

# 2011

# **ANNUAL COMPLIANCE REPORT**

## STATE OF MAINE WORKERS' COMPENSATION BOARD



## JANUARY 1, 2011 - DECEMBER 31, 2011

**OFFICE OF MONITORING, AUDIT & ENFORCEMENT** 

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## MAINE WORKERS' COMPENSATION BOARD 2011 ANNUAL COMPLIANCE REPORT

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## **EXECUTIVE SUMMARY**

 On July 10, 2012, the Maine Workers' Compensation Board of Directors approved the 2011 Annual Compliance Report (January 1, 2011 through December 31, 2011). This report represents the efforts of the Office of Monitoring, Audit and Enforcement (MAE Program) and the workers' compensation community.

#### II. HISTORY

In 1997, the Maine Legislature, with the support of Governor Angus S. King, Jr., enacted Public Law 1997, Chapter 486 to establish the Office of Monitoring, Audit, and Enforcement with the goals of: (1) providing timely and reliable data to policymakers; (2) monitoring and auditing payments and filings; and (3) identifying those insurers, self-administered employers, and third-party administrators (collectively "insurers") not complying with minimum standards.

#### III. COMPLIANCE OVERVIEW

The 2011 quarterly compliance in Table 1 represents static results based upon data received by the deadline for each quarter. This 2011 Annual Compliance Report represents static results based upon data received by February 17, 2012. Tables 2 and 3 show continued improvement in the performance of insurers since the pilot project.

#### A. Lost Time First Report Filings

The Board's benchmark for lost time first report filings within 7 days is 85%.

Benchmark Exceeded. Eighty-seven percent (87%) of lost time first report filings were within 7 days.

#### **B. Initial Indemnity Payments**

The Board's benchmark for initial indemnity payments within 14 days is 87%. <u>Benchmark Exceeded.</u> Eighty-nine percent (89%) of initial indemnity payments were within 14 days.

#### C. Initial Memorandum of Payment Filings

The Board's benchmark for initial Memorandum of Payment (MOP) filings within 17 days is 85%.

Benchmark Exceeded. Eighty-nine percent (89%) of initial MOP filings were within 17 days.

## D. Initial Indemnity Notice of Controversy Filings

The Board's benchmark for initial indemnity Notice of Controversy (NOC) filings within 14 days is 90%.

**Benchmark Exceeded.** Ninety-five percent (95%) of initial indemnity NOC filings were within 14 days.

#### E. Wage Information

Seventy-six percent (76%) of Wage Statement(s) and eighty percent (80%) of the Schedule of Dependent(s) and Filing Status Statement(s) were filed within 30 days.

## F. Utilization Analysis

Eighteen percent (18%) of all lost time first reports were "denied" and thirty-nine percent (39%) of all claims for compensation were denied.

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## IV. CAVEATS & EXPLANATIONS

## A. General

 Question marks ("?") within this report indicate that the insurer did not provide all the data required to measure compliance.

## **B. Lost Time First Report Filings**

- Compliance with the lost time first report filing obligation exists when the lost time first report is filed (accepted Electronic Data Interchange (EDI) transaction, with or without errors) within 7 days of the employer receiving notice or knowledge of an employee injury that has caused the employee to lose a day's work.
- When a medical only first report was received and later converted to a lost time first report, if the received date minus the date of the employer's notice or knowledge of incapacity was less than zero, the filing was considered compliant.

### C. Initial Indemnity Payments

Compliance with the Initial Indemnity Payment obligation exists when the check is mailed within the later of: (a) 14 days after the employer's notice or knowledge of incapacity or (b) the first day of compensability plus 6 days.

### D. Initial Memorandum of Payment (MOP) Filings

Compliance with the Initial Memorandum of Payment filing obligation exists when the MOP is received within 17 days of the employer's notice or knowledge of incapacity.

#### E. Initial Indemnity Notice of Controversy (NOC) Filings

- Measurement excludes filings submitted with full denial reason codes 3A-3H (No Coverage).
- Compliance with the Initial Indemnity Notice of Controversy filing obligation exists when the NOC is filed (accepted EDI transaction, with or without errors) within 14 days of the employer receiving notice or knowledge of the incapacity or death.

## V. CORRECTIVE ACTION PLANS (CAPs)

Corrective Action Plans are implemented for insurers with chronic poor compliance. Elements of the CAPs are reviewed and updated each quarter to track compliance changes and ensure that the elements of the plan are being met.

The following insurers had CAPs in place for all or part of 2011:

Insurer (alpha order)	Market Share by Premiums Written			
AIG	3%			
Gallagher Bassett Services	Not Applicable - TPA			
Liberty Mutual	9%			
Sentry	.32%			
Zurich	1%			

### **VI. COMPLETED AUDITS**

The Board conducts compliance audits of insurers, self-insurers and third-party administrators to ensure that all obligations under the Workers' Compensation Act are met. The functions of the audit program include, but are not limited to: ensuring that all reporting requirements of the Board are met, auditing the timeliness of benefit payments, auditing the accuracy of indemnity payments, evaluating claims-handling techniques, and determining whether claims are unreasonably contested.

The following had audits completed in 2011:

Auditee (alpha order)	Total Penalties		
Acadia	\$2,850.00		
Amtrust North America	\$1,600.00		
Cannon Cochran	\$7,500.00		
Claims Management (Wal-Mart)	\$2,025.00		
F.A. Richard	\$1,000.00		
Fireman's Fund Insurance	\$100.00		
GAB Robins	\$105.00		
Gallagher Bassett	\$7,650.00		
Guard Insurance	\$4,300.00		
Hannaford Brothers	\$6,245.00		
MAC	\$3,350.00		
Maine Automobile Dealers	\$3,100.00		
Safety National Insurance	\$300.00		
Sedgwick	\$7,100.00		
Sentry Insurance	\$4,800.00		
Star Insurance	\$1,400.00		
State of Maine	\$5,900.00		
Synemet	\$1,425.00		
Vanliner Insurance	\$7,500.00		
XL Specialty	\$11,100.00		

#### This 2011 Annual Compliance Report was prepared by the following MAE staff members:

Name	Position	Annual Report Role			
Anne Poulin	Secretary Associate	Administrative Support			
Kathleen Schulz	Management Analyst	Research & Compilation			
Carrie Pelletier	Management Analyst	Research & Compilation			
Rick Giffin	Director of Audits	Editor			
Kimberlee Barriere	Deputy Director	Editor			

## **Annual Compliance Summary**

#### Table 1 **Quarterly Compliance Reports**

	Benchmark	First Quarter	Second Quarter	Third Quarter	Fourth Quarter
Lost Time First Report Filings Received within 7 Days	85%	88%	89%	87%	87%
Initial Indemnity Payments Made within 14 Days	87%	90%	88%	91%	88%
Initial Memorandum of Payment Filings Received within 17 Days	85%	90%	87%	91%	86%
Initial Indemnity Notice of Controversy Filings Received within 14 Days	90%	95%	96%	94%	95%

#### Table 2 **Annual Compliance**

and all the state of the state of the	1997 <sup>1</sup>	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011
Lost Time First Report Filings Received within 7 Days	37%	82%	82%	86%	86%	84%	87%	89%	84%	86%	87%
Initial Indemnity Payments Made within 14 Days	59%	85%	86%	85%	87%	87%	87%	89%	89%	89%	89%
Initial Memorandum of Payment Filings Received within 17 Days	57%	81%	82%	83%	84%	84%	85%	88%	87%	86%	89%
Initial Indemnity Notice of Controversy Filings Received within 14 Days <sup>2</sup>				91%	92%	89% <sup>3</sup>	89%	90%	94%	94%	95%

#### Percentage Change Over Time Table 3

	1997 <sup>1</sup>	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011
Lost Time First Report Filings Received within 7 Days	0%	122%	124%	133%	134%	130%	136%	141%	127%	132%	135%
Initial Indemnity Payments Made within 14 Days	0%	44%	44%	44%	46%	46%	47%	49%	49%	51%	51%
Initial Memorandum of Payment Filings Received within 17 Days	0%	42%	44%	46%	48%	49%	49%	55%	54%	51%	56%
Initial Indemnity Notice of Controversy Filings Received within 14 Days <sup>2</sup>	- 10			0%	1%	-2%	-3%	-1%	2%	3%	4%

<sup>1</sup> Based on sample data.
 <sup>2</sup> Benchmark changed in 2007 from 17 days to 14 days.
 <sup>3</sup> Second quarter excluded.

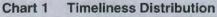
## **High Compliance Performers**

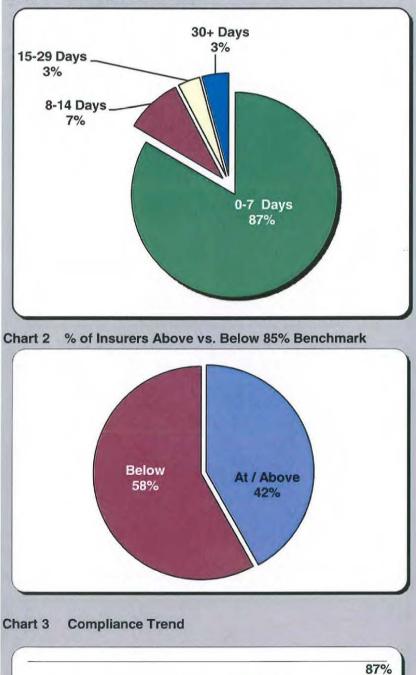
Entities large and small have developed the policies, processes and systems necessary to achieve or exceed the benchmark compliance levels relative to form filing, as well as the initial indemnity payments that put money into injured Maine employees' households. The Board wishes to recognize them for their excellence in these areas.

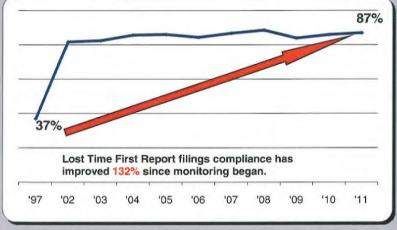
These high-performing entities run the gamut of size, location and organization type, i.e. insurer, TPA, self-insured self-administered employer.

Benchmark Category:	First Report Filings	Initial Payments	Initial MOP Filings	Initial NOC Filings
Insure	rs/TPAs			
Acadia Insurance	89%	98%	100%	97%
Argonaut Insurance	96%	100%	93%	100%
Broadspire Services	85%	96%	92%	100%
Chartis	89%	90%	90%	94%
Claims Management (Wal-Mart)	95%	98%	98%	93%
FutureComp	92%	95%	94%	90%
Liberty Mutual Insurance	86%	89%	89%	97%
Maine Employers' Mutual Insurance	86%	93%	92%	96%
Sedgwick Claims Management Services	85%	88%	88%	93%
Synernet	94%	92%	94%	95%
Trident Insurance Services	92%	92%	85%	100%
Willis of Northern New England	94%	93%	91%	98%
Bath Iron Works	99%	96%	96%	98%
City of Bangor Hannaford Brothers	100% 90%	97% 91%	100% 91%	100% 100%
Maine Automobile Dealers Association	90%	89%	91%	100%
Maine Healthcare Association	88%	90%	100%	94%
Maine Meantreater Association Maine Motor Transport Association	91%	95%	98%	97%
Maine School Management Association	92%	90%	96%	98%
State of Maine Workers' Comp. Trust	95%	96%	95%	97%
Board Benchmarks: 85% of Lost Time First Report filings received with 87% of Initial Indemnity Payments made within 14 85% of Initial Memorandum of Payment filings rece 90% of Initial Indemnity Notice of Controversy filing	days eived within 17			

## LOST TIME FIRST REPORT FILINGS







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ed Within:		1
Days	11,759	87%
Days	924	7%
Days	395	3%
Days	392	3%
Total	13,470	100%
	Days Days Days Days	Days         11,759           Days         924           Days         395           Days         392

#### Table 5

Above vs. Below Be	nchmai	rk:
At / Above	31	42%
Below	43	58%
Total	74	100%

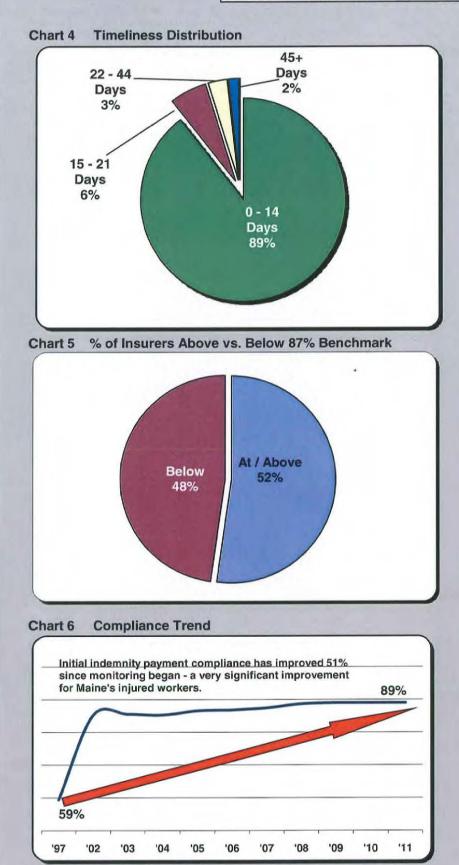
#### Summary

The Board received 13,470 lost time first reports. This represents 459 fewer reports than in 2010.

The 2011 compliance rate of 87% for lost time first report filings has increased from the 2010 compliance rate. As can be seen in Chart 2, only 42% of insurers were at or above the benchmark in 2011, up significantly from the 28% in 2010; however, there is still room for improvement.

Incorrect or unknown employer UIAN numbers continue to be an issue. Accurate UIAN data ensures that claims received at the Board are linked to the appropriate insurance policy and claim administrator in a timely manner, thus reducing workloads for all parties. Attention will continue to be placed on improving this area.

## **INITIAL INDEMNITY PAYMENTS**



#### Table 6

Made Within:           0 - 14 Days         3,471         89%           15 - 21 Days         226         6%           22 - 44 Days         129         3%           45+         Days         62         2%           ?         Days         5         0%		Total	3,893	100%
0 - 14 Days3,47189%15 - 21 Days2266%22 - 44 Days1293%	?	Days	5	0%
0 - 14 Days 3,471 89% 15 - 21 Days 226 6%	45+	Days	62	2%
0 - 14 Days 3,471 89%	22 - 44	Days	129	3%
	15 - 21	Days	226	6%
Made Within:	0 - 14	Days	3,471	89%
	Made With	nin:		

#### Table 7

Above vs. Below Bei	nchmarl	k:
At / Above	35	52%
Below	32	48%
Total	67	100%

### Summary

Injured workers in the State of Maine continue to benefit from the high (89%) compliance rate of initial indemnity payments.

In fact, compliance has improved by 30 points since monitoring began, from 59% to 89%, resulting in Maine households receiving much-needed money on time.

On a broader level, timely initial indemnity payments are a key factor in controlling workers' compensation claim costs.

However, as can be seen in Chart 5, much work still remains in this area. Analysis will continue to focus on identifying best practices followed by those with high compliance rates in order to identify solutions that might help those at the other end of the spectrum to improve their results.

## INITIAL MEMORANDUM OF PAYMENT FILINGS

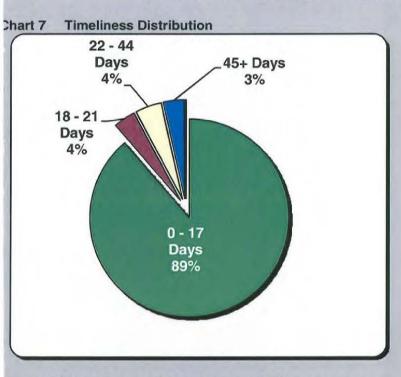
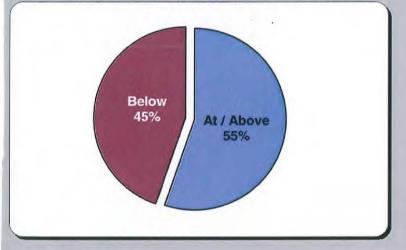
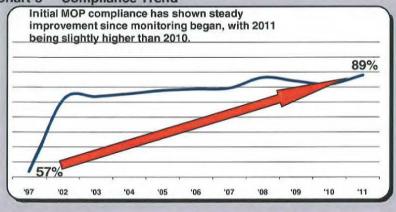


Chart 8 % of Insurers Above vs. Below 85% Benchmark



#### Chart 9 Compliance Trend



Т	a	h	e	8
	201	-	-	

	Total	3,894	100%
?	Days	5	0%
45+	Days	131	3%
22 -44	Days	167	4%
18 - 21	Days	137	4%
0 - 17	Days	3,454	89%
<b>Received W</b>	/ithin:		

#### Table 9

Above vs. Below Be	nchma	rk:
At / Above	37	55%
Below	30	45%
Total	67	100%

## Summary

While a Memorandum of Payment (MOP) filing does not have the same tangible benefit to the injured employee as the payment itself, it is a key indicator of how well insurers are complying with the administrative requirements of the Act.

Studies by the Workers' Compensation Research Institute indicate that proper claims administration and timely payment of claims reduces both the overall cost of claims and also the time required to process a claim through the dispute resolution system.

As can be seen in Chart 7, the MOP benchmark is being met at an aggregate level, but as Chart 8 indicates, nearly half of all insurers are below benchmark, a clear opportunity for improvement going forward.

## INITIAL INDEMNITY NOTICE OF CONTROVERSY FILINGS

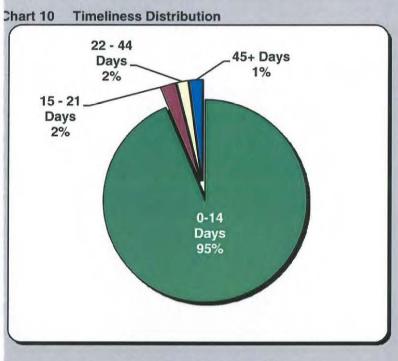


Chart 11 % of Insurers Above vs. Below 90% Benchmark

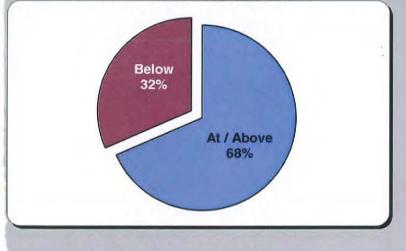
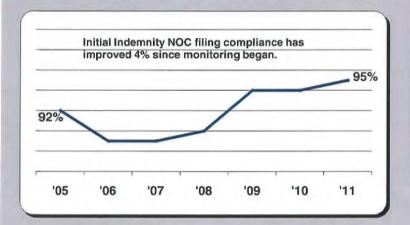


Chart 12 Compliance Trend 2004 - 2011



T	a	b	I	e	1	0

Receive	d Within:		
0 - 14	Days	2,339	95%
15 - 21	Days	47	2%
22 - 44	Days	49	2%
45+	Days	30	1%
	Total	2,465	100%

#### Table 11

Above vs. Below Be	nchmai	'k:
At / Above	39	68%
Below	18	32%
Total	57	100%

#### Summary

The benchmark for the timely filing of the Initial Indemnity Notice of Controversy (NOC) was tightened from 17 to 14 days effective 2007.

In 2011 there were 3% fewer Initial Indemnity NOC filings in the dispute resolution system at the Board compared to 2010. Despite having fewer Initial Indemnity Notice of Controversy filings in the sytem, the compliance increased by 1% for this performance indicator.

67% of insurers were at or above benchmark last year, however that percentage has increased one point to 68% in 2011.

## WAGE INFORMATION

Wage information (WCB-2 and WCB 2A forms) must be filed within 30 days of an employer's notice or knowledge of a claim for compensation (Section 303, effective 8/10/00). This includes both compensated and controverted claims where a claim for compensation has been made.

#### Chart 13 Wage Statement Timeliness Distribution

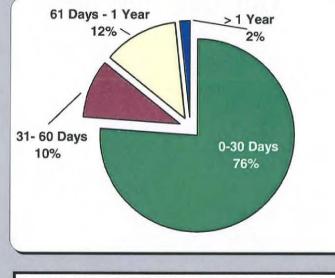
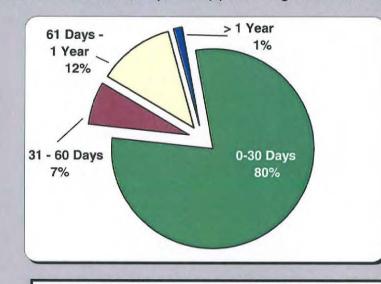


Table 12		
<b>Received Within:</b>		
0-30 Days	5,862	76%
31-60 Days	748	10%
61 Days-1 Year	958	12%
> 1 Year	122	2%
Total	7,690	####

Wage Statement(s): 5,835 (76%) of the 7,683 Wage Statement(s) that were due in 2011 were filed timely, 1,683 (22%) were filed late, and 165 (2%) remain outstanding.



#### Chart 14 Schedule of Dependent(s) and Filing Status Statement Timeliness Distribution

6,095	80%
496	7%
951	12%
96	1%
7,638	####
	6,095 496 951 96

Schedule of Dependent(s) and Filing Status Statement(s): 6,081 (79%) of the 7,683 Schedule of Dependent(s) and Filing Status Statement(s) due in 2011 were filed timely, 1,443 (19%) were filed late, and 159 (2%) remain outstanding.

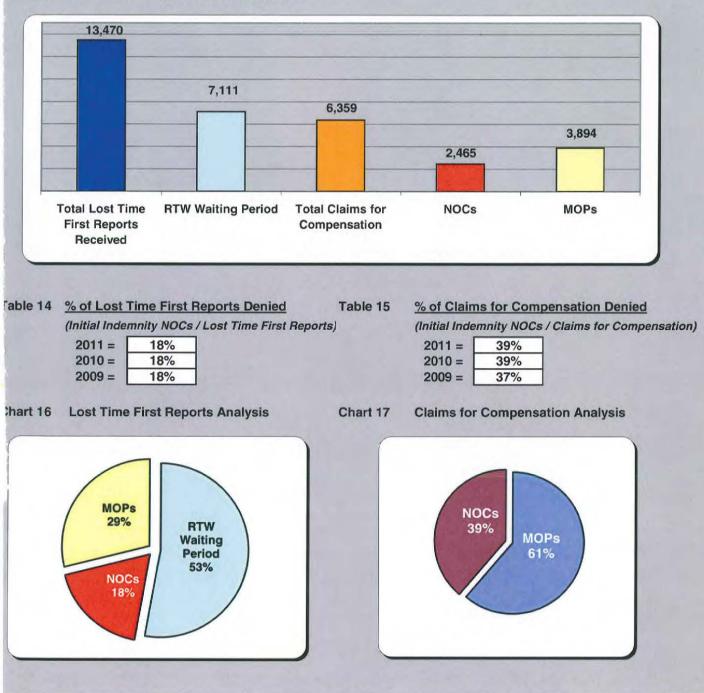
## UTILIZATION ANALYSIS

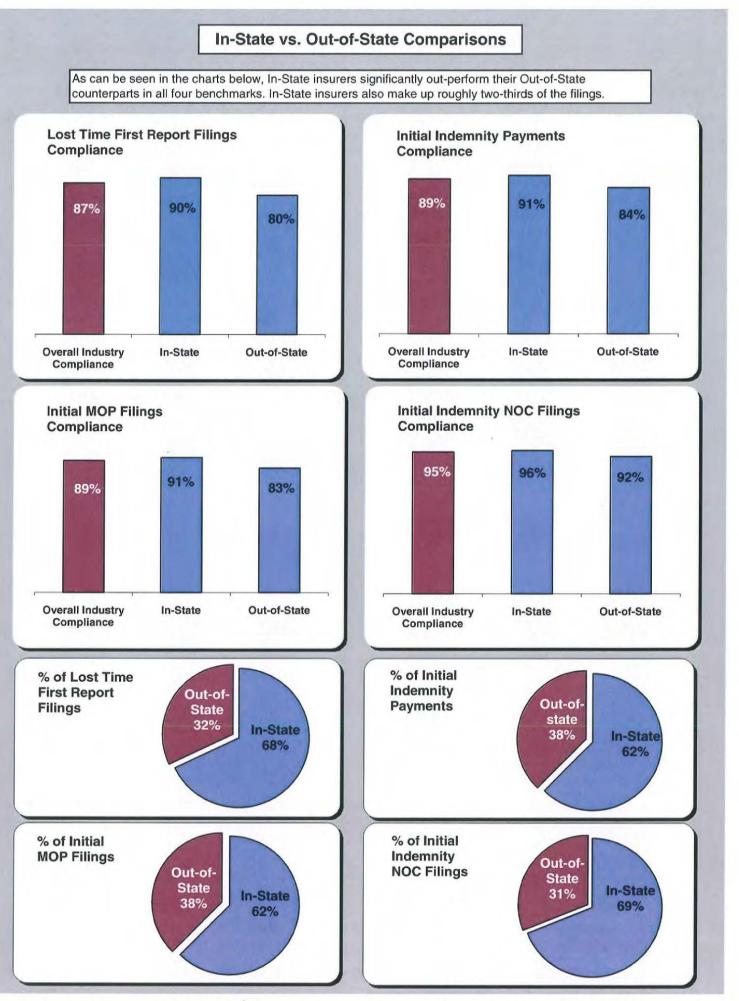
#### Summary

Of the 13,470 lost time First Report filings in 2011, 53% resulted in the employee returning to work within the waiting period. Also, 18% of all lost time First Reports and 39% of all claims for compensation were "denied" in 2011. This represents an increase in the percent of claims for compensation denied.

The number of initial indemnity NOCs filed by an insurer, contrasted with the number of Initial MOPs filed by the insurer, may be used as one of many claims administration indicators that result in an insurer being referred for audit for possible violations of the Act.

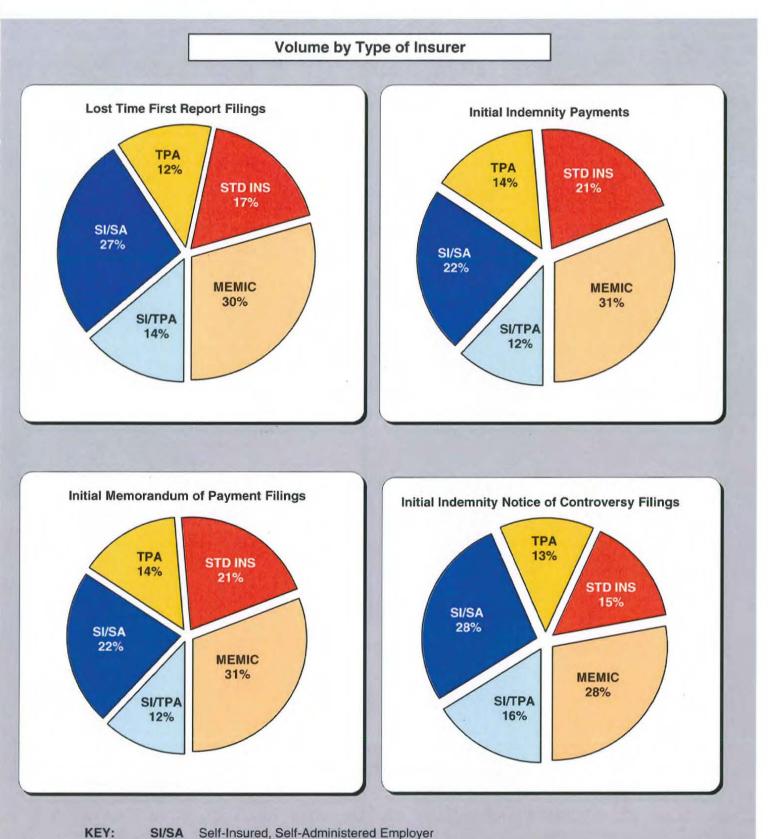
#### Chart 15 Distribution of Lost Time First Reports





Maine Workers' Compensation Board

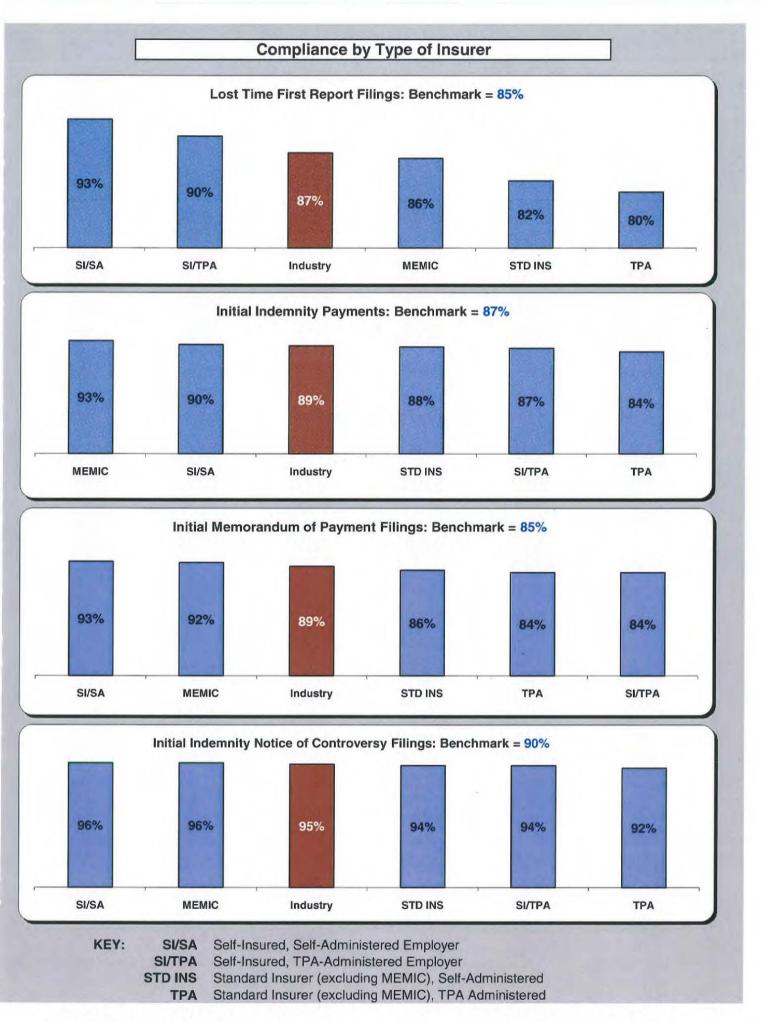
Annual Compliance Depart 2011 12



KEY: SI/TPA

Self-Insured, Self-Administered Employer

- Self-Insured, TPA-Administered Employer
- STD INS Standard Insurer (excluding MEMIC), Self-Administered
  - Standard Insurer (excluding MEMIC), TPA Administered TPA



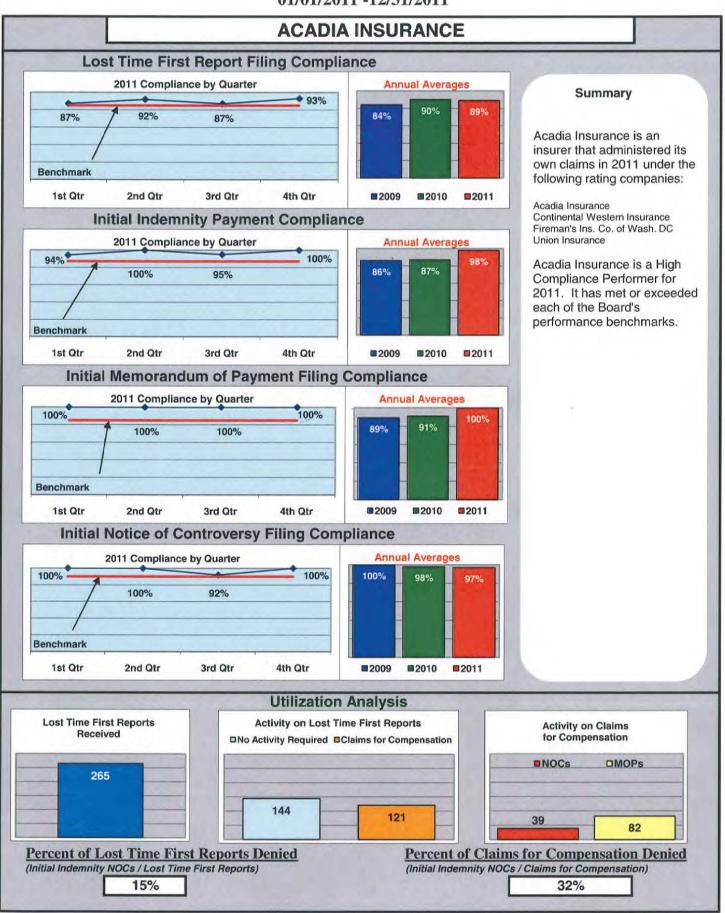
Maine Workers' Compensation Board

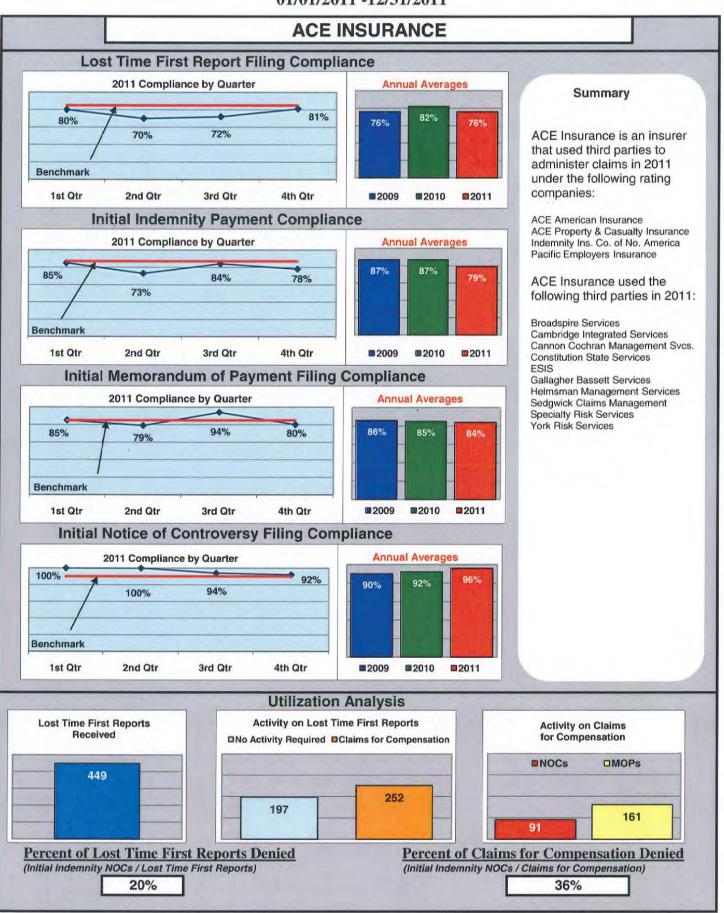
#### ENTITY OVERVIEW

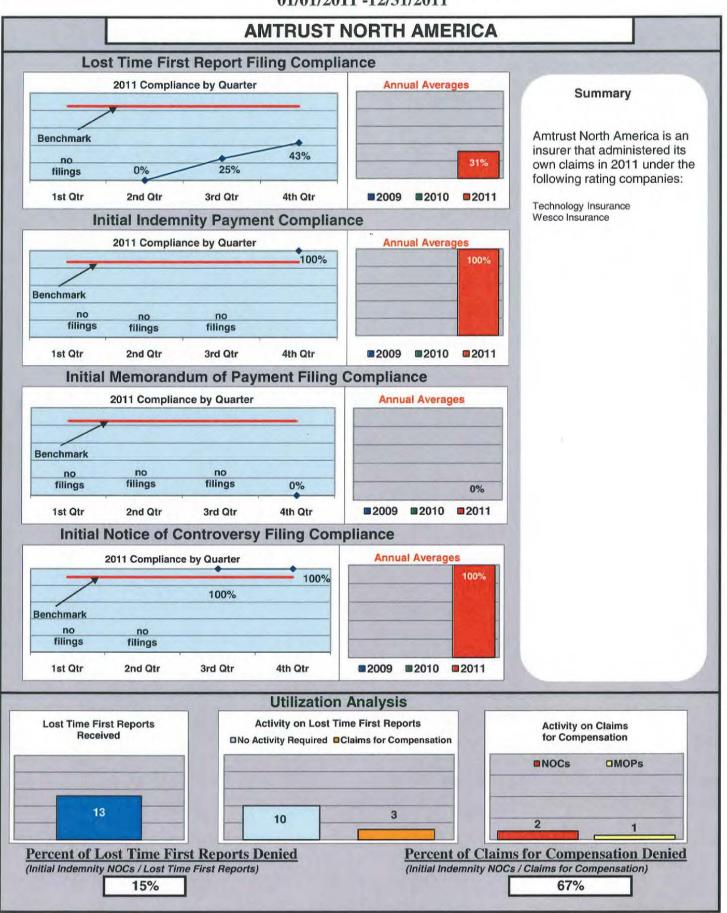
INSURANCE GROUP	FROI Compliance Benchmark: 85%	PAY Compliance Benchmark: 87%	MOP Compliance Benchmark: 85%	NOC Compliance Benchmark: 90%
ACADIA INSURANCE	89%	98%	100%	97%
ACE INSURANCE	76%	79%	84%	96%
AMERICAN INTERSTATE INSURANCE*	100%	No filings	No filings	No filings
AMTRUST NORTH AMERICA	31%	100%	0%	100%
ARCH INSURANCE	81%	74%	74%	93%
ARGONAUT INSURANCE	96%	100%	93%	100%
ARROW MUTUAL INSURANCE*	100%	No filings	No filings	No filings
BATH IRON WORKS	99%	96%	96%	98%
BERKLEY RISK ADMINISTRATORS*	100%	No filings	No filings	No filings
BROADSPIRE SERVICES	85%	96%	92%	100%
CAMBRIDGE INTEGRATED SERVICES*	60%	50%	50%	No filings
CANNON COCHRAN MANAGEMENT SVS.	84%	78%	74%	89%
CHARTIS INSURANCE	89%	90%	90%	94%
CHESTERFIELD SERVICES	78%	100%	100%	No filings
CHUBB INSURANCE	43%	70%	30%	67%
CHURCH MUTUAL INSURANCE*	20%	0%	100%	0%
CIANBRO CORPORATION	57%	100%	50%	100%
CITY OF BANGOR	100%	97%	100%	100%
CLAIMS MANAGEMENT (WAL-MART)	95%	98%	98%	93%
CNA INSURANCE	77%	100%	100%	50%
CONSTITUTION STATE SERVICES	77%	86%	64%	100%
CONTINENTAL INDEMNITY	20%	71%	57%	No filings
COTTINGHAM & BUTLER SERVICES	59%	79%	79%	100%
CRAWFORD PROPERTY & CASUALTY*	0%	100%	100%	No filings
CRUM & FORSTER*	50%	100%	67%	No filings
ESIS	60%	80%	88%	95%
F.A. RICHARD	0%	No filings	No filings	0%
FEDERATED MUTUAL INSURANCE*	33%	100%	100%	100%
FIREMAN'S FUND INSURANCE*	50%	0%	0%	0%
FUTURECOMP	92%	95%	94%	90%
GALLAGHER BASSETT SERVICES	80%	79%	81%	91%
GRAPHIC ARTS MUTUAL INSURANCE*	100%	100%	100%	No filings
GREAT DIVIDE INSURANCE*	50%	100%	100%	0%
GUARD INSURANCE	71%	92%	82%	58%
HANNAFORD BROTHERS	90%	91%	91%	100%
HANOVER INSURANCE	81%	90%	93%	100%
HARTFORD INSURANCE	78%	87%	89%	93%
HELMSMAN MANAGEMENT SERVICES	82%	81%	88%	100%
IBERTY MUTUAL INSURANCE	86%	89%	89%	97%
MACY'S CORPORATE SERVICES	25%	60%	100%	No filings
MAINE AUTOMOBILE DEALERS ASSOC.	92%	89%	95%	100%
MAINE EMPLOYERS' MUTUAL INSURANCE	86%	93%	92%	96%
MAINE HEALTHCARE ASSOCIATION	88%	90%	100%	94%
MAINE MOTOR TRANSPORT ASSOC.	91%	95%	98%	97%
MAINE MUNICIPAL ASSOCIATION	93%	84%	87%	95%
MAINE SCHOOL MANAGEMENT ASSOC.	92%	90%	96%	98%
MEADOWBROOK	77%	83%	58%	50%
NATIONAL INTERSTATE INSURANCE*	100%	100%	100%	No filings
VATIONWIDE INSURANCE*	0%	No filings	No filings	No filings
NGM INSURANCE	46%	83%	83%	No filings
DLD REPUBLIC INSURANCE	62%	81%	74%	82%
PATRIOT INSURANCE	86%	100%	100%	No filings

