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**2013**

# **ANNUAL COMPLIANCE REPORT**

## **STATE OF MAINE WORKERS' COMPENSATION BOARD**



**JANUARY 1, 2013 - DECEMBER 31, 2013**

**OFFICE OF MONITORING, AUDIT & ENFORCEMENT**

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**MAINE WORKERS' COMPENSATION BOARD  
2013 ANNUAL COMPLIANCE REPORT**

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## EXECUTIVE SUMMARY

- I. On July 8, 2014, the Maine Workers' Compensation Board of Directors approved the 2013 Annual Compliance Report (**January 1, 2013** through **December 31, 2013**). This report represents the efforts of the Office of Monitoring, Audit and Enforcement (MAE Program) and the workers' compensation community.

### II. HISTORY

In 1997, the Maine Legislature, with the support of Governor Angus S. King, Jr., enacted Public Law 1997, Chapter 486 to establish the Office of Monitoring, Audit, and Enforcement with the goals of: (1) providing timely and reliable data to policymakers; (2) monitoring and auditing payments and filings; and (3) identifying those insurers, self-administered employers, and third-party administrators (collectively "insurers") not complying with minimum standards.

### III. COMPLIANCE OVERVIEW

The 2013 quarterly compliance in Table 1 represents static results based upon data received by the deadline for each quarter. This 2013 Annual Compliance Report represents static results based upon data received by March 11, 2014. Tables 2 and 3 show continued improvement in the performance of insurers since the pilot project.

#### A. Lost Time First Report Filings

*The Board's benchmark for lost time first report (FROI) filings within 7 days is 85%.*

**Benchmark Met.** Eighty-five percent (85%) of lost time FROI filings were within 7 days.

#### B. Initial Indemnity Payments

*The Board's benchmark for initial indemnity payments within 14 days is 87%.*

**Benchmark Exceeded.** Ninety-one percent (91%) of initial indemnity payments were within 14 days.

#### C. Initial Memorandum of Payment Filings

*The Board's benchmark for initial Memorandum of Payment (MOP) filings within 17 days is 85%.*

**Benchmark Exceeded.** Ninety percent (90%) of initial MOP filings were within 17 days.

#### D. Initial Indemnity Notice of Controversy Filings

*The Board's benchmark for initial indemnity Notice of Controversy (NOC) filings within 14 days is 90%.*

**Benchmark Exceeded.** Ninety-five percent (95%) of initial indemnity NOC filings were within 14 days.

#### E. Wage Information

Seventy-four percent (74%) of Wage Statement(s) and seventy-seven percent (77%) of the Fringe Benefit Worksheet(s) were filed within 30 days.

#### F. Utilization Analysis

Nineteen percent (19%) of all lost time first reports were "denied" and forty-one percent (41%) of all claims for compensation were denied.

#### **IV. CAVEATS & EXPLANATIONS**

##### **A. General**

- Question marks (“?”) within this report indicate that the insurer did not provide all the data required to measure compliance.

##### **B. Lost Time First Report Filings**

- Compliance with the lost time first report filing obligation exists when the lost time first report is filed (accepted Electronic Data Interchange (EDI) transaction, with or without errors) within 7 days of the employer receiving notice or knowledge of an employee injury that has caused the employee to lose a day's work.
- When a medical only first report was received and later converted to a lost time first report, if the received date minus the date of the employer's notice or knowledge of incapacity was less than zero, the filing was considered compliant.

##### **C. Initial Indemnity Payments**

Compliance with the Initial Indemnity Payment obligation exists when the check is mailed within the later of: (a) 14 days after the employer's notice or knowledge of incapacity or (b) the first day of compensability plus 6 days.

##### **D. Initial Memorandum of Payment Filings**

Compliance with the Initial Memorandum of Payment filing obligation exists when the MOP is received within 17 days of the employer's notice or knowledge of incapacity.

##### **E. Initial Indemnity Notice of Controversy Filings**

- Measurement excludes filings submitted with full denial reason codes 3A-3H (No Coverage).
- Compliance with the Initial Indemnity Notice of Controversy filing obligation exists when the NOC is filed (accepted EDI transaction, with or without errors) within 14 days of the employer receiving notice or knowledge of the incapacity or death.



## V. COMPLETED AUDITS

The Board conducts compliance audits of insurers to ensure that all obligations under the Workers' Compensation Act are met. The functions of the audit program include, but are not limited to: ensuring that all reporting requirements of the Board are met, auditing the timeliness of benefit payments, auditing the accuracy of indemnity payments, evaluating claims-handling techniques, and determining whether claims are unreasonably contested.

The following had audits completed in 2013:

Auditee (alpha order)	Total Penalties
ACE Insurance	\$30,550.00
Arch Insurance	\$11,800.00
Argonaut Insurance	\$3,200.00
Cianbro Corporation	\$500.00
City of Bangor	\$0.00
Constitution State Services	\$4,700.00
Cottingham & Butler Claims Services	\$7,925.00
Frank Gates-Avizent	\$14,500.00
Great Divide Insurance	\$3,500.00
Great Falls Insurance	\$4,950.00
Harleysville-Worcester Insurance	\$1,900.00
Maine Employers' Mutual Insurance	\$5,700.00
Pennsylvania Manufacturing Association	\$2,150.00
Protective Insurance	\$18,600.00
Tower Insurance	\$1,400.00
Underwriters Safety & Claims	\$5,225.00
Willis of Northern New England	\$12,000.00
Zurich Insurance	\$28,200.00

This 2013 Annual Compliance Report was prepared by the following MAE staff members:

Name	Position	Annual Report Role
Anne Poulin	Secretary Associate	Administrative Support
Eben Gilman	Management Analyst I	Research & Compilation
Carrie Pelletier	Management Analyst II	Research & Compilation
Kimberlee Barriere	Deputy Director	Editor



## Annual Compliance Summary

**Table 1      Quarterly Compliance Reports**

	Benchmark	First Quarter	Second Quarter	Third Quarter	Fourth Quarter
<b>Lost Time First Report Filings</b> Received within 7 Days	85%	87%	87%	85%	86%
<b>Initial Indemnity Payments</b> Made within 14 Days	87%	89%	92%	92%	88%
<b>Initial Memorandum of Payment Filings</b> Received within 17 Days	85%	88%	90%	92%	88%
<b>Initial Indemnity Notice of Controversy Filings</b> Received within 14 Days	90%	95%	95%	95%	95%

**Table 2      Annual Compliance**

	1997 <sup>1</sup>	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013
<b>Lost Time First Report Filings</b> Received within 7 Days	37%	86%	86%	84%	87%	89%	84%	86%	87%	85%	85%
<b>Initial Indemnity Payments</b> Made within 14 Days	59%	85%	87%	87%	87%	89%	89%	89%	89%	90%	91%
<b>Initial Memorandum of Payment Filings</b> Received within 17 Days	57%	83%	84%	84%	85%	88%	87%	86%	89%	89%	90%
<b>Initial Indemnity Notice of Controversy Filings</b> Received within 14 Days <sup>2</sup>		91%	92%	89% <sup>3</sup>	89%	90%	94%	94%	95%	95%	95%

**Table 3      Percentage Change Over Time**

	1997 <sup>1</sup>	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013
<b>Lost Time First Report Filings</b> Received within 7 Days	0%	133%	134%	130%	136%	141%	127%	135%	138%	132%	133%
<b>Initial Indemnity Payments</b> Made within 14 Days	0%	44%	46%	46%	47%	49%	49%	51%	51%	51%	52%
<b>Initial Memorandum of Payment Filings</b> Received within 17 Days	0%	46%	48%	49%	49%	55%	54%	51%	56%	56%	57%
<b>Initial Indemnity Notice of Controversy Filings</b> Received within 14 Days <sup>2</sup>		0%	1%	-2%	-3%	-1%	2%	3%	4%	4%	4%

<sup>1</sup> Based on sample data.

<sup>2</sup> Benchmark changed in 2007 from 17 days to 14 days.

<sup>3</sup> Second Quarter excluded.

## High Compliance Performers

Entities large and small have developed the policies, processes and systems necessary to achieve or exceed the benchmark compliance levels relative to form filing, as well as the initial indemnity payments that put money into injured Maine employees' households. The Board wishes to recognize them for their excellence in these areas.

These high-performing entities run the gamut of size, location and organization type, i.e. insurer, TPA, self-insured self-administered employer.

Benchmark Category:	First Report Filings	Initial Payments	Initial MOP Filings	Initial NOC Filings
---------------------	----------------------	------------------	---------------------	---------------------

Insurers/TPAs				
Acadia Insurance	88%	91%	92%	94%
AIG Insurance	92%	90%	93%	98%
Arch Insurance	87%	90%	100%	90%
Broadspire Services	92%	92%	96%	100%
Claims Management (Walmart)	99%	91%	97%	98%
FutureComp	93%	88%	91%	100%
Great Falls Insurance	87%	90%	86%	93%
Hanover Insurance	86%	88%	88%	100%
Helmsman Management Services	88%	95%	95%	92%
Sedgwick Claims Management Services	85%	91%	93%	93%
Tristar Risk Enterprise Management	100%	100%	100%	100%
Willis of Northern New England	93%	93%	91%	98%

Self-Insureds				
Bath Iron Works	99%	100%	98%	91%
City of Bangor	97%	100%	97%	100%
Hannaford Brothers	92%	91%	88%	95%
Maine Automobile Dealers Association	93%	96%	94%	100%
Maine HealthCare Association	92%	95%	100%	100%
Maine Motor Transport Association	85%	87%	94%	96%
Maine Municipal Association	96%	90%	93%	99%
Maine School Management Association	94%	95%	98%	98%
State of Maine Workers' Comp. Trust	91%	91%	90%	95%

### Board Benchmarks:

- 85% of Lost Time First Report filings received within 7 days
- 87% of Initial Indemnity Payments made within 14 days
- 85% of Initial Memorandum of Payment filings received within 17 days
- 90% of Initial Indemnity Notice of Controversy filings received within 14 days

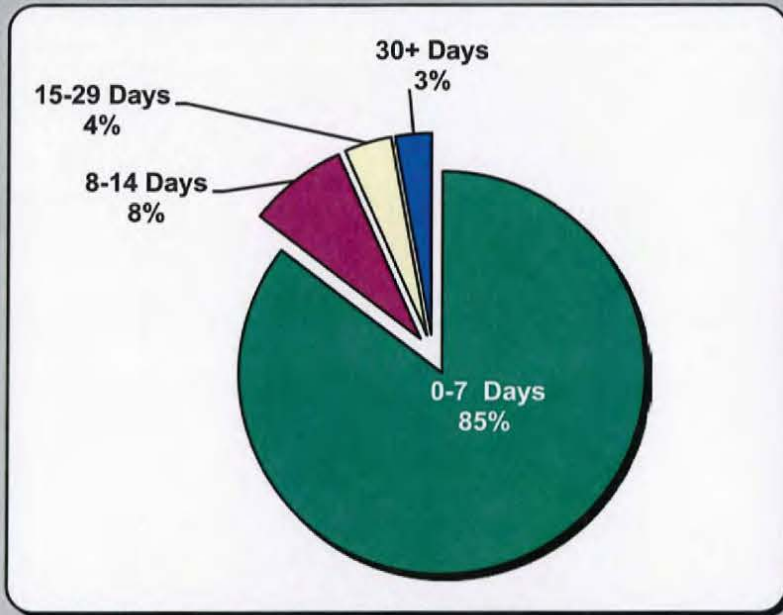
### Qualifications:

- Must have filed more than one MOP in the year.
- Must have filed more than one NOC in the year.



## LOST TIME FIRST REPORT FILINGS

**Chart 1 Timeliness Distribution**



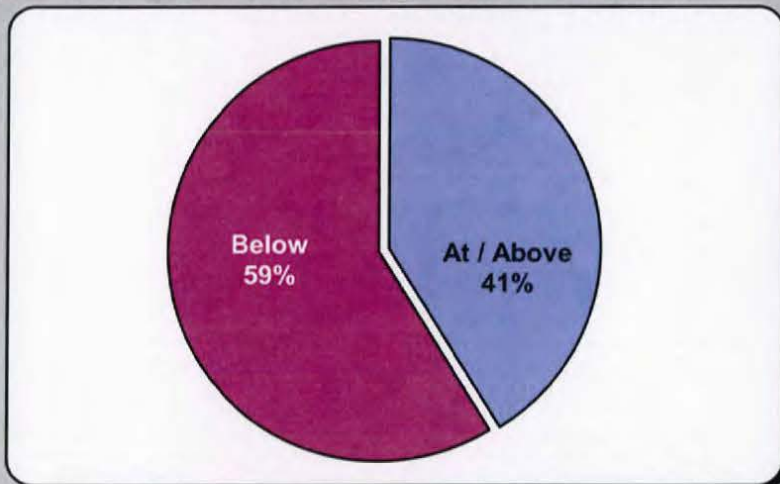
**Table 4**

Received Within:			
0-7	Days	11,226	85%
8-14	Days	1,037	8%
15-29	Days	489	4%
30+	Days	377	3%
Total		13,129	100%

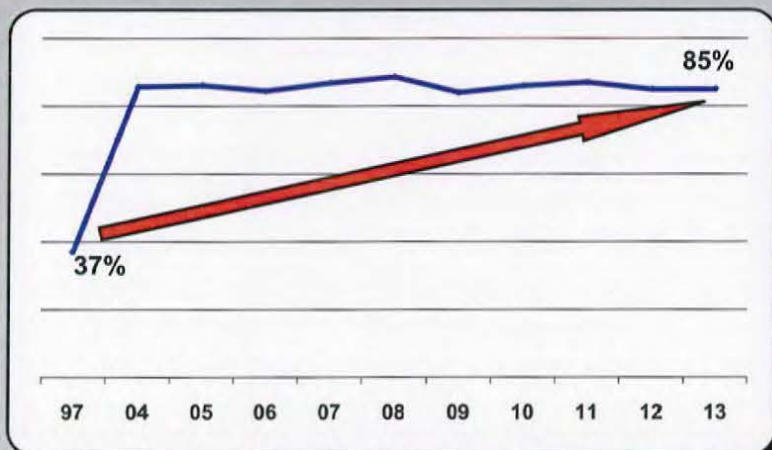
**Table 5**

Above vs. Below Benchmark:			
At / Above	35	41%	
Below	50	59%	
Total		85	100%

**Chart 2 % of Insurers Above vs. Below 85% Benchmark**



**Chart 3 Compliance Trend**



### Summary

The Board received 13,129 lost time first reports. This represents 181 fewer reports than in 2012.

The 2013 compliance rate of 85% for lost time first report filings remained the same from the 2012 compliance rate. As can be seen in Chart 2, 41% of insurers were at or above the benchmark in 2013, down slightly from the 43% in 2012, indicating a need for improvement.

Incorrect or unknown employer UIAN numbers continue to be an issue. Accurate UIAN data ensures that claims received at the Board are linked to the appropriate insurance policy and claim administrator in a timely manner, thus reducing workloads for all parties. Attention will continue to be placed on improving this area.



## INITIAL INDEMNITY PAYMENTS

Chart 4 Timeliness Distribution

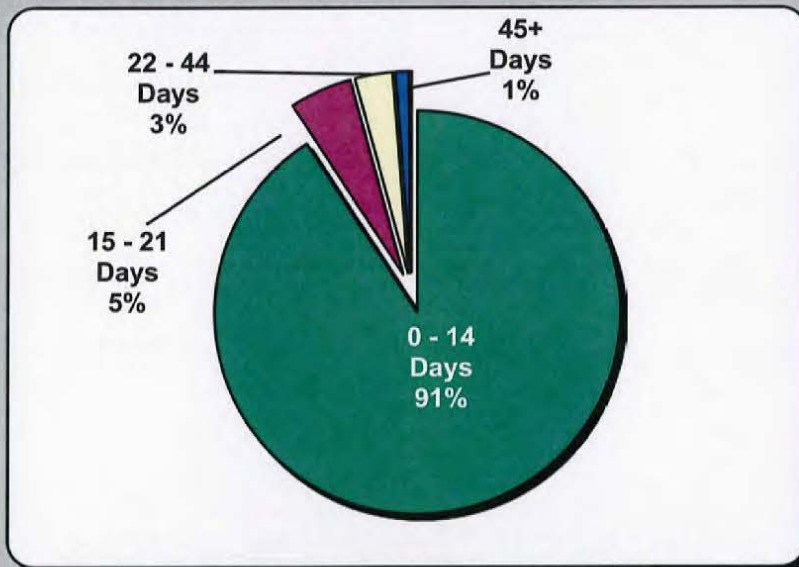


Table 6

Made Within:		
0 - 14 Days	3,339	91%
15 - 21 Days	197	5%
22 - 44 Days	109	3%
45+ Days	40	1%
? Days	5	0%
<b>Total</b>	<b>3,690</b>	<b>100%</b>

Table 7

Above vs. Below Benchmark:		
At / Above	51	69%
Below	23	31%
<b>Total</b>	<b>74</b>	<b>100%</b>

Chart 5 % of Insurers Above vs. Below 87% Benchmark

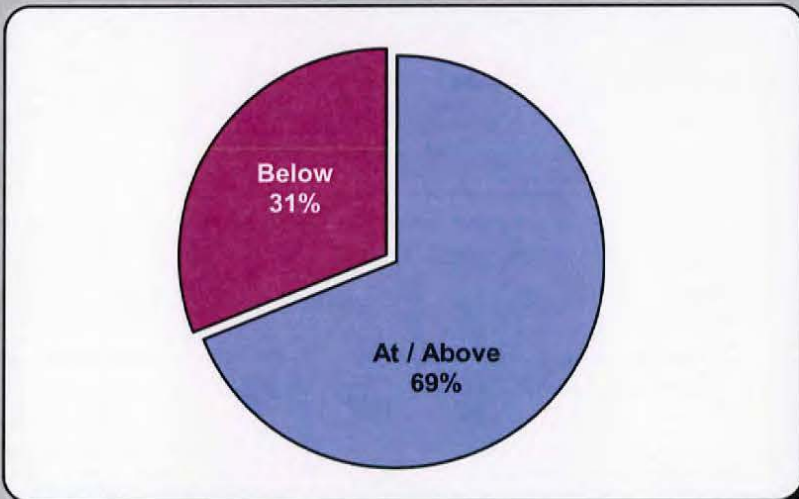
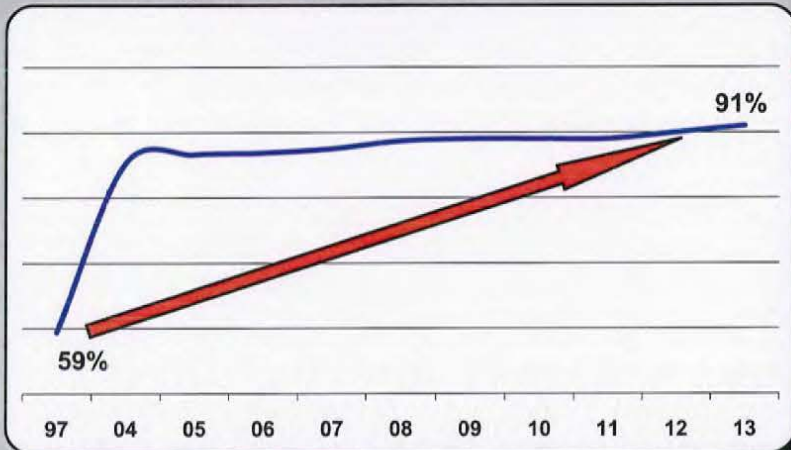


Chart 6 Compliance Trend



### Summary

Injured workers in the State of Maine continue to benefit from the high (91%) compliance rate of initial indemnity payments.

In fact, compliance has improved by 32 points since monitoring began, from 59% to 91%, resulting in Maine households receiving much-needed money on time.

On a broader level, timely initial indemnity payments are a key factor in controlling workers' compensation claim costs.

However, as can be seen in Chart 5, work still remains in this area. Analysis will continue to focus on identifying best practices followed by those with high compliance rates in order to identify solutions that might help those at the other end of the spectrum to improve their results.

## INITIAL MEMORANDUM OF PAYMENT FILINGS

Chart 7 Timeliness Distribution

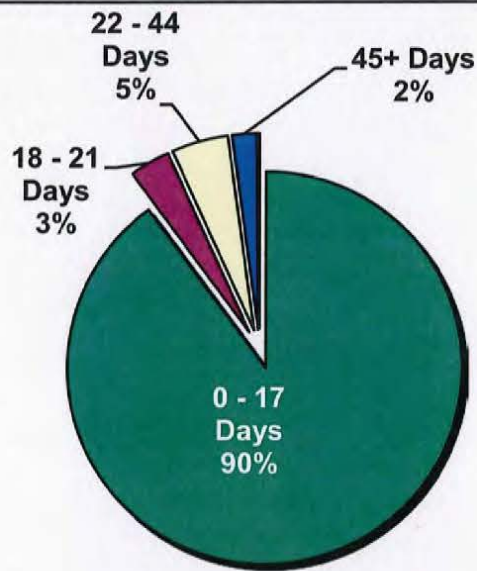


Table 8

Received Within:			
0 - 17	Days	3,305	90%
18 - 21	Days	122	3%
22 - 44	Days	169	5%
45+	Days	89	2%
?	Days	5	0%
Total		3,690	100%

Table 9

Above vs. Below Benchmark:		
At / Above	46	62%
Below	28	38%
Total	74	100%

Chart 8 % of Insurers Above vs. Below 85% Benchmark

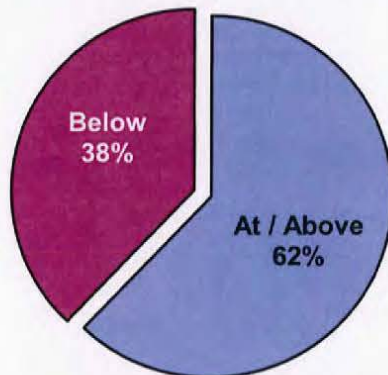
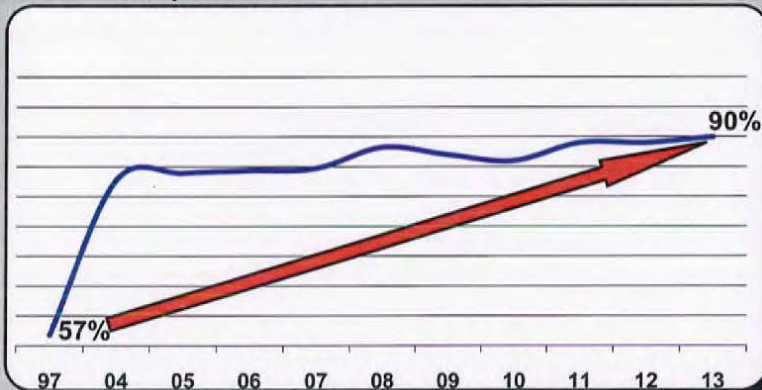


Chart 9 Compliance Trend



### Summary

While a Memorandum of Payment filing does not have the same tangible benefit to the injured employee as the payment itself, it is a key indicator of how well insurers are complying with the administrative requirements of the Act.

Studies by the Workers' Compensation Research Institute indicate that proper claims administration and timely payment of claims reduces both the overall cost of claims and also the time required to process a claim through the dispute resolution system.

As can be seen in Chart 7, the benchmark is being met at an aggregate level, but as Chart 8 indicates, more than a third of all insurers are below benchmark, showing an opportunity for improvement going forward.



## INITIAL INDEMNITY NOTICE OF CONTROVERSY FILINGS

Chart 10 Timeliness Distribution

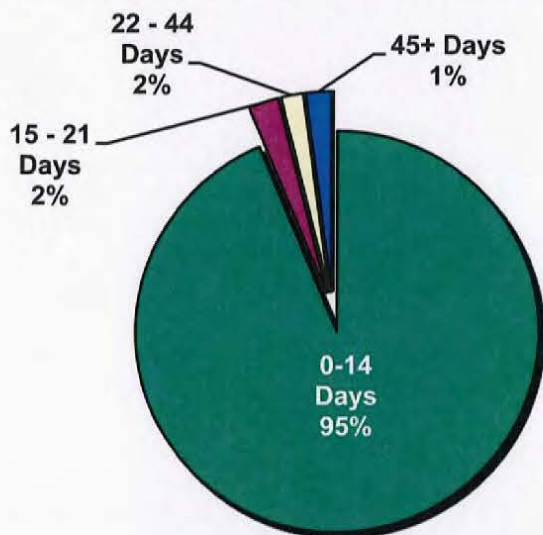


Table 10

**Received Within:**

0 - 14 Days	2,468	95%
15 - 21 Days	53	2%
22 - 44 Days	42	2%
45+ Days	34	1%
<b>Total</b>	<b>2,597</b>	<b>100%</b>

Table 11

**Above vs. Below Benchmark:**

At / Above	42	70%
Below	18	30%
<b>Total</b>	<b>60</b>	<b>100%</b>

Chart 11 % of Insurers Above vs. Below 90% Benchmark

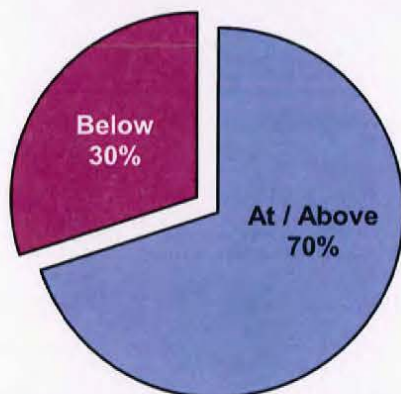
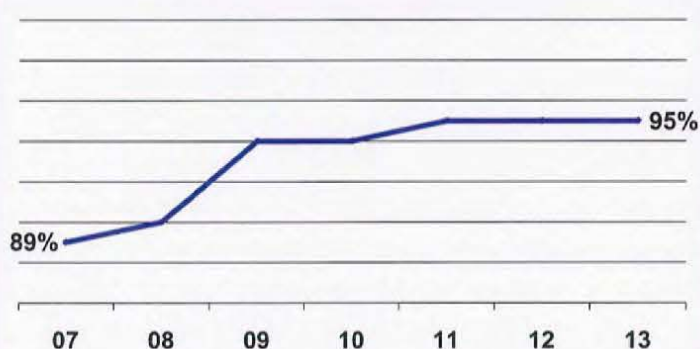


Chart 12 Compliance Trend



### Summary

The benchmark for the timely filing of the Initial Indemnity Notice of Controversy was changed from 17 to 14 days effective 2007.

In 2013 there were 1% more filings in the dispute resolution system at the Board compared to 2012. Despite having more filings in the system, the compliance held steady at 95% for this performance indicator.

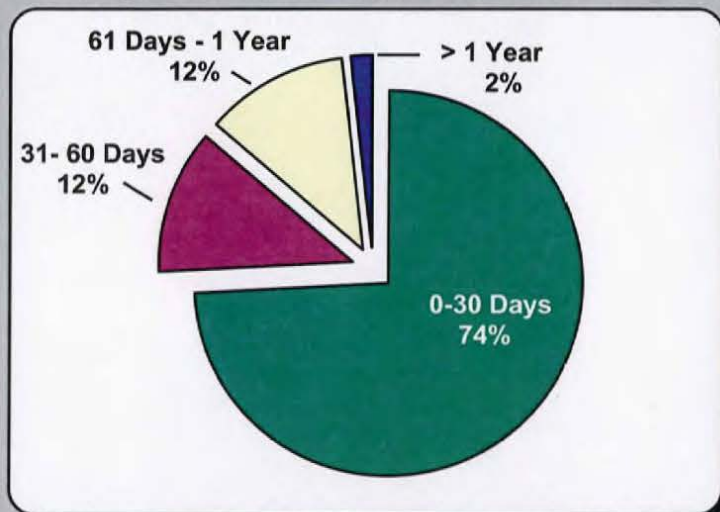
80% of insurers were at or above benchmark last year, however that percentage has decreased 10 points to 70% in 2013.



## WAGE INFORMATION

Wage information (WCB-2 and WCB-2B forms) must be filed within 30 days of an employer's notice or knowledge of a claim for compensation. This includes both compensated and controverted claims where a claim for compensation has been made.

**Chart 13 Wage Statement Timeliness Distribution**

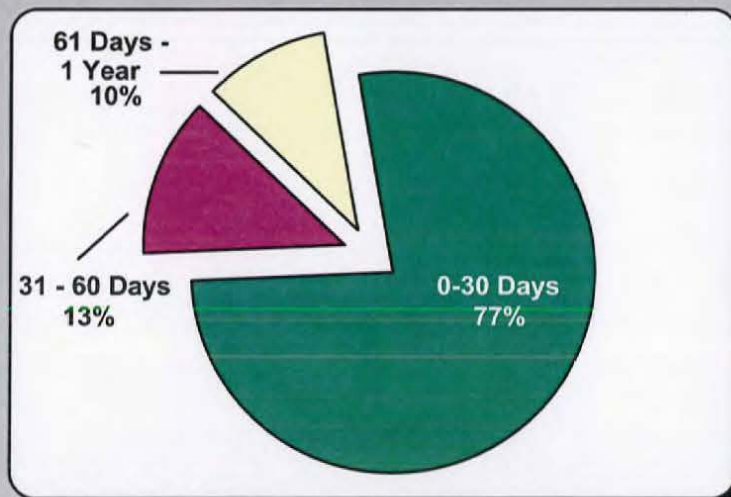


**Table 12**

Received Within:		
0-30 Days	5,537	74%
31-60 Days	950	12%
61 Days-1 Year	889	12%
> 1 Year	135	2%
<b>Total</b>	<b>7,511</b>	<b>100%</b>

**Wage Statement(s):** 5,590 (73%) of the 7,602 Wage Statement(s) that were due in 2013 were filed timely, 1,647 (22%) were filed late, and 365 (5%) remain outstanding.

**Chart 14 Fringe Benefit Worksheet Timeliness Distribution**



**Table 13**

Received Within:		
0-30 Days	5,080	77%
31-60 Days	844	13%
61 Days-1 Year	703	10%
> 1 Year	1	0%
<b>Total</b>	<b>6,628</b>	<b>100%</b>

**Fringe Benefit Worksheet(s):** 4,581 (60%) of the 7,602 Fringe Benefit Worksheet(s) due in 2013 were filed timely, 1,696 (22%) were filed late, and 1,325 (18%) remain outstanding.

## UTILIZATION ANALYSIS

### Summary

Of the 13,129 lost time First Report filings in 2013, 52% resulted in the employee returning to work within the waiting period. Also, 20% of all lost time First Reports and 41% of all claims for compensation were "denied" in 2013. This represents an increase in the percent of claims for compensation denied.

The number of initial indemnity NOCs filed by an insurer, contrasted with the number of Initial MOPs filed by the insurer, may be used as one of many claims administration indicators that result in an insurer being referred for audit for possible violations of the Act.

Chart 15 Distribution of Lost Time First Reports

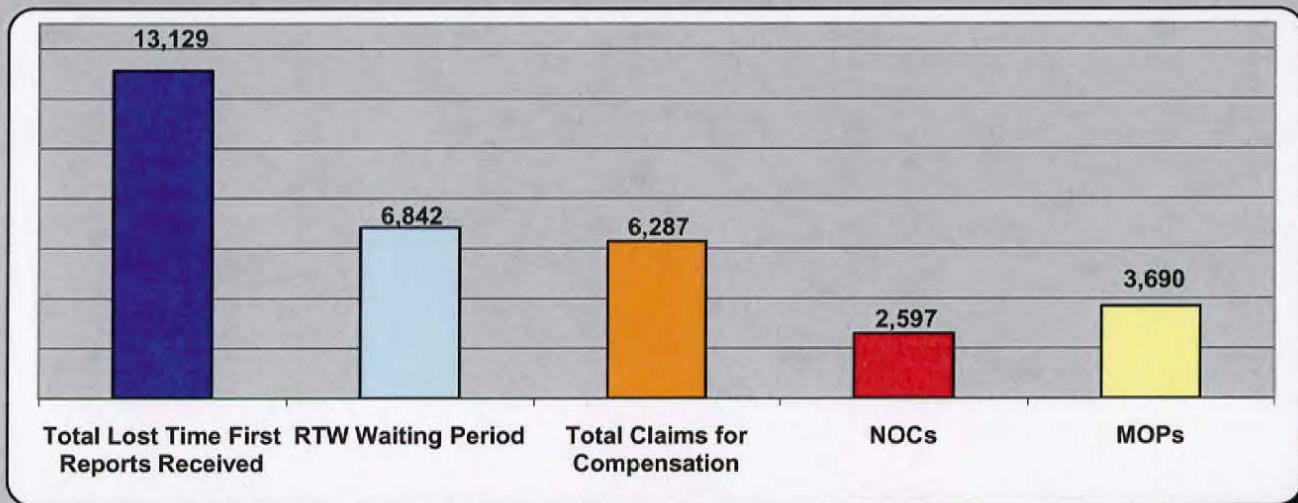


Table 14 % of Lost Time First Reports Denied  
(Initial Indemnity NOCs / Lost Time First Reports)

2013	20%
2012	19%
2011	18%

Table 15 % of Claims for Compensation Denied  
(Initial Indemnity NOCs / Claims for Compensation)

2013	41%
2012	41%
2011	39%

Chart 16 Lost Time First Reports Analysis

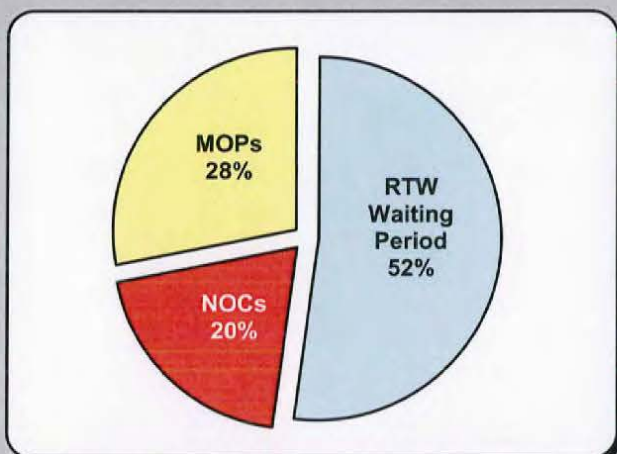
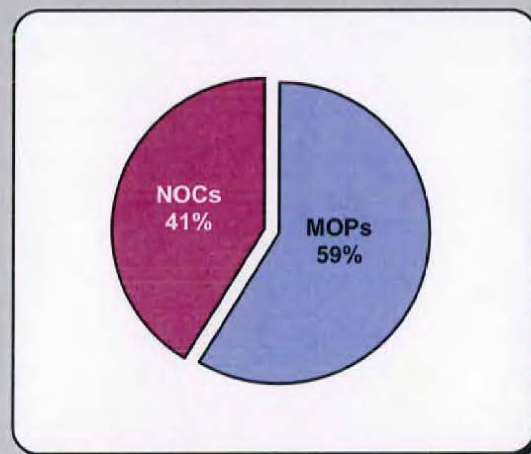


Chart 17 Claims for Compensation Analysis

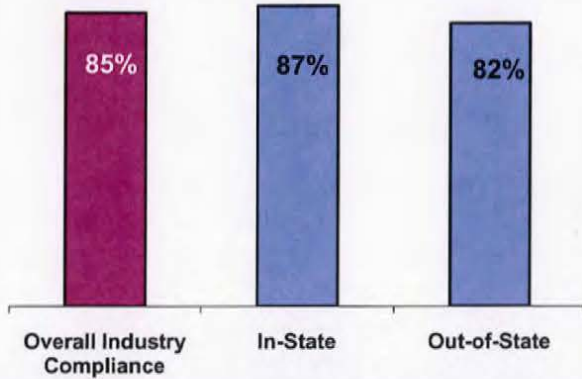




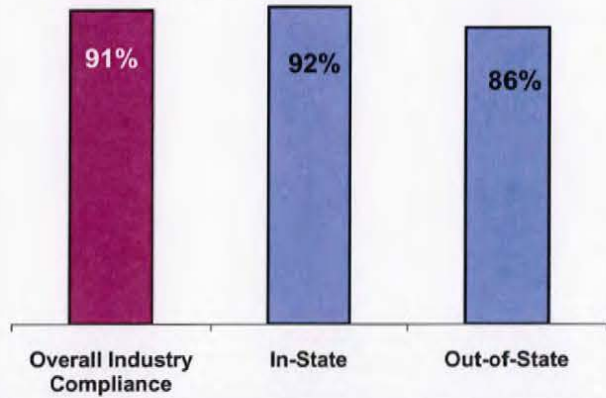
## In-State vs. Out-of-State Comparisons

As can be seen in the charts below, In-State insurers out-perform their Out-of-State counterparts in all four benchmarks. In-State insurers also make up roughly two-thirds of all filings.

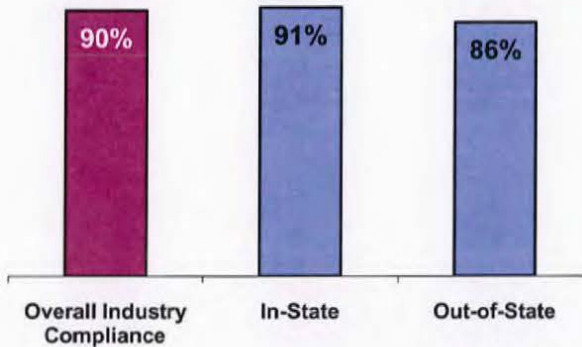
**Lost Time First Report Filings Compliance**



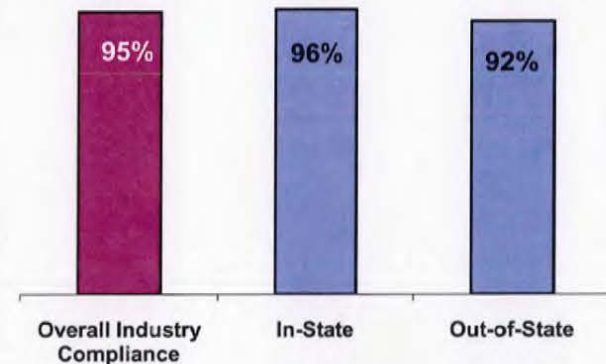
**Initial Indemnity Payments Compliance**



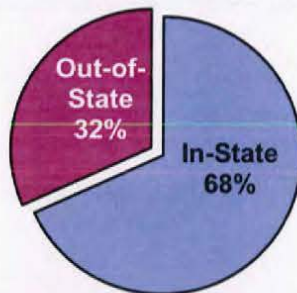
**Initial MOP Filings Compliance**



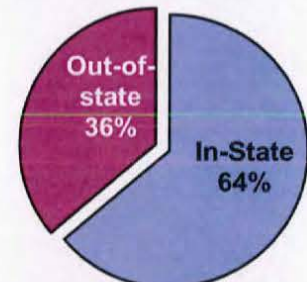
**Initial Indemnity NOC Filings Compliance**



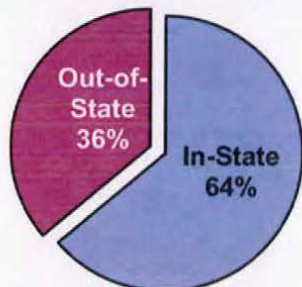
**% of Lost Time First Report Filings**



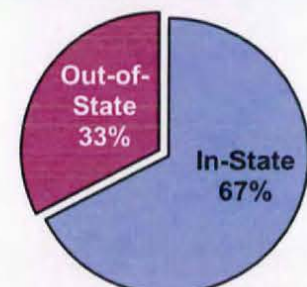
**% of Initial Indemnity Payments**



**% of Initial MOP Filings**



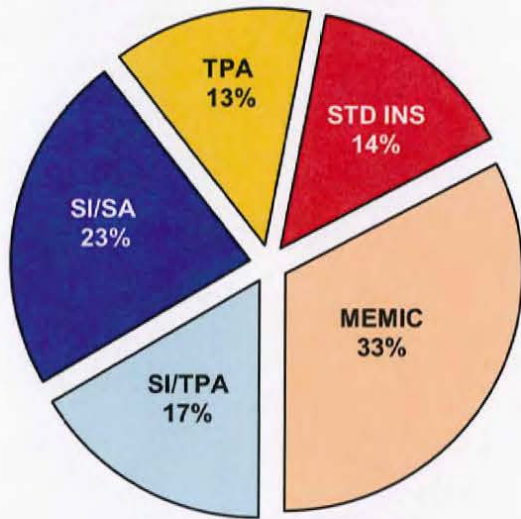
**% of Initial Indemnity NOC Filings**



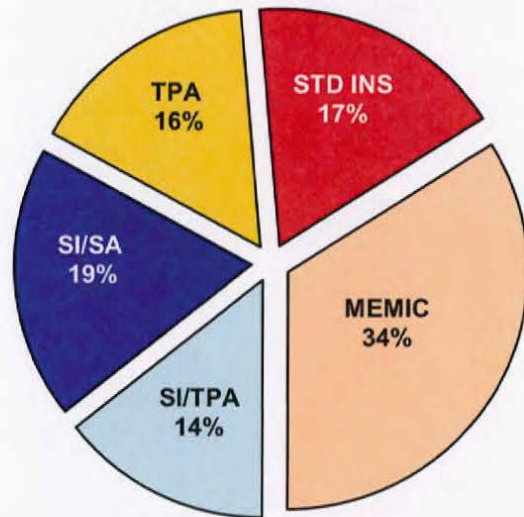


## Volume by Type of Insurer

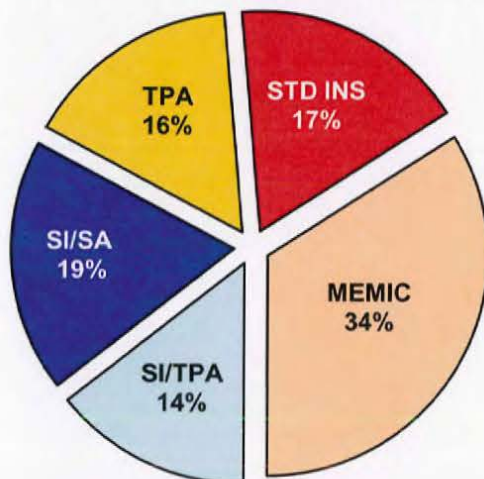
**Lost Time First Report Filings**



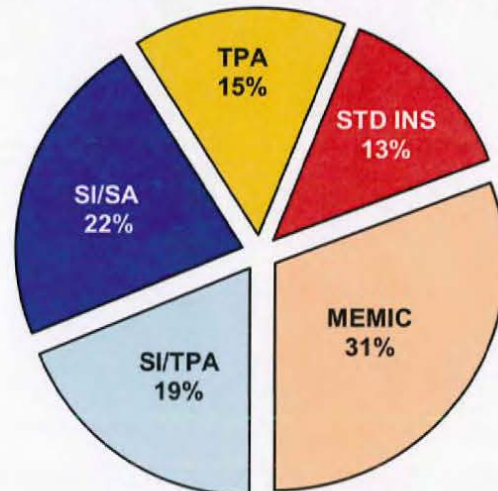
**Initial Indemnity Payments**



**Initial Memorandum of Payment Filings**



**Initial Indemnity Notice of Controversy Filings**

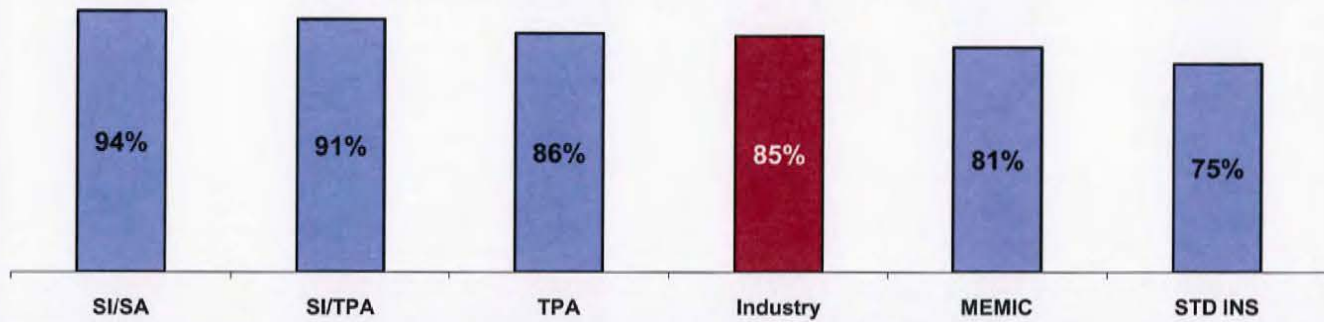


**KEY:**

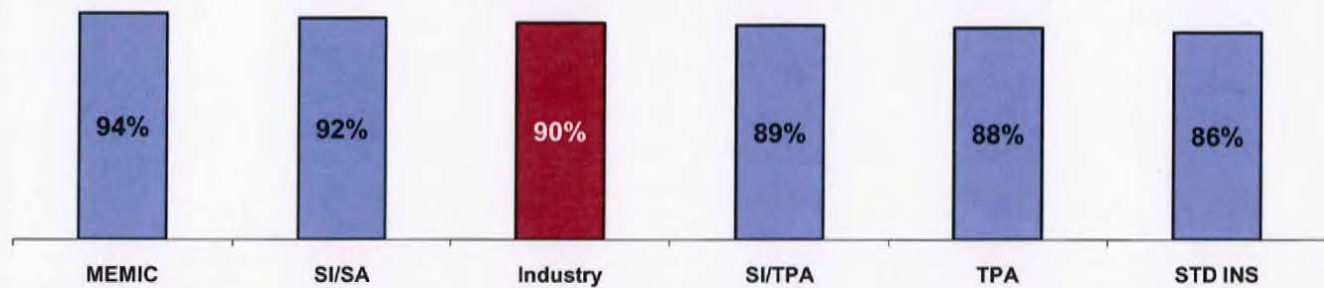
<b>SI/SA</b>	Self-Insured, Self-Administered Employer
<b>SI/TPA</b>	Self-Insured, TPA-Administered Employer
<b>STD INS</b>	Standard Insurer (excluding MEMIC), Self-Administered
<b>TPA</b>	Standard Insurer (excluding MEMIC), TPA Administered

## Compliance by Type of Insurer

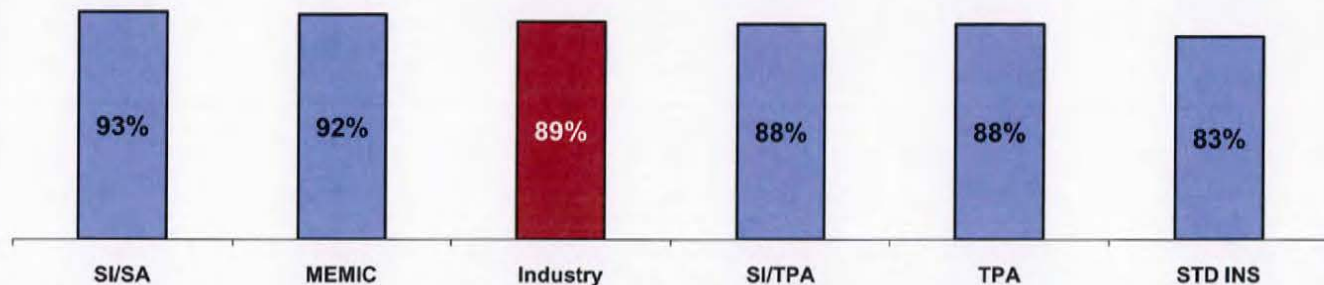
### Lost Time First Report Filings: Benchmark = 85%



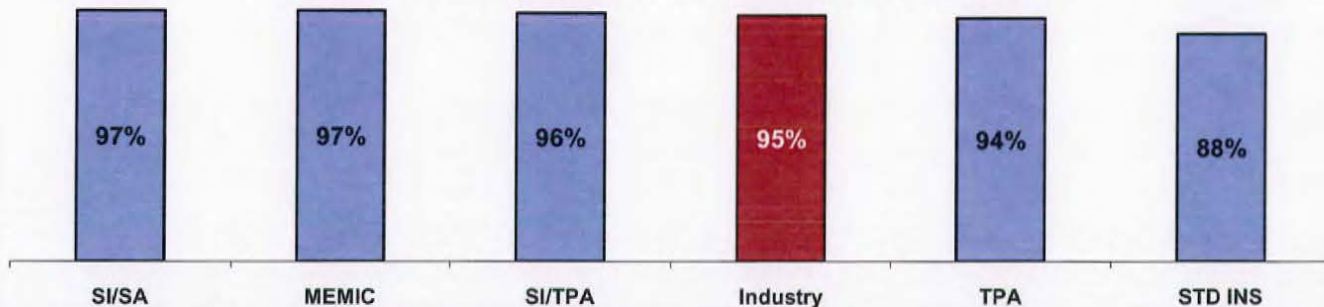
### Initial Indemnity Payments: Benchmark = 87%



### Initial Memorandum of Payment Filings: Benchmark = 85%



### Initial Indemnity Notice of Controversy Filings: Benchmark = 90%



**KEY:**

- SI/SA** Self-Insured, Self-Administered Employer
- SI/TPA** Self-Insured, TPA-Administered Employer
- STD INS** Standard Insurer (excluding MEMIC), Self-Administered
- TPA** Standard Insurer (excluding MEMIC), TPA Administered



# ENTITY OVERVIEW

INSURANCE GROUP	FROI Compliance Benchmark: 85%	PAY Compliance Benchmark: 87%	MOP Compliance Benchmark: 85%	NOC Compliance Benchmark: 90%
ACADIA INSURANCE	88%	91%	92%	94%
ACE INSURANCE	84%	88%	87%	93%
AIG INSURANCE	92%	90%	93%	98%
AMTRUST NORTH AMERICA	37%	71%	57%	33%
ARCH INSURANCE	87%	90%	100%	90%
ARGONAUT INSURANCE*	0%	100%	0%	No filings
ARROW MUTUAL INSURANCE*	100%	No filings	No filings	No filings
BATH IRON WORKS	99%	100%	98%	91%
BERKSHIRE HATHAWAY INSURANCE*	50%	50%	50%	No filings
BROADSPIRE SERVICES	92%	92%	96%	100%
CANNON COCHRAN MANAGEMENT SERVICES	90%	88%	82%	95%
CHESTERFIELD SERVICES*	75%	100%	100%	100%
CHUBB INSURANCE	60%	87%	83%	60%
CHURCH MUTUAL INSURANCE*	75%	0%	0%	100%
CIANBRO CORPORATION*	33%	0%	0%	100%
CITY OF BANGOR	97%	100%	97%	100%
CLAIMS MANAGEMENT (WALMART)	99%	91%	97%	98%
CNA INSURANCE	73%	80%	80%	80%
CONSTITUTION STATE SERVICES	88%	90%	100%	67%
CONTINENTAL INDEMNITY*	40%	100%	67%	0%
CORVEL ENTERPRISE COMP.	57%	50%	50%	100%
COTTINGHAM & BUTLER CLAIMS SERVICES	66%	94%	94%	86%
CRUM & FORSTER*	40%	67%	33%	0%
ELECTRIC INSURANCE	69%	89%	78%	67%
ESIS	78%	82%	84%	92%
EVEREST NATIONAL INSURANCE*	0%	No filings	No filings	No filings
F.A. RICHARD*	100%	No filings	No filings	No filings
FEDERATED MUTUAL INSURANCE*	25%	67%	100%	100%
FUTURECOMP	93%	88%	91%	100%
GALLAGHER BASSETT SERVICES	85%	85%	88%	95%
GREAT AMERICAN INSURANCE*	50%	100%	100%	67%
GREAT FALLS INSURANCE	87%	90%	86%	93%
GUARANTEE INSURANCE*	29%	33%	0%	33%
GUARD INSURANCE	66%	75%	67%	80%
GUIDEONE MUTUAL INSURANCE*	0%	No filings	No filings	No filings
HANNAFORD BROTHERS	92%	91%	88%	95%
HANOVER INSURANCE	86%	88%	88%	100%
HARLEYSVILLE INSURANCE*	0%	0%	0%	0%
HARTFORD INSURANCE	81%	86%	84%	96%
HELMSMAN MANAGEMENT SERVICES	88%	95%	95%	92%
LIBERTY MUTUAL INSURANCE	81%	89%	92%	95%
LUMBERMEN'S UNDERWRITING*	20%	0%	0%	No filings
MACY'S CORPORATE SERVICES*	100%	No filings	No filings	No filings
MAINE AUTOMOBILE DEALERS ASSOCIATION	93%	96%	94%	100%
MAINE EMPLOYERS' MUTUAL INSURANCE	81%	94%	92%	97%
MAINE HEALTHCARE ASSOCIATION	92%	95%	100%	100%
MAINE MOTOR TRANSPORT ASSOCIATION	85%	87%	94%	96%
MAINE MUNICIPAL ASSOCIATION	96%	90%	93%	99%
MAINE SCHOOL MANAGEMENT ASSOCIATION	94%	95%	98%	98%
MATRIX ABSENCE MANAGEMENT*	50%	100%	100%	No filings
MEADOWBROOK	68%	77%	62%	100%
MITSUMI SUMITOMO INSURANCE*	0%	100%	0%	No filings
NATIONAL CASULTY INSURANCE*	50%	No filings	No filings	50%
NATIONAL INTERSTATE INSURANCE*	100%	100%	100%	No filings
NATIONWIDE AGRIBUSINESS INSURANCE*	50%	100%	100%	No filings
NGM INSURANCE*	50%	100%	83%	No filings
OLD REPUBLIC INSURANCE	81%	96%	96%	100%
ONEBEACON INSURANCE*	100%	100%	100%	No filings
PATRIOT INSURANCE	73%	100%	100%	No filings
PATRIOT RISK SERVICES*	0%	No filings	No filings	No filings



