

MAINE STATE LEGISLATURE

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2000 ANNUAL COMPLIANCE REPORT

STATE OF MAINE WORKERS' COMPENSATION BOARD



JANUARY 1, 2000 - DECEMBER 31, 2000

MONITORING, AUDIT & ENFORCEMENT DIVISION

Paul Dionne
Executive Director

Steven Minkowsky
Deputy Director of Benefits Administration

**Maine Workers' Compensation Board
2000
Annual Compliance Report**

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**Maine Workers' Compensation Board
2000
Annual Compliance Report**

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Executive Summary

On July 24, 2001, the Workers' Compensation Board unanimously approved the Annual Compliance Report from January 1, 2000 through December 31, 2001. This report represents the efforts of the staff of the Monitoring, Audit and Enforcement (MAE) Program and the workers' compensation community.

I. CAVEATS:

- This Annual Compliance Report represents dynamic results based upon data received by March 30, 2001.

The Board's current benchmarks are as follows:

- (1) Payment of Initial Indemnity Benefits made within 0-14 days is 80%.
 - (2) Memoranda of Payment received within 0-17 days is 75%.
- The Reconciliation Report process identified internal and external errors and problems. Ongoing database migration created a delay in properly assigning claims to their insurers. Consequently, the annual compliance figures were not available until late May of 2001.
 - Employer delays in reporting dates of injury and/or dates of incapacity lower insurance company and third party administrator compliance.

- Question marks listed on this report indicate that the insurance company, the third-party administrator, or the self-administered employer did not provide the required data; therefore, the time line calculation could not be determined. Due to ongoing monitoring efforts and greater response by the insurance community, question marks have been reduced to represent less than one half of one percent (.37%) of the total MOPs submitted in the year 2000.

II. NEW ANNUAL COMPLIANCE REPORT ELEMENTS

- **Adjusting Entity Analysis** – The MAE staff has generated bar and pie charts that indicate first indemnity payments and Memoranda of Payment (MOP) filing compliance for insurers, self-insureds and third party administrator. A pie chart has been added that indicates the percentage of all MOPs filed by each type of entity.
- **Insurance Group Benchmark Performance** - Pie charts have been added that display the percentage of insurance groups that are meeting the benchmarks for initial indemnity payments and MOP filing as set by the Maine Workers' Compensation Board (MWCB).

- **In-State vs. Out-of-State Compliance Comparisons** – These bar charts compare the compliance performance of in-state insurance groups against out-of-state insurance groups. The final pie chart indicates the percentage of MOPs filed by out-of-state and in-state entities.
- **Insurance Group Compliance Charts** – These charts indicate the quarterly and annual compliance figures for every insurance group that filed a MOP with the MWCB during the year 2000.
- **Insurance Group Compliance Spreadsheet** – This spreadsheet contains the actual compliance data for each insurance group listed in the charts noted above.
- **Appendices**
 - **Appendix A – Adjusting Entity Compliance Spreadsheet** – This spreadsheet contains the data from which the adjusting entity comparisons (Charts 8-10) were generated.
 - **Appendix B – In-State Insurance Group Compliance Spreadsheet** – This spreadsheet contains the data from which the in-state insurance group compliance performance was determined (Charts 13-15).
 - **Appendix C – Out -of-State Insurance Group Compliance Spreadsheet** – This spreadsheet contains the data from which the

out-of-state insurance group compliance performance was determined (Charts 13-15).

- **Appendix D – Compliance Data** – This is the core compliance element of both the Annual and Quarterly Compliance Reports. The compliance information from this appendix was used in the creation of all spreadsheets, charts and graphs.

III. CORRECTIVE ACTION PLANS

Corrective Action Plans have been implemented for insurers with chronic poor compliance and filing procedures. These plans have improved the performance of some carriers.

- A) **Liberty Mutual Insurance**
(Bala-Cynwyd, PA and Tarrytown, NY offices)
- B) **Zurich Insurance**
- C) **Royal Sunalliance/EBI Insurance**
- D) **Guard Insurance**
- E) **Hanover Insurance**
- F) **Chubb & Son Insurance**
- G) **York Claims Service**
- H) **Travelers**

Compliance information on individual insurance carriers, third-party administrators, and self-administered employers for the four quarters on 2000 is listed on the Board's website: www.state.me.us/wcb

SPM/jsl

Annual Compliance Report

01/01/00-12/31/00

Table 1

2000 Quarterly Compliance Reports¹

	First Quarter		Second Quarter		Third Quarter		Fourth Quarter	
	<u>7 Days</u>	<u>10 Days</u>	<u>7 Days</u>	<u>10 Days</u>	<u>7 Days</u>	<u>10 Days</u>	<u>7 Days</u>	<u>10 Days</u>
First Report Of Injury Received within:	74.56%	81.73%	80.61%	86.46%	77.12%	83.42%	76.62%	82.98%
Initial Indemnity Payment Made Within 14 Days	80.03%		80.42%		80.53%		80.18%	
Memoranda of Payment Received Within 17 Days	75.86%		73.85%		74.26%		75.02%	

Table 2

Compliance Comparison

	Pilot Project 1997	Annual Compliance ² 1999	Annual Compliance ³ 2000	Percent of Change	
First Report Of Injury Received within 7 Days	36.74%	69.20%	78.33%	Since Pilot 113.20%	Since 1999 13.19%
Initial Indemnity Payment Made Within 14 Days	59.39%	79.35%	80.26%	Since Pilot 35.14%	Since 1999 1.15%
Memoranda of Payment Received Within 17 Days	56.78%	75.14%	74.62%	Since Pilot 31.42%	Since 1999 -.69%

¹ Static results based upon data received by the deadline for each quarter.

² Dynamic results based upon data received by March 30, 2000.

³ Dynamic results based upon data received by March 30, 2001.

Annual Compliance Report

01/01/00-12/31/00

FIRST REPORTS OF OCCUPATIONAL INJURY OR DISEASE

Chart 1

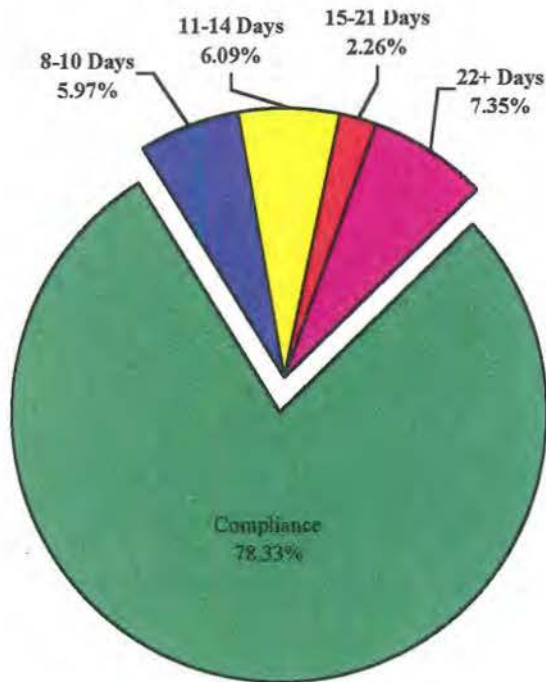


Table 3

First Reports Received Within:

0 – 7	Days	14,428	78.33 %
8 – 10	Days	1,099	5.97 %
11 – 14	Days	1,121	6.09 %
15 – 21	Days	416	2.26 %
22+	Days	373	7.35 %
Total		18,419	100 %

Chart 2

Quarterly Compliance

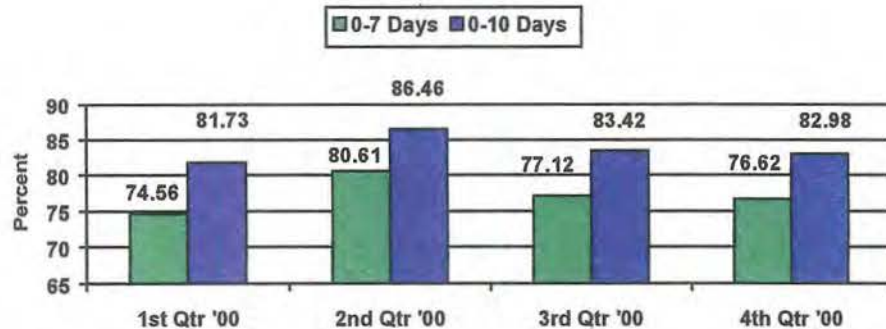
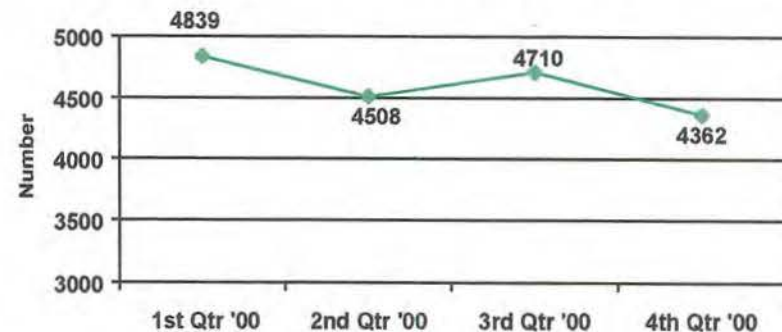


Chart 3

Lost Time First Reports



Annual Compliance Report

01/01/00 -12/31/00

PAYMENT OF INITIAL INDEMNITY BENEFITS

Chart 4

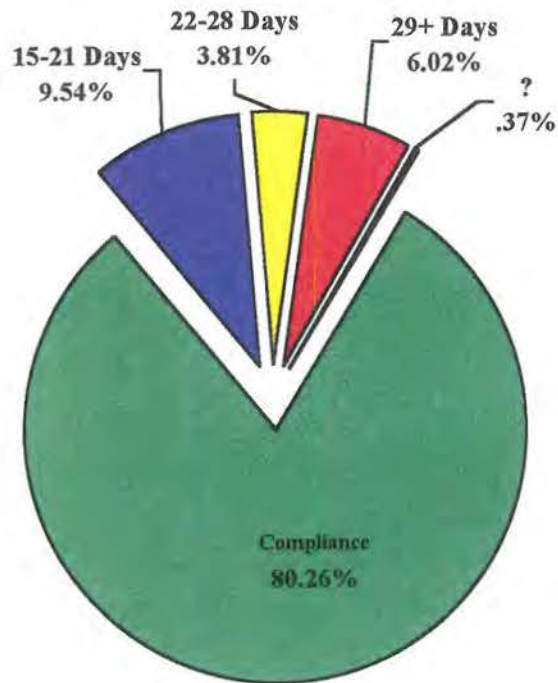


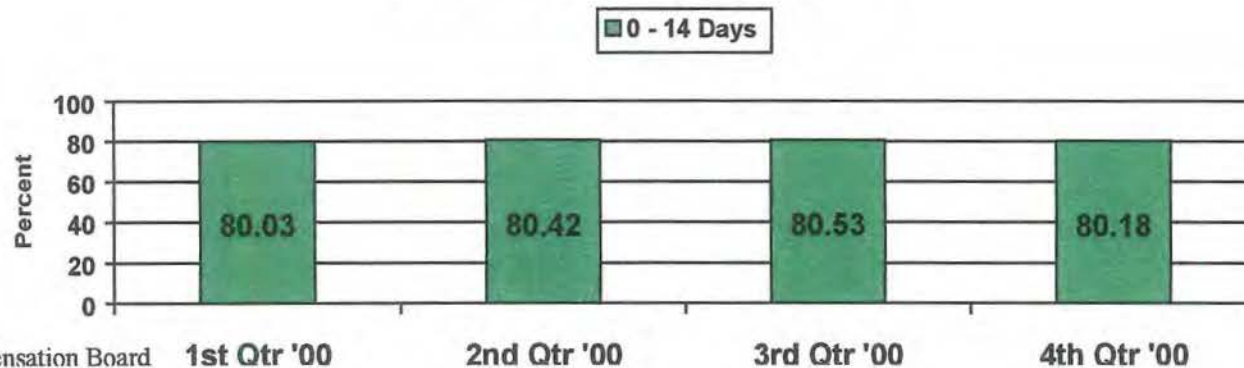
Table 4

Initial Indemnity Payments Made Within:

0 - 14	Days	4762	80.26 %
15 - 21	Days	566	9.54 %
22 - 28	Days	226	3.81 %
29 +	Days	357	6.02 %
?	Days	22	.37 %
Total		5933	100 %

Chart 5

Quarterly Compliance Comparison



Annual Compliance Report

01/01/00 -12/31/00

MEMORANDA OF PAYMENT

Chart 6

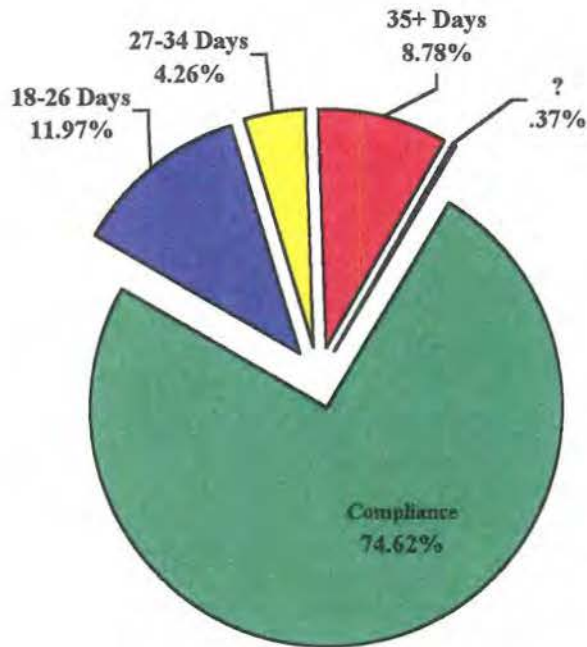


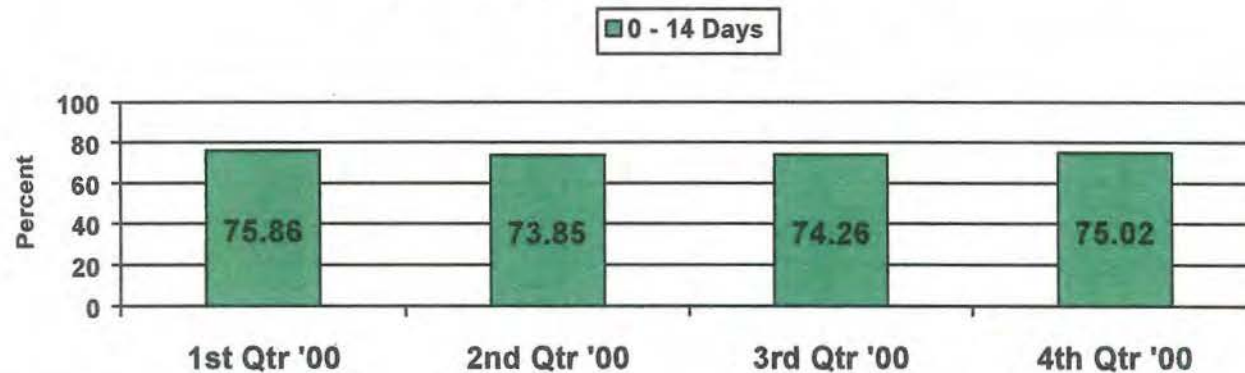
Table 5

Memoranda of Payment Received Within:

0 – 17	Days	4427	74.62 %
18-26	Days	710	11.97 %
27-34	Days	253	4.26 %
35+	Days	521	8.78 %
?	Days	22	.37 %
Total		5933	100 %

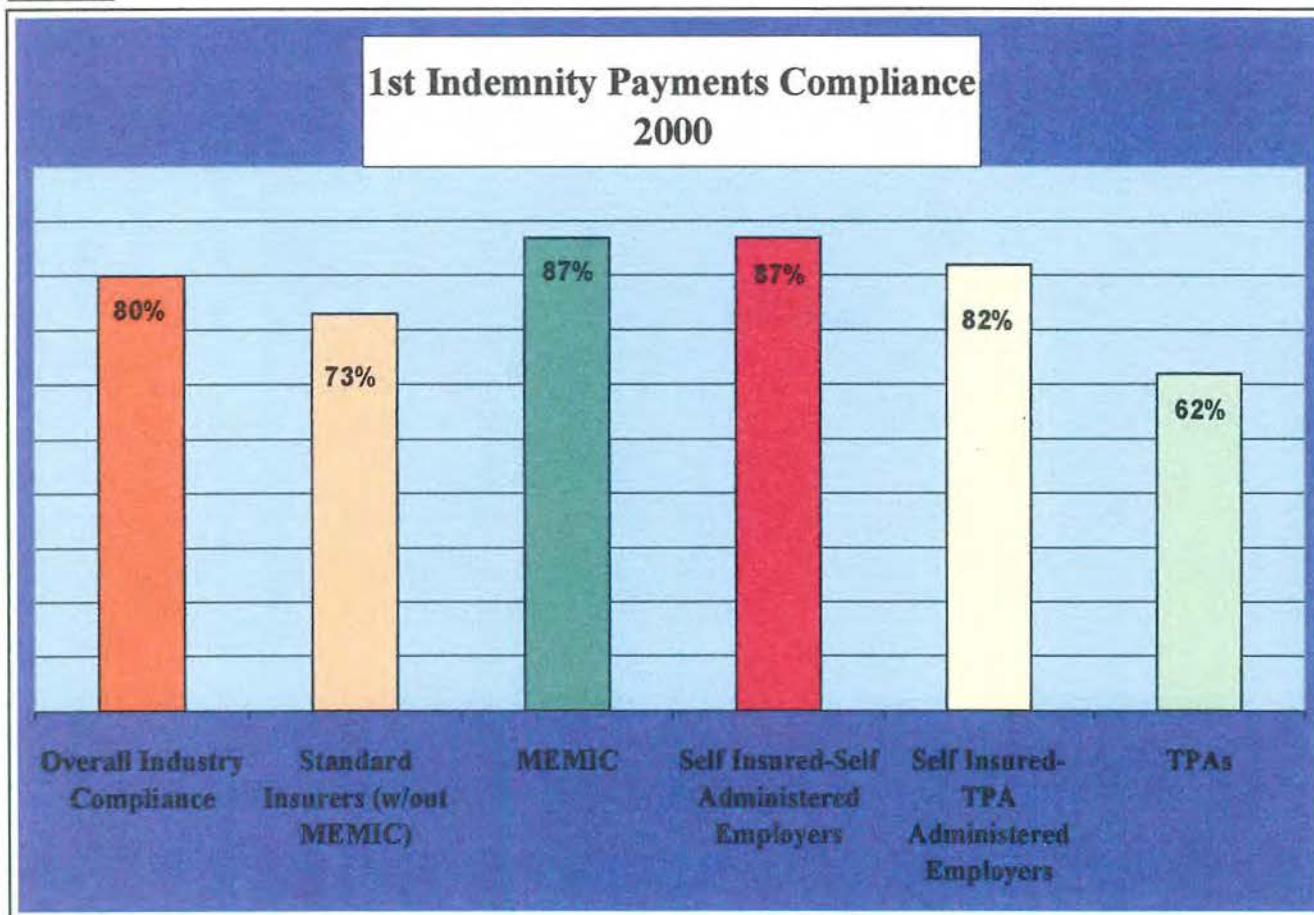
Chart 7

Quarterly Compliance Comparison



Annual Compliance Report
01/01/00-12/31/00

Chart 8



Workers' compensation insurance claims can be administered by many different types of adjusting entities in Maine.

