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2011

ANNUAL COMPLIANCE REPORT

STATE OF MAINE WORKERS' COMPENSATION BOARD



JANUARY 1, 2011 - DECEMBER 31, 2011

OFFICE OF MONITORING, AUDIT & ENFORCEMENT

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**MAINE WORKERS' COMPENSATION BOARD
2011 ANNUAL COMPLIANCE REPORT**

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EXECUTIVE SUMMARY

- I. On July 10, 2012, the Maine Workers' Compensation Board of Directors approved the 2011 Annual Compliance Report (**January 1, 2011** through **December 31, 2011**). This report represents the efforts of the Office of Monitoring, Audit and Enforcement (MAE Program) and the workers' compensation community.

II. HISTORY

In 1997, the Maine Legislature, with the support of Governor Angus S. King, Jr., enacted Public Law 1997, Chapter 486 to establish the Office of Monitoring, Audit, and Enforcement with the goals of: (1) providing timely and reliable data to policymakers; (2) monitoring and auditing payments and filings; and (3) identifying those insurers, self-administered employers, and third-party administrators (collectively "insurers") not complying with minimum standards.

III. COMPLIANCE OVERVIEW

The 2011 quarterly compliance in Table 1 represents static results based upon data received by the deadline for each quarter. This 2011 Annual Compliance Report represents static results based upon data received by February 17, 2012. Tables 2 and 3 show continued improvement in the performance of insurers since the pilot project.

A. Lost Time First Report Filings

The Board's benchmark for lost time first report filings within 7 days is 85%.

Benchmark Exceeded. Eighty-seven percent (87%) of lost time first report filings were within 7 days.

B. Initial Indemnity Payments

The Board's benchmark for initial indemnity payments within 14 days is 87%.

Benchmark Exceeded. Eighty-nine percent (89%) of initial indemnity payments were within 14 days.

C. Initial Memorandum of Payment Filings

The Board's benchmark for initial Memorandum of Payment (MOP) filings within 17 days is 85%.

Benchmark Exceeded. Eighty-nine percent (89%) of initial MOP filings were within 17 days.

D. Initial Indemnity Notice of Controversy Filings

The Board's benchmark for initial indemnity Notice of Controversy (NOC) filings within 14 days is 90%.

Benchmark Exceeded. Ninety-five percent (95%) of initial indemnity NOC filings were within 14 days.

E. Wage Information

Seventy-six percent (76%) of Wage Statement(s) and eighty percent (80%) of the Schedule of Dependent(s) and Filing Status Statement(s) were filed within 30 days.

F. Utilization Analysis

Eighteen percent (18%) of all lost time first reports were "denied" and thirty-nine percent (39%) of all claims for compensation were denied.

IV. CAVEATS & EXPLANATIONS

A. General

- Question marks (“?”) within this report indicate that the insurer did not provide all the data required to measure compliance.

B. Lost Time First Report Filings

- Compliance with the lost time first report filing obligation exists when the lost time first report is filed (accepted Electronic Data Interchange (EDI) transaction, with or without errors) within 7 days of the employer receiving notice or knowledge of an employee injury that has caused the employee to lose a day’s work.
- When a medical only first report was received and later converted to a lost time first report, if the received date minus the date of the employer’s notice or knowledge of incapacity was less than zero, the filing was considered compliant.

C. Initial Indemnity Payments

Compliance with the Initial Indemnity Payment obligation exists when the check is mailed within the later of: (a) 14 days after the employer’s notice or knowledge of incapacity or (b) the first day of compensability plus 6 days.

D. Initial Memorandum of Payment (MOP) Filings

Compliance with the Initial Memorandum of Payment filing obligation exists when the MOP is received within 17 days of the employer’s notice or knowledge of incapacity.

E. Initial Indemnity Notice of Controversy (NOC) Filings

- Measurement excludes filings submitted with full denial reason codes 3A-3H (No Coverage).
- Compliance with the Initial Indemnity Notice of Controversy filing obligation exists when the NOC is filed (accepted EDI transaction, with or without errors) within 14 days of the employer receiving notice or knowledge of the incapacity or death.

V. CORRECTIVE ACTION PLANS (CAPs)

Corrective Action Plans are implemented for insurers with chronic poor compliance. Elements of the CAPs are reviewed and updated each quarter to track compliance changes and ensure that the elements of the plan are being met.

The following insurers had CAPs in place for all or part of 2011:

Insurer (alpha order)	Market Share by Premiums Written
AIG	3%
Gallagher Bassett Services	Not Applicable - TPA
Liberty Mutual	9%
Sentry	.32%
Zurich	1%

VI. COMPLETED AUDITS

The Board conducts compliance audits of insurers, self-insurers and third-party administrators to ensure that all obligations under the Workers' Compensation Act are met. The functions of the audit program include, but are not limited to: ensuring that all reporting requirements of the Board are met, auditing the timeliness of benefit payments, auditing the accuracy of indemnity payments, evaluating claims-handling techniques, and determining whether claims are unreasonably contested.

The following had audits completed in 2011:

Auditee (alpha order)	Total Penalties
Acadia	\$2,850.00
Amtrust North America	\$1,600.00
Cannon Cochran	\$7,500.00
Claims Management (Wal-Mart)	\$2,025.00
F.A. Richard	\$1,000.00
Fireman's Fund Insurance	\$100.00
GAB Robins	\$105.00
Gallagher Bassett	\$7,650.00
Guard Insurance	\$4,300.00
Hannaford Brothers	\$6,245.00
MAC	\$3,350.00
Maine Automobile Dealers	\$3,100.00
Safety National Insurance	\$300.00
Sedgwick	\$7,100.00
Sentry Insurance	\$4,800.00
Star Insurance	\$1,400.00
State of Maine	\$5,900.00
Synernet	\$1,425.00
Vanliner Insurance	\$7,500.00
XL Specialty	\$11,100.00

This 2011 Annual Compliance Report was prepared by the following MAE staff members:

Name	Position	Annual Report Role
Anne Poulin	Secretary Associate	Administrative Support
Kathleen Schulz	Management Analyst	Research & Compilation
Carrie Pelletier	Management Analyst	Research & Compilation
Rick Giffin	Director of Audits	Editor
Kimberlee Barriere	Deputy Director	Editor

Annual Compliance Summary

Table 1 Quarterly Compliance Reports

	Benchmark	First Quarter	Second Quarter	Third Quarter	Fourth Quarter
Lost Time First Report Filings Received within 7 Days	85%	88%	89%	87%	87%
Initial Indemnity Payments Made within 14 Days	87%	90%	88%	91%	88%
Initial Memorandum of Payment Filings Received within 17 Days	85%	90%	87%	91%	86%
Initial Indemnity Notice of Controversy Filings Received within 14 Days	90%	95%	96%	94%	95%

Table 2 Annual Compliance

	1997 ¹	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011
Lost Time First Report Filings Received within 7 Days	37%	82%	82%	86%	86%	84%	87%	89%	84%	86%	87%
Initial Indemnity Payments Made within 14 Days	59%	85%	86%	85%	87%	87%	87%	89%	89%	89%	89%
Initial Memorandum of Payment Filings Received within 17 Days	57%	81%	82%	83%	84%	84%	85%	88%	87%	86%	89%
Initial Indemnity Notice of Controversy Filings Received within 14 Days ²				91%	92%	89% ³	89%	90%	94%	94%	95%

Table 3 Percentage Change Over Time

	1997 ¹	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011
Lost Time First Report Filings Received within 7 Days	0%	122%	124%	133%	134%	130%	136%	141%	127%	132%	135%
Initial Indemnity Payments Made within 14 Days	0%	44%	44%	44%	46%	46%	47%	49%	49%	51%	51%
Initial Memorandum of Payment Filings Received within 17 Days	0%	42%	44%	46%	48%	49%	49%	55%	54%	51%	56%
Initial Indemnity Notice of Controversy Filings Received within 14 Days ²				0%	1%	-2%	-3%	-1%	2%	3%	4%

¹ Based on sample data.

² Benchmark changed in 2007 from 17 days to 14 days.

³ Second quarter excluded.

High Compliance Performers

Entities large and small have developed the policies, processes and systems necessary to achieve or exceed the benchmark compliance levels relative to form filing, as well as the initial indemnity payments that put money into injured Maine employees' households. The Board wishes to recognize them for their excellence in these areas.

These high-performing entities run the gamut of size, location and organization type, i.e. insurer, TPA, self-insured self-administered employer.

Benchmark Category:	First Report Filings	Initial Payments	Initial MOP Filings	Initial NOC Filings
---------------------	----------------------	------------------	---------------------	---------------------

Insurers/TPAs				
Acadia Insurance	89%	98%	100%	97%
Argonaut Insurance	96%	100%	93%	100%
Broadspire Services	85%	96%	92%	100%
Chartis	89%	90%	90%	94%
Claims Management (Wal-Mart)	95%	98%	98%	93%
FutureComp	92%	95%	94%	90%
Liberty Mutual Insurance	86%	89%	89%	97%
Maine Employers' Mutual Insurance	86%	93%	92%	96%
Sedgwick Claims Management Services	85%	88%	88%	93%
Synernet	94%	92%	94%	95%
Trident Insurance Services	92%	92%	85%	100%
Willis of Northern New England	94%	93%	91%	98%

Self-Insureds				
Bath Iron Works	99%	96%	96%	98%
City of Bangor	100%	97%	100%	100%
Hannaford Brothers	90%	91%	91%	100%
Maine Automobile Dealers Association	92%	89%	95%	100%
Maine Healthcare Association	88%	90%	100%	94%
Maine Motor Transport Association	91%	95%	98%	97%
Maine School Management Association	92%	90%	96%	98%
State of Maine Workers' Comp. Trust	95%	96%	95%	97%

Board Benchmarks:

- 85% of Lost Time First Report filings received within 7 days
- 87% of Initial Indemnity Payments made within 14 days
- 85% of Initial Memorandum of Payment filings received within 17 days
- 90% of Initial Indemnity Notice of Controversy filings received within 14 days

Qualifications:

- Must have filed more than one MOP in the year.
- Must have filed more than one NOC in the year.

LOST TIME FIRST REPORT FILINGS

Chart 1 Timeliness Distribution

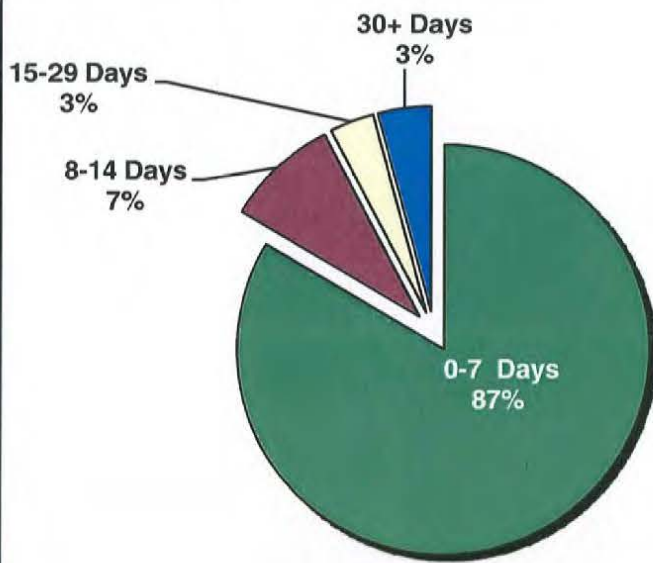


Table 4

Received Within:			
0-7	Days	11,759	87%
8-14	Days	924	7%
15-29	Days	395	3%
30+	Days	392	3%
Total		13,470	100%

Table 5

Above vs. Below Benchmark:		
At / Above	31	42%
Below	43	58%
Total	74	100%

Chart 2 % of Insurers Above vs. Below 85% Benchmark

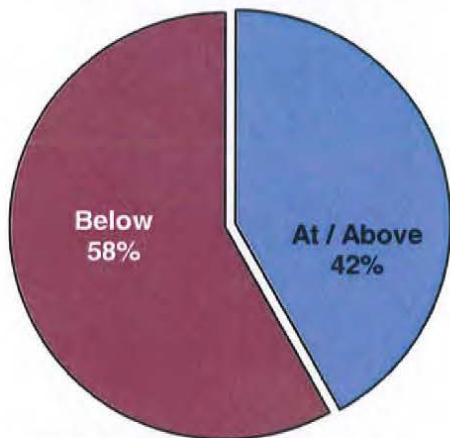
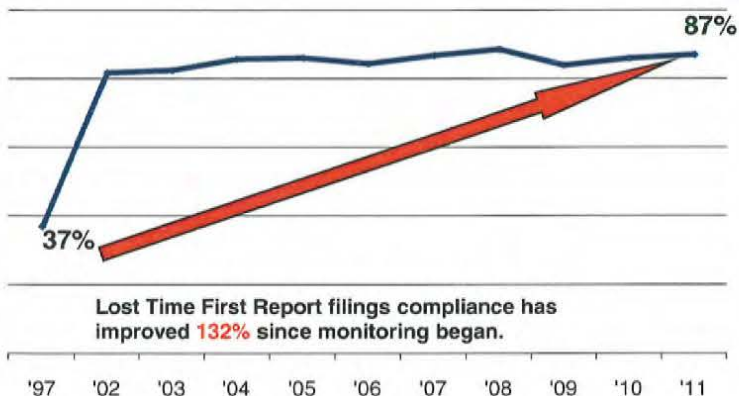


Chart 3 Compliance Trend



Summary

The Board received 13,470 lost time first reports. This represents 459 fewer reports than in 2010.

The 2011 compliance rate of 87% for lost time first report filings has increased from the 2010 compliance rate. As can be seen in Chart 2, only 42% of insurers were at or above the benchmark in 2011, up significantly from the 28% in 2010; however, there is still room for improvement.

Incorrect or unknown employer UIAN numbers continue to be an issue. Accurate UIAN data ensures that claims received at the Board are linked to the appropriate insurance policy and claim administrator in a timely manner, thus reducing workloads for all parties. Attention will continue to be placed on improving this area.

INITIAL INDEMNITY PAYMENTS

Chart 4 Timeliness Distribution

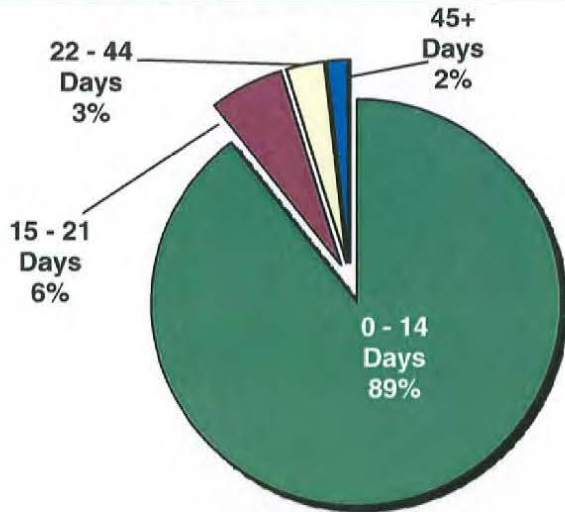


Table 6

Made Within:		
0 - 14 Days	3,471	89%
15 - 21 Days	226	6%
22 - 44 Days	129	3%
45+ Days	62	2%
? Days	5	0%
Total	3,893	100%

Table 7

Above vs. Below Benchmark:		
At / Above	35	52%
Below	32	48%
Total	67	100%

Chart 5 % of Insurers Above vs. Below 87% Benchmark

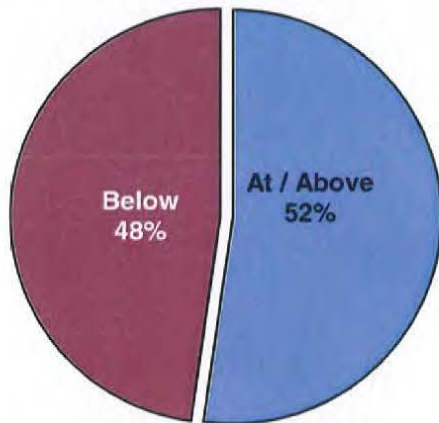
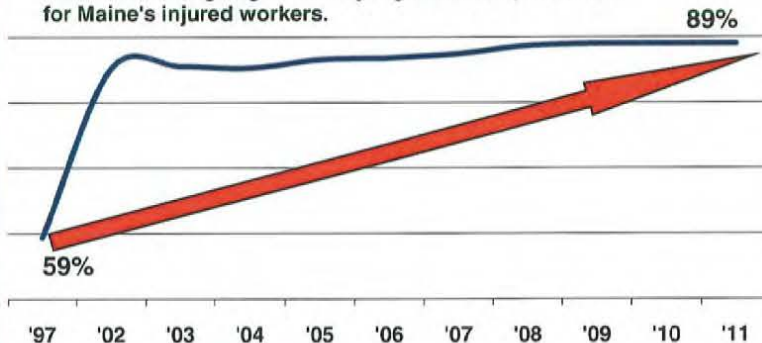


Chart 6 Compliance Trend

Initial indemnity payment compliance has improved 51% since monitoring began - a very significant improvement for Maine's injured workers.



Summary

Injured workers in the State of Maine continue to benefit from the high (89%) compliance rate of initial indemnity payments.

In fact, compliance has improved by 30 points since monitoring began, from 59% to 89%, resulting in Maine households receiving much-needed money on time.

On a broader level, timely initial indemnity payments are a key factor in controlling workers' compensation claim costs.

However, as can be seen in Chart 5, much work still remains in this area. Analysis will continue to focus on identifying best practices followed by those with high compliance rates in order to identify solutions that might help those at the other end of the spectrum to improve their results.

INITIAL MEMORANDUM OF PAYMENT FILINGS

Chart 7 Timeliness Distribution

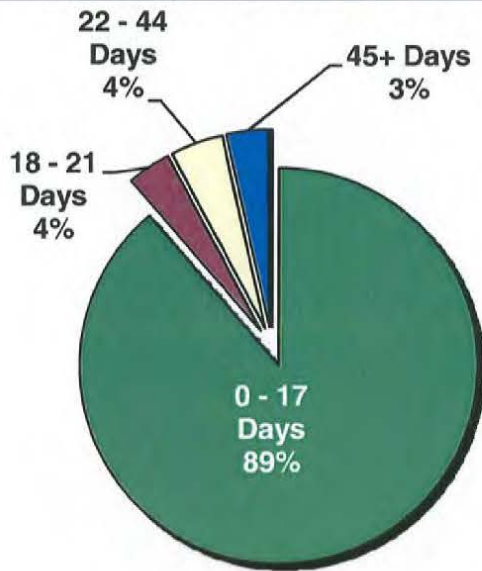


Table 8

Received Within:			
0 - 17	Days	3,454	89%
18 - 21	Days	137	4%
22 - 44	Days	167	4%
45+	Days	131	3%
?	Days	5	0%
Total		3,894	100%

Table 9

Above vs. Below Benchmark:		
At / Above	37	55%
Below	30	45%
Total	67	100%

Chart 8 % of Insurers Above vs. Below 85% Benchmark

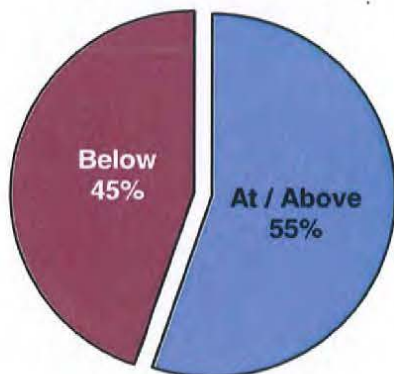
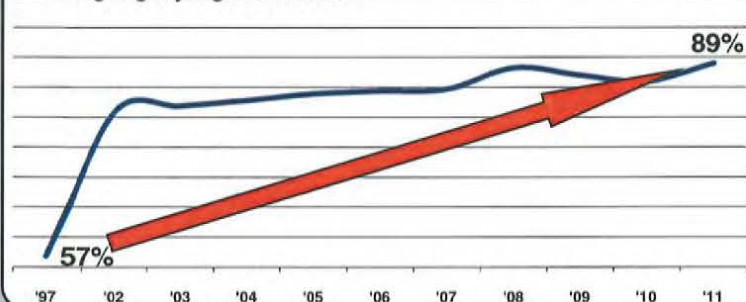


Chart 9 Compliance Trend

Initial MOP compliance has shown steady improvement since monitoring began, with 2011 being slightly higher than 2010.



Summary

While a Memorandum of Payment (MOP) filing does not have the same tangible benefit to the injured employee as the payment itself, it is a key indicator of how well insurers are complying with the administrative requirements of the Act.

Studies by the Workers' Compensation Research Institute indicate that proper claims administration and timely payment of claims reduces both the overall cost of claims and also the time required to process a claim through the dispute resolution system.

As can be seen in Chart 7, the MOP benchmark is being met at an aggregate level, but as Chart 8 indicates, nearly half of all insurers are below benchmark, a clear opportunity for improvement going forward.

INITIAL INDEMNITY NOTICE OF CONTROVERSY FILINGS

Chart 10 Timeliness Distribution

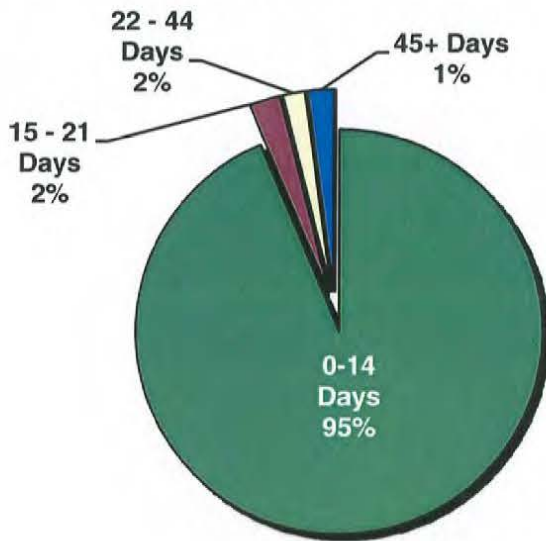


Table 10

Received Within:

0 - 14	Days	2,339	95%
15 - 21	Days	47	2%
22 - 44	Days	49	2%
45+	Days	30	1%
Total		2,465	100%

Table 11

Above vs. Below Benchmark:

At / Above	39	68%
Below	18	32%
Total	57	100%

Summary

The benchmark for the timely filing of the Initial Indemnity Notice of Controversy (NOC) was tightened from 17 to 14 days effective 2007.

In 2011 there were 3% fewer Initial Indemnity NOC filings in the dispute resolution system at the Board compared to 2010. Despite having fewer Initial Indemnity Notice of Controversy filings in the system, the compliance increased by 1% for this performance indicator.

67% of insurers were at or above benchmark last year, however that percentage has increased one point to 68% in 2011.

Chart 11 % of Insurers Above vs. Below 90% Benchmark

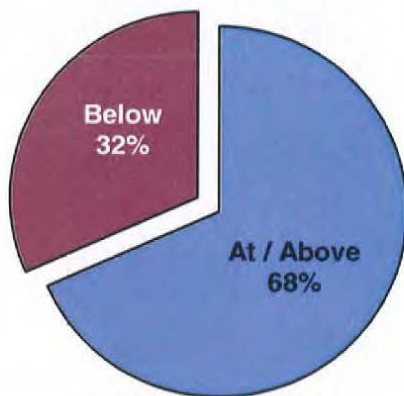
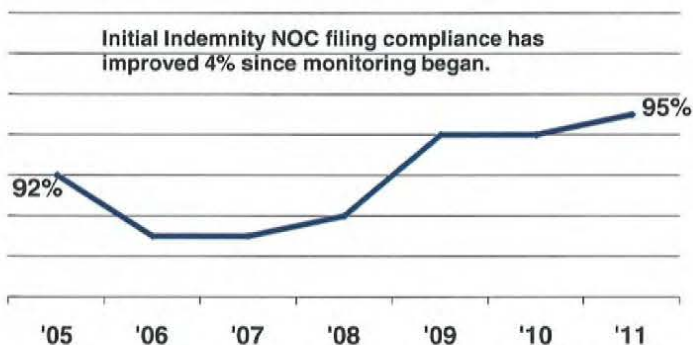


Chart 12 Compliance Trend 2004 - 2011



WAGE INFORMATION

Wage information (WCB-2 and WCB 2A forms) must be filed within 30 days of an employer's notice or knowledge of a claim for compensation (Section 303, effective 8/10/00). This includes both compensated and controverted claims where a claim for compensation has been made.

Chart 13 Wage Statement Timeliness Distribution

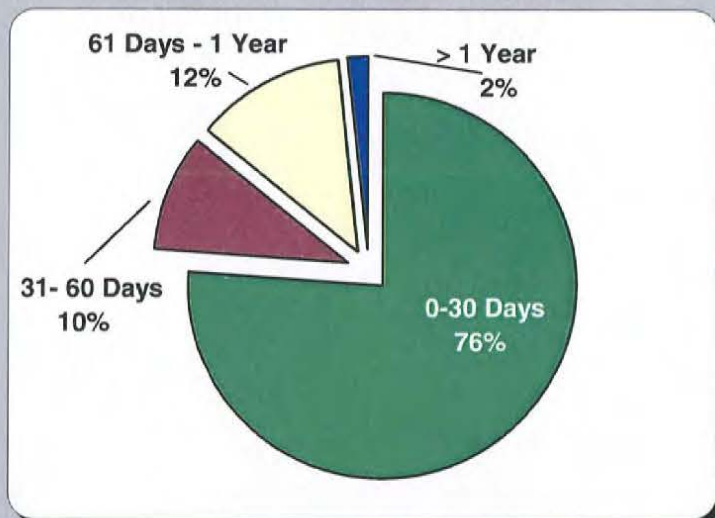


Table 12

Received Within:		
0-30 Days	5,862	76%
31-60 Days	748	10%
61 Days-1 Year	958	12%
> 1 Year	122	2%
Total	7,690	####

Wage Statement(s): 5,835 (76%) of the 7,683 Wage Statement(s) that were due in 2011 were filed timely, 1,683 (22%) were filed late, and 165 (2%) remain outstanding.

Chart 14 Schedule of Dependent(s) and Filing Status Statement Timeliness Distribution

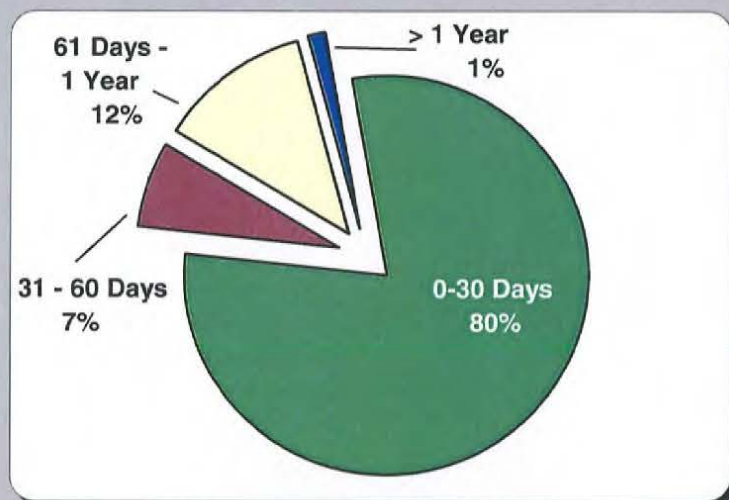


Table 13

Received Within:		
0-30 Days	6,095	80%
31-60 Days	496	7%
61 Days-1 Year	951	12%
> 1 Year	96	1%
Total	7,638	####

Schedule of Dependent(s) and Filing Status Statement(s): 6,081 (79%) of the 7,683 Schedule of Dependent(s) and Filing Status Statement(s) due in 2011 were filed timely, 1,443 (19%) were filed late, and 159 (2%) remain outstanding.

UTILIZATION ANALYSIS

Summary

Of the 13,470 lost time First Report filings in 2011, 53% resulted in the employee returning to work within the waiting period. Also, 18% of all lost time First Reports and 39% of all claims for compensation were "denied" in 2011. This represents an increase in the percent of claims for compensation denied.

The number of initial indemnity NOCs filed by an insurer, contrasted with the number of Initial MOPs filed by the insurer, may be used as one of many claims administration indicators that result in an insurer being referred for audit for possible violations of the Act.

Chart 15 Distribution of Lost Time First Reports

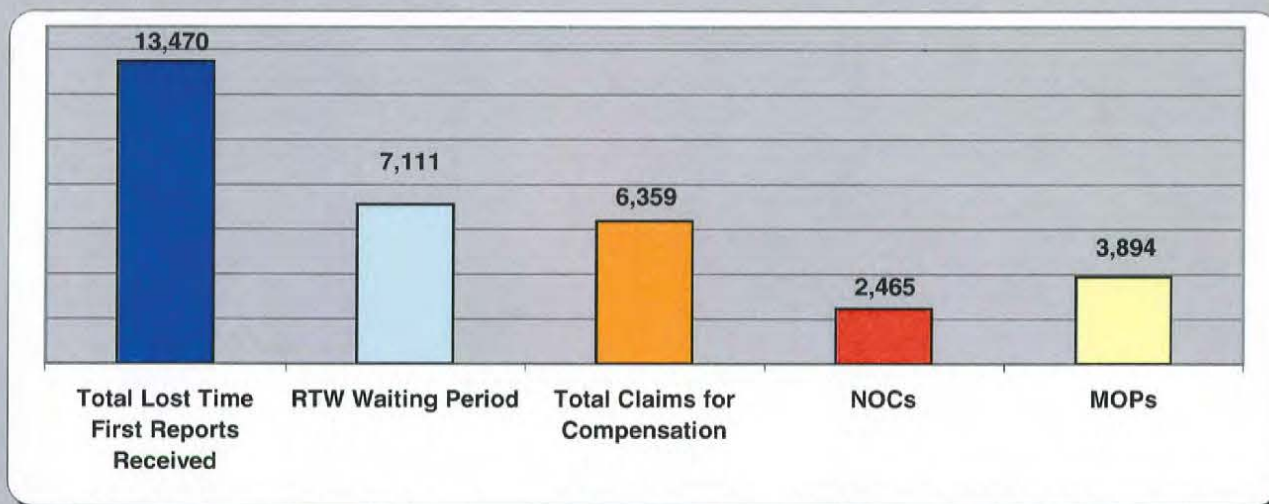


Table 14 % of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

2011 =	18%
2010 =	18%
2009 =	18%

Table 15

% of Claims for Compensation Denied

(Initial Indemnity NOCs / Claims for Compensation)

2011 =	39%
2010 =	39%
2009 =	37%

Chart 16 Lost Time First Reports Analysis

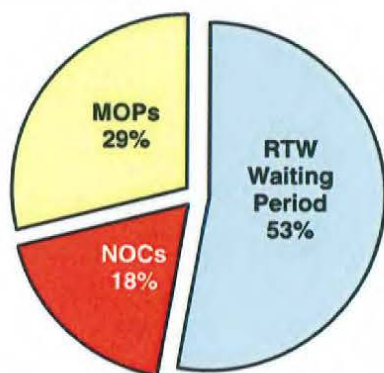
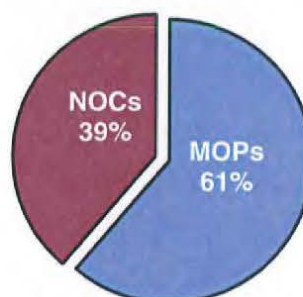


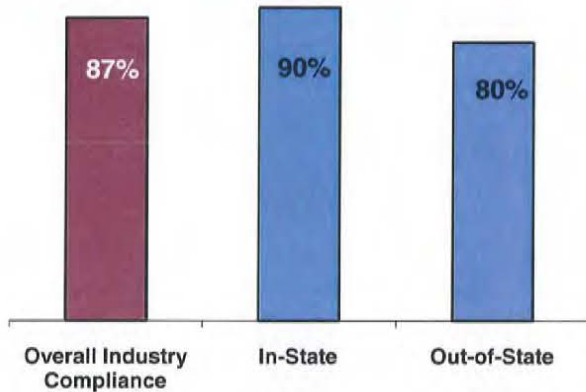
Chart 17 Claims for Compensation Analysis



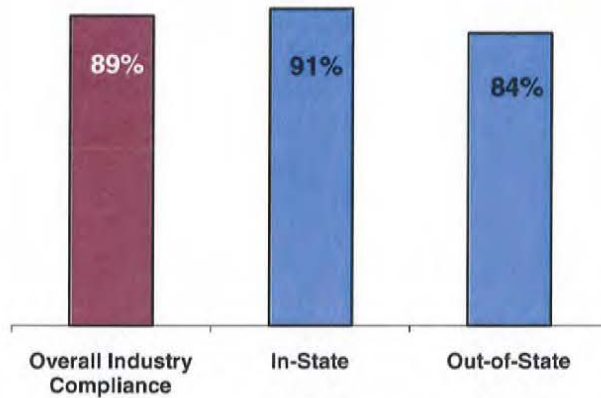
In-State vs. Out-of-State Comparisons

As can be seen in the charts below, In-State insurers significantly out-perform their Out-of-State counterparts in all four benchmarks. In-State insurers also make up roughly two-thirds of the filings.

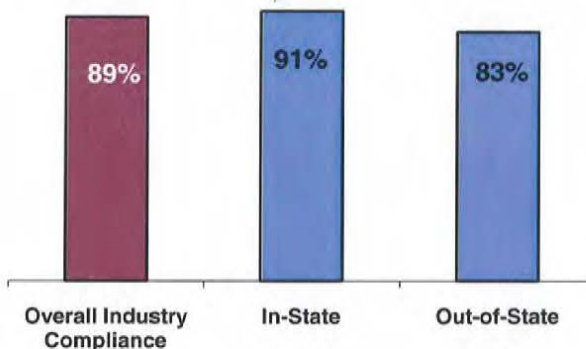
Lost Time First Report Filings Compliance



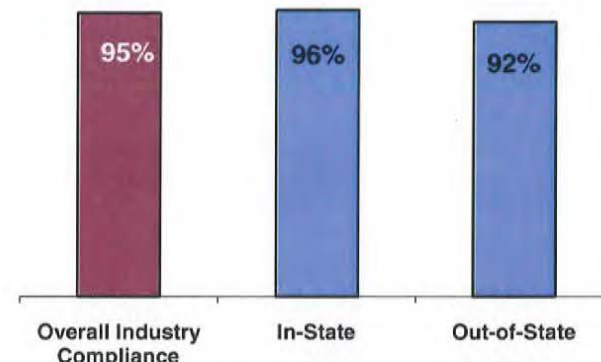
Initial Indemnity Payments Compliance



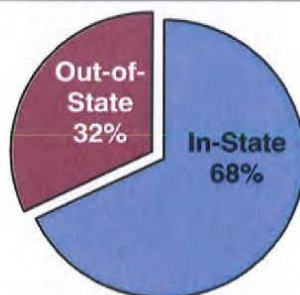
Initial MOP Filings Compliance



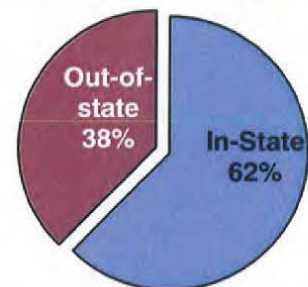
Initial Indemnity NOC Filings Compliance



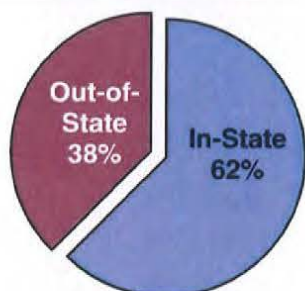
% of Lost Time First Report Filings



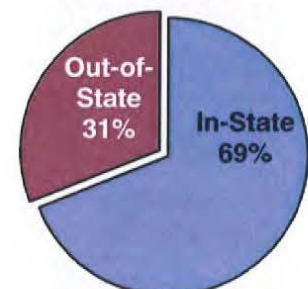
% of Initial Indemnity Payments



% of Initial MOP Filings

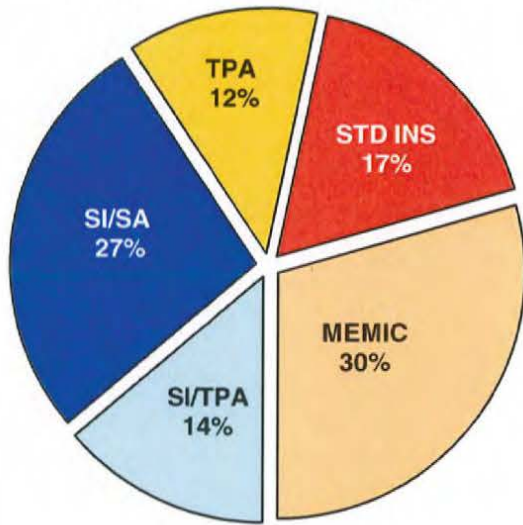


% of Initial Indemnity NOC Filings

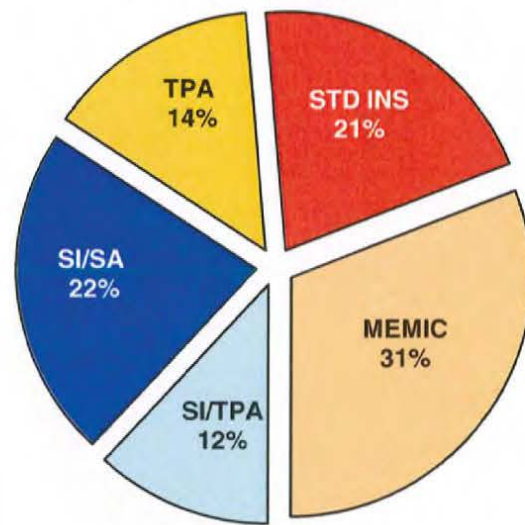


Volume by Type of Insurer

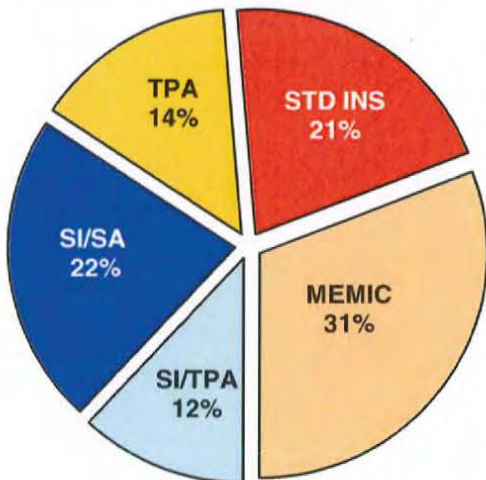
Lost Time First Report Filings



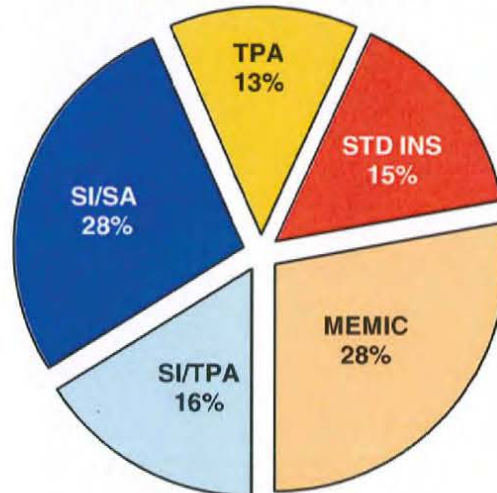
Initial Indemnity Payments



Initial Memorandum of Payment Filings



Initial Indemnity Notice of Controversy Filings

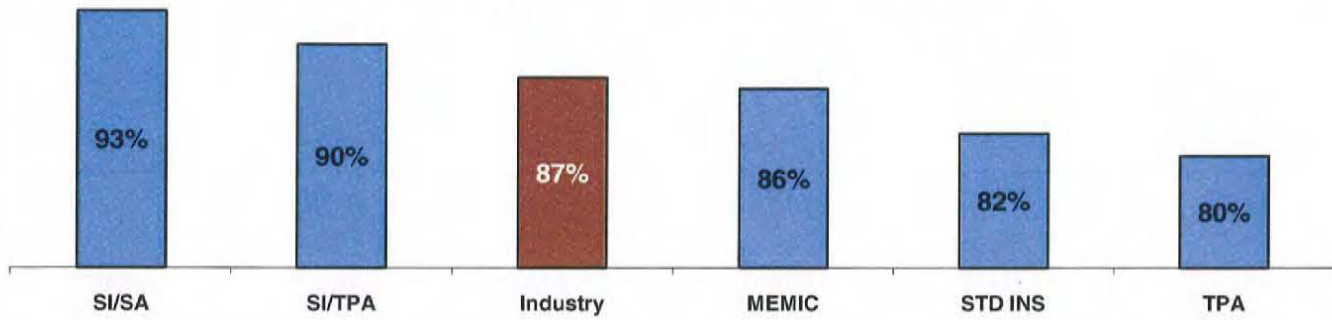


KEY:

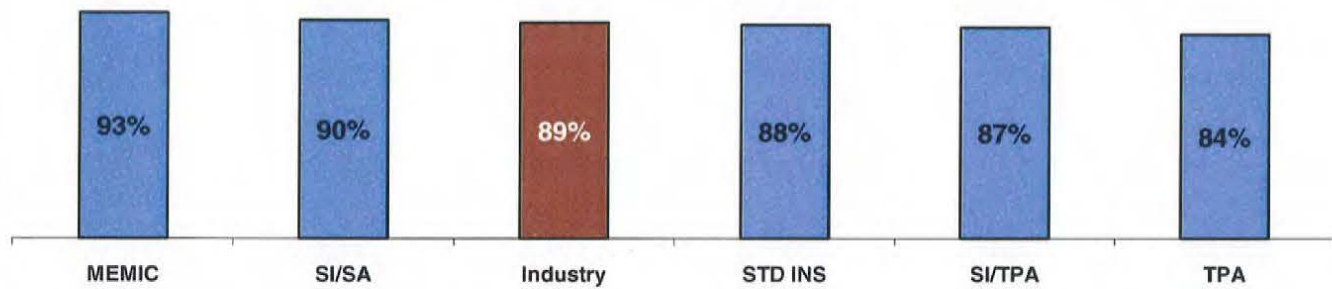
SI/SA	Self-Insured, Self-Administered Employer
SI/TPA	Self-Insured, TPA-Administered Employer
STD INS	Standard Insurer (excluding MEMIC), Self-Administered
TPA	Standard Insurer (excluding MEMIC), TPA Administered

Compliance by Type of Insurer

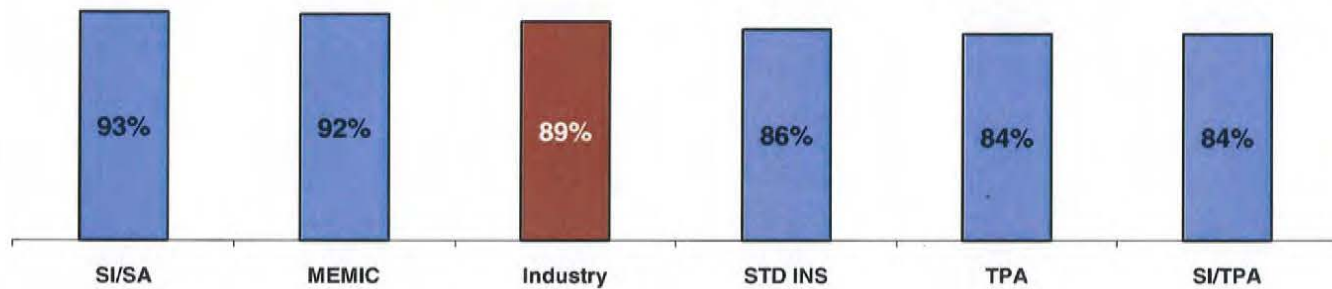
Lost Time First Report Filings: Benchmark = 85%



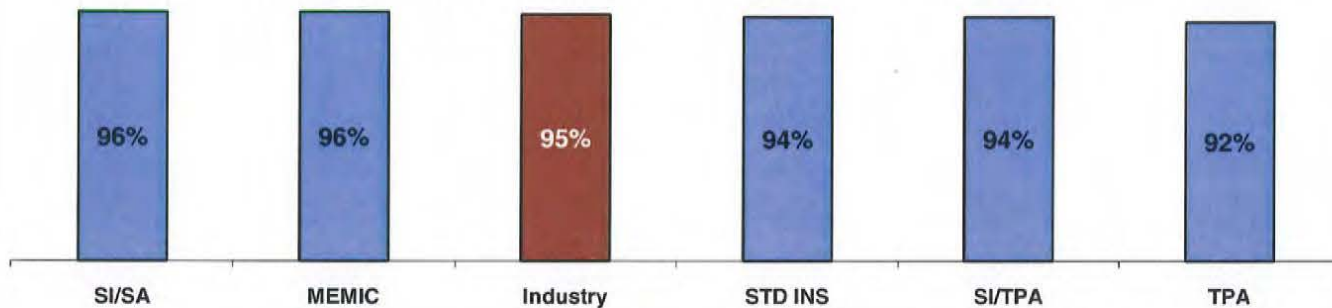
Initial Indemnity Payments: Benchmark = 87%



