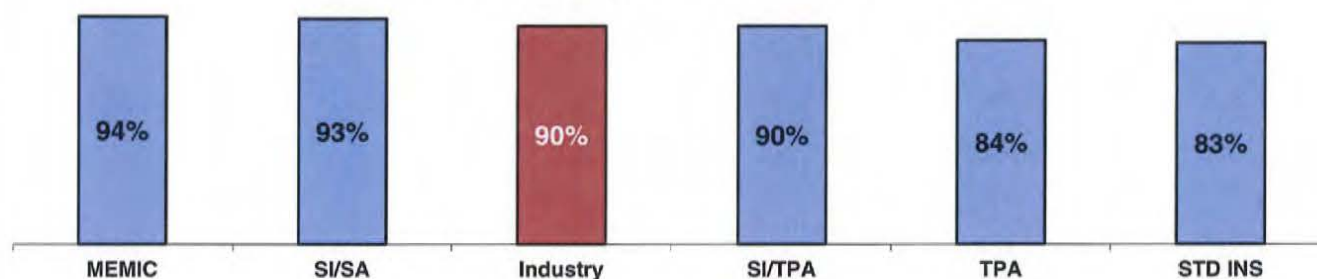
- SI/SA** Self-Insured, Self-Administered Employer
- SI/TPA** Self-Insured, TPA-Administered Employer
- STD INS** Standard Insurer (excluding MEMIC), Self-Administered
- TPA** Standard Insurer (excluding MEMIC), TPA Administered

Compliance by Type of Insurer

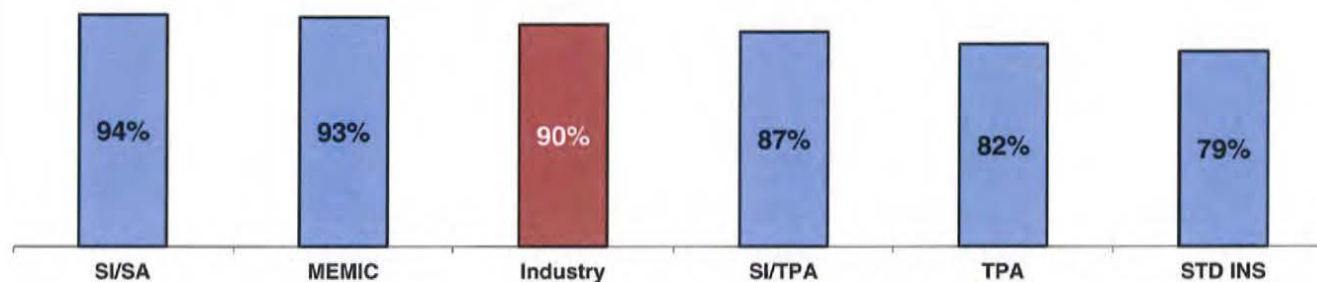
Lost Time First Report Filings: Benchmark = 85%



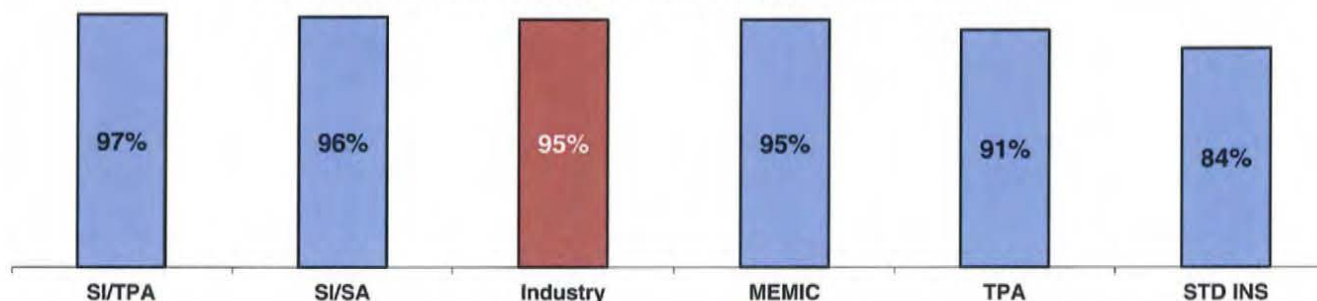
Initial Indemnity Payments: Benchmark = 87%



Initial Memorandum of Payment Filings: Benchmark = 85%



Initial Indemnity Notice of Controversy Filings: Benchmark = 90%



KEY:

- SI/SA** Self-Insured, Self-Administered Employer
- SI/TPA** Self-Insured, TPA-Administered Employer
- STD INS** Standard Insurer (excluding MEMIC), Self-Administered
- TPA** Standard Insurer (excluding MEMIC), TPA Administered

ENTITY OVERVIEW

INSURANCE GROUP	FROI Compliance Benchmark: 85%	PAY Compliance Benchmark: 87%	MOP Compliance Benchmark: 85%	NOC Compliance Benchmark: 90%
ACADIA INSURANCE	82%	83%	87%	100%
ACCIDENT FUND INSURANCE*	100%	No filings	No filings	100%
ACE INSURANCE	85%	88%	76%	93%
AIG INSURANCE	89%	93%	88%	92%
ALTERNATIVE SERVICE CONCEPTS*	0%	No filings	No filings	No filings
AMTRUST NORTH AMERICA	46%	38%	33%	30%
ARCH INSURANCE	74%	80%	80%	86%
ARROW MUTUAL INSURANCE*	100%	No filings	No filings	100%
ATLANTIC SPECIALTY INSURANCE*	50%	50%	75%	100%
BATH IRON WORKS	100%	98%	98%	100%
BERKSHIRE HATHAWAY INSURANCE*	0%	0%	100%	0%
BROADSPIRE SERVICES	78%	90%	76%	100%
CANNON COCHRAN MANAGEMENT SERVICES	83%	86%	82%	92%
CHEROKEE INSURANCE*	0%	50%	0%	No filings
CHESTERFIELD SERVICES*	100%	100%	100%	No filings
CHUBB INSURANCE	58%	84%	79%	90%
CHURCH MUTUAL INSURANCE*	75%	100%	100%	No filings
CIANBRO CORPORATION*	67%	67%	67%	100%
CITY OF BANGOR*	100%	100%	100%	No filings
CLAIMS MANAGEMENT (WALMART)	95%	100%	91%	92%
CNA INSURANCE	90%	100%	92%	100%
CONSTITUTION STATE SERVICES	76%	100%	67%	100%
CONTINENTAL INDEMNITY*	50%	83%	50%	No filings
CORVEL ENTERPRISE COMP.	61%	33%	44%	80%
COTTINGHAM & BUTLER CLAIMS SERVICES	89%	93%	93%	100%
CROSS INSURANCE	95%	94%	92%	99%
CRUM & FORSTER*	0%	0%	0%	No filings
ELECTRIC INSURANCE*	60%	75%	50%	100%
ESIS	72%	74%	74%	90%
FEDERATED MUTUAL INSURANCE*	50%	75%	25%	No filings
FIREMAN'S FUND INSURANCE*	67%	0%	0%	No filings
FLORISTS MUTUAL INSURANCE*	0%	100%	0%	No filings
FUTURECOMP	90%	92%	88%	97%
GALLAGHER BASSETT SERVICES	80%	80%	84%	93%
GREAT AMERICAN INSURANCE*	67%	50%	50%	No filings
GREAT FALLS INSURANCE	73%	82%	73%	78%
GREAT WEST INSURANCE*	0%	0%	67%	No filings
GUARANTEE INSURANCE	9%	7%	7%	40%
GUARD INSURANCE	64%	76%	52%	17%
HANNAFORD BROTHERS	69%	84%	77%	74%
HANNOVER INSURANCE*	75%	100%	100%	100%
HANOVER INSURANCE	83%	95%	85%	93%
HARTFORD INSURANCE	84%	90%	85%	100%
HELMSMAN MANAGEMENT SERVICES	80%	93%	89%	82%
LIBERTY MUTUAL INSURANCE	72%	83%	86%	77%
LUMBERMEN'S UNDERWRITING*	No filings	0%	0%	No filings
MACY'S CORPORATE SERVICES*	0%	100%	100%	No filings
MAINE AUTOMOBILE DEALERS ASSOCIATION	93%	88%	90%	100%
MAINE EMPLOYERS' MUTUAL INSURANCE	80%	94%	93%	95%
MAINE HEALTHCARE ASSOCIATION	80%	86%	93%	94%
MAINE MOTOR TRANSPORT ASSOCIATION	94%	91%	95%	100%
MAINE MUNICIPAL ASSOCIATION	95%	94%	94%	96%
MAINE SCHOOL MANAGEMENT ASSOCIATION	97%	100%	100%	100%
MATRIX ABSENCE MANAGEMENT*	0%	100%	100%	No filings
MEADOWBROOK	73%	67%	44%	100%
MITSUMI SUMITOMO INSURANCE*	0%	No filings	No filings	No filings
NATIONAL INTERSTATE INSURANCE*	83%	100%	100%	100%
NATIONWIDE INSURANCE*	25%	100%	100%	No filings
NGM INSURANCE*	0%	No filings	No filings	No filings

ENTITY OVERVIEW

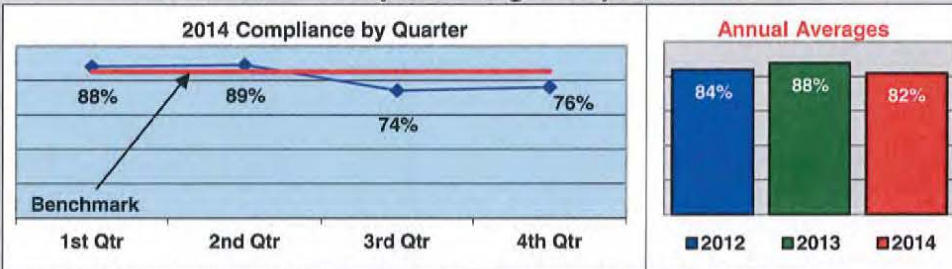
INSURANCE GROUP	FROI Compliance Benchmark: 85%	PAY Compliance Benchmark: 87%	MOP Compliance Benchmark: 85%	NOC Compliance Benchmark: 90%
NORTH RIVER INSURANCE*	60%	100%	67%	0%
OLD REPUBLIC INSURANCE	79%	89%	76%	95%
ONEBEACON INSURANCE*	100%	No filings	No filings	100%
PATRIOT INSURANCE*	100%	100%	100%	100%
PATRIOT RISK SERVICES*	0%	No filings	No filings	No filings
PEERLESS INSURANCE	58%	78%	74%	74%
PENNSYLVANIA MANUFACTURERS' ASSOC.	53%	71%	57%	100%
PROTECTIVE INSURANCE*	50%	0%	0%	0%
QBE INSURANCE	76%	91%	86%	94%
ROMAN CATHOLIC DIOCESE OF PORTLAND*	100%	No filings	No filings	No filings
RYDER SERVICES*	100%	100%	50%	No filings
SAFETY NATIONAL INSURANCE	79%	52%	48%	100%
SEDGWICK CLAIMS MANAGEMENT SERVICES	85%	89%	90%	95%
SENTRY INSURANCE	83%	75%	50%	100%
SPARTA INSURANCE	100%	100%	100%	100%
STARR INDEMNITY & LIABILITY*	0%	100%	100%	No filings
STATE OF MAINE WORKERS' COMP. TRUST	89%	92%	97%	97%
SYNERNET	82%	78%	76%	93%
TOKIO MARINE AMERICAN INSURANCE*	0%	No filings	No filings	100%
TOWER INSURANCE*	25%	100%	100%	0%
TRAVELERS INSURANCE	75%	88%	80%	84%
TRISTAR RISK ENTERPRISE MANAGEMENT	80%	100%	75%	100%
VANLINER INSURANCE*	100%	0%	0%	No filings
XL INSURANCE	76%	81%	71%	80%
YORK RISK SERVICES	36%	42%	42%	40%
ZURICH INSURANCE	85%	86%	78%	92%

*Indicates no compliance chart in report

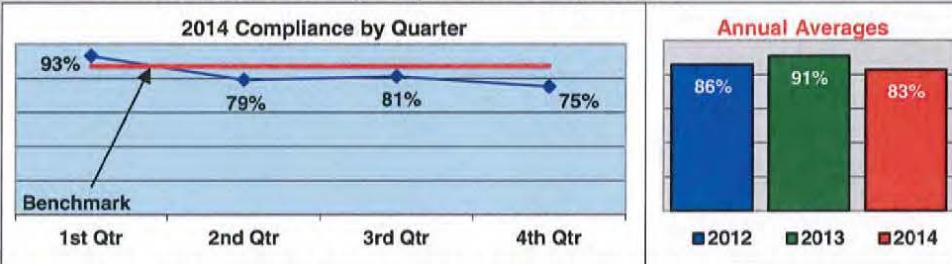
Annual Compliance Report 01/01/2014-12/31/2014

ACADIA INSURANCE

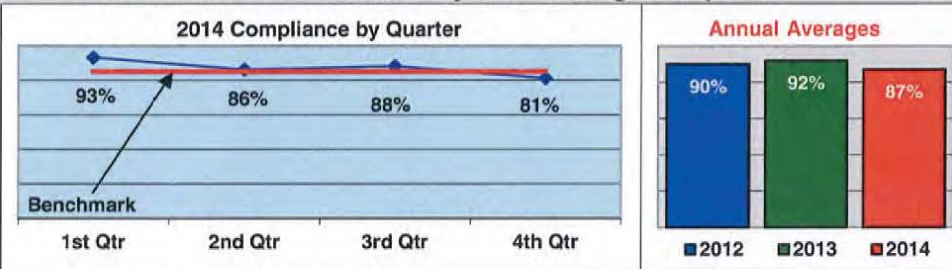
Lost Time First Report Filing Compliance



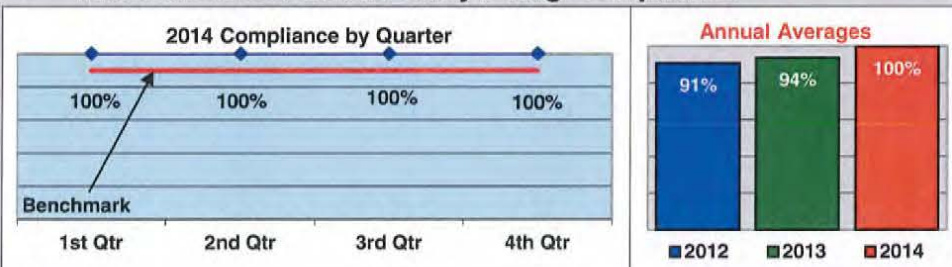
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Acadia Insurance is an insurer that administered its own claims in 2014 under the following rating companies:

Acadia Insurance
Continental Western Insurance
Fireman's Ins. Co. of Wash. DC
Union Insurance

Utilization Analysis

Lost Time First Reports Received

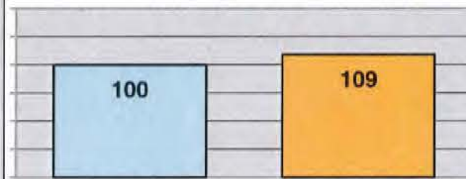


Percent of Lost Time First Reports Denied (Initial Indemnity NOCs / Lost Time First Reports)

18%

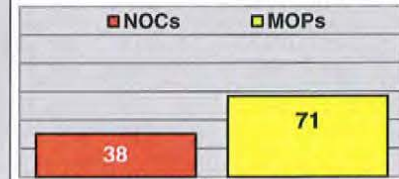
Activity on Lost Time First Reports

□ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



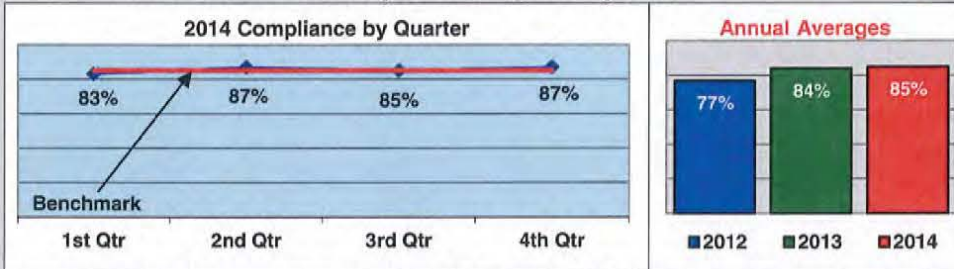
Percent of Claims for Compensation Denied (Initial Indemnity NOCs / Claims for Compensation)

35%

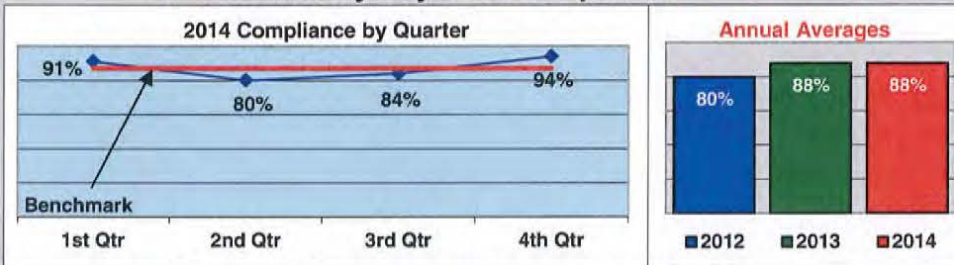
Annual Compliance Report 01/01/2014 -12/31/2014

ACE INSURANCE

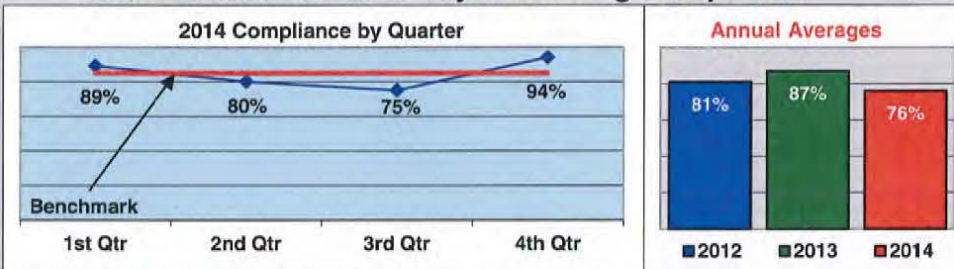
Lost Time First Report Filing Compliance



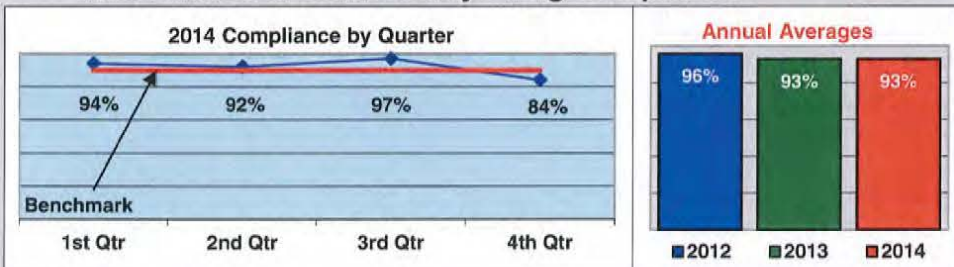
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

ACE Insurance is an insurer that used third parties to administer claims in 2014 under the following rating companies:

ACE American Insurance
ACE Fire Underwriters Insurance
Indemnity Ins. Co. of No. America

ACE Insurance used the following third parties in 2014:

Alternative Service Concepts
Broadspire Services
Cannon Cochran Management Svcs.
Constitution State Services
ESIS
Gallagher Bassett Services
Helmsman Management Services
Sedgwick Claims Management Svcs.
Willis of Northern New England
York Risk Services

Utilization Analysis

Lost Time First Reports Received

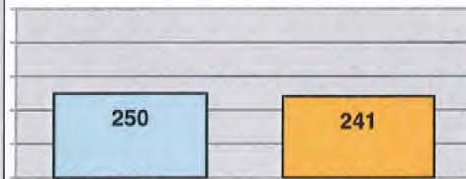


Percent of Lost Time First Reports Denied (Initial Indemnity NOCs / Lost Time First Reports)

19%

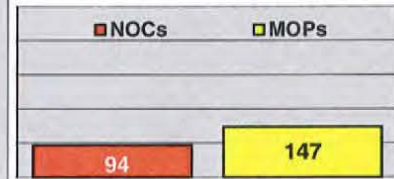
Activity on Lost Time First Reports

□ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



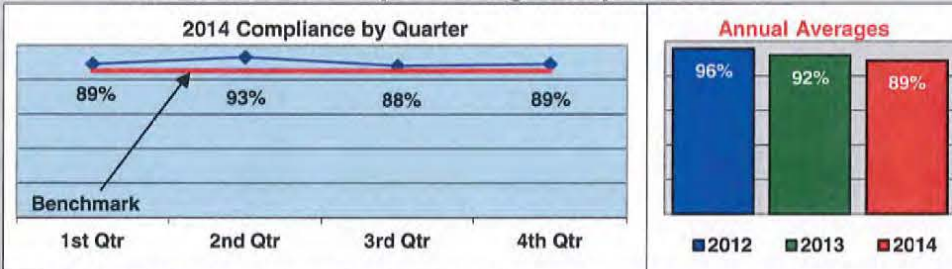
Percent of Claims for Compensation Denied (Initial Indemnity NOCs / Claims for Compensation)

39%

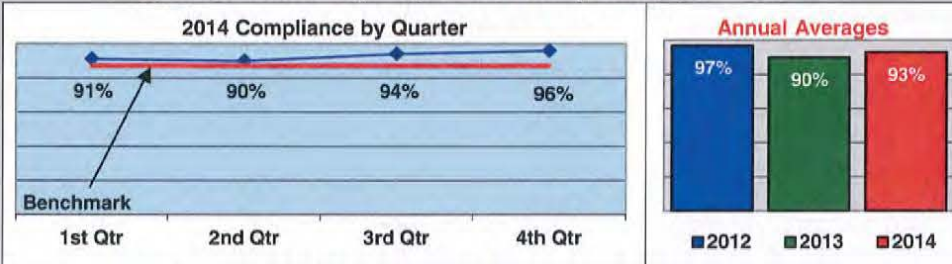
Annual Compliance Report 01/01/2014 -12/31/2014

AIG INSURANCE

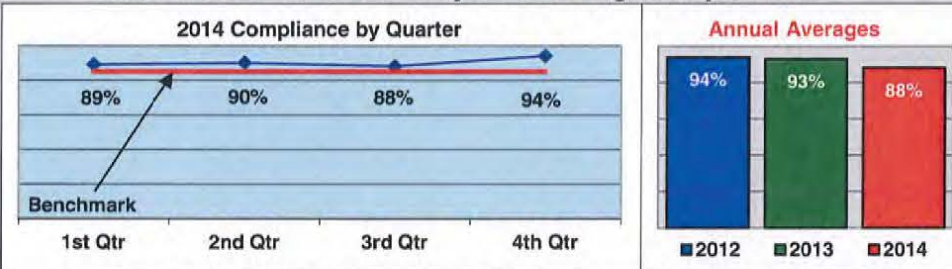
Lost Time First Report Filing Compliance



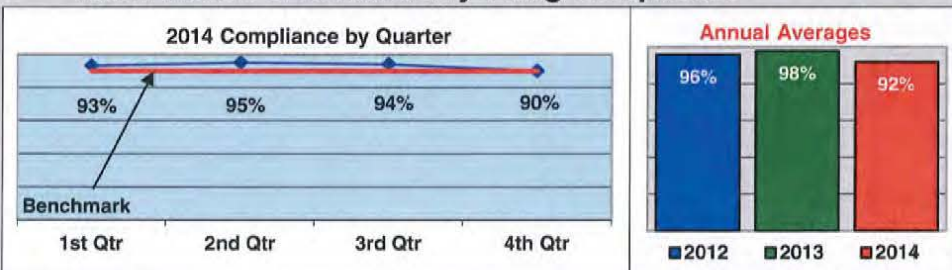
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

AIG Insurance is an insurer that administered its own claims and used third parties to administer claims in 2014 under the following rating companies:

American Home Assurance
Commerce & Industry Insurance Co.
Granite State Insurance Co.
Illinois National Insurance
Ins. Co. of the State of Pennsylvania
National Union Fire Ins. Co. of Pitts.
New Hampshire Insurance

and self-insured employer:

Pratt & Whitney

AIG Insurance used the following third parties in 2014:

Broadspire Services
Cannon Cochran Management Svcs.
Cherokee Insurance
Claims Management (Walmart)
CorVel Enterprise Comp.
ESIS
Gallagher Bassett Services
Helmsman Management Services
Sedgwick Claims Management Svcs.

Utilization Analysis

Lost Time First Reports Received



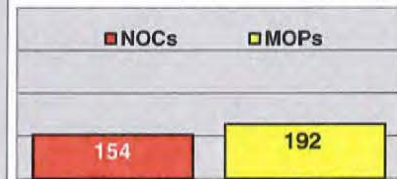
Activity on Lost Time First Reports

□ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

24%

Percent of Claims for Compensation Denied

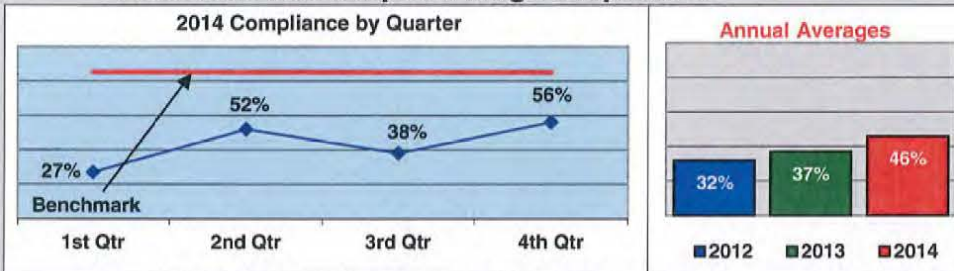
(Initial Indemnity NOCs / Claims for Compensation)

45%

Annual Compliance Report 01/01/2014 -12/31/2014

AMTRUST NORTH AMERICA

Lost Time First Report Filing Compliance

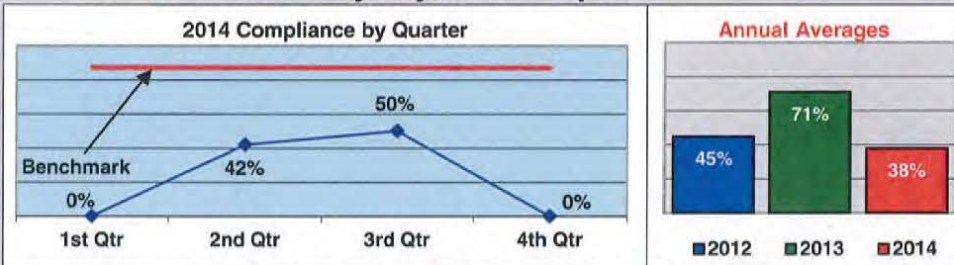


Summary

Amtrust North America is an insurer that administered its own claims in 2014 under the following rating companies:

Technology Insurance
Wesco Insurance

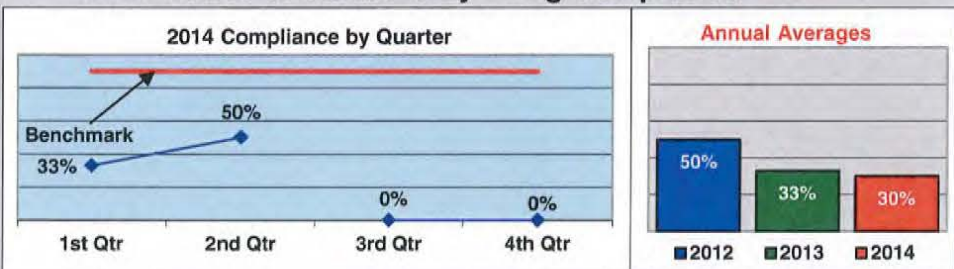
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Utilization Analysis

Lost Time First Reports Received



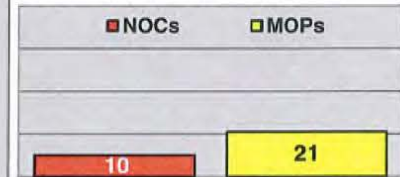
Activity on Lost Time First Reports

□ No Activity Required □ Claims for Compensation



Activity on Claims for Compensation

■ NOCs □ MOPs



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

11%

Percent of Claims for Compensation Denied

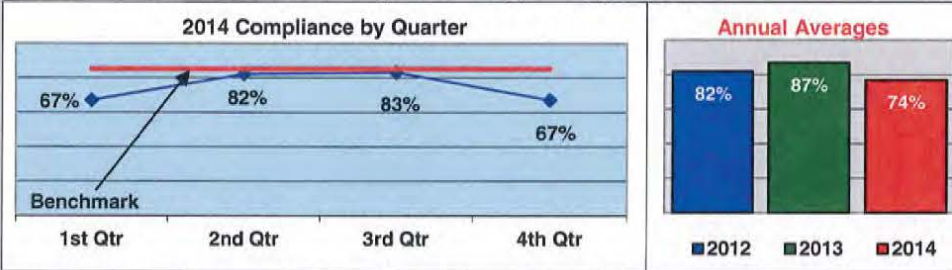
(Initial Indemnity NOCs / Claims for Compensation)

32%

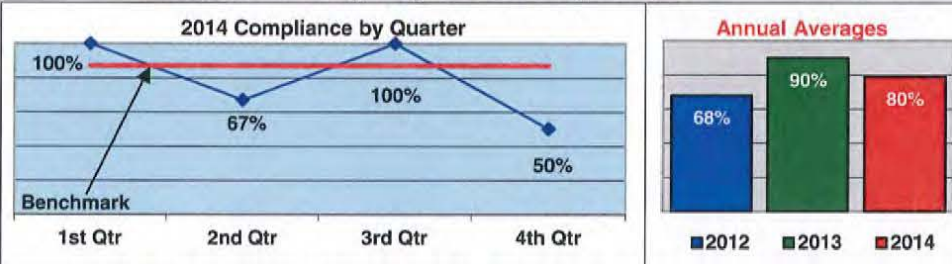
Annual Compliance Report 01/01/2014 -12/31/2014

ARCH INSURANCE

Lost Time First Report Filing Compliance



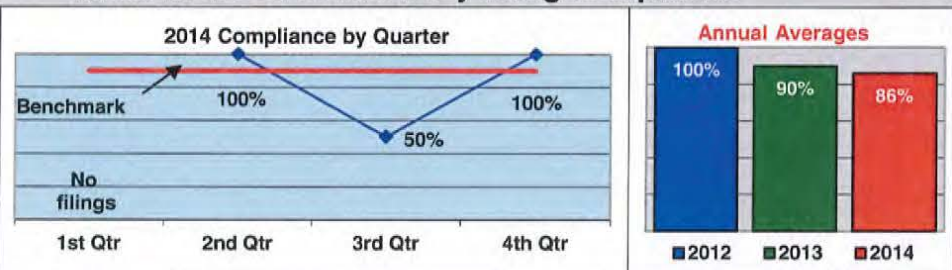
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Arch Insurance is an insurer that used third parties to administer claims in 2014 under the following rating company:

Arch Insurance

Arch Insurance used the following third parties in 2014:

Broadspire Services
Cottingham & Butler Claims Services
ESIS
Gallagher Bassett Services
Sedgwick Claims Management Svcs.
York Risk Services

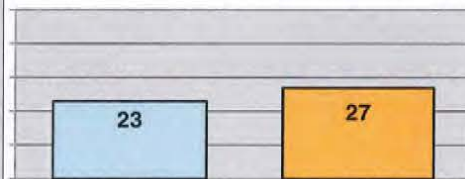
Utilization Analysis

Lost Time First Reports Received



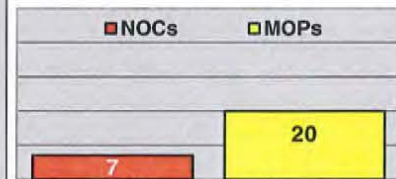
Activity on Lost Time First Reports

□ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

14%

Percent of Claims for Compensation Denied

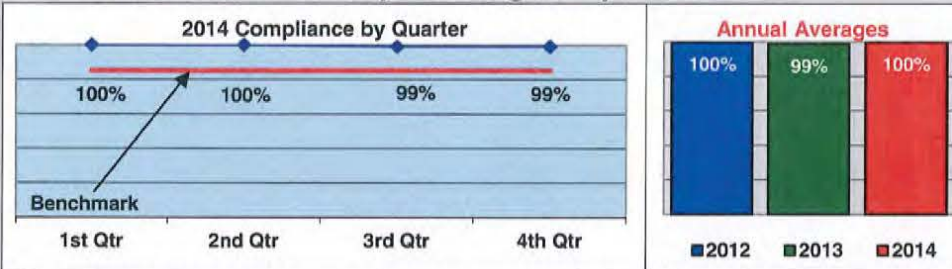
(Initial Indemnity NOCs / Claims for Compensation)

26%

Annual Compliance Report 01/01/2014 -12/31/2014

BATH IRON WORKS

Lost Time First Report Filing Compliance

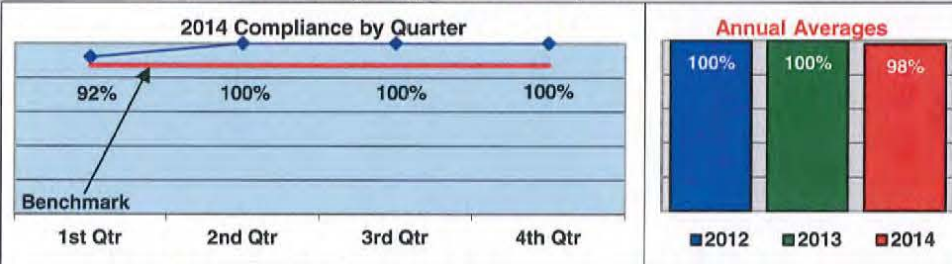


Summary

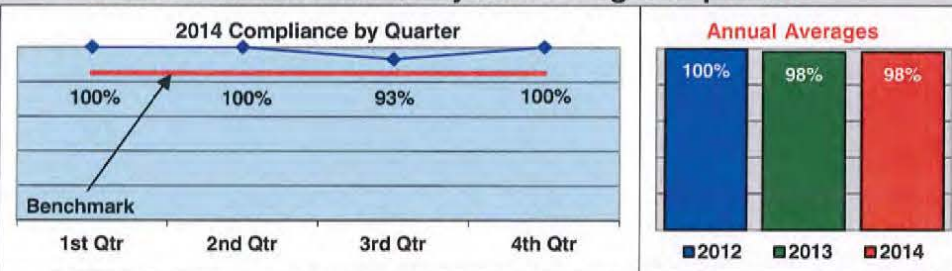
Bath Iron Works is a self-insured employer that administered its own claims in 2014 under the following name:

Bath Iron Works

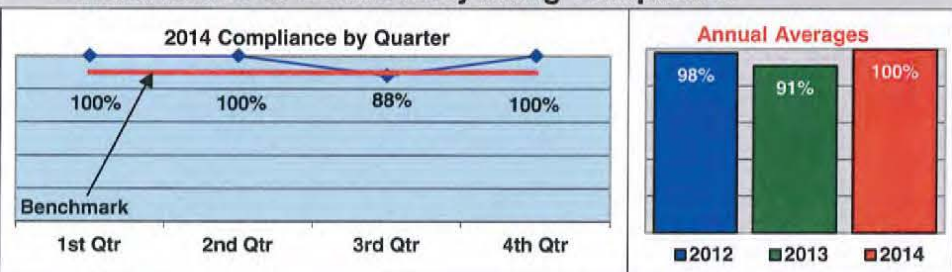
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



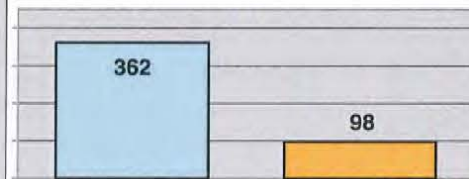
Utilization Analysis

Lost Time First Reports Received



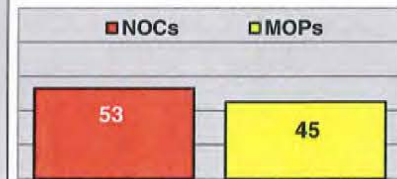
Activity on Lost Time First Reports

□ No Activity Required □ Claims for Compensation



Activity on Claims for Compensation

■ NOCs □ MOPs



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

12%

Percent of Claims for Compensation Denied

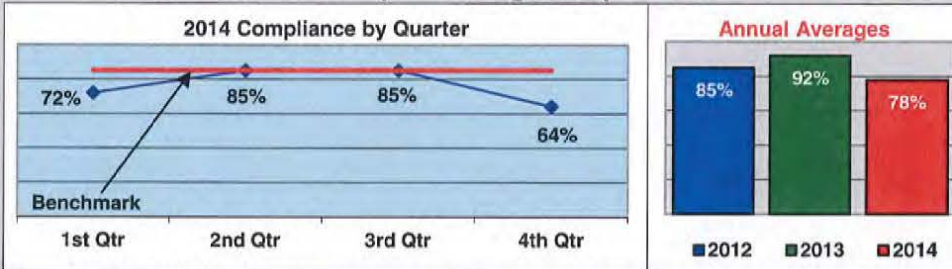
(Initial Indemnity NOCs / Claims for Compensation)

54%

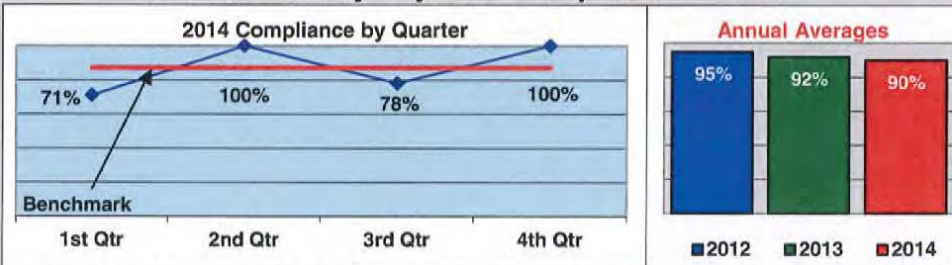
Annual Compliance Report 01/01/2014 -12/31/2014

BROADSPIRE SERVICES

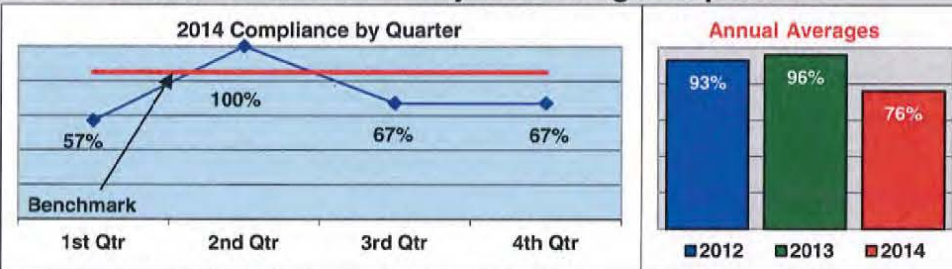
Lost Time First Report Filing Compliance



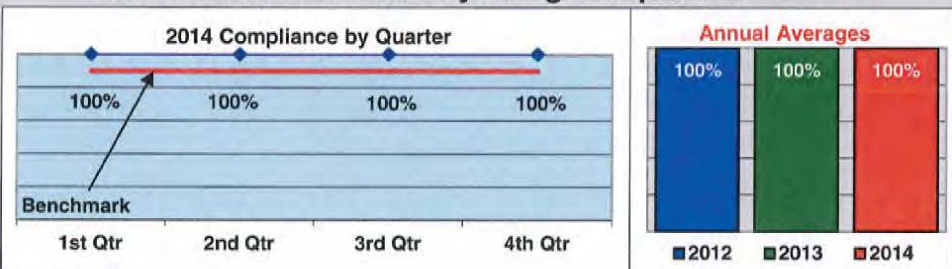
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Broadspire Services is a third party administrator that administered claims in 2014 for the following rating companies:

Accident Fund Insurance
ACE American Insurance
Arch Insurance
Commerce & Industry Insurance
Federal Insurance
Indemnity Ins. Co. of No. America
New Hampshire Insurance
North River Insurance
Old Republic Insurance
Safety National Casualty
Standard Fire Insurance
Trumbull Insurance Company
Unites States Fidelity & Guaranty
XL Specialty Insurance

and self-insured employer:

Federal Express Corp.