There are the customary or "standard" insurance companies like Kemper or Hanover.

There is Maine Employers Mutual (MEMIC) which was created by the Legislature.

Employers like Bath Iron Works can also choose to "self-insure". These self-insureds can choose to adjust their own claims. This is known as "self-administering".

Self-insureds can also choose to hire a third party administrator (TPA) like Sedgewick to administer their claims.

Some insurance companies choose to outsource some of their adjusting work to TPAs.

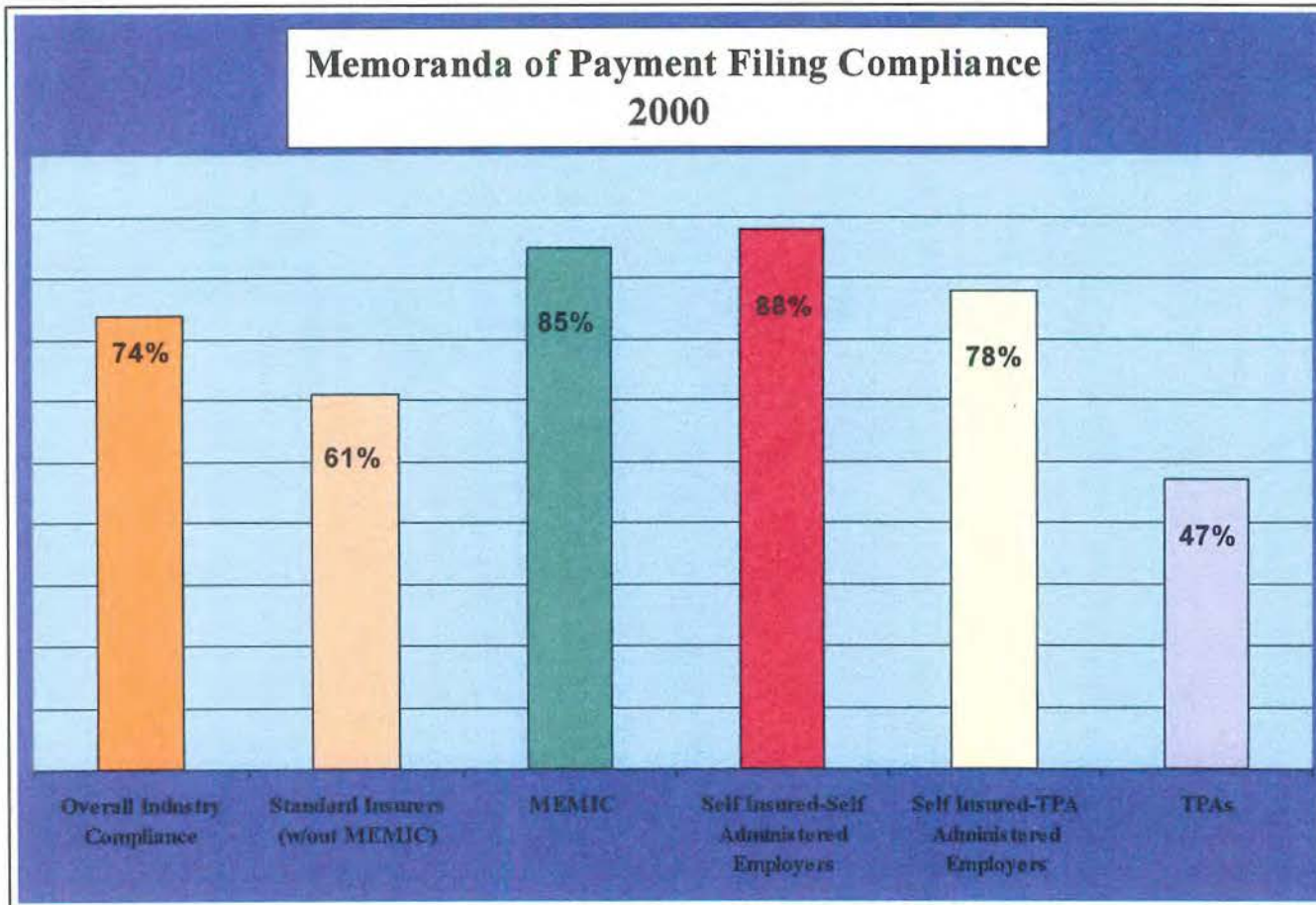
Payment of Initial Indemnity Benefits Comparison for Different Types of Workers' Compensation Claims Entities/Adjusters

This chart displays the percentage of compliance for each type of adjusting entity achieved in the Payment of Initial Indemnity Benefits within 0-14 days category. The Maine Workers' Compensation Board's Benchmark for this is 80%.

Data generated from Adjusting Entity Spreadsheet (Appendix - A).

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01/01/00-12/31/00

Chart 9



The Maine Workers' Compensation Board (MWCBC) measures whether the "Lost Time" First Reports of Occupational Injury or Disease and Memoranda of Payment (MOP) are filed in a timely manner.

A "Lost Time" First Report of Occupational Injury or Disease is required to be filed with the MWCBC within 7 days of an employer's notice or knowledge that an employee has missed a day or more of work because of their injury.

When an insurer pays workers' compensation benefits, a Memorandum of Payment must be filed with the MWCBC.

The MWCBC measures when the payment was made and when the MOP was filed.

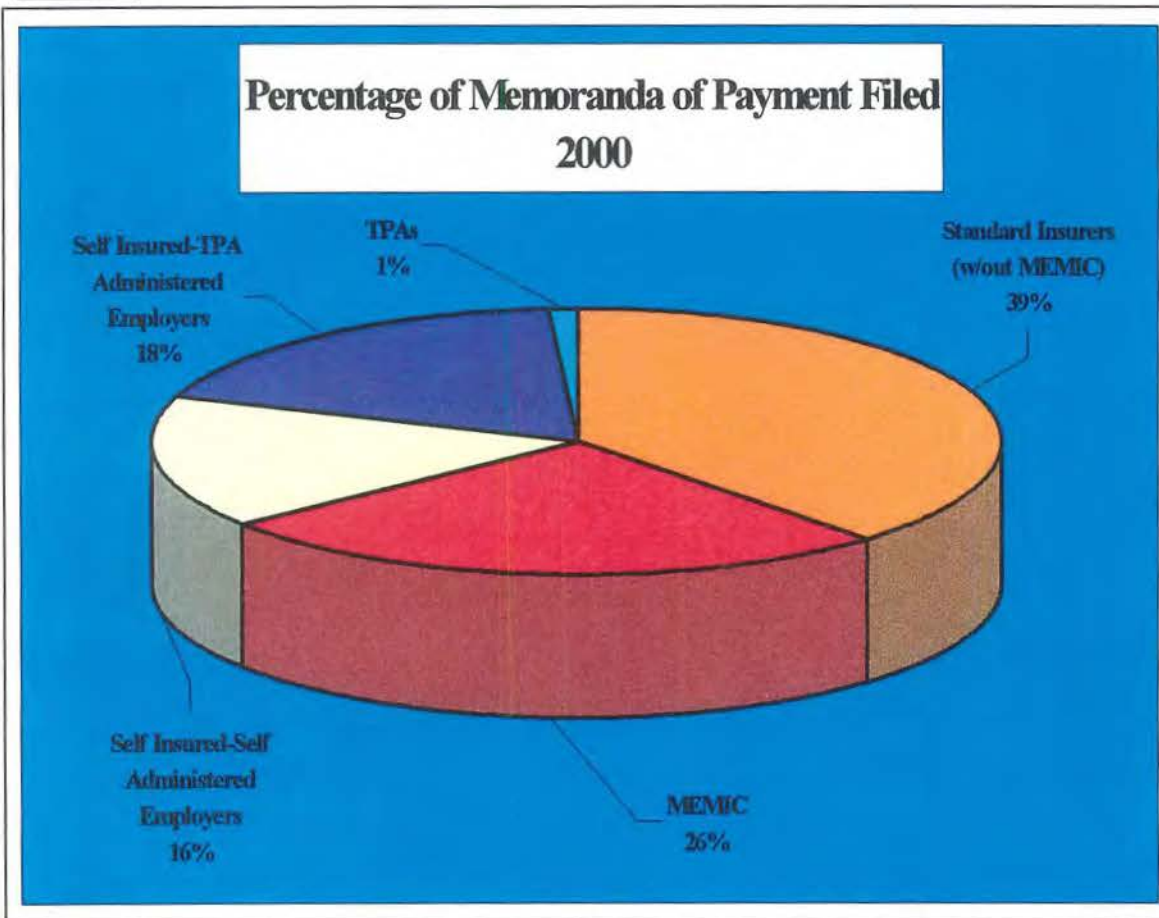
Filing of Initial MOP Comparison for Different Types of Workers' Compensation Claims Entities/Adjusters

This chart displays the percentage of compliance for each type of adjusting entity achieved in the filing of Memoranda of Payment within 0-17 days category. The Maine Workers' Compensation Board's Benchmark for this is 75%.

Data generated from Adjusting Entity Spreadsheet (Appendix - A).

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Chart 10



Most Memoranda of Payment (MOPs) that are filed with the Maine Workers' Compensation Board (MWCB) are filed by standard insurers.

Self-Insureds filed the second most MOPs. This includes employers who choose to Self-Insure-TPA Administer.

MEMIC accounted for 26% of all MOPs filed.

TPAs working for other insurance companies filed only 1% of all MOPs.

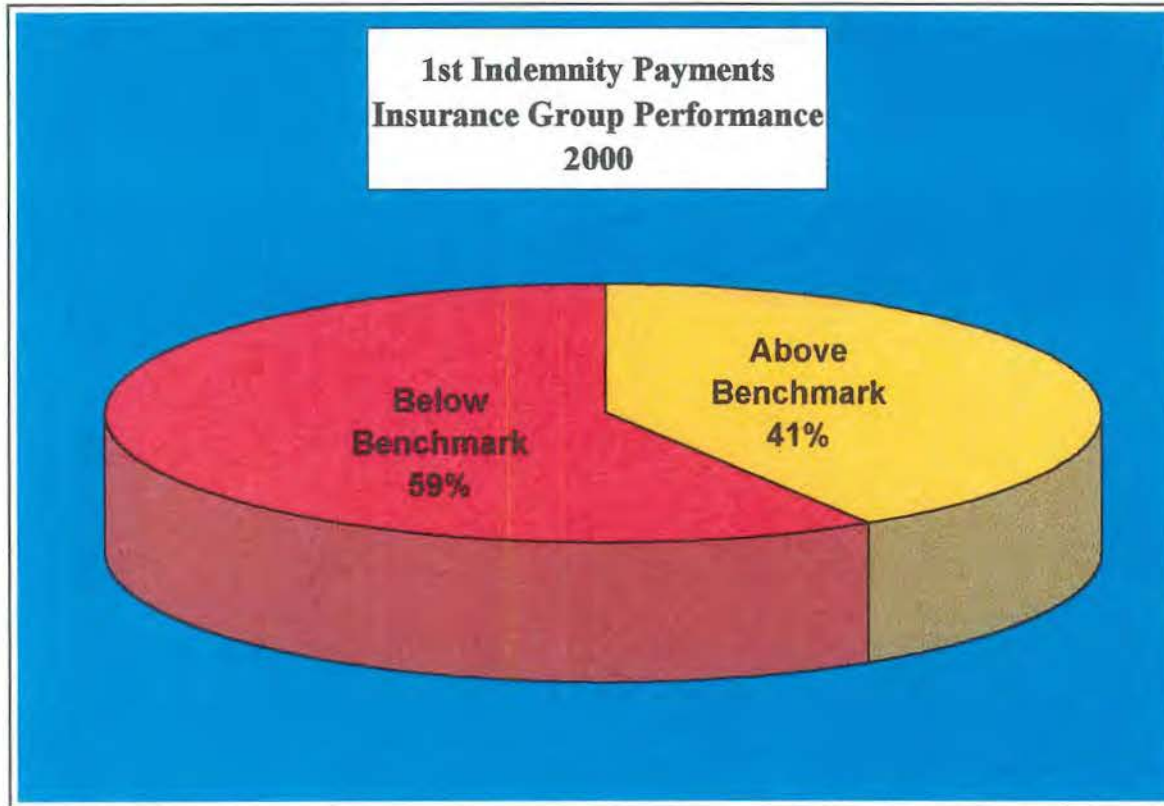
Percentage of MOPs Filed by Adjuster Type

This chart displays the percentage of MOPs that each type of adjusting entity filed with the Maine Workers' Compensation Board.

Data generated from Adjusting Entity Spreadsheet (Appendix - A).

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Chart 11



As Chart 4 on page 5 indicated, overall, the insurance community met the benchmarks for compliance as set by the Maine Workers' Compensation Board.

Initial Indemnity Payments made within 0-14 days.

MWCB Benchmark = 80%
Overall Compliance = 80.26%

An "Insurance Group" is defined in this analysis as the parent company of a number of individual insurance entities. A total of 63 insurance groups filed MOPs with the MWCB in 2000.

Insurance groups can consist of many different insurance entities. For example, Liberty Mutual Group accounts for 8 different insurance entities. Most insurance groups filed only a small number of MOPs.

See Insurance Group Compliance

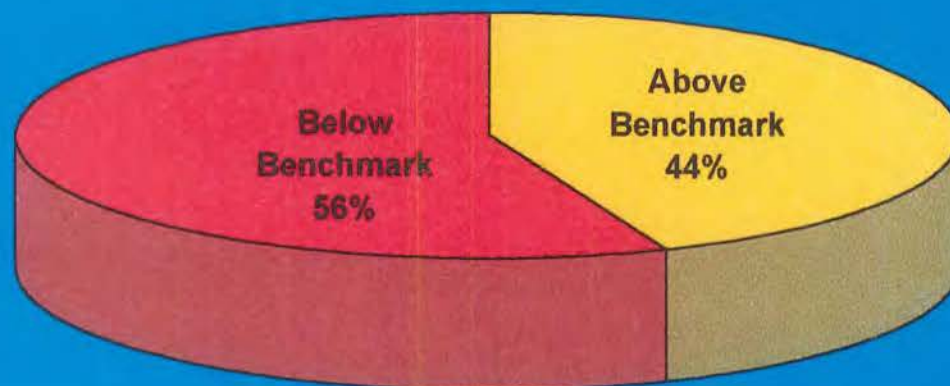
Insurance Group Benchmark Comparisons for Initial Indemnity Benefit Payments

The majority of initial indemnity payments and MOPs are filed by a small number of insurance entities that have generally high compliance (i.e. MEMIC, Sedgewick and Acadia). The data from these companies with high compliance made up the majority of the MOPs that were measured. As a result, the overall industry compliance was close to the MWCB's benchmarks. However, the insurance group charts and spreadsheets indicate that the majority of insurance groups did not meet the MWCB's benchmarks. Only 26 of 63 insurance groups that filed MOPs met benchmarks for the payment of initial indemnity benefits.

Annual Compliance Report
01/01/00-12/31/00

Chart 12

Memoranda of Payment Filing Compliance
Insurance Group Performance
2000



As Chart 6 on page 5 indicated, the insurance community met the benchmarks for compliance as set by the Maine Workers' Compensation Board.

Memoranda of Payment filed within 0-17 days.

MWCB Benchmark = 75%
Overall Compliance = 74.26%

Some of the insurance groups that have displayed consistently poor compliance are placed on corrective action plans (CAPs) by the Monitoring, Audit and Enforcement Division (MAE) of the MWCB.

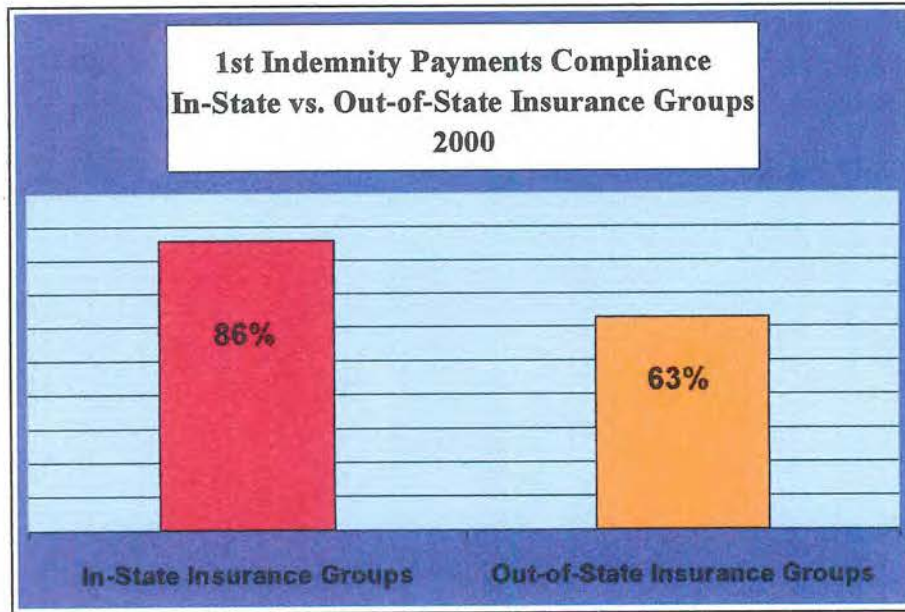
The purpose of the CAP is to improve insurance group compliance performance.