Initial Memorandum of Payment Filings: Benchmark = 85%



Initial Indemnity Notice of Controversy Filings: Benchmark = 90%



KEY:

- SI/SA** Self-Insured, Self-Administered Employer
- SI/TPA** Self-Insured, TPA-Administered Employer
- STD INS** Standard Insurer (excluding MEMIC), Self-Administered
- TPA** Standard Insurer (excluding MEMIC), TPA Administered

ENTITY OVERVIEW

INSURANCE GROUP	FROI Compliance Benchmark: 85%	PAY Compliance Benchmark: 87%	MOP Compliance Benchmark: 85%	NOC Compliance Benchmark: 90%
ACADIA INSURANCE	89%	98%	100%	97%
ACE INSURANCE	76%	79%	84%	96%
AMERICAN INTERSTATE INSURANCE*	100%	No filings	No filings	No filings
AMTRUST NORTH AMERICA	31%	100%	0%	100%
ARCH INSURANCE	81%	74%	74%	93%
ARGONAUT INSURANCE	96%	100%	93%	100%
ARROW MUTUAL INSURANCE*	100%	No filings	No filings	No filings
BATH IRON WORKS	99%	96%	96%	98%
BERKLEY RISK ADMINISTRATORS*	100%	No filings	No filings	No filings
BROADSPIRE SERVICES	85%	96%	92%	100%
CAMBRIDGE INTEGRATED SERVICES*	60%	50%	50%	No filings
CANNON COCHRAN MANAGEMENT SVS.	84%	78%	74%	89%
CHARTIS INSURANCE	89%	90%	90%	94%
CHESTERFIELD SERVICES	78%	100%	100%	No filings
CHUBB INSURANCE	43%	70%	30%	67%
CHURCH MUTUAL INSURANCE*	20%	0%	100%	0%
CIANBRO CORPORATION	57%	100%	50%	100%
CITY OF BANGOR	100%	97%	100%	100%
CLAIMS MANAGEMENT (WAL-MART)	95%	98%	98%	93%
CNA INSURANCE	77%	100%	100%	50%
CONSTITUTION STATE SERVICES	77%	86%	64%	100%
CONTINENTAL INDEMNITY	20%	71%	57%	No filings
COTTINGHAM & BUTLER SERVICES	59%	79%	79%	100%
CRAWFORD PROPERTY & CASUALTY*	0%	100%	100%	No filings
CRUM & FORSTER*	50%	100%	67%	No filings
ESIS	60%	80%	88%	95%
F.A. RICHARD	0%	No filings	No filings	0%
FEDERATED MUTUAL INSURANCE*	33%	100%	100%	100%
FIREMAN'S FUND INSURANCE*	50%	0%	0%	0%
FUTURECOMP	92%	95%	94%	90%
GALLAGHER BASSETT SERVICES	80%	79%	81%	91%
GRAPHIC ARTS MUTUAL INSURANCE*	100%	100%	100%	No filings
GREAT DIVIDE INSURANCE*	50%	100%	100%	0%
GUARD INSURANCE	71%	92%	82%	58%
HANNAFORD BROTHERS	90%	91%	91%	100%
HANOVER INSURANCE	81%	90%	93%	100%
HARTFORD INSURANCE	78%	87%	89%	93%
HELMSMAN MANAGEMENT SERVICES	82%	81%	88%	100%
LIBERTY MUTUAL INSURANCE	86%	89%	89%	97%
MACY'S CORPORATE SERVICES	25%	60%	100%	No filings
MAINE AUTOMOBILE DEALERS ASSOC.	92%	89%	95%	100%
MAINE EMPLOYERS' MUTUAL INSURANCE	86%	93%	92%	96%
MAINE HEALTHCARE ASSOCIATION	88%	90%	100%	94%
MAINE MOTOR TRANSPORT ASSOC.	91%	95%	98%	97%
MAINE MUNICIPAL ASSOCIATION	93%	84%	87%	95%
MAINE SCHOOL MANAGEMENT ASSOC.	92%	90%	96%	98%
MEADOWBROOK	77%	83%	58%	50%
NATIONAL INTERSTATE INSURANCE*	100%	100%	100%	No filings
NATIONWIDE INSURANCE*	0%	No filings	No filings	No filings
NGM INSURANCE	46%	83%	83%	No filings
OLD REPUBLIC INSURANCE	62%	81%	74%	82%
PATRIOT INSURANCE	86%	100%	100%	No filings

ENTITY OVERVIEW

INSURANCE GROUP	FROI Compliance Benchmark: 85%	PAY Compliance Benchmark: 87%	MOP Compliance Benchmark: 85%	NOC Compliance Benchmark: 90%
PEERLESS INSURANCE	79%	85%	85%	95%
PRAETORIAN INSURANCE*	0%	0%	No filings	0%
PROTECTIVE INSURANCE	29%	50%	0%	No filings
PUBLIC SERVICE MUTUAL INSURANCE*	0%	100%	0%	0%
RISK ENTERPRISE MANAGEMENT	86%	67%	48%	75%
RYDER SERVICES	50%	0%	0%	0%
SAFETY NATIONAL INSURANCE	75%	50%	50%	50%
SEDGWICK CLAIMS MANAGEMENT	85%	88%	88%	93%
SENTRY INSURANCE	73%	69%	31%	100%
SPARTA INSURANCE	62%	75%	75%	100%
SPECIALTY RISK SERVICES	86%	84%	76%	86%
STATE OF MAINE WC TRUST	95%	96%	95%	97%
SYNERNET	94%	92%	94%	95%
THE FRANK GATES SERVICE COMPANY	50%	33%	33%	0%
TOWER INSURANCE*	0%	No filings	No filings	No filings
TRAVELERS INSURANCE	82%	85%	82%	91%
TRIDENT INSURANCE SERVICES	92%	92%	85%	100%
VANLINER INSURANCE*	0%	0%	0%	No filings
WILLIS OF NORTHERN NEW ENGLAND	94%	93%	91%	98%
XL SPECIALTY INSURANCE*	100%	100%	100%	100%
YORK RISK SERVICES*	0%	0%	0%	0%
ZURICH INSURANCE	87%	82%	84%	96%

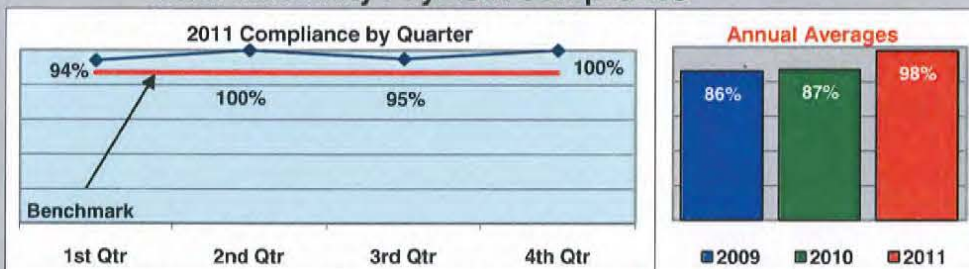
Annual Compliance Report 01/01/2011 -12/31/2011

ACADIA INSURANCE

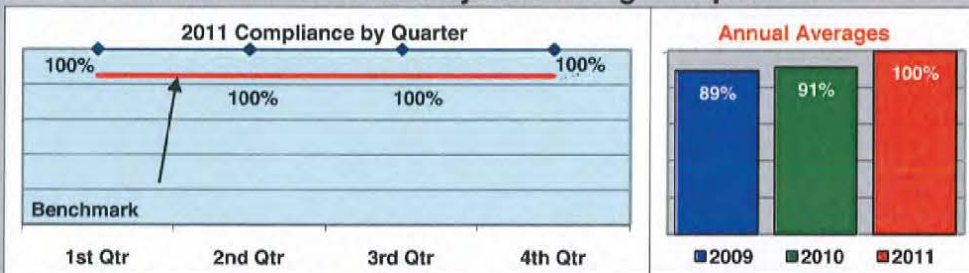
Lost Time First Report Filing Compliance



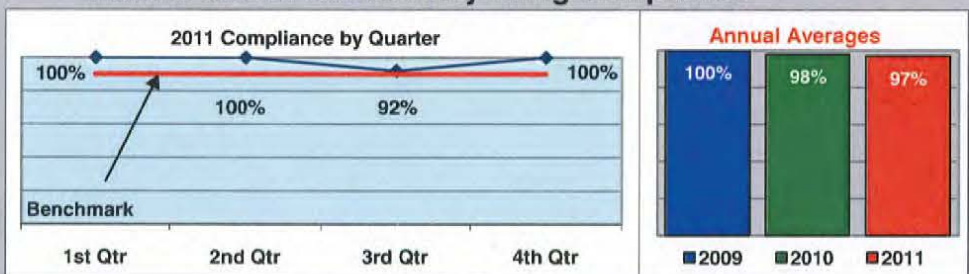
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Acadia Insurance is an insurer that administered its own claims in 2011 under the following rating companies:

Acadia Insurance
Continental Western Insurance
Fireman's Ins. Co. of Wash. DC
Union Insurance

Acadia Insurance is a High Compliance Performer for 2011. It has met or exceeded each of the Board's performance benchmarks.

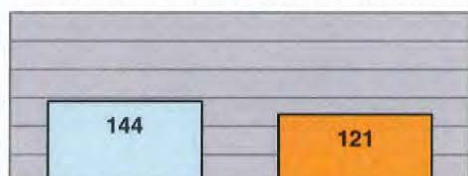
Utilization Analysis

Lost Time First Reports Received

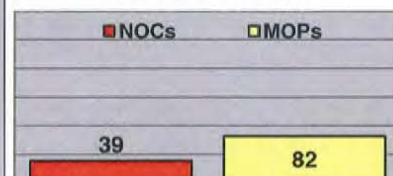


Activity on Lost Time First Reports

□ No Activity Required □ Claims for Compensation



Activity on Claims for Compensation



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

15%

Percent of Claims for Compensation Denied

(Initial Indemnity NOCs / Claims for Compensation)

32%

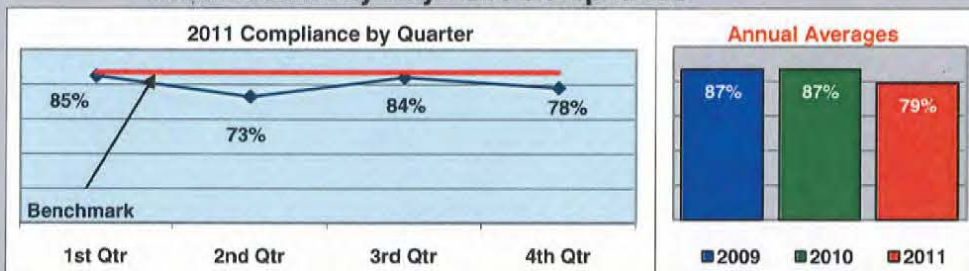
Annual Compliance Report 01/01/2011 -12/31/2011

ACE INSURANCE

Lost Time First Report Filing Compliance



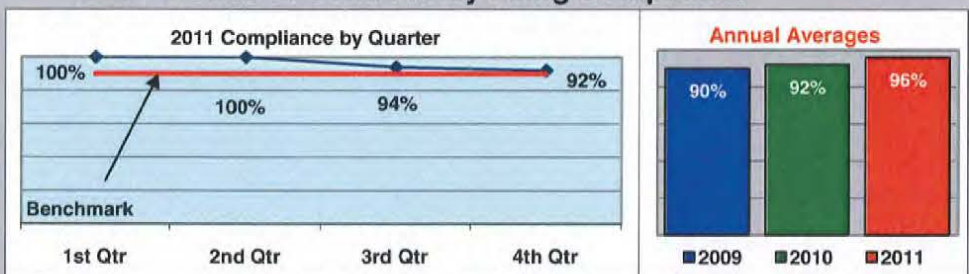
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

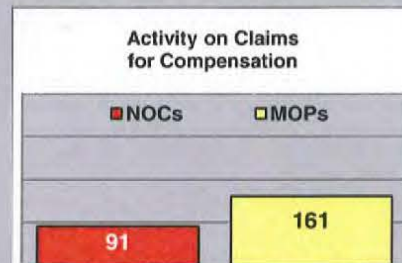
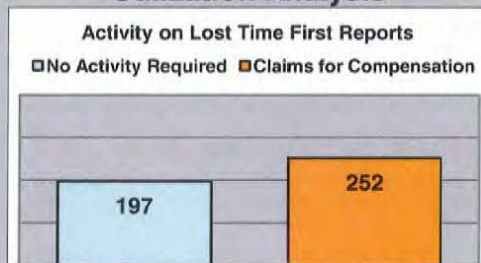
ACE Insurance is an insurer that used third parties to administer claims in 2011 under the following rating companies:

ACE American Insurance
ACE Property & Casualty Insurance
Indemnity Ins. Co. of No. America
Pacific Employers Insurance

ACE Insurance used the following third parties in 2011:

Broadspire Services
Cambridge Integrated Services
Cannon Cochran Management Svcs.
Constitution State Services
ESIS
Gallagher Bassett Services
Helmsman Management Services
Sedgwick Claims Management
Specialty Risk Services
York Risk Services

Utilization Analysis



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

20%

Percent of Claims for Compensation Denied

(Initial Indemnity NOCs / Claims for Compensation)

36%

Annual Compliance Report 01/01/2011 -12/31/2011

AMTRUST NORTH AMERICA

Lost Time First Report Filing Compliance

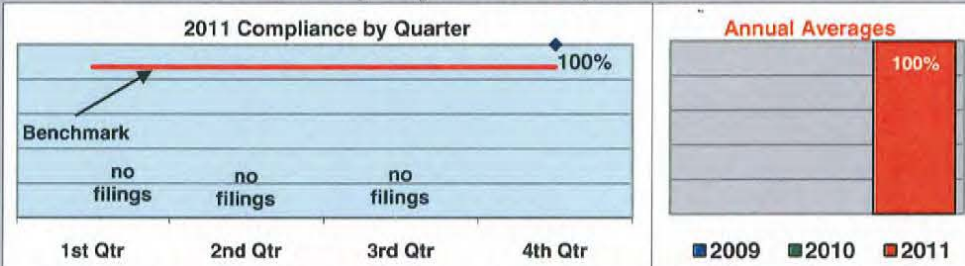


Summary

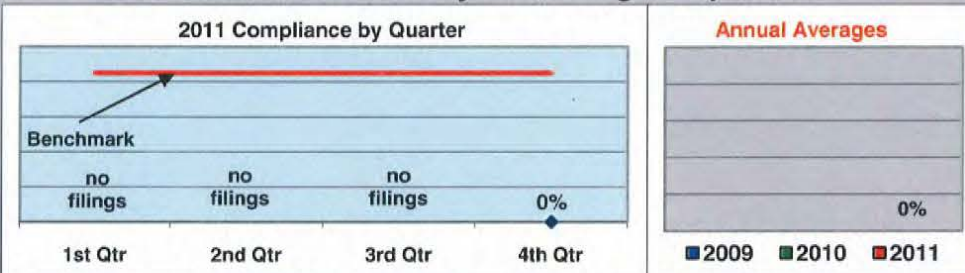
Amtrust North America is an insurer that administered its own claims in 2011 under the following rating companies:

Technology Insurance
Wesco Insurance

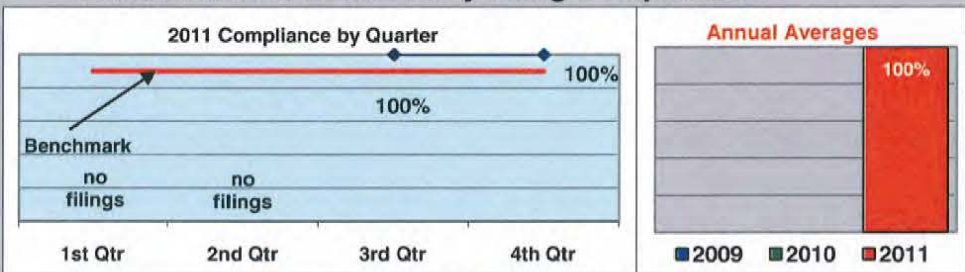
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



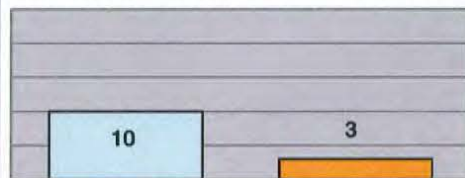
Utilization Analysis

Lost Time First Reports Received

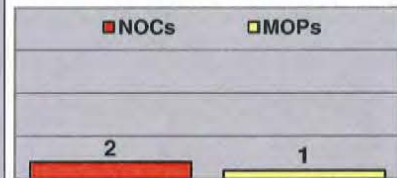


Activity on Lost Time First Reports

□ No Activity Required □ Claims for Compensation



Activity on Claims for Compensation



Percent of Lost Time First Reports Denied (Initial Indemnity NOCs / Lost Time First Reports)

15%

Percent of Claims for Compensation Denied (Initial Indemnity NOCs / Claims for Compensation)

67%

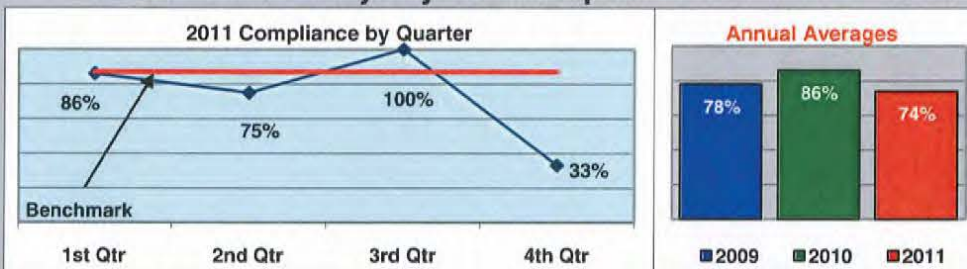
Annual Compliance Report 01/01/2011 -12/31/2011

ARCH INSURANCE

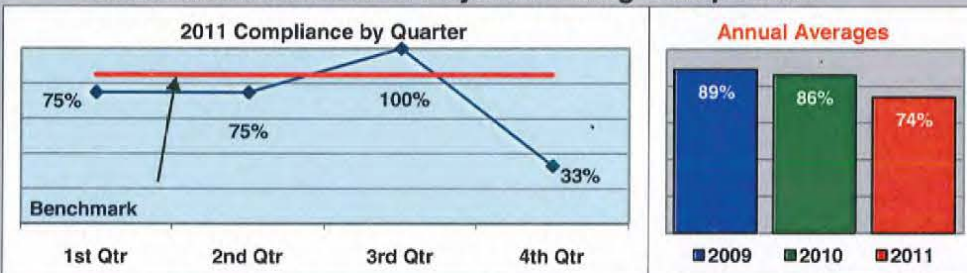
Lost Time First Report Filing Compliance



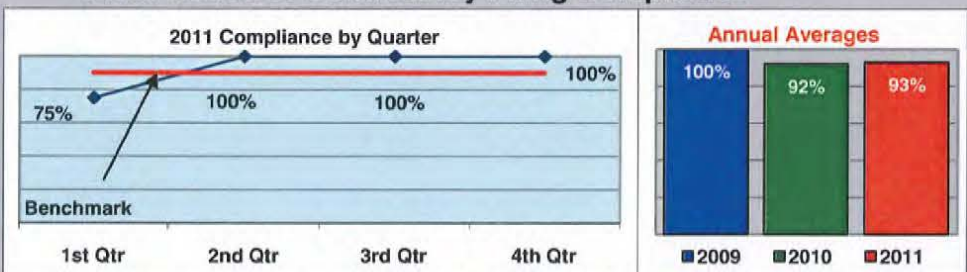
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Arch Insurance is an insurer that used third parties to administer claims in 2011 under the following rating company:

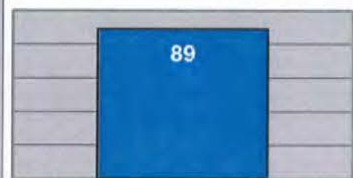
Arch Insurance Company

Arch Insurance used the following third parties in 2011:

ESIS
Gallagher Bassett Services
Sedgwick Claims Management
Specialty Risk Services
The Frank Gates Service Company

Utilization Analysis

Lost Time First Reports Received



Percent of Lost Time First Reports Denied (Initial Indemnity NOCs / Lost Time First Reports)

17%

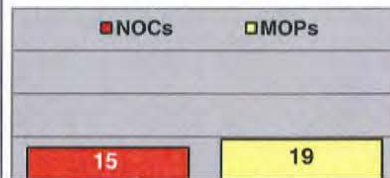
Activity on Lost Time First Reports

□ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs □ MOPs



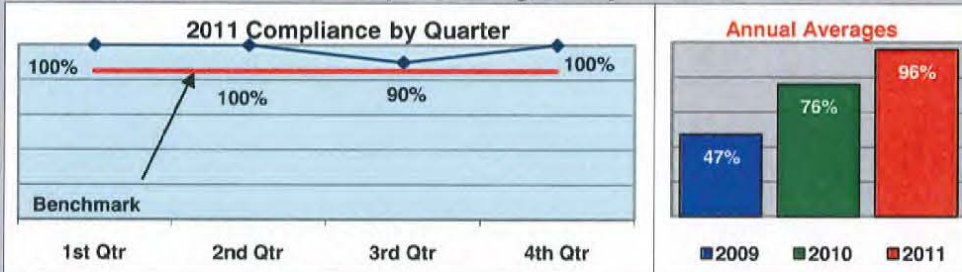
Percent of Claims for Compensation Denied (Initial Indemnity NOCs / Claims for Compensation)

44%

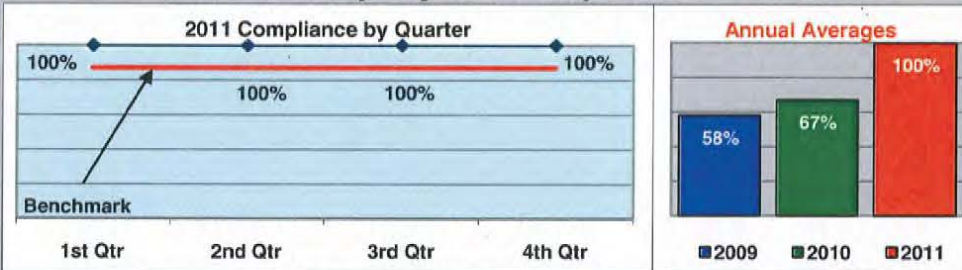
Annual Compliance Report 01/01/2011 -12/31/2011

ARGONAUT INSURANCE

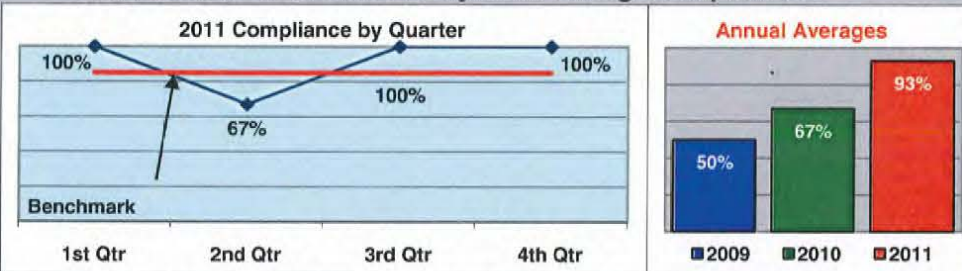
Lost Time First Report Filing Compliance



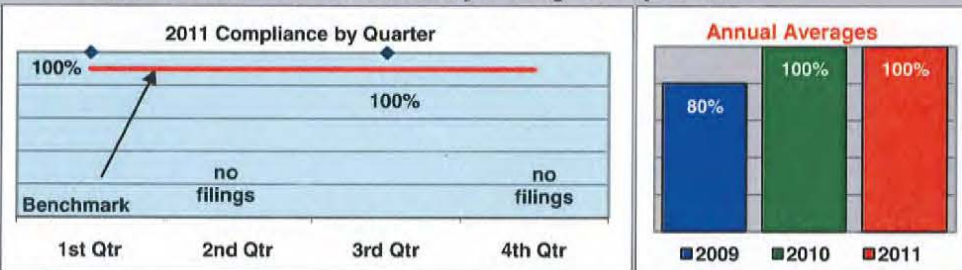
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Argonaut Insurance is an insurer that administered its own claims in 2011 and used a third party to administer claims under the following rating company:

Argonaut Insurance

Argonaut Insurance used the following third party in 2011:

Trident Insurance Services

Argonaut Insurance is a High Compliance Performer for 2011. It has met or exceeded each of the Board's performance benchmarks.

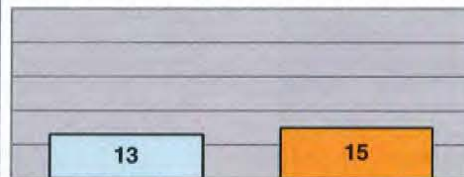
Utilization Analysis

Lost Time First Reports Received



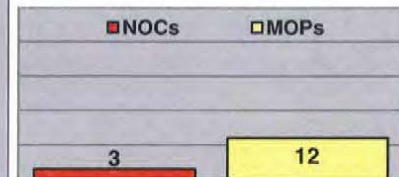
Activity on Lost Time First Reports

□ No Activity Required □ Claims for Compensation



Activity on Claims for Compensation

■ NOCs □ MOPs



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

11%

Percent of Claims for Compensation Denied

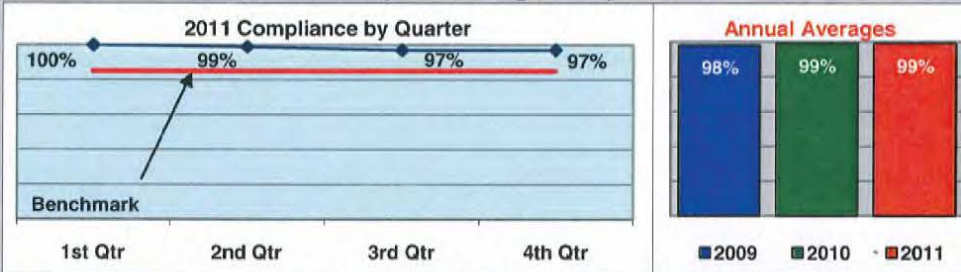
(Initial Indemnity NOCs / Claims for Compensation)

20%

Annual Compliance Report 01/01/2011 -12/31/2011

BATH IRON WORKS

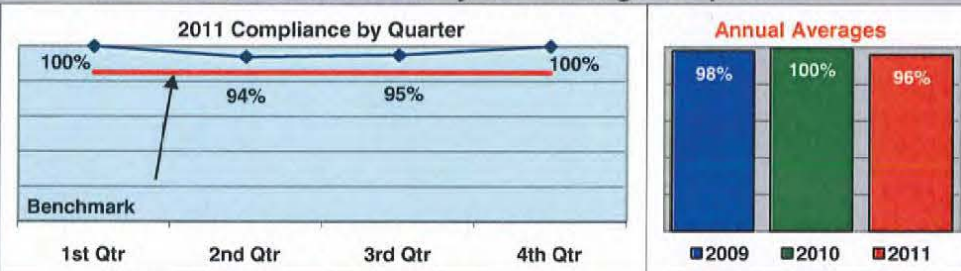
Lost Time First Report Filing Compliance



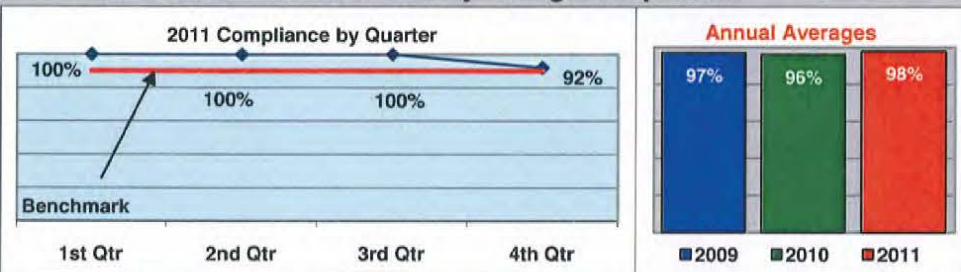
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Bath Iron Works is a self-insured employer that administered its own claims in 2011 under the following name:

Bath Iron Works

Bath Iron Works is a High Compliance Performer for 2011. It has met or exceeded each of the Board's performance benchmarks.

Utilization Analysis

Lost Time First Reports Received

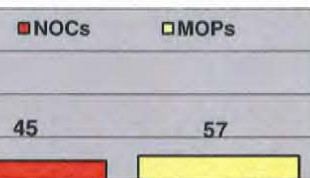


Activity on Lost Time First Reports

□ No Activity Required □ Claims for Compensation



Activity on Claims for Compensation



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

10%

Percent of Claims for Compensation Denied

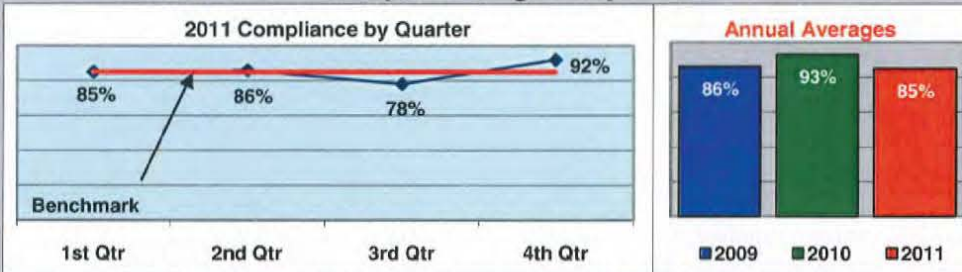
(Initial Indemnity NOCs / Claims for Compensation)

44%

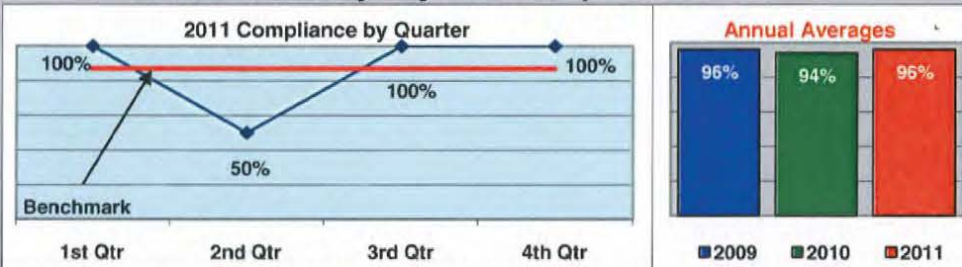
Annual Compliance Report 01/01/2011 -12/31/2011

BROADSPIRE SERVICES

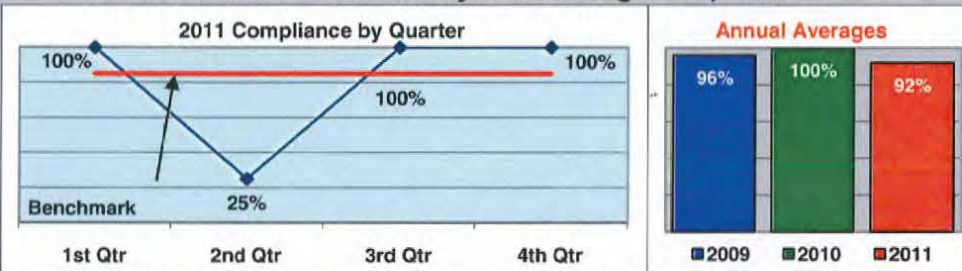
Lost Time First Report Filing Compliance



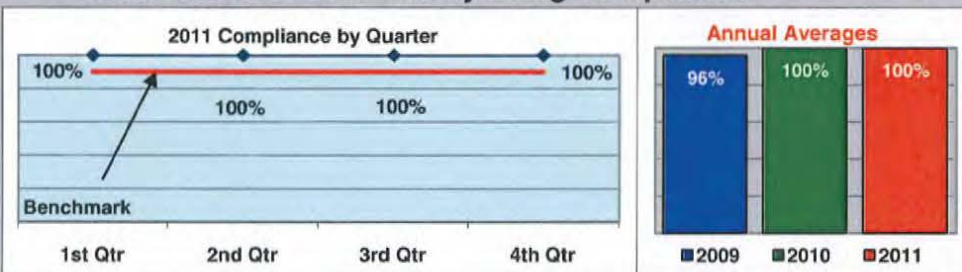
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Broadspire Services is a third party administrator that administered claims in 2011 for the following insurers:

ACE American Insurance
American Home Assurance
American Zurich Insurance
Commerce & Industry Insurance
Hartford Ins. Co. of the Midwest
Indemnity Ins. Co. of No. America
Ins. Co. of the State of Pennsylvania
New Hampshire Insurance
Old Republic Insurance
Sequoia Insurance
United States Fidelity & Guaranty
Zenith Insurance
Zurich American Insurance

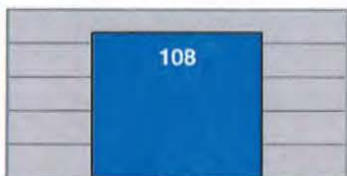
and self-insured employer:

Federal Express Corporation

Broadspire Services is a High Compliance Performer for 2011. It has met or exceeded each of the Board's performance benchmarks.

Utilization Analysis

Lost Time First Reports Received

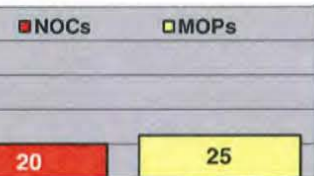


Activity on Lost Time First Reports

□ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

19%

Percent of Claims for Compensation Denied

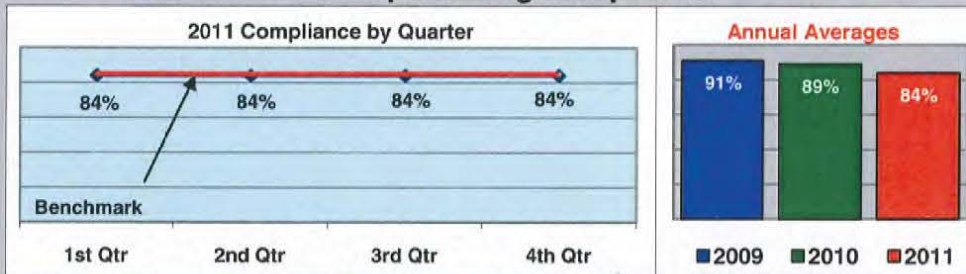
(Initial Indemnity NOCs / Claims for Compensation)

44%

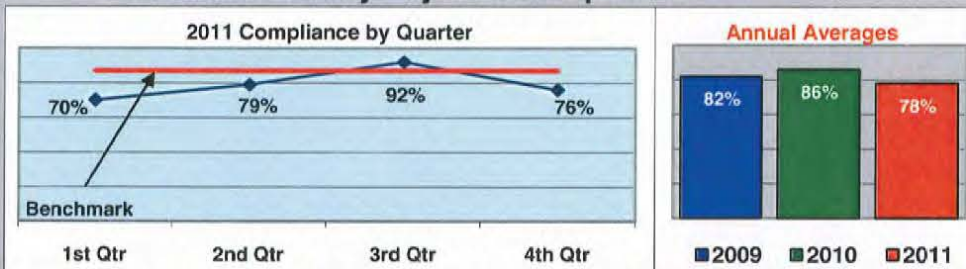
Annual Compliance Report 01/01/2011 -12/31/2011

CANNON COCHRAN MANAGEMENT SERVICES

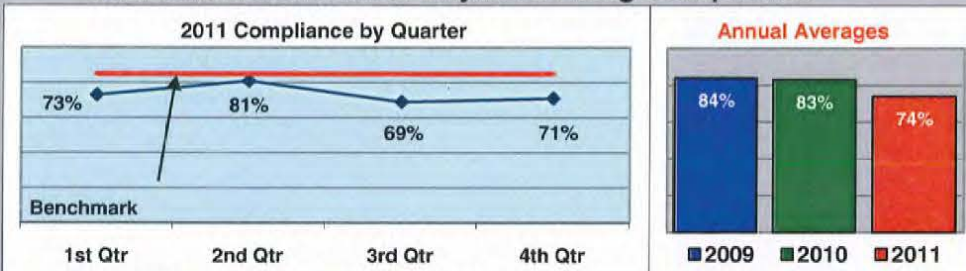
Lost Time First Report Filing Compliance



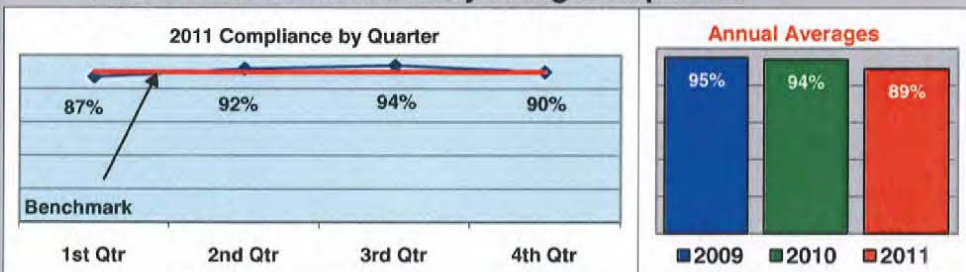
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Cannon Cochran Management Services is a third party administrator that administered claims in 2011 for the following insurers:

Great Falls Insurance
Hartford Ins. Co. of the Midwest
Indemnity Ins. Co. of No. America
Old Republic Insurance

and self-insured employers:

City of Lewiston
Greater Portland V
Huhtamaki FoodService
LePage Bakeries
Lewiston School Department
Maine McDonalds Operators
Maine Turnpike Authority
MaineGeneral Health
S.D. Warren
University of Maine System

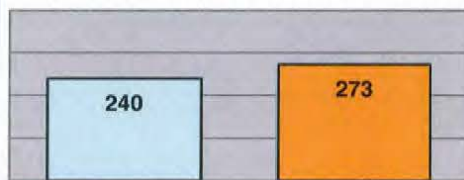
Utilization Analysis

Lost Time First Reports Received



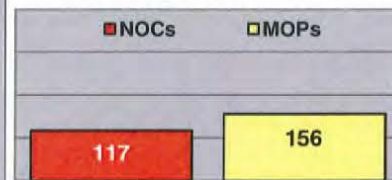
Activity on Lost Time First Reports

□ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

23%

Percent of Claims for Compensation Denied

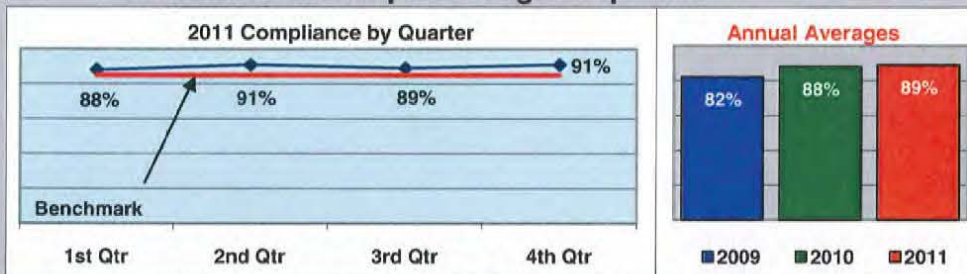
(Initial Indemnity NOCs / Claims for Compensation)

43%

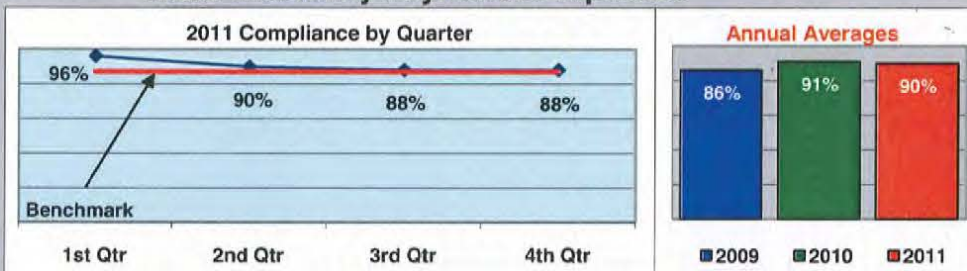
Annual Compliance Report 01/01/2011 -12/31/2011

CHARTIS INSURANCE

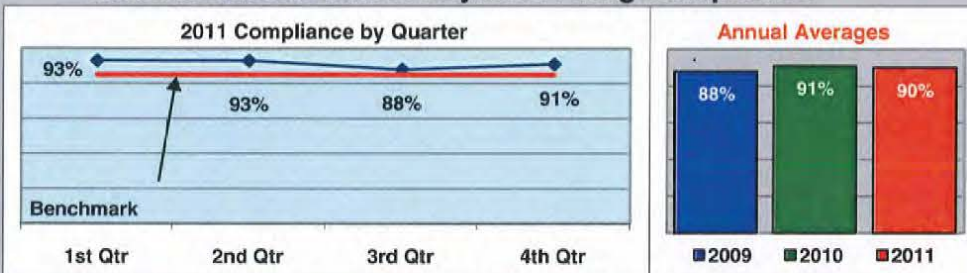
Lost Time First Report Filing Compliance



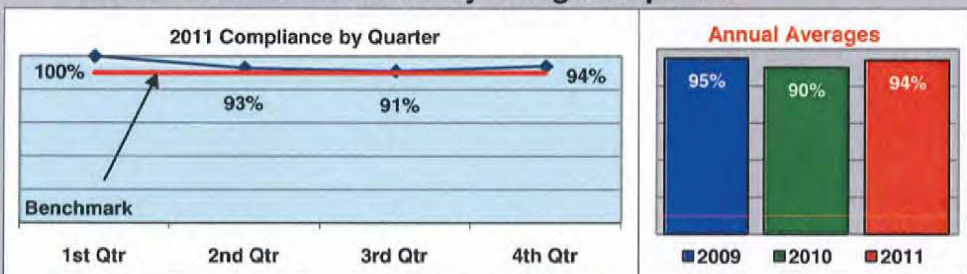
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Chartis Insurance is an insurer that administered its own claims in 2011 and used third parties to administer claims under the following rating companies:

American Home Assurance
Commerce & Industry Insurance
Illinois National Insurance
Ins. Co. of the State of Pennsylvania
National Union Fire Ins. Co. of Pitt.
New Hampshire Insurance

and self-insured employers:

National Semi-Conductor
Pratt & Whitney

Chartis Insurance used the following third parties in 2011:

Broadspire Services
Cambridge Integrated Services
Claims Management (Wal-Mart)
Constitution State Services
ESIS
Gallagher Bassett Services
Helmsman Management Services
Sedgwick Claims Management
Specialty Risk Services

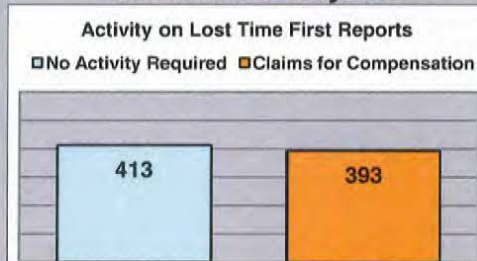
Chartis Insurance is a High Compliance Performer for 2011. It has met or exceeded each of the Board's performance benchmarks.