Utilization Analysis

Lost Time First Reports Received

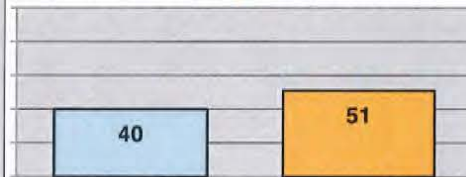


Percent of Lost Time First Reports Denied (Initial Indemnity NOCs / Lost Time First Reports)

24%

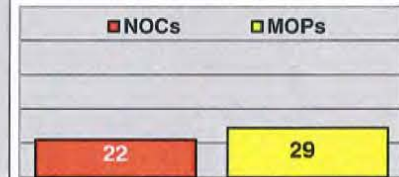
Activity on Lost Time First Reports

□ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



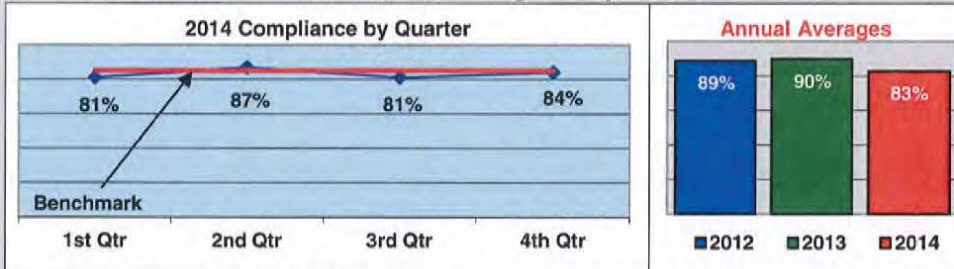
Percent of Claims for Compensation Denied (Initial Indemnity NOCs / Claims for Compensation)

43%

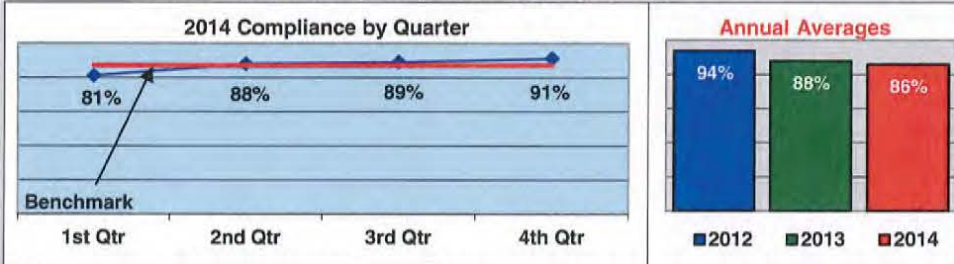
Annual Compliance Report 01/01/2014 -12/31/2014

CANNON COCHRAN MANAGEMENT SERVICES

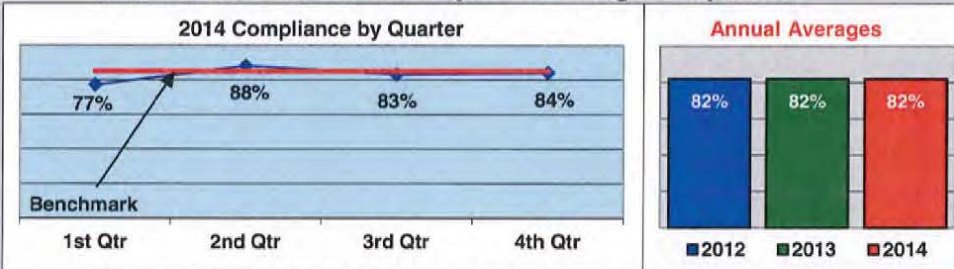
Lost Time First Report Filing Compliance



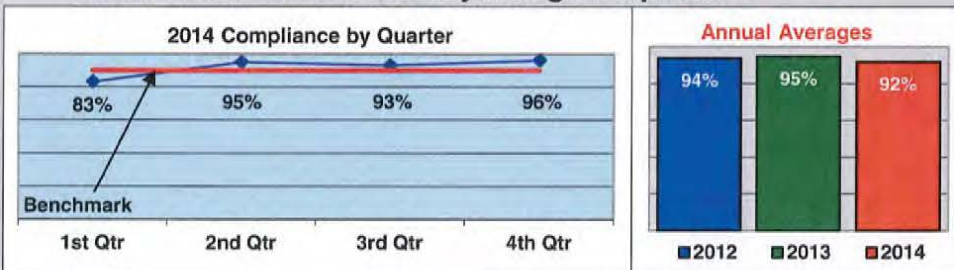
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Cannon Cochran Management Services is a third party administrator that administered claims in 2014 for the following rating companies:

ACE American Insurance
Great Falls Insurance
Old Republic Insurance
Safety National Casualty

and self-insured employers:

City of Lewiston
Greater Portland V
Lepage Bakeries
Lewiston School Department
Louisiana Pacific Corporation
Maine McDonalds Operators
Maine Turnpike Authority
S D Warren
University of Maine System

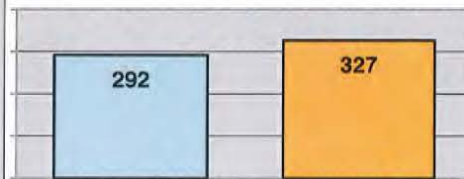
Utilization Analysis

Lost Time First Reports Received



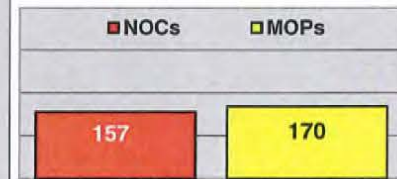
Activity on Lost Time First Reports

□ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

25%

Percent of Claims for Compensation Denied

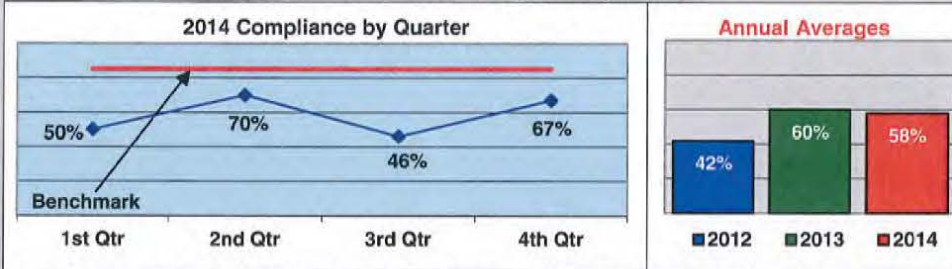
(Initial Indemnity NOCs / Claims for Compensation)

48%

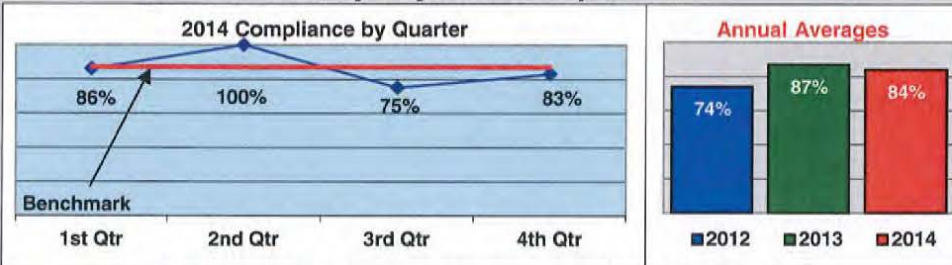
Annual Compliance Report 01/01/2014 -12/31/2014

CHUBB INSURANCE

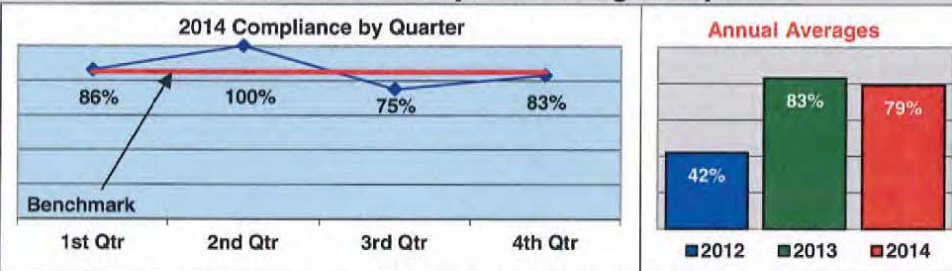
Lost Time First Report Filing Compliance



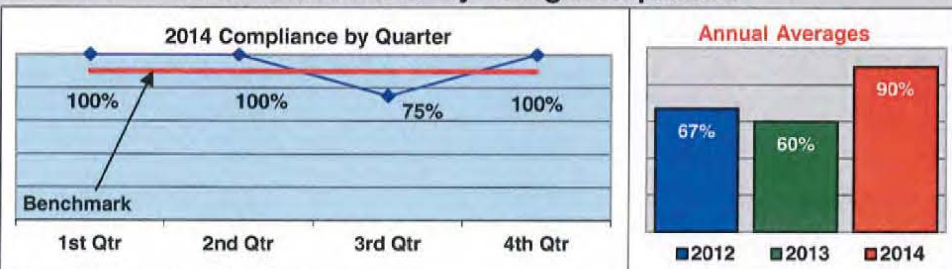
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Chubb Insurance is an insurer that administered its own claims and used third parties to administer claims in 2014 under the following rating companies:

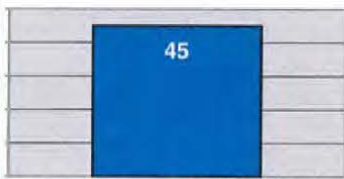
Chubb Indemnity Insurance
Federal Insurance
Pacific Indemnity
Vigilant Insurance

Chubb Insurance used the following third parties in 2014:

Broadspire Services
Gallagher Bassett Services

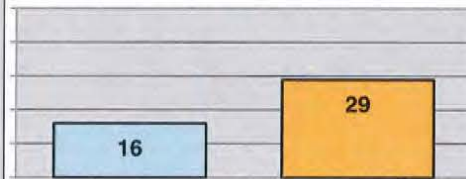
Utilization Analysis

Lost Time First Reports Received



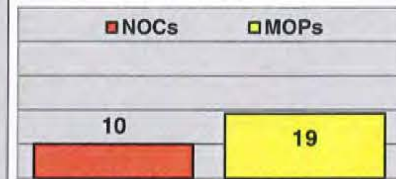
Activity on Lost Time First Reports

□ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

22%

Percent of Claims for Compensation Denied

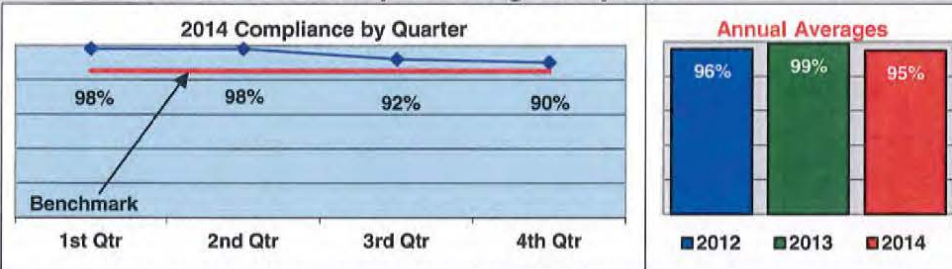
(Initial Indemnity NOCs / Claims for Compensation)

34%

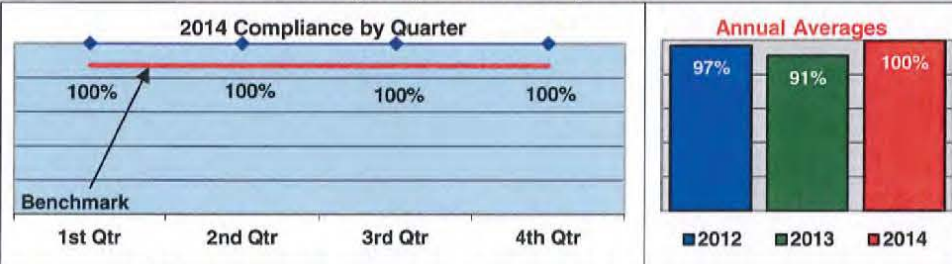
Annual Compliance Report 01/01/2014 -12/31/2014

CLAIMS MANAGEMENT (WALMART)

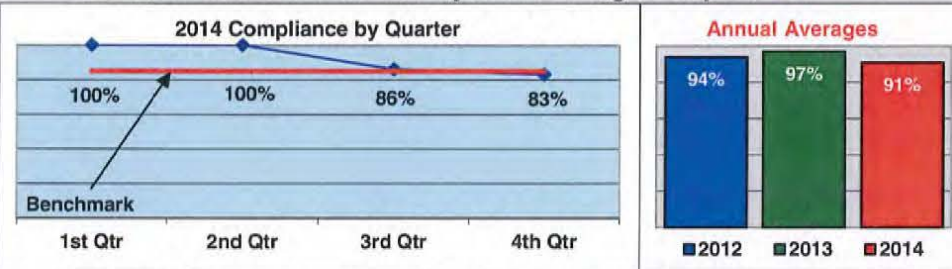
Lost Time First Report Filing Compliance



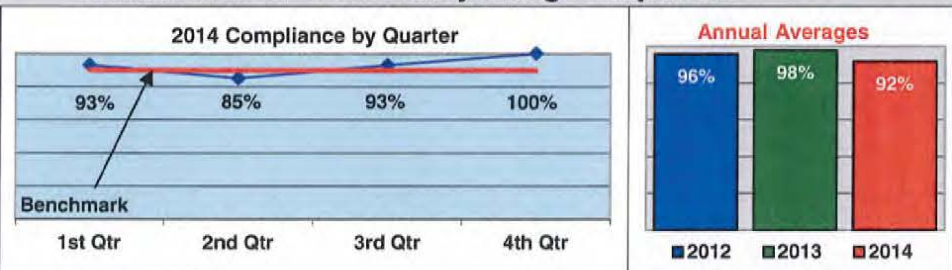
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Claims Management (Walmart) is a third party administrator that administered claims in 2014 for the following rating companies:

American Home Assurance Co.
Illinois National Insurance
New Hampshire Insurance

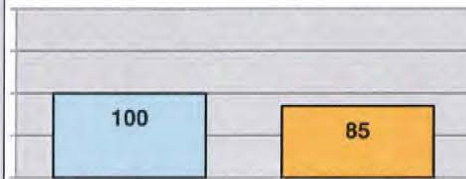
Utilization Analysis

Lost Time First Reports Received



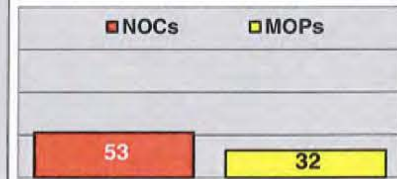
Activity on Lost Time First Reports

□ No Activity Required □ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

29%

Percent of Claims for Compensation Denied

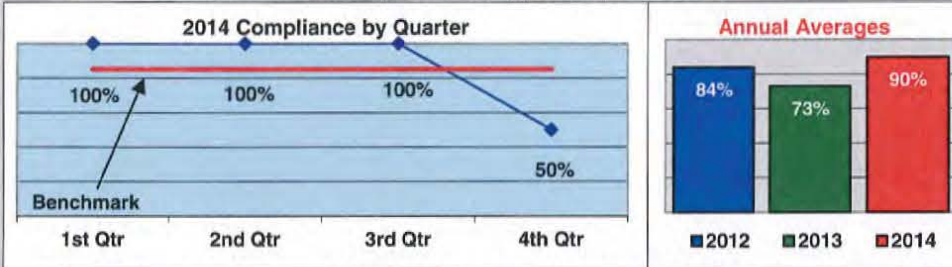
(Initial Indemnity NOCs / Claims for Compensation)

62%

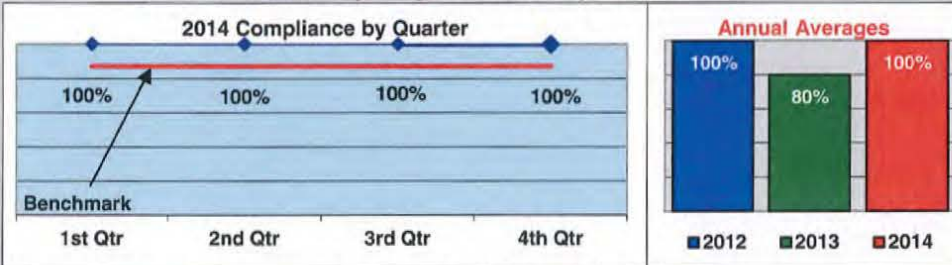
Annual Compliance Report 01/01/2014 -12/31/2014

CNA INSURANCE

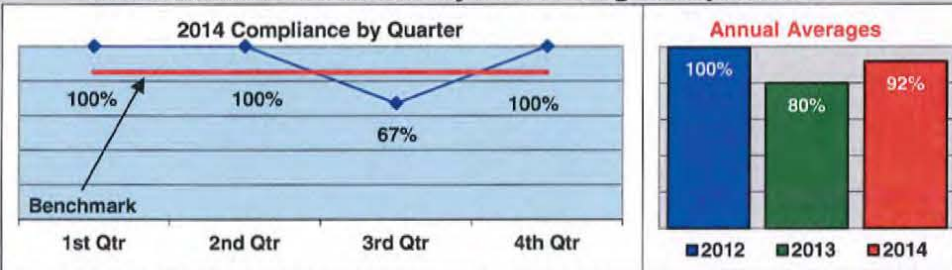
Lost Time First Report Filing Compliance



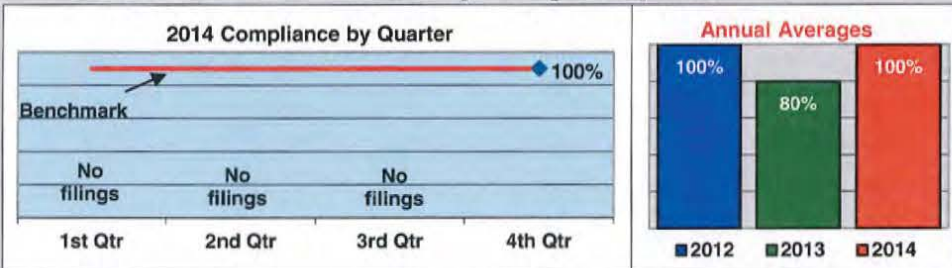
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

CNA Insurance is an insurer that administered its own claims in 2014 under the following rating companies:

American Casualty Co. of Reading
CNA Claims Plus
Continental Casualty
Transportation Insurance Company

Utilization Analysis

Lost Time First Reports Received



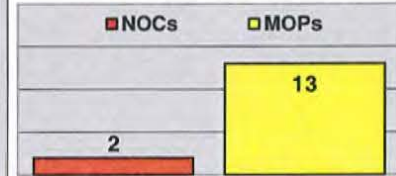
Activity on Lost Time First Reports

□ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs □ MOPs



Percent of Lost Time First Reports Denied (Initial Indemnity NOCs / Lost Time First Reports)

10%

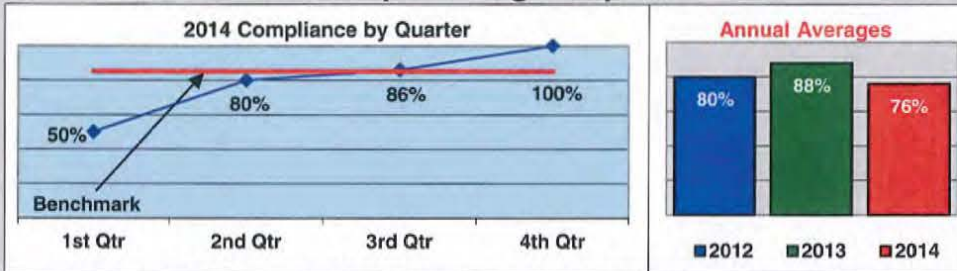
Percent of Claims for Compensation Denied (Initial Indemnity NOCs / Claims for Compensation)

13%

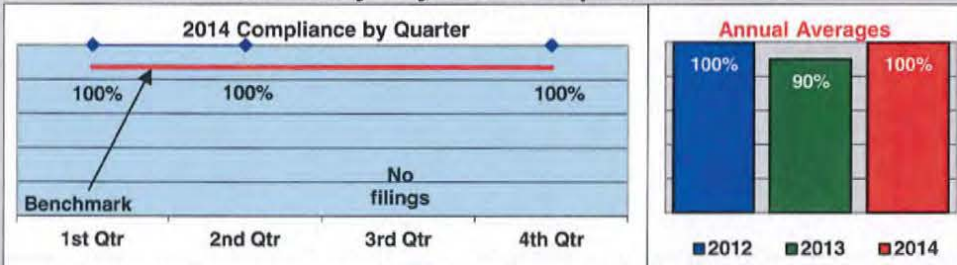
Annual Compliance Report
01/01/2014 -12/31/2014

CONSTITUTION STATE SERVICES

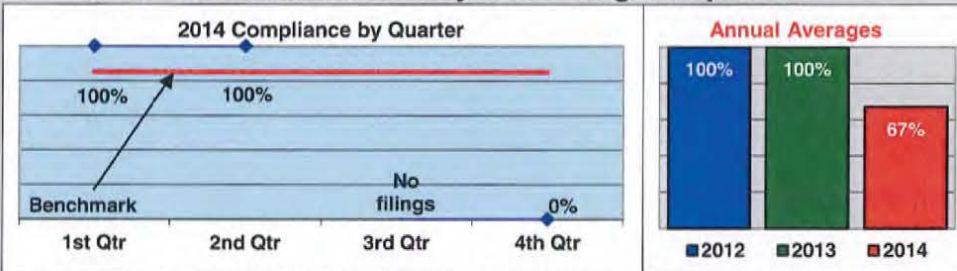
Lost Time First Report Filing Compliance



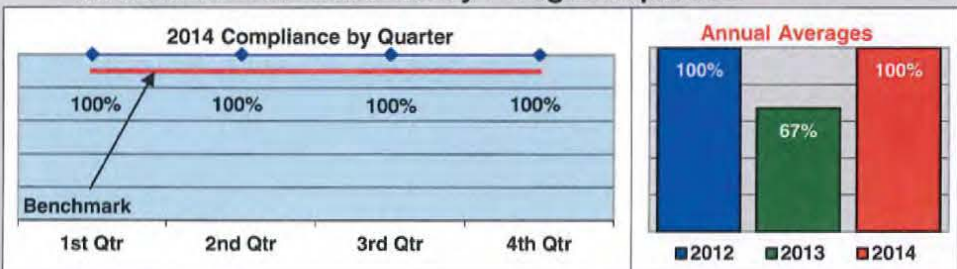
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Constitution State Services is a third party administrator that administered claims in 2014 for the following rating companies:

ACE American Insurance
Indemnity Ins. Co. of No. America

and self-insured employer:

S D Warren

Utilization Analysis

Lost Time First Reports Received

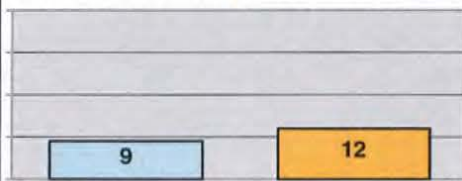


Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

43%

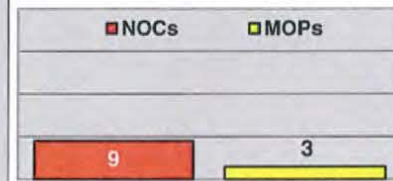
Activity on Lost Time First Reports

□ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



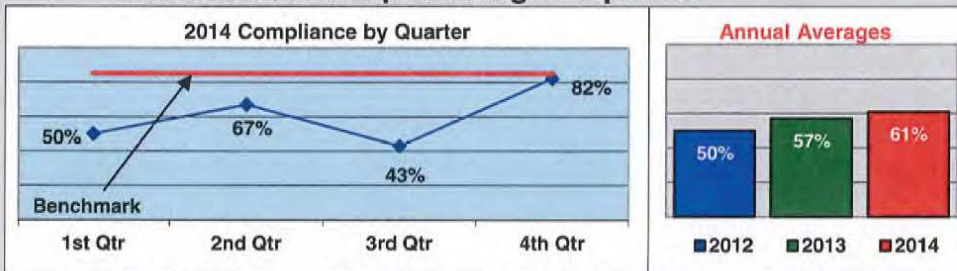
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

75%

Annual Compliance Report
01/01/2014 -12/31/2014

CORVEL ENTERPRISE COMP.

Lost Time First Report Filing Compliance

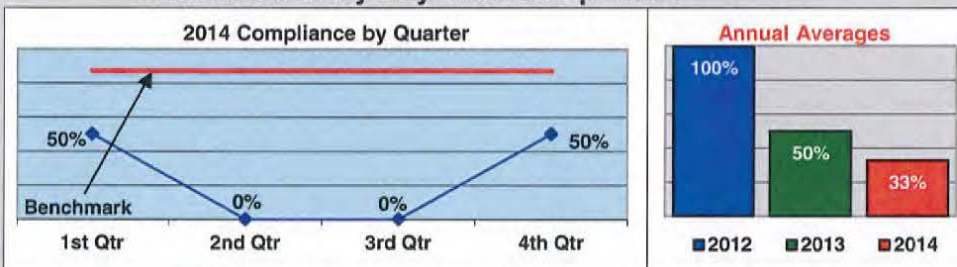


Summary

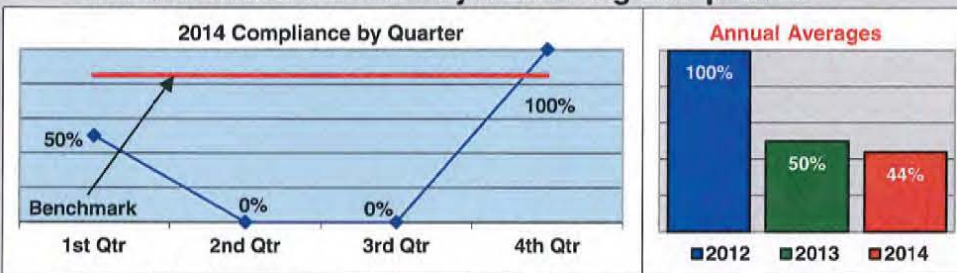
CorVel Enterprise Comp. is a third party administrator that administered claims in 2014 for the following rating companies:

Indemnity Ins. Co. of North America
Old Republic Insurance
Safety National Insurance
Trumbull Insurance
XL Insurance America

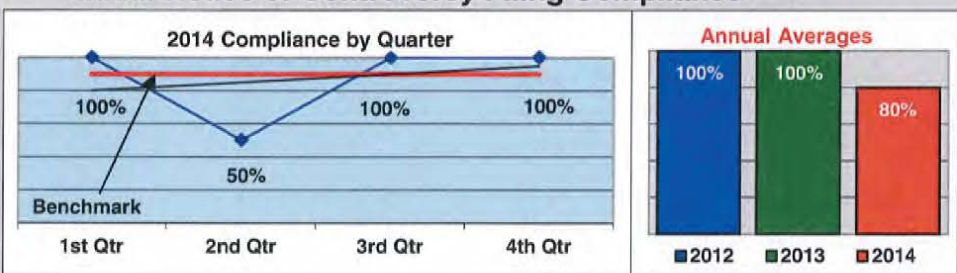
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



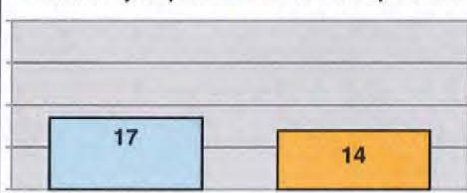
Utilization Analysis

Lost Time First Reports Received



Activity on Lost Time First Reports

□ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

16%

Percent of Claims for Compensation Denied

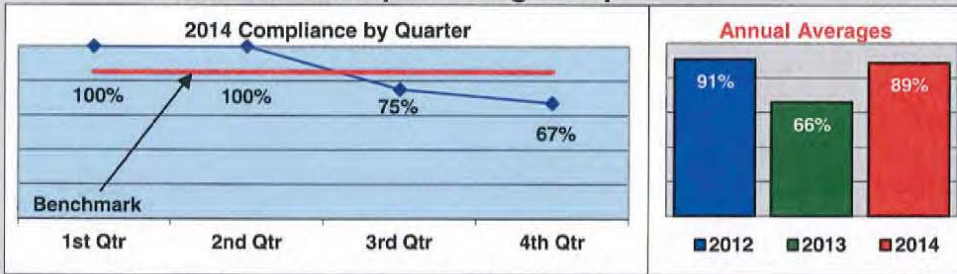
(Initial Indemnity NOCs / Claims for Compensation)

36%

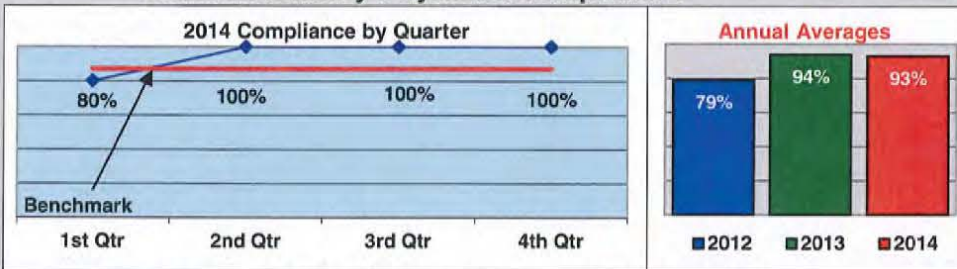
Annual Compliance Report
01/01/2014 -12/31/2014

COTTINGHAM & BUTLER CLAIMS SERVICES

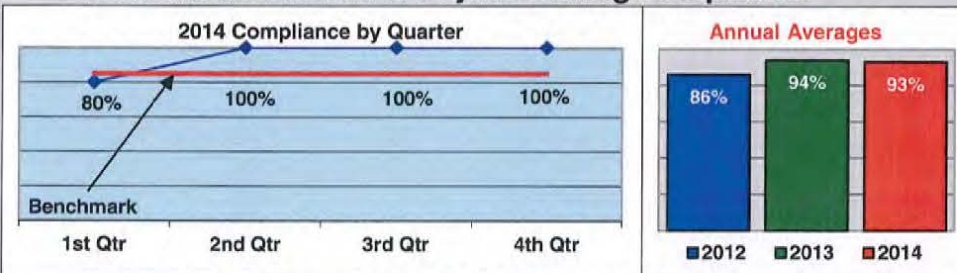
Lost Time First Report Filing Compliance



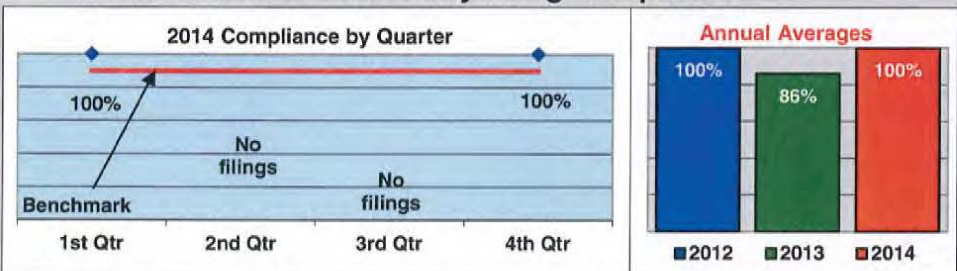
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Cottingham & Butler Claims Services is a third party administrator that administered claims in 2014 for the following rating companies:

American Zurich Insurance
Arch Insurance
Sparta Insurance
Vanliner Insurance

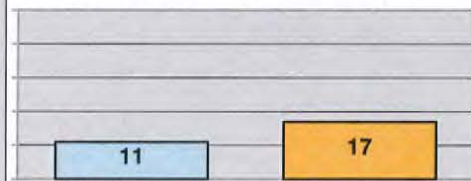
Utilization Analysis

Lost Time First Reports Received



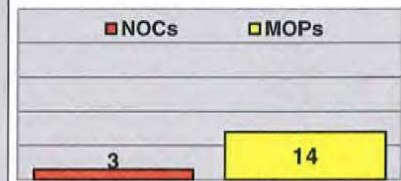
Activity on Lost Time First Reports

□ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

11%

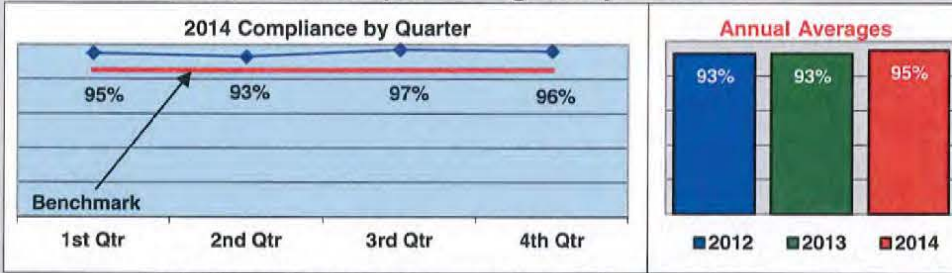
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

18%

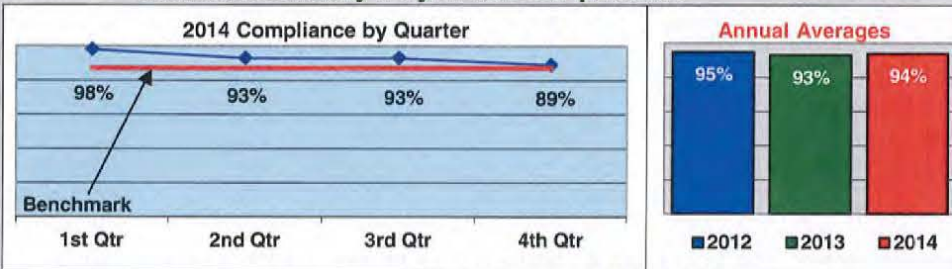
Annual Compliance Report 01/01/2014 -12/31/2014

CROSS INSURANCE

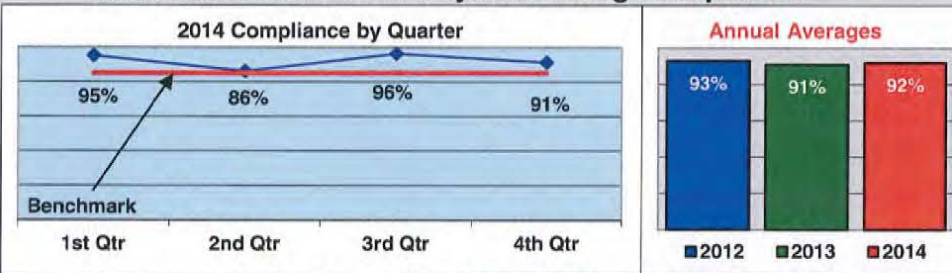
Lost Time First Report Filing Compliance



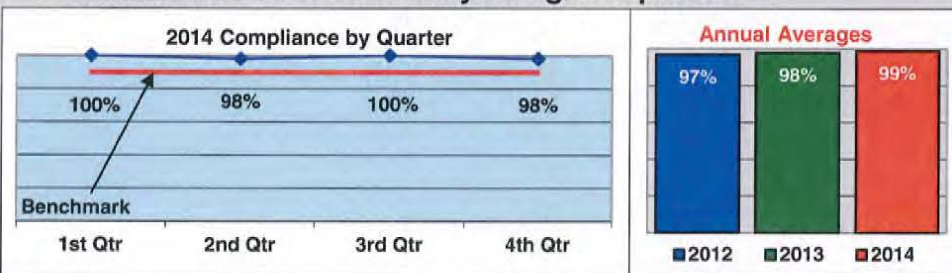
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



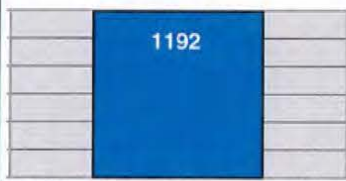
Summary

Willis of Northern New England is a third party administrator that administered claims in 2014 for the following self-insured employers:

Auburn, City of
Construction Services Group Trust
Distributors & Suppliers Group Trust
Eastern Maine Group
Forest Products Group Trust
Hussey Seating Co.
Maine Oil Dealers Association
MaineGeneral Health
ME Chamber of Comm. & Industry
Mfg. of Maine Group Trust
Parker Hannifin Corporation
Social Services & Education

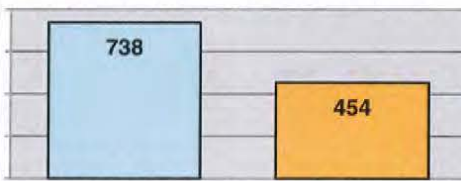
Utilization Analysis

Lost Time First Reports Received



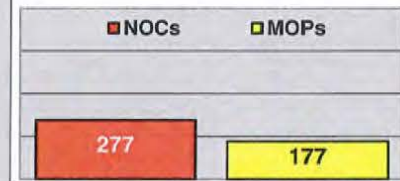
Activity on Lost Time First Reports

□ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

23%

Percent of Claims for Compensation Denied

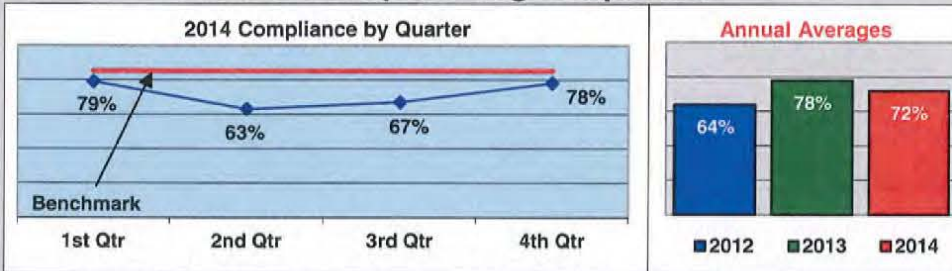
(Initial Indemnity NOCs / Claims for Compensation)

61%

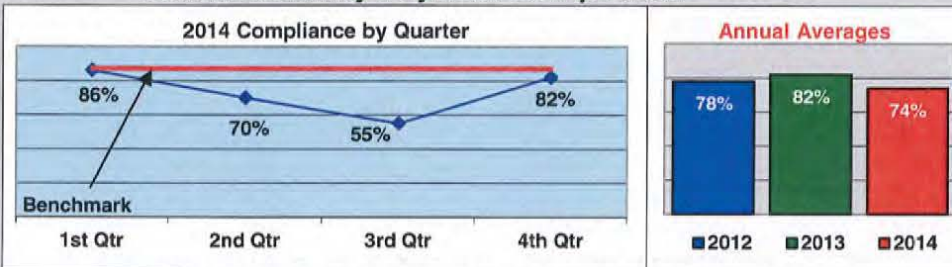
Annual Compliance Report 01/01/2014 -12/31/2014