# ENTITY OVERVIEW

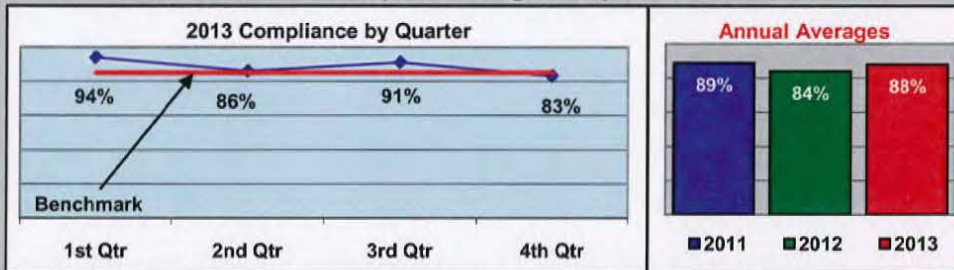
INSURANCE GROUP	FROI Compliance Benchmark: 85%	PAY Compliance Benchmark: 87%	MOP Compliance Benchmark: 85%	NOC Compliance Benchmark: 90%
PEERLESS INSURANCE	72%	78%	73%	67%
PENNSYLVANIA MANUFACTURERS' ASSOC.	74%	88%	88%	100%
PROTECTIVE INSURANCE*	33%	No filings	No filings	0%
PUBLIC SERVICE MUTUAL INSURANCE*	50%	100%	100%	No filings
QBE INSURANCE	83%	100%	100%	100%
RYDER SERVICES*	100%	100%	100%	No filings
SAFETY NATIONAL INSURANCE	74%	76%	76%	100%
SAMSUNG FIRE & MARINE INSURANCE*	0%	No filings	No filings	No filings
SEABRIGHT INSURANCE*	0%	100%	50%	No filings
SEDGWICK CLAIMS MANAGEMENT SERVICES	85%	91%	93%	93%
SENTRY INSURANCE	44%	92%	69%	0%
SOMPO JAPAN INSURANCE*	100%	No filings	No filings	No filings
SPARTA INSURANCE	69%	94%	94%	85%
STATE OF MAINE WORKERS' COMP. TRUST	91%	91%	90%	95%
SYNERNET	89%	84%	86%	93%
THE AMERICAN EQUITY UNDERWRITERS*	100%	No filings	No filings	No filings
TOWER INSURANCE	42%	77%	69%	100%
TRAVELERS INSURANCE	81%	91%	90%	90%
TRISTAR RISK ENTERPRISE MANAGEMENT*	100%	100%	100%	100%
VANLINER INSURANCE*	0%	100%	100%	No filings
WILLIS OF NORTHERN NEW ENGLAND	93%	93%	91%	98%
XL INSURANCE	86%	64%	55%	86%
YORK RISK SERVICES	27%	67%	33%	No filings
ZENITH INSURANCE*	100%	100%	100%	No filings
ZURICH INSURANCE	80%	85%	87%	93%



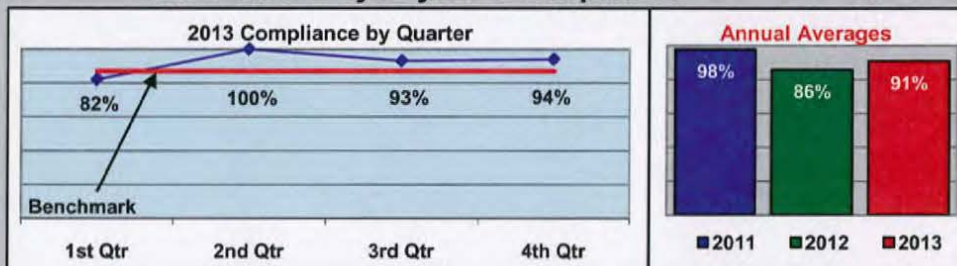
**Annual Compliance Report**  
01/01/2013 -12/31/2013

**ACADIA INSURANCE**

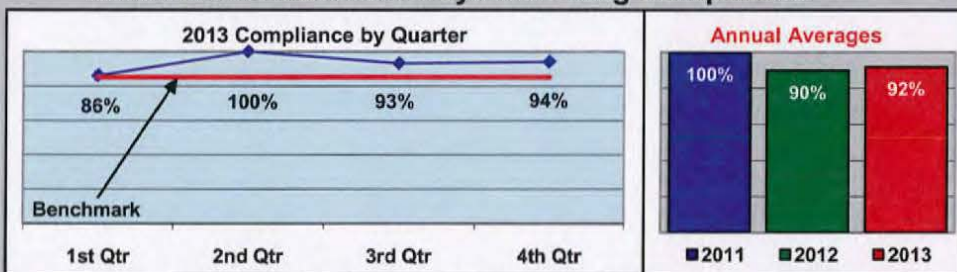
**Lost Time First Report Filing Compliance**



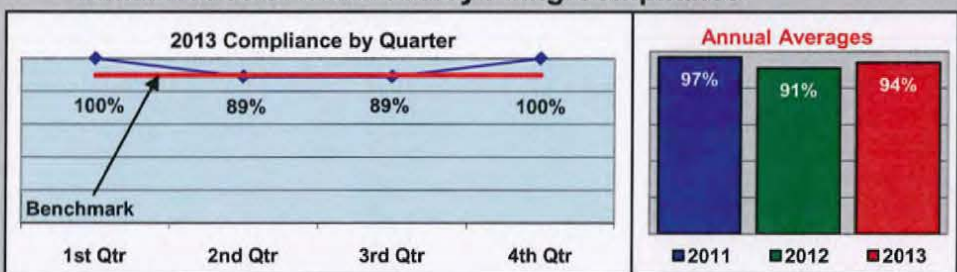
**Initial Indemnity Payment Compliance**



**Initial Memorandum of Payment Filing Compliance**



**Initial Notice of Controversy Filing Compliance**

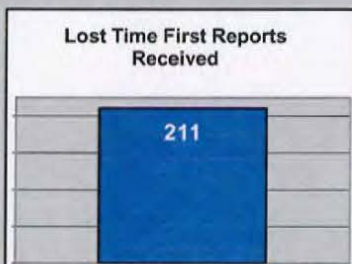


**Summary**

Acadia Insurance is an insurer that administered its own claims in 2013 under the following rating companies:

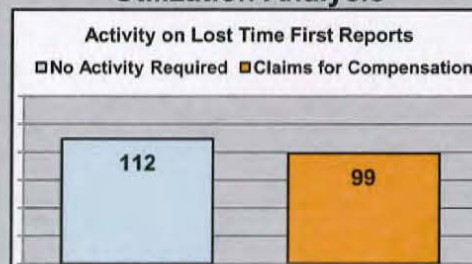
Acadia Insurance  
Continental Western Insurance  
Fireman's Ins. Co. of Wash. DC  
Union Insurance

**Utilization Analysis**



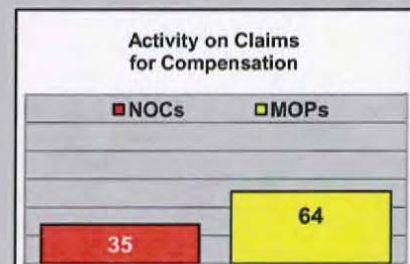
**Percent of Lost Time First Reports Denied**  
(Initial Indemnity NOCs / Lost Time First Reports)

**17%**



**Percent of Claims for Compensation Denied**  
(Initial Indemnity NOCs / Claims for Compensation)

**35%**

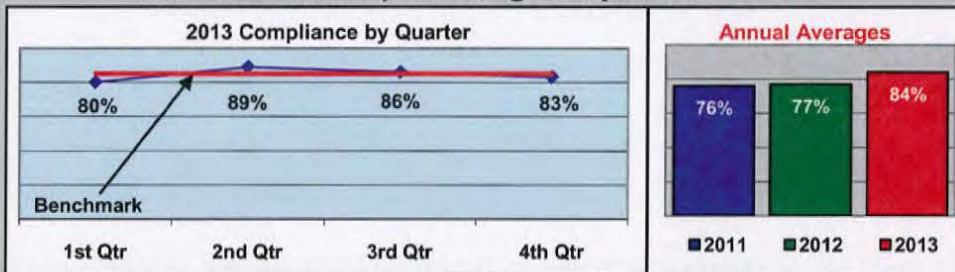




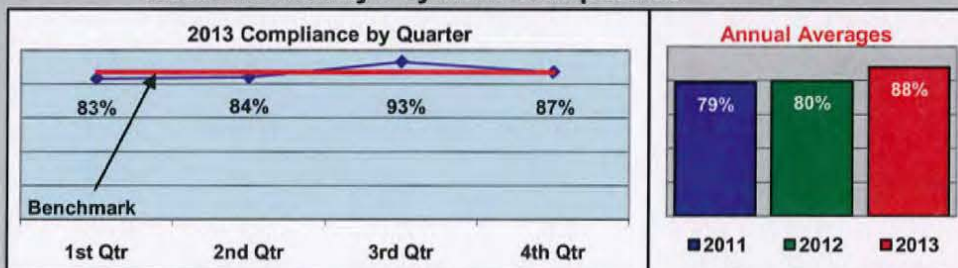
# Annual Compliance Report 01/01/2013 -12/31/2013

## ACE INSURANCE

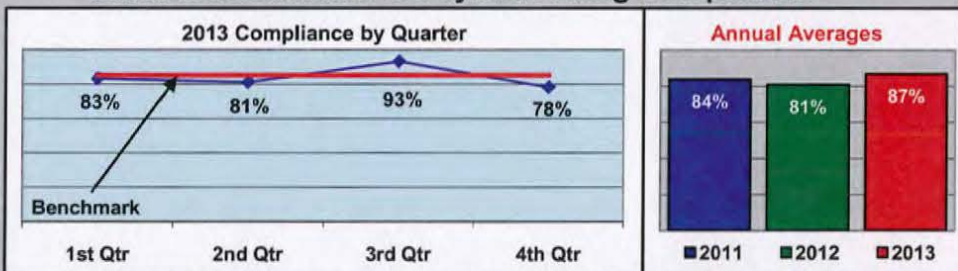
### Lost Time First Report Filing Compliance



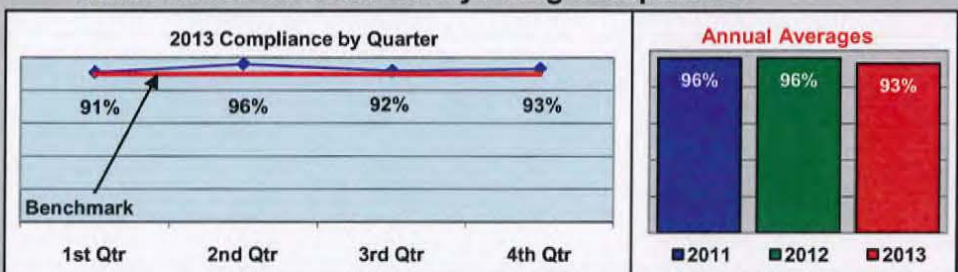
### Initial Indemnity Payment Compliance



### Initial Memorandum of Payment Filing Compliance



### Initial Notice of Controversy Filing Compliance



### Summary

ACE Insurance is an insurer that used third parties to administer claims in 2013 under the following rating companies:

ACE American Insurance  
Indemnity Ins. Co. of No. America

ACE Insurance used the following third parties in 2013:

Broadspire Services  
Cannon Cochran Management Svcs.  
Constitution State Services  
ESIS  
Gallagher Bassett Services  
Helmsman Management Services  
Sedgwick Claims Management Svcs.  
Willis of Northern New England  
York Risk Services

### Utilization Analysis

#### Lost Time First Reports Received

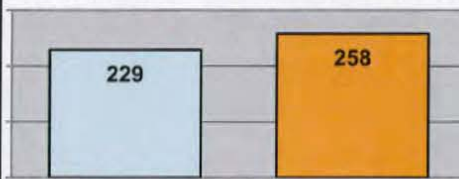


**Percent of Lost Time First Reports Denied**  
(Initial Indemnity NOCs / Lost Time First Reports)

20%

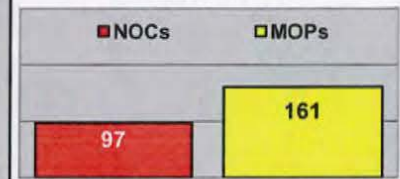
#### Activity on Lost Time First Reports

□ No Activity Required ■ Claims for Compensation



#### Activity on Claims for Compensation

■ NOCs □ MOPs



**Percent of Claims for Compensation Denied**  
(Initial Indemnity NOCs / Claims for Compensation)

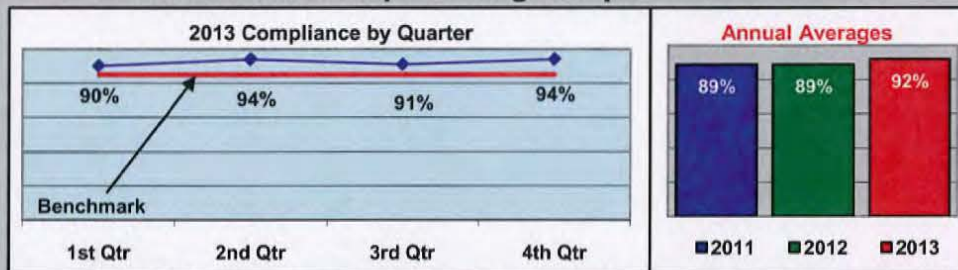
38%



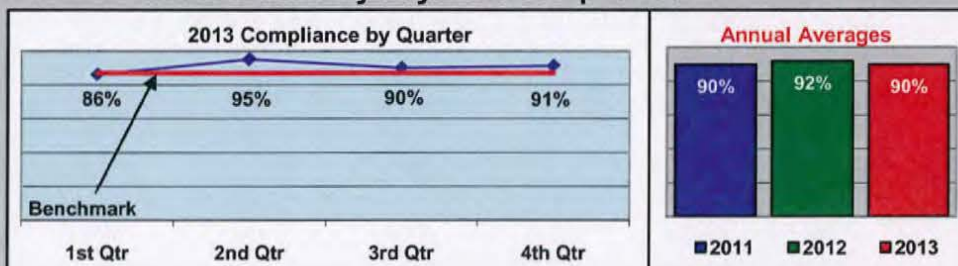
# Annual Compliance Report 01/01/2013 -12/31/2013

## AIG INSURANCE

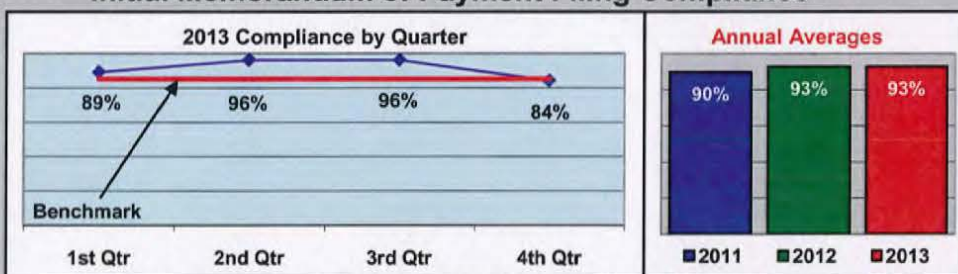
### Lost Time First Report Filing Compliance



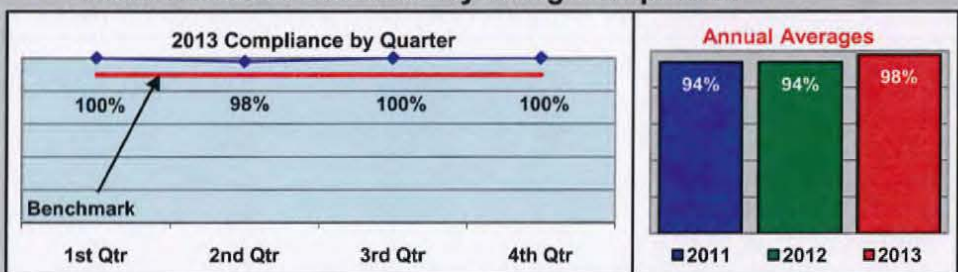
### Initial Indemnity Payment Compliance



### Initial Memorandum of Payment Filing Compliance



### Initial Notice of Controversy Filing Compliance



### Summary

AIG Insurance is an insurer that administered its own claims and used third parties to administer claims in 2013 under the following rating companies:

American Home Assurance  
Commerce & Industry Insurance Co.  
Granite State Insurance Co.  
Illinois National Insurance  
Ins. Co. of the State of Pennsylvania  
National Union Fire Ins. Co. of Pitts.  
New Hampshire Insurance

and self-insured employer:

Pratt & Whitney

AIG Insurance used the following third parties in 2013:

Broadspire Services  
Cannon Cochran Management Svcs.  
Claims Management (Walmart)  
CorVel Enterprise Comp.  
ESIS  
Gallagher Bassett Services  
Helmsman Management Services  
Sedgwick Claims Management Svcs.

### Utilization Analysis

#### Lost Time First Reports Received

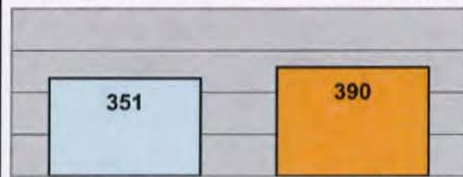


#### Percent of Lost Time First Reports Denied (Initial Indemnity NOCs / Lost Time First Reports)

23%

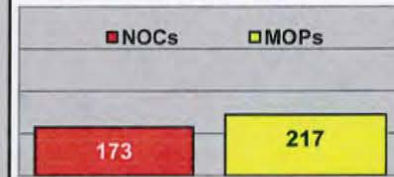
#### Activity on Lost Time First Reports

□ No Activity Required □ Claims for Compensation



#### Activity on Claims for Compensation

■ NOCs □ MOPs



#### Percent of Claims for Compensation Denied (Initial Indemnity NOCs / Claims for Compensation)

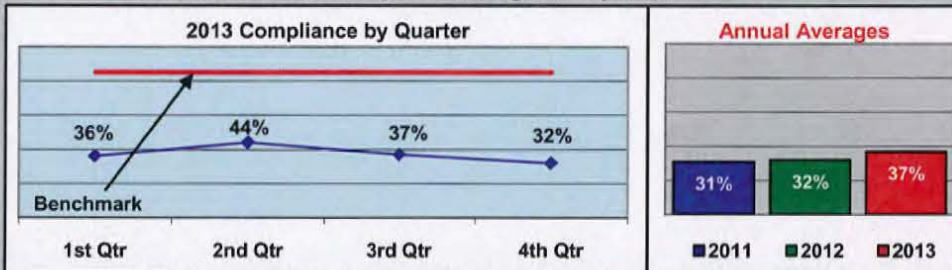
44%



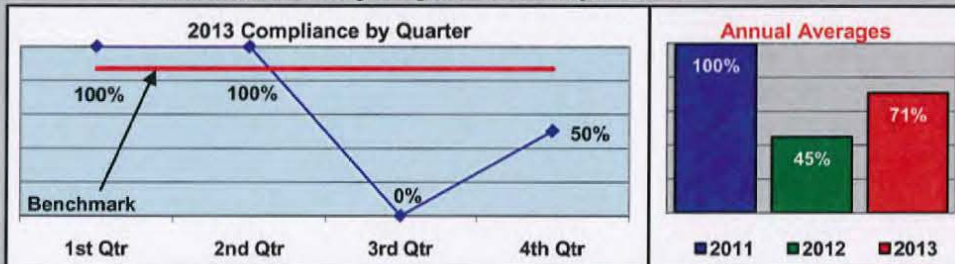
**Annual Compliance Report**  
01/01/2013 -12/31/2013

**AMTRUST NORTH AMERICA**

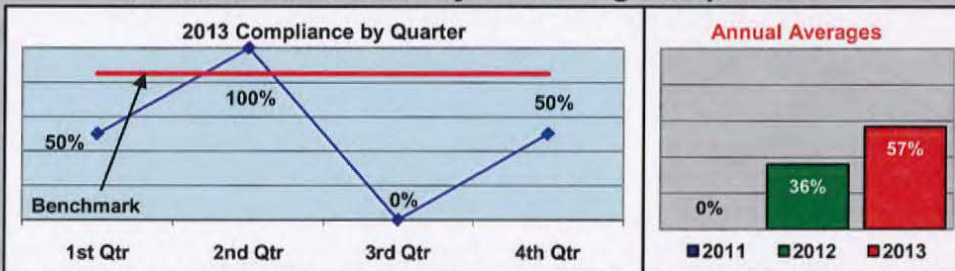
**Lost Time First Report Filing Compliance**



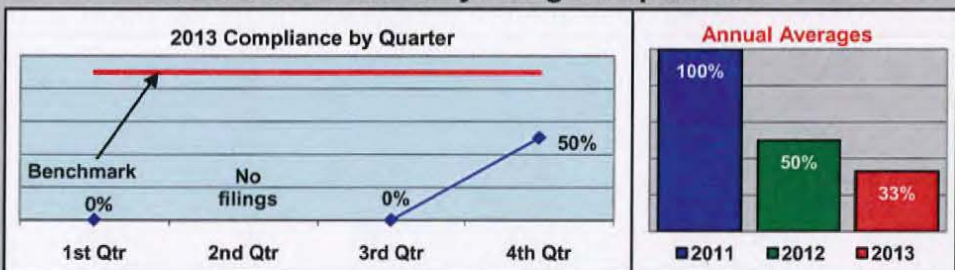
**Initial Indemnity Payment Compliance**



**Initial Memorandum of Payment Filing Compliance**



**Initial Notice of Controversy Filing Compliance**



**Summary**

Amtrust North America is an insurer that administered its own claims in 2013 under the following rating companies:

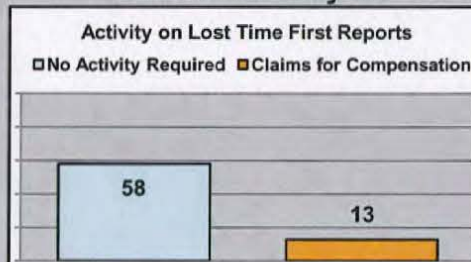
Technology Insurance  
Wesco Insurance

**Utilization Analysis**



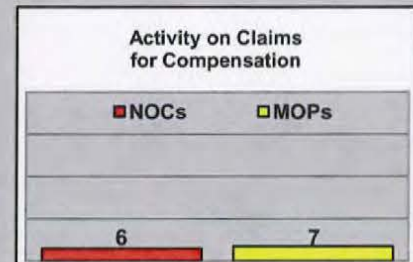
**Percent of Lost Time First Reports Denied**  
(Initial Indemnity NOCs / Lost Time First Reports)

**8%**



**Percent of Claims for Compensation Denied**  
(Initial Indemnity NOCs / Claims for Compensation)

**46%**

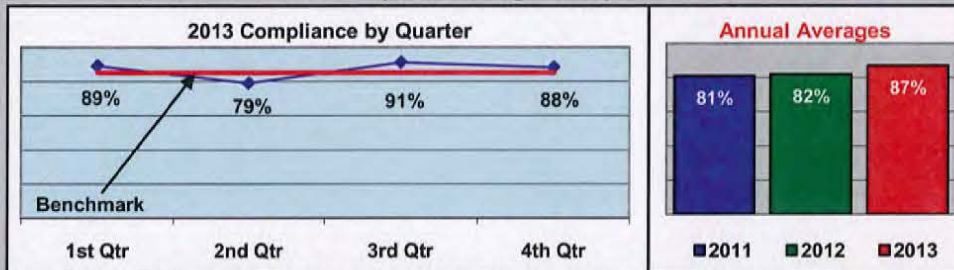




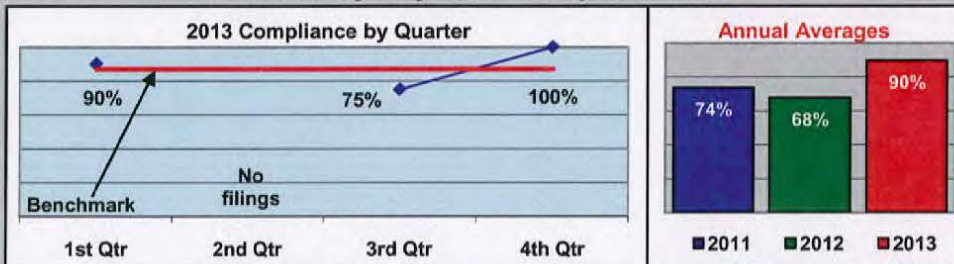
# Annual Compliance Report 01/01/2013 -12/31/2013

## ARCH INSURANCE

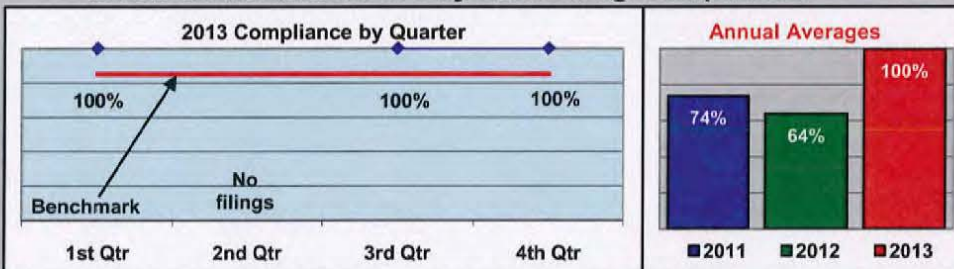
### Lost Time First Report Filing Compliance



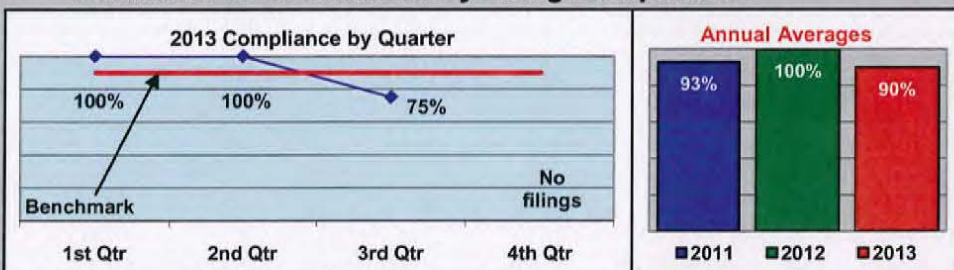
### Initial Indemnity Payment Compliance



### Initial Memorandum of Payment Filing Compliance



### Initial Notice of Controversy Filing Compliance



### Summary

Arch Insurance is an insurer that used third parties to administer claims in 2013 under the following rating company:

Arch Insurance

Arch Insurance used the following third parties in 2013:

Broadspire Services  
ESIS  
Gallagher Bassett Services  
Helmsman Management Services  
Sedgwick Claims Management Svcs.

### Utilization Analysis

#### Lost Time First Reports Received



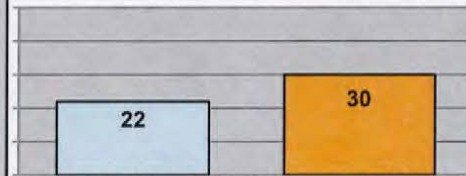
#### Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

19%

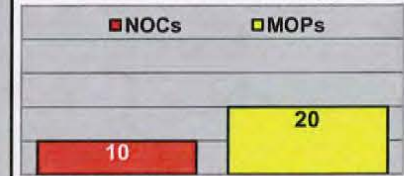
#### Activity on Lost Time First Reports

□ No Activity Required □ Claims for Compensation



#### Activity on Claims for Compensation

■ NOCs □ MOPs



#### Percent of Claims for Compensation Denied

(Initial Indemnity NOCs / Claims for Compensation)

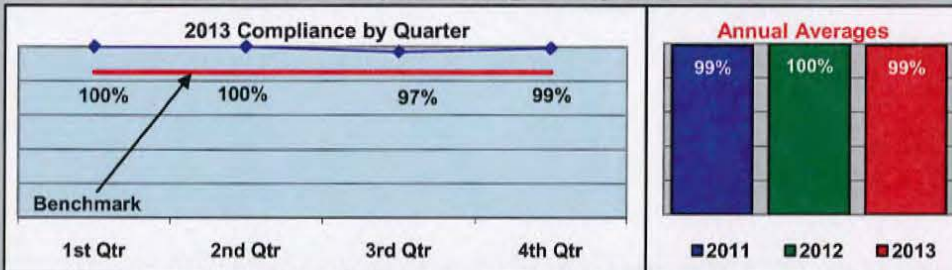
33%



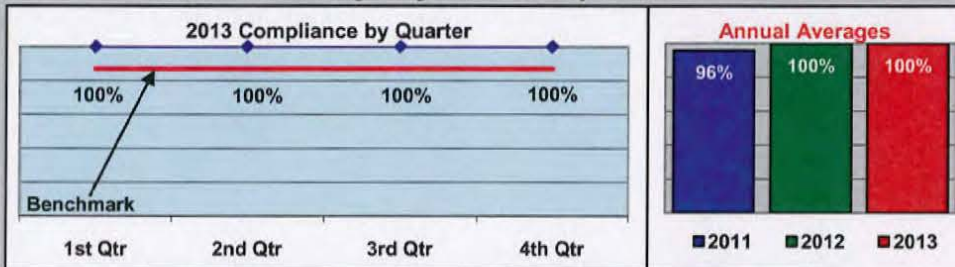
# Annual Compliance Report 01/01/2013 -12/31/2013

## BATH IRON WORKS

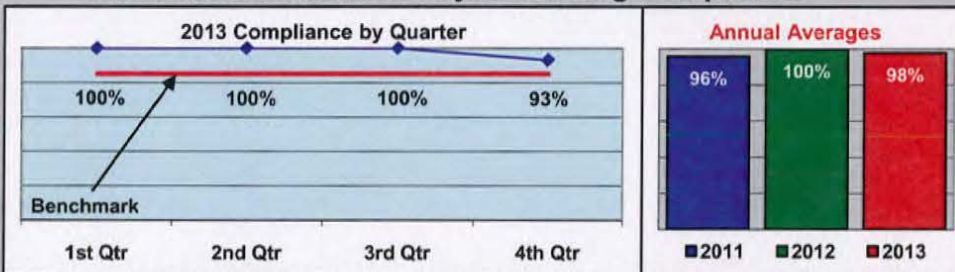
### Lost Time First Report Filing Compliance



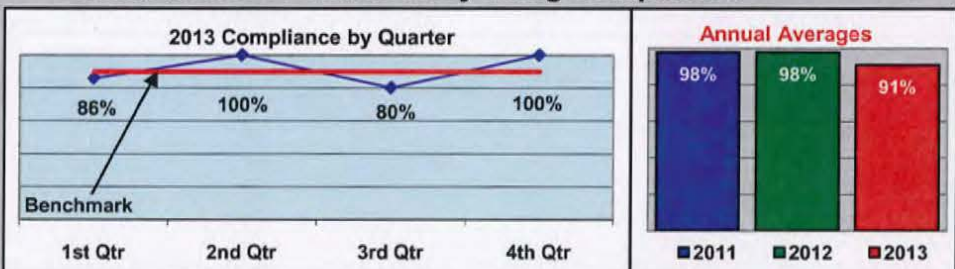
### Initial Indemnity Payment Compliance



### Initial Memorandum of Payment Filing Compliance



### Initial Notice of Controversy Filing Compliance



### Summary

Bath Iron Works is a self-insured employer that administered its own claims in 2013 under the following name:

Bath Iron Works

### Utilization Analysis

#### Lost Time First Reports Received



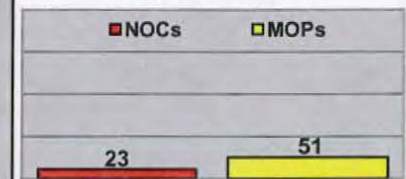
#### Activity on Lost Time First Reports

□ No Activity Required ■ Claims for Compensation



#### Activity on Claims for Compensation

■ NOCs ■ MOPs



**Percent of Lost Time First Reports Denied**  
(Initial Indemnity NOCs / Lost Time First Reports)

6%

**Percent of Claims for Compensation Denied**  
(Initial Indemnity NOCs / Claims for Compensation)

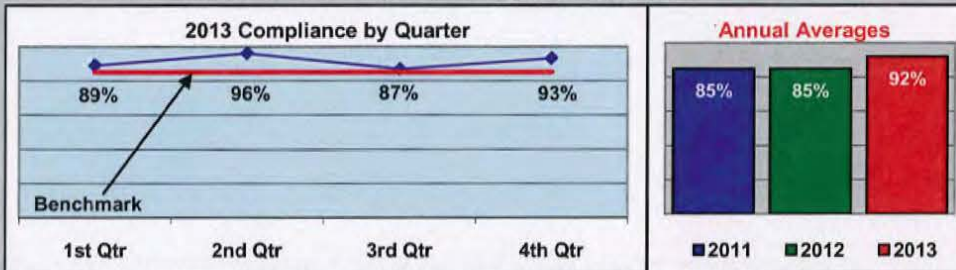
31%



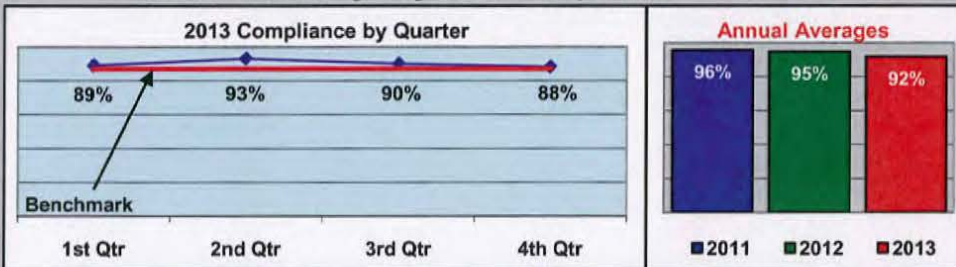
**Annual Compliance Report**  
01/01/2013 -12/31/2013

**BROADSPIRE SERVICES**

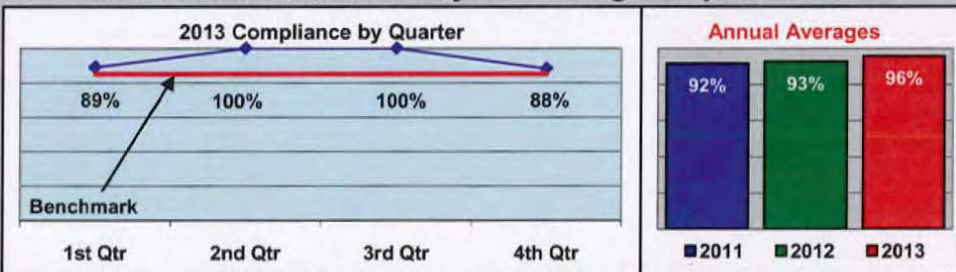
**Lost Time First Report Filing Compliance**



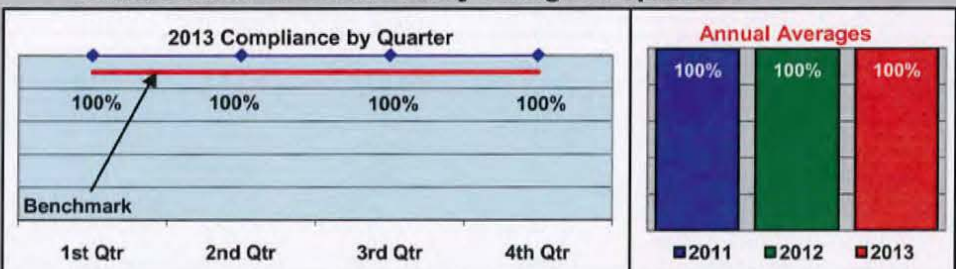
**Initial Indemnity Payment Compliance**



**Initial Memorandum of Payment Filing Compliance**



**Initial Notice of Controversy Filing Compliance**



**Summary**

Broadspire Services is a third party administrator that administered claims in 2013 for the following rating companies:

Arch Insurance  
Commerce & Industry Insurance  
Indemnity Ins. Co. of No. America  
New Hampshire Insurance  
Old Republic Insurance  
Safety National Casualty  
Samsung Fire & Marine Insurance  
Sompo Japan Insurance  
Trumbull Insurance Company  
Unites States Fidelity & Guaranty  
XL Specialty Insurance  
Zenith Insurance

and self-insured employer:

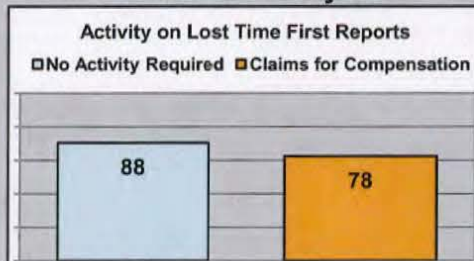
Federal Express Corp.

**Utilization Analysis**



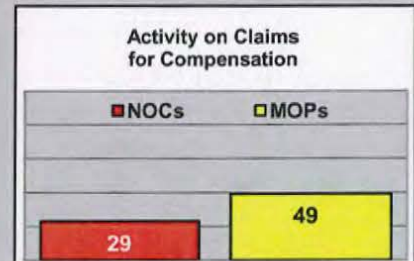
**Percent of Lost Time First Reports Denied**  
(Initial Indemnity NOCs / Lost Time First Reports)

**17%**



**Percent of Claims for Compensation Denied**  
(Initial Indemnity NOCs / Claims for Compensation)

**37%**

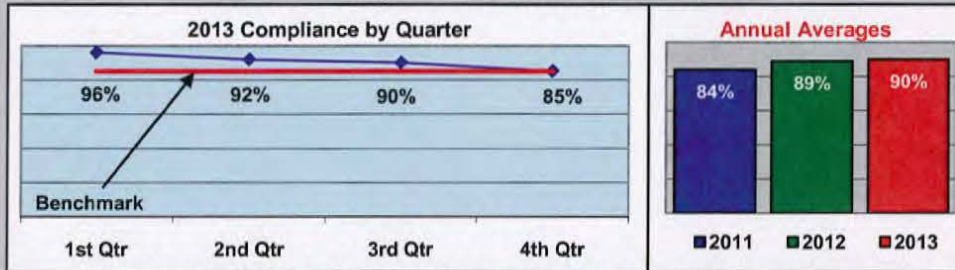




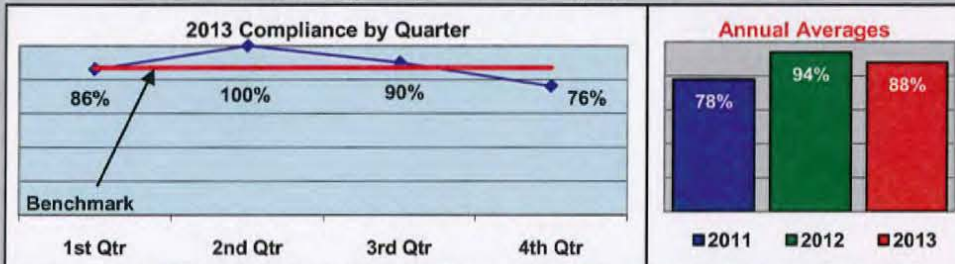
**Annual Compliance Report**  
01/01/2013 -12/31/2013

**CANNON COCHRAN MANAGEMENT SERVICES**

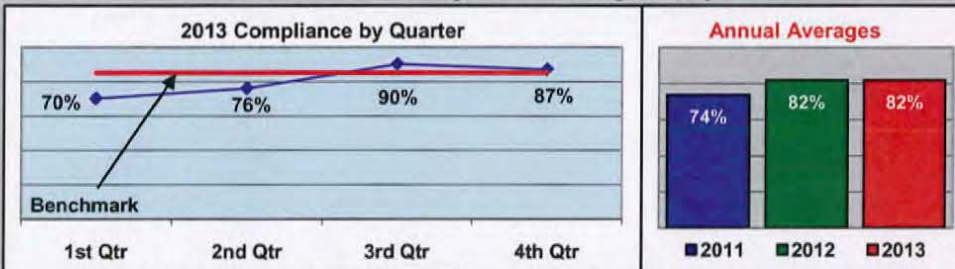
**Lost Time First Report Filing Compliance**



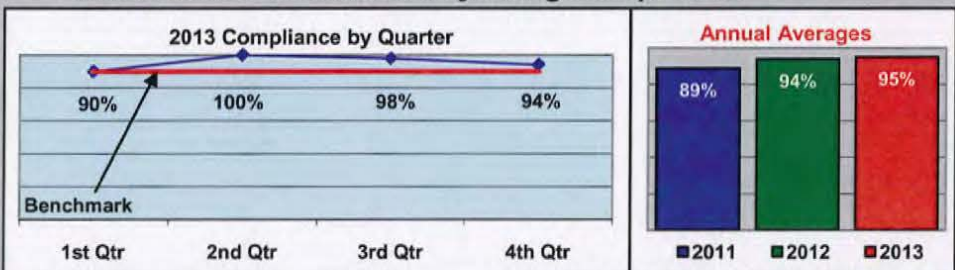
**Initial Indemnity Payment Compliance**



**Initial Memorandum of Payment Filing Compliance**



**Initial Notice of Controversy Filing Compliance**



**Summary**

Cannon Cochran Management Services is a third party administrator that administered claims in 2013 for the following rating companies:

ACE Insurance  
Arch Insurance  
Great Falls Insurance  
Federal Insurance  
New Hampshire Insurance  
Old Republic Insurance  
Protective Insurance  
Safety National Casualty  
XL Specialty Insurance Co.

and self-insured employers:

City of Lewiston  
Greater Portland V  
Lepage Bakeries  
Lewiston School Department  
Maine McDonalds Operators  
Maine Turnpike Authority  
S D Warren  
University of Maine System

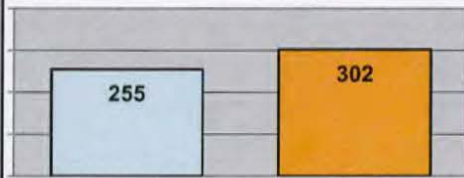
**Utilization Analysis**

**Lost Time First Reports Received**



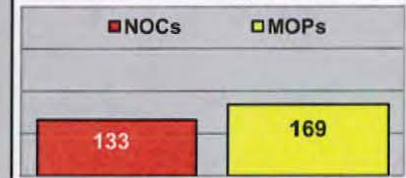
**Activity on Lost Time First Reports**

□ No Activity Required    ■ Claims for Compensation



**Activity on Claims for Compensation**

■ NOCs    ■ MOPs



**Percent of Lost Time First Reports Denied**

(Initial Indemnity NOCs / Lost Time First Reports)

**24%**

**Percent of Claims for Compensation Denied**

(Initial Indemnity NOCs / Claims for Compensation)

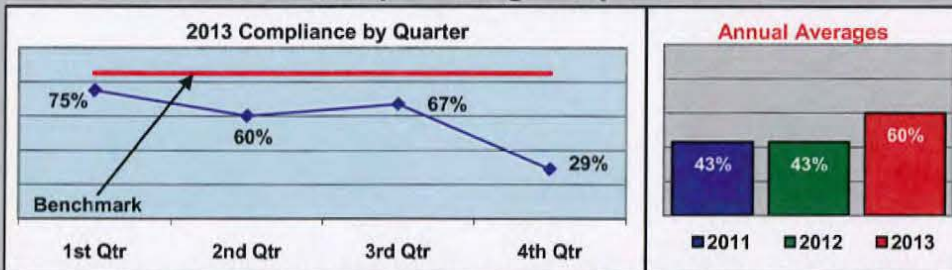
**44%**



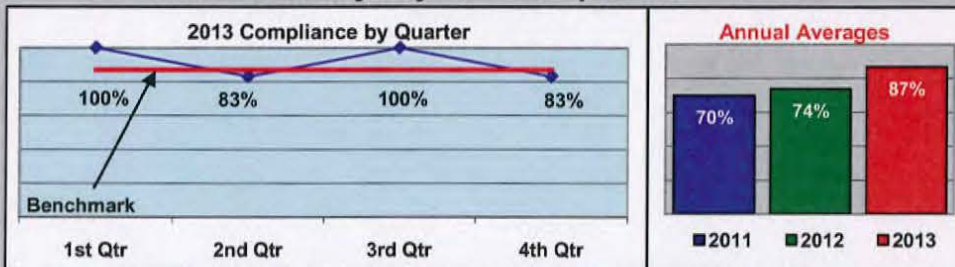
# Annual Compliance Report 01/01/2013 -12/31/2013

## CHUBB INSURANCE

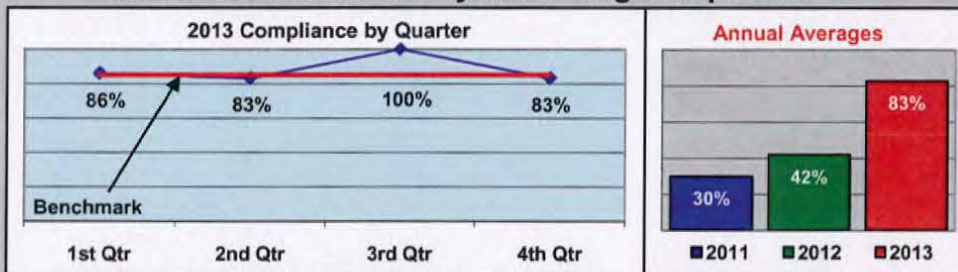
### Lost Time First Report Filing Compliance



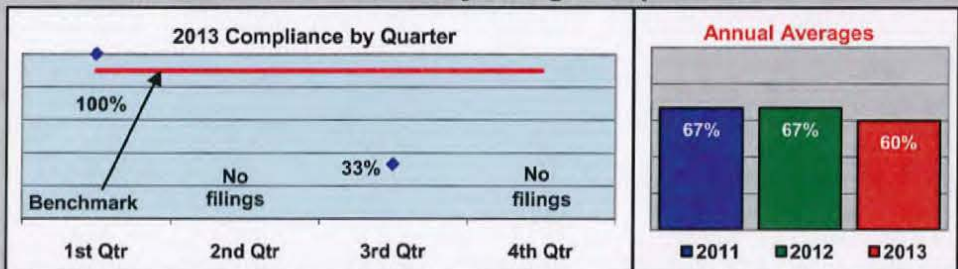
### Initial Indemnity Payment Compliance



### Initial Memorandum of Payment Filing Compliance



### Initial Notice of Controversy Filing Compliance



### Summary

Chubb Insurance is an insurer that administered its own claims and used third parties to administer claims in 2013 under the following rating companies:

Chubb Indemnity Insurance  
Federal Insurance  
Great Northern Insurance  
Pacific Indemnity  
Vigilant Insurance

Chubb Insurance used the following third parties in 2013:

Cannon Cochran Management Svcs.  
Gallagher Bassett Services

### Utilization Analysis

#### Lost Time First Reports Received



#### Percent of Lost Time First Reports Denied (Initial Indemnity NOCs / Lost Time First Reports)

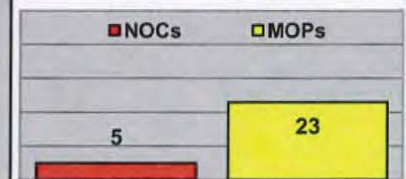
13%

#### Activity on Lost Time First Reports

□ No Activity Required ■ Claims for Compensation



#### Activity on Claims for Compensation



#### Percent of Claims for Compensation Denied (Initial Indemnity NOCs / Claims for Compensation)

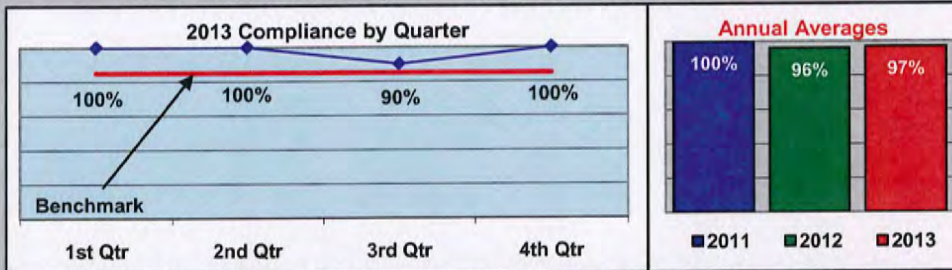
18%



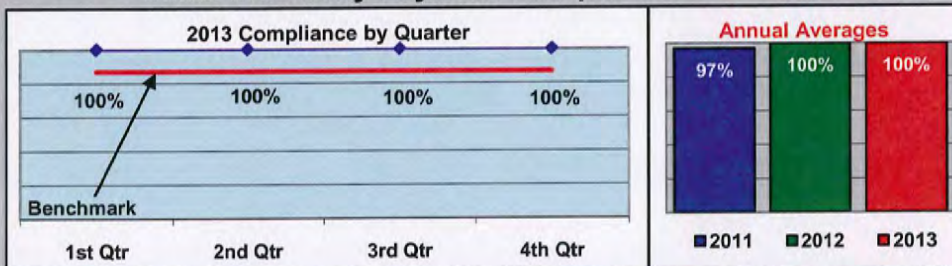
# Annual Compliance Report 01/01/2013 -12/31/2013

## CITY OF BANGOR

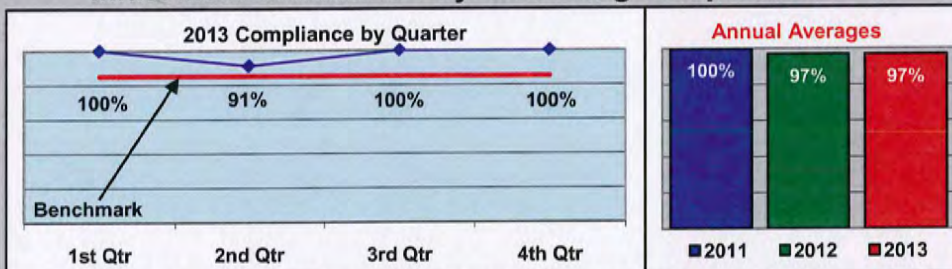
### Lost Time First Report Filing Compliance



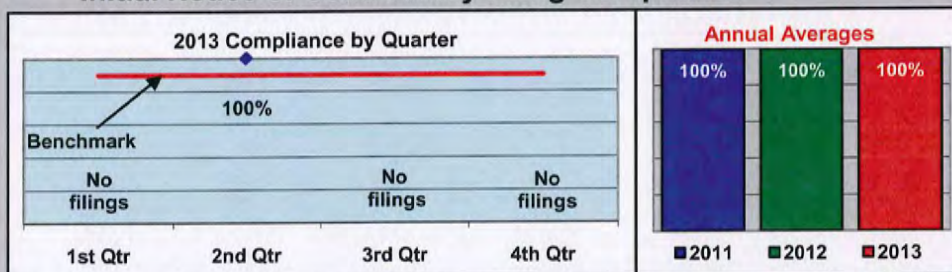
### Initial Indemnity Payment Compliance