Utilization Analysis



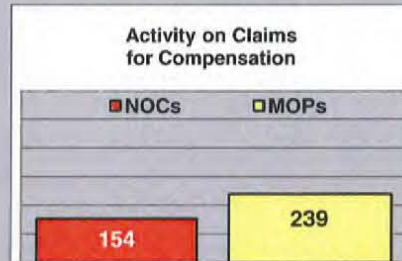
Percent of Lost Time First Reports Denied (Initial Indemnity NOCs / Lost Time First Reports)

19%



Percent of Claims for Compensation Denied (Initial Indemnity NOCs / Claims for Compensation)

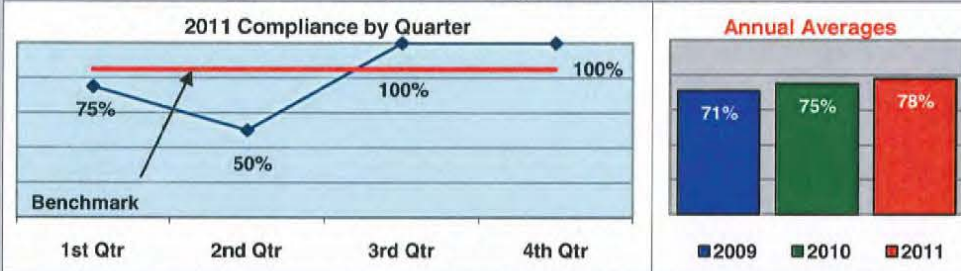
39%



Annual Compliance Report 01/01/2011 -12/31/2011

CHESTERFIELD SERVICES

Lost Time First Report Filing Compliance

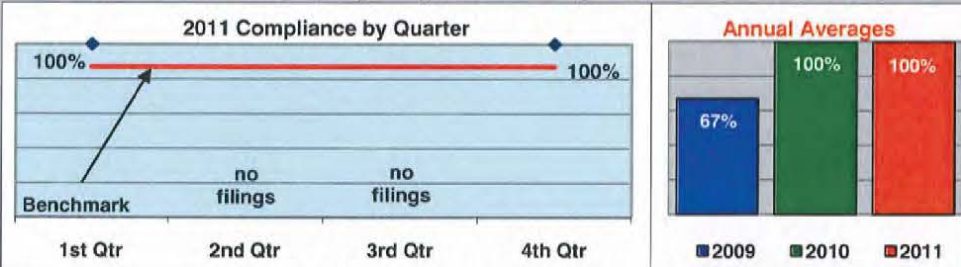


Summary

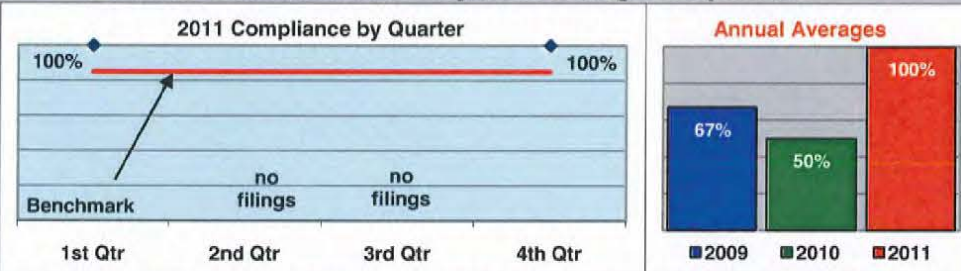
Chesterfield Services is a third party administrator that administered claims in 2011 for the following insurer:

American Zurich Insurance

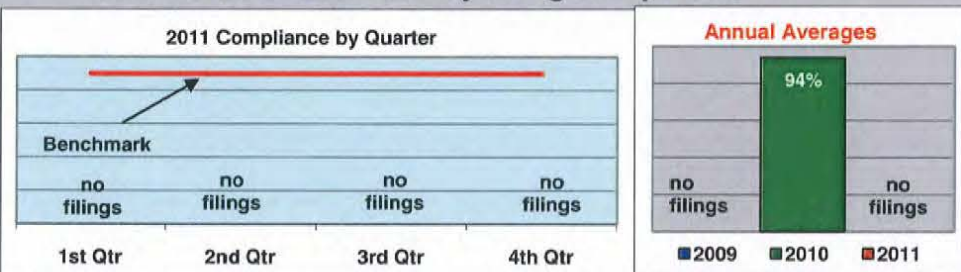
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Utilization Analysis

Lost Time First Reports Received

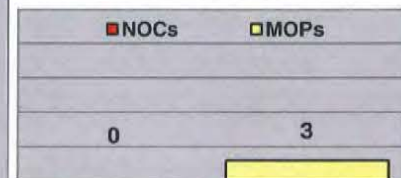


Activity on Lost Time First Reports

□ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

0%

Percent of Claims for Compensation Denied

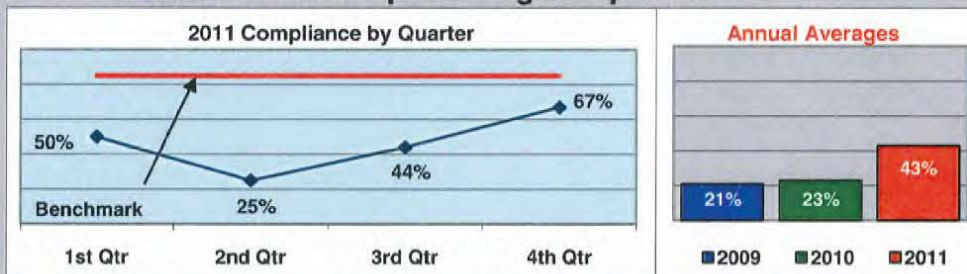
(Initial Indemnity NOCs / Claims for Compensation)

0%

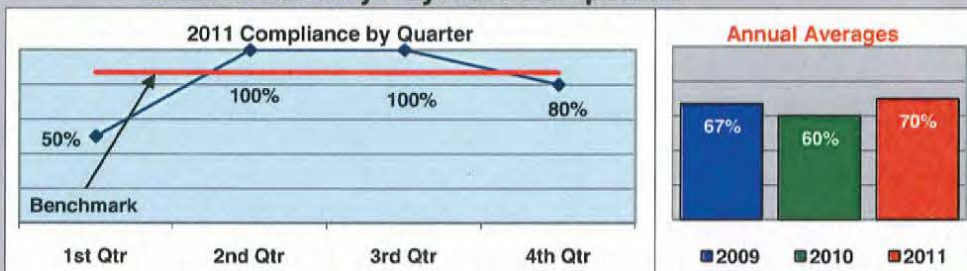
Annual Compliance Report 01/01/2011 -12/31/2011

CHUBB INSURANCE

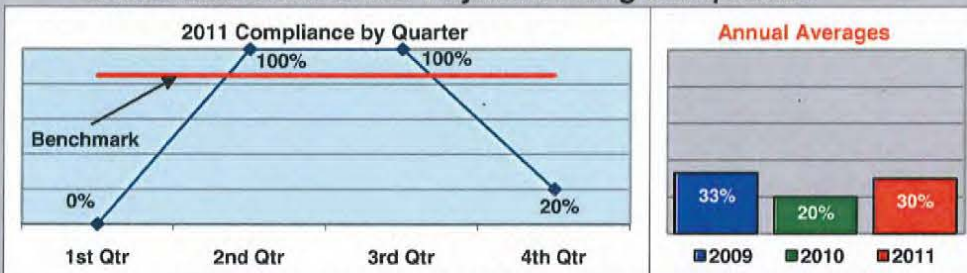
Lost Time First Report Filing Compliance



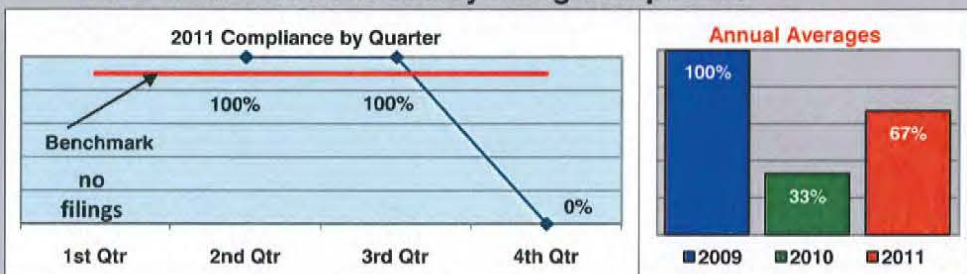
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Chubb Insurance is an insurer that administered its own claims in 2011 under the following rating companies:

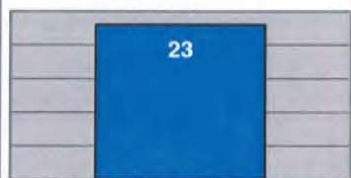
Chubb Indemnity Insurance
Federal Insurance
Pacific Indemnity
Vigilant Insurance

Chubb Insurance used the following third parties in 2011:

Gallagher Bassett Services
York Risk Services

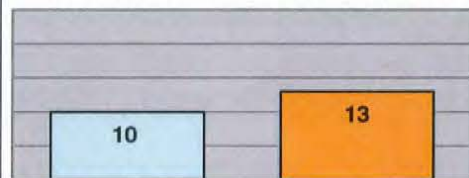
Utilization Analysis

Lost Time First Reports Received

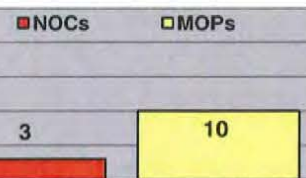


Activity on Lost Time First Reports

□ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

13%

Percent of Claims for Compensation Denied

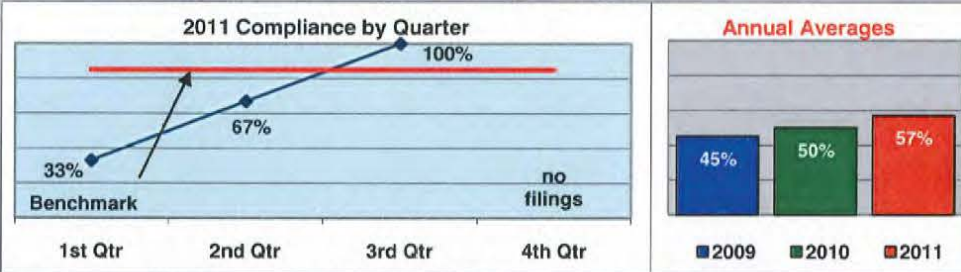
(Initial Indemnity NOCs / Claims for Compensation)

23%

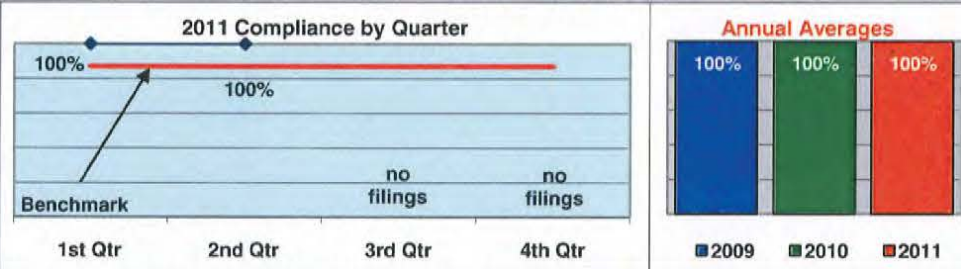
Annual Compliance Report
01/01/2011 -12/31/2011

CIANBRO CORPORATION

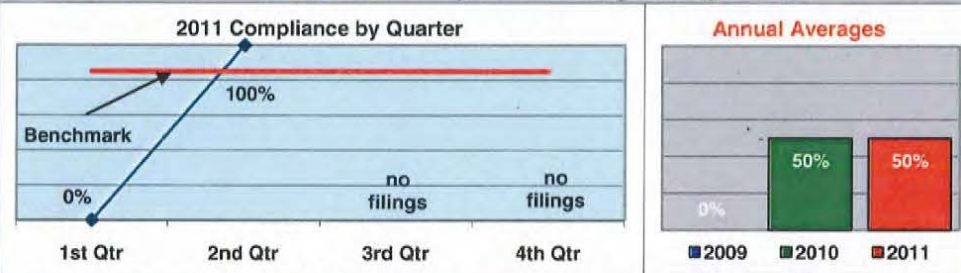
Lost Time First Report Filing Compliance



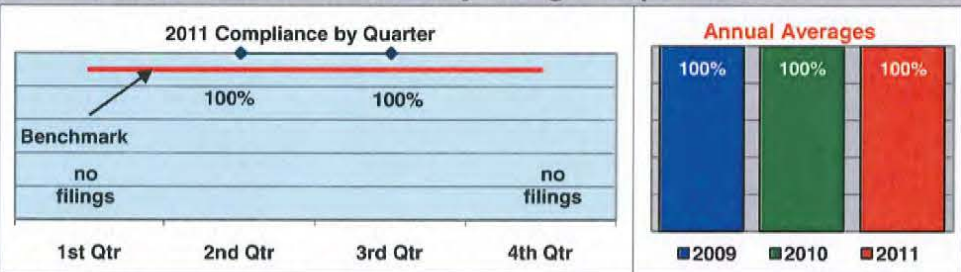
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance

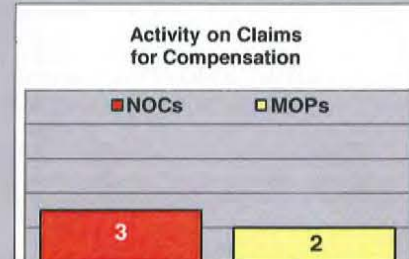
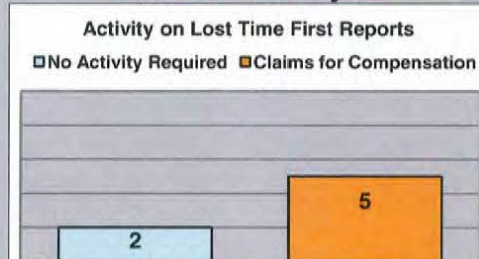


Summary

Cianbro Corporation is a self-insured employer that administered its own claims in 2011 under the following name:

Cianbro Corporation

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

43%

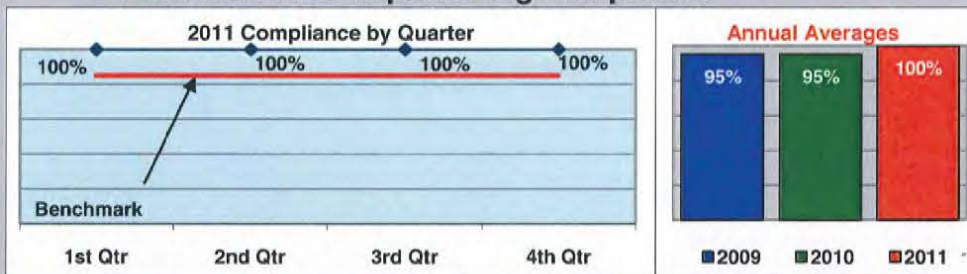
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

60%

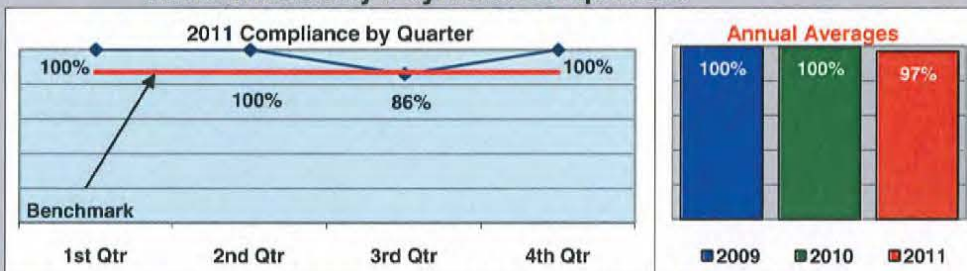
Annual Compliance Report 01/01/2011 -12/31/2011

CITY OF BANGOR

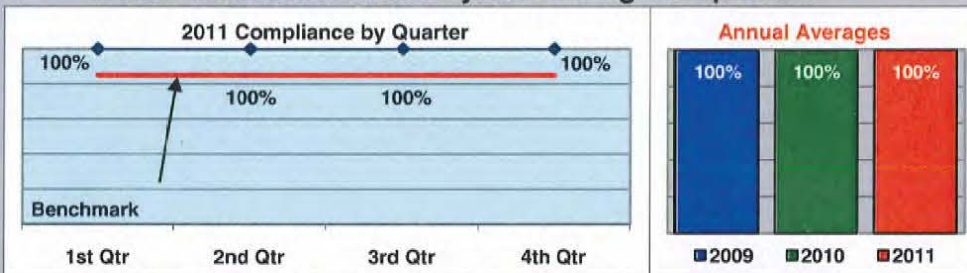
Lost Time First Report Filing Compliance



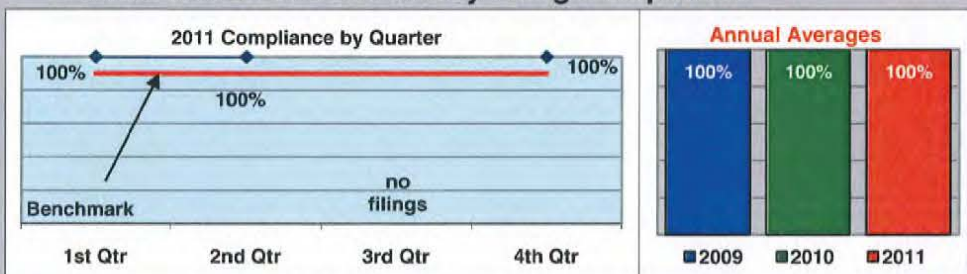
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

City of Bangor is a self-insured employer that administered its own claims in 2011 under the following name:

City of Bangor

City of Bangor is a High Compliance Performer for 2011. It has met or exceeded each of the Board's performance benchmarks.

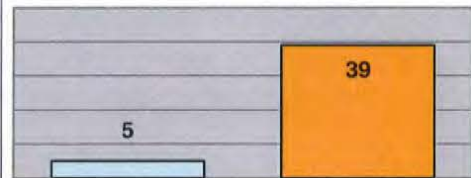
Utilization Analysis

Lost Time First Reports Received

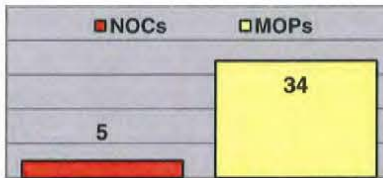


Activity on Lost Time First Reports

□ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

11%

Percent of Claims for Compensation Denied

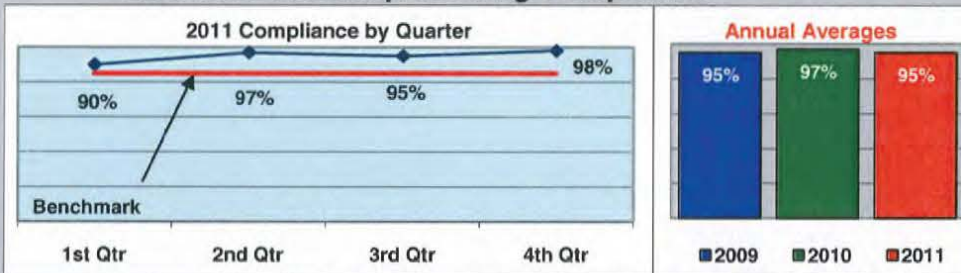
(Initial Indemnity NOCs / Claims for Compensation)

13%

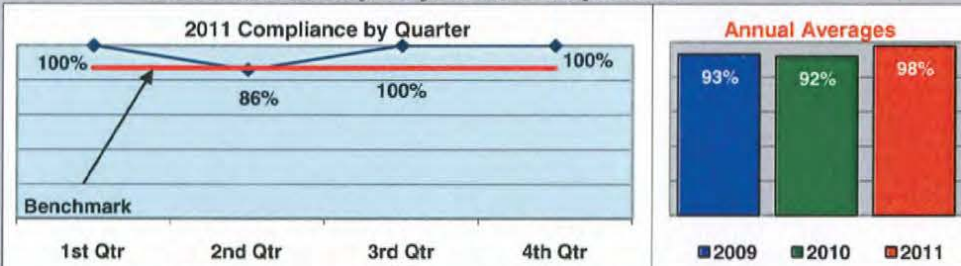
Annual Compliance Report
01/01/2011 -12/31/2011

CLAIMS MANAGEMENT (WAL-MART)

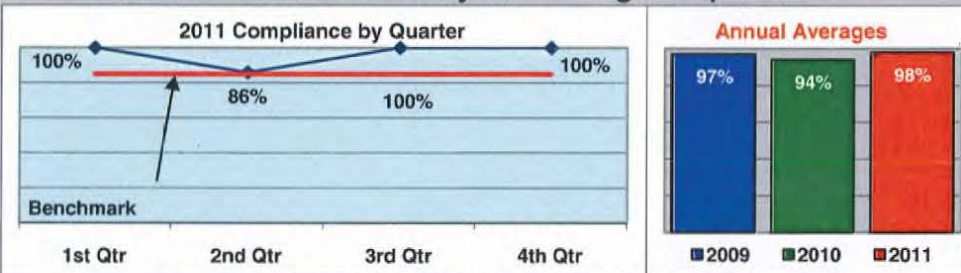
Lost Time First Report Filing Compliance



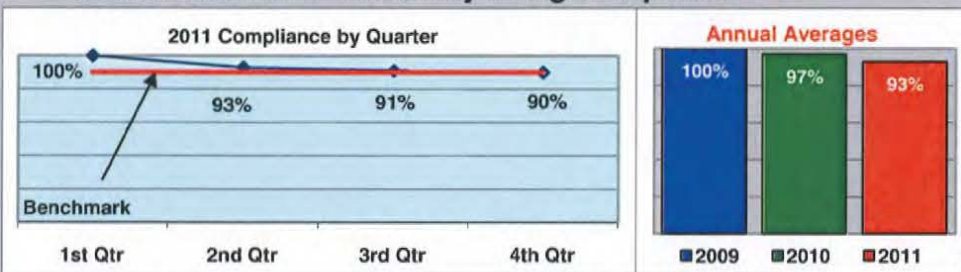
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

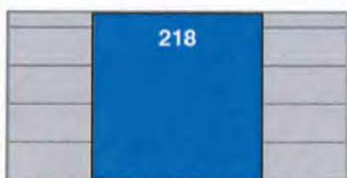
Claims Management (Wal-Mart) is a third party administrator that administered claims in 2011 for the following insurers:

American Home Assurance
Illinois National Insurance
Ins. Co. of the State of Pennsylvania

Claims Management is a High Compliance Performer for 2011. It has met or exceeded each of the Board's performance benchmarks.

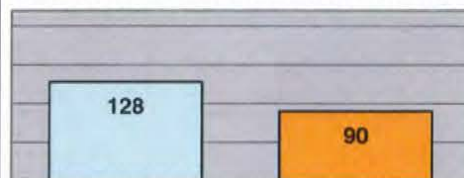
Utilization Analysis

Lost Time First Reports Received



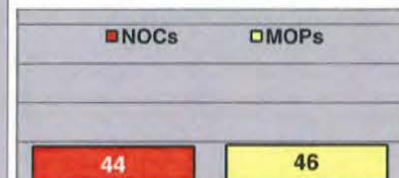
Activity on Lost Time First Reports

☐ No Activity Required ☐ Claims for Compensation



Activity on Claims for Compensation

☐ NOCs ☐ MOPs



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

20%

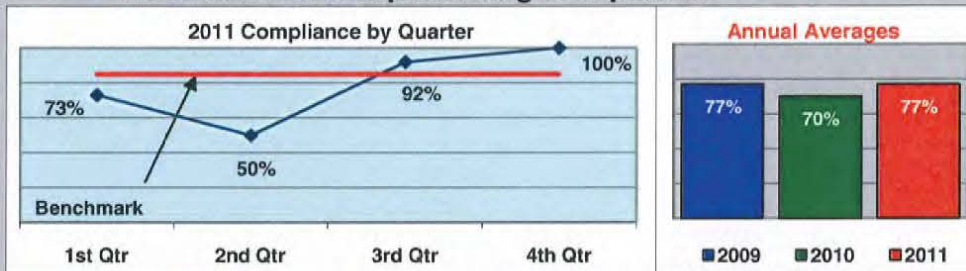
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

49%

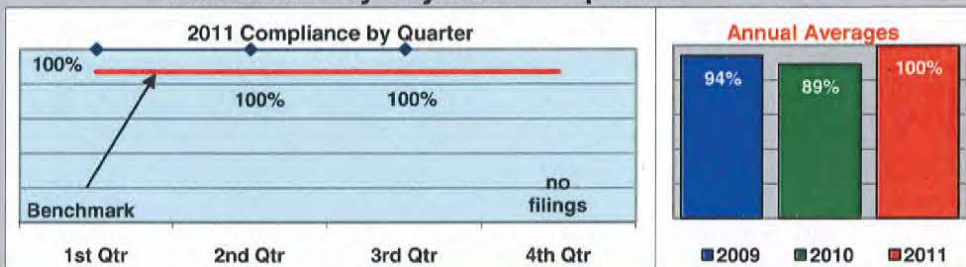
Annual Compliance Report 01/01/2011 -12/31/2011

CNA INSURANCE

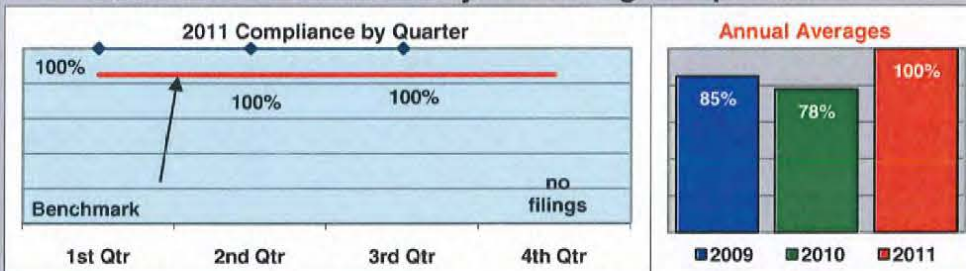
Lost Time First Report Filing Compliance



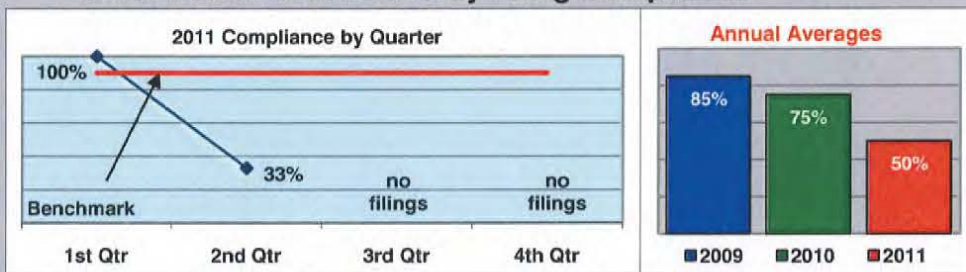
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

CNA Insurance is an insurer that administered its own claims in 2011 under the following rating companies:

American Casualty Co. of Reading
Continental Casualty
Continental Insurance
National Fire Ins. Co. of Hartford
Transportation Insurance
Valley Forge Insurance

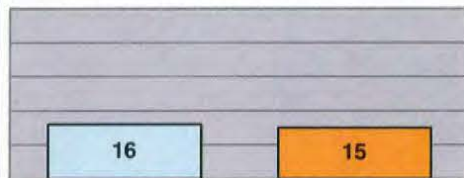
Utilization Analysis

Lost Time First Reports Received



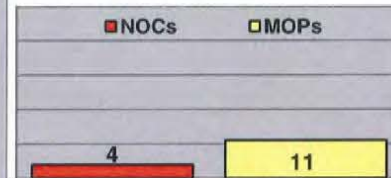
Activity on Lost Time First Reports

□ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs □ MOPs



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

13%

Percent of Claims for Compensation Denied

(Initial Indemnity NOCs / Claims for Compensation)

27%

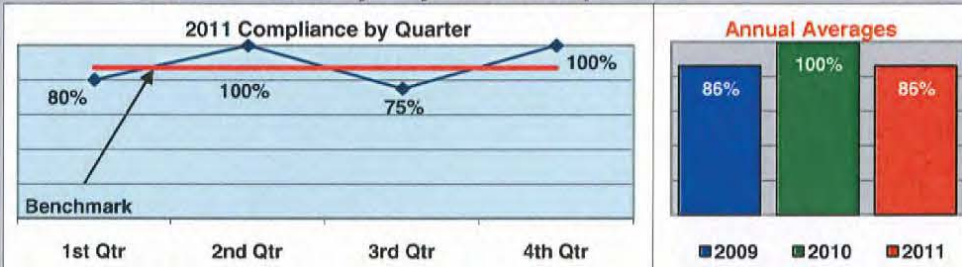
Annual Compliance Report 01/01/2011 -12/31/2011

CONSTITUTION STATE SERVICES

Lost Time First Report Filing Compliance



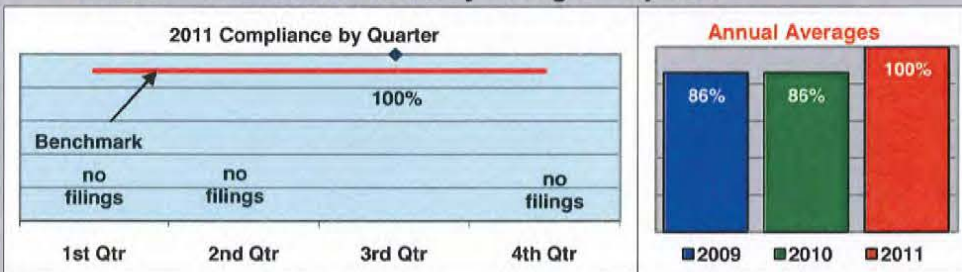
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Constitution State Services is a third party administrator that administered claims in 2011 for the following insurers:

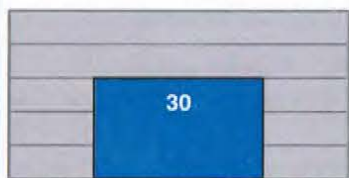
ACE American Insurance
Indemnity Ins. Co. of No. America
Ins. Co. of the State of Pennsylvania
National Union Fire Ins. Co. of Pitt.
New Hampshire Insurance
Old Republic Insurance

and self-insured employer:

S.D. Warren

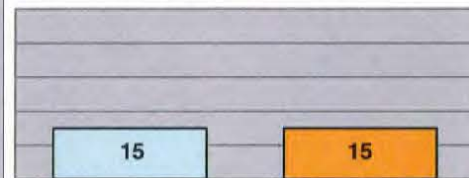
Utilization Analysis

Lost Time First Reports Received

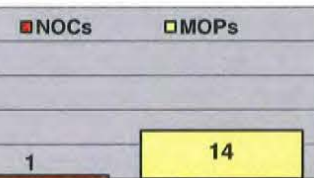


Activity on Lost Time First Reports

□ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

3%

Percent of Claims for Compensation Denied

(Initial Indemnity NOCs / Claims for Compensation)

7%

Annual Compliance Report 01/01/2011 -12/31/2011

CONTINENTAL INDEMNITY

Lost Time First Report Filing Compliance

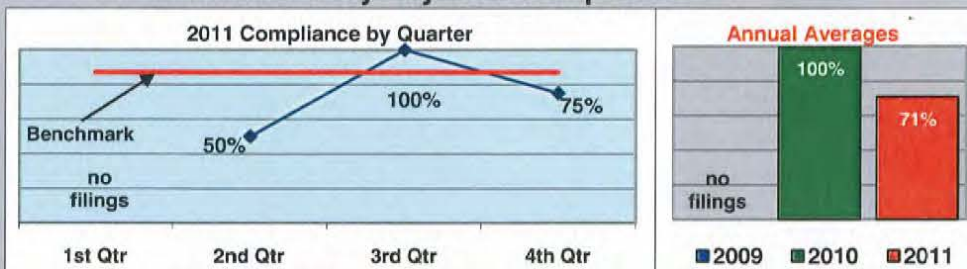


Summary

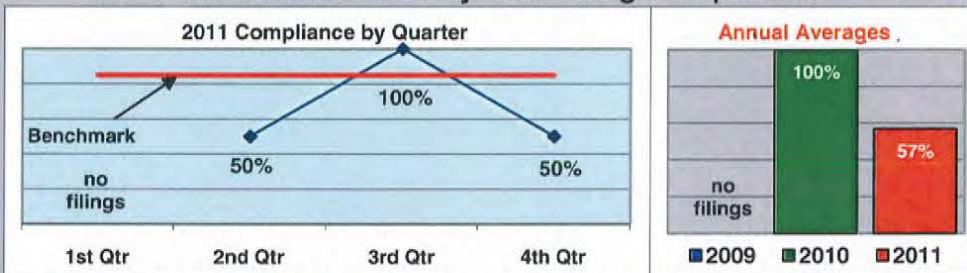
Continental Indemnity is an insurer that administered its own claims in 2011 under the following rating companies:

Continental Indemnity

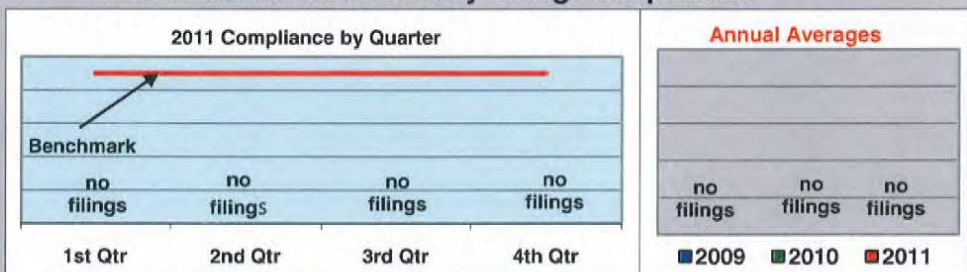
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



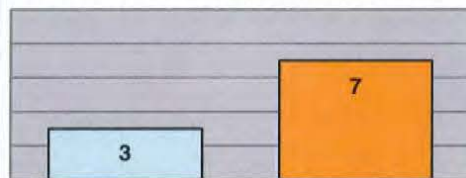
Utilization Analysis

Lost Time First Reports Received

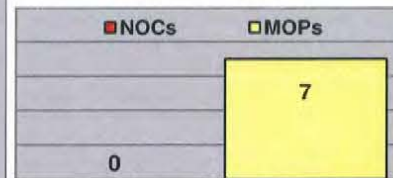


Activity on Lost Time First Reports

□ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

0%

Percent of Claims for Compensation Denied

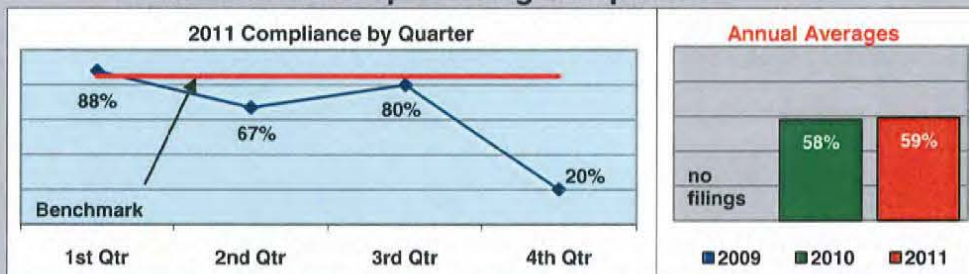
(Initial Indemnity NOCs / Claims for Compensation)

0%

Annual Compliance Report 01/01/2011 -12/31/2011

COTTINGHAM AND BUTLER SERVICES

Lost Time First Report Filing Compliance

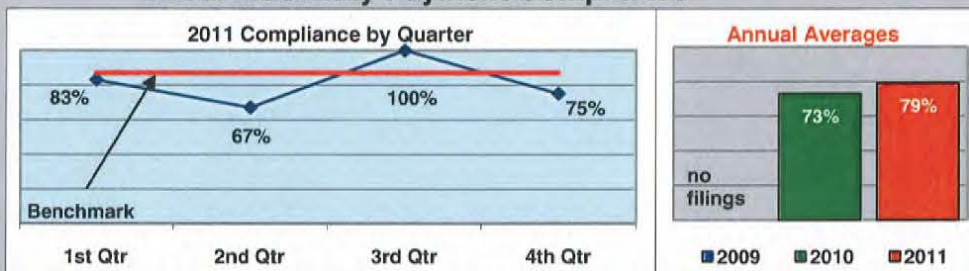


Summary

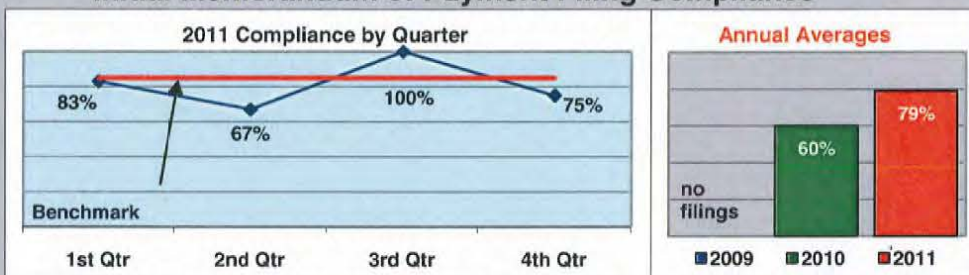
Cottingham & Butler Services is a third party administrator that administered claims in 2011 for the following insurers:

American Employers Insurance
Sparta Insurance

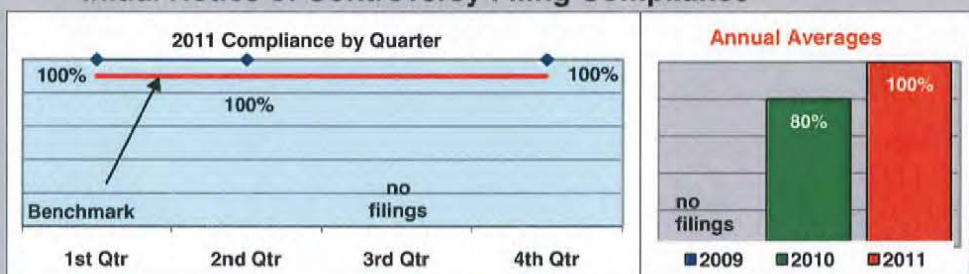
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Utilization Analysis

Lost Time First Reports Received



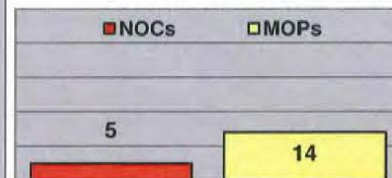
Activity on Lost Time First Reports

□ No Activity Required □ Claims for Compensation



Activity on Claims for Compensation

■ NOCs □ MOPs



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

17%

Percent of Claims for Compensation Denied

(Initial Indemnity NOCs / Claims for Compensation)

26%

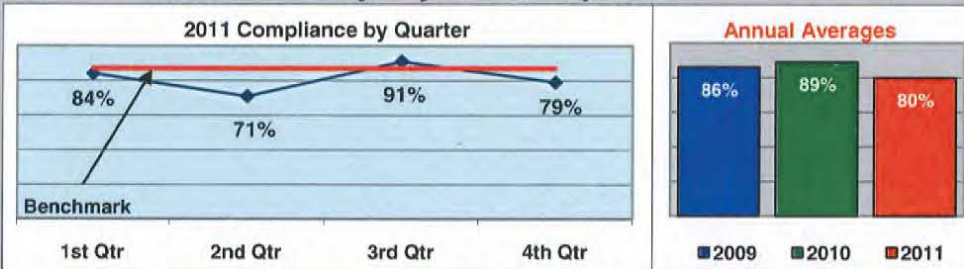
Annual Compliance Report 01/01/2011 -12/31/2011

ESIS

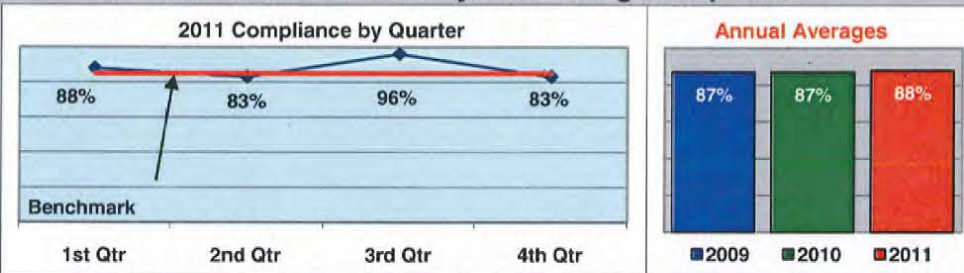
Lost Time First Report Filing Compliance



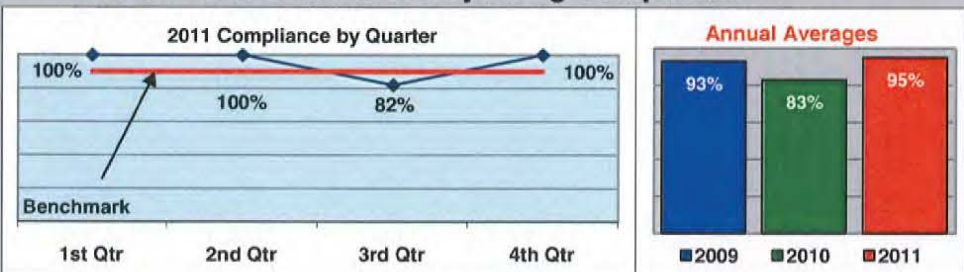
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

ESIS is a third party administrator that administered claims in 2011 for the following insurers:

ACE American Insurance
ACE Property & Casualty Insurance
American Zurich Insurance
Arch Insurance
Indemnity Ins. Co. of No. America
Ins. Co. of the State of Pennsylvania
New Hampshire Insurance
Old Republic Insurance
Pacific Employers Insurance

and self-insured employers:

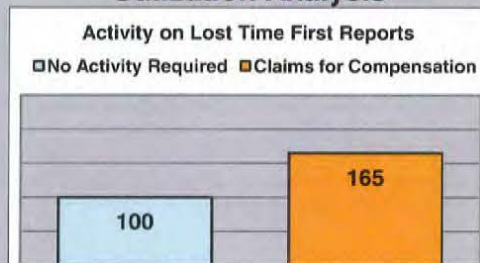
S.D. Warren
Shaw's Supermarket
Unifirst Corporation

Utilization Analysis



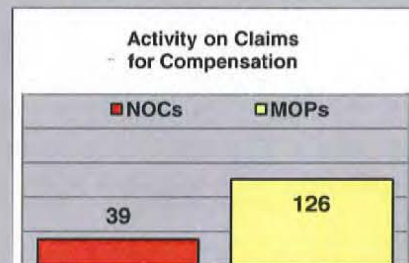
Percent of Lost Time First Reports Denied (Initial Indemnity NOCs / Lost Time First Reports)

15%



Percent of Claims for Compensation Denied (Initial Indemnity NOCs / Claims for Compensation)

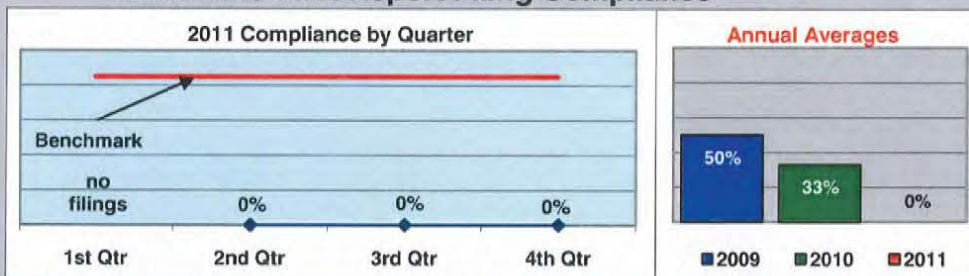
24%



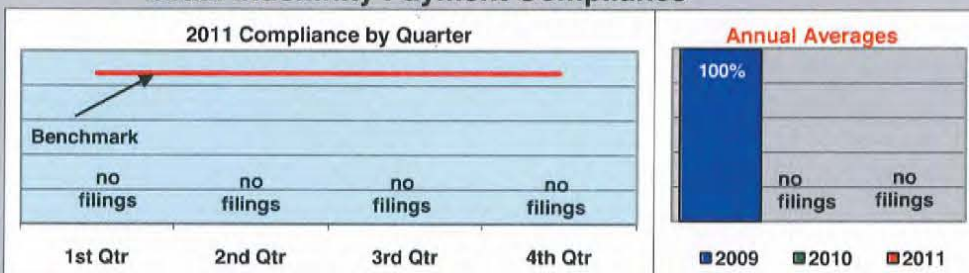
Annual Compliance Report 01/01/2011 -12/31/2011

F.A. RICHARD

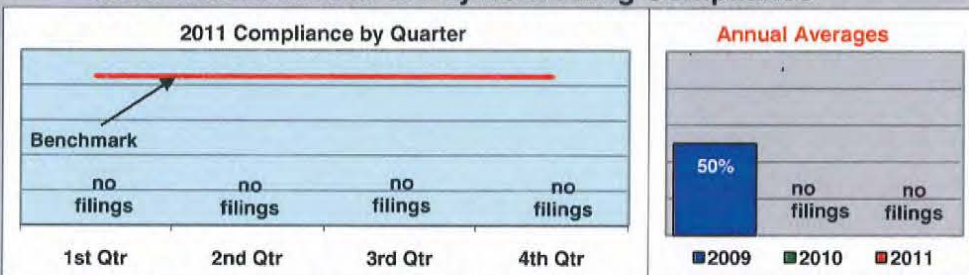
Lost Time First Report Filing Compliance



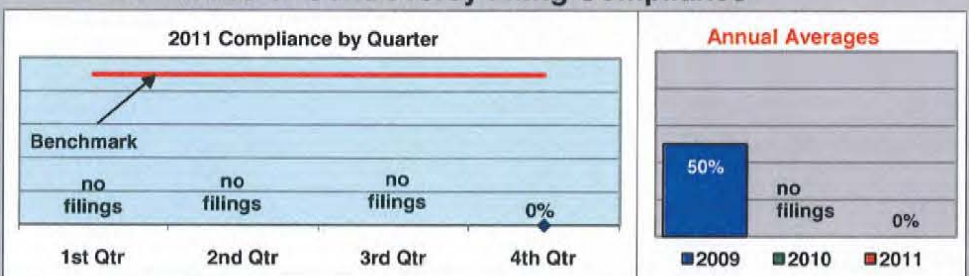
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance

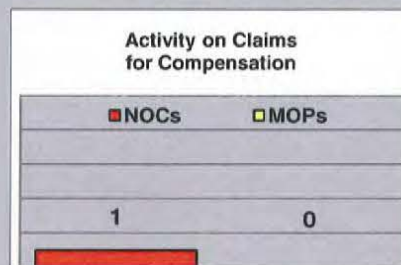
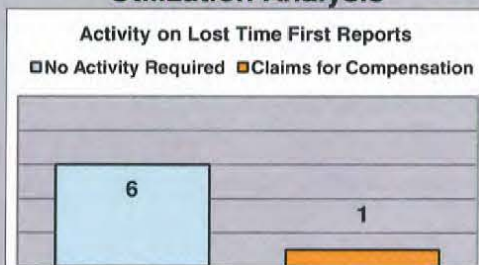


Summary

F.A. Richard is a third party administrator that administered claims in 2011 for the following insurers:

Hartford Ins. Co. of the Midwest
Hartford Underwriters Insurance
Safety National Casualty Corp.
Twin City Fire Insurance
Zurich American Insurance

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

14%

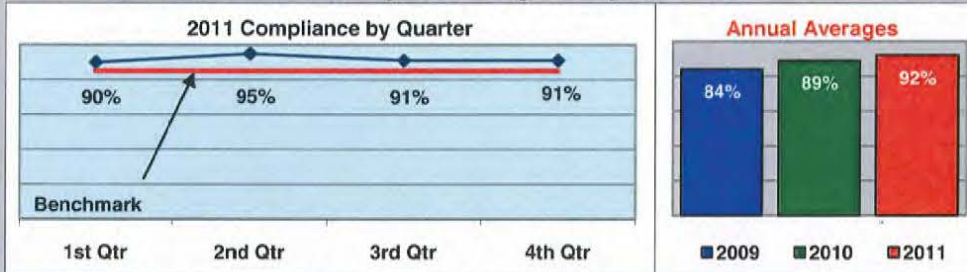
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

100%

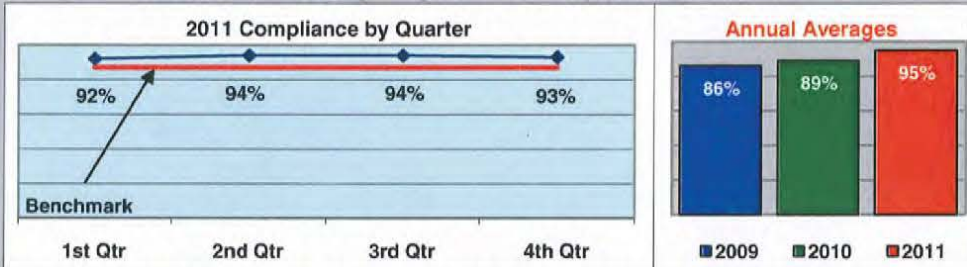
Annual Compliance Report 01/01/2011 -12/31/2011

FUTURECOMP

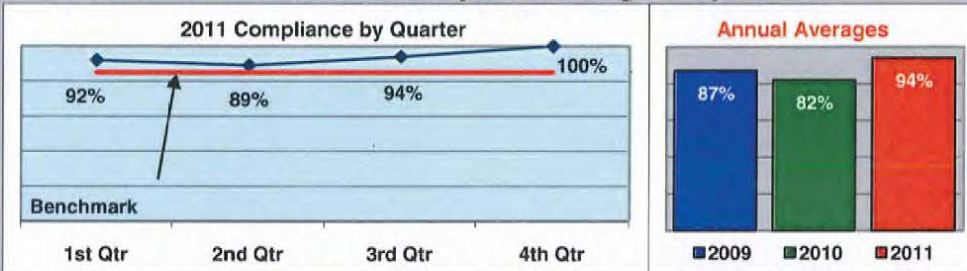
Lost Time First Report Filing Compliance



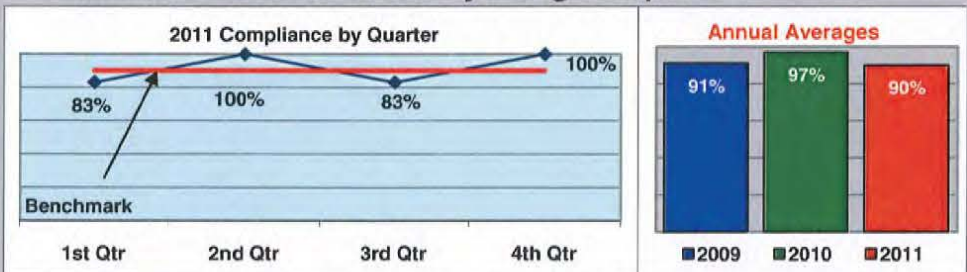
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

FutureComp is a third party administrator that administered claims in 2011 for the following self-insured employers:

Bridgton Hospital
Central Maine Healthcare Corp.
Central Maine Longterm Care
Maine Merchants WC Trust Fund
Technology Insurance

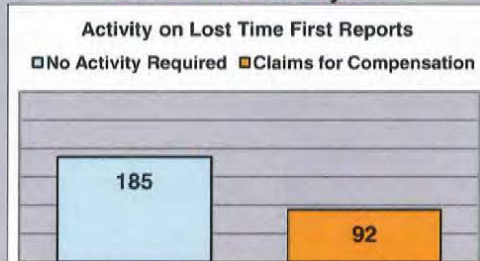
FutureComp is a High Compliance Performer for 2011. It has met or exceeded each of the Board's performance benchmarks.