ESIS

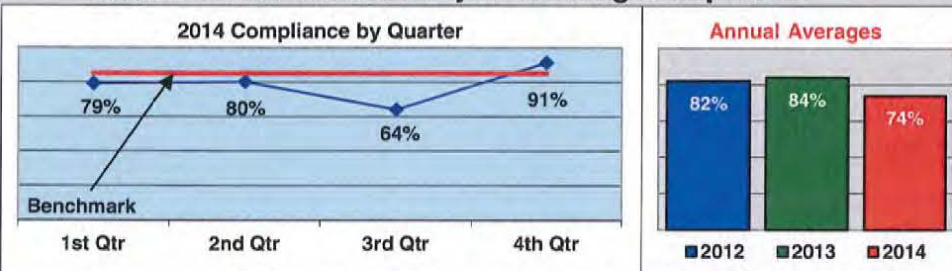
Lost Time First Report Filing Compliance



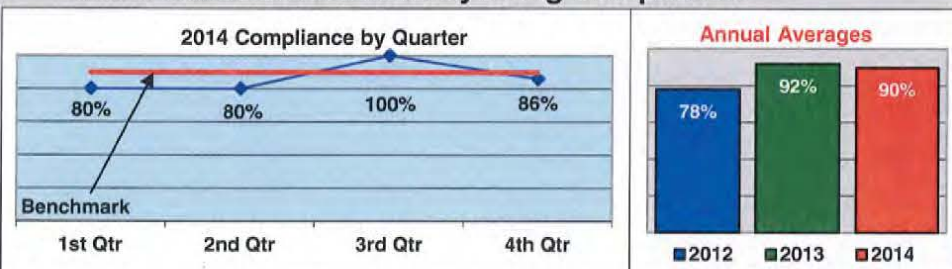
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

ESIS is a third party administrator that administered claims in 2014 for the following rating companies:

ACE American Insurance
Ace Fire Underwriters
American Zurich Insurance
Arch Insurance
Indemnity Ins. Co. of No. America
New Hampshire Insurance
Safety National Insurance
Starr Indemnity & Liability
Trumbull Insurance
XL Insurance America

and self-insured employers:

Unifirst Corporation

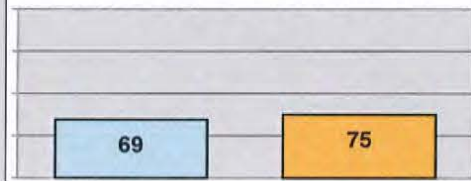
Utilization Analysis

Lost Time First Reports Received



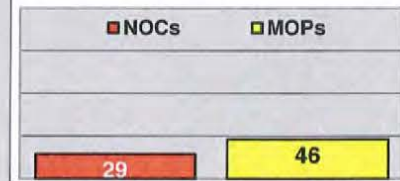
Activity on Lost Time First Reports

□ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

20%

Percent of Claims for Compensation Denied

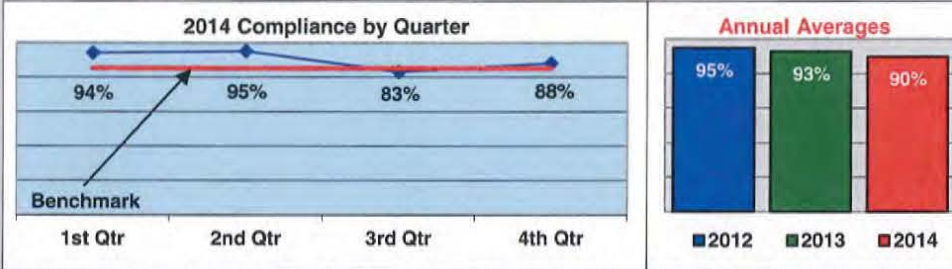
(Initial Indemnity NOCs / Claims for Compensation)

39%

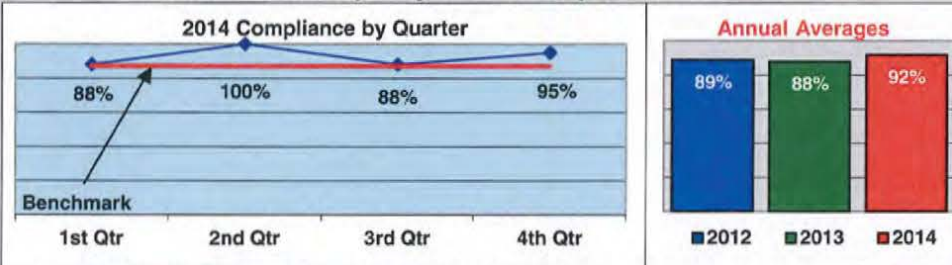
Annual Compliance Report 01/01/2014 -12/31/2014

FUTURECOMP

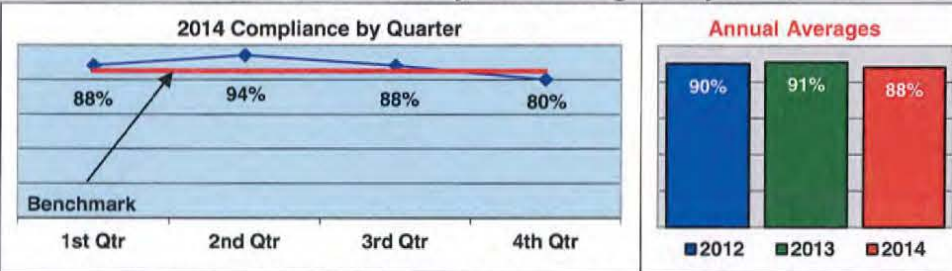
Lost Time First Report Filing Compliance



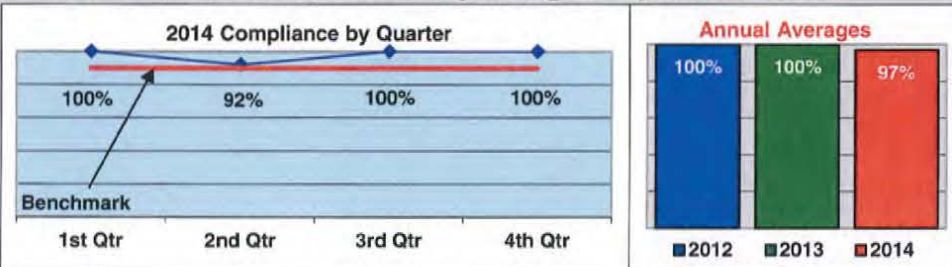
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

FutureComp is a third party administrator that administered claims in 2014 for the following self-insured employers:

Central Maine Healthcare
Central Maine Longterm Care
Maine Merchants WC Trust Fund

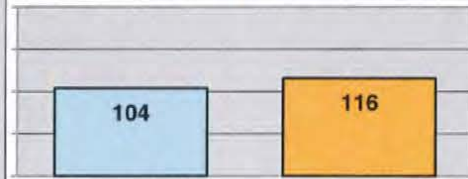
Utilization Analysis

Lost Time First Reports Received



Activity on Lost Time First Reports

□ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs □ MOPs



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

17%

Percent of Claims for Compensation Denied

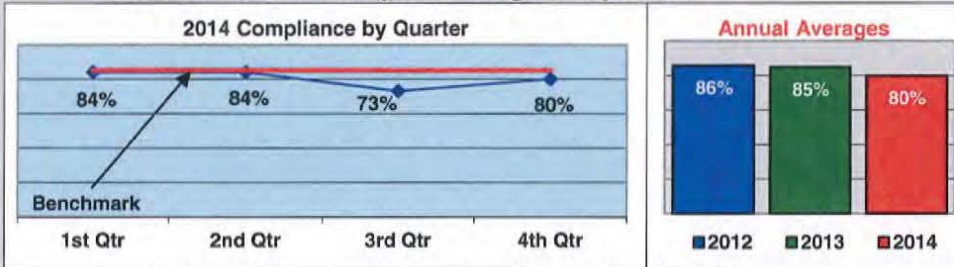
(Initial Indemnity NOCs / Claims for Compensation)

33%

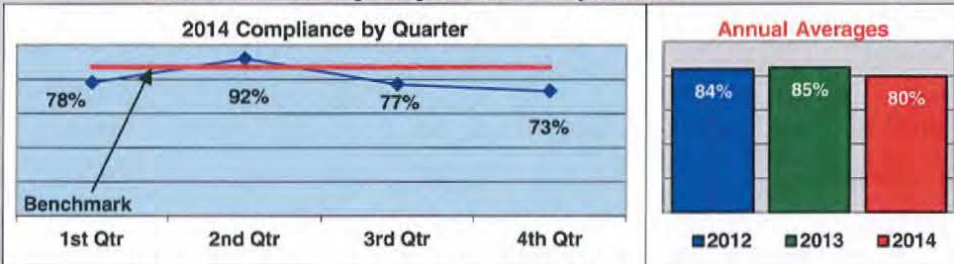
Annual Compliance Report 01/01/2014 -12/31/2014

GALLAGHER BASSETT SERVICES

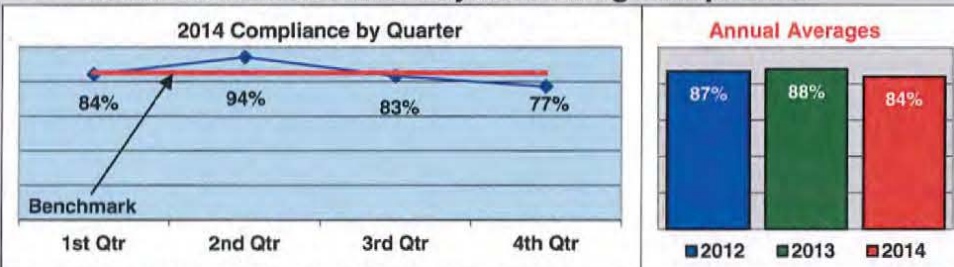
Lost Time First Report Filing Compliance



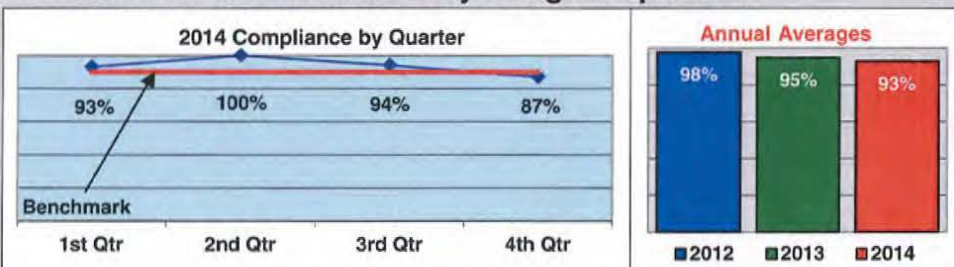
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Gallagher Bassett Services is a third party administrator that administered claims in 2014 for the following rating companies:

ACE American Insurance
American Casualty Co. of Reading
American Zurich Insurance
Arch Insurance
Atlantic Specialty Insurance
Chubb Indemnity Insurance
Continental Casualty
Discover Property & Casualty Ins.
Federal Insurance
Fidelity & Guaranty Insurance
Great Northern Insurance
Indemnity Ins. Co. of No. America
Ins. Co. of the State of Pennsylvania
Manufacturers Alliance Insurance
New Hampshire Insurance
Old Republic General Insurance
Old Republic Insurance
Pacific Indemnity
Pennsylvania Mfg. Association
Pennsylvania Mfg. Indemnity Co.
Praetorian Insurance
Safety National Casualty
Standard Fire Insurance
Trumbull Insurance
United States Fidelity & Guaranty
Vigilant Insurance
XL Insurance America
XL Specialty Insurance Co.
Zurich American Insurance

and the following self-insured employer:

Columbia Forest Products

Utilization Analysis

Lost Time First Reports Received

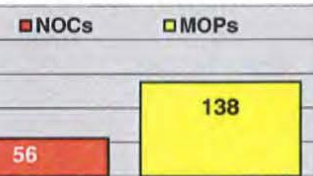


Activity on Lost Time First Reports

□ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

15%

Percent of Claims for Compensation Denied

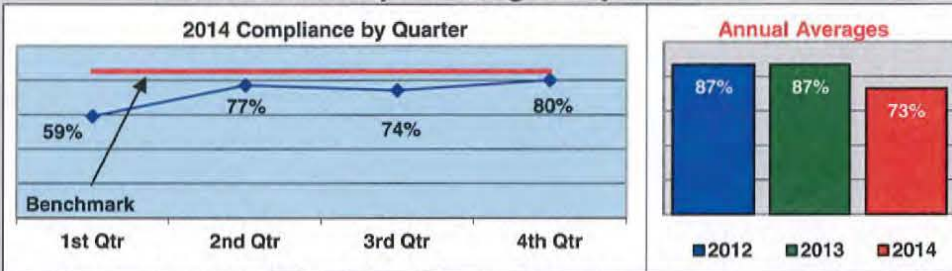
(Initial Indemnity NOCs / Claims for Compensation)

29%

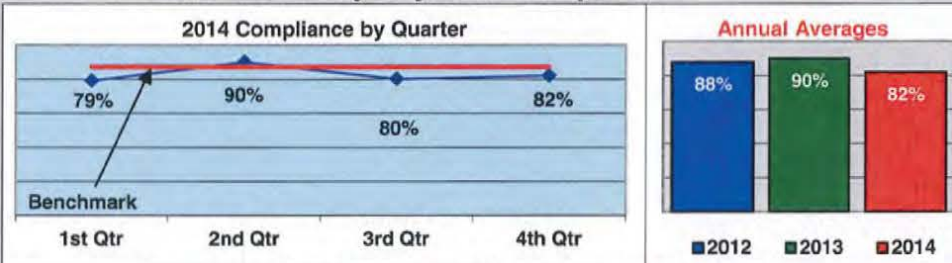
Annual Compliance Report
01/01/2014 -12/31/2014

GREAT FALLS INSURANCE

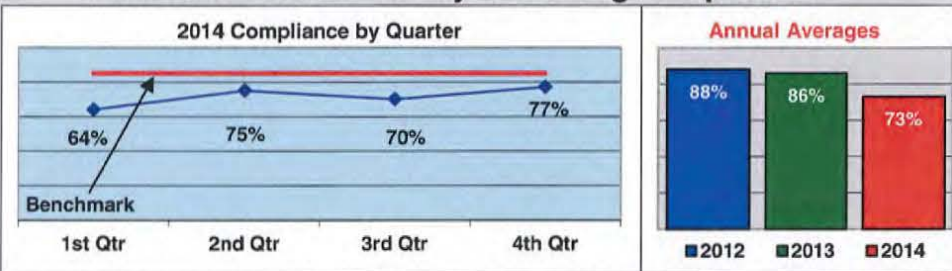
Lost Time First Report Filing Compliance



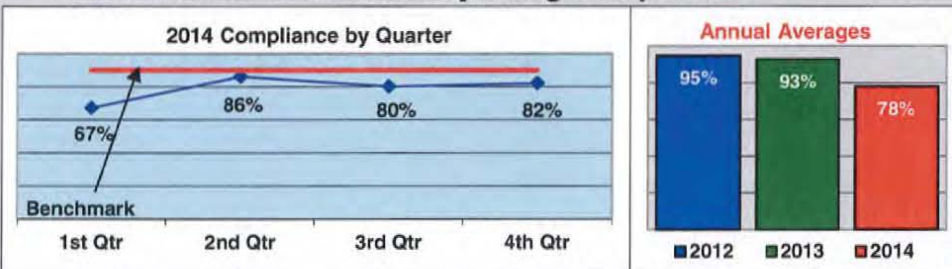
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Great Falls Insurance is an insurer that used a third party to administer claims in 2014 under the following rating company:

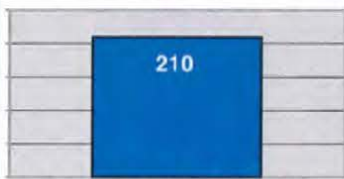
Great Falls Insurance

Great Falls Insurance used the following third party in 2014:

Cannon Cochran Management Svcs.

Utilization Analysis

Lost Time First Reports Received



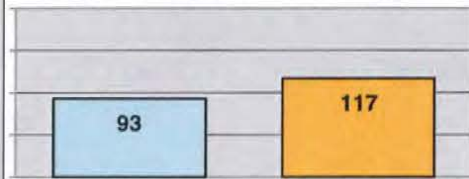
Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

24%

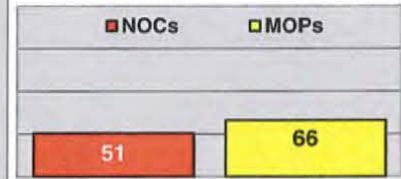
Activity on Lost Time First Reports

□ No Activity Required □ Claims for Compensation



Activity on Claims for Compensation

■ NOCs □ MOPs



Percent of Claims for Compensation Denied

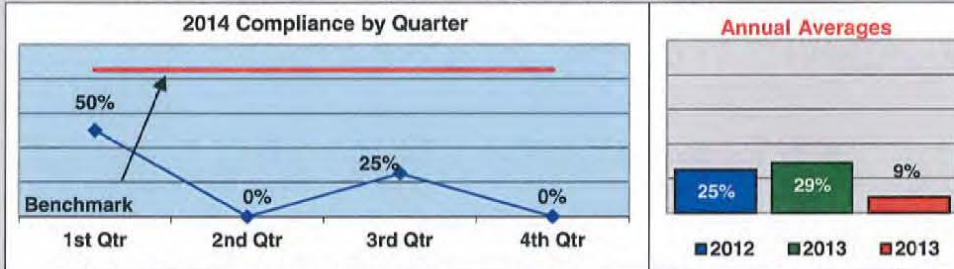
(Initial Indemnity NOCs / Claims for Compensation)

44%

Annual Compliance Report 01/01/2014 -12/31/2014

GUARANTEE INSURANCE

Lost Time First Report Filing Compliance

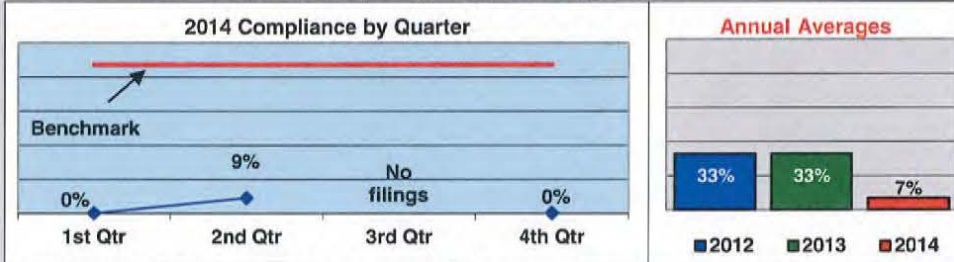


Summary

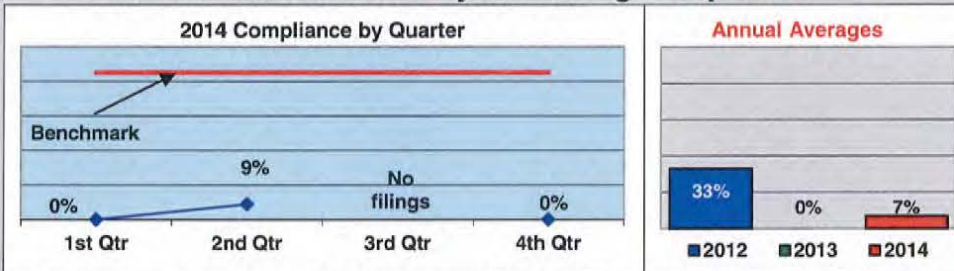
Guarantee Insurance is an insurer that administered its own claims in 2014 under the following rating company:

Guarantee Insurance Co.

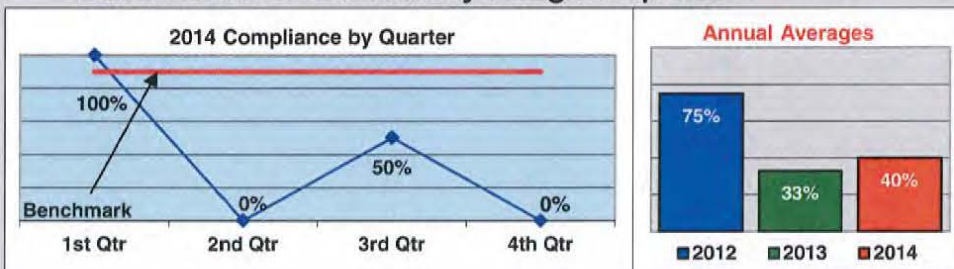
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



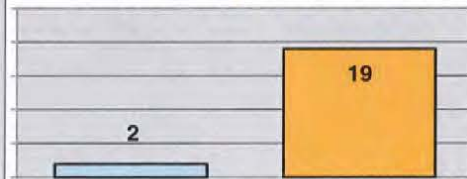
Utilization Analysis

Lost Time First Reports Received



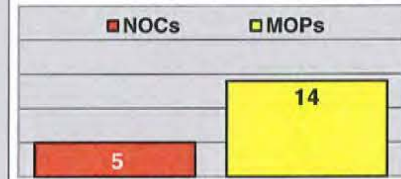
Activity on Lost Time First Reports

□ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied (Initial Indemnity NOCs / Lost Time First Reports)

24%

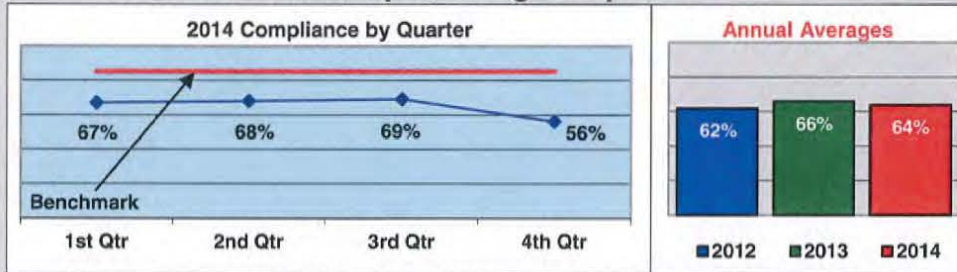
Percent of Claims for Compensation Denied (Initial Indemnity NOCs / Claims for Compensation)

26%

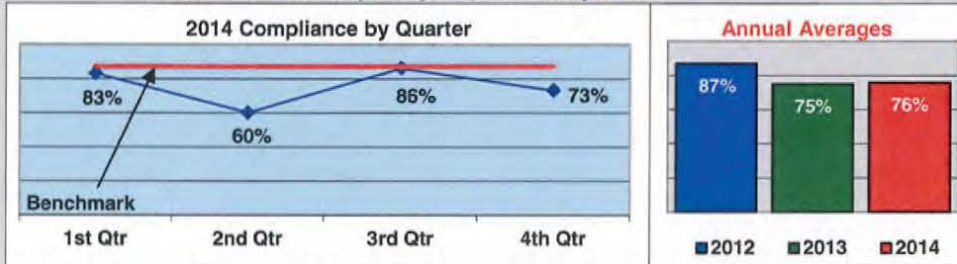
Annual Compliance Report 01/01/2014 -12/31/2014

GUARD INSURANCE

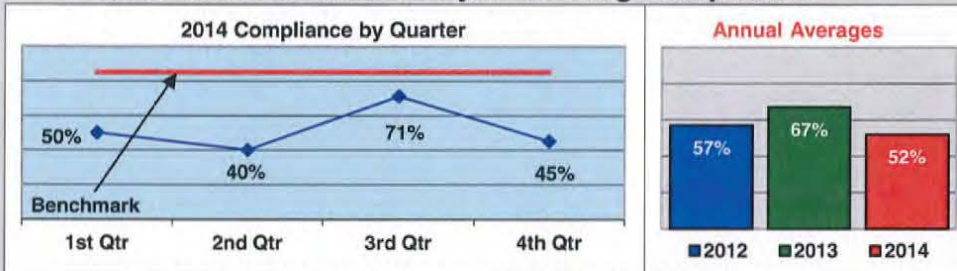
Lost Time First Report Filing Compliance



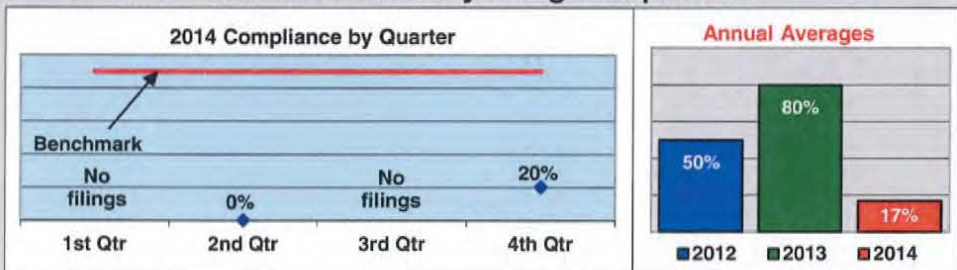
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Guard Insurance is an insurer that administered its own claims in 2014 under the following rating companies:

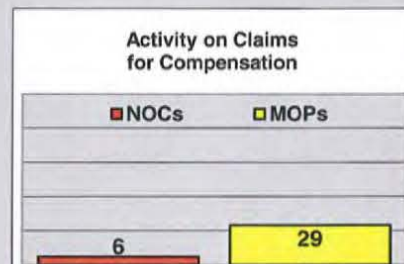
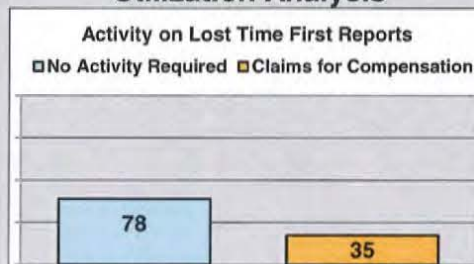
Amguard Insurance
Eastguard Insurance
Norguard Insurance

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

5%



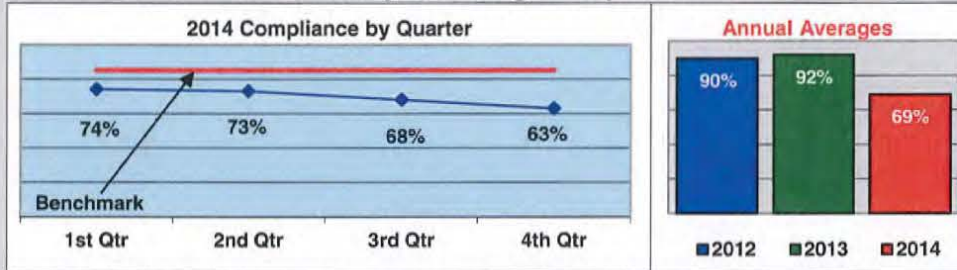
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

17%

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HANNAFORD BROTHERS

Lost Time First Report Filing Compliance

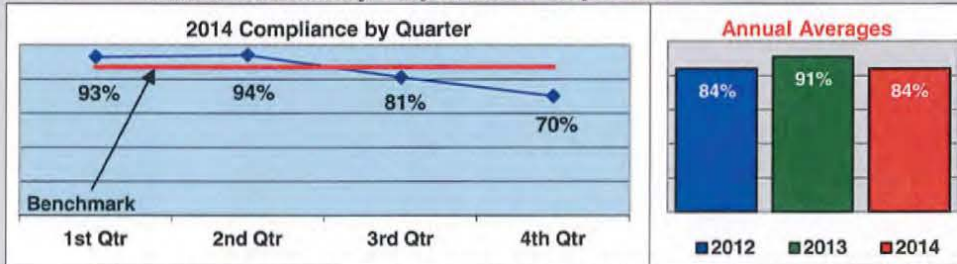


Summary

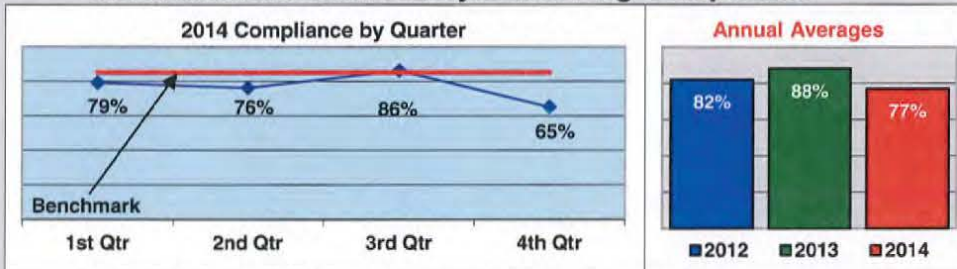
Hannaford Brothers is a self-insured employer that administered its own claims in 2014 under the following name:

Hannaford Brothers

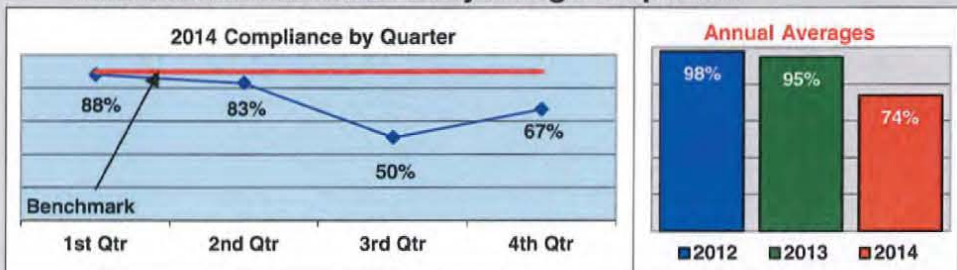
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



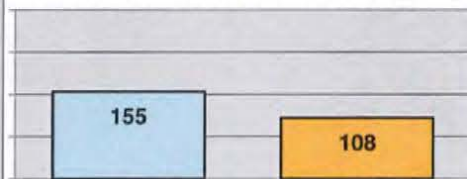
Utilization Analysis

Lost Time First Reports Received



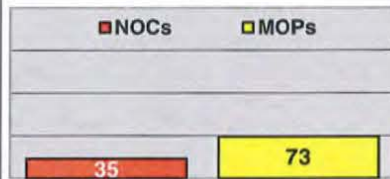
Activity on Lost Time First Reports

□ No Activity Required □ Claims for Compensation



Activity on Claims for Compensation

■ NOCs □ MOPs



Percent of Lost Time First Reports Denied (Initial Indemnity NOCs / Lost Time First Reports)

13%

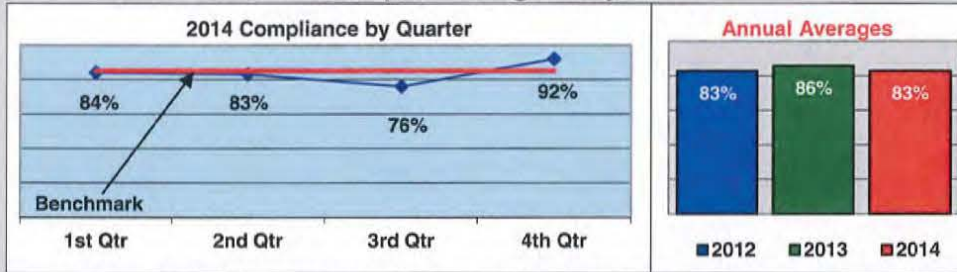
Percent of Claims for Compensation Denied (Initial Indemnity NOCs / Claims for Compensation)

32%

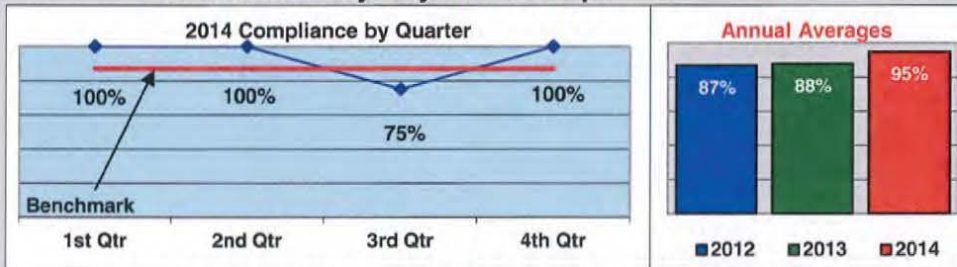
Annual Compliance Report 01/01/2014 -12/31/2014

HANOVER INSURANCE

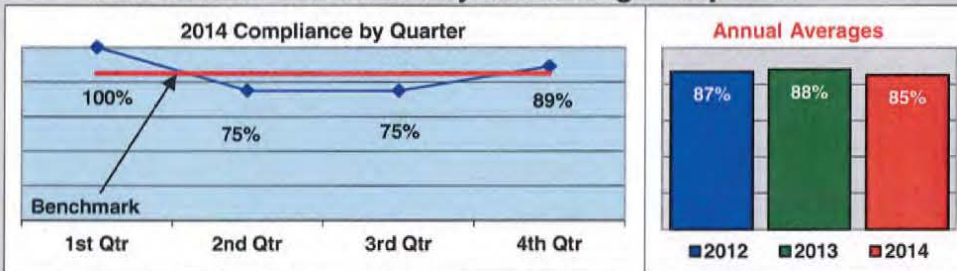
Lost Time First Report Filing Compliance



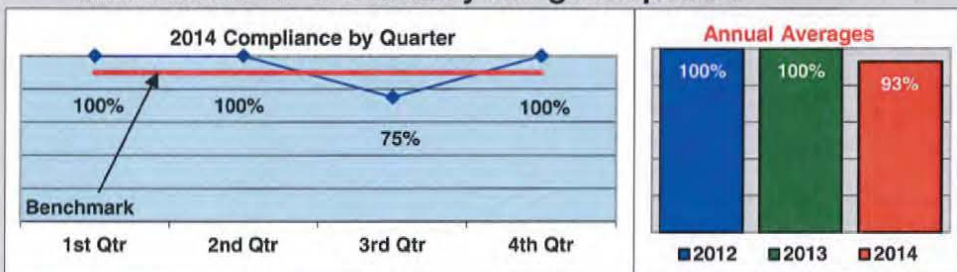
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



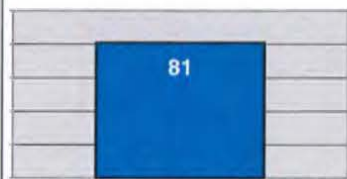
Summary

Hanover Insurance is an insurer that administered its own claims in 2014 under the following rating companies:

Allmerica Financial Benefit Ins.
Citizens Insurance Co. of America
Hanover Insurance Co.
Massachusetts Bay Insurance Co.