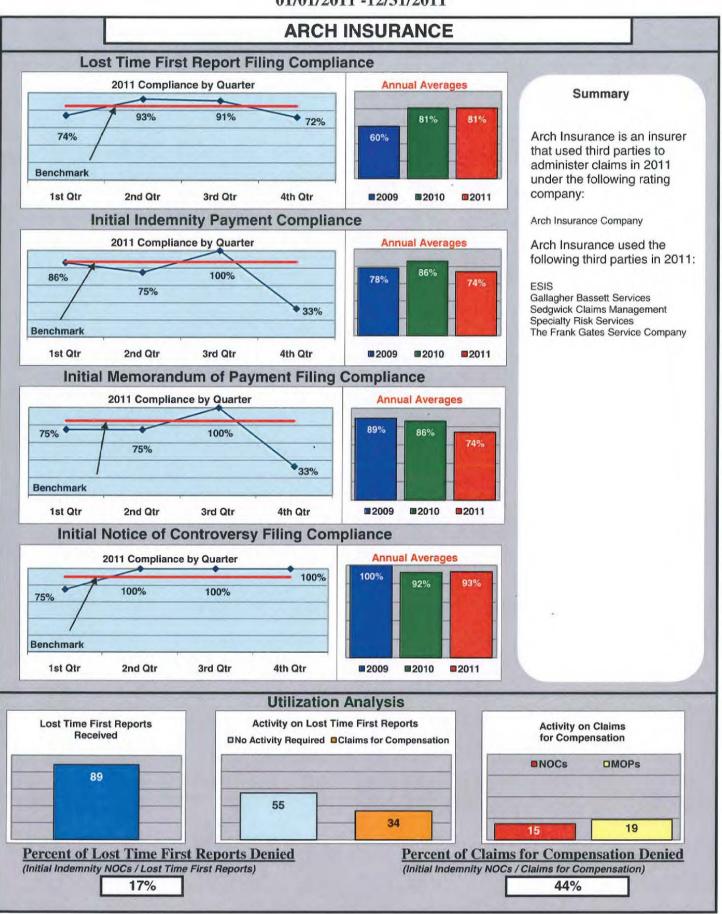
#### ENTITY OVERVIEW

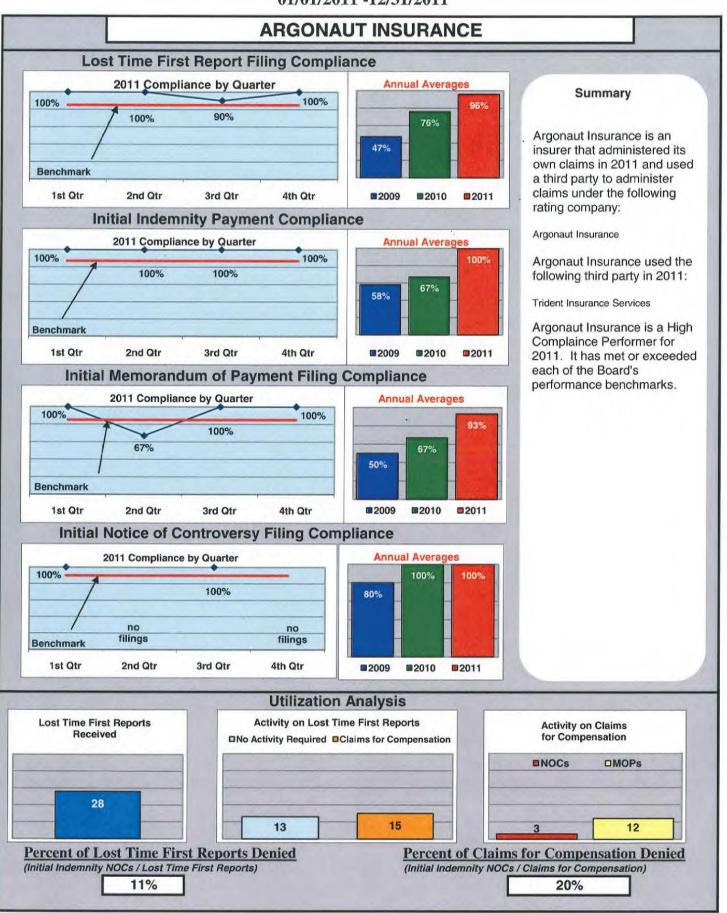
INSURANCE GROUP	FROI Compliance Benchmark: 85%	PAY Compliance Benchmark: 87%	MOP Compliance Benchmark: 85%	NOC Compliance Benchmark: 90%
PEERLESS INSURANCE	79%	85%	85%	95%
PRAETORIAN INSURANCE*	0%	0%	No filings	0%
PROTECTIVE INSURANCE	29%	50%	0%	No filings
PUBLIC SERVICE MUTUAL INSURANCE*	0%	100%	0%	0%
RISK ENTERPRISE MANAGEMENT	86%	67%	48%	75%
RYDER SERVICES	50%	0%	0%	0%
SAFETY NATIONAL INSURANCE	75%	50%	50%	50%
SEDGWICK CLAIMS MANAGEMENT	85%	88%	88%	93%
SENTRY INSURANCE	73%	69%	31%	100%
SPARTA INSURANCE	62%	75%	75%	100%
SPECIALTY RISK SERVICES	86%	84%	76%	86%
STATE OF MAINE WC TRUST	95%	96%	95%	97%
SYNERNET	94%	92%	94%	95%
THE FRANK GATES SERVICE COMPANY	50%	33%	33%	0%
TOWER INSURANCE*	0%	No filings	No filings	No filings
TRAVELERS INSURANCE	82%	85%	82%	91%
TRIDENT INSURANCE SERVICES	92%	92%	85%	100%
VANLINER INSURANCE*	0%	0%	0%	No filings
WILLIS OF NORTHERN NEW ENGLAND	94%	93%	91%	98%
XL SPECIALTY INSURANCE*	100%	100%	100%	100%
YORK RISK SERVICES*	0%	0%	0%	0%
ZURICH INSURANCE	87%	82%	84%	96%