Utilization Analysis



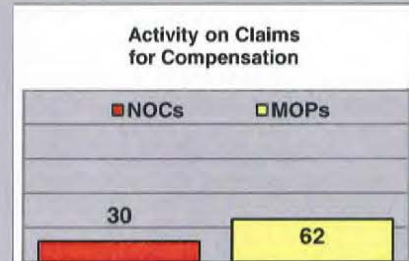
Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

11%



Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

33%



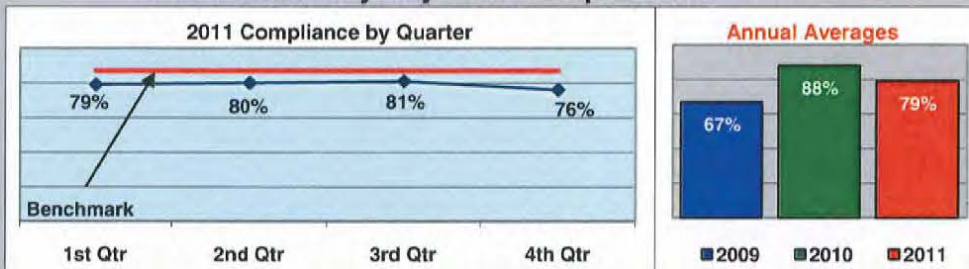
Annual Compliance Report 01/01/2011 -12/31/2011

GALLAGHER BASSETT SERVICES

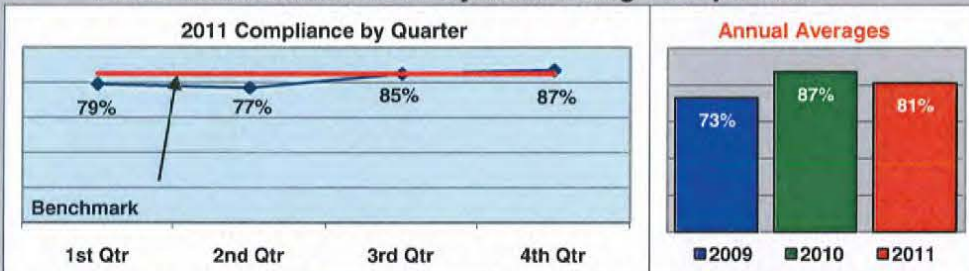
Lost Time First Report Filing Compliance



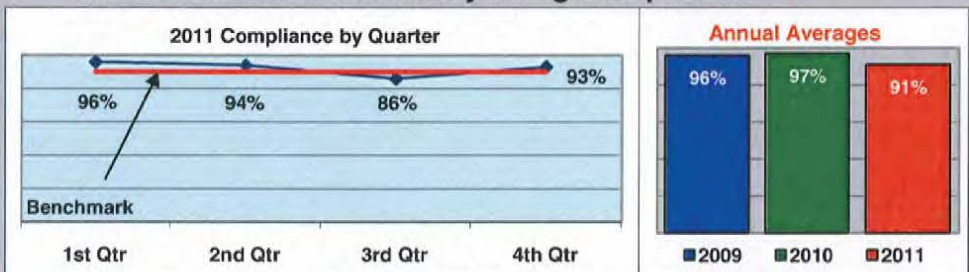
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Gallagher Bassett Services is a third party administrator that administered claims in 2011 for the following insurers:

ACE American Insurance
American Zurich Insurance
Arch Insurance
Arrowood Indemnity
Chubb Indemnity Insurance
Employers Fire Insurance
Federal Insurance
Fidelity & Guaranty Insurance
Frankenmuth Mutual Insurance
Hartford Ins. Co. of the Midwest
Hartford Underwriters Insurance
Indemnity Ins. Co. of No. America
ins. Co. of the State of Pennsylvania
Manufacturers Alliance Insurance
New Hampshire Insurance
Old Republic General Insurance
Old Republic Insurance
OneBeacon America Insurance
PA Manufacturing Association Ins.
PA Manufacturing Indemnity
Safety National Casualty Co.
Sparta Insurance
Twin City Fire Insurance
United States Fidelity & Guaranty
XL Specialty Insurance
Zurich American Ins. Co. of Illinois
Zurich American Insurance

and the following self-insured employer:

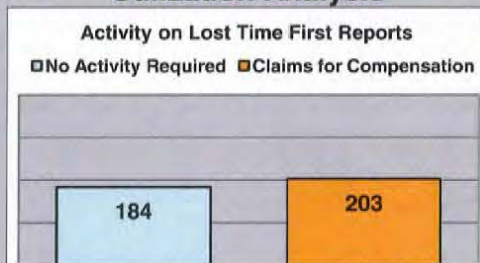
Columbia Forest Products

Utilization Analysis



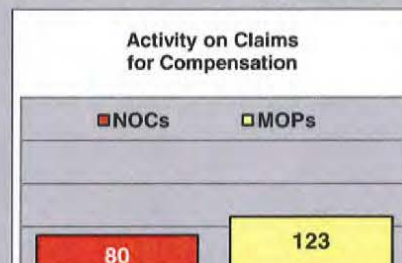
Percent of Lost Time First Reports Denied (Initial Indemnity NOCs / Lost Time First Reports)

21%



Percent of Claims for Compensation Denied (Initial Indemnity NOCs / Claims for Compensation)

39%



Annual Compliance Report 01/01/2011 -12/31/2011

GUARD INSURANCE

Lost Time First Report Filing Compliance

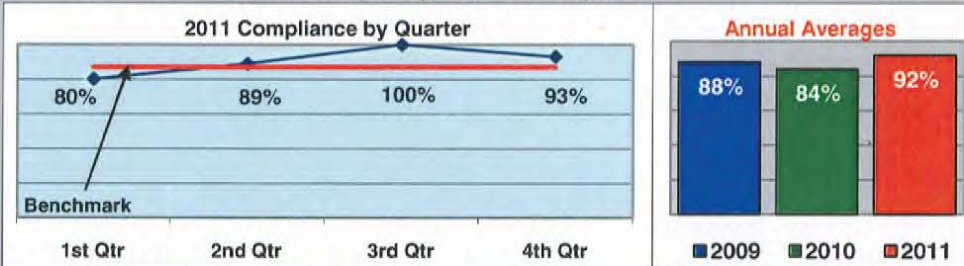


Summary

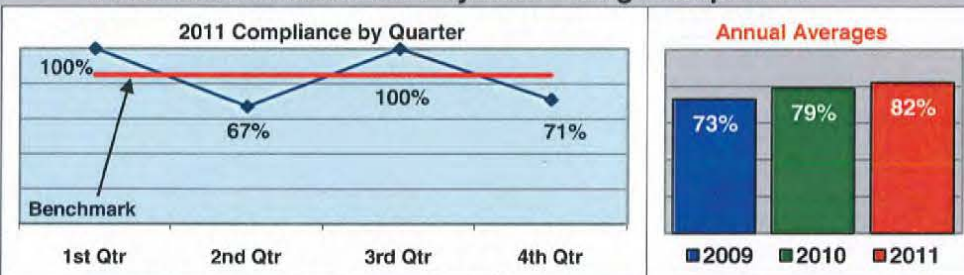
Guard Insurance is an insurer that administered its own claims in 2011 under the following rating companies:

Amguard Insurance
Eastguard Insurance
Norguard Insurance

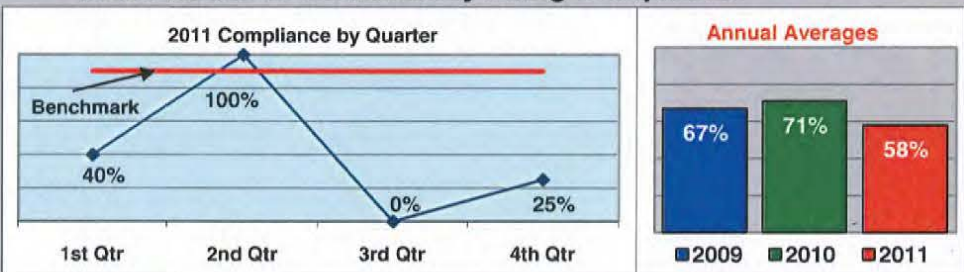
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Utilization Analysis

Lost Time First Reports Received



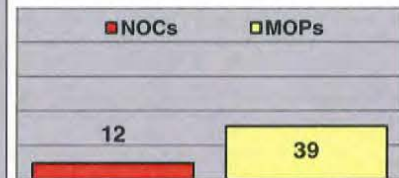
Activity on Lost Time First Reports

□ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

10%

Percent of Claims for Compensation Denied

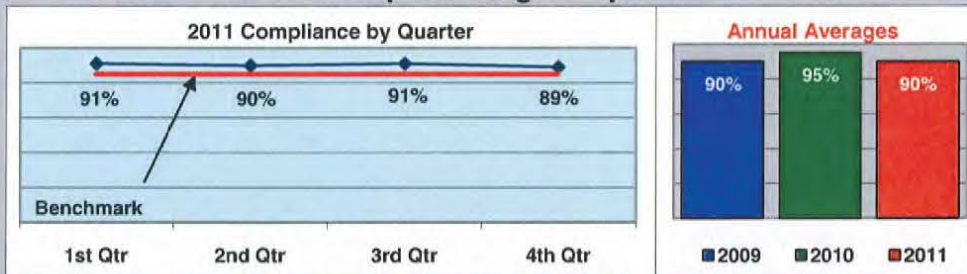
(Initial Indemnity NOCs / Claims for Compensation)

24%

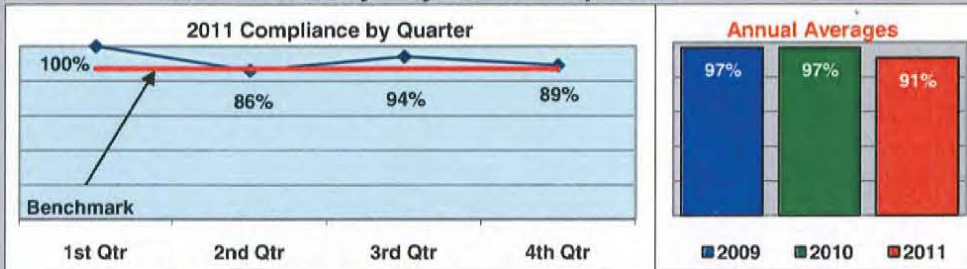
Annual Compliance Report 01/01/2011 -12/31/2011

HANNAFORD BROTHERS

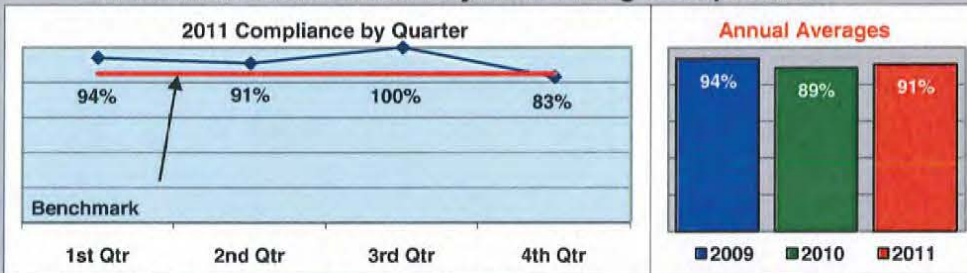
Lost Time First Report Filing Compliance



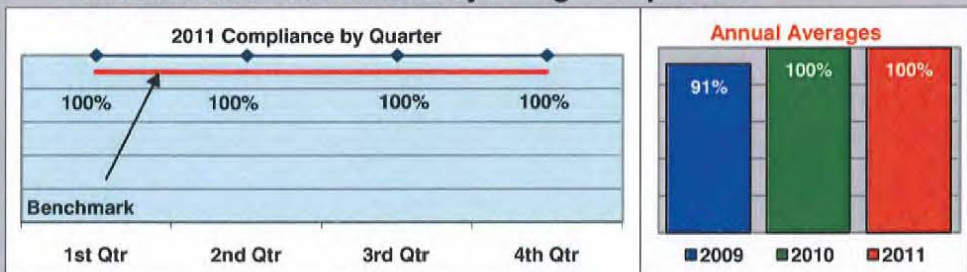
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Hannaford Brothers is a self-insured employer that administered its own claims in 2011 under the following name:

Hannaford Brothers

Hannaford Brothers is a High Compliance Performer for 2011. It has met or exceeded each of the Board's performance benchmarks.

Utilization Analysis

Lost Time First Reports Received



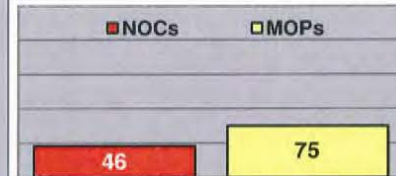
Activity on Lost Time First Reports

□ No Activity Required □ Claims for Compensation



Activity on Claims for Compensation

■ NOCs □ MOPs



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

15%

Percent of Claims for Compensation Denied

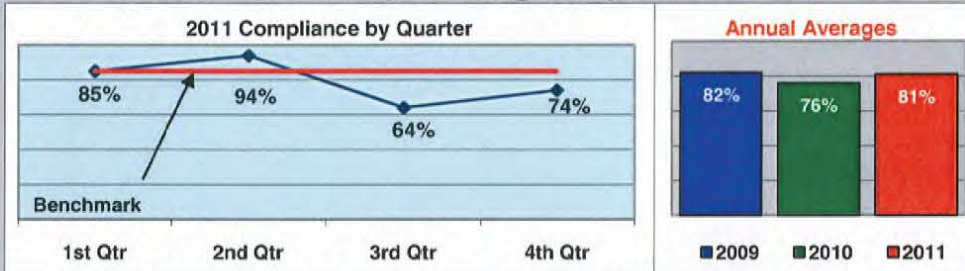
(Initial Indemnity NOCs / Claims for Compensation)

38%

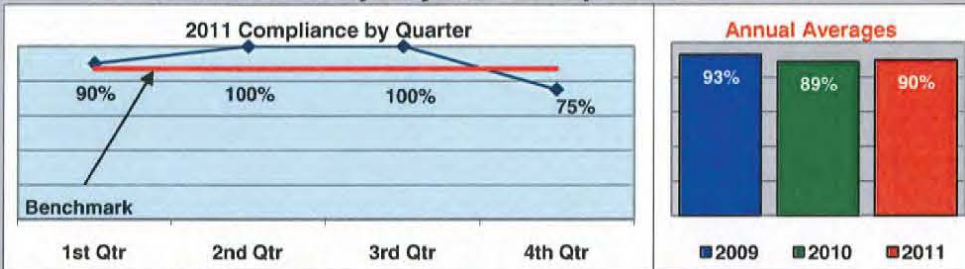
Annual Compliance Report 01/01/2011 -12/31/2011

HANOVER INSURANCE

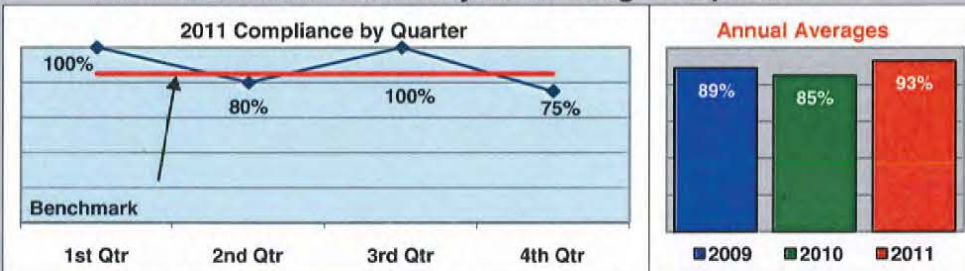
Lost Time First Report Filing Compliance



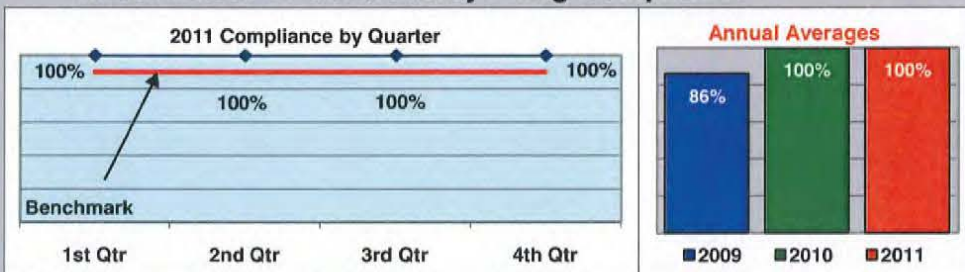
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



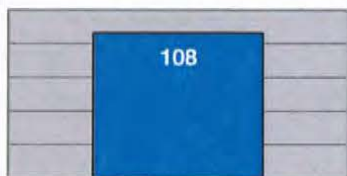
Summary

Hanover Insurance is an insurer that administered its own claims in 2011 under the following rating companies:

Citizens Insurance Co. of America
Hanover Insurance
Massachusetts Bay Insurance

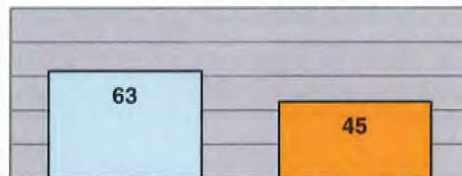
Utilization Analysis

Lost Time First Reports Received



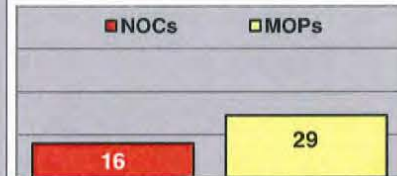
Activity on Lost Time First Reports

□ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs □ MOPs



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

15%

Percent of Claims for Compensation Denied

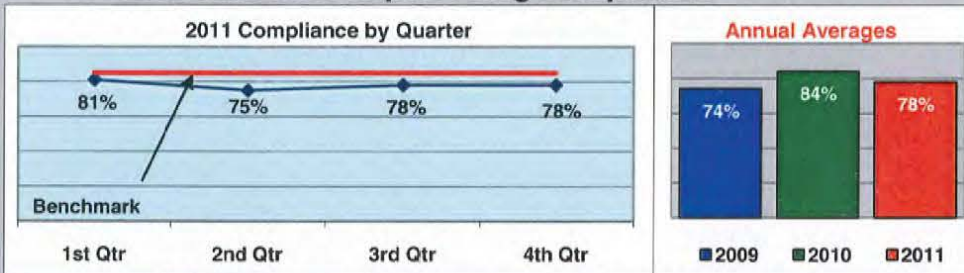
(Initial Indemnity NOCs / Claims for Compensation)

36%

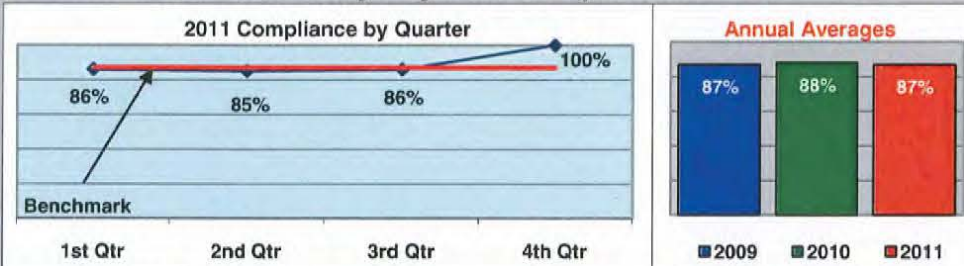
Annual Compliance Report 01/01/2011 -12/31/2011

HARTFORD INSURANCE

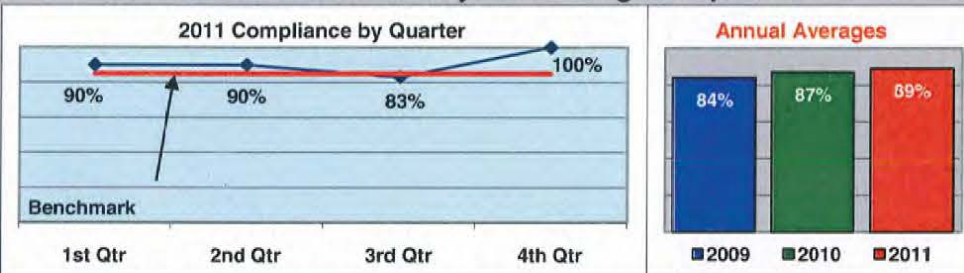
Lost Time First Report Filing Compliance



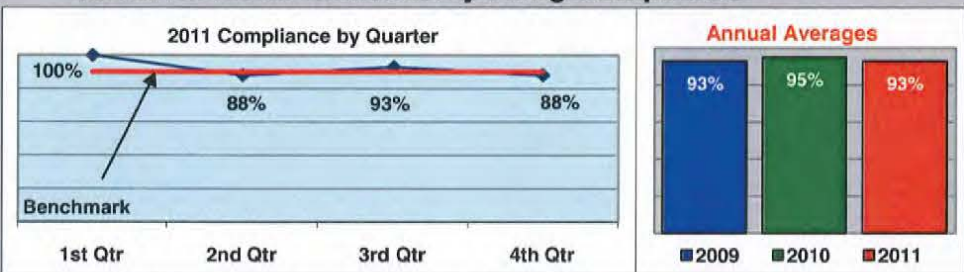
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Hartford Insurance is an insurer that administered its own claims in 2011 and used third parties to administer claims under the following rating companies:

Hartford Accident & Indemnity
Hartford Casualty Insurance
Hartford Fire Insurance
Hartford Ins. Co. of the Midwest
Hartford Underwriters Insurance
Property & Casualty Ins. of Hartford
Sentinel Insurance Co. Ltd.
Trumbull Insurance
Twin City Fire Insurance

Hartford Insurance used the following third parties in 2011:

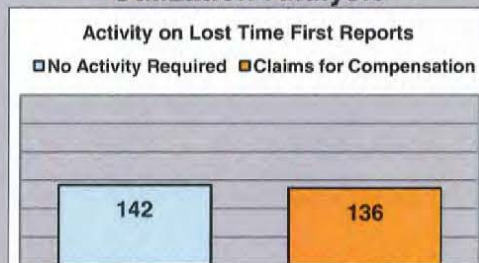
Broadspire Services
Cannon Cochran Management Svcs.
F.A. Richard
Gallagher Bassett Services
Sedgwick Claims Management
Specialty Risk Services

Utilization Analysis



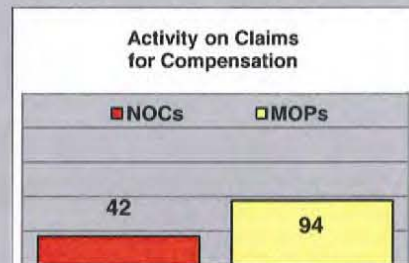
Percent of Lost Time First Reports Denied (Initial Indemnity NOCs / Lost Time First Reports)

15%



Percent of Claims for Compensation Denied (Initial Indemnity NOCs / Claims for Compensation)

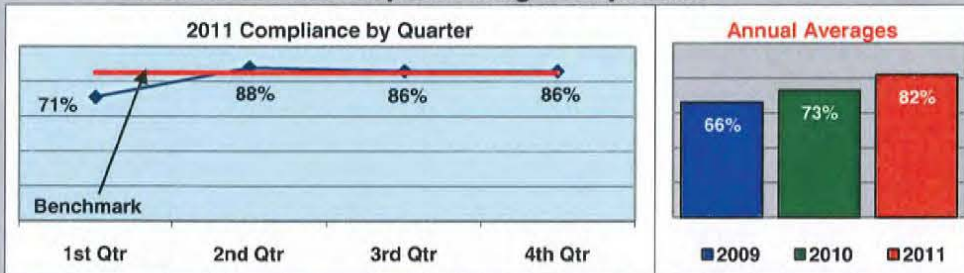
31%



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HELMSMAN MANAGEMENT SERVICES

Lost Time First Report Filing Compliance



Summary

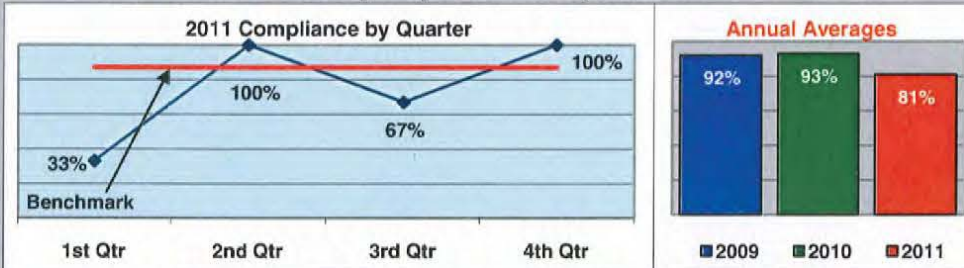
Helmsman Management Services is a third party administrator that administered claims in 2011 for the following insurers:

Indemnity Ins. Co. of No. America
New Hampshire Insurance

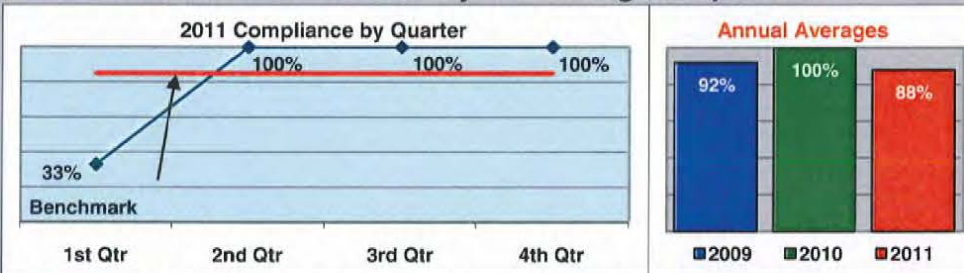
and self-insured employer:

Asplundh Tree Expert

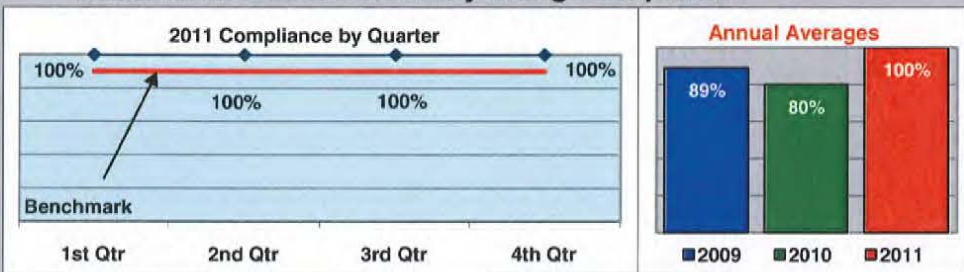
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



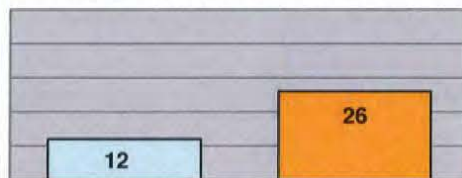
Utilization Analysis

Lost Time First Reports Received



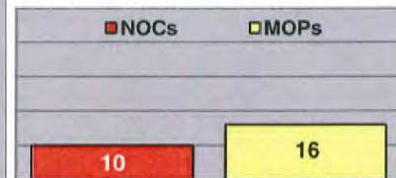
Activity on Lost Time First Reports

■ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied (Initial Indemnity NOCs / Lost Time First Reports)

26%

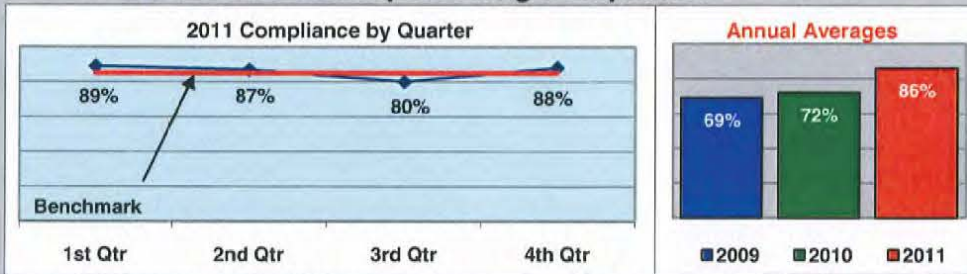
Percent of Claims for Compensation Denied (Initial Indemnity NOCs / Claims for Compensation)

38%

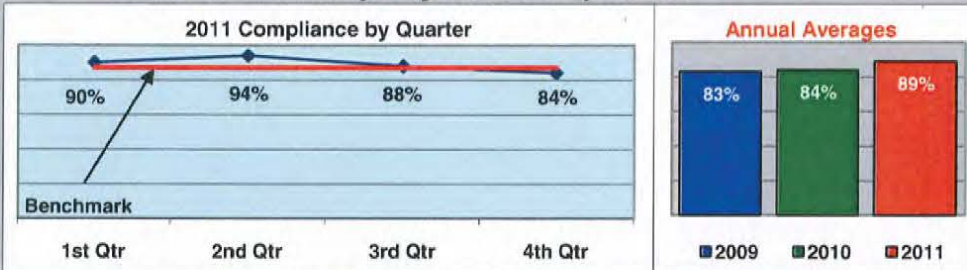
Annual Compliance Report 01/01/2011 -12/31/2011

LIBERTY MUTUAL INSURANCE

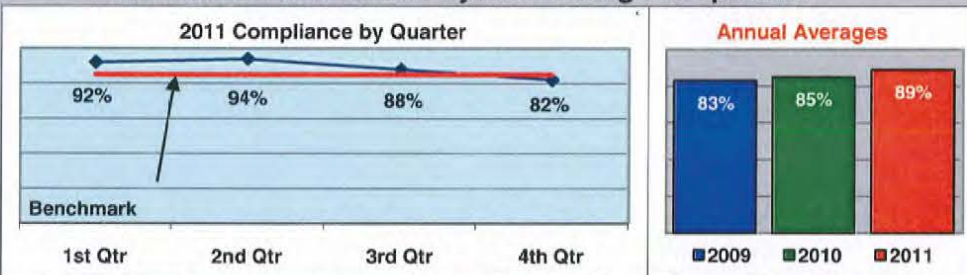
Lost Time First Report Filing Compliance



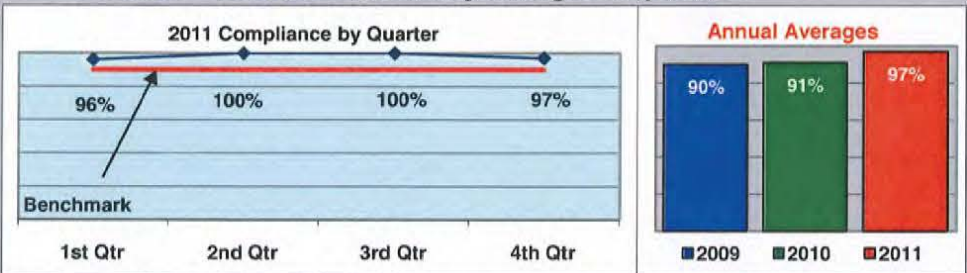
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Liberty Mutual Insurance is an insurer that administered its own claims in 2011 under the following rating companies:

Employers Ins. Co. of Wausau
First Liberty Insurance Corp.
Liberty Insurance Corp.
Liberty Mutual Fire Insurance
Liberty Mutual Insurance
Liberty Mutual Insurance Corp.
Wausau Business Insurance
Wausau Underwriters Insurance

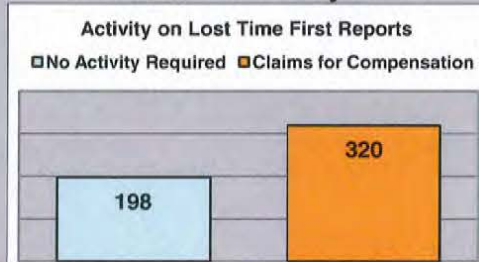
Liberty Mutual Insurance is a High Compliance Performer for 2011. It has met or exceeded each of the Board's performance benchmarks.

Utilization Analysis



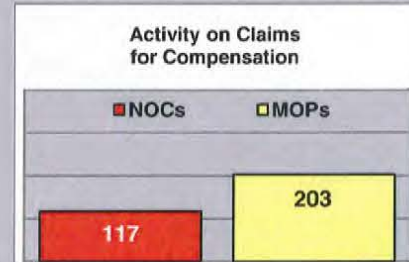
Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

23%



Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

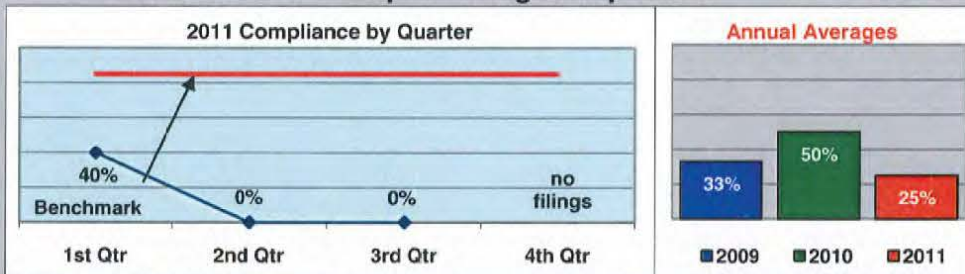
37%



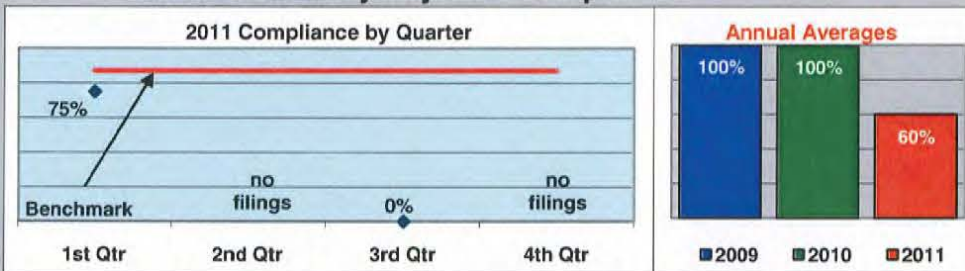
Annual Compliance Report 01/01/2011 -12/31/2011

MACY'S CORPORATE SERVICES

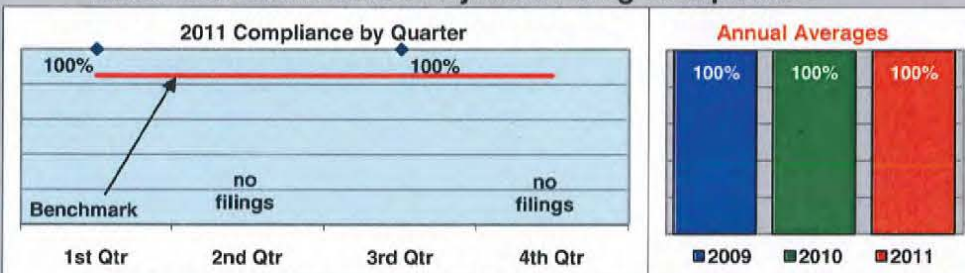
Lost Time First Report Filing Compliance



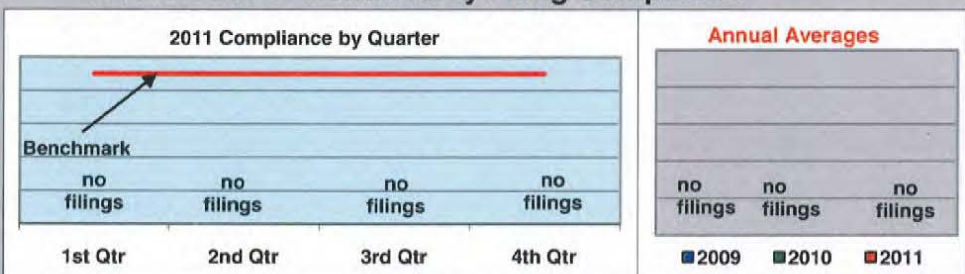
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance

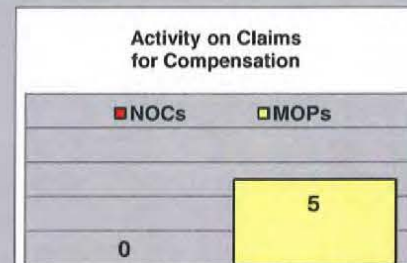
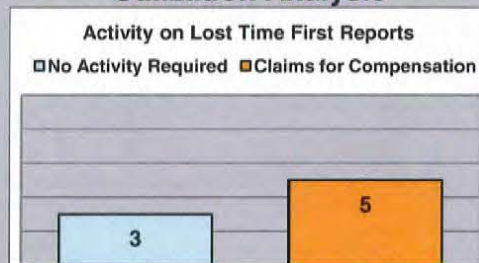


Summary

Macy's Corporate Services is a self-insured employer that administered its own claims in 2011 under the following name:

Macy's Retail Holdings

Utilization Analysis



Percent of Lost Time First Reports Denied (Initial Indemnity NOCs / Lost Time First Reports)

0%

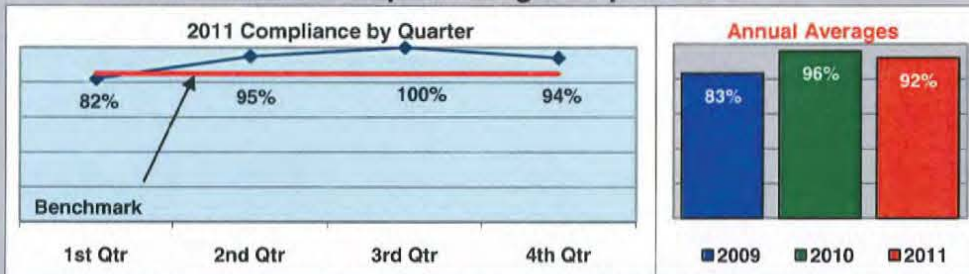
Percent of Claims for Compensation Denied (Initial Indemnity NOCs / Claims for Compensation)

0%

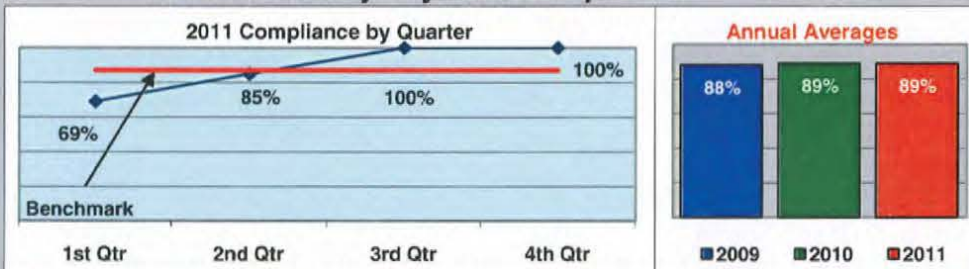
Annual Compliance Report 01/01/2011 -12/31/2011

MAINE AUTOMOBILE DEALERS ASSOCIATION

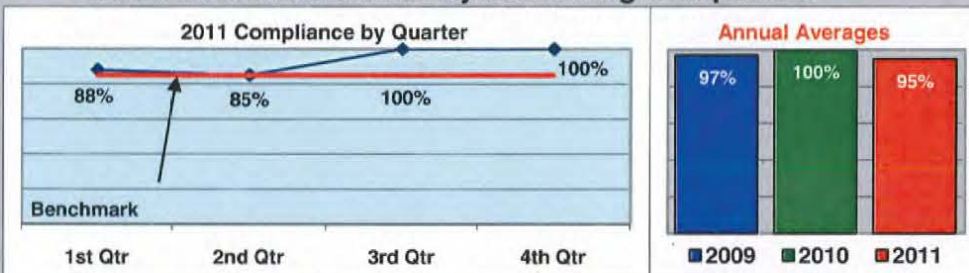
Lost Time First Report Filing Compliance



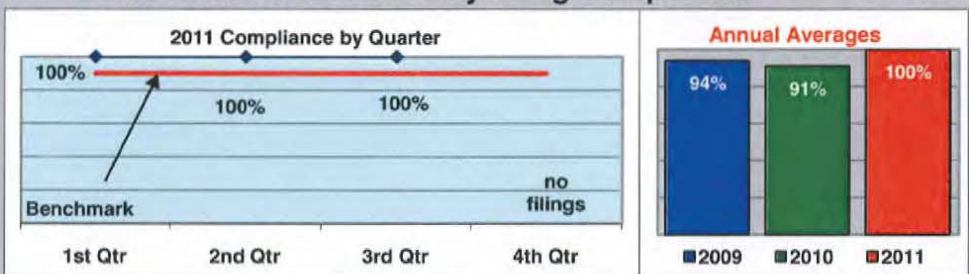
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



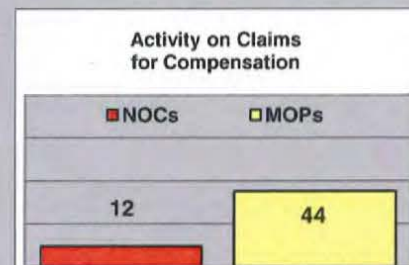
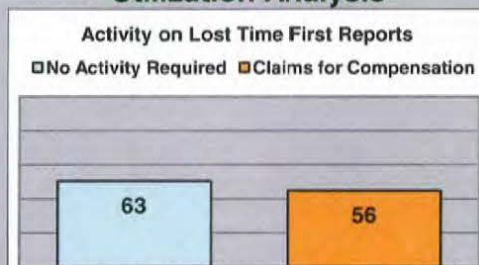
Summary

Maine Automobile Dealers Association is a self-insured employer that administered its own claims in 2011 under the following names:

MAD Assoc. Workers' Comp Trust
Maine Automobile Dealers

Maine Automobile Dealers Association is a High Compliance Performer for 2011. It has met or exceeded each of the Board's performance benchmarks.