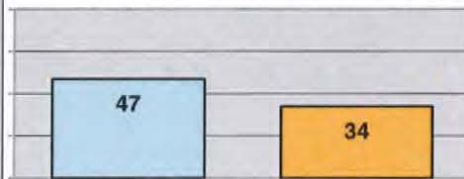
Utilization Analysis

Lost Time First Reports Received



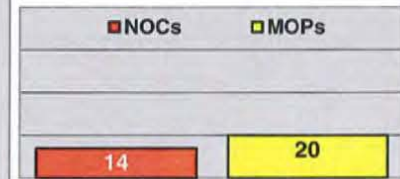
Activity on Lost Time First Reports

□ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied (Initial Indemnity NOCs / Lost Time First Reports)

17%

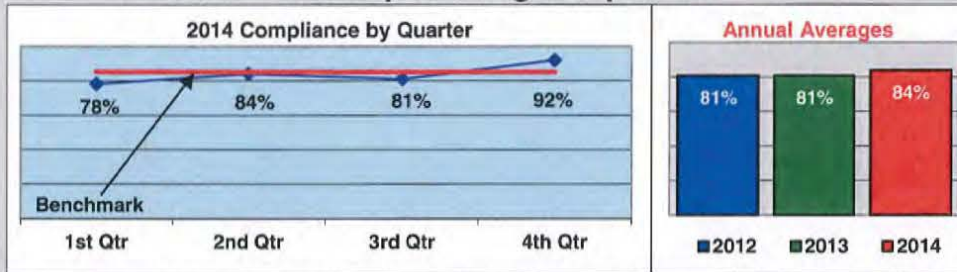
Percent of Claims for Compensation Denied (Initial Indemnity NOCs / Claims for Compensation)

41%

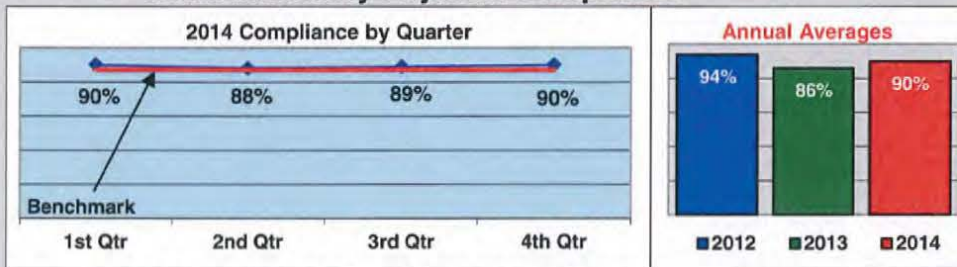
Annual Compliance Report 01/01/2014 -12/31/2014

HARTFORD INSURANCE

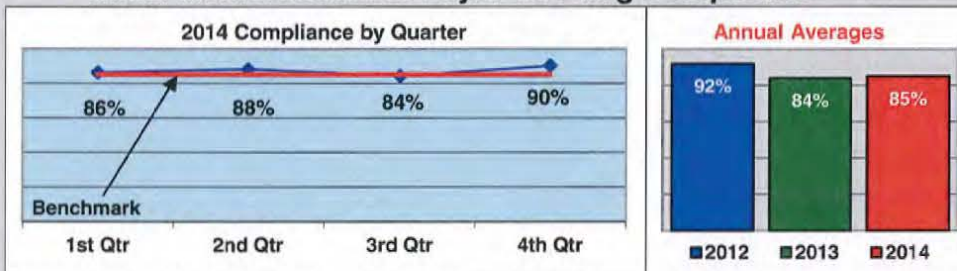
Lost Time First Report Filing Compliance



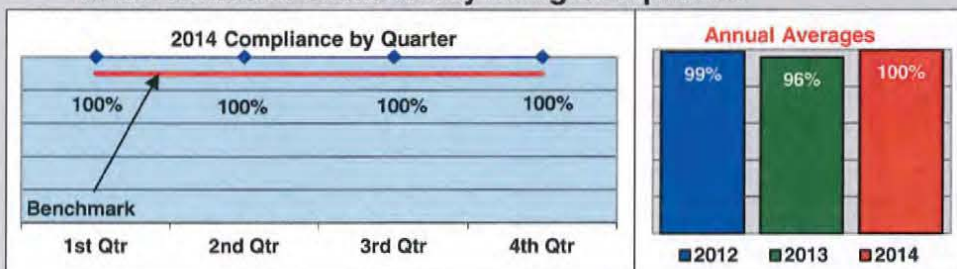
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Hartford Insurance is an insurer that administered its own claims and used third parties to administer claims in 2014 under the following rating companies:

Hartford Accident & Indemnity
Hartford Casualty Insurance Co.
Hartford Fire Insurance Co.
Hartford Insurance of the Midwest
Hartford Underwriters Insurance
Property & Casualty Insurance
Sentinel Insurance
Trumbull Insurance
Twin City Fire Insurance

Hartford Insurance used the following third parties in 2014:

Broadspire Services
CorVel Enterprise Comp.
ESIS
Gallagher Bassett Services
Sedwick Claims Management Svcs.
Tristar Risk Enterprise Management

Utilization Analysis

Lost Time First Reports Received



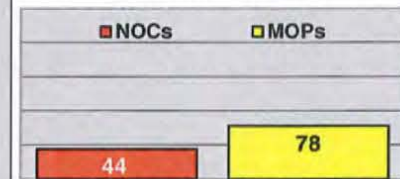
Activity on Lost Time First Reports

□ No Activity Required □ Claims for Compensation



Activity on Claims for Compensation

■ NOCs □ MOPs



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

19%

Percent of Claims for Compensation Denied

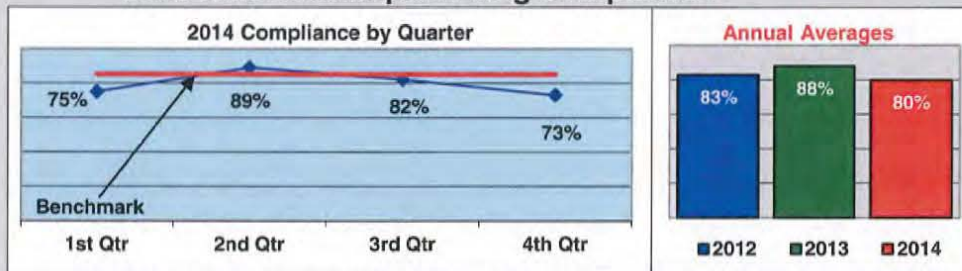
(Initial Indemnity NOCs / Claims for Compensation)

36%

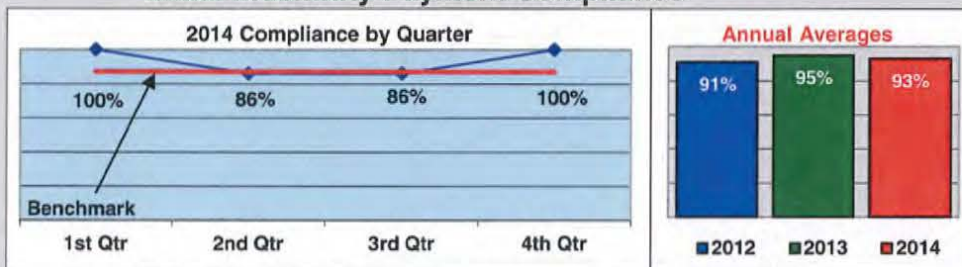
Annual Compliance Report 01/01/2014 -12/31/2014

HELMSMAN MANAGEMENT SERVICES

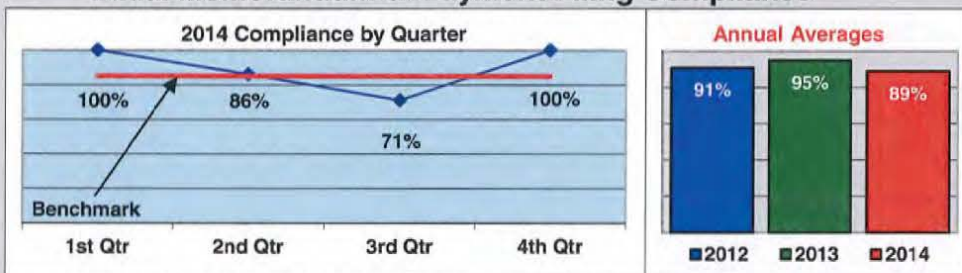
Lost Time First Report Filing Compliance



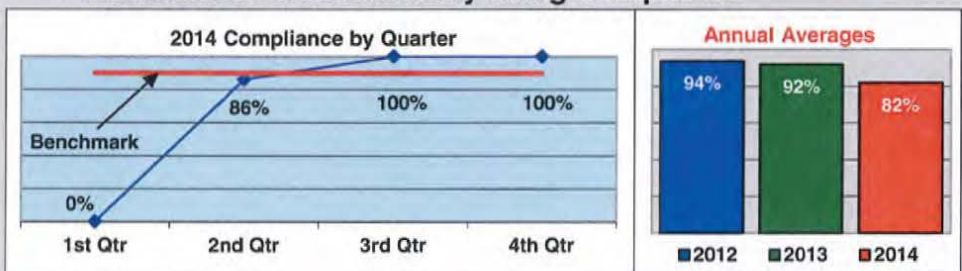
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Helmsman Management Services is a third party administrator that administered claims in 2014 for the following rating companies:

ACE American Insurance
Arch Insurance
Indemnity Ins. Co. of No. America
Liberty Insurance
New Hampshire Insurance
Old Republic Insurance

and self-insured employers:

Asplundh Tree Expert
Home Depot USA, Inc.
S D Warren

Utilization Analysis

Lost Time First Reports Received

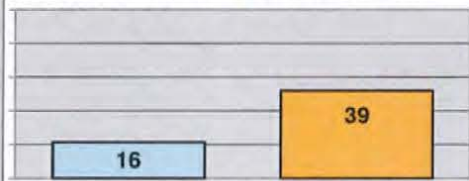


Percent of Lost Time First Reports Denied (Initial Indemnity NOCs / Lost Time First Reports)

20%

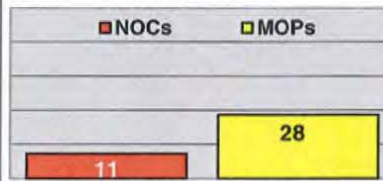
Activity on Lost Time First Reports

□ No Activity Required □ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Claims for Compensation Denied (Initial Indemnity NOCs / Claims for Compensation)

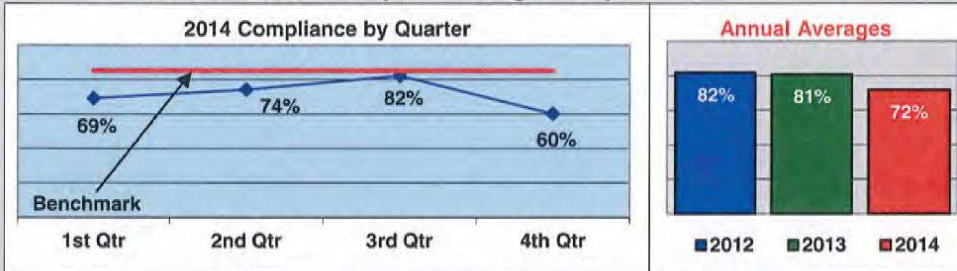
28%

Annual Compliance Report

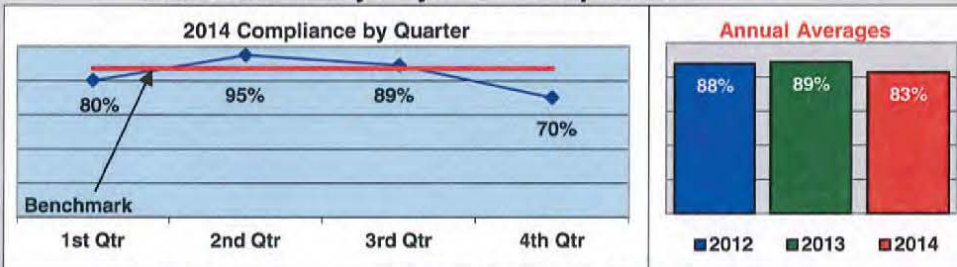
01/01/2014 -12/31/2014

LIBERTY MUTUAL INSURANCE

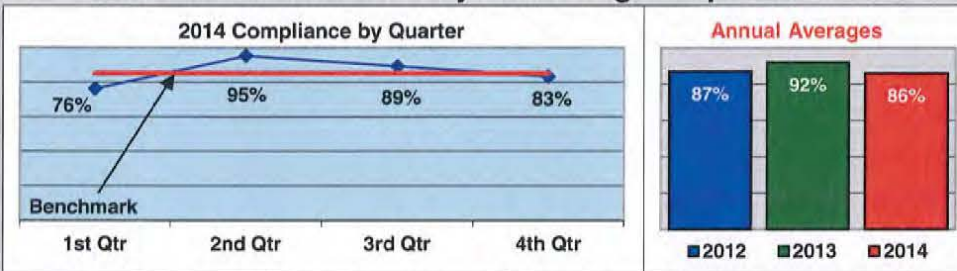
Lost Time First Report Filing Compliance



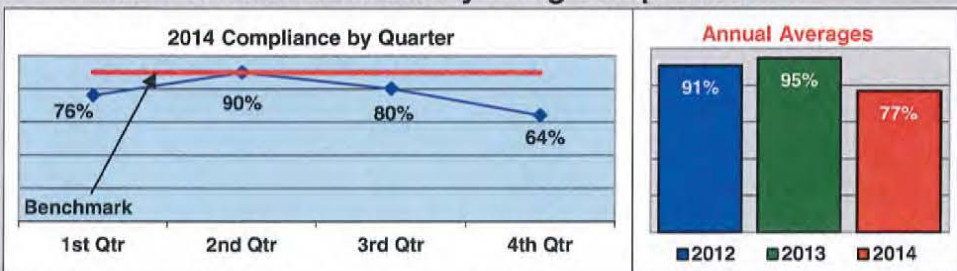
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Liberty Mutual Insurance is an insurer that administered its own claims and used a third party to administer claims in 2014 under the following rating companies:

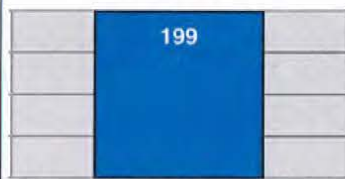
Employers Insurance Co. of Wausau
First Liberty Insurance
Liberty Insurance
Liberty Mutual Fire Insurance
Liberty Mutual Insurance Co.
LM Insurance
Ohio Casualty Insurance Co.
Wausau Business Insurance
Wausau Underwriters Insurance

Liberty Mutual Insurance used the following third party in 2014:

Helmsman Management Services

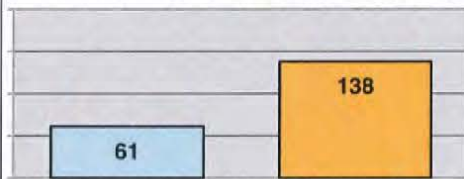
Utilization Analysis

Lost Time First Reports Received



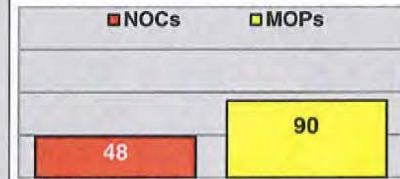
Activity on Lost Time First Reports

□ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

24%

Percent of Claims for Compensation Denied

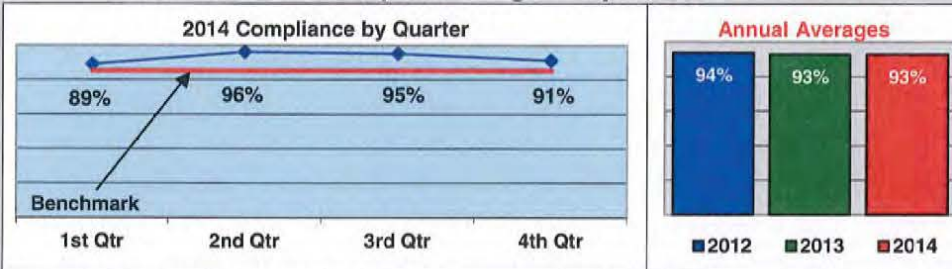
(Initial Indemnity NOCs / Claims for Compensation)

35%

Annual Compliance Report
01/01/2014 -12/31/2014

MAINE AUTOMOBILE DEALERS ASSOCIATION

Lost Time First Report Filing Compliance

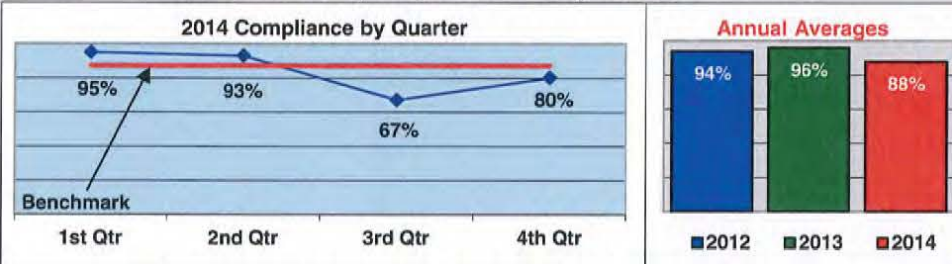


Summary

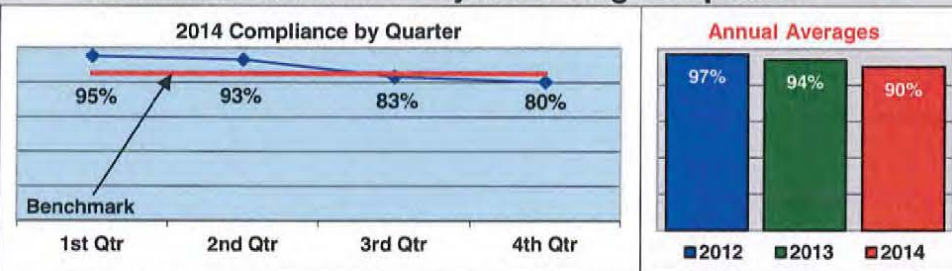
Maine Automobile Dealers Association is a trust of self-insured employers that administered claims in 2014 under the following name:

Maine Automobile Dealers Assoc.

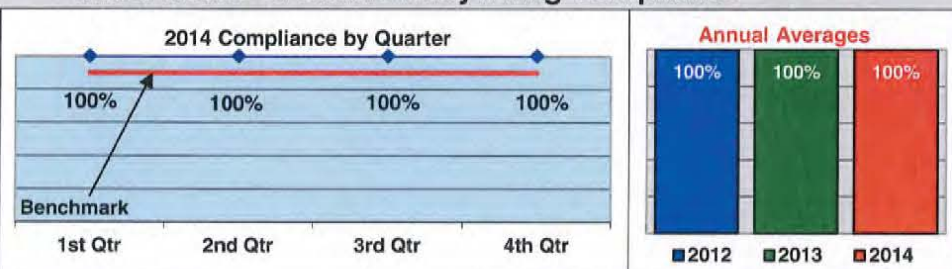
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



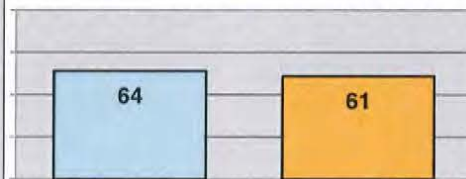
Utilization Analysis

Lost Time First Reports Received



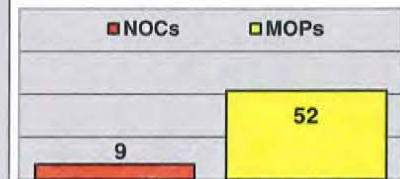
Activity on Lost Time First Reports

□ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

7%

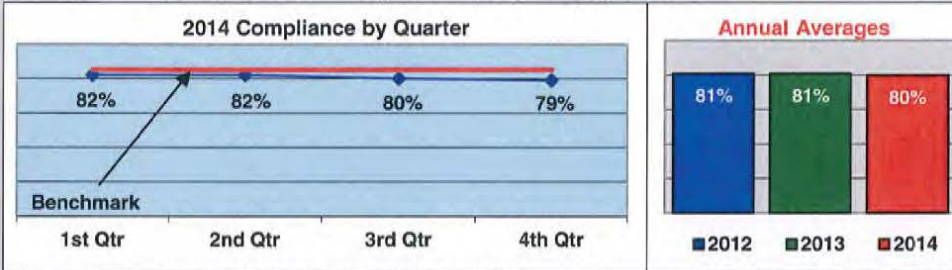
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

15%

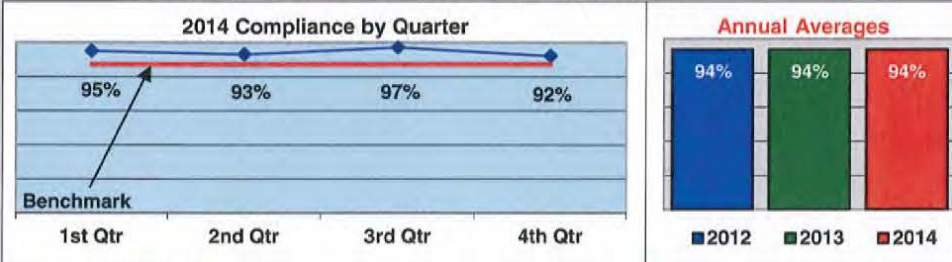
Annual Compliance Report
01/01/2014 -12/31/2014

MAINE EMPLOYERS' MUTUAL INSURANCE

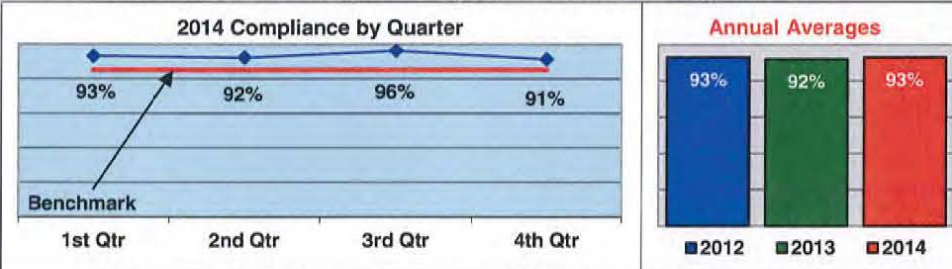
Lost Time First Report Filing Compliance



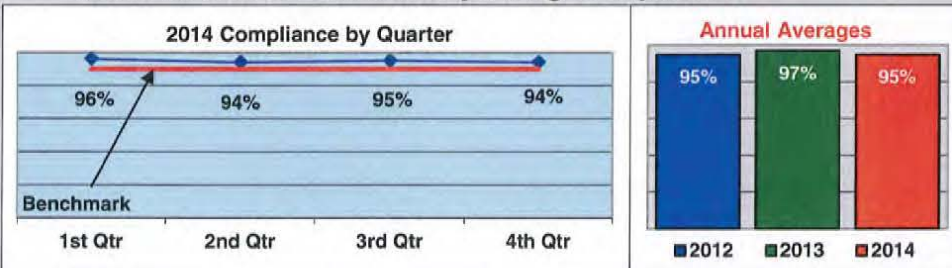
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Maine Employers' Mutual Insurance is an insurer that administered its own claims in 2014 under the following rating companies:

Maine Employers' Mutual Insurance
MEMIC Indemnity Company

Utilization Analysis

Lost Time First Reports Received

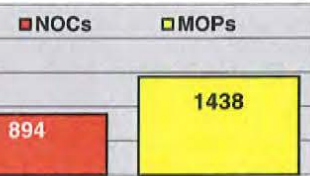


Activity on Lost Time First Reports

□ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

19%

Percent of Claims for Compensation Denied

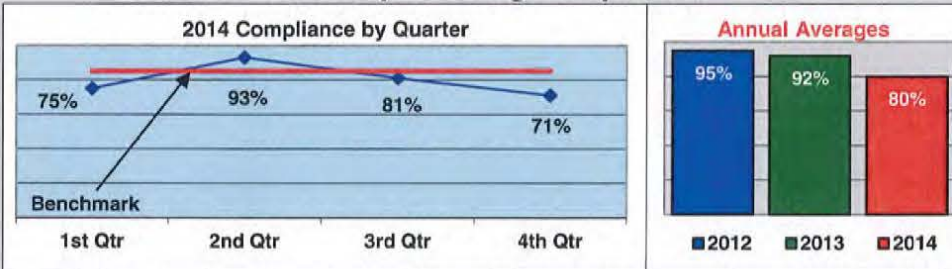
(Initial Indemnity NOCs / Claims for Compensation)

38%

Annual Compliance Report
01/01/2014 -12/31/2014

MAINE HEALTHCARE ASSOCIATION

Lost Time First Report Filing Compliance

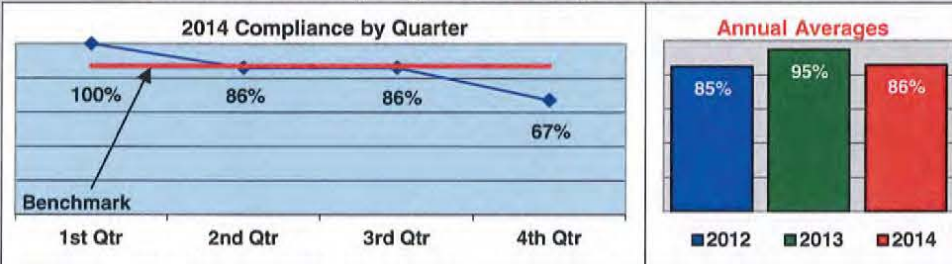


Summary

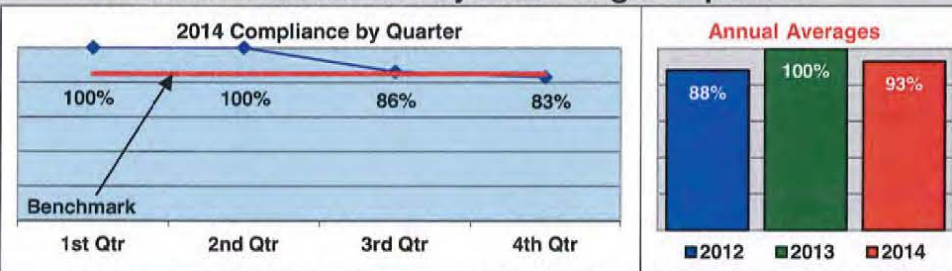
Maine Healthcare Association is a trust of self-insured employers that administered claims in 2014 under the following name:

MHCA Workers' Comp. Fund

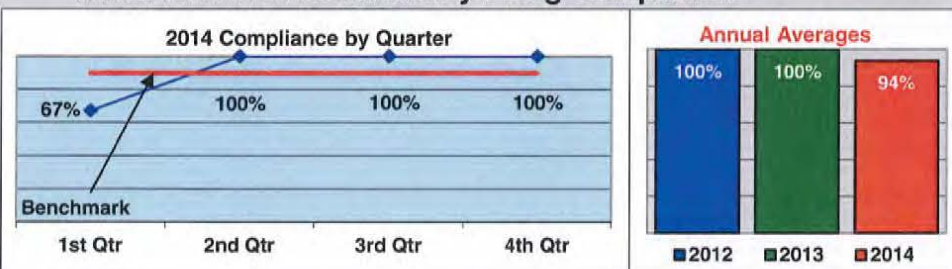
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



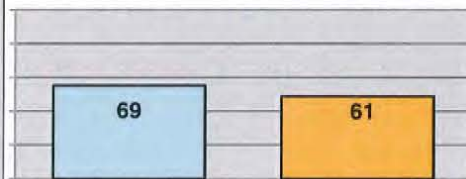
Utilization Analysis

Lost Time First Reports Received



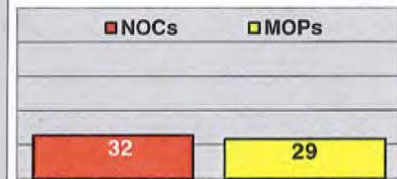
Activity on Lost Time First Reports

□ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

25%

Percent of Claims for Compensation Denied

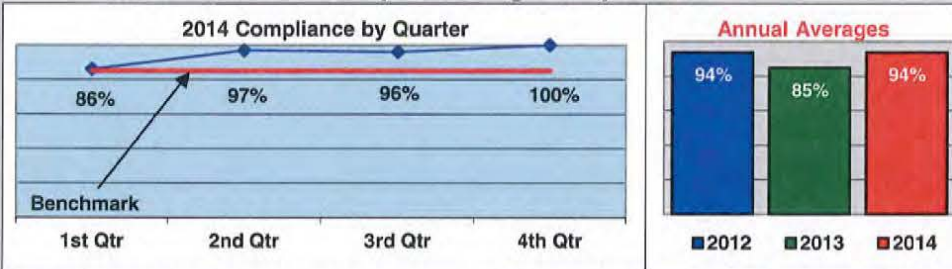
(Initial Indemnity NOCs / Claims for Compensation)

52%

Annual Compliance Report
01/01/2014 -12/31/2014

MAINE MOTOR TRANSPORT ASSOCIATION

Lost Time First Report Filing Compliance

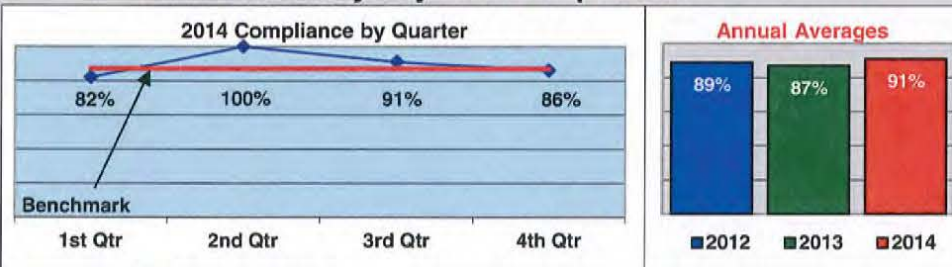


Summary

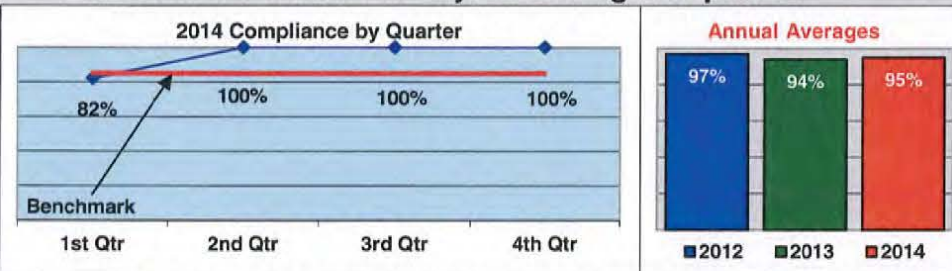
Maine Motor Transport Association is a trust of self-insured employers that administered claims in 2014 under the following name:

Maine Motor Transport WC Trust

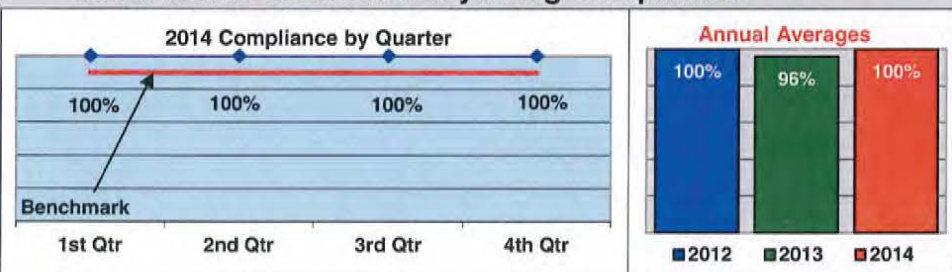
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Utilization Analysis

Lost Time First Reports Received



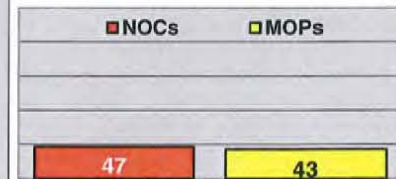
Activity on Lost Time First Reports

□ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

18%

Percent of Claims for Compensation Denied

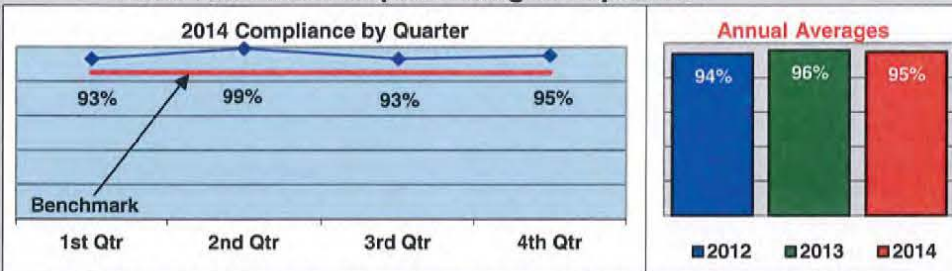
(Initial Indemnity NOCs / Claims for Compensation)

52%

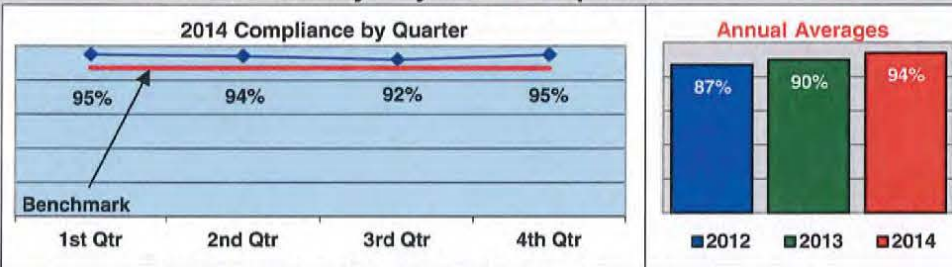
Annual Compliance Report 01/01/2014 -12/31/2014

MAINE MUNICIPAL ASSOCIATION

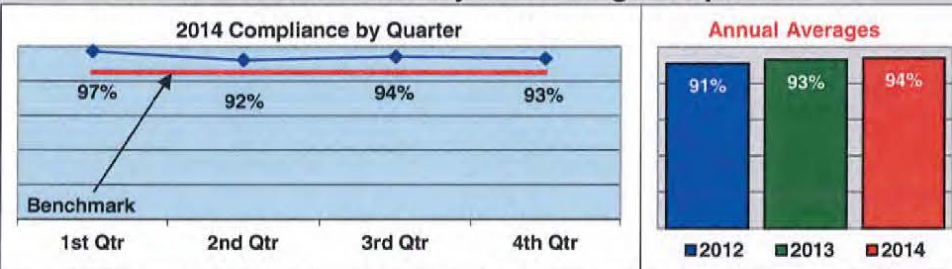
Lost Time First Report Filing Compliance



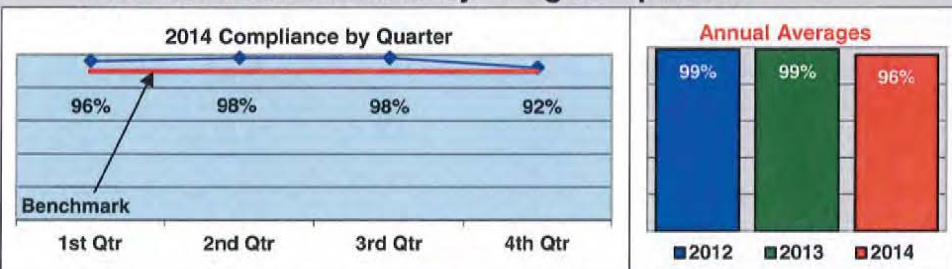
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Maine Municipal Association is a trust of self-insured employers that administered claims in 2014 under the following names:

Bangor, City of
Maine Municipal Association
Portland, City of

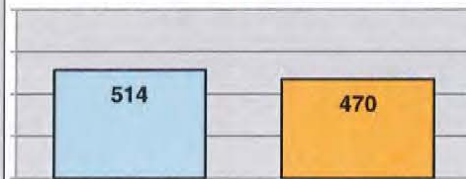
Utilization Analysis

Lost Time First Reports Received



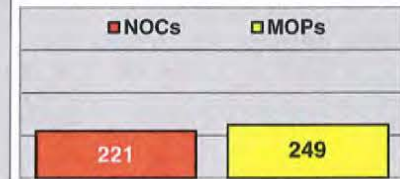
Activity on Lost Time First Reports

□ No Activity Required □ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

22%

Percent of Claims for Compensation Denied

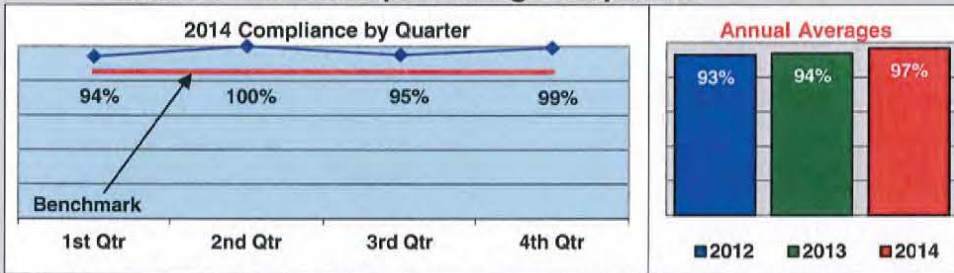
(Initial Indemnity NOCs / Claims for Compensation)

47%

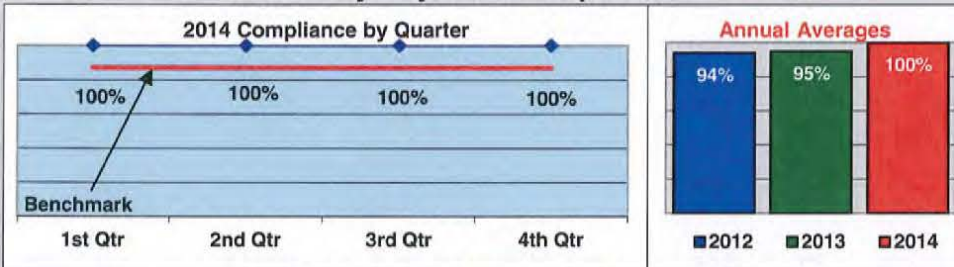
Annual Compliance Report
01/01/2014 -12/31/2014

MAINE SCHOOL MANAGEMENT ASSOCIATION

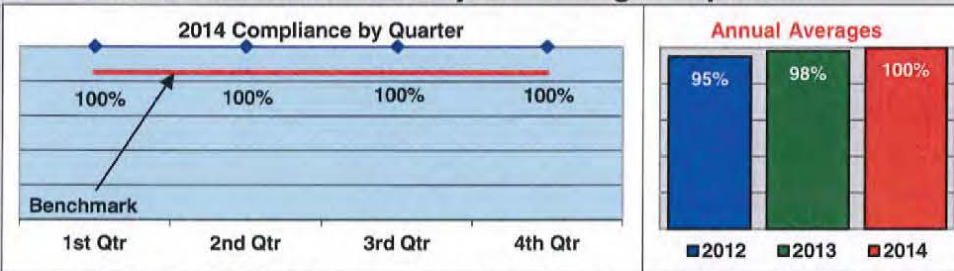
Lost Time First Report Filing Compliance



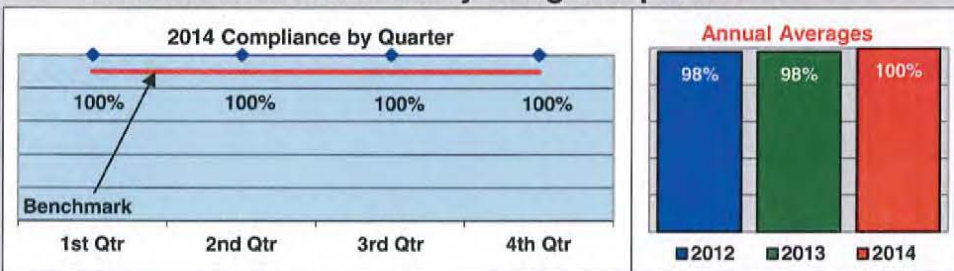
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Maine School Management Association is a trust of self-insured employers that administered claims in 2014 under the following name:

Maine School Management Assoc.