See Insurance Group Compliance Charts and Spreadsheet for data.

Insurance Group Benchmark Comparisons for Memoranda of Payment Received by the MWCB.

**Annual Compliance Report
01/01/00-12/31/00**

Chart 13



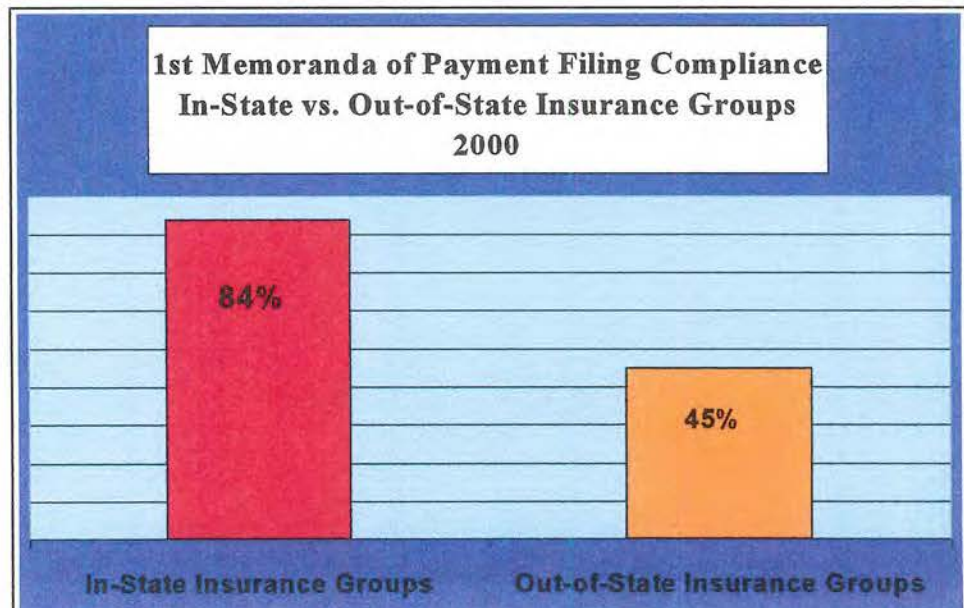
Through the Reconciliation Report and the Reconciliation Process, the MWCB can identify those insurance groups processing “In-State” and those processing “Out-of-State”.

An out-of-state insurance group has its main indemnity claims processing location outside of Maine and provides a mailing address for the Reconciliation Report that is outside of Maine.

An in-state insurance group has its main indemnity claims processing location in Maine and provides a mailing address for the Reconciliation Report that is in Maine.

See In-State and Out-of-State Insurance Group Data
(Appendices B & C)

Chart 14

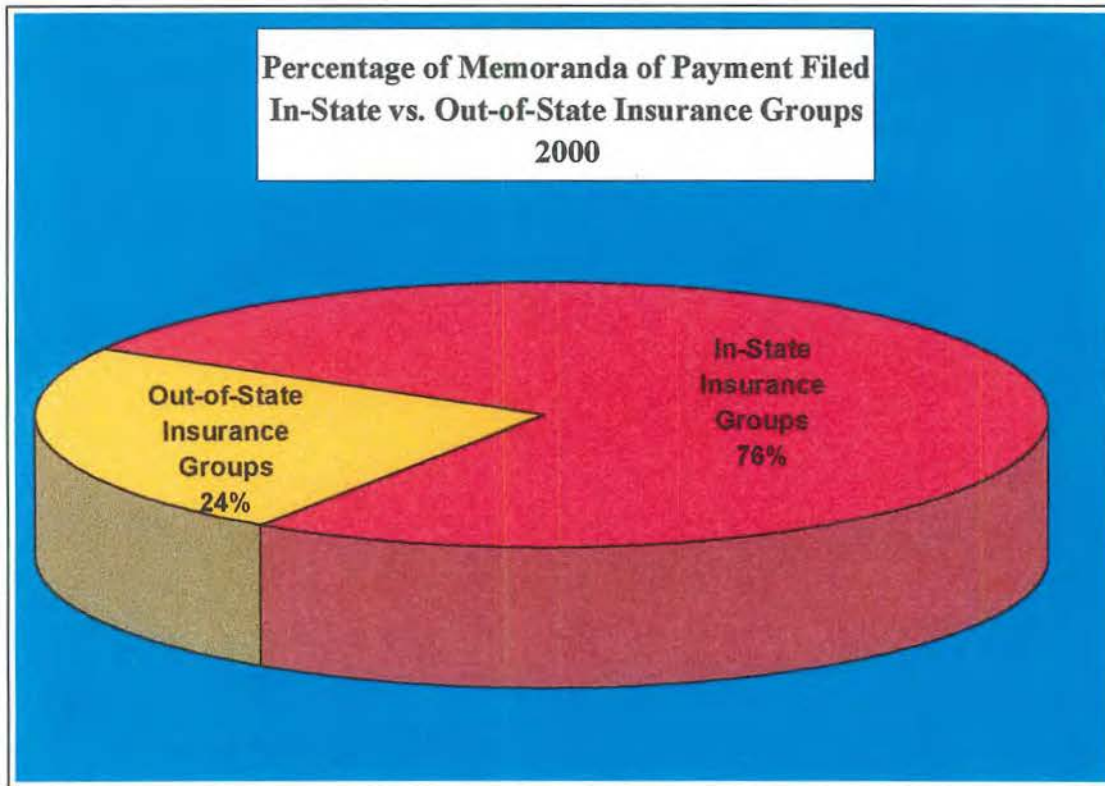


**MOP filing compliance of In-State Insurance
Groups vs. Out-of-State Insurance Groups**

See In-State and Out-of-State Insurance Group Data
(Appendices B & C)

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Chart 15



Although most out-of-state insurance groups display generally lower compliance than many of their in-state counterparts, they do not affect overall compliance to the same degree as in-state insurance groups. As is displayed here, out-of-state insurance groups file only 1 in 4 MOPs.

Percentage of MOPs filed by In-State and Out-of-State Insurance Groups.

See Insurance Group Compliance Spreadsheets – Appendix

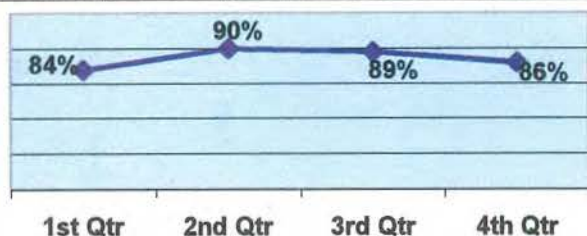
INSURANCE GROUP
QUARTERLY AND ANNUAL
COMPLIANCE
CHARTS

INSURANCE GROUP COMPLIANCE 2000

ACADIA

First Indemnity Payment Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
84%	90%	89%	86%	87%

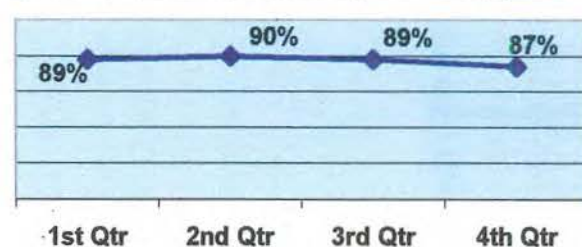


Annual Average

87%

Memoranda of Payment Filing Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
89%	90%	89%	87%	88%



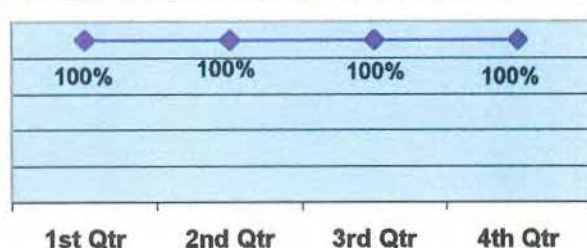
Annual Average

88%

ARROW HART

First Indemnity Payment Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
100%	100%	100%	100%	100%

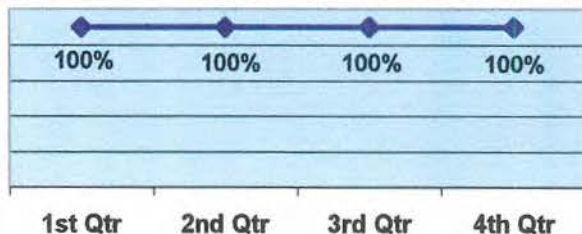


Annual Average

100%

Memoranda of Payment Filing Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
100%	100%	100%	100%	100%



Annual Average

100%

*Line chart represents static results based upon data received by the deadline for each quarter.

**Bar chart represents the dynamic results based upon the data received by March 31, 2001.

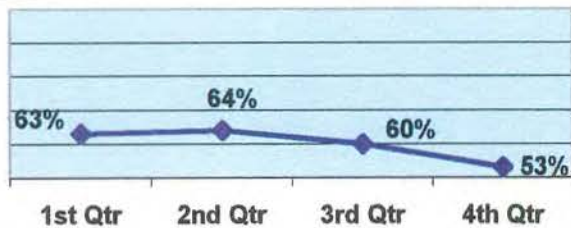
MWCB

INSURANCE GROUP COMPLIANCE 2000

AMERICAN INTERSTATE

First Indemnity Payment Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
63%	64%	60%	53%	59%

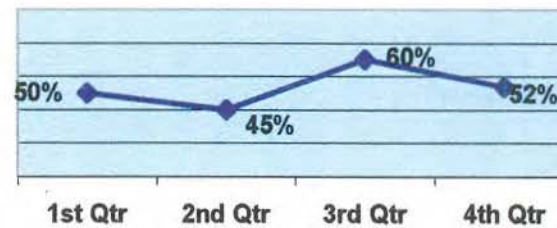


Annual Average

59%

Memoranda of Payment Filing Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
50%	45%	60%	52%	50%



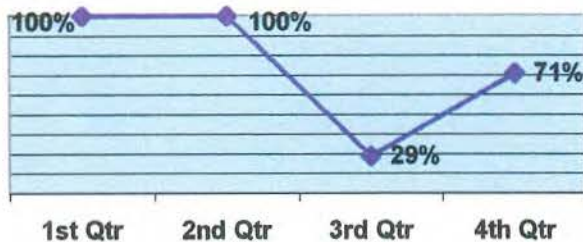
Annual Average

50%

ATLANTIC MUTUAL

First Indemnity Payment Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
100%	100%	29%	71%	62%

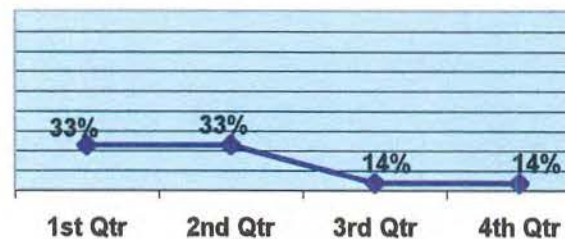


Annual Average

62%

Memoranda of Payment Filing Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
33%	33%	14%	14%	19%



Annual Average

19%

*Line chart represents static results based upon data received by the deadline for each quarter.

**Bar chart represents the dynamic results based upon the data received by March 31, 2001.

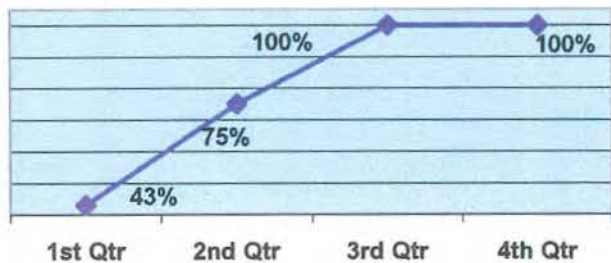
MWCB

INSURANCE GROUP COMPLIANCE 2000

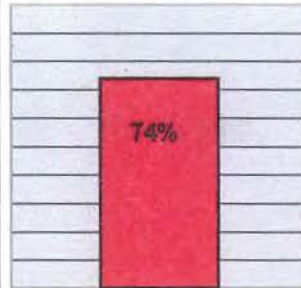
CITY OF BANGOR

First Indemnity Payment Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
43%	75%	100%	100%	74%

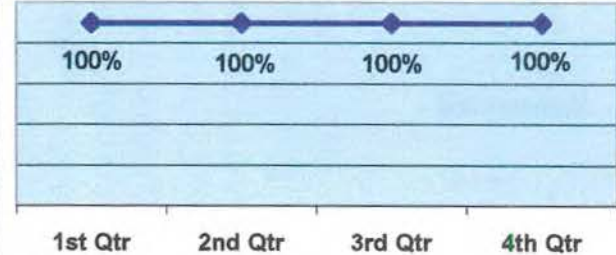


Annual Average

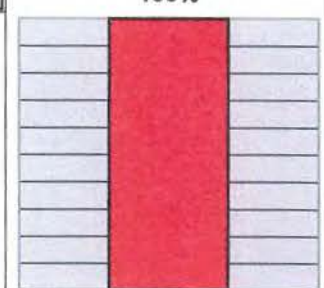


Memoranda of Payment Filing Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
100%	100%	100%	100%	100%



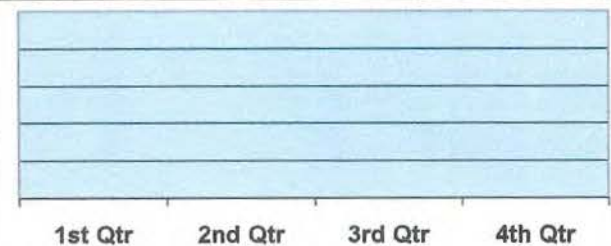
Annual Average



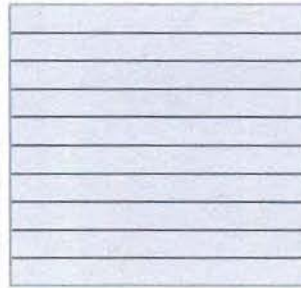
BUCKLER, IRVIN & GRAF

First Indemnity Payment Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
			0%	0%

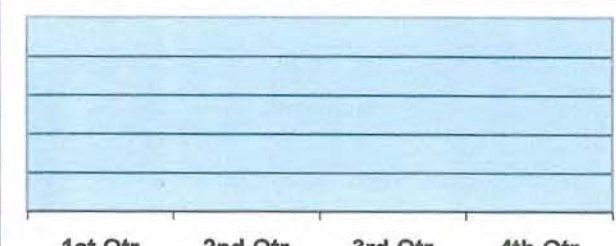


Annual Average

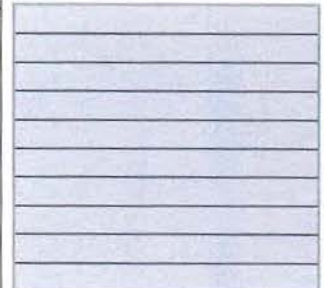


Memoranda of Payment Filing Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
			0%	0%



Annual Average



**Line chart represents static results based upon the data received by the deadline for each quarter.

**Bar chart represents the dynamic results based upon the data received by March 31, 2001.

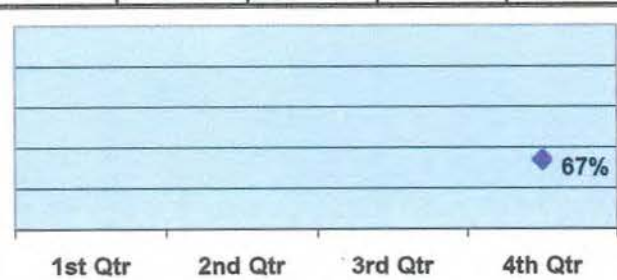
MWCB

INSURANCE GROUP COMPLIANCE 2000

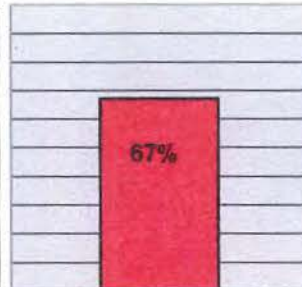
BILL JOHNSON AGENCY

First Indemnity Payment Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
			67%	67%

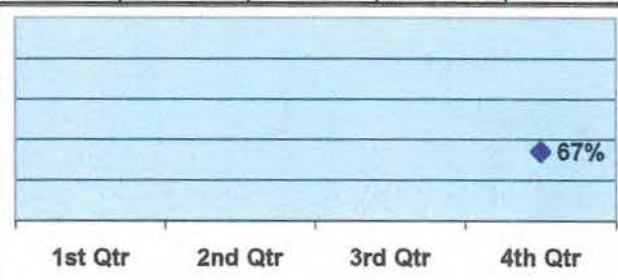


Annual Average

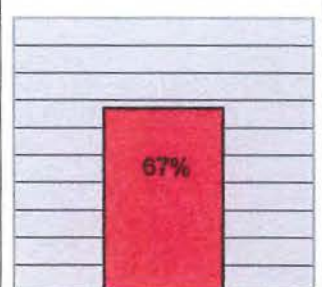


Memoranda of Payment Filing Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
			67%	67%



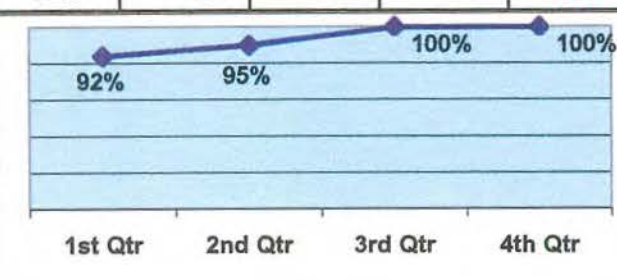
Annual Average



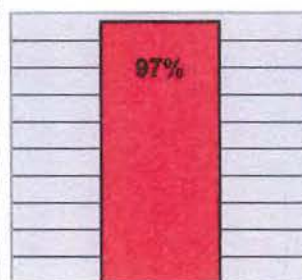
BATH IRON WORKS

First Indemnity Payment Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
92%	95%	100%	100%	97%