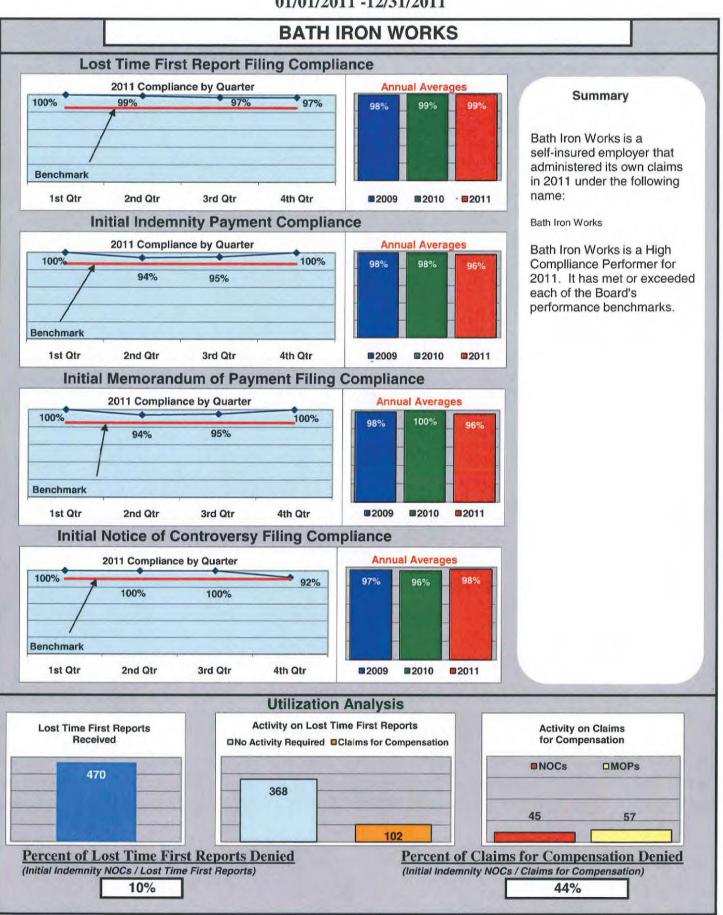


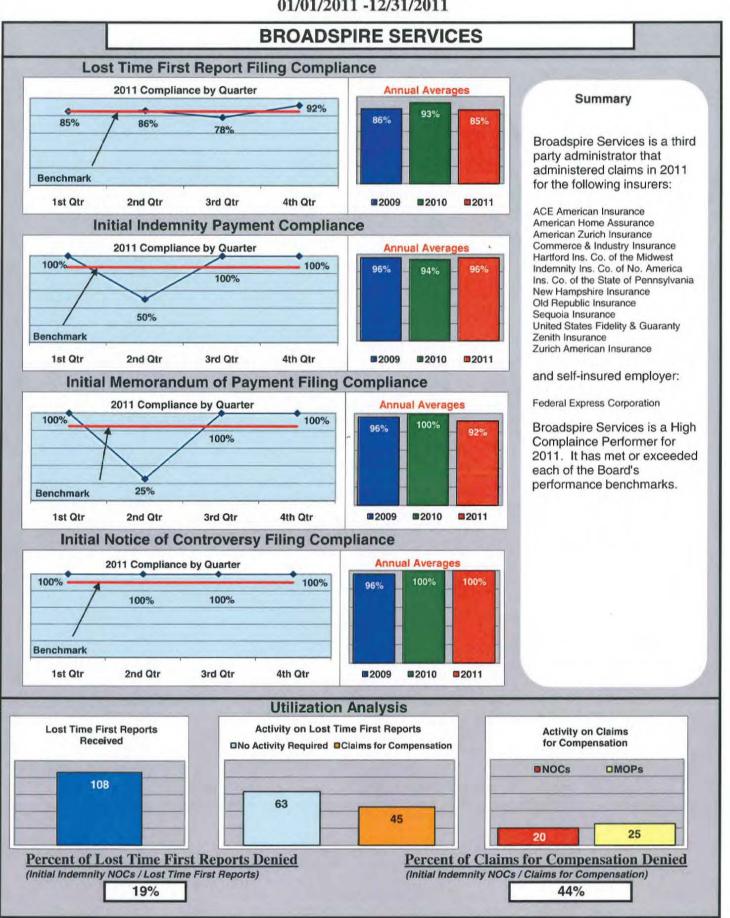


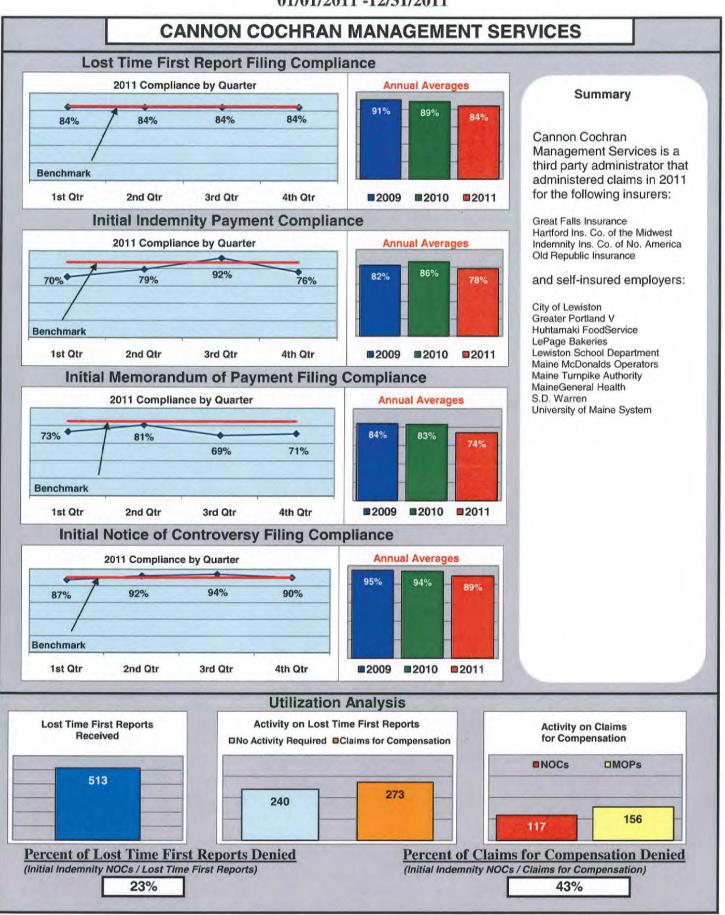


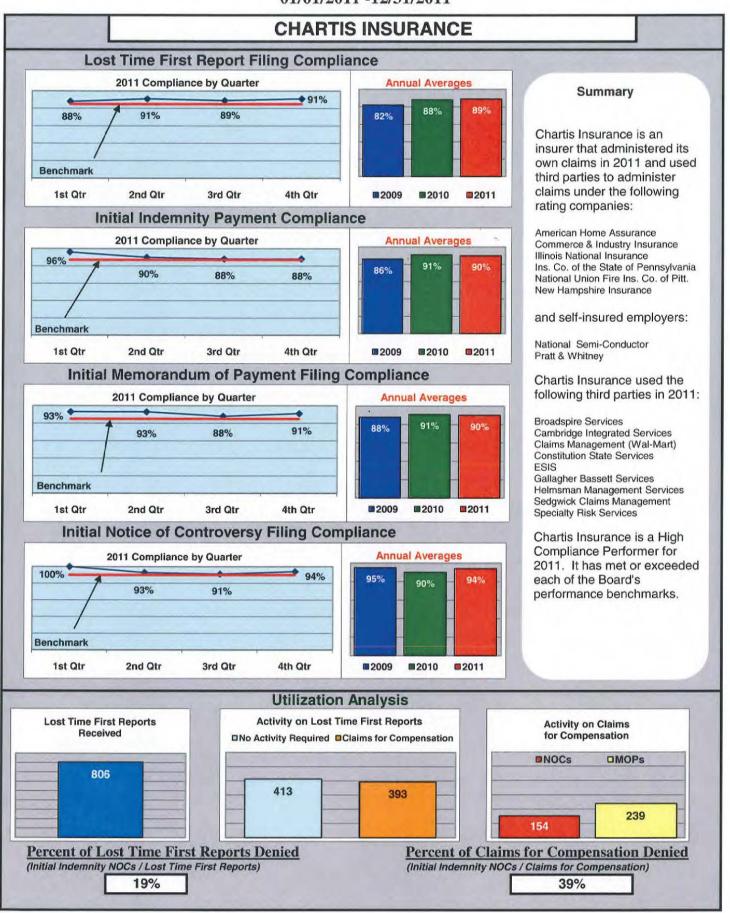




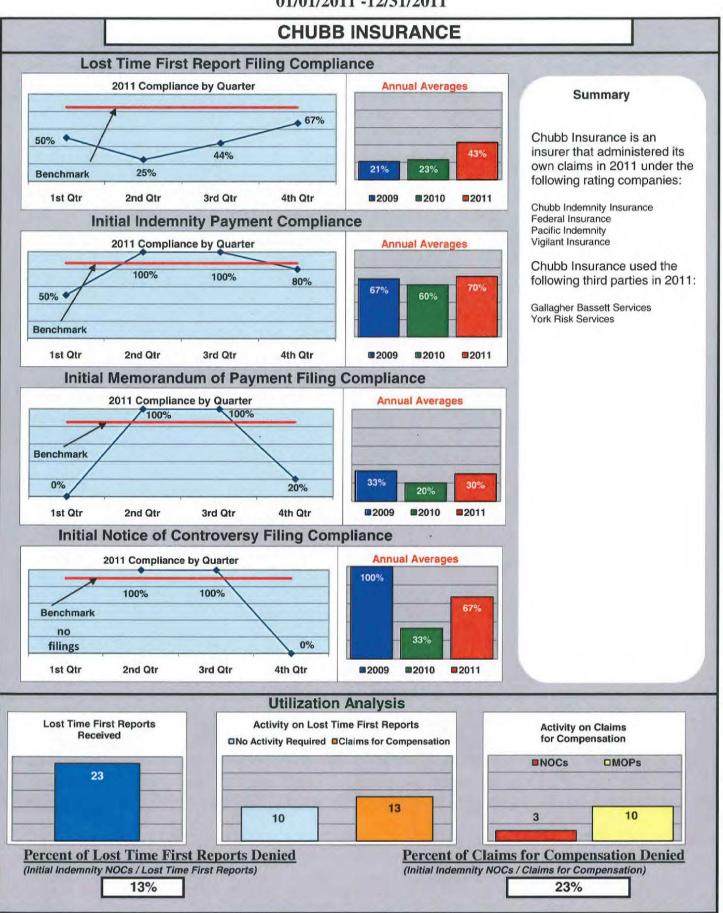


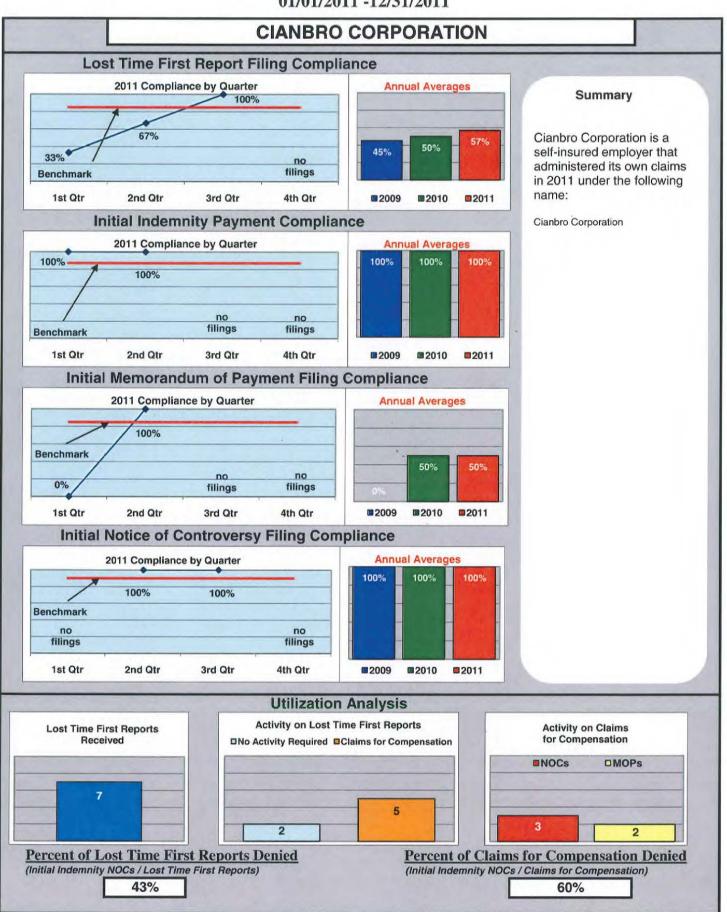


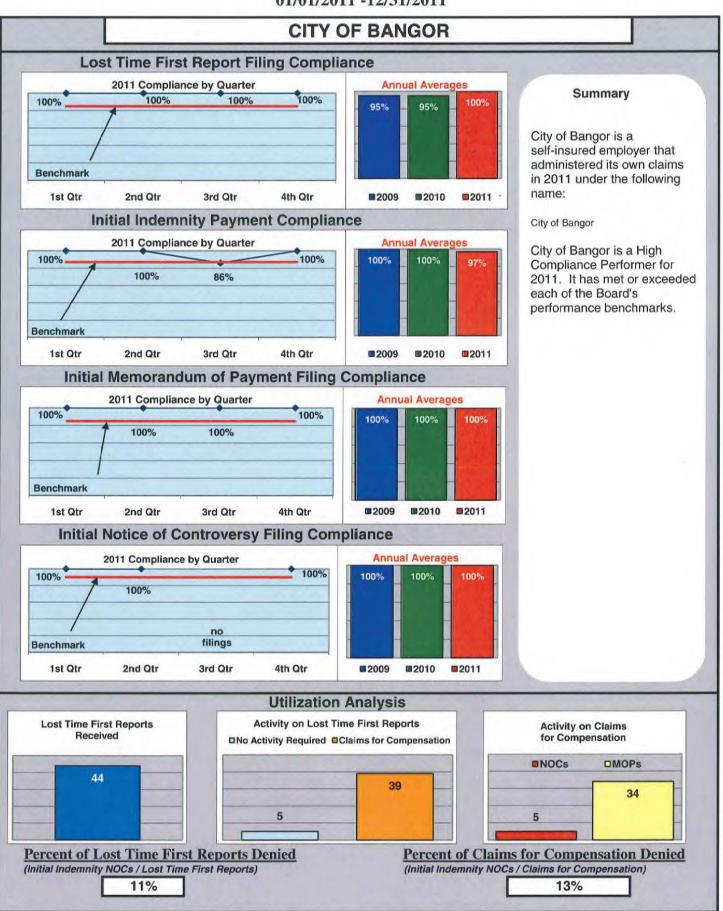


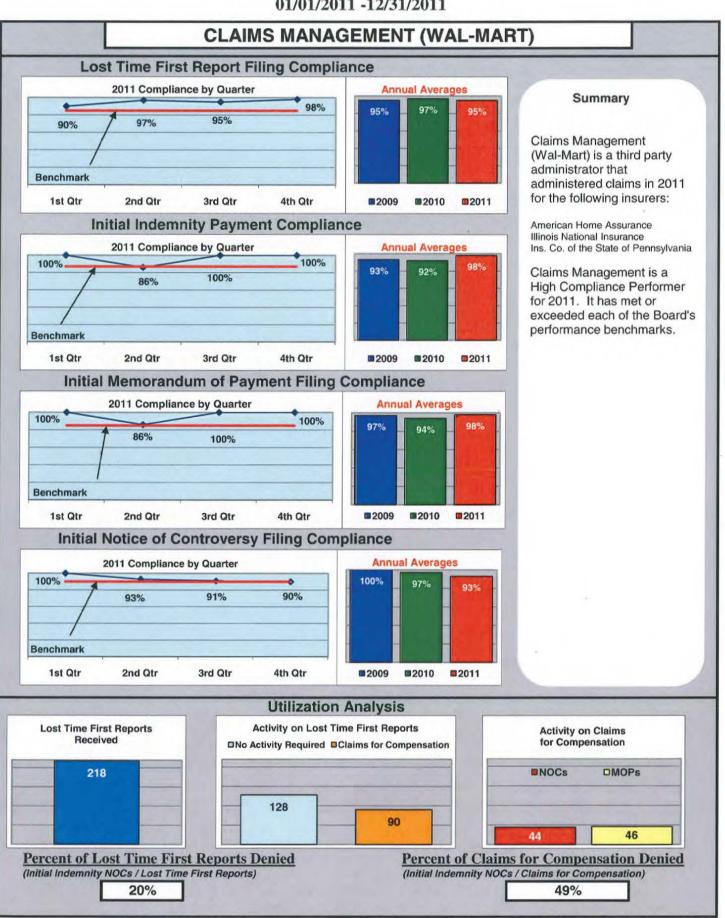


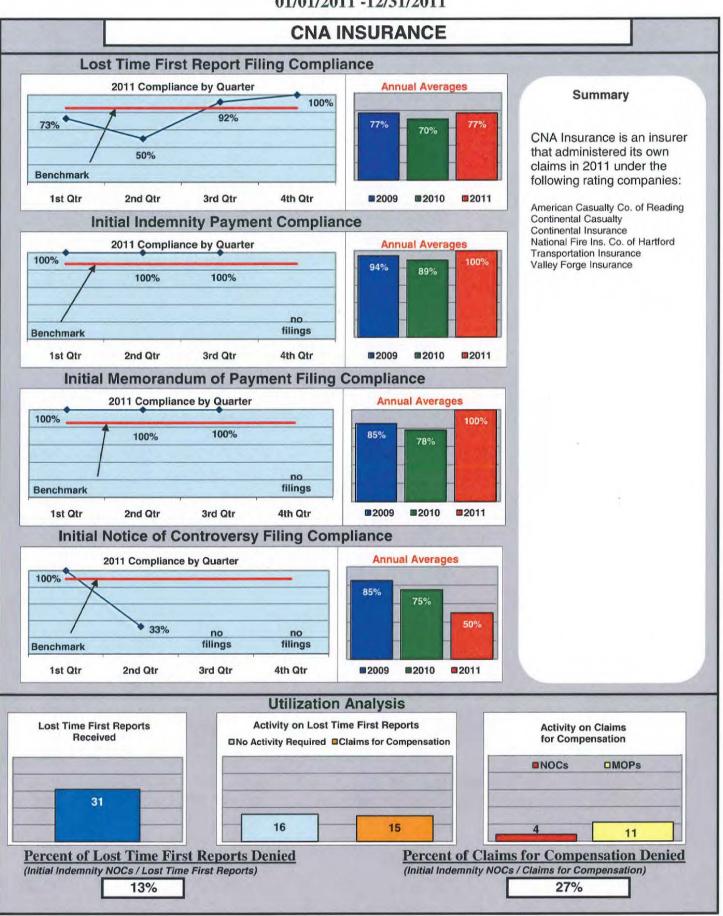


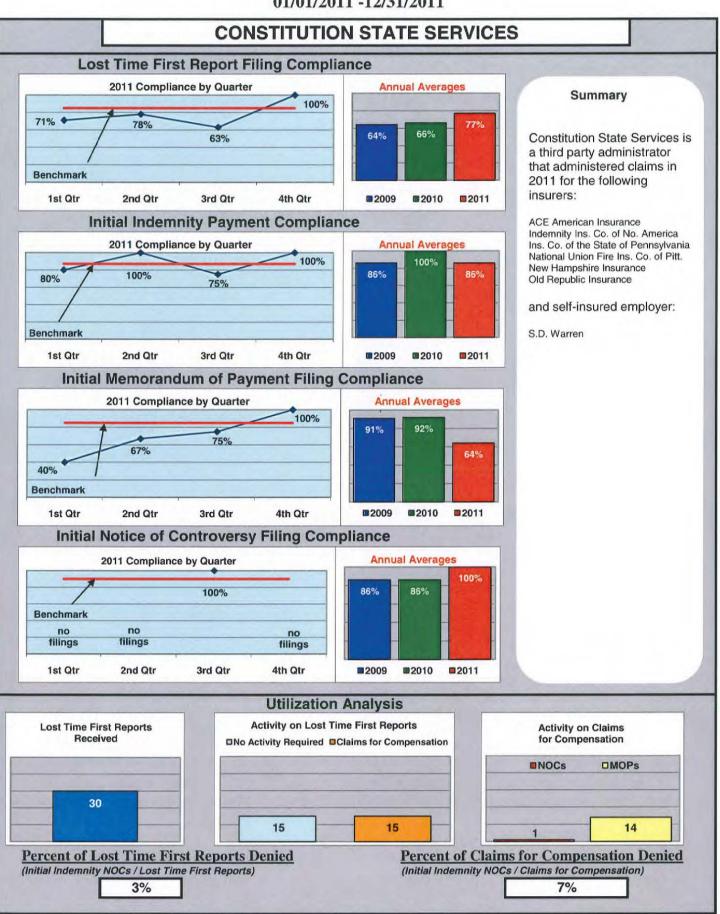


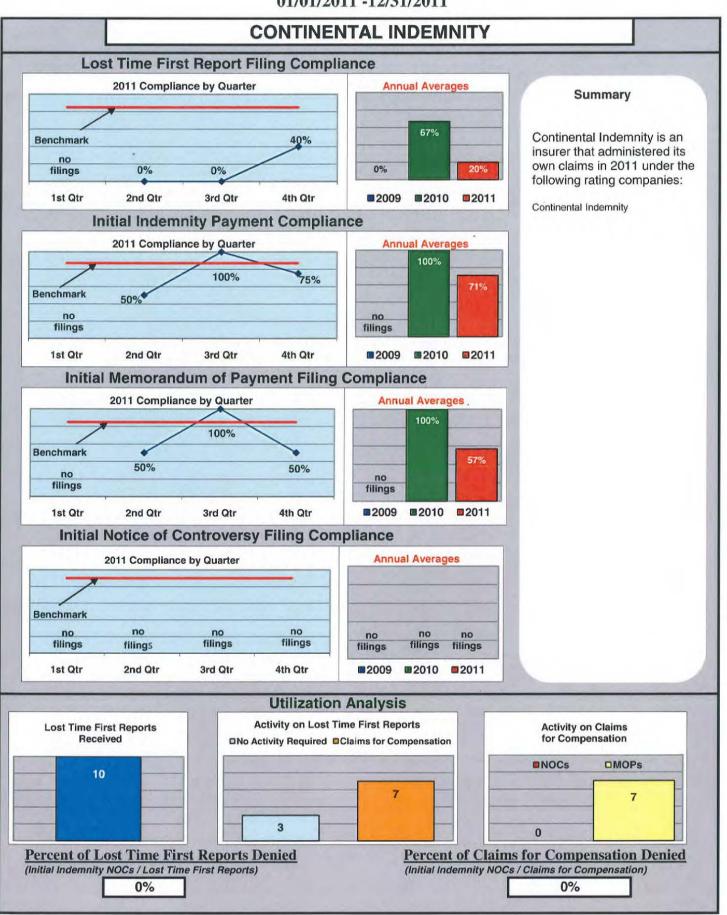




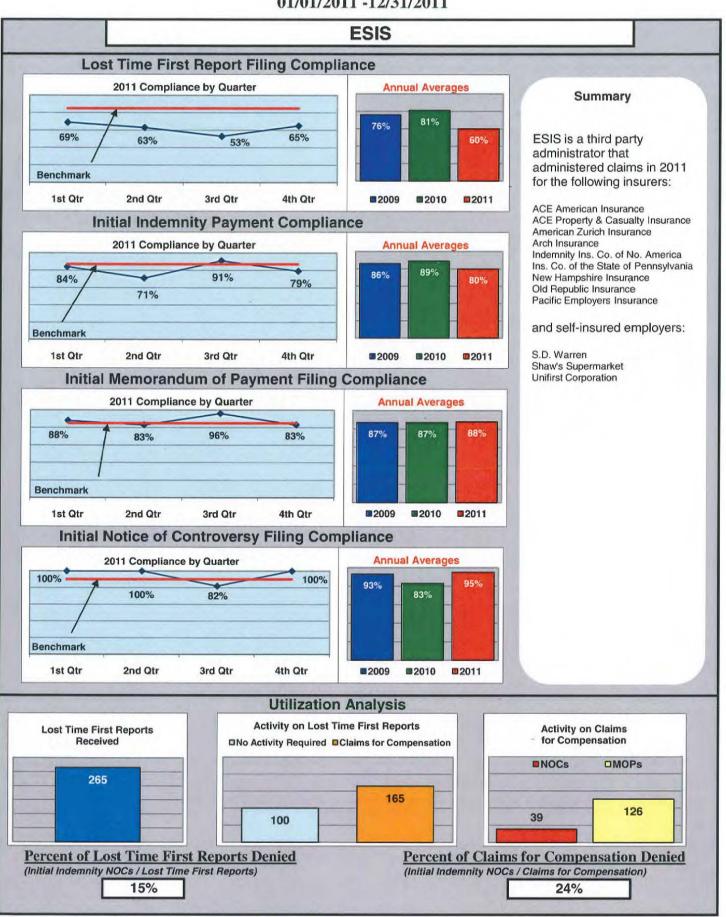


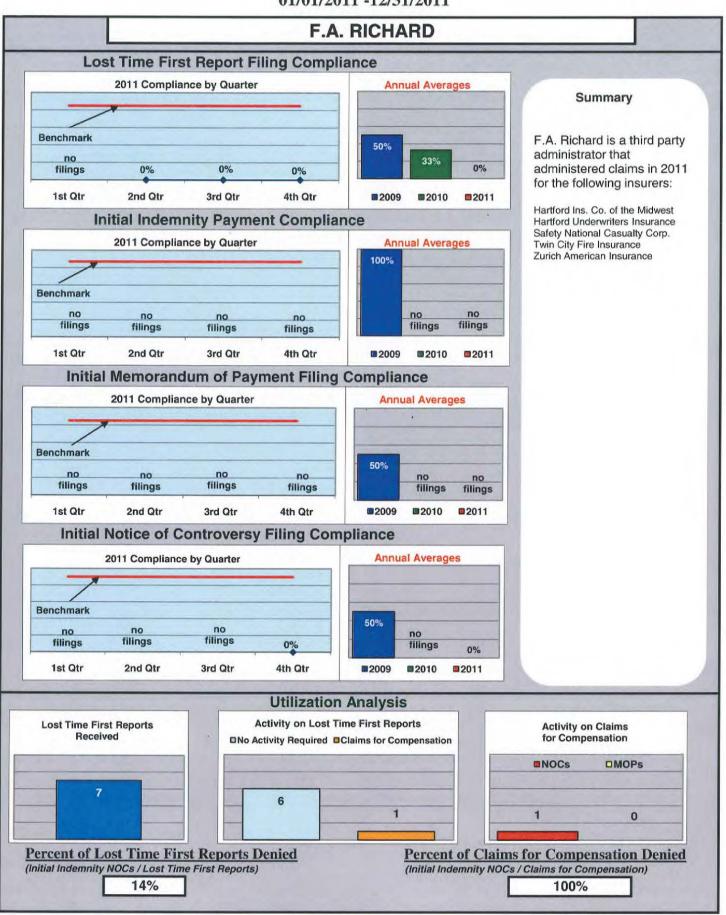


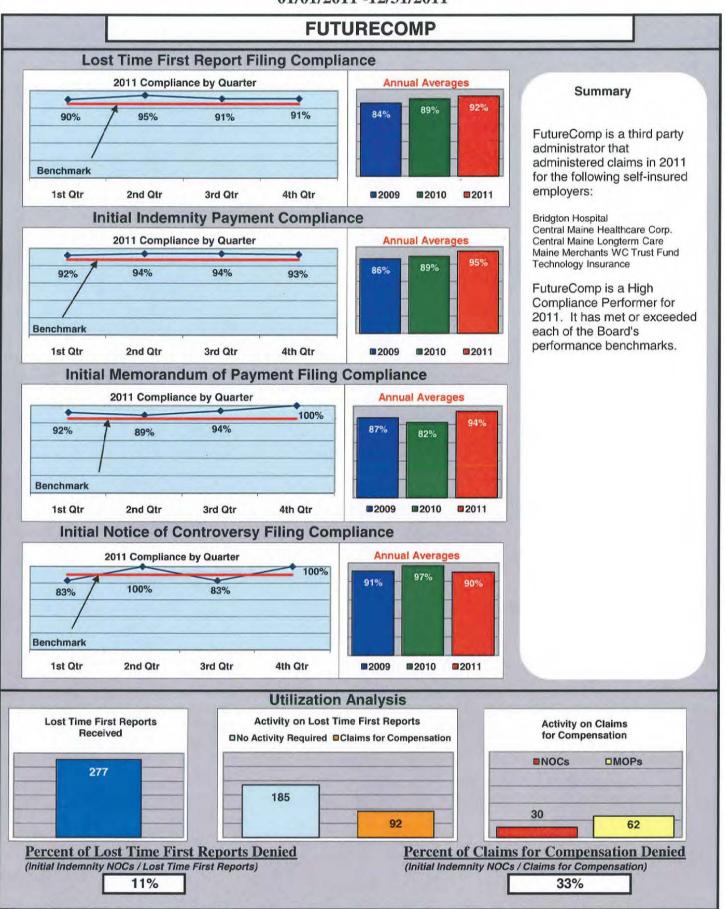


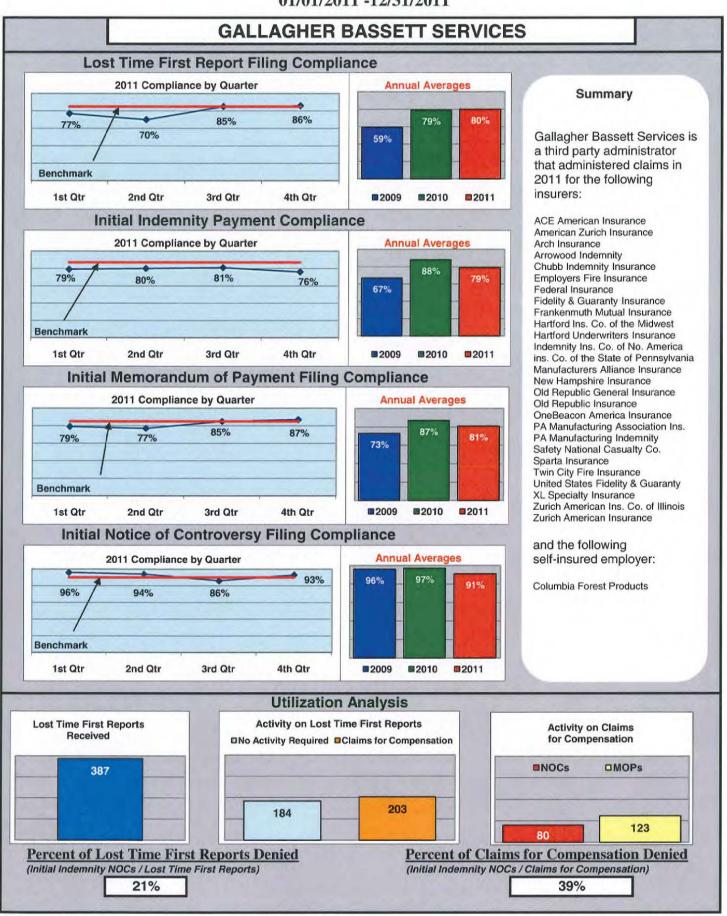


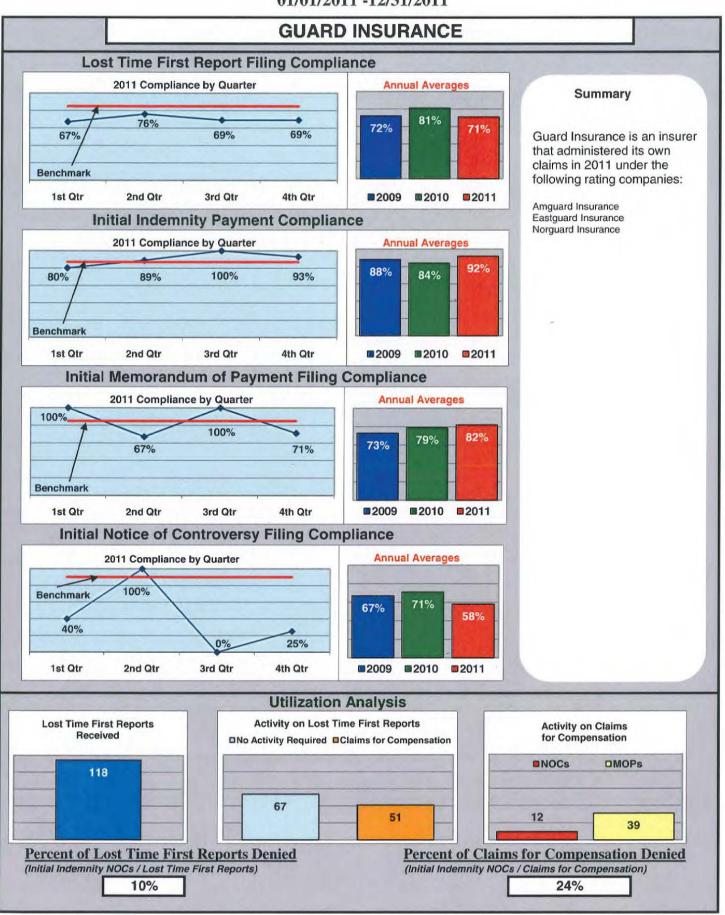


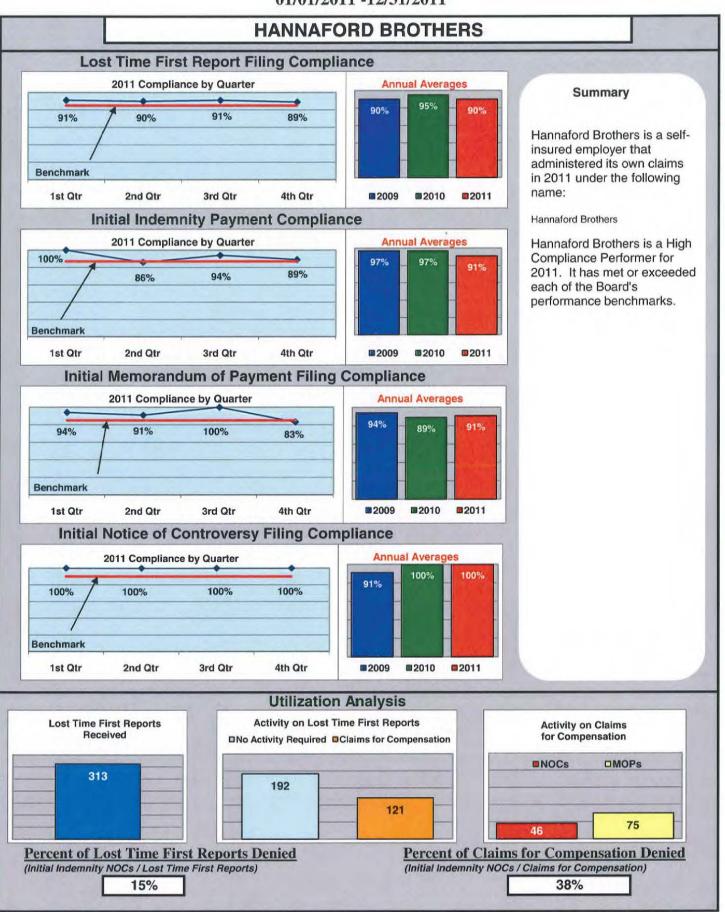


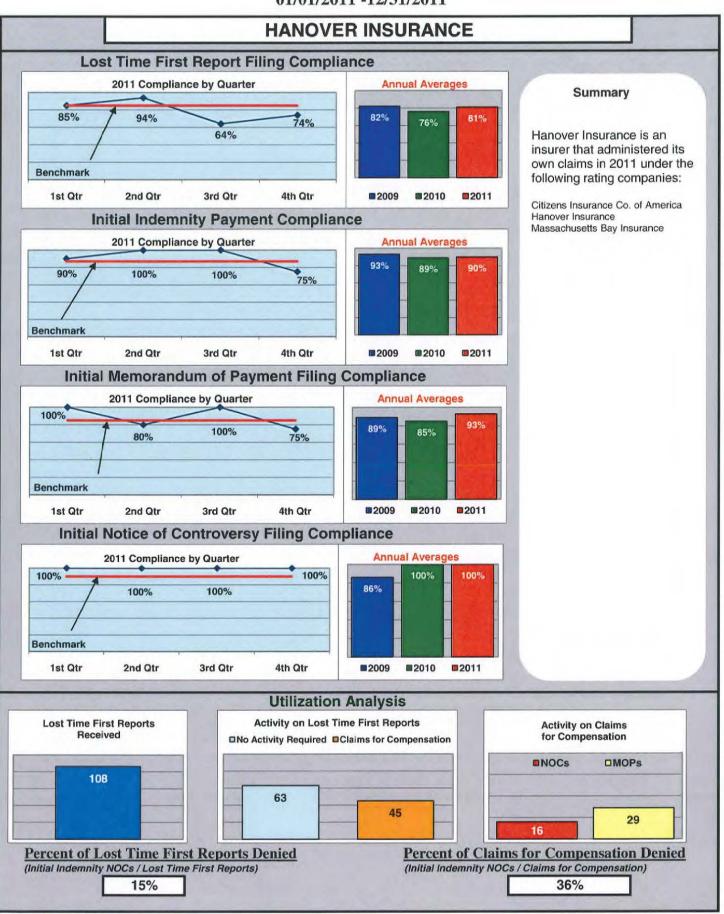


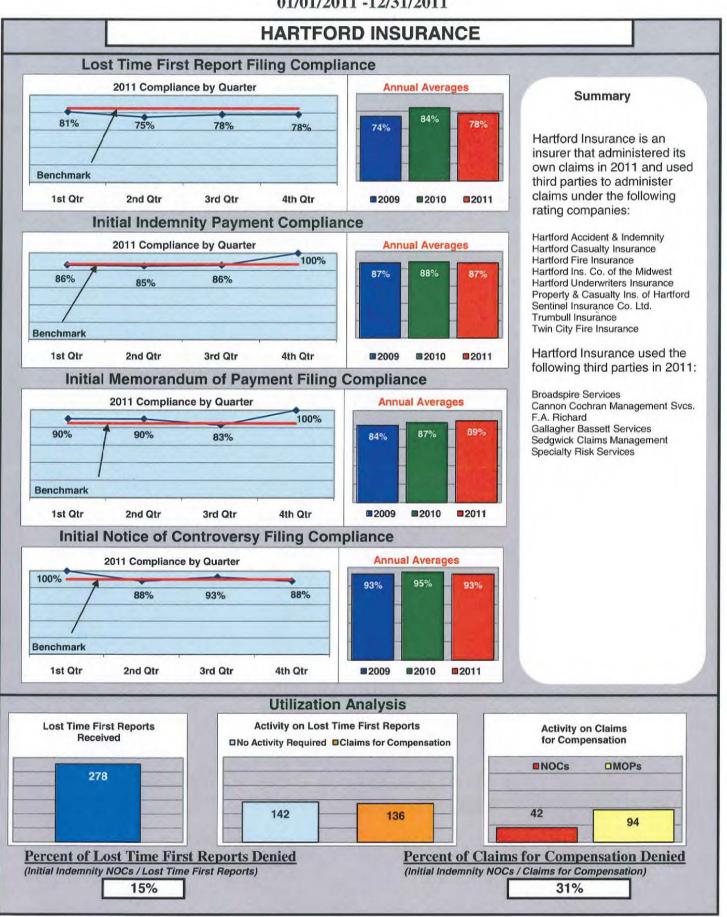


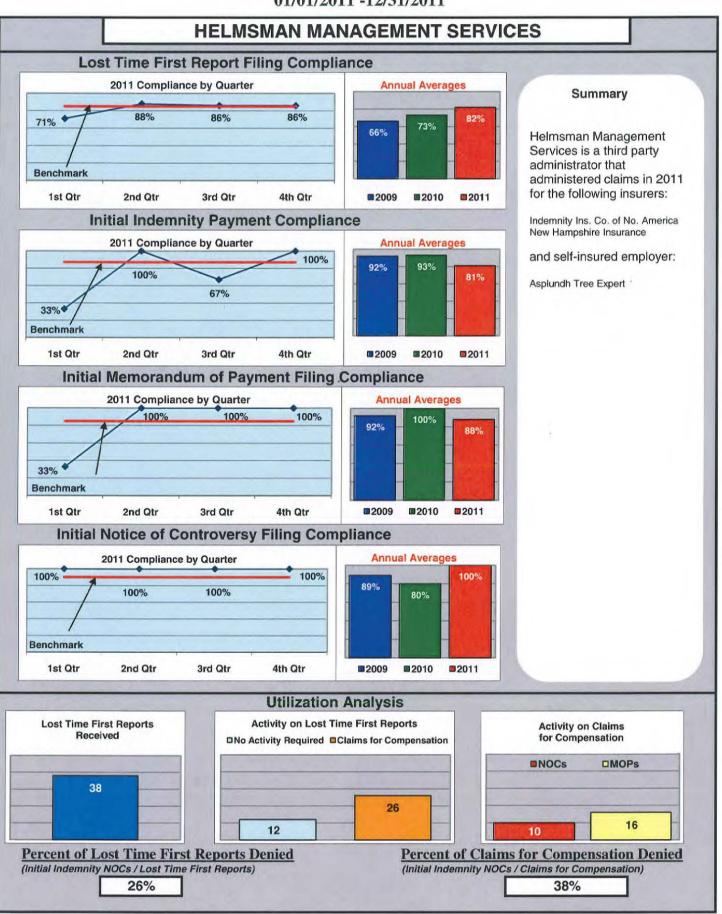


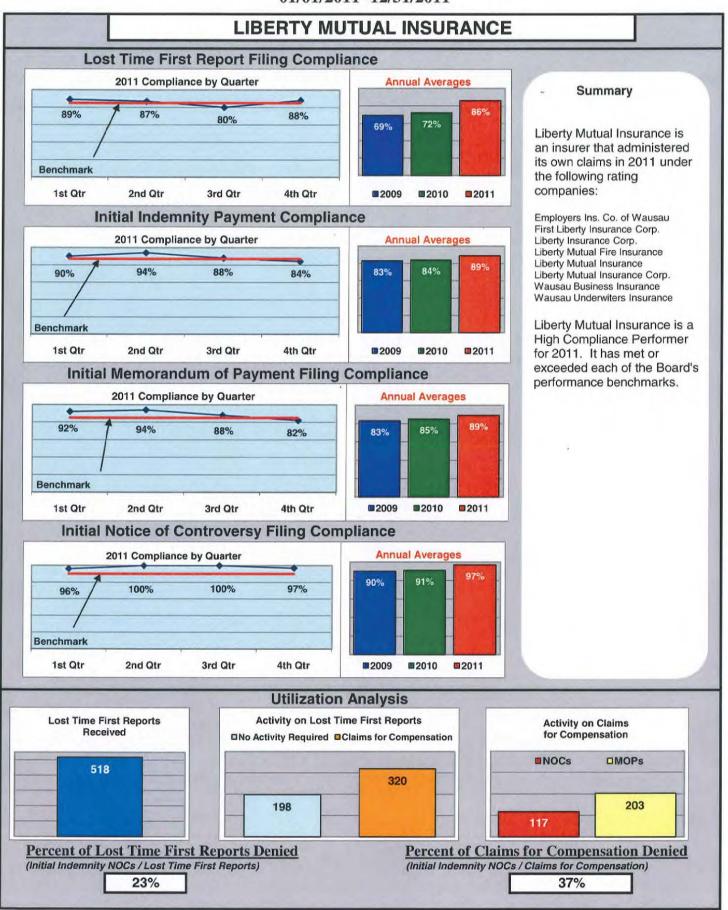


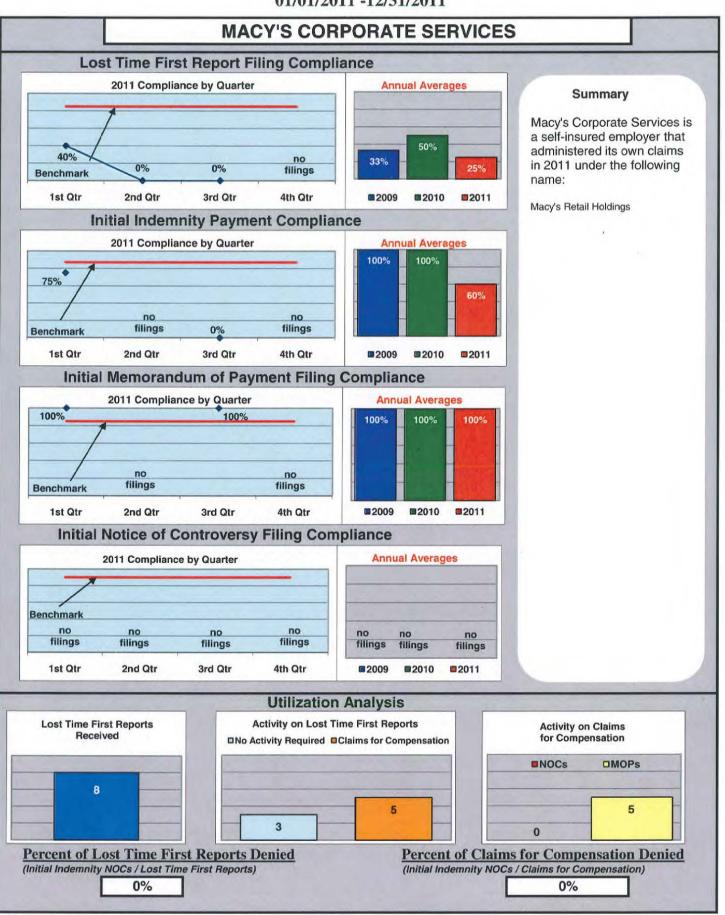


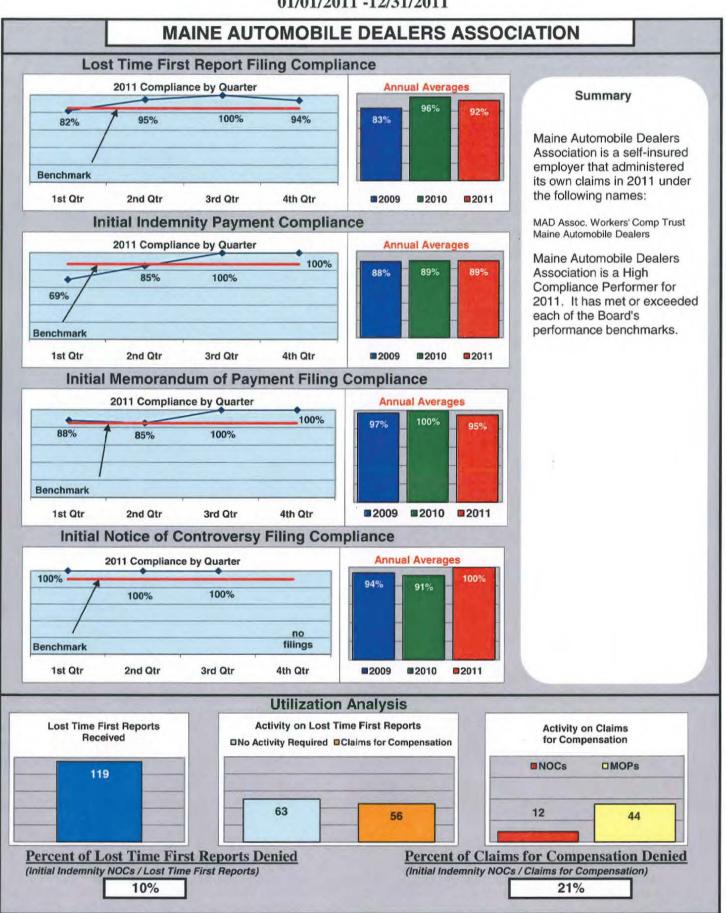


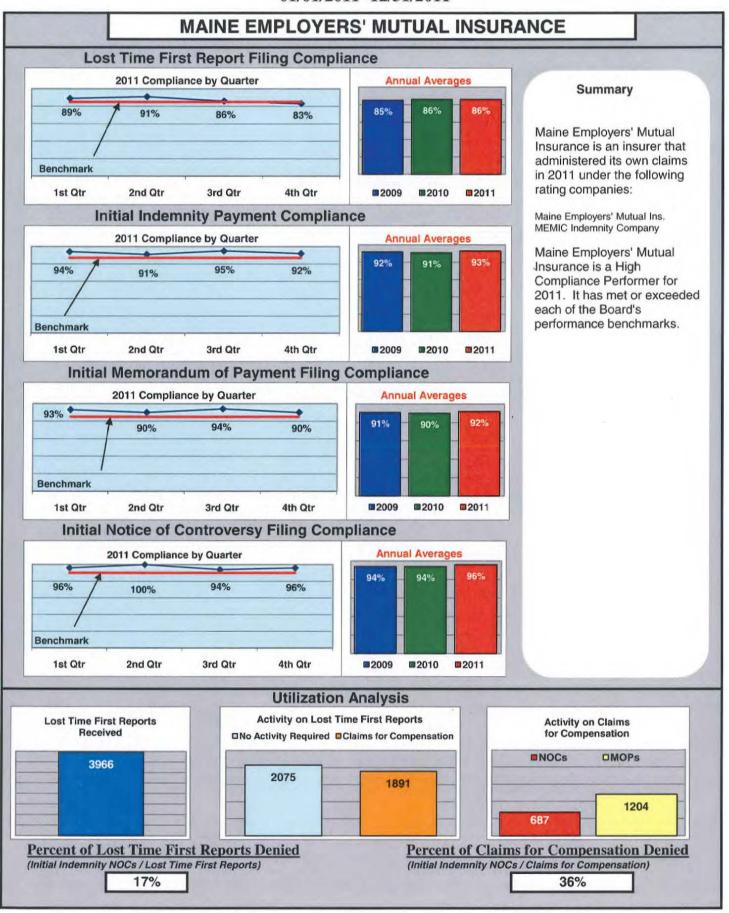


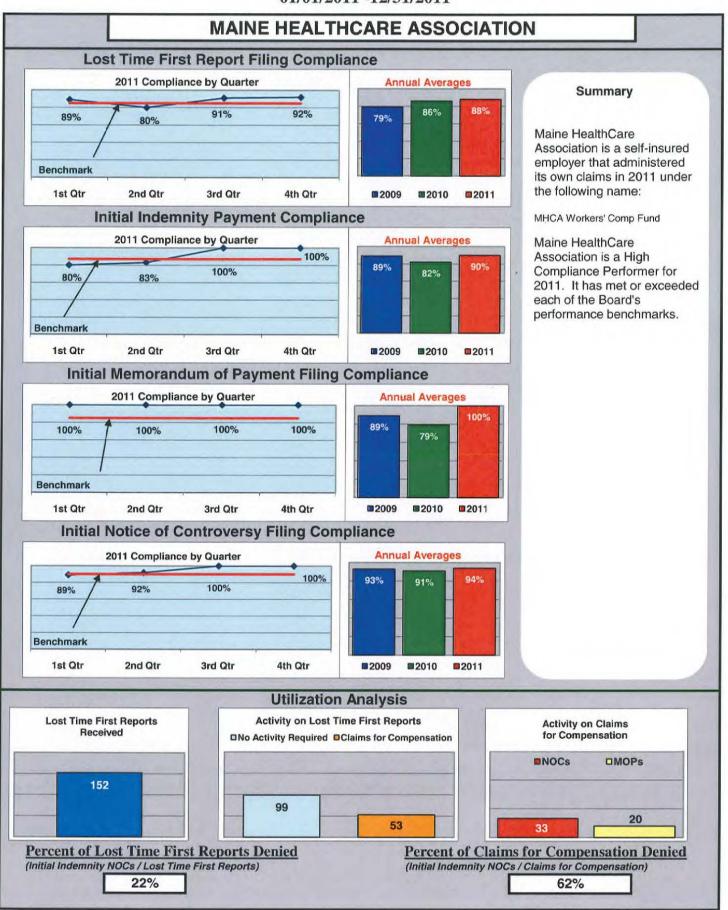