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

10%

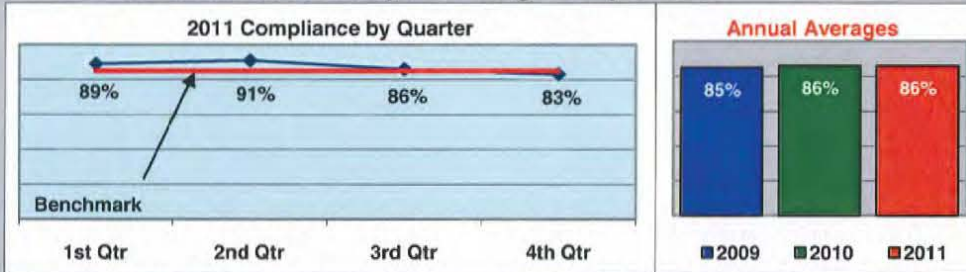
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

21%

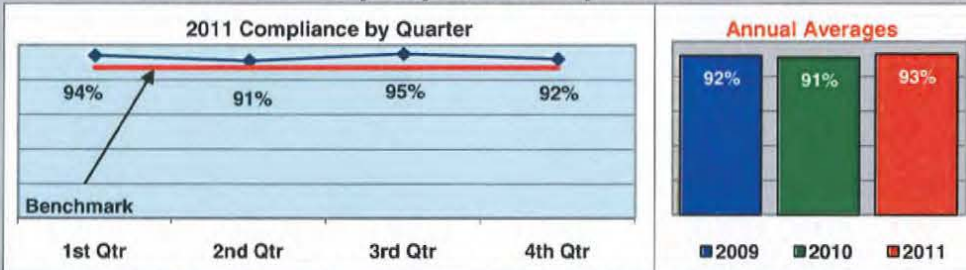
Annual Compliance Report 01/01/2011 -12/31/2011

MAINE EMPLOYERS' MUTUAL INSURANCE

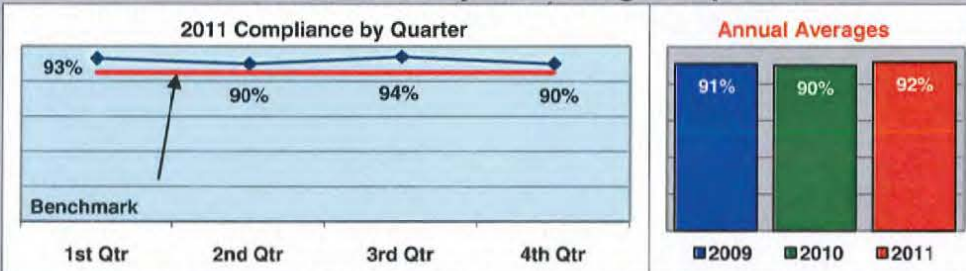
Lost Time First Report Filing Compliance



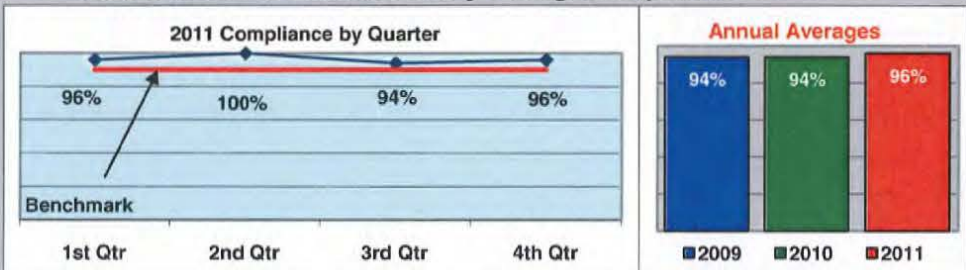
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Maine Employers' Mutual Insurance is an insurer that administered its own claims in 2011 under the following rating companies:

Maine Employers' Mutual Ins.
MEMIC Indemnity Company

Maine Employers' Mutual Insurance is a High Compliance Performer for 2011. It has met or exceeded each of the Board's performance benchmarks.

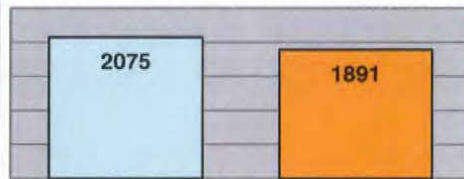
Utilization Analysis

Lost Time First Reports Received



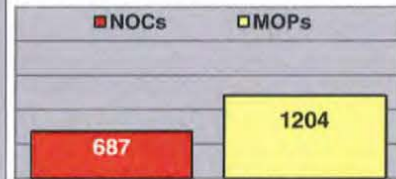
Activity on Lost Time First Reports

□ No Activity Required □ Claims for Compensation



Activity on Claims for Compensation

■ NOCs □ MOPs



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

17%

Percent of Claims for Compensation Denied

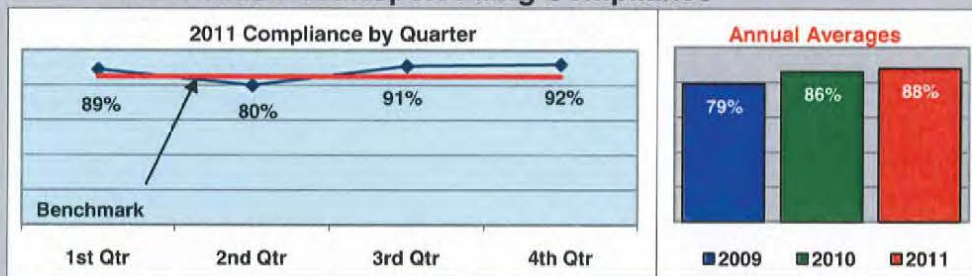
(Initial Indemnity NOCs / Claims for Compensation)

36%

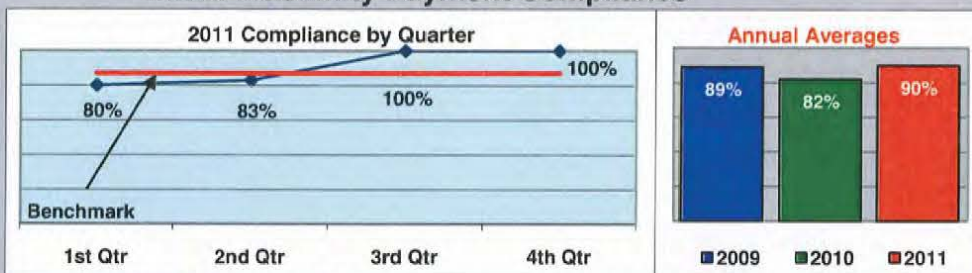
Annual Compliance Report 01/01/2011 -12/31/2011

MAINE HEALTHCARE ASSOCIATION

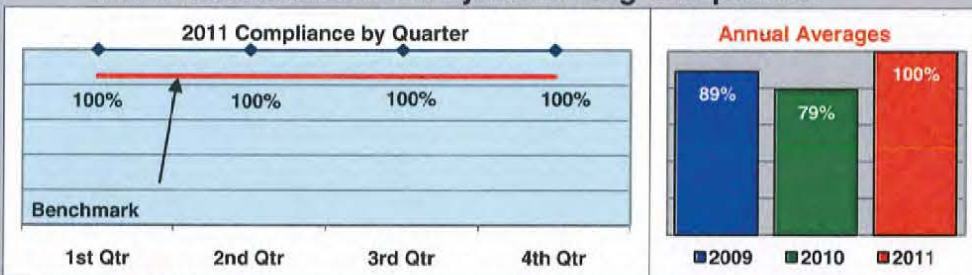
Lost Time First Report Filing Compliance



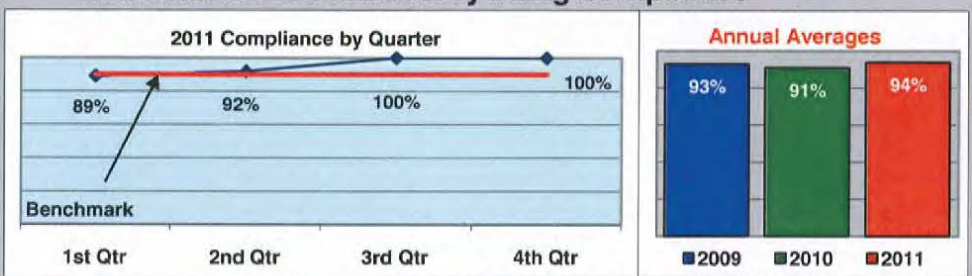
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Maine HealthCare Association is a self-insured employer that administered its own claims in 2011 under the following name:

MHCA Workers' Comp Fund

Maine HealthCare Association is a High Compliance Performer for 2011. It has met or exceeded each of the Board's performance benchmarks.

Utilization Analysis

Lost Time First Reports Received

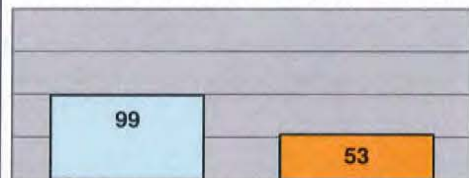


Percent of Lost Time First Reports Denied (Initial Indemnity NOCs / Lost Time First Reports)

22%

Activity on Lost Time First Reports

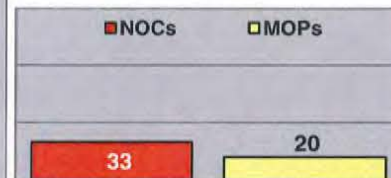
□ No Activity Required □ Claims for Compensation



Percent of Claims for Compensation Denied (Initial Indemnity NOCs / Claims for Compensation)

62%

Activity on Claims for Compensation



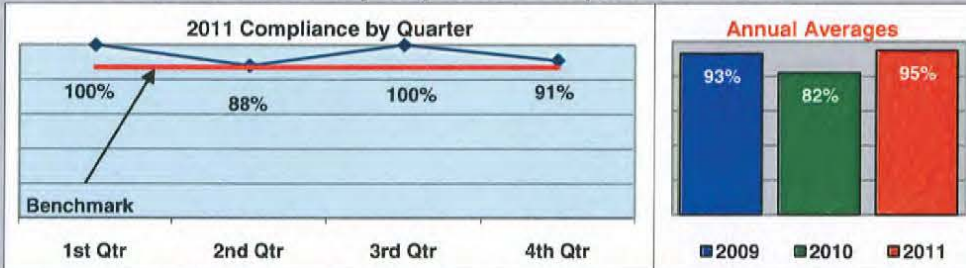
Annual Compliance Report 01/01/2011 -12/31/2011

MAINE MOTOR TRANSPORT ASSOCIATION

Lost Time First Report Filing Compliance



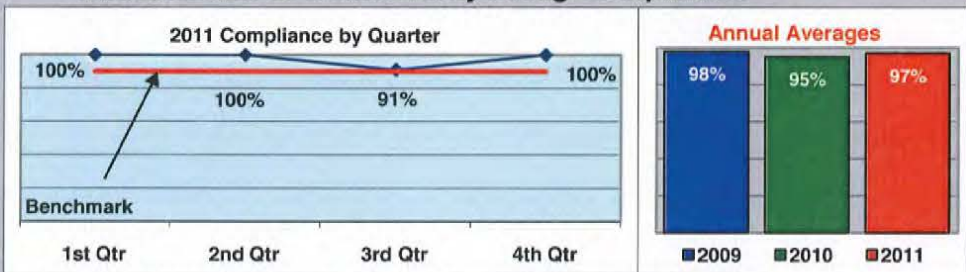
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Maine Motor Transport Association is a self-insured employer that administered its own claims in 2011 under the following name:

Maine Motor Transport WC Trust

Maine Motor Transport Association is a High Compliance Performer for 2011. It has met or exceeded each of the Board's performance benchmarks.

Utilization Analysis

Lost Time First Reports Received



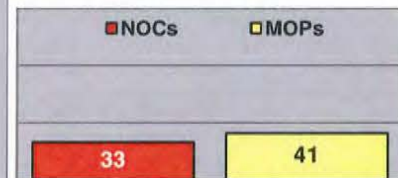
Activity on Lost Time First Reports

□ No Activity Required □ Claims for Compensation



Activity on Claims for Compensation

■ NOCs □ MOPs



Percent of Lost Time First Reports Denied (Initial Indemnity NOCs / Lost Time First Reports)

19%

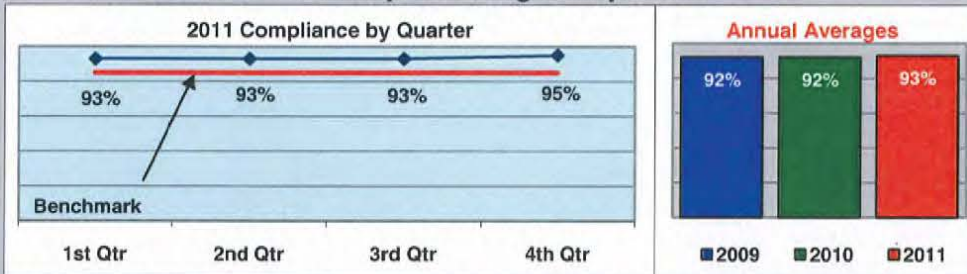
Percent of Claims for Compensation Denied (Initial Indemnity NOCs / Claims for Compensation)

45%

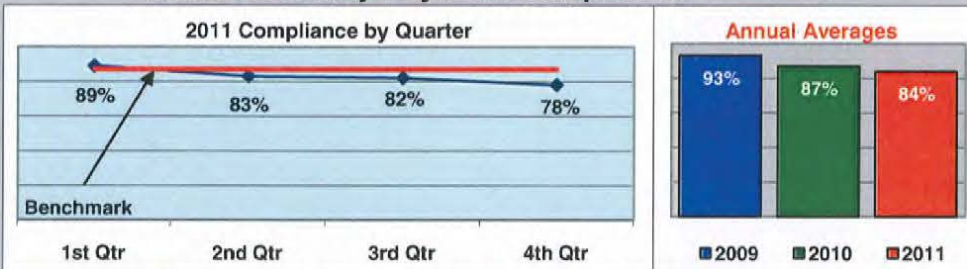
Annual Compliance Report 01/01/2011 -12/31/2011

MAINE MUNICIPAL ASSOCIATION

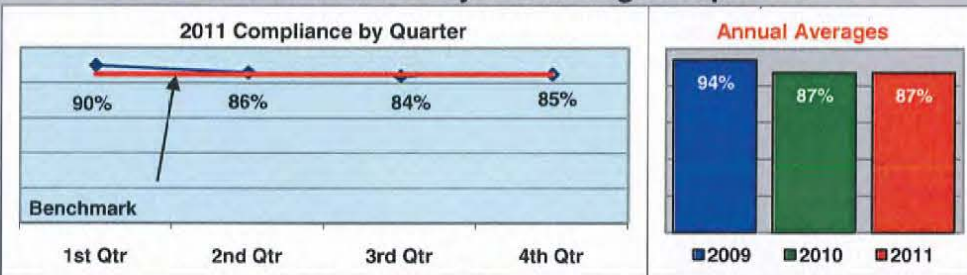
Lost Time First Report Filing Compliance



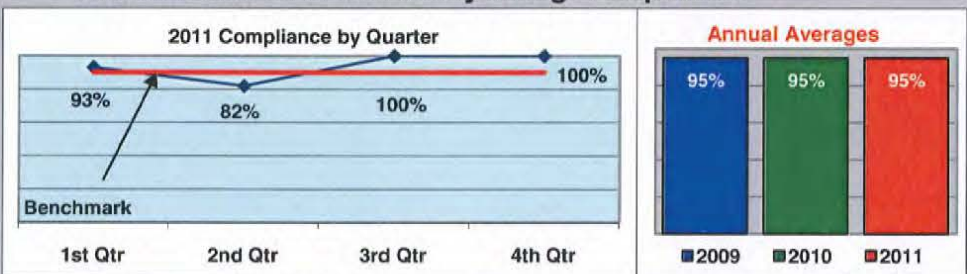
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



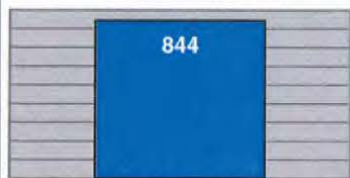
Summary

Maine Municipal Association is a self-insured employer that administered its own claims in 2011 under the following names:

Maine Municipal Association
Portland, City of

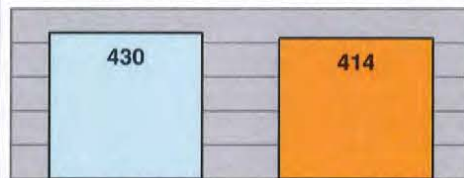
Utilization Analysis

Lost Time First Reports Received



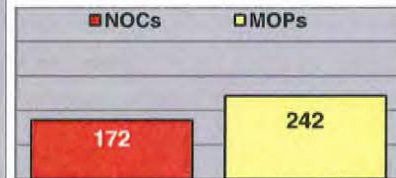
Activity on Lost Time First Reports

□ No Activity Required □ Claims for Compensation



Activity on Claims for Compensation

■ NOCs □ MOPs



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

20%

Percent of Claims for Compensation Denied

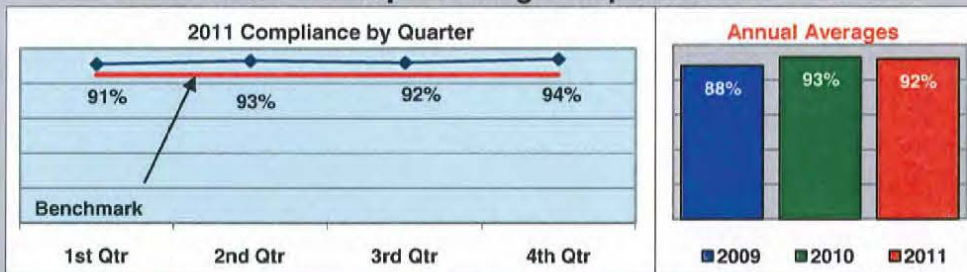
(Initial Indemnity NOCs / Claims for Compensation)

42%

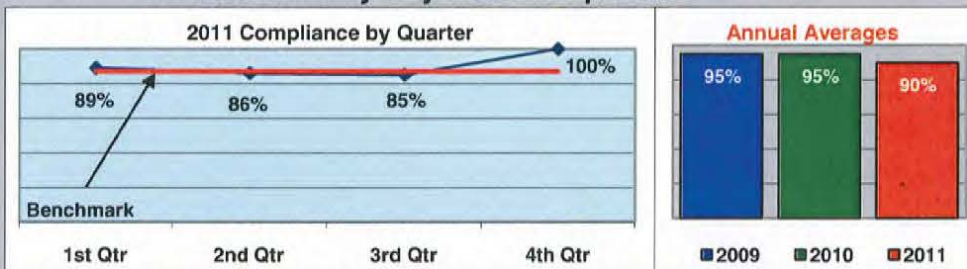
Annual Compliance Report 01/01/2011 -12/31/2011

MAINE SCHOOL MANAGEMENT ASSOCIATION

Lost Time First Report Filing Compliance



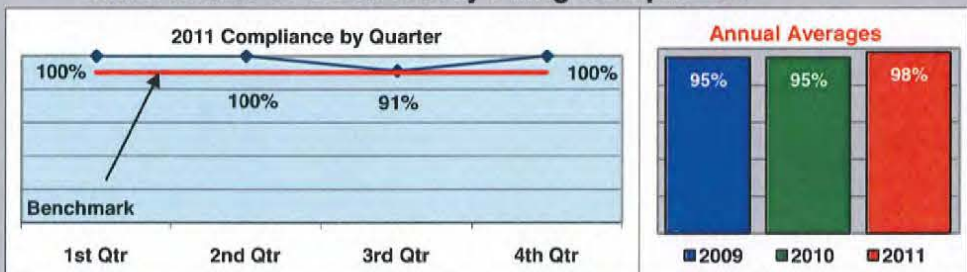
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Maine School Management Association is a self-insured employer that administered its own claims in 2011 under the following name:

Maine School Management Assoc.

Maine School Management Association is a High Compliance Performer for 2011. It has met or exceeded each of the Board's performance benchmarks.

Utilization Analysis

Lost Time First Reports Received



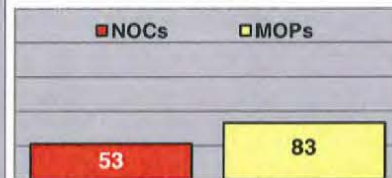
Activity on Lost Time First Reports

□ No Activity Required □ Claims for Compensation



Activity on Claims for Compensation

■ NOCs □ MOPs



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

17%

Percent of Claims for Compensation Denied

(Initial Indemnity NOCs / Claims for Compensation)

39%

Annual Compliance Report 01/01/2011 -12/31/2011

MEADOWBROOK

Lost Time First Report Filing Compliance

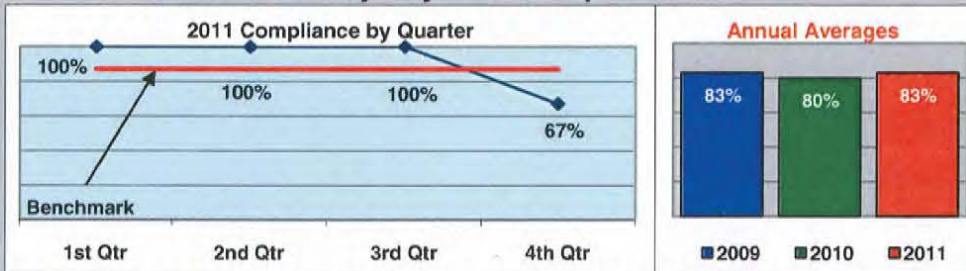


Summary

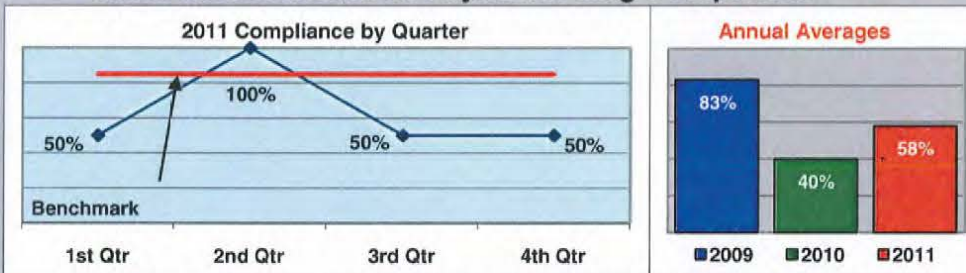
Meadowbrook is a third party administrator that administered claims in 2011 for the following insurer:

Star Insurance

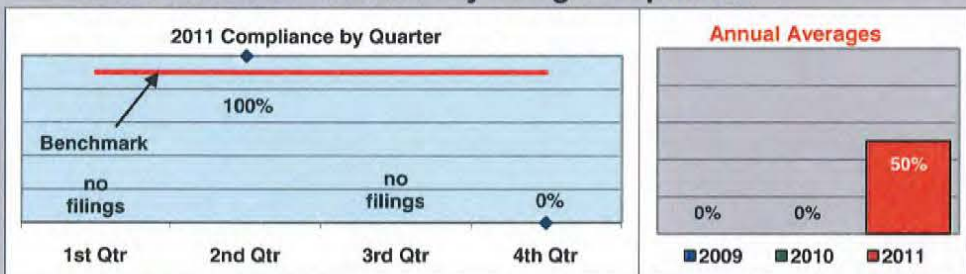
Initial Indemnity Payment Compliance



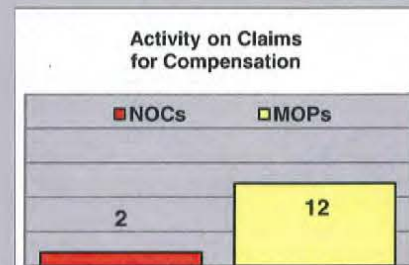
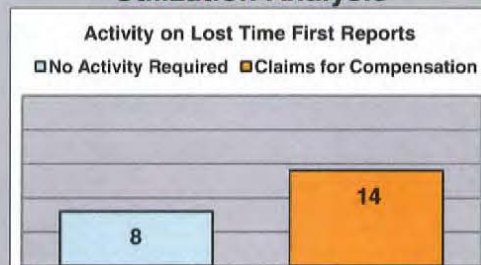
Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

9%

Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

14%

Annual Compliance Report 01/01/2011 -12/31/2011

NGM INSURANCE

Lost Time First Report Filing Compliance

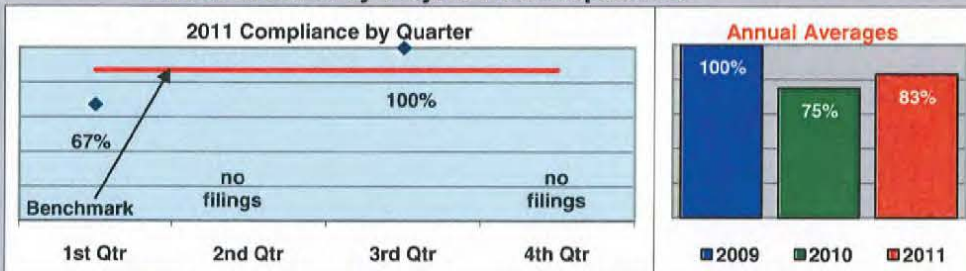


Summary

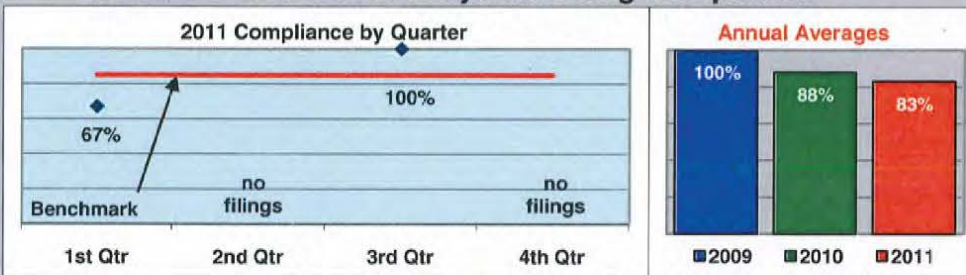
NGM Insurance is an insurer that administered its own claims in 2011 under the following rating company:

NGM Insurance Company

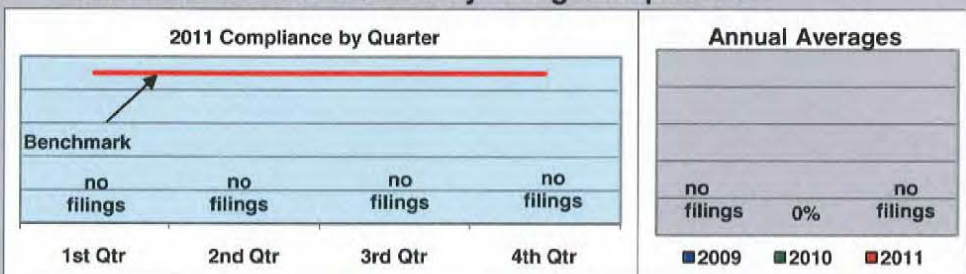
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Utilization Analysis

Lost Time First Reports Received

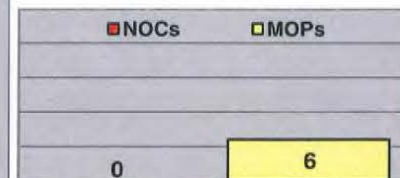


Activity on Lost Time First Reports

□ No Activity Required □ Claims for Compensation



Activity on Claims for Compensation



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

0%

Percent of Claims for Compensation Denied

(Initial Indemnity NOCs / Claims for Compensation)

0%

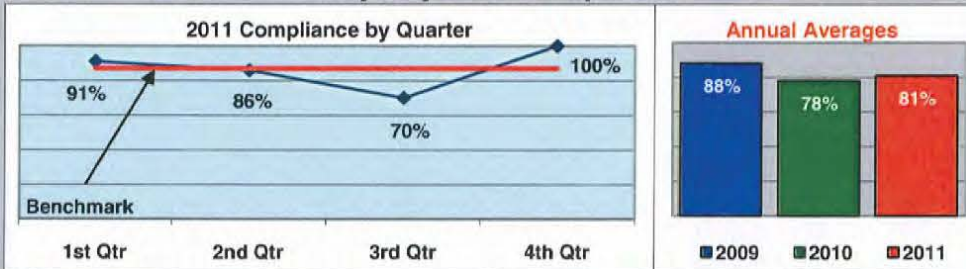
Annual Compliance Report 01/01/2011 -12/31/2011

OLD REPUBLIC INSURANCE

Lost Time First Report Filing Compliance



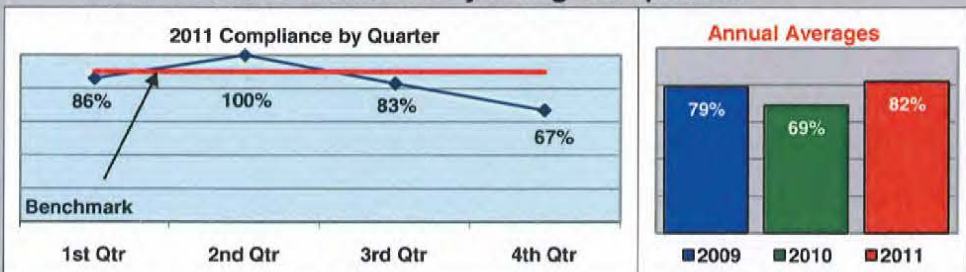
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Old Republic Insurance is an insurer that used third parties to administer claims in 2011 under the following rating companies:

Old Republic General Insurance
Old Republic Insurance

Old Republic Insurance used the following third parties in 2011:

Berkley Admin. of Connecticut
Broadspire Services
Cannon Cochran Management Svcs.
Constitution State Services
ESIS
Gallagher Bassett Services
Ryder Services
Sedgwick Claims Management
Willis of Northern New England

Utilization Analysis

Lost Time First Reports Received

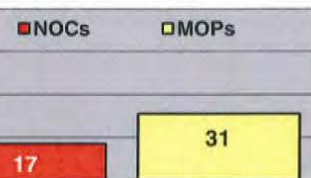


Activity on Lost Time First Reports

□ No Activity Required □ Claims for Compensation



Activity on Claims for Compensation



Percent of Lost Time First Reports Denied (Initial Indemnity NOCs / Lost Time First Reports)

26%

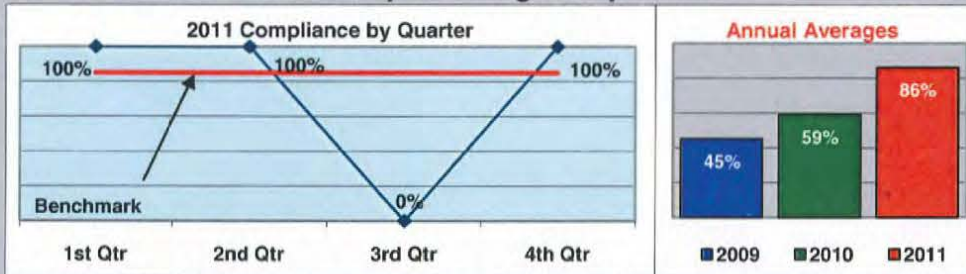
Percent of Claims for Compensation Denied (Initial Indemnity NOCs / Claims for Compensation)

35%

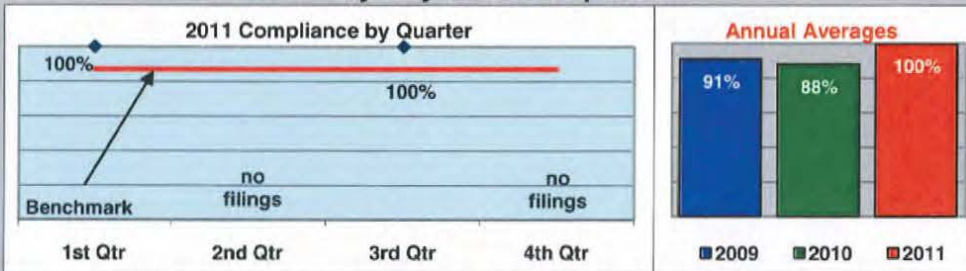
Annual Compliance Report 01/01/2011 -12/31/2011

PATRIOT INSURANCE

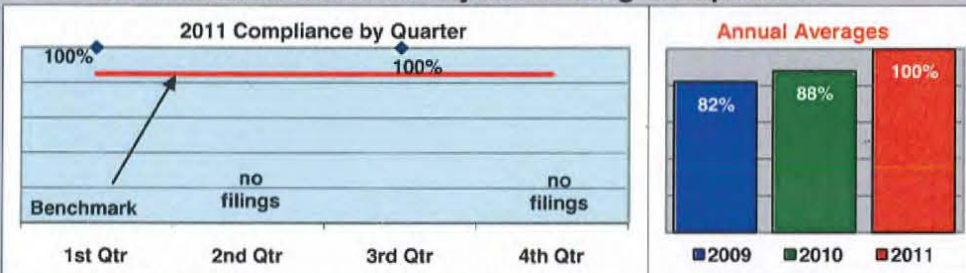
Lost Time First Report Filing Compliance



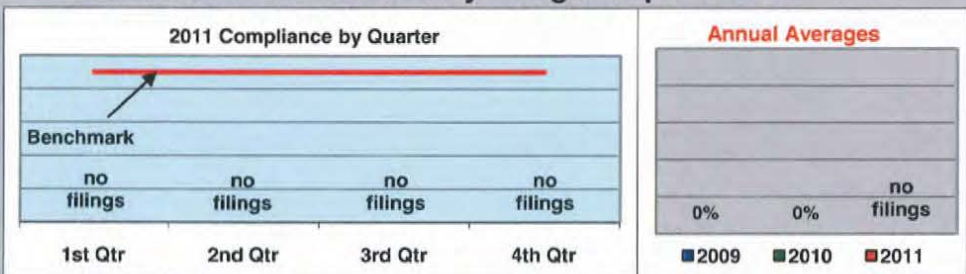
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance

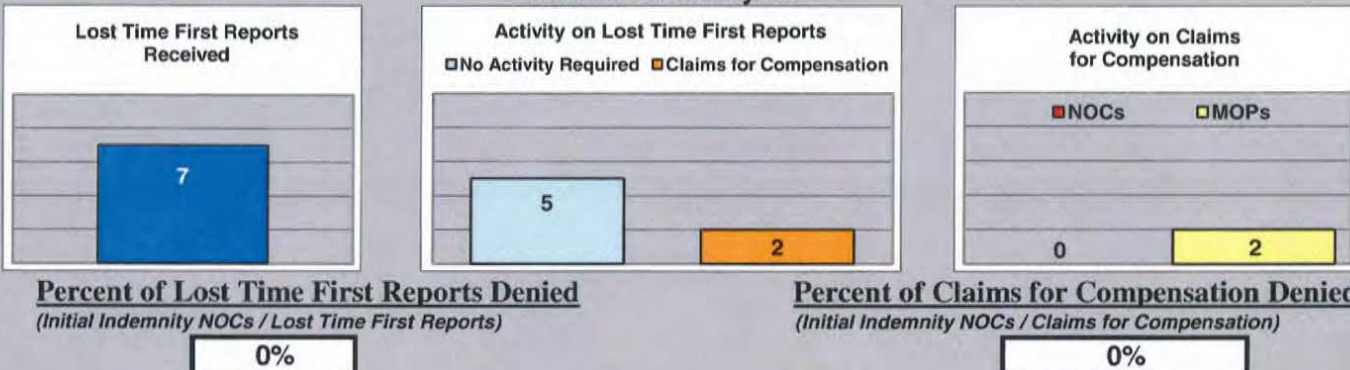


Summary

Patriot Insurance is an insurer that administered its own claims in 2011 under the following rating companies:

Frankenmuth Mutual Ins.
Patriot Insurance

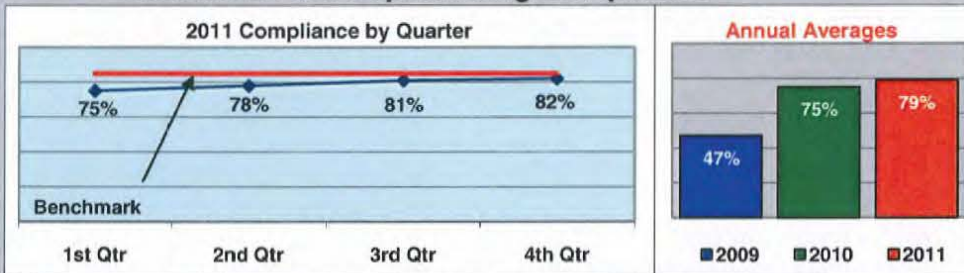
Utilization Analysis



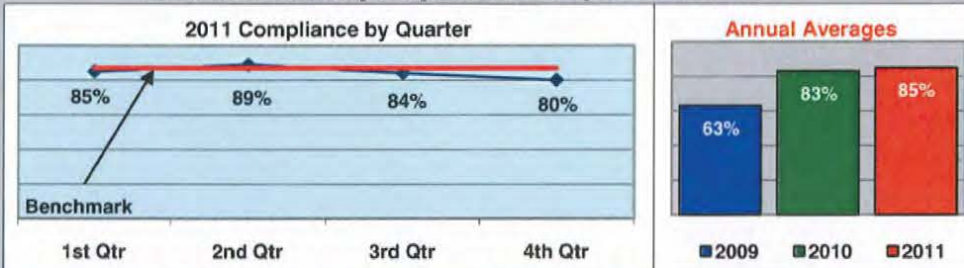
Annual Compliance Report 01/01/2011 -12/31/2011

PEERLESS INSURANCE

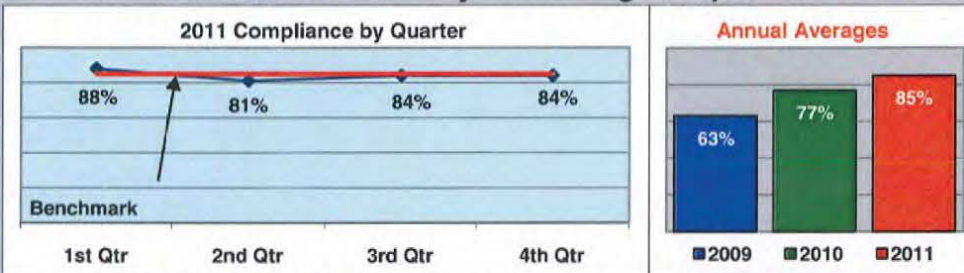
Lost Time First Report Filing Compliance



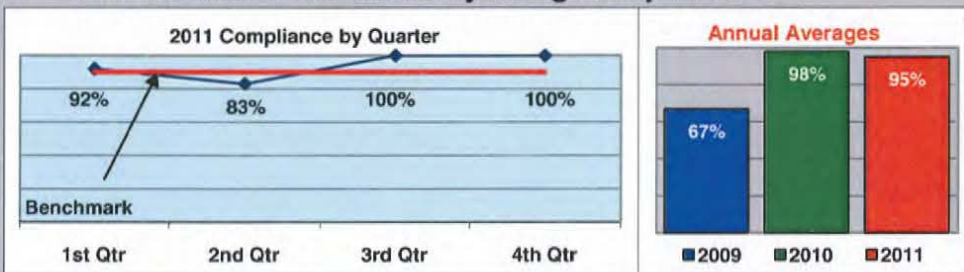
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Peerless Insurance is an insurer that administered its own claims in 2011 under the following rating companies:

Excelsior Insurance
Netherlands Insurance
Peerless Indemnity
Peerless Insurance

Utilization Analysis

Lost Time First Reports Received

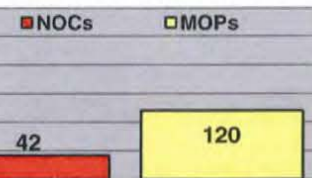


Activity on Lost Time First Reports

□ No Activity Required □ Claims for Compensation



Activity on Claims for Compensation



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

11%

Percent of Claims for Compensation Denied

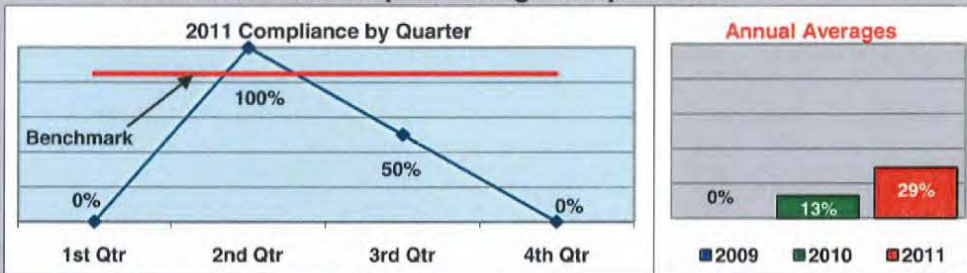
(Initial Indemnity NOCs / Claims for Compensation)

26%

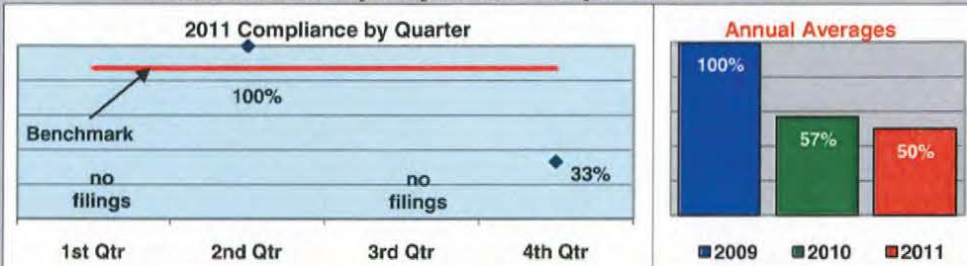
Annual Compliance Report 01/01/2011 -12/31/2011

PROTECTIVE INSURANCE

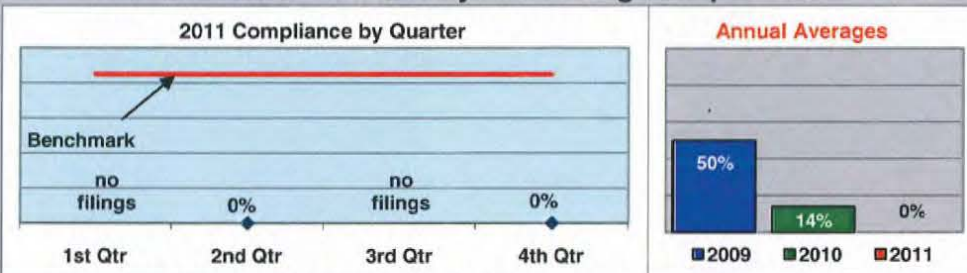
Lost Time First Report Filing Compliance