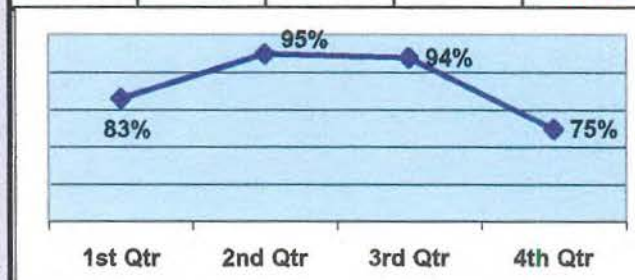


Annual Average

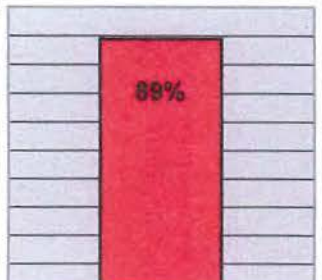


Memoranda of Payment Filing Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
83%	95%	94%	75%	89%



Annual Average



**Line chart represents static results based upon the data received by the deadline for each quarter.

**Bar chart represents the dynamic results based upon the data received by March 31, 2001.

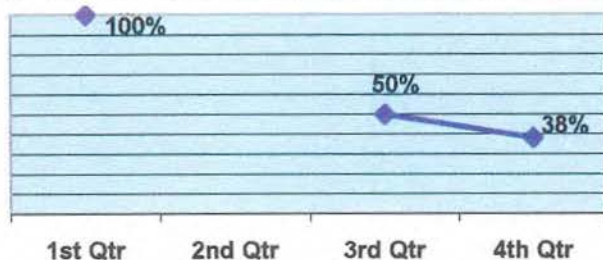
MWCB

INSURANCE GROUP COMPLIANCE 2000

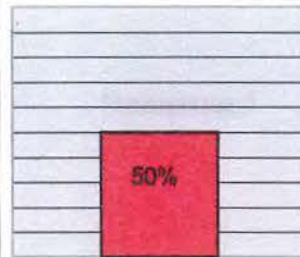
CHUBB

First Indemnity Payment Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
100%		50%	38%	50%

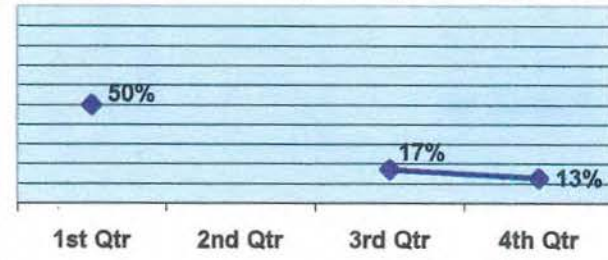


Annual Average

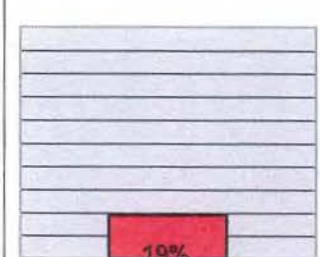


Memoranda of Payment Filing Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
50%		17%	13%	19%



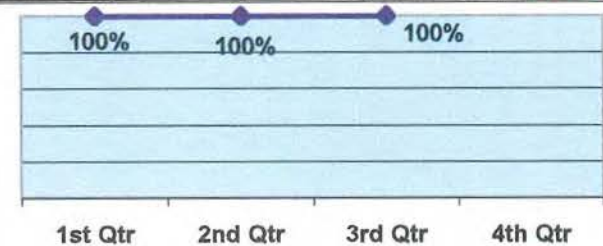
Annual Average



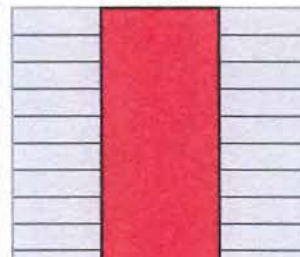
CIANBRO CORP.

First Indemnity Payment Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
100%	100%	100%		100%

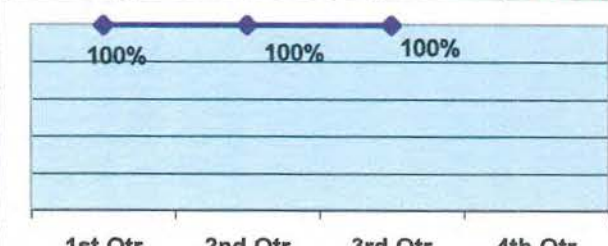


Annual Average

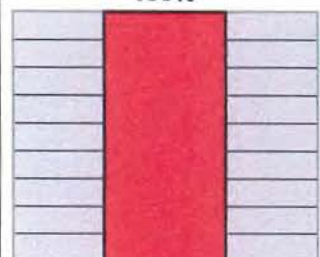


Memoranda of Payment Filing Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
100%	100%	100%		100%



Annual Average



**Line chart represents static results based upon the data received by the deadline for each quarter.

**Bar chart represents the dynamic results based upon the data received by March 31, 2001.

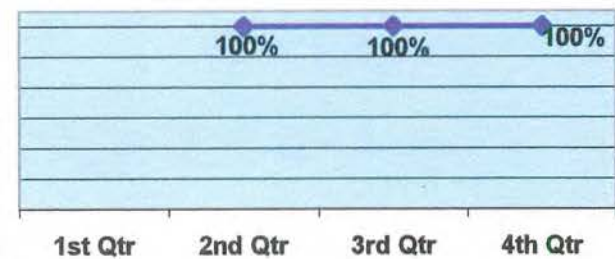
MWCB

INSURANCE GROUP COMPLIANCE 2000

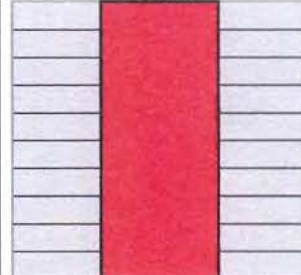
CENTRAL MAINE POWER

First Indemnity Payment Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
	100%	100%	100%	100%

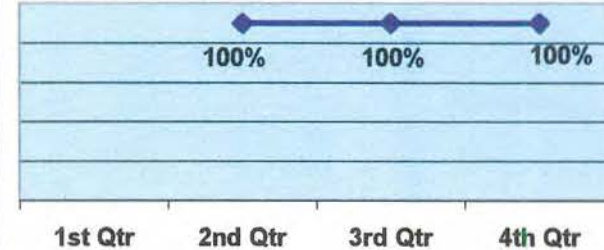


Annual Average
100%

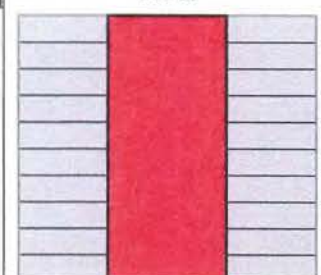


Memoranda of Payment Filing Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
	100%	100%	100%	100%



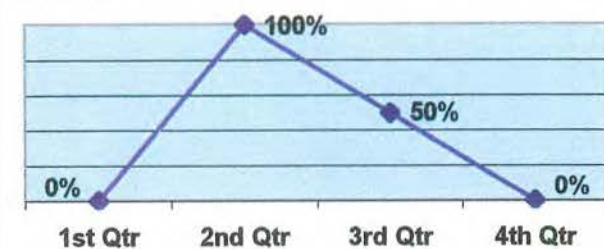
Annual Average
100%



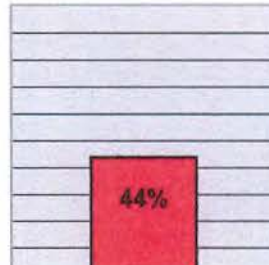
CRAWFORD & COMPANY

First Indemnity Payment Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
0%	100%	50%	0%	44%

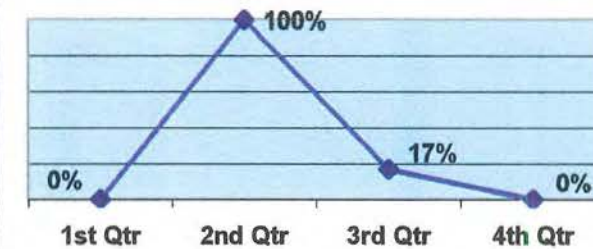


Annual Average

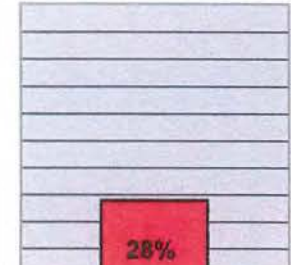


Memoranda of Payment Filing Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
0%	100%	17%	0%	28%



Annual Average



*Line chart represents static results based upon the data received by the deadline for each quarter.

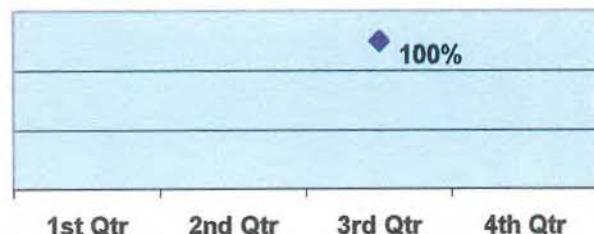
**Bar chart represents the dynamic results based upon the data received by March 31, 2001.

INSURANCE GROUP COMPLIANCE 2000

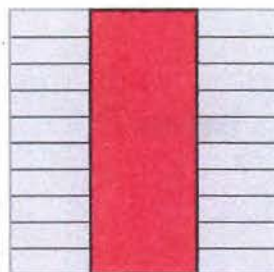
CREDIT GENERAL

First Indemnity Payment Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
		100%		100%

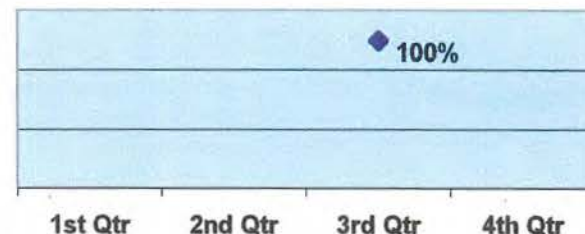


Annual Average
100%

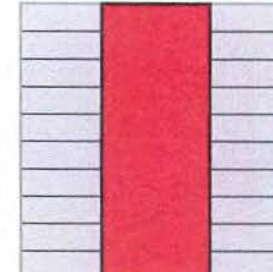


Memoranda of Payment Filing Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
		100%		100%



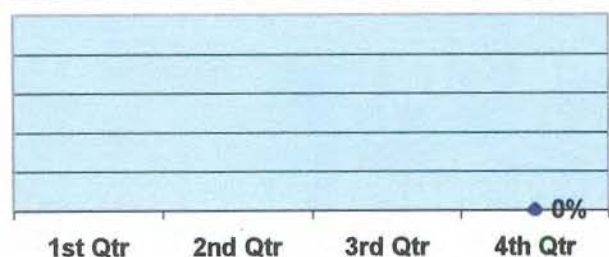
Annual Average
100%



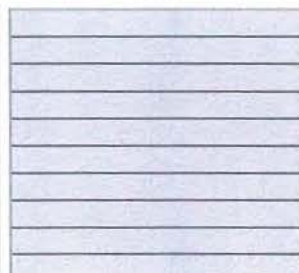
CRUM & FORSTER

First Indemnity Payment Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
			0%	0%

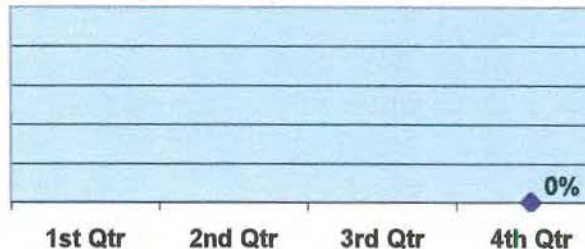


Annual Average
0%

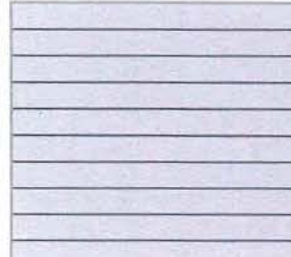


Memoranda of Payment Filing Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
			0%	0%



Annual Average
0%



*Line chart represents static results based upon the data received by the deadline for each quarter.

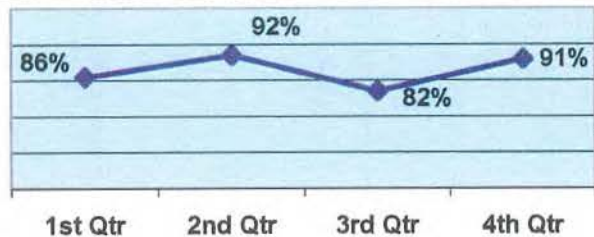
**Bar chart represents the dynamic results based upon the data received by March 31, 2001.

INSURANCE GROUP COMPLIANCE 2000

CUI/YORK

First Indemnity Payment Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
86%	92%	82%	91%	88%

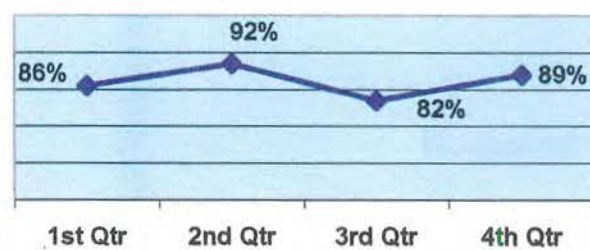


Annual Average

88%

Memoranda of Payment Filing Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
86%	92%	82%	89%	87%



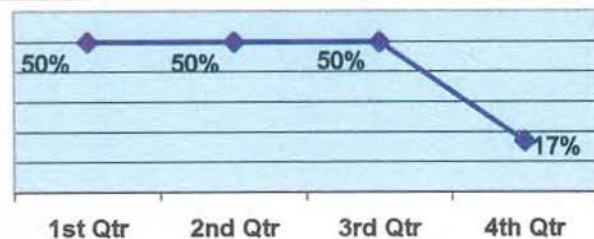
Annual Average

87%

CUNNINGHAM & LINDSEY

First Indemnity Payment Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
50%	50%	50%	17%	36%



Annual Average

36%

Memoranda of Payment Filing Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
50%	0%	0%	17%	21%



Annual Average

21%

*Line chart represents static results based upon the data received by the deadline for each quarter.

**Bar chart represents the dynamic results based upon the data received by March 31, 2001.

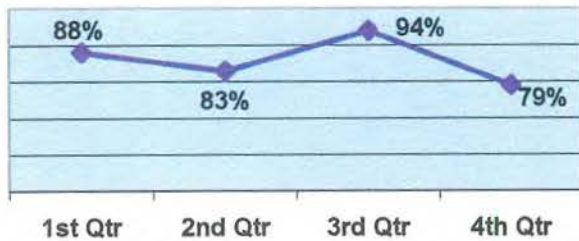
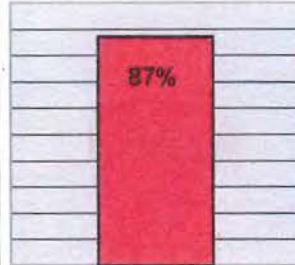
INSURANCE GROUP COMPLIANCE 2000

DUNLAP CLAIMS MANAGEMENT

First Indemnity Payment Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
88%	83%	94%	79%	87%

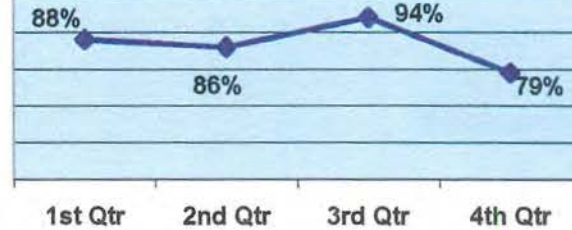
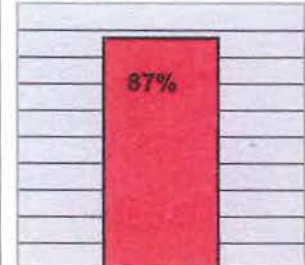
Annual Average



Memoranda of Payment Filing Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
88%	86%	94%	79%	87%

Annual Average

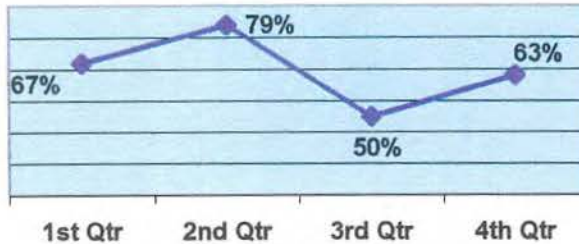
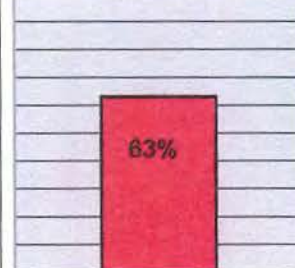


ESIS

First Indemnity Payment Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
67%	79%	50%	63%	63%

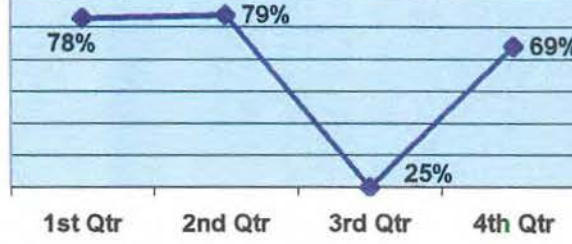
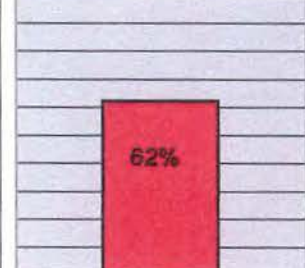
Annual Average



Memoranda of Payment Filing Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
78%	79%	25%	69%	62%

Annual Average



*Line chart represents static results based on data received by the deadline for each quarter.