### Initial Memorandum of Payment Filing Compliance



### Initial Notice of Controversy Filing Compliance



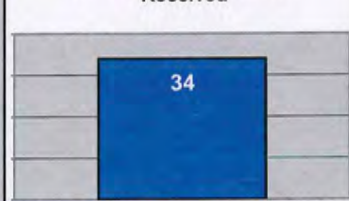
### Summary

City of Bangor is a self-insured employer that administered its own claims in 2013 under the following name:

City of Bangor

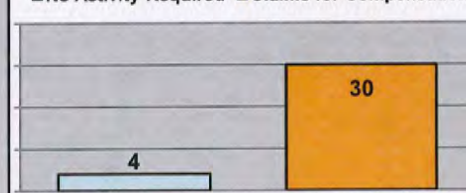
### Utilization Analysis

#### Lost Time First Reports Received

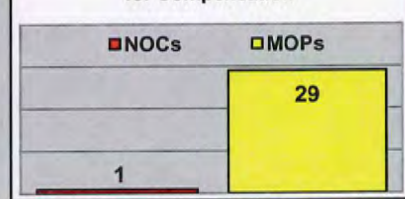


#### Activity on Lost Time First Reports

□ No Activity Required □ Claims for Compensation



#### Activity on Claims for Compensation



#### Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

3%

#### Percent of Claims for Compensation Denied

(Initial Indemnity NOCs / Claims for Compensation)

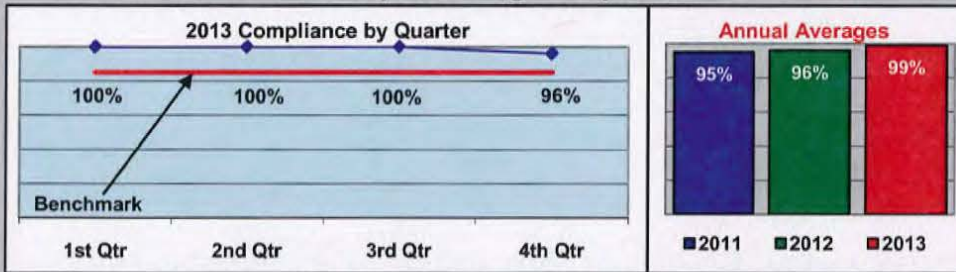
3%



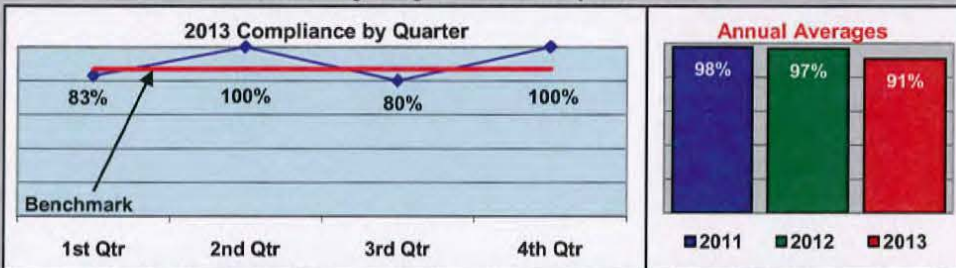
**Annual Compliance Report**  
01/01/2013 -12/31/2013

**CLAIMS MANAGEMENT (WALMART)**

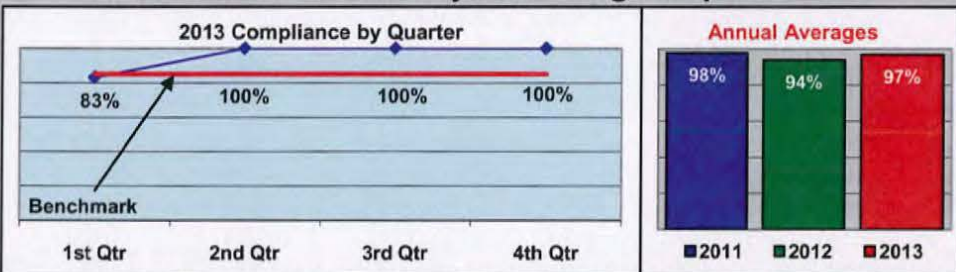
**Lost Time First Report Filing Compliance**



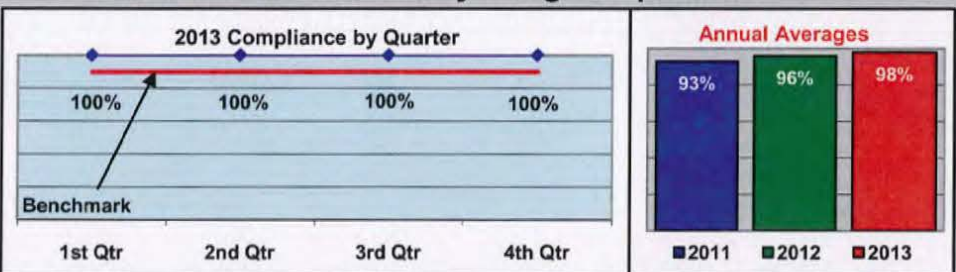
**Initial Indemnity Payment Compliance**



**Initial Memorandum of Payment Filing Compliance**



**Initial Notice of Controversy Filing Compliance**



**Summary**

Claims Management (Walmart) is a third party administrator that administered claims in 2013 for the following rating companies:

Illinois National Insurance  
Ins. Co. of the State of Pennsylvania  
New Hampshire Insurance

**Utilization Analysis**

**Lost Time First Reports Received**



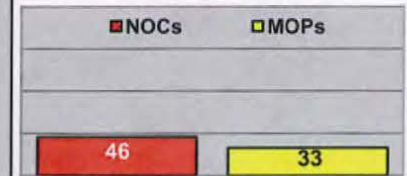
**Activity on Lost Time First Reports**

□ No Activity Required    ■ Claims for Compensation



**Activity on Claims for Compensation**

■ NOCs    ■ MOPs



**Percent of Lost Time First Reports Denied**

(Initial Indemnity NOCs / Lost Time First Reports)

**25%**

**Percent of Claims for Compensation Denied**

(Initial Indemnity NOCs / Claims for Compensation)

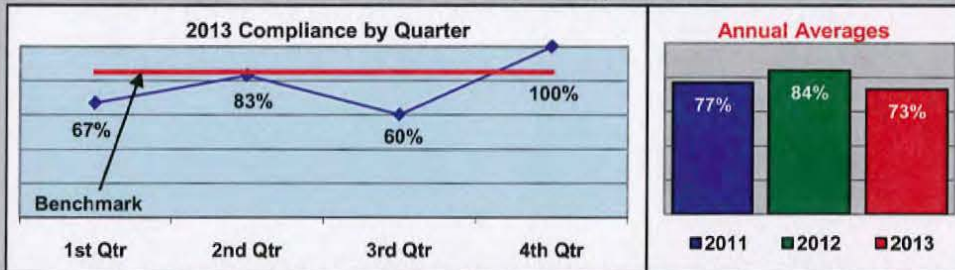
**58%**



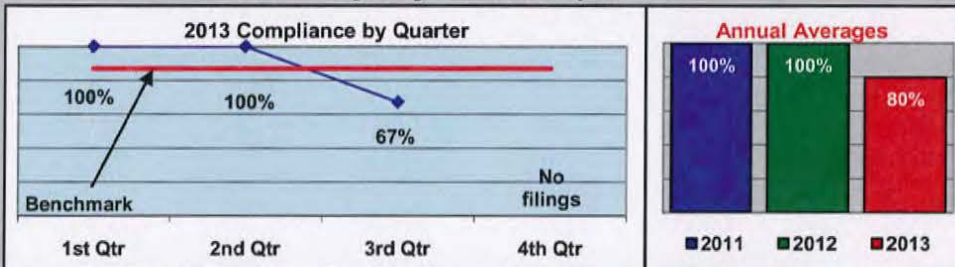
# Annual Compliance Report 01/01/2013 -12/31/2013

## CNA INSURANCE

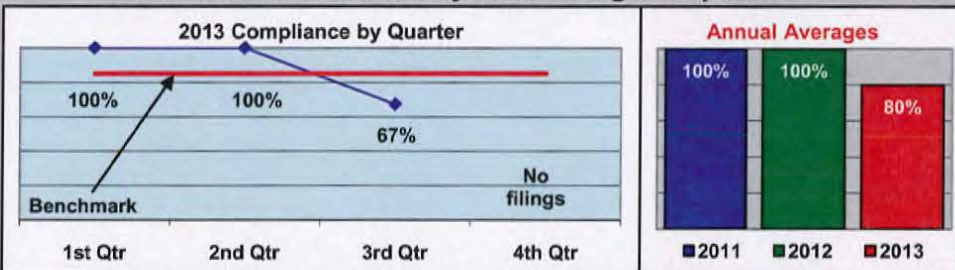
### Lost Time First Report Filing Compliance



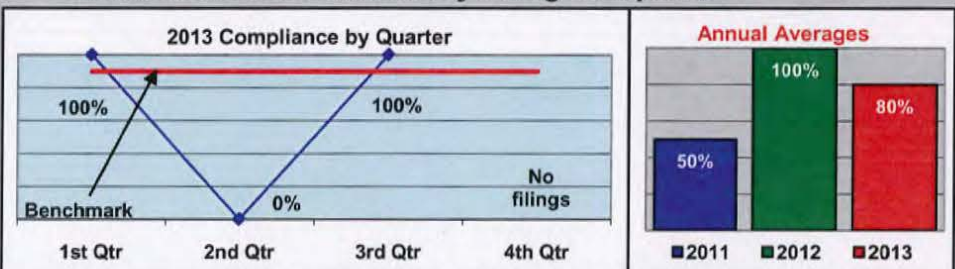
### Initial Indemnity Payment Compliance



### Initial Memorandum of Payment Filing Compliance



### Initial Notice of Controversy Filing Compliance



### Summary

CNA Insurance is an insurer that administered its own claims in 2013 under the following rating companies:

American Casualty Co. of Reading  
Continental Casualty  
National Fire Ins. Co. of Hartford  
Transportation Insurance Company

### Utilization Analysis

#### Lost Time First Reports Received



#### Activity on Lost Time First Reports

□ No Activity Required □ Claims for Compensation



#### Activity on Claims for Compensation

■ NOCs □ MOPs



**Percent of Lost Time First Reports Denied**  
(Initial Indemnity NOCs / Lost Time First Reports)

33%

**Percent of Claims for Compensation Denied**  
(Initial Indemnity NOCs / Claims for Compensation)

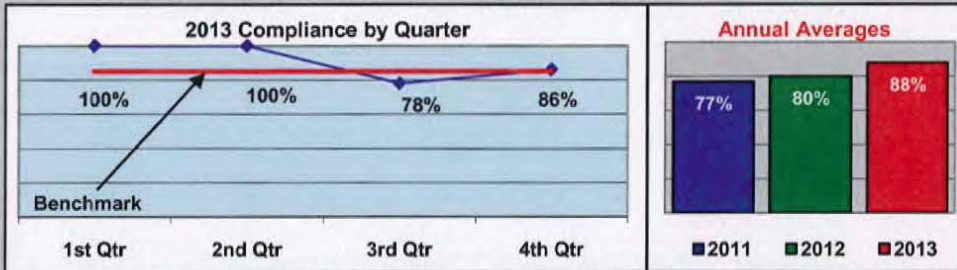
50%



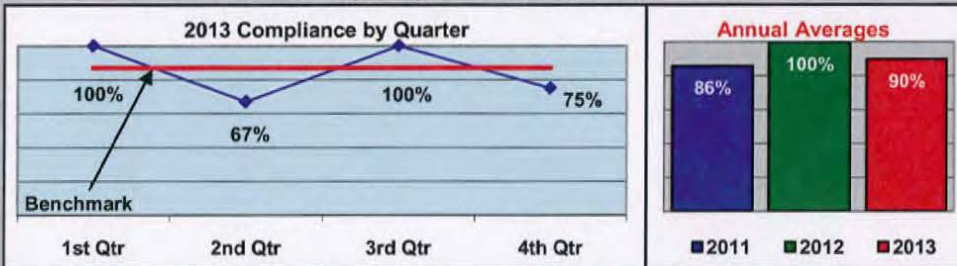
**Annual Compliance Report**  
01/01/2013 -12/31/2013

**CONSTITUTION STATE SERVICES**

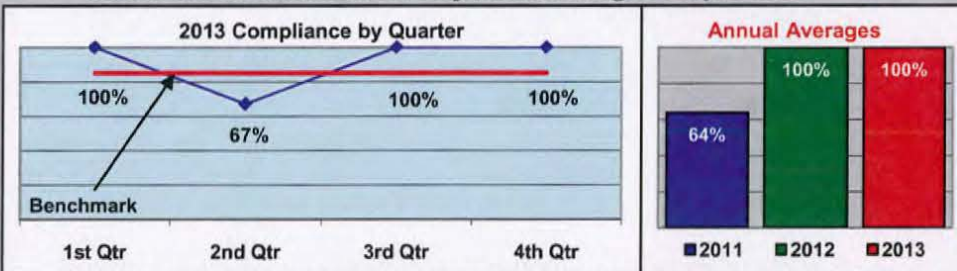
**Lost Time First Report Filing Compliance**



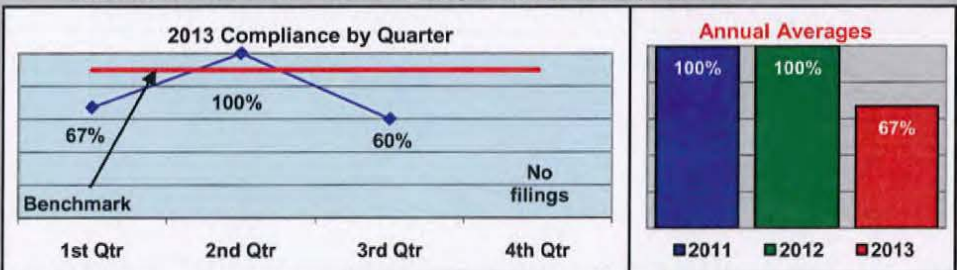
**Initial Indemnity Payment Compliance**



**Initial Memorandum of Payment Filing Compliance**



**Initial Notice of Controversy Filing Compliance**



**Summary**

Constitution State Services is a third party administrator that administered claims in 2013 for the following rating companies:

ACE Insurance  
Indemnity Ins. Co. of No. America

and self-insured employer:

S D Warren

**Utilization Analysis**

**Lost Time First Reports Received**

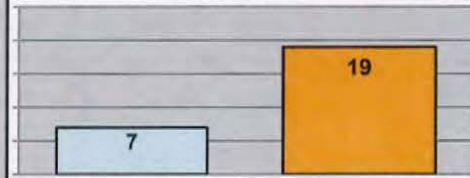


**Percent of Lost Time First Reports Denied**  
(Initial Indemnity NOCs / Lost Time First Reports)

**35%**

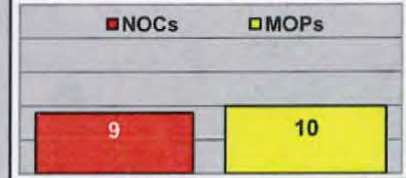
**Activity on Lost Time First Reports**

□ No Activity Required   ■ Claims for Compensation



**Activity on Claims for Compensation**

■ NOCs   ■ MOPs



**Percent of Claims for Compensation Denied**  
(Initial Indemnity NOCs / Claims for Compensation)

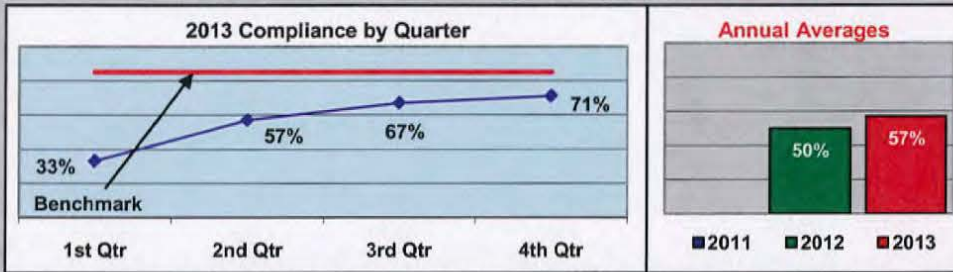
**47%**



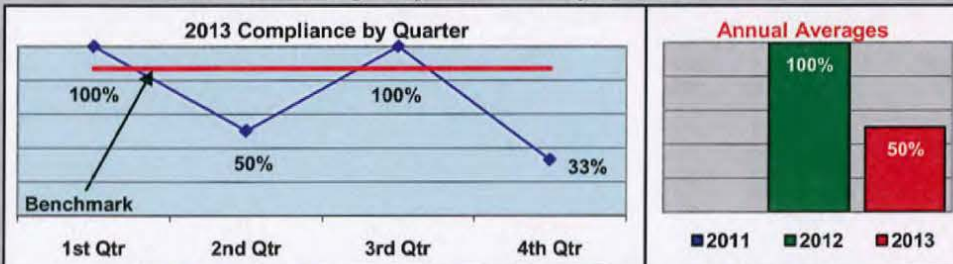
**Annual Compliance Report**  
**01/01/2013 -12/31/2013**

**CORVEL ENTERPRISE COMP.**

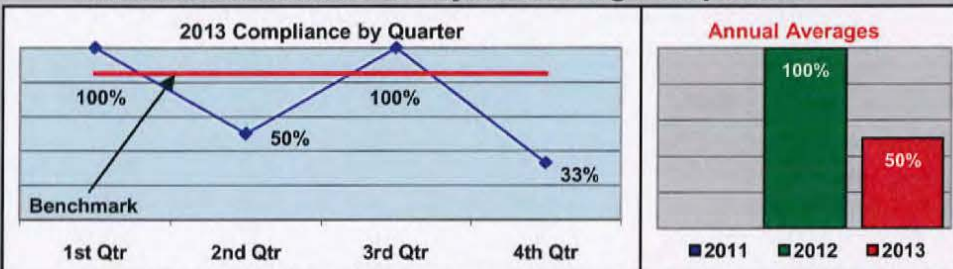
**Lost Time First Report Filing Compliance**



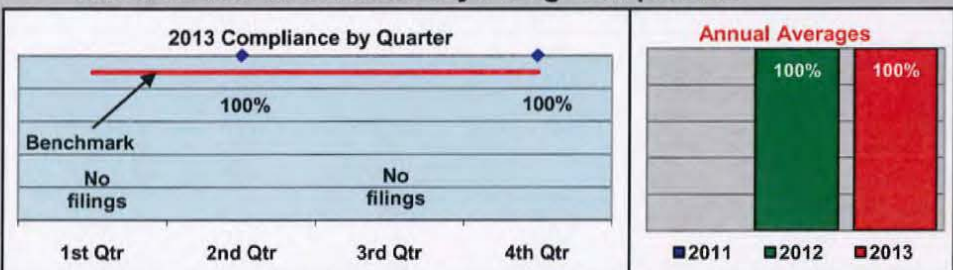
**Initial Indemnity Payment Compliance**



**Initial Memorandum of Payment Filing Compliance**



**Initial Notice of Controversy Filing Compliance**



**Summary**

CorVel Enterprise Comp. is a third party administrator that administered claims in 2013 for the following rating companies:

GuideOne Mutual Insurance Co.  
Hartford Ins. Co. of the Midwest  
New Hampshire Insurance  
Old Republic Insurance  
Safety National Insurance  
Trumbull Insurance  
XL Insurance America

**Utilization Analysis**

**Lost Time First Reports Received**

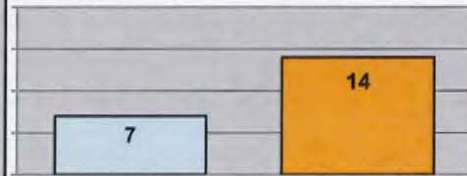


**Percent of Lost Time First Reports Denied**  
*(Initial Indemnity NOCs / Lost Time First Reports)*

**29%**

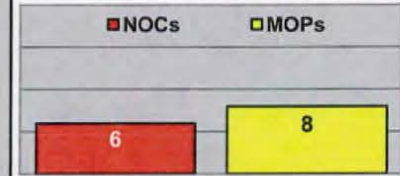
**Activity on Lost Time First Reports**

□ No Activity Required ■ Claims for Compensation



**Activity on Claims for Compensation**

■ NOCs ■ MOPs



**Percent of Claims for Compensation Denied**  
*(Initial Indemnity NOCs / Claims for Compensation)*

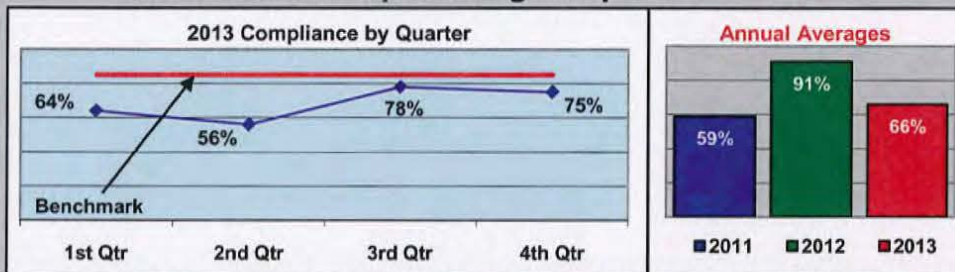
**43%**



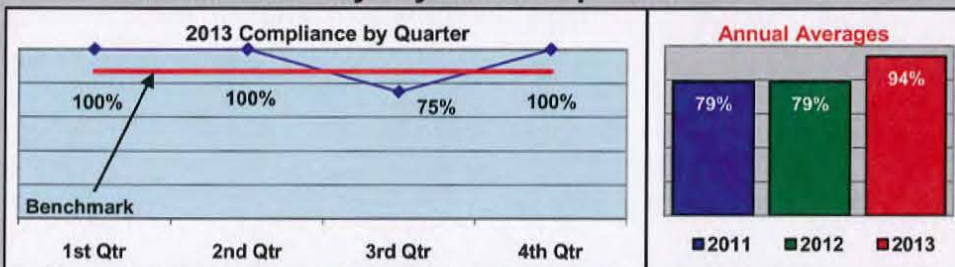
**Annual Compliance Report**  
01/01/2013 -12/31/2013

**COTTINGHAM & BUTLER CLAIMS SERVICES**

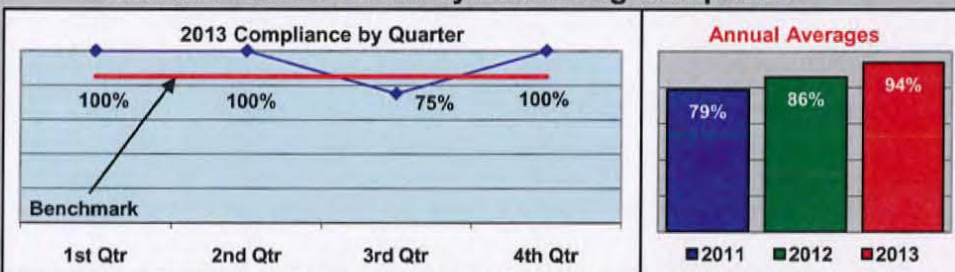
**Lost Time First Report Filing Compliance**



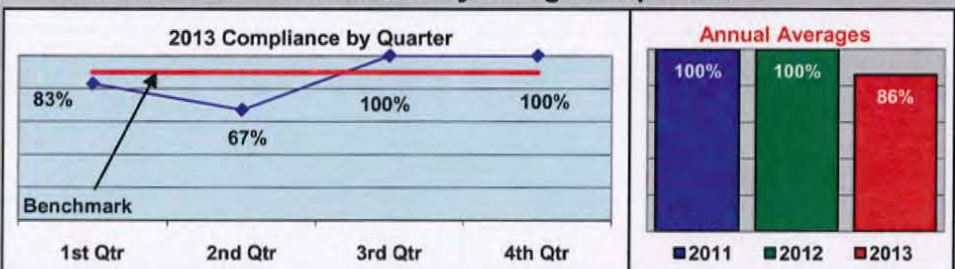
**Initial Indemnity Payment Compliance**



**Initial Memorandum of Payment Filing Compliance**



**Initial Notice of Controversy Filing Compliance**



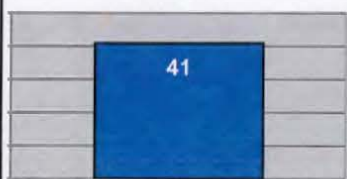
**Summary**

Cottingham & Butler Claims Services is a third party administrator that administered claims in 2013 for the following rating companies:

American Zurich Insurance  
Sparta Insurance  
Vanliner Insurance

**Utilization Analysis**

**Lost Time First Reports Received**



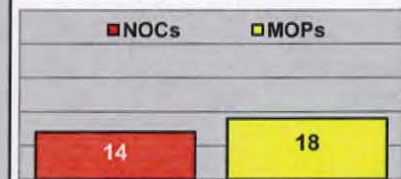
**Activity on Lost Time First Reports**

□ No Activity Required    ■ Claims for Compensation



**Activity on Claims for Compensation**

■ NOCs    ■ MOPs



**Percent of Lost Time First Reports Denied**

(Initial Indemnity NOCs / Lost Time First Reports)

**34%**

**Percent of Claims for Compensation Denied**

(Initial Indemnity NOCs / Claims for Compensation)

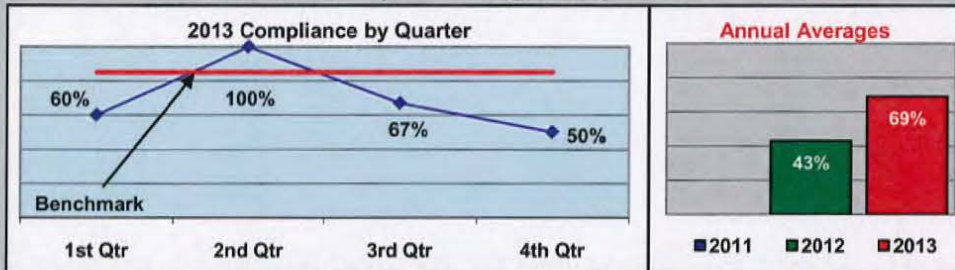
**44%**



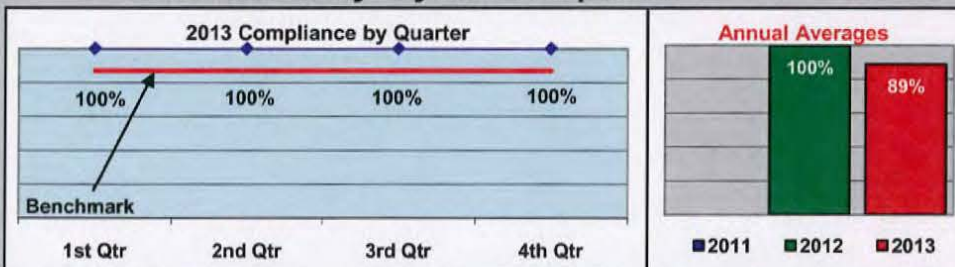
**Annual Compliance Report**  
01/01/2013 -12/31/2013

**ELECTRIC INSURANCE**

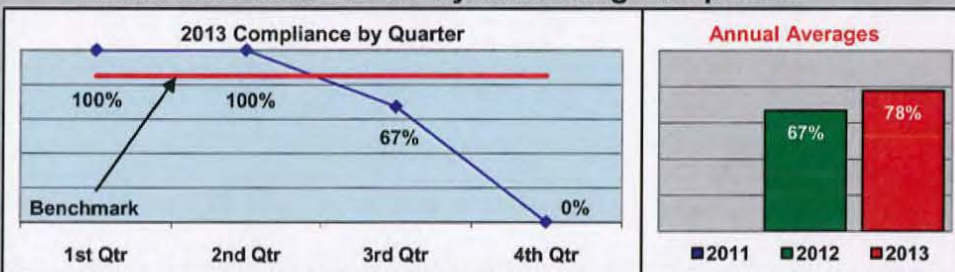
**Lost Time First Report Filing Compliance**



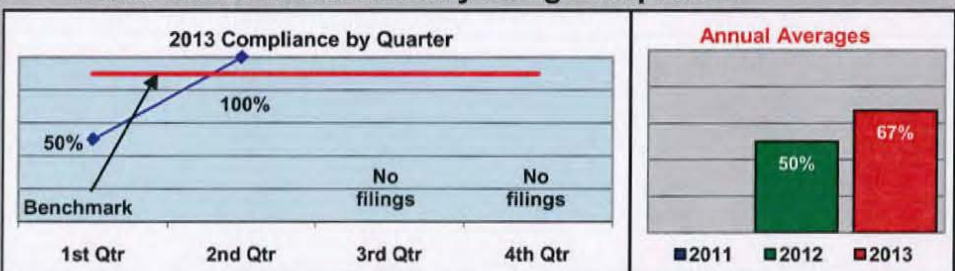
**Initial Indemnity Payment Compliance**



**Initial Memorandum of Payment Filing Compliance**



**Initial Notice of Controversy Filing Compliance**



**Summary**

Electric Insurance is an insurer that used a third party to administer claims in 2013 under the following rating company:

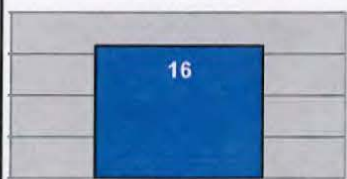
Electric Insurance

Electric Insurance used the following third party in 2013:

Sedgwick Claims Management Svcs.

**Utilization Analysis**

**Lost Time First Reports Received**



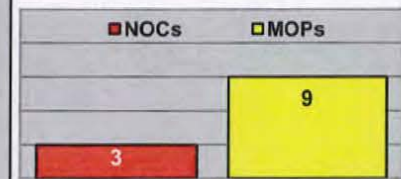
**Activity on Lost Time First Reports**

□ No Activity Required    ■ Claims for Compensation



**Activity on Claims for Compensation**

■ NOCs    ■ MOPs



**Percent of Lost Time First Reports Denied**

(Initial Indemnity NOCs / Lost Time First Reports)

**19%**

**Percent of Claims for Compensation Denied**

(Initial Indemnity NOCs / Claims for Compensation)

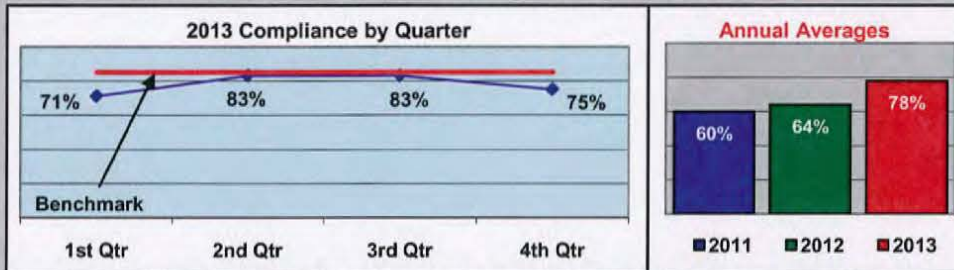
**25%**



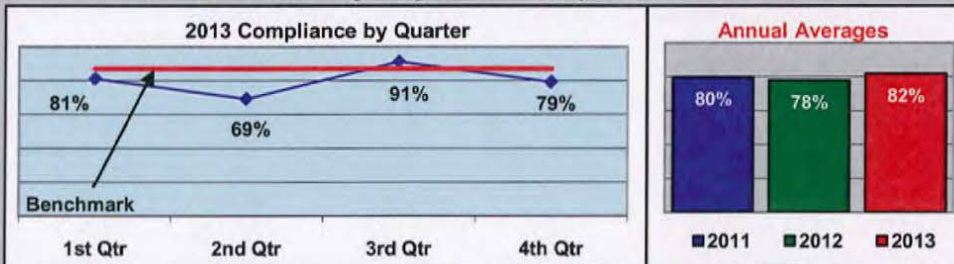
# Annual Compliance Report 01/01/2013 -12/31/2013

## ESIS

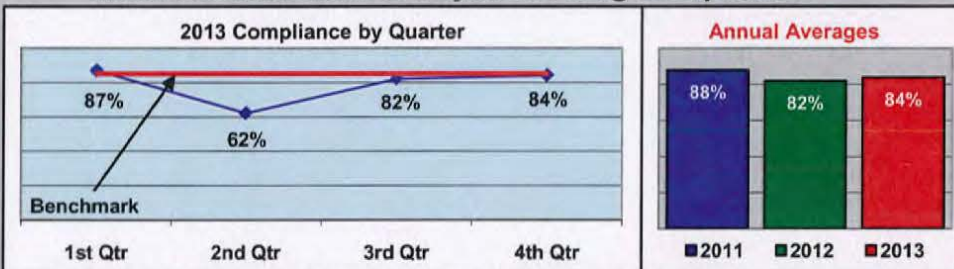
### Lost Time First Report Filing Compliance



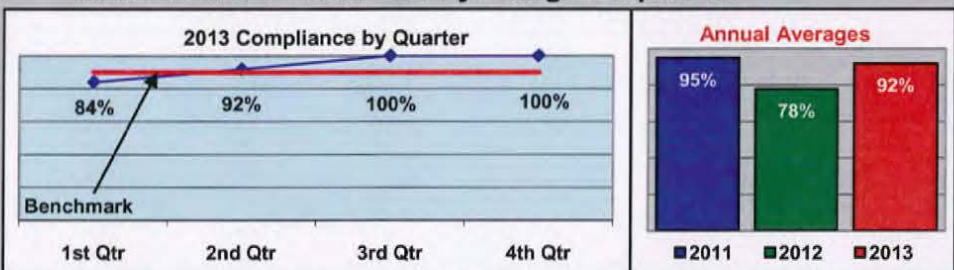
### Initial Indemnity Payment Compliance



### Initial Memorandum of Payment Filing Compliance



### Initial Notice of Controversy Filing Compliance



### Summary

ESIS is a third party administrator that administered claims in 2013 for the following rating companies:

ACE Insurance  
American Zurich Insurance  
Indemnity Ins. Co. of No. America  
Ins. Co. of the State of Pennsylvania  
New Hampshire Insurance  
Old Republic Insurance  
XL Insurance America

and self-insured employers:

Georgia-Pacific Corporation  
Unifirst Corporation

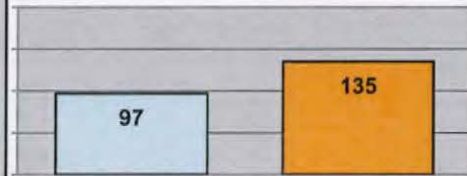
### Utilization Analysis

#### Lost Time First Reports Received



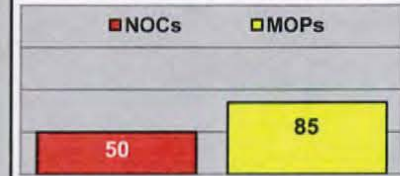
#### Activity on Lost Time First Reports

□ No Activity Required ■ Claims for Compensation



#### Activity on Claims for Compensation

■ NOCs ■ MOPs



#### Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

22%

#### Percent of Claims for Compensation Denied

(Initial Indemnity NOCs / Claims for Compensation)

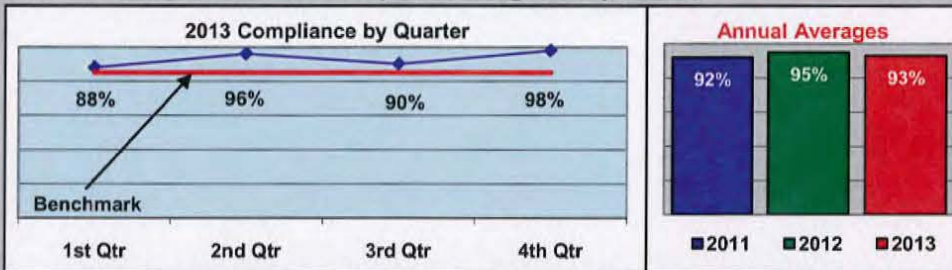
37%



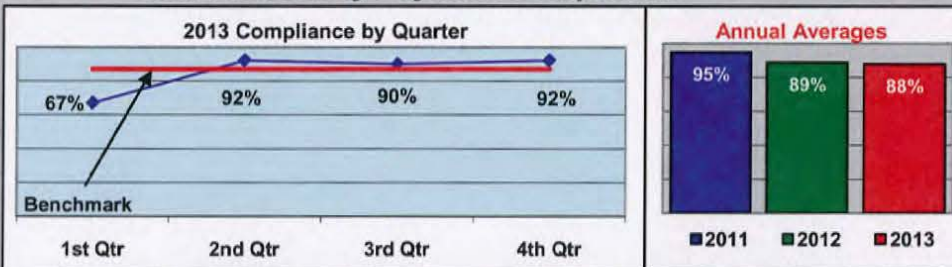
# Annual Compliance Report 01/01/2013 -12/31/2013

## FUTURECOMP

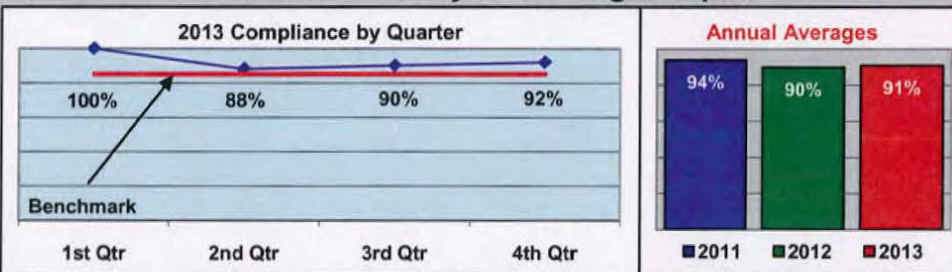
### Lost Time First Report Filing Compliance



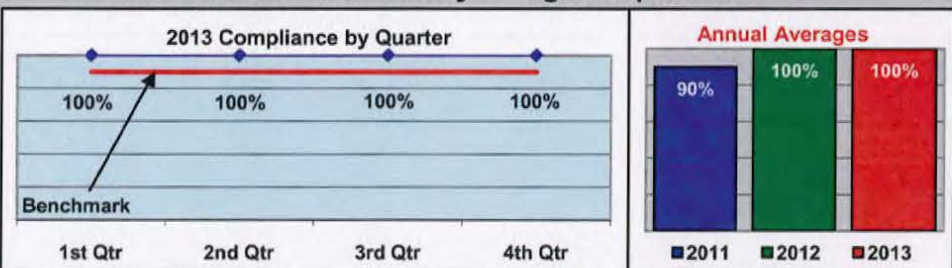
### Initial Indemnity Payment Compliance



### Initial Memorandum of Payment Filing Compliance



### Initial Notice of Controversy Filing Compliance

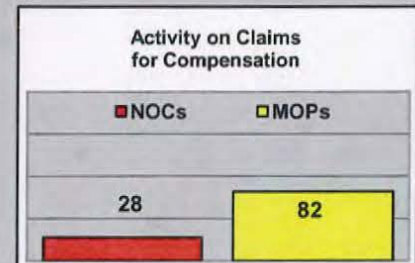
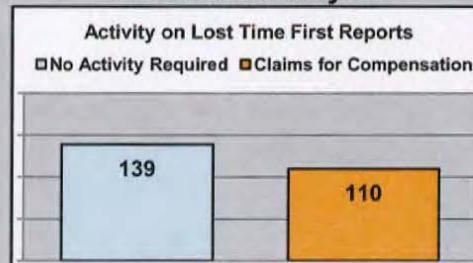


### Summary

FutureComp is a third party administrator that administered claims in 2013 for the following self-insured employers:

Central Maine Healthcare  
Central Maine Longterm Care  
Maine Merchants WC Trust Fund

### Utilization Analysis



**Percent of Lost Time First Reports Denied**  
(Initial Indemnity NOCs / Lost Time First Reports)

11%

**Percent of Claims for Compensation Denied**  
(Initial Indemnity NOCs / Claims for Compensation)

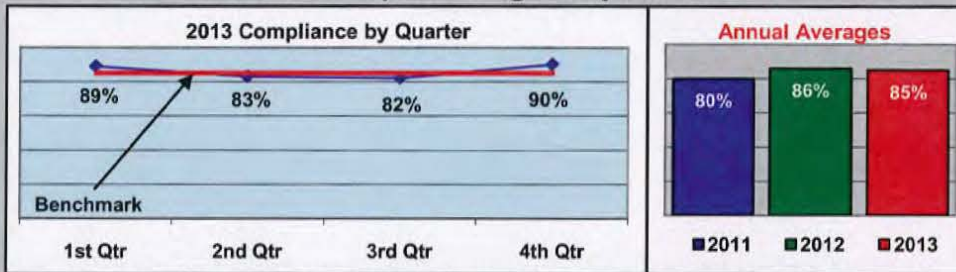
25%



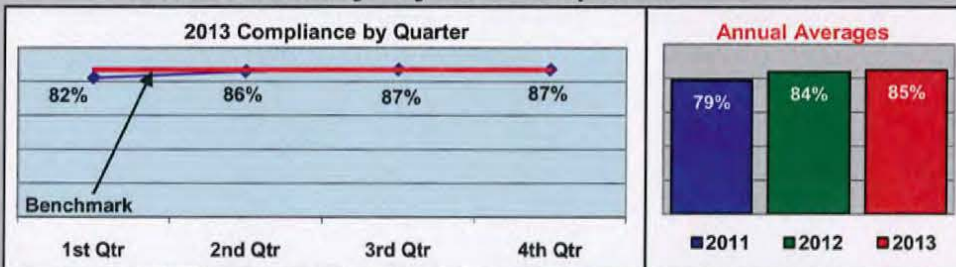
# Annual Compliance Report 01/01/2013 -12/31/2013

## GALLAGHER BASSETT SERVICES

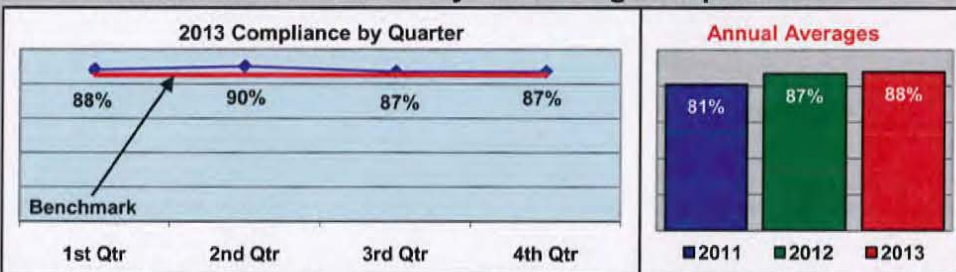
### Lost Time First Report Filing Compliance



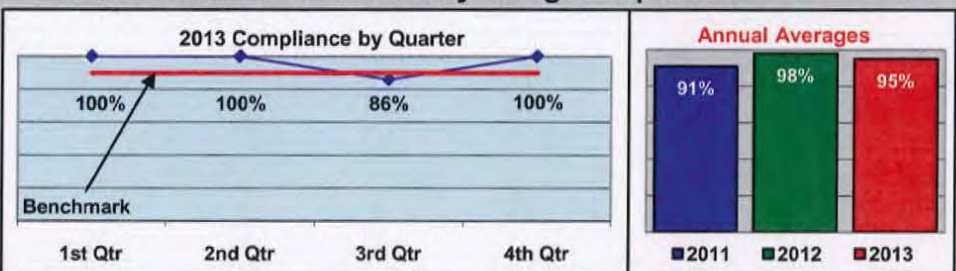
### Initial Indemnity Payment Compliance



### Initial Memorandum of Payment Filing Compliance



### Initial Notice of Controversy Filing Compliance



### Summary

Gallagher Bassett Services is a third party administrator that administered claims in 2013 for the following rating companies:

ACE Insurance  
American Casualty Co. of Reading  
American Zurich Insurance  
Arch Insurance  
Atlantic Specialty Insurance  
Chubb Indemnity Insurance  
Discover Property & Casualty Ins.  
Federal Insurance  
Fidelity & Guaranty Insurance  
Greenwich Insurance  
Hartford Accident & Indemnity  
Hartford Fire Insurance  
Hartford Underwriters Insurance  
Indemnity Ins. Co. of No. America  
Ins. Co. of the State of Pennsylvania  
Manufacturers Alliance Insurance  
New Hampshire Insurance  
Old Republic General Insurance  
Old Republic Insurance  
OneBeacon America Insurance  
OneBeacon Insurance  
Pennsylvania Mfg. Association  
Pennsylvania Mfg. Indemnity Co.  
Praetorian Insurance  
Safety National Casualty  
Trumbull Insurance  
Twin City Fire Insurance  
United States Fidelity & Guaranty  
XL Insurance America  
XL Specialty Insurance Co.  
Zurich American Insurance

and the following self-insured employer:

Columbia Forest Products

### Utilization Analysis

#### Lost Time First Reports Received



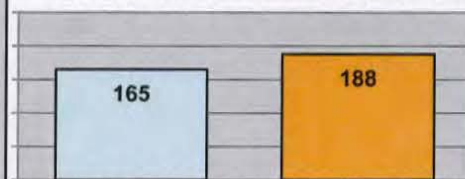
#### Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

18%

#### Activity on Lost Time First Reports

□ No Activity Required ■ Claims for Compensation



#### Activity on Claims for Compensation

■ NOCs ■ MOPs



#### Percent of Claims for Compensation Denied

(Initial Indemnity NOCs / Claims for Compensation)

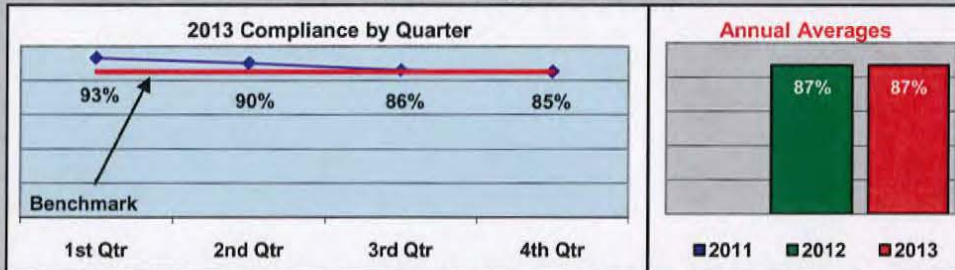
35%



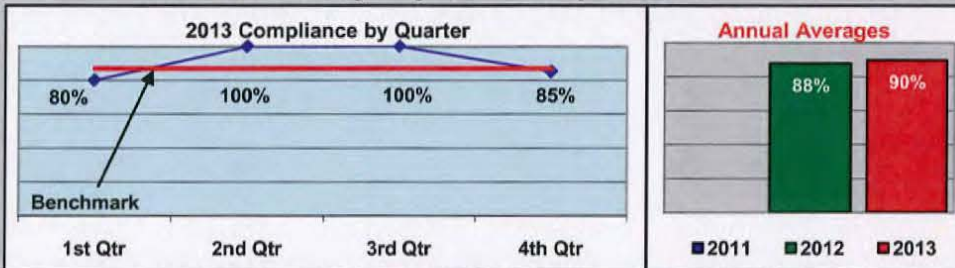
**Annual Compliance Report**  
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**GREAT FALLS INSURANCE**

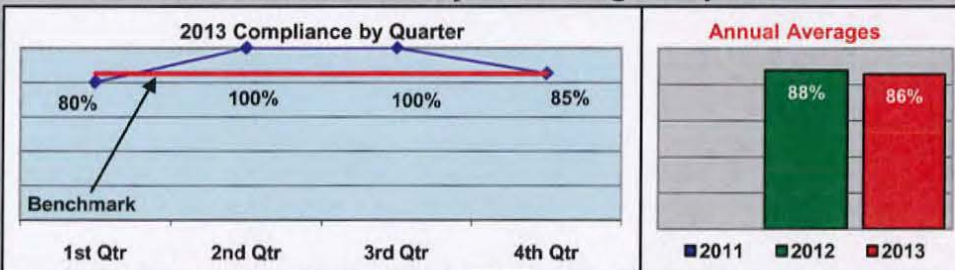
**Lost Time First Report Filing Compliance**



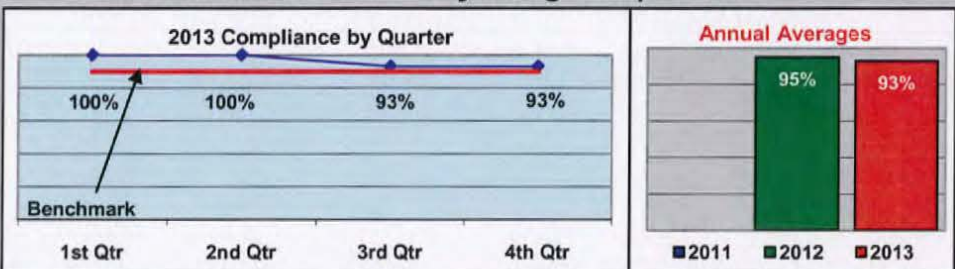
**Initial Indemnity Payment Compliance**



**Initial Memorandum of Payment Filing Compliance**



**Initial Notice of Controversy Filing Compliance**



**Summary**

Great Falls Insurance is an insurer that used a third party to administer claims in 2013 under the following rating company:

Great Falls Insurance

Great Falls Insurance used the following third party in 2013:

Cannon Cochran Management Svcs.