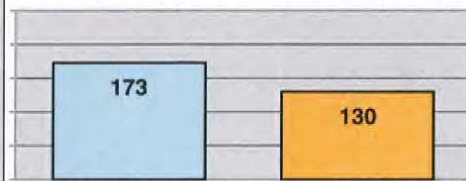
Utilization Analysis

Lost Time First Reports Received



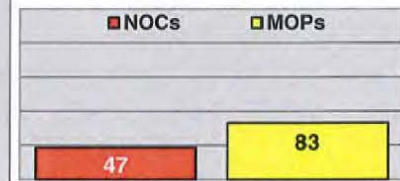
Activity on Lost Time First Reports

□ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

16%

Percent of Claims for Compensation Denied

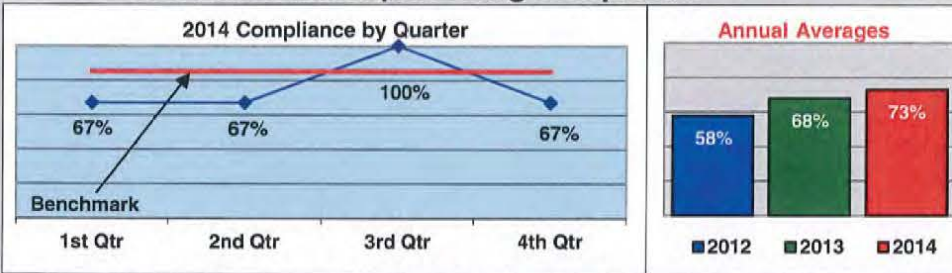
(Initial Indemnity NOCs / Claims for Compensation)

36%

Annual Compliance Report 01/01/2014 -12/31/2014

MEADOWBROOK

Lost Time First Report Filing Compliance

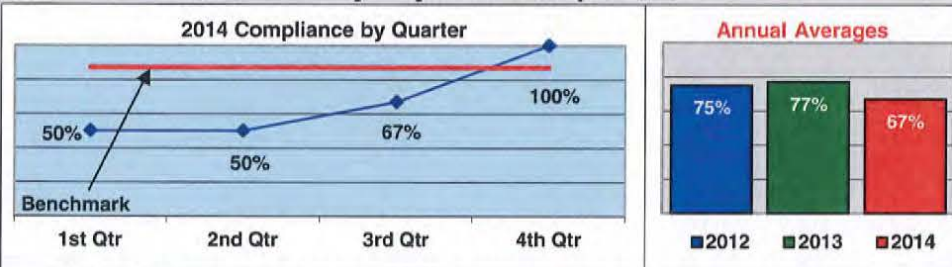


Summary

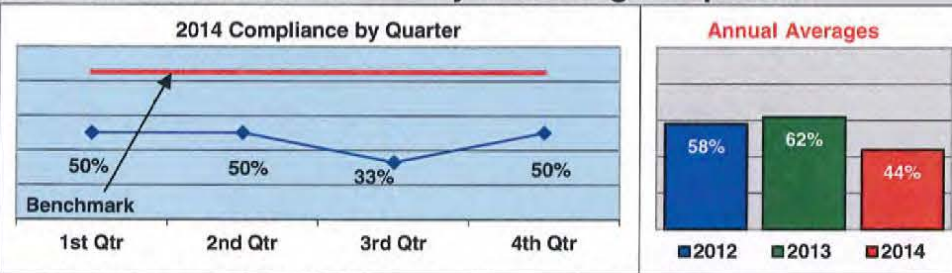
Meadowbrook is an insurer that administered its own claims in 2014 under the following rating company:

Star Insurance

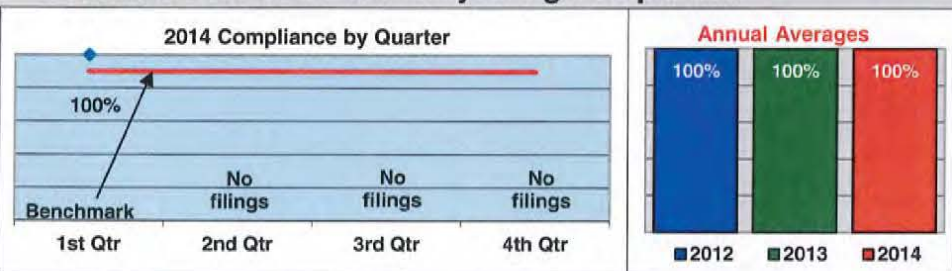
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



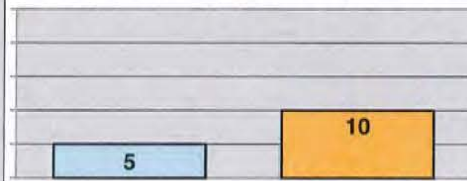
Utilization Analysis

Lost Time First Reports Received



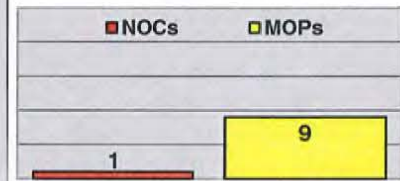
Activity on Lost Time First Reports

□ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

7%

Percent of Claims for Compensation Denied

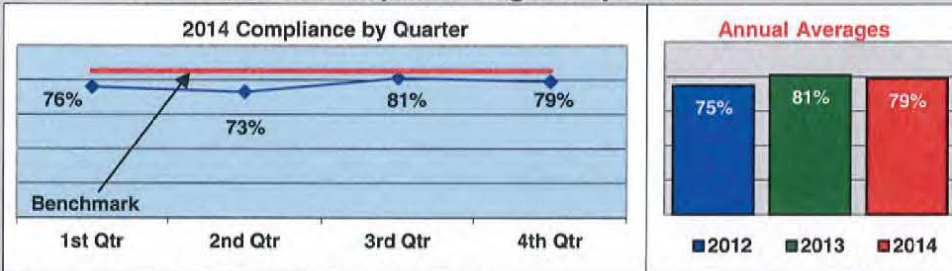
(Initial Indemnity NOCs / Claims for Compensation)

10%

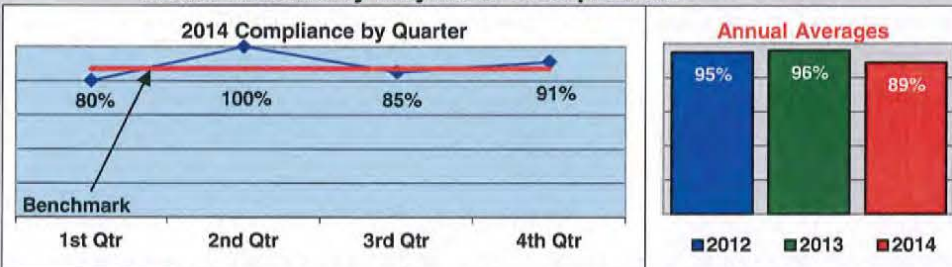
Annual Compliance Report 01/01/2014 -12/31/2014

OLD REPUBLIC INSURANCE

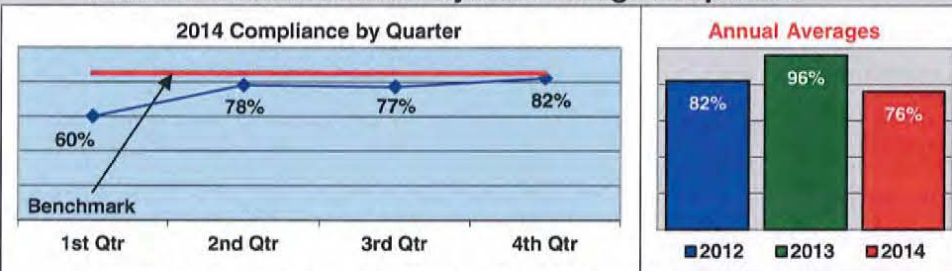
Lost Time First Report Filing Compliance



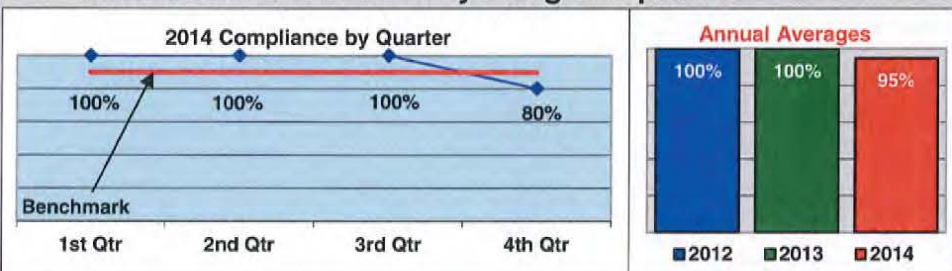
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Old Republic Insurance is an insurer that used third parties to administer claims in 2014 under the following rating companies:

Old Republic General Insurance
Old Republic Insurance

Old Republic Insurance used the following third parties in 2014:

Broadspire Services
Cannon Cochran Management Svcs.
CorVel Enterprise Comp.
Gallagher Bassett Services
Ryder Services
Sedgwick Claims Management Svcs.

Utilization Analysis

Lost Time First Reports Received



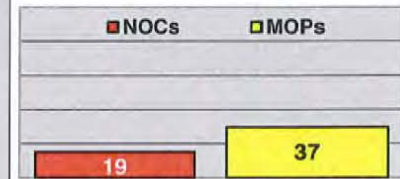
Activity on Lost Time First Reports

□ No Activity Required □ Claims for Compensation



Activity on Claims for Compensation

■ NOCs □ MOPs



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

18%

Percent of Claims for Compensation Denied

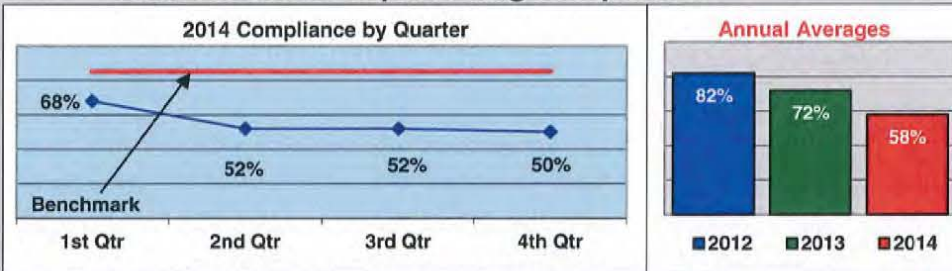
(Initial Indemnity NOCs / Claims for Compensation)

34%

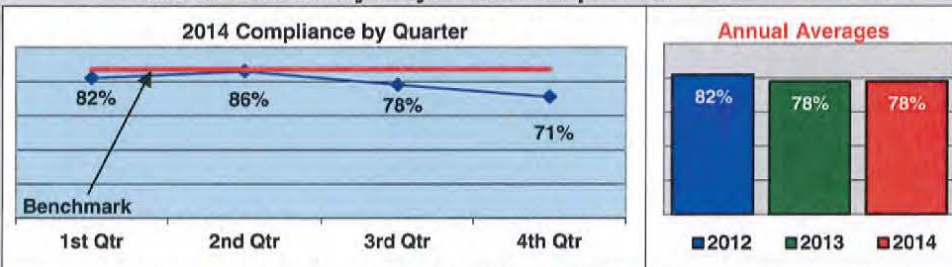
Annual Compliance Report 01/01/2014 -12/31/2014

PEERLESS INSURANCE

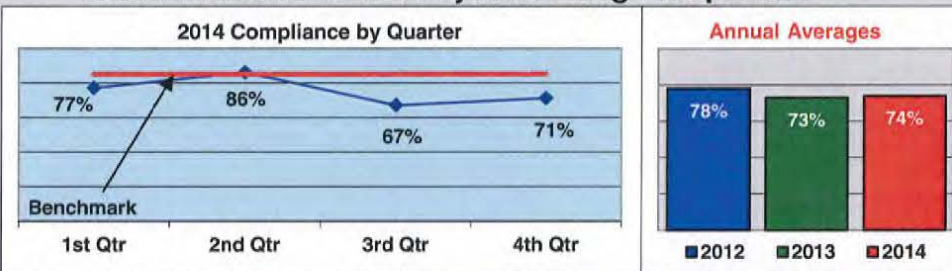
Lost Time First Report Filing Compliance



Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Peerless Insurance is an insurer that administered its own claims in 2014 under the following rating companies:

Excelsior Insurance Co.
Netherlands Insurance Co.
Peerless Indemnity
Peerless Insurance Co.

Utilization Analysis

Lost Time First Reports Received



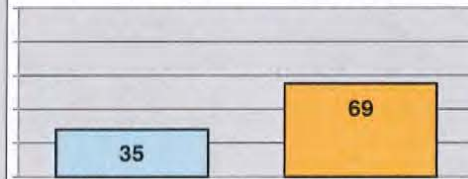
Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

22%

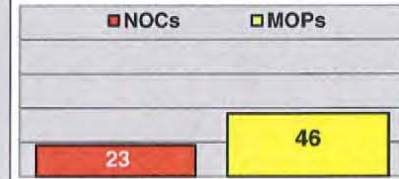
Activity on Lost Time First Reports

□ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs □ MOPs



Percent of Claims for Compensation Denied

(Initial Indemnity NOCs / Claims for Compensation)

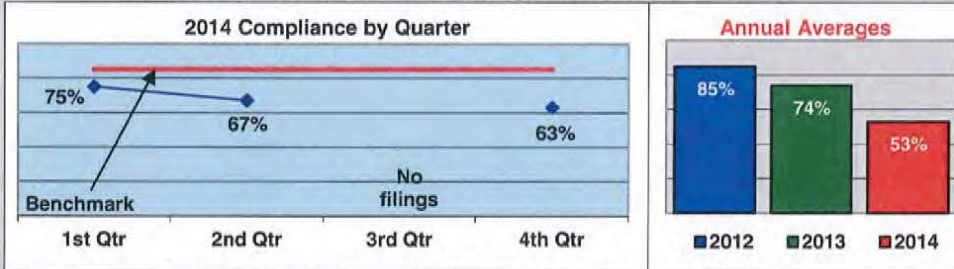
33%

Annual Compliance Report

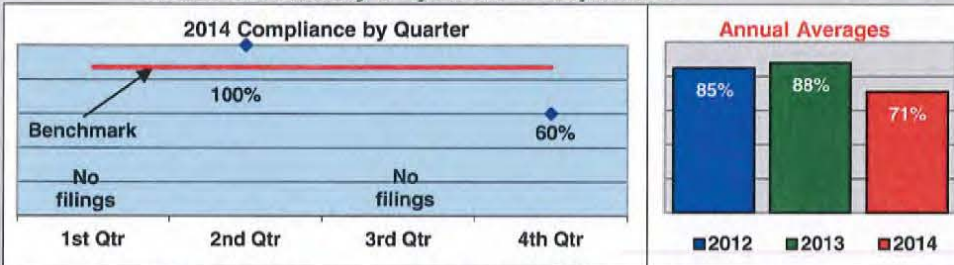
01/01/2014 -12/31/2014

PENNSYLVANIA MANUFACTURERS' ASSOCIATION

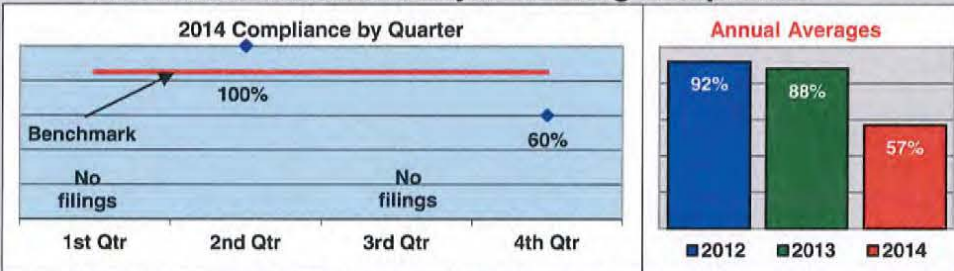
Lost Time First Report Filing Compliance



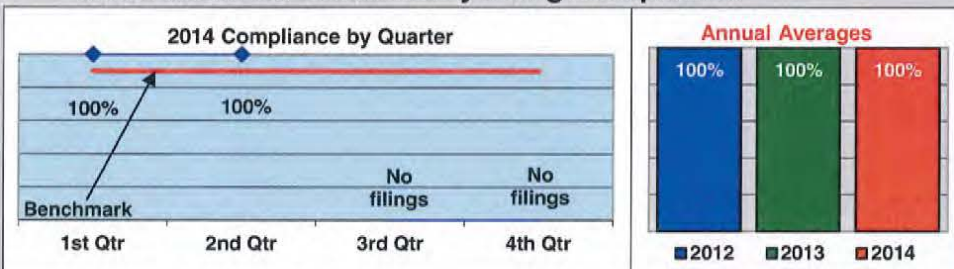
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Pennsylvania Manufacturers' Association is an insurer that used third parties to administer claims in 2014 under the following rating companies:

Manufacturers Alliance Insurance
 Pennsylvania Mfg. Assn. Ins. Co.
 Pennsylvania Mfg. Indemnity Co.

Pennsylvania Manufacturers' Association used the following third parties in 2014:

Gallagher Bassett Services

Utilization Analysis

Lost Time First Reports Received



Percent of Lost Time First Reports Denied (Initial Indemnity NOCs / Lost Time First Reports)

13%

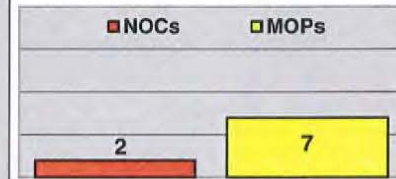
Activity on Lost Time First Reports

□ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



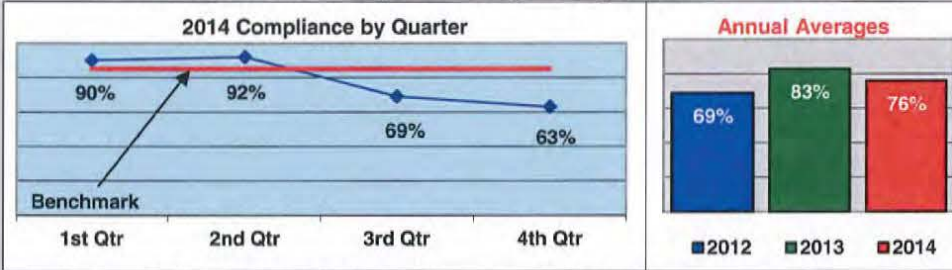
Percent of Claims for Compensation Denied (Initial Indemnity NOCs / Claims for Compensation)

22%

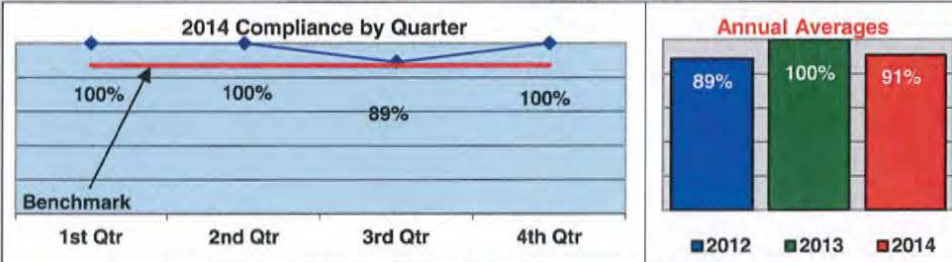
Annual Compliance Report 01/01/2014 -12/31/2014

QBE INSURANCE

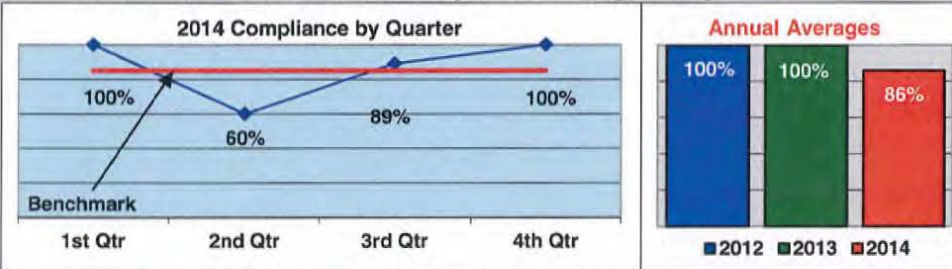
Lost Time First Report Filing Compliance



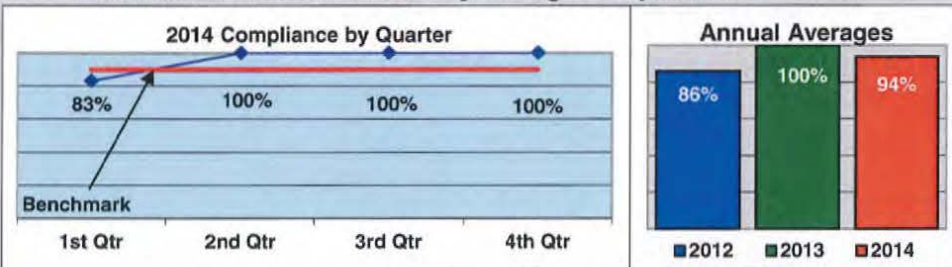
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

QBE Insurance is an insurer that used third parties to administer claims in 2014 under the following rating companies:

Praetorian Insurance
QBE Insurance

QBE Insurance used the following third parties in 2014:

ESIS
Gallagher Basset Services
Sedgwick Claims Management Svcs.

Utilization Analysis

Lost Time First Reports Received

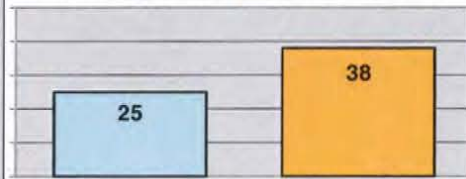


Percent of Lost Time First Reports Denied (Initial Indemnity NOCs / Lost Time First Reports)

25%

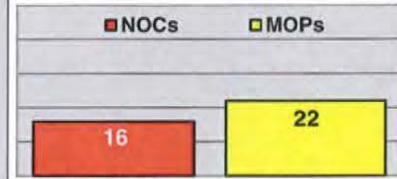
Activity on Lost Time First Reports

□ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



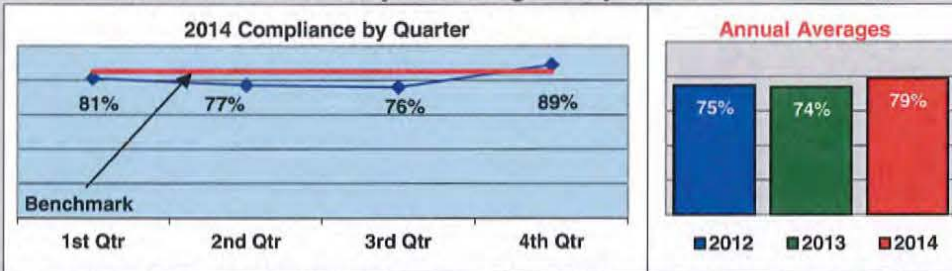
Percent of Claims for Compensation Denied (Initial Indemnity NOCs / Claims for Compensation)

42%

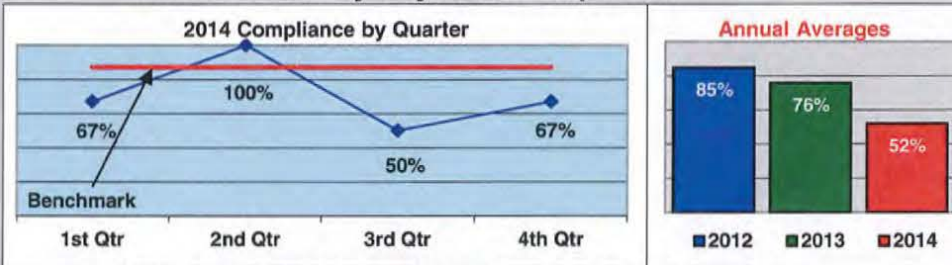
Annual Compliance Report
01/01/2014 -12/31/2014

SAFETY NATIONAL INSURANCE

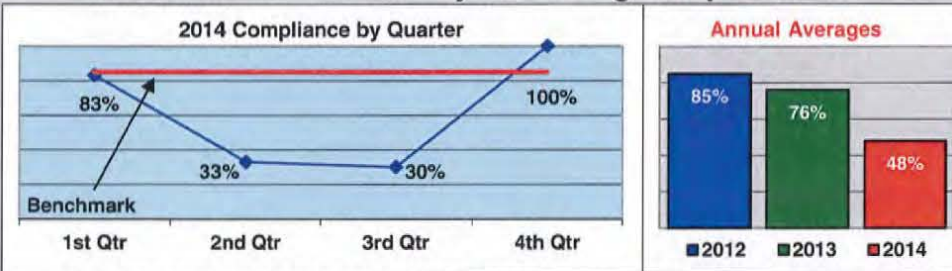
Lost Time First Report Filing Compliance



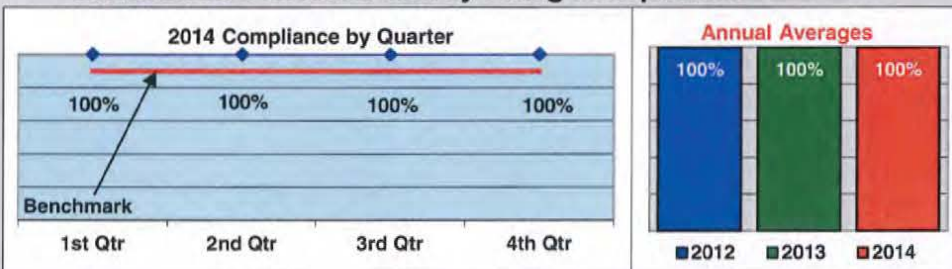
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Safety National Insurance is an insurer that used third parties to administer claims in 2014 under the following rating company:

Safety National Casualty

Safety National Insurance used the following third parties in 2014:

Broadspire Services
Cannon Cochran Management Svcs.
CorVel Enterprise Comp.
ESIS
Gallagher Bassett Services
Matrix Absence Management
Sedgwick Claims Management Svcs.
York Risk Services

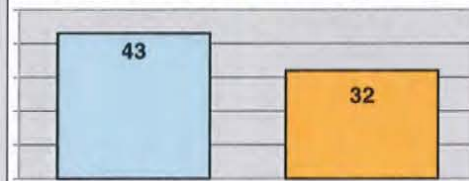
Utilization Analysis

Lost Time First Reports Received



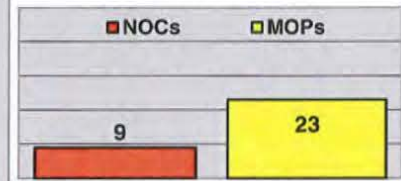
Activity on Lost Time First Reports

□ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

12%

Percent of Claims for Compensation Denied

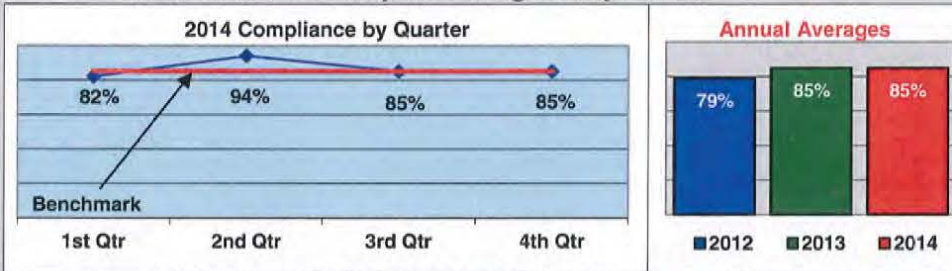
(Initial Indemnity NOCs / Claims for Compensation)

28%

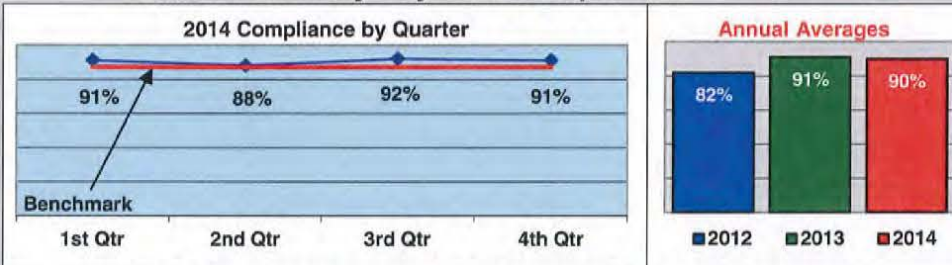
Annual Compliance Report 01/01/2014 -12/31/2014

SEDGWICK CLAIMS MANAGEMENT SERVICES

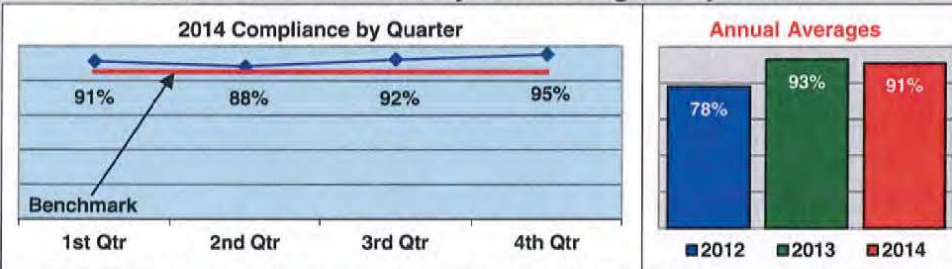
Lost Time First Report Filing Compliance



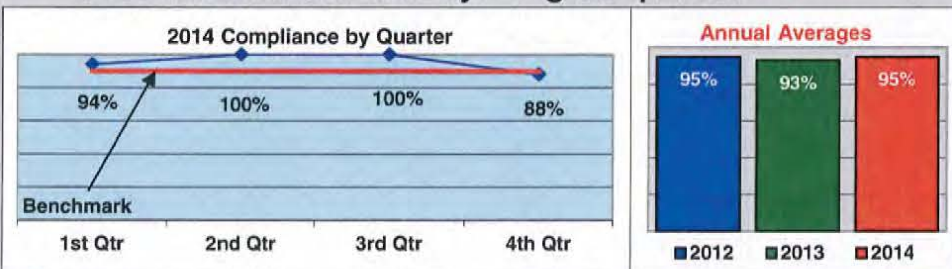
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Sedgwick Claims Management Services is a third party administrator that administered claims in 2014 for the following rating companies:

ACE American Insurance
American Home Assurance
American Zurich Insurance
Arch Insurance
Electric Insurance
Fidelity & Guaranty Insurance
Hartford Insurance of the Midwest
Illinois National Insurance
Indemnity Ins. Co. of No. America
Ins. Co. of the State of Pennsylvania
National Union Fire Ins. Co. of Pitts.
New Hampshire Insurance
Old Republic Insurance
Praetorian Insurance
QBE Insurance
Safety National Casualty
Standard Fire Insurance
Stonington Insurance
Trumbull Insurance
XL Insurance America
XL Specialty Insurance Co.

and self-insured employers:

BJME Operating Corporation
Evonik Cyro LLC
Federal Express Corporation
Great Northern Nekoosa Corp.
Interface Fabric Group
KeyBank National Association
Lowes Home Centers LLC
Shaw's Supermarkets
Tambrands

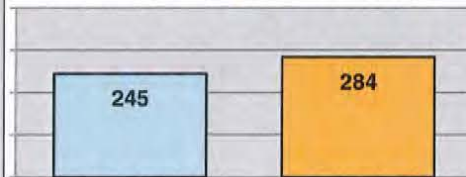
Utilization Analysis

Lost Time First Reports Received



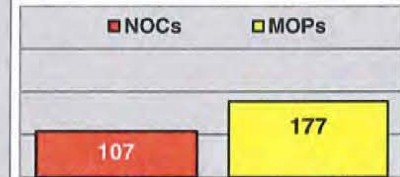
Activity on Lost Time First Reports

□ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs □ MOPs



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

20%

Percent of Claims for Compensation Denied

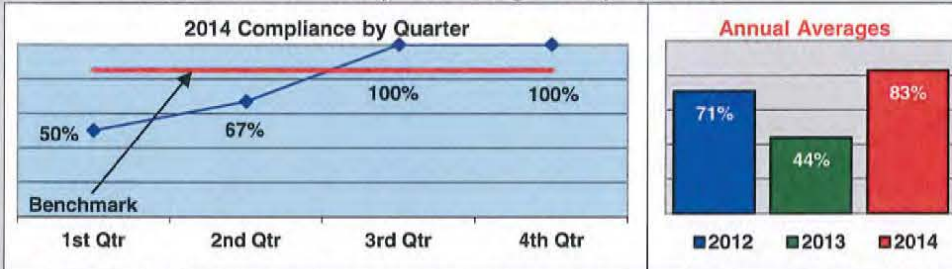
(Initial Indemnity NOCs / Claims for Compensation)

38%

Annual Compliance Report 01/01/2014 -12/31/2014

SENTRY INSURANCE

Lost Time First Report Filing Compliance

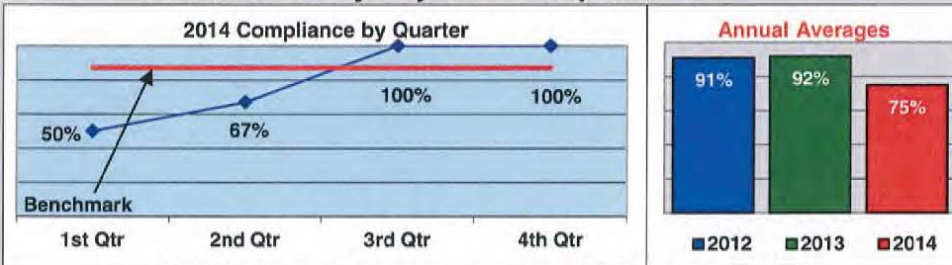


Summary

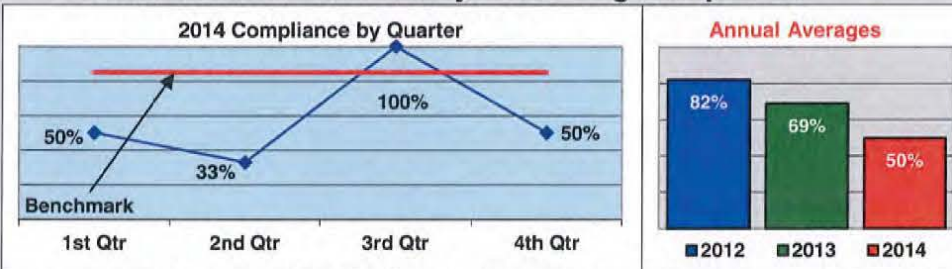
Sentry Insurance is an insurer that administered its own claims in 2014 under the following rating companies:

Sentry A Mutual Co.
Sentry Select Insurance Co.

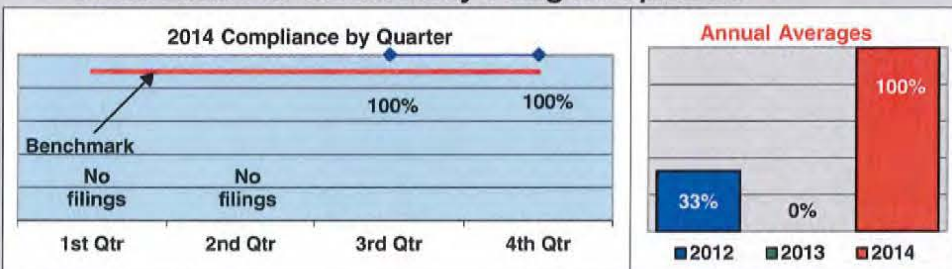
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



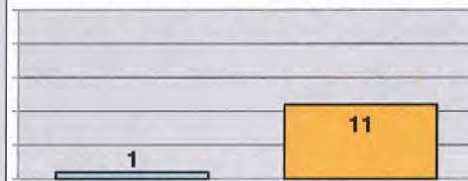
Utilization Analysis

Lost Time First Reports Received



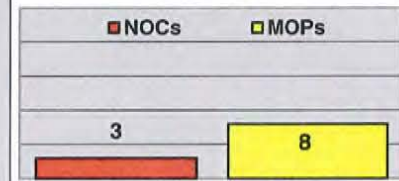
Activity on Lost Time First Reports

□ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied (Initial Indemnity NOCs / Lost Time First Reports)

25%

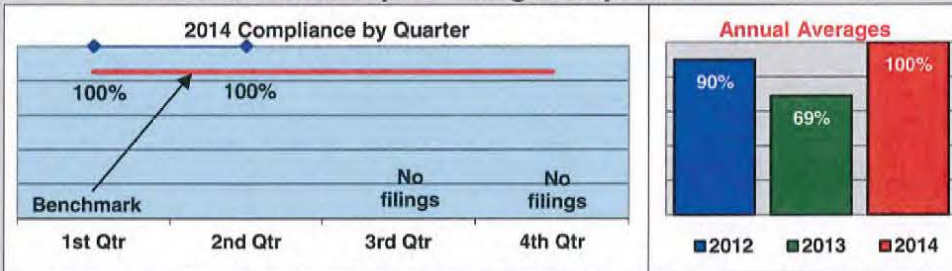
Percent of Claims for Compensation Denied (Initial Indemnity NOCs / Claims for Compensation)

27%

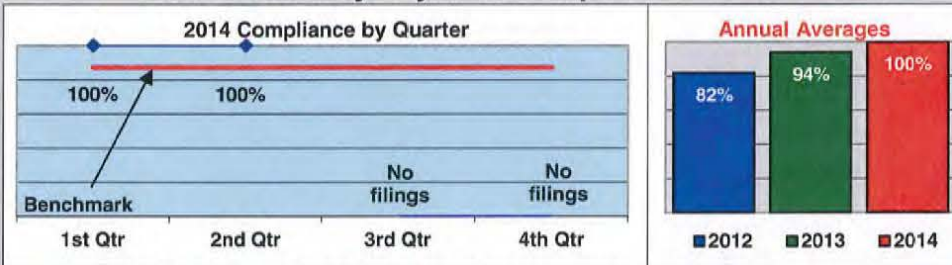
Annual Compliance Report 01/01/2014 -12/31/2014

SPARTA INSURANCE

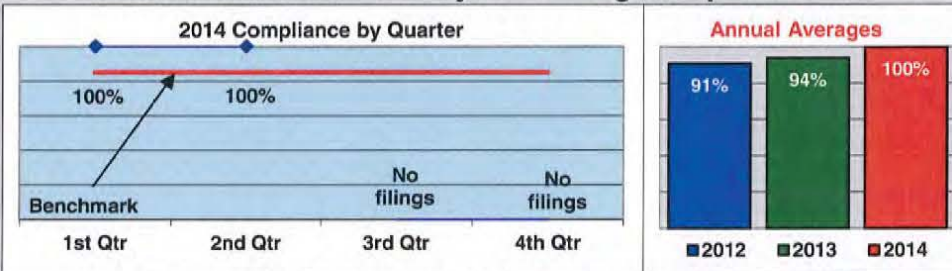
Lost Time First Report Filing Compliance



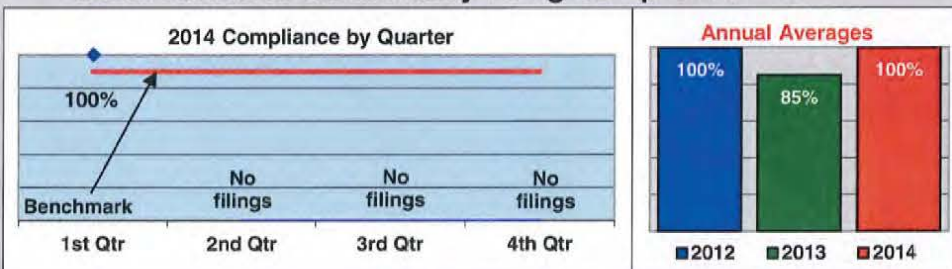
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Sparta Insurance is an insurer that used third parties to administer claims in 2014 under the following rating company:

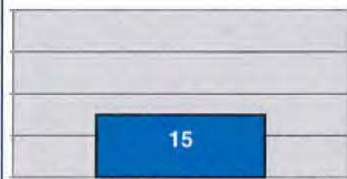
Sparta Insurance

Sparta Insurance used the following third party in 2014:

Cottingham & Butler Claims Svcs.

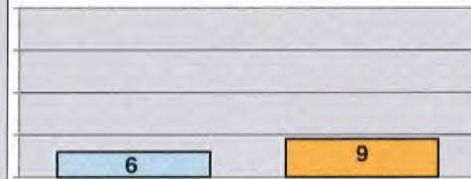
Utilization Analysis

Lost Time First Reports Received



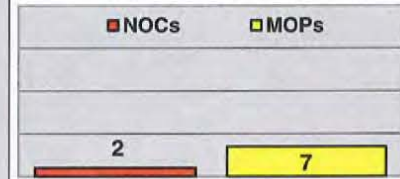
Activity on Lost Time First Reports

□ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

13%

Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

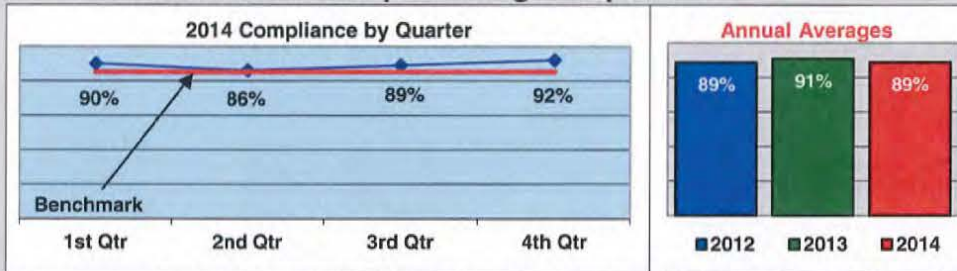
22%

Annual Compliance Report

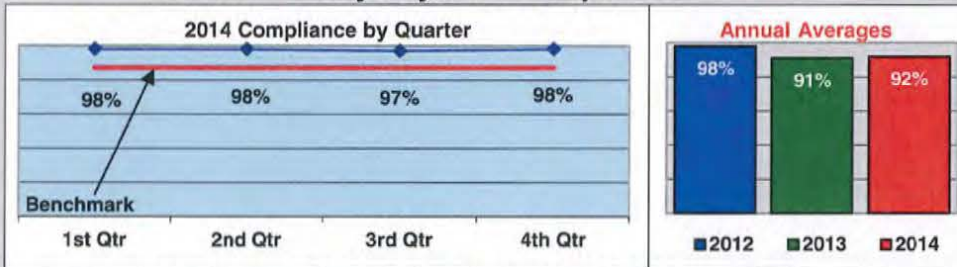
01/01/2014 -12/31/2014

STATE OF MAINE WORKERS' COMPENSATION TRUST

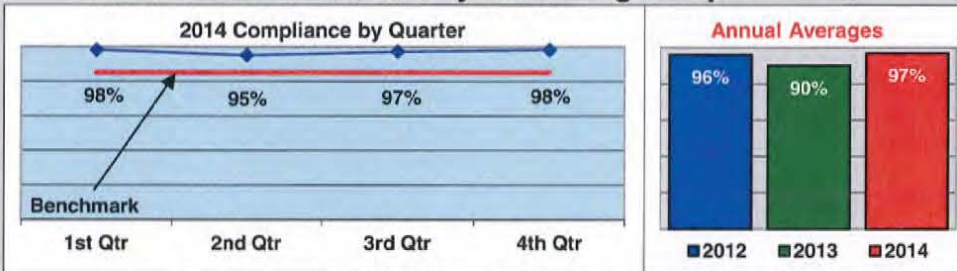
Lost Time First Report Filing Compliance



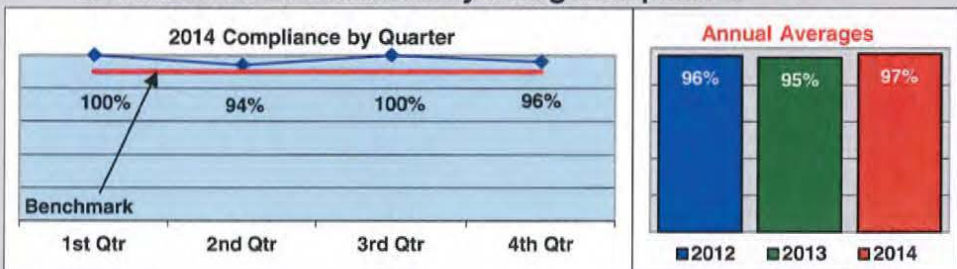
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



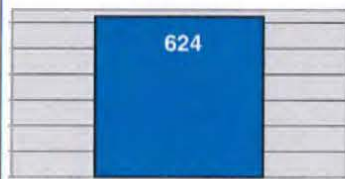
Summary

State of Maine Workers' Compensation Trust is a self-insured employer that administered its own claims in 2014 under the following name:

State of Maine Workers' Comp. Div.