**Bar chart represents dynamic results based upon data received by March 31, 2001.

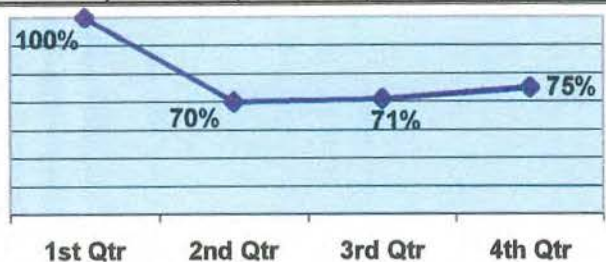
MWCB

INSURANCE GROUP COMPLIANCE 2000

FIREMANS FUND

First Indemnity Payment Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
100%	70%	71%	75%	78%

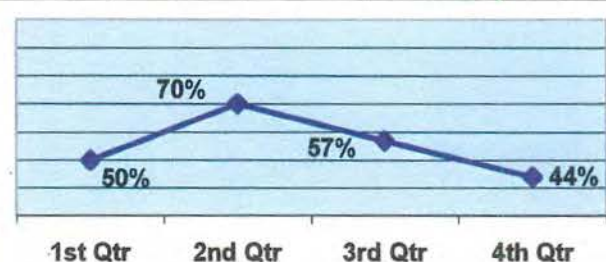


Annual Average

78%

Memoranda of Payment Filing Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
50%	70%	57%	44%	45%



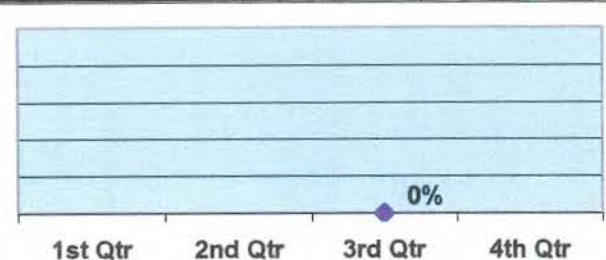
Annual Average

45%

FRONTIER

First Indemnity Payment Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
		0%		0%

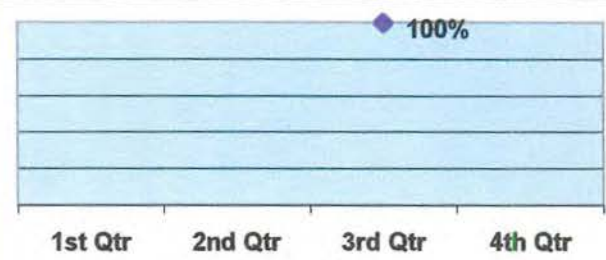


Annual Average

0%

Memoranda of Payment Filing Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
		100%		100%



Annual Average

100%

*Line chart represents static results based upon the data received by the deadline for each quarter.

**Bar chart represents dynamic results based upon the data received by March 31, 2001.

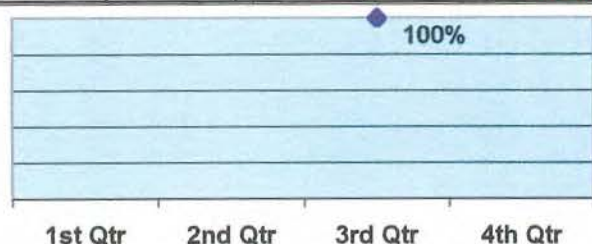
MWCB

Insurance Group Compliance 2000

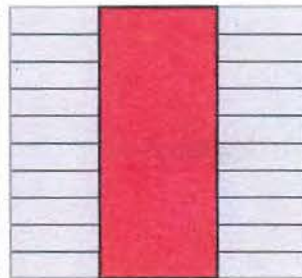
FAIRFIELD INSURANCE

First Indemnity Payment Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
		100%		100%

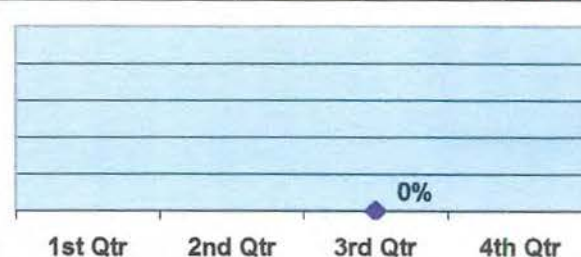


Annual Average
100%

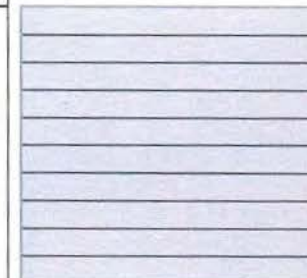


Memoranda of Payment Filing Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
		0%		0%



Annual Average
0%



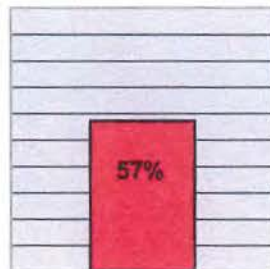
G.A.B. ROBBINS

First Indemnity Payment Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
67%	50%	33%	50%	57%

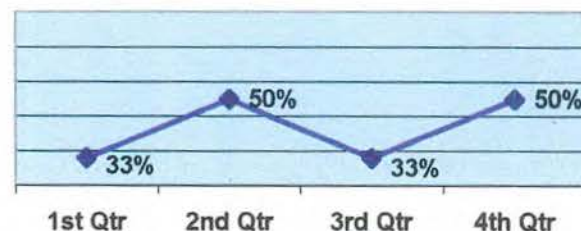


Annual Average

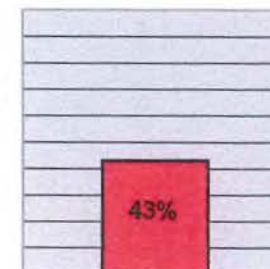


Memoranda of Payment Filing Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
33%	50%	33%	50%	43%



Annual Average



*Line chart represents static results based on data received by the deadline for each quarter.

**Bar chart represents the dynamic results based upon the data received by March 31, 2001.

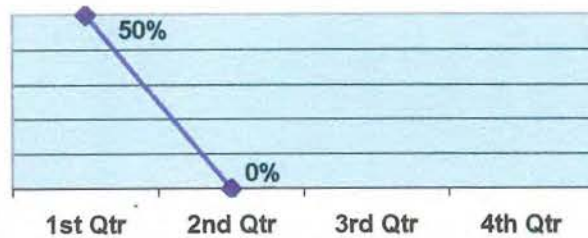
MWCB

Insurance Group Compliance 2000

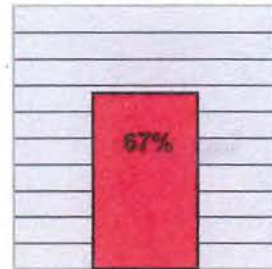
GREAT AMERICAN

First Indemnity Payment Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
50%	0%			67%

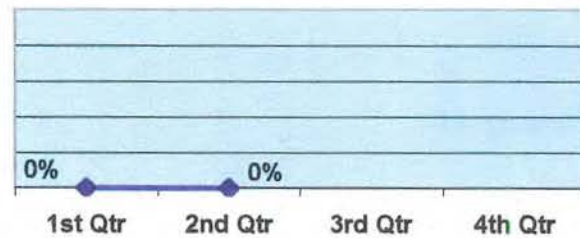


Annual Average

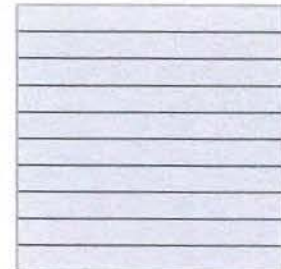


Memoranda of Payment Filing Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
0%	0%			0%



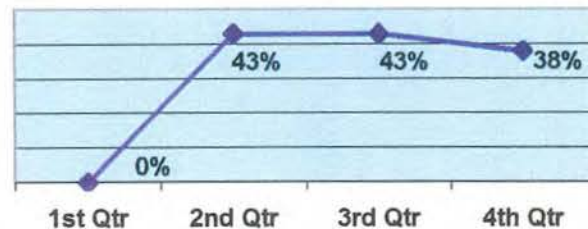
Annual Average



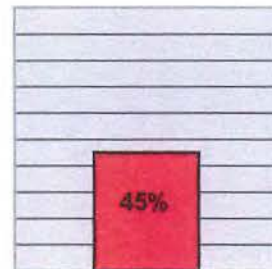
GATES MACDONALD

First Indemnity Payment Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
0%	43%	43%	38%	45%

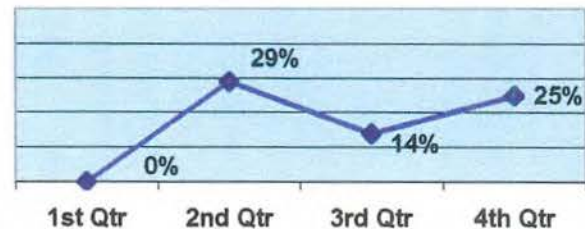


Annual Average

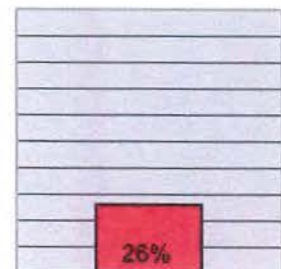


Memoranda of Payment Filing Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
0%	29%	14%	25%	26%



Annual Average



*Line chart represents static results based on data received by the deadline for each quarter.

**Bar chart represents the dynamic results based upon the data received by March 31, 2001.

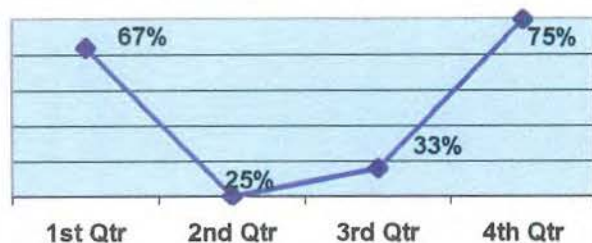
MWCB

INSURANCE GROUP COMPLIANCE 2000

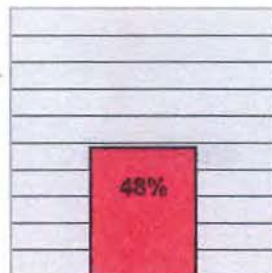
GALLAGHER BASSETT

First Indemnity Payment Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
67%	25%	33%	75%	48%

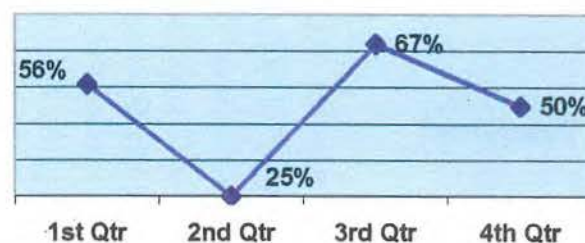


Annual Average

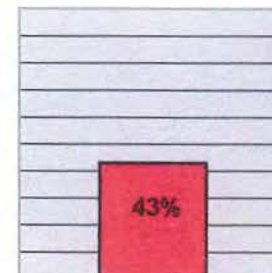


Memoranda of Payment Filing Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
56%	25%	67%	50%	43%



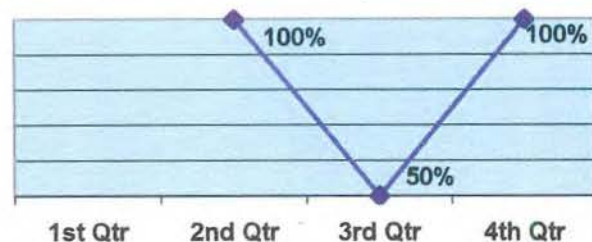
Annual Average



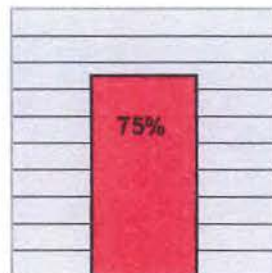
GENERAL ACCIDENT

First Indemnity Payment Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
	100%	50%	100%	75%

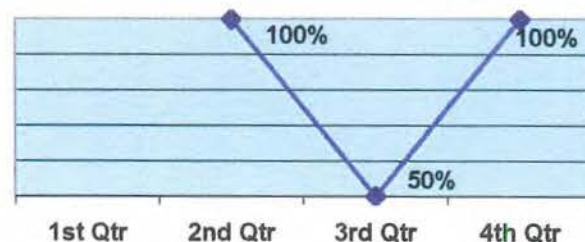


Annual Average

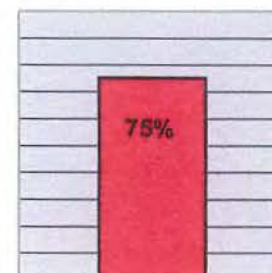


Memoranda of Payment Filing Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
	100%	50%	100%	75%



Annual Average



*Line chart represents static results based on data received by the deadline for each quarter.

**Bar chart represents the dynamic results based upon the data received by March 31, 2001.

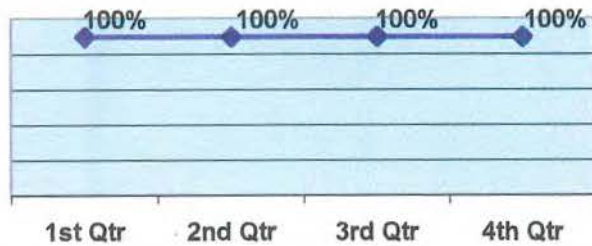
MWCB

INSURANCE GROUP COMPLIANCE 2000

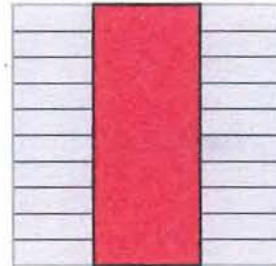
GEORGIA PACIFIC

First Indemnity Payment Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
100%	100%	100%	100%	100%

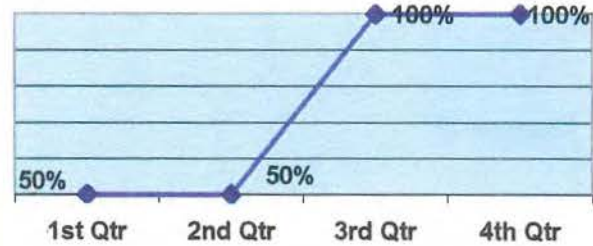


Annual Average
100%

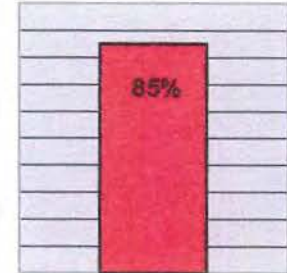


Memoranda of Payment Filing Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
50%	50%	100%	100%	85%



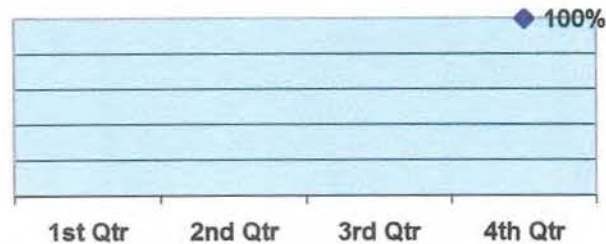
Annual Average
85%



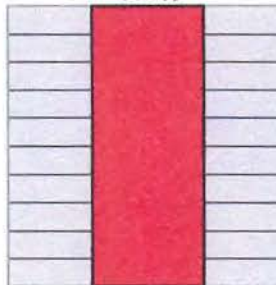
GREAT WEST CASUALTY

First Indemnity Payment Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
			100%	100%

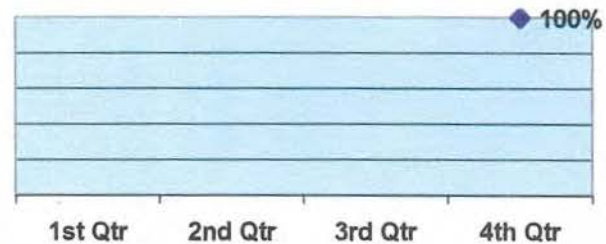


Annual Average
100%

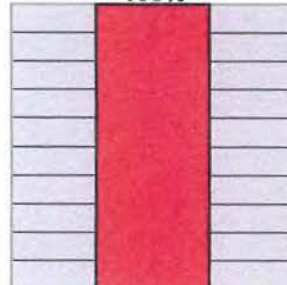


Memoranda of Payment Filing Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
			100%	100%



Annual Average
100%



*Line chart represents static results based on data received by the deadline for each quarter.

**Bar chart represents the dynamic results based upon the data received by March 31, 2001.

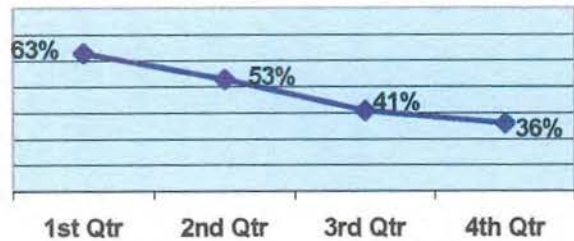
MWCB

INSURANCE GROUP COMPLIANCE 2000

GUARD GROUP

First Indemnity Payment Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
63%	53%	41%	36%	44%

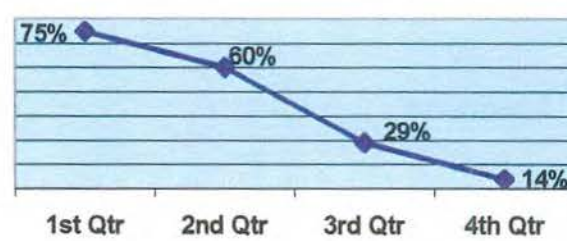


Annual Average

44%

Memoranda of Payment Filing Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
75%	60%	29%	14%	39%



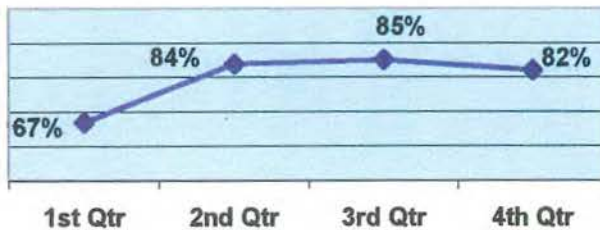
Annual Average

39%

HANNAFORD BROTHERS

First Indemnity Payment Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
67%	84%	85%	82%	80%

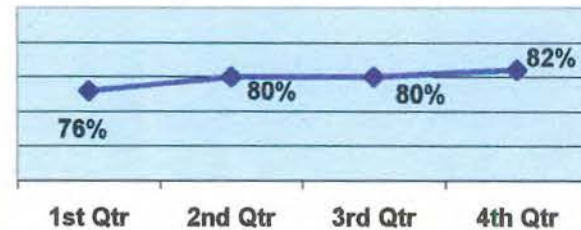


Annual Average

80%

Memoranda of Payment Filing Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
76%	80%	80%	82%	79%



Annual Average

79%

*Line chart represents static results based upon data received by the deadline for each quarter.