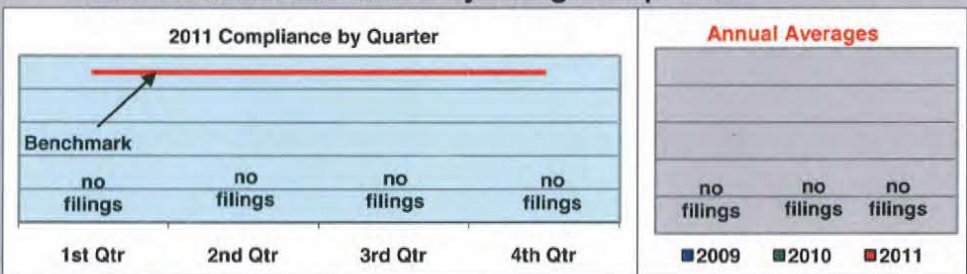
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Protective Insurance is an insurer that administered its own claims in 2011 under the following rating company:

Protective Insurance

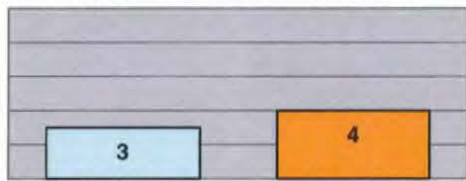
Utilization Analysis

Lost Time First Reports Received

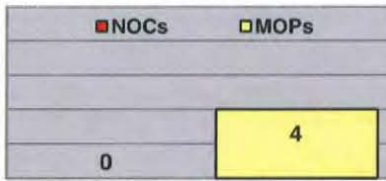


Activity on Lost Time First Reports

☐ No Activity Required ☐ Claims for Compensation



Activity on Claims for Compensation



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

0%

Percent of Claims for Compensation Denied

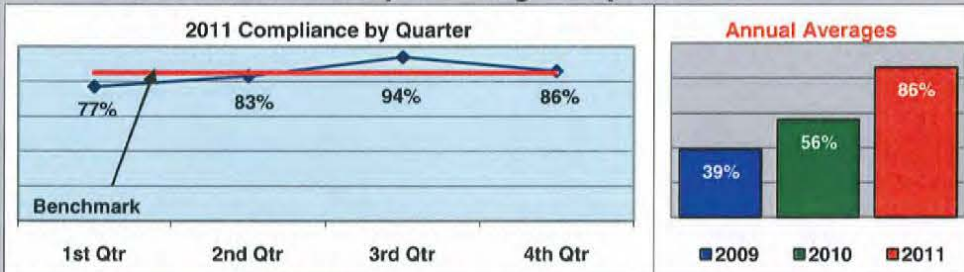
(Initial Indemnity NOCs / Claims for Compensation)

0%

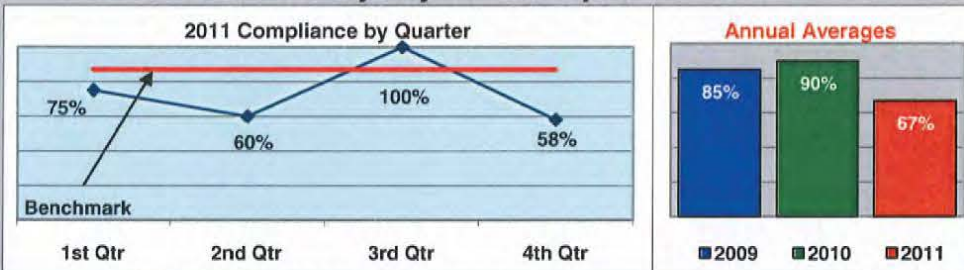
Annual Compliance Report 01/01/2011 -12/31/2011

RISK ENTERPRISE MANAGEMENT

Lost Time First Report Filing Compliance



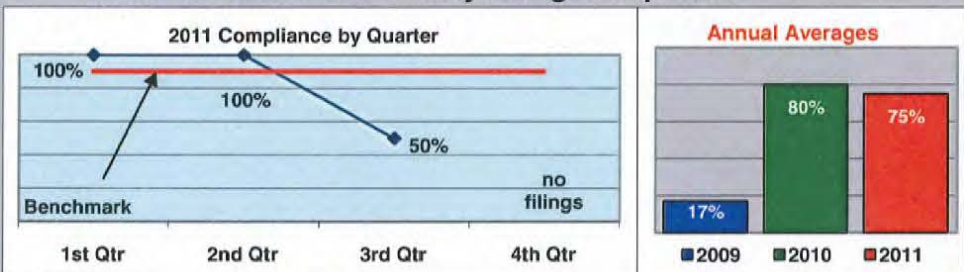
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Risk Enterprise Management is a third party administrator that administered claims in 2011 for the following insurer:

Atlantic Mutual Insurance

and self-insured employer:

Shaw's Supermarkets

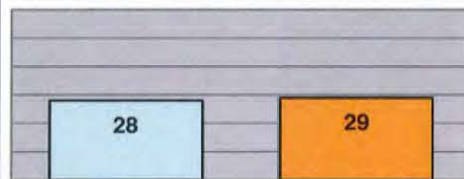
Utilization Analysis

Lost Time First Reports Received

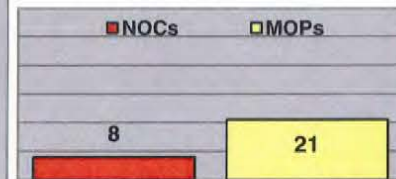


Activity on Lost Time First Reports

□ No Activity Required □ Claims for Compensation



Activity on Claims for Compensation



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

14%

Percent of Claims for Compensation Denied

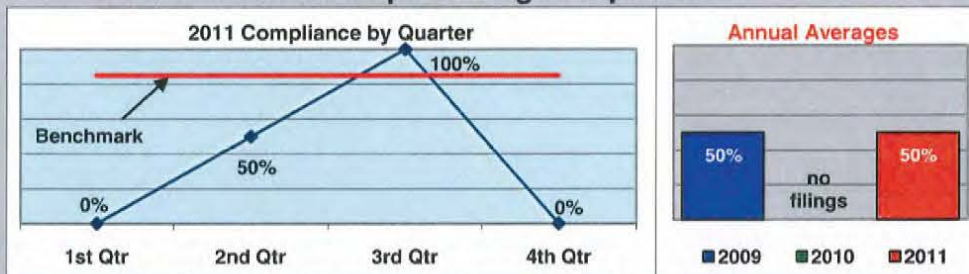
(Initial Indemnity NOCs / Claims for Compensation)

28%

Annual Compliance Report 01/01/2011 -12/31/2011

RYDER SERVICES

Lost Time First Report Filing Compliance

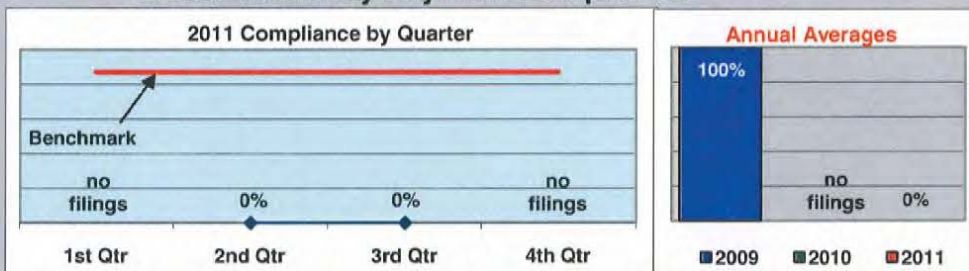


Summary

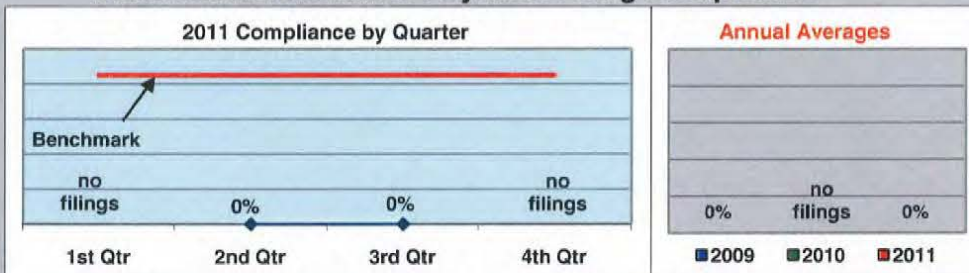
Ryder Services is third party administrator that administered claims in 2011 for the following insurer:

Old Republic Insurance

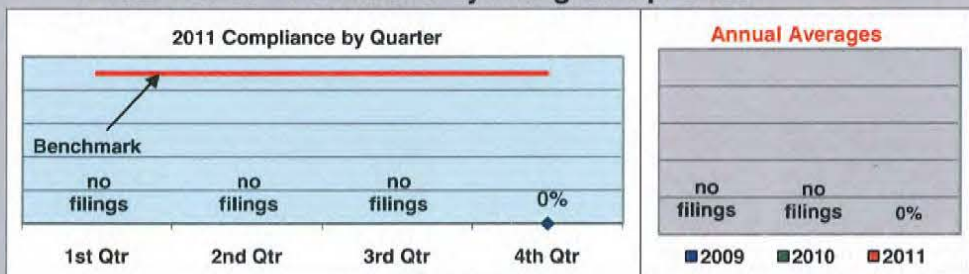
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



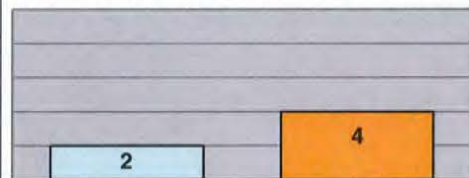
Utilization Analysis

Lost Time First Reports Received

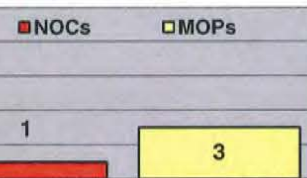


Activity on Lost Time First Reports

□ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

17%

Percent of Claims for Compensation Denied

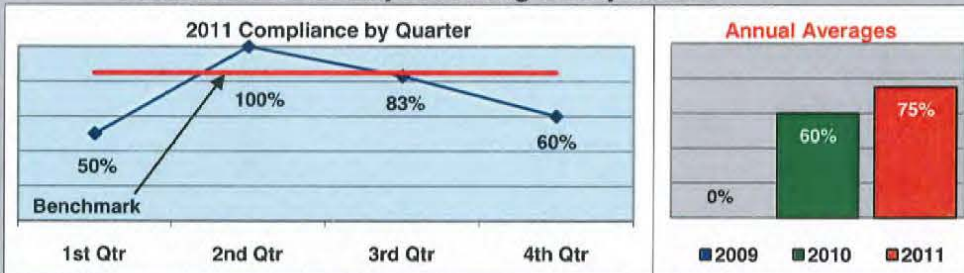
(Initial Indemnity NOCs / Claims for Compensation)

25%

Annual Compliance Report 01/01/2011 -12/31/2011

SAFETY NATIONAL INSURANCE

Lost Time First Report Filing Compliance



Summary

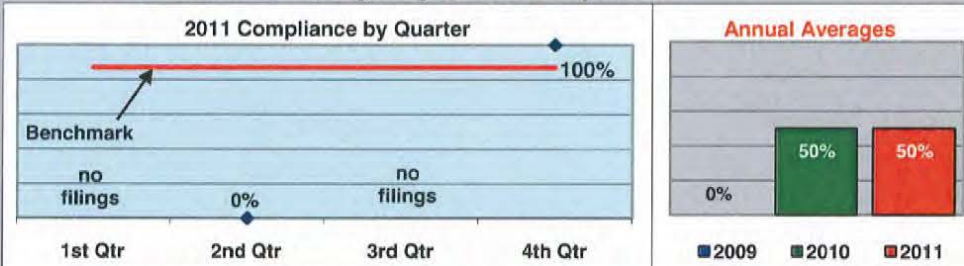
Safety National Insurance is an insurer that used third parties to administer claims in 2011 under the following rating company:

Safety National Casualty Co.

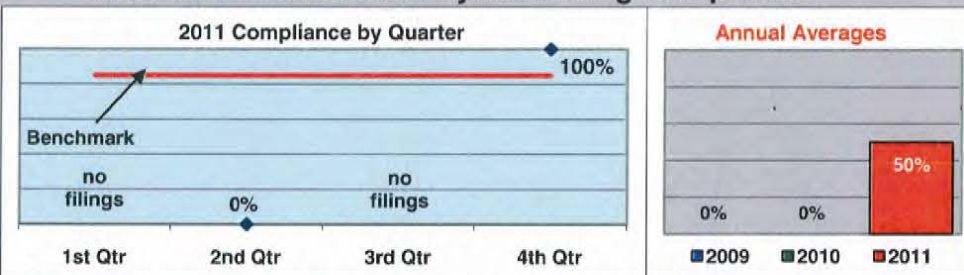
Safety National Insurance used the following third parties in 2011:

F.A. Richard
Gallagher Bassett Services
Sedgwick Claims Management
Specialty Risk Services

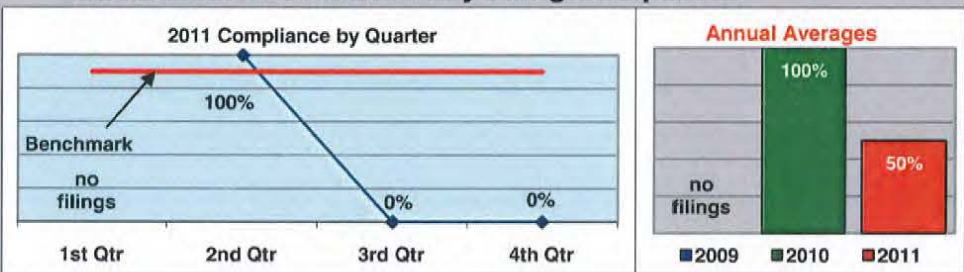
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance

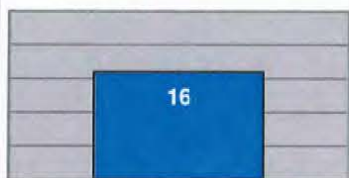


Initial Notice of Controversy Filing Compliance



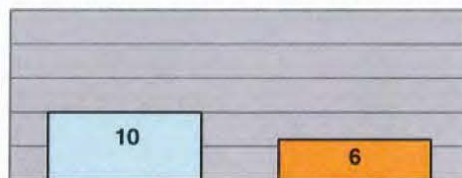
Utilization Analysis

Lost Time First Reports Received

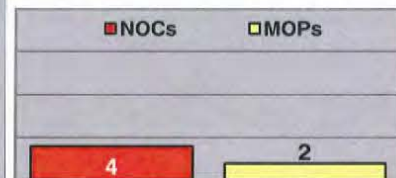


Activity on Lost Time First Reports

□ No Activity Required □ Claims for Compensation



Activity on Claims for Compensation



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

25%

Percent of Claims for Compensation Denied

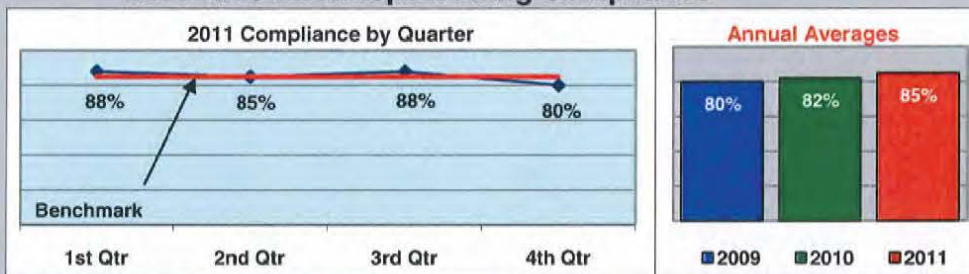
(Initial Indemnity NOCs / Claims for Compensation)

67%

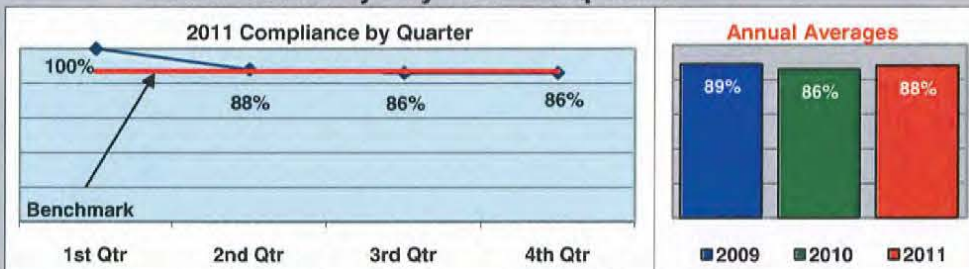
Annual Compliance Report 01/01/2011 -12/31/2011

SEDGWICK CLAIMS MANAGEMENT SERVICES

Lost Time First Report Filing Compliance



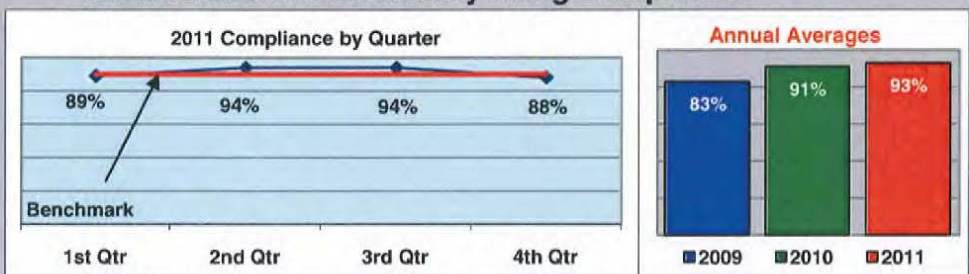
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Sedgwick Claims Management is a third party administrator that administered claims in 2011 for the following insurers:

ACE American Insurance
American Home Assurance
American Zurich Insurance
Arch Insurance
Electric Insurance
Fidelity & Guaranty Insurance
Hartford Ins. Co. of the Midwest
Illinois National Insurance
Indemnity Ins. Co. of No. America
Ins. Co. of the State of Pennsylvania
National Union Fire Ins. Co. of Pitt.
New Hampshire Insurance
Old Republic Insurance
Safety National Casualty
Sparta Insurance
Standard Fire Insurance
Twin City Fire Insurance
Zurich American Insurance

and self-insured employers:

BJME Operating Corporation
Federal Express Corporation
Fraser Paper Limited
Great Northern Nekoosa Corp.
NewPage Corporation
Prime Tanning Co.
Shaw's Supermarkets
Tambrands
Verizon

Sedgwick Claims Management is a High Compliance Performer for 2011. It has met or exceeded each of the Board's performance benchmarks.

Utilization Analysis



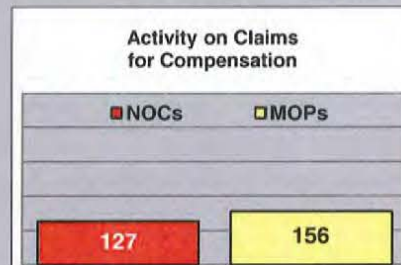
Percent of Lost Time First Reports Denied (Initial Indemnity NOCs / Lost Time First Reports)

24%



Percent of Claims for Compensation Denied (Initial Indemnity NOCs / Claims for Compensation)

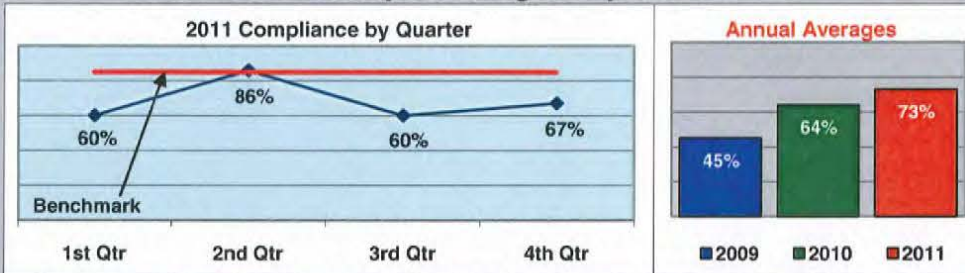
45%



Annual Compliance Report 01/01/2011 -12/31/2011

SENTRY INSURANCE

Lost Time First Report Filing Compliance



Summary

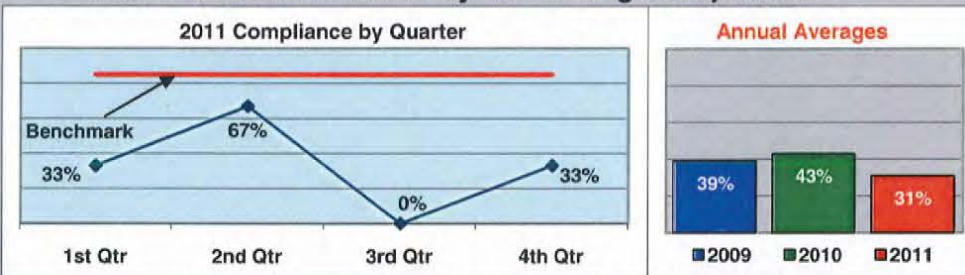
Sentry Insurance is an insurer that administered its own claims in 2011 under the following rating companies:

Sentry Casualty Company
Sentry Insurance A Mutual Company
Sentry Select Insurance

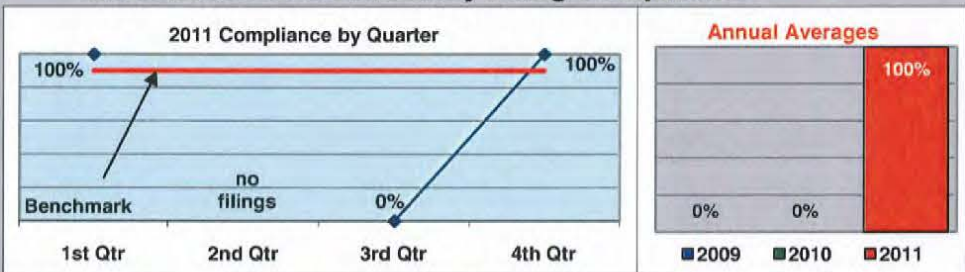
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



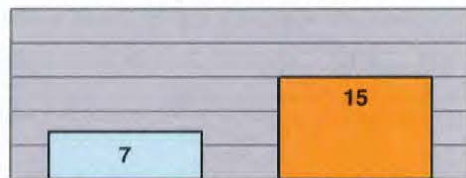
Utilization Analysis

Lost Time First Reports Received

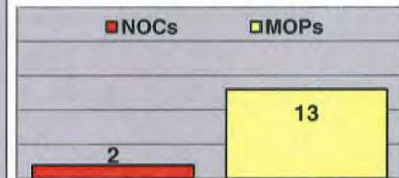


Activity on Lost Time First Reports

□ No Activity Required □ Claims for Compensation



Activity on Claims for Compensation



Percent of Lost Time First Reports Denied (Initial Indemnity NOCs / Lost Time First Reports)

9%

Percent of Claims for Compensation Denied (Initial Indemnity NOCs / Claims for Compensation)

13%

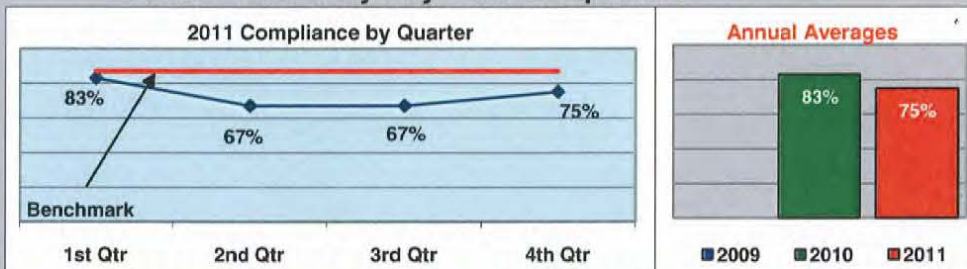
Annual Compliance Report 01/01/2011 -12/31/2011

SPARTA INSURANCE

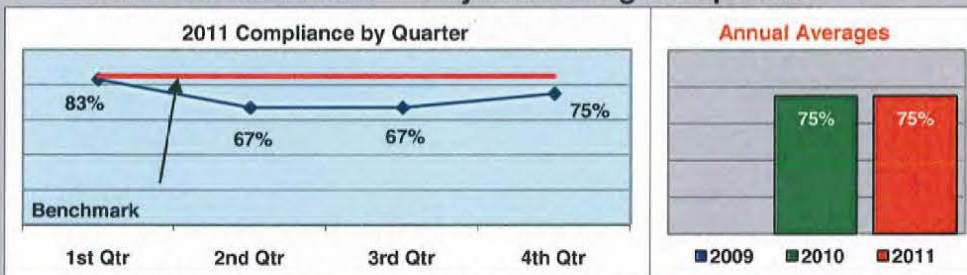
Lost Time First Report Filing Compliance



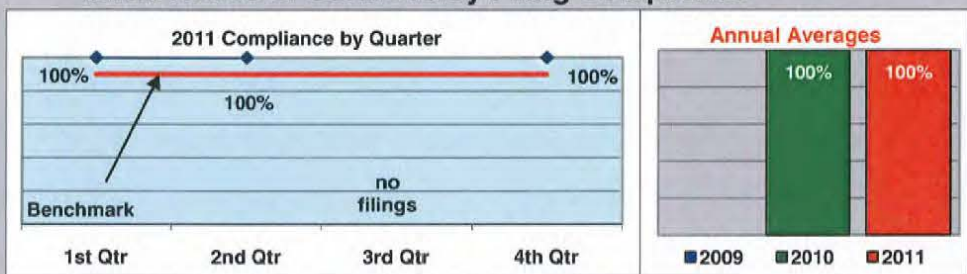
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Sparta Insurance is an insurer that used third parties to administer claims in 2011 under the following rating companies:

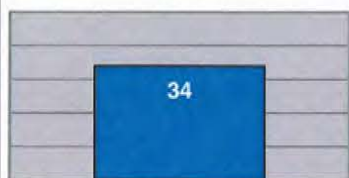
American Employers Insurance
Sparta Insurance

Sparta Insurance used the following third parties in 2011:

Cottingham & Butler Services
Gallagher Bassett Services
Sedgwick Claims Management

Utilization Analysis

Lost Time First Reports Received

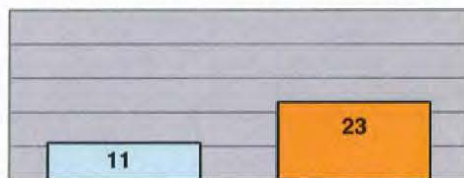


Percent of Lost Time First Reports Denied (Initial Indemnity NOCs / Lost Time First Reports)

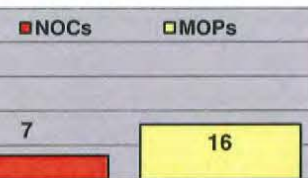
21%

Activity on Lost Time First Reports

□ No Activity Required □ Claims for Compensation



Activity on Claims for Compensation



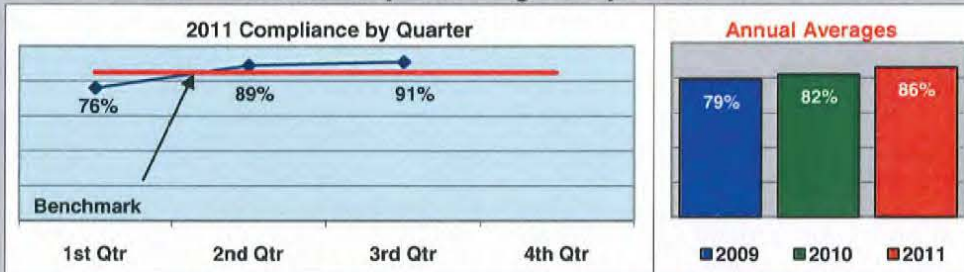
Percent of Claims for Compensation Denied (Initial Indemnity NOCs / Claims for Compensation)

30%

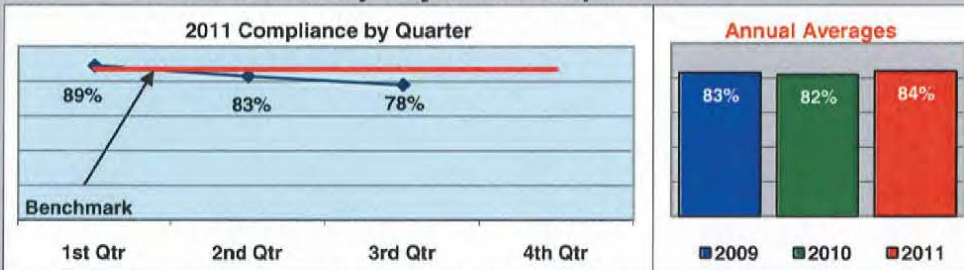
Annual Compliance Report 01/01/2011 -12/31/2011

SPECIALTY RISK SERVICES

Lost Time First Report Filing Compliance



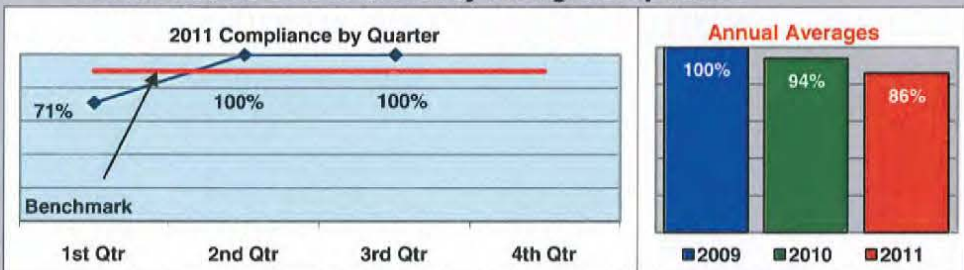
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Specialty Risk Services is a third party administrator that administered claims in 2011 for the following insurers:

ACE American Insurance
American Zurich Insurance
Arch Insurance
Everest National Insurance
Hartford Insurance of the Midwest
Indemnity Ins. Co. of No. America
New Hampshire Insurance
Safety National Casualty
Sentinel Insurance Co.
Zurich American Insurance

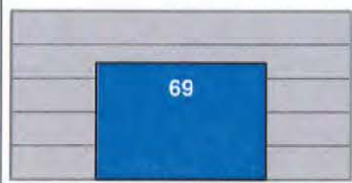
and self-insured employer:

Shaw's Supermarkets

Specialty Risk Services was purchased by Sedgwick Claims Management Services in 2011.

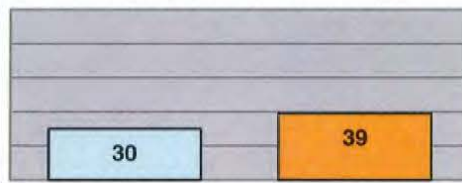
Utilization Analysis

Lost Time First Reports Received

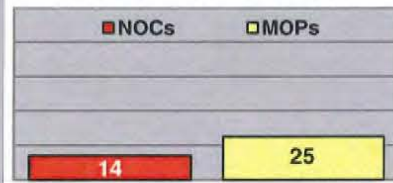


Activity on Lost Time First Reports

□ No Activity Required □ Claims for Compensation



Activity on Claims for Compensation



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

20%

Percent of Claims for Compensation Denied

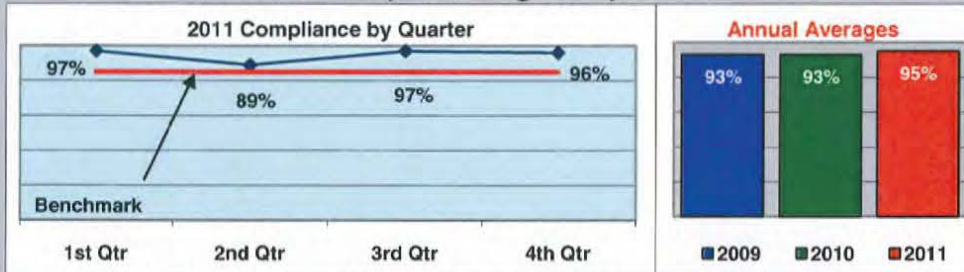
(Initial Indemnity NOCs / Claims for Compensation)

36%

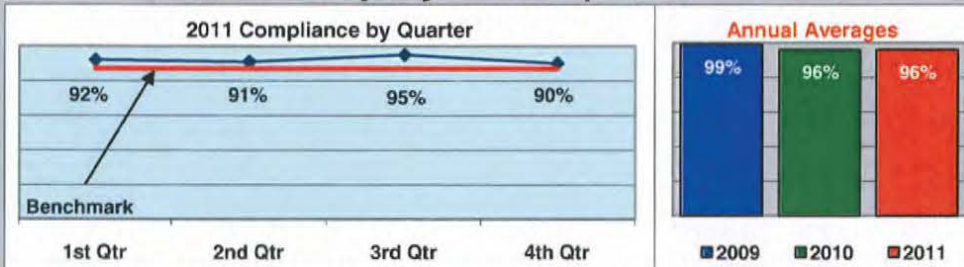
Annual Compliance Report 01/01/2011 -12/31/2011

STATE OF MAINE WORKERS' COMPENSATION TRUST

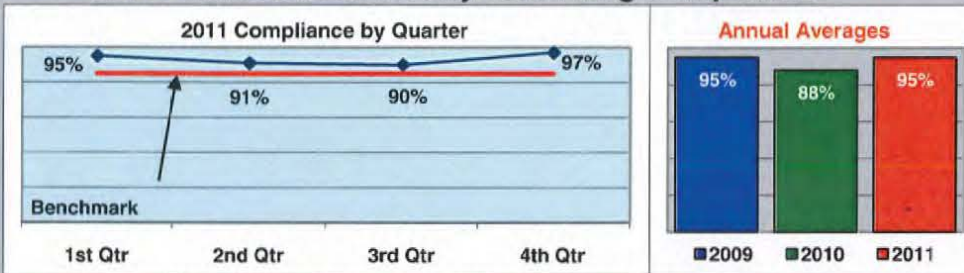
Lost Time First Report Filing Compliance



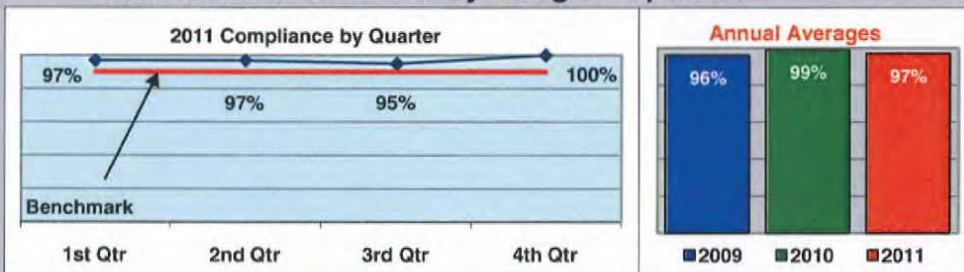
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



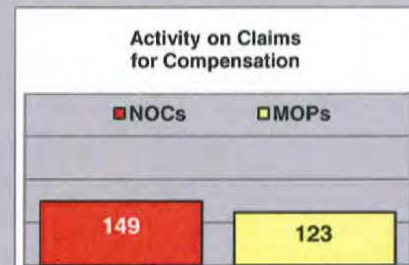
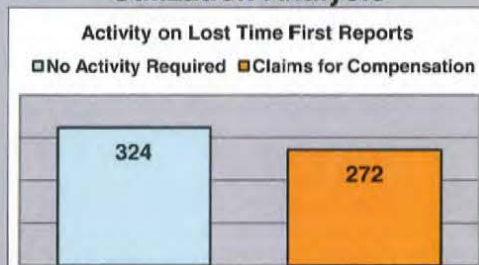
Summary

State of Maine Workers' Compensation Trust is a self-insured employer that administered its own claims in 2011 under the following name:

State of Maine Workers' Comp. Div.

State of Maine Workers' Compensation Trust is a High Compliance Performer for 2011. It has met or exceeded each of the Board's performance benchmarks.

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

25%

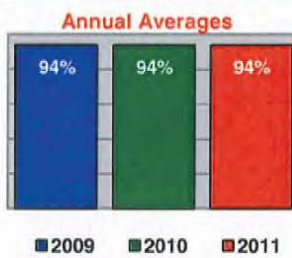
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

55%

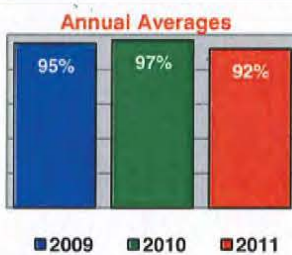
Annual Compliance Report 01/01/2011 -12/31/2011

SYNERNET

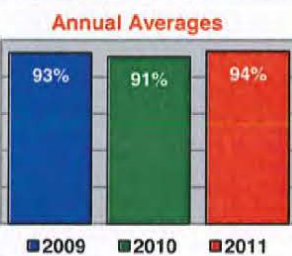
Lost Time First Report Filing Compliance



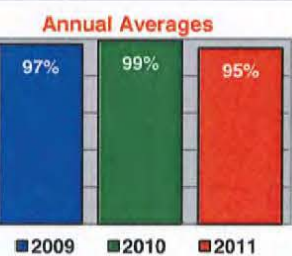
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Synernet is a third party administrator that administered claims in 2011 for the following self-insured employers:

Maine Health Workers' Comp.
St. Mary's Health System
Synernet Workers Comp. Fund

Synernet is a High Compliance Performer for 2011. It has met or exceeded each of the Board's performance benchmarks.

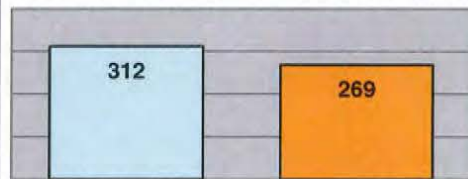
Utilization Analysis

Lost Time First Reports Received



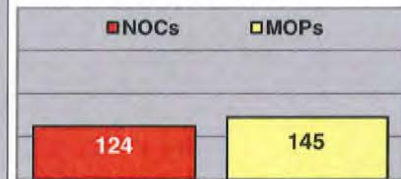
Activity on Lost Time First Reports

□ No Activity Required □ Claims for Compensation



Activity on Claims for Compensation

■ NOCs □ MOPs



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

21%

Percent of Claims for Compensation Denied

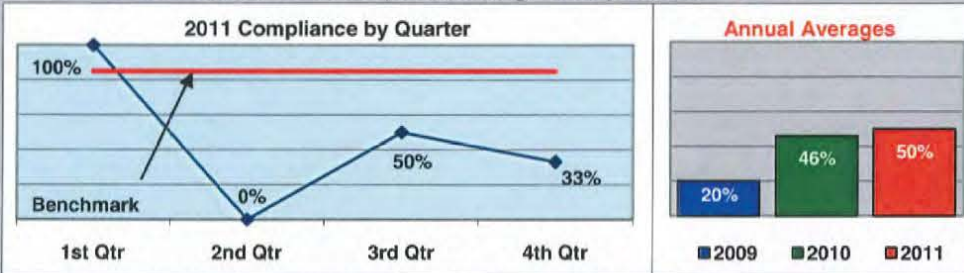
(Initial Indemnity NOCs / Claims for Compensation)

46%

Annual Compliance Report
01/01/2011 -12/31/2011

THE FRANK GATES SERVICE COMPANY

Lost Time First Report Filing Compliance

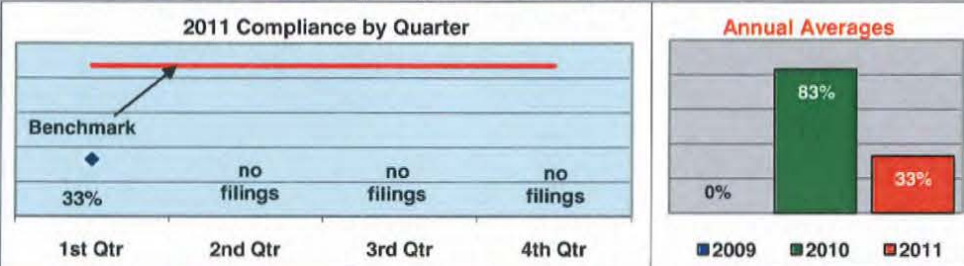


Summary

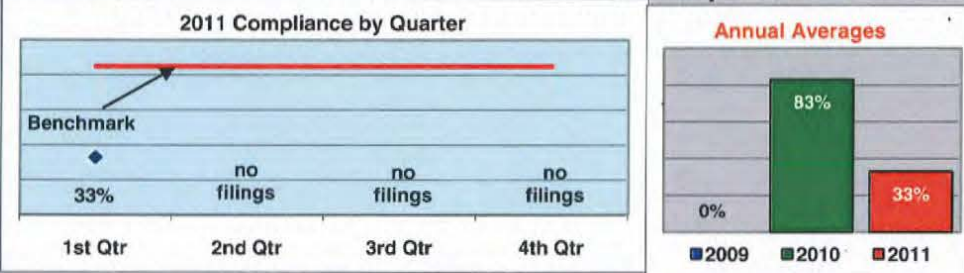
The Frank Gates Service Company is a third party administrator that administered claims in 2011 for the following insurers:

Arch Insurance
Fidelity & Guaranty Insurance
Praetorian Insurance

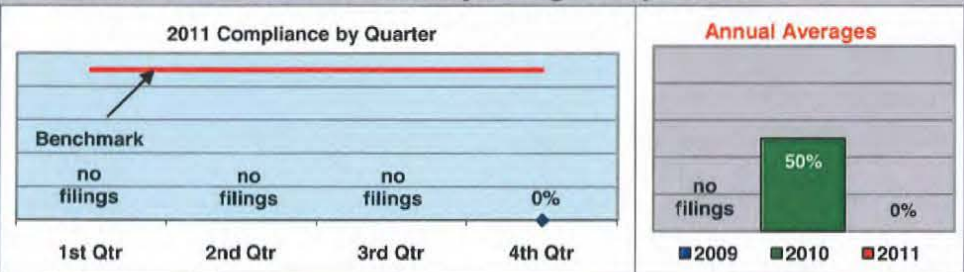
Initial Indemnity Payment Compliance



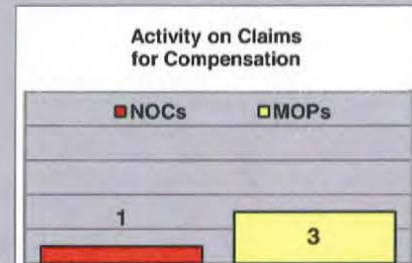
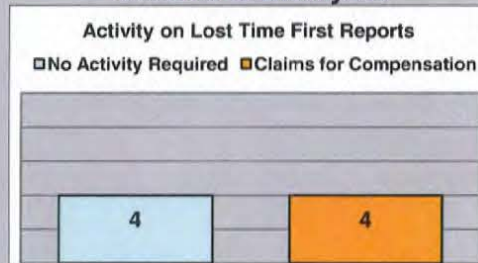
Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

13%

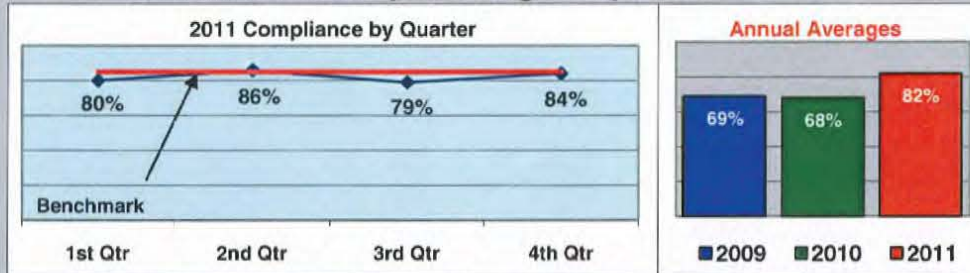
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

25%

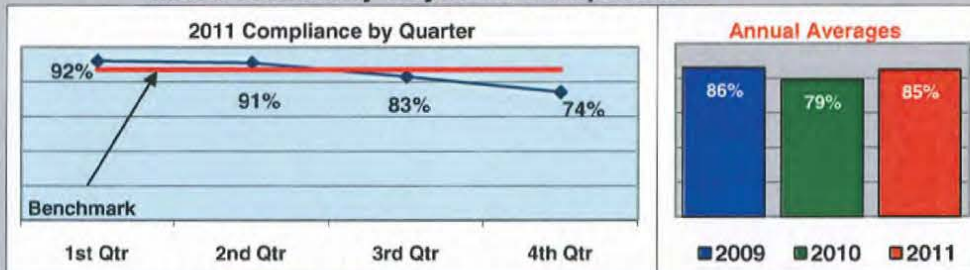
Annual Compliance Report 01/01/2011 -12/31/2011

TRAVELERS INSURANCE

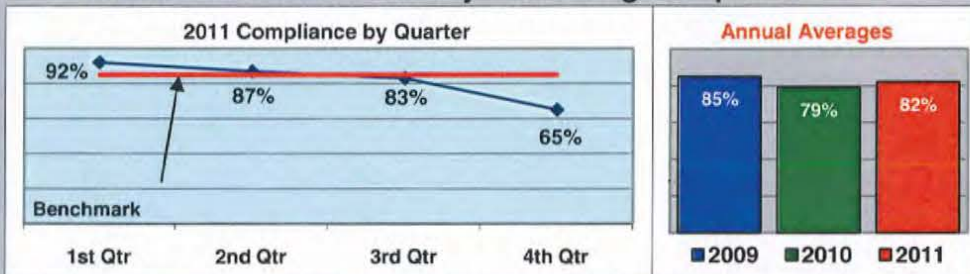
Lost Time First Report Filing Compliance



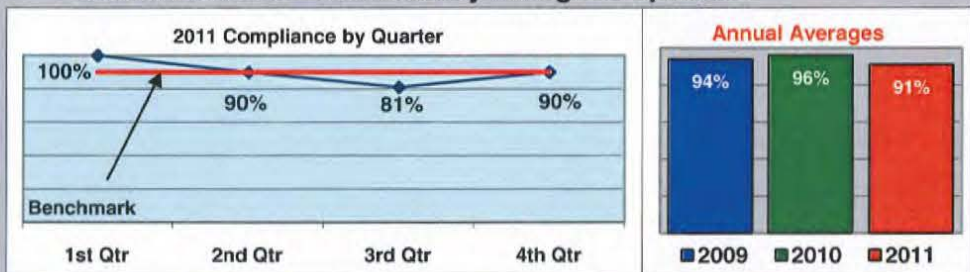
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Travelers Insurance is an insurer that administered its own claims in 2011 and used third parties to administer claims under the following rating companies:

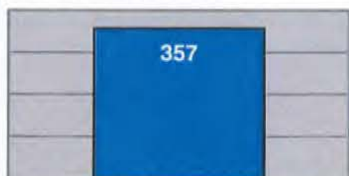
Charter Oak Fire Insurance
Farmington Casualty
Fidelity & Guaranty Insurance
Phoenix Insurance
Standard Fire Insurance
Travelers Casualty & Surety
Travelers Cas. Ins. Co. of America
Travelers Commercial Casualty
Travelers Indemnity Co. of America
Travelers Property Casualty
United States Fidelity & Guaranty

Travelers Insurance used the following third parties in 2011:

Broadspire Services
Gallagher Bassett Services
Sedgwick Claims Management
Specialty Risk Services
The Frank Gates Service Company
Willis of Northern New England

Utilization Analysis

Lost Time First Reports Received

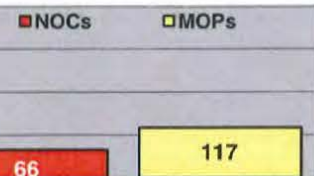


Activity on Lost Time First Reports

■ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation



Percent of Lost Time First Reports Denied (Initial Indemnity NOCs / Lost Time First Reports)

18%

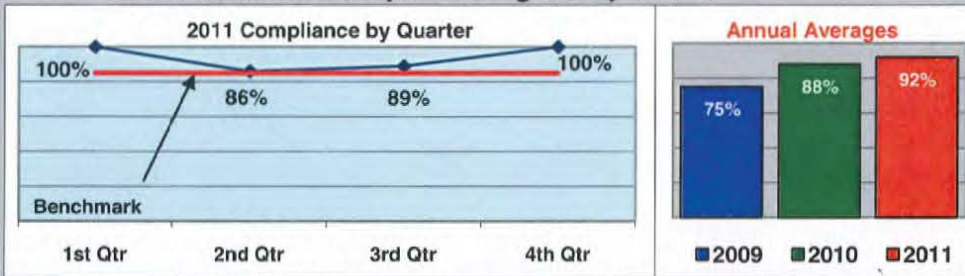
Percent of Claims for Compensation Denied (Initial Indemnity NOCs / Claims for Compensation)

36%

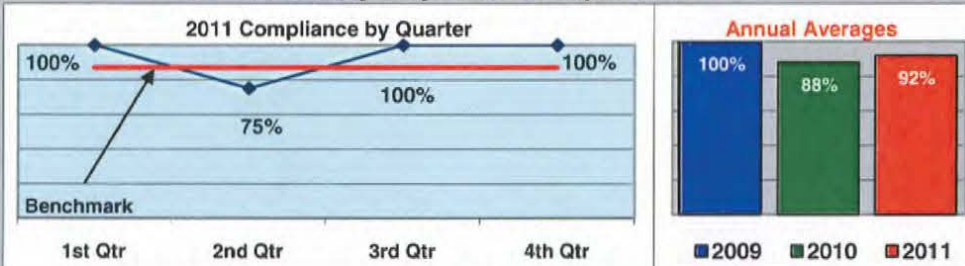
Annual Compliance Report 01/01/2011 -12/31/2011

TRIDENT INSURANCE SERVICES

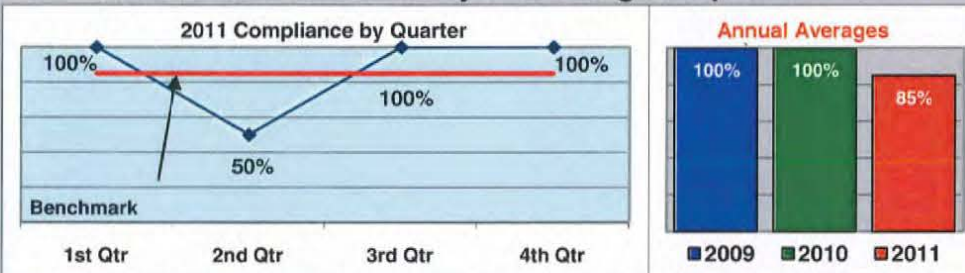
Lost Time First Report Filing Compliance



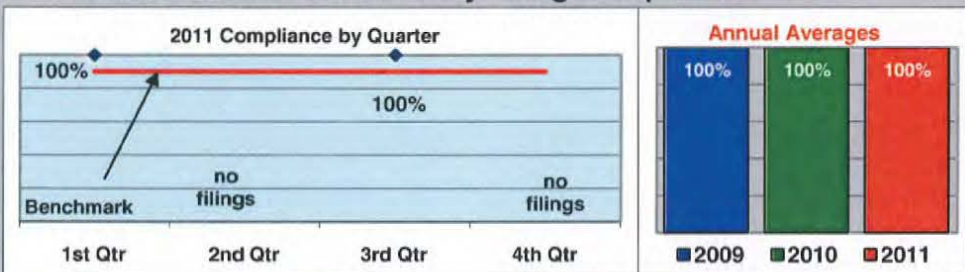
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

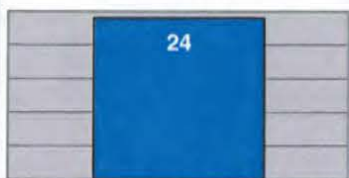
Trident Insurance Services is a third party administrator that administered claims in 2011 for the following insurers:

Argonaut Insurance
Praetorian Insurance

Trident Insurance Services is a High Compliance Performer for 2011. It has met or exceeded each of the Board's performance benchmarks.