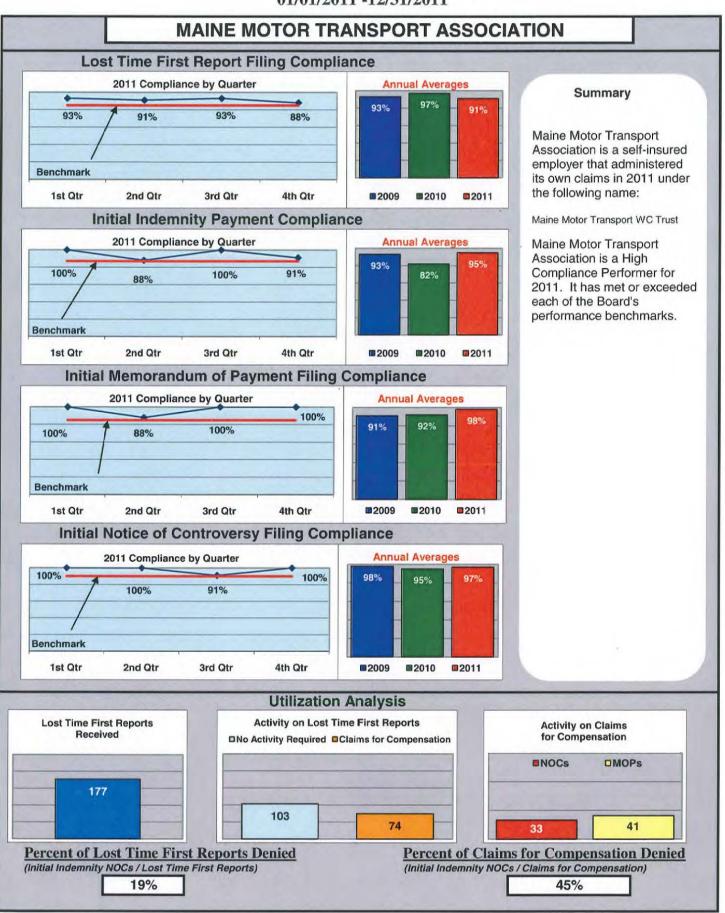


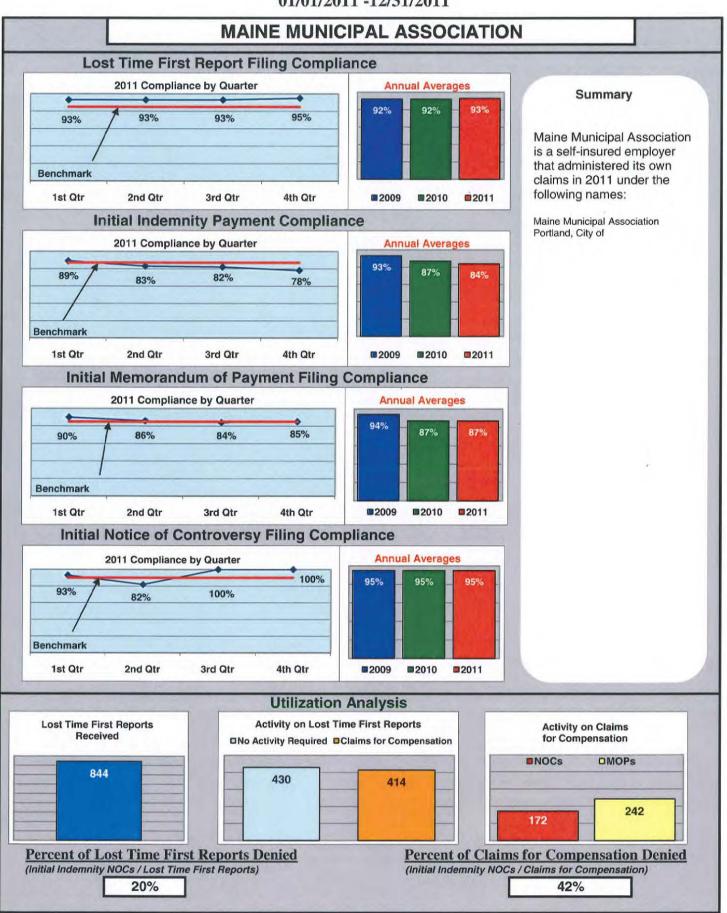


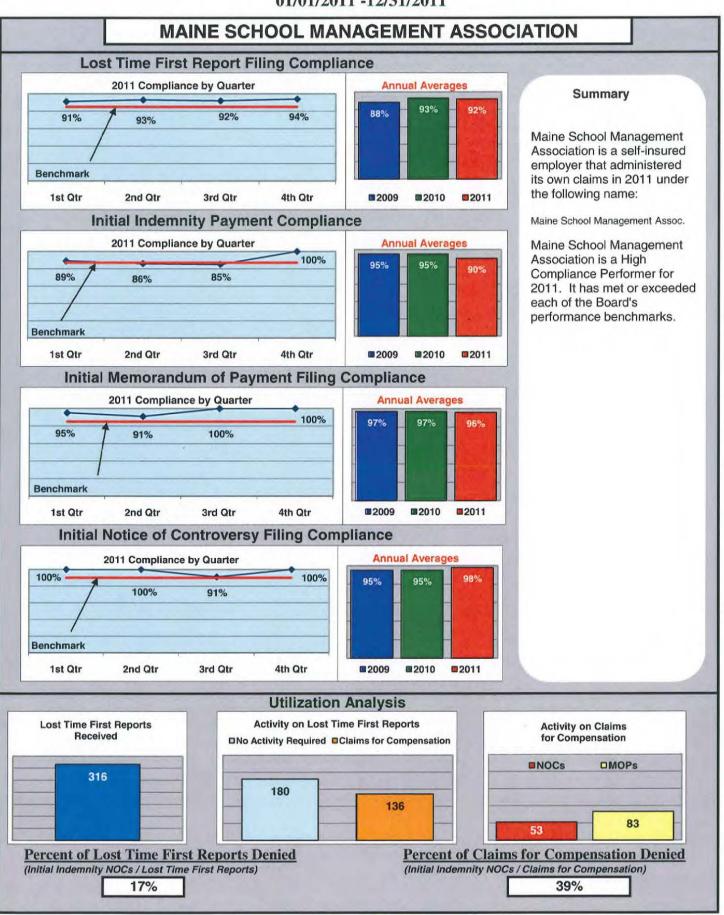


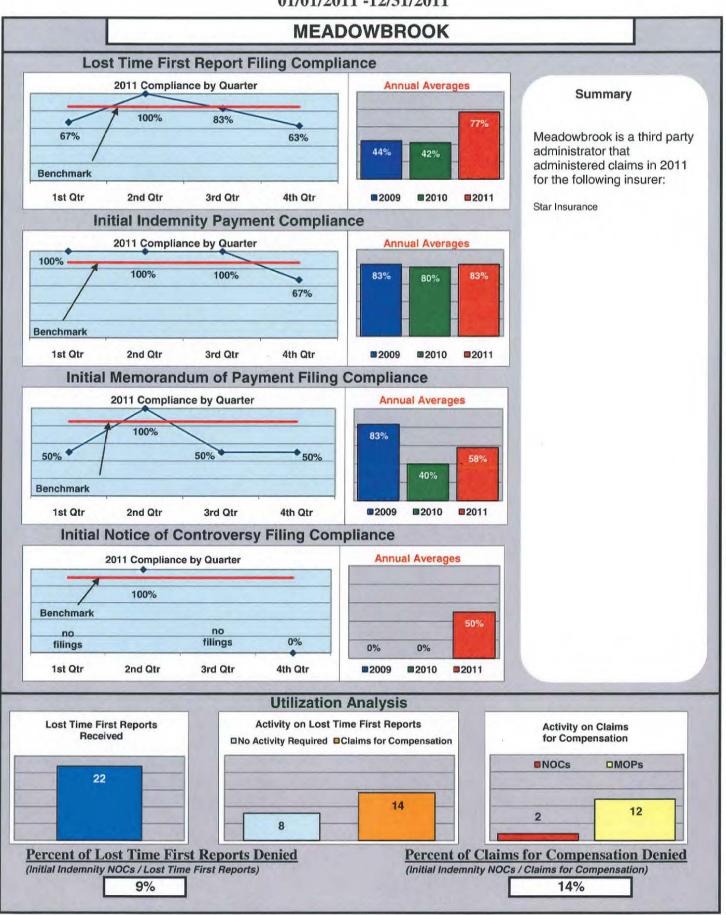


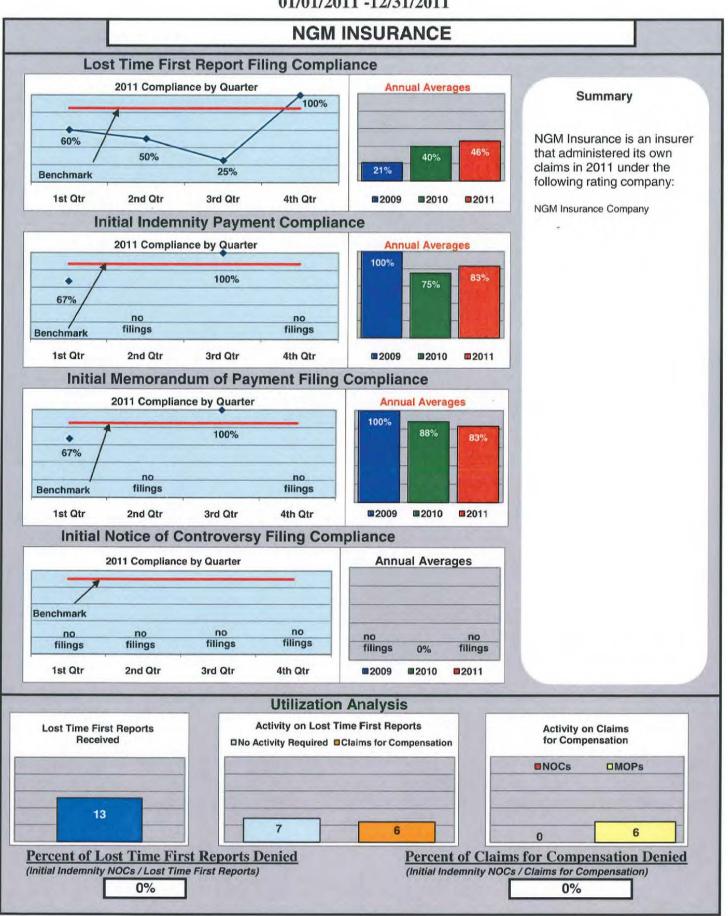


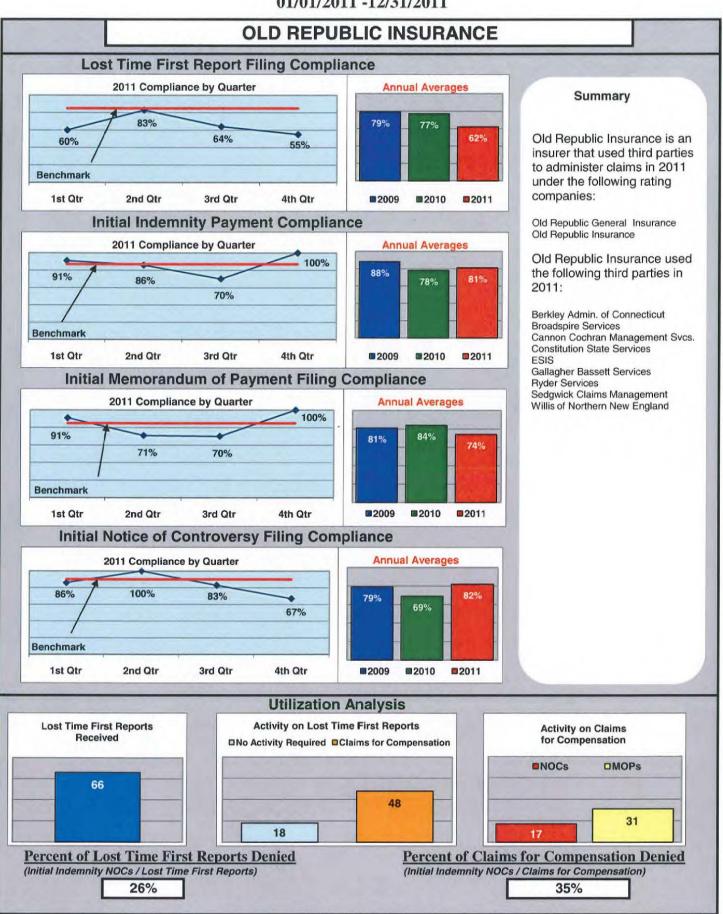


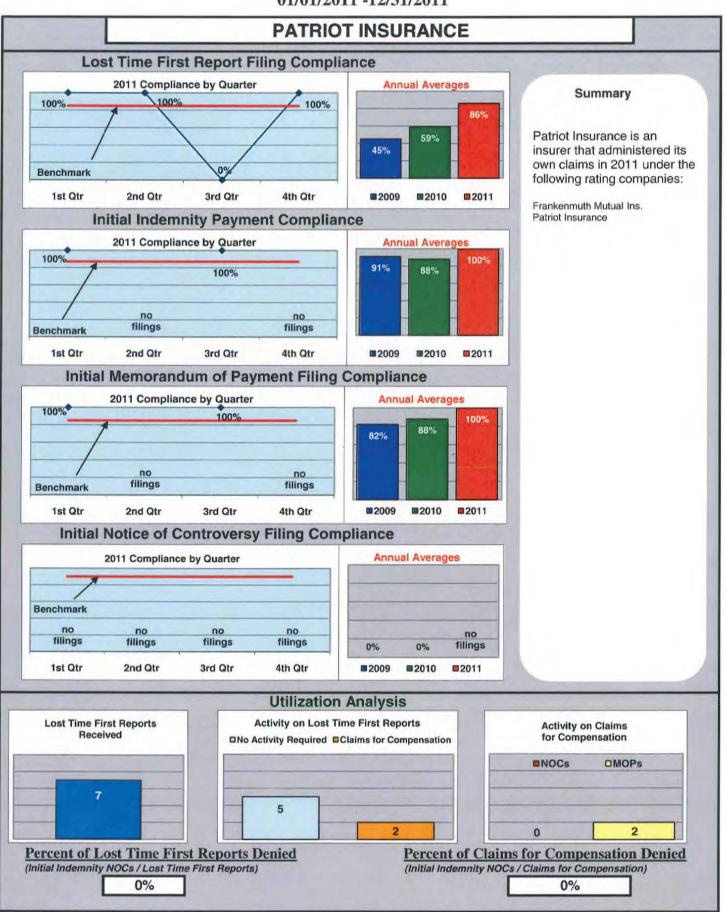


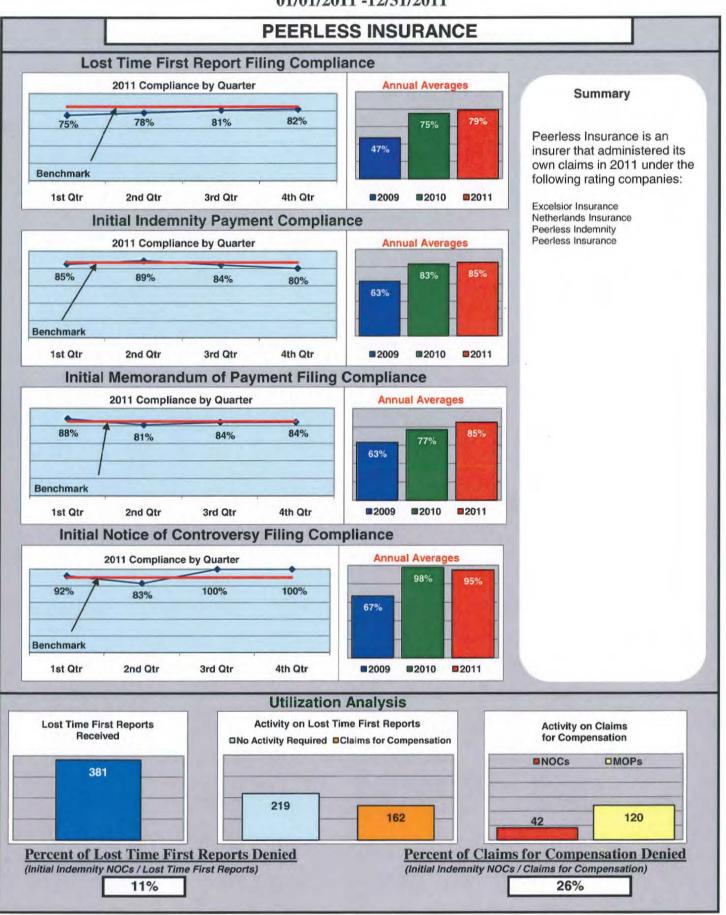


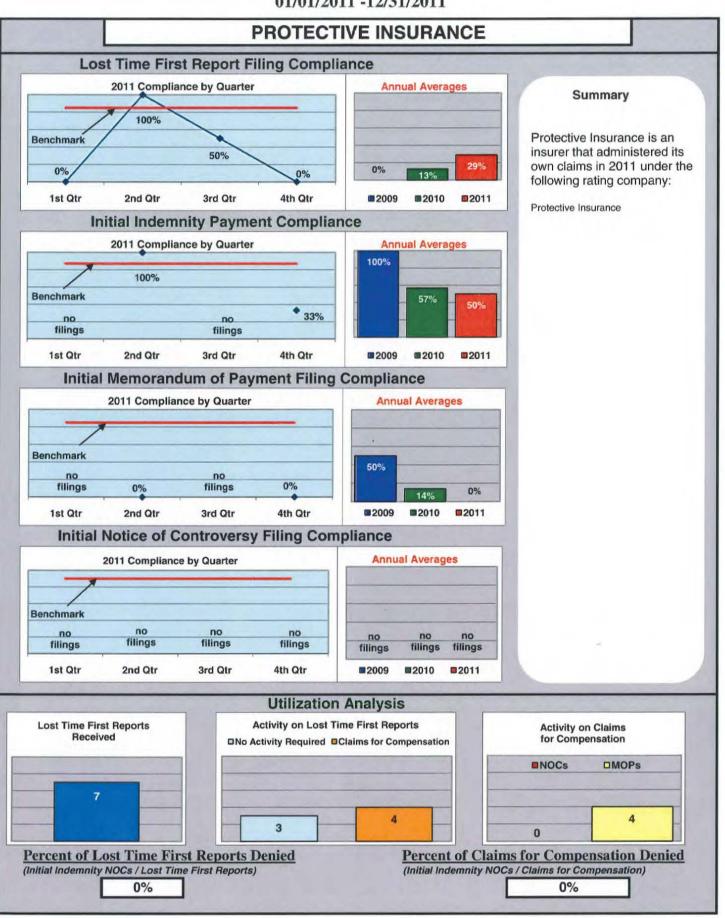


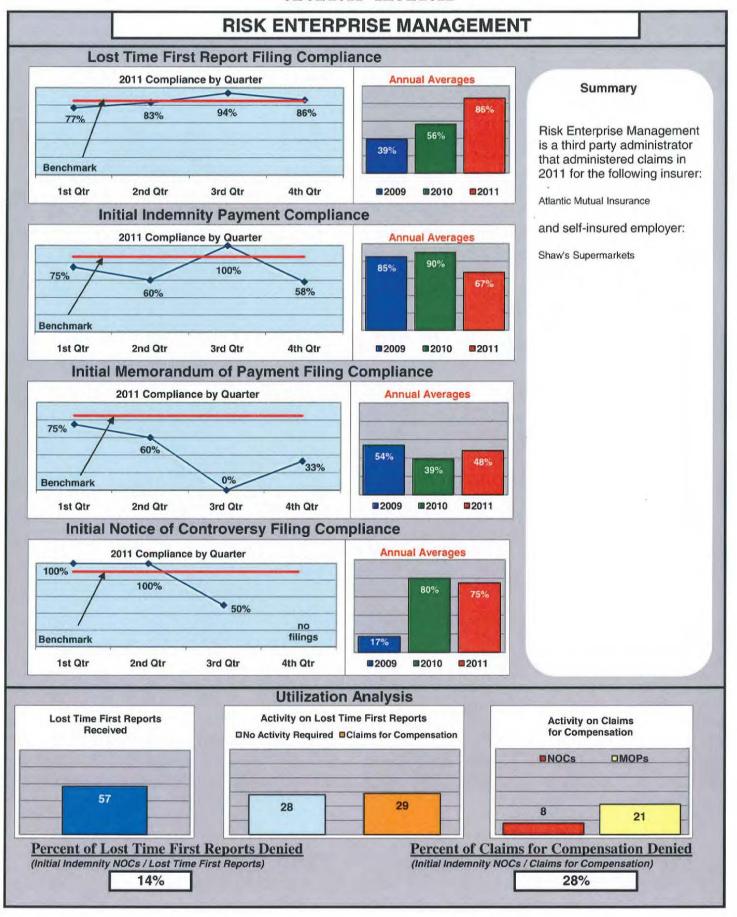


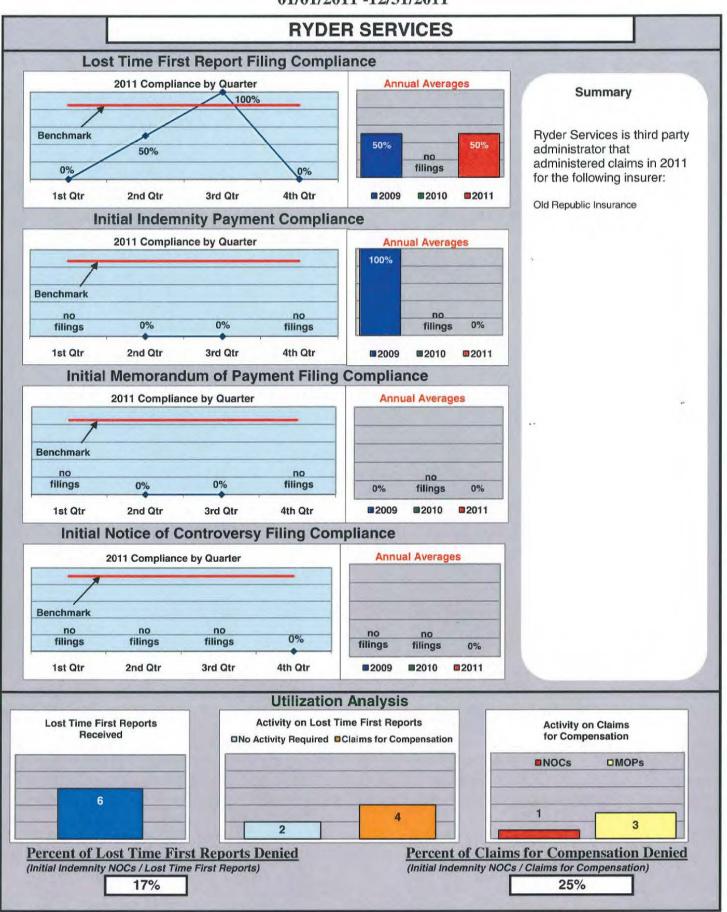


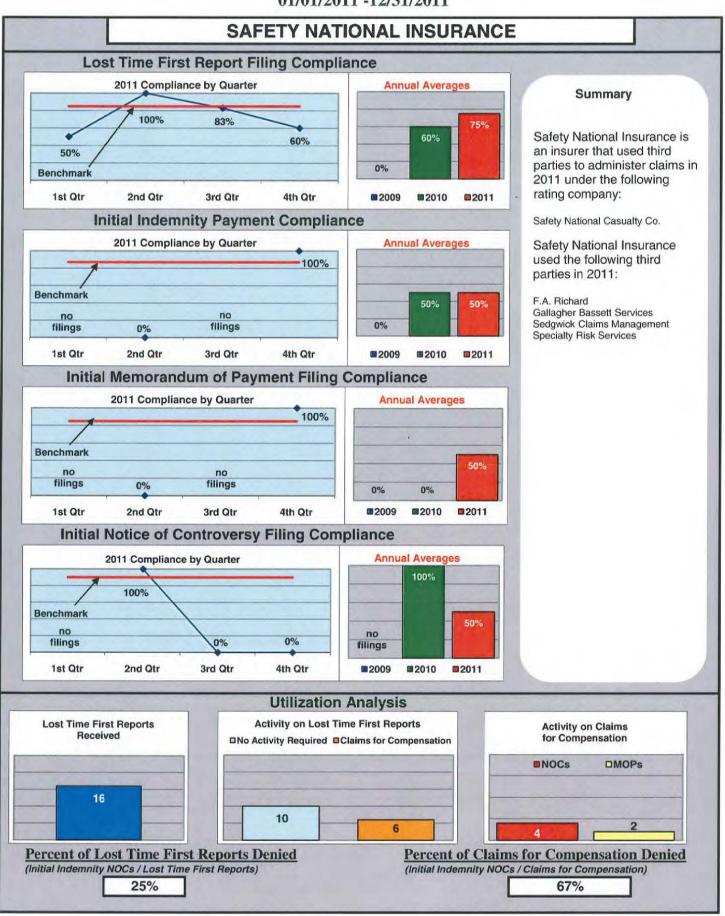


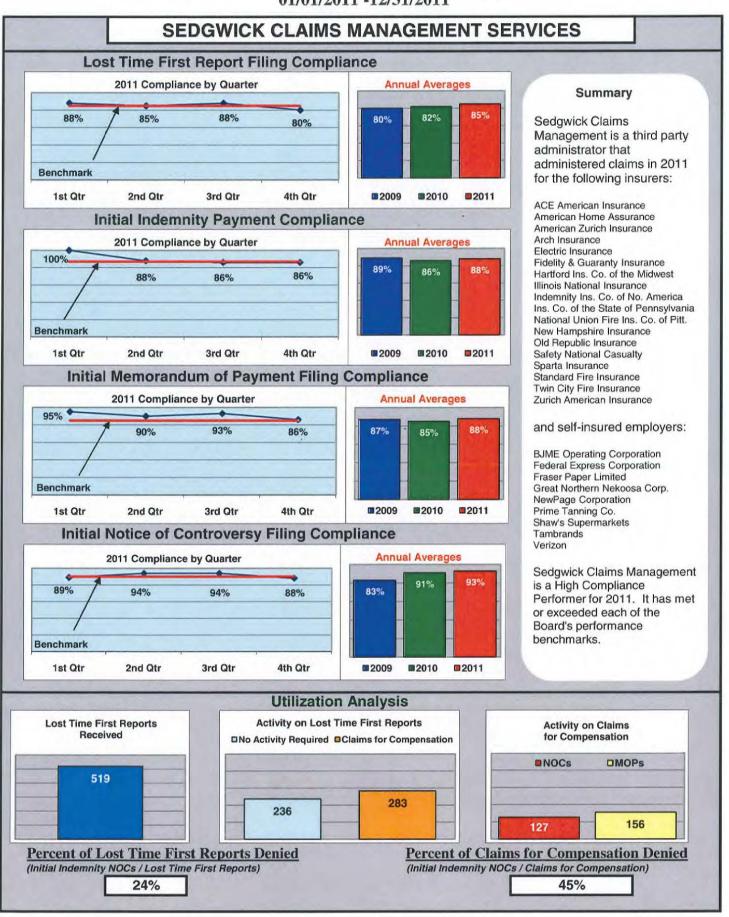


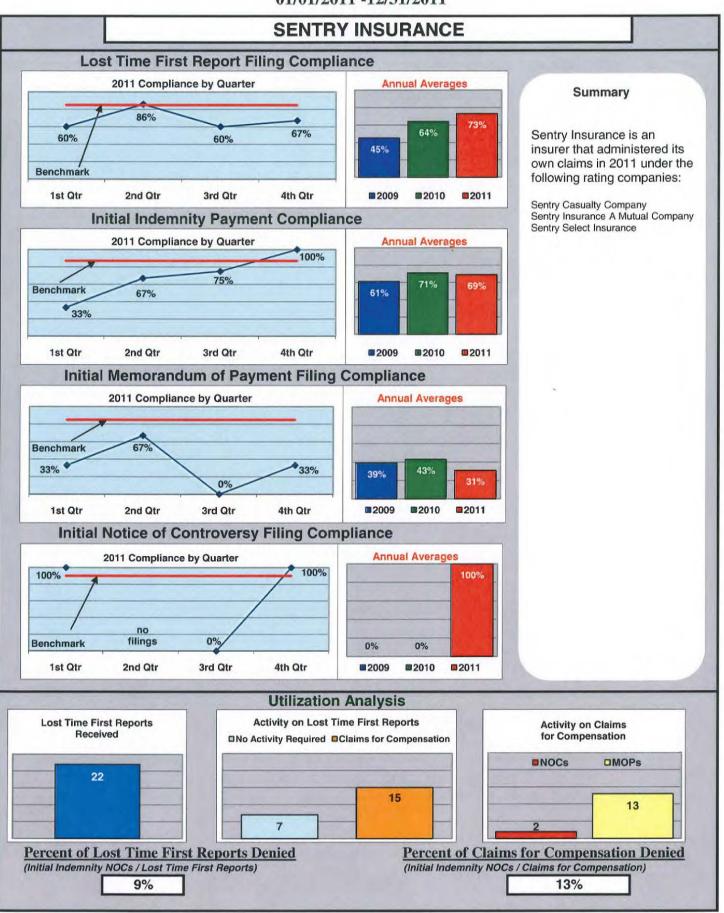


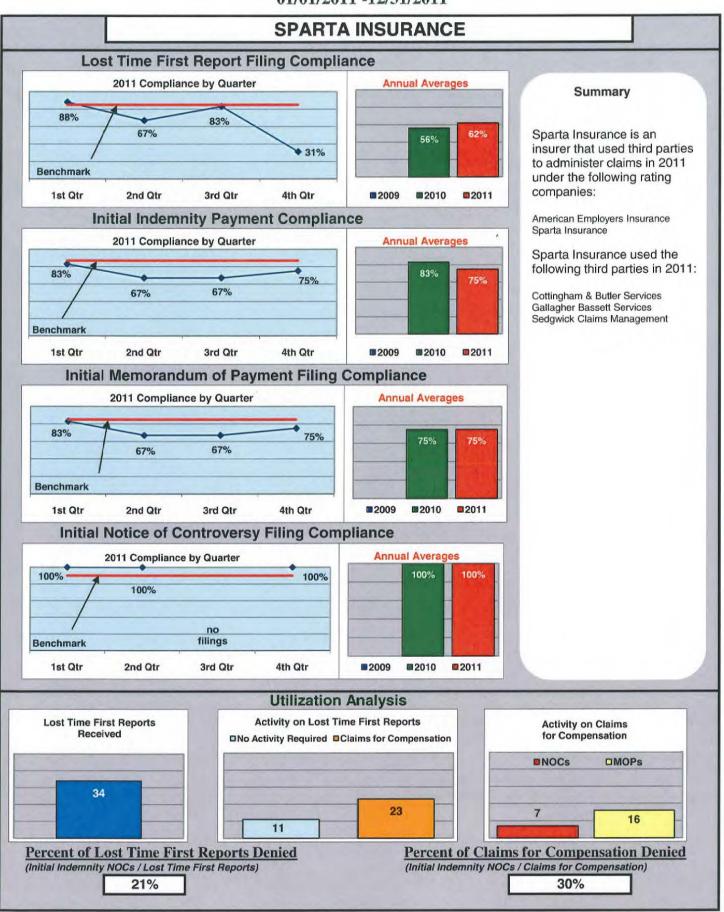


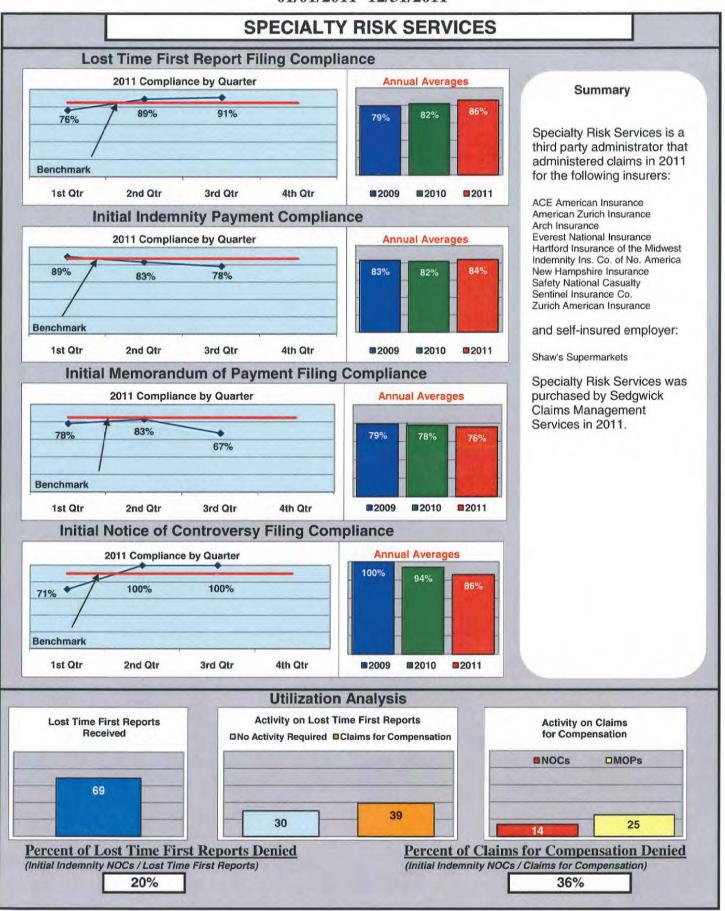


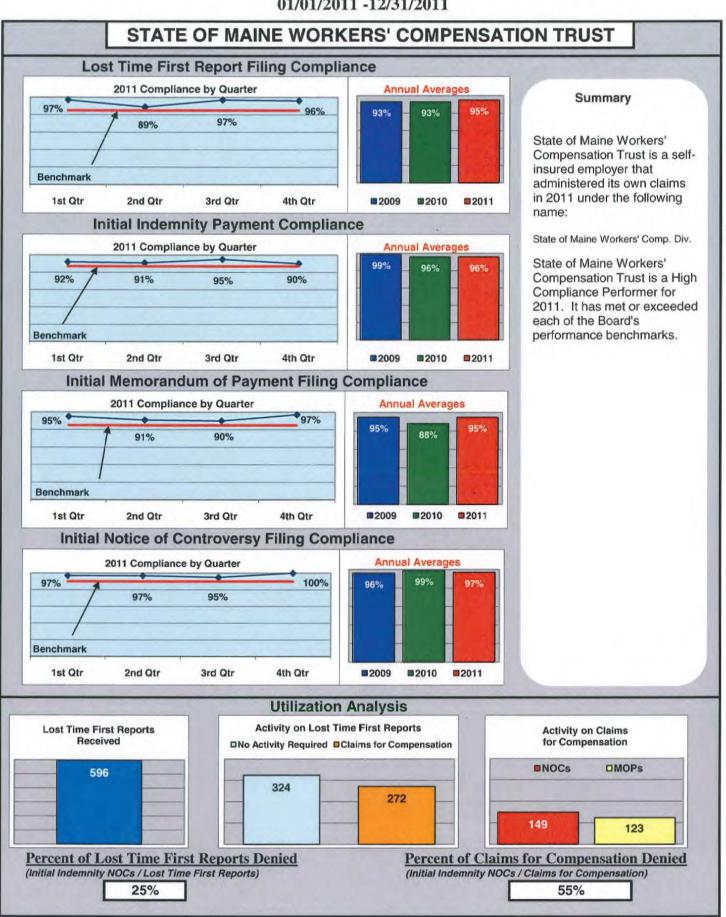


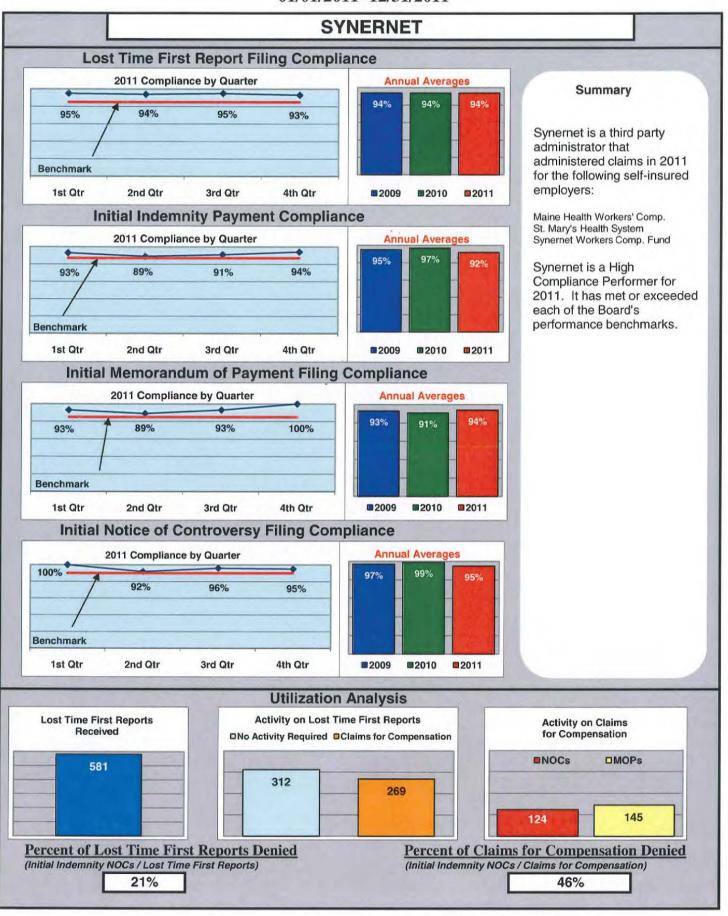




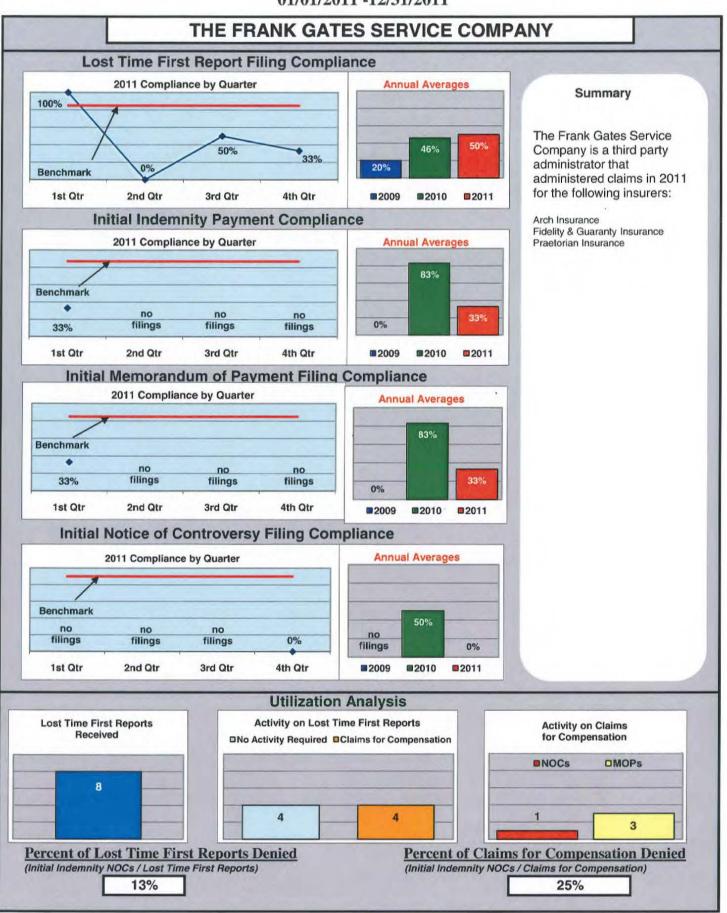


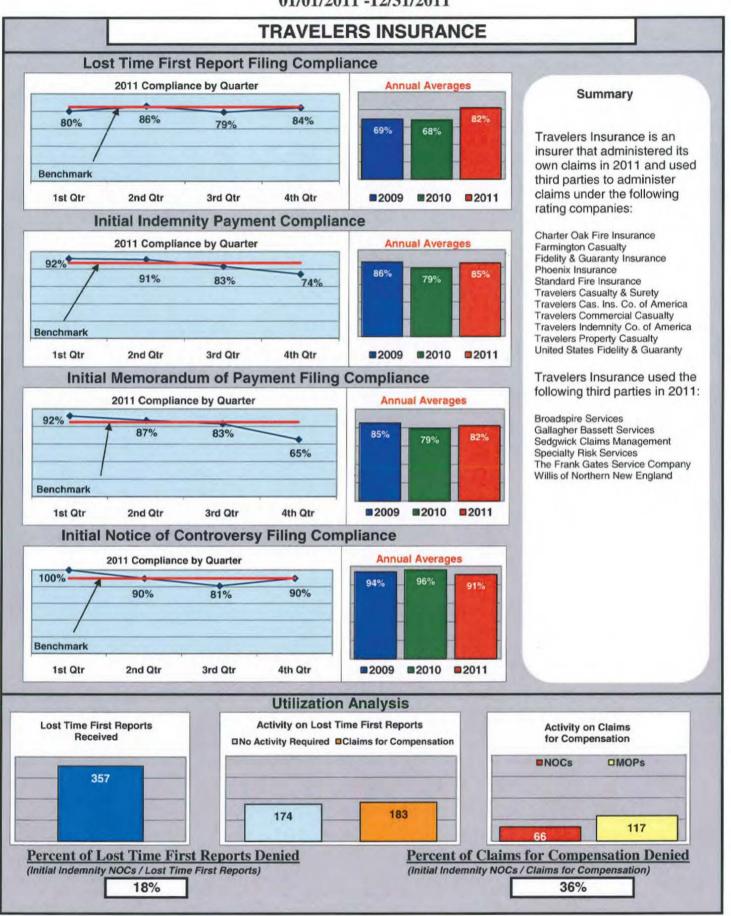




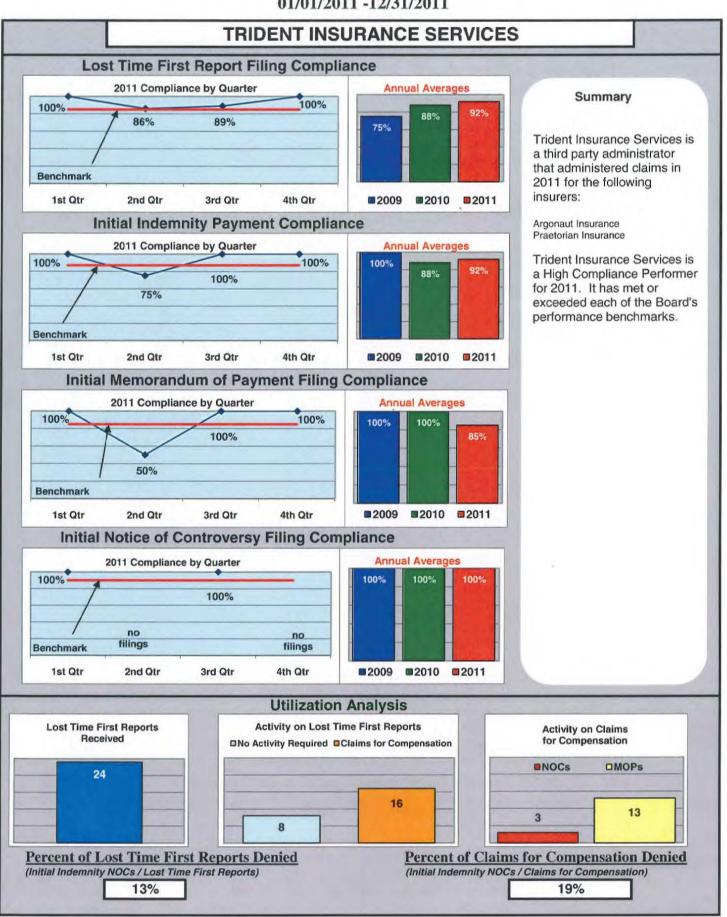


Maine Workers' Compensation Board

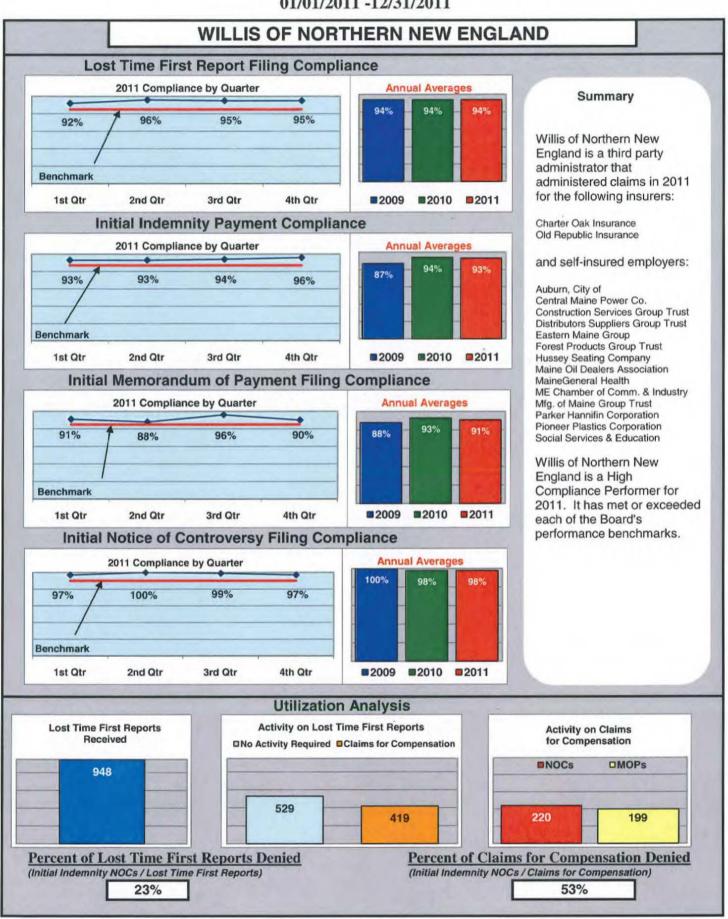




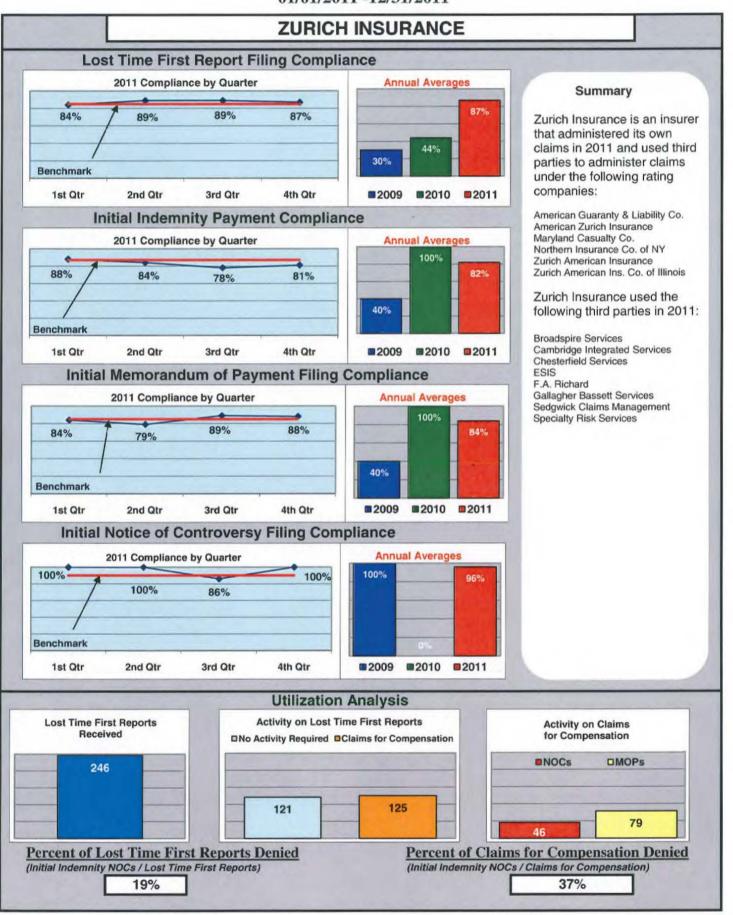
## Annual Compliance Report 01/01/2011 -12/31/2011