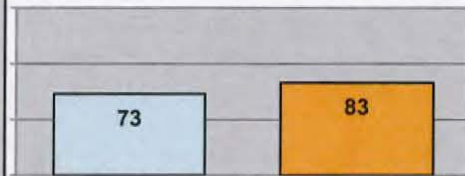
**Utilization Analysis**

**Lost Time First Reports Received**



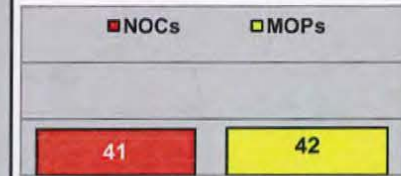
**Activity on Lost Time First Reports**

□ No Activity Required    ■ Claims for Compensation



**Activity on Claims for Compensation**

■ NOCs    ■ MOPs



**Percent of Lost Time First Reports Denied**

(Initial Indemnity NOCs / Lost Time First Reports)

**26%**

**Percent of Claims for Compensation Denied**

(Initial Indemnity NOCs / Claims for Compensation)

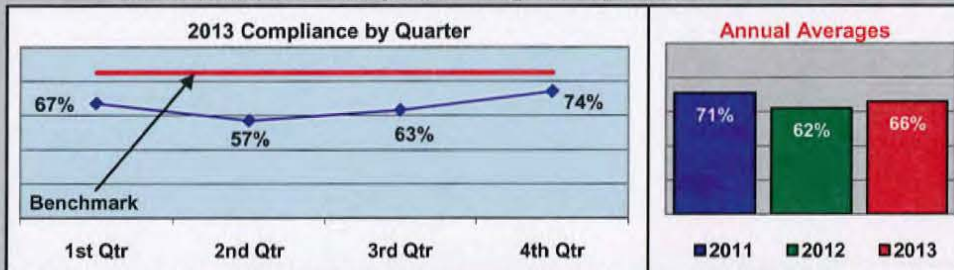
**49%**



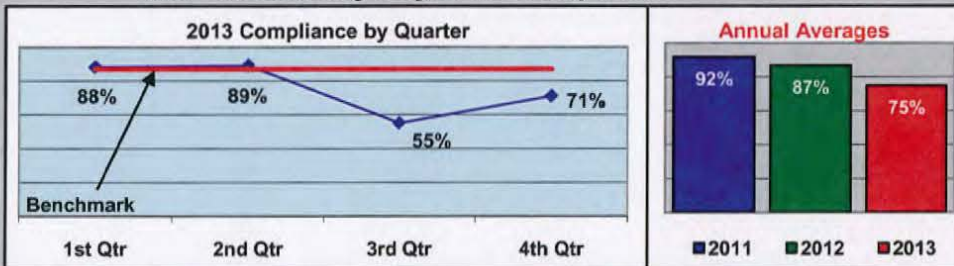
# Annual Compliance Report 01/01/2013 -12/31/2013

## GUARD INSURANCE

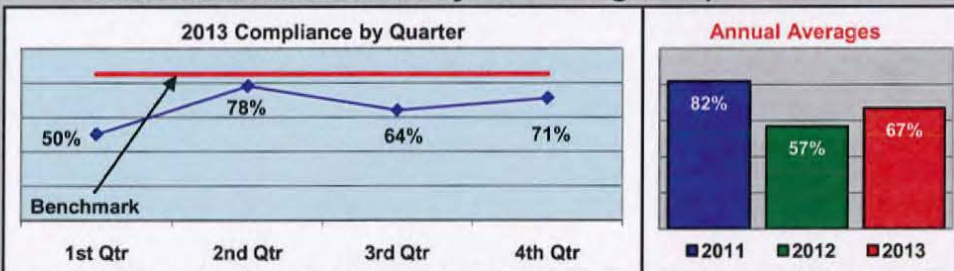
### Lost Time First Report Filing Compliance



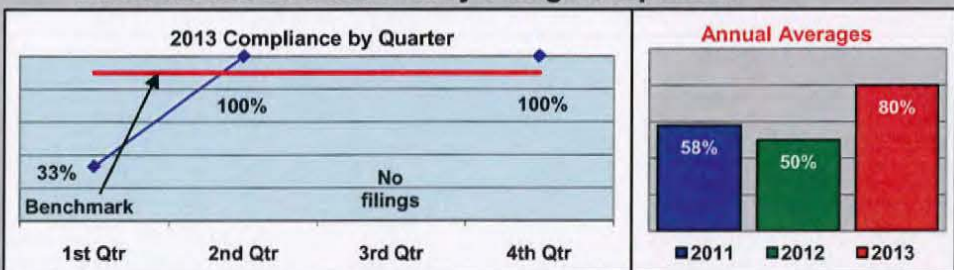
### Initial Indemnity Payment Compliance



### Initial Memorandum of Payment Filing Compliance



### Initial Notice of Controversy Filing Compliance

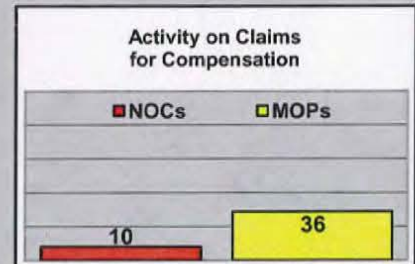
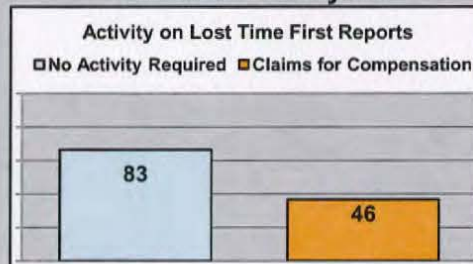


### Summary

Guard Insurance is an insurer that administered its own claims in 2013 under the following rating companies:

Amguard Insurance  
Eastguard Insurance  
Norguard Insurance

### Utilization Analysis



**Percent of Lost Time First Reports Denied**  
(Initial Indemnity NOCs / Lost Time First Reports)

8%

**Percent of Claims for Compensation Denied**  
(Initial Indemnity NOCs / Claims for Compensation)

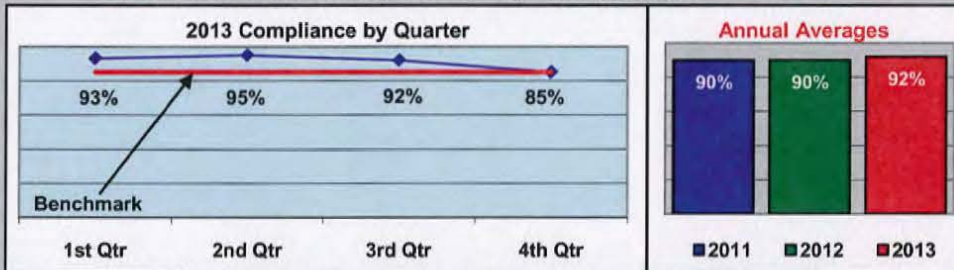
22%



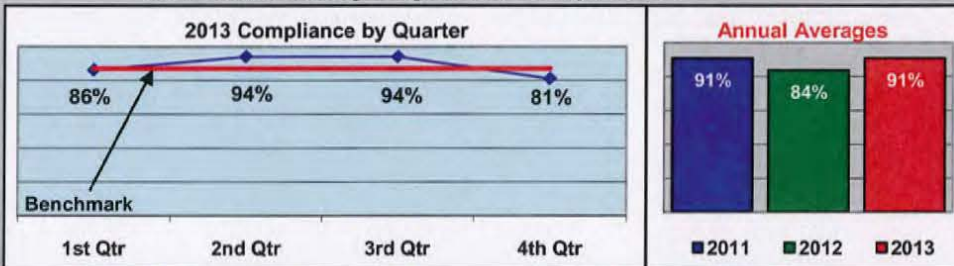
**Annual Compliance Report  
01/01/2013 -12/31/2013**

**HANNAFORD BROTHERS**

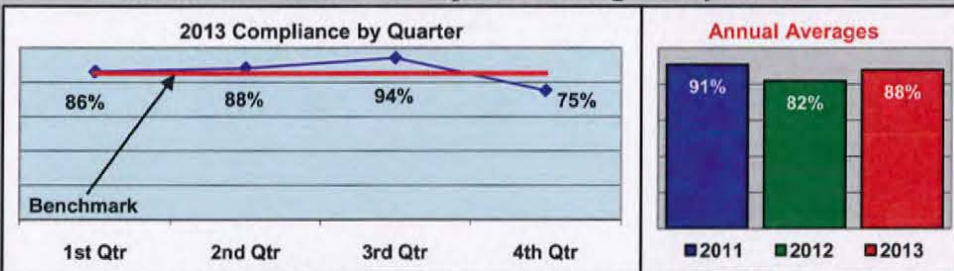
**Lost Time First Report Filing Compliance**



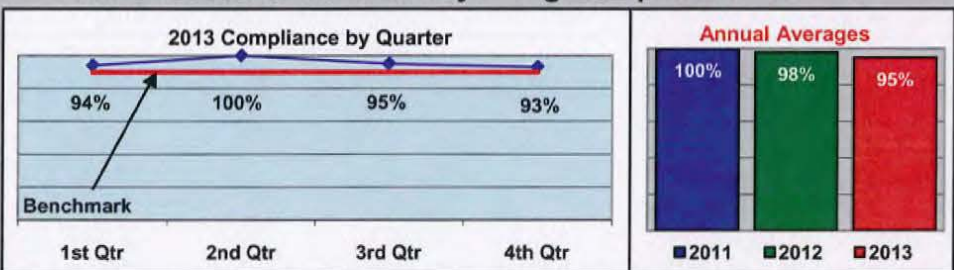
**Initial Indemnity Payment Compliance**



**Initial Memorandum of Payment Filing Compliance**



**Initial Notice of Controversy Filing Compliance**

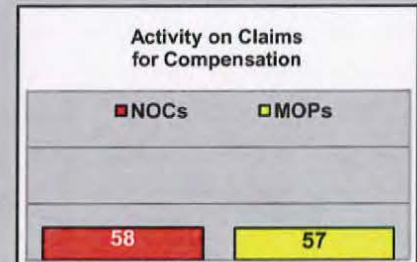
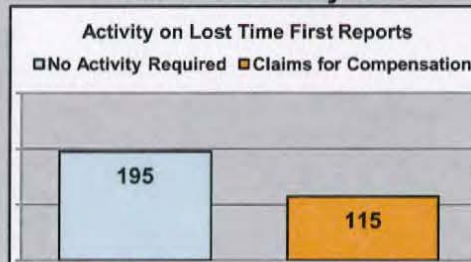


**Summary**

Hannaford Brothers is a self-insured employer that administered its own claims in 2013 under the following name:

Hannaford Brothers

**Utilization Analysis**



**Percent of Lost Time First Reports Denied**  
(Initial Indemnity NOCs / Lost Time First Reports)

**19%**

**Percent of Claims for Compensation Denied**  
(Initial Indemnity NOCs / Claims for Compensation)

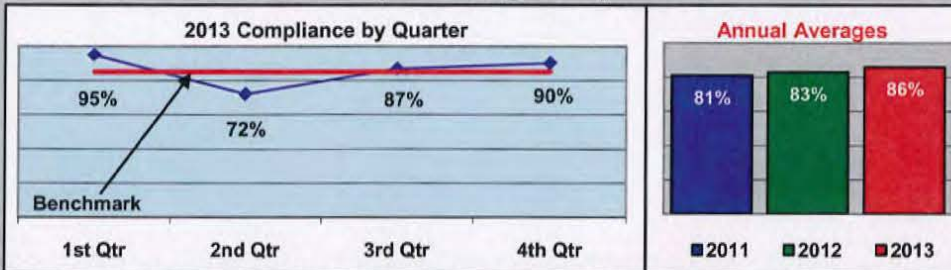
**50%**



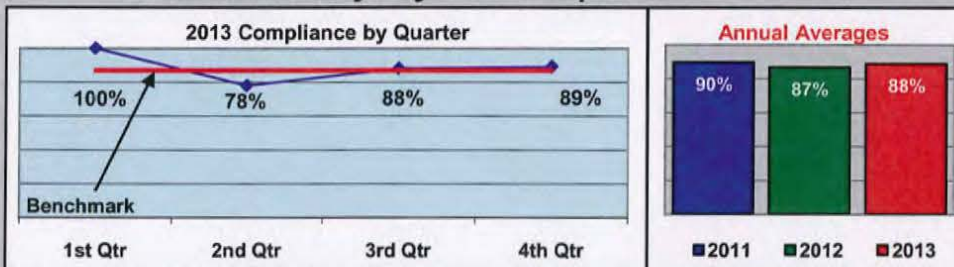
**Annual Compliance Report**  
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**HANOVER INSURANCE**

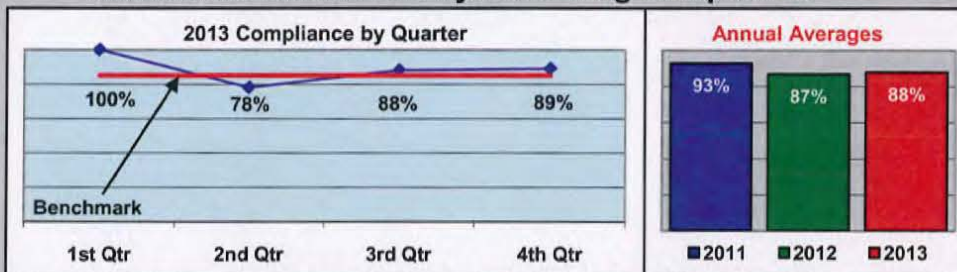
**Lost Time First Report Filing Compliance**



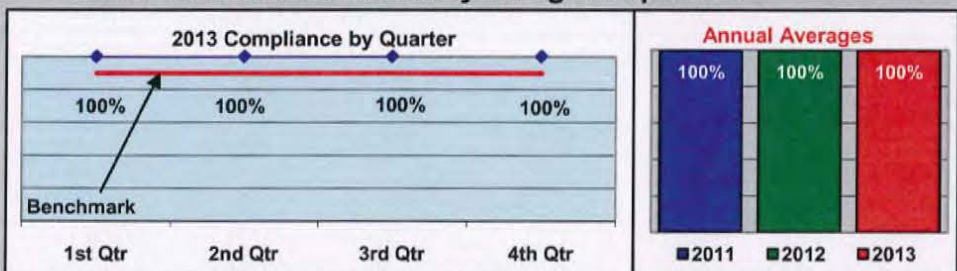
**Initial Indemnity Payment Compliance**



**Initial Memorandum of Payment Filing Compliance**



**Initial Notice of Controversy Filing Compliance**



**Summary**

Hanover Insurance is an insurer that administered its own claims in 2013 under the following rating companies:

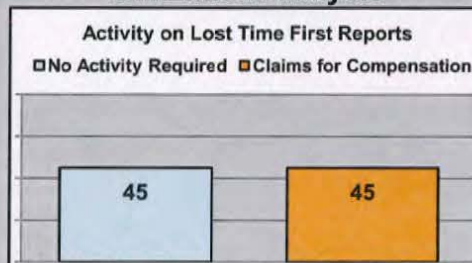
Allmerica Financial Benefit Ins.  
Citizens Insurance Co. of America  
Hanover Insurance Co.  
Massachusetts Bay Insurance Co.

**Utilization Analysis**



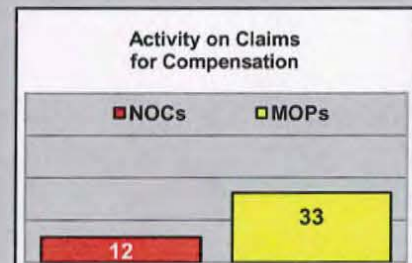
**Percent of Lost Time First Reports Denied**  
(Initial Indemnity NOCs / Lost Time First Reports)

**13%**



**Percent of Claims for Compensation Denied**  
(Initial Indemnity NOCs / Claims for Compensation)

**27%**

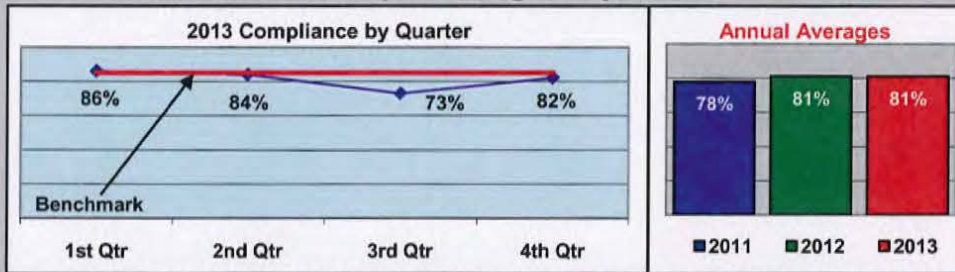




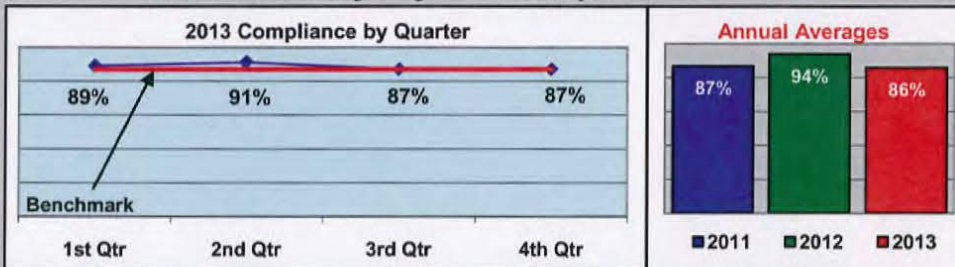
**Annual Compliance Report**  
01/01/2013 -12/31/2013

**HARTFORD INSURANCE**

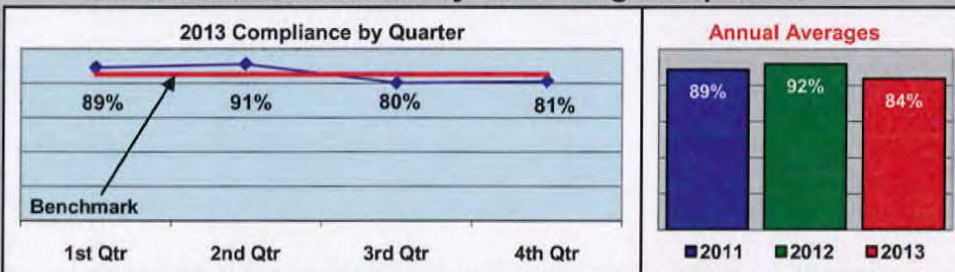
**Lost Time First Report Filing Compliance**



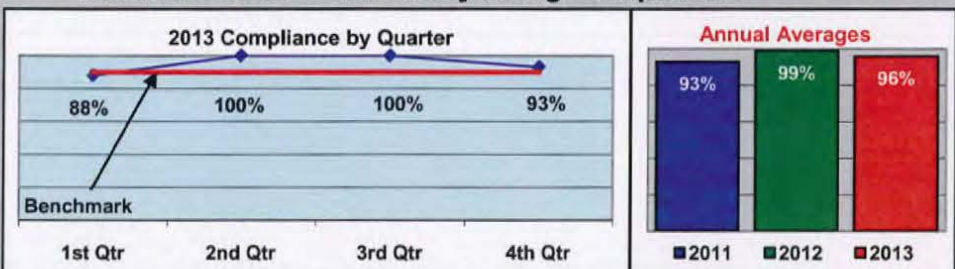
**Initial Indemnity Payment Compliance**



**Initial Memorandum of Payment Filing Compliance**



**Initial Notice of Controversy Filing Compliance**



**Summary**

Hartford Insurance is an insurer that administered its own claims and used third parties to administer claims in 2013 under the following rating companies:

Hartford Accident & Indemnity  
Hartford Casualty Insurance Co.  
Hartford Fire Insurance Co.  
Hartford Insurance of the Midwest  
Hartford Underwriters Insurance  
Property & Casualty Insurance Co.  
Sentinel Insurance Co.  
Trumbull Insurance  
Twin City Fire Insurance Co.

Hartford Insurance used the following third parties in 2013:

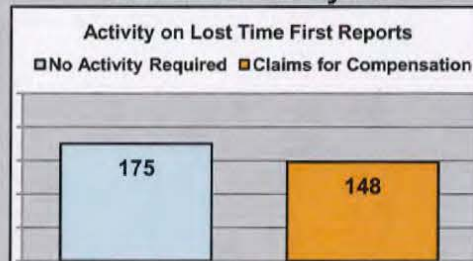
Broadspire Services  
CorVel Enterprise Comp.  
F.A. Richard  
Gallagher Bassett Services  
Sedwick Claims Management Svcs.  
Tristar Risk Enterprise Management  
York Risk Services

**Utilization Analysis**



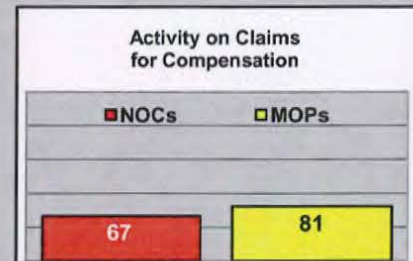
**Percent of Lost Time First Reports Denied**  
(Initial Indemnity NOCs / Lost Time First Reports)

**21%**



**Percent of Claims for Compensation Denied**  
(Initial Indemnity NOCs / Claims for Compensation)

**45%**

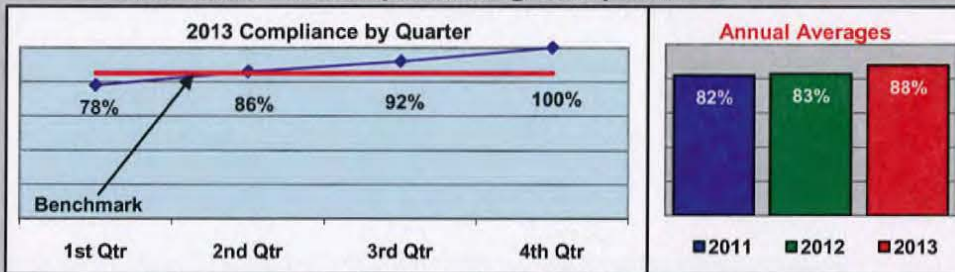




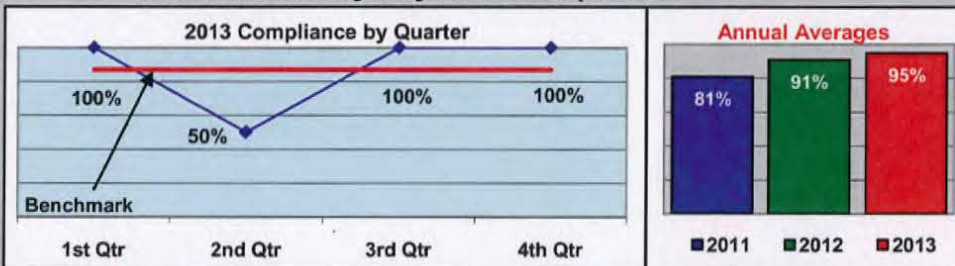
**Annual Compliance Report**  
01/01/2013 -12/31/2013

**HELMSMAN MANAGEMENT SERVICES**

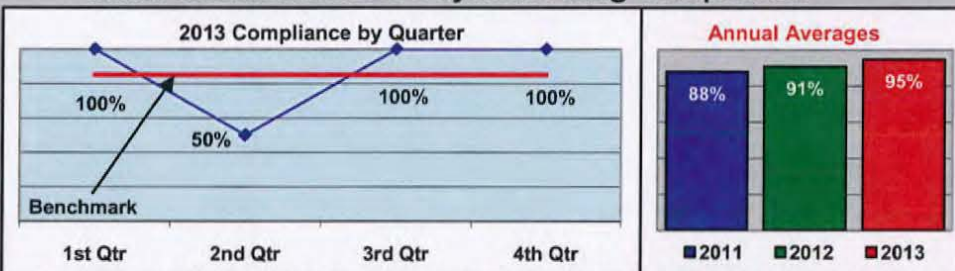
**Lost Time First Report Filing Compliance**



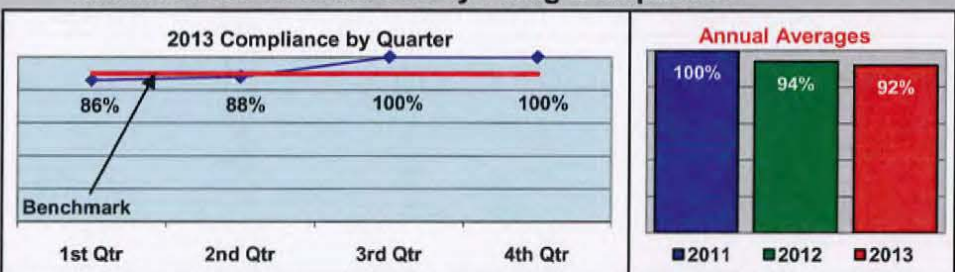
**Initial Indemnity Payment Compliance**



**Initial Memorandum of Payment Filing Compliance**



**Initial Notice of Controversy Filing Compliance**



**Summary**

Helmsman Management Services is a third party administrator that administered claims in 2013 for the following rating companies:

ACE Insurance  
Arch Insurance  
Indemnity Ins. Co. of No. America  
Liberty Insurance  
New Hampshire Insurance  
Old Republic Insurance

and self-insured employers:

Asplundh Tree Expert  
S D Warren

**Utilization Analysis**

**Lost Time First Reports Received**

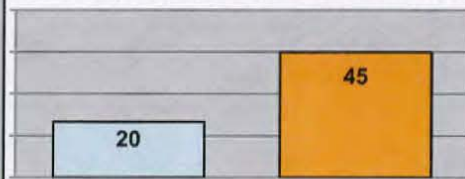


**Percent of Lost Time First Reports Denied**  
(Initial Indemnity NOCs / Lost Time First Reports)

**38%**

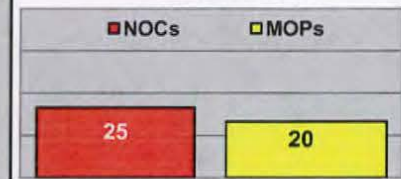
**Activity on Lost Time First Reports**

□ No Activity Required    ■ Claims for Compensation



**Activity on Claims for Compensation**

■ NOCs    ■ MOPs



**Percent of Claims for Compensation Denied**  
(Initial Indemnity NOCs / Claims for Compensation)

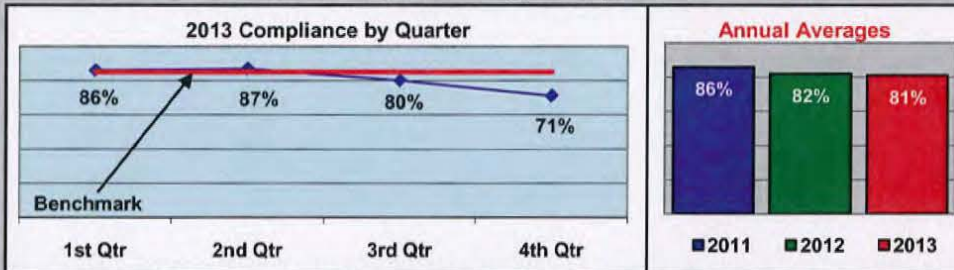
**56%**



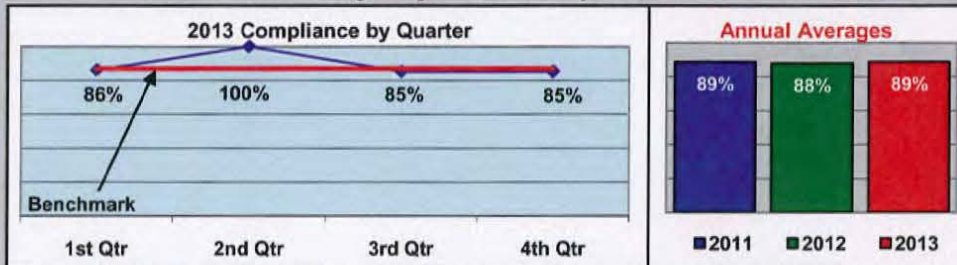
**Annual Compliance Report**  
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**LIBERTY MUTUAL INSURANCE**

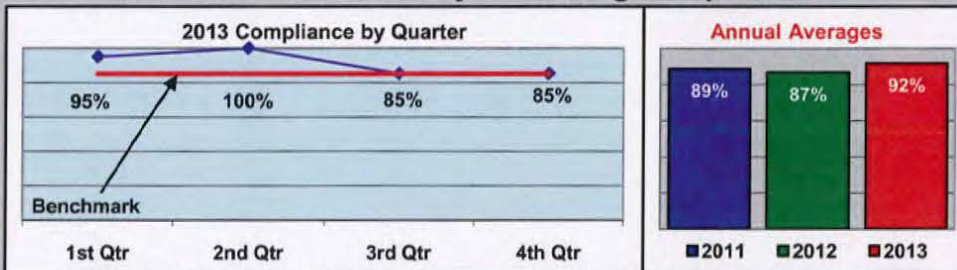
**Lost Time First Report Filing Compliance**



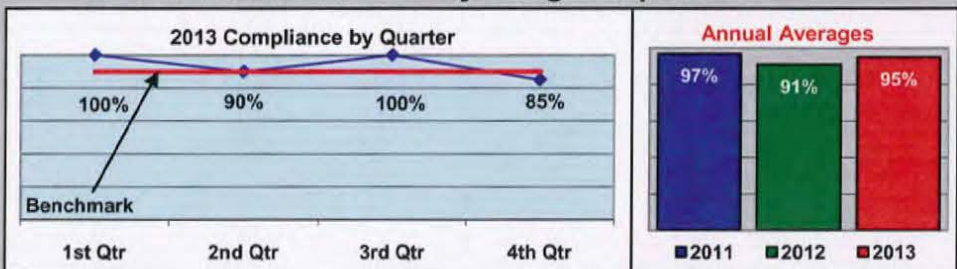
**Initial Indemnity Payment Compliance**



**Initial Memorandum of Payment Filing Compliance**



**Initial Notice of Controversy Filing Compliance**



**Summary**

Liberty Mutual Insurance is an insurer that administered its own claims and used a third party to administer claims in 2013 under the following rating companies:

Employers Insurance Co. of Wausau  
First Liberty Insurance  
Liberty Insurance  
Liberty Mutual Fire Insurance  
Liberty Mutual Insurance Co.  
LM Insurance  
The Ohio Casualty Insurance Co.  
Wausau Business Insurance  
Wausau Underwriters Insurance

Liberty Mutual Insurance used the following third party in 2013:

Helmsman Management Services

**Utilization Analysis**

**Lost Time First Reports Received**

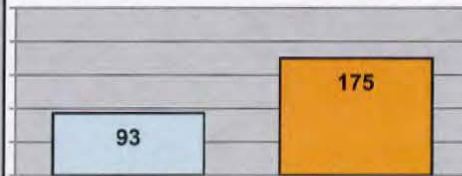


**Percent of Lost Time First Reports Denied**  
(Initial Indemnity NOCs / Lost Time First Reports)

**30%**

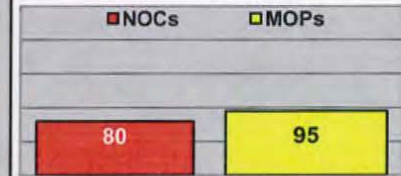
**Activity on Lost Time First Reports**

□ No Activity Required    ■ Claims for Compensation



**Activity on Claims for Compensation**

■ NOCs    ■ MOPs



**Percent of Claims for Compensation Denied**  
(Initial Indemnity NOCs / Claims for Compensation)

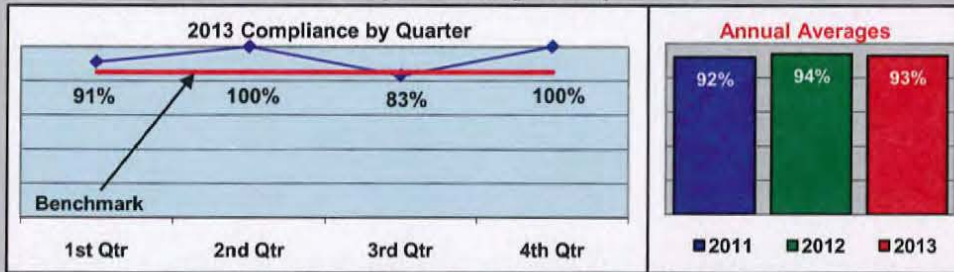
**46%**



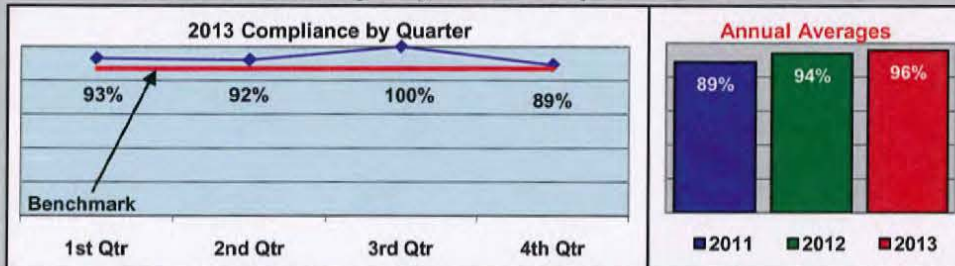
**Annual Compliance Report**  
01/01/2013 -12/31/2013

**MAINE AUTOMOBILE DEALERS ASSOCIATION**

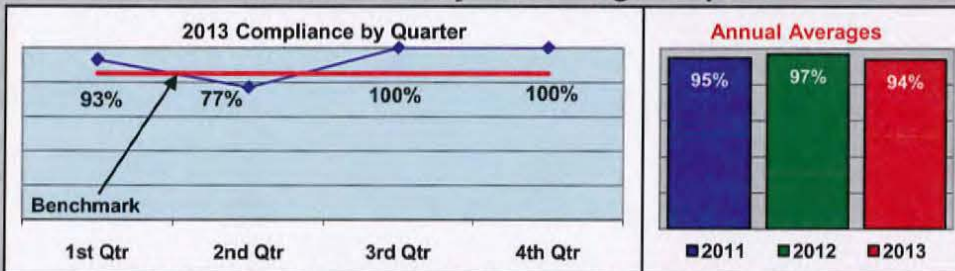
**Lost Time First Report Filing Compliance**



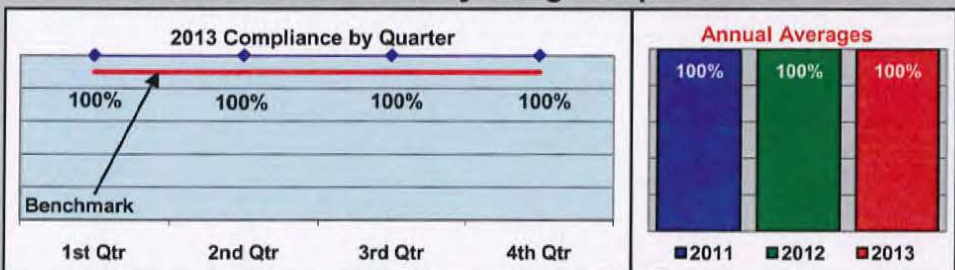
**Initial Indemnity Payment Compliance**



**Initial Memorandum of Payment Filing Compliance**



**Initial Notice of Controversy Filing Compliance**



**Summary**

Maine Automobile Dealers Association is a trust of self-insured employers that administered claims in 2013 under the following name:

Maine Automobile Dealers Assoc.

**Utilization Analysis**

**Lost Time First Reports Received**

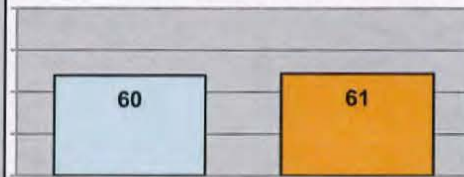


**Percent of Lost Time First Reports Denied**  
(Initial Indemnity NOCs / Lost Time First Reports)

**10%**

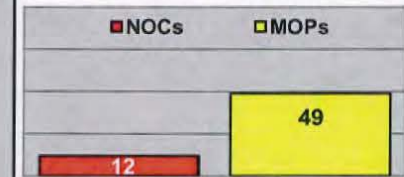
**Activity on Lost Time First Reports**

□ No Activity Required   ■ Claims for Compensation



**Activity on Claims for Compensation**

■ NOCs   ■ MOPs



**Percent of Claims for Compensation Denied**  
(Initial Indemnity NOCs / Claims for Compensation)

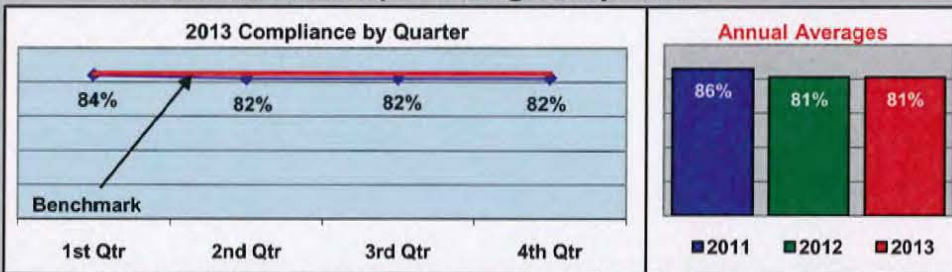
**20%**



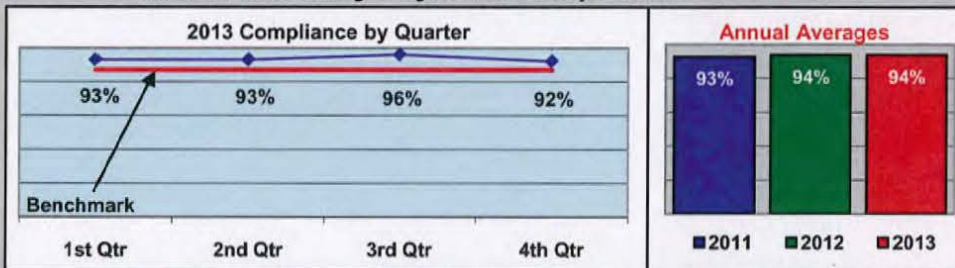
**Annual Compliance Report  
01/01/2013 -12/31/2013**

**MAINE EMPLOYERS' MUTUAL INSURANCE**

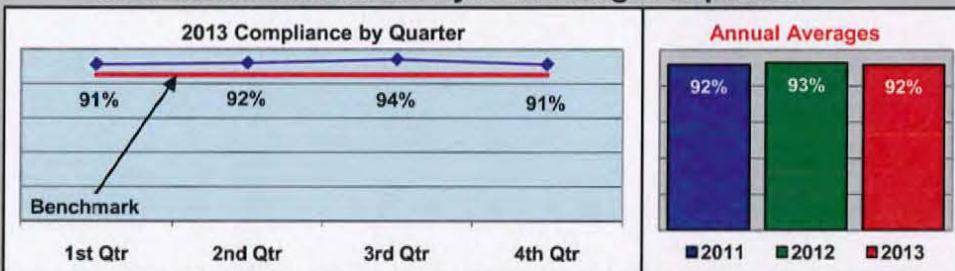
**Lost Time First Report Filing Compliance**



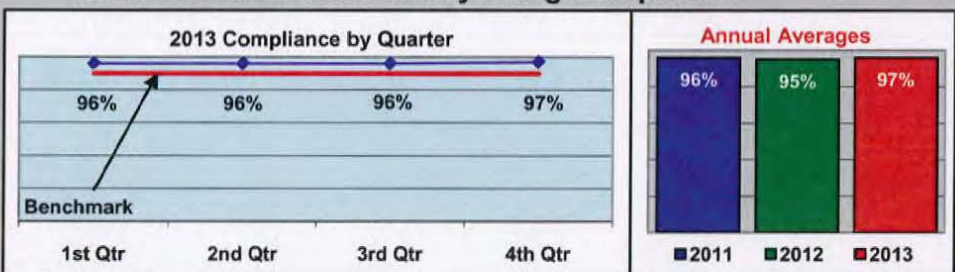
**Initial Indemnity Payment Compliance**



**Initial Memorandum of Payment Filing Compliance**



**Initial Notice of Controversy Filing Compliance**

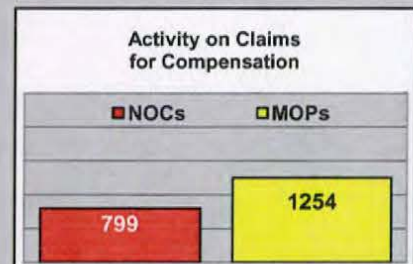
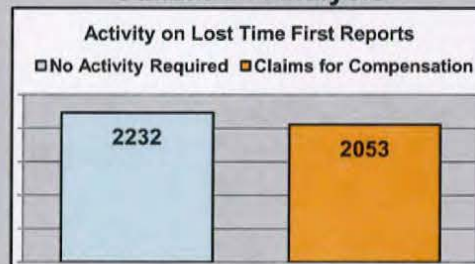


**Summary**

Maine Employers' Mutual Insurance is an insurer that administered its own claims in 2013 under the following rating companies:

Maine Employers' Mutual Insurance  
MEMIC Indemnity Company

**Utilization Analysis**



**Percent of Lost Time First Reports Denied**  
(Initial Indemnity NOCs / Lost Time First Reports)

**19%**

**Percent of Claims for Compensation Denied**  
(Initial Indemnity NOCs / Claims for Compensation)

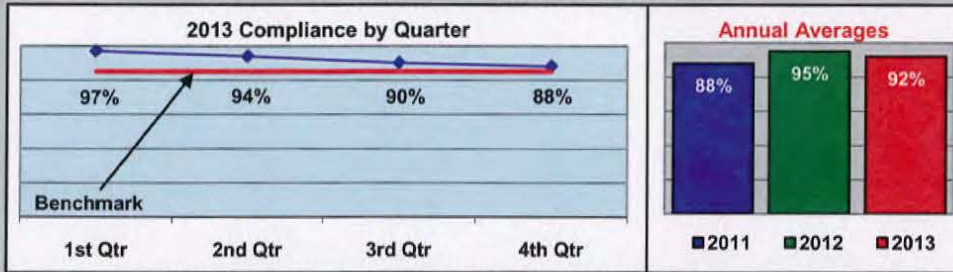
**39%**



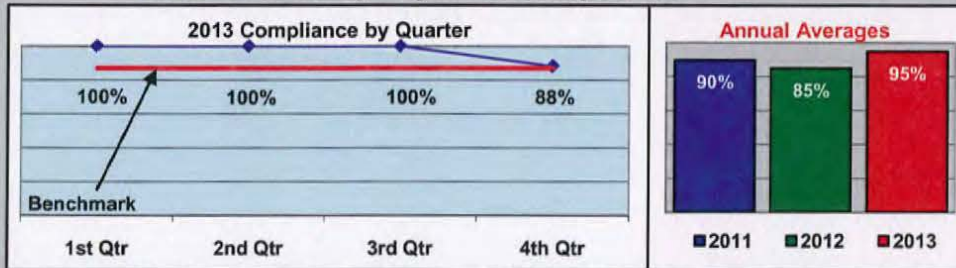
**Annual Compliance Report**  
01/01/2013 -12/31/2013

**MAINE HEALTHCARE ASSOCIATION**

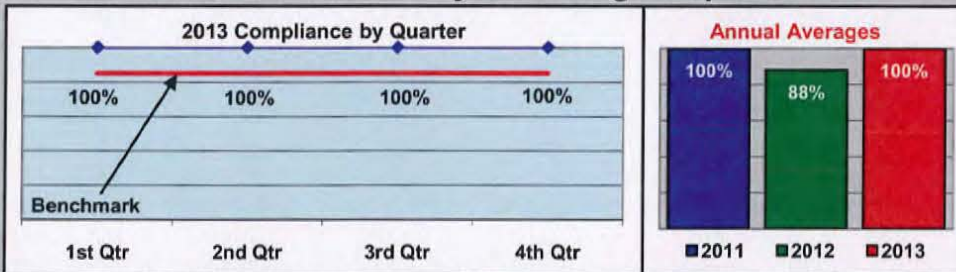
**Lost Time First Report Filing Compliance**



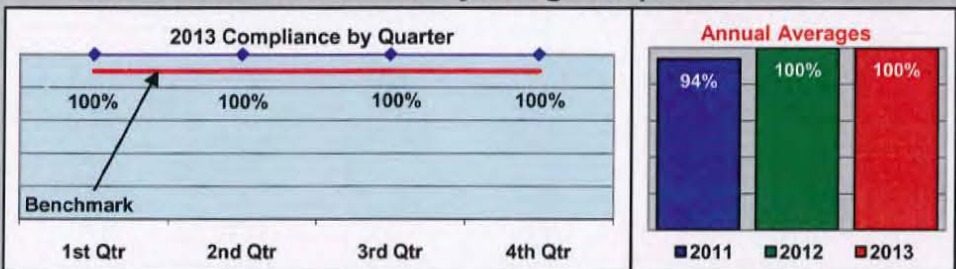
**Initial Indemnity Payment Compliance**



**Initial Memorandum of Payment Filing Compliance**



**Initial Notice of Controversy Filing Compliance**



**Summary**

Maine Healthcare Association is a trust of self-insured employers that administered claims in 2013 under the following name:

MHCA Workers' Comp. Fund

**Utilization Analysis**

**Lost Time First Reports Received**



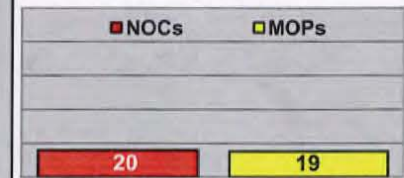
**Activity on Lost Time First Reports**

□ No Activity Required    ■ Claims for Compensation



**Activity on Claims for Compensation**

■ NOCs    ■ MOPs



**Percent of Lost Time First Reports Denied**

(Initial Indemnity NOCs / Lost Time First Reports)

**15%**

**Percent of Claims for Compensation Denied**

(Initial Indemnity NOCs / Claims for Compensation)

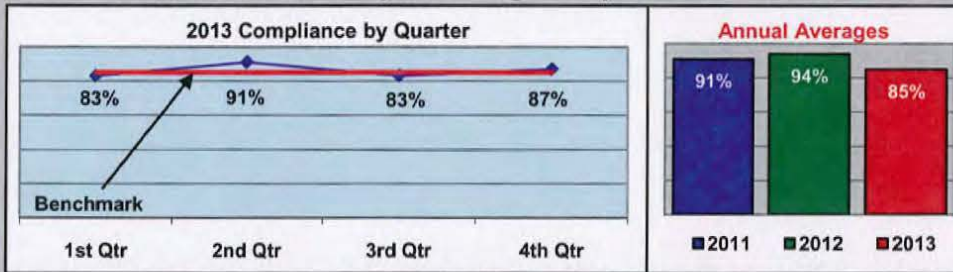
**51%**



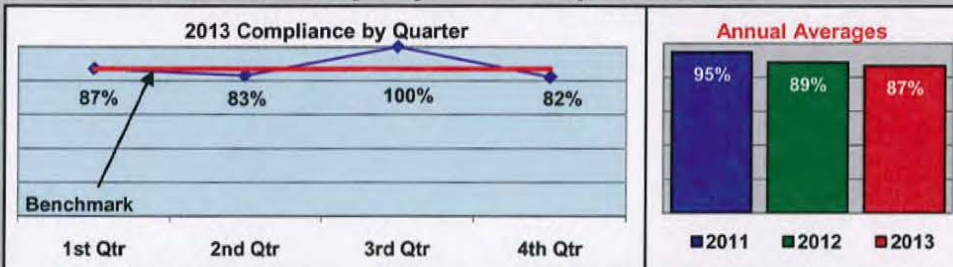
**Annual Compliance Report**  
01/01/2013 -12/31/2013

**MAINE MOTOR TRANSPORT ASSOCIATION**

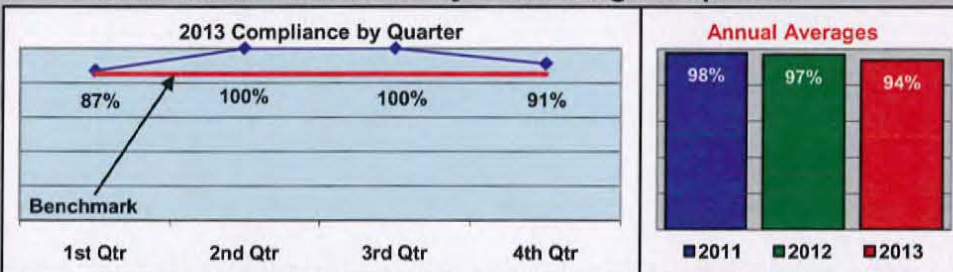
**Lost Time First Report Filing Compliance**



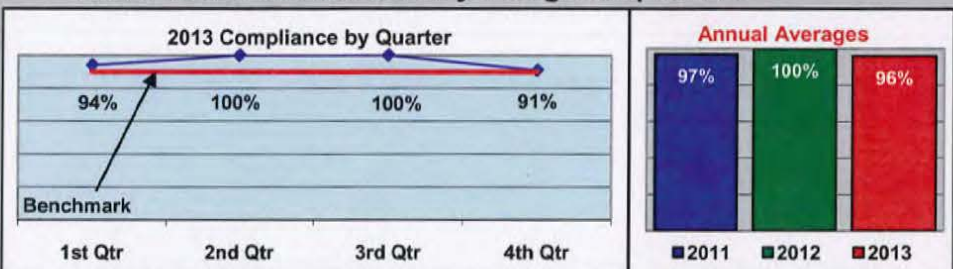
**Initial Indemnity Payment Compliance**



**Initial Memorandum of Payment Filing Compliance**



**Initial Notice of Controversy Filing Compliance**



**Summary**

Maine Motor Transport Association is a trust of self-insured employers that administered claims in 2013 under the following name:

Maine Motor Transport WC Trust

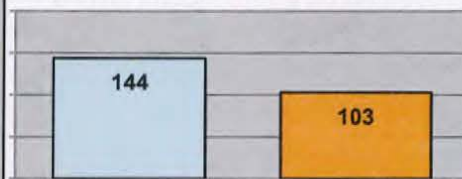
**Utilization Analysis**

**Lost Time First Reports Received**



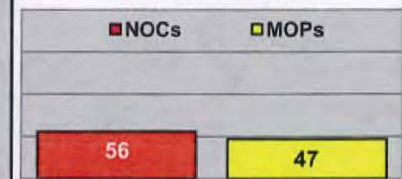
**Activity on Lost Time First Reports**

□ No Activity Required    ■ Claims for Compensation



**Activity on Claims for Compensation**

■ NOCs    ■ MOPs



**Percent of Lost Time First Reports Denied**  
(Initial Indemnity NOCs / Lost Time First Reports)

**23%**

**Percent of Claims for Compensation Denied**  
(Initial Indemnity NOCs / Claims for Compensation)

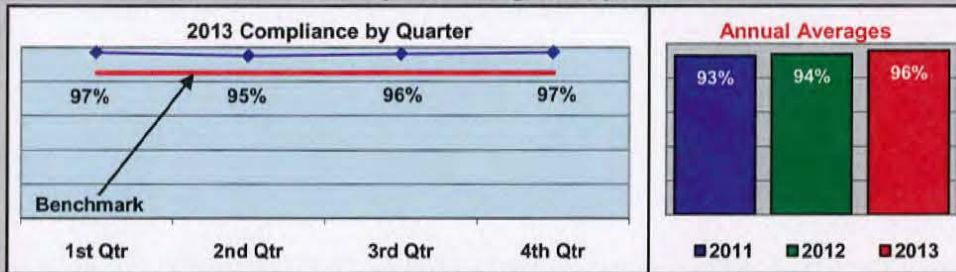
**54%**



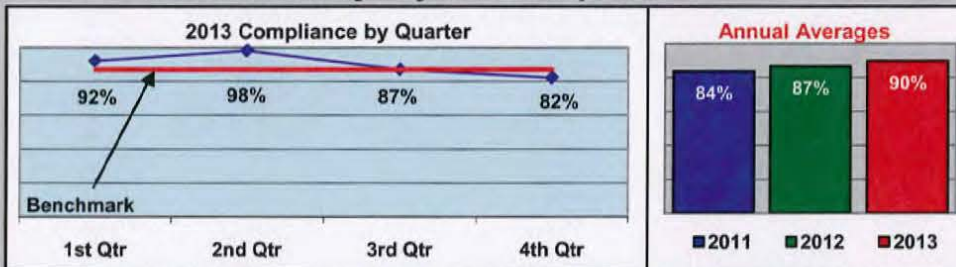
**Annual Compliance Report  
01/01/2013 -12/31/2013**

**MAINE MUNICIPAL ASSOCIATION**

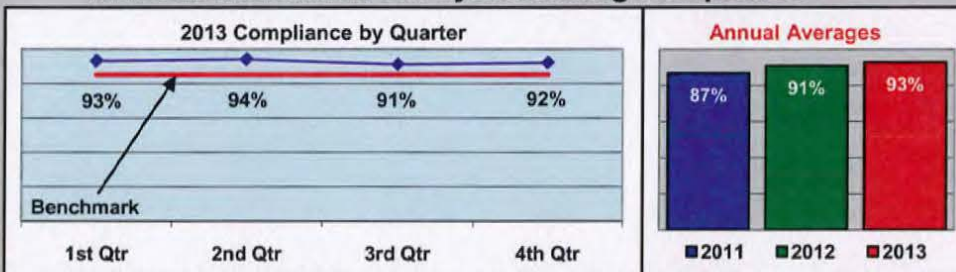
**Lost Time First Report Filing Compliance**



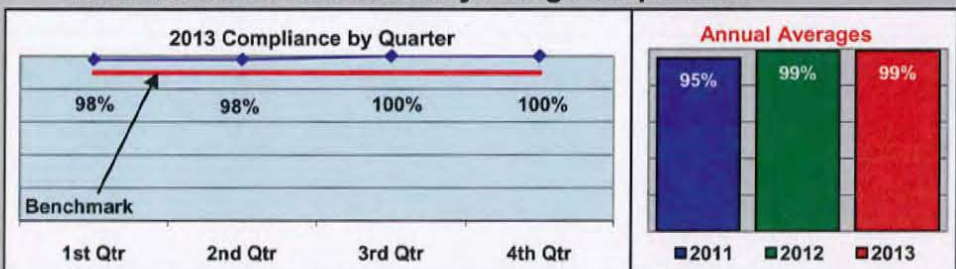
**Initial Indemnity Payment Compliance**



**Initial Memorandum of Payment Filing Compliance**



**Initial Notice of Controversy Filing Compliance**

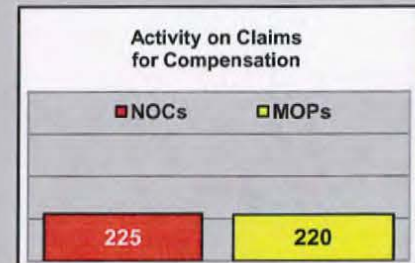
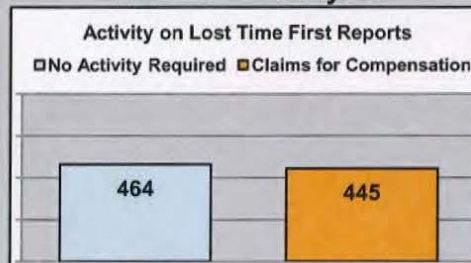


**Summary**

Maine Municipal Association is a trust of self-insured employers that administered claims in 2013 under the following names:

Maine Municipal Association  
Portland, City of

**Utilization Analysis**



**Percent of Lost Time First Reports Denied**  
(Initial Indemnity NOCs / Lost Time First Reports)

**25%**

**Percent of Claims for Compensation Denied**  
(Initial Indemnity NOCs / Claims for Compensation)

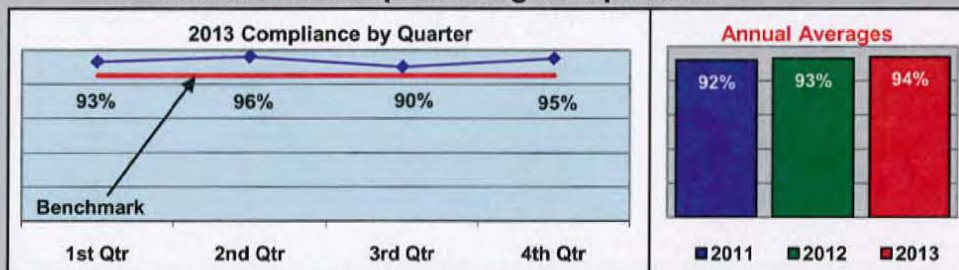
**51%**



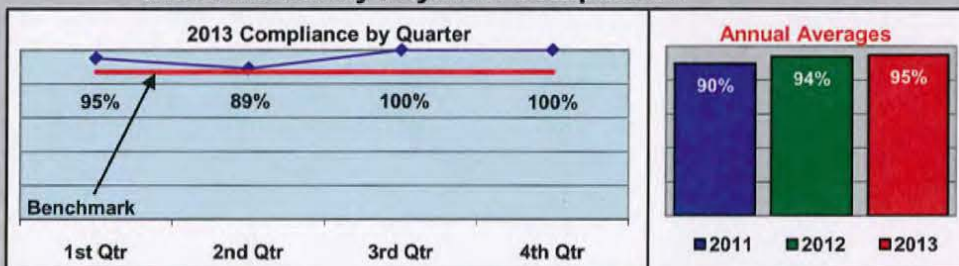
# Annual Compliance Report 01/01/2013 -12/31/2013

## MAINE SCHOOL MANAGEMENT ASSOCIATION

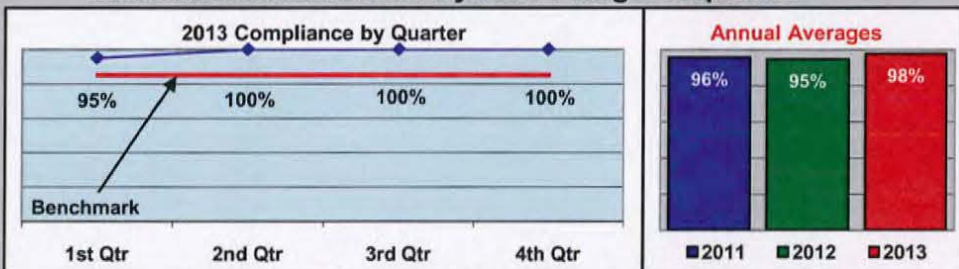
### Lost Time First Report Filing Compliance



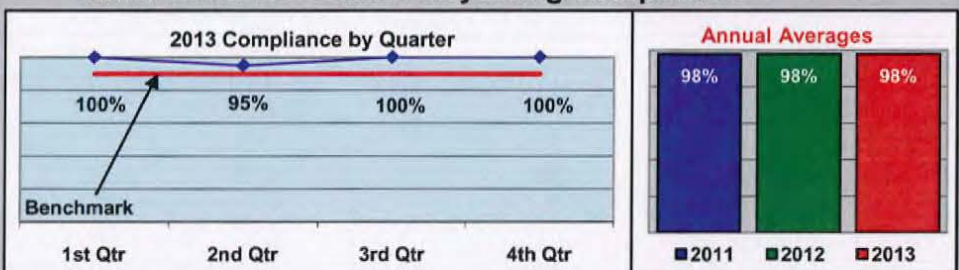
### Initial Indemnity Payment Compliance



### Initial Memorandum of Payment Filing Compliance



### Initial Notice of Controversy Filing Compliance



### Summary

Maine School Management Association is a trust of self-insured employers that administered claims in 2013 under the following name:

Maine School Management Assoc.