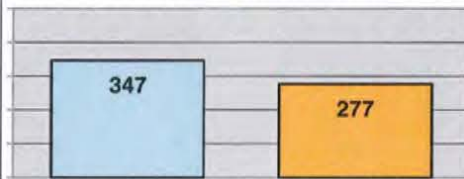
Utilization Analysis

Lost Time First Reports Received



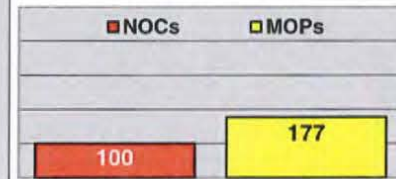
Activity on Lost Time First Reports

□ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs □ MOPs



Percent of Lost Time First Reports Denied (Initial Indemnity NOCs / Lost Time First Reports)

16%

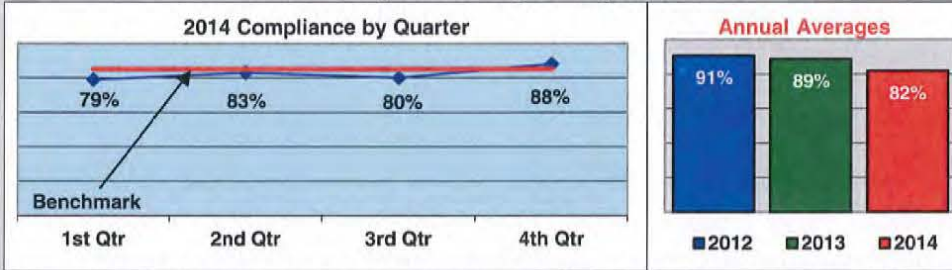
Percent of Claims for Compensation Denied (Initial Indemnity NOCs / Claims for Compensation)

36%

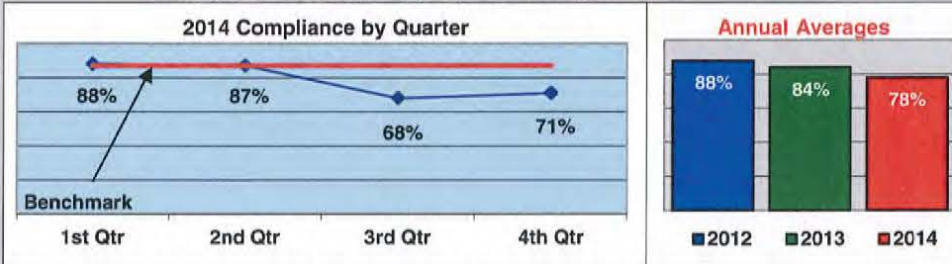
Annual Compliance Report 01/01/2014 -12/31/2014

SYNERNET

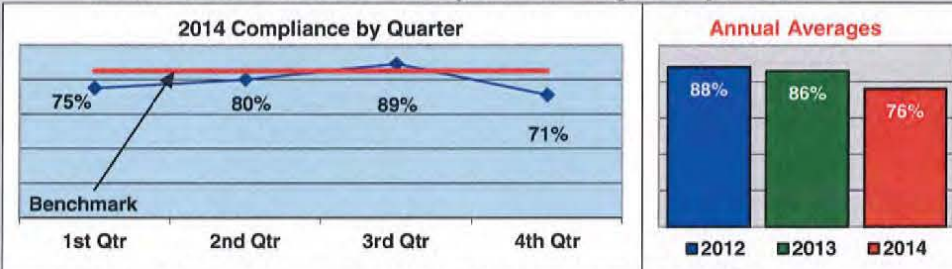
Lost Time First Report Filing Compliance



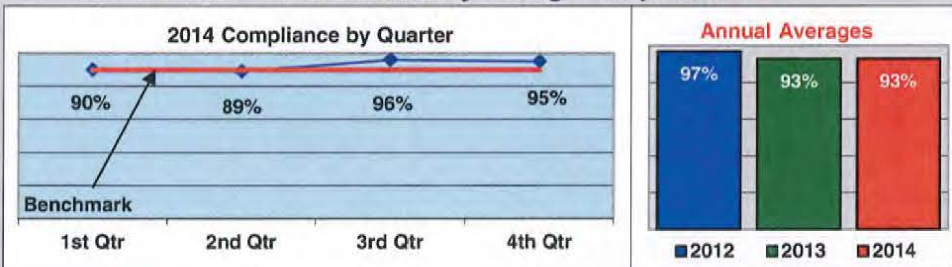
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



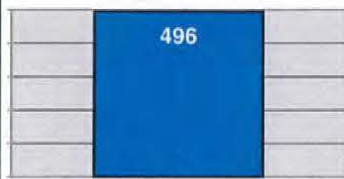
Summary

Synernet is a third party administrator that administered claims in 2014 for the following self-insured employers:

MaineHealth Workers' Comp.
St. Mary's Health System
Synernet Workers' Comp Fund

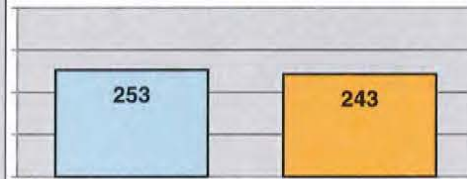
Utilization Analysis

Lost Time First Reports Received



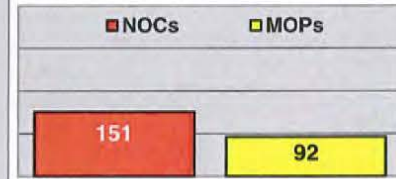
Activity on Lost Time First Reports

□ No Activity Required □ Claims for Compensation



Activity on Claims for Compensation

■ NOCs □ MOPs



Percent of Lost Time First Reports Denied (Initial Indemnity NOCs / Lost Time First Reports)

30%

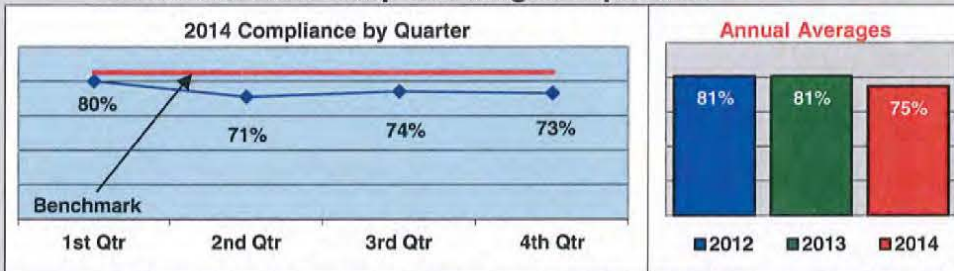
Percent of Claims for Compensation Denied (Initial Indemnity NOCs / Claims for Compensation)

62%

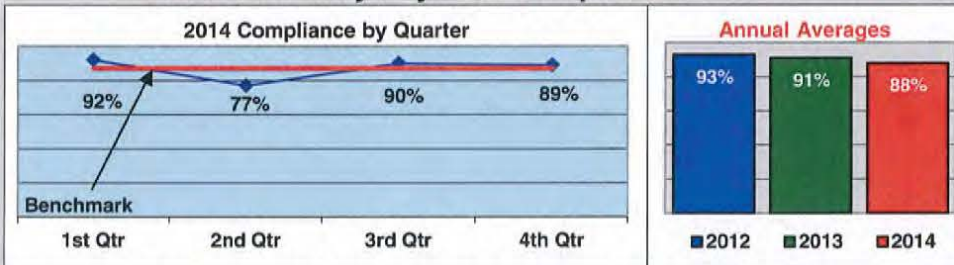
Annual Compliance Report 01/01/2014 -12/31/2014

TRAVELERS INSURANCE

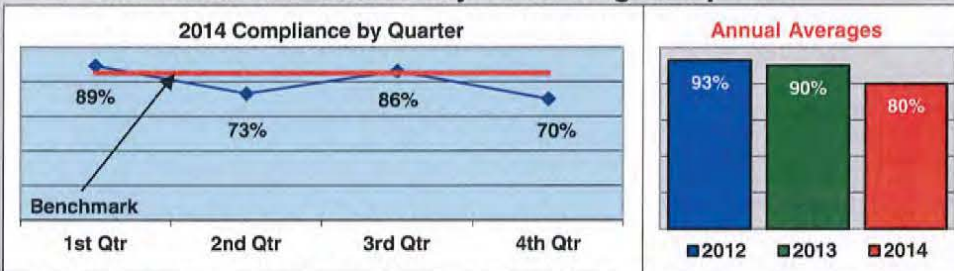
Lost Time First Report Filing Compliance



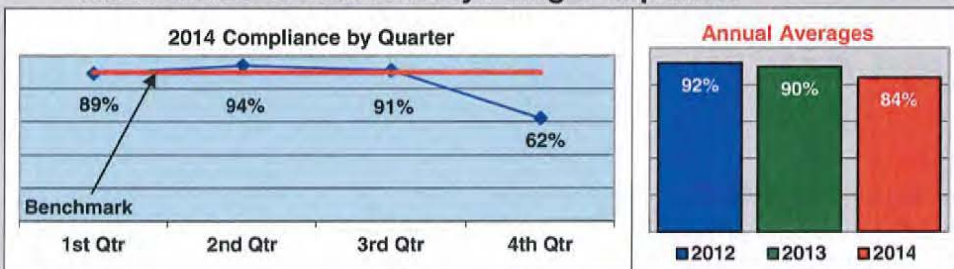
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Travelers Insurance is an insurer that administered its own claims and used third parties to administer claims in 2014 under the following rating companies:

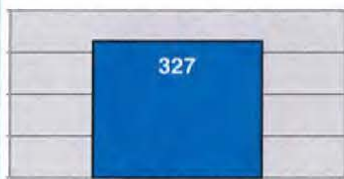
Charter Oak Fire Insurance
Discover Property & Casualty Ins.
Farmington Casualty
Fidelity & Guaranty Insurance
Standard Fire Insurance
The Phoenix Insurance
Travelers Casualty & Surety
Travelers Cas. Ins. Co. of America
Travelers Commercial Casualty
Travelers Indemnity
Travelers Indemnity Co. of America
Travelers Property Casualty
United States Fidelity & Guaranty

Travelers Insurance used the following third parties in 2014:

Broadspire Services
Gallagher Bassett Services
Sedgwick Claims Management Svcs.
York Risk Services

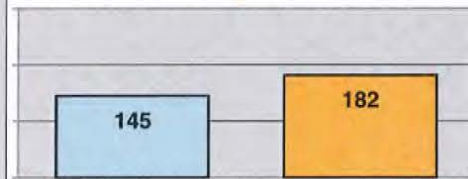
Utilization Analysis

Lost Time First Reports Received



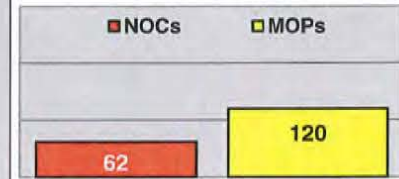
Activity on Lost Time First Reports

□ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied (Initial Indemnity NOCs / Lost Time First Reports)

19%

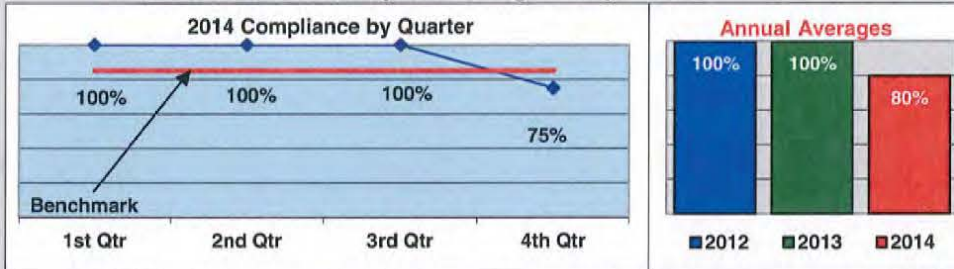
Percent of Claims for Compensation Denied (Initial Indemnity NOCs / Claims for Compensation)

34%

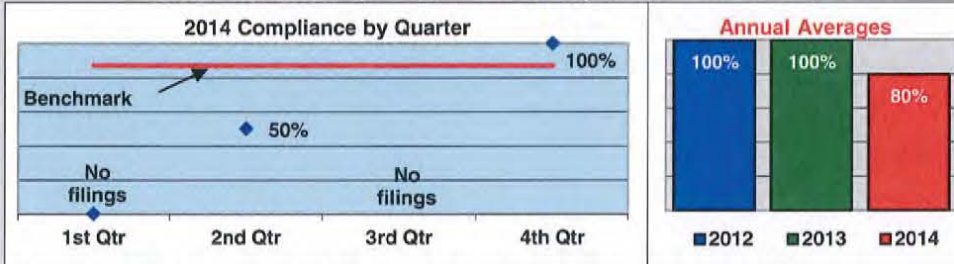
Annual Compliance Report
01/01/2014 -12/31/2014

TRISTAR RISK ENTERPRISE MANAGEMENT

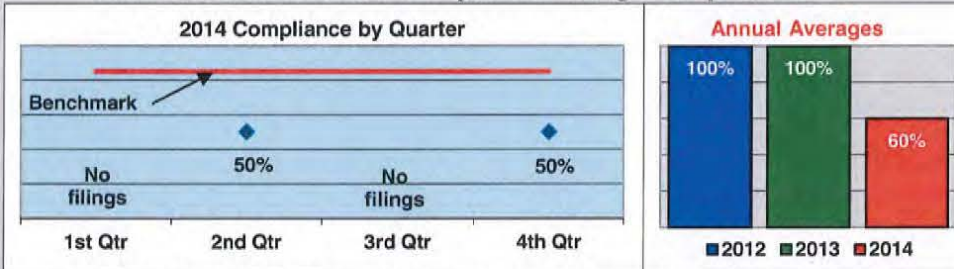
Lost Time First Report Filing Compliance



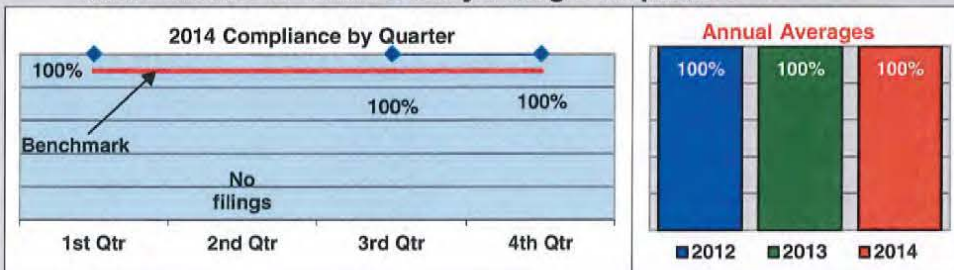
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



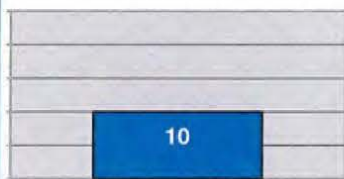
Summary

Tristar Risk Enterprise Management is a third party administrator that administered claims in 2014 for the following rating companies:

American Zurich Insurance
Trumbull Insurance
Zurich American Insurance

Utilization Analysis

Lost Time First Reports Received



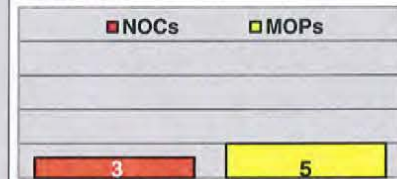
Activity on Lost Time First Reports

□ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

30%

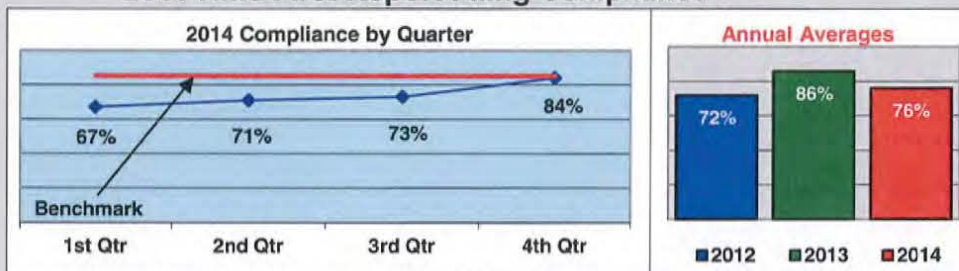
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

38%

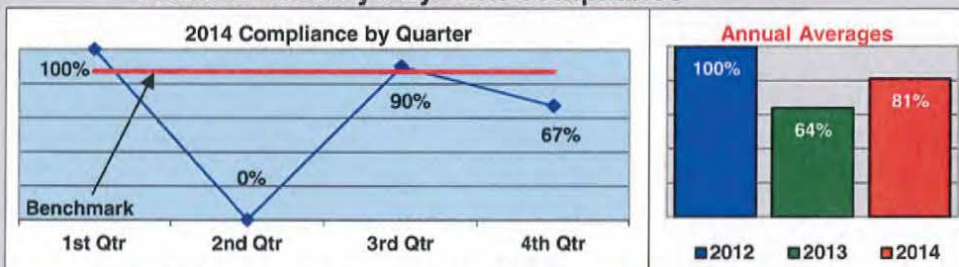
Annual Compliance Report 01/01/2014 -12/31/2014

XL INSURANCE

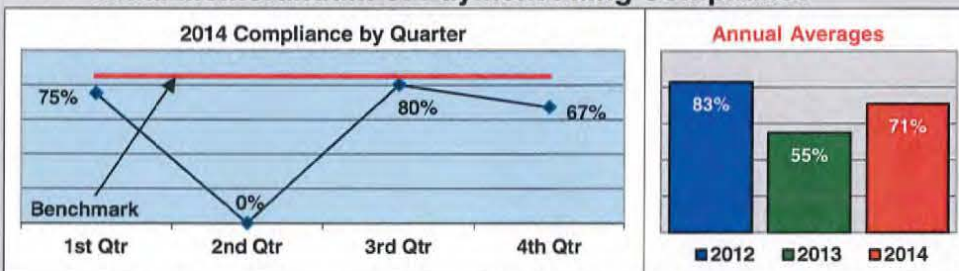
Lost Time First Report Filing Compliance



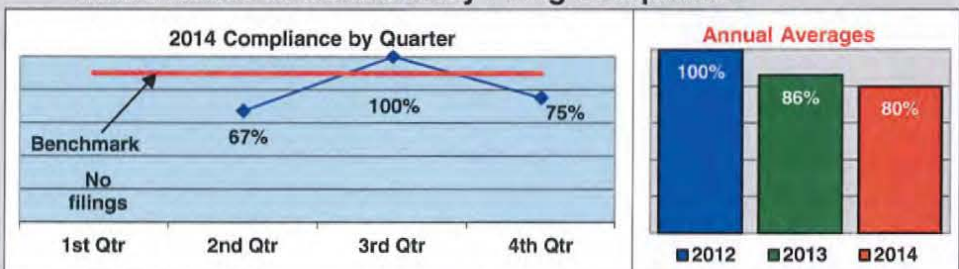
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

XL Insurance is an insurer that used third parties to administer claims in 2014 under the following rating companies:

XL Insurance America
XL Specialty Insurance Co.

XL Insurance used the following third parties in 2014:

Broadspire Services
CorVel Enterprise Comp.
ESIS
Gallagher Bassett Services
Sedgwick Claims Management Svcs.

Utilization Analysis

Lost Time First Reports Received



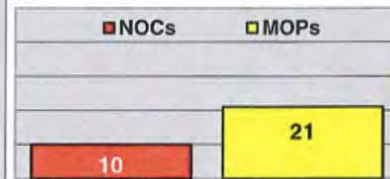
Activity on Lost Time First Reports

□ No Activity Required □ Claims for Compensation



Activity on Claims for Compensation

■ NOCs □ MOPs



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

19%

Percent of Claims for Compensation Denied

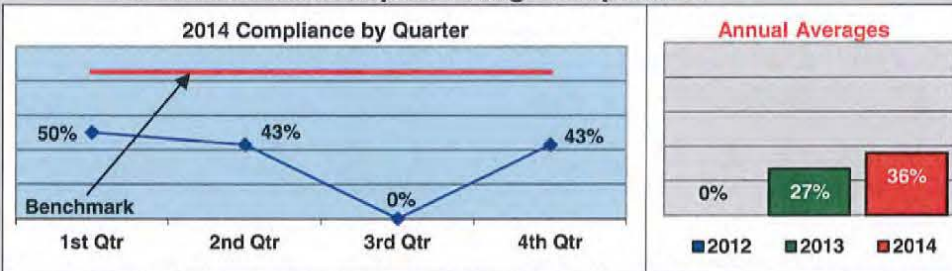
(Initial Indemnity NOCs / Claims for Compensation)

32%

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YORK RISK SERVICES

Lost Time First Report Filing Compliance

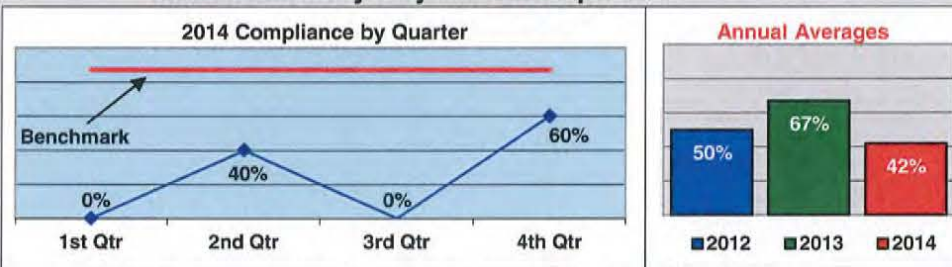


Summary

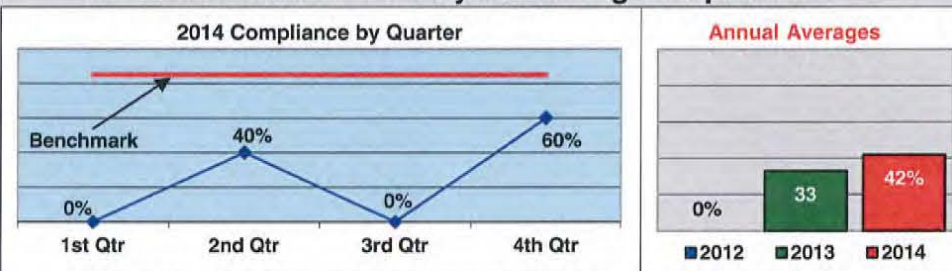
York Risk Services is a third party administrator that administered claims in 2014 for the following rating companies:

ACE American Insurance
QBE Insurance
Safety National Insurance
Twin City Fire Insurance Company

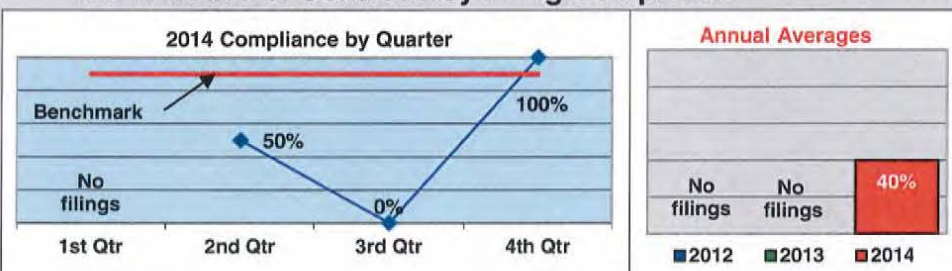
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Utilization Analysis

Lost Time First Reports Received



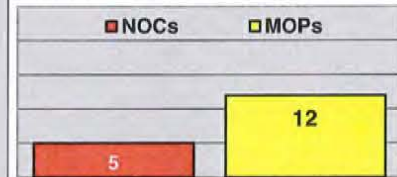
Activity on Lost Time First Reports

□ No Activity Required □ Claims for Compensation



Activity on Claims for Compensation

■ NOCs □ MOPs



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

23%

Percent of Claims for Compensation Denied

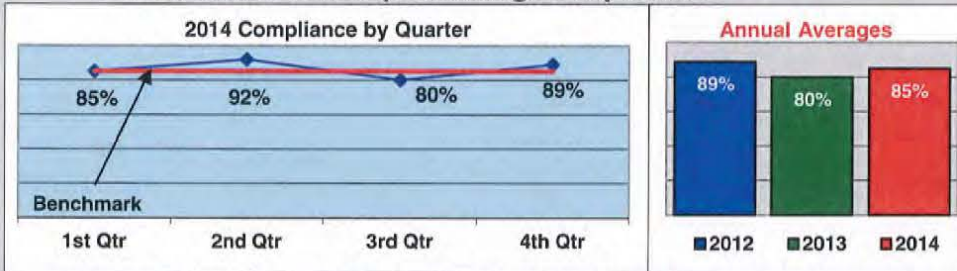
(Initial Indemnity NOCs / Claims for Compensation)

29%

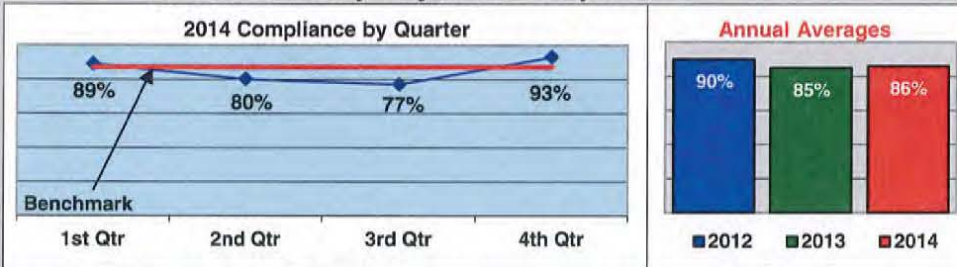
Annual Compliance Report 01/01/2014 -12/31/2014

ZURICH INSURANCE

Lost Time First Report Filing Compliance



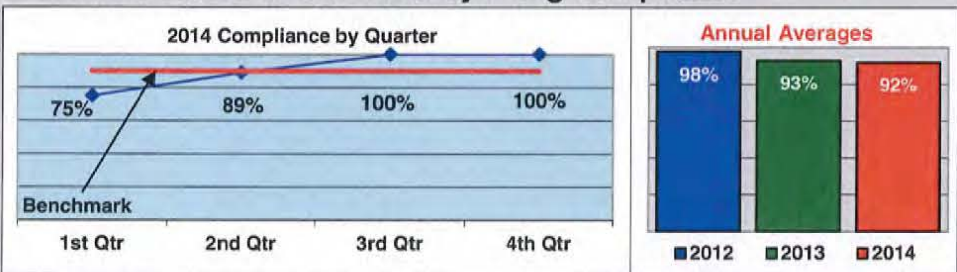
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Zurich Insurance is an insurer that administered its own claims and used third parties to administer claims in 2014 under the following rating companies:

American Guaranty & Liability Co.
American Zurich Insurance
Maryland Casualty Company
Northern Insurance of New York
Zurich American Insurance

Zurich Insurance used the following third parties in 2014:

Chesterfield Services
Cottingham & Butler Claims Svcs.
ESIS
Gallagher Bassett Services
Patriot Risk Services
Sedgwick Claims Management Svcs.
Tristar Risk Enterprise Management

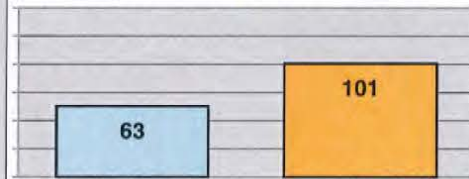
Utilization Analysis

Lost Time First Reports Received



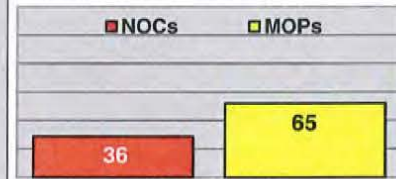
Activity on Lost Time First Reports

□ No Activity Required □ Claims for Compensation



Activity on Claims for Compensation

■ NOCs □ MOPs



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

22%

Percent of Claims for Compensation Denied

(Initial Indemnity NOCs / Claims for Compensation)

36%

INSURANCE GROUP COMPLIANCE
Lost Time FROI and Initial Indemnity Payments
Annual Report
1/1/2014 - 12/31/2014

		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
CA010	ACADIA INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	209	171	82%	71	59	83%
	ACCIDENT FUND INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Total	*	*	*	*	*	*
	ACCIDENT FUND INSURANCE TPA Administered Claims						
CA040	BROADSPIRE SERVICES	1	1	100%	No filings	No filings	No filings
	TPA Total	1	1	100%	No filings	No filings	No filings
	ACCIDENT FUND INSURANCE Group Total	1	1	100%	No filings	No filings	No filings
	ACE INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Total	*	*	*	*	*	*
	ACE INSURANCE TPA Administered Claims						
CA012	ALTERNATIVE SERVICE CONCEPTS	1	0	0%	No filings	No filings	No filings
CA040	BROADSPIRE SERVICES	2	2	100%	2	2	100%
CA070	CANNON COCHRAN MANAGEMENT SERVICES	19	18	95%	3	3	100%
CA110	CONSTITUTION STATE SERVICES	21	16	76%	3	3	100%
CA116	CORVEL ENTERPRISE COMP.	2	1	50%	1	1	100%
CA160	ESIS	103	74	72%	25	15	60%
CA190	GALLAGHER BASSETT SERVICES	88	83	94%	31	30	97%
CA204	HELMSMAN MANAGEMENT SERVICES	14	12	86%	9	8	89%
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	238	208	87%	72	67	93%
CA340	YORK RISK SERVICES	3	1	33%	1	0	0%
	TPA Total	491	415	85%	147	129	88%
	ACE INSURANCE Group Total	491	415	85%	147	129	88%
	AIG INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA015	AIG DOMESTIC CLAIMS	331	296	89%	108	102	94%
	Total	331	296	89%	108	102	94%
	AIG INSURANCE TPA Administered Claims						
CA040	BROADSPIRE SERVICES	22	16	73%	3	2	67%
CA044	CHEROKEE INSURANCE	2	0	0%	2	1	50%
CA100	CLAIMS MANAGEMENT (WAL-MART)	185	175	95%	32	32	100%
CA160	ESIS	8	7	88%	6	5	83%
CA190	GALLAGHER BASSETT SERVICES	55	44	80%	21	18	86%
CA204	HELMSMAN MANAGEMENT SERVICES	12	8	67%	8	8	100%
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	34	33	97%	12	11	92%
	TPA Total	318	283	89%	84	77	92%
	AIG INSURANCE Group Total	649	579	89%	192	179	93%
	ALTERNATIVE SERVICE CONCEPTS	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA012	Group Total	1	0	0%	No filings	No filings	No filings
	AMTRUST INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA342	TECHNOLOGY INSURANCE	62	33	53%	15	6	40%
CA381	WESCO INSURANCE	29	9	31%	6	2	33%
	Group Total	91	42	46%	21	8	38%

INSURANCE GROUP COMPLIANCE
Lost Time FROI and Initial Indemnity Payments
Annual Report
1/1/2014 - 12/31/2014

		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
	ARCH INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Total	*	*	*	*	*	*
	ARCH INSURANCE TPA Administered Claims						
CA040	BROADSPIRE SERVICES	3	2	67%	1	1	100%
CA117	COTTINGHAM & BUTLER CLAIMS SERVICES	8	7	88%	4	4	100%
CA160	ESIS	2	2	100%	2	2	100%
CA190	GALLAGHER BASSETT SERVICES	20	16	80%	7	6	86%
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	8	7	88%	1	1	100%
CA340	YORK RISK SERVICES	9	3	33%	5	2	40%
	TPA Total	50	37	74%	20	16	80%
	ARCH INSURANCE Group Total	50	37	74%	20	16	80%
	ARROW MUTUAL INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA032	Group Total	1	1	100%	No filings	No filings	No filings
	ATLANTIC SPECIALTY INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Total	*	*	*	*	*	*
	ATLANTIC SPECIALTY INSURANCE TPA Administered Claims						
CA190	GALLAGHER BASSETT SERVICES	8	4	50%	4	2	50%
	TPA Total	8	4	50%	4	2	50%
	ATLANTIC SPECIALTY INSURANCE Group Total	8	4	50%	4	2	50%
	BATH IRON WORKS	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA036	Group Total	460	458	100%	45	44	98%
	BERKSHIRE HATHAWAY INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA114	Group Total	2	0	0%	1	0	0%
	BROADSPIRE SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA040	Group Total	91	71	78%	29	26	90%
	CANNON COCHRAN MANAGEMENT SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA070	Group Total	619	513	83%	170	147	86%
	CHEROKEE INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA044	Group Total	3	0	0%	2	1	50%
	CHESTERFIELD SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA080	Group Total	1	1	100%	1	1	100%
	CHUBB INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Total	15	9	60%	9	9	100%
	CHUBB INSURANCE TPA Administered Claims						
CA040	BROADSPIRE SERVICES	1	0	0%	No filings	No filings	No filings
CA190	GALLAGHER BASSETT SERVICES	29	17	59%	10	7	70%
	TPA Total	30	17	57%	10	7	70%
	CHUBB INSURANCE Group Total	45	26	58%	19	16	84%

INSURANCE GROUP COMPLIANCE
Lost Time FROI and Initial Indemnity Payments
Annual Report
1/1/2014 - 12/31/2014

		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
	CHURCH MUTUAL INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA084	Group Total	4	3	75%	3	3	100%
	CIANBRO CORPORATION	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA085	Group Total	6	4	67%	3	2	67%
	CITY OF BANGOR	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA033	Group Total	4	4	100%	2	2	100%
	CLAIMS MANAGEMENT (WALMART)	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA100	Group Total	185	175	95%	32	32	100%
	CNA INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA083	CNA CLAIMS PLUS	2	2	100%	2	2	100%
CA050	CONTINENTAL CASUALTY	9	8	89%	5	5	100%
CA271	NATIONAL FIRE INSURANCE	1	1	100%	1	1	100%
CA314	TRANSPORTATION INSURANCE	4	3	75%	4	4	100%
	Total	16	14	88%	12	12	100%
	CNA INSURANCE TPA Administered Claims						
CA192	GALLAGHER BASSET SERVICES	4	4	100%	1	1	100%
	TPA Total	4	4	100%	1	1	100%
	Group Total	20	18	90%	13	13	100%
	CONSTITUTION STATE SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA110	Group Total	21	16	76%	3	3	100%
	CONTINENTAL INDEMNITY	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA115	Group Total	6	3	50%	6	5	83%
	CORVEL ENTERPRISE COMP.	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA116	Group Total	31	19	61%	9	3	33%
	COTTINGHAM & BUTLER CLAIMS SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA117	Group Total	28	25	89%	14	13	93%
	CROSS INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA093	Group Total	1192	1134	95%	177	166	94%
	CRUM & FORSTER	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA089	CRUM & FORSTER	1	0	0%	1	0	0%
CA375	UNITED STATES FIRE INSURANCE	1	0	0%	1	0	0%
	Group Total	2	0	0%	2	0	0%
	ELECTRIC INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Total	*	*	*	*	*	*
	ELECTRIC INSURANCE TPA Administered Claims						
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	5	3	60%	4	3	75%
	TPA Total	5	3	60%	4	3	75%
	ELECTRIC INSURANCE Group Total	5	3	60%	4	3	75%

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		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
	ESIS	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA160	Group Total	144	103	72%	46	34	74%
	FEDERATED MUTUAL INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA091	FEDERATED MUTUAL INSURANCE	3	0	0%	1	1	100%
CA092	FEDERATED SERVICE INSURANCE	5	4	80%	3	2	67%
	Group Total	8	4	50%	4	3	75%
	FIREMAN'S FUND INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA170	Group Total	3	2	67%	1	0	0%
	FLORISTS MUTUAL INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA207	Group Total	1	0	0%	1	1	100%
	FUTURECOMP	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA175	Group Total	220	198	90%	78	72	92%
	GALLAGHER BASSETT SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA190	Group Total	380	304	80%	138	111	80%
	GREAT AMERICAN INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA193	Group Total	6	4	67%	4	2	50%
	GREAT FALLS INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Total	*	*	*	*	*	*
	GREAT FALLS INSURANCE TPA Administered Claims						
CA070	CANNON COCHRAN MANAGEMENT SERVICES	210	153	73%	66	54	82%
	TPA Total	210	153	73%	66	54	82%
	GREAT FALLS INSURANCE Group Total	210	153	73%	66	54	82%
	GREAT WEST CASUALTY	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA196	Group Total	4	0	0%	3	0	0%
	GUARANTEE INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Total	21	2	10%	14	1	7%
	GUARANTEE INSURANCE TPA Administered Claims						
CA292	PATRIOT RISK SERVICES	2	0	0%	No filings	No filings	No filings
	TPA TOTAL	2	0	0%	No filings	No filings	No filings
	GUARANTEE INSURANCE Group Total	23	2	9%	14	1	7%
	GUARD INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA019	AMGUARD INSURANCE	80	47	59%	18	13	72%
CA140	EASTGUARD INSURANCE	26	19	73%	9	7	78%
CA272	NORGUARD INSURANCE	7	6	86%	2	2	100%
	Group Total	113	72	64%	29	22	76%
	HANNAFORD BROTHERS	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA201	Group Total	263	181	69%	73	61	84%