**Bar chart represents the dynamic results based upon the data received by March 31, 2001.

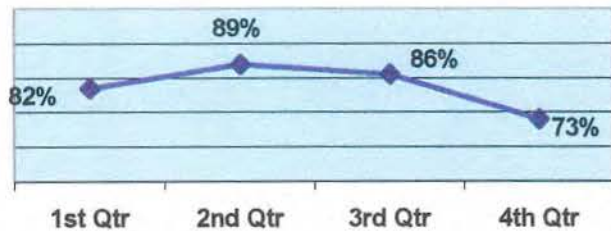
MWCB

INSURANCE GROUP COMPLIANCE 2000

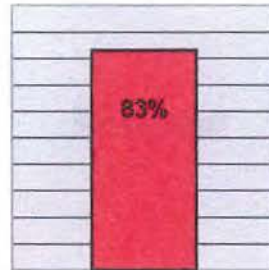
HANOVER

First Indemnity Payment Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
82%	89%	86%	73%	83%

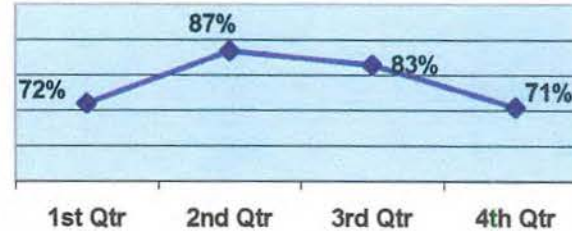


Annual Average

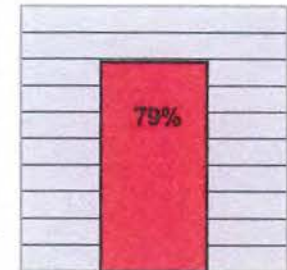


Memoranda of Payment Filing Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
72%	87%	83%	71%	79%



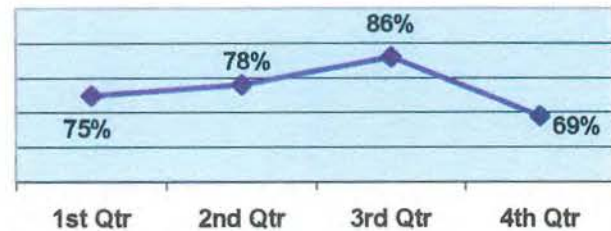
Annual Average



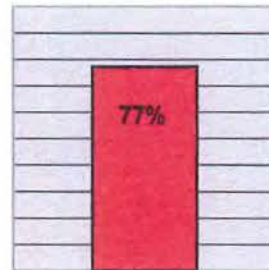
HARTFORD

First Indemnity Payment Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
75%	78%	86%	69%	77%

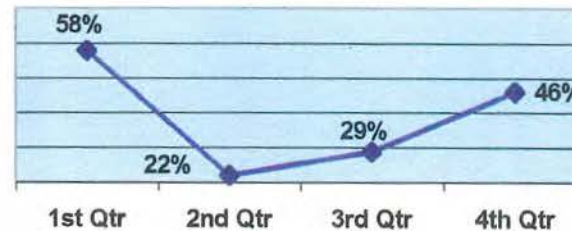


Annual Average

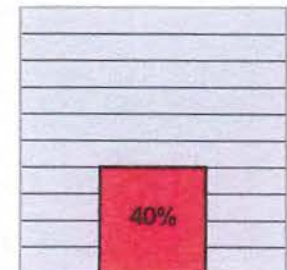


Memoranda of Payment Filing Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
58%	22%	29%	46%	40%



Annual Average

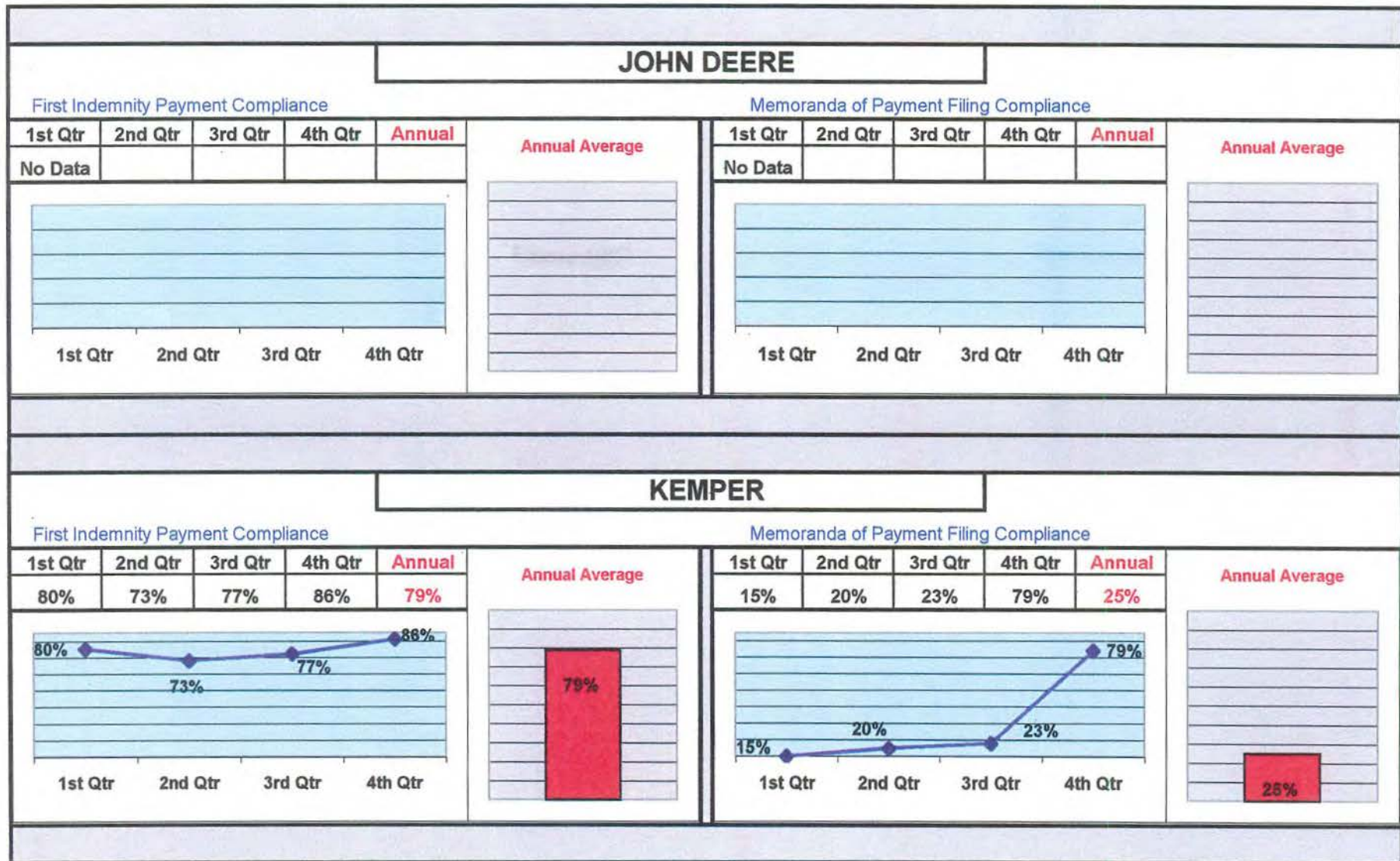


*Line chart represents static results based upon data received by the deadline for each quarter.

**Bar chart represents the dynamic results based upon the data received by March 31, 2001.

MWCB

INSURANCE GROUP COMPLIANCE 2000



*Line chart represents static results based upon the data received by the deadline for each quarter.

**Bar chart represents the dynamic results based upon the data received by March 31, 2001.

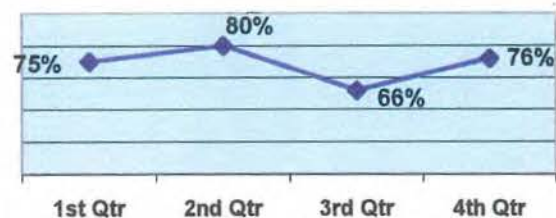
MWCB

INSURANCE GROUP COMPLIANCE 2000

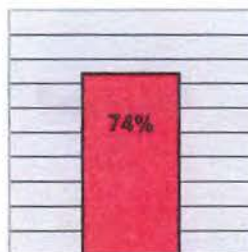
LIBERTY MUTUAL

First Indemnity Payment Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
75%	80%	66%	76%	74%

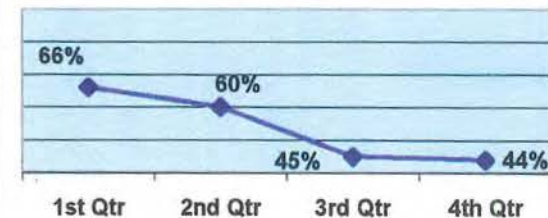


Annual Average

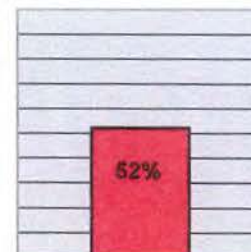


Memoranda of Payment Filing Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
66%	60%	45%	44%	52%



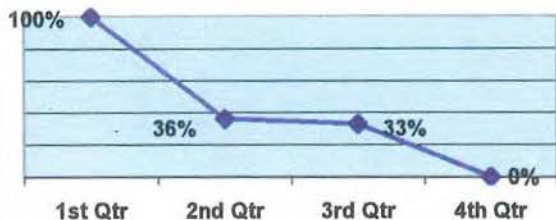
Annual Average



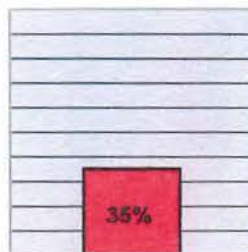
LUMBER/SEACO

First Indemnity Payment Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
100%	36%	33%	0%	35%

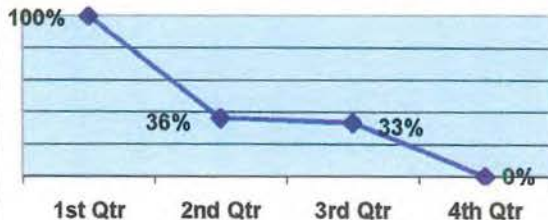


Annual Average

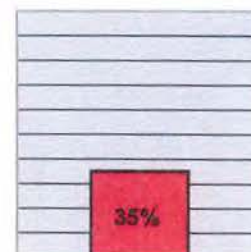


Memoranda of Payment Filing Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
100%	36%	33%	0%	35%



Annual Average



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**Bar chart represents the dynamic results based upon the data received by March 31, 2001.

MWCB

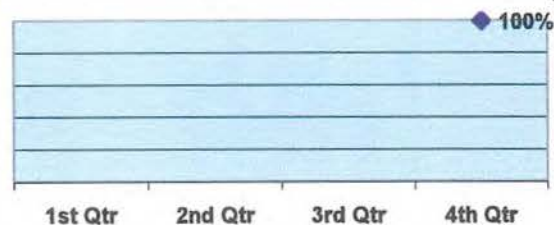
INSURANCE GROUP COMPLIANCE 2000

MANAGED COMP.

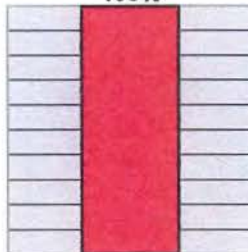
First Indemnity Payment Compliance

Memoranda of Payment Filing Compliance

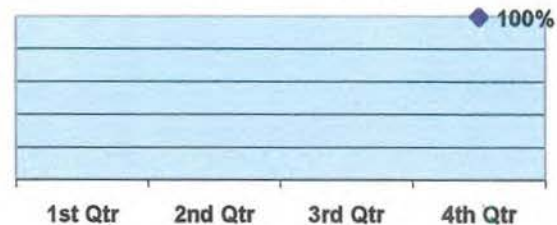
1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
			100%	100%



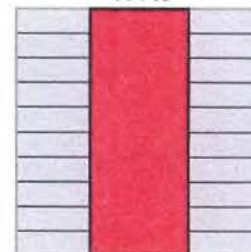
Annual Average
100%



1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
			100%	100%



Annual Average
100%

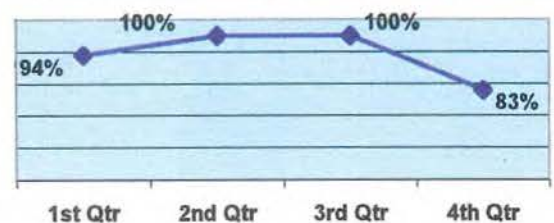


MAINE AUTOMOBILE DEALERS

First Indemnity Payment Compliance

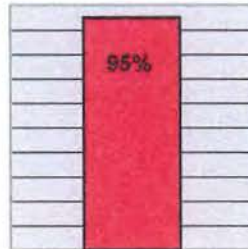
Memoranda of Payment Filing Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
94%	100%	100%	83%	95%

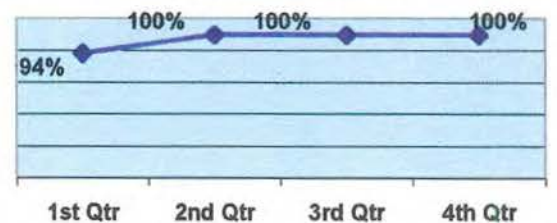


Annual Average

95%

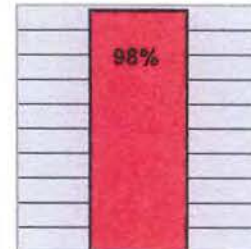


1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
94%	100%	100%	100%	98%



Annual Average

98%



*Line chart represents static results based upon the data received by the deadline for each quarter.

**Bar chart represents the dynamic results based upon the data received by March 31, 2001.

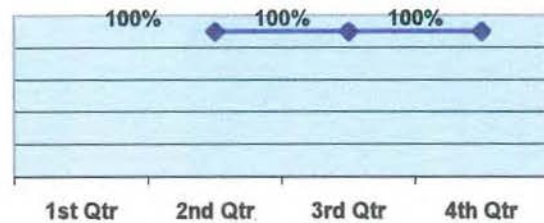
MWCB

INSURANCE GROUP COMPLIANCE 2000

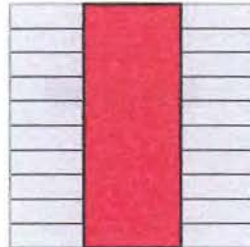
MEAD

First Indemnity Payment Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
	100%	100%	100%	100%

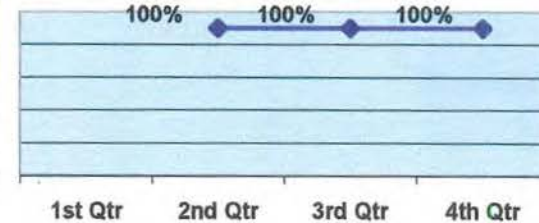


Annual Average
100%

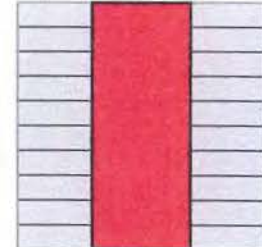


Memoranda of Payment Filing Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
	100%	100%	100%	100%



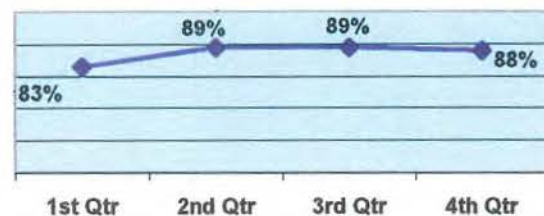
Annual Average
100%



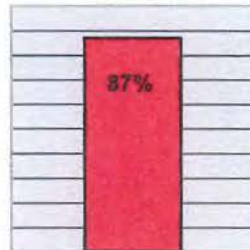
MEMIC

First Indemnity Payment Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
83%	89%	89%	88%	87%

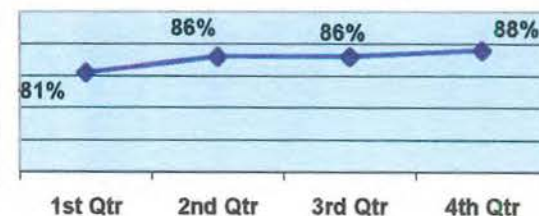


Annual Average

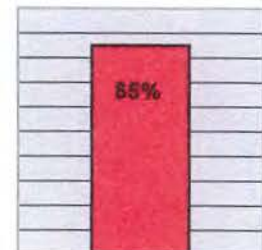


Memoranda of Payment Filing Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
81%	86%	86%	88%	85%



Annual Average



*Line chart represents static results based upon the data received by the deadline for each quarter.