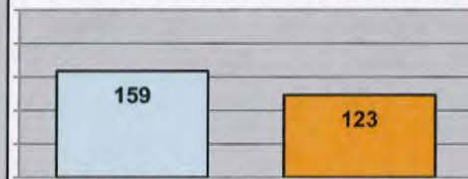
### Utilization Analysis

#### Lost Time First Reports Received



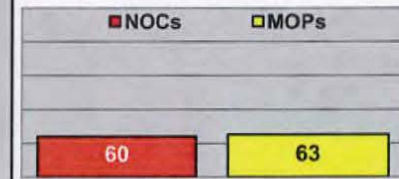
#### Activity on Lost Time First Reports

□ No Activity Required    ■ Claims for Compensation



#### Activity on Claims for Compensation

■ NOCs    ■ MOPs



#### Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

21%

#### Percent of Claims for Compensation Denied

(Initial Indemnity NOCs / Claims for Compensation)

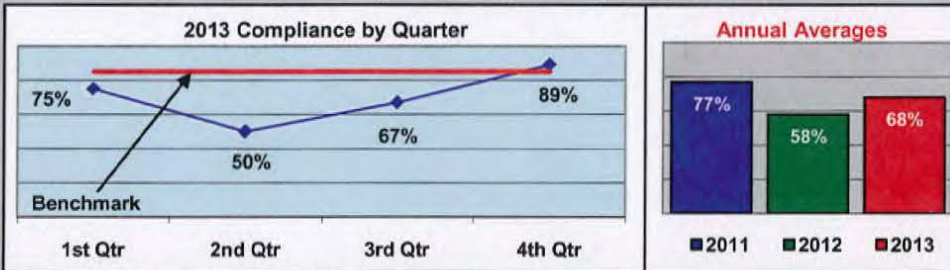
49%



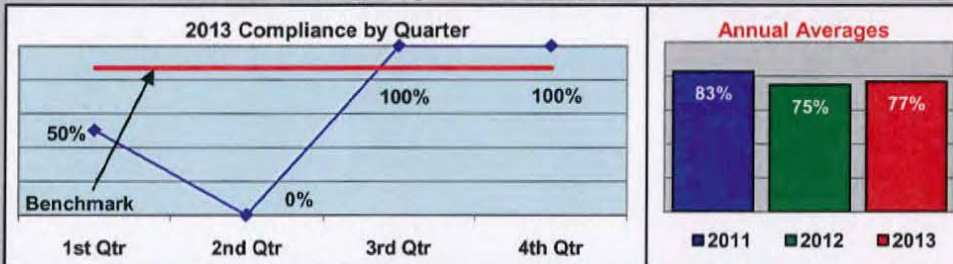
**Annual Compliance Report**  
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**MEADOWBROOK**

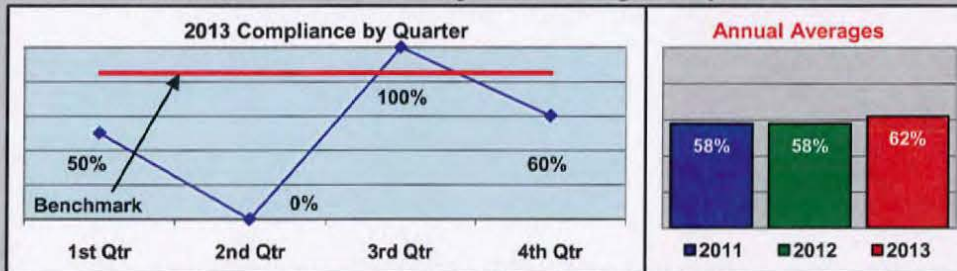
**Lost Time First Report Filing Compliance**



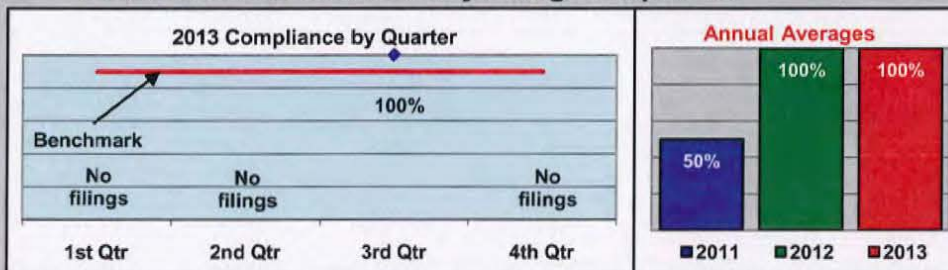
**Initial Indemnity Payment Compliance**



**Initial Memorandum of Payment Filing Compliance**



**Initial Notice of Controversy Filing Compliance**



**Summary**

Meadowbrook is an insurer that administered its own claims in 2013 under the following rating company:

Star Insurance

**Utilization Analysis**

**Lost Time First Reports Received**

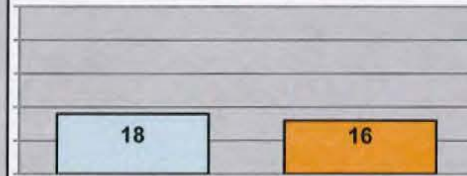


**Percent of Lost Time First Reports Denied**  
(Initial Indemnity NOCs / Lost Time First Reports)

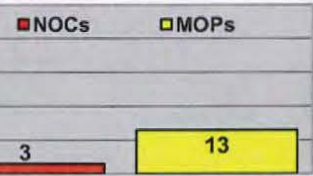
9%

**Activity on Lost Time First Reports**

□ No Activity Required    ■ Claims for Compensation



**Activity on Claims for Compensation**



**Percent of Claims for Compensation Denied**  
(Initial Indemnity NOCs / Claims for Compensation)

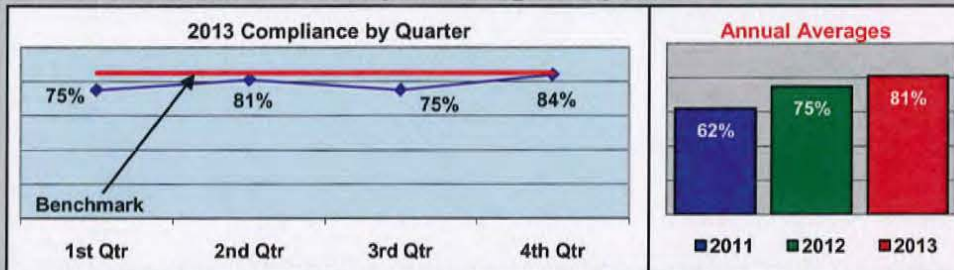
19%



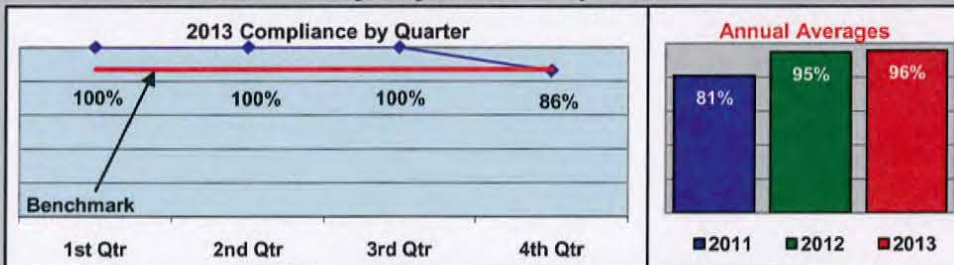
**Annual Compliance Report**  
01/01/2013 -12/31/2013

**OLD REPUBLIC INSURANCE**

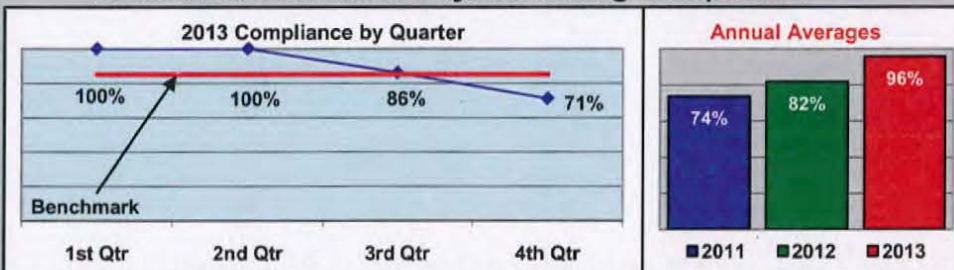
**Lost Time First Report Filing Compliance**



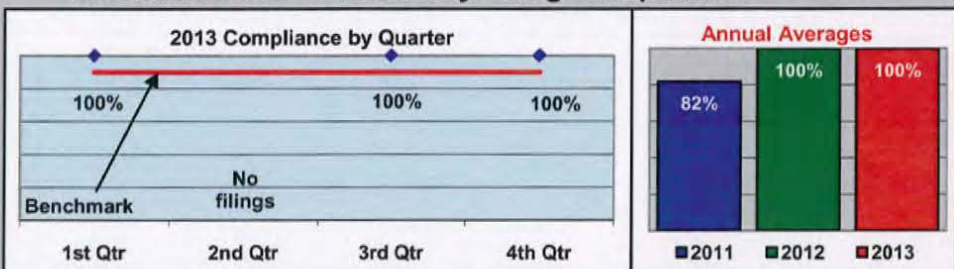
**Initial Indemnity Payment Compliance**



**Initial Memorandum of Payment Filing Compliance**



**Initial Notice of Controversy Filing Compliance**



**Summary**

Old Republic Insurance is an insurer that used third parties to administer claims in 2013 under the following rating companies:

Old Republic General Insurance  
Old Republic Insurance

Old Republic Insurance used the following third parties in 2013:

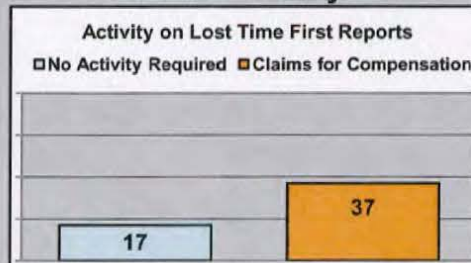
Broadspire Services  
Cannon Cochran Management Svcs.  
CorVel Enterprise Comp.  
ESIS  
F.A. Richard  
Gallagher Bassett Services  
Helmsmen Management Services  
Ryder Services  
Sedgwick Claims Management Svcs.

**Utilization Analysis**



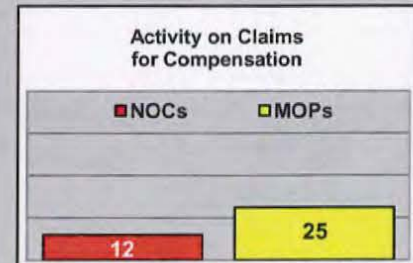
**Percent of Lost Time First Reports Denied**  
(Initial Indemnity NOCs / Lost Time First Reports)

**22%**



**Percent of Claims for Compensation Denied**  
(Initial Indemnity NOCs / Claims for Compensation)

**32%**

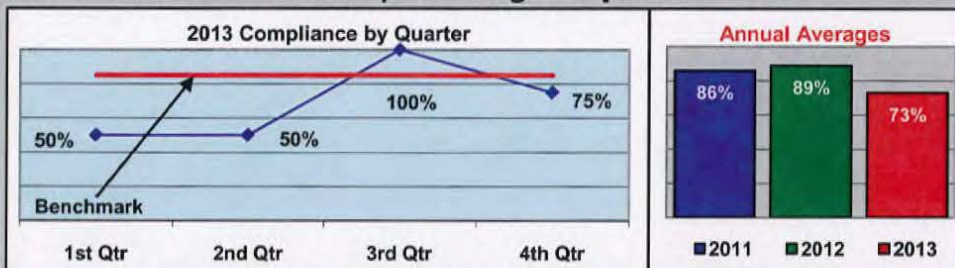




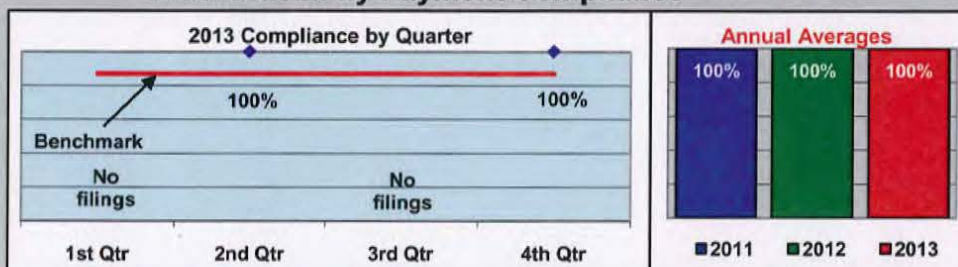
# Annual Compliance Report 01/01/2013 -12/31/2013

## PATRIOT INSURANCE

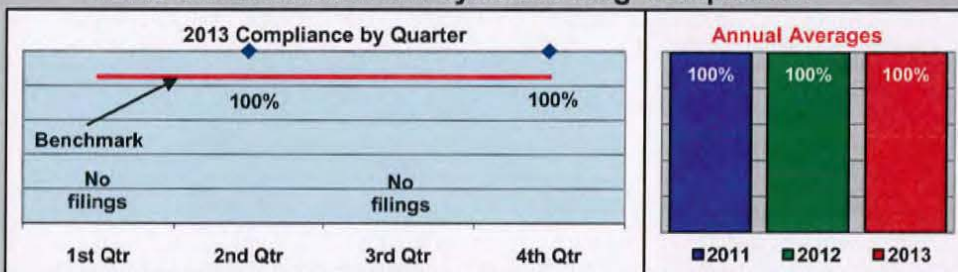
### Lost Time First Report Filing Compliance



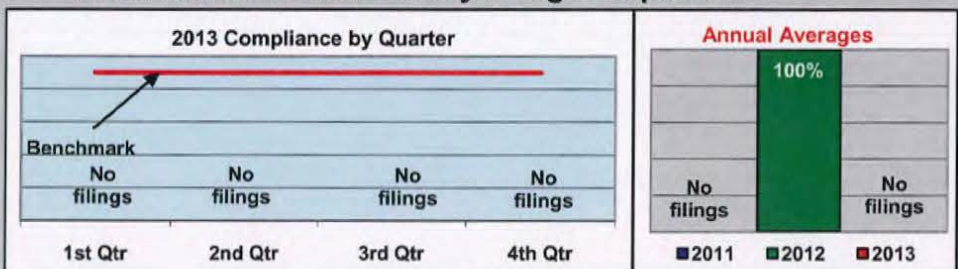
### Initial Indemnity Payment Compliance



### Initial Memorandum of Payment Filing Compliance



### Initial Notice of Controversy Filing Compliance



### Summary

Patriot Insurance is an insurer that administered its own claims in 2013 under the following rating companies:

Frankenmuth Mutual Insurance  
Patriot Insurance

### Utilization Analysis

#### Lost Time First Reports Received



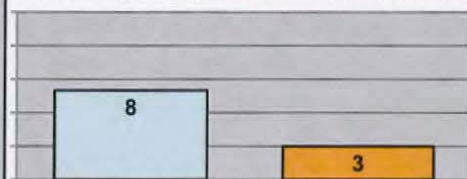
#### Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

0%

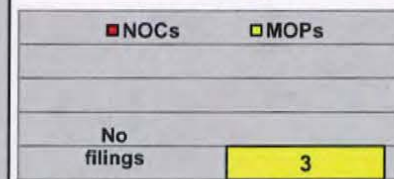
#### Activity on Lost Time First Reports

□ No Activity Required ■ Claims for Compensation



#### Activity on Claims for Compensation

■ NOCs □ MOPs



#### Percent of Claims for Compensation Denied

(Initial Indemnity NOCs / Claims for Compensation)

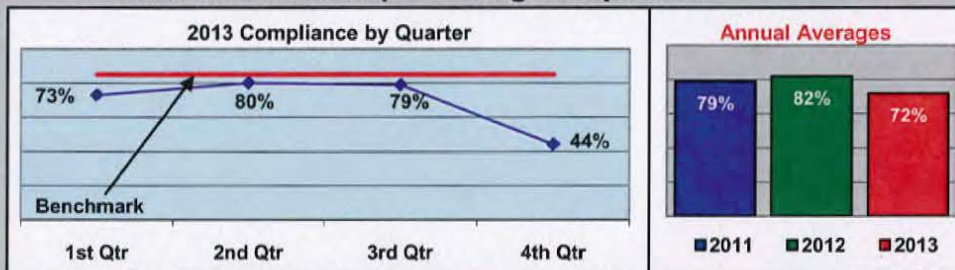
0%



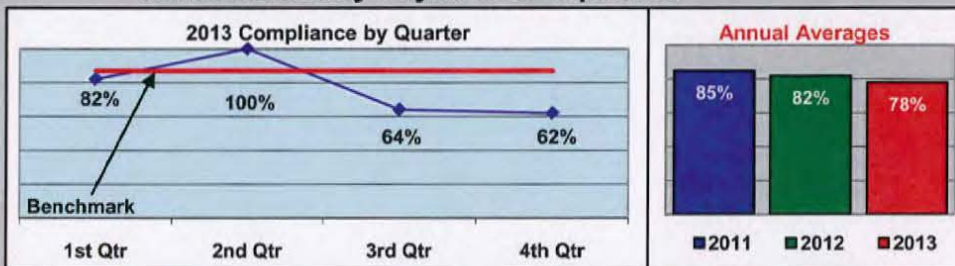
# Annual Compliance Report 01/01/2013 -12/31/2013

## PEERLESS INSURANCE

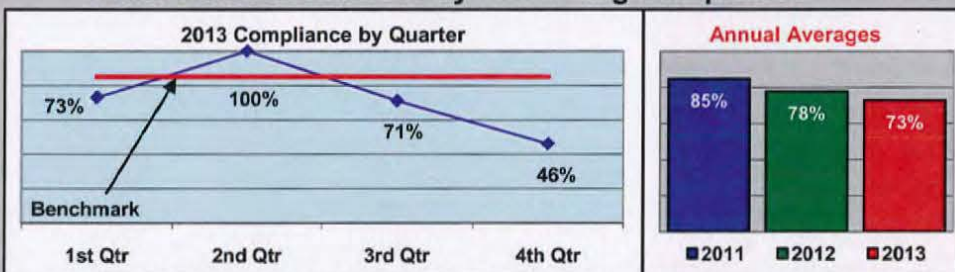
### Lost Time First Report Filing Compliance



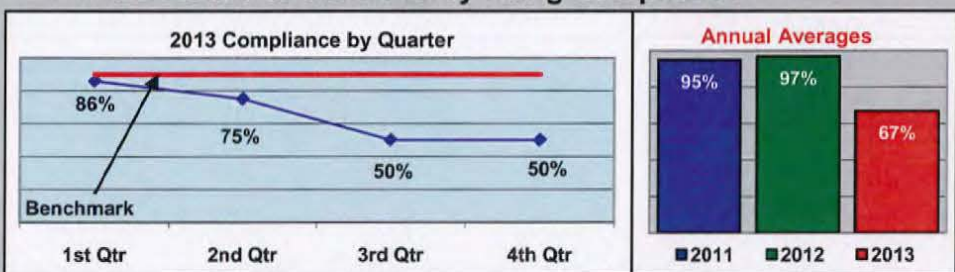
### Initial Indemnity Payment Compliance



### Initial Memorandum of Payment Filing Compliance



### Initial Notice of Controversy Filing Compliance



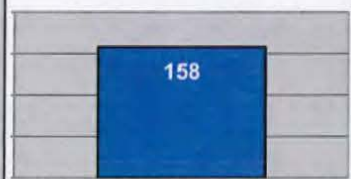
### Summary

Peerless Insurance is an insurer that administered its own claims in 2013 under the following rating companies:

Excelsior Insurance Co.  
Netherlands Insurance Co.  
Peerless Indemnity  
Peerless Insurance Co.

### Utilization Analysis

#### Lost Time First Reports Received

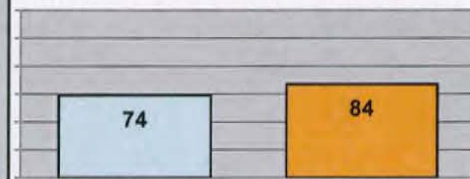


#### Percent of Lost Time First Reports Denied (Initial Indemnity NOCs / Lost Time First Reports)

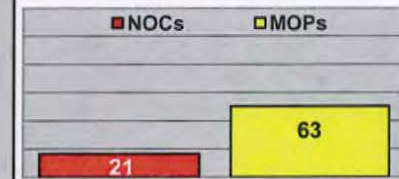
13%

#### Activity on Lost Time First Reports

□ No Activity Required ■ Claims for Compensation



#### Activity on Claims for Compensation



#### Percent of Claims for Compensation Denied (Initial Indemnity NOCs / Claims for Compensation)

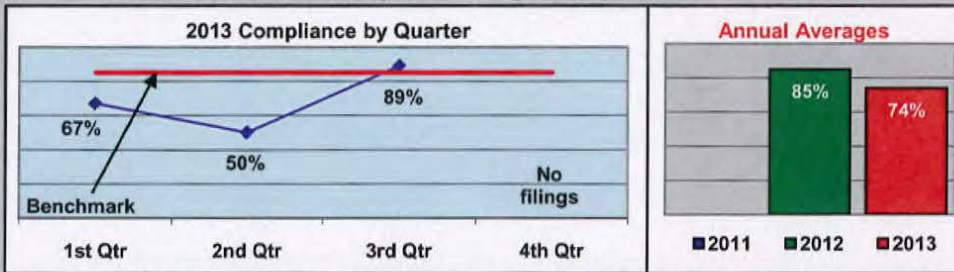
25%



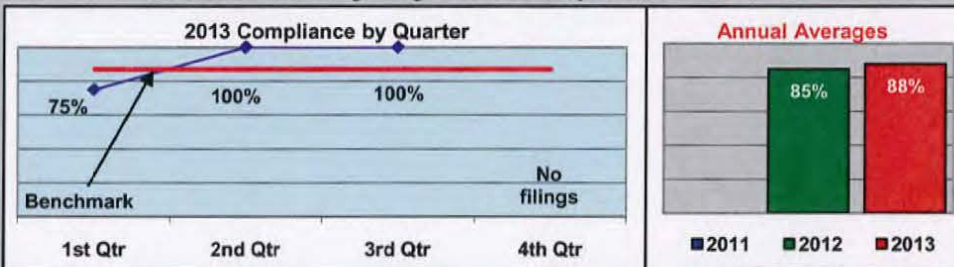
**Annual Compliance Report**  
01/01/2013 -12/31/2013

**PENNSYLVANIA MANUFACTURERS' ASSOCIATION**

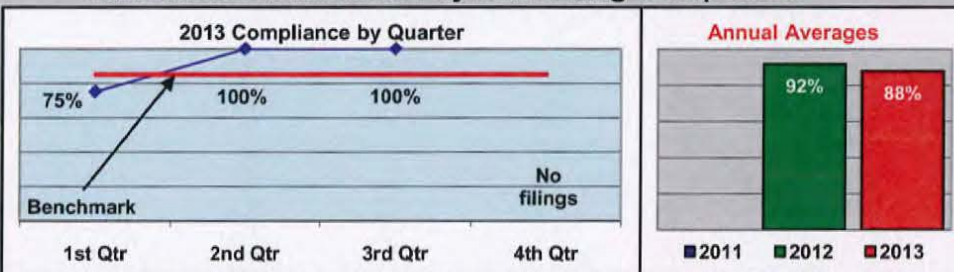
**Lost Time First Report Filing Compliance**



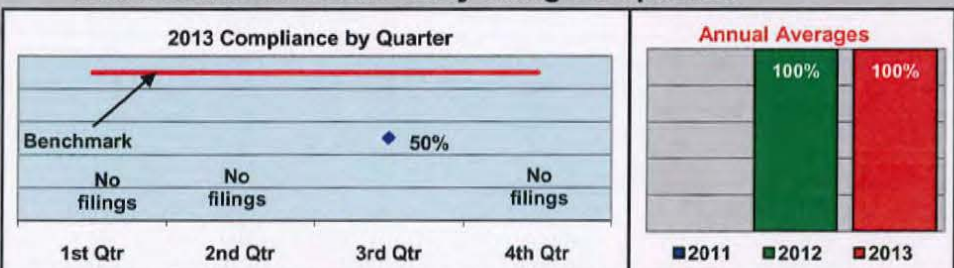
**Initial Indemnity Payment Compliance**



**Initial Memorandum of Payment Filing Compliance**



**Initial Notice of Controversy Filing Compliance**



**Summary**

Pennsylvania Manufacturers' Association is an insurer that used third parties to administer claims in 2013 under the following rating companies:

Manufacturers Alliance Insurance  
Pennsylvania Mfg. Assn. Ins. Co.  
Pennsylvania Mfg. Indemnity Co.

Pennsylvania Manufacturers' Association used the following third parties in 2013:

F.A. Richard  
Gallagher Bassett Services  
The American Equity Underwriters

**Utilization Analysis**

**Lost Time First Reports Received**

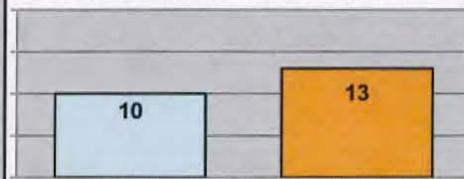


**Percent of Lost Time First Reports Denied**  
(Initial Indemnity NOCs / Lost Time First Reports)

**22%**

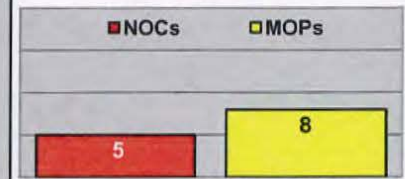
**Activity on Lost Time First Reports**

□ No Activity Required ■ Claims for Compensation



**Activity on Claims for Compensation**

■ NOCs ■ MOPs



**Percent of Claims for Compensation Denied**  
(Initial Indemnity NOCs / Claims for Compensation)

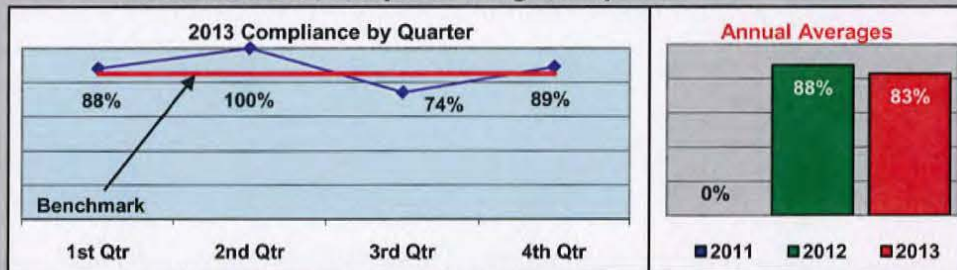
**38%**



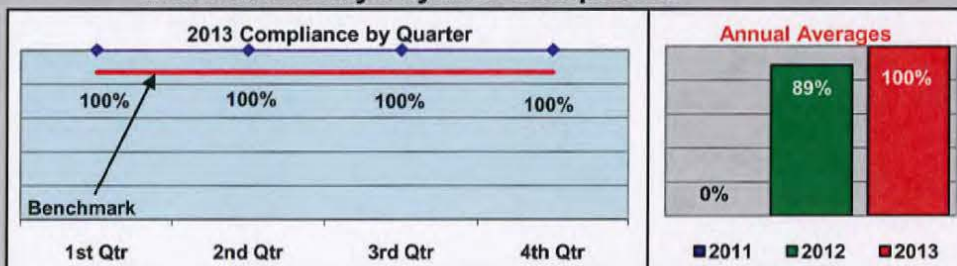
# Annual Compliance Report 01/01/2013 -12/31/2013

## QBE INSURANCE

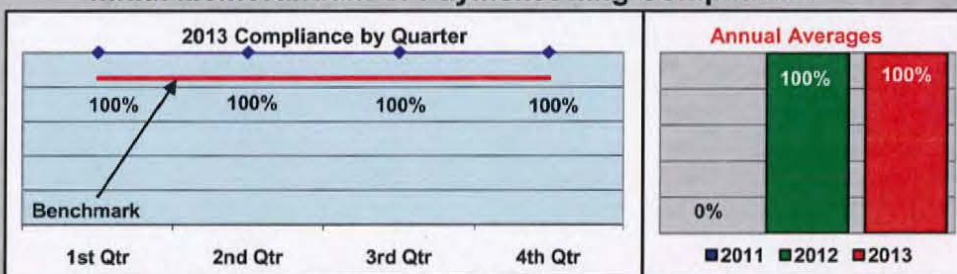
### Lost Time First Report Filing Compliance



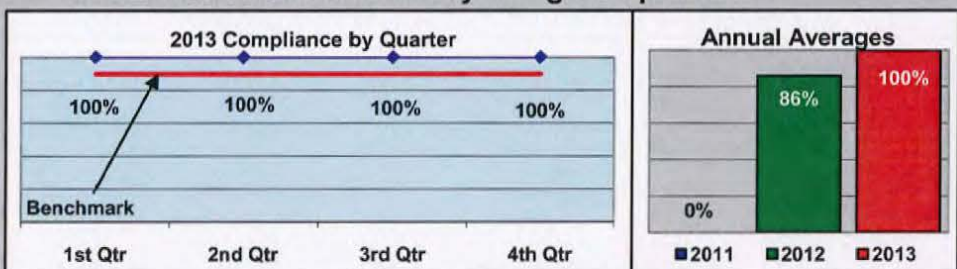
### Initial Indemnity Payment Compliance



### Initial Memorandum of Payment Filing Compliance



### Initial Notice of Controversy Filing Compliance



### Summary

QBE Insurance is an insurer that used third parties to administer claims in 2013 under the following rating companies:

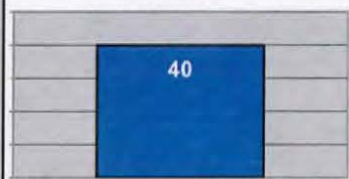
QBE Insurance  
Praetorian Insurance

QBE Insurance used the following third parties in 2013:

Cannon Cochran Management Svcs.  
Sedgwick Claims Management Svcs.  
York Risk Services

### Utilization Analysis

#### Lost Time First Reports Received

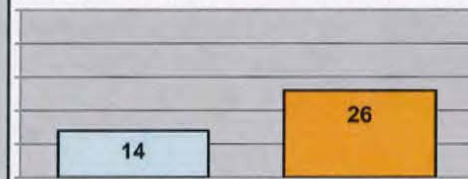


#### Percent of Lost Time First Reports Denied (Initial Indemnity NOCs / Lost Time First Reports)

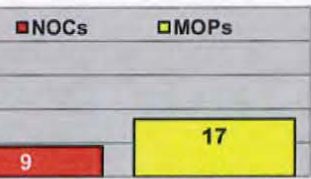
23%

#### Activity on Lost Time First Reports

□ No Activity Required ■ Claims for Compensation



#### Activity on Claims for Compensation



#### Percent of Claims for Compensation Denied (Initial Indemnity NOCs / Claims for Compensation)

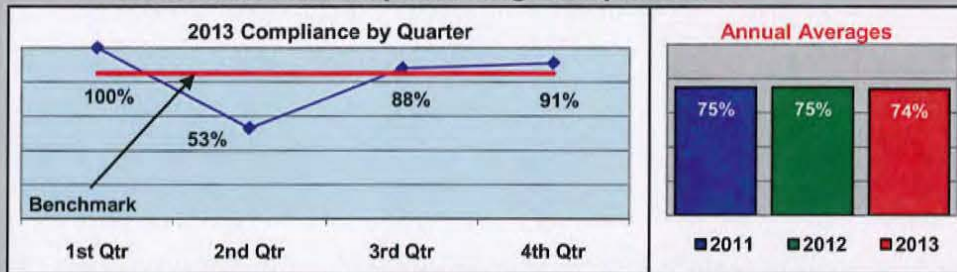
35%



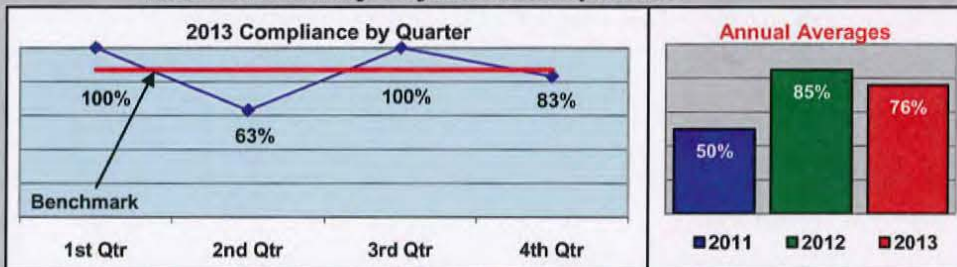
**Annual Compliance Report**  
01/01/2013 -12/31/2013

**SAFETY NATIONAL INSURANCE**

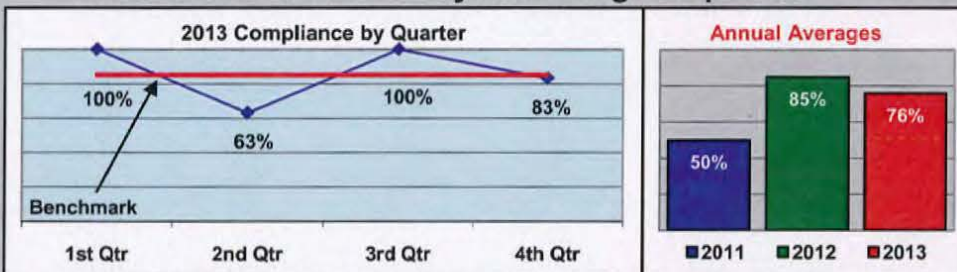
**Lost Time First Report Filing Compliance**



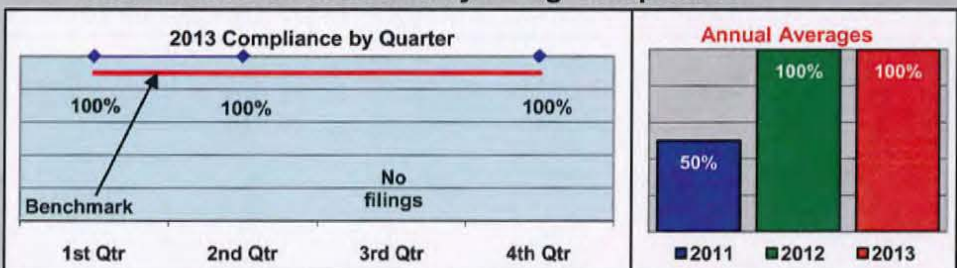
**Initial Indemnity Payment Compliance**



**Initial Memorandum of Payment Filing Compliance**



**Initial Notice of Controversy Filing Compliance**



**Summary**

Safety National Insurance is an insurer that used third parties to administer claims in 2013 under the following rating company:

Safety National Casualty

Safety National Insurance used the following third parties in 2013:

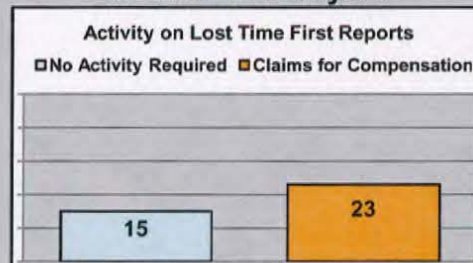
Broadspire Services  
Cannon Cochran Management Svcs.  
CorVel Enterprise Comp.  
Gallagher Bassett Services  
Matrix Absence Management  
Sedgwick Claims Management Svcs.  
York Risk Services

**Utilization Analysis**



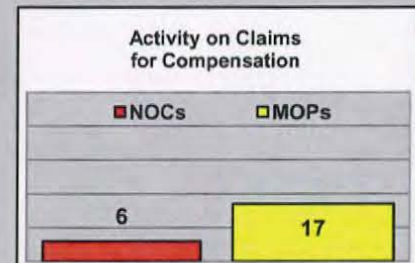
**Percent of Lost Time First Reports Denied**  
(Initial Indemnity NOCs / Lost Time First Reports)

**16%**



**Percent of Claims for Compensation Denied**  
(Initial Indemnity NOCs / Claims for Compensation)

**26%**

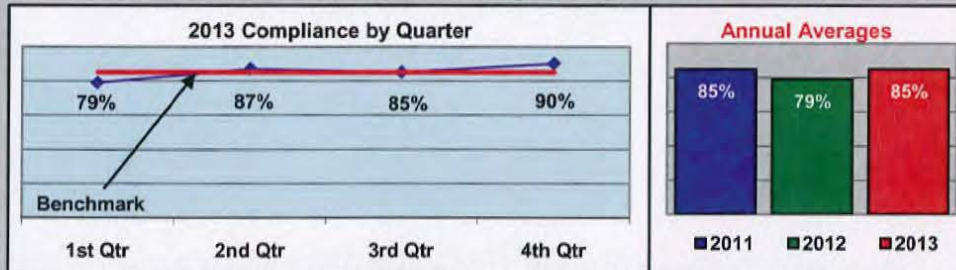




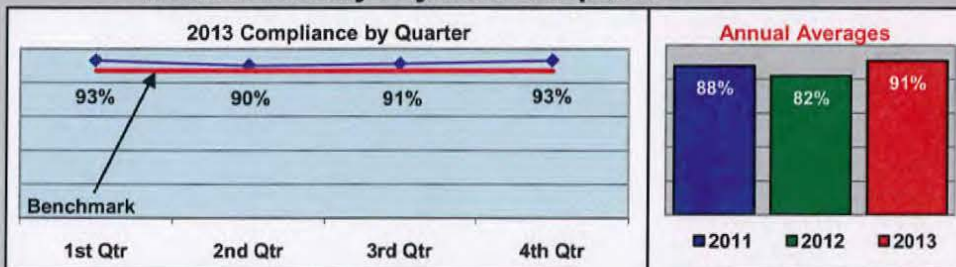
# Annual Compliance Report 01/01/2013 -12/31/2013

## SEDGWICK CLAIMS MANAGEMENT SERVICES

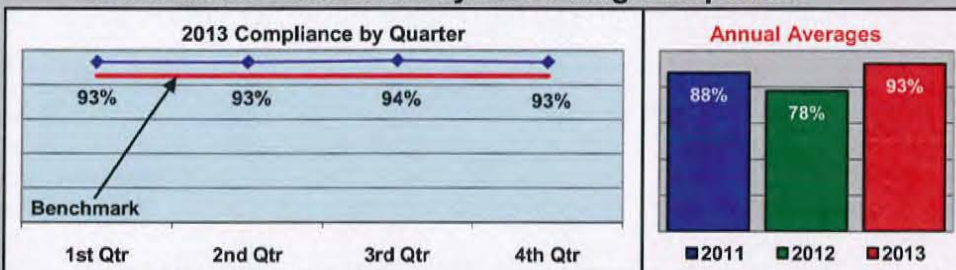
### Lost Time First Report Filing Compliance



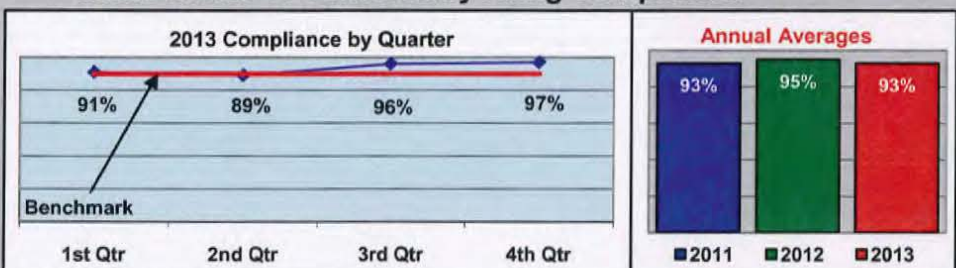
### Initial Indemnity Payment Compliance



### Initial Memorandum of Payment Filing Compliance



### Initial Notice of Controversy Filing Compliance



### Summary

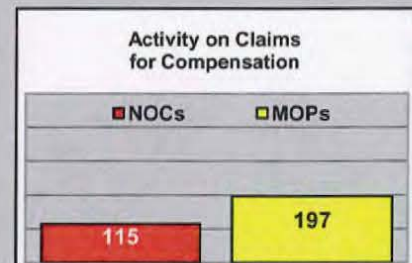
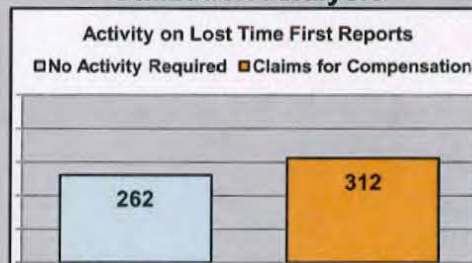
Sedgwick Claims Management Services is a third party administrator that administered claims in 2013 for the following rating companies:

ACE Insurance  
American Home Assurance  
American Zurich Insurance  
Arch Insurance  
Electric Insurance  
Everest National Insurance  
Fidelity & Guaranty Insurance  
Hartford Insurance of the Midwest  
Illinois National Insurance  
Indemnity Ins. Co. of No. America  
Ins. Co. of the State of Pennsylvania  
National Union Fire Ins. Co. of Pitts.  
New Hampshire Insurance  
Old Republic Insurance  
Praetorian Insurance  
Safety National Casualty  
Standard Fire Insurance  
Trumbull Insurance  
XL Insurance America  
XL Specialty Insurance Co.  
Zurich American Insurance

and self-insured employers:

BJME Operating Corporation  
Evonik Cyro LLC  
Federal Express Corporation  
Great Northern Nekoosa Corp.  
KeyBank National Association  
NewPage Corporation  
Shaw's Supermarkets  
Tambrands  
Verizon

### Utilization Analysis



**Percent of Lost Time First Reports Denied**  
(Initial Indemnity NOCs / Lost Time First Reports)

20%

**Percent of Claims for Compensation Denied**  
(Initial Indemnity NOCs / Claims for Compensation)

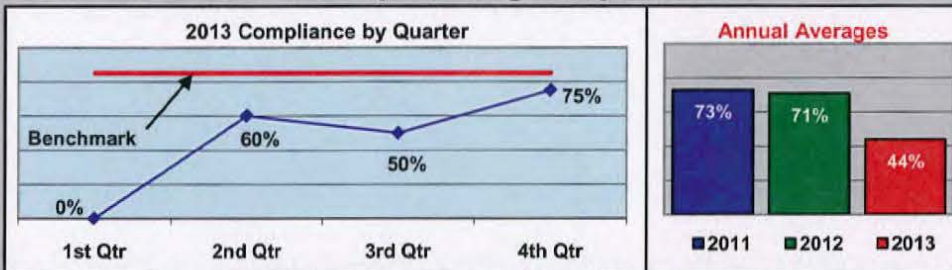
37%



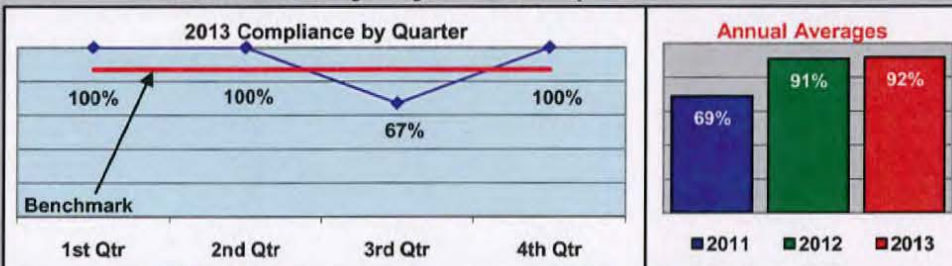
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**SENTRY INSURANCE**

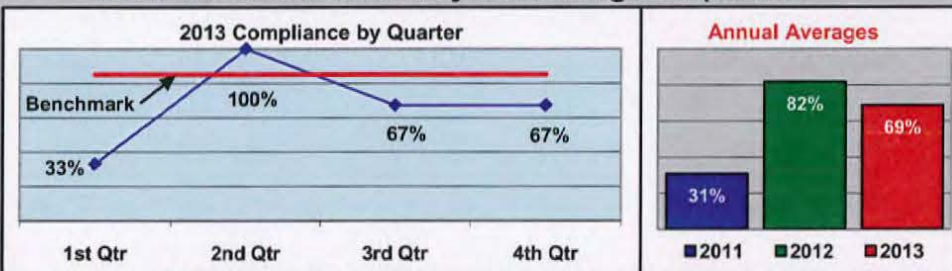
**Lost Time First Report Filing Compliance**



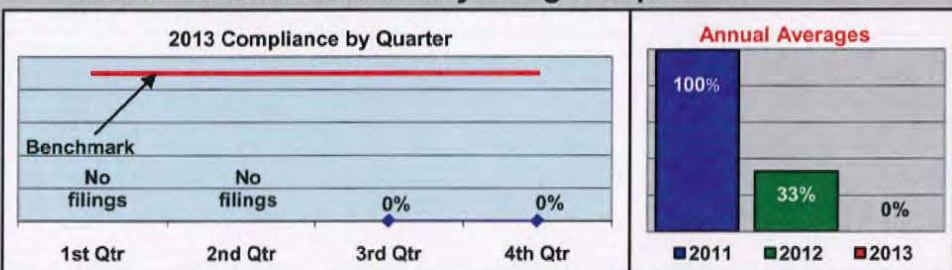
**Initial Indemnity Payment Compliance**



**Initial Memorandum of Payment Filing Compliance**



**Initial Notice of Controversy Filing Compliance**



**Summary**

Sentry Insurance is an insurer that administered its own claims in 2013 under the following rating companies:

Sentry A Mutual Co.  
Sentry Casualty Co.  
Sentry Select Insurance Co.