# Annual Compliance Report 01/01/2011 -12/31/2011



# Annual Compliance Report 01/01/2011 -12/31/2011



		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
CA010	ACADIA INSURANCE Group Total	FROIs Filed 265	Timely FROIs 237	Compliance 89%	Payments Made 82	Timely Payments 80	Compliance 98%
r							
	ACE INSURANCE Total	FROIs Filed	Timely FROIs *	Compliance *	Payments Made *	Timely Payments *	Compliance *
	ACE TPA Administered Claims						
CA040 CA060	BROADSPIRE SERVICES CAMBRIDGE INTEGRATED SERVICES	<u>16</u> 3	14	88% 67%	1 3	2	100%
CA060 CA070	CAMBRIDGE INTEGRATED SERVICES	6	6	100%	2	2	100%
CA110	CONSTITUTION STATE SERVICES	21	16	76%	10	8	80%
CA160	ESIS	154	91	59%	74	56	76%
CA190 CA204	GALLAGHER BASSETT SERVICES HELMSMAN MANAGEMENT SERVICES	<u>76</u> 12	64	<u>84%</u> 92%	6		82%
CA204 CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	12	128	85%	38	33	87%
CA315	SPECIALTY RISK SERVICES	10	7	70%	4	1	25%
CA340	YORK RISK SERVICES	1	0	0%	1	0	0%
	TPA Total	449	339	76%	161	127	79%
	ACE Group Total	449	339	76%	161	127	79%
L							
	AMERICAN INTERSTATE INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA018	Total	1	1	100%	No filings	No filings	No filings
	AMTRUST NORTH AMERICA	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA381	AMTRUST NORTH AMERICA	3	1	33%	1	1	100%
CA342	AMTRUST NORTH AMERICA	10	3	30%	No filings	No filings	No filings
L	Total	13	4	31%		1	100%
ſ	ARCH INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Total	*	*	*	•	*	*
L	ARCH TPA Administered Claims						
CA160 CA190	ESIS GALLAGHER BASSETT SERVICES	3	2 20	<u>67%</u> 77%	4	2	100%
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	47	41	87%	9	9	100%
CA315	SPECIALTY RISK SERVICES	8	6	75%	2	1	50%
CA168	THE FRANK GATES SERVICE COMPANY	5	3	60%	3	1	33%
	TPA Total	89	72	81%	19	14	74%
	ARCH Group Total	89	72	81%	19	14	74%
	ARGONAUT INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA020	Total ARGONAUT TPA Administered Claims	5	5	100%	2	2	100%
CA240	TRIDENT INSURANCE SERVICES	23	22	96%	12	12	100%
	TPA Total	23	22	96%	12	12	100%
				0/0/	-	14	100%
L	ARGONAUT Group Total	28	27	96%	14	14	100%
[	ARROW MUTUAL LIABILITY	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA032	Total	2	2	100%	No filings	No filings	No filings
	DRONMONT	That The				mark D.	
CA031 -	ARROWPOINT	FROIs Filed	Timely FROIs1	Compliance 100%	Payments Made No filings	Timely Payments No filings	Compliance No filings
CAUSI .	10031	1		10076		140 milligs	L IN HINKS
	BATH IRON WORKS			Compliance	Payments Made	Timely Payments	Compliance
CA036	Group Total	470	463	99%	57	55	96%
r	BERKLEY RISK ADMINISTRATORS	Г	1	Compliance	Payments Made	Timely Payments	Compliance
CA038	Group Total	2	2	100%	No filings	No filings	No filings
		-				,	
					N933 -		
CA040	BROADSPIRE SERVICES Group Total	108	92	Compliance 85%	Payments Made 25	Timely Payments 24	Compliance 96%

		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
A060	CAMBRIDGE INTEGRATED SERVICES Group Total	FROIs Filed 5	Timely FROIs 3	Compliance 60%	Payments Made 4	Timely Payments 2	Compliance 50%
A070	CANNON COCHRAN MANAGEMENT SERVICES Group Total	FROIs Filed 513	Timely FROIs 429	Compliance 84%	Payments Made 156	Timely Payments 122	Compliance 78%
A015	CHARTIS INSURANCE (Formerly AIG) Total	FROIs Filed 168	Timely FROIs 159	Compliance 95%	Payments Made 58	Timely Payments 52	Compliance 90%
	CHARTIS TPA Administered Claims						
A040	BROADSPIRE SERVICES	55	51	93%	8	7	88%
A060	CAMBRIDGE INTEGRATED SERVICES	*	*	•	•	+	*
A100	CLAIMS MANAGEMENT (WAL-MART)	218	208	95%	46	45	98%
A110 A160	CONSTITUTION STATE SERVICES	5 80	51	<u>80%</u> 64%	4	4 38	100%
A160 A190	GALLAGHER BASSETT SERVICES	121	106	88%	31	25	93%
A204	HELMSMAN MANAGEMENT SERVICES	24	18	75%	9	6	67%
A300	SEDGWICK CLAIMS MANAGEMENT SERVICES	134	121	90%	42	38	90%
A315	SPECIALTY RISK SERVICES	1	1	100%	No filings	No filings	No filings
	TPA Total	638	560	88%	181	163	90%
	CHARTIS Group Total	806	719	89%	239	215	90%
	CHARTIS Group Lotal	006	/19	89%	239	215	9076
	CHESTERFIELD SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
A080	Group Total	9	7	78%	3	3	100%
	CHUBB & SON, INC.	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
A046	CHUBB & SON, INC.	1	0	0%	1	1	100%
A090	CHUBB & SON, INC.	16	6	38%	8	5	63%
A286	CHUBB INSURANCE	1	1	100%	1	1	100%
	Group Total	18	7	39%	10	7	70%
	CHUBB TPA Administered Claims					NT 617	
A190 A340	GALLAGHER BASSETT SERVICES YORK RISK SERVICES	4	3	75%	No filings No filings	No filings No filings	No filings No filings
A340	TPA Total	5	3	60%	No filings	No filings	No filings
				0070	110 miles		The mings
	CHUBB Group Total	23	10	43%	10	7	70%
	1				·		
	CHURCH MUTUAL INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
A080	Group Total	5		20%		<u> </u>	0%
	CIANBRO CORPORATION	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
A085	Group Total	7	4	57%	2	2	100%
	<b>_</b>		1				
	CITY OF BANGOR	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA033	Group Total	44	44	100%	34	33	97%
					1		
CA100	CLAIMS MANAGEMENT (WAL-MART) Group Total	FROIs Filed 218	Timely FROIs 208	Compliance 95%	Payments Made 46	Timely Payments 45	Compliance 98%
.A100		210	200	3370		43	3070
	CNA INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
A050	Group Total	31	24	77%	11	11	100%
					1		
	CONSTITUTION STATE SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA110	Group Total	30	23	77%	14	12	86%
	CONTINENTAL IND CO (formerly Virginia Surety)	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
		10	2	20%	rayments made	1 imely Payments 5	71%
A115	Grow Total						
A115	Group Total	10	-iiiii				
	Group Total COTTINGHAM AND BUTLER CLAIMS SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance

			Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage	
	CRAWFORD US PROPERTY & CASUAJ	LTY	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance	]
CA120	G	Froup Total	2	0	0%	1	1	100%	
<b></b>	CRUM & FORSTER		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance	٦
CA375		Group Total	4	2	50%	3	3	100%	-
	1			· · · · · · · · · · · · · · · · · · ·					Ĩ
	ESIS		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance	_
CA160	6	Froup Total	265	159	60%	126	101	80%	_
[	F.A. RICHARD	T	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance	٦
CA165		Group Total	7	0	0%	No filings	No filings	No filings	-
				· · · · · · · · · · · · · · · · · · ·					<b>_</b>
0.001	FEDERATED MUTUAL INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance	_
CA091	G	Group Total	3	1	33%	1	1	100%	1
[	FIREMANS FUND INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance	٦
CA170		Froup Total	2	1	50%	1 ayments Made	0	0%	-
	FUTURECOMP		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance	
CA175	G	Froup Total	277	254	92%	62	59	95%	_
· · · · · ·	GALLAGHER BASSETT SERVICES	<u>.                                    </u>	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance	~7
CA190		, Group Total	387	311	80%	123	97	79%	-100
1	,								
	GRAPHIC ARTS MUTUAL INSURANC		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance	]
CA191	G	Group Total	2	2	100%		1	100%	
<b></b>	GREAT DIVIDE INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	0. ľ	٦.
CA189		Group Total	2	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	50%	Payments Made	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Compliance 100%	-0
			-			-	-	10070	_
	GUARD INSURANCE	1	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance	٦
CA019	AMGUARD INSURANCE COMPANY		48	31	65%	23	23	100%	
CA140	EASTGUARD INSURANCE COMPANY		59 *	47	80%	14	<u>11</u> *	79% *	-
CA205 CA272	INTERGUARD NORGUARD INSURANCE COMPANY		11	6	55%	2	2	100%	-
		Group Total	118	84	71%	39	36	92%	-
· · · · ·				. <u></u>				/2/0	-
	HANNAFORD BROTHERS		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance	]
CA201		Group Total	313	282	90%	75	68	91%	
£		r	EDOI- FR. 1	Truck FROM	Comeliano		There is Deserved	C	-
CA048	HANOVER INSURANCE		FROIs Filed 35	Timely FROIs 27	Compliance 77%	Payments Made	Timely Payments 12	Compliance 100%	
CA048 CA202	HANOVER INSURANCE CO. OF AMERICA		22	19	86%	8	7	88%	-
CA228	MASSACHUSETTS BAY INS. CO.		51	41	80%	9	7	78%	-
		Group Total	108	87	81%	29	26	90%	

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		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
	HARTFORD INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA188	HARTFORD ACCIDENT & INDEMNITY	12	11	92%	2	2	100%
CA185	HARTFORD CASUALTY INS CO.	15	12	80%	8	8	100%
CA203	HARTFORD FINANCIAL	103	88	85%	41	35	85%
CA186	HARTFORD INSURANCE OF THE MIDWEST	36	32	89%	10	10	100%
CA187	HARTFORD UNDERWRITERS INSURANCE	8	6	75%	2	2	100%
CA288	PROPERTY & CASUALTY INSURANCE COMPANY	1	1	100%	No filings	No filings	No filings
CA296	SENTINEL INSURANCE CO.	9	8	89%	2	2	100%
CA319	TRUMBULL INSURANCE CO.	2	2	100%	2	2	
CA321	TWIN CITY FIRE INSURANCE CO.	13	9	69%	4		100%
-nj21	Total	199	169	85%		3	75%
	HARTFORD TPA Administered Claims	199	109	85%	71	64	90%
CA040	BROADSPIRE SERVICES	13	7	C 407			
A040		13		54%	3	3	100%
A070	CANNON COCHRAN MANAGEMENT SERVICES F.A. RICHARD	2 6	0	<u>50%</u> 0%	No filings	No filings	No filings
					No filings	No filings	No filings
A190	GALLAGHER BASSETT SERVICES	20	12	60%	7	6	86%
A300	SEDGWICK CLAIMS MANAGEMENT SERVICES	20	12	60%	7	5	71%
A315	SPECIALTY RISK SERVICES	18	15	83%	6	4	67%
	TPA Total	79	47	59%	23	18	78%
	HARTFORD Group Total	278	216	78%	94	82	87%
	HELMSMAN MANAGEMENT SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA204	Group Total	38	31	82%	16	13	81%
	LIBERTY MUTUAL INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
A380	EMPLOYERS INSURANCE OF WAUSAU	130	108	83%	46	38	83%
CA210	LIBERTY MUTUAL INSURANCE COMPANY	388	336	87%	157	142	90%
	Group Total	518	444	86%	203	180	89%
	MACY'S CORPORATE SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA213	Group Total	8	2	25%	5	3	60%
	1						
	MAINE AUTOMOBILE DEALERS ASSOCIATION	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA220	Group Total	119	109	92%	44	39	89%
			· · · · · · · · · · · · · · · · · · ·				
	MAINE EMPLOYERS' MUTUAL INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA260	Group Total	3966	3430	86%	1204	1116	93%
	MAINE HEALTH CARE ASSOCIATION	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
A234	Group Total	152	134	88%	20	18	90%
			· · · · · · · · · · · · · · · · · · ·			and the second	
	MAINE MOTOR TRANSPORT ASSOCIATION	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
A230	Group Total	177	161	91%	41	39	95%
	MAINE MUNICIPAL ASSOCIATION	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
A225	Group Total	844	785	93%	242	203	84%
			101				
	MAINE SCHOOL MANAGEMENT ASSOCIATION	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
A250	Group Total	316	292	92%	83	75	90%
	MEADOWBROOK	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
A255	Group Total	22	17	77%	12	10	83%
	NATIONAL INTERSTATE INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
A267	Group Total	4	4	100%	4	4	100%
	NATIONWIDE INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
A289	NATIONAL CASUALTY COMPANY	2	0	0%	No filings	No filings	No filings
A291	NATIONWIDE AGRIBUSINESS INSURANCE	1	0	0%	No filings	No filings	No filings
	Group Total	3	0	0%	No filings	No filings	No filings

		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
CA265	NGM INSURANCE Group Total	FROIs Filed 13	Timely FROIs 6	Compliance 46%	Payments Made 6	Timely Payments 5	Compliance 83%
	OLD REPUBLIC INSURANCE Total	FROIs Filed	Timely FROIs	Compliance *	Payments Made	Timely Payments	Compliance *
	OLD REPUBLIC TPA Administered Claims						
CA038	BERKLEY RISK ADMINISTRATORS	2	2	100%	No filings	No filings	No filings
CA040 CA070	BROADSPIRE SERVICES CANNON COCHRAN MANAGEMENT SERVICES	1 10	0 3	0%	- 1 - 6	4	100% 67%
CA110	CONSTITUTION STATE SERVICES	1	0	0%	No filings	No filings	No filings
CA160	ESIS	2	1	50%	1	1	100%
CA190	GALLAGHER BASSETT SERVICES	12	6	50%	6	5	83%
CA280 CA300	RYDER SERVICES SEDGWICK CLAIMS MANAGEMENT SERVICES	<u>6</u> 31	3	50% 84%	3	0	0%
CA382	WILLIS OF NORTHERN NEW ENGLAND	1	26	0%	13	13	100%
	TPA Total	66	41	62%	31	25	81%
L	OLD REPUBLIC Group Total	66	41	62%	31	25	81%
·	PATRIOT INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA274	Group Total	7	6	86%	2	2	100%
3	· · · · · · · · · · · · · · · · · · ·		·			-	
	PEERLESS INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA162	EXCELSIOR INSURANCE CO.	32	24	<u>75%</u> 77%	20	18	90%
CA309 CA283	NETHERLANDS INSURANCE COMPANY PEERLESS INDEMNITY CO.	<u>111</u> 9	86	89%	32	25	78% 0%
CA205	PEERLESS INSURANCE CO.	229	182	79%	67	59	88%
	Group Total	381	300	79%	120	102	85%
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	PRAETORIAN INSURANCE Total	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	PRAETORIAN TPA Administered claims	*	-	•	*	•	*
CA168	THE FRANK GATES SERVICE COMPANY	1	0	0%	No filings	No filings	No filings
CA240	TRIDENT INSURANCE SERVICES		0	0%	1	0	0%
	TPA Total	2	0	0%	1	0	0%
	PRAETORIAN Group Total	2	0	0%	1	0	0%
·		2		0 78		0	076
<b></b>	PROTECTIVE INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA277	Group Total	7	2	29%	4	2	50%
r					-		
C 1 202	PUBLIC SERVICE MUTUAL	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA282	Group Total	1	0	0%		1	100%
	RISK ENTERPRISE MANAGEMENT	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA280	Group Total	57	49	86%	21	14	67%
· · · · · · · · · · · · · · · · · · ·							
CA280	RYDER SERVICES Group Total	FROIs Filed 6	Timely FROIs 3	Compliance 50%	Payments Made 3	Timely Payments	Compliance 0%
10,200		0	<u> </u>	50 /8			076
	SAFETY NATIONAL INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Total	*	*	*	*	*	*
CALLE	SAFETY NATIONAL TPA Administered claims		0		N= 61/	N- 61	M. Clines
CA165 CA190	F.A. RICHARD GALLAGHER BASSETT SERVICES	10	0	<u> </u>	No filings	No filings	No filings 100%
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	3	3	100%	No filings	No filings	No filings
CA315	SPECIALTY RISK SERVICES	2	Ő	0%	1	0	0%
	TPA Total	16	12	75%	2	1	50%
<b> </b>	SAFETY NATIONAL Group Total		12	75%			50%
		16			2	1	

		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
	SEDGWICK CLAIMS MANAGEMENT SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	506	434	86%	151	136	90%
A060	SEDGWICK (formerly CAMBRIDGE) SEDGWICK (formerly SPECIALTY RISK SERVICES)	1 12	7	<u>100%</u> 58%	4	1	100%
A315	Group Total	519	442	38% 85%	156	138	88%
				0570	1.10	150	0070
	SENTRY INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
A305	Group Total	22	16	73%	13	9	69%
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	SPARTA INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Total SPARTA TPA Administered claims		· · ·	*		*	
A060	COTTINGHAM AND BUTLER CLAIMS SERVICES	29	17	59%	14	11	79%
A190	GALLAGHER BASSETT SERVICES	4	4	100%	2	1	50%
A300	SEDGWICK CLAIMS MANAGEMENT SERVICES	1	0	0%	No filings	No filings	No filings
	TPA Total	34	21	62%	16	12	75%
	SPARTA Group Total	34	21	62%	16	12	75%
	SPECIALTY RISK SERVICES	FROIs Filed	Timely FROIs	Compliance	Baumanta Ma <sup>3</sup>	Timely Payments	Compliance
A315	SPECIALTY RISK SERVICES Group Total	69	59	Compliance 86%	Payments Made 25	21	Compliance 84%
<u>, , , , , , , , , , , , , , , , , , , </u>	Group Total	0			J		0476
	STATE OF MAINE WORKERS' COMPENSATION TRUST	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
A307	Group Total	596	566	95%	123	118	96%
					·		
	SYNERNET	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
A320	Group Total	581	548	94%	145	134	92%
	THE FRANK GATES SERVICE COMPANY	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
A168	Group Total	8		50%	rayments Made	1 1 1	33%
			· · · ·	5074			<u> </u>
	TOWER INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA356	Group Total	1	0	0%	No filings	No filings	No filings
	······		1		1 []		
A072	TRAVELERS INSURANCE	FROIs Filed 155	Timely FROIs	Compliance 86%	Payments Made 41	Timely Payments 36	Compliance 88%
A072 A164	CHARTER OAK FIRE INS. CO. FARMINGTON CASUALTY COMPANY	5	134	80%	41	0	
A306	STANDARD FIRE INS. CO.				1///2		0%
		74	61	82%	28	22	0%
A284	THE PHOENIX INSURANCE CO.	<u>74</u> 2	61	82% 100%	28 No filings	22 No filings	79%
	THE PHOENIX INSURANCE CO. TRAVELERS CASUALTY & SURETY COMPANY			100% 86%	28 No filings 3	No filings 3	79% No filings 100%
A347 A348	TRAVELERS CASUALTY & SURETY COMPANY TRAVELERS CASUALTY INSURANCE CO. OF AMERICA	2 14 48	2 12 31	100% 86% 65%	No filings	No filings	79% No filings 100% 84%
A284 A347 A348 A349	TRAVELERS CASUALTY & SURETY COMPANY TRAVELERS CASUALTY INSURANCE CO. OF AMERICA TRAVELERS COMMERCIAL CASUALTY	2 14 48 1	2 12 31 1	100% 86% 65% 100%	No filings 3 19 1	No filings 3 16 1	79% No filings 100% 84% 100%
A347 A348 A349 A343	TRAVELERS CASUALTY & SURETY COMPANY TRAVELERS CASUALTY INSURANCE CO. OF AMERICA TRAVELERS COMMERCIAL CASUALTY TRAVELERS INDEMNITY CO.	2 14 48 1 1	2 12 31 1 1	100% 86% 65% 100% 100%	No filings           3           19           1           No filings	No filings 3 16 1 No filings	79% No filings 100% 84% 100% No filings
A347 A348 A349 A343 A346	TRAVELERS CASUALTY & SURETY COMPANY TRAVELERS CASUALTY INSURANCE CO. OF AMERICA TRAVELERS COMMERCIAL CASUALTY TRAVELERS INDEMNITY CO. TRAVELERS INDEMNITY CO. OF AMERICA	2 14 48 1 1 4	2 12 31 1 1 4	100% 86% 65% 100% 100%	No filings           3           19           1           No filings           2	No filings           3           16           1           No filings           2	79% No filings 100% 84% 100% No filings 100%
A347 A348 A349 A343 A346	TRAVELERS CASUALTY & SURETY COMPANY TRAVELERS CASUALTY INSURANCE CO. OF AMERICA TRAVELERS COMMERCIAL CASUALTY TRAVELERS INDEMNITY CO. TRAVELERS INDEMNITY CO. TRAVELERS ROPERTY CASUALTY COMPANY	2 14 48 1 1 4 8	2 12 31 1 1 4 6	100% 86% 65% 100% 100% 100% 75%	No filings           3           19           1           No filings           2           7	No filings           3           16           1           No filings           2           5	79% No filings 100% 84% 100% No filings 100% 71%
A347 A348 A349 A343 A346	TRAVELERS CASUALTY & SURETY COMPANY TRAVELERS CASUALTY INSURANCE CO. OF AMERICA TRAVELERS COMMERCIAL CASUALTY TRAVELERS INDEMNITY CO. TRAVELERS INDEMNITY CO. OF AMERICA TRAVELERS PROPERTY CASUALTY COMPANY Total	2 14 48 1 1 4	2 12 31 1 1 4	100% 86% 65% 100% 100%	No filings           3           19           1           No filings           2	No filings           3           16           1           No filings           2	79% No filings 100% 84% 100% No filings 100%
A347 A348 A349 A343 A346 A345	TRAVELERS CASUALTY & SURETY COMPANY TRAVELERS CASUALTY INSURANCE CO. OF AMERICA TRAVELERS COMMERCIAL CASUALTY TRAVELERS INDEMNITY CO. TRAVELERS INDEMNITY CO. TRAVELERS ROPERTY CASUALTY COMPANY	2 14 48 1 1 4 8	2 12 31 1 1 4 6	100% 86% 65% 100% 100% 100% 75%	No filings           3           19           1           No filings           2           7	No filings           3           16           1           No filings           2           5	79% No filings 100% 84% 100% No filings 100% 71%
A347 A348 A349 A343 A346 A345 A345 A040	TRAVELERS CASUALTY & SURETY COMPANY TRAVELERS CASUALTY INSURANCE CO. OF AMERICA TRAVELERS COMMERCIAL CASUALTY TRAVELERS INDEMNITY CO. TRAVELERS INDEMNITY CO. OF AMERICA TRAVELERS PROPERTY CASUALTY COMPANY Total TRAVELERS TPA Administered Claims BROADSPIRE SERVICES GALLAGHER BASSETT SERVICES	2 14 48 1 4 8 312 15 5	2 12 31 1 1 4 6 256 15 2	100% 86% 65% 100% 100% 75% 82% 100% 40%	No filings           3           19           1           No filings           2           7           102	No filings           3           16           1           No filings           2           5           85	79% No filings 100% 84% 100% No filings 100% 71% 83%
A347 A348 A349 A343 A343 A346 A345 A345 A040 A190 A300	TRAVELERS CASUALTY & SURETY COMPANY TRAVELERS CASUALTY INSURANCE CO. OF AMERICA TRAVELERS COMMERCIAL CASUALTY TRAVELERS INDEMNITY CO. TRAVELERS INDEMNITY CO. OF AMERICA TRAVELERS PROPERTY CASUALTY COMPANY Total TRAVELERS TPA Administered Claims BROADSPIRE SERVICES GALLAGHER BASSETT SERVICES SEDGWICK CLAIMS MANAGEMENT SERVICES	2 14 48 1 4 8 312 15 5 21	2 12 31 1 4 6 256 15 2 17	100% 86% 65% 100% 100% 75% 82% 22% 100% 40% 81%	No filings           3           19           1           No filings           2           7           102           8           2           5	No filings 3 16 1 No filings 2 5 85 85 85 2 5 8 8 8 5 8 5 8 8 8 5 8 8 8 8 8 8 8 8 8 8 8 8 8	79% No filings 100% 84% 100% No filings 100% 71% 83% 20% 100% 100%
A347 A348 A349 A343 A343 A346 A345 A345 A040 A190 A300 A315	TRAVELERS CASUALTY & SURETY COMPANY TRAVELERS CASUALTY & SURRAYC CO. OF AMERICA TRAVELERS COMMERCIAL CASUALTY TRAVELERS INDEMNITY CO. TRAVELERS INDEMNITY CO. TRAVELERS INDEMNITY CO. TRAVELERS PROPERTY CASUALTY COMPANY Travelers PROPERTY CASUALTY COMPANY Total TRAVELERS TPA Administered Claims BROADSPIRE SERVICES GALLACHER BASSETT SERVICES SEDGWICK CLAIMS MANAGEMENT SERVICES SPECIALTY RISK SERVICES	2 14 48 1 4 8 312 15 5 21 1	2 12 31 1 4 6 256 15 2 17 1 1	100% 86% 65% 100% 100% 100% 82% 100% 82% 100%	No filings           3           19           1           No filings           2           7           102           8           2           5           No filings	No filings 3 16 1 No filings 2 5 85 85 8 2 5 No filings	79% No filings 100% 84% 100% No filings 100% 83% 100% 100% No filings
A347 A348 A349 A343 A346 A345 A346 A345 A040 A190 A300 A315 A168	TRAVELERS CASUALTY & SURETY COMPANY TRAVELERS CASUALTY INSURANCE CO. OF AMERICA TRAVELERS COMMERCIAL CASUALTY TRAVELERS INDEMNITY CO. TRAVELERS INDEMNITY CO. OF AMERICA TRAVELERS PROPERTY CASUALTY COMPANY TRAVELERS PROPERTY CASUALTY COMPANY Travelers PROPERTY CASUALTY COMPANY TRAVELERS TRAVELERS TRAVELERS GALLAGHER BASSETT SERVICES SEDGWICK CLAIMS MANAGEMENT SERVICES SPECIALTY RISK SERVICES THE FRANK GATES SERVICE COMPANY	2 14 48 1 1 4 8 312 5 5 21 1 2	2 12 31 1 4 6 256 2 17 1 1 1 1	100% 86% 65% 100% 100% 75% 82% 100% 82% 40% 81% 100% 50%	No filings           3           19           1           No filings           2           7           102           8           2           5           No filings           No filings	No filings           3           16           1           No filings           2           5           85           85           85           No filings           No filings           No filings	79% No filings 100% 84% 100% No filings 100% 71% 83% 100% 100% 100% 100% No filings No filings
A347 A348 A349 A343 A346 A345 A346 A345 A040 A190 A300 A315 A168	TRAVELERS CASUALTY & SURETY COMPANY TRAVELERS CASUALTY INSURANCE CO. OF AMERICA TRAVELERS SOMMERICAL CASUALTY TRAVELERS INDEMNITY CO. TRAVELERS INDEMNITY CO. OF AMERICA TRAVELERS PROPERTY CASUALTY COMPANY TOtal TRAVELERS PROPERTY CASUALTY COMPANY Total TRAVELERS PROPERTY CASUALTY COMPANY TOTAL FRAVELERS TRAVICES SEDGWICK CLAIMS MANAGEMENT SERVICES SPECIALTY RISK SERVICES SPECIALTY RISK SERVICES THE FRANK GATES SERVICES THE FRANK GATES SERVICES THE ON ONTHERN NEW ENGLAND	2 14 48 1 4 8 312 15 5 21 1 2 1	2 12 31 1 4 6 256 15 2 17 1 1 1 1 1	100% 86% 65% 100% 100% 100% 75% 82% 100% 100% 100% 100%	No filings           3           19           1           No filings           2           7           102           8           2           5           No filings           No filings           No filings	No filings           3           16           1           No filings           2           5           85           2           5           No filings           No filings           No filings           No filings	79% No filings 100% 84% 100% No filings 100% 83% 100% 100% No filings No filings
A347 A348 A349 A343 A343 A346 A345 A345 A040 A190 A300	TRAVELERS CASUALTY & SURETY COMPANY TRAVELERS CASUALTY INSURANCE CO. OF AMERICA TRAVELERS COMMERCIAL CASUALTY TRAVELERS INDEMNITY CO. TRAVELERS INDEMNITY CO. OF AMERICA TRAVELERS PROPERTY CASUALTY COMPANY TRAVELERS PROPERTY CASUALTY COMPANY Travelers PROPERTY CASUALTY COMPANY TRAVELERS TRAVELERS TRAVELERS GALLAGHER BASSETT SERVICES SEDGWICK CLAIMS MANAGEMENT SERVICES SPECIALTY RISK SERVICES THE FRANK GATES SERVICE COMPANY	2 14 48 1 1 4 8 312 5 5 21 1 2	2 12 31 1 4 6 256 2 17 1 1 1 1	100% 86% 65% 100% 100% 75% 82% 100% 82% 40% 81% 100% 50%	No filings           3           19           1           No filings           2           7           102           8           2           5           No filings           No filings	No filings           3           16           1           No filings           2           5           85           85           85           No filings           No filings           No filings	79% No filings 100% 84% 100% No filings 100% 71% 83% 100% 100% 100% 100% No filings No filings
A347 A348 A349 A343 A346 A345 A346 A345 A040 A190 A300 A315 A168	TRAVELERS CASUALTY & SURETY COMPANY TRAVELERS CASUALTY INSURANCE CO. OF AMERICA TRAVELERS COMMERCIAL CASUALTY TRAVELERS INDEMNITY CO. TRAVELERS INDEMNITY CO. TRAVELERS INDEMNITY CO. TRAVELERS PROPERTY CASUALTY COMPANY Total TRAVELERS TPA Administered Claims BROADSPIRE SERVICES GALLAGHER BASSETT SERVICES SEDGWICK CLAIMS MANAGEMENT SERVICES SPECIALTY RISK SERVICES THE FRANK GATES SERVICES	2 14 48 1 1 4 8 312 5 21 1 2 1 45	2 12 31 1 4 6 256 2 17 1 1 1 1 1 37	100% 86% 65% 100% 100% 100% 100% 82% 82% 100% 81% 100% 81% 100% 81% 100% 82%	No filings           3           19           1           No filings           2           7           102           8           2           5           No filings           No filings           No filings           15	No filings           3           16           1           No filings           2           5           85           2           5           No filings           No filings           No filings           No filings	79% No filings 100% 84% 100% 100% 71% 83% 100% 100% 100% No filings No filings No filings
A347 A348 A349 A343 A346 A345 A346 A345 A040 A190 A300 A315 A168	TRAVELERS CASUALTY & SURETY COMPANY TRAVELERS CASUALTY INSURANCE CO. OF AMERICA TRAVELERS SOMMERICAL CASUALTY TRAVELERS INDEMNITY CO. TRAVELERS INDEMNITY CO. OF AMERICA TRAVELERS PROPERTY CASUALTY COMPANY TOtal TRAVELERS PROPERTY CASUALTY COMPANY Total TRAVELERS PROPERTY CASUALTY COMPANY TOTAL FRAVELERS TRAVICES SEDGWICK CLAIMS MANAGEMENT SERVICES SPECIALTY RISK SERVICES SPECIALTY RISK SERVICES THE FRANK GATES SERVICES THE FRANK GATES SERVICES THE ON ONTHERN NEW ENGLAND	2 14 48 1 4 8 312 15 5 21 1 2 1	2 12 31 1 4 6 256 15 2 17 1 1 1 1 1	100% 86% 65% 100% 100% 100% 75% 82% 100% 100% 100% 100%	No filings           3           19           1           No filings           2           7           102           8           2           5           No filings           No filings           No filings	No filings           3           16           1           No filings           2           5           85           No filings           2           5           8           2           5           No filings           No filings           No filings           15	79% No filings 100% 84% 100% No filings 100% 83% 100% 100% No filings No filings
A347 A348 A349 A343 A346 A345 A346 A345 A345 A345 A345 A345 A345 A345 A345	TRAVELERS CASUALTY & SURETY COMPANY TRAVELERS CASUALTY INSURANCE CO. OF AMERICA TRAVELERS COMMERCIAL CASUALTY TRAVELERS INDEMNITY CO. TRAVELERS INDEMNITY CO. TRAVELERS INDEMNITY CO. TRAVELERS PROPERTY CASUALTY COMPANY Total TRAVELERS TPA Administered Claims BROADSPIRE SERVICES GALLAGHER BASSETT SERVICES SEDGWICK CLAIMS MANAGEMENT SERVICES SPECIALTY RISK SERVICES THE FRANK GATES SERVICES	2 14 48 1 1 4 8 312 5 21 1 2 1 45	2 12 31 1 4 6 256 2 17 1 1 1 1 1 37	100% 86% 65% 100% 100% 100% 75% 82% 100% 82% 100% 82% 82% 82% 82% 82% 82% 82% 82% 82%	No filings           3           19           1           No filings           2           7           102           8           2           5           No filings           No filings           No filings           15	No filings           3           16           1           No filings           2           5           85           No filings           2           5           8           2           5           No filings           No filings           No filings           15	79% No filings 100% 84% 100% No filings 100% 100% 100% 100% 100% 100% 100% 100
A347 A348 A349 A343 A346 A345 A345 A345 A040 A190 A300 A315 A168 A382	TRAVELERS CASUALTY & SURETY COMPANY TRAVELERS CASUALTY INSURANCE CO. OF AMERICA TRAVELERS INDEMNITY CO. TRAVELERS INDEMNITY CO. TRAVELERS NDEMNITY CO. TAMERICA TRAVELERS PROPERTY CASUALTY COMPANY Total TRAVELERS PROPERTY CASUALTY COMPANY GALLACHER BASSETT SERVICES SEDGWICK CLAIMS MANAGEMENT SERVICES SECULTY RISK SERVICES SECULTY RISK SERVICES THE FRANK GATES SERVICES T	2 14 48 1 1 4 8 312 312 15 5 21 1 2 1 2 1 45 357	2 12 31 1 1 4 6 256 2 17 1 1 1 1 37 293	100%           86%           65%           100%           75%           82%           40%           81%           100%           50%           100%           82%           82%           82%	No filings           3           19           1           No filings           2           7           102           8           2           5           No filings           No filings           15           117	No filings           3           16           1           No filings           2           5           85           2           5           No filings           No filings           No filings           15           100	79% No filings 100% 84% 100% No filings 100% 71% 83% 100% 100% 100% 100% 100% 100% 100% 10
A347 A348 A349 A343 A346 A345 A346 A345 A345 A345 A345 A345 A345 A345 A345	TRAVELERS CASUALTY & SURETY COMPANY TRAVELERS CASUALTY INSURANCE CO. OF AMERICA TRAVELERS COMMERCIAL CASUALTY TRAVELERS INDEMNITY CO. TRAVELERS INDEMNITY CO. OF AMERICA TRAVELERS PROPERTY CASUALTY COMPANY Total TRAVELERS PROPERTY CASUALTY COMPANY GALLAGHER BASSET SERVICES SEDGWICK CLAIMS MANAGEMENT SERVICES SFECIALTY RISK SERVICES THE FRANK GATES SERVICES THE FRANK GATES SERVICES THE FRANK GATES SERVICES TRAVELERS Group Total TRIDENT INSURANCE SERVICES (Formerly MASSAMON Group Total	2 14 48 1 1 4 8 312 15 5 21 1 2 1 45 357 FROIS Filed 24	2 12 31 1 4 6 256 2 17 1 1 1 1 1 37 293 Timely FROIS 22	100% 86% 65% 100% 65% 100% 100% 100% 75% 82% 82% 100% 81% 100% 81% 100% 81% 100% 82% 82% 82% Compliance 92%	No filings           3           19           1           No filings           2           7           102           8           2           5           No filings           No filings           No filings           15           117           Payments Made           13	No filings           3           16           1           No filings           2           5           85           2           5           No filings           No filings           No filings           15           100           Timely Payments           12	79% No filings 100% 84% 100% No filings 100% 71% 83% 100% 100% 100% 100% 100% 100% 100% 10
A347 A348 A349 A343 A346 A345 A346 A345 A345 A345 A345 A345 A345 A345 A345	TRAVELERS CASUALTY & SURETY COMPANY TRAVELERS CASUALTY INSURANCE CO. OF AMERICA TRAVELERS SOMARCIAL CASUALTY TRAVELERS INDEMNITY CO. TRAVELERS INDEMNITY CO. OF AMERICA TRAVELERS PROPERTY CASUALTY COMPANY Total TRAVELERS PROPERTY CASUALTY COMPANY GALLAGHER BASSETT SERVICES GALLAGHER BASSETT SERVICES SPECULTY RISK SERVICES SPECULTY RISK SERVICES THE FRANK GATES SERVICE COMPANY WILLIS OF NORTHERN NEW ENGLAND TRAVELERS Group Total TRAVELERS Group Total TRIDENT INSURANCE SERVICES (Formerly MASSAMON	2 14 48 1 1 4 8 312 15 5 21 1 2 1 45 357 FROIs Filed	2 12 31 1 4 6 256 15 2 17 1 1 1 1 37 293 Timely FROIs	100% 86% 65% 100% 100% 100% 75% 82% 100% 82% 100% 82% 82% 82% 82% 82% 82% 82% 82% 82%	No filings           3           19           1           No filings           2           7           102           8           2           5           No filings           No filings           15           117           Payments Made	No filings           3           16           1           No filings           2           5           85           10           No filings           No filings           No filings           15           100           Timely Payments	79% No filings 100% 84% 100% No filings 100% 100% 100% 100% 100% 100% 100% 100