**Bar chart represents the dynamic results based upon the data received by March 31, 2001.

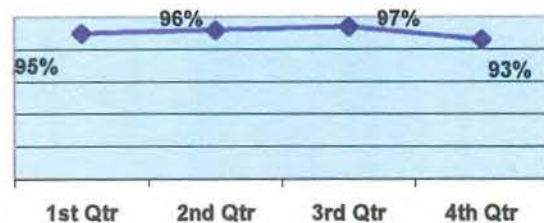
MWCB

INSURANCE GROUP COMPLIANCE 2000

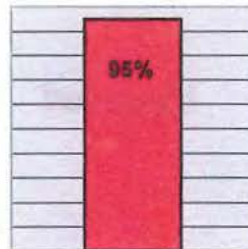
MHCA/MMTA

First Indemnity Payment Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
95%	96%	97%	93%	95%



Annual Average

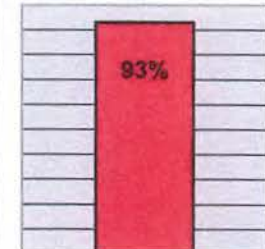


Memoranda of Payment Filing Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
88%	100%	93%	96%	93%



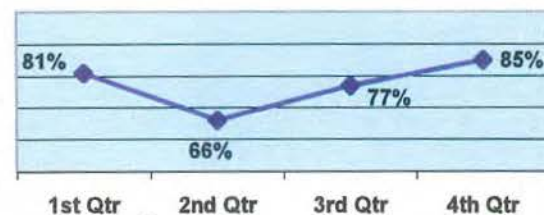
Annual Average



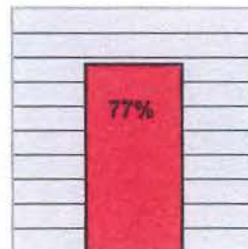
MAINE MUNICIPAL ASSOCIATION

First Indemnity Payment Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
81%	66%	77%	85%	77%

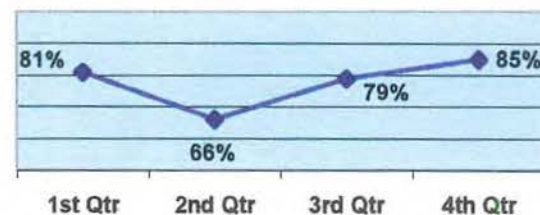


Annual Average

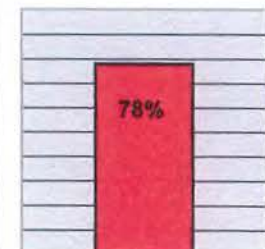


Memoranda of Payment Filing Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
81%	66%	79%	85%	78%



Annual Average



*Line chart represents static results based upon the data received by the deadline for each quarter.

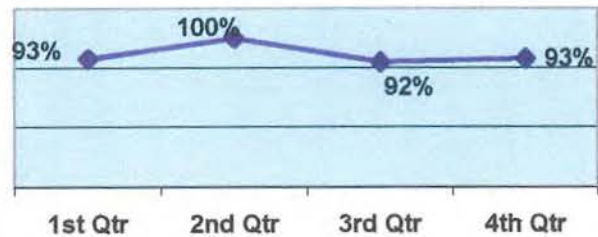
**Bar chart represents the dynamic results based upon the data received by March 31, 2001.

INSURANCE GROUP COMPLIANCE 2000

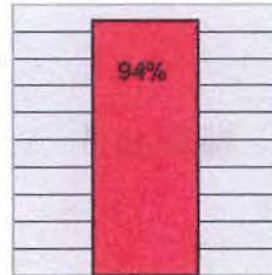
MAINE SCHOOL MANAGEMENT AUTH.

First Indemnity Payment Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
93%	100%	92%	93%	94%

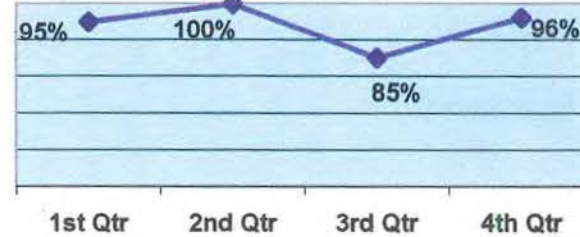


Annual Average

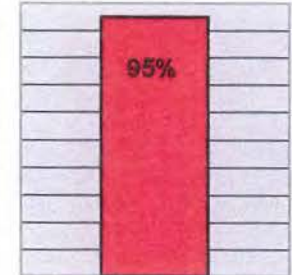


Memoranda of Payment Filing Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
95%	100%	85%	96%	95%



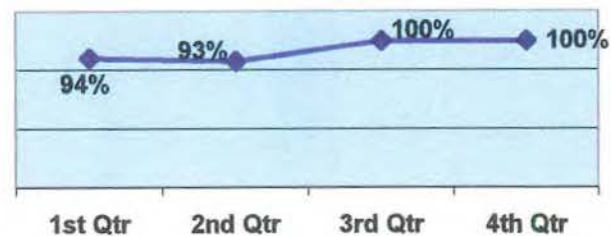
Annual Average



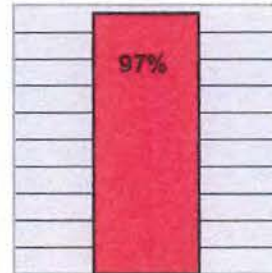
MORSE, PAYSON & NOYES

First Indemnity Payment Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
94%	93%	100%	100%	97%

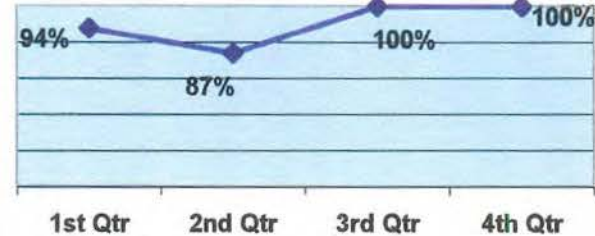


Annual Average

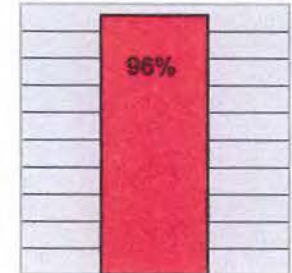


Memoranda of Payment Filing Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
94%	87%	100%	100%	96%



Annual Average



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**Bar chart represents the dynamic results based upon the data received by March 31, 2001.

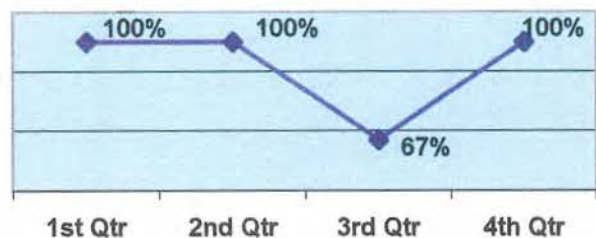
MWCB

INSURANCE GROUP COMPLIANCE 2000

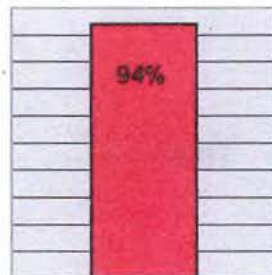
NEW ENGLAND TELEPHONE/VERIZON

First Indemnity Payment Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
100%	100%	67%	100%	94%

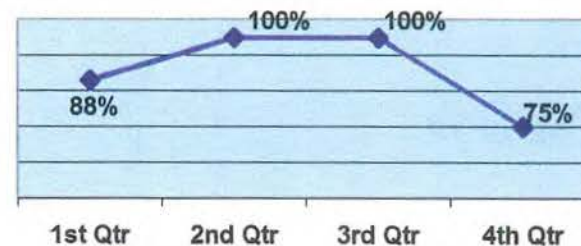


Annual Average

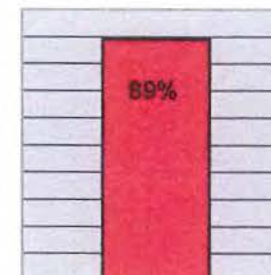


Memoranda of Payment Filing Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
88%	100%	100%	75%	89%



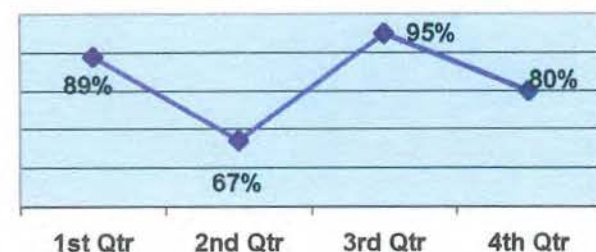
Annual Average



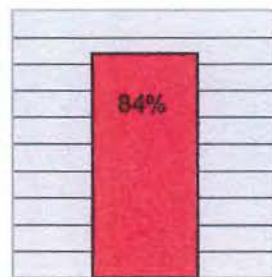
NORTHERN GENERAL SERVICES

First Indemnity Payment Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
89%	67%	95%	80%	84%

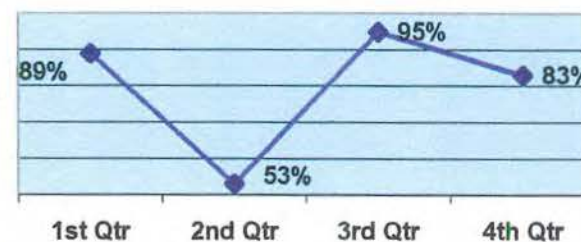


Annual Average

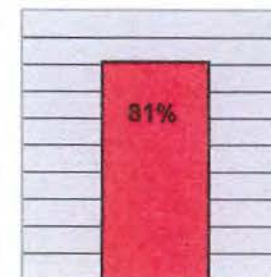


Memoranda of Payment Filing Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
89%	53%	95%	83%	81%



Annual Average



*Line chart represents static results based on data received by the deadline for each quarter.

**Bar chart represents the dynamic results based upon the data received by March 31, 2001.

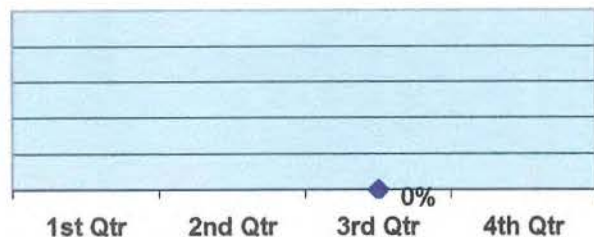
MWCB

INSURANCE GROUP COMPLIANCE 2000

NATIONAL GRANGE MUTUAL

First Indemnity Payment Compliance

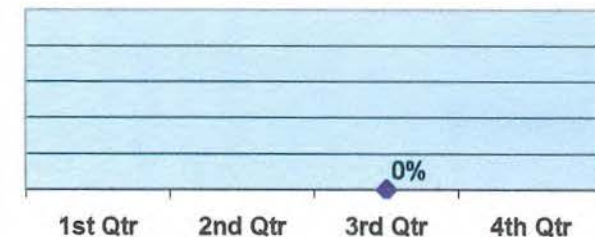
1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
		0%		0%



Annual Average
0%

Memoranda of Payment Filing Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
		0%		0%

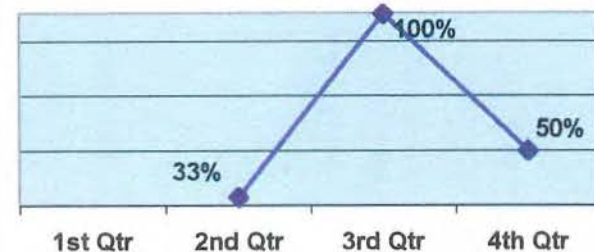


Annual Average
0%

OLD REPUBLIC

First Indemnity Payment Compliance

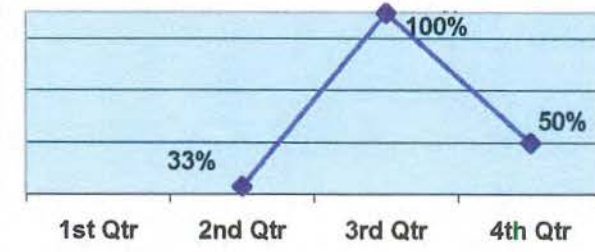
1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
	33%	100%	50%	50%



Annual Average
50%

Memoranda of Payment Filing Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
	33%	100%	50%	50%



Annual Average
50%

*Line chart represents static results based on data received by the deadline for each quarter.

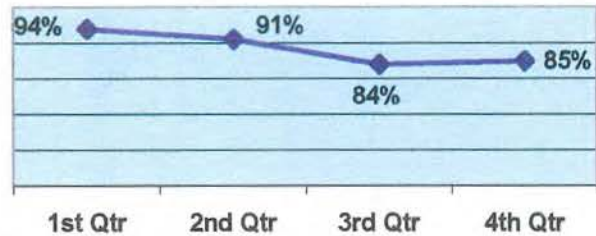
**Bar chart represents the dynamic results based upon the data received by March 31, 2001.

INSURANCE GROUP COMPLIANCE 2000

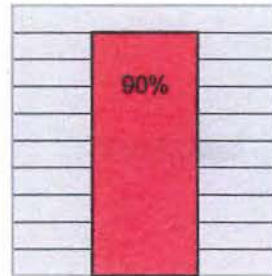
PEERLESS

First Indemnity Payment Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
94%	91%	84%	85%	90%

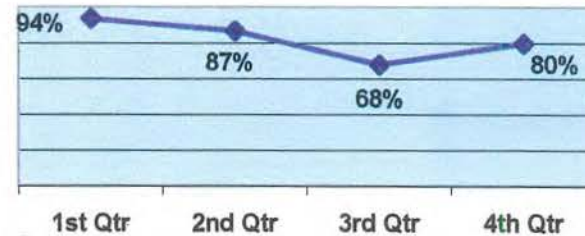


Annual Average

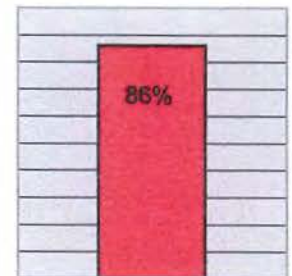


Memoranda of Payment Filing Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
94%	87%	68%	80%	86%



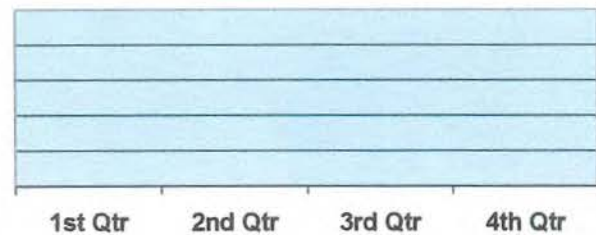
Annual Average



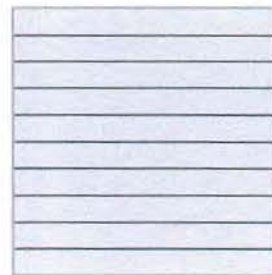
PENNSYLVANIA GENERAL

First Indemnity Payment Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
No Data				

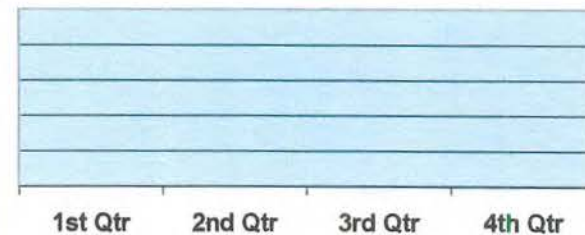


Annual Average

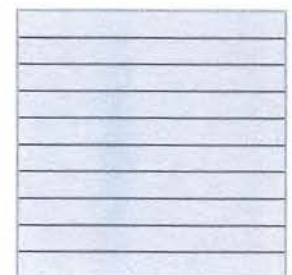


Memoranda of Payment Filing Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
No Data				



Annual Average



*Line chart represents static results based upon the data received by the deadline for each quarter.

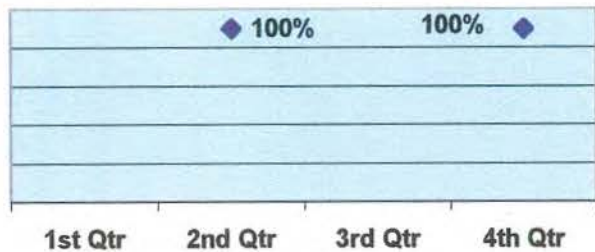
**Bar chart represents the dynamic results based upon the data received by March 31, 2001.

INSURANCE GROUP COMPLIANCE 2000

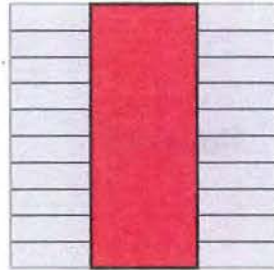
PRATT & WHITNEY/AIG

First Indemnity Payment Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
	100%		100%	100%

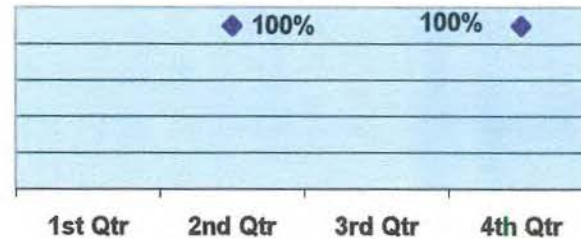


Annual Average
100%

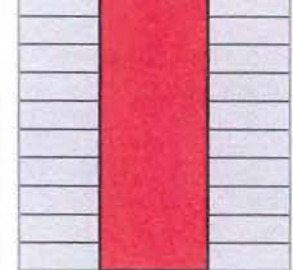


Memoranda of Payment Filing Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
	100%		100%	100%



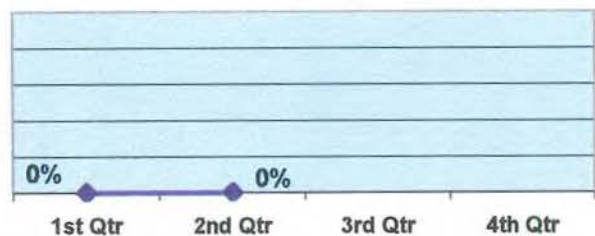
Annual Average
100%



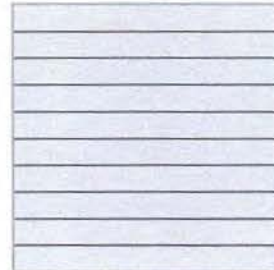
PUBLIC SERVICE MUTUAL

First Indemnity Payment Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
0%	0%			0%

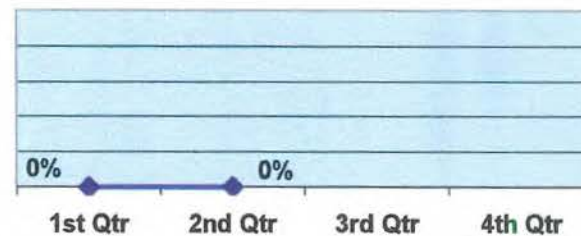


Annual Average
0%

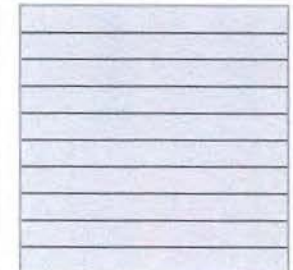


Memoranda of Payment Filing Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
0%	0%			0%



Annual Average
0%



*Line chart represents static results based upon the data received by the deadline for each quarter.