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	HANNOVER INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Total	*	*	*	*	*	*
	HANNOVER INSURANCE TPA Administered Claims						
CA340	YORK RISK SERVICES	4	3	75%	3	3	100%
	TPA Total	4	3	75%	3	3	100%
	HANNOVER INSURANCE Group Total	4	3	75%	3	3	100%
	HANOVER INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA048	CITIZENS INSURANCE COMPANY OF AMERICA	21	19	90%	5	5	100%
CA202	HANOVER INSURANCE	44	35	80%	12	11	92%
CA228	MASSACHUSETTS BAY INSURANCE	16	13	81%	3	3	100%
	Group Total	81	67	83%	20	19	95%
	HARTFORD INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA188	HARTFORD ACCIDENT & INDEMNITY	13	8	62%	3	3	100%
CA185	HARTFORD CASUALTY INSURANCE	11	11	100%	6	6	100%
CA203	HARTFORD FIRE INSURANCE	8	6	75%	2	2	100%
CA186	HARTFORD INSURANCE OF THE MIDWEST	16	13	81%	4	3	75%
CA187	HARTFORD UNDERWRITERS INSURANCE	26	21	81%	8	8	100%
CA288	PROPERTY & CASUALTY INSURANCE COMPANY OF HARTFORD	8	5	63%	1	1	100%
CA296	SENTINEL INSURANCE	13	11	85%	3	3	100%
CA319	TRUMBULL INSURANCE	49	47	96%	20	18	90%
CA321	TWIN CITY FIRE INSURANCE	30	27	90%	10	9	90%
	Total	174	149	86%	57	53	93%
	HARTFORD INSURANCE TPA Administered Claims						
CA040	BROADSPIRE SERVICES	6	4	67%	5	5	100%
CA116	CORVEL ENTERPRISE COMP.	8	5	63%	2	0	0%
CA160	ESIS	1	1	100%	1	1	100%
CA190	GALLAGHER BASSETT SERVICES	4	2	50%	2	2	100%
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	31	27	87%	9	7	78%
CA280	TRISTAR RISK ENTERPRISE MANAGEMENT	7	6	86%	2	2	100%
	TPA Total	57	45	79%	21	17	81%
	HARTFORD INSURANCE Group Total	231	194	84%	78	70	90%
	HELMSMAN MANAGEMENT SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA204	Group Total	55	44	80%	28	26	93%
	LIBERTY MUTUAL INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA380	EMPLOYERS INSURANCE OF WAUSAU	11	4	36%	2	1	50%
CA210	LIBERTY MUTUAL INSURANCE	188	140	74%	88	74	84%
	Total	199	144	72%	90	75	83%
	LUMBERMEN'S UNDERWRITING	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA211	Group Total	No filings	No filings	No filings	1	0	0%
	MACY'S CORPORATE SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA213	Group Total	1	0	0%	1	1	100%

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CA220	MAINE AUTOMOBILE DEALERS ASSOCIATION Group Total	125	116	93%	52	46	88%
CA260	MAINE EMPLOYERS' MUTUAL INSURANCE Group Total	4790	3826	80%	1438	1351	94%
CA234	MAINE HEALTHCARE ASSOCIATION Group Total	130	104	80%	29	25	86%
CA230	MAINE MOTOR TRANSPORT ASSOCIATION Group Total	256	241	94%	43	39	91%
CA225	MAINE MUNICIPAL ASSOCIATION Group Total	984	933	95%	249	235	94%
CA250	MAINE SCHOOL MANAGEMENT ASSOCIATION Group Total	303	293	97%	83	83	100%
CA252	MATRIX ABSENCE MANAGEMENT INSURANCE Group Total	1	0	0%	1	1	100%
CA255	MEADOWBROOK INSURANCE Group Total	15	11	73%	9	6	67%
CA264	MITSUI SUMITOMO INSURANCE Group Total	1	0	0%	No filings	No filings	No filings
CA267	NATIONAL INTERSTATE INSURANCE Group Total	6	5	83%	4	4	100%
CA197	NATIONWIDE INSURANCE HARLEYSVILLE INSURANCE COMPANY	1	1	100%	No filings	No filings	No filings
CA198	HARLEYSVILLE WORSTER INSURANCE	1	0	0%	No filings	No filings	No filings
CA289	NATIONAL CASUALTY	1	0	0%	1	1	100%
CA291	NATIONWIDE AGRIBUSINESS INSURANCE	1	0	0%	No filings	No filings	No filings
	Total	4	1	25%	1	1	100%
CA265	NGM INSURANCE Group Total	2	0	0%	No filings	No filings	No filings
	NORTH RIVER INSURANCE Total	2	0	0%	1	1	100%
CA040	NORTH RIVER INSURANCE TPA Administered Claims BROADSPIRE SERVICES	3	3	100%	2	2	100%
	TPA Total	3	3	100%	2	2	100%
	NORTH RIVER INSURANCE Group Total	5	3	60%	3	3	100%

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	OLD REPUBLIC INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Total	*	*	*	*	*	*
	OLD REPUBLIC INSURANCE TPA Administered Claims						
CA040	BROADSPIRE SERVICES	23	18	78%	4	4	100%
CA070	CANNON COCHRAN MANAGEMENT SERVICES	16	15	94%	4	4	100%
CA116	CORVEL ENTERPRISE COMP.	3	0	0%	No filings	No filings	No filings
CA190	GALLAGHER BASSETT SERVICES	28	17	61%	10	6	60%
CA295	RYDER SERVICES	2	2	100%	2	2	100%
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	35	33	94%	17	17	100%
	TPA Total	107	85	79%	37	33	89%
	OLD REPUBLIC INSURANCE Group Total	107	85	79%	37	33	89%
	ONEBEACON INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	1	1	100%	No filings	No filings	No filings
	ONEBEACON INSURANCE TPA Administered Claims						
CA190	GALLAGHER BASSETT SERVICES	*	*	*	*	*	*
	TPA Total	*	*	*	*	*	*
	ONEBEACON INSURANCE Group Total	1	1	100%	No filings	No filings	No filings
	PATRIOT INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA274		4	4	100%	1	1	100%
	PATRIOT RISK SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA292	Group Total	2	0	0%	No filings	No filings	No filings
	PEERLESS INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA162	EXCELSIOR INSURANCE	1	1	100%	No filings	No filings	No filings
CA275	PEERLESS INSURANCE	102	58	57%	45	35	78%
CA283	PEERLESS INDEMNITY INSURANCE	1	1	100%	1	1	100%
	Group Total	104	60	58%	46	36	78%
	PENNSYLVANIA MANUFACTURERS' ASSOCIATION	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	*	*	*	*	*	*
	PENNSYLVANIA MFG. ASSN. TPA Administered Claims						
CA190	GALLAGHER BASSETT SERVICES	15	8	53%	7	5	71%
	TPA Total	15	8	53%	7	5	71%
	PENNSYLVANIA MANUFACTURERS' ASSOCIATION Group Total	15	8	53%	7	5	71%
	PROTECTIVE INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA277	Group Total	4	2	50%	1	0	0%

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	QBE INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Total	*	*	*	*	*	*
	QBE INSURANCE TPA Administered Claims						
CA160	ESIS	6	1	17%	1	1	100%
CA190	GALLAGHER BASSETT SERVICES	1	1	100%	1	1	100%
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	56	46	82%	20	18	90%
	TPA Total	63	48	76%	22	20	91%
	QBE INSURANCE Group Total	63	48	76%	22	20	91%
	ROMAN CATHOLIC DIOCESE OF PORTLAND	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA285	Group Total	1	1	100%	No filings	No filings	No filings
	RYDER SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA295	Group Total	2	2	100%	2	2	100%
	SAFETY NATIONAL INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Total	*	*	*	*	*	*
	SAFETY NATIONAL INSURANCE TPA Administered Claims						
CA040	BROADSPIRE SERVICES	3	3	100%	1	0	0%
CA070	CANNON COCHRAN MANAGEMENT SERVICES	5	5	100%	2	2	100%
CA116	CORVEL ENTERPRISE COMP.	11	8	73%	5	2	40%
CA160	ESIS	1	0	0%	1	1	100%
CA190	GALLAGHER BASSETT SERVICES	36	33	92%	5	3	60%
CA252	MATRIX ABSENCE MANAGEMENT	1	0	0%	1	1	100%
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	13	9	69%	5	3	60%
CA340	YORK RISK SERVICES	5	1	20%	3	0	0%
	TPA Total	75	59	79%	23	12	52%
	SAFETY NATIONAL INSURANCE Group Total	75	59	79%	23	12	52%
	SEDGWICK CLAIMS MANAGEMENT SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA300	Group Total	529	451	85%	178	159	89%
	SENTRY INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA305	SENTRY INSURANCE	10	8	80%	8	6	75%
CA308	SENTRY SELECT INSURANCE	2	2	100%	No filings	No filings	No filings
	Group Total	12	10	83%	8	6	75%
	SPARTA INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Total	*	*	*	*	*	*
	SPARTA INSURANCE TPA Administered Claims						
CA060	COTTINGHAM & BUTLER CLAIMS SERVICES	15	15	100%	7	7	100%
	TPA Total	15	15	100%	7	7	100%
	SPARTA INSURANCE Group Total	15	15	100%	7	7	100%

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	STARR INDEMNITY & LIABILITY	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Total	*	*	*	*	*	*
	STARR INDEMNITY & LIABILITY TPA Administered Claims						
CA160	ESIS	1	0	0%	1	1	100%
	TPA Total	1	0	0%	1	1	100%
	STARR INDEMNITY & LIABILITY Group Total	1	0	0%	1	1	100%
	STATE OF MAINE WORKERS' COMPENSATION TRUST	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA307	Group Total	624	557	89%	177	163	92%
	SYNERNET	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA320	Group Total	496	407	82%	92	72	78%
	TOKIO MARINE HOLDINGS	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA312	TRANS PACIFIC INSURANCE	1	0	0%	No filings	No filings	No filings
	Group Total	1	0	0%	No filings	No filings	No filings
	TOWER INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA356	Group Total	4	1	25%	1	1	100%
	TRAVELERS INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA072	CHARTER OAK FIRE INSURANCE	152	123	81%	48	43	90%
CA164	FARMINGTON CASUALTY	2	2	100%	2	2	100%
CA284	PHOENIX INSURANCE	14	6	43%	6	6	100%
CA306	STANDARD FIRE INSURANCE	28	19	68%	9	8	89%
CA347	TRAVELERS CASUALTY & SURETY	21	18	86%	8	8	100%
CA348	TRAVELERS CASUALTY INSURANCE COMPANY OF AMERICA	23	16	70%	7	6	86%
CA349	TRAVELERS COMMERCIAL CASUALTY	17	13	76%	10	9	90%
CA346	TRAVELERS INDEMNITY COMPANY OF AMERICA	12	7	58%	4	1	25%
CA345	TRAVELERS PROPERTY CASUALTY INSURANCE	19	13	68%	8	7	88%
	Total	288	217	75%	102	90	88%
	TRAVELERS INSURANCE TPA Administered Claims						
CA040	BROADSPIRE SERVICES	23	19	83%	11	11	100%
CA190	GALLAGHER BASSETT SERVICES	5	2	40%	5	4	80%
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	10	6	60%	2	1	50%
CA340	YORK RISK SERVICES	1	0	0%	No filings	No filings	No filings
	TPA Total	39	27	69%	18	16	89%
	TRAVELERS INSURANCE Group Total	327	244	75%	120	106	88%
	TRISTAR RISK ENTERPRISE MANAGEMENT	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA280	Group Total	10	8	80%	4	4	100%

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	VANLINER INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Total	*	*	*	*	*	*
	VANLINER INSURANCE TPA Administered Claims						
CA060	COTTINGHAM & BUTLER CLAIMS SERVICES	1	1	100%	1	0	0%
	TPA Total	1	1	100%	1	0	0%
	VANLINER INSURANCE Group Total	1	1	100%	1	0	0%
	XL INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Total	*	*	*	*	*	*
	XL INSURANCE TPA Administered Claims						
CA040	BROADSPIRE SERVICES	1	1	100%	No filings	No filings	No filings
CA116	CORVEL ENTERPRISE COMP.	7	5	71%	1	0	0%
CA160	ESIS	13	10	77%	6	5	83%
CA190	GALLAGHER BASSETT SERVICES	18	13	72%	9	7	78%
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	15	12	80%	5	5	100%
	TPA Total	54	41	76%	21	17	81%
	XL INSURANCE Group Total	54	41	76%	21	17	81%
	YORK RISK SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA340	Group Total	22	8	36%	12	5	42%
	ZURICH INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA022	AMERICAN ZURICH	45	40	89%	19	18	95%
CA259	NORTHERN INSURANCE OF NEW YORK	1	1	100%	1	1	100%
CA400	ZURICH AMERICAN INSURANCE	22	18	82%	10	10	100%
CA404	ZURICH AMERICAN INSURANCE COMPANY OF ILLINOIS	10	8	80%	4	2	50%
	Total	78	67	86%	34	31	91%
	ZURICH INSURANCE TPA Administered Claims						
CA117	COTTINGHAM & BUTLER CLAIMS SERVICES	3	1	33%	1	1	100%
CA160	ESIS	5	5	100%	1	1	100%
CA190	GALLAGHER BASSETT SERVICES	55	48	87%	22	16	73%
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	20	17	85%	5	5	100%
CA280	TRISTAR RISK ENTERPRISE MANAGEMENT	3	2	67%	2	2	100%
	TPA Total	86	73	85%	31	25	81%
	ZURICH INSURANCE Group Total	164	140	85%	65	56	86%

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		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
ACADIA INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA010	Group Total	71	62	87%	38	38	100%
ACCIDENT FUND INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Total	*	*	*	*	*	*
ACCIDENT FUND INSURANCE TPA Administered Claims							
CA040	BROADSPIRE SERVICES	No filings	No filings	No filings	1	1	100%
	TPA Total	No filings	No filings	No filings	1	1	100%
	ACCIDENT FUND INSURANCE Group Total	No filings	No filings	No filings	1	1	100%
ACE INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Total	*	*	*	*	*	*
ACE INSURANCE TPA Administered Claims							
CA012	ALTERNATIVE SERVICE CONCEPTS	No filings	No filings	No filings	No filings	No filings	No filings
CA040	BROADSPIRE SERVICES	2	2	100%	No filings	No filings	No filings
CA070	CANNON COCHRAN MANAGEMENT SERVICES	3	2	67%	4	4	100%
CA110	CONSTITUTION STATE SERVICES	3	2	67%	9	9	100%
CA116	CORVEL ENTERPRIS COMP.	1	1	100%	No filings	No filings	No filings
CA160	ESIS	25	16	64%	22	19	86%
CA190	GALLAGHER BASSETT SERVICES	31	23	74%	11	10	91%
CA204	HELMSMAN MANAGEMENT SERVICES	9	7	78%	3	3	100%
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	72	59	82%	43	42	98%
CA340	YORK RISK SERVICES	1	0	0%	2	0	0%
	TPA Total	147	112	76%	94	87	93%
	ACE INSURANCE Group Total	147	112	76%	94	87	93%
AIG INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA015	AIG DOMESTIC CLAIMS	108	102	94%	64	57	89%
	Total	108	102	94%	64	57	89%
AIG INSURANCE TPA Administered Claims							
CA040	BROADSPIRE SERVICES	3	2	67%	8	8	100%
CA044	CHEROKEE INSURANCE	2	0	0%	No filings	No filings	No filings
CA100	CLAIMS MANAGEMENT (WALMART)	32	29	91%	53	49	92%
CA160	ESIS	6	2	33%	3	3	100%
CA190	GALLAGHER BASSETT SERVICES	21	15	71%	10	10	100%
CA204	HELMSMAN MANAGEMENT SERVICES	8	8	100%	2	1	50%
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	12	10	83%	14	14	100%
	TPA Total	84	66	79%	90	85	94%
	AIG INSURANCE Group Total	192	168	88%	154	142	92%
ALTERNATIVE SERVICE CONCEPTS		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA012	Group Total	No filings	No filings	No filings	No filings	No filings	No filings
AMTRUST INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA342	TECHNOLOGY INSURANCE	15	6	40%	8	2	25%
CA381	WESCO INSURANCE	6	1	17%	2	1	50%
	Group Total	21	7	33%	10	3	30%

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		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
	ARCH INSURANCE						
	Total	*	*	*	*	*	*
	ARCH INSURANCE TPA Administered Claims						
CA040	BROADSPIRE SERVICES	1	1	100%	1	1	100%
CA060	COTTINGHAM & BUTLER CLAIMS SERVICES	4	4	100%	1	1	100%
CA160	ESIS	2	2	100%	No filings	No filings	No filings
CA190	GALLAGHER BASSETT SERVICES	7	6	86%	3	3	100%
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	1	1	100%	No filings	No filings	No filings
CA340	YORK RISK SERVICES	5	2	40%	2	1	50%
	TPA Total	20	16	80%	7	6	86%
	ARCH INSURANCE Group Total	20	16	80%	7	6	86%
	ARROW MUTUAL INSURANCE						
CA032	Group Total	No filings	No filings	No filings	1	1	100%
	ATLANTIC SPECIALTY INSURANCE						
	Total	*	*	*	*	*	*
	ATLANTIC SPECIALTY INSURANCE TPA Administered Claims						
CA190	GALLAGHER BASSETT SERVICES	4	3	75%	2	2	100%
	TPA Total	4	3	75%	2	2	100%
	ATLANTIC SPECIALTY INSURANCE Group Total	4	3	75%	2	2	100%
	BATH IRON WORKS						
CA036	Group Total	45	44	98%	53	53	100%
	BERKSHIRE HATHAWAY INSURANCE						
CA114	Group Total	1	1	100%	1	0	0%
	BROADSPIRE SERVICES						
CA040	Group Total	29	22	76%	22	22	100%
	CANNON COCHRAN MANAGEMENT SERVICES						
CA070	Group Total	170	140	82%	157	145	92%
	CHEROKEE INSURANCE						
CA044	Group Total	2	0	0%	No filings	No filings	No filings
	CHESTERFIELD SERVICES						
CA080	Group Total	1	1	100%	No filings	No filings	No filings
	CHUBB INSURANCE						
	Total	9	9	100%	2	2	100%
	CHUBB INSURANCE TPA Administered Claims						
CA040	BROADSPIRE SERVICES	No filings	No filings	No filings	1	1	100%
CA190	GALLAGHER BASSETT SERVICES	10	6	60%	7	6	86%
	TPA Total	10	6	60%	8	7	88%
	CHUBB INSURANCE Group Total	19	15	79%	10	9	90%

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CA084	CHURCH MUTUAL INSURANCE Group Total	MOPs Filed 3	Timely MOPs 3	Compliance 100%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
CA085	CIANBRO CORPORATION Group Total	MOPs Filed 3	Timely MOPs 2	Compliance 67%	NOCs Filed 2	Timely NOCs 2	Compliance 100%
CA033	CITY OF BANGOR Group Total	MOPs Filed 2	Timely MOPs 2	Compliance 100%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
CA100	CLAIMS MANAGEMENT (WALMART) Group Total	MOPs Filed 32	Timely MOPs 29	Compliance 91%	NOCs Filed 53	Timely NOCs 49	Compliance 92%
CA083	CNA INSURANCE CNA CLAIMS PLUS	MOPs Filed 2	Timely MOPs 2	Compliance 100%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
CA050	CONTINENTAL CASUALTY	5	5	100%	No filings	No filings	No filings
CA271	NATIONAL FIRE INSURANCE	1	1	100%	No filings	No filings	No filings
CA314	TRANSPORTATION INSURANCE	4	3	75%	No filings	No filings	No filings
	Total	12	11	92%	No filings	No filings	No filings
CA190	CNA INSURANCE TPA Administered Claims GALLAGHER BASSETT SERVICES	1	1	100%	2	2	100%
	TPA Total	1	1	100%	2	2	100%
	CNA INSURANCE Group Total	13	12	92%	2	2	100%
CA110	CONSTITUTION STATE SERVICES Group Total	MOPs Filed 3	Timely MOPs 2	Compliance 67%	NOCs Filed 9	Timely NOCs 9	Compliance 100%
CA115	CONTINENTAL INDEMNITY Group Total	MOPs Filed 6	Timely MOPs 3	Compliance 50%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
CA116	CORVEL ENTERPRISE COMP. Group Total	MOPs Filed 9	Timely MOPs 4	Compliance 44%	NOCs Filed 5	Timely NOCs 4	Compliance 80%
CA117	COTTINGHAM & BUTLER CLAIMS SERVICES Group Total	MOPs Filed 14	Timely MOPs 13	Compliance 93%	NOCs Filed 3	Timely NOCs 3	Compliance 100%
	CROSS INSURANCE Group Total	MOPs Filed 177	Timely MOPs 163	Compliance 92%	NOCs Filed 277	Timely NOCs 274	Compliance 99%
CA089	CRUM & FORSTER CRUM & FORSTER	MOPs Filed 1	Timely MOPs 0	Compliance 0%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
CA375	UNITED STATES FIRE INSURANCE	1	0	0%	No filings	No filings	No filings
	Group Total	2	0	0%	No filings	No filings	No filings
CA300	ELECTRIC INSURANCE Total	MOPs Filed *	Timely MOPs *	Compliance *	NOCs Filed *	Timely NOCs *	Compliance *
	ELECTRIC INSURANCE TPA Administered Claims						
	SEDGWICK CLAIMS MANAGEMENT SERVICES	4	2	50%	1	1	100%
	TPA Total	4	2	50%	1	1	100%
	ELECTRIC INSURANCE Group Total	4	2	50%	1	1	100%

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		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
CA160	ESIS Group Total	MOPs Filed 46	Timely MOPs 34	Compliance 74%	NOCs Filed 29	Timely NOCs 26	Compliance 90%
CA091	FEDERATED MUTUAL INSURANCE	MOPs Filed 1	Timely MOPs 1	Compliance 100%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
CA092	FEDERATED SERVICE INSURANCE	MOPs Filed 3	Timely MOPs 0	Compliance 0%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
	Group Total	MOPs Filed 4	Timely MOPs 1	Compliance 25%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
CA170	FIREMAN'S FUND INSURANCE Group Total	MOPs Filed 1	Timely MOPs 0	Compliance 0%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
CA207	FLORISTS MUTUAL INSURANCE Group Total	MOPs Filed 1	Timely MOPs 0	Compliance 0%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
CA175	FUTURECOMP Group Total	MOPs Filed 78	Timely MOPs 69	Compliance 88%	NOCs Filed 38	Timely NOCs 37	Compliance 97%
CA190	GALLAGHER BASSETT SERVICES Group Total	MOPs Filed 138	Timely MOPs 116	Compliance 84%	NOCs Filed 56	Timely NOCs 52	Compliance 93%
CA193	GREAT AMERICAN INSURANCE Group Total	MOPs Filed 4	Timely MOPs 2	Compliance 50%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
	GREAT FALLS INSURANCE Total	MOPs Filed *	Timely MOPs *	Compliance *	NOCs Filed *	Timely NOCs *	Compliance *
CA070	GREAT FALLS INSURANCE TPA Administered Claims CANNON COCHRAN MANAGEMENT SERVICES	MOPs Filed 66	Timely MOPs 48	Compliance 73%	NOCs Filed 51	Timely NOCs 40	Compliance 78%
	TPA Total	MOPs Filed 66	Timely MOPs 48	Compliance 73%	NOCs Filed 51	Timely NOCs 40	Compliance 78%
	GREAT FALLS INSURANCE Group Total	MOPs Filed 66	Timely MOPs 48	Compliance 73%	NOCs Filed 51	Timely NOCs 40	Compliance 78%
CA196	GREAT WEST CASUALTY Group Total	MOPs Filed 3	Timely MOPs 2	Compliance 67%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
CA195	GUARANTEE INSURANCE Total	MOPs Filed 14	Timely MOPs 1	Compliance 7%	NOCs Filed 5	Timely NOCs 2	Compliance 40%
CA274	GUARANTEE INSURANCE TPA Administered Claims PATRIOT RISK SERVICES	MOPs Filed *	Timely MOPs *	Compliance *	NOCs Filed *	Timely NOCs *	Compliance *
	TPA Total	MOPs Filed *	Timely MOPs *	Compliance *	NOCs Filed *	Timely NOCs *	Compliance *
	GUARANTEE INSURANCE Group Total	MOPs Filed 14	Timely MOPs 1	Compliance 7%	NOCs Filed 5	Timely NOCs 2	Compliance 40%
CA019	GUARD INSURANCE AMGUARD INSURANCE	MOPs Filed 18	Timely MOPs 11	Compliance 61%	NOCs Filed 3	Timely NOCs 0	Compliance 0%
CA140	EASTGUARD INSURANCE	MOPs Filed 9	Timely MOPs 3	Compliance 33%	NOCs Filed 3	Timely NOCs 1	Compliance 33%
CA272	NORGUARD INSURANCE	MOPs Filed 2	Timely MOPs 1	Compliance 50%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
	Group Total	MOPs Filed 29	Timely MOPs 15	Compliance 52%	NOCs Filed 6	Timely NOCs 1	Compliance 17%
CA201	HANNAFORD BROTHERS Group Total	MOPs Filed 73	Timely MOPs 56	Compliance 77%	NOCs Filed 35	Timely NOCs 26	Compliance 74%

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	HANNOVER INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Total	*	*	*	*	*	*
	HANNOVER INSURANCE TPA Administered Claims						
CA340	YORK RISK SERVICES	3	3	100%	1	1	100%
	TPA Total	3	3	100%	1	1	100%
	HANNOVER INSURANCE Group Total	3	3	100%	1	1	100%
	HANOVER INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA048	CITIZENS INSURANCE COMPANY OF AMERICA	5	5	100%	4	3	75%
CA202	HANOVER INSURANCE	12	9	75%	8	8	100%
CA228	MASSACHUSETTS BAY INSURANCE	3	3	100%	2	2	100%
	Group Total	20	17	85%	14	13	93%
	HARTFORD INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA188	HARTFORD ACCIDENT & INDEMNITY	3	3	100%	4	4	100%
CA185	HARTFORD CASUALTY INSURANCE	6	6	100%	2	2	100%
CA203	HARTFORD FIRE INSURANCE	2	2	100%	1	1	100%
CA186	HARTFORD INSURANCE COMPANY OF THE MIDWEST	4	3	75%	3	3	100%
CA187	HARTFORD UNDERWRITERS INSURANCE	8	8	100%	3	3	100%
CA288	PROPERTY & CASUALTY INSURANCE COMPANY OF HARTFORD	1	0	0%	3	3	100%
CA296	SENTINEL INSURANCE	3	3	100%	3	3	100%
CA319	TRUMBULL INSURANCE	20	18	90%	11	11	100%
CA321	TWIN CITY FIRE INSURANCE	10	9	90%	3	3	100%
	Total	57	52	91%	33	33	100%
	HARTFORD INSURANCE TPA Administered Claims						
CA040	BROADSPIRE SERVICES	5	3	60%	No filings	No filings	No filings
CA116	CORVEL ENTERPRISE COMP.	2	0	0%	1	1	100%
CA160	ESIS	1	1	100%	No filings	No filings	No filings
CA190	GALLAGHER BASSETT SERVICES	2	2	100%	No filings	No filings	No filings
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	9	7	78%	7	7	100%
CA280	TRISTAR RISK ENTERPRISE MANAGEMENT	2	1	50%	3	3	100%
	TPA Total	21	14	67%	11	11	100%
	HARTFORD INSURANCE Group Total	78	66	85%	44	44	100%
	HELMSMAN MANAGEMENT SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA204	Group Total	28	25	89%	11	9	82%
	LIBERTY MUTUAL INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA380	EMPLOYERS INSURANCE OF WAUSAU	2	1	50%	8	3	38%
CA210	LIBERTY MUTUAL INSURANCE	88	76	86%	40	34	85%
	Total	90	77	86%	48	37	77%
	LUMBERMEN'S UNDERWRITING	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA211	Group Total	1	0	0%	No filings	No filings	No filings
	MACY'S CORPORATE SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA213	Group Total	1	1	100%	No filings	No filings	No filings

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		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
CA220	MAINE AUTOMOBILE DEALERS ASSOCIATION Group Total	MOPs Filed 52	Timely MOPs 47	Compliance 90%	NOCs Filed 9	Timely NOCs 9	Compliance 100%
CA260	MAINE EMPLOYERS' MUTUAL INSURANCE Group Total	MOPs Filed 1438	Timely MOPs 1339	Compliance 93%	NOCs Filed 894	Timely NOCs 847	Compliance 95%
CA234	MAINE HEALTHCARE ASSOCIATION Group Total	MOPs Filed 29	Timely MOPs 27	Compliance 93%	NOCs Filed 32	Timely NOCs 30	Compliance 94%
CA230	MAINE MOTOR TRANSPORT ASSOCIATION Group Total	MOPs Filed 43	Timely MOPs 41	Compliance 95%	NOCs Filed 47	Timely NOCs 47	Compliance 100%
CA225	MAINE MUNICIPAL ASSOCIATION Group Total	MOPs Filed 249	Timely MOPs 235	Compliance 94%	NOCs Filed 221	Timely NOCs 213	Compliance 96%
CA250	MAINE SCHOOL MANAGEMENT ASSOCIATION Group Total	MOPs Filed 83	Timely MOPs 83	Compliance 100%	NOCs Filed 47	Timely NOCs 47	Compliance 100%
CA252	MATRIX ABSENCE MANAGEMENT INSURANCE Group Total	MOPs Filed 1	Timely MOPs 1	Compliance 100%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
CA252	MEADOWBROOK INSURANCE Group Total	MOPs Filed 9	Timely MOPs 4	Compliance 44%	NOCs Filed 1	Timely NOCs 1	Compliance 100%
CA264	MITSUI SUMITOMO INSURANCE Group Total	MOPs Filed No filings	Timely MOPs No filings	Compliance No filings	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
CA267	NATIONAL INTERSTATE INSURANCE Group Total	MOPs Filed 4	Timely MOPs 4	Compliance 100%	NOCs Filed 1	Timely NOCs 1	Compliance 100%
CA197	NATIONWIDE INSURANCE HARLEYSVILLE INSURANCE COMPANY	MOPs Filed No filings	Timely MOPs No filings	Compliance No filings	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
CA198	HARLEYSVILLE WORSTER INSURANCE	No filings	No filings	No filings	No filings	No filings	No filings
CA289	NATIONAL CASUALTY	1	1	100%	No filings	No filings	No filings
CA291	NATIONWIDE AGRIBUSINESS INSURANCE	No filings	No filings	No filings	No filings	No filings	No filings
	Total	1	1	100%	No filings	No filings	No filings
CA265	NGM INSURANCE Group Total	MOPs Filed No filings	Timely MOPs No filings	Compliance No filings	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
CA040	NORTH RIVER INSURANCE NORTH RIVER INSURANCE TPA Administered Claims BROADSPIRE SERVICES	MOPs Filed 1 2 2	Timely MOPs 1 1 1	Compliance 100% 50% 50%	NOCs Filed 1 No filings No filings	Timely NOCs 0 No filings No filings	Compliance 0% No filings No filings
	NORTH RIVER INSURANCE Group Total	3	2	67%	1	0	0%

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	OLD REPUBLIC INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Total	*	*	*	*	*	*
	OLD REPUBLIC INSURANCE TPA Administered Claims						
CA040	BROADSPIRE SERVICES	4	2	50%	4	4	100%
CA070	CANNON COCHRAN MANAGEMENT SERVICES	4	3	75%	3	3	100%
CA116	CORVEL ENTERPRISE COMP.	No filings	No filings	No filings	1	1	100%
CA190	GALLAGHER BASSETT SERVICES	10	5	50%	2	2	100%
CA295	RYDER SERVICES	2	1	50%	No filings	No filings	No filings
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	17	17	100%	9	8	89%
	TPA Total	37	28	76%	19	18	95%
	OLD REPUBLIC INSURANCE Group Total	37	28	76%	19	18	95%
	ONEBEACON INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	No filings	No filings	No filings	1	1	100%
	ONEBEACON INSURANCE TPA Administered Claims						
CA190	GALLAGHER BASSETT SERVICES	*	*	*	*	*	*
	TPA Total	*	*	*	*	*	*
	ONEBEACON INSURANCE Group Total	*	*	No filings	1	1	100%
	PATRIOT INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA274	Group Total	1	1	100%	1	1	100%
	PATRIOT RISK SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA292	Group Total	No filings	No filings	No filings	No filings	No filings	No filings
	PEERLESS INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA162	EXCELSIOR INSURANCE	No filings	No filings	No filings	1	1	100%
CA275	PEERLESS INSURANCE	45	33	73%	22	16	73%
CA283	PEERLESS INDEMNITY INSURANCE	1	1	100%	No filings	No filings	No filings
	Group Total	46	34	74%	23	17	74%
	PENNSYLVANIA MANUFACTURERS' ASSOCIATION	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Total	*	*	*	*	*	*
	PENNSYLVANIA MFG. ASSN. TPA Administered Claims						
CA190	GALLAGHER BASSETT SERVICES	7	4	57%	2	2	100%
	TPA Total	7	4	57%	2	2	100%
	PENNSYLVANIA MANUFACTURERS' ASSOCIATION Group Total	7	4	57%	2	2	100%
	PROTECTIVE INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA277	Group Total	1	0	0%	1	0	0%

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	QBE INSURANCE						
	Total	*	*	*	*	*	*
	QBE INSURANCE GROUP TPA Administered Claims						
CA160	ESIS	1	1	100%	No filings	No filings	No filings
CA190	GALLAGHER BASSETT SERVICES	1	1	100%	No filings	No filings	No filings
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	20	17	85%	16	15	94%
	TPA Total	22	19	86%	16	15	94%
	QBE INSURANCE Group Total	22	19	86%	16	15	94%
	ROMAN CATHOLIC DIOCESE OF PORTLAND						
CA285	Group Total	No filings	No filings	No filings	No filings	No filings	No filings
	RYDER SERVICES						
CA295	Group Total	2	1	50%	No filings	No filings	No filings
	SAFETY NATIONAL INSURANCE						
	Total	*	*	*	*	*	*
	SAFETY NATIONAL INSURANCE TPA Administered Claims						
CA040	BROADSPIRE SERVICES	1	0	0%	2	2	100%
CA070	CANNON COCHRAN MANAGEMENT SERVICES	2	2	100%	1	1	100%
CA116	CORVEL ENTERPRISE COMP.	5	2	40%	1	1	100%
CA160	ESIS	1	0	0%	No filings	No filings	No filings
CA190	GALLAGHER BASSETT SERVICES	5	2	40%	3	3	100%
CA252	MATRIX ABSENCE MANAGEMENT	1	1	100%	No filings	No filings	No filings
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	5	4	80%	2	2	100%
CA340	YORK RISK SERVICES	3	0	0%	No filings	No filings	No filings
	TPA Total	23	11	48%	9	9	100%
	SAFETY NATIONAL INSURANCE Group Total	23	11	48%	9	9	100%
	SEDGWICK CLAIMS MANAGEMENT SERVICES						
CA300	Group Total	178	161	90%	107	102	95%
	SENTRY INSURANCE						
CA305	SENTRY INSURANCE	8	4	50%	2	2	100%
CA308	SENTRY SELECT INSURANCE	No filings	No filings	No filings	1	1	100%
	Group Total	8	4	50%	3	3	100%
	SPARTA INSURANCE						
	Total	*	*	*	*	*	*
	SPARTA INSURANCE TPA Administered Claims						
CA060	COTTINGHAM & BUTLER CLAIMS SERVICES	7	7	100%	2	2	100%
	TPA Total	7	7	100%	2	2	100%
	SPARTA INSURANCE Group Total	7	7	100%	2	2	100%

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	STARR INDEMNITY & LIABILITY	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Total	*	*	*	*	*	*
	STARR INDEMNITY & LIABILITY TPA Administered Claims						
CA160	ESIS	1	1	100%	No filings	No filings	No filings
	TPA Total	1	1	100%	No filings	No filings	No filings
	STARR INDEMNITY & LIABILITY Group Total	1	1	100%	No filings	No filings	No filings
	STATE OF MAINE WORKERS' COMPENSATION TRUST	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA307	Group Total	177	172	97%	100	97	97%
	SYNERNET	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA320	Group Total	92	70	76%	151	140	93%
	TOKIO MARINE HOLDINGS	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA312	TRANS PACIFIC INSURANCE	No filings	No filings	No filings	1	1	100%
	Group Total	No filings	No filings	No filings	1	1	100%
	TOWER INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA356	Group Total	1	1	100%	1	0	0%
	TRAVELERS INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA072	CHARTER OAK FIRE INSURANCE	48	41	85%	38	34	89%
CA164	FARMINGTON CASUALTY	2	2	100%	No filings	No filings	No filings
CA284	PHOENIX INSURANCE	6	5	83%	4	2	50%
CA306	STANDARD FIRE INSURANCE	9	7	78%	4	4	100%
CA347	TRAVELERS CASUALTY & SURETY	8	7	88%	2	2	100%
CA348	TRAVELERS CASUALTY INSURANCE COMPANY OF AMERICA	7	5	71%	5	4	80%
CA349	TRAVELERS COMMERCIAL CASUALTY	10	8	80%	3	2	67%
CA346	TRAVELERS INDEMNITY COMPANY OF AMERICA	4	1	25%	No filings	No filings	No filings
CA345	TRAVELERS PROPERTY CASUALTY INSURANCE	8	7	88%	2	1	50%
	Total	102	83	81%	58	49	84%
	TRAVELERS INSURANCE TPA Administered Claims						
CA040	BROADSPIRE SERVICES	11	9	82%	3	3	100%
CA190	GALLAGHER BASSETT SERVICES	5	3	60%	No filings	No filings	No filings
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	2	1	50%	1	0	0%
CA340	YORK RISK SERVICES	No filings	No filings	No filings	No filings	No filings	No filings
	TPA Total	18	13	72%	4	3	75%
	TRAVELERS INSURANCE Group Total	120	96	80%	62	52	84%
	TRISTAR RISK ENTERPRISE MANAGEMENT	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA280	Group Total	4	3	75%	3	3	100%

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		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
	VALINER INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Total	*	*	*	*	*	*
	VALINER INSURANCE TPA Administered Claims						
CA060	COTTINGHAM & BUTLER CLAIMS SERVICES	1	0	0%	No filings	No filings	No filings
	TPA Total	1	0	0%	No filings	No filings	No filings
	VALINER INSURANCE Group Total	1	0	0%	No filings	No filings	No filings
	XL INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Total	*	*	*	*	*	*
	XL INSURANCE TPA Administered Claims						
CA040	BROADSPIRE SERVICES	No filings	No filings	No filings	1	1	100%
CA116	CORVEL ENTERPRISE COMP.	1	0	0%	2	1	50%
CA160	ESIS	6	4	67%	1	1	100%
CA190	GALLAGHER BASSETT SERVICES	9	7	78%	3	3	100%
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	5	4	80%	3	2	67%
	TPA Total	21	15	71%	10	8	80%
	XL INSURANCE Group Total	21	15	71%	10	8	80%
	YORK RISK SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA340	Group Total	12	5	42%	5	2	40%
	ZURICH INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA022	AMERICAN ZURICH	19	18	95%	15	13	87%
CA259	NORTHERN INSURANCE COMPANY OF NEW YORK	1	1	100%	No filings	No filings	No filings
CA400	ZURICH AMERICAN INSURANCE	10	10	100%	5	5	100%
CA404	ZURICH AMERICAN INSURANCE COMPANY OF ILLINOIS	4	2	50%	2	2	100%
	Total	34	31	91%	22	20	91%
	ZURICH INSURANCE TPA Administered Claims						
CA060	COTTINGHAM & BUTLER CLAIMS SERVICES	1	1	100%	No filings	No filings	No filings
CA160	ESIS	1	1	100%	3	3	100%
CA190	GALLAGHER BASSETT SERVICES	22	13	59%	7	6	86%
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	5	4	80%	4	4	100%
CA280	TRISTAR RISK ENTERPRISE MANAGEMENT	2	1	50%	No filings	No filings	No filings
	TPA Total	31	20	65%	14	13	93%
	ZURICH INSURANCE Group Total	65	51	78%	36	33	92%