**Utilization Analysis**

**Lost Time First Reports Received**

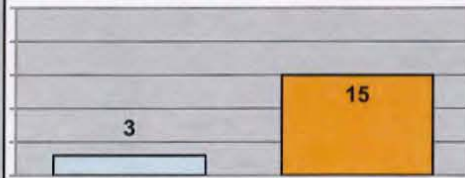


**Percent of Lost Time First Reports Denied**  
(Initial Indemnity NOCs / Lost Time First Reports)

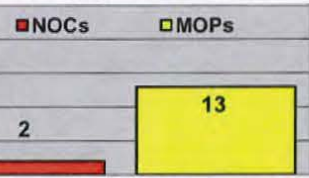
**11%**

**Activity on Lost Time First Reports**

□ No Activity Required    ■ Claims for Compensation



**Activity on Claims for Compensation**



**Percent of Claims for Compensation Denied**  
(Initial Indemnity NOCs / Claims for Compensation)

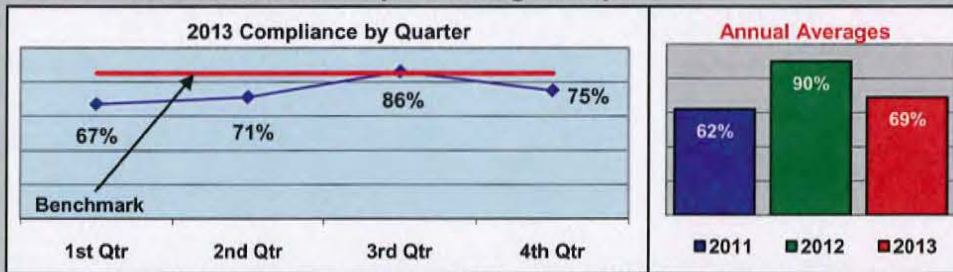
**13%**



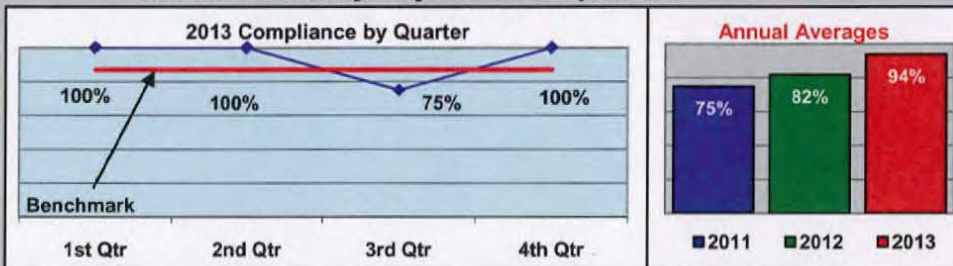
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## SPARTA INSURANCE

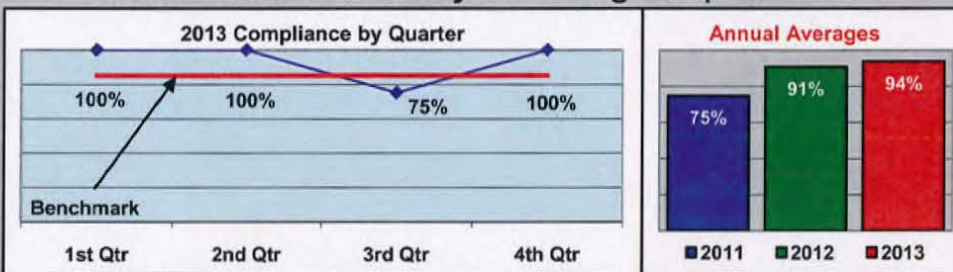
### Lost Time First Report Filing Compliance



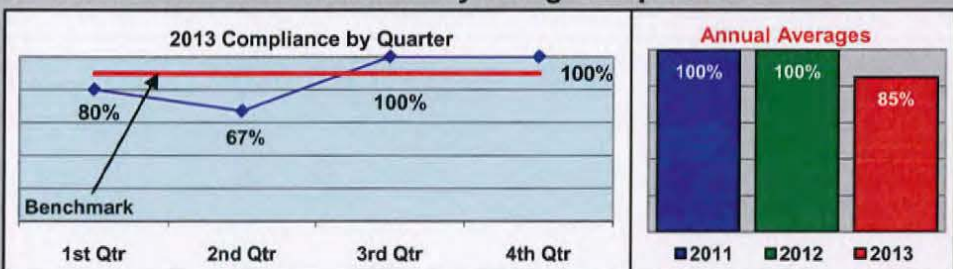
### Initial Indemnity Payment Compliance



### Initial Memorandum of Payment Filing Compliance



### Initial Notice of Controversy Filing Compliance



### Summary

Sparta Insurance is an insurer that used third parties to administer claims in 2013 under the following rating company:

Sparta Insurance

Sparta Insurance used the following third party in 2013:

Cottingham & Butler Claims Svcs.

### Utilization Analysis

#### Lost Time First Reports Received

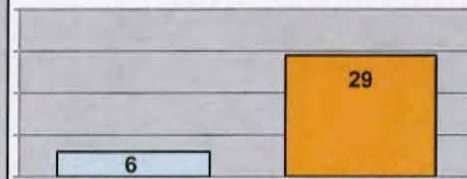


#### Percent of Lost Time First Reports Denied (Initial Indemnity NOCs / Lost Time First Reports)

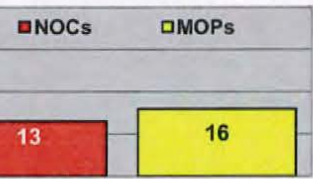
37%

#### Activity on Lost Time First Reports

□ No Activity Required ■ Claims for Compensation



#### Activity on Claims for Compensation



#### Percent of Claims for Compensation Denied (Initial Indemnity NOCs / Claims for Compensation)

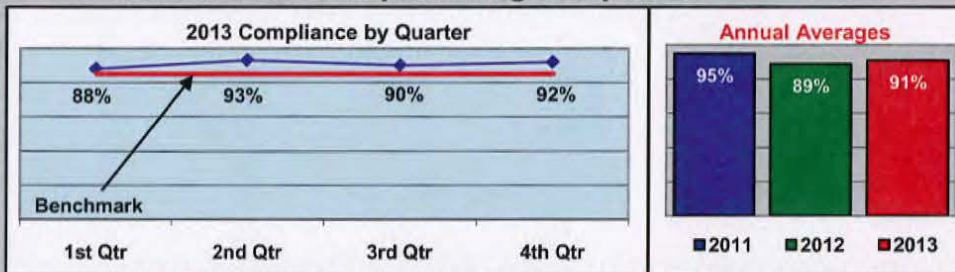
45%



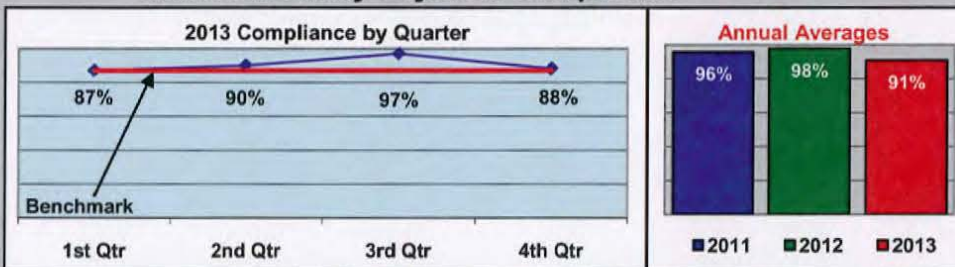
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**STATE OF MAINE WORKERS' COMPENSATION TRUST**

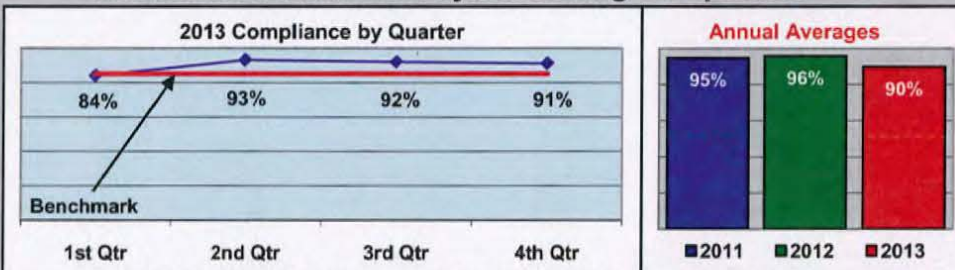
**Lost Time First Report Filing Compliance**



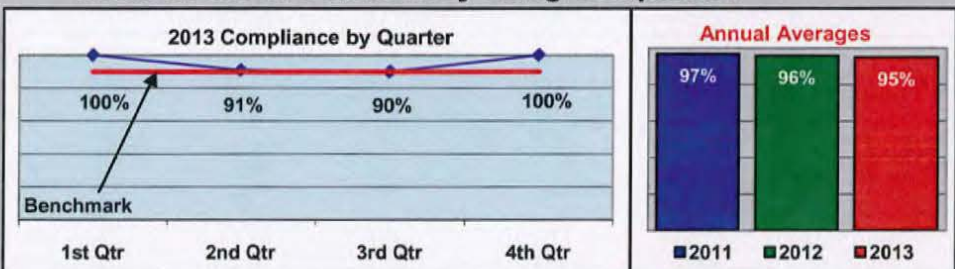
**Initial Indemnity Payment Compliance**



**Initial Memorandum of Payment Filing Compliance**



**Initial Notice of Controversy Filing Compliance**

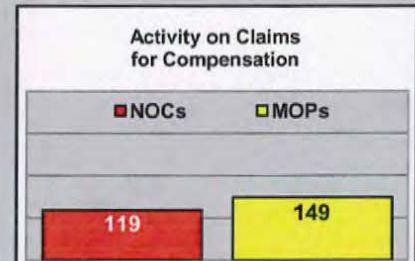
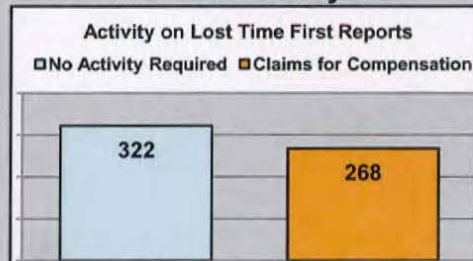


**Summary**

State of Maine Workers' Compensation Trust is a self-insured employer that administered its own claims in 2013 under the following name:

State of Maine Workers' Comp. Div.

**Utilization Analysis**



**Percent of Lost Time First Reports Denied**  
(Initial Indemnity NOCs / Lost Time First Reports)

**20%**

**Percent of Claims for Compensation Denied**  
(Initial Indemnity NOCs / Claims for Compensation)

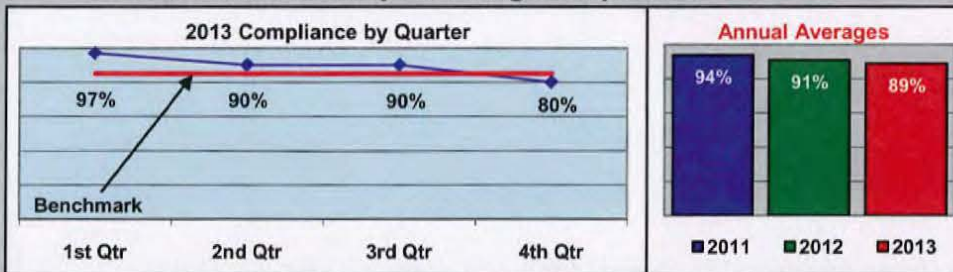
**44%**



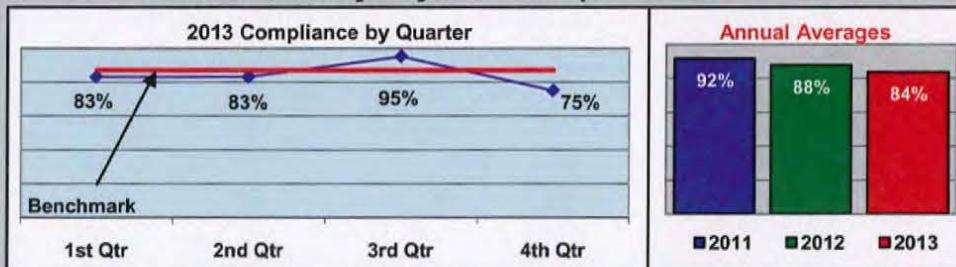
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## SYNERNET

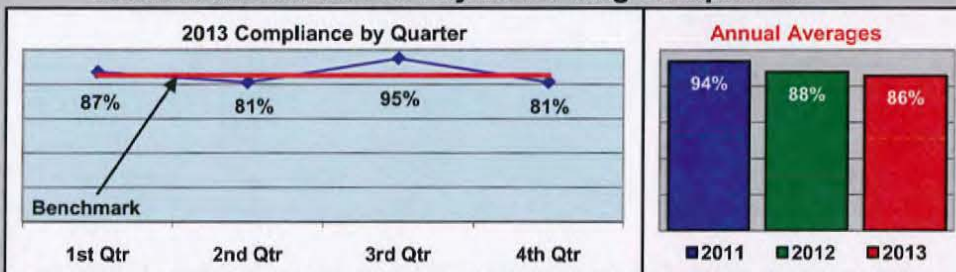
### Lost Time First Report Filing Compliance



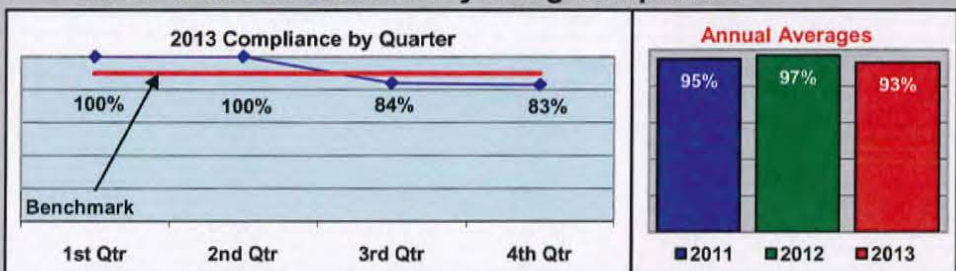
### Initial Indemnity Payment Compliance



### Initial Memorandum of Payment Filing Compliance



### Initial Notice of Controversy Filing Compliance

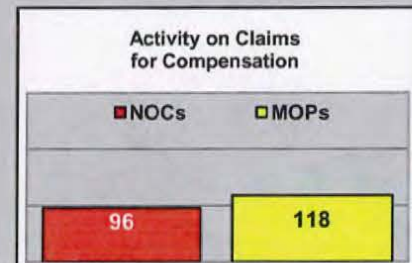
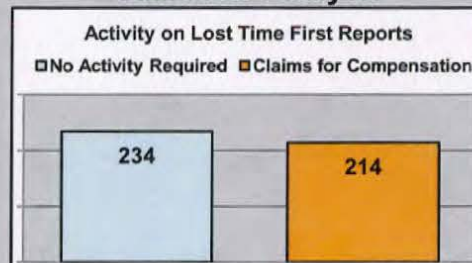


### Summary

Synernet is a third party administrator that administered claims in 2013 for the following self-insured employers:

MaineHealth Workers' Comp.  
NewPage Corporation  
St. Mary's Health System  
Synernet Workers' Comp Fund

### Utilization Analysis



**Percent of Lost Time First Reports Denied**  
(Initial Indemnity NOCs / Lost Time First Reports)

21%

**Percent of Claims for Compensation Denied**  
(Initial Indemnity NOCs / Claims for Compensation)

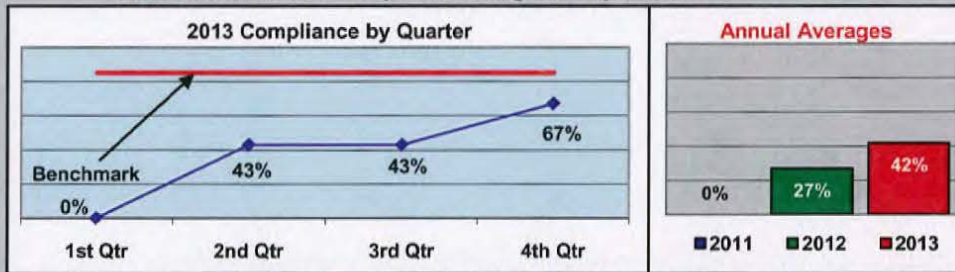
45%



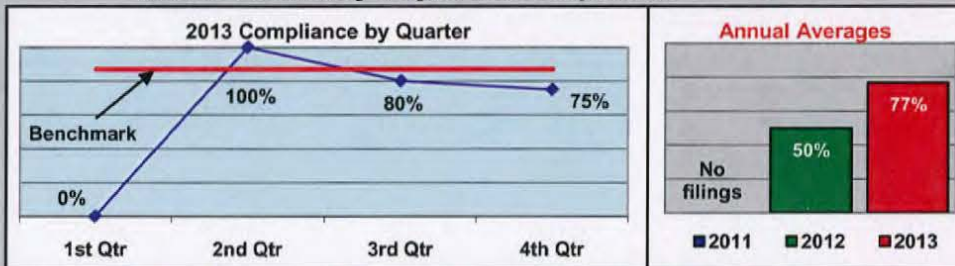
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**TOWER INSURANCE**

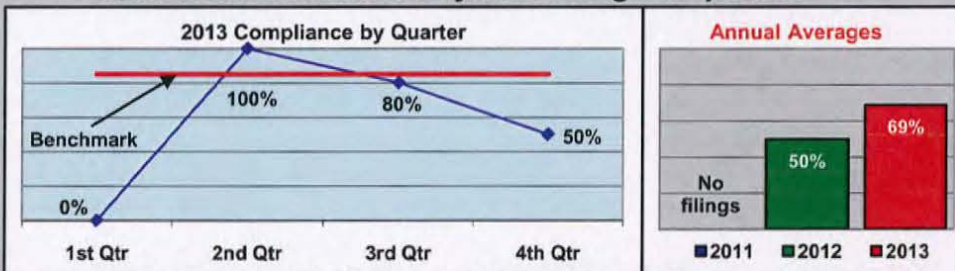
**Lost Time First Report Filing Compliance**



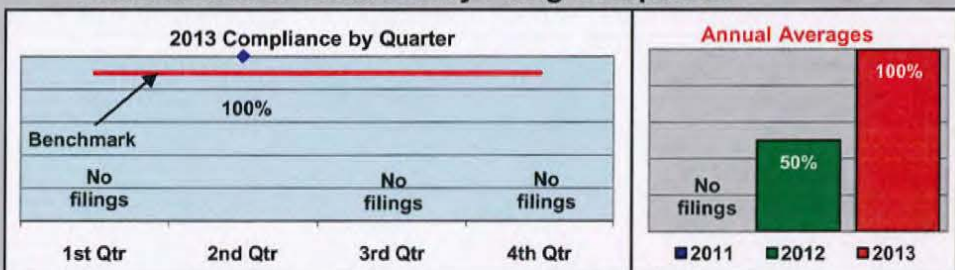
**Initial Indemnity Payment Compliance**



**Initial Memorandum of Payment Filing Compliance**



**Initial Notice of Controversy Filing Compliance**

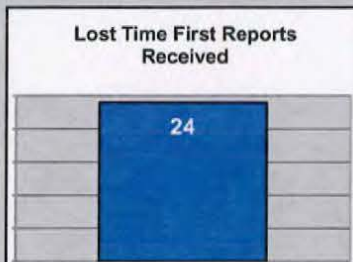


**Summary**

Tower Insurance is an insurer that administered its own claims in 2013 under the following rating company:

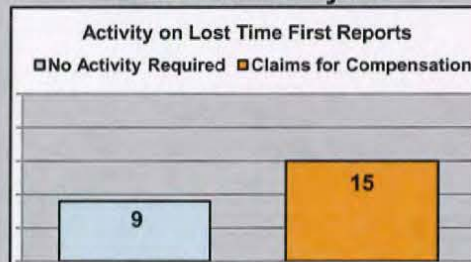
Tower Insurance Co. of New York

**Utilization Analysis**



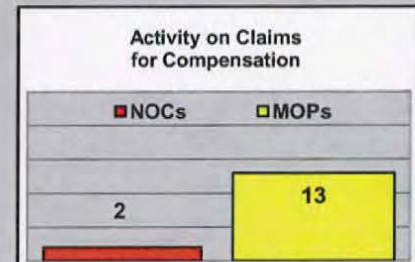
**Percent of Lost Time First Reports Denied**  
(Initial Indemnity NOCs / Lost Time First Reports)

**8%**



**Percent of Claims for Compensation Denied**  
(Initial Indemnity NOCs / Claims for Compensation)

**13%**

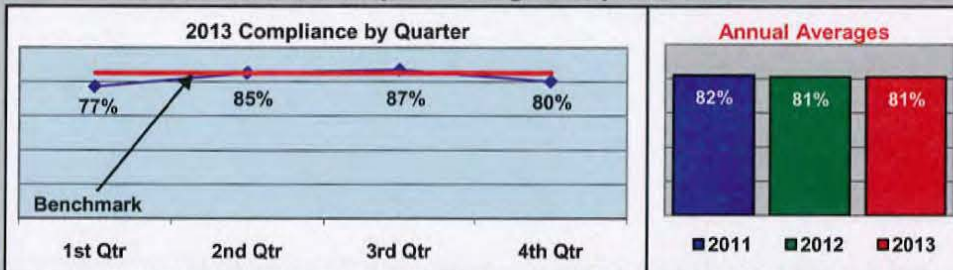




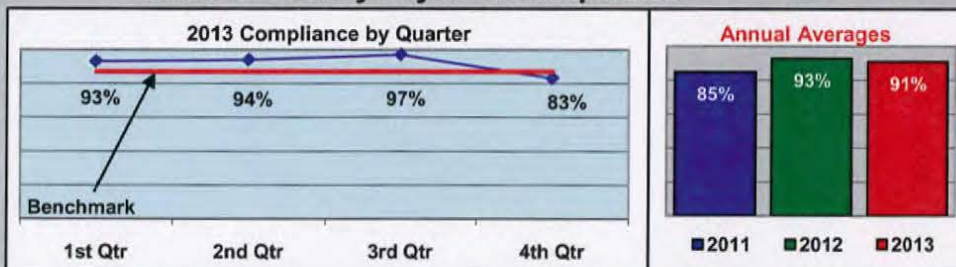
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## TRAVELERS INSURANCE

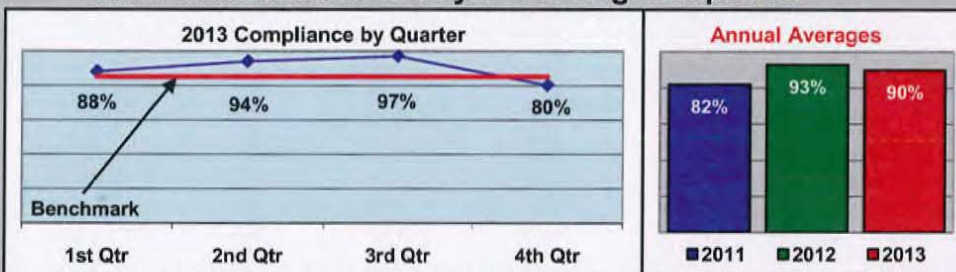
### Lost Time First Report Filing Compliance



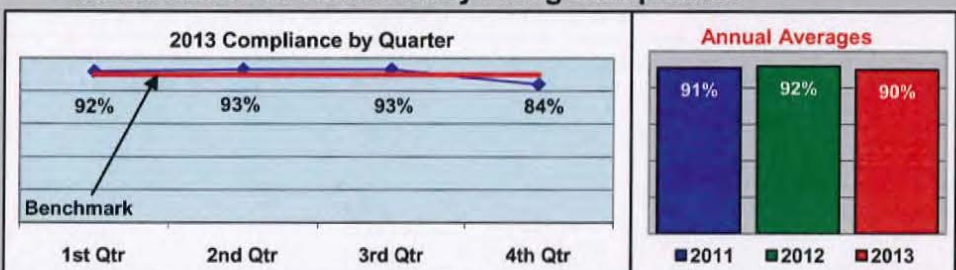
### Initial Indemnity Payment Compliance



### Initial Memorandum of Payment Filing Compliance



### Initial Notice of Controversy Filing Compliance



### Summary

Travelers Insurance is an insurer that administered its own claims and used third parties to administer claims in 2013 under the following rating companies:

Charter Oak Fire Insurance  
Discover Property & Casualty Ins.  
Farmington Casualty  
Fidelity & Guaranty Insurance  
Standard Fire Insurance  
The Phoenix Insurance  
Travelers Casualty & Surety  
Travelers Cas. Ins. Co. of America  
Travelers Commercial Casualty  
Travelers Indemnity  
Travelers Indemnity Co. of America  
Travelers Property Casualty  
United States Fidelity & Guaranty

Travelers Insurance used the following third parties in 2013:

Broadspire Services  
Gallagher Bassett Services  
Sedgwick Claims Management Svcs.  
York Risk Services

### Utilization Analysis

#### Lost Time First Reports Received



#### Percent of Lost Time First Reports Denied (Initial Indemnity NOCs / Lost Time First Reports)

18%

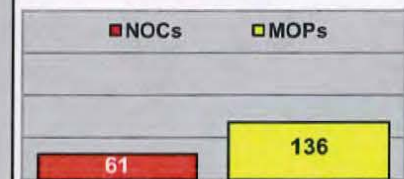
#### Activity on Lost Time First Reports

□ No Activity Required ■ Claims for Compensation



#### Activity on Claims for Compensation

■ NOCs ■ MOPs



#### Percent of Claims for Compensation Denied (Initial Indemnity NOCs / Claims for Compensation)

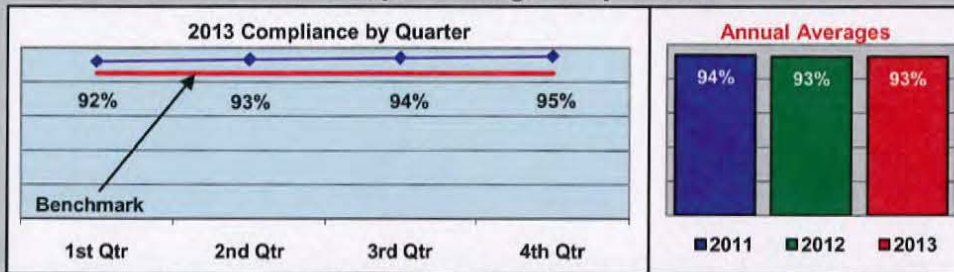
31%



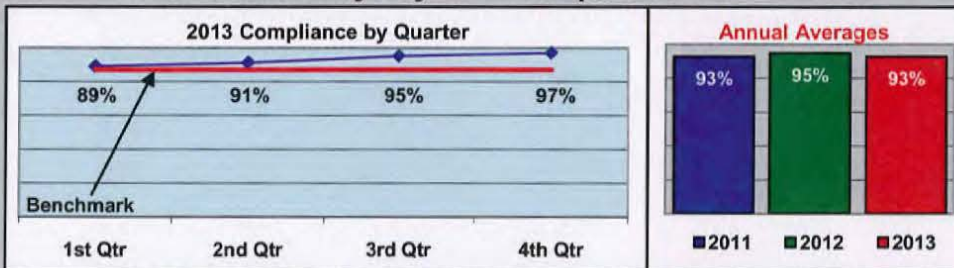
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**WILLIS OF NORTHERN NEW ENGLAND**

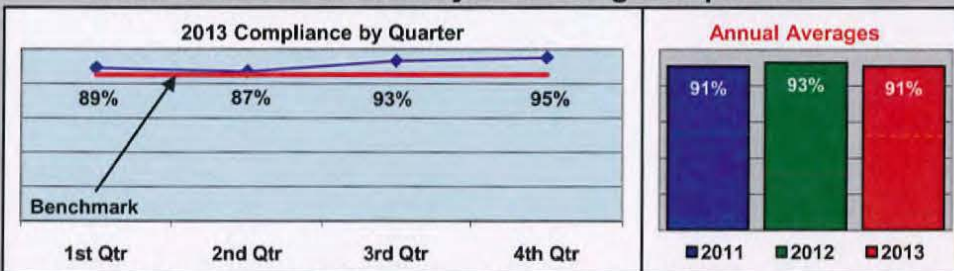
**Lost Time First Report Filing Compliance**



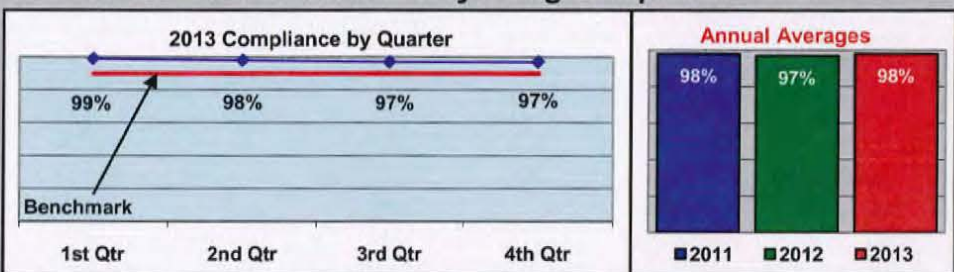
**Initial Indemnity Payment Compliance**



**Initial Memorandum of Payment Filing Compliance**



**Initial Notice of Controversy Filing Compliance**



**Summary**

Willis of Northern New England is a third party administrator that administered claims in 2013 for the following self-insured employers:

Auburn, City of  
Central Maine Power Co.  
Construction Services Group Trust  
Distributors Suppliers Group Trust  
Eastern Maine Group  
Forest Products Group Trust  
Hussey Seating Co.  
Maine Oil Dealers Association  
MaineGeneral Health  
ME Chamber of Comm. & Industry  
Mfg. of Maine Group Trust  
Parker Hannifin Corporation  
Social Services & Education

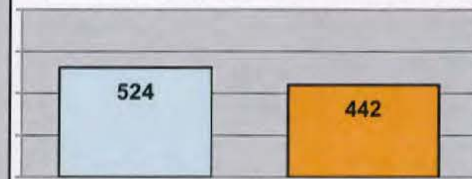
**Utilization Analysis**

**Lost Time First Reports Received**



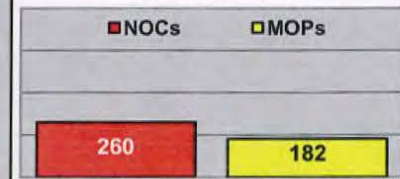
**Activity on Lost Time First Reports**

□ No Activity Required    ■ Claims for Compensation



**Activity on Claims for Compensation**

■ NOCs    ■ MOPs



**Percent of Lost Time First Reports Denied**

(Initial Indemnity NOCs / Lost Time First Reports)

**27%**

**Percent of Claims for Compensation Denied**

(Initial Indemnity NOCs / Claims for Compensation)

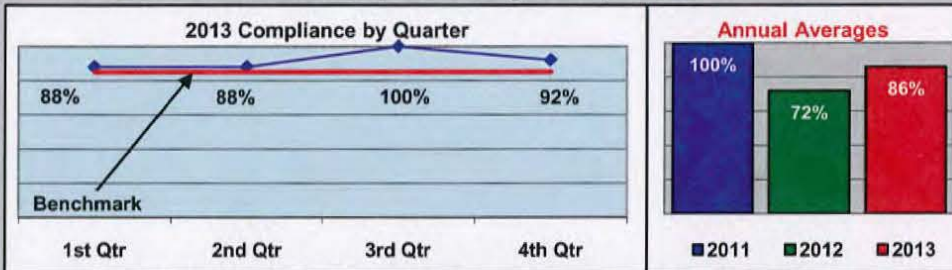
**59%**



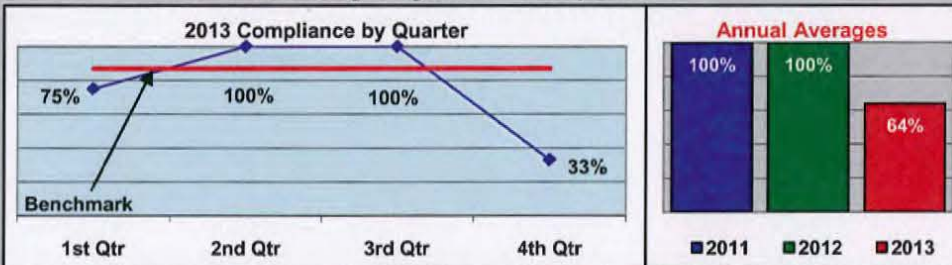
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## XL INSURANCE

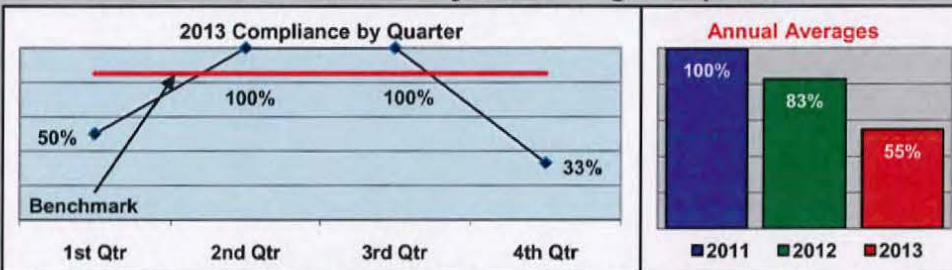
### Lost Time First Report Filing Compliance



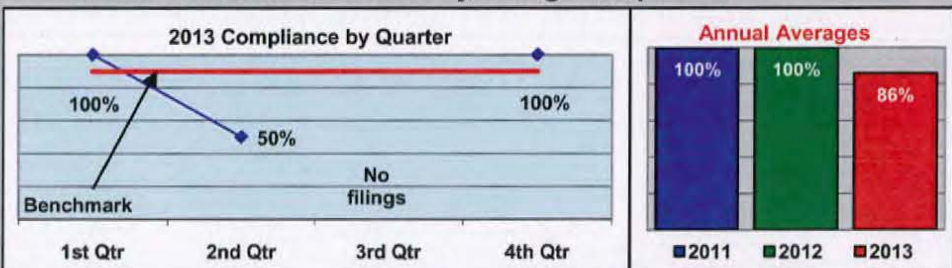
### Initial Indemnity Payment Compliance



### Initial Memorandum of Payment Filing Compliance



### Initial Notice of Controversy Filing Compliance



### Summary

XL Insurance is an insurer that used third parties to administer claims in 2013 under the following rating companies:

XL Insurance America  
XL Specialty Insurance Co.

XL Insurance used the following third parties in 2013:

Broadspire Services  
Cannon Cochran Management Svcs.  
ESIS  
Gallagher Bassett Services  
Sedgwick Claims Management Svcs.

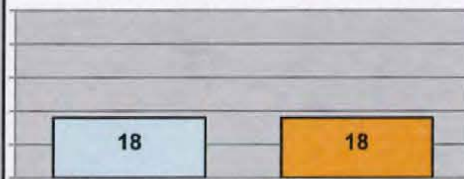
### Utilization Analysis

#### Lost Time First Reports Received

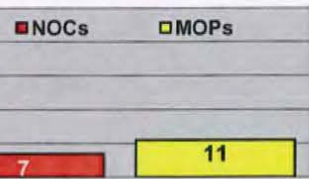


#### Activity on Lost Time First Reports

□ No Activity Required ■ Claims for Compensation



#### Activity on Claims for Compensation



**Percent of Lost Time First Reports Denied**  
(Initial Indemnity NOCs / Lost Time First Reports)

19%

**Percent of Claims for Compensation Denied**  
(Initial Indemnity NOCs / Claims for Compensation)

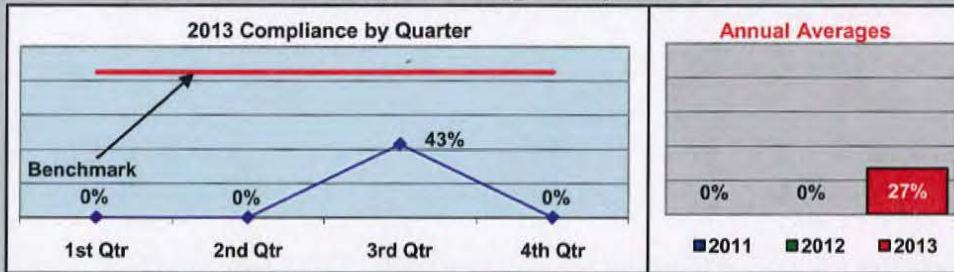
39%



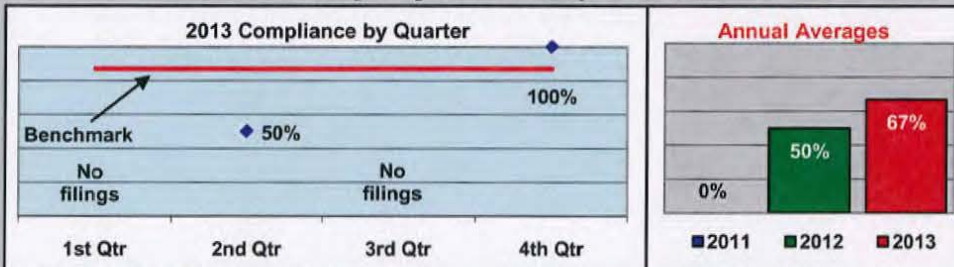
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**YORK RISK SERVICES**

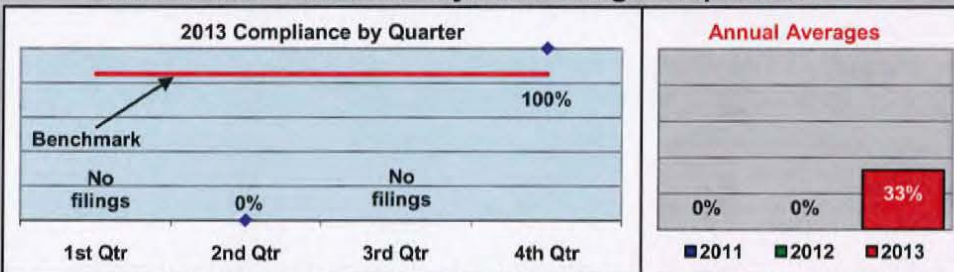
**Lost Time First Report Filing Compliance**



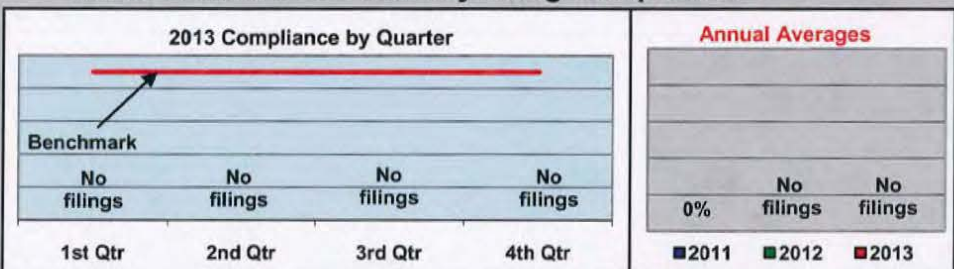
**Initial Indemnity Payment Compliance**



**Initial Memorandum of Payment Filing Compliance**



**Initial Notice of Controversy Filing Compliance**



**Summary**

York Risk Services is a third party administrator that administered claims in 2013 for the following rating companies:

ACE Insurance  
Safety National Insurance  
Twin City Fire Insurance Company  
QBE Insurance

**Utilization Analysis**

**Lost Time First Reports Received**



**Percent of Lost Time First Reports Denied**  
(Initial Indemnity NOCs / Lost Time First Reports)

0%

**Activity on Lost Time First Reports**

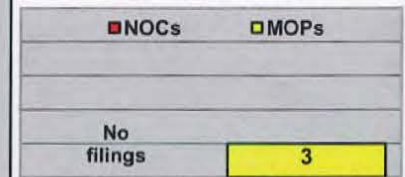
☐ No Activity Required ☐ Claims for Compensation



**Percent of Claims for Compensation Denied**  
(Initial Indemnity NOCs / Claims for Compensation)

0%

**Activity on Claims for Compensation**

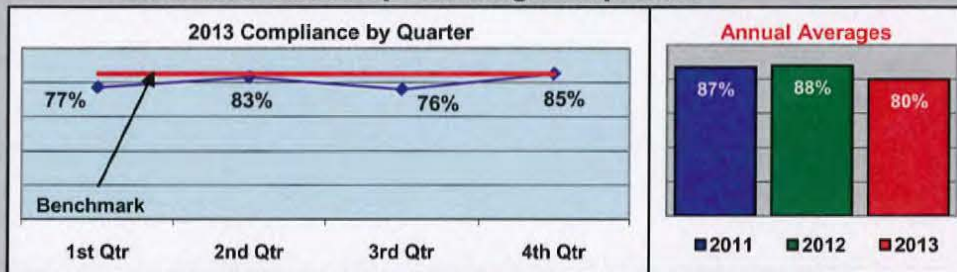




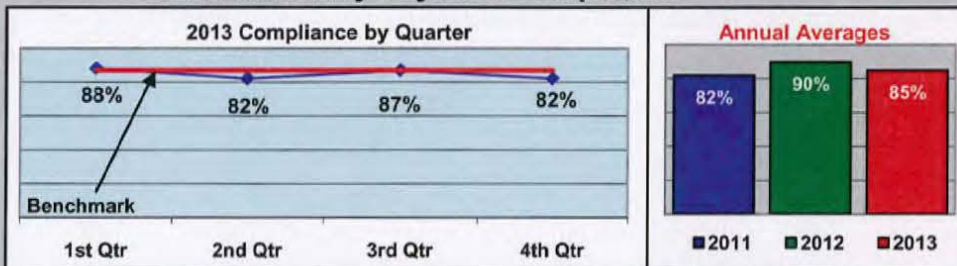
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## ZURICH INSURANCE

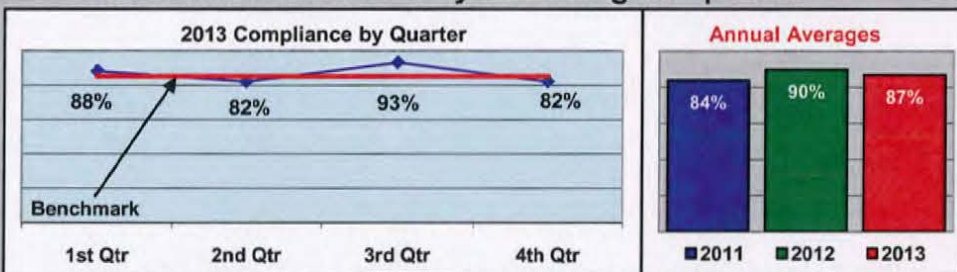
### Lost Time First Report Filing Compliance



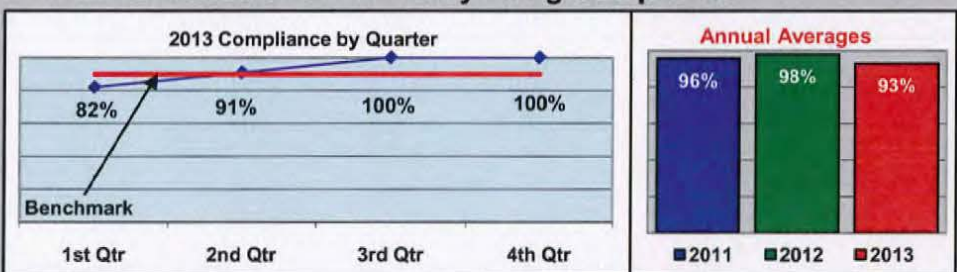
### Initial Indemnity Payment Compliance



### Initial Memorandum of Payment Filing Compliance



### Initial Notice of Controversy Filing Compliance



### Summary

Zurich Insurance is an insurer that administered its own claims and used third parties to administer claims in 2013 under the following rating companies:

American Guaranty & Liability Co.  
American Zurich Insurance  
Maryland Casualty Company  
Northern Insurance of New York  
Zurich American Insurance

Zurich Insurance used the following third parties in 2013:

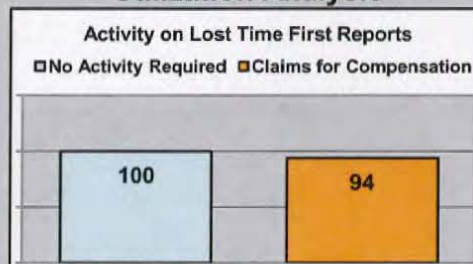
Chesterfield Services  
Cottingham & Butler Claims Svcs.  
ESIS  
Gallagher Bassett Services  
Patriot Risk Services  
Sedwick Claims Management Svcs.  
Tristar Risk Enterprise Management

### Utilization Analysis



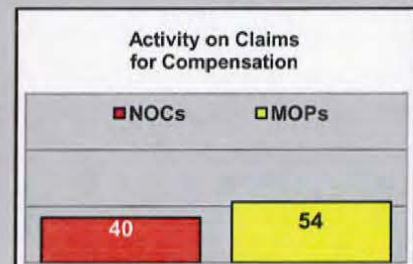
**Percent of Lost Time First Reports Denied**  
(Initial Indemnity NOCs / Lost Time First Reports)

21%



**Percent of Claims for Compensation Denied**  
(Initial Indemnity NOCs / Claims for Compensation)

43%





**INSURANCE GROUP COMPLIANCE**  
**Lost Time FROI Filings and Initial Indemnity Payments**  
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		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
CA010	<b>ACADIA INSURANCE</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
	<b>Group Total</b>	<b>211</b>	<b>185</b>	<b>88%</b>	<b>64</b>	<b>58</b>	<b>91%</b>
	<b>ACE INSURANCE</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
	<b>Total</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>
<b>ACE INSURANCE TPA Administered Claims</b>							
CA040	BROADSPIRE SERVICES	8	8	100%	1	1	100%
CA070	CANNON COCHRAN MANAGEMENT SERVICES	29	26	90%	6	4	67%
CA110	CONSTITUTION STATE SERVICES	25	23	92%	10	9	90%
CA160	ESIS	136	108	79%	40	35	88%
CA190	GALLAGHER BASSETT SERVICES	79	68	86%	28	23	82%
CA204	HELMSMAN MANAGEMENT SERVICES	21	19	90%	3	3	100%
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	186	156	84%	72	65	90%
CA382	WILLIS OF NORTHERN NEW ENGLAND	2	2	100%	No filings	No filings	No filings
CA340	YORK RISK SERVICES	1	0	0%	1	1	100%
	<b>TPA Total</b>	<b>487</b>	<b>410</b>	<b>84%</b>	<b>161</b>	<b>141</b>	<b>88%</b>
	<b>ACE INSURANCE Group Total</b>	<b>487</b>	<b>410</b>	<b>84%</b>	<b>161</b>	<b>141</b>	<b>88%</b>
	<b>AIG INSURANCE</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA015	AIG CLAIMS, INC.	78	68	87%	30	29	97%
CA258	NEW HAMPSHIRE INSURANCE CO.	2	2	100%	1	1	100%
	<b>Total</b>	<b>80</b>	<b>70</b>	<b>88%</b>	<b>31</b>	<b>30</b>	<b>97%</b>
<b>AIG INSURANCE TPA Administered Claims</b>							
CA040	BROADSPIRE SERVICES	102	94	92%	23	20	87%
CA070	CANNON COCHRAN MANAGEMENT SERVICES	4	4	100%	3	3	100%
CA100	CLAIMS MANAGEMENT (WALMART)	186	184	99%	33	30	91%
CA116	CORVEL ENTERPRISE COMP.	1	0	0%	No filings	No filings	No filings
CA160	ESIS	78	61	78%	37	30	81%
CA190	GALLAGHER BASSETT SERVICES	113	103	91%	32	28	88%
CA204	HELMSMAN MANAGEMENT SERVICES	34	33	97%	13	13	100%
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	143	132	92%	45	42	93%
	<b>TPA Total</b>	<b>661</b>	<b>611</b>	<b>92%</b>	<b>186</b>	<b>166</b>	<b>89%</b>
	<b>AIG INSURANCE Group Total</b>	<b>741</b>	<b>681</b>	<b>92%</b>	<b>217</b>	<b>196</b>	<b>90%</b>
	<b>AMTRUST NORTH AMERICA</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA342	TECHNOLOGY INSURANCE	60	22	37%	7	5	71%
CA381	WESCO INSURANCE	11	4	36%	No filings	No filings	No filings
	<b>Group Total</b>	<b>71</b>	<b>26</b>	<b>37%</b>	<b>7</b>	<b>5</b>	<b>71%</b>



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		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
	<b>ARCH INSURANCE</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
	<b>Total</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>
	<b>ARCH INSURANCE TPA Administered Claims</b>						
CA040	BROADSPIRE SERVICES	5	5	100%	2	2	100%
CA160	ESIS	1	1	100%	1	1	100%
CA190	GALLAGHER BASSETT SERVICES	15	13	87%	7	6	86%
CA204	HELMSMAN MANAGEMENT SERVICES	1	0	0%	No filings	No filings	No filings
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	30	26	87%	10	9	90%
	<b>TPA Total</b>	<b>52</b>	<b>45</b>	<b>87%</b>	<b>20</b>	<b>18</b>	<b>90%</b>
	<b>ARCH INSURANCE Group Total</b>	<b>52</b>	<b>45</b>	<b>87%</b>	<b>20</b>	<b>18</b>	<b>90%</b>
	<b>ARGONAUT INSURANCE</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA020	<b>Group Total</b>	<b>1</b>	<b>0</b>	<b>0%</b>	<b>1</b>	<b>1</b>	<b>100%</b>
	<b>ARROW MUTUAL INSURANCE</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA032	<b>Group Total</b>	<b>1</b>	<b>1</b>	<b>100%</b>	<b>No filings</b>	<b>No filings</b>	<b>No filings</b>
	<b>BATH IRON WORKS</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA036	<b>Group Total</b>	<b>401</b>	<b>397</b>	<b>99%</b>	<b>51</b>	<b>51</b>	<b>100%</b>
	<b>BERKSHIRE HATHAWAY INSURANCE</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA114	<b>Group Total</b>	<b>2</b>	<b>1</b>	<b>50%</b>	<b>2</b>	<b>1</b>	<b>50%</b>
	<b>BROADSPIRE SERVICES</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA040	<b>Group Total</b>	<b>166</b>	<b>152</b>	<b>92%</b>	<b>49</b>	<b>45</b>	<b>92%</b>
	<b>CANNON COCHRAN MANAGEMENT SERVICES</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA070	<b>Group Total</b>	<b>557</b>	<b>504</b>	<b>90%</b>	<b>169</b>	<b>149</b>	<b>88%</b>
	<b>CHESTERFIELD SERVICES</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA080	<b>Group Total</b>	<b>8</b>	<b>6</b>	<b>75%</b>	<b>2</b>	<b>2</b>	<b>100%</b>
	<b>CHUBB INSURANCE</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA090	<b>Total</b>	<b>24</b>	<b>11</b>	<b>46%</b>	<b>17</b>	<b>15</b>	<b>88%</b>
	<b>CHUBB INSURANCE TPA Administered Claims</b>						
CA070	CANNON COCHRAN MANAGEMENT SERVICES	1	1	100%	1	1	100%
CA190	GALLAGHER BASSETT SERVICES	15	12	80%	5	4	80%
	<b>TPA Total</b>	<b>16</b>	<b>13</b>	<b>81%</b>	<b>6</b>	<b>5</b>	<b>83%</b>
	<b>CHUBB INSURANCE Group Total</b>	<b>40</b>	<b>24</b>	<b>60%</b>	<b>23</b>	<b>20</b>	<b>87%</b>
	<b>CHURCH MUTUAL INSURANCE</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA084	<b>Group Total</b>	<b>4</b>	<b>3</b>	<b>75%</b>	<b>1</b>	<b>0</b>	<b>0%</b>
	<b>CIANBRO CORPORATION</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA085	<b>Group Total</b>	<b>3</b>	<b>1</b>	<b>33%</b>	<b>1</b>	<b>0</b>	<b>0%</b>
	<b>CITY OF BANGOR</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA033	<b>Group Total</b>	<b>34</b>	<b>33</b>	<b>97%</b>	<b>29</b>	<b>29</b>	<b>100%</b>



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CA100	CLAIMS MANAGEMENT (WALMART) Group Total	FROIs Filed 186	Timely FROIs 184	Compliance 99%	Payments Made 33	Timely Payments 30	Compliance 91%
CA050	CNA INSURANCE Group Total	FROIs Filed 15	Timely FROIs 11	Compliance 73%	Payments Made 5	Timely Payments 4	Compliance 80%
CA110	CONSTITUTION STATE SERVICES Group Total	FROIs Filed 26	Timely FROIs 23	Compliance 88%	Payments Made 10	Timely Payments 9	Compliance 90%
CA115	CONTINENTAL INDEMNITY Group Total	FROIs Filed 5	Timely FROIs 2	Compliance 40%	Payments Made 3	Timely Payments 3	Compliance 100%
CA116	CORVEL ENTERPRISE COMP. Group Total	FROIs Filed 21	Timely FROIs 12	Compliance 57%	Payments Made 8	Timely Payments 4	Compliance 50%
CA117	COTTINGHAM & BUTLER CLAIMS SERVICES Group Total	FROIs Filed 41	Timely FROIs 27	Compliance 66%	Payments Made 18	Timely Payments 17	Compliance 94%
CA089	CRUM & FORSTER	FROIs Filed 3	Timely FROIs 2	Compliance 67%	Payments Made 1	Timely Payments 1	Compliance 100%
CA257	NORTH RIVER INSURANCE	1	0	0%	1	0	0%
CA375	UNITED STATES FIRE INSURANCE	1	0	0%	1	1	100%
	Group Total	5	2	40%	3	2	67%
	ELECTRIC INSURANCE Total	FROIs Filed *	Timely FROIs *	Compliance *	Payments Made *	Timely Payments *	Compliance *
CA300	ELECTRIC INSURANCE TPA Administered Claims SEDGWICK CLAIMS MANAGEMENT SERVICES	16	11	69%	9	8	89%
	TPA Total	16	11	69%	9	8	89%
	ELECTRIC INSURANCE Group Total	16	11	69%	9	8	89%
CA160	ESIS Group Total	FROIs Filed 232	Timely FROIs 180	Compliance 78%	Payments Made 85	Timely Payments 70	Compliance 82%
	EVEREST NATIONAL INSURANCE Total	FROIs Filed *	Timely FROIs *	Compliance *	Payments Made *	Timely Payments *	Compliance *
CA300	EVEREST NATIONAL INSURANCE TPA Administered Claims SEDGWICK CLAIMS MANAGEMENT SERVICES	1	0	0%	No filings	No filings	No filings
	TPA Total	1	0	0%	No filings	No filings	No filings
	EVEREST NATIONAL INSURANCE Group Total	1	0	0%	No filings	No filings	No filings
CA165	F.A. RICHARD Group Total	FROIs Filed 3	Timely FROIs 3	Compliance 100%	Payments Made No filings	Timely Payments No filings	Compliance No filings
CA091	FEDERATED MUTUAL INSURANCE	FROIs Filed 5	Timely FROIs 1	Compliance 20%	Payments Made 3	Timely Payments 2	Compliance 67%
CA092	FEDERATED SERVICE INSURANCE	3	1	33%	No filings	No filings	No filings
	Group Total	8	2	25%	3	2	67%