		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
	WILLIS OF NORTHERN NEW ENGLAND	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA001	HRH CLAIMS MANAGEMENT	38	37	97%	8	8	100%
CA360	UNDERWRITERS SAFETY & CLAIMS	1	0	0%	1	1	100%
CA382	WILLIS OF NORTHERN NEW ENGLAND	909	852	94%	190	177	93%
	Group Total	948	889	94%	199	186	93%
	XL SPECIALTY INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA384	Total	*	+	*	*	*	*
	XL TPA Administered Claims						
A190	GALLAGHER BASSETT SERVICES	4	4	100%	2	2	100%
	TPA Total	4	4	100%	2	2	100%
	XL Group Total	4	4	100%	2	2	100%
	YORK RISK SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA340	Group Total	2	0	0%	1	0	0%
	ZURICH INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
A021	AMERICAN GUARANTEE & LIABILITY	1	1	100%	No filings	No filings	No filings
A022	AMERICAN ZURICH	59	57	97%	14	12	86%
A227	MARYLAND CASUALTY COMPANY	2	2	100%	No filings	No filings	No filings
A259	NORTHERN INSURANCE CO. OF NEW YORK	11	8	73%	2	2	100%
A400	ZURICH AMERICAN INSURANCE CO.	29	26	90%	6	4	67%
	Total	102	94	92%	22	18	82%
	ZURICH TPA Administered Claims						
A040	BROADSPIRE SERVICES	2	1	50%	1	1	100%
CA060	CAMBRIDGE INTEGRATED SERVICES	1	1	100%	1	1	100%
CA080	CHESTERFIELD SERVICES	9	7	78%	3	3	100%
CA160	ESIS	9	7	78%	2	2	100%
CA190	GALLAGHER BASSETT SERVICES	70	55	79%	35	25	71%
A300	SEDGWICK CLAIMS MANAGEMENT SERVICES	48	46	96%	15	15	100%
CA315	SPECIALTY RISK SERVICES	5	3	60%	No filings	No filings	No filings
	TPA Total	144	120	83%	57	47	82%
	ZURICH Group Total	246	214	87%	79	65	82%
		240	414	0170		50	0470

		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
CA010	ACADIA INSURANCE Group Total	MOPs Filed 82	Timely MOPs 82	Compliance 100%	NOCs Filed 39	Timely NOCs 38	Compliance 97%
CAUTO	Group Total	04	02	100 /0	39	30	9776
	ACE INSURANCE	MOPs Filed	Timely MOPs		NOCs Filed	Timely NOCs	Compliance
	Total	*	*	*	*	*	*
<u></u>	ACE TPA Administered Claims						
A040	BROADSPIRE SERVICES	1	1	100%	2	2	100%
CA060	CAMBRIDGE INTEGRATED SERVICES	3	2	67%	No filings	No filings	No filings
CA070 CA110	CANNON COCHRAN MANAGEMENT SERVICES CONSTITUTION STATE SERVICES	2	1 6	50% 60%	5	5	100%
CA160	ESIS	74	64	86%	21	20	95%
CA190	GALLAGHER BASSETT SERVICES	22	20	91%	21	19	90%
CA204	HELMSMAN MANAGEMENT SERVICES	6	6	100%	3	3	100%
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	38	34	89%	37	36	97%
CA315	SPECIALTY RISK SERVICES	4	1	25%	1	1	100%
CA340	YORK RISK SERVICES	1	0	0%	No filings	No filings	No filings
	TPA Total	161	135	84%	91	87	96%
	ACE Group Total	161	135	84%	91	87	0.00
	ACE Group Lotai	101	135	84%	16	8/	96%
	AMERICAN INTERSTATE INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA018	Group Total		No filings	No filings	No filings	No filings	No filings
	·	с			L	1 1.0 mmp	
	AMTRUST NORTH AMERICA	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA381	AMTRUST NORTH AMERICA	1	0	0%	1	1	100%
CA342	AMTRUST NORTH AMERICA	No filings	No filings	No filings	1	1	100%
	Group Total	1	0	0%	2	2	100%
			mir 1 Mon				
	ARCH INSURANCE Total	MOPs Filed	Timely MOPs	Compliance *	NOCs Filed	Timely NOCs	Compliance
	ARCH TPA Administered Claims					-	-
CA160	ESIS	1	1	100%	No filings	No filings	No filings
CA190	GALLAGHER BASSETT SERVICES	4	2	50%	8	7	88%
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	9	9	100%	7	7	100%
CA315	SPECIALTY RISK SERVICES	2	1	50%	No filings	No filings	No filings
CA168	THE FRANK GATES SERVICE COMPANY	3	1	33%	No filings	No filings	No filings
	TPA Total	19	14	74%	15	14	93%
	DOT C	10	14				
	ARCH Group Total	19	14	74%	15	14	93%
	ARGONAUT INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA020	Total	2	2	100%	1		100%
	ARGONAUT TPA Administered Claims			10070			
	TRIDENT INSURANCE SERVICES	12	11	92%	3	3	100%
CA240						3	100%
CA240	TRA Total	12	11	92%	3	3	
CA240	TPA Total			92%	3	3	
CA240			11 13		3	4	100%
CA240	TPA Total ARGONAUT Group Total	14	13	92% 93%	4	4	100%
	TPA Total ARGONAUT Group Total ARGONAUT Group Total ARROW MUTUAL LIABILITY	14 MOPs Filed	13 Timely MOPs	92% 93% Compliance	4 NOCs Filed	4 Timely NOCs	100% Compliance
	TPA Total ARGONAUT Group Total	14 MOPs Filed	13	92% 93%	4	4	100%
	TPA Total ARGONAUT Group Total ARGOW MUTUAL LIABILITY Group Total	14 MOPs Filed No filings	13 Timely MOPs No filing	92% 93% Compliance No filings	4 NOCs Filed No filings	4 Timely NOCs No filings	100% Compliance No filings
CA32	TPA Total ARGONAUT Group Total ARROW MUTUAL LIABILITY Group Total ARROWPOINT	14 MOPs Filed	13 Timely MOPs	92% 93% Compliance No filings Compliance	4 NOCs Filed No filings NOCs Filed	4 Timely NOCs No filings Timely NOCs	100% Compliance No filings Compliance
CA32	TPA Total ARGONAUT Group Total ARGOW MUTUAL LIABILITY Group Total	14 MOPs Filed No filings MOPs Filed	13 Timely MOPs No filing Timely MOPs	92% 93% Compliance No filings	4 NOCs Filed No filings	4 Timely NOCs No filings	100% Compliance No filings
CA32 CA031	TPA Total ARGONAUT Group Total ARROW MUTUAL LIABILITY Group Total ARROWPOINT Group Total BATH IRON WORKS	14 MOPs Filed No filings MOPs Filed No filings MOPs Filed	13 Timely MOPs No filing Timely MOPs No filing Timely MOPs	92% 93% Compliance No filings Compliance No filings Compliance	4 NOCs Filed No filings NOCs Filed	4 Timely NOCs No filings Timely NOCs	100% Compliance No filings Compliance
CA32 CA031	TPA Total ARGONAUT Group Total ARROW MUTUAL LIABILITY Group Total ARROWPOINT Group Total Group Total	14 MOPs Filed No filings MOPs Filed No filings MOPs Filed	13 Timely MOPs No filing Timely MOPs No filing	92% 93% Compliance No filings Compliance No filings	4 NOCs Filed No filings NOCs Filed No filings	4 Timely NOCs No filings Timely NOCs No filings	100% Compliance No filings Compliance No filings
CA32 CA031	TPA Total ARGONAUT Group Total ARROW MUTUAL LIABILITY Group Total ARROWPOINT Group Total BATH IRON WORKS Group Total	14 MOPs Filed No filings MOPs Filed No filings MOPs Filed 57	13 Timely MOPs No filing Timely MOPs No filing Timely MOPs 55	92% 93% Compliance No filings Compliance No filings Compliance 96%	4 NOCs Filed No filings NOCs Filed No filings NOCs Filed 45	4 Timely NOCs No filings Timely NOCs No filings Timely NOCs 44	100% Compliance No filings Compliance No filings Compliance 98%
CA32 CA031 CA036	TPA Total ARGONAUT Group Total ARROW MUTUAL LIABILITY Group Total ARROWPOINT ARROWPOINT BATH IRON WORKS Group Total BERKLEY RISK ADMINISTRATORS	14 MOPs Filed No filings MOPs Filed No filings MOPs Filed 57 MOPs Filed	13 Timely MOPs No filing Timely MOPs No filing Timely MOPs 55 Timely MOPs	92% 93% Compliance No filings Compliance No filings Compliance 96% Compliance	4 NOCs Filed No filings NOCs Filed NOCs Filed 45 NOCs Filed	4 Timely NOCs No filings Timely NOCs No filings Timely NOCs 44 Timely NOCs	100% Compliance No filings Compliance No filings Compliance 98% Compliance
CA240 CA32 CA031 CA036 CA038	TPA Total ARGONAUT Group Total ARROW MUTUAL LIABILITY Group Total ARROWPOINT Group Total BATH IRON WORKS Group Total	14 MOPs Filed No filings MOPs Filed No filings MOPs Filed 57 MOPs Filed	13 Timely MOPs No filing Timely MOPs No filing Timely MOPs 55	92% 93% Compliance No filings Compliance No filings Compliance 96%	4 NOCs Filed No filings NOCs Filed No filings NOCs Filed 45	4 Timely NOCs No filings Timely NOCs No filings Timely NOCs 44	100% Compliance No filings Compliance No filings Compliance 98%
CA32 CA031 CA036	TPA Total ARGONAUT Group Total ARROW MUTUAL LIABILITY Group Total ARROWPOINT BATH IRON WORKS Group Total BERKLEY RISK ADMINISTRATORS Group Total Group Total	14 MOPs Filed No filings MOPs Filed No filings MOPs Filed S7 MOPs Filed No filings	13 Timely MOPs No filing Timely MOPs No filing Timely MOPs S5 Timely MOPs No filings	92% 93% Compliance No filings Compliance No filings Compliance 96% Compliance No filings	4 NOCs Filed No filings NOCs Filed NOCs Filed 45 NOCs Filed No filings	4 Timely NOCs No filings Timely NOCs No filings Timely NOCs 44 Timely NOCs No filings	100% Compliance No filings Compliance No filings Compliance 98% Compliance No filings
CA32 CA031 CA036	TPA Total ARGONAUT Group Total ARROW MUTUAL LIABILITY Group Total ARROWPOINT ARROWPOINT BATH IRON WORKS Group Total BERKLEY RISK ADMINISTRATORS	14 MOPs Filed No filings MOPs Filed No filings MOPs Filed 57 MOPs Filed No filings MOPs Filed	13 Timely MOPs No filing Timely MOPs No filing Timely MOPs 55 Timely MOPs	92% 93% Compliance No filings Compliance No filings Compliance 96% Compliance	4 NOCs Filed No filings NOCs Filed NOCs Filed 45 NOCs Filed	4 Timely NOCs No filings Timely NOCs No filings Timely NOCs 44 Timely NOCs	100% Compliance No filings Compliance No filings Compliance 98% Compliance

		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
CA060	CAMBRIDGE INTEGRATED SERVICES Group Total	MOPs Filed 4	Timely MOPs 2	Compliance 50%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
A070	CANNON COCHRAN MANAGEMENT SERVICES Group Total	MOPs Filed 156	Timely MOPs 115	Compliance 74%	NOCs Filed 117	Timely NOCs 104	Compliance 89%
	CHARTIS INSURANCE (Formerly AIG)	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
A015	Total	58	50	86%	33	32	97%
	CHARTIS TPA Administered Claims						
A040	BROADSPIRE SERVICES	8	7	88%	11	11	100%
A060 A100	CAMBRIDGE INTEGRATED SERVICES CLAIMS MANAGEMENT (WAL-MART)	46	45	98%	44	41	93%
A110	CONSTITUTION STATE SERVICES	40	3	75%	No filings	41 No filings	No filings
A160	ESIS	41	39	95%	11	10	91%
A190	GALLAGHER BASSETT SERVICES	31	25	81%	27	26	96%
A204	HELMSMAN MANAGEMENT SERVICES	9	7	78%	6	6	100%
A300	SEDGWICK CLAIMS MANAGEMENT SERVICES	42	39	93%	22	19	86%
A315	SPECIALTY RISK SERVICES TPA Total	No filings 181	No filings 165	No filings 91%	No filings	No filings	No filings
	TPA Total	181	105	91%	121	113	93%
····	CHARTIS Group Total	239	215	90%	154	145	94%
	· · · · · · · · · · · · · · · · · · ·						
	CHESTERFIELD SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA080	Group Total	3	3	100%	No filings	No filings	No filings
	CHUBB INSURANCE	MOPs Filed	Timely MOPs	Currellingu	NOCs Filed		<u> </u>
CA046	CHUBB INSURANCE CHUBB & SON, INC.	MOPS Flied	0	Compliance 0%	Not s Filed No filings	Timely NOCs No filings	Compliance No filings
CA090	CHUBB & SON, INC.	8	3	38%	1 No Imags	1	100%
CA286	CHUBB INSURANCE	1	0	0%	No filings	No filings	No filings
	Group Total	10	3	30%	1	1	100%
	CHUBB TPA Administered Claims						
CA190	GALLAGHER BASSETT SERVICES	No filings	No filings	No filings	1	1	100%
CA340	YORK RISK SERVICES TPA Total	No filings	No filings	No filings	2	0	0%
	IFA IOGI	No filings	No filings	No filings	4	1	50%
	CHUBB Group Total	10	3	30%	3	2	67%
					/ L		
CA084	CHURCH MUTUAL INSURANCE Group Total	MOPs Filed 1	Timely MOPs1	Compliance 100%	NOCs Filed 1	Timely NOCs 0	Compliance 0%
	CIANBRO CORPORATION	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA085	Group Total	2	1	50%	3	3	100%
CA033	CITY OF BANGOR Group Total	MOPs Filed 34	Timely MOPs 34	Compliance 100%	NOCs Filed	Timely NOCs 5	Compliance 100%
- 4033		34	34	100 76	J 1 2	3	10076
	CLAIMS MANAGEMENT (WAL-MART)	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA100	Group Total	46	45	98%	44	41	93%
						· · · · · · · · · · · · · · · · · · ·	
74.050	CNA INSURANCE	MOPs Filed 11	Timely MOPs	Compliance 100%	NOCs Filed	Timely NOCs	Compliance 50%
CA050	Group Total	11	11	100%	F L 4	4	50%
	CONSTITUTION STATE SERVICE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA110	Group Total		9	64%	1	1	100%
	CONTINENTAL IND CO (formerly Virgina Surety)	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA375	Group Total	7	4	57%	No filings	No filings	No filings
	COTTINCTIAN AND DUTTED OF A DAY STRUCTS	MOD-FR-4	Tarah MOD	Compliance	NOC- FIL:	Timely NOC	C
	COTTINGHAM AND BUTLER CLAIMS SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA117	Group Total	14	11	79%	5	5	100%

		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
	CRAWFORD US PROPERTY & CASUALTY	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
A120	Group Total	1	1	100%	No filings	No filings	No filings
	CRUM & FORSTER	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA375	Group Total		2	67%	No filings	No filings	No filings
	2010	MOD TH 1			1		~
CA160	ESIS Group Total	MOPs Filed 126	Timely MOPs 111	Compliance 88%	NOCs Filed 39	Timely NOCs 37	Compliance 95%
				0074		1	2010
	F.A. RICHARD	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA165	Group Total	No filings	No filings	No filings	1	0	0%
	FEDERATED MUTUAL INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA091	Group Total		1	100%	1	1	100%
CA170	FIREMANS FUND INSURANCE Group Total	MOPs Filed	Timely MOPs 0	<u>Compliance</u> 0%	NOCs Filed	Timely NOCs	Compliance 0%
	0/000 101a		0	074	·		
	FUTURECOMP	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA175	Group Total	62	58	94%		27	90%
	GALLAGHER BASSETT SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA190	Group Total		100	81%	80	73	91%
CA191	GRAPHIC ARTS MUTUAL INSURANCE Group Total	MOPs Filed	Timely MOPs 1	Compliance	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
	Group rotal	1	I	100 %		No mings	Ito mings
	GREAT DIVIDE INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA189	Group Total	1	1	100%	1	0	0%
	GUARD INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA019	AMGUARD INSURANCE COMPANY	23	20	87%	5	3	60%
CA140	EASTGUARD INSURANCE COMPANY	14	10	71%	3	2	67%
CA205	INTERGUARD, LTD.	*	*	* 100%	*	* 2	* 50%
CA272	NORGUARD INSURANCE COMPANY Group Total		32	82%	12	7	58%
					J (		
	HANNAFORD BROTHERS	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA201	Group Total	75	68	91%	46	46	100%
	HANOVER INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA048	CITIZENS INSURANCE CO. OF AMERICA	12	12	100%	4	4	100%
CA202	HANOVER INSURANCE COMPANY	8	6	75%	4	4	100%
CA228	MASSACHUSETTS BAY INS. CO.	9 29	9	100% 93%	8	8	100%
	Group Total	29	27	93%		10	100%

		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
	HARTFORD INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA188	HARTFORD ACCIDENT & INDEMNITY	2	2	100%	1 IIIII		100%
A185	HARTFORD CASUALTY INS CO.	8	8	100%	No filings	No filings	No filings
A203	HARTFORD FINANCIAL	41	36	88%	11	11	100%
A186	HARTFORD INSURANCE OF THE MIDWEST	10	10	100%	7	7	100%
A187	HARTFORD UNDERWRITERS INSURANCE	2	2	100%	3	2	67%
A288	PROPERTY & CASUALTY INSURANCE COMPANY	No filings	No filings	No filings	1	1	100%
A296	SENTINEL INSURANCE CO.	2	2	100%	2	2	100%
A319	TRUMBULL INSURANCE CO.	2	2	100%	No filings	No filings	No filings
A321	TWIN CITY FIRE INSURANCE CO. Total	4	3 65	75%	27	2	100% 96%
	HARTFORD TPA Administered Claims	/1	05	92%	21	20	96%
A040	BROADSPIRE SERVICES	3	3	100%	4	4	100%
A070	CANNON COCHRAN MANAGEMENT SERVICES	No filings	No filings	No filings	No filings	No filings	No filings
A165	F.A. RICHARD	No filings	No filings	No filings	No filings	No filings	No filings
A190	GALLAGHER BASSETT SERVICES	7	6	86%	4	3	75%
A300	SEDGWICK CLAIMS MANAGEMENT SERVICES	7	6	86%	3	3	100%
A315	SPECIALTY RISK SERVICES	6	4	67%	4	3	75%
	TPA Total	23	19	83%	15	13	87%
	TI DEPOSIT OF THE						
	HARTFORD Group Total	94	84	89%	42	39	93%
	HELMSMAN MANAGEMENT SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
A204	Group Total		14	88%	10	10	100%
	LIBERTY MUTUAL INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
A380	EMPLOYERS INSURANCE OF WAUSAU	46	38	83%	32	30	94%
A210	LIBERTY MUTUAL INSURANCE COMPANY	157	142	90%	85	84	99%
	Group Total	203	180	89%	117	114	97%
	NUCLES CORDOR (TE CERVICITS	NOD 77 1	The Later				
A213	MACY'S CORPORATE SERVICES Group Total	MOPs Filed 5	Timely MOPs 5	Compliance 100%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
<u></u>	Group Total	<u> </u>	3	100 /0	NO mings	INU IIIIIIgs	To mugs
	MAINE AUTOMOBILE DEALERS ASSOCIATION	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
A220	Group Total	44	42	95%	12	12	100%
					1		
A260	MAINE EMPLOYERS' MUTUAL INSURANCE	MOPs Filed	Timely MOPs 1106	Compliance 92%	NOCs Filed	Timely NOCs	Compliance
A200	Group Total	1204	1100	92%	687	662	96%
	MAINE HEALTH CARE ASSOCIATION	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
A234	Group Total		20	100%	33	31	94%
					J (		
	MAINE MOTOR TRANSPORT ASSOCIATION	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
4230	Group Total	41	40	98%	33	32	97%
		· · · · · · · · · · · · · · · · · · ·	······			······	
1000	MAINE MUNICIPAL ASSOCIATION	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
A225	Group Total	242	211	87%	172	163	95%
	MAINE SCHOOL MANAGEMENT ASSOCIATION	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
A250	Group Total		80	96%	53	52	Omphance 98%
¥					J	1	
	MEADOWBROOK	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
A255	Group Total	12	7	58%	2	1	50%
	NATIONAL INTERSTATE INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
A267	Group Total	4	4	100%	No filings	No filings	No filings
					· / · · · · · · · · · · · · · · · · · ·	, <u> </u>	
	NATIONWIDE GROUP	MOPs Filed	Timely MOPs No filings	Compliance	NOCs Filed	Timely NOCs	Compliance
1 200				No filings	No filings	No filings	No filings
A289	NATIONAL CASUALTY COMPANY	No filings					
A289 A291	NATIONAL CASUALTY COMPANY NATIONWIDE AGRIBUSINESS INSURANCE Group Total	No filings	No filings No filings	No filings No filings	No filings No filings	No filings No filings	No filings No filings

		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
CA265	NGM INSURANCE Group Total	MOPs Filed 6	Timely MOPs 5	Compliance 83%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
r	OLD REPUBLIC INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Total	*	*	*	*	*	*
	OLD REPUBLIC TPA Administered Claims						
CA038 CA040	BERKLEY RISK ADMINISTRATORS BROADSPIRE SERVICES	No filings	No filings	No filings 100%	No filings No filings	No filings No filings	No filings No filings
CA040	CANNON COCHRAN MANAGEMENT SERVICES	6	3	50%	2	No mings	50%
CA110	CONSTITUTION STATE SERVICES	No filings	No filings	No filings	No filings	No filings	No filings
CA160	ESIS	1	1	100%	No filings	No filings	No filings
CA190	GALLAGHER BASSETT SERVICES	6	5	83%	2	2	100%
CA280 CA300	RYDER SERVICES SEDGWICK CLAIMS MANAGEMENT SERVICES	3	0	0% 92%	1	0	<u>0%</u> 92%
CA382	WILLIS OF NORTHERN NEW ENGLAND	13	12	100%	No filings	No filings	92% No filings
	TPA Total	31	23	74%	17	14	82%
L	OLD REPUBLIC Group Total	31	23	74%	17	14	82%
-	PATRIOT INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA274	Group Total		2	100%	No filings	No filings	No filings
	PEERLESS INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA162 CA309	EXCELSIOR INSURANCE CO.	20 32	17 27	<u>85%</u> 84%	3 10	3	100%
CA309 CA283	NETHERLANDS INSURANCE COMPANY PEERLESS INDEMNITY CO.	32	0	0%	No filings	9 No filings	90% No filings
CA275	PEERLESS INSURANCE CO.	67	58	87%	29	28	97%
	Group Total	120	102	85%	42	40	95%
r	T						
L	PRAETORIAN INSURANCE Total	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	PRAETORIAN TPA Administered claims	-	-			-	
CA168	THE FRANK GATES SERVICE COMPANY	No filings	No filings	No filings	1	0	0%
CA240	TRIDENT INSURANCE SERVICES	1	0	0%	No filings	No filings	No filings
ļ	TPA Total	1	0	0%	1	0	0%
	PRAETORIAN Group Total	1	0	0%	1	0	0%
·L	PRAETORIAN Group Total	1		0%		) <b>U</b>	076
	PROTECTIVE INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA277	Group Total	4	0	0%	No filings	No filings	No filings
					1		
CA282	PUBLIC SERVICE MUTUAL Group Total	MOPs Filed	Timely MOPs	Compliance 0%	NOCs Filed	Timely NOCs	Compliance 0%
CA202	Group Total	1	U	070			070
	RISK ENTERPRISE MANAGEMENT	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA280	Group Total	21	10	48%	8	6	75%
					1		
CA280	RYDER SERVICES Group Total	MOPs Filed	Timely MOPs	Compliance 0%	NOCs Filed	Timely NOCs	Compliance 0%
ICA200	Group Total			078		0	078
	SAFETY NATIONAL INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Total		*	*	*	*	*
-	SAFETY NATIONAL TPA Administered claims		N. Cl	N. 64	·		A87
CA165 CA190	F.A. RICHARD GALLAGHER BASSETT SERVICES	No filings	No filings	No filings 100%	1	0	0%
CA190 CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	1 No filings	No filings	No filings	2	2	100%
CA315	SPECIALTY RISK SERVICES	1	0	0%	No filings	No filings	No filings
	TPA Total	2	1	50%	4	2	50%
	SAFETY NATIONAL Group Total	2	1	50%	4	2	50%