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		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
CA010	ACADIA INSURANCE Group Total	209	171	82%	71	59	83%
CA032	ARROW MUTUAL INSURANCE Group Total	1	1	100%	No filings	No filings	No filings
CA036	BATH IRON WORKS Group Total	460	458	100%	45	44	98%
CA070	CANNON COCHRAN MANAGEMENT SERVICES Group Total	619	513	83%	170	147	86%
CA085	CIANBRO CORPORATION Group Total	6	4	67%	3	2	67%
CA033	CITY OF BANGOR Group Total	4	4	100%	2	2	100%
CA093	CROSS INSURANCE Group Total	1192	1134	95%	177	166	94%
CA175	FUTURECOMP Group Total	220	198	90%	78	72	92%
	GREAT FALLS INSURANCE Group Total	210	153	73%	66	54	82%
CA201	HANNAFORD BROTHERS Group Total	263	181	69%	73	61	84%
CA220	MAINE AUTOMOBILE DEALERS ASSOCIATION Group Total	125	116	93%	52	46	88%
CA260	MAINE EMPLOYERS' MUTUAL INSURANCE Group Total	4790	3826	80%	1438	1351	94%
CA234	MAINE HEALTHCARE ASSOCIATION Group Total	130	104	80%	29	25	86%
CA230	MAINE MOTOR TRANSPORT ASSOCIATION Group Total	256	241	94%	43	39	91%
CA225	MAINE MUNICIPAL ASSOCIATION Group Total	984	933	95%	249	235	94%
CA250	MAINE SCHOOL MANAGEMENT ASSOCIATION Group Total	303	293	97%	83	83	100%
CA274	PATRIOT INSURANCE Group Total	4	4	100%	1	1	100%

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		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
	ROMAN CATHOLIC DIOCESE OF PORTLAND	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA285	Group Total	1	1	100%	No filings	No filings	No filings
	SEDGWICK CLAIMS MANAGEMENT SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA300	Group Total	529	451	85%	178	159	89%
	STATE OF MAINE WORKERS' COMPENSATION TRUST	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA307	Group Total	624	557	89%	177	163	92%
	SYNERNET	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA320	Group Total	496	407	82%	92	72	78%
	TOTAL IN-STATE	11426	9750	85%	3027	2781	92%

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		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
CA010	ACADIA INSURANCE Group Total	MOPs Filed 71	Timely MOPs 62	Compliance 87%	NOCs Filed 38	Timely NOCs 38	Compliance 100%
CA032	ARROW MUTUAL INSURANCE Group Total	MOPs Filed No filings	Timely MOPs No filings	Compliance No filings	NOCs Filed 1	Timely NOCs 1	Compliance 100%
CA036	BATH IRON WORKS Group Total	MOPs Filed 45	Timely MOPs 44	Compliance 98%	NOCs Filed 53	Timely NOCs 53	Compliance 100%
CA070	CANNON COCHRAN MANAGEMENT SERVICES Group Total	MOPs Filed 170	Timely MOPs 140	Compliance 82%	NOCs Filed 157	Timely NOCs 145	Compliance 92%
CA085	CIANBRO CORPORATION Group Total	MOPs Filed 3	Timely MOPs 2	Compliance 67%	NOCs Filed 2	Timely NOCs 2	Compliance 100%
CA033	CITY OF BANGOR Group Total	MOPs Filed 2	Timely MOPs 2	Compliance 100%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
CA093	CROSS INSURANCE Group Total	MOPs Filed 177	Timely MOPs 163	Compliance 92%	NOCs Filed 277	Timely NOCs 274	Compliance 99%
CA175	FUTURECOMP Group Total	MOPs Filed 78	Timely MOPs 69	Compliance 88%	NOCs Filed 38	Timely NOCs 37	Compliance 97%
	GREAT FALLS INSURANCE Group Total	MOPs Filed 66	Timely MOPs 48	Compliance 73%	NOCs Filed 51	Timely NOCs 40	Compliance 78%
CA201	HANNAFORD BROTHERS Group Total	MOPs Filed 73	Timely MOPs 56	Compliance 77%	NOCs Filed 35	Timely NOCs 26	Compliance 74%
CA220	MAINE AUTOMOBILE DEALERS ASSOCIATION Group Total	MOPs Filed 52	Timely MOPs 47	Compliance 90%	NOCs Filed 9	Timely NOCs 9	Compliance 100%
CA260	MAINE EMPLOYERS' MUTUAL INSURANCE Group Total	MOPs Filed 1438	Timely MOPs 1339	Compliance 93%	NOCs Filed 894	Timely NOCs 847	Compliance 97%
CA234	MAINE HEALTHCARE ASSOCIATION Group Total	MOPs Filed 29	Timely MOPs 27	Compliance 93%	NOCs Filed 32	Timely NOCs 30	Compliance 94%
CA230	MAINE MOTOR TRANSPORT ASSOCIATION Group Total	MOPs Filed 43	Timely MOPs 41	Compliance 95%	NOCs Filed 47	Timely NOCs 47	Compliance 100%
CA225	MAINE MUNICIPAL ASSOCIATION Group Total	MOPs Filed 249	Timely MOPs 235	Compliance 94%	NOCs Filed 221	Timely NOCs 213	Compliance 96%
CA250	MAINE SCHOOL MANAGEMENT ASSOCIATION Group Total	MOPs Filed 83	Timely MOPs 83	Compliance 100%	NOCs Filed 47	Timely NOCs 47	Compliance 100%
CA274	PATRIOT INSURANCE Group Total	MOPs Filed 1	Timely MOPs 1	Compliance 100%	NOCs Filed 1	Timely NOCs 1	Compliance 100%

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		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
	ROMAN CATHOLIC DIOCESE OF PORTLAND	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA285	Group Total	No filings	No filings	No filings	No filings	No filings	No filings
	SEDGWICK CLAIMS MANAGEMENT SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA300	Group Total	178	161	90%	107	102	95%
	STATE OF MAINE WORKERS' COMPENSATION TRUST	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA307	Group Total	177	172	97%	100	97	97%
	SYNERNET	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA320	Group Total	92	70	76%	151	140	93%
	TOTAL IN-STATE	3027	2762	91%	2261	2149	95%

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		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
	ACCIDENT FUND INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	1	1	100%	No filings	No filings	No filings
	ACE INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	491	415	85%	147	129	88%
	AIG INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	649	579	89%	192	179	93%
	ALTERNATIVE SERVICE CONCEPTS	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA012	Group Total	1	0	0%	No filings	No filings	No filings
	AMTRUST NORTH AMERICA	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	91	42	46%	21	8	38%
	ARCH INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	50	37	74%	20	16	80%
	ATLANTIC SPECIALTY INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	8	4	50%	4	2	50%
	BERKSHIRE HATHAWAY INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA114	Group Total	2	0	0%	1	0	0%
	BROADSPIRE SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA040	Group Total	91	71	78%	29	26	90%
	CHEROKEE INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA044	Group Total	3	0	0%	2	1	50%
	CHESTERFIELD SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA080	Group Total	1	1	100%	1	1	100%
	CHUBB INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	45	26	58%	19	16	84%
	CHURCH MUTUAL INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA084	Group Total	4	3	75%	3	3	100%
	CLAIMS MANAGEMENT (WALMART)	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA100	Group Total	185	175	95%	32	32	100%
	CNA INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA050	Group Total	20	18	90%	13	13	100%
	CONSTITUTION STATE SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA110	Group Total	21	16	76%	3	3	100%
	CONTINENTAL INDEMNITY	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA115	Group Total	6	3	50%	6	5	83%

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		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
	CORVEL ENTERPRISE COMP.	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA116	Group Total	31	19	61%	9	3	33%
	COTTINGHAM & BUTLER CLAIMS SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA117	Group Total	28	25	89%	14	13	93%
	CRUM & FORSTER	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	2	0	0%	2	0	0%
	ELECTRIC INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	5	3	60%	4	3	75%
	ESIS	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA160	Group Total	144	103	72%	46	34	74%
	FEDERATED MUTUAL INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	8	4	50%	4	3	75%
	FIREMAN'S FUND INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA170	Group Total	3	2	67%	1	0	0%
	FLORISTS MUTUAL INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA207	Group Total	1	0	0%	1	1	100%
	GALLAGHER BASSETT SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA190	Group Total	380	304	80%	138	111	80%
	GREAT AMERICAN INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA193	Group Total	6	4	67%	4	2	50%
	GREAT WEST INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA196	Group Total	4	0	0%	3	0	0%
	GUARANTEE INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA195	Group Total	23	2	9%	14	1	7%
	GUARD INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	113	72	64%	29	21	72%
	HANNOVER INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	4	3	75%	3	3	100%
	HANOVER INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	81	67	83%	20	19	95%
	HARTFORD INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	231	194	84%	78	70	90%
	HELMSMAN MANAGEMENT SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA204	Group Total	55	44	80%	28	26	93%

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		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
	LIBERTY MUTUAL INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Total	199	144	72%	90	75	83%
	LUMBERMEN'S UNDERWRITING	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA211	Group Total	No filings	No filings	No filings	1	0	0%
	MACY'S CORPORATE SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA213	Group Total	1	0	0%	1	1	100%
	MATRIX ABSENCE MANAGEMENT INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA252	Group Total	1	0	0%	1	1	100%
	MEADOWBROOK	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA255	Group Total	15	11	73%	9	6	67%
	MITSUI SUMITOMO INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA233	Group Total	1	0	0%	No filings	No filings	No filings
	NATIONAL INTERSTATE INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA267	Group Total	6	5	83%	4	4	100%
	NATIONWIDE INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	4	1	25%	1	1	100%
	NGM INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA265	Group Total	2	0	0%	No filings	No filings	No filings
	NORTH RIVER INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	5	3	60%	3	3	100%
	OLD REPUBLIC INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	107	85	79%	37	33	89%
	ONEBEACON INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	1	1	100%	No filings	No filings	No filings
	PATRIOT RISK SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA292	Group Total	2	0	0%	No filings	No filings	No filings
	PEERLESS INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	104	60	58%	46	36	78%
	PENNSYLVANIA MFG. ASSOCIATION	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	15	8	53%	7	5	71%
	PROTECTIVE INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA277	Group Total	4	2	50%	1	0	0%

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		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
	QBE INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	63	48	76%	22	20	91%
	RYDER SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA295	Group Total	2	2	100%	2	2	100%
	SAFETY NATIONAL INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	75	59	79%	23	12	52%
	SENTRY INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	12	10	83%	8	6	75%
	SPARTA INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	15	15	100%	7	7	100%
	STARR INDEMNITY & LIABILITY	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	1	0	0%	1	1	100%
	TOKIO MARINE & FIRE INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	1	0	0%	No filings	No filings	No filings
	TOWER INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA356	Group Total	4	1	25%	1	1	100%
	TRAVELERS INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	327	244	75%	120	106	88%
	TRISTAR RISK ENTERPRISE MANAGEMENT	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA280	Group Total	10	8	80%	4	4	100%
	VANLINER INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	1	1	0%	1	0	0%

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		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
	XL INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	54	41	76%	21	17	81%
	YORK RISK SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA340	Group Total	22	8	36%	12	5	42%
	ZURICH INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	164	140	85%	65	56	86%
	TOTAL OUT-OF-STATE	4006	3134	78%	1379	1146	83%

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		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
	ACCIDENT FUND INSURNACE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	No filings	No filings	No filings	1	1	100%
	ACE INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	147	112	76%	94	87	93%
	AIG INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	192	168	88%	154	142	92%
CA012	ALTERNATIVE SERVICE CONCEPTS	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	No filings	No filings	No filings	No filings	No filings	No filings
	AMTRUST NORTH AMERICA	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	21	7	33%	10	3	30%
	ARCH INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	20	16	80%	7	6	86%
	ATLANTIC SPECIALTY INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	4	3	75%	2	2	100%
CA114	BERKSHIRE HATHAWAY INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	1	1	100%	1	0	0%
CA040	BROADSPIRE SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	29	22	76%	22	22	100%
CA044	CHEROKEE INSURNACE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	2	0	0%	No filings	No filings	No filings
CA080	CHESTERFIELD SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	1	1	100%	No filings	No filings	No filings
	CHUBB INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	19	15	79%	10	9	90%
CA084	CHURCH MUTUAL INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	3	3	100%	No filings	No filings	No filings
CA100	CLAIMS MANAGEMENT (WALMART)	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	32	29	91%	53	49	92%
CA050	CNA INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	13	12	92%	2	2	100%
CA110	CONSTITUTION STATE SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	3	2	67%	9	9	100%
CA115	CONTINENTAL INDEMNITY	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	6	3	50%	No filings	No filings	No filings

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		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
CA116	CORVEL ENTERPRISE COMP. Group Total	MOPs Filed 9	Timely MOPs 4	Compliance 44%	NOCs Filed 5	Timely NOCs 4	Compliance 80%
CA117	COTTINGHAM & BUTLER CLAIMS SERVICES Group Total	MOPs Filed 14	Timely MOPs 13	Compliance 93%	NOCs Filed 3	Timely NOCs 3	Compliance 100%
	CRUM & FORSTER Group Total	MOPs Filed 2	Timely MOPs 0	Compliance 0%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
	ELECTRIC INSURANCE Group Total	MOPs Filed 4	Timely MOPs 2	Compliance 50%	NOCs Filed 1	Timely NOCs 1	Compliance 100%
CA160	ESIS Group Total	MOPs Filed 46	Timely MOPs 34	Compliance 74%	NOCs Filed 29	Timely NOCs 26	Compliance 90%
	FEDERATED MUTUAL INSURANCE Group Total	MOPs Filed 4	Timely MOPs 1	Compliance 25%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
CA170	FIREMAN'S FUND INSURANCE Group Total	MOPs Filed 1	Timely MOPs 0	Compliance 0%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
CA207	FLORISTS MUTUAL INSURANCE Group Total	MOPs Filed 1	Timely MOPs 0	Compliance 0%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
CA190	GALLAGHER BASSETT SERVICES Group Total	MOPs Filed 138	Timely MOPs 116	Compliance 84%	NOCs Filed 56	Timely NOCs 52	Compliance 93%
CA193	GREAT AMERICAN INSURANCE Group Total	MOPs Filed 4	Timely MOPs 2	Compliance 50%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
CA196	GREAT WEST INSURANCE Group Total	MOPs Filed 3	Timely MOPs 2	Compliance 67%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
CA195	GUARANTEE INSURANCE Group Total	MOPs Filed 14	Timely MOPs 1	Compliance 7%	NOCs Filed 5	Timely NOCs 2	Compliance 40%
	GUARD INSURANCE Group Total	MOPs Filed 29	Timely MOPs 15	Compliance 52%	NOCs Filed 6	Timely NOCs 1	Compliance 17%
	HANNOVER INSURANCE Group Total	MOPs Filed 3	Timely MOPs 3	Compliance 100%	NOCs Filed 1	Timely NOCs 1	Compliance 100%
	HANOVER INSURANCE Group Total	MOPs Filed 20	Timely MOPs 17	Compliance 85%	NOCs Filed 14	Timely NOCs 13	Compliance 93%
	HARTFORD INSURANCE Group Total	MOPs Filed 78	Timely MOPs 66	Compliance 85%	NOCs Filed 44	Timely NOCs 44	Compliance 100%
CA204	HELMSMAN MANAGEMENT SERVICES Group Total	MOPs Filed 28	Timely MOPs 25	Compliance 89%	NOCs Filed 11	Timely NOCs 9	Compliance 82%

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		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
	LIBERTY MUTUAL INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Total	90	77	86%	48	37	77%
	LUMBERMEN'S UNDERWRITING	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA211	Group Total	1	0	0%	No filings	No filings	No filings
	MACY'S CORPORATE SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA213	Group Total	1	1	100%	No filings	No filings	No filings
	MATRIX ABSENCE MANAGEMENT INSURNACE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA252	Group Total	1	1	100%	No filings	No filings	No filings
	MEADOWBROOK	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA255	Group Total	9	4	44%	1	1	100%
	MITSUI SUMITOMO INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA233	Group Total	No filings	No filings	No filings	No filings	No filings	No filings
	NATIONAL INTERSTATE INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA267	Group Total	4	4	100%	1	1	100%
	NATIONWIDE INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA291	Group Total	1	1	100%	No filings	No filings	No filings
	NGM INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA265	Group Total	No filings	No filings	No filings	No filings	No filings	No filings
	NORTH RIVER INSURNACE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	3	2	67%	1	0	0%
	OLD REPUBLIC INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	37	28	76%	19	18	95%
	ONEBEACON INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	No filings	No filings	No filings	1	1	100%
	PATRIOT RISK SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA292	Group Total	No filings	No filings	No filings	No filings	No filings	No filings
	PEERLESS INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	46	34	74%	23	17	74%
	PENNSYLVANIA MFG. ASSOCIATION	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	7	4	57%	2	2	100%
	PROTECTIVE INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA277	Group Total	1	0	0%	1	0	0%

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		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
	QBE INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	22	19	86%	16	15	94%
	RYDER SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA295	Group Total	2	1	50%	No filings	No filings	No filings
	SAFETY NATIONAL CASUALTY	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	23	11	48%	9	9	100%
	SENTRY INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	8	4	50%	3	3	100%
	SPARTA INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	7	7	100%	2	2	100%
	STARR INDEMNITY & LIABILITY	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	1	1	100%	No filings	No filings	No filings
	TOKIO MARINE & FIRE INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	No filings	No filings	No filings	1	1	100%
	TOWER INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA356	Group Total	1	1	100%	1	0	0%
	TRAVELERS INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	120	96	80%	62	52	84%
	TRISTAR RISK ENTERPRISE MANAGEMENT	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA280	Group Total	4	3	75%	3	3	100%
	VALINER INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	1	0	100%	No filings	No filings	No filings

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		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
	XL INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	21	15	71%	10	8	80%
	YORK RISK SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA340	Group Total	12	5	42%	5	2	40%
	ZURICH INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	64	51	80%	36	33	92%
	OUT-OF-STATE TOTAL	1378	1065	77%	785	693	88%

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		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
INSURANCE COMPANY							
CA010	ACADIA INSURANCE	209	171	82%	71	59	83%
CA015	AIG CLAIMS, INC.	331	296	89%	108	102	94%
CA022	AMERICAN ZURICH	45	40	89%	19	18	95%
CA012	ALTERNATIVE SERVICE CONCEPTS	1	0	0%	No filings	No filings	No filings
CA019	AMGUARD INSURANCE COMPANY	80	47	59%	18	13	72%
CA032	ARROW MUTUAL INSURANCE	1	1	100%	No filings	No filings	No filings
CA114	BERKSHIRE HATHAWAY INSURANCE	2	0	0%	1	0	0%
CA072	CHARTER OAK FIRE INS. CO.	152	123	81%	48	43	90%
CA044	CHEROKEE INSURANCE	3	0	0%	2	1	50%
CA090	CHUBB INSURANCE	15	9	60%	9	9	100%
CA084	CHURCH MUTUAL INSURANCE	4	3	75%	3	3	100%
CA048	CITIZENS INSURANCE CO. OF AMERICA	21	19	90%	5	5	100%
CA083	CNA CLAIMS PLUS	2	2	100%	2	2	100%
CA050	CONTINENTAL CASUALTY	9	8	89%	5	5	100%
CA115	CONTINENTAL INDEMNITY	6	3	50%	6	5	83%
CA089	CRUM & FORSTER	1	0	0%	1	0	100%
CA140	EASTGUARD INSURANCE COMPANY	26	19	73%	9	7	78%
CA380	EMPLOYERS INSURANCE OF WAUSAU	11	4	36%	2	1	50%
CA162	EXCELSIOR INSURANCE CO.	1	1	100%	No filings	No filings	No filings
CA164	FARMINGTON CASUALTY CO.	2	2	100%	2	2	100%
CA091	FEDERATED MUTUAL INSURANCE	3	0	0%	1	1	100%
CA092	FEDERATED SERVICE INSURANCE	5	4	80%	3	2	67%
CA170	FIREMAN'S FUND INSURANCE	3	2	67%	1	0	0%
CA207	FLORISTS MUTUAL INSURANCE	1	0	0%	1	1	100%
CA193	GREAT AMERICAN INSURANCE	6	4	67%	4	2	50%
CA196	GREAT WEST CASUALTY	4	0	0%	3	0	0%
CA195	GUARANTEE INSURANCE	21	2	10%	14	1	7%
CA202	HANOVER INSURANCE CO.	44	35	80%	12	11	92%
CA197	HARLEYSVILLE INSURANCE	1	1	100%	No filings	No filings	No filings
CA198	HARLEYSVILLE WORSTER INSURANCE	1	0	0%	No filings	No filings	No filings
CA188	HARTFORD ACCIDENT & INDEMNITY	13	8	62%	3	3	100%
CA185	HARTFORD CASUALTY INS. CO.	11	11	100%	6	6	100%
CA203	HARTFORD FIRE INSURANCE CO.	8	6	75%	2	2	100%
CA186	HARTFORD INSURANCE CO. OF THE MIDWEST	16	13	81%	4	3	75%
CA187	HARTFORD UNDERWRITERS INSURANCE	26	21	81%	8	8	100%
CA210	LIBERTY MUTUAL INSURANCE CO.	188	140	74%	88	74	84%
CA211	LUMBERMEN'S UNDERWRITING	No filings	No filings	No filings	1	0	0%
CA228	MASSACHUSETTS BAY INSURANCE CO.	16	13	81%	3	3	100%
CA255	MEADOWBROOK	15	11	73%	9	6	67%
CA233	MITSUMI SUMITOMO INSURANCE	1	0	0%	No filings	No filings	No filings
CA289	NATIONAL CASUALTY INSURANCE	1	0	0%	1	1	100%
CA271	NATIONAL FIRE INSURANCE	1	1	100%	1	1	100%
CA267	NATIONAL INTERSTATE INSURANCE	6	5	83%	4	4	100%
CA291	NATIONWIDE AGRIBUSINESS INSURANCE	1	0	0%	No filings	No filings	No filings
CA265	NGM INSURANCE	2	0	0%	No filings	No filings	No filings
CA272	NORGUARD INSURANCE COMPANY	7	6	86%	2	2	100%
CA259	NORTHERN INSURANCE OF NEW YORK	1	1	100%	1	1	100%
CA257	NORTH RIVER INSURANCE	2	0	0%	1	1	100%
CA281	ONE BEACON INSURANCE	1	1	100%	No filings	No filings	No filings
CA274	PATRIOT INSURANCE	4	4	100%	1	1	100%

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		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
CA275	PEERLESS INSURANCE CO.	102	58	57%	45	35	78%
CA283	PEERLESS INDEMNITY INSURANCE	1	1	100%	1	1	100%
CA284	PHOENIX INSURANCE	14	6	43%	6	6	100%
CA288	PROPERTY & CASUALTY INSURANCE CO.	8	5	63%	1	1	100%
CA277	PROTECTIVE INSURANCE	4	2	50%	1	0	0%
CA295	RYDER SERVICES	2	2	100%	2	2	100%
CA296	SENTINEL INSURANCE CO.	13	11	85%	3	3	100%
CA305	SENTRY A MUTUAL CO.	10	8	80%	8	6	75%
CA308	SENTRY SELECT INSURANCE CO.	2	2	100%	No filings	No filings	No filings
CA306	STANDARD FIRE INS. CO.	28	19	68%	9	8	89%
CA342	TECHNOLOGY INSURANCE	62	33	53%	15	6	40%
CA356	TOWER INSURANCE	4	1	25%	1	1	100%
CA312	TRANS PACIFIC INSURANCE	1	0	0%	No filings	No filings	No filings
CA314	TRANSPORTATION INSURANCE	4	3	75%	4	4	100%
CA347	TRAVELERS CASUALTY & SURETY COMPANY	21	18	86%	8	8	100%
CA348	TRAVELERS CASUALTY INSURANCE CO. OF AMERICA	23	16	70%	7	6	86%
CA349	TRAVELERS COMMERCIAL CASUALTY	17	13	76%	10	9	90%
CA346	TRAVELERS INDEMNITY CO. OF AMERICA	12	7	58%	4	1	25%
CA345	TRAVELERS PROPERTY CASUALTY COMPANY	19	13	68%	8	7	88%
CA319	TRUMBULL INSURANCE	49	47	96%	20	18	90%
CA321	TWIN CITY FIRE INSURANCE CO.	30	27	90%	10	9	90%
CA375	UNITED STATES FIRE INSURANCE	1	0	0%	1	0	100%
CA381	WESCO INSURANCE	29	9	31%	6	2	100%
CA400	ZURICH AMERICAN INSURANCE CO.	22	18	82%	10	10	100%
CA404	ZURICH AMERICAN INSURANCE CO. OF ILLINOIS	10	8	80%	4	2	50%
	TOTAL INSURER ADMINISTERED	1819	1364	75%	669	554	83%
CA260	MAINE EMPLOYERS' MUTUAL INSURANCE	4790	3826	80%	1438	1351	94%
TPAS ADMINISTERING FOR INSURERS							
CA040	BROADSPIRE SERVICES	88	69	78%	28	26	93%
CA070	CANNON COCHRAN MANAGEMENT SERVICES	250	191	76%	75	63	84%
CA080	CHESTERFIELD SERVICES	1	1	100%	1	1	100%
CA100	CLAIMS MANAGEMENT (WALMART)	5	5	100%	2	2	100%
CA110	CONSTITUTION STATE SERVICES	21	16	76%	3	3	100%
CA116	CORVEL ENTERPRISE COMP.	31	19	61%	9	3	33%
CA117	COTTINGHAM & BUTLER CLAIMS SERVICES	27	24	89%	13	12	92%
CA160	ESIS	140	100	71%	44	32	73%
CA190	GALLAGHER BASSETT SERVICES	366	292	80%	135	108	80%
CA204	HELMSMAN MANAGEMENT SERVICES	26	20	77%	17	16	94%
CA252	MATRIX ABSENCE MANAGEMENT	1	0	0%	1	1	100%
CA292	PATRIOT RISK SERVICES	2	0	0%	No filings	No filings	No filings
CA295	RYDER SERVICES	2	2	100%	2	2	100%
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	465	401	86%	153	138	90%

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TPAS ADMINISTERING FOR INSURERS CONTINUED							
CA280	TRISTAR RISK ENTERPRISE MANAGEMENT	10	8	80%	4	4	100%
CA340	YORK RISK SERVICES	22	8	36%	12	5	42%
TOTAL TPAS ADMINISTERING FOR INSURERS		1457	1156	79%	499	416	83%
SELF INSURED SELF ADMINISTERED							
CA036	BATH IRON WORKS	460	458	100%	45	44	98%
CA085	CIANBRO CORPORATION	6	4	67%	3	2	67%
CA033	CITY OF BANGOR	4	4	100%	2	2	100%
CA201	HANNAFORD BROTHERS	263	181	69%	73	61	84%
CA213	MACY'S CORPORATE SERVICES	1	0	0%	1	1	100%
CA220	MAINE AUTOMOBILE DEALERS ASSOCIATION	125	116	93%	52	46	88%
CA234	MAINE HEALTHCARE ASSOCIATION	130	104	80%	29	25	86%
CA230	MAINE MOTOR TRANSPORT ASSOCIATION	256	241	94%	43	39	91%
CA225	MAINE MUNICIPAL ASSOCIATION	984	933	95%	249	235	94%
CA250	MAINE SCHOOL MANAGEMENT ASSOCIATION	303	293	97%	83	83	100%
CA285	ROMAN CATHOLIC DIOCESE OF PORTLAND	1	1	100%	No filings	No filings	No filings
CA307	STATE OF MAINE WORKERS' COMPENSATION TRUST	624	557	89%	177	163	92%
TOTAL SELF INSURED SELF ADMINISTERED		3157	2892	92%	757	701	93%
TPA ADMINISTERED FOR SELF INSURED							
CA040	BROADSPIRE SERVICES	2	1	50%	No filings	No filings	No filings
CA070	CANNON COCHRAN MANAGEMENT SERVICES	366	321	88%	94	84	89%
CA100	CLAIMS MANAGEMENT (WALMART)	180	170	94%	30	30	100%
CA119	COTTINGHAM & BUTLER CLAIMS SERVICES	1	1	100%	1	1	100%
CA382	CROSS INSURANCE	1192	1134	95%	177	166	94%
CA160	ESIS	4	3	75%	2	2	100%
CA175	FUTURECOMP	219	197	90%	78	72	92%
CA190	GALLAGHER BASSETT SERVICES	11	9	82%	2	2	100%
CA204	HELMSMAN MANAGEMENT SERVICES	27	22	81%	10	9	90%
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	64	50	78%	25	21	84%
CA320	SYNERNET	496	407	82%	92	72	78%
TOTAL TPA ADMINISTERED FOR SELF INSURED		2562	2315	90%	511	459	90%

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		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
INSURANCE COMPANY							
CA010	ACADIA INSURANCE	71	62	87%	38	38	100%
CA015	AIG CLAIMS, INC.	108	102	94%	64	57	89%
CA022	AMERICAN ZURICH	19	18	95%	15	13	87%
CA012	ALTERNATIVE SERVICE CONCEPTS	No filings	No filings	No filings	No filings	No filings	No filings
CA019	AMGUARD INSURANCE COMPANY	18	11	61%	3	0	0%
CA032	ARROW MUTUAL INSURANCE	No filings	No filings	No filings	1	1	100%
CA114	BERKSHIRE HATHAWAY INSURANCE	1	1	100%	1	0	0%
CA072	CHARTER OAK FIRE INS. CO.	48	41	85%	38	34	89%
CA044	CHEROKEE INSURANCE	2	0	0%	No filings	No filings	No filings
CA090	CHUBB INSURANCE	9	9	100%	2	2	100%
CA084	CHURCH MUTUAL INSURANCE	3	3	100%	No filings	No filings	No filings
CA048	CITIZENS INSURANCE CO. OF AMERICA	5	5	100%	4	3	75%
CA083	CNA CLAIMS PLUS	2	2	100%	No filings	No filings	No filings
CA050	CONTINENTAL CASUALTY	5	5	100%	No filings	No filings	No filings
CA115	CONTINENTAL INDEMNITY	6	3	50%	No filings	No filings	No filings
CA089	CRUM & FORSTER	1	0	0%	No filings	No filings	No filings
CA140	EASTGUARD INSURANCE COMPANY	9	3	33%	3	1	33%
CA380	EMPLOYERS INSURANCE OF WAUSAU	2	1	50%	8	3	38%
CA162	EXCELSIOR INSURANCE CO.	No filings	No filings	No filings	1	1	100%
CA164	FARMINGTON CASUALTY CO.	2	2	100%	No filings	No filings	No filings
CA091	FEDERATED MUTUAL INSURANCE	1	1	100%	No filings	No filings	No filings
CA092	FEDERATED SERVICE INSURANCE	3	0	0%	No filings	No filings	No filings
CA170	FIREMAN'S FUND INSURNACE	1	0	0%	No filings	No filings	No filings
CA207	FLORISTS MUTUAL INSURANCE	1	0	0%	No filings	No filings	No filings
CA193	GREAT AMERICAN INSURANCE	4	2	50%	No filings	No filings	No filings
CA196	GREAT WEST CASUALTY	3	2	67%	No filings	No filings	No filings
CA195	GUARANTEE INSURANCE	14	1	7%	5	2	40%
CA202	HANOVER INSURANCE CO.	12	9	75%	8	8	100%
CA197	HARLEYSVILLE INSURANCE	No filings	No filings	No filings	No filings	No filings	No filings
CA198	HARLEYSVILLE WORSTER INSURANCE	No filings	No filings	No filings	No filings	No filings	No filings
CA188	HARTFORD ACCIDENT & INDEMNITY	3	3	100%	4	4	100%
CA185	HARTFORD CASUALTY INS. CO.	6	6	100%	2	2	100%
CA203	HARTFORD FIRE INSURANCE CO.	2	2	100%	1	1	100%
CA186	HARTFORD INSURANCE CO. OF THE MIDWEST	4	3	75%	3	3	100%
CA187	HARTFORD UNDERWRITERS INSURANCE	8	8	100%	3	3	100%
CA210	LIBERTY MUTUAL INSURANCE CO.	88	76	86%	40	34	85%
CA211	LUMBERMEN'S UNDERWRITING	1	0	0%	No filings	No filings	No filings
CA228	MASSACHUSETTS BAY INSURANCE CO.	3	3	100%	2	2	100%
CA255	MEADOWBROOK	9	4	44%	1	1	100%
CA233	MTSUI SUMITOMO INSURANCE	No filings	No filings	No filings	No filings	No filings	No filings
CA289	NATIONAL CASUALTY INSURANCE	1	1	100%	No filings	No filings	No filings
CA271	NATIONAL FIRE INSURANCE	1	1	100%	No filings	No filings	No filings
CA267	NATIONAL INTERSTATE INSURANCE	4	4	100%	1	1	100%
CA291	NATIONWIDE AGRIBUSINESS INSURANCE	No filings	No filings	No filings	No filings	No filings	No filings
CA265	NGM INSURANCE	No filings	No filings	No filings	No filings	No filings	No filings
CA272	NORGUARD INSURANCE COMPANY	2	1	50%	No filings	No filings	No filings
CA259	NORTHERN INSURANCE OF NEW YORK	1	1	100%	No filings	No filings	No filings
CA257	NORTH RIVER INSURANCE	1	1	100%	1	0	0%
CA281	ONE BEACON INSURANCE	No filings	No filings	No filings	1	1	100%
CA274	PATRIOT INSURANCE	1	1	100%	1	1	100%

TYPE OF INSURER GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
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		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
CA275	PEERLESS INSURANCE CO.	45	33	73%	22	16	73%
CA283	PEERLESS INDEMNITY INSURANCE	1	1	100%	No filings	No filings	No filings
CA284	PHOENIX INSURANCE	6	5	83%	4	2	50%
CA288	PROPERTY & CASUALTY INSURANCE CO.	1	0	0%	3	3	100%
CA277	PROTECTIVE INSURANCE	1	0	0%	1	0	0%
CA295	RYDER SERVICES	2	1	50%	No filings	No filings	No filings
CA296	SENTINEL INSURANCE CO.	3	3	100%	3	3	100%
CA305	SENTRY A MUTUAL CO.	8	4	50%	2	2	100%
CA308	SENTRY SELECT INSURANCE CO.	No filings	No filings	No filings	1	1	100%
CA306	STANDARD FIRE INS. CO.	9	7	78%	4	4	100%
CA342	TECHNOLOGY INSURANCE	15	6	40%	8	2	25%
CA356	TOWER INSURANCE	1	1	100%	1	0	0%
CA312	TRANS PACIFIC INSURANCE	No filings	No filings	No filings	1	1	100%
CA314	TRANSPORTATION INSURANCE	4	3	75%	No filings	No filings	No filings
CA347	TRAVELERS CASUALTY & SURETY COMPANY	8	7	88%	2	2	100%
CA348	TRAVELERS CASUALTY INSURANCE CO. OF AMERICA	7	5	71%	5	4	80%
CA349	TRAVELERS COMMERCIAL CASUALTY	10	8	80%	3	2	67%
CA346	TRAVELERS INDEMNITY CO. OF AMERICA	4	1	25%	No filings	No filings	No filings
CA345	TRAVELERS PROPERTY CASUALTY COMPANY	8	7	88%	2	1	50%
CA319	TRUMBULL INSURANCE	20	18	90%	11	11	100%
CA321	TWIN CITY FIRE INSURANCE CO.	10	9	90%	3	3	100%
CA375	UNITED STATES FIRE INSURANCE	1	0	0%	No filings	No filings	No filings
CA381	WESCO INSURANCE	6	1	17%	2	1	100%
CA400	ZURICH AMERICAN INSURANCE CO.	10	10	100%	5	5	100%
CA404	ZURICH AMERICAN INSURANCE CO. OF ILLINOIS	4	2	50%	2	2	100%
TOTAL INSURER ADMINISTERED		669	530	79%	336	281	84%
CA260	MAINE EMPLOYERS' MUTUAL INSURANCE	1438	1339	93%	894	847	95%
TPAS ADMINISTERING FOR INSURERS							
CA040	BROADSPIRE SERVICES	28	22	79%	21	21	100%
CA070	CANNON COCHRAN MANAGEMENT SERVICES	75	58	77%	59	48	81%
CA080	CHESTERFIELD SERVICES	1	1	100%	No filings	No filings	No filings
CA100	CLAIMS MANAGEMENT (WALMART)	2	2	100%	4	4	100%
CA110	CONSTITUTION STATE SERVICES	3	2	67%	9	9	100%
CA116	CORVEL ENTERPRISE COMP.	9	4	44%	5	4	80%
CA117	COTTINGHAM & BUTLER CLAIMS SERVICES	13	12	92%	3	3	100%
CA160	ESIS	44	31	70%	29	26	100%
CA190	GALLAGHER BASSETT SERVICES	135	110	81%	52	49	90%
CA204	HELMSMAN MANAGEMENT SERVICES	17	15	88%	5	4	80%
CA252	MATRIX ABSENCE MANAGEMENT	1	1	100%	No filings	No filings	No filings
CA292	PATRIOT RISK SERVICES	No filings	No filings	No filings	No filings	No filings	No filings
CA295	RYDER SERVICES	2	1	50%	No filings	No filings	No filings
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	152	140	92%	100	95	95%

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		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
TPAS ADMINISTERING FOR INSURERS CONTINUED							
CA280	TRISTAR RISK ENTERPRISE MANAGEMENT	4	3	75%	3	3	100%
CA340	YORK RISK SERVICES	12	5	42%	5	2	40%
TOTAL TPAS ADMINISTERING FOR INSURERS		498	407	82%	295	268	91%
SELF INSURED SELF ADMINISTERED							
CA036	BATH IRON WORKS	45	44	98%	53	53	100%
CA085	CIANBRO CORPORATION	3	2	67%	2	2	100%
CA033	CITY OF BANGOR	2	2	100%	No filings	No filings	No filings
CA201	HANNAFORD BROTHERS	73	56	77%	35	26	74%
CA213	MACY'S CORPORATE SERVICES	1	1	100%	No filings	No filings	No filings
CA220	MAINE AUTOMOBILE DEALERS ASSOCIATION	52	47	90%	9	9	100%
CA234	MAINE HEALTHCARE ASSOCIATION	29	27	93%	32	30	94%
CA230	MAINE MOTOR TRANSPORT ASSOCIATION	43	41	95%	47	47	100%
CA225	MAINE MUNICIPAL ASSOCIATION	249	235	94%	221	213	96%
CA250	MAINE SCHOOL MANAGEMENT ASSOCIATION	83	83	100%	47	47	100%
CA285	ROMAN CATHOLIC DIOCESE OF PORTLAND	No filings	No filings	No filings	No filings	No filings	No filings
CA307	STATE OF MAINE WORKERS' COMPENSATION TRUST	177	172	97%	100	97	97%
TOTAL SELF INSURED SELF ADMINISTERED		757	710	94%	546	524	96%
TPA ADMINISTERED FOR SELF INSURED							
CA040	BROADSPIRE SERVICES	No filings	No filings	No filings	1	1	100%
CA070	CANNON COCHRAN MANAGEMENT SERVICES	94	82	87%	97	97	100%
CA100	CLAIMS MANAGEMENT (WALMART)	30	27	90%	49	45	92%
CA119	COTTINGHAM & BUTLER CLAIMS SERVICES	1	1	100%	No filings	No filings	No filings
CA382	CROSS INSURANCE	177	163	92%	277	274	99%
CA160	ESIS	2	2	100%	No filings	No filings	No filings
CA175	FUTURECOMP	78	69	88%	38	37	97%
CA190	GALLAGHER BASSETT SERVICES	2	2	100%	3	2	67%
CA204	HELMSMAN MANAGEMENT SERVICES	10	9	90%	5	4	80%
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	26	20	77%	7	7	100%
CA320	SYNERNET	92	70	76%	151	140	93%
TOTAL TPA ADMINISTERED FOR SELF INSURED		512	445	87%	628	607	97%