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CA175	<b>FUTURECOMP</b> Group Total	FROIs Filed 249	Timely FROIs 231	Compliance 93%	Payments Made 82	Timely Payments 72	Compliance 88%
CA190	<b>GALLAGHER BASSETT SERVICES</b> Group Total	FROIs Filed 353	Timely FROIs 301	Compliance 85%	Payments Made 123	Timely Payments 105	Compliance 85%
CA193	<b>GREAT AMERICAN INSURANCE</b> Group Total	FROIs Filed 8	Timely FROIs 4	Compliance 50%	Payments Made 1	Timely Payments 1	Compliance 100%
	<b>GREAT FALLS INSURANCE</b> Total	FROIs Filed *	Timely FROIs *	Compliance *	Payments Made *	Timely Payments *	Compliance *
	<b>GREAT FALLS INSURANCE TPA Administered Claims</b>						
CA070	CANNON COCHRAN MANAGEMENT SERVICES	156	136	87%	42	38	90%
	TPA Total	156	136	87%	42	38	90%
	<b>GREAT FALLS INSURANCE Group Total</b>	156	136	87%	42	38	90%
CA195	<b>GUARANTEE INSURANCE</b> Group Total	FROIs Filed 7	Timely FROIs 2	Compliance 29%	Payments Made 3	Timely Payments 1	Compliance 33%
CA019	<b>GUARD INSURANCE</b> AMGUARD INSURANCE COMPANY	FROIs Filed 39	Timely FROIs 27	Compliance 69%	Payments Made 8	Timely Payments 3	Compliance 38%
CA140	EASTGUARD INSURANCE COMPANY	71	47	66%	17	15	88%
CA272	NORGUARD INSURANCE COMPANY	19	11	58%	11	9	82%
	Group Total	129	85	66%	36	27	75%
	<b>GUIDEONE MUTUAL INSURANCE</b> Total	FROIs Filed *	Timely FROIs *	Compliance *	Payments Made *	Timely Payments *	Compliance *
	<b>GUIDEONE MUTUAL INSURANCE TPA Administered Claims</b>						
CA116	CORVEL ENTERPRISE COMP.	1	0	0%	No filings	No filings	No filings
	TPA Total	1	0	0%	No filings	No filings	No filings
	<b>GUIDEONE MUTUAL INSURANCE Group Total</b>	1	0	0%	No filings	No filings	No filings
CA201	<b>HANNAFORD BROTHERS</b> Group Total	FROIs Filed 310	Timely FROIs 284	Compliance 92%	Payments Made 57	Timely Payments 52	Compliance 91%
CA048	<b>HANOVER INSURANCE</b> CITIZENS INSURANCE CO. OF AMERICA	FROIs Filed 22	Timely FROIs 15	Compliance 68%	Payments Made 7	Timely Payments 7	Compliance 100%
CA202	HANOVER INSURANCE CO.	55	50	91%	17	15	88%
CA228	MASSACHUSETTS BAY INSURANCE CO.	13	12	92%	9	7	78%
	Group Total	90	77	86%	33	29	88%
CA197	<b>HARLEYSVILLE INSURANCE</b> Group Total	FROIs Filed 2	Timely FROIs 0	Compliance 0%	Payments Made 1	Timely Payments 0	Compliance 0%



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<b>HARTFORD INSURANCE</b>							
CA188	HARTFORD ACCIDENT & INDEMNITY	22	18	82%	2	2	100%
CA185	HARTFORD CASUALTY INS. CO.	21	16	76%	4	3	75%
CA203	HARTFORD FIRE INSURANCE CO.	13	6	46%	4	2	50%
CA186	HARTFORD INSURANCE CO. OF THE MIDWEST	30	25	83%	9	7	78%
CA187	HARTFORD UNDERWRITERS INSURANCE	31	24	77%	7	6	86%
CA288	PROPERTY & CASUALTY INSURANCE CO.	11	7	64%	4	4	100%
CA296	SENTINEL INSURANCE CO.	10	5	50%	4	4	100%
CA319	TRUMBULL INSURANCE	54	52	96%	13	12	92%
CA321	TWIN CITY FIRE INSURANCE CO.	74	63	85%	18	16	89%
	<b>Total</b>	<b>266</b>	<b>216</b>	<b>81%</b>	<b>65</b>	<b>56</b>	<b>86%</b>
<b>HARTFORD INSURANCE TPA Administered Claims</b>							
CA040	BROADSPIRE SERVICES	4	4	100%	3	3	100%
CA116	CORVEL ENTERPRISE COMP.	8	4	50%	3	1	33%
CA190	GALLAGHER BASSETT SERVICES	11	7	64%	5	5	100%
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	28	26	93%	5	5	100%
CA280	TRISTAR RISK ENTERPRISE MANAGEMENT	4	4	100%	No filings	No filings	No filings
CA340	YORK RISK SERVICES	2	0	0%	No filings	No filings	No filings
	<b>TPA Total</b>	<b>57</b>	<b>45</b>	<b>79%</b>	<b>16</b>	<b>14</b>	<b>88%</b>
	<b>HARTFORD INSURANCE Group Total</b>	<b>323</b>	<b>261</b>	<b>81%</b>	<b>81</b>	<b>70</b>	<b>86%</b>
<b>HELMSMAN MANAGEMENT SERVICES</b>							
CA204	<b>Group Total</b>	<b>65</b>	<b>57</b>	<b>88%</b>	<b>20</b>	<b>19</b>	<b>95%</b>
<b>LIBERTY MUTUAL INSURANCE</b>							
CA380	EMPLOYERS INSURANCE OF WAUSAU	34	28	82%	10	8	80%
CA210	LIBERTY MUTUAL INSURANCE CO.	233	188	81%	85	77	91%
CA406	THE OHIO CASUALTY INSURANCE CO.	1	1	100%	No filings	No filings	No filings
	<b>Total</b>	<b>268</b>	<b>217</b>	<b>81%</b>	<b>95</b>	<b>85</b>	<b>89%</b>
<b>LUMBERMEN'S UNDERWRITING</b>							
CA211	<b>Group Total</b>	<b>5</b>	<b>1</b>	<b>20%</b>	<b>3</b>	<b>0</b>	<b>0%</b>
<b>MACY'S CORPORATE SERVICES</b>							
CA213	<b>Group Total</b>	<b>1</b>	<b>1</b>	<b>100%</b>	<b>No filings</b>	<b>No filings</b>	<b>No filings</b>
<b>MAINE AUTOMOBILE DEALERS ASSOCIATION</b>							
CA220	<b>Group Total</b>	<b>121</b>	<b>112</b>	<b>93%</b>	<b>49</b>	<b>47</b>	<b>96%</b>
<b>MAINE EMPLOYERS' MUTUAL INSURANCE</b>							
CA260	<b>Group Total</b>	<b>4285</b>	<b>3487</b>	<b>81%</b>	<b>1254</b>	<b>1179</b>	<b>94%</b>
<b>MAINE HEALTHCARE ASSOCIATION</b>							
CA234	<b>Group Total</b>	<b>135</b>	<b>124</b>	<b>92%</b>	<b>19</b>	<b>18</b>	<b>95%</b>
<b>MAINE MOTOR TRANSPORT ASSOCIATION</b>							
CA230	<b>Group Total</b>	<b>247</b>	<b>211</b>	<b>85%</b>	<b>47</b>	<b>41</b>	<b>87%</b>

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	<b>MAINE MUNICIPAL ASSOCIATION</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA225	<b>Group Total</b>	909	873	96%	220	197	90%
	<b>MAINE SCHOOL MANAGEMENT ASSOCIATION</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA250	<b>Group Total</b>	282	266	94%	63	60	95%
	<b>MATRIX ABSENCE MANAGEMENT</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA252	<b>Group Total</b>	2	1	50%	1	1	100%
	<b>MEADOWBROOK</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA255	<b>Group Total</b>	34	23	68%	13	10	77%
	<b>mitsui sumitomo insurance</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA233	<b>Group Total</b>	1	0	0%	1	1	100%
	<b>NATIONAL CASUALTY INSURANCE</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA289	<b>Group Total</b>	4	2	50%	No filings	No filings	No filings
	<b>NATIONAL INTERSTATE INSURANCE</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA267	<b>Group Total</b>	3	3	100%	1	1	100%
	<b>NATIONWIDE AGRIBUSINESS INSURANCE</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA291	<b>Group Total</b>	2	1	50%	1	1	100%
	<b>NGM INSURANCE</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA265	<b>Group Total</b>	6	3	50%	6	6	100%
	<b>OLD REPUBLIC INSURANCE</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
	<b>Total</b>	*	*	*	*	*	*
	<b>OLD REPUBLIC INSURANCE TPA Administered Claims</b>						
CA040	BROADSPIRE SERVICES	9	7	78%	2	1	50%
CA070	CANNON COCHRAN MANAGEMENT SERVICES	13	12	92%	4	4	100%
CA116	CORVEL ENTERPRISE COMP.	1	1	100%	1	1	100%
CA160	ESIS	1	0	0%	No filings	No filings	No filings
CA190	GALLAGHER BASSETT SERVICES	12	10	83%	9	9	100%
CA204	HELMSMAN MANAGEMENT SERVICES	2	2	100%	1	1	100%
CA295	RYDER SERVICES	2	2	100%	2	2	100%
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	14	10	71%	6	6	100%
	<b>TPA Total</b>	54	44	81%	25	24	96%
	<b>OLD REPUBLIC INSURANCE Group Total</b>	54	44	81%	25	24	96%



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		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
	<b>ONEBEACON INSURANCE</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
	<b>Group Total</b>	*	*	*	*	*	*
	<b>ONEBEACON INSURANCE TPA Administered Claims</b>						
CA190	GALLAGHER BASSETT SERVICES	2	2	100%	2	2	100%
	<b>TPA Total</b>	2	2	100%	2	2	100%
	<b>ONEBEACON INSURANCE Group Total</b>	2	2	100%	2	2	100%
	<b>PATRIOT INSURANCE</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA274	<b>Group Total</b>	11	8	73%	3	3	100%
	<b>PATRIOT RISK SERVICES</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA292	<b>Group Total</b>	1	0	0%	No filings	No filings	No filings
	<b>PEERLESS INSURANCE</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA162	EXCELSIOR INSURANCE CO.	4	2	50%	2	0	0%
CA309	NETHERLANDS INSURANCE COMPANY	7	5	71%	5	4	80%
CA275	PEERLESS INSURANCE CO.	147	106	72%	56	45	80%
	<b>Group Total</b>	158	113	72%	63	49	78%
	<b>PENNSYLVANIA MANUFACTURERS' ASSOCIATION</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
	<b>Group Total</b>	*	*	*	*	*	*
	<b>PENNSYLVANIA MANUFACTURERS' ASSOC. TPA Administered Claims</b>						
CA165	F.A. RICHARD	3	3	100%	No filings	No filings	No filings
CA190	GALLAGHER BASSETT SERVICES	18	12	67%	8	7	88%
CA323	THE AMERICAN EQUITY UNDERWRITERS	2	2	100%	No filings	No filings	No filings
	<b>TPA Total</b>	23	17	74%	8	7	88%
	<b>PENNSYLVANIA MANUFACTURERS' ASSOCIATION Group Total</b>	23	17	74%	8	7	88%
	<b>PROTECTIVE INSURANCE</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA277	<b>Group Total</b>	2	1	50%	No filings	No filings	No filings
	<b>PROTECTIVE INSURANCE TPA Administered Claims</b>						
CA070	CANNON COCHRAN MANAGEMENT SERVICES	1	0	0%	No filings	No filings	No filings
	<b>TPA Total</b>	1	0	0%	No filings	No filings	No filings
	<b>PROTECTIVE INSURANCE Group Total</b>	3	1	33%	No filings	No filings	No filings
	<b>PUBLIC SERVICE MUTUAL INSURANCE</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA282	<b>Group Total</b>	2	1	50%	1	1	100%

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		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
	<b>QBE INSURANCE</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
	PRAETORIAN INSURANCE	*	*	*	*	*	*
	QBE INSURANCE	*	*	*	*	*	*
	<b>Total</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>
	<b>QBE INSURANCE TPA Administered Claims</b>						
CA070	CANNON COCHRAN MANAGEMENT SERVICES	1	0	0%	No filings	No filings	No filings
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	34	31	91%	17	17	100%
CA340	YORK RISK SERVICES	5	2	40%	No filings	No filings	No filings
	<b>TPA Total</b>	<b>40</b>	<b>33</b>	<b>83%</b>	<b>17</b>	<b>17</b>	<b>100%</b>
	<b>QBE INSURANCE Group Total</b>	<b>40</b>	<b>33</b>	<b>83%</b>	<b>17</b>	<b>17</b>	<b>100%</b>
	<b>RYDER SERVICES</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA295	<b>Group Total</b>	<b>2</b>	<b>2</b>	<b>100%</b>	<b>2</b>	<b>2</b>	<b>100%</b>
	<b>SAFETY NATIONAL INSURANCE</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
	<b>Total</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>
	<b>SAFETY NATIONAL INSURANCE TPA Administered Claims</b>						
CA040	BROADSPIRE SERVICES	2	2	100%	1	1	100%
CA070	CANNON COCHRAN MANAGEMENT SERVICES	4	3	75%	1	0	0%
CA116	CORVEL ENTERPRISE COMP.	6	4	67%	2	2	100%
CA190	GALLAGHER BASSETT SERVICES	12	10	83%	7	5	71%
CA252	MATRIX ABSENCE MANAGEMENT	2	1	50%	1	1	100%
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	10	8	80%	3	3	100%
CA340	YORK RISK SERVICES	2	0	0%	2	1	50%
	<b>TPA Total</b>	<b>38</b>	<b>28</b>	<b>74%</b>	<b>17</b>	<b>13</b>	<b>76%</b>
	<b>SAFETY NATIONAL INSURANCE Group Total</b>	<b>38</b>	<b>28</b>	<b>74%</b>	<b>17</b>	<b>13</b>	<b>76%</b>
	<b>SAMSUNG FIRE &amp; MARINE INSURANCE</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
	<b>Total</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>
	<b>SAMSUNG FIRE &amp; MARINE INSURANCE TPA Administered Claims</b>						
CA040	BROADSPIRE SERVICES	1	0	0%	No filings	No filings	No filings
	<b>TPA Total</b>	<b>1</b>	<b>0</b>	<b>0%</b>	<b>No filings</b>	<b>No filings</b>	<b>No filings</b>
	<b>SAMSUNG FIRE &amp; MARINE INSURANCE Group Total</b>	<b>1</b>	<b>0</b>	<b>0%</b>	<b>No filings</b>	<b>No filings</b>	<b>No filings</b>
	<b>SEABRIGHT INSURANCE</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA298	<b>Group Total</b>	<b>2</b>	<b>0</b>	<b>0%</b>	<b>2</b>	<b>2</b>	<b>100%</b>
	<b>SEDGWICK CLAIMS MANAGEMENT SERVICES</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA300	<b>Group Total</b>	<b>574</b>	<b>487</b>	<b>85%</b>	<b>197</b>	<b>180</b>	<b>91%</b>
	<b>SENTRY INSURANCE</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA305	SENTRY A MUTUAL CO.	16	7	44%	12	11	92%
CA402	SENTRY CASUALTY CO.	1	0	0%	1	1	100%
CA308	SENTRY SELECT INSURANCE CO.	1	1	100%	No filings	No filings	No filings
	<b>Group Total</b>	<b>18</b>	<b>8</b>	<b>44%</b>	<b>13</b>	<b>12</b>	<b>92%</b>



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	<b>SOMPO JAPAN INSURANCE</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
	Total	*	*	*	*	*	*
	<b>SOMPO JAPAN INSURANCE TPA Administered Claims</b>						
CA040	BROADSPIRE SERVICES	2	2	100%	No filings	No filings	No filings
	TPA Total	2	2	100%	No filings	No filings	No filings
	<b>SOMPO JAPAN INSURANCE Group Total</b>	<b>2</b>	<b>2</b>	<b>100%</b>	<b>No filings</b>	<b>No filings</b>	<b>No filings</b>
	<b>SPARTA INSURANCE</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
	Total	*	*	*	*	*	*
	<b>SPARTA INSURANCE TPA Administered Claims</b>						
CA060	COTTINGHAM & BUTLER CLAIMS SERVICES	35	24	69%	16	15	94%
	TPA Total	35	24	69%	16	15	94%
	<b>SPARTA INSURANCE Group Total</b>	<b>35</b>	<b>24</b>	<b>69%</b>	<b>16</b>	<b>15</b>	<b>94%</b>
	<b>STATE OF MAINE WORKERS' COMPENSATION TRUST</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA307	Group Total	590	534	91%	149	135	91%
	<b>SYNERNET</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA320	Group Total	448	398	89%	118	99	84%
	<b>THE AMERICAN EQUITY UNDERWRITERS</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA323	Group Total	2	2	100%	No filings	No filings	No filings
	<b>TOWER INSURANCE</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA356	Group Total	24	10	42%	13	10	77%
	<b>TRAVELERS INSURANCE</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA072	CHARTER OAK FIRE INS. CO.	178	145	81%	64	56	88%
CA164	FARMINGTON CASUALTY CO.	7	6	86%	3	3	100%
CA306	STANDARD FIRE INS. CO.	20	16	80%	10	10	100%
CA284	THE PHOENIX INS. CO.	8	4	50%	3	2	67%
CA347	TRAVELERS CASUALTY & SURETY COMPANY	14	11	79%	6	6	100%
CA348	TRAVELERS CASUALTY INSURANCE CO. OF AMERICA	32	25	78%	19	18	95%
CA349	TRAVELERS COMMERCIAL CASUALTY	12	10	83%	5	4	80%
CA343	TRAVELERS INDEMNITY CO.	3	2	67%	No filings	No filings	No filings
CA346	TRAVELERS INDEMNITY CO. OF AMERICA	9	8	89%	2	2	100%
CA344	TRAVELERS INDEMNITY OF CONNETICUT	1	1	100%	No filings	No filings	No filings
CA345	TRAVELERS PROPERTY CASUALTY COMPANY	24	20	83%	9	8	89%
	Total	308	248	81%	121	109	90%
	<b>TRAVELERS INSURANCE TPA Administered Claims</b>						
CA040	BROADSPIRE SERVICES	22	20	91%	13	13	100%
CA190	GALLAGHER BASSETT SERVICES	4	3	75%	2	2	100%
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	4	3	75%	No filings	No filings	No filings
CA340	YORK RISK SERVICES	1	1	100%	No filings	No filings	No filings
	TPA Total	31	27	87%	15	15	100%
	<b>TRAVELERS INSURANCE Group Total</b>	<b>339</b>	<b>275</b>	<b>81%</b>	<b>136</b>	<b>124</b>	<b>91%</b>

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<b>TRISTAR RISK ENTERPRISE MANAGEMENT</b>							
CA280	<b>Group Total</b>	<b>5</b>	<b>5</b>	<b>100%</b>	<b>1</b>	<b>1</b>	<b>100%</b>
<b>VANLINER INSURANCE</b>							
	<b>Total</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>
<b>VANLINER INSURANCE TPA Administered Claims</b>							
CA060	COTTINGHAM & BUTLER CLAIMS SERVICES	2	0	0%	1	1	100%
	<b>TPA Total</b>	<b>2</b>	<b>0</b>	<b>0%</b>	<b>1</b>	<b>1</b>	<b>100%</b>
	<b>VANLINER INSURANCE Group Total</b>	<b>2</b>	<b>0</b>	<b>0%</b>	<b>1</b>	<b>1</b>	<b>100%</b>
<b>WILLIS OF NORTHERN NEW ENGLAND</b>							
CA382	<b>Group Total</b>	<b>966</b>	<b>902</b>	<b>93%</b>	<b>182</b>	<b>170</b>	<b>93%</b>
<b>XL INSURANCE</b>							
	XL INSURANCE AMERICA	*	*	*	*	*	*
	XL SPECIALTY INSURANCE	*	*	*	*	*	*
	<b>Total</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>
<b>XL INSURANCE TPA Administered Claims</b>							
CA040	BROADSPIRE SERVICES	2	2	100%	No filings	No filings	No filings
CA070	CANNON COCHRAN MANAGEMENT SERVICES	1	1	100%	1	1	100%
CA116	CORVEL ENTERPRISE COMP.	4	3	75%	2	0	0%
CA160	ESIS	2	2	100%	No filings	No filings	No filings
CA190	GALLAGHER BASSETT SERVICES	15	13	87%	5	4	100%
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	12	10	83%	3	2	100%
	<b>TPA Total</b>	<b>36</b>	<b>31</b>	<b>86%</b>	<b>11</b>	<b>7</b>	<b>64%</b>
	<b>XL INSURANCE Group Total</b>	<b>36</b>	<b>31</b>	<b>86%</b>	<b>11</b>	<b>7</b>	<b>64%</b>
<b>YORK RISK SERVICES</b>							
CA340	<b>Group Total</b>	<b>11</b>	<b>3</b>	<b>27%</b>	<b>3</b>	<b>2</b>	<b>67%</b>
<b>ZENITH INSURANCE</b>							
	<b>Total</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>
<b>ZENITH INSURANCE TPA Administered Claims</b>							
CA040	BROADSPIRE SERVICES	3	3	100%	1	1	100%
	<b>TPA Total</b>	<b>3</b>	<b>3</b>	<b>100%</b>	<b>1</b>	<b>1</b>	<b>100%</b>
	<b>ZENITH INSURANCE Group Total</b>	<b>3</b>	<b>3</b>	<b>100%</b>	<b>1</b>	<b>1</b>	<b>100%</b>



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<b>ZURICH INSURANCE</b>		<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA021	AMERICAN GUARANTEE & LIABILITY CO.	1	1	100%	No filings	No filings	No filings
CA022	AMERICAN ZURICH	48	39	81%	14	14	100%
CA227	MARYLAND CASUALTY CO.	2	1	50%	1	1	100%
CA259	NORTHERN INSURANCE OF NEW YORK	1	0	0%	No filings	No filings	No filings
CA400	ZURICH AMERICAN INSURANCE CO.	40	30	75%	12	9	75%
CA404	ZURICH AMERICAN INSURANCE CO. OF ILLINOIS	15	12	80%	4	3	75%
	<b>Total</b>	<b>107</b>	<b>83</b>	<b>78%</b>	<b>31</b>	<b>27</b>	<b>87%</b>
<b>ZURICH INSURANCE TPA Administered Claims</b>							
CA080	CHESTERFIELD SERVICES	8	6	75%	2	2	100%
CA060	COTTINGHAM & BUTLER CLAIMS SERVICES	4	3	75%	1	1	100%
CA160	ESIS	2	2	100%	2	2	100%
CA190	GALLAGHER BASSETT SERVICES	37	31	84%	9	7	78%
CA292	PATRIOT RISK SERVICES	1	0	0%	No filings	No filings	No filings
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	34	29	85%	8	6	75%
CA280	TRISTAR RISK ENTERPRISE MANAGEMENT	1	1	100%	1	1	100%
	<b>TPA Total</b>	<b>87</b>	<b>72</b>	<b>83%</b>	<b>23</b>	<b>19</b>	<b>83%</b>
	<b>ZURICH INSURANCE Group Total</b>	<b>194</b>	<b>155</b>	<b>80%</b>	<b>54</b>	<b>46</b>	<b>85%</b>

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		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
<b>ACADIA INSURANCE</b>		<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA010	<b>Group Total</b>	64	59	92%	35	33	94%
<b>ACE INSURANCE</b>		<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
	<b>Total</b>	*	*	*	*	*	*
<b>ACE INSURANCE TPA Administered Claims</b>							
CA040	BROADSPIRE SERVICES	1	1	100%	1	1	100%
CA070	CANNON COCHRAN MANAGEMENT SERVICES	6	2	33%	10	10	100%
CA110	CONSTITUTION STATE SERVICES	10	10	100%	7	6	86%
CA160	ESIS	40	33	83%	26	23	88%
CA190	GALLAGHER BASSETT SERVICES	28	23	82%	13	13	100%
CA204	HELMSMAN MANAGEMENT SERVICES	3	3	100%	7	7	100%
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	72	67	93%	33	30	91%
CA382	WILLIS OF NORTHERN NEW ENGLAND	No filings	No filings	No filings	No filings	No filings	No filings
CA340	YORK RISK SERVICES	1	1	100%	No filings	No filings	No filings
	<b>TPA Total</b>	161	140	87%	97	90	93%
	<b>ACE INSURANCE Group Total</b>	161	140	87%	97	90	93%
<b>AIG INSURANCE</b>		<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA015	AIG CLAIMS, INC.	30	28	93%	13	13	100%
CA258	NEW HAMPSHIRE INSURANCE CO.	1	1	100%	No filings	No filings	No filings
	<b>Total</b>	31	29	94%	13	13	100%
<b>AIG INSURANCE TPA Administered Claims</b>							
CA040	BROADSPIRE SERVICES	23	22	96%	22	22	100%
CA070	CANNON COCHRAN MANAGEMENT SERVICES	3	2	67%	1	1	100%
CA100	CLAIMS MANAGEMENT (WALMART)	33	32	97%	46	45	98%
CA116	CORVEL ENTERPRISE COMP.	No filings	No filings	No filings	No filings	No filings	No filings
CA160	ESIS	37	31	84%	22	22	100%
CA190	GALLAGHER BASSETT SERVICES	32	30	94%	28	28	100%
CA204	HELMSMAN MANAGEMENT SERVICES	13	13	100%	12	11	92%
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	45	43	96%	29	28	97%
	<b>TPA Total</b>	186	173	93%	160	157	98%
	<b>AIG INSURANCE Group Total</b>	217	202	93%	173	170	98%
<b>AMTRUST NORTH AMERICA</b>		<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA342	TECHNOLOGY INSURANCE	7	4	57%	5	1	20%
CA381	WESCO INSURANCE	No filings	No filings	No filings	1	1	100%
	<b>Group Total</b>	7	4	57%	6	2	33%



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	<b>ARCH INSURANCE</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
	<b>Total</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>
	<b>ARCH INSURANCE TPA Administered Claims</b>						
CA040	BROADSPIRE SERVICES	2	2	100%	1	1	100%
CA160	ESIS	1	1	100%	No filings	No filings	No filings
CA190	GALLAGHER BASSETT SERVICES	7	7	100%	3	2	67%
CA204	HELMSMAN MANAGEMENT SERVICES	No filings	No filings	No filings	1	1	100%
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	10	10	100%	5	5	100%
	<b>TPA Total</b>	<b>20</b>	<b>20</b>	<b>100%</b>	<b>10</b>	<b>9</b>	<b>90%</b>
	<b>ARCH INSURANCE Group Total</b>	<b>20</b>	<b>20</b>	<b>100%</b>	<b>10</b>	<b>9</b>	<b>90%</b>
	<b>ARGONAUT INSURANCE</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA020	<b>Group Total</b>	<b>1</b>	<b>0</b>	<b>0%</b>	<b>No filings</b>	<b>No filings</b>	<b>No filings</b>
	<b>ARROW MUTUAL INSURANCE</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA032	<b>Group Total</b>	<b>No filings</b>	<b>No filings</b>	<b>No filings</b>	<b>No filings</b>	<b>No filings</b>	<b>No filings</b>
	<b>BATH IRON WORKS</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA036	<b>Group Total</b>	<b>51</b>	<b>50</b>	<b>98%</b>	<b>23</b>	<b>21</b>	<b>91%</b>
	<b>BERKSHIRE HATHAWAY INSURANCE</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA114	<b>Group Total</b>	<b>2</b>	<b>1</b>	<b>50%</b>	<b>No filings</b>	<b>No filings</b>	<b>No filings</b>
	<b>BROADSPIRE SERVICES</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA040	<b>Group Total</b>	<b>49</b>	<b>47</b>	<b>96%</b>	<b>29</b>	<b>29</b>	<b>100%</b>
	<b>CANNON COCHRAN MANAGEMENT SERVICES</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA070	<b>Group Total</b>	<b>169</b>	<b>138</b>	<b>82%</b>	<b>133</b>	<b>126</b>	<b>95%</b>
	<b>CHESTERFIELD SERVICES</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA080	<b>Group Total</b>	<b>2</b>	<b>2</b>	<b>100%</b>	<b>1</b>	<b>1</b>	<b>100%</b>
	<b>CHUBB INSURANCE</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
	<b>Total</b>	<b>17</b>	<b>14</b>	<b>82%</b>	<b>1</b>	<b>1</b>	<b>100%</b>
	<b>CHUBB INSURANCE TPA Administered Claims</b>						
CA070	CANNON COCHRAN MANAGEMENT SERVICES	1	1	100%	No filings	No filings	No filings
CA190	GALLAGHER BASSETT SERVICES	5	4	80%	4	2	50%
	<b>TPA Total</b>	<b>6</b>	<b>5</b>	<b>83%</b>	<b>4</b>	<b>2</b>	<b>50%</b>
	<b>CHUBB INSURANCE Group Total</b>	<b>23</b>	<b>19</b>	<b>83%</b>	<b>5</b>	<b>3</b>	<b>60%</b>
	<b>CHURCH MUTUAL INSURANCE</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA084	<b>Group Total</b>	<b>1</b>	<b>0</b>	<b>0%</b>	<b>1</b>	<b>1</b>	<b>100%</b>
	<b>CIANBRO CORPORATION</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA085	<b>Group Total</b>	<b>1</b>	<b>0</b>	<b>0%</b>	<b>1</b>	<b>1</b>	<b>100%</b>
	<b>CITY OF BANGOR</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA033	<b>Group Total</b>	<b>29</b>	<b>28</b>	<b>97%</b>	<b>1</b>	<b>1</b>	<b>100%</b>

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CA100	<b>CLAIMS MANAGEMENT (WALMART)</b> Group Total	MOPs Filed 33	Timely MOPs 32	Compliance 97%	NOCs Filed 46	Timely NOCs 45	Compliance 98%
CA050	<b>CNA INSURANCE</b> Group Total	MOPs Filed 5	Timely MOPs 4	Compliance 80%	NOCs Filed 5	Timely NOCs 4	Compliance 80%
CA110	<b>CONSTITUTION STATE SERVICES</b> Group Total	MOPs Filed 10	Timely MOPs 10	Compliance 100%	NOCs Filed 9	Timely NOCs 6	Compliance 67%
CA115	<b>CONTINENTAL INDEMNITY</b> Group Total	MOPs Filed 3	Timely MOPs 2	Compliance 67%	NOCs Filed 1	Timely NOCs 0	Compliance 0%
CA116	<b>CORVEL ENTERPRISE COMP.</b> Group Total	MOPs Filed 8	Timely MOPs 4	Compliance 50%	NOCs Filed 6	Timely NOCs 6	Compliance 100%
CA117	<b>COTTINGHAM &amp; BUTLER CLAIMS SERVICES</b> Group Total	MOPs Filed 18	Timely MOPs 17	Compliance 94%	NOCs Filed 14	Timely NOCs 12	Compliance 86%
CA089	<b>CRUM &amp; FORSTER</b> CRUM & FORSTER	MOPs Filed 1	Timely MOPs 1	Compliance 100%	NOCs Filed 2	Timely NOCs 0	Compliance 0%
CA257	NORTH RIVER INSURANCE	1	0	0%	No filings	No filings	No filings
CA375	UNITED STATES FIRE INSURANCE	1	0	0%	No filings	No filings	No filings
	Group Total	3	1	33%	2	0	0%
	<b>ELECTRIC INSURANCE</b> Total	MOPs Filed *	Timely MOPs *	Compliance *	NOCs Filed *	Timely NOCs *	Compliance *
	<b>ELECTRIC INSURANCE TPA Administered Claims</b>						
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	9	7	78%	3	2	67%
	TPA Total	9	7	78%	3	2	67%
	<b>ELECTRIC INSURANCE Group Total</b>	9	7	78%	3	2	67%
CA160	<b>ESIS</b> Group Total	MOPs Filed 85	Timely MOPs 71	Compliance 84%	NOCs Filed 50	Timely NOCs 46	Compliance 92%
	<b>EVEREST NATIONAL INSURANCE</b> Total	MOPs Filed *	Timely MOPs *	Compliance *	NOCs Filed *	Timely NOCs *	Compliance *
	<b>EVEREST NATIONAL INSURANCE TPA Administered Claims</b>						
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	No filings	No filings	No filings	No filings	No filings	No filings
	TPA Total	No filings	No filings	No filings	No filings	No filings	No filings
	<b>EVEREST NATIONAL INSURANCE Group Total</b>	No filings	No filings	No filings	No filings	No filings	No filings
CA165	<b>F.A. RICHARD</b> Group Total	MOPs Filed No filings	Timely MOPs No filings	Compliance No filings	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
CA091	<b>FEDERATED MUTUAL INSURANCE</b> FEDERATED MUTUAL INSURANCE	MOPs Filed 3	Timely MOPs 3	Compliance 100%	NOCs Filed 1	Timely NOCs 1	Compliance 100%
CA092	FEDERATED SERVICE INSURANCE	No filings	No filings	No filings	No filings	No filings	No filings
	Group Total	3	3	100%	1	1	100%



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	<b>FUTURECOMP</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA175	Group Total	82	75	91%	28	28	100%
	<b>GALLAGHER BASSETT SERVICES</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA190	Group Total	123	108	88%	65	62	95%
	<b>GREAT AMERICAN INSURANCE</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA193	Group Total	1	1	100%	3	2	67%
	<b>GREAT FALLS INSURANCE</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
	Total	*	*	*	*	*	*
	<b>GREAT FALLS INSURANCE TPA Administered Claims</b>						
CA070	CANNON COCHRAN MANAGEMENT SERVICES	42	36	86%	41	38	93%
	Total	42	36	86%	41	38	93%
	<b>GREAT FALLS INSURANCE Group Total</b>	<b>42</b>	<b>36</b>	<b>86%</b>	<b>41</b>	<b>38</b>	<b>93%</b>
	<b>GUARANTEE INSURANCE</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA195	Group Total	3	0	0%	3	1	33%
	<b>GUARD INSURANCE</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA019	AMGUARD INSURANCE COMPANY	8	4	50%	5	4	80%
CA140	EASTGUARD INSURANCE COMPANY	17	12	71%	4	4	100%
CA272	NORGUARD INSURANCE COMPANY	11	8	73%	1	0	0%
	Group Total	36	24	67%	10	8	80%
	<b>GUIDEONE MUTUAL INSURANCE</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
	Total	*	*	*	*	*	*
	<b>GUIDEONE MUTUAL INSURANCE TPA Administered Claims</b>						
CA116	CORVEL ENTERPRISE COMP.	No filings	No filings	No filings	No filings	No filings	No filings
	TPA Total	No filings	No filings	No filings	No filings	No filings	No filings
	<b>GUIDEONE MUTUAL INSURANCE Group Total</b>	<b>No filings</b>	<b>No filings</b>	<b>No filings</b>	<b>No filings</b>	<b>No filings</b>	<b>No filings</b>
	<b>HANNAFORD BROTHERS</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA201	Group Total	57	50	88%	58	55	95%
	<b>HANOVER INSURANCE</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA048	CITIZENS INSURANCE CO. OF AMERICA	7	7	100%	3	3	100%
CA202	HANOVER INSURANCE CO.	17	16	94%	8	8	100%
CA228	MASSACHUSETTS BAY INSURANCE CO.	9	6	67%	1	1	100%
	Group Total	33	29	88%	12	12	100%
	<b>HARLEYSVILLE INSURANCE</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA197	Group Total	1	0	0%	1	0	0%

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<b>HARTFORD INSURANCE</b>		<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA188	HARTFORD ACCIDENT & INDEMNITY	2	2	100%	5	4	80%
CA185	HARTFORD CASUALTY INS. CO.	4	3	75%	3	2	67%
CA203	HARTFORD FIRE INSURANCE CO.	4	2	50%	3	3	100%
CA186	HARTFORD INSURANCE CO. OF THE MIDWEST	9	6	67%	9	9	100%
CA187	HARTFORD UNDERWRITERS INSURANCE	7	6	86%	6	6	100%
CA288	PROPERTY & CASUALTY INSURANCE CO.	4	4	100%	No filings	No filings	No filings
CA296	SENTINEL INSURANCE CO.	4	4	100%	2	1	50%
CA319	TRUMBULL INSURANCE	13	12	92%	10	10	100%
CA321	TWIN CITY FIRE INSURANCE CO.	18	16	89%	16	16	100%
	<b>Total</b>	<b>65</b>	<b>55</b>	<b>85%</b>	<b>54</b>	<b>51</b>	<b>94%</b>
<b>HARTFORD INSURANCE TPA Administered Claims</b>							
CA040	BROADSPIRE SERVICES	3	3	100%	No filings	No filings	No filings
CA116	CORVEL ENTERPRISE COMP.	3	1	33%	3	3	100%
CA190	GALLAGHER BASSETT SERVICES	5	5	100%	No filings	No filings	No filings
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	5	4	80%	9	9	100%
CA280	TRISTAR RISK ENTERPRISE MANAGEMENT	No filings	No filings	No filings	1	1	100%
CA340	YORK RISK SERVICES	No filings	No filings	No filings	No filings	No filings	No filings
	<b>TPA Total</b>	<b>16</b>	<b>13</b>	<b>81%</b>	<b>13</b>	<b>13</b>	<b>100%</b>
	<b>HARTFORD INSURANCE Group Total</b>	<b>81</b>	<b>68</b>	<b>84%</b>	<b>67</b>	<b>64</b>	<b>96%</b>
<b>HELMSMAN MANAGEMENT SERVICES</b>		<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA204	<b>Group Total</b>	<b>20</b>	<b>19</b>	<b>95%</b>	<b>25</b>	<b>23</b>	<b>92%</b>
<b>LIBERTY MUTUAL INSURANCE</b>		<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA380	EMPLOYERS INSURANCE OF WAUSAU	10	9	90%	11	11	100%
CA210	LIBERTY MUTUAL INSURANCE CO.	85	78	92%	69	65	94%
CA406	THE OHIO CASUALTY INSURANCE CO.	No filings	No filings	No filings	No filings	No filings	No filings
	<b>Total</b>	<b>95</b>	<b>87</b>	<b>92%</b>	<b>80</b>	<b>76</b>	<b>95%</b>
<b>LUMBERMEN'S UNDERWRITING</b>		<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA211	<b>Group Total</b>	<b>3</b>	<b>0</b>	<b>0%</b>	<b>No filings</b>	<b>No filings</b>	<b>No filings</b>
<b>MACY'S CORPORATE SERVICES</b>		<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA213	<b>Group Total</b>	<b>No filings</b>	<b>No filings</b>	<b>No filings</b>	<b>No filings</b>	<b>No filings</b>	<b>No filings</b>
<b>MAINE AUTOMOBILE DEALERS ASSOCIATION</b>		<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA220	<b>Group Total</b>	<b>49</b>	<b>46</b>	<b>94%</b>	<b>12</b>	<b>12</b>	<b>100%</b>
<b>MAINE EMPLOYERS' MUTUAL INSURANCE</b>		<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA260	<b>Group Total</b>	<b>1254</b>	<b>1159</b>	<b>92%</b>	<b>799</b>	<b>771</b>	<b>97%</b>
<b>MAINE HEALTH CARE ASSOCIATION</b>		<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA234	<b>Group Total</b>	<b>19</b>	<b>19</b>	<b>100%</b>	<b>20</b>	<b>20</b>	<b>100%</b>
<b>MAINE MOTOR TRANSPORT ASSOCIATION</b>		<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA230	<b>Group Total</b>	<b>47</b>	<b>44</b>	<b>94%</b>	<b>56</b>	<b>54</b>	<b>96%</b>



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CA225	MAINE MUNICIPAL ASSOCIATION Group Total	MOPs Filed 220	Timely MOPs 204	Compliance 93%	NOCs Filed 225	Timely NOCs 223	Compliance 99%
CA250	MAINE SCHOOL MANAGEMENT ASSOCIATION Group Total	MOPs Filed 63	Timely MOPs 62	Compliance 98%	NOCs Filed 60	Timely NOCs 59	Compliance 98%
CA252	MATRIX ABSENCE MANAGEMENT Group Total	MOPs Filed 1	Timely MOPs 1	Compliance 100%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
CA255	MEADOWBROOK Group Total	MOPs Filed 13	Timely MOPs 8	Compliance 62%	NOCs Filed 3	Timely NOCs 3	Compliance 100%
CA233	mitsui sumitomo insurance Group Total	MOPs Filed 1	Timely MOPs 0	Compliance 0%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
CA289	NATIONAL CASUALTY INSURANCE Group Total	MOPs Filed No filings	Timely MOPs No filings	Compliance No filings	NOCs Filed 2	Timely NOCs 1	Compliance 50%
CA267	NATIONAL INTERSTATE INSURANCE Group Total	MOPs Filed 1	Timely MOPs 1	Compliance 100%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
CA291	NATIONWIDE AGRIBUSINESS INSURANCE Group Total	MOPs Filed 1	Timely MOPs 1	Compliance 100%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
CA265	NGM INSURANCE Group Total	MOPs Filed 6	Timely MOPs 5	Compliance 83%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
	OLD REPUBLIC INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Total	*	*	*	*	*	*
	OLD REPUBLIC INSURANCE TPA Administered Claims						
CA040	BROADSPIRE SERVICES	2	1	50%	3	3	100%
CA070	CANNON COCHRAN MANAGEMENT SERVICES	4	4	100%	4	4	100%
CA116	CORVEL ENTERPRISE COMP.	1	1	100%	No filings	No filings	No filings
CA160	ESIS	No filings	No filings	No filings	No filings	No filings	No filings
CA190	GALLAGHER BASSETT SERVICES	9	9	100%	2	2	100%
CA204	HELMSMAN MANAGEMENT SERVICES	1	1	100%	1	1	100%
CA295	RYDER SERVICES	2	2	100%	No filings	No filings	No filings
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	6	6	100%	2	2	100%
	TPA Total	25	24	96%	12	12	100%
	OLD REPUBLIC INSURANCE Group Total	25	24	96%	12	12	100%

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		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
	<b>ONEBEACON INSURANCE</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
	<b>Total</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>
	<b>ONEBEACON INSURANCE TPA Administered Claims</b>						
CA190	GALLAGHER BASSETT SERVICES	2	2	100%	No filings	No filings	No filings
	<b>TPA Total</b>	<b>2</b>	<b>2</b>	<b>100%</b>	<b>No filings</b>	<b>No filings</b>	<b>No filings</b>
	<b>ONEBEACON INSURANCE Group Total</b>	<b>2</b>	<b>2</b>	<b>100%</b>	<b>No filings</b>	<b>No filings</b>	<b>No filings</b>
	<b>PATRIOT INSURANCE</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA274	<b>Group Total</b>	<b>3</b>	<b>3</b>	<b>100%</b>	<b>No filings</b>	<b>No filings</b>	<b>No filings</b>
	<b>PATRIOT RISK SERVICES</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA292	<b>Group Total</b>	<b>No filings</b>	<b>No filings</b>	<b>No filings</b>	<b>No filings</b>	<b>No filings</b>	<b>No filings</b>
	<b>PEERLESS INSURANCE</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA162	EXCELSIOR INSURANCE CO.	2	0	0%	1	0	0%
CA309	NETHERLANDS INSURANCE COMPANY	5	4	80%	1	0	0%
CA275	PEERLESS INSURANCE CO.	56	42	75%	19	14	74%
	<b>Group Total</b>	<b>63</b>	<b>46</b>	<b>73%</b>	<b>21</b>	<b>14</b>	<b>67%</b>
	<b>PENNSYLVANIA MANUFACTURERS' ASSOCIATION</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
	<b>Total</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>
	<b>PENNSYLVANIA MANUFACTURERS' ASSOC. TPA Administered Claims</b>						
CA165	F.A. RICHARD	No filings	No filings	No filings	No filings	No filings	No filings
CA190	GALLAGHER BASSETT SERVICES	8	7	88%	5	5	100%
CA323	THE AMERICAN EQUITY UNDERWRITERS	No filings	No filings	No filings	No filings	No filings	No filings
	<b>TPA Total</b>	<b>8</b>	<b>7</b>	<b>88%</b>	<b>5</b>	<b>5</b>	<b>100%</b>
	<b>PENNSYLVANIA MANUFACTURERS' ASSOCIATION Group Total</b>	<b>8</b>	<b>7</b>	<b>88%</b>	<b>5</b>	<b>5</b>	<b>100%</b>
	<b>PROTECTIVE INSURANCE</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
	<b>Total</b>	<b>No filings</b>	<b>No filings</b>	<b>No filings</b>	<b>No filings</b>	<b>No filings</b>	<b>No filings</b>
	<b>PROTECTIVE INSURANCE TPA Administered Claims</b>						
CA070	CANNON COCHRAN MANAGEMENT SERVICES	No filings	No filings	No filings	1	0	0%
	<b>TPA Total</b>	<b>No filings</b>	<b>No filings</b>	<b>No filings</b>	<b>1</b>	<b>0</b>	<b>0%</b>
	<b>PROTECTIVE INSURANCE Group Total</b>	<b>No filings</b>	<b>No filings</b>	<b>No filings</b>	<b>1</b>	<b>0</b>	<b>0%</b>
	<b>PUBLIC SERVICE MUTUAL</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA282	<b>Group Total</b>	<b>1</b>	<b>1</b>	<b>100%</b>	<b>No filings</b>	<b>No filings</b>	<b>No filings</b>



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	<b>QBE INSURANCE</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
	PRAETORIAN INSURANCE	*	*	*	*	*	*
	QBE INSURANCE	*	*	*	*	*	*
	<b>Total</b>	*	*	*	*	*	*
	<b>QBE INSURANCE TPA Administered Claims</b>						
CA070	CANNON COCHRAN MANAGEMENT SERVICES	No filings	No filings	No filings	No filings	No filings	No filings
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	17	17	100%	9	9	100%
CA340	YORK RISK SERVICES	No filings	No filings	No filings	No filings	No filings	No filings
	<b>TPA Total</b>	<b>17</b>	<b>17</b>	<b>100%</b>	<b>9</b>	<b>9</b>	<b>100%</b>
	<b>QBE INSURANCE Group Total</b>	<b>17</b>	<b>17</b>	<b>100%</b>	<b>9</b>	<b>9</b>	<b>100%</b>
	<b>RYDER SERVICES</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA295	<b>Group Total</b>	<b>2</b>	<b>2</b>	<b>100%</b>	<b>No filings</b>	<b>No filings</b>	<b>No filings</b>
	<b>SAFETY NATIONAL INSURANCE</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
	<b>Total</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>
	<b>SAFETY NATIONAL INSURANCE TPA Administered Claims</b>						
CA040	BROADSPIRE SERVICES	1	1	100%	No filings	No filings	No filings
CA070	CANNON COCHRAN MANAGEMENT SERVICES	1	0	0%	1	1	100%
CA116	CORVEL ENTERPRISE COMP.	2	2	100%	2	2	100%
CA190	GALLAGHER BASSETT SERVICES	7	6	86%	1	1	100%
CA252	MATRIX ABSENCE MANAGEMENT	1	1	100%	No filings	No filings	No filings
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	3	3	100%	2	2	100%
CA340	YORK RISK SERVICES	2	0	0%	No filings	No filings	No filings
	<b>TPA Total</b>	<b>17</b>	<b>13</b>	<b>76%</b>	<b>6</b>	<b>6</b>	<b>100%</b>
	<b>SAFETY NATIONAL INSURANCE Group Total</b>	<b>17</b>	<b>13</b>	<b>76%</b>	<b>6</b>	<b>6</b>	<b>100%</b>
	<b>SAMSUNG FIRE &amp; MARINE INSURANCE</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
	<b>Total</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>
	<b>SAMSUNG FIRE &amp; MARINE INSURANCE TPA Administered Claims</b>						
CA040	BROADSPIRE SERVICES	No filings	No filings	No filings	No filings	No filings	No filings
	<b>TPA Total</b>	<b>No filings</b>	<b>No filings</b>	<b>No filings</b>	<b>No filings</b>	<b>No filings</b>	<b>No filings</b>
	<b>SAMSUNG FIRE &amp; MARINE INSURANCE Group Total</b>	<b>No filings</b>	<b>No filings</b>	<b>No filings</b>	<b>No filings</b>	<b>No filings</b>	<b>No filings</b>
	<b>SEABRIGHT INSURANCE</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA298	<b>Group Total</b>	<b>2</b>	<b>1</b>	<b>50%</b>	<b>No filings</b>	<b>No filings</b>	<b>No filings</b>
	<b>SEDGWICK CLAIMS MANAGEMENT SERVICES</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA300	<b>Group Total</b>	<b>197</b>	<b>183</b>	<b>93%</b>	<b>115</b>	<b>107</b>	<b>93%</b>
	<b>SENTRY INSURANCE</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA305	SENTRY A MUTUAL CO.	12	8	67%	2	0	0%
CA402	SENTRY CASUALTY CO.	1	1	100%	No filings	No filings	No filings
CA308	SENTRY SELECT INSURANCE CO.	No filings	No filings	No filings	No filings	No filings	No filings
	<b>Group Total</b>	<b>13</b>	<b>9</b>	<b>69%</b>	<b>2</b>	<b>0</b>	<b>0%</b>