		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
	SEDGWICK CLAIMS MANAGEMENT SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	GWICK CLAIMS MANAGEMENT SERVICES	151	136	90%	124	116	94%
	GWICK (formerly CAMBRIDGE INTEG. SERVICES)	1	1	100%	No filings	No filings	No filings
CA315 SED	GWICK (formerly SPECIALTY RISK SERVICES)	4	1	25%	3	2	67%
	Group Total	156	138	88%	127	118	93%
	CENTRY DICUDANCE	NOD The	TullMOD	<u> </u>	NOC THE	TT I NOC	C P
CA305	SENTRY INSURANCE Group Total	MOPs Filed 13	Timely MOPs 4	Compliance 31%	NOCs Filed	Timely NOCs 2	Compliance 100%
<u> </u>		10			· L	4	10078
	SPARTA INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Total	*	*	*	*	+	*
	SPARTA TPA Administered claims						
	FTINGHAM AND BUTLER CLAIMS SERVICES	14	11	79%	5	5	100%
	LLAGHER BASSETT SERVICES	2	1	50%	1	1	100%
CA300 SED	OGWICK CLAIMS MANAGEMENT SERVICES	No filings	No filings	No filings	1	1	100%
	TPA Total	16	12	75%	7	7	100%
	SPARTA Group Total	16	12	75%	7	7	100%
	STAKIA OF BUP TOTAL	10	14	13/0	n <b>L</b>	L	100/0
1	SPECIALTY RISK SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA315	Group Total	25	19	76%	14	12	86%
	• (					1	
	TE OF MAINE WORKERS' COMPENSATION TRUST	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA307	Group Total	123	117	95%	• 149	145	97%
						r	
	SYNERNET	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA320	Group Total	145	137	94%	124	118	95%
	THE FRANK GATES SERVICE COMPANY	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA168	Group Total	3	1	33%	1	0	0%
	TOWER INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA356	Group Total	No filings	No filings	No filings	No filings	No filings	No filings
	TRAVELERS INSURANCE	MOPs Filed					
CA072 CH/	ARTER OAK FIRE INS. CO.	41	Timely MOPs	Compliance	NOCs Filed		
				000/	26	Timely NOCs	Compliance
LUL IL			36	88%	36 No filingr	32	89%
A 306 STA	RMINGTON CASUALTY COMPANY	1	0	0%	No filings	32 No filings	89% No filings
					No filings 8	32 No filings 8	89% No filings 100%
A284 THE	RMINGTON CASUALTY COMPANY NDARD FIRE INS. CO.	1 28	0	0% 79%	No filings	32 No filings	89% No filings
A284 THE A347 TRA A348 TRA	RMINGTON CASUALTY COMPANY INDARD FIRE INS. CO. E PHOENIX INSURANCE CO. VVELERS CASUALTY & SURETY COMPANY AVELERS CASUALTY INSURANCE CO. OF AMERICA	1 28 No filings	0 22 No filings	0% 79% No filings 100% 74%	No filings           8           No filings           1           4	32 No filings 8 No filings 1 4	89% No filings 100% No filings 100%
CA284 THE CA347 TRA CA348 TRA CA349 TRA	MIRGTON CASUALTY COMPANY NDARD FIRE INS. CO. E PHOENIX INSURANCE CO. VVELERS CASUALTY & SURETY COMPANY AVELERS CASUALTY INSURANCE CO. OF AMERICA AVELERS COMMERCIAL CASUALTY	I 28 No filings 3 19 1	0 22 No filings 3 14 1	0% 79% No filings 100% 74% 100%	No filings 8 No filings 1 4 No filings	32 No filings 8 No filings 1 4 No filings	89% No filings 100% No filings 100% 100% No filings
A284 THE A347 TRA A348 TRA A349 TRA A343 TRA	RMINGTON CASUALTY COMPANY NIDARD FIRE INS. CO. E PHOENIX INSURANCE CO. AVELERS CASUALTY & SURETY COMPANY AVELERS CASUALTY INSURANCE CO. OF AMERICA AVELERS COMMERCIAL CASUALTY AVELERS INDEMNITY COMPANY	I 28 No filings 3 19 1 No filings	0 22 No filings 3 14 1 No filings	0% 79% No filings 100% 74% 100% No filings	No filings           8           No filings           4           No filings           1	32 No filings 8 No filings 1 4 No filings 1	89% No filings 100% No filings 100% No filings 100%
A284         THE           A347         TRA           CA348         TRA           CA348         TRA           CA349         TRA           CA343         TRA           CA343         TRA	MINGTON CASUALTY COMPANY NDARD FIRE INS, CO. PHOENIX INSURANCE CO. VELLERS CASUALTY & SURETY COMPANY AVELERS CASUALTY NEURANCE CO, OF AMERICA AVELERS COMMERCIAL CASUALTY AVELERS INDENNITY COMPANY AVELERS INDENNITY CO OF AMERICA	1           28           No filings           3           19           1           No filings           2	0 22 No filings 3 14 1 No filings 2	0% 79% No filings 100% 74% 100% No filings 100%	No filings           8           No filings           1           4           No filings           1           No filings	32 No filings 8 No filings 1 4 No filings 1 No filings	89% No filings 100% No filings 100% No filings 100% No filings
A284         THE           A347         TRA           CA348         TRA           CA348         TRA           CA349         TRA           CA343         TRA           CA343         TRA	MINGTON CASUALTY COMPANY NIDARD FIRE INS. CO. E PHOENIX INSURANCE CO. AVELERS CASUALTY & SURETY COMPANY AVELERS CASUALTY INSURANCE CO. OF AMERICA VELERS INDEMNITY COMPANY AVELERS INDEMNITY CO OF AMERICA AVELERS INDERNITY CO OF AMERICA AVELERS PROPERTY CASUALTY COMPANY	1 28 No filings 3 19 1 No filings 2 7	0 22 No filings 3 14 1 No filings 2 5	0% 79% No filings 100% 74% 100% No filings 100% 71%	No filings 8 No filings 1 4 No filings L No filings No filings	32 No filings 8 No filings 1 4 No filings No filings No filings	89% No filings 100% 100% 100% No filings 100% No filings No filings
A284         THE           A347         TRA           A348         TRA           A348         TRA           A349         TRA           A343         TRA           A343         TRA	MINGTON CASUALTY COMPANY NIDARD FIRE INS. CO. E PHOENIX INSURANCE CO. AVELERS CASUALTY & SURETY COMPANY AVELERS CASUALTY INSURANCE CO. OF AMERICA AVELERS INDEMNITY COMPANY AVELERS INDEMNITY COMPANY AVELERS INDEMNITY CO OF AMERICA AVELERS INDEMNITY COSUALTY COMPANY Total	1           28           No filings           3           19           1           No filings           2	0 22 No filings 3 14 1 No filings 2	0% 79% No filings 100% 74% 100% No filings 100%	No filings           8           No filings           1           4           No filings           1           No filings	32 No filings 8 No filings 1 4 No filings 1 No filings	89% No filings 100% No filings 100% No filings 100% No filings
CA284         THE           CA347         TRA           CA348         TRA           CA349         TRA           CA343         TRA           CA343         TRA           CA345         TRA	MIRGTON CASUALTY COMPANY NDARD FIRE INS. CO. E PHOENIX INSURANCE CO. AVELERS CASUALTY & SURETY COMPANY AVELERS CASUALTY INSURANCE CO. OF AMERICA AVELERS COMMERCIAL CASUALTY VVELERS INDEMNITY CO OF AMERICA AVELERS TROPENTIY CO OF AMERICA AVELERS PROPERTY CASUALTY COMPANY Total TRAVELERS TPA Administered Claims	1 28 No filings 3 19 1 No filings 2 7 102	0 22 No filings 3 14 1 No filings 2 5 83	0% 79% No filings 100% 74% 100% No filings 100% 71% 81%	No filings           8           No filings           4           No filings           1           No filings           0           0           1           0           1           0           1           0           1           0           0           0	32 No filings 8 No filings 4 No filings 1 No filings No filings 46	89% No filings 100% No filings 100% No filings 100% No filings No filings 92%
A284         THE           A347         TRA           A347         TRA           A348         TRA           A349         TRA           A343         TRA           A346         TRA           A345         TRA           CA345         TRA           CA346         TRA           CA345         TRA	MINGTON CASUALTY COMPANY MDARD FIRE INS. CO. PHOENIX INSURANCE CO. WELERS CASUALTY & SURETY COMPANY AVELERS CASUALTY INSURANCE CO. OF AMERICA WELERS INDEMNITY COMPANY AVELERS INDEMNITY CO OF AMERICA AVELERS INDEMNITY CO OF AMERICA AVELERS ROPERTY CASUALTY COMPANY Total TRAVELERS TPA Administered Claims DADSPIRE SERVICES	1 28 No filings 3 19 1 No filings 2 7	0 22 No filings 3 14 1 No filings 2 5	0% 79% No filings 100% 74% No filings 100% 71% 81%	No filings 8 No filings 1 4 No filings L No filings No filings	32 No filings 8 No filings 1 4 No filings No filings No filings	89% No filings 100% No filings 100% No filings 100% No filings No filings 92%
A284         THE           A347         TRA           A348         TRA           A348         TRA           A349         TRA           A343         TRA           A343         TRA           A343         TRA           A345         TRA           CA040         BRQ           CA190         GAI	MIRGTON CASUALTY COMPANY NDARD FIRE INS. CO. E PHOENIX INSURANCE CO. AVELERS CASUALTY & SURETY COMPANY AVELERS CASUALTY INSURANCE CO. OF AMERICA AVELERS COMMERCIAL CASUALTY VVELERS INDEMNITY CO OF AMERICA AVELERS TROPENTIY CO OF AMERICA AVELERS PROPERTY CASUALTY COMPANY Total TRAVELERS TPA Administered Claims	1 28 No filings 3 19 10 No filings 2 7 7 102 8	0 22 No filings 3 14 1 No filings 2 5 83 83	0% 79% No filings 100% 74% 100% No filings 100% 71% 81%	No filings           8           No filings           1           4           No filings           I           No filings           No filings           50           2	32 No filings 8 No filings 1 4 No filings 1 No filings No filings 46 2	89% No filings 100% No filings 100% No filings 100% No filings No filings 92%
A284 THE A347 TRA A348 TRA A348 TRA A349 TRA A349 TRA A346 TRA A345 TRA A346 TRA A346 TRA A346 TRA A346 TRA A345 TRA A346 STRA A345 TRA A345 TRA A345 TRA A345 STRA A345 STRA A3	MINGTON CASUALTY COMPANY MIDARD FIRE INS. CO. PHOENIX INSURANCE CO. WELERS CASUALTY & SURETY COMPANY AVELERS CASUALTY INSURANCE CO. OF AMERICA WELERS COMMERCIAL CASUALTY AVELERS INDEMNITY COMPANY AVELERS INDEMNITY CO OF AMERICA AVELERS INDEMNITY CO OF AMERICA AVELERS PROPERTY CASUALTY COMPANY Total TRAVELERS TPA Administered Claims DADSPIRE SERVICES CIALTY RISK SERVICES	1 28 No filings 3 19 1 No filings 2 7 7 102 7 8 2 2	0 22 No filings 3 14 1 No filings 2 5 8 8 8	0% 79% No filings 100% 74% 100% No filings 100% 71% 81% 81%	No filings           8           No filings           1           4           No filings           1           No filings           50           2           1           1	32 No filings 8 No filings 1 4 No filings No filings No filings 46 2 0	89% No filings 100% No filings 100% No filings No filings 92% 92%
A284 THE A347 TRA A348 TRA A348 TRA A349 TRA A349 TRA A349 TRA A343 TRA A345 TRA A345 TRA A345 TRA A345 TRA A345 TRA A345 SPE A168 THH	MINGTON CASUALTY COMPANY NDARD FIRE INS, CO. E PHOENIX INSURANCE CO. WELERS CASUALTY & SURETY COMPANY AVELERS CASUALTY AS UNERTY COMPANY AVELERS COMMERCIAL CASUALTY VELERS INDEAMITY COMPANY VELERS INDEAMITY CO OF AMERICA AVELERS PROPERTY CASUALTY COMPANY Total TRAVELERS TPA Administered Claims DADSPIRE SERVICES DADSPIRE SERVICES DGWICK CLAIMS MANAGEMENT SERVICES DGWICK CLAIMS MANAGEMENT SERVICES DCIALTY RISK SERVICE COMPANY	1           28           No filings           3           19           1           No filings           2           7           102           2           5           No filings           No filings	0 22 No filings 3 14 1 No filings 2 5 8 8 3 8 4 4 No filings No filings	0% 79% No filings 100% 74% 100% No filings 100% 81% 81% 100% 50% 80%	No filings           8           No filings           4           No filings           1           4           No filings           50           2           1           12	32 No filings 8 No filings 1 4 No filings No filings No filings 46 2 0 11	89% No filings 100% No filings 100% No filings No filings 92% 0% 92% No filings No filings No filings No filings No filings
A284         THE           A347         TRA           A348         TRA           A348         TRA           A349         TRA           A349         TRA           A343         TRA           A343         TRA           A343         TRA           A343         TRA           A345         TRA           A346         TRA           A345         TRA           A345         TRA           A345         TRA           A345         TRA           A346         TRA           A345         TRA           A346         TRA           A345         TRA           A345         TRA           A300         SED           A315         SPE           A168         THH	MIRGTON CASUALTY COMPANY MIDARD FIRE INS. CO. E PHOENIX INSURANCE CO. AVELERS CASUALTY & SURETY COMPANY AVELERS CASUALTY INSURANCE CO. OF AMERICA AVELERS COMMERCIAL CASUALTY AVELERS INDEMNITY CO OF AMERICA AVELERS INDEMNITY CO OF AMERICA VALELERS PROPERTY CASUALTY COMPANY Total TRAVELERS TPA Administered Claims DADSPIRE SERVICES LLAGHER BASSETI SERVICES SCIALTY RISK SERVICES E FRANK GATES SERVICE COMPANY LLIS OF NORTHERN NEW ENGLAND	1           28           No filings           3           19           1           No filings           2           7           102           8           2           5           No filings           No filings           No filings	0 22 No filings 3 14 1 No filings 2 5 8 3 8 1 No filings No filings No filings No filings	0% 79% No filings 100% 74% 100% No filings 100% 71% 81% 100% 50% 80% No filings No filings No filings	No filings           8           No filings           4           No filings           No filings           No filings           2           1           12           No filings           No filings	32 No filings 8 No filings 1 4 No filings 1 No filings 46 2 0 11 No filings No filings No filings 1	89% No filings 100% No filings 100% No filings 100% No filings 100% No filings 92% 100% 100% 100% 100% 100%
A284         THE           A347         TRA           A348         TRA           A348         TRA           A349         TRA           A349         TRA           A343         TRA           A343         TRA           A343         TRA           CA346         TRA           CA345         TRA           CA040         BRC           CA040         BRC           CA040         SEC           CA300         SEC           CA315         SPE           CA168         THH	MINGTON CASUALTY COMPANY NDARD FIRE INS, CO. E PHOENIX INSURANCE CO. WELERS CASUALTY & SURETY COMPANY AVELERS CASUALTY AS UNERTY COMPANY AVELERS COMMERCIAL CASUALTY VELERS INDEAMITY COMPANY VELERS INDEAMITY CO OF AMERICA AVELERS PROPERTY CASUALTY COMPANY Total TRAVELERS TPA Administered Claims DADSPIRE SERVICES DADSPIRE SERVICES DGWICK CLAIMS MANAGEMENT SERVICES DGWICK CLAIMS MANAGEMENT SERVICES DCIALTY RISK SERVICE COMPANY	1 28 No filings 3 19 1 No filings 2 7 102 8 2 5 No filings No filings No filings No filings	0 22 No filings 3 14 1 No filings 2 5 8 8 3 8 4 4 No filings No filings	0% 79% No filings 100% 74% 100% No filings 100% 81% 81% 50% 80% No filings No filings	No filings           8           No filings           1           4           No filings           No filings           No filings           50           2           1           12           No filings	32 No filings 8 No filings 1 4 No filings No filings 46 2 0 11 No filings No filings No filings No filings	89% No filings 100% No filings 100% No filings No filings 92% 0% 92% No filings No filings No filings No filings No filings
A284         THE           A347         TRA           A348         TRA           A348         TRA           A349         TRA           A349         TRA           A343         TRA           A343         TRA           A343         TRA           A343         TRA           A345         TRA           A346         TRA           A345         TRA           A345         TRA           A345         TRA           A345         TRA           A346         TRA           A345         TRA           A346         TRA           A345         TRA           A345         TRA           A300         SED           A315         SPE           A168         THH	MINGTON CASUALTY COMPANY NIDARD FIRE INS. CO. E PHOENIX INSURANCE CO. AVELERS CASUALTY & SURETY COMPANY AVELERS CASUALTY INSURANCE CO. OF AMERICA AVELERS COMMERCIAL CASUALTY VELERS INDENNITY CO OF AMERICA AVELERS PROPERTY CASUALTY COMPANY VELERS PROPERTY CASUALTY COMPANY Total TRAVELERS TPA Administered Claims DADSPIRE SERVICES ILAGHER BASSETT SERVICES GWICK CLAIMS MANAGEMENT SERVICES CIALTY RISK SERVICES E FRANK GATES SERVICE COMPANY LLIS OF NORTHERN NEW ENGLAND TPA Total	1           28           No filings           3           19           1           No filings           2           7           102           8           2           5           No filings           No filings           No filings           No filings           15	0 22 No filings 3 14 1 2 2 5 83 8 8 1 4 No filings No filings No filings 13	0% 79% No filings 100% 74% 100% No filings 100% 81% 81% 50% 80% No filings No filings No filings 87%	No filings       8       No filings       1       4       No filings       1       No filings       50       2       1       12       No filings       1       12       No filings       1       12       No filings       1       12       No filings       1       16	32 No filings 8 No filings 1 4 No filings 1 No filings 46 2 0 11 No filings 46 11 No filings 11 No filings 11 No filings 11	89% No filings 100% No filings 100% No filings No filings 92% 92% 92% No filings No filings 100% 88%
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A284 THE A347 TRA A347 TRA A348 TRA A348 TRA A348 TRA A349 TRA A343 TRA A34	MIRGTON CASUALITY COMPANY MIDARD FRE INS. CO. E PHOENIX INSURANCE CO. VVELERS CASUALITY & SURETY COMPANY AVELERS CASUALITY INSURANCE CO. OF AMERICA VVELERS COMMERCIAL CASUALITY VVELERS INDEMNITY CO OF AMERICA AVELERS TROEMNITY COS OF AMERICA AVELERS TROESTY CASUALITY COMPANY Total TRAVELERS TPA Administered Claims DADSPIRE SERVICES GWICK CLAIMS MANAGEMENT SERVICES GOWICK CLAIMS MANAGEMENT SERVICES ETRANK GATES SERVICES OMPANY LLIS OF NORTHERN NEW ENGLAND TPA Total TRAVELERS Group Total ENT INSURANCE SERVICES (Formerly MASSAMON	I           28           No filings           3           19           1           No filings           2           7           102           8           2           5           No filings           No filings           No filings           15           117           MOP's Filed	0 22 No filings 3 14 1 No filings 5 83 8 8 1 4 No filings No filings No filings No filings 13 96 Timely MOPs	0% 79% No filings 100% 74% 100% No filings 100% 81% 100% 50% 80% No filings No filings No filings 87% 82% <b>Compliance</b>	No filings       8       No filings       1       4       No filings       1       No filings       50       2       1       12       No filings       1       12       No filings       1       12       No filings       1       12       No filings       1       16	32 No filings 8 No filings 1 4 No filings 1 No filings 46 2 0 11 No filings 46 11 No filings 46 60 14 14	89% No filings 100% No filings 100% 100% No filings 100% No filings 100% 100% 100% No filings 100% 2% 2% 100% 100% 88% 100% 88% 100% 88% 51% Compliance
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		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
	WILLIS OF NORTHERN NEW ENGLAND	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA001	HRH CLAIMS MANAGEMENT	8	6	75%	7	7	100%
CA360	UNDERWRITERS SAFETY & CLAIMS	1	1	100%	No filings	No filings	No filings
CA382	WILLIS OF NORTHERN NEW ENGLAND	190	174	92%	213	209	98%
	Group Total	199	181	91%	220	216	98%
	XL SPECIALTY INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA384	Total		*	*	*	*	*
	XL TPA Administered Claims						
CA180	GAB ROBINS	*	•	*	*	*	*
CA190	GALLAGHER BASSETT SERVICES	2	2	100%	1	1	100%
	TPA Total	2	2	100%	11	1	100%
	XL Group Total	2	2	100%	]1	1	100%
	YORK RISK SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA340	Group Total	1	0	0%	11	0	0%
					\ <u></u>		
	ZURICH INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA021	AMERICAN GUARANTEE & LIABILITY	No filings	No filings	No filings	No filings	No filings	No filings
CA022	AMERICAN ZURICH	14	14	100%	14	14	100%
CA227	MARYLAND CASUALTY COMPANY	No filings	No filings	No filings	No filings	No filings	No filings
CA259	NORTHERN INSURANCE CO. OF NEW YORK	2	1	50%	2	2	100%
CA400	ZURICH AMERICAN INSURANCE CO.	6	5	83%	10	9	90%
	Total	22	20	91%	26	25	96%
	ZURICH TPA Administered Claims						
CA040	BROADSPIRE SERVICES	1	0	0%	No filings	No filings	No filings
CA060	CAMBRIDGE INTEGRATED SERVICES	1	1	100%	No filings	No filings	No filings
CA080	CHESTERFIELD SERVICES	3	3	100%	No filings	No filings	No filings
CA160	ESIS	2	2	100%	1	1	100%
CA190	GALLAGHER BASSETT SERVICES	35	25	71%	5	5	100%
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	15	15	100%	14	13	93%
CA315	SPECIALTY RISK SERVICES	No filings	No filings	No filings	No filings	No filings	No filings
	TPA Total	57	46	81%	20	19	95%
	ZURICH Group Total	79	66	84%	46	44	96%

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Image: Comp Total         265         237         99%         12         80         99%           Image: Comp Total         2         7700         Fight Field         7700 </th <th></th> <th></th> <th>11111111</th> <th></th> <th><u>pan nomena</u></th> <th><u>ananun manun m</u></th> <th>f - Tanana and a second s</th> <th>24.22.23.24.19.2.2.24.2</th> <th></th> <th>法官的法令法法官法 网络马斯马马斯马斯马马马斯马马斯马马马斯马马马斯</th>			11111111		<u>pan nomena</u>	<u>ananun manun m</u>	f - Tanana and a second s	24.22.23.24.19.2.2.24.2		法官的法令法法官法 网络马斯马马斯马斯马马马斯马马斯马马马斯马马马斯
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Comp Test         2         2         100%           BR0.ABFREE SERVICES         FR0.1 Filed         Timely FR0.1s         Compliance           BR0.ABFREE SERVICES         FR0.1 Filed         Timely FR0.1s         Payments Made         Timely Payments         Compliance           BR0.ABFREE SERVICES         FR0.1s         Timely FR0.1s         FR0.1s <td></td> <td>A STREET AND A DESCRIPTION OF A</td> <td>343694333344</td> <td>FROIs Filed</td> <td>Timely FROIs</td> <td>Compliance</td> <td>Payment</td> <td>s Made</td> <td>Timely Payments</td> <td>Compliance</td>		A STREET AND A DESCRIPTION OF A	343694333344	FROIs Filed	Timely FROIs	Compliance	Payment	s Made	Timely Payments	Compliance
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Image: Comp Teal         470         463         99%           BRCADSPIRE SERVICES         FROIs Field         Timely FROIs         57         55         9%           BRCADSPIRE SERVICES         Group Teal         92         85%         22         24         96%           CANNON COCEBAN MANAGEMENT SERVICES         BROIS Field         Timely FROIs         Formation of the service			14464649444464	かんかんがん ひろうろう ひんひょうん たいかいかい	Arrest weeks where we we we have a set with the	Compliance	Payment	s Made	Timely Payments	
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Croup Tval         198         92         85%.         25         24         99%.           CANNON COCHAN MAXACEMENT SERVICES         FROIA Filed         Timely FROIA         Comp Total         77         44         57%.           CLANRO CORPORATION         FROIA Filed         Timely FROIA         Compliance         60%.         60%.           CLANRO CORPORATION         FROIA Filed         Timely FROIA         Compliance         60%.         75%.           CLANRO CORPORATION         FROIA Filed         Timely FROIA         Compliance         78%.         78%.           CLANRO CORPORATION         FROIA Filed         Timely FROIA         Compliance         78%.         78%.         78%.           CLANRO CORPORATION         FROIA Filed         Timely FROIA         Compliance         78%.         78%.         78%.         78%.           CLANRO CORPORATION         FROIA Filed         Timely FROIA         Compliance         78%. <td>11 121212412412412412412412412</td> <td></td> <td></td> <td></td> <td>HALLAN HALLAND</td> <td></td> <td></td> <td></td> <td></td> <td></td>	11 121212412412412412412412412				HALLAN HALLAND					
CRANNON COCHAN MAXAGEMENT SERVICES         PROS Field         Timely FROIs         Compliance         25         24         96%           CANNON COCHAN MAXAGEMENT SERVICES         FROIs Field         Timely FROIs         Compliance         75%           CANNON COCHAN MAXAGEMENT SERVICES         FROIs Field         Timely FROIs         Compliance         75%           CANNON COCHAN MAXAGEMENT SERVICES         FROIs Field         Timely FROIs         Compliance         75%           CANNON COCHAN MAXAGEMENT SERVICES         FROIs Field         Timely FROIs         Compliance         75%           CANNON DUS PROFERTY & CASTALLTY         FROIs Field         Timely FROIs         Timely FROIs         Timely FROIs           CRAMFORD US PROFERTY & CASTALLTY         FROIs Field         Timely FROIs         Compliance         75%           FUTURECOME         FROIs Field         Timely FROIs         Compliance         75%         66         95%           MANNAFORD BROTERES         FROIs Field         Timely FROIs         Compliance         75         66         95%           MANNAFORD BROTERES         FROIs Field         Timely FROIs         Compliance         75         68         95%           MANNAFORD BROTERES         FROIs Field         Timely FROIs         Compliance         75 </td <td></td> <td>BROADSPIRE SERVICES</td> <td></td> <td>FROIs Filed</td> <td>Timely FROIs</td> <td>Compliance</td> <td>Payment</td> <td>s Made</td> <td>Timely Payments</td> <td>Compliance</td>		BROADSPIRE SERVICES		FROIs Filed	Timely FROIs	Compliance	Payment	s Made	Timely Payments	Compliance
CANNON COCIERAN MANAGEMENT SERVICES         FROM Fled         Timely FROM         Compliance           GLANRO CORPORATION         FROM Fled         Timely FROM         FROM Fled         Compliance           GLANRO CORPORATION         FROM Fled         Timely FROM         FROM Fled         Compliance           GLANRO CORPORATION         FROM Fled         Timely FROM         FROM Fled         Compliance           GLANRO CORPORATION         FROM Fled         Timely FROM         FROM Fled         Compliance           GLANRO CORPORATION         FROM Fled         Timely FROM         Compliance         2         100%           CLANRO CORPORATION         FROM Fled         Timely FROM         FROM Fled         Timely FROM         FROM Fled         Timely FROM           CLANRO CORPORATION         FROM Fled         Timely FROM         Compliance         33         9%           CLANRO CORPORATION         FROM Fled         Timely FROM         Compliance         1         100%           CLANRO CORPORATION         FROM Fled         Timely FROM         Compliance         9%         1         1         100%           CLANRO CORPORATION         FROM Fled         Timely FROM         Compliance         1         100%         1         1         100%         1		Gra	oup Total	108	92	85%	25	5		96%
Group Total         513         429         84%         166         122         78%           CLANSRO CORPORATION         FROR Filed         Timely FROR         Timely FROR         Compliance         2         2         100%           CITY OF BAXGOR         FROR Filed         Timely FROR         Compliance         2         2         100%           CITY OF BAXGOR         FROR Filed         Timely FROR         Compliance         2         2         100%           CITY OF BAXGOR         FROR Filed         Timely FROR         Compliance         2         2         100%           CRAWFORD US FROFERITY & CASUALTY         FROR Filed         Timely FROR         Compliance         34         33         97%           CRAWFORD US FROFERITY & CASUALTY         FROR Filed         Timely FROR         Compliance         34         33         97%           MANE AUTONOBLE DE ALESS ASSOCIATION         FROR Filed         Timely FROR         Compliance         92%         9										
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CITICOF BANGOR       ROIS Filed       Timely FROIs         CompTotal       44       44       44       33       37         CRAWFORD US PROPERTY & CASUALTY       FROIs Filed       Timely FROis       CompTotal       2       0       34       33       37         CRAWFORD US PROPERTY & CASUALTY       FROIs Filed       Timely FROis       CompTotal       2       0       6         FUTURECOMP       FROIs Filed       Timely FROis       CompTotal       27       26       27       6       CompTota       100%         FROIs Filed       Timely FROis       CompTota	· - · · · · · · · · · · · · · · · · · ·						· · · · · ·		· · ·	
CITY OF PANGOR         FROIs Filed         Timely FROIs         Compliance           Group Tetal         Group Tetal         CRAWFORD US PROPERTY & CASUALTY         FROIs Filed         Timely FROis         Compliance         33         39         97%           CRAWFORD US PROPERTY & CASUALTY         FROIs Filed         Timely FROis         Compliance         34         33         97%           CRAWFORD US PROPERTY & CASUALTY         FROIs Filed         Timely FROis         Compliance         36         97%           CRAWFORD US PROPERTY & CASUALTY         FROIs Filed         Timely FROis         Compliance         30         97%           CRAWFORD DROTHERS         Group Tetal         217         254         92%         62         59         95%           MAINE AUTONOBULE DEALERS ASSOCIATION         FROIs Filed         Timely FROis         Compliance         75         66         91%           MAINE AUTONOBULE DEALERS ASSOCIATION         FROIs Filed         Timely FROis         Compliance         75         66         91%           MAINE EMPLOYERS MUTUAL INSURANCE         FROIs Filed         Timely FROis         Compliance         75         66         91%           MAINE EMPLOYERS MUTUAL INSURANCE         FROIs Filed         Timely FROis         Compliance						57%			-	
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CRAWFORD US PROPERTY & CASUALTY         FROLF Filed         Timely FROL         Compliance           Group Total         2         0         0%           Interversion         FROLF Filed         Timely FROL         Compliance           FUTURECOMP         FROLF Filed         Timely FROL         State           Group Total         277         Group Total         277           IANNAFORD BROTHERS         Group Total         277         State         525           IANNAFORD BROTHERS         Group Total         213         282         90%         75         68         91%           MAINE ALTER ASSOCIATION         FROLF Filed         Timely FROIs         Compliance         75         68         91%           MAINE EMPLOYERS' MUTUAL INSURANCE         Group Total         152         1100         75         68         91%           MAINE EMPLOYERS' MUTUAL INSURANCE         FROLF Filed         Timely FROIs         Compliance         75         68         91%           MAINE EMPLOYERS' MUTUAL INSURANCE         FROLF Filed         Timely FROIs         Compliance         75         68         91%           MAINE EMPLOYERS' MUTUAL INSURANCE         FROLF Filed         Timely FROIs         Compliance         75         75 <td< td=""><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></td<>										
Group Total         2         0         9%           FUTURECOMP         FROIs Filed         Timely FROIs         Compliance           Group Total         277         254         92%           HANNAFORD BROTTEERS         FROIs Filed         Timely FROIs         Compliance           Group Total         213         222         99%           MAINE EMPLOYERS' MUTUAL INSURANCE         FROIs Filed         Timely FROIs         Compliance           MAINE EMPLOYERS' MUTUAL INSURANCE         FROIs Filed         Timely FROIs         Compliance           MAINE EMPLOYERS' MUTUAL INSURANCE         FROIs Filed         Timely FROIs         Compliance           MAINE EMPLOYERS' MUTUAL INSURANCE         FROIs Filed         Timely FROIs         Compliance           MAINE EMPLOYERS' MUTUAL INSURANCE         FROIs Filed         Timely FROIs         Compliance           MAINE MOTOR TRANSPORT ASSOCIATION         FROIs Filed         Timely FROIs         Compliance           MAINE MOTOR TRANSPORT ASSOCIATION         FROIs Filed         Timely FROIs         Compliance           MAINE MOTOR TRANSPORT ASSOCIATION         FROIs Filed         Timely FROIs         Compliance           MAINE MOTOR TRANSPORT ASSOCIATION         FROIs Filed         Timely FROIs         Compliance           MAINE										
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		Gri IOOL MANAGEMENT ASSOCIA Gri PATRIOT INSURANCE Gri CLAIMS MANAGEMENT SERV Gri	TION oup Total oup Total roup Total /ICES roup Total	FROIs Filed 316 FROIs Filed 7 FROIs Filed FROIs Filed 519	Timely FROIs 292 Timely FROIs 6	Compliance 92% Compliance 86%	Payment 8: Payment 2: Payment 15:	ts Made 3 5 5 5 6 6 6 6 6 7 7 7 7 7 7 7 7 7 7 7 7	Timely Payments 75 Timely Payments 2 Timely Payments 138	Compliance 90% Compliance 100% Compliance 100% S88%
Group Total 596 566 95% 123 118 96%	MAINE SCE	Gri IOOL MANAGEMENT ASSOCIA Gri PATRIOT INSURANCE Gri CLAIMS MANAGEMENT SERV Gri	TION oup Total coup Total /ICES coup Total	FROIs Filed 316 FROIs Filed 7 FROIs Filed 7 FROIs Filed 519	Timely FROIs 292 Timely FROIs 6 Timely FROIs 442	Compliance 92% Compliance 86% Compliance 85%	Payment 8: Payment 2 Payment 15	is Made 3 ts Made 2 ts Made 2 ts Made 56	Timely Payments 75 Timely Payments 2 Timely Payments 138	Compliance 90% Compliance 100% Compliance 88%
	MAINE SCE	Gro GOOL MANAGEMENT ASSOCLA Gro PATRIOT INSURANCE CLAIMS MANAGEMENT SERV Gro Gro NE WORKERS' COMPENSATION	TION oup Total roup Total /ICES roup Total N TRUST	FROIs Filed 316 FROIs Filed 7 FROIs Filed 519 FROIs Filed 519	Timely FROIs 292 Timely FROIs 6 Timely FROIs 442 Timely FROIs	Compliance 92% Compliance 86% Compliance 85% Compliance	Paymeni 8 Paymeni 2 Paymeni 15	is Made 3 is Made 2 is Made 5 6 is Made ts Made	Timely Payments 75 Timely Payments 2 Timely Payments 138 Timely Payments	Compliance 90% 100% Compliance 88% 88% Compliance

Maine Workers' Compensation Board

	*****					Total Initial	Initial Indemnity		
			Total Lost Time	Lost Time FROIs	Compliance	Indemnity Payments	s Payments Made	Compliance	
			FROIs Filed	Filed Timely	Percentage	Made	Timely	Percentage	
(1) (1)	计过去时间计				alla sector a definition de	altan sananan			1913) 
		SYNERNET	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance	
2721		Group Total	581	548	94%	145	134	92%	1,224.0
100									
得到		VANLINER INSURANCE	FRO1s Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance	
1945		Group Total	1	0	0%	1	0	0%	11313
	1942141141								(III)
		WILLIS OF NORTHERN NEW ENGLAND	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance	
		Group Total	948	889	94%	199	186	93%	
127	Here and the								RH)
Solution		TOTAL IN-STATE	10227	9169	90%	2754	2512	91%	24.00
預算	用具有同时相						18 20 11 10 11 11 14 14 14 14 14 14 14 14 14 14 14		13.07

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<u> </u>	ACADIA INSURANCE		7173747376488869384777753				Percentage
	ACADIA INSURANCE					III ALL CARLES (IIIIII) IIII	
		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	82	82	100%	39	38	97%
	ARROW MUTUAL LIABILITY	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	No filings	No filing	No filings	No filings	No filings	No filings
(TUHERINE							
	BATH IRON WORKS	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	57	55	96%	45	44	98%
	BROADSPIRE SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	25	23	92%	20	20	100%
	CANNON COCHRAN MANAGEMENT SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	156	115	74%	117	104	89%
	CIANBRO CORPORATION	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	2	1	50%	3	3	100%
1 MARTINE							
	CITY OF BANGOR	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	34	34	100%	5	5	100%
	CRAWFORD US PROPERTY & CASUALTY	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	1	1	100%	No filings	No filings	No filings
	FUTURECOMP	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	62	58	94%	30	27	90%
(IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII							
	HANNAFORD BROTHERS	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	75	68	91%	46	46	100%
<u>(Ennemp</u>							
<u> </u>	MAINE AUTOMOBILE DEALERS ASSOCIATION	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
LANDONNOV	Group Total	44	42	95%	12	12	100%
10000000					<u></u>		
J	MAINE EMPLOYERS' MUTUAL INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	1204	1106	92%	687	662	96%
			· · · · · · · · · · · · · · · · · · ·				
<b>∦</b> ⊢	MAINE HEALTH CARE ASSOCIATION	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
L	Group Total		20	100%	33	31	94%
PILLING PL							
⊪	MAINE MOTOR TRANSPORT ASSOCIATION	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
8	Group Total		40	98%	33	32	97%
1			and the second state of th		NOCs Filed	Trank NOCa	
∦	MAINE MUNICIPAL ASSOCIATION	MOPs Filed	Timely MOPs	Compliance		Timely NOCs	Compliance
	Group Total		211	87%	<u>172</u>	163	95%
		MOREFILE		Germalien er	NOCs Filed		Compliance
∦ <b></b> +	MAINE SCHOOL MANAGEMENT ASSOCIATION Group Total	MOPs Filed	Timely MOPs 80	Compliance 96%		Timely NOCs	Compliance 98%
A A A A A A A A A A A A A A A A A A A	F		1 Contractor Active Science and a state of the science of the scie		53	52	<u></u> Уð%
	PATRIOT INSURANCE	XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX	(1) (1) (1) (1) (1) (1) (1) (1) (1) (1)	Come View of	NOCs Filed	Timel- MOC-	Comr"
	PATKIUT INSURANCE	MOPs Filed	Timely MOPs 2	Compliance 100%	97229	Timely NOCs	Compliance
				11111%	No filings	No filings	No filings
	Group Tota	2	<b>4</b>		121341114141414144444444444444	******************************	01111111111111111111111
	Group Tota						
	Group Tota SEDGWICK CLAIMS MANAGEMENT SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Tota	MOPs Filed 156	Timely MOPs 138	Compliance 88%	NOCs Filed 127		Compliance 94%
	Group Tota SEDGWICK CLAIMS MANAGEMENT SERVICES	MOPs Filed 156	Timely MOPs 138	Compliance	NOCs Filed	Timely NOCs	Compliance

		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
	SYNERNET	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	145	137	94%	124	118	95%
	VANLINER INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	1	0	0%	No filings	No filings	No filings
1 X X	WILLIS OF NORTHERN NEW ENGLAND	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	199	181	91%	220	216	98%
1014	TOTAL IN-STATE	2754	2511	91%	1915	1837	96%

	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage		Total Initial demnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
				11444			
ACE INSURANCE	FROIs Filed	Timely FROIs	Compliance	<u> </u>	Payments Made	Timely Payments	Compliance
Group Total	449 ·	339			161	127	<u>79%</u>
AMERICAN INTERSTATE INSURANCE	FROIs Filed	Timely FROIs	Compliance	· · · ·	Payments Made	Timely Payments	Compliance
Group Total	1	1	100%	11 <b>—</b>	No filings	No filings	No filings
			100 /0		<u>ino mugs</u>		
AMTRUST NORTH AMERICA	FROIs Filed	Timely FROIs	Compliance		Payments Made	Timely Payments	Compliance
Group Total	13	4	31%		1	1	100%
				1100			
ARCH INSURANCE	FROIs Filed	Timely FROIs	Compliance		Payments Made	Timely Payments	Compliance
Group Total	89	72	81%		19	14	74%
					THE MARKED A		
ARGONAUT INSURANCE	FROIs Filed	Timely FROIs	Compliance		Payments Made	Timely Payments	Compliance
Group Total	28	27	96%		14	14	100%
BERKLEY RISK ADMINISTRATORS	FROIs Filed		Come P	<u></u>	Payments Made	Timely D	Compliance
BERKLEY RISK ADMINISTRATORS Group Total	FROIs Filed	Timely FROIs	Compliance 100%	<u> </u>	Payments Made No filings	Timely Payments No filings	Compliance No filings
			100%			<u>No ruings</u>	
CAMBRIDGE INTEGRATED SERVICES	FROIs Filed	Timely FROIs	Compliance	1	Payments Made	Timely Payments	Compliance
Group Total		3	60%	°1	4	2	50%
			HIT REPORTS	1.111			
CHARTIS INSURANCE (Formerly AIG)	FRO1s Filed	Timely FROIs	Compliance		Payments Made	Timely Payments	Compliance
Group Total		719	89%		239	215	90%
	*******************************						
CHESTERFIELD SERVICES	FROIs Filed	Timely FROIs	Compliance	<u> </u>	Payments Made	Timely Payments	Compliance
Group Total Group Total		<u>7</u>	78%	000 000 000 000	3	3	100%
CHUBB & SON, INC.	FROIs Filed	Timely FROIs	Compliance	20 <u>1238</u>	Pavments Made	Timely Payments	Compliance
Group Total		10	43%		10	7	70%
		1		100000			
CHURCH MUTUAL INSURANCE	FROIs Filed	Timely FROIs	Compliance		Payments Made	Timely Payments	Compliance
Group Total		1	20%		1	0	0%
CLAIMS MANAGEMENT (WAL-MART)	FROIs Filed	Timely FROIs	Compliance	88	Payments Made	Timely Payments	Compliance
Group Total	218	208	95%		46	45	98%
	FROIs Filed			<b></b>	Payments Made	Timely Payments	Compliance
CNA INSURANCE Group Total		Timely FROIs 24	Compliance 77%	<u> </u>	11	11 11 11 11 11 11 11 11 11 11 11 11 11	100%
CONSTITUTION STATE SERVICES	FROIs Filed	Timely FROIs	Compliance		Payments Made	Timely Payments	Compliance
Group Total		23	77%		14	12	86%
CONTINENTAL IND CO (formerly Virginia Surety)	FROIs Filed	Timely FROIs	Compliance		Payments Made	Timely Payments	Compliance
Group Total		2	20%	۱ <u>۱</u>	7	5	71%
				Uн			
COTTINGHAM AND BUTLER CLAIMS SERVICES Group Total	FROIs Filed 29	Timely FROIs 17	Compliance 59%		Payments Made 14	Timely Payments 11	Compliance 79%
Group Lotal			39%	l L			
CRUM & FORSTER	FROIs Filed	Timely FROIs	Compliance		Pavments Made	Timely Payments	Compliance
Group Total		2	50%		3	3	100%
		-					
ESIS	FROIs Filed	Timely FROIs	Compliance	ШĊ	Payments Made	Timely Payments	Compliance
Group Total	265	159	60%		126	101	80%
					ling and the second		
F.A. RICHARD Group Total	FROIs Filed	Timely FROIs	Compliance 0%		Payments Made No filings	Timely Payments No filings	Compliance No filings