Utilization Analysis

Lost Time First Reports Received

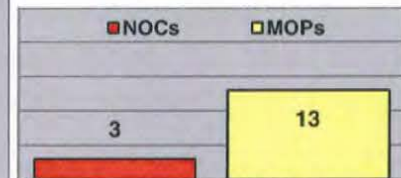


Activity on Lost Time First Reports

□ No Activity Required □ Claims for Compensation



Activity on Claims for Compensation



Percent of Lost Time First Reports Denied (Initial Indemnity NOCs / Lost Time First Reports)

13%

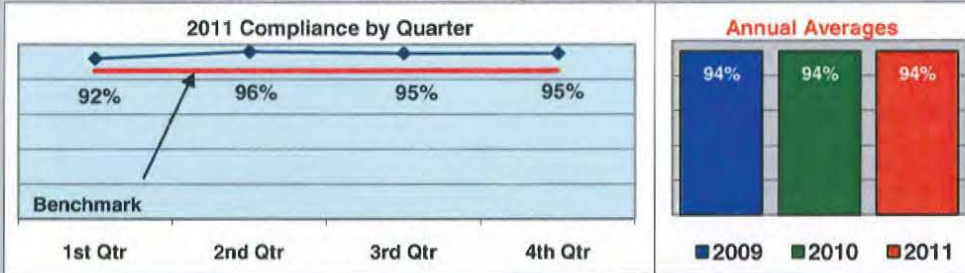
Percent of Claims for Compensation Denied (Initial Indemnity NOCs / Claims for Compensation)

19%

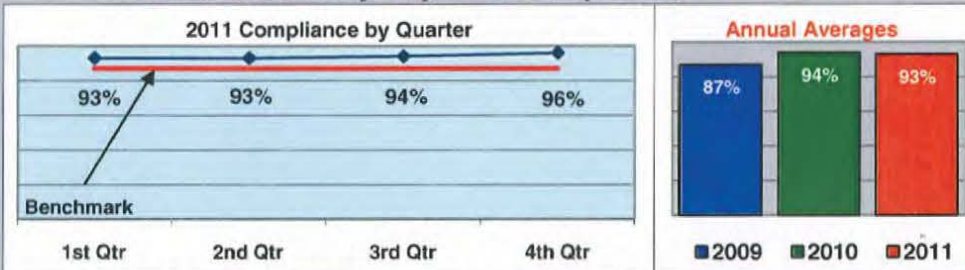
Annual Compliance Report
01/01/2011 -12/31/2011

WILLIS OF NORTHERN NEW ENGLAND

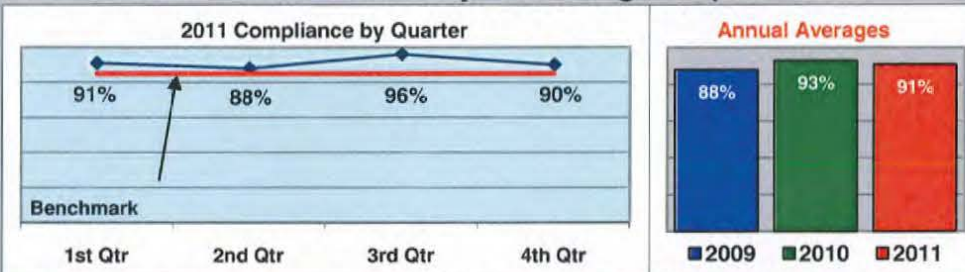
Lost Time First Report Filing Compliance



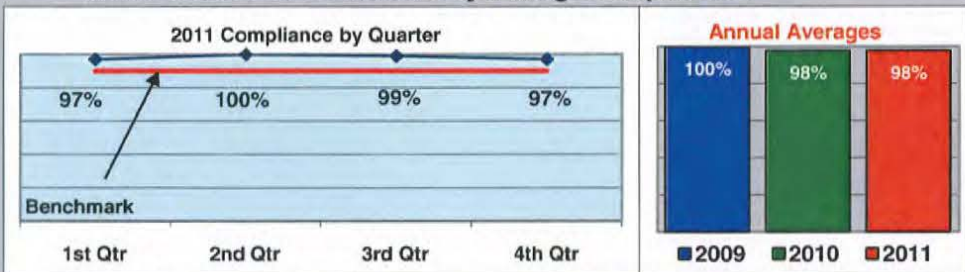
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Willis of Northern New England is a third party administrator that administered claims in 2011 for the following insurers:

Charter Oak Insurance
Old Republic Insurance

and self-insured employers:

Auburn, City of
Central Maine Power Co.
Construction Services Group Trust
Distributors Suppliers Group Trust
Eastern Maine Group
Forest Products Group Trust
Hussey Seating Company
Maine Oil Dealers Association
MaineGeneral Health
ME Chamber of Comm. & Industry
Mfg. of Maine Group Trust
Parker Hannifin Corporation
Pioneer Plastics Corporation
Social Services & Education

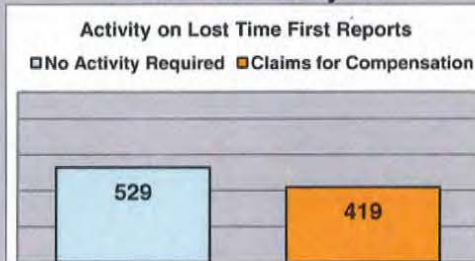
Willis of Northern New England is a High Compliance Performer for 2011. It has met or exceeded each of the Board's performance benchmarks.

Utilization Analysis



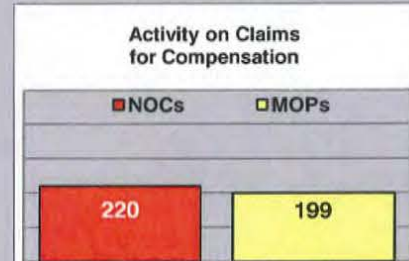
Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

23%



Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

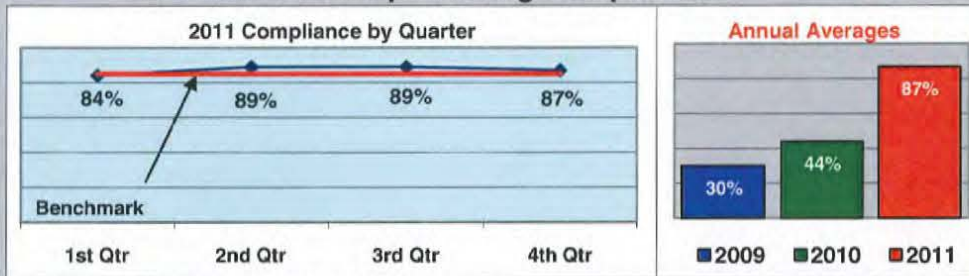
53%



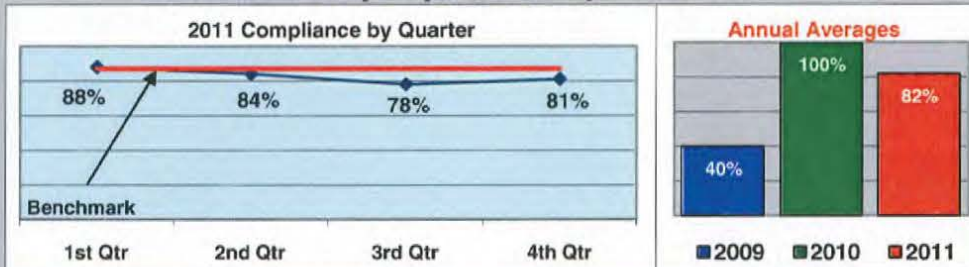
Annual Compliance Report 01/01/2011 -12/31/2011

ZURICH INSURANCE

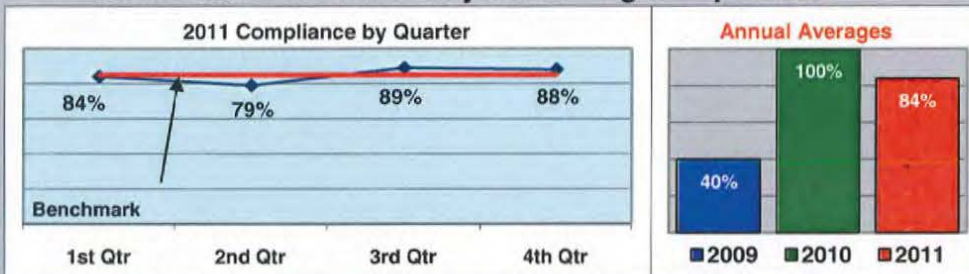
Lost Time First Report Filing Compliance



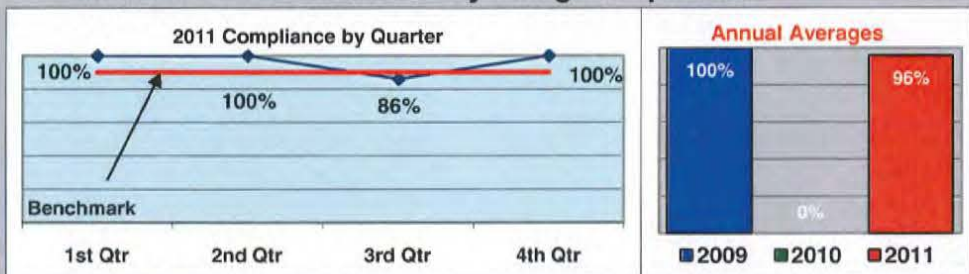
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Zurich Insurance is an insurer that administered its own claims in 2011 and used third parties to administer claims under the following rating companies:

American Guaranty & Liability Co.
American Zurich Insurance
Maryland Casualty Co.
Northern Insurance Co. of NY
Zurich American Insurance
Zurich American Ins. Co. of Illinois

Zurich Insurance used the following third parties in 2011:

Broadspire Services
Cambridge Integrated Services
Chesterfield Services
ESIS
F.A. Richard
Gallagher Bassett Services
Sedgwick Claims Management
Specialty Risk Services

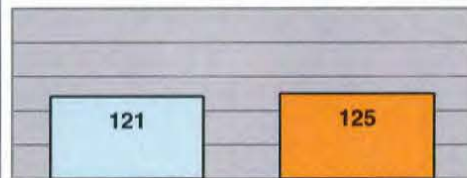
Utilization Analysis

Lost Time First Reports Received

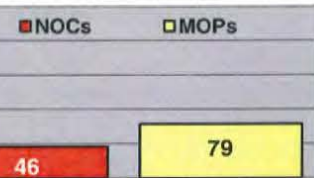


Activity on Lost Time First Reports

□ No Activity Required □ Claims for Compensation



Activity on Claims for Compensation



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

19%

Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

37%

INSURANCE GROUP COMPLIANCE
Lost Time FROI Filings and Initial Indemnity Payments
2011
1/1/2011 - 12/31/2011

		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
CA010	ACADIA INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	265	237	89%	82	80	98%
	ACE INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Total	*	*	*	*	*	*
	ACE TPA Administered Claims						
CA040	BROADSPIRE SERVICES	16	14	88%	1	1	100%
CA060	CAMBRIDGE INTEGRATED SERVICES	3	2	67%	3	2	67%
CA070	CANNON COCHRAN MANAGEMENT SERVICES	6	6	100%	2	2	100%
CA110	CONSTITUTION STATE SERVICES	21	16	76%	10	8	80%
CA160	ESIS	154	91	59%	74	56	76%
CA190	GALLAGHER BASSETT SERVICES	76	64	84%	22	18	82%
CA204	HELMSMAN MANAGEMENT SERVICES	12	11	92%	6	6	100%
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	150	128	85%	38	33	87%
CA315	SPECIALTY RISK SERVICES	10	7	70%	4	1	25%
CA340	YORK RISK SERVICES	1	0	0%	1	0	0%
	TPA Total	449	339	76%	161	127	79%
	ACE Group Total	449	339	76%	161	127	79%
CA018	AMERICAN INTERSTATE INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Total	1	1	100%	No filings	No filings	No filings
	AMTRUST NORTH AMERICA	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Total	3	1	33%	1		100%
CA381	AMTRUST NORTH AMERICA	3	1	33%			
CA342	AMTRUST NORTH AMERICA	10	3	30%	No filings	No filings	No filings
	Total	13	4	31%	1	1	100%
	ARCH INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Total	*	*	*	*	*	*
	ARCH TPA Administered Claims						
CA160	ESIS	3	2	67%	1	1	100%
CA190	GALLAGHER BASSETT SERVICES	26	20	77%	4	2	50%
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	47	41	87%	9	9	100%
CA315	SPECIALTY RISK SERVICES	8	6	75%	2	1	50%
CA168	THE FRANK GATES SERVICE COMPANY	5	3	60%	3	1	33%
	TPA Total	89	72	81%	19	14	74%
	ARCH Group Total	89	72	81%	19	14	74%
CA020	ARGONAUT INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Total	5	5	100%	2	2	100%
	ARGONAUT TPA Administered Claims						
CA240	TRIDENT INSURANCE SERVICES	23	22	96%	12	12	100%
	TPA Total	23	22	96%	12	12	100%
	ARGONAUT Group Total	28	27	96%	14	14	100%
CA032	ARROW MUTUAL LIABILITY	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Total	2	2	100%	No filings	No filings	No filings
CA031	ARROWPOINT	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Total	1	1	100%	No filings	No filings	No filings
CA036	BATH IRON WORKS			Compliance	Payments Made	Timely Payments	Compliance
	Group Total	470	463	99%	57	55	96%
CA038	BERKLEY RISK ADMINISTRATORS			Compliance	Payments Made	Timely Payments	Compliance
	Group Total	2	2	100%	No filings	No filings	No filings
CA040	BROADSPIRE SERVICES			Compliance	Payments Made	Timely Payments	Compliance
	Group Total	108	92	85%	25	24	96%

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		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
	CAMBRIDGE INTEGRATED SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA060	Group Total	5	3	60%	4	2	50%
	CANNON COCHRAN MANAGEMENT SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA070	Group Total	513	429	84%	156	122	78%
	CHARTIS INSURANCE (Formerly AIG)	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA015	Total	168	159	95%	58	52	90%
	CHARTIS TPA Administered Claims						
CA040	BROADSPIRE SERVICES	55	51	93%	8	7	88%
CA060	CAMBRIDGE INTEGRATED SERVICES	*	*	*	*	*	*
CA100	CLAIMS MANAGEMENT (WAL-MART)	218	208	95%	46	45	98%
CA110	CONSTITUTION STATE SERVICES	5	4	80%	4	4	100%
CA160	ESIS	80	51	64%	41	38	93%
CA190	GALLAGHER BASSETT SERVICES	121	106	88%	31	25	81%
CA204	HELMSMAN MANAGEMENT SERVICES	24	18	75%	9	6	67%
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	134	121	90%	42	38	90%
CA315	SPECIALTY RISK SERVICES	1	1	100%	No filings	No filings	No filings
	TPA Total	638	560	88%	181	163	90%
	CHARTIS Group Total	806	719	89%	239	215	90%
	CHESTERFIELD SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA080	Group Total	9	7	78%	3	3	100%
	CHUBB & SON, INC.	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA046	CHUBB & SON, INC.	1	0	0%	1	1	100%
CA090	CHUBB & SON, INC.	16	6	38%	8	5	63%
CA286	CHUBB INSURANCE	1	1	100%	1	1	100%
	Group Total	18	7	39%	10	7	70%
	CHUBB TPA Administered Claims						
CA190	GALLAGHER BASSETT SERVICES	4	3	75%	No filings	No filings	No filings
CA340	YORK RISK SERVICES	1	0	0%	No filings	No filings	No filings
	TPA Total	5	3	60%	No filings	No filings	No filings
	CHUBB Group Total	23	10	43%	10	7	70%
	CHURCH MUTUAL INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA080	Group Total	5	1	20%	1	0	0%
	CIANBRO CORPORATION	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA085	Group Total	7	4	57%	2	2	100%
	CITY OF BANGOR	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA033	Group Total	44	44	100%	34	33	97%
	CLAIMS MANAGEMENT (WAL-MART)	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA100	Group Total	218	208	95%	46	45	98%
	CNA INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA050	Group Total	31	24	77%	11	11	100%
	CONSTITUTION STATE SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA110	Group Total	30	23	77%	14	12	86%
	CONTINENTAL IND CO (formerly Virginia Surety)	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA115	Group Total	10	2	20%	7	5	71%
	COTTINGHAM AND BUTLER CLAIMS SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA117	Group Total	29	17	59%	14	11	79%

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	CRAWFORD US PROPERTY & CASUALTY	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA120	Group Total	2	0	0%	1	1	100%
	CRUM & FORSTER	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA375	Group Total	4	2	50%	3	3	100%
	ESIS	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA160	Group Total	265	159	60%	126	101	80%
	F.A. RICHARD	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA165	Group Total	7	0	0%	No filings	No filings	No filings
	FEDERATED MUTUAL INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA091	Group Total	3	1	33%	1	1	100%
	FIREMANS FUND INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA170	Group Total	2	1	50%	1	0	0%
	FUTURECOMP	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA175	Group Total	277	254	92%	62	59	95%
	GALLAGHER BASSETT SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA190	Group Total	387	311	80%	123	97	79%
	GRAPHIC ARTS MUTUAL INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA191	Group Total	2	2	100%	1	1	100%
	GREAT DIVIDE INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA189	Group Total	2	1	50%	1	1	100%
	GUARD INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA019	AMGUARD INSURANCE COMPANY	48	31	65%	23	23	100%
CA140	EASTGUARD INSURANCE COMPANY	59	47	80%	14	11	79%
CA205	INTERGUARD	*	*	*	*	*	*
CA272	NORGUARD INSURANCE COMPANY	11	6	55%	2	2	100%
	Group Total	118	84	71%	39	36	92%
	HANNAFORD BROTHERS	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA201	Group Total	313	282	90%	75	68	91%
	HANOVER INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA048	CITIZENS INSURANCE CO. OF AMERICA	35	27	77%	12	12	100%
CA202	HANOVER INSURANCE COMPANY	22	19	86%	8	7	88%
CA228	MASSACHUSETTS BAY INS. CO.	51	41	80%	9	7	78%
	Group Total	108	87	81%	29	26	90%

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HARTFORD INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA188	HARTFORD ACCIDENT & INDEMNITY	12	11	92%	2	2	100%
CA185	HARTFORD CASUALTY INS CO.	15	12	80%	8	8	100%
CA203	HARTFORD FINANCIAL	103	88	85%	41	35	85%
CA186	HARTFORD INSURANCE OF THE MIDWEST	36	32	89%	10	10	100%
CA187	HARTFORD UNDERWRITERS INSURANCE	8	6	75%	2	2	100%
CA288	PROPERTY & CASUALTY INSURANCE COMPANY	1	1	100%	No filings	No filings	No filings
CA296	SENTINEL INSURANCE CO.	9	8	89%	2	2	100%
CA319	TRUMBULL INSURANCE CO.	2	2	100%	2	2	100%
CA321	TWIN CITY FIRE INSURANCE CO.	13	9	69%	4	3	75%
	Total	199	169	85%	71	64	90%
HARTFORD TPA Administered Claims							
CA040	BROADSPIRE SERVICES	13	7	54%	3	3	100%
CA070	CANNON COCHRAN MANAGEMENT SERVICES	2	1	50%	No filings	No filings	No filings
CA165	F.A. RICHARD	6	0	0%	No filings	No filings	No filings
CA190	GALLAGHER BASSETT SERVICES	20	12	60%	7	6	86%
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	20	12	60%	7	5	71%
CA315	SPECIALTY RISK SERVICES	18	15	83%	6	4	67%
	TPA Total	79	47	59%	23	18	78%
	HARTFORD Group Total	278	216	78%	94	82	87%
HELMSMAN MANAGEMENT SERVICES		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA204	Group Total	38	31	82%	16	13	81%
LIBERTY MUTUAL INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA380	EMPLOYERS INSURANCE OF WAUSAU	130	108	83%	46	38	83%
CA210	LIBERTY MUTUAL INSURANCE COMPANY	388	336	87%	157	142	90%
	Group Total	518	444	86%	203	180	89%
MACY'S CORPORATE SERVICES		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA213	Group Total	8	2	25%	5	3	60%
MAINE AUTOMOBILE DEALERS ASSOCIATION		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA220	Group Total	119	109	92%	44	39	89%
MAINE EMPLOYERS' MUTUAL INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA260	Group Total	3966	3430	86%	1204	1116	93%
MAINE HEALTH CARE ASSOCIATION		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA234	Group Total	152	134	88%	20	18	90%
MAINE MOTOR TRANSPORT ASSOCIATION		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA230	Group Total	177	161	91%	41	39	95%
MAINE MUNICIPAL ASSOCIATION		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA225	Group Total	844	785	93%	242	203	84%
MAINE SCHOOL MANAGEMENT ASSOCIATION		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA250	Group Total	316	292	92%	83	75	90%
MEADOWBROOK		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA255	Group Total	22	17	77%	12	10	83%
NATIONAL INTERSTATE INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA267	Group Total	4	4	100%	4	4	100%
NATIONWIDE INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA289	NATIONAL CASUALTY COMPANY	2	0	0%	No filings	No filings	No filings
CA291	NATIONWIDE AGRIBUSINESS INSURANCE	1	0	0%	No filings	No filings	No filings
	Group Total	3	0	0%	No filings	No filings	No filings

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		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
CA265	NGM INSURANCE Group Total	13	6	46%	6	5	83%
	OLD REPUBLIC INSURANCE Total	*	*	*	*	*	*
	OLD REPUBLIC TPA Administered Claims						
CA038	BERKLEY RISK ADMINISTRATORS	2	2	100%	No filings	No filings	No filings
CA040	BROADSPIRE SERVICES	1	0	0%	1	1	100%
CA070	CANNON COCHRAN MANAGEMENT SERVICES	10	3	30%	6	4	67%
CA110	CONSTITUTION STATE SERVICES	1	0	0%	No filings	No filings	No filings
CA160	ESIS	2	1	50%	1	1	100%
CA190	GALLAGHER BASSETT SERVICES	12	6	50%	6	5	83%
CA280	RYDER SERVICES	6	3	50%	3	0	0%
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	31	26	84%	13	13	100%
CA382	WILLIS OF NORTHERN NEW ENGLAND	1	0	0%	1	1	100%
	TPA Total	66	41	62%	31	25	81%
	OLD REPUBLIC Group Total	66	41	62%	31	25	81%
CA274	PATRIOT INSURANCE Group Total	7	6	86%	2	2	100%
	PEERLESS INSURANCE Total						
CA162	EXCELSIOR INSURANCE CO.	32	24	75%	20	18	90%
CA309	NETHERLANDS INSURANCE COMPANY	111	86	77%	32	25	78%
CA283	PEERLESS INDEMNITY CO.	9	8	89%	1	0	0%
CA275	PEERLESS INSURANCE CO.	229	182	79%	67	59	88%
	Group Total	381	300	79%	120	102	85%
	PRAETORIAN INSURANCE Total	*	*	*	*	*	*
	PRAETORIAN TPA Administered claims						
CA168	THE FRANK GATES SERVICE COMPANY	1	0	0%	No filings	No filings	No filings
CA240	TRIDENT INSURANCE SERVICES	1	0	0%	1	0	0%
	TPA Total	2	0	0%	1	0	0%
	PRAETORIAN Group Total	2	0	0%	1	0	0%
CA277	PROTECTIVE INSURANCE Group Total	7	2	29%	4	2	50%
CA282	PUBLIC SERVICE MUTUAL Group Total	1	0	0%	1	1	100%
CA280	RISK ENTERPRISE MANAGEMENT Group Total	57	49	86%	21	14	67%
CA280	RYDER SERVICES Group Total	6	3	50%	3	0	0%
	SAFETY NATIONAL INSURANCE Total	*	*	*	*	*	*
	SAFETY NATIONAL TPA Administered claims						
CA165	F.A. RICHARD	1	0	0%	No filings	No filings	No filings
CA190	GALLAGHER BASSETT SERVICES	10	9	90%	1	1	100%
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	3	3	100%	No filings	No filings	No filings
CA315	SPECIALTY RISK SERVICES	2	0	0%	1	0	0%
	TPA Total	16	12	75%	2	1	50%
	SAFETY NATIONAL Group Total	16	12	75%	2	1	50%

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	SEDGWICK CLAIMS MANAGEMENT SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	506	434	86%	151	136	90%
CA060	SEDGWICK (formerly CAMBRIDGE)	1	1	100%	1	1	100%
CA315	SEDGWICK (formerly SPECIALTY RISK SERVICES)	12	7	58%	4	1	25%
	Group Total	519	442	85%	156	138	88%
	SENTRY INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA305	Group Total	22	16	73%	13	9	69%
	SPARTA INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Total	*	*	*	*	*	*
	SPARTA TPA Administered claims						
CA060	COTTINGHAM AND BUTLER CLAIMS SERVICES	29	17	59%	14	11	79%
CA190	GALLAGHER BASSETT SERVICES	4	4	100%	2	1	50%
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	1	0	0%	No filings	No filings	No filings
	TPA Total	34	21	62%	16	12	75%
	SPARTA Group Total	34	21	62%	16	12	75%
	SPECIALTY RISK SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA315	Group Total	69	59	86%	25	21	84%
	STATE OF MAINE WORKERS' COMPENSATION TRUST	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA307	Group Total	596	566	95%	123	118	96%
	SYNERNET	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA320	Group Total	581	548	94%	145	134	92%
	THE FRANK GATES SERVICE COMPANY	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA168	Group Total	8	4	50%	3	1	33%
	TOWER INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA356	Group Total	1	0	0%	No filings	No filings	No filings
	TRAVELERS INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA072	CHARTER OAK FIRE INS. CO.	155	134	86%	41	36	88%
CA164	FARMINGTON CASUALTY COMPANY	5	4	80%	1	0	0%
CA306	STANDARD FIRE INS. CO.	74	61	82%	28	22	79%
CA284	THE PHOENIX INSURANCE CO.	2	2	100%	No filings	No filings	No filings
CA347	TRAVELERS CASUALTY & SURETY COMPANY	14	12	86%	3	3	100%
CA348	TRAVELERS CASUALTY INSURANCE CO. OF AMERICA	48	31	65%	19	16	84%
CA349	TRAVELERS COMMERCIAL CASUALTY	1	1	100%	1	1	100%
CA343	TRAVELERS INDEMNITY CO.	1	1	100%	No filings	No filings	No filings
CA346	TRAVELERS INDEMNITY CO. OF AMERICA	4	4	100%	2	2	100%
CA345	TRAVELERS PROPERTY CASUALTY COMPANY	8	6	75%	7	5	71%
	Total	312	256	82%	102	85	83%
	TRAVELERS TPA Administered Claims						
CA040	BROADSPIRE SERVICES	15	15	100%	8	8	100%
CA190	GALLAGHER BASSETT SERVICES	5	2	40%	2	2	100%
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	21	17	81%	5	5	100%
CA315	SPECIALTY RISK SERVICES	1	1	100%	No filings	No filings	No filings
CA168	THE FRANK GATES SERVICE COMPANY	2	1	50%	No filings	No filings	No filings
CA382	WILLIS OF NORTHERN NEW ENGLAND	1	1	100%	No filings	No filings	No filings
	TPA Total	45	37	82%	15	15	100%
	TRAVELERS Group Total	357	293	82%	117	100	85%
	TRIDENT INSURANCE SERVICES (Formerly MASSAMON)	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA240	Group Total	24	22	92%	13	12	92%
	VANLINER INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA379	Group Total	1	0	0%	1	0	0%

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WILLIS OF NORTHERN NEW ENGLAND		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA001	HRH CLAIMS MANAGEMENT	38	37	97%	8	8	100%
CA360	UNDERWRITERS SAFETY & CLAIMS	1	0	0%	1	1	100%
CA382	WILLIS OF NORTHERN NEW ENGLAND	909	852	94%	190	177	93%
	Group Total	948	889	94%	199	186	93%
XL SPECIALTY INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA384	Total	*	*	*	*	*	*
	XL TPA Administered Claims						
CA190	GALLAGHER BASSETT SERVICES	4	4	100%	2	2	100%
	TPA Total	4	4	100%	2	2	100%
	XL Group Total	4	4	100%	2	2	100%
YORK RISK SERVICES		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA340	Group Total	2	0	0%	1	0	0%
ZURICH INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA021	AMERICAN GUARANTEE & LIABILITY	1	1	100%	No filings	No filings	No filings
CA022	AMERICAN ZURICH	59	57	97%	14	12	86%
CA227	MARYLAND CASUALTY COMPANY	2	2	100%	No filings	No filings	No filings
CA259	NORTHERN INSURANCE CO. OF NEW YORK	11	8	73%	2	2	100%
CA400	ZURICH AMERICAN INSURANCE CO.	29	26	90%	6	4	67%
	Total	102	94	92%	22	18	82%
	ZURICH TPA Administered Claims						
CA040	BROADSPIRE SERVICES	2	1	50%	1	1	100%
CA060	CAMBRIDGE INTEGRATED SERVICES	1	1	100%	1	1	100%
CA080	CHESTERFIELD SERVICES	9	7	78%	3	3	100%
CA160	ESIS	9	7	78%	2	2	100%
CA190	GALLAGHER BASSETT SERVICES	70	55	79%	35	25	71%
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	48	46	96%	15	15	100%
CA315	SPECIALTY RISK SERVICES	5	3	60%	No filings	No filings	No filings
	TPA Total	144	120	83%	57	47	82%
	ZURICH Group Total	246	214	87%	79	65	82%

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		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
CA010	ACADIA INSURANCE Group Total	82	82	100%	39	38	97%
	ACE INSURANCE Total	*	*	*	*	*	*
	ACE TPA Administered Claims						
CA040	BROADSPIRE SERVICES	1	1	100%	2	2	100%
CA060	CAMBRIDGE INTEGRATED SERVICES	3	2	67%	No filings	No filings	No filings
CA070	CANNON COCHRAN MANAGEMENT SERVICES	2	1	50%	5	5	100%
CA110	CONSTITUTION STATE SERVICES	10	6	60%	1	1	100%
CA160	ESIS	74	64	86%	21	20	95%
CA190	GALLAGHER BASSETT SERVICES	22	20	91%	21	19	90%
CA204	HELMSMAN MANAGEMENT SERVICES	6	6	100%	3	3	100%
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	38	34	89%	37	36	97%
CA315	SPECIALTY RISK SERVICES	4	1	25%	1	1	100%
CA340	YORK RISK SERVICES	1	0	0%	No filings	No filings	No filings
	TPA Total	161	135	84%	91	87	96%
	ACE Group Total	161	135	84%	91	87	96%
CA018	AMERICAN INTERSTATE INSURANCE Group Total	No filings	No filings	No filings	No filings	No filings	No filings
	AMTRUST NORTH AMERICA Total						
CA381	AMTRUST NORTH AMERICA	1	0	0%	1	1	100%
CA342	AMTRUST NORTH AMERICA	No filings	No filings	No filings	1	1	100%
	Group Total	1	0	0%	2	2	100%
	ARCH INSURANCE Total	*	*	*	*	*	*
	ARCH TPA Administered Claims						
CA160	ESIS	1	1	100%	No filings	No filings	No filings
CA190	GALLAGHER BASSETT SERVICES	4	2	50%	8	7	88%
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	9	9	100%	7	7	100%
CA315	SPECIALTY RISK SERVICES	2	1	50%	No filings	No filings	No filings
CA168	THE FRANK GATES SERVICE COMPANY	3	1	33%	No filings	No filings	No filings
	TPA Total	19	14	74%	15	14	93%
	ARCH Group Total	19	14	74%	15	14	93%
CA020	ARGONAUT INSURANCE Total	2	2	100%	1	1	100%
	ARGONAUT TPA Administered Claims						
CA240	TRIDENT INSURANCE SERVICES	12	11	92%	3	3	100%
	TPA Total	12	11	92%	3	3	100%
	ARGONAUT Group Total	14	13	93%	4	4	100%
CA32	ARROW MUTUAL LIABILITY Group Total	No filings	No filing	No filings	No filings	No filings	No filings
CA031	ARROWPOINT Group Total	No filings	No filing	No filings	No filings	No filings	No filings
CA036	BATH IRON WORKS Group Total	57	55	96%	45	44	98%
CA038	BERKLEY RISK ADMINISTRATORS Group Total	No filings	No filings	No filings	No filings	No filings	No filings
CA040	BROADSPIRE SERVICES Group Total	25	23	92%	20	20	100%

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		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
CA060	CAMBRIDGE INTEGRATED SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	4	2	50%	No filings	No filings	No filings
CA070	CANNON COCHRAN MANAGEMENT SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	156	115	74%	117	104	89%
CA015	CHARTIS INSURANCE (Formerly AIG)	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Total	58	50	86%	33	32	97%
	CHARTIS TPA Administered Claims						
CA040	BROADSPIRE SERVICES	8	7	88%	11	11	100%
CA060	CAMBRIDGE INTEGRATED SERVICES	*	*	*	*	*	*
CA100	CLAIMS MANAGEMENT (WAL-MART)	46	45	98%	44	41	93%
CA110	CONSTITUTION STATE SERVICES	4	3	75%	No filings	No filings	No filings
CA160	ESIS	41	39	95%	11	10	91%
CA190	GALLAGHER BASSETT SERVICES	31	25	81%	27	26	96%
CA204	HELMSMAN MANAGEMENT SERVICES	9	7	78%	6	6	100%
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	42	39	93%	22	19	86%
CA315	SPECIALTY RISK SERVICES	No filings	No filings	No filings	No filings	No filings	No filings
	TPA Total	181	165	91%	121	113	93%
	CHARTIS Group Total	239	215	90%	154	145	94%
CA080	CHESTERFIELD SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	3	3	100%	No filings	No filings	No filings
CA046	CHUBB INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA090	CHUBB & SON, INC.	1	0	0%	No filings	No filings	No filings
CA286	CHUBB INSURANCE	8	3	38%	1	1	100%
	Group Total	10	3	30%	No filings	No filings	No filings
	CHUBB TPA Administered Claims				1	1	100%
CA190	GALLAGHER BASSETT SERVICES	No filings	No filings	No filings	1	1	100%
CA340	YORK RISK SERVICES	No filings	No filings	No filings	1	0	0%
	TPA Total	No filings	No filings	No filings	2	1	50%
	CHUBB Group Total	10	3	30%	3	2	67%
CA084	CHURCH MUTUAL INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	1	1	100%	1	0	0%
CA085	CIANBRO CORPORATION	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	2	1	50%	3	3	100%
CA033	CITY OF BANGOR	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	34	34	100%	5	5	100%
CA100	CLAIMS MANAGEMENT (WAL-MART)	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	46	45	98%	44	41	93%
CA050	CNA INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	11	11	100%	4	2	50%
CA110	CONSTITUTION STATE SERVICE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	14	9	64%	1	1	100%
CA375	CONTINENTAL IND CO (formerly Virginia Surety)	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	7	4	57%	No filings	No filings	No filings
CA117	COTTINGHAM AND BUTLER CLAIMS SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	14	11	79%	5	5	100%

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	CRAWFORD US PROPERTY & CASUALTY	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA120	Group Total	1	1	100%	No filings	No filings	No filings
	CRUM & FORSTER	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA375	Group Total	3	2	67%	No filings	No filings	No filings
	ESIS	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA160	Group Total	126	111	88%	39	37	95%
	F.A. RICHARD	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA165	Group Total	No filings	No filings	No filings	1	0	0%
	FEDERATED MUTUAL INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA091	Group Total	1	1	100%	1	1	100%
	FIREMANS FUND INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA170	Group Total	1	0	0%	1	0	0%
	FUTURECOMP	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA175	Group Total	62	58	94%	30	27	90%
	GALLAGHER BASSETT SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA190	Group Total	123	100	81%	80	73	91%
	GRAPHIC ARTS MUTUAL INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA191	Group Total	1	1	100%	No filings	No filings	No filings
	GREAT DIVIDE INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA189	Group Total	1	1	100%	1	0	0%
	GUARD INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA019	AMGUARD INSURANCE COMPANY	23	20	87%	5	3	60%
CA140	EASTGUARD INSURANCE COMPANY	14	10	71%	3	2	67%
CA205	INTERGUARD, LTD.	*	*	*	*	*	*
CA272	NORGUARD INSURANCE COMPANY	2	2	100%	4	2	50%
	Group Total	39	32	82%	12	7	58%
	HANNAFORD BROTHERS	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA201	Group Total	75	68	91%	46	46	100%
	HANOVER INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA048	CITIZENS INSURANCE CO. OF AMERICA	12	12	100%	4	4	100%
CA202	HANOVER INSURANCE COMPANY	8	6	75%	4	4	100%
CA228	MASSACHUSETTS BAY INS. CO.	9	9	100%	8	8	100%
	Group Total	29	27	93%	16	16	100%