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	<b>SOMPO JAPAN INSURANCE</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
	<b>Total</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>
	<b>SOMPO JAPAN INSURANCE TPA Administered Claims</b>						
CA040	BROADSPIRE SERVICES	No filings	No filings	No filings	No filings	No filings	No filings
	<b>TPA Total</b>	<b>No filings</b>	<b>No filings</b>	<b>No filings</b>	<b>No filings</b>	<b>No filings</b>	<b>No filings</b>
	<b>SOMPO JAPAN INSURANCE Group Total</b>	<b>No filings</b>	<b>No filings</b>	<b>No filings</b>	<b>No filings</b>	<b>No filings</b>	<b>No filings</b>
	<b>SPARTA INSURANCE</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
	<b>Total</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>
	<b>SPARTA INSURANCE TPA Administered Claims</b>						
CA060	COTTINGHAM & BUTLER CLAIMS SERVICES	16	15	94%	13	11	85%
	<b>TPA Total</b>	<b>16</b>	<b>15</b>	<b>94%</b>	<b>13</b>	<b>11</b>	<b>85%</b>
	<b>SPARTA INSURANCE Group Total</b>	<b>16</b>	<b>15</b>	<b>94%</b>	<b>13</b>	<b>11</b>	<b>85%</b>
	<b>STATE OF MAINE WORKERS' COMPENSATION TRUST</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA307	<b>Group Total</b>	<b>149</b>	<b>134</b>	<b>90%</b>	<b>119</b>	<b>113</b>	<b>95%</b>
	<b>SYNERNET</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA320	<b>Group Total</b>	<b>118</b>	<b>101</b>	<b>86%</b>	<b>96</b>	<b>89</b>	<b>93%</b>
	<b>THE AMERICAN EQUITY UNDERWRITERS</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA323	<b>Group Total</b>	<b>No filings</b>	<b>No filings</b>	<b>No filings</b>	<b>No filings</b>	<b>No filings</b>	<b>No filings</b>
	<b>TOWER INSURANCE</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA356	<b>Group Total</b>	<b>13</b>	<b>9</b>	<b>69%</b>	<b>2</b>	<b>2</b>	<b>100%</b>
	<b>TRAVELERS INSURANCE</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA072	CHARTER OAK FIRE INS. CO.	64	56	88%	33	30	91%
CA164	FARMINGTON CASUALTY CO.	3	3	100%	2	2	100%
CA306	STANDARD FIRE INS. CO.	10	10	100%	3	3	100%
CA284	THE PHOENIX INS. CO.	3	2	67%	4	2	50%
CA347	TRAVELERS CASUALTY & SURETY COMPANY	6	6	100%	2	1	50%
CA348	TRAVELERS CASUALTY INSURANCE CO. OF AMERICA	19	18	95%	3	3	100%
CA349	TRAVELERS COMMERCIAL CASUALTY	5	4	80%	1	1	100%
CA343	TRAVELERS INDEMNITY CO.	No filings	No filings	No filings	1	1	100%
CA346	TRAVELERS INDEMNITY CO. OF AMERICA	2	2	100%	4	4	100%
CA344	TRAVELERS INDEMNITY OF CONNECTICUT	No filings	No filings	No filings	No filings	No filings	No filings
CA345	TRAVELERS PROPERTY CASUALTY COMPANY	9	7	78%	4	4	100%
	<b>Total</b>	<b>121</b>	<b>108</b>	<b>89%</b>	<b>57</b>	<b>51</b>	<b>89%</b>
	<b>TRAVELERS INSURANCE TPA Administered Claims</b>						
CA040	BROADSPIRE SERVICES	13	13	100%	2	2	100%
CA190	GALLAGHER BASSETT SERVICES	2	1	50%	1	1	100%
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	No filings	No filings	No filings	1	1	100%
CA340	YORK RISK SERVICES	No filings	No filings	No filings	No filings	No filings	No filings
	<b>TPA Total</b>	<b>15</b>	<b>14</b>	<b>93%</b>	<b>4</b>	<b>4</b>	<b>100%</b>
	<b>TRAVELERS INSURANCE Group Total</b>	<b>136</b>	<b>122</b>	<b>90%</b>	<b>61</b>	<b>55</b>	<b>90%</b>



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<b>TRISTAR RISK ENTERPRISE MANAGEMENT</b>							
CA280	<b>Group Total</b>	<b>MOPs Filed</b> 1	<b>Timely MOPs</b> 1	<b>Compliance</b> 100%	<b>NOCs Filed</b> 1	<b>Timely NOCs</b> 1	<b>Compliance</b> 100%
<b>VANLINER INSURANCE</b>							
	<b>Total</b>	<b>MOPs Filed</b> *	<b>Timely MOPs</b> *	<b>Compliance</b> *	<b>NOCs Filed</b> *	<b>Timely NOCs</b> *	<b>Compliance</b> *
<b>VANLINER INSURANCE TPA Administered Claims</b>							
CA060	COTTINGHAM & BUTLER CLAIMS SERVICES	1	1	100%	No filings	No filings	No filings
	<b>TPA Total</b>	<b>1</b>	<b>1</b>	<b>100%</b>	<b>No filings</b>	<b>No filings</b>	<b>No filings</b>
	<b>VANLINER INSURANCE Group Total</b>	<b>1</b>	<b>1</b>	<b>100%</b>	<b>No filings</b>	<b>No filings</b>	<b>No filings</b>
<b>WILLIS OF NORTHERN NEW ENGLAND</b>							
CA382	<b>Group Total</b>	<b>MOPs Filed</b> 182	<b>Timely MOPs</b> 165	<b>Compliance</b> 91%	<b>NOCs Filed</b> 260	<b>Timely NOCs</b> 254	<b>Compliance</b> 98%
<b>XL INSURANCE</b>							
	XL INSURANCE AMERICA	*	*	*	*	*	*
	XL SPECIALTY INSURANCE	*	*	*	*	*	*
	<b>Total</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>
<b>XL INSURANCE TPA Administered Claims</b>							
CA040	BROADSPIRE SERVICES	No filings	No filings	No filings	No filings	No filings	No filings
CA070	CANNON COCHRAN MANAGEMENT SERVICES	1	0	0%	No filings	No filings	No filings
CA116	CORVEL ENTERPRISE COMP.	2	0	0%	1	1	100%
CA160	ESIS	No filings	No filings	No filings	No filings	No filings	No filings
CA190	GALLAGHER BASSETT SERVICES	5	4	80%	3	3	100%
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	3	2	0%	3	2	67%
	<b>TPA Total</b>	<b>11</b>	<b>6</b>	<b>55%</b>	<b>7</b>	<b>6</b>	<b>86%</b>
	<b>XL INSURANCE Group Total</b>	<b>11</b>	<b>6</b>	<b>55%</b>	<b>7</b>	<b>6</b>	<b>86%</b>
<b>YORK RISK SERVICES</b>							
CA340	<b>Group Total</b>	<b>MOPs Filed</b> 3	<b>Timely MOPs</b> 1	<b>Compliance</b> 33%	<b>NOCs Filed</b> No filings	<b>Timely NOCs</b> No filings	<b>Compliance</b> No filings
<b>ZENITH INSURANCE</b>							
	<b>Total</b>	<b>MOPs Filed</b> *	<b>Timely MOPs</b> *	<b>Compliance</b> *	<b>NOCs Filed</b> *	<b>Timely NOCs</b> *	<b>Compliance</b> *
<b>ZENITH INSURANCE TPA Administered Claims</b>							
CA040	BROADSPIRE SERVICES	1	1	100%	No filings	No filings	No filings
	<b>TPA Total</b>	<b>1</b>	<b>1</b>	<b>100%</b>	<b>No filings</b>	<b>No filings</b>	<b>No filings</b>
	<b>ZENITH INSURANCE Group Total</b>	<b>1</b>	<b>1</b>	<b>100%</b>	<b>No filings</b>	<b>No filings</b>	<b>No filings</b>

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		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
<b>ZURICH INSURANCE</b>		<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA021	AMERICAN GUARANTEE & LIABILITY CO.	No filings	No filings	No filings	No filings	No filings	No filings
CA022	AMERICAN ZURICH	14	13	93%	14	12	86%
CA227	MARYLAND CASUALTY CO.	1	1	100%	No filings	No filings	No filings
CA259	NORTHERN INSURANCE CO. OF NEW YORK	No filings	No filings	No filings	No filings	No filings	No filings
CA400	ZURICH AMERICAN INSURANCE CO.	12	10	83%	9	9	100%
CA404	ZURICH AMERICAN INSURANCE CO. OF ILLINOIS	4	3	75%	5	5	100%
	<b>Total</b>	<b>31</b>	<b>27</b>	<b>87%</b>	<b>28</b>	<b>26</b>	<b>93%</b>
<b>ZURICH INSURANCE TPA Administered Claims</b>							
CA080	CHESTERFIELD SERVICES	2	2	100%	1	1	100%
CA060	COTTINGHAM & BUTLER CLAIMS SERVICES	1	1	100%	1	1	100%
CA160	ESIS	2	2	100%	No filings	No filings	No filings
CA190	GALLAGHER BASSETT SERVICES	9	7	78%	2	2	100%
CA292	PATRIOT RISK SERVICES	No filings	No filings	No filings	No filings	No filings	No filings
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	8	7	88%	8	7	88%
CA280	TRISTAR RISK ENTERPRISE MANAGEMENT	1	1	100%	No filings	No filings	No filings
	<b>TPA Total</b>	<b>23</b>	<b>20</b>	<b>87%</b>	<b>12</b>	<b>11</b>	<b>92%</b>
	<b>ZURICH INSURANCE Group Total</b>	<b>54</b>	<b>47</b>	<b>87%</b>	<b>40</b>	<b>37</b>	<b>93%</b>



**IN-STATE GROUP COMPLIANCE**  
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		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
CA010	ACADIA INSURANCE Group Total	211	185	88%	Payments Made 64	Timely Payments 58	Compliance 91%
CA032	ARROW MUTUAL INSURANCE Group Total	1	1	100%	Payments Made No filings	Timely Payments No filings	Compliance No filings
CA036	BATH IRON WORKS Group Total	401	397	99%	Payments Made 51	Timely Payments 51	Compliance 100%
CA070	CANNON COCHRAN MANAGEMENT SERVICES Group Total	557	504	90%	Payments Made 169	Timely Payments 149	Compliance 88%
CA085	CIANBRO CORPORATION Group Total	3	1	33%	Payments Made 1	Timely Payments 0	Compliance 0%
CA033	CITY OF BANGOR Group Total	34	33	97%	Payments Made 29	Timely Payments 29	Compliance 100%
CA175	FUTURECOMP Group Total	249	231	93%	Payments Made 82	Timely Payments 72	Compliance 88%
	GREAT FALLS INSURANCE Group Total	156	136	87%	Payments Made 42	Timely Payments 38	Compliance 90%
CA201	HANNAFORD BROTHERS Group Total	310	284	92%	Payments Made 57	Timely Payments 52	Compliance 91%
CA220	MAINE AUTOMOBILE DEALERS ASSOCIATION Group Total	121	112	93%	Payments Made 49	Timely Payments 47	Compliance 96%
CA260	MAINE EMPLOYERS' MUTUAL INSURANCE Group Total	4285	3487	81%	Payments Made 1254	Timely Payments 1179	Compliance 94%
CA234	MAINE HEALTHCARE ASSOCIATION Group Total	135	124	92%	Payments Made 19	Timely Payments 18	Compliance 95%
CA230	MAINE MOTOR TRANSPORT ASSOCIATION Group Total	247	211	85%	Payments Made 47	Timely Payments 41	Compliance 87%
CA225	MAINE MUNICIPAL ASSOCIATION Group Total	909	873	96%	Payments Made 220	Timely Payments 197	Compliance 90%
CA250	MAINE SCHOOL MANAGEMENT ASSOCIATION Group Total	282	266	94%	Payments Made 63	Timely Payments 60	Compliance 95%
CA274	PATRIOT INSURANCE Group Total	11	8	73%	Payments Made 3	Timely Payments 3	Compliance 100%

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		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
	<b>SEDGWICK CLAIMS MANAGEMENT SERVICES</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA300	<b>Group Total</b>	574	487	85%	197	180	91%
	<b>STATE OF MAINE WORKERS' COMPENSATION TRUST</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA307	<b>Group Total</b>	590	534	91%	149	135	91%
	<b>SYNERNET</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA320	<b>Group Total</b>	448	398	89%	118	99	84%
	<b>WILLIS OF NORTHERN NEW ENGLAND</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA382	<b>Group Total</b>	966	902	93%	182	170	93%
	<b>TOTAL IN-STATE</b>	10490	9174	87%	2796	2578	92%



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		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
	<b>ACADIA INSURANCE</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA010	Group Total	64	59	92%	35	33	94%
	<b>ARROW MUTUAL INSURANCE</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA032	Group Total	No filings	No filings	No filings	No filings	No filings	No filings
	<b>BATH IRON WORKS</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA036	Group Total	51	50	98%	23	21	91%
	<b>CANNON COCHRAN MANAGEMENT SERVICES</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA070	Group Total	169	138	82%	133	126	95%
	<b>CIANBRO CORPORATION</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA085	Group Total	1	0	0%	1	1	100%
	<b>CITY OF BANGOR</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA033	Group Total	29	28	97%	1	1	100%
	<b>FUTURECOMP</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA175	Group Total	82	75	91%	28	28	100%
	<b>GREAT FALLS INSURANCE</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
	Group Total	42	36	86%	41	38	93%
	<b>HANNAFORD BROTHERS</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA201	Group Total	57	50	88%	58	55	95%
	<b>MAINE AUTOMOBILE DEALERS ASSOCIATION</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA220	Group Total	49	46	94%	12	12	100%
	<b>MAINE EMPLOYERS' MUTUAL INSURANCE</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA260	Group Total	1254	1159	92%	799	771	97%
	<b>MAINE HEALTHCARE ASSOCIATION</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA234	Group Total	19	19	100%	20	20	100%
	<b>MAINE MOTOR TRANSPORT ASSOCIATION</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA230	Group Total	47	44	94%	56	54	96%
	<b>MAINE MUNICIPAL ASSOCIATION</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA225	Group Total	220	204	93%	225	223	99%
	<b>MAINE SCHOOL MANAGEMENT ASSOCIATION</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA250	Group Total	63	62	98%	60	59	98%
	<b>PATRIOT INSURANCE</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA274	Group Total	3	3	100%	No filings	No filings	No filings

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		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
	<b>SEDGWICK CLAIMS MANAGEMENT SERVICES</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA300	<b>Group Total</b>	<b>197</b>	<b>183</b>	<b>93%</b>	<b>115</b>	<b>107</b>	<b>93%</b>
	<b>STATE OF MAINE WORKERS' COMPENSATION TRUST</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA307	<b>Group Total</b>	<b>149</b>	<b>134</b>	<b>90%</b>	<b>119</b>	<b>113</b>	<b>95%</b>
	<b>SYNERNET</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA320	<b>Group Total</b>	<b>118</b>	<b>101</b>	<b>86%</b>	<b>96</b>	<b>89</b>	<b>93%</b>
	<b>WILLIS OF NORTHERN NEW ENGLAND</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA382	<b>Group Total</b>	<b>182</b>	<b>165</b>	<b>91%</b>	<b>260</b>	<b>254</b>	<b>98%</b>
	<b>TOTAL IN-STATE</b>	<b>2796</b>	<b>2556</b>	<b>91%</b>	<b>2082</b>	<b>2005</b>	<b>96%</b>



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		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
	ACE INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	487	410	84%	161	141	88%
	AIG INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	741	681	92%	217	196	90%
	AMTRUST NORTH AMERICA	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	71	26	37%	7	5	71%
	ARCH INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	52	45	87%	20	18	90%
CA020	ARGONAUT INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	1	0	0%	1	1	100%
CA114	BERKSHIRE HATHAWAY INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	2	1	50%	2	1	50%
CA040	BROADSPIRE SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	166	152	92%	49	45	92%
CA080	CHESTERFIELD SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	8	6	75%	2	2	100%
	CHUBB INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	40	24	60%	23	20	87%
CA084	CHURCH MUTUAL INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	4	3	75%	1	0	0%
CA100	CLAIMS MANAGEMENT (WALMART)	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	186	184	99%	33	30	91%
CA050	CNA INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	15	11	73%	5	4	80%
CA110	CONSTITUTION STATE SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	26	23	88%	10	9	90%
CA115	CONTINENTAL INDEMNITY	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	5	2	40%	3	3	100%
CA116	CORVEL ENTERPRISE COMP.	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	21	12	57%	8	4	50%
CA117	COTTINGHAM & BUTLER CLAIMS SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	41	27	66%	18	17	94%

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		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
	<b>CRUM &amp; FORSTER</b>	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	5	2	40%	3	2	67%
	<b>ELECTRIC INSURANCE</b>	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	16	11	69%	9	8	89%
CA160	<b>ESIS</b>	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	232	180	78%	85	70	82%
	<b>EVEREST NATIONAL INSURANCE</b>	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	1	0	0%	No filings	No filings	No filings
CA165	<b>F.A. RICHARD</b>	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	3	3	100%	No filings	No filings	No filings
	<b>FEDERATED MUTUAL INSURANCE</b>	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	8	2	25%	3	2	67%
CA190	<b>GALLAGHER BASSETT SERVICES</b>	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	353	301	85%	123	105	85%
CA193	<b>GREAT AMERICAN INSURANCE</b>	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	8	4	50%	1	1	100%
CA195	<b>GUARANTEE INSURANCE</b>	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	7	2	29%	3	1	33%
	<b>GUARD INSURANCE</b>	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	129	85	66%	36	27	75%
	<b>GUIDEONE MUTUAL INSURANCE</b>	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	1	0	0%	No filings	No filings	No filings
	<b>HANOVER INSURANCE</b>	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	90	77	86%	33	29	88%
CA197	<b>HARLEYSVILLE INSURANCE</b>	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	2	0	0%	1	0	0%
	<b>HARTFORD INSURANCE</b>	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	323	261	81%	81	70	86%
CA204	<b>HELMSMAN MANAGEMENT SERVICES</b>	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	65	57	88%	20	19	95%
	<b>LIBERTY MUTUAL INSURANCE</b>	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Total	268	217	81%	95	85	89%



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		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
CA211	LUMBERMEN'S UNDERWRITING Group Total	5	1	20%	3	0	0%
CA213	MACY'S CORPORATE SERVICES Group Total	1	1	100%	No filings	No filings	No filings
CA252	MATRIX ABSENCE MANAGEMENT Group Total	2	1	50%	1	1	100%
CA255	MEADOWBROOK Group Total	34	23	68%	13	10	77%
CA233	MITSUI SUMITOMO INSURANCE Group Total	1	0	0%	1	1	100%
CA289	NATIONAL CASUALTY INSURANCE Group Total	4	2	50%	No filings	No filings	No filings
CA267	NATIONAL INTERSTATE INSURANCE Group Total	3	3	100%	1	1	100%
CA291	NATIONWIDE AGRIBUSINESS INSURANCE Group Total	2	1	50%	1	1	100%
CA265	NGM INSURANCE Group Total	6	3	50%	6	6	100%
	OLD REPUBLIC INSURANCE Group Total	54	44	81%	25	24	96%
	ONEBEACON INSURANCE Group Total	2	2	100%	2	2	100%
CA292	PATRIOT RISK SERVICES Group Total	1	0	0%	No filings	No filings	No filings
	PEERLESS INSURANCE Group Total	158	113	72%	63	49	78%
	PENNSYLVANIA MFG. ASSOCIATION Group Total	23	17	74%	8	7	88%
CA277	PROTECTIVE INSURANCE Group Total	3	1	33%	No filings	No filings	No filings

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		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
	<b>PUBLIC SERVICE MUTUAL</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA282	Group Total	2	1	50%	1	1	100%
	<b>QBE INSURANCE</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
	Group Total	40	33	83%	17	17	100%
	<b>RYDER SERVICES</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA295	Group Total	2	2	100%	2	2	100%
	<b>SAFETY NATIONAL CASUALTY</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
	Group Total	38	28	74%	17	13	76%
	<b>SAMSUNG FIRE &amp; MARINE INSURANCE</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
	Group Total	1	0	0%	No filings	No filings	No filings
	<b>SEABRIGHT INSURANCE</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA298	Group Total	2	0	0%	2	2	100%
	<b>SENTRY INSURANCE</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
	Group Total	18	8	44%	13	12	92%
	<b>SOMPO JAPAN INSURANCE</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
	Group Total	2	2	100%	No filings	No filings	No filings
	<b>SPARTA INSURANCE</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
	Group Total	35	24	69%	16	15	94%
	<b>SYNERNET</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA320	Group Total	448	398	89%	118	99	84%
	<b>THE AMERICAN EQUITY UNDERWRITERS</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA323	Group Total	2	2	100%	No filings	No filings	No filings
	<b>TOWER INSURANCE</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA356	Group Total	24	10	42%	13	10	77%
	<b>TRAVELERS INSURANCE</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
	Group Total	339	275	81%	136	124	91%
	<b>TRISTAR RISK ENTERPRISE MANAGEMENT</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA280	Group Total	5	5	100%	1	1	100%
	<b>VANLINER INSURANCE</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
	Group Total	2	0	0%	1	1	100%



**OUT-OF-STATE GROUP COMPLIANCE**  
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		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
	<b>XL INSURANCE</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
	<b>Group Total</b>	<b>36</b>	<b>31</b>	<b>86%</b>	<b>11</b>	<b>7</b>	<b>64%</b>
	<b>YORK RISK SERVICES</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA340	<b>Group Total</b>	<b>11</b>	<b>3</b>	<b>27%</b>	<b>3</b>	<b>2</b>	<b>67%</b>
	<b>ZENITH INSURANCE</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
	<b>Group Total</b>	<b>3</b>	<b>3</b>	<b>100%</b>	<b>1</b>	<b>1</b>	<b>100%</b>
	<b>ZURICH INSURANCE</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
	<b>Group Total</b>	<b>194</b>	<b>155</b>	<b>80%</b>	<b>54</b>	<b>46</b>	<b>85%</b>
	<b>TOTAL OUT-OF-STATE</b>	<b>4880</b>	<b>4001</b>	<b>82%</b>	<b>1583</b>	<b>1370</b>	<b>87%</b>

**OUT-OF-STATE GROUP COMPLIANCE**  
**Initial MOP and Initial Indemnity NOC Filings**  
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		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
	ACE INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	161	140	87%	97	90	93%
	AIG INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	217	202	93%	173	170	98%
	AMTRUST NORTH AMERICA	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	7	4	57%	6	2	33%
	ARCH INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	20	20	100%	10	9	90%
	ARGONAUT INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA020	Group Total	1	0	0%	No filings	No filings	No filings
	BERKSHIRE HATHAWAY INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA114	Group Total	2	1	50%	No filings	No filings	No filings
	BROADSPIRE SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA040	Group Total	49	47	96%	29	29	100%
	CHESTERFIELD SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA080	Group Total	2	2	100%	1	1	100%
	CHUBB INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	23	19	83%	5	3	60%
	CHURCH MUTUAL INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA084	Group Total	1	0	0%	1	1	100%
	CLAIMS MANAGEMENT (WALMART)	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA100	Group Total	33	32	97%	46	45	98%
	CNA INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA050	Group Total	5	4	80%	5	4	80%
	CONSTITUTION STATE SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA110	Group Total	10	10	100%	9	6	67%
	CONTINENTAL INDEMNITY	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA115	Group Total	3	2	67%	1	0	0%
	CORVEL ENTERPRISE COMP.	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA116	Group Total	8	4	50%	6	6	100%
	COTTINGHAM & BUTLER CLAIMS SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA117	Group Total	18	17	94%	14	12	86%



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		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
	<b>CRUM &amp; FORSTER</b>	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	3	1	33%	2	0	0%
	<b>ELECTRIC INSURANCE</b>	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	9	7	78%	3	2	67%
CA160	<b>ESIS</b>	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	85	71	84%	50	46	92%
	<b>EVEREST NATIONAL INSURANCE</b>	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	No filings	No filings	No filings	No filings	No filings	No filings
CA165	<b>F.A. RICHARD</b>	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	No filings	No filings	No filings	No filings	No filings	No filings
	<b>FEDERATED MUTUAL INSURANCE</b>	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	3	3	100%	1	1	100%
CA190	<b>GALLAGHER BASSETT SERVICES</b>	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	123	108	88%	65	62	95%
CA193	<b>GREAT AMERICAN INSURANCE</b>	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	1	1	100%	3	2	67%
CA195	<b>GUARANTEE INSURANCE</b>	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	3	0	0%	3	1	33%
	<b>GUARD INSURANCE</b>	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	36	24	67%	10	8	80%
	<b>GUIDEONE MUTUAL INSURANCE</b>	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	No filings	No filings	No filings	No filings	No filings	No filings
	<b>HANOVER INSURANCE</b>	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	33	29	88%	12	12	100%
CA197	<b>HARLEYSVILLE INSURANCE</b>	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	1	0	0%	1	0	0%
	<b>HARTFORD INSURANCE</b>	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	81	68	84%	67	64	96%
CA204	<b>HELMSMAN MANAGEMENT SERVICES</b>	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	20	19	95%	25	23	92%
	<b>LIBERTY MUTUAL INSURANCE</b>	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Total	95	87	92%	80	76	95%

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		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
	<b>LUMBERMEN'S UNDERWRITING</b>	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA211	Group Total	3	0	0%	No filings	No filings	No filings
	<b>MACY'S CORPORATE SERVICES</b>	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA213	Group Total	No filings	No filings	No filings	No filings	No filings	No filings
	<b>MATRIX ABSENCE MANAGEMENT</b>	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA252	Group Total	1	1	100%	No filings	No filings	No filings
	<b>MEADOWBROOK</b>	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA255	Group Total	13	8	62%	3	3	100%
	<b>MITSUMI SUMITOMO INSURANCE</b>	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA233	Group Total	1	0	0%	No filings	No filings	No filings
	<b>NATIONAL CASUALTY INSURANCE</b>	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA289	Group Total	No filings	No filings	No filings	2	1	50%
	<b>NATIONAL INTERSTATE INSURANCE</b>	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA267	Group Total	1	1	100%	No filings	No filings	No filings
	<b>NATIONWIDE AGRIBUSINESS INSURANCE</b>	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA291	Group Total	1	1	100%	No filings	No filings	No filings
	<b>NGM INSURANCE</b>	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA265	Group Total	6	5	83%	No filings	No filings	No filings
	<b>OLD REPUBLIC INSURANCE</b>	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	25	24	96%	12	12	100%
	<b>ONEBEACON INSURANCE</b>	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	2	2	100%	No filings	No filings	No filings
	<b>PATRIOT RISK SERVICES</b>	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA292	Group Total	No filings	No filings	No filings	No filings	No filings	No filings
	<b>PEERLESS INSURANCE</b>	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	63	46	73%	21	14	67%
	<b>PENNSYLVANIA MFG. ASSOCIATION</b>	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	8	7	88%	5	5	100%
	<b>PROTECTIVE INSURANCE</b>	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA277	Group Total	No filings	No filings	No filings	1	0	0%



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		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
	<b>PUBLIC SERVICE MUTUAL INSURANCE</b>	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA282	Group Total	1	1	100%	No filings	No filings	No filings
	<b>QBE INSURANCE</b>	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	17	17	100%	9	9	100%
	<b>RYDER SERVICES</b>	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA295	Group Total	2	2	100%	No filings	No filings	No filings
	<b>SAFETY NATIONAL CASUALTY</b>	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	17	13	76%	6	6	100%
	<b>SAMSUNG FIRE &amp; MARINE INSURANCE</b>	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	No filings	No filings	No filings	No filings	No filings	No filings
	<b>SEABRIGHT INSURANCE</b>	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA298	Group Total	2	1	50%	No filings	No filings	No filings
	<b>SENTRY INSURANCE</b>	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	13	9	69%	2	0	0%
	<b>SOMPO JAPAN INSURANCE</b>	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	No filings	No filings	No filings	No filings	No filings	No filings
	<b>SPARTA INSURANCE</b>	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	16	15	94%	13	11	85%
	<b>SYNERNET</b>	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA320	Group Total	118	101	86%	96	89	93%
	<b>THE AMERICAN EQUITY UNDERWRITERS</b>	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA323	Group Total	No filings	No filings	No filings	No filings	No filings	No filings
	<b>TOWER INSURANCE</b>	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA356	Group Total	13	9	69%	2	2	100%
	<b>TRAVELERS INSURANCE</b>	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	136	122	90%	61	55	90%
	<b>TRISTAR RISK ENTERPRISE MANAGEMENT</b>	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA280	Group Total	1	1	100%	1	1	100%
	<b>VALINER INSURANCE</b>	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	1	1	100%	No filings	No filings	No filings

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		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
	<b>XL INSURANCE</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCx Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
	<b>Group Total</b>	<b>11</b>	<b>6</b>	<b>55%</b>	<b>7</b>	<b>6</b>	<b>86%</b>
	<b>YORK RISK SERVICES</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA340	<b>Group Total</b>	<b>3</b>	<b>1</b>	<b>33%</b>	<b>No filings</b>	<b>No filings</b>	<b>No filings</b>
	<b>ZENITH INSURANCE</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
	<b>Group Total</b>	<b>1</b>	<b>1</b>	<b>100%</b>	<b>No filings</b>	<b>No filings</b>	<b>No filings</b>
	<b>ZURICH INSURANCE</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
	<b>Group Total</b>	<b>54</b>	<b>47</b>	<b>87%</b>	<b>40</b>	<b>37</b>	<b>93%</b>
	<b>OUT-OF-STATE TOTAL</b>	<b>1583</b>	<b>1364</b>	<b>86%</b>	<b>1006</b>	<b>926</b>	<b>92%</b>



**TYPE OF INSURER GROUP COMPLIANCE**  
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		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
<b>INSURANCE COMPANY</b>							
CA010	ACADIA INSURANCE	211	185	88%	64	58	91%
CA015	AIG CLAIMS, INC.	78	68	87%	30	29	97%
CA021	AMERICAN GUARANTEE & LIABILITY CO.	1	1	100%	No filings	No filings	No filings
CA022	AMERICAN ZURICH	48	39	81%	14	14	100%
CA019	AMGUARD INSURANCE COMPANY	39	27	69%	8	3	38%
CA020	ARGONAUT INSURANCE	1	0	0%	1	1	100%
CA032	ARROW MUTUAL INSURANCE	1	1	100%	No filings	No filings	No filings
CA114	BERKSHIRE HATHAWAY INSURANCE	2	1	50%	2	1	50%
CA072	CHARTER OAK FIRE INS. CO.	178	145	81%	64	56	88%
CA090	CHUBB INSURANCE	24	11	46%	17	15	88%
CA084	CHURCH MUTUAL INSURANCE	4	3	75%	1	0	0%
CA048	CITIZENS INSURANCE CO. OF AMERICA	22	15	68%	7	7	100%
CA050	CNA INSURANCE	15	11	73%	5	4	80%
CA089	CRUM & FORSTER	3	2	67%	1	1	100%
CA140	EASTGUARD INSURANCE COMPANY	71	47	66%	17	15	88%
CA380	EMPLOYERS INSURANCE OF WAUSAU	34	28	82%	10	8	80%
CA162	EXCELSIOR INSURANCE CO.	4	2	50%	2	0	0%
CA164	FARMINGTON CASUALTY CO.	7	6	86%	3	3	100%
CA091	FEDERATED MUTUAL INSURANCE	5	1	20%	3	2	67%
CA092	FEDERATED SERVICE INSURANCE	3	1	33%	No filings	No filings	No filings
CA193	GREAT AMERICAN INSURANCE	8	4	50%	1	1	100%
CA195	GUARANTEE INSURANCE	7	2	29%	3	1	33%
CA202	HANOVER INSURANCE CO.	55	50	91%	17	15	88%
CA197	HARLEYSVILLE INSURANCE	2	0	0%	1	0	0%
CA188	HARTFORD ACCIDENT & INDEMNITY	22	18	82%	2	2	100%
CA185	HARTFORD CASUALTY INS. CO.	21	16	76%	4	3	75%
CA203	HARTFORD FIRE INSURANCE CO.	13	6	46%	4	2	50%
CA186	HARTFORD INSURANCE CO. OF THE MIDWEST	30	25	83%	9	7	78%
CA187	HARTFORD UNDERWRITERS INSURANCE	31	24	77%	7	6	86%
CA210	LIBERTY MUTUAL INSURANCE CO.	233	188	81%	85	77	91%
CA211	LUMBERMEN'S UNDERWRITING	5	1	20%	3	0	0%
CA227	MARYLAND CASUALTY CO.	2	1	50%	1	1	100%
CA228	MASSACHUSETTS BAY INSURANCE CO.	13	12	92%	9	7	78%
CA252	MATRIX ABSENCE MANAGEMENT	2	1	50%	1	1	100%
CA255	MEADOWBROOK	34	23	68%	13	10	77%
CA233	MITSUI SUMITOMO INSURANCE	1	0	0%	1	1	100%
CA289	NATIONAL CASUALTY INSURANCE	4	2	50%	No filings	No filings	No filings
CA267	NATIONAL INTERSTATE INSURANCE	3	3	100%	1	1	100%
CA291	NATIONWIDE AGRIBUSINESS INSURANCE	2	1	50%	1	1	100%
CA309	NETHERLANDS INSURANCE COMPANY	7	5	71%	5	4	80%
CA258	NEW HAMPSHIRE INSURANCE CO.	2	2	100%	1	1	100%
CA265	NGM INSURANCE	6	3	50%	6	6	100%
CA272	NORGUARD INSURANCE COMPANY	19	11	58%	11	9	82%
CA259	NORTHERN INSURANCE OF NEW YORK	1	0	0%	No filings	No filings	No filings
CA257	NORTH RIVER INSURANCE	1	0	0%	1	0	0%
CA274	PATRIOT INSURANCE	11	8	73%	3	3	100%
CA275	PEERLESS INSURANCE CO.	147	106	72%	56	45	80%

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		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
CA288	PROPERTY & CASUALTY INSURANCE CO.	11	7	64%	4	4	100%
CA277	PROTECTIVE INSURANCE	2	1	50%	No filings	No filings	No filings
CA282	PUBLIC SERVICE MUTUAL INSURANCE	2	1	50%	1	1	100%
CA298	SEABRIGHT INSURANCE	2	0	0%	2	2	100%
CA296	SENTINEL INSURANCE CO.	10	5	50%	4	4	100%
CA305	SENTRY A MUTUAL CO.	16	7	44%	12	11	92%
CA402	SENTRY CASUALTY CO.	1	0	0%	1	1	100%
CA308	SENTRY SELECT INSURANCE CO.	1	1	100%	No filings	No filings	No filings
CA306	STANDARD FIRE INS. CO.	20	16	80%	10	10	100%
CA342	TECHNOLOGY INSURANCE	60	22	37%	7	5	71%
CA406	THE OHIO CASUALTY INSURANCE CO.	1	1	100%	No filings	No filings	No filings
CA284	THE PHOENIX INS. CO.	8	4	50%	3	2	67%
CA356	TOWER INSURANCE	24	10	42%	13	10	77%
CA347	TRAVELERS CASUALTY & SURETY COMPANY	14	11	79%	6	6	100%
CA348	TRAVELERS CASUALTY INSURANCE CO. OF AMERICA	32	25	78%	19	18	95%
CA349	TRAVELERS COMMERCIAL CASUALTY	12	10	83%	5	4	80%
CA343	TRAVELERS INDEMNITY CO.	3	2	67%	No filings	No filings	No filings
CA346	TRAVELERS INDEMNITY CO. OF AMERICA	9	8	89%	2	2	100%
CA344	TRAVELERS INDEMNITY OF CONNETICUT	1	1	100%	No filings	No filings	No filings
CA345	TRAVELERS PROPERTY CASUALTY COMPANY	24	20	83%	9	8	89%
CA319	TRUMBULL INSURANCE	54	52	96%	13	12	92%
CA321	TWIN CITY FIRE INSURANCE CO.	74	63	85%	18	16	89%
CA375	UNITED STATES FIRE INSURANCE	1	0	0%	1	1	100%
CA381	WESCO INSURANCE	11	4	36%	No filings	No filings	No filings
CA400	ZURICH AMERICAN INSURANCE CO.	40	30	75%	12	9	75%
CA404	ZURICH AMERICAN INSURANCE CO. OF ILLINOIS	15	12	80%	4	3	75%
	<b>TOTAL INSURER ADMINISTERED</b>	<b>1881</b>	<b>1419</b>	<b>75%</b>	<b>641</b>	<b>550</b>	<b>86%</b>
CA260	MAINE EMPLOYERS' MUTUAL INSURANCE	4285	3487	81%	1254	1179	94%
<b>TPAS ADMINISTERING FOR INSURERS</b>							
CA040	BROADSPIRE SERVICES	161	148	92%	46	42	91%
CA070	CANNON COCHRAN MANAGEMENT SERVICES	210	183	87%	58	51	88%
CA080	CHESTERFIELD SERVICES	8	6	75%	2	2	100%
CA100	CLAIMS MANAGEMENT (WALMART)	130	130	100%	27	24	89%
CA110	CONSTITUTION STATE SERVICES	25	23	92%	10	9	90%
CA115	CONTINENTAL INDEMNITY	5	2	40%	3	3	100%
CA116	CORVEL ENTERPRISE COMP.	21	12	57%	8	4	50%
CA117	COTTINGHAM & BUTLER CLAIMS SERVICES	41	27	66%	18	17	94%
CA160	ESIS	223	176	79%	82	70	85%
CA165	F.A. RICHARD	3	3	100%	No filings	No filings	No filings
CA190	GALLAGHER BASSETT SERVICES	336	287	85%	121	102	84%
CA204	HELMSMAN MANAGEMENT SERVICES	59	55	93%	17	17	100%
CA252	MATRIX ABSENCE MANAGEMENT	2	1	50%	1	1	100%
CA292	PATRIOT RISK SERVICES	1	0	0%	No filings	No filings	No filings
CA295	RYDER SERVICES	2	2	100%	2	2	100%
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	513	442	86%	178	163	92%



**TYPE OF INSURER GROUP COMPLIANCE**  
**Lost Time FROI Filings and Initial Indemnity Payments**  
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		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
<b>TPAS ADMINISTERING FOR INSURERS CONTINUED</b>							
CA323	THE AMERICAN EQUITY UNDERWRITERS	2	2	100%	No filings	No filings	No filings
CA280	TRISTAR RISK ENTERPRISE MANAGEMENT	5	5	100%	1	1	100%
CA382	WILLIS OF NORTHERN NEW ENGLAND	2	2	100%	No filings	No filings	No filings
CA340	YORK RISK SERVICES	11	3	27%	3	2	67%
<b>TOTAL TPAS ADMINISTERING FOR INSURERS</b>		<b>1760</b>	<b>1509</b>	<b>86%</b>	<b>577</b>	<b>510</b>	<b>88%</b>
<b>SELF INSURED SELF ADMINISTERED</b>							
CA036	BATH IRON WORKS	401	397	99%	51	51	100%
CA085	CIANBRO CORPORATION	3	1	33%	1	0	0%
CA033	CITY OF BANGOR	34	33	97%	29	29	100%
CA201	HANNAFORD BROTHERS	310	284	92%	57	52	91%
CA213	MACY'S CORPORATE SERVICES	1	1	100%	No filings	No filings	No filings
CA220	MAINE AUTOMOBILE DEALERS ASSOCIATION	121	112	93%	49	47	96%
CA234	MAINE HEALTHCARE ASSOCIATION	135	124	92%	19	18	95%
CA230	MAINE MOTOR TRANSPORT ASSOCIATION	247	211	85%	47	41	87%
CA225	MAINE MUNICIPAL ASSOCIATION	909	873	96%	220	197	90%
CA250	MAINE SCHOOL MANAGEMENT ASSOCIATION	282	266	94%	63	60	95%
CA307	STATE OF MAINE WORKERS' COMPENSATION TRUST	590	534	91%	149	135	91%
<b>TOTAL SELF INSURED SELF ADMINISTERED</b>		<b>3033</b>	<b>2836</b>	<b>94%</b>	<b>685</b>	<b>630</b>	<b>92%</b>
<b>TPA ADMINISTERED FOR SELF INSURED</b>							
CA040	BROADSPIRE SERVICES	5	4	80%	3	3	100%
CA070	CANNON COCHRAN MANAGEMENT SERVICES	347	321	93%	111	98	88%
CA100	CLAIMS MANAGEMENT (WALMART)	56	54	96%	6	6	100%
CA110	CONSTITUTION STATE SERVICES	1	0	0%	No filings	No filings	No filings
CA160	ESIS	9	4	44%	3	0	0%
CA175	FUTURECOMP	249	231	93%	81	72	89%
CA190	GALLAGHER BASSETT SERVICES	17	14	82%	4	3	75%
CA204	HELMSMAN MANAGEMENT SERVICES	6	2	33%	3	2	67%
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	61	45	74%	19	17	89%
CA320	SYNERNET	448	398	89%	118	99	84%
CA382	WILLIS OF NORTHERN NEW ENGLAND	964	900	93%	182	170	93%
<b>TOTAL TPA ADMINISTERED FOR SELF INSURED</b>		<b>2163</b>	<b>1973</b>	<b>91%</b>	<b>530</b>	<b>470</b>	<b>89%</b>

**TYPE OF INSURER GROUP COMPLIANCE**  
**Initial MOP and Initial Indemnity NOC Filings**  
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		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
<b>INSURANCE COMPANY</b>							
CA010	ACADIA INSURANCE	64	59	92%	35	33	94%
CA015	AIG CLAIMS, INC.	30	28	93%	13	13	100%
CA021	AMERICAN GUARANTEE & LIABILITY CO.	No filings	No filings	No filings	No filings	No filings	No filings
CA022	AMERICAN ZURICH	14	13	93%	14	12	86%
CA019	AMGUARD INSURANCE COMPANY	8	4	50%	5	4	80%
CA020	ARGONAUT INSURANCE	1	0	0%	No filings	No filings	No filings
CA032	ARROW MUTUAL INSURANCE	No filings	No filings	No filings	No filings	No filings	No filings
CA114	BERKSHIRE HATHAWAY INSURANCE	2	1	50%	No filings	No filings	No filings
CA072	CHARTER OAK FIRE INS. CO.	64	56	88%	33	30	91%
CA090	CHUBB INSURANCE	17	14	82%	1	1	100%
CA084	CHURCH MUTUAL INSURANCE	1	0	0%	1	1	100%
CA048	CITIZENS INSURANCE CO. OF AMERICA	7	7	100%	3	3	100%
CA050	CNA INSURANCE	5	4	80%	5	4	80%
CA089	CRUM & FORSTER	1	1	100%	2	0	100%
CA140	EASTGUARD INSURANCE COMPANY	17	12	71%	4	4	100%
CA380	EMPLOYERS INSURANCE OF WAUSAU	10	9	90%	11	11	100%
CA162	EXCELSIOR INSURANCE CO.	2	0	0%	1	0	0%
CA164	FARMINGTON CASUALTY CO.	3	3	100%	2	2	100%
CA091	FEDERATED MUTUAL INSURANCE	3	3	100%	1	1	100%
CA092	FEDERATED SERVICE INSURANCE	No filings	No filings	No filings	No filings	No filings	No filings
CA193	GREAT AMERICAN INSURANCE	1	1	100%	3	2	67%
CA195	GUARANTEE INSURANCE	3	0	0%	3	1	33%
CA202	HANOVER INSURANCE CO.	17	16	94%	8	8	100%
CA197	HARLEYSVILLE INSURANCE	1	0	0%	1	0	0%
CA188	HARTFORD ACCIDENT & INDEMNITY	2	2	100%	5	4	80%
CA185	HARTFORD CASUALTY INS. CO.	4	3	75%	3	2	67%
CA203	HARTFORD FIRE INSURANCE CO.	4	2	50%	3	3	100%
CA186	HARTFORD INSURANCE CO. OF THE MIDWEST	9	6	67%	9	9	100%
CA187	HARTFORD UNDERWRITERS INSURANCE	7	6	86%	6	6	100%
CA210	LIBERTY MUTUAL INSURANCE CO.	85	78	92%	69	65	94%
CA211	LUMBERMEN'S UNDERWRITING	3	0	0%	No filings	No filings	No filings
CA227	MARYLAND CASUALTY CO.	1	1	100%	No filings	No filings	No filings
CA228	MASSACHUSETTS BAY INSURANCE CO.	9	6	67%	1	1	100%
CA252	MATRIX ABSENCE MANAGEMENT	1	1	100%	No filings	No filings	No filings
CA255	MEADOWBROOK	13	8	62%	3	3	100%
CA233	mitsui sumitomo insurance	1	0	0%	No filings	No filings	No filings
CA289	NATIONAL CASUALTY INSURANCE	No filings	No filings	No filings	2	1	No filings
CA267	NATIONAL INTERSTATE INSURANCE	1	1	100%	No filings	No filings	No filings
CA291	NATIONWIDE AGRIBUSINESS INSURANCE	1	1	100%	No filings	No filings	No filings
CA309	NETHERLANDS INSURANCE COMPANY	5	4	80%	1	0	0%
CA258	NEW HAMPSHIRE INSURANCE CO.	1	1	100%	No filings	No filings	No filings
CA265	NGM INSURANCE	6	5	83%	No filings	No filings	No filings
CA272	NORGUARD INSURANCE COMPANY	11	8	73%	1	0	0%
CA259	NORTHERN INSURANCE OF NEW YORK	No filings	No filings	No filings	No filings	No filings	No filings
CA257	NORTH RIVER INSURANCE	1	0	0%	No filings	No filings	No filings
CA274	PATRIOT INSURANCE	3	3	100%	No filings	No filings	No filings
CA275	PEERLESS INSURANCE CO.	56	42	75%	19	14	74%



**TYPE OF INSURER GROUP COMPLIANCE**  
**Initial MOP and Initial Indemnity NOC Filings**  
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		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
CA288	PROPERTY & CASUALTY INSURANCE CO.	4	4	100%	No filings	No filings	No filings
CA277	PROTECTIVE INSURANCE	No filings	No filings	No filings	No filings	No filings	No filings
CA282	PUBLIC SERVICE MUTUAL INSURANCE	1	1	100%	No filings	No filings	No filings
CA298	SEABRIGHT INSURANCE	2	1	50%	No filings	No filings	No filings
CA296	SENTINEL INSURANCE CO.	4	4	100%	2	1	50%
CA305	SENTRY A MUTUAL CO.	12	8	67%	2	0	No filings
CA402	SENTRY CASUALTY CO.	1	1	100%	No filings	No filings	No filings
CA308	SENTRY SELECT INSURANCE CO.	No filings	No filings	No filings	No filings	No filings	No filings
CA306	STANDARD FIRE INS. CO.	10	10	100%	3	3	100%
CA342	TECHNOLOGY INSURANCE	7	4	57%	5	1	20%
CA406	THE OHIO CASUALTY INSURANCE CO.	No filings	No filings	No filings	No filings	No filings	No filings
CA284	THE PHOENIX INS. CO.	3	2	67%	4	2	50%
CA356	TOWER INSURANCE	13	9	69%	2	2	100%
CA347	TRAVELERS CASUALTY & SURETY COMPANY	6	6	100%	2	1	50%
CA348	TRAVELERS CASUALTY INSURANCE CO. OF AMERICA	19	18	95%	3	3	100%
CA349	TRAVELERS COMMERCIAL CASUALTY	5	4	80%	1	1	100%
CA343	TRAVELERS INDEMNITY CO.	No filings	No filings	No filings	1	1	100%
CA346	TRAVELERS INDEMNITY CO. OF AMERICA	2	2	100%	4	4	100%
CA344	TRAVELERS INDEMNITY OF CONNETICUT	No filings	No filings	No filings	No filings	No filings	No filings
CA345	TRAVELERS PROPERTY CASUALTY COMPANY	9	7	78%	4	4	100%
CA319	TRUMBULL INSURANCE	13	12	92%	10	10	100%
CA321	TWIN CITY FIRE INSURANCE CO.	18	16	89%	16	16	100%
CA375	UNITED STATES FIRE INSURANCE	1	0	0%	No filings	No filings	No filings
CA381	WESCO INSURANCE	No filings	No filings	No filings	1	1	1
CA400	ZURICH AMERICAN INSURANCE CO.	12	10	83%	9	9	100%
CA404	ZURICH AMERICAN INSURANCE CO. OF ILLINOIS	4	3	75%	5	5	100%
	<b>TOTAL INSURER ADMINISTERED</b>	<b>641</b>	<b>531</b>	<b>83%</b>	<b>342</b>	<b>302</b>	<b>88%</b>
CA260	MAINE EMPLOYERS' MUTUAL INSURANCE	1254	1159	92%	799	771	97%
<b>TPAS ADMINISTERING FOR INSURERS</b>							
CA040	BROADSPIRE SERVICES	46	44	96%	29	29	100%
CA070	CANNON COCHRAN MANAGEMENT SERVICES	58	45	78%	58	54	93%
CA080	CHESTERFIELD SERVICES	2	2	100%	1	1	100%
CA100	CLAIMS MANAGEMENT (WALMART)	27	26	96%	36	35	97%
CA110	CONSTITUTION STATE SERVICES	10	10	100%	7	6	86%
CA115	CONTINENTAL INDEMNITY	3	2	67%	1	0	0%
CA116	CORVEL ENTERPRISE COMP.	8	4	50%	6	6	100%
CA117	COTTINGHAM & BUTLER CLAIMS SERVICES	18	17	94%	14	12	86%
CA160	ESIS	82	69	84%	49	46	94%
CA165	F.A. RICHARD	No filings	No filings	No filings	No filings	No filings	No filings
CA190	GALLAGHER BASSETT SERVICES	119	105	88%	62	59	95%
CA193	GREAT AMERICAN INSURANCE	No filings	No filings	No filings	1	0	No filings
CA204	HELMSMAN MANAGEMENT SERVICES	17	17	100%	22	21	95%
CA252	MATRIX ABSENCE MANAGEMENT	1	1	100%	No filings	No filings	No filings
CA292	PATRIOT RISK SERVICES	No filings	No filings	No filings	No filings	No filings	No filings
CA295	RYDER SERVICES	2	2	100%	No filings	No filings	No filings
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	178	166	93%	104	97	93%

**TYPE OF INSURER GROUP COMPLIANCE**  
**Initial MOP and Initial Indemnity NOC Filings**  
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		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
<b>TPAS ADMINISTERING FOR INSURERS CONTINUED</b>							
CA323	THE AMERICAN EQUITY UNDERWRITERS	No filings	No filings	No filings	No filings	No filings	No filings
CA280	TRISTAR RISK ENTERPRISE MANAGEMENT	1	1	100%	1	1	100%
CA382	WILLIS OF NORTHERN NEW ENGLAND	No filings	No filings	No filings	No filings	No filings	No filings
CA340	YORK RISK SERVICES	3	1	33%	No filings	No filings	No filings
<b>TOTAL TPAS ADMINISTERING FOR INSURERS</b>		<b>575</b>	<b>512</b>	<b>89%</b>	<b>391</b>	<b>367</b>	<b>94%</b>
<b>SELF INSURED SELF ADMINISTERED</b>							
CA036	BATH IRON WORKS	51	50	98%	23	21	91%
CA085	CIANBRO CORPORATION	1	0	0%	1	1	100%
CA033	CITY OF BANGOR	29	28	97%	1	1	100%
CA201	HANNAFORD BROTHERS	57	50	88%	58	55	95%
CA213	MACY'S CORPORATE SERVICES	No filings	No filings	No filings	No filings	No filings	No filings
CA220	MAINE AUTOMOBILE DEALERS ASSOCIATION	49	46	94%	12	12	100%
CA234	MAINE HEALTHCARE ASSOCIATION	19	19	100%	20	20	100%
CA230	MAINE MOTOR TRANSPORT ASSOCIATION	47	44	94%	56	54	96%
CA225	MAINE MUNICIPAL ASSOCIATION	220	204	93%	225	223	99%
CA250	MAINE SCHOOL MANAGEMENT ASSOCIATION	63	62	98%	60	59	98%
CA307	STATE OF MAINE WORKERS' COMPENSATION TRUST	149	134	90%	119	113	95%
<b>TOTAL SELF INSURED SELF ADMINISTERED</b>		<b>685</b>	<b>637</b>	<b>93%</b>	<b>575</b>	<b>559</b>	<b>97%</b>
<b>TPA ADMINISTERED FOR SELF INSURED</b>							
CA040	BROADSPIRE SERVICES	3	3	100%	No filings	No filings	No filings
CA070	CANNON COCHRAN MANAGEMENT SERVICES	111	93	84%	75	72	96%
CA100	CLAIMS MANAGEMENT (WALMART)	6	6	100%	10	10	100%
CA110	CONSTITUTION STATE SERVICES	No filings	No filings	No filings	2	0	0%
CA160	ESIS	3	2	67%	1	0	0%
CA175	FUTURECOMP	82	75	91%	28	28	100%
CA190	GALLAGHER BASSETT SERVICES	4	3	75%	3	3	100%
CA204	HELMSMAN MANAGEMENT SERVICES	3	2	67%	3	2	67%
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	19	17	89%	11	10	91%
CA320	SYNERNET	118	101	86%	96	89	93%
CA382	WILLIS OF NORTHERN NEW ENGLAND	182	165	91%	260	254	98%
<b>TOTAL TPA ADMINISTERED FOR SELF INSURED</b>		<b>531</b>	<b>467</b>	<b>88%</b>	<b>489</b>	<b>468</b>	<b>96%</b>