	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Paymer Made	Timely	Compliance Percentage
FEDERATED MUTUAL INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
Group Total	3	1	33%	1 ayincits Made	1	100%
FIREMANS FUND INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
Group Total	2	1	50%		0	0%
GALLAGHER BASSETT SERVICES	FROIs Filed	• Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
Group Total	387	311	80%	123	97	79%
GRAPHIC ARTS MUTUAL INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
Group Total	2	2	100%		1	100%
GREAT DIVIDE INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
GREAT DIVIDE ENSURANCE Group Total	2	1	50%	1	1	100%
	2.42.44.5.44.6.5.45.44.5.46.5.44.44.44.44.44.44.44.44.44.44.44.44.4					
GUARD INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
Group Total	118	84	71%	39	36	92%
HANOVER INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
Group Total	108	87	81%	29	26	90%
HARTFORD INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
Group Total		· 216	78%	94	82	87%
HELMSMAN MANAGEMENT SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
Group Total	38	31	82%	16	13	81%
		<u>innan janna</u>				
LIBERTY MUTUAL INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
Group Total	518	444	86%	203	180	89%
MACY'S CORPORATE SERVICES	FROIs Filed	Timely FROIs	C	Payments Made	Timely Payments	Compliance
Group Total	8	2	Compliance 25%	rayments Made	1 Bhely Fayments	60%
		-				
MEADOWBROOK	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
Group Total		17	77%	12	10	83%
NAMES AND A DESCRIPTION OF A DESCRIPTION OF			TRANSFORMED TO	Pavments Made	Timely Payments	
MATIONAL INTERSTATE INSURANCE Group Total	FROIs Filed	Timely FROIs	Compliance 100%	Payments Made		Compliance 100%
NATIONWIDE GROUP	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
Group Total	3 	0	0%	No filings	No filings	No filings
	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
Group Total	13	6	46%	6	1 imely Payments	83%
	unuu januu.				ossistinan adalar	NAMES OF CONTRACTORS
OLD REPUBLIC INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
Group Total		41	62%	31	25	81%
PEERLESS INSURANCE	FROIs Filed			Payments Made	Timely Payments	
Group Total	FROIS Filed 381	Timely FROIs 300	Compliance 79%	Payments Made 120	102	Compliance 85%
					102	
PRAETORIAN INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
Group Total	2	0	0%	1	0	0%
				10 S 2		
PROTECTIVE INSURANCE Group Total	FROIs Filed	Timely FROIs	Compliance 29%	Payments Made	Timely Payments	Compliance 50%
						2

	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
				g <u>raam taabadiidaa</u>		
PUBLIC SERVICE MUTUAL	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
Group Total	1 25-12-16-00-00-00-00-00-00-00-00-00-00-00-00-00		0%	1	1	100%
				Description of the later	T'ush Demotest	C
RISK ENTERPRISE MANAGEMENT	FRO1s Filed	Timely FROIs	Compliance 86%	Payments Made	Timely Payments	Compliance 67%
Group Total	<u> </u>	<u>49</u>	<u>80%</u>	21	14	0/%
RYDER SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
Group Total	6	3	50%	r ayments Made	1 mery rayments	0%
					ý linne	
SAFETY NATIONAL INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
Group Total		12	75%		1	50%
SENTRY INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
Group Total		16	73%	13	9	69%
		104410444444444444444444444444444444444				
SPARTA INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
Group Total	34	21	62%	16	12	75%
		UNDER MARKED BY				
SPECIALTY RISK SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
Group Total	69	59	86%	25	21	84%
						nn an a
THE FRANK GATES SERVICE COMPANY	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
Group Total	8	4	50%	3	11	33%
	2445 mg 200 mg 24 E 6 2 9 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2					And other a full states of the
TOWER INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
Group Total	1	0	0%	No filings	No filings	No filings
				23		Contraction of the second star and the
TRAVELERS INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
Group Total		293	82%	117	100	85%
	· · · · · · · · · · · · · · · · · · ·	T		Dourseste Marine	Timela Domesta	Compliance
TRIDENT INSURANCE SERVICES (Formerly MASSAMON	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance 92%
Group Total	<u>24</u>	22	92%	13	<u>12</u>	
XL SPECIALTY INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
AL SPECIALTY INSURANCE Group Total		4	100%	rayments made	2 nuery rayments	100%
					<b>4</b> 2419-041414111111111111111111111111111111	
YORK RISK SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
Group Total	2	0	0%	1	0	0%
ZURICH INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
Group Total		214	87%	79	65	82%
						(2)
TOTAL OUT-OF-STATE		3867	80%	1660	1397	84%

		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage		Total Initial ademnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
	ACE INSURANCE	MOPs Filed	Timely MOPs	Compliance		NOCs Filed	Timely NOCs	Compliance
	Group Total		135	84%		91	87	96%
And the second	MERICAN INTERSTATE INSURANCE	MOPs Filed	Timely MOPs	Compliance	h in the second se	NOCs Filed	Timely NOCs	Compliance
A	Group Total		No filings	No filings	<u>II</u>	No filings	No filings	No filings
	AMTRUST NORTH AMERICA	MOPs Filed	Timely MOPs	Compliance		NOCs Filed	Timely NOCs	_Compliance
10417101001110014011000000220	Group Total		0		22	2	<u>2</u>	<u>100%</u> ###################################
[]][ <u>]][]][]][]][]]</u>	ARCH INSURANCE	MOPs Filed	Timely MOPs	Compliance		NOCs Filed	Timely NOCs	Compliance
	Group Total	19	14	74%		15	14	93%
	ARGONAUT INSURANCE Group Total	MOPs Filed	Timely MOPs 13	Compliance 93%		NOCs Filed	Timely NOCs	Compliance 100%
	Group Local					-	4	
	BERKLEY RISK ADMINISTRATORS	MOPs Filed	Timely MOPs	Compliance		NOCs Filed	Timely NOCs	Compliance
	Group Total	<u> </u>	No filings	No filings		No filings	No filings	No filings
TO A BARRIER OF THE REAL PROPERTY OF THE REAL PROPE		CONTRACTOR OF A				NOCETT		
····	AMBRIDGE INTEGRATED SERVICES Group Total	MOPs Filed	Timely MOPs	Compliance 50%	×	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
						<u></u>		
	CHARTIS INSURANCE (Formerly AIG)	MOPs Filed	Timely MOPs	Compliance		NOCs Filed	Timely NOCs	Compliance
	Group Total		215	90%		154	145	94%
	CHESTERFIELD SERVICES	MOPs Filed	Timely MOPs	Compliance		NOCs Filed	Timely NOCs	Compliance
	Group Total		3	100%	184 <b></b>	No filings	No filings	No filings
			anas di <mark>stratio</mark> n		Hart		ng ng sang bini ng sang bini ng sang sang bini ng sang bini ng sang sang sang sang sang sang sang s	A A A A A A A A A A A A A A A A A A A
	CHUBB INSURANCE	MOPs Filed	Timely MOPs	Compliance		NOCs Filed	Timely NOCs	Compliance
	Group Total	10	3	30%		3	<u> </u>	67%
	CHURCH MUTUAL INSURANCE	MOPs Filed	Timely MOPs	Compliance	<u>Г</u>	NOCs Filed	Timely NOCs	Compliance
145	Group Total	1	1	100%	177	1	0	0%
		CODE CODE CODE CODE CODE CODE CODE CODE			ناني مصلح کې			
	<u>LAIMS MANAGEMENT (WAL-MART)</u> Group Total	MOPs Filed 46	Timely MOPs 45	Compliance 98%		NOCs Filed 44	Timely NOCs 41	Compliance 93%
ANA							41	
	CNA INSURANCE	MOPs Filed	Timely MOPs	Compliance		NOCs Filed	Timely NOCs	Compliance
	Group Tota		11	100%		4	2	50%
	CONSTITUTION STATE SERVICE	MOPs Filed	Timely MOPs	Compliance		NOCs Filed	Timely NOCs	Compliance
	Group Total		9	64%		1	1	100%
i di municipa di mang			nng an idense			nan managar	un mun astrona	
CONT	TINENTAL IND CO (formerly Virgina Surety)	MOPs Filed	Timely MOPs	Compliance	111	NOCs Filed	Timely NOCs	Compliance
	Group Total	l <u>7</u>	4	57%	14-21-01	<u>No filings</u>	No filings	No filings
	INGHAM AND BUTLER CLAIMS SERVICES	MOPs Filed	Timely MOPs	Compliance		NOCs Filed	Timely NOCs	Compliance
	Group Tota		11	79%		5	5	100%
		and a particular second se					n ha kina kina kina kina kina kina kina kin	
ki	CRUM & FORSTER	MOPs Filed	Timely MOPs	Compliance	a	NOCs Filed	Timely NOCs	Compliance
	Group Total		2	67%		No filings	No filings	No filings
	ESIS	MOPs Filed	Timely MOPs	Compliance	1	NOCs Filed	Timely NOCs	Compliance
	Group Tota		111	88%		39	37	95%
			EMANDER DU					
	F.A. RICHARD Group Tota	MOPs Filed I No filings	Timely MOPs No filings	Compliance No filings		NOCs Filed	Timely NOCs 0	Compliance 0%
	Group Lota		1 INO Hungs	ino mungs		<u> </u>	<u> </u>	U 70

		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NO Filed		Compliance Percentage	
			CONTRACTOR OF CONT					
14	FEDERATED MUTUAL INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance	- 1942
	Group Total	1	1	100%	1		100%	1
	FIREMANS FUND INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance	
°i <b>⊢</b>	Group Total	1		0%	1		0%	-
						<b>`</b>		L Intr
1 <b></b>	GALLAGHER BASSETT SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance	1
	Group Total	123	100	81%	80	73	91%	1
12322354433882	(inclusion of the second of the second s	1927:2012:0:00:0:00:00:00:00:00:00:00:00:00:00:0					1847 ************************************	123.84
	GRAPHIC ARTS MUTUAL INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance	
	Group Total		1	100%	No filings	No filings	No filings	]
<u> 1910 1919 1919 1919 1919 1919 1919 191</u>			m · · · ·		NOCs Filed			411
	GREAT DIVIDE INSURANCE Group Total	MOPs Filed	Timely MOPs	Compliance 100%	NUCS Filed	Timely NOCs	Compliance 0%	-
							<u>  U%</u>	L
1	GUARD INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance	٦M
	Group Total		32	82%	12	7	58%	100
					THE CONTRACTOR OF			700)
1	HANOVER INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance	7
	Group Total	29	27	93%	16	16	100%	]
								40
	HARTFORD INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance	_
L	Group Total		84	89%	42	39	93%	_ ل
		construction of the second	20.033330####\$\$\$Q3B352629533				Condition of the second s	40
	HELMSMAN MANAGEMENT SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance 100%	-
	Group Total	16	14	88%	] <u>10</u>	10		
	LIBERTY MUTUAL INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance	-
· · · · · · · · · · · · · · · · · · ·	Group Total	·	180	89%	117	114	97%	-00
(ferriterites)								-
	MACY'S CORPORATE SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance	٦.
	Group Total	5	5	100%	No filings	No filings	No filings	1
이 범명하여 한		4(4), (1), (1), (1), (1), (1), (1), (1), (1	eta (1212) (1210) (1210)				de de la fille	
	MEADOWBROOK	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance	
	Group Total		7	58%	2	1	50%	
								석했
<u> </u>	NATIONAL INTERSTATE INSURANCE Group Total	MOPs Filed 4	Timely MOPs 4	Compliance 100%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings	-11
	Group 10tai			1 100.00	j <u>No tuings</u>	. 10 1111125	1 10 mmk2	<b>ا</b>
	NATIONWIDE GROUP	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance	٦Ø
	Group Total		No filings	No filings	No filings	No filings	No filings	-111
10 marca						และแหน่งเหลือหลอ		<u> </u>
	NGM INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance	<u>ו</u>
	Group Total		5	83%	No filings	No filings	No filings	]
								<u>u</u>
	OLD REPUBLIC INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance	-
	Group Total	l <u>31</u>	23	74%	]17	14	82%	1
		MOR T'' '	Task MOR			Theory March		40
	PEERLESS INSURANCE Group Total	MOPs Filed 1 120	Timely MOPs 102	Compliance 85%	NOCs Filed 42	Timely NOCs 40	Compliance 95%	-1
	Group Total	1		0370	<b>. 4</b> 4	<u>+</u>	93%	_ ر
	PRAETORIAN INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance	٦
	Group Total		0	0%	1	0	0%	-
100000000000000000000000000000000000000	watche provide the second state of the second			EIGENERSSANDER GESCHER STELLT		Transferration and the second		
- <b>-</b>	PROTECTIVE INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance	١

				Total Initial		
	Total Initial MOPs	Initial MOPs	Compliance	Indemnity NOCs	Initial Indemnity	Compliance
	Filed	Filed Timely	Percentage	Filed	NOCs Filed Timely	Percentage
PUBLIC SERVICE MUTUAL	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
Group Total	1	0	0%	1	0	0%
RISK ENTERPRISE MANAGEMENT Group Total	MOPs Filed 21	Timely MOPs 10	Compliance 48%	NOCs Filed 8	Timely NOCs	Compliance 75%
- RYDER SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
Group Total	3	0	0%	1	0	0%
	-	de estado portada de		HIT HALF BALL STORED		
SAFETY NATIONAL INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
Group Total	2	1	50%	4	2	50%
SENTRY INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	<u>Compliance</u>
Group Total	13	4	31%	2	2	100%
SPARTA INSURANCE Group Total	MOPs Filed 16	Timely MOPs	Compliance 75%	NOCs Filed	Timely NOCs	Compliance
		12	2	7		
SPECIALTY RISK SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
Group Total	25	19	76%	14	12	100%
THE FRANK GATES SERVICE COMPANY	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
Group Total	3	. 1	33%	1	0	0%
TOWER INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
Group Total	No filings	No filings	No filings	No filings	No filings	No filings
TRAVELERS INSURANCE	MOPs Filed 117	Timely MOPs	Compliance 82%	NOCs Filed 66	Timely NOCs	Compliance
Group Total		96	82%	886 · · ·	60	91%
TRIDENT INSURANCE SERVICES (Formerly MASSAMON)	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
Group Total	13	11	85%	3	3	100%
XL SPECIALTY INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
Group Total	2	2	100%	1	1	100%
YORK RISK SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
Group Total	1	0	0%	1	0	0%
	A		CONTRACT RADIAL CONTRACTOR OF A CARD			X
ZURICH INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
Group Total	<u>79</u>	66	84%	46	44	96%
TOTAL OUT-OF-STATE	1660	1375	83%	861	792	92%
	1000		83%	<u>861</u>	<u>  /92</u>	9270
***************************************			<u>1818695511412231322555555</u> 2314	<u> </u>	****************************	

## TYPE OF INSURER ANALYSIS Lost Time FROI Filings and Initial Indemnity Payments 2011 1/1/2011 - 12/31/2011

	NAME	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage
2121151711	STD INS		<u>{                                    </u>	<u>                                     </u>
A010	ACADIA INSURANCE	265	237	89%
A021	AMERICAN GUARANTEE & LIABILITY	1	1	100%
A018	AMERICAN INTERSTATE INSURANCE	1	1	100%
A022	AMERICAN ZURICH	59	57	97%
A019	AMGUARD INSURANCE COMPANY	48	31	65%
A381	AMTRUST NORTH AMERICA	3	1	33%
A342	AMTRUST NORTH AMERICA	10	3	30%
A020	ARGONAUT INSURANCE	5	5	100%
A032	ARROW MUNTUAL LIABILITY	2	2	100%
A031	ARROWPOINT CAPITAL	1	1	100%
A051	CHARTER OAK FIRE INS. CO.	155	134	86%
		155	154	
CA015 CA046	CHARTIS INSURANCE CHUBB & SON, INC.	168	0	95% 0%
CA046	CHUBB & SON, INC.	1		38%
CA090	CHUBB & SON, INC.	16	6	38%
CA286 CA080	CHUBB INSURANCE CHURCH MUTUAL INSURANCE	5	-	20%
CA080	CITIZENS INSURANCE CO. OF AMERICA	35	1 27	20%
A048 A050	CITIZENS INSURANCE CO. OF AMERICA	35	27	77%
A030	CONTINENTAL IND CO (formerly Virginia Surety)	10	24	20%
CA375	CRUM & FORSTER	4	2	50%
A375	EASTGUARD INSURANCE COMPANY	59	47	
A140 A380		130	108	80% 83%
A380 A162	EMPLOYERS INSURANCE OF WAUSAU	32	24	
	EXCELSIOR INSURANCE CO.			75%
A164	FARMINGTON CASUALTY COMPANY	5	4	80%
CA091	FEDERATED MUTUAL INSURANCE	3	1	33%
CA170	FIREMANS FUND INSURANCE	2	1	50%
A191	GRAPHIC ARTS MUTUAL INSURANCE	2	2	100%
CA189	GREAT DIVIDE INSURANCE	2	1	50%
CA202	HANOVER INSURANCE COMPANY	22	19	86%
CA188	HARTFORD ACCIDENT & INDEMNITY	12	11	92%
CA185	HARTFORD CASUALTY INS CO.	15	12	80%
CA203	HARTFORD FINANCIAL	103	88	85%
CA186	HARTFORD INSURANCE OF THE MIDWEST	36	32	89%
CA187	HARTFORD UNDERWRITERS INSURANCE	8	6	75%
CA210	LIBERTY MUTUAL INSURANCE COMPANY	388	336	87%
CA227	MARYLAND CASUALTY COMPANY	2	2	100%
CA228	MASSACHUSETTS BAY INS. CO.	51	41	80%
CA289	NATIONAL CASUALTY COMPANY	2	0	0%
CA267	NATIONAL INTERSTATE INSURANCE	4	4	100%
CA291	NATIONWIDE AGRIBUSINESS INSURANCE	1	0	0%
CA309	NETHERLANDS INSURANCE COMPANY	111	86	77%
CA265	NGM INSURANCE	13	6	46%
CA272	NORGUARD INSURANCE COMPANY	11	6	55%
CA259	NORTHERN INSURANCE CO. OF NEW YORK	11	8	73%
CA274	PATRIOT INSURANCE	7	6	86%
CA283	PEERLESS INDEMNITY CO.	9	8	89%
CA275	PEERLESS INSURANCE CO.	229	182	79%
CA288	PROPERTY & CASUALTY INSURANCE COMPANY	1	1	100%
CA277	PROTECTIVE INSURANCE	7	2	29%
CA282	PUBLIC SERVICE MUTUAL	1	0	0%
CA296	SENTINEL INSURANCE CO.	9	8	89%
CA305	SENTRY INSURANCE	22	16	73%
CA306	STANDARD FIRE INS. CO.	74	61	82%
CA284	THE PHOENIX INSURANCE CO.	2	2	100%
CA356	TOWER INSURANCE	1	0	0%

## TYPE OF INSURER ANALYSIS Lost Time FROI Filings and Initial Indemnity Payments 2011

### 1/1/2011 - 12/31/2011

					1111				A STATE
		Total Lost Time FROIs				Total Initial Indemnity	Initial Indemnity	Compliance	
Cartes Jana Lobert	NAME	Filed	Filed Timety	Compliance Percentage	5.17	Payments Made	Payments Made Timely	Percentage	] a tetti
CA347	TRAVELERS CASUALTY & SURETY COMPANY	14	12	86%		3	3	100%	]11
CA348	TRAVELERS CASUALTY INSURANCE CO. OF AMERICA	48	31	65%		19	16	84%	
CA349	TRAVELERS COMMERCIAL CASUALTY	1	1	100%		1	1	100%	4
CA343	TRAVELERS INDEMNITY CO.	1	1	100%		No filings	No filings	No filings	4
CA346	TRAVELERS INDEMNITY CO. OF AMERICA	4	4	100%	_	2	2	100%	-
CA345	TRAVELERS PROPERTY CASUALTY COMPANY	8	6	75%		7	5	71%	
CA319	TRUMBULL INSURANCE CO.	2	2	100%	-	2	2	100%	_
CA321	TWIN CITY FIRE INSURANCE CO.	13	9	69%	-	4	3	75%	-
CA379	VANLINER INSURANCE	1	0	0%		1	0	0%	-
CA400	ZURICH AMERICAN INSURANCE CO.	29	26	90%	-	6	4	67%	-
	TOTAL STD INS	2329	1918	82%	-	796	698	88%	-
CA260	MAINE EMPLOYERS' MUTUAL INSURANCE GRAND TOTAL STD INS	<u>3966</u> 6295	3430 5348	86% 85%	-	<u>1204</u> 2000	<u>1116</u> 1814	<u>93%</u> 91%	+
11 11 12 12 12 12 12 12 12 12 12 12 12 1					. ب			,	<b>ل</b> ۱۱۲۹
	TPA	725785555555555555555555555555555555555	199421111111111111111111111111111111111	arsassessessessessessessesses 	ĥ	029392222222222222222222222222222222222			1
CA038	BERKLEY RISK ADMINISTRATORS	2	2	100%	-15	No filings	No filings	No filings	-
CA038 CA040	BROADSPIRE SERVICES	107	91	85%	-100	25	No things 24	96%	-
CA040	CAMBRIDGE INTEGRATED SERVICES	4	3	75%	-	4	3	75%	-
CA070	CAMORIDGE INTEGRATED SERVICES	33	21	64%	-	15	11	73%	-
CA070	CHESTERFIELD SERVICES	9	7	78%	-	3	3	100%	-
CA100	CLAIMS MANAGEMENT (WAL-MART)	218	208	95%	-	46	45	98%	-
CA110	CONSTITUTION STATE SERVICES	218	208	74%	+	14	12	86%	+
CA060	COTTINGHAM AND BUTLER CLAIMS SERVICES	29	17	59%	-	14	11	79%	-
CA120	CRAWFORD US PROPERTY & CASUALTY	23	0	0%	-	1	1	100%	-
CA160	ESIS	251	154	61%	-	120	99	83%	1
CA165	F.A. RICHARD	7	0	0%		No filings	No filings	No filings	
CA175	FUTURECOMP	5	0	0%	1	1	1	100%	
CA190	GALLAGHER BASSETT SERVICES	382	307	80%		120	94	78%	1
CA204	HELMSMAN MANAGEMENT SERVICES	36	29	81%		15	12	80%	1
CA255	MEADOWBROOK	22	17	77%		12	10	83%	1
CA280	RYDER SERVICES	6	3	50%		3	0	0%	1
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	466	402	86%		136	123	90%	1
CA315	SPECIALTY RISK SERVICES	45	33	73%	1	13	6	46%	1
CA168	THE FRANK GATES SERVICE COMPANY	8	4	50%	1	3	1	33%	1
CA240	TRIDENT INSURANCE SERVICES	24	22	92%	1	13	12	92%	1
CA382	WILLIS OF NORTHERN NEW ENGLAND, INC.	2	2	100%	1	No filings	No filings	No filings	1
CA340	YORK RISK SERVICES	2	0	0%		1	0	0%	1
	TOTAL TPA		1342	80%		559	468	84%	]
		AN A			Ð9				Щ
	SI/SA				] ``				<u>ן</u> יי
CA036	BATH IRON WORKS	470	463	99%	]	57	55	96%	]
CA085	CIANBRO CORPORATION	7	4	57%	]	2	2	100%	1
CA033	CITY OF BANGOR	44	44	100%		34	33	97%	]
CA201	HANNAFORD BROTHERS	313	282	90%		75	68	91%	
CA213	MACY'S CORPORATE SERVICES	8	2	25%		5	3	60%	
CA220	MAINE AUTOMOBILE DEALERS ASSOCIATION	119	109	92%	4	44	39	89%	
CA234	MAINE HEALTH CARE ASSOCIATION	152	134	88%		20	18	90%	
CA230	MAINE MOTOR TRANSPORT ASSOCIATION	177	161	91%		41	39	95%	
CA225	MAINE MUNICIPAL ASSOCIATION	844	785	93%		242	203	84%	
CA250	MAINE SCHOOL MANAGEMENT ASSOCIATION	316	292	92%		83	75	90%	
CA307	STATE OF MAINE WORKERS' COMPENSATION TRUST	596	566	95%		123	118	96%	
CA320	SYNERNET	581	548	94%		145	134	92%	
	TOTAL SI/SA		3390	93%		871	787	90%	]
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## TYPE OF INSURER ANALYSIS Lost Time FROI Filings and Initial Indemnity Payments 2011 1/1/2011 - 12/31/2011

	NAME	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
110 1-1111-1111				States Instanting of the states		124124000000000000000000000000000000000	
	SI/TPA	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA040	BROADSPIRE SERVICES	1	1	100%	No filings	No filings	No filings
CA070	CANNON COCHRAN MANAGEMENT SERVICES	480	408	85%	141	111	79%
CA110	CONSTITUTION STATE SERVICES	3	3	100%	No filings	No filings	No filings
CA160	ESIS	14	5	36%	6	2	33%
CA175	FUTURECOMP	272	254	93%	61	58	95%
CA190	GALLAGHER BASSETT SERVICES	5	4	80%	3	3	100%
CA204	HELMSMAN MANAGEMENT SERVICES	2	2	100%	1	1	100%
CA280	RISK ENTERPRISE MANAGEMENT	57	49	86%	21	14	67%
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	40	32	80%	15	13	87%
CA060	SEDGWICK (formerly CAMBRIDGE INTEG. SERVICES)	2	1	50%	1	0	0%
CA315	SEDGWICK (formerly SPECIALTY RISK SERVICES)	36	33	92%	16	16	100%
CA360	UNDERWRITERS SAFETY & CLAIMS	1	0	0%	1	1	100%
CA001	WILLIS HRH CLAIMS MANAGEMENT	38	37	97%	8	8	100%
CA382	WILLIS OF NORTHERN NEW ENGLAND, INC.	907	850	94%	190	177	93%
	TOTAL SI/TPA	1858	1679	90%	464	404	87%
			[[2]][[1]][[1]][[1]][[1]][[1]][[1]][[1]				NG AS DE LE DO DE
	GRAND TOTAL	13467	11759	87%	3894	3473	89%
				H H H H H H H H H H H			Marine Marine 1

### TYPE OF INSURER ANALYSIS Initial MOP and Initial Indemnity NOC Filings 2011

### 1/1/2011 - 12/31/2011

	NAME	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage		Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
	STD INS		n an	and de la de la contra de la		MARINESS STREET AND THE PERSON OF STREET, STREET, STREET, STREET, STREET, STREET, STREET, STREET, STREET, STREE	and a set of the set of	a an
1010		00	00	1000/			20	079/
CA010	ACADIA INSURANCE	82	82	100%		39	38	97%
CA022	AMERICAN ZURICH	14	14	100%		14	14	100%
CA019	AMGUARD INSURANCE COMPANY	23	20	87%		5	3	60%
A381	AMTRUST NORTH AMERICA	1	0	0%		1	1	100%
CA342	AMTRUST NORTH AMERICA	No filings	No filings	No filings		1	1	100%
CA020	ARGONAUT INSURANCE	2	2	100%		1	1	100%
CA072	CHARTER OAK FIRE INS. CO.	41	36	88%		36	32	89%
CA015	CHARTIS INSURANCE (Formerly AIG)	58	50	86%		33	32	97%
CA046	CHUBB & SON, INC.	1	0	0%		No filings	No filings	No filings
CA090	CHUBB & SON, INC.	8	3	38%		1	1	100%
CA286	CHUBB INSURANCE	1	0	0%		No filings	No filings	No filings
A084	CHURCH MUTUAL INSURANCE	1	1	100%		1	0	0%
A048	CITIZENS INSURANCE CO. OF AMERICA	12	12	100%		4	4	100%
A050	CNA INSURANCE	11	11	100%		4	2	50%
A375	CONTINENTAL IND CO (formerly Virgina Surety)	7	4	57%		No filings	No filings	No filings
CA375	CRUM & FORSTER	3	2	67%		No filings	No filings	No filings
CA140	EASTGUARD INSURANCE COMPANY	14	10	71%		3	2	67%
CA380	EMPLOYERS INSURANCE OF WAUSAU	46	38	83%		32	30	94%
A162	EXCELSIOR INSURANCE CO.	20	17	85%		3	3	100%
CA164	FARMINGTON CASUALTY COMPANY	1	0	0%		No filings	No filings	No filings
CA091	FEDERATED MUTUAL INSURANCE	1	1	100%	-1 [	1	1	100%
CA170	FIREMANS FUND INSURANCE	1	0	0%	$\dashv$	1	0	0%
CA191	GRAPHIC ARTS MUTUAL INSURANCE	1	1	100%	-	No filings	No filings	No filings
CA189	GREAT DIVIDE INSURANCE	1	1	100%	+	1	0	0%
CA202	HANOVER INSURANCE COMPANY	8	6	75%	-11-	4	4	100%
CA188	HARTFORD ACCIDENT & INDEMNITY	2	2	100%		1	1	100%
CA185	HARTFORD CASUALTY INS CO.	8		100%	-	No filings	No filings	No filings
CA203	HARTFORD FINANCIAL	41	36	88%		11	11	100%
A205	HARTFORD FINANCIAL HARTFORD INSURANCE OF THE MIDWEST	10	10	100%		7	7	100%
A180	HARTFORD INSURANCE OF THE MIDWEST HARTFORD UNDERWRITERS INSURANCE	2	2	100%		3	2	67%
CA210	LIBERTY MUTUAL INSURANCE COMPANY	157	142	90%		85	84	99%
CA228	MASSACHUSETTS BAY INS. CO.	9	9	100%	-	8	8	100%
A267	NATIONAL INTERSTATE INSURANCE	4	4	100%		No filings	No filings	No filings
A309	NETHERLANDS INSURANCE COMPANY	32	27	84%		10	9	90%
A265	NGM INSURANCE	6	5	83%		No filings	No filings	No filings
A272	NORGUARD INSURANCE COMPANY	2	2	100%		4	2	50%
A259	NORTHERN INSURANCE CO. OF NEW YORK	2	1	50%		2	2	100%
A274	PATRIOT INSURANCE	2	2	100%		No filings	No filings	No filings
A283	PEERLESS INDEMNITY CO.	1	0	0%		No filings	No filings	No filings
A275	PEERLESS INSURANCE CO.	67	58	87%		29	28	97%
A288	PROPERTY & CASUALTY INSURANCE COMPANY	No filings	No filings	No filings		1	1	100%
CA277	PROTECTIVE INSURANCE	4	0	0%		No filings	No filings	No filings
A282	PUBLIC SERVICE MUTUAL	1	0	0%		1	0	0%
A296	SENTINEL INSURANCE CO.	2	2	100%		2	2	100%
A305	SENTRY INSURANCE	13	4	31%		2	2	100%
A306	STANDARD FIRE INS. CO.	28	22	79%		8	8	100%

### \*Indicates no claims activity this year

## TYPE OF INSURER ANALYSIS Initial MOP and Initial Indemnity NOC Filings 2011 1/1/2011 - 12/31/2011

	NAME	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage		Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
CA347	TRAVELERS CASUALTY & SURETY COMPANY	3	3	100%	٦. ſ	1	1	100%
CA348	TRAVELERS CASUALTY INSURANCE CO. OF AMERICA	19	14	74%	10	4	4	100%
CA349	TRAVELERS COMMERCIAL CASUALTY	1	1	100%	11	No filings	No filings	No filings
CA343	TRAVELERS INDEMNITY COMPANY	No filings	No filings	No filings	11	1	1	100%
CA346	TRAVELERS INDEMNITY CO OF AMERICA	2	2	100%	11	No filings	No filings	No filings
CA345	TRAVELERS PROPERTY CASUALTY COMPANY	7	5	71%	11	No filings	No filings	No filings
CA319	TRUMBULL INSURANCE CO.	2	2	100%	11	No filings	No filings	No filings
CA321	TWIN CITY FIRE INSURANCE CO.	4	3	75%	11	2	2	100%
CA379	VANLINER INSURANCE	1	0	0%	11	No filings	No filings	No filings
CA400	ZURICH AMERICAN INSURANCE CO.	6	5	83%	11	10	9	90%
	TOTAL STD INS	796	682	86%	11	377	353	94%
CA260	MAINE EMPLOYERS' MUTUAL INSURANCE	1204	1106	92%	11	687	662	96%
	GRAND TOTAL STD INS	2000	1788	89%	11	1064	1015	95%
100000					- L	14444403333334400		1111011101121212141111111
	ТРА	MOPs Filed	Timely MOPs	Compliance	14	NOCs Filed	Timely NOCs	Compliance
CA040	BROADSPIRE SERVICES	25	23	92%	118	19	19	100%
CA060	CAMBRIDGE INTEGRATED SERVICES	4	3	75%		No filings	No filings	No filings
CA070	CANNON COCHRAN MANAGEMENT SERVICES	15	6	40%		9	8	89%
CA080	CHESTERFIELD SERVICES	3	3	100%		No filings	No filings	No filings
CA100	CLAIMS MANAGEMENT (WAL-MART)	46	45	98%		44	41	93%
CA110	CONSTITUTION STATE SERVICES	14	9	64%	-101	1	1	100%
CA060	COTTINGHAM AND BUTLER CLAIMS SERVICES	14	11	79%		5	5	100%
CA120	CRAWFORD US PROPERTY & CASUALTY	1	1	100%		No filings	No filings	No filings
CA160	ESIS	120	108	90%		34	32	94%
CA165	F.A. RICHARD	No filings	No filings	No filings	- 1	1	0	0%
CA175	FUTURECOMP	1	1	100%		1	0	0%
CA190	GALLAGHER BASSETT SERVICES	120	97	81%	-	79	72	91%
CA204	HELMSMAN MANAGEMENT SERVICES	15	13	87%	-	9	9	100%
CA255	MEADOWBROOK	12	7	58%		2	1	50%
CA280	RYDER SERVICES	3	0	0%	-	1	0	0%
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	136	124	91%		112	105	94%
CA315	SPECIALTY RISK SERVICES	13	6	46%	-	5	4	80%
CA168	THE FRANK GATES SERVICE COMPANY	3	1	33%	-	1	0	0%
CA240	TRIDENT INSURANCE SERVICES	13	11	85%	-	3	3	100%
CA382	WILLIS OF NORTHERN NEW ENGLAND	No filings	No filings	No filings		1	1	100%
CA340	YORK RISK SERVICES	1	0	0%		1	0	0%
01010	TOTAL TPA		469	84%		328	301	92%
1111111111				04 /8			301	
	SI/SA	MOPs Filed	Timely MOPs	Compliance	71	NOCs Filed	Timely NOCs	Compliance
CA036	BATH IRON WORKS	57	55	96%	10	45	44	98%
CA030	CIANBRO CORPORATION	2	1	50%	-	3	3	100%
CA083	CITY OF BANGOR	34	34	100%	+	5	5	100%
CA033	HANNAFORD BROTHERS	75	68	91%		46	46	100%
CA201 CA213	MACY'S CORPORATE SERVICES	5	5	100%		No filings	40 No filings	No filings
CA213 CA220	MACT S CORFORATE SERVICES MAINE AUTOMOBILE DEALERS ASSOCIATION	44	42	95%	-	12	12	100%
CA220 CA234	MAINE HEALTH CARE ASSOCIATION	20	20	100%	-	33	31	94%
CA234 CA230	MAINE MOTOR TRANSPORT ASSOCIATION	41	40	98%	-	33	31	97%
CA250 CA225	MAINE MUNICIPAL ASSOCIATION	242	211	98% 87%	-	172	163	95%
CA225 CA250	MAINE MUNICIPAL ASSOCIATION MAINE SCHOOL MANAGEMENT ASSOCIATION	83	80	96%	-	53	52	95%
CA250 CA307		123	80	96%	-	149	145	98%
	STATE OF MAINE WORKERS' COMPENSATION TRUST	123	117	95%	-			97%
CA320	SYNERNET TOTAL SUSA			94%	-	124	118	95%
9209	TOTAL SI/SA	871	810	95%	1988	675	651	90%

\*Indicates no claims activity this year

## TYPE OF INSURER ANALYSIS Initial MOP and Initial Indemnity NOC Filings 2011 1/1/2011 - 12/31/2011

(1)	NAME	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
	SI/TPA	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA040	BROADSPIRE SERVICES	No filings	No filings	No filings	1	1	100%
CA070	CANNON COCHRAN MANAGEMENT SERVICES	141	109	77%	108	96	89%
CA160	ESIS	6	3	50%	5	5	100%
CA175	FUTURECOMP	61	57	93%	29	27	93%
CA190	GALLAGHER BASSETT SERVICES	3	3	100%	1	1	100%
CA204	HELMSMAN MANAGEMENT SERVICES	1	1	100%	1	1	100%
CA280	RISK ENTERPRISE MANAGEMENT	21	10	48%	8	6	75%
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	15	12	80%	12	11	92%
CA060	SEDGWICK (formerly CAMBRIDGE INTEG. SERVICES)	1	0	0%	No filings	No filings	No filings
CA315	SEDGWICK (formerly SPECIALTY RISK SERVICES)	16	14	88%	12	10	83%
CA360	UNDERWRITERS SAFETY & CLAIMS	1	1	100%	No filings	No filings	No filings
CA001	WILLIS HRH CLAIMS MANAGEMENT	8	6	75%	7	7	100%
CA382	WILLIS OF NORTHERN NEW ENGLAND	190	174	92%	212	208	98%
	TOTAL SI/TPA	464	390	84%	396	373	94%
G MINTER							
	GRAND TOTAL	3894	3457	89%	2463	2340	95%

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