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		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
	HARTFORD INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA188	HARTFORD ACCIDENT & INDEMNITY	2	2	100%	1	1	100%
CA185	HARTFORD CASUALTY INS CO.	8	8	100%	No filings	No filings	No filings
CA203	HARTFORD FINANCIAL	41	36	88%	11	11	100%
CA186	HARTFORD INSURANCE OF THE MIDWEST	10	10	100%	7	7	100%
CA187	HARTFORD UNDERWRITERS INSURANCE	2	2	100%	3	2	67%
CA288	PROPERTY & CASUALTY INSURANCE COMPANY	No filings	No filings	No filings	1	1	100%
CA296	SENTINEL INSURANCE CO.	2	2	100%	2	2	100%
CA319	TRUMBULL INSURANCE CO.	2	2	100%	No filings	No filings	No filings
CA321	TWIN CITY FIRE INSURANCE CO.	4	3	75%	2	2	100%
	Total	71	65	92%	27	26	96%
	HARTFORD TPA Administered Claims						
CA040	BROADSPIRE SERVICES	3	3	100%	4	4	100%
CA070	CANNON COCHRAN MANAGEMENT SERVICES	No filings	No filings	No filings	No filings	No filings	No filings
CA165	F.A. RICHARD	No filings	No filings	No filings	No filings	No filings	No filings
CA190	GALLAGHER BASSETT SERVICES	7	6	86%	4	3	75%
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	7	6	86%	3	3	100%
CA315	SPECIALTY RISK SERVICES	6	4	67%	4	3	75%
	TPA Total	23	19	83%	15	13	87%
	HARTFORD Group Total	94	84	89%	42	39	93%
	HELMSMAN MANAGEMENT SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA204	Group Total	16	14	88%	10	10	100%
	LIBERTY MUTUAL INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA380	EMPLOYERS INSURANCE OF WAUSAU	46	38	83%	32	30	94%
CA210	LIBERTY MUTUAL INSURANCE COMPANY	157	142	90%	85	84	99%
	Group Total	203	180	89%	117	114	97%
	MACY'S CORPORATE SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA213	Group Total	5	5	100%	No filings	No filings	No filings
	MAINE AUTOMOBILE DEALERS ASSOCIATION	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA220	Group Total	44	42	95%	12	12	100%
	MAINE EMPLOYERS' MUTUAL INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA260	Group Total	1204	1106	92%	687	662	96%
	MAINE HEALTH CARE ASSOCIATION	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA234	Group Total	20	20	100%	33	31	94%
	MAINE MOTOR TRANSPORT ASSOCIATION	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA230	Group Total	41	40	98%	33	32	97%
	MAINE MUNICIPAL ASSOCIATION	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA225	Group Total	242	211	87%	172	163	95%
	MAINE SCHOOL MANAGEMENT ASSOCIATION	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA250	Group Total	83	80	96%	53	52	98%
	MEADOWBROOK	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA255	Group Total	12	7	58%	2	1	50%
	NATIONAL INTERSTATE INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA267	Group Total	4	4	100%	No filings	No filings	No filings
	NATIONWIDE GROUP	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA289	NATIONWIDE CASUALTY COMPANY	No filings	No filings	No filings	No filings	No filings	No filings
CA291	NATIONWIDE AGRIBUSINESS INSURANCE	No filings	No filings	No filings	No filings	No filings	No filings
	Group Total	No filings	No filings	No filings	No filings	No filings	No filings

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		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
CA265	NGM INSURANCE Group Total	6	5	83%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
	OLD REPUBLIC INSURANCE Total	*	*	*	NOCs Filed *	Timely NOCs *	Compliance *
	OLD REPUBLIC TPA Administered Claims						
CA038	BERKLEY RISK ADMINISTRATORS	No filings	No filings	No filings	No filings	No filings	No filings
CA040	BROADSPIRE SERVICES	1	1	100%	No filings	No filings	No filings
CA070	CANNON COCHRAN MANAGEMENT SERVICES	6	3	50%	2	1	50%
CA110	CONSTITUTION STATE SERVICES	No filings	No filings	No filings	No filings	No filings	No filings
CA160	ESIS	1	1	100%	No filings	No filings	No filings
CA190	GALLAGHER BASSETT SERVICES	6	5	83%	2	2	100%
CA280	RYDER SERVICES	3	0	0%	1	0	0%
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	13	12	92%	12	11	92%
CA382	WILLIS OF NORTHERN NEW ENGLAND	1	1	100%	No filings	No filings	No filings
	TPA Total	31	23	74%	17	14	82%
	OLD REPUBLIC Group Total	31	23	74%	17	14	82%
CA274	PATRIOT INSURANCE Group Total	2	2	100%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
	PEERLESS INSURANCE Total				NOCs Filed *	Timely NOCs *	Compliance *
	PEERLESS TPA Administered claims						
CA162	EXCELSIOR INSURANCE CO.	20	17	85%	3	3	100%
CA309	NETHERLANDS INSURANCE COMPANY	32	27	84%	10	9	90%
CA283	PEERLESS INDEMNITY CO.	1	0	0%	No filings	No filings	No filings
CA275	PEERLESS INSURANCE CO.	67	58	87%	29	28	97%
	Group Total	120	102	85%	42	40	95%
	PRAETORIAN INSURANCE Total	*	*	*	NOCs Filed *	Timely NOCs *	Compliance *
	PRAETORIAN TPA Administered claims						
CA168	THE FRANK GATES SERVICE COMPANY	No filings	No filings	No filings	1	0	0%
CA240	TRIDENT INSURANCE SERVICES	1	0	0%	No filings	No filings	No filings
	TPA Total	1	0	0%	1	0	0%
	PRAETORIAN Group Total	1	0	0%	1	0	0%
CA277	PROTECTIVE INSURANCE Group Total	4	0	0%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
CA282	PUBLIC SERVICE MUTUAL Group Total	1	0	0%	NOCs Filed 1	Timely NOCs 0	Compliance 0%
CA280	RISK ENTERPRISE MANAGEMENT Group Total	21	10	48%	NOCs Filed 8	Timely NOCs 6	Compliance 75%
CA280	RYDER SERVICES Group Total	3	0	0%	NOCs Filed 1	Timely NOCs 0	Compliance 0%
	SAFETY NATIONAL INSURANCE Total	*	*	*	NOCs Filed *	Timely NOCs *	Compliance *
	SAFETY NATIONAL TPA Administered claims						
CA165	F.A. RICHARD	No filings	No filings	No filings	1	0	0%
CA190	GALLAGHER BASSETT SERVICES	1	1	100%	1	0	0%
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	No filings	No filings	No filings	2	2	100%
CA315	SPECIALTY RISK SERVICES	1	0	0%	No filings	No filings	No filings
	TPA Total	2	1	50%	4	2	50%
	SAFETY NATIONAL Group Total	2	1	50%	4	2	50%

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	SEDGWICK CLAIMS MANAGEMENT SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	151	136	90%	124	116	94%
CA060	SEDGWICK (formerly CAMBRIDGE INTEG. SERVICES)	1	1	100%	No filings	No filings	No filings
CA315	SEDGWICK (formerly SPECIALTY RISK SERVICES)	4	1	25%	3	2	67%
	Group Total	156	138	88%	127	118	93%
	SENTRY INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA305	Group Total	13	4	31%	2	2	100%
	SPARTA INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Total	*	*	*	*	*	*
	SPARTA TPA Administered claims						
CA060	COTTINGHAM AND BUTLER CLAIMS SERVICES	14	11	79%	5	5	100%
CA190	GALLAGHER BASSETT SERVICES	2	1	50%	1	1	100%
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	No filings	No filings	No filings	1	1	100%
	TPA Total	16	12	75%	7	7	100%
	SPARTA Group Total	16	12	75%	7	7	100%
	SPECIALTY RISK SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA315	Group Total	25	19	76%	14	12	86%
	STATE OF MAINE WORKERS' COMPENSATION TRUST	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA307	Group Total	123	117	95%	149	145	97%
	SYNERNET	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA320	Group Total	145	137	94%	124	118	95%
	THE FRANK GATES SERVICE COMPANY	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA168	Group Total	3	1	33%	1	0	0%
	TOWER INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA356	Group Total	No filings	No filings	No filings	No filings	No filings	No filings
	TRAVELERS INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA072	CHARTER OAK FIRE INS. CO.	41	36	88%	36	32	89%
CA164	FARMINGTON CASUALTY COMPANY	1	0	0%	No filings	No filings	No filings
CA306	STANDARD FIRE INS. CO.	28	22	79%	8	8	100%
CA284	THE PHOENIX INSURANCE CO.	No filings	No filings	No filings	No filings	No filings	No filings
CA347	TRAVELERS CASUALTY & SURETY COMPANY	3	3	100%	1	1	100%
CA348	TRAVELERS CASUALTY INSURANCE CO. OF AMERICA	19	14	74%	4	4	100%
CA349	TRAVELERS COMMERCIAL CASUALTY	1	1	100%	No filings	No filings	No filings
CA343	TRAVELERS INDEMNITY COMPANY	No filings	No filings	No filings	1	1	100%
CA346	TRAVELERS INDEMNITY CO OF AMERICA	2	2	100%	No filings	No filings	No filings
CA345	TRAVELERS PROPERTY CASUALTY COMPANY	7	5	71%	No filings	No filings	No filings
	Total	102	83	81%	50	46	92%
	TRAVELERS TPA Administered Claims						
CA040	BROADSPIRE SERVICES	8	8	100%	2	2	100%
CA190	GALLAGHER BASSETT SERVICES	2	1	50%	1	0	0%
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	5	4	80%	12	11	92%
CA315	SPECIALTY RISK SERVICES	No filings	No filings	No filings	No filings	No filings	No filings
CA168	THE FRANK GATES SERVICE COMPANY	No filings	No filings	No filings	No filings	No filings	No filings
CA382	WILLIS OF NORTHERN NEW ENGLAND	No filings	No filings	No filings	1	1	100%
	TPA Total	15	13	87%	16	14	88%
	TRAVELERS Group Total	117	96	82%	66	60	91%
	TRIDENT INSURANCE SERVICES (Formerly MASSAMON)	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA240	Group Total	13	11	85%	3	3	100%
	VANLINER INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA379	Group Total	1	0	0%	No filings	No filings	No filings

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		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
WILLIS OF NORTHERN NEW ENGLAND		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA001	HRH CLAIMS MANAGEMENT	8	6	75%	7	7	100%
CA360	UNDERWRITERS SAFETY & CLAIMS	1	1	100%	No filings	No filings	No filings
CA382	WILLIS OF NORTHERN NEW ENGLAND	190	174	92%	213	209	98%
	Group Total	199	181	91%	220	216	98%
XL SPECIALTY INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA384	Total	*	*	*	*	*	*
	XL TPA Administered Claims						
CA180	GAB ROBINS	*	*	*	*	*	*
CA190	GALLAGHER BASSETT SERVICES	2	2	100%	1	1	100%
	TPA Total	2	2	100%	1	1	100%
	XL Group Total	2	2	100%	1	1	100%
YORK RISK SERVICES		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA340	Group Total	1	0	0%	1	0	0%
ZURICH INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA021	AMERICAN GUARANTEE & LIABILITY	No filings	No filings	No filings	No filings	No filings	No filings
CA022	AMERICAN ZURICH	14	14	100%	14	14	100%
CA227	MARYLAND CASUALTY COMPANY	No filings	No filings	No filings	No filings	No filings	No filings
CA259	NORTHERN INSURANCE CO. OF NEW YORK	2	1	50%	2	2	100%
CA400	ZURICH AMERICAN INSURANCE CO.	6	5	83%	10	9	90%
	Total	22	20	91%	26	25	96%
	ZURICH TPA Administered Claims						
CA040	BROADSPIRE SERVICES	1	0	0%	No filings	No filings	No filings
CA060	CAMBRIDGE INTEGRATED SERVICES	1	1	100%	No filings	No filings	No filings
CA080	CHESTERFIELD SERVICES	3	3	100%	No filings	No filings	No filings
CA160	ESIS	2	2	100%	1	1	100%
CA190	GALLAGHER BASSETT SERVICES	35	25	71%	5	5	100%
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	15	15	100%	14	13	93%
CA315	SPECIALTY RISK SERVICES	No filings	No filings	No filings	No filings	No filings	No filings
	TPA Total	57	46	81%	20	19	95%
	ZURICH Group Total	79	66	84%	46	44	96%

IN-STATE GROUP COMPLIANCE
Lost Time FROI Filings and Initial Indemnity Payments
2011
1/1/2011 -12/31/2011

		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
	ACADIA INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	265	237	89%	82	80	98%
	ARROW MUTUAL LIABILITY	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	2	2	100%	No filings	No filings	No filings
	BATH IRON WORKS	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	470	463	99%	57	55	96%
	BROADSPIRE SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	108	92	85%	25	24	96%
	CANNON COCHRAN MANAGEMENT SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	513	429	84%	156	122	78%
	CIANBRO CORPORATION	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	7	4	57%	2	2	100%
	CITY OF BANGOR	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	44	44	100%	34	33	97%
	CRAWFORD US PROPERTY & CASUALTY	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	2	0	0%	1	1	100%
	FUTURECOMP	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	277	254	92%	62	59	95%
	HANNAFORD BROTHERS	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	313	282	90%	75	68	91%
	MAINE AUTOMOBILE DEALERS ASSOCIATION	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	119	109	92%	44	39	89%
	MAINE EMPLOYERS' MUTUAL INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	3966	3430	86%	1204	1116	93%
	MAINE HEALTH CARE ASSOCIATION	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	152	134	88%	20	18	90%
	MAINE MOTOR TRANSPORT ASSOCIATION	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	177	161	91%	41	39	95%
	MAINE MUNICIPAL ASSOCIATION	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	844	785	93%	242	203	84%
	MAINE SCHOOL MANAGEMENT ASSOCIATION	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	316	292	92%	83	75	90%
	PATRIOT INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	7	6	86%	2	2	100%
	SEDGWICK CLAIMS MANAGEMENT SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	519	442	85%	156	138	88%
	STATE OF MAINE WORKERS' COMPENSATION TRUST	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	596	566	95%	123	118	96%

IN-STATE GROUP COMPLIANCE
Lost Time FROI Filings and Initial Indemnity Payments
2011
1/1/2011 -12/31/2011

		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
	SYNERNET	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	581	548	94%	145	134	92%
	VANLINER INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	1	0	0%	1	0	0%
	WILLIS OF NORTHERN NEW ENGLAND	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	948	889	94%	199	186	93%
	TOTAL IN-STATE	10227	9169	90%	2754	2512	91%

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IN-STATE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
2011
1/1/2011 - 12/31/2011

		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
	ACADIA INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	82	82	100%	39	38	97%
	ARROW MUTUAL LIABILITY	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	No filings	No filing	No filings	No filings	No filings	No filings
	BATH IRON WORKS	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	57	55	96%	45	44	98%
	BROADSPIRE SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	25	23	92%	20	20	100%
	CANNON COCHRAN MANAGEMENT SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	156	115	74%	117	104	89%
	CIANBRO CORPORATION	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	2	1	50%	3	3	100%
	CITY OF BANGOR	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	34	34	100%	5	5	100%
	CRAWFORD US PROPERTY & CASUALTY	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	1	1	100%	No filings	No filings	No filings
	FUTURECOMP	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	62	58	94%	30	27	90%
	HANNAFORD BROTHERS	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	75	68	91%	46	46	100%
	MAINE AUTOMOBILE DEALERS ASSOCIATION	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	44	42	95%	12	12	100%
	MAINE EMPLOYERS' MUTUAL INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	1204	1106	92%	687	662	96%
	MAINE HEALTH CARE ASSOCIATION	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	20	20	100%	33	31	94%
	MAINE MOTOR TRANSPORT ASSOCIATION	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	41	40	98%	33	32	97%
	MAINE MUNICIPAL ASSOCIATION	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	242	211	87%	172	163	95%
	MAINE SCHOOL MANAGEMENT ASSOCIATION	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	83	80	96%	53	52	98%
	PATRIOT INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	2	2	100%	No filings	No filings	No filings
	SEDGWICK CLAIMS MANAGEMENT SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	156	138	88%	127	119	94%
	STATE OF MAINE WORKERS' COMPENSATION TRUST	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	123	117	95%	149	145	97%

IN-STATE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
2011
1/1/2011 - 12/31/2011

		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
	SYNERNET	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	145	137	94%	124	118	95%
	VANLINER INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	1	0	0%	No filings	No filings	No filings
	WILLIS OF NORTHERN NEW ENGLAND	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	199	181	91%	220	216	98%
	TOTAL IN-STATE	2754	2511	91%	1915	1837	96%

OUT-OF-STATE GROUP COMPLIANCE
Lost Time FROI Filings and Initial Indemnity Payments
2011
1/1/2011 - 12/31/2011

		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
	ACE INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	449	339	76%	161	127	79%
	AMERICAN INTERSTATE INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	1	1	100%	No filings	No filings	No filings
	AMTRUST NORTH AMERICA	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	13	4	31%	1	1	100%
	ARCH INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	89	72	81%	19	14	74%
	ARGONAUT INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	28	27	96%	14	14	100%
	BERKLEY RISK ADMINISTRATORS	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	2	2	100%	No filings	No filings	No filings
	CAMBRIDGE INTEGRATED SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	5	3	60%	4	2	50%
	CHARTIS INSURANCE (Formerly AIG)	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	806	719	89%	239	215	90%
	CHESTERFIELD SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	9	7	78%	3	3	100%
	CHUBB & SON, INC.	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	23	10	43%	10	7	70%
	CHURCH MUTUAL INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	5	1	20%	1	0	0%
	CLAIMS MANAGEMENT (WAL-MART)	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	218	208	95%	46	45	98%
	CNA INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	31	24	77%	11	11	100%
	CONSTITUTION STATE SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	30	23	77%	14	12	86%
	CONTINENTAL IND CO (formerly Virginia Surety)	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	10	2	20%	7	5	71%
	COTTINGHAM AND BUTLER CLAIMS SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	29	17	59%	14	11	79%
	CRUM & FORSTER	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	4	2	50%	3	3	100%
	ESIS	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	265	159	60%	126	101	80%
	F.A. RICHARD	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	7	0	0%	No filings	No filings	No filings

OUT-OF-STATE GROUP COMPLIANCE
Lost Time FROI Filings and Initial Indemnity Payments
2011
1/1/2011 - 12/31/2011

		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
	FEDERATED MUTUAL INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	3	1	33%	1	1	100%
	FIREMANS FUND INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	2	1	50%	1	0	0%
	GALLAGHER BASSETT SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	387	311	80%	123	97	79%
	GRAPHIC ARTS MUTUAL INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	2	2	100%	1	1	100%
	GREAT DIVIDE INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	2	1	50%	1	1	100%
	GUARD INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	118	84	71%	39	36	92%
	HANOVER INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	108	87	81%	29	26	90%
	HARTFORD INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	278	216	78%	94	82	87%
	HELMSMAN MANAGEMENT SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	38	31	82%	16	13	81%
	LIBERTY MUTUAL INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	518	444	86%	203	180	89%
	MACY'S CORPORATE SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	8	2	25%	5	3	60%
	MEADOWBROOK	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	22	17	77%	12	10	83%
	NATIONAL INTERSTATE INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	4	4	100%	4	4	100%
	NATIONWIDE GROUP	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	3	0	0%	No filings	No filings	No filings
	NGM INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	13	6	46%	6	5	83%
	OLD REPUBLIC INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	66	41	62%	31	25	81%
	PEERLESS INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	381	300	79%	120	102	85%
	PRAETORIAN INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	2	0	0%	1	0	0%
	PROTECTIVE INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	7	2	29%	4	2	50%

OUT-OF-STATE GROUP COMPLIANCE
Lost Time FROI Filings and Initial Indemnity Payments
2011
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		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
	PUBLIC SERVICE MUTUAL	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	1	0	0%	1	1	100%
	RISK ENTERPRISE MANAGEMENT	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	57	49	86%	21	14	67%
	RYDER SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	6	3	50%	3	0	0%
	SAFETY NATIONAL INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	16	12	75%	2	1	50%
	SENTRY INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	22	16	73%	13	9	69%
	SPARTA INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	34	21	62%	16	12	75%
	SPECIALTY RISK SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	69	59	86%	25	21	84%
	THE FRANK GATES SERVICE COMPANY	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	8	4	50%	3	1	33%
	TOWER INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	1	0	0%	No filings	No filings	No filings
	TRAVELERS INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	357	293	82%	117	100	85%
	TRIDENT INSURANCE SERVICES (Formerly MASSAMON)	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	24	22	92%	13	12	92%
	XL SPECIALTY INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	4	4	100%	2	2	100%
	YORK RISK SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	2	0	0%	1	0	0%
	ZURICH INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	246	214	87%	79	65	82%
	TOTAL OUT-OF-STATE	4833	3867	80%	1660	1397	84%

OUT-OF-STATE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
2011
1/1/2011 - 12/31/2011

		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
	ACE INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	161	135	84%	91	87	96%
	AMERICAN INTERSTATE INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	No filings	No filings	No filings	No filings	No filings	No filings
	AMTRUST NORTH AMERICA	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	1	0	0%	2	2	100%
	ARCH INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	19	14	74%	15	14	93%
	ARGONAUT INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	14	13	93%	4	4	100%
	BERKLEY RISK ADMINISTRATORS	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	No filings	No filings	No filings	No filings	No filings	No filings
	CAMBRIDGE INTEGRATED SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	4	2	50%	No filings	No filings	No filings
	CHARTIS INSURANCE (Formerly AIG)	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	239	215	90%	154	145	94%
	CHESTERFIELD SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	3	3	100%	No filings	No filings	No filings
	CHUBB INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	10	3	30%	3	2	67%
	CHURCH MUTUAL INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	1	1	100%	1	0	0%
	CLAIMS MANAGEMENT (WAL-MART)	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	46	45	98%	44	41	93%
	CNA INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	11	11	100%	4	2	50%
	CONSTITUTION STATE SERVICE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	14	9	64%	1	1	100%
	CONTINENTAL IND CO (formerly Virginia Surety)	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	7	4	57%	No filings	No filings	No filings
	COTTINGHAM AND BUTLER CLAIMS SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	14	11	79%	5	5	100%
	CRUM & FORSTER	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	3	2	67%	No filings	No filings	No filings
	ESIS	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	126	111	88%	39	37	95%
	F.A. RICHARD	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	No filings	No filings	No filings	1	0	0%

OUT-OF-STATE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
2011
1/1/2011 - 12/31/2011

		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
	FEDERATED MUTUAL INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	1	1	100%	1	1	100%
	FIREMANS FUND INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	1	0	0%	1	0	0%
	GALLAGHER BASSETT SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	123	100	81%	80	73	91%
	GRAPHIC ARTS MUTUAL INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	1	1	100%	No filings	No filings	No filings
	GREAT DIVIDE INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	1	1	100%	1	0	0%
	GUARD INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	39	32	82%	12	7	58%
	HANOVER INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	29	27	93%	16	16	100%
	HARTFORD INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	94	84	89%	42	39	93%
	HELMSMAN MANAGEMENT SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	16	14	88%	10	10	100%
	LIBERTY MUTUAL INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	203	180	89%	117	114	97%
	MACY'S CORPORATE SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	5	5	100%	No filings	No filings	No filings
	MEADOWBROOK	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	12	7	58%	2	1	50%
	NATIONAL INTERSTATE INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	4	4	100%	No filings	No filings	No filings
	NATIONWIDE GROUP	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	No filings	No filings	No filings	No filings	No filings	No filings
	NGM INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	6	5	83%	No filings	No filings	No filings
	OLD REPUBLIC INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	31	23	74%	17	14	82%
	PEERLESS INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	120	102	85%	42	40	95%
	PRAETORIAN INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	1	0	0%	1	0	0%
	PROTECTIVE INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	4	0	0%	No filings	No filings	No filings

OUT-OF-STATE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
2011
1/1/2011 - 12/31/2011

		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
	PUBLIC SERVICE MUTUAL	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	1	0	0%	1	0	0%
	RISK ENTERPRISE MANAGEMENT	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	21	10	48%	8	6	75%
	RYDER SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	3	0	0%	1	0	0%
	SAFETY NATIONAL INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	2	1	50%	4	2	50%
	SENTRY INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	13	4	31%	2	2	100%
	SPARTA INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	16	12	75%	7	7	100%
	SPECIALTY RISK SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	25	19	76%	14	12	100%
	THE FRANK GATES SERVICE COMPANY	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	3	1	33%	1	0	0%
	TOWER INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	No filings	No filings	No filings	No filings	No filings	No filings
	TRAVELERS INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	117	96	82%	66	60	91%
	TRIDENT INSURANCE SERVICES (Formerly MASSAMON)	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	13	11	85%	3	3	100%
	XL SPECIALTY INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	2	2	100%	1	1	100%
	YORK RISK SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	1	0	0%	1	0	0%
	ZURICH INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	79	66	84%	46	44	96%
	TOTAL OUT-OF-STATE	1660	1375	83%	861	792	92%

TYPE OF INSURER ANALYSIS
Lost Time FROI Filings and Initial Indemnity Payments
2011
1/1/2011 - 12/31/2011

	NAME	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
	STD INS						
CA010	ACADIA INSURANCE	265	237	89%	82	80	98%
CA021	AMERICAN GUARANTEE & LIABILITY	1	1	100%	No filings	No filings	No filings
CA018	AMERICAN INTERSTATE INSURANCE	1	1	100%	No filings	No filings	No filings
CA022	AMERICAN ZURICH	59	57	97%	14	12	86%
CA019	AMGUARD INSURANCE COMPANY	48	31	65%	23	23	100%
CA381	AMTRUST NORTH AMERICA	3	1	33%	1	1	100%
CA342	AMTRUST NORTH AMERICA	10	3	30%	No filings	No filings	No filings
CA020	ARGONAUT INSURANCE	5	5	100%	2	2	100%
CA032	ARROW MUNTUAL LIABILITY	2	2	100%	No filings	No filings	No filings
CA031	ARROWPOINT CAPITAL	1	1	100%	No filings	No filings	No filings
CA072	CHARTER OAK FIRE INS. CO.	155	134	86%	41	36	88%
CA015	CHARTIS INSURANCE	168	159	95%	58	52	90%
CA046	CHUBB & SON, INC.	1	0	0%	1	1	100%
CA090	CHUBB & SON, INC.	16	6	38%	8	5	63%
CA286	CHUBB INSURANCE	1	1	100%	1	1	100%
CA080	CHURCH MUTUAL INSURANCE	5	1	20%	1	0	0%
CA048	CITIZENS INSURANCE CO. OF AMERICA	35	27	77%	12	12	100%
CA050	CNA INSURANCE	31	24	77%	11	11	100%
CA115	CONTINENTAL IND CO (formerly Virginia Surety)	10	2	20%	7	5	71%
CA375	CRUM & FORSTER	4	2	50%	3	3	100%
CA140	EASTGUARD INSURANCE COMPANY	59	47	80%	14	11	79%
CA380	EMPLOYERS INSURANCE OF WAUSAU	130	108	83%	46	38	83%
CA162	EXCELSIOR INSURANCE CO.	32	24	75%	20	18	90%
CA164	FARMINGTON CASUALTY COMPANY	5	4	80%	1	0	0%
CA091	FEDERATED MUTUAL INSURANCE	3	1	33%	1	1	100%
CA170	FIREMANS FUND INSURANCE	2	1	50%	1	0	0%
CA191	GRAPHIC ARTS MUTUAL INSURANCE	2	2	100%	1	1	100%
CA189	GREAT DIVIDE INSURANCE	2	1	50%	1	1	100%
CA202	HANOVER INSURANCE COMPANY	22	19	86%	8	7	88%
CA188	HARTFORD ACCIDENT & INDEMNITY	12	11	92%	2	2	100%
CA185	HARTFORD CASUALTY INS CO.	15	12	80%	8	8	100%
CA203	HARTFORD FINANCIAL	103	88	85%	41	35	85%
CA186	HARTFORD INSURANCE OF THE MIDWEST	36	32	89%	10	10	100%
CA187	HARTFORD UNDERWRITERS INSURANCE	8	6	75%	2	2	100%
CA210	LIBERTY MUTUAL INSURANCE COMPANY	388	336	87%	157	142	90%
CA227	MARYLAND CASUALTY COMPANY	2	2	100%	No filings	No filings	No filings
CA228	MASSACHUSETTS BAY INS. CO.	51	41	80%	9	7	78%
CA289	NATIONAL CASUALTY COMPANY	2	0	0%	No filings	No filings	No filings
CA267	NATIONAL INTERSTATE INSURANCE	4	4	100%	4	4	100%
CA291	NATIONWIDE AGRIBUSINESS INSURANCE	1	0	0%	No filings	No filings	No filings
CA309	NETHERLANDS INSURANCE COMPANY	111	86	77%	32	25	78%
CA265	NGM INSURANCE	13	6	46%	6	5	83%
CA272	NORGUARD INSURANCE COMPANY	11	6	55%	2	2	100%
CA259	NORTHERN INSURANCE CO. OF NEW YORK	11	8	73%	2	2	100%
CA274	PATRIOT INSURANCE	7	6	86%	2	2	100%
CA283	PEERLESS INDEMNITY CO.	9	8	89%	1	0	0%
CA275	PEERLESS INSURANCE CO.	229	182	79%	67	59	88%
CA288	PROPERTY & CASUALTY INSURANCE COMPANY	1	1	100%	No filings	No filings	No filings
CA277	PROTECTIVE INSURANCE	7	2	29%	4	2	50%
CA282	PUBLIC SERVICE MUTUAL	1	0	0%	1	1	100%
CA296	SENTINEL INSURANCE CO.	9	8	89%	2	2	100%
CA305	SENTRY INSURANCE	22	16	73%	13	9	69%
CA306	STANDARD FIRE INS. CO.	74	61	82%	28	22	79%
CA284	THE PHOENIX INSURANCE CO.	2	2	100%	No filings	No filings	No filings
CA356	TOWER INSURANCE	1	0	0%	No filings	No filings	No filings

TYPE OF INSURER ANALYSIS
Lost Time FROI Filings and Initial Indemnity Payments
2011
1/1/2011 - 12/31/2011

	NAME	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
CA347	TRAVELERS CASUALTY & SURETY COMPANY	14	12	86%	3	3	100%
CA348	TRAVELERS CASUALTY INSURANCE CO. OF AMERICA	48	31	65%	19	16	84%
CA349	TRAVELERS COMMERCIAL CASUALTY	1	1	100%	1	1	100%
CA343	TRAVELERS INDEMNITY CO.	1	1	100%	No filings	No filings	No filings
CA346	TRAVELERS INDEMNITY CO. OF AMERICA	4	4	100%	2	2	100%
CA345	TRAVELERS PROPERTY CASUALTY COMPANY	8	6	75%	7	5	71%
CA319	TRUMBULL INSURANCE CO.	2	2	100%	2	2	100%
CA321	TWIN CITY FIRE INSURANCE CO.	13	9	69%	4	3	75%
CA379	VANLINER INSURANCE	1	0	0%	1	0	0%
CA400	ZURICH AMERICAN INSURANCE CO.	29	26	90%	6	4	67%
	TOTAL STD INS	2329	1918	82%	796	698	88%
CA260	MAINE EMPLOYERS' MUTUAL INSURANCE	3966	3430	86%	1204	1116	93%
	GRAND TOTAL STD INS	6295	5348	85%	2000	1814	91%
	TPA						
CA038	BERKLEY RISK ADMINISTRATORS	2	2	100%	No filings	No filings	No filings
CA040	BROADSPIRE SERVICES	107	91	85%	25	24	96%
CA060	CAMBRIDGE INTEGRATED SERVICES	4	3	75%	4	3	75%
CA070	CANNON COCHRAN MANAGEMENT SERVICES	33	21	64%	15	11	73%
CA080	CHESTERFIELD SERVICES	9	7	78%	3	3	100%
CA100	CLAIMS MANAGEMENT (WAL-MART)	218	208	95%	46	45	98%
CA110	CONSTITUTION STATE SERVICES	27	20	74%	14	12	86%
CA060	COTTINGHAM AND BUTLER CLAIMS SERVICES	29	17	59%	14	11	79%
CA120	CRAWFORD US PROPERTY & CASUALTY	2	0	0%	1	1	100%
CA160	ESIS	251	154	61%	120	99	83%
CA165	F.A. RICHARD	7	0	0%	No filings	No filings	No filings
CA175	FUTURECOMP	5	0	0%	1	1	100%
CA190	GALLAGHER BASSETT SERVICES	382	307	80%	120	94	78%
CA204	HELMSMAN MANAGEMENT SERVICES	36	29	81%	15	12	80%
CA255	MEADOWBROOK	22	17	77%	12	10	83%
CA280	RYDER SERVICES	6	3	50%	3	0	0%
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	466	402	86%	136	123	90%
CA315	SPECIALTY RISK SERVICES	45	33	73%	13	6	46%
CA168	THE FRANK GATES SERVICE COMPANY	8	4	50%	3	1	33%
CA240	TRIDENT INSURANCE SERVICES	24	22	92%	13	12	92%
CA382	WILLIS OF NORTHERN NEW ENGLAND, INC.	2	2	100%	No filings	No filings	No filings
CA340	YORK RISK SERVICES	2	0	0%	1	0	0%
	TOTAL TPA	1687	1342	80%	559	468	84%
	SI/SA						
CA036	BATH IRON WORKS	470	463	99%	57	55	96%
CA085	CIANBRO CORPORATION	7	4	57%	2	2	100%
CA033	CITY OF BANGOR	44	44	100%	34	33	97%
CA201	HANNAFORD BROTHERS	313	282	90%	75	68	91%
CA213	MACY'S CORPORATE SERVICES	8	2	25%	5	3	60%
CA220	MAINE AUTOMOBILE DEALERS ASSOCIATION	119	109	92%	44	39	89%
CA234	MAINE HEALTH CARE ASSOCIATION	152	134	88%	20	18	90%
CA230	MAINE MOTOR TRANSPORT ASSOCIATION	177	161	91%	41	39	95%
CA225	MAINE MUNICIPAL ASSOCIATION	844	785	93%	242	203	84%
CA250	MAINE SCHOOL MANAGEMENT ASSOCIATION	316	292	92%	83	75	90%
CA307	STATE OF MAINE WORKERS' COMPENSATION TRUST	596	566	95%	123	118	96%
CA320	SYNERNET	581	548	94%	145	134	92%
	TOTAL SI/SA	3627	3390	93%	871	787	90%

TYPE OF INSURER ANALYSIS
Lost Time FROI Filings and Initial Indemnity Payments
2011
1/1/2011 - 12/31/2011

	NAME	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
	SI/TPA	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA040	BROADSPIRE SERVICES	1	1	100%	No filings	No filings	No filings
CA070	CANNON COCHRAN MANAGEMENT SERVICES	480	408	85%	141	111	79%
CA110	CONSTITUTION STATE SERVICES	3	3	100%	No filings	No filings	No filings
CA160	ESIS	14	5	36%	6	2	33%
CA175	FUTURECOMP	272	254	93%	61	58	95%
CA190	GALLAGHER BASSETT SERVICES	5	4	80%	3	3	100%
CA204	HELMSMAN MANAGEMENT SERVICES	2	2	100%	1	1	100%
CA280	RISK ENTERPRISE MANAGEMENT	57	49	86%	21	14	67%
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	40	32	80%	15	13	87%
CA060	SEDGWICK (formerly CAMBRIDGE INTEG. SERVICES)	2	1	50%	1	0	0%
CA315	SEDGWICK (formerly SPECIALTY RISK SERVICES)	36	33	92%	16	16	100%
CA360	UNDERWRITERS SAFETY & CLAIMS	1	0	0%	1	1	100%
CA001	WILLIS HRH CLAIMS MANAGEMENT	38	37	97%	8	8	100%
CA382	WILLIS OF NORTHERN NEW ENGLAND, INC.	907	850	94%	190	177	93%
	TOTAL SI/TPA	1858	1679	90%	464	404	87%
	GRAND TOTAL	13467	11759	87%	3894	3473	89%

TYPE OF INSURER ANALYSIS
Initial MOP and Initial Indemnity NOC Filings
2011
1/1/2011 - 12/31/2011

NAME	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
STD INS						
CA010 ACADIA INSURANCE	82	82	100%	39	38	97%
CA022 AMERICAN ZURICH	14	14	100%	14	14	100%
CA019 AMGUARD INSURANCE COMPANY	23	20	87%	5	3	60%
CA381 AMTRUST NORTH AMERICA	1	0	0%	1	1	100%
CA342 AMTRUST NORTH AMERICA	No filings	No filings	No filings	1	1	100%
CA020 ARGONAUT INSURANCE	2	2	100%	1	1	100%
CA072 CHARTER OAK FIRE INS. CO.	41	36	88%	36	32	89%
CA015 CHARTIS INSURANCE (Formerly AIG)	58	50	86%	33	32	97%
CA046 CHUBB & SON, INC.	1	0	0%	No filings	No filings	No filings
CA090 CHUBB & SON, INC.	8	3	38%	1	1	100%
CA286 CHUBB INSURANCE	1	0	0%	No filings	No filings	No filings
CA084 CHURCH MUTUAL INSURANCE	1	1	100%	1	0	0%
CA048 CITIZENS INSURANCE CO. OF AMERICA	12	12	100%	4	4	100%
CA050 CNA INSURANCE	11	11	100%	4	2	50%
CA375 CONTINENTAL IND CO (formerly Virginia Surety)	7	4	57%	No filings	No filings	No filings
CA375 CRUM & FORSTER	3	2	67%	No filings	No filings	No filings
CA140 EASTGUARD INSURANCE COMPANY	14	10	71%	3	2	67%
CA380 EMPLOYERS INSURANCE OF WAUSAU	46	38	83%	32	30	94%
CA162 EXCELSIOR INSURANCE CO.	20	17	85%	3	3	100%
CA164 FARMINGTON CASUALTY COMPANY	1	0	0%	No filings	No filings	No filings
CA091 FEDERATED MUTUAL INSURANCE	1	1	100%	1	1	100%
CA170 FIREMANS FUND INSURANCE	1	0	0%	1	0	0%
CA191 GRAPHIC ARTS MUTUAL INSURANCE	1	1	100%	No filings	No filings	No filings
CA189 GREAT DIVIDE INSURANCE	1	1	100%	1	0	0%
CA202 HANOVER INSURANCE COMPANY	8	6	75%	4	4	100%
CA188 HARTFORD ACCIDENT & INDEMNITY	2	2	100%	1	1	100%
CA185 HARTFORD CASUALTY INS CO.	8	8	100%	No filings	No filings	No filings
CA203 HARTFORD FINANCIAL	41	36	88%	11	11	100%
CA186 HARTFORD INSURANCE OF THE MIDWEST	10	10	100%	7	7	100%
CA187 HARTFORD UNDERWRITERS INSURANCE	2	2	100%	3	2	67%
CA210 LIBERTY MUTUAL INSURANCE COMPANY	157	142	90%	85	84	99%
CA228 MASSACHUSETTS BAY INS. CO.	9	9	100%	8	8	100%
CA267 NATIONAL INTERSTATE INSURANCE	4	4	100%	No filings	No filings	No filings
CA309 NETHERLANDS INSURANCE COMPANY	32	27	84%	10	9	90%
CA265 NGM INSURANCE	6	5	83%	No filings	No filings	No filings
CA272 NORGUARD INSURANCE COMPANY	2	2	100%	4	2	50%
CA259 NORTHERN INSURANCE CO. OF NEW YORK	2	1	50%	2	2	100%
CA274 PATRIOT INSURANCE	2	2	100%	No filings	No filings	No filings
CA283 PEERLESS INDEMNITY CO.	1	0	0%	No filings	No filings	No filings
CA275 PEERLESS INSURANCE CO.	67	58	87%	29	28	97%
CA288 PROPERTY & CASUALTY INSURANCE COMPANY	No filings	No filings	No filings	1	1	100%
CA277 PROTECTIVE INSURANCE	4	0	0%	No filings	No filings	No filings
CA282 PUBLIC SERVICE MUTUAL	1	0	0%	1	0	0%
CA296 SENTINEL INSURANCE CO.	2	2	100%	2	2	100%
CA305 SENTRY INSURANCE	13	4	31%	2	2	100%
CA306 STANDARD FIRE INS. CO.	28	22	79%	8	8	100%

*Indicates no claims activity this year

TYPE OF INSURER ANALYSIS
Initial MOP and Initial Indemnity NOC Filings
2011
1/1/2011 - 12/31/2011

	NAME	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
CA347	TRAVELERS CASUALTY & SURETY COMPANY	3	3	100%	1	1	100%
CA348	TRAVELERS CASUALTY INSURANCE CO. OF AMERICA	19	14	74%	4	4	100%
CA349	TRAVELERS COMMERCIAL CASUALTY	1	1	100%	No filings	No filings	No filings
CA343	TRAVELERS INDEMNITY COMPANY	No filings	No filings	No filings	1	1	100%
CA346	TRAVELERS INDEMNITY CO OF AMERICA	2	2	100%	No filings	No filings	No filings
CA345	TRAVELERS PROPERTY CASUALTY COMPANY	7	5	71%	No filings	No filings	No filings
CA319	TRUMBULL INSURANCE CO.	2	2	100%	No filings	No filings	No filings
CA321	TWIN CITY FIRE INSURANCE CO.	4	3	75%	2	2	100%
CA379	VANLINER INSURANCE	1	0	0%	No filings	No filings	No filings
CA400	ZURICH AMERICAN INSURANCE CO.	6	5	83%	10	9	90%
	TOTAL STD INS	796	682	86%	377	353	94%
CA260	MAINE EMPLOYERS' MUTUAL INSURANCE	1204	1106	92%	687	662	96%
	GRAND TOTAL STD INS	2000	1788	89%	1064	1015	95%

	TPA	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA040	BROADSPIRE SERVICES	25	23	92%	19	19	100%
CA060	CAMBRIDGE INTEGRATED SERVICES	4	3	75%	No filings	No filings	No filings
CA070	CANNON COCHRAN MANAGEMENT SERVICES	15	6	40%	9	8	89%
CA080	CHESTERFIELD SERVICES	3	3	100%	No filings	No filings	No filings
CA100	CLAIMS MANAGEMENT (WAL-MART)	46	45	98%	44	41	93%
CA110	CONSTITUTION STATE SERVICES	14	9	64%	1	1	100%
CA060	COTTINGHAM AND BUTLER CLAIMS SERVICES	14	11	79%	5	5	100%
CA120	CRAWFORD US PROPERTY & CASUALTY	1	1	100%	No filings	No filings	No filings
CA160	ESIS	120	108	90%	34	32	94%
CA165	F.A. RICHARD	No filings	No filings	No filings	1	0	0%
CA175	FUTURECOMP	1	1	100%	1	0	0%
CA190	GALLAGHER BASSETT SERVICES	120	97	81%	79	72	91%
CA204	HELMSMAN MANAGEMENT SERVICES	15	13	87%	9	9	100%
CA255	MEADOWBROOK	12	7	58%	2	1	50%
CA280	RYDER SERVICES	3	0	0%	1	0	0%
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	136	124	91%	112	105	94%
CA315	SPECIALTY RISK SERVICES	13	6	46%	5	4	80%
CA168	THE FRANK GATES SERVICE COMPANY	3	1	33%	1	0	0%
CA240	TRIDENT INSURANCE SERVICES	13	11	85%	3	3	100%
CA382	WILLIS OF NORTHERN NEW ENGLAND	No filings	No filings	No filings	1	1	100%
CA340	YORK RISK SERVICES	1	0	0%	1	0	0%
	TOTAL TPA	559	469	84%	328	301	92%

	SI/SA	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA036	BATH IRON WORKS	57	55	96%	45	44	98%
CA085	CIANBRO CORPORATION	2	1	50%	3	3	100%
CA033	CITY OF BANGOR	34	34	100%	5	5	100%
CA201	HANNAFORD BROTHERS	75	68	91%	46	46	100%
CA213	MACY'S CORPORATE SERVICES	5	5	100%	No filings	No filings	No filings
CA220	MAINE AUTOMOBILE DEALERS ASSOCIATION	44	42	95%	12	12	100%
CA234	MAINE HEALTH CARE ASSOCIATION	20	20	100%	33	31	94%
CA230	MAINE MOTOR TRANSPORT ASSOCIATION	41	40	98%	33	32	97%
CA225	MAINE MUNICIPAL ASSOCIATION	242	211	87%	172	163	95%
CA250	MAINE SCHOOL MANAGEMENT ASSOCIATION	83	80	96%	53	52	98%
CA307	STATE OF MAINE WORKERS' COMPENSATION TRUST	123	117	95%	149	145	97%
CA320	SYNERNET	145	137	94%	124	118	95%
	TOTAL SI/SA	871	810	93%	675	651	96%

*Indicates no claims activity this year

TYPE OF INSURER ANALYSIS
Initial MOP and Initial Indemnity NOC Filings
2011
1/1/2011 - 12/31/2011

	NAME	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
	SI/TPA	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA040	BROADSPIRE SERVICES	No filings	No filings	No filings	1	1	100%
CA070	CANNON COCHRAN MANAGEMENT SERVICES	141	109	77%	108	96	89%
CA160	ESIS	6	3	50%	5	5	100%
CA175	FUTURECOMP	61	57	93%	29	27	93%
CA190	GALLAGHER BASSETT SERVICES	3	3	100%	1	1	100%
CA204	HELMSMAN MANAGEMENT SERVICES	1	1	100%	1	1	100%
CA280	RISK ENTERPRISE MANAGEMENT	21	10	48%	8	6	75%
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	15	12	80%	12	11	92%
CA060	SEDGWICK (formerly CAMBRIDGE INTEG. SERVICES)	1	0	0%	No filings	No filings	No filings
CA315	SEDGWICK (formerly SPECIALTY RISK SERVICES)	16	14	88%	12	10	83%
CA360	UNDERWRITERS SAFETY & CLAIMS	1	1	100%	No filings	No filings	No filings
CA001	WILLIS HRH CLAIMS MANAGEMENT	8	6	75%	7	7	100%
CA382	WILLIS OF NORTHERN NEW ENGLAND	190	174	92%	212	208	98%
	TOTAL SI/TPA	464	390	84%	396	373	94%
	GRAND TOTAL	3894	3457	89%	2463	2340	95%

*Indicates no claims activity this year