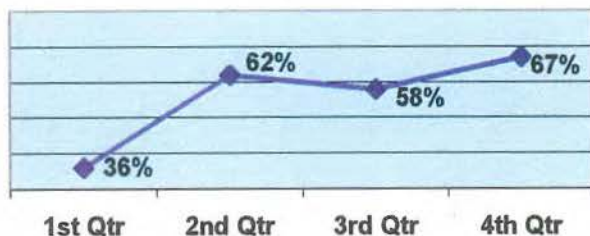
**Bar chart represents the dynamic results based upon the data received by March 31, 2001.

INSURANCE GROUP COMPLIANCE 2000

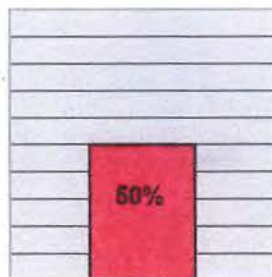
RELIANCE

First Indemnity Payment Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
36%	62%	58%	67%	50%

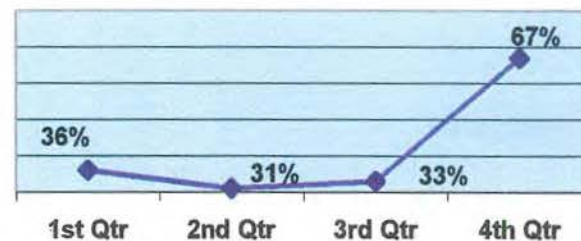


Annual Average

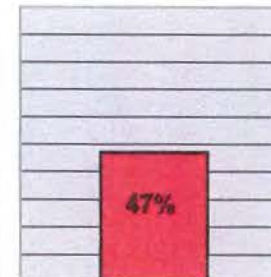


Memoranda of Payment Filing Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
36%	31%	33%	67%	47%



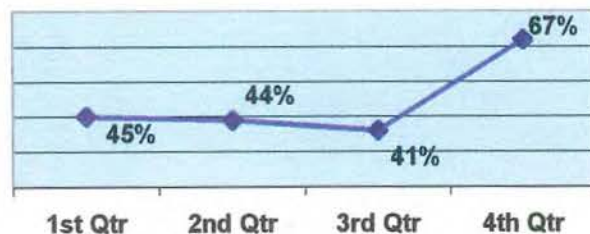
Annual Average



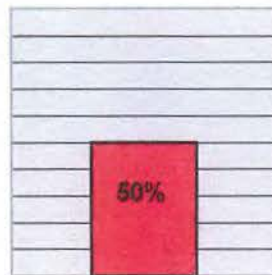
ROYAL & SUNALLIANCE/EBI

First Indemnity Payment Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
45%	44%	41%	67%	50%

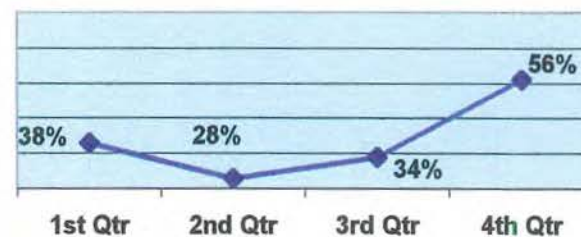


Annual Average

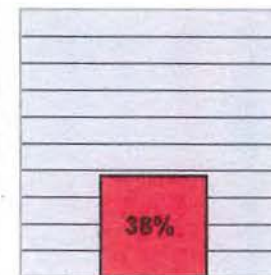


Memoranda of Payment Filing Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
38%	28%	34%	56%	38%



Annual Average



*Line chart represents static results based upon the data received by the deadline for each quarter.

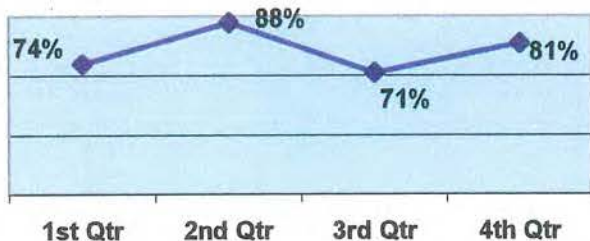
**Bar chart represents the dynamic results based upon the data received by March 31, 2001.

INSURANCE GROUP COMPLIANCE 2000

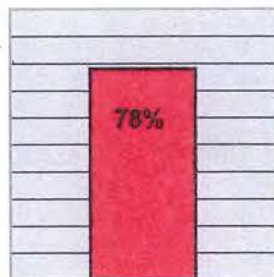
RSKO/C.N.A.

First Indemnity Payment Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
74%	88%	71%	81%	78%

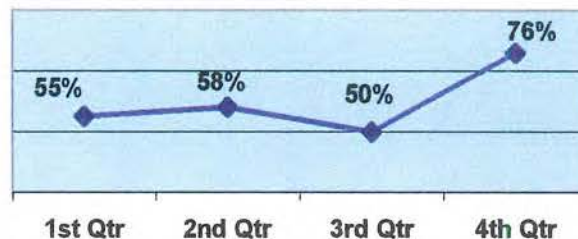


Annual Average

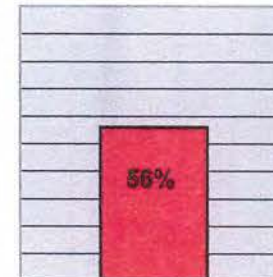


Memoranda of Payment Filing Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
55%	58%	50%	76%	56%



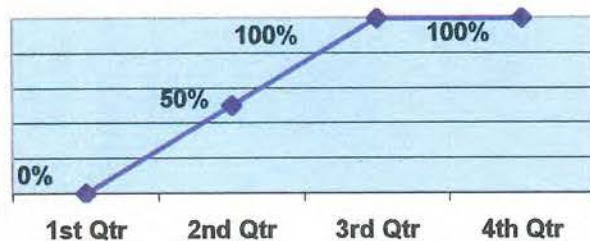
Annual Average



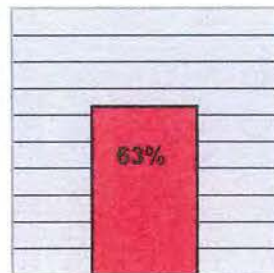
SAVERS

First Indemnity Payment Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
0%	50%	100%	100%	63%

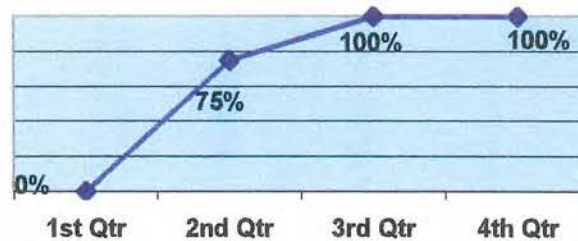


Annual Average

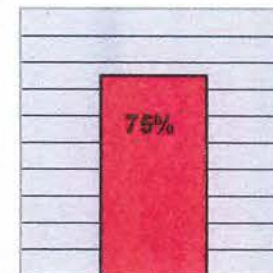


Memoranda of Payment Filing Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
0%	75%	100%	100%	75%



Annual Average



*Line chart represents static results based upon the data received by the deadline for each quarter.

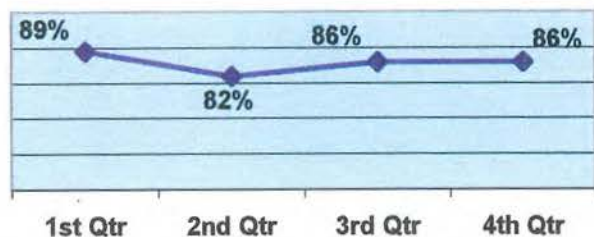
**Bar chart represents the dynamic results based upon the data received by March 31, 2001.

INSURANCE GROUP COMPLIANCE 2000

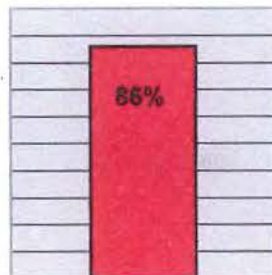
SEDGEWICK

First Indemnity Payment Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
89%	82%	86%	86%	86%

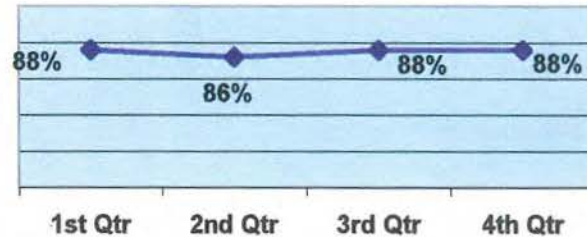


Annual Average

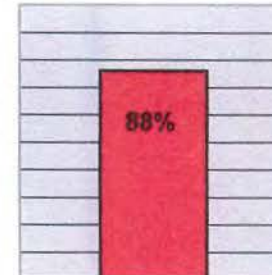


Memoranda of Payment Filing Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
88%	86%	88%	88%	88%



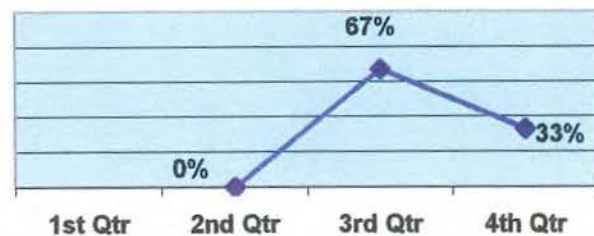
Annual Average



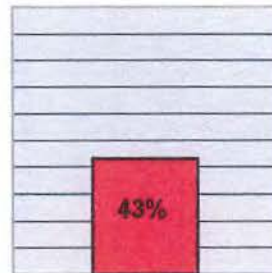
SENTRY

First Indemnity Payment Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
	0%	67%	33%	43%

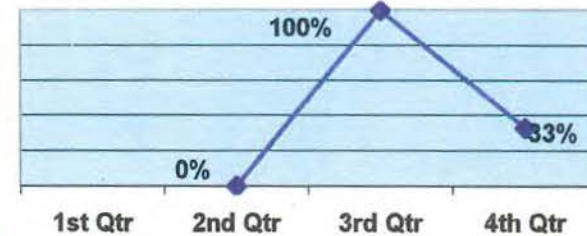


Annual Average

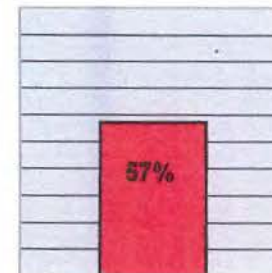


Memoranda of Payment Filing Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
	0%	100%	33%	57%



Annual Average



*Line chart represents static results based upon the data received by the deadline for each quarter.

**Bar chart represents the dynamic results based upon the data received by March 31, 2001.

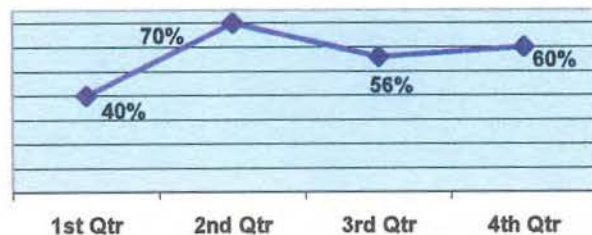
MWCB

INSURANCE GROUP COMPLIANCE 2000

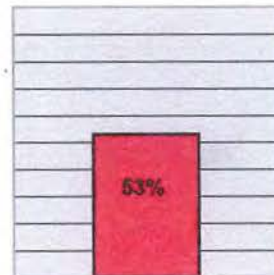
ST. PAUL

First Indemnity Payment Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
40%	70%	56%	60%	53%

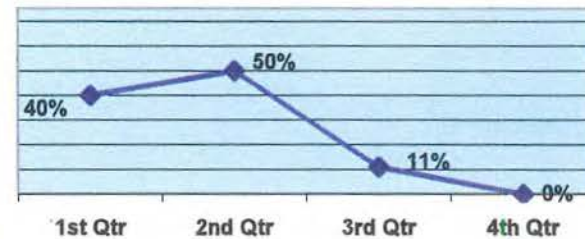


Annual Average

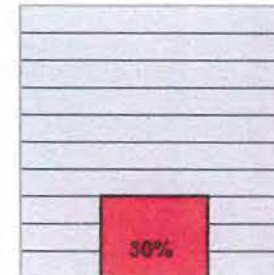


Memoranda of Payment Filing Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
40%	50%	11%	0%	30%



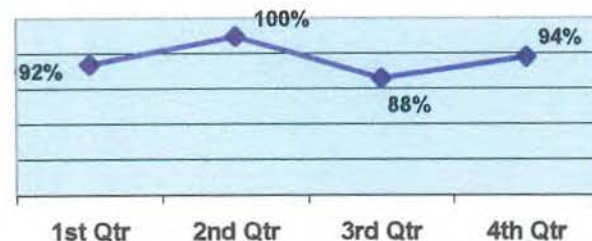
Annual Average



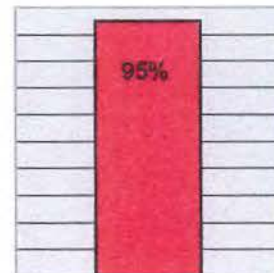
SYNERNET

First Indemnity Payment Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
92%	100%	88%	94%	95%

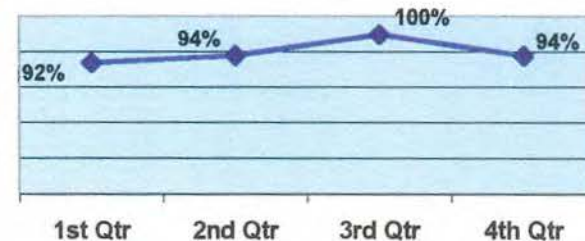


Annual Average

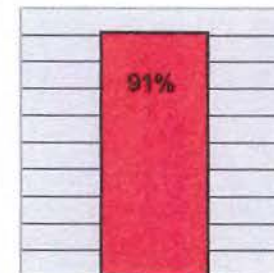


Memoranda of Payment Filing Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
92%	94%	100%	94%	91%



Annual Average



*Line chart represents static results based upon the data received by the deadline for each quarter.

**Bar chart represents the dynamic results based upon the data received by March 31, 2001.

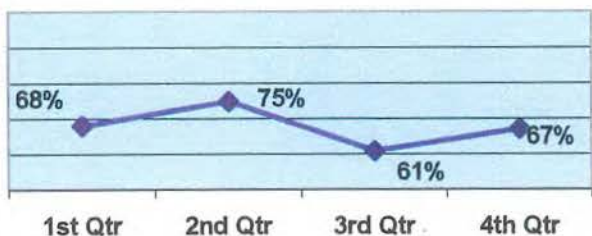
MWCB

INSURANCE GROUP COMPLIANCE 2000

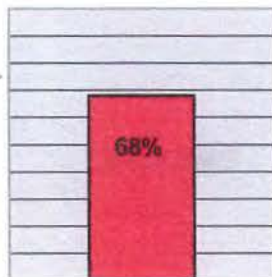
TRAVELERS

First Indemnity Payment Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
68%	75%	61%	67%	68%

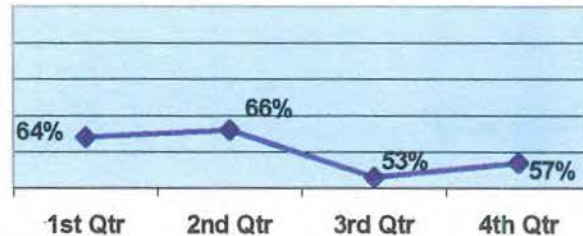


Annual Average

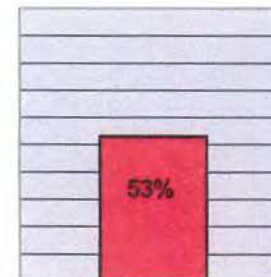


Memoranda of Payment Filing Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
64%	66%	53%	57%	53%



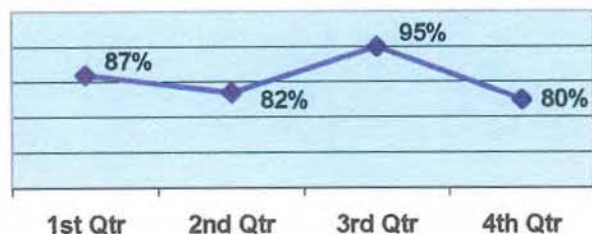
Annual Average



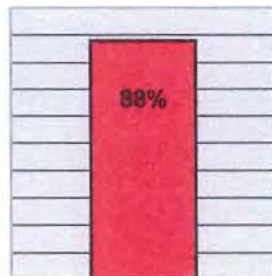
STATE OF MAINE

First Indemnity Payment Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
87%	82%	95%	80%	88%

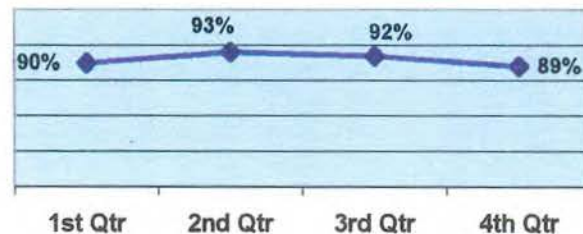


Annual Average

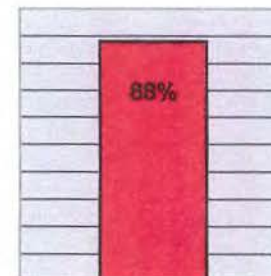


Memoranda of Payment Filing Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
90%	93%	92%	89%	88%



Annual Average



*Line chart represents static results based upon the data received by the deadline for each quarter.

**Bar chart represents the dynamic results based upon the data received by March 31, 2001.

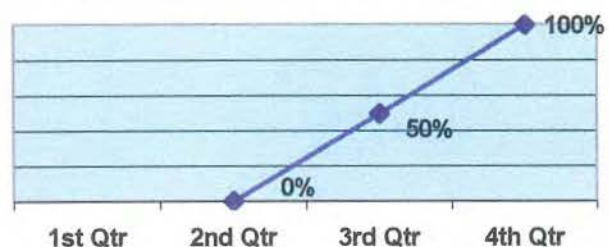
MWCB

INSURANCE GROUP COMPLIANCE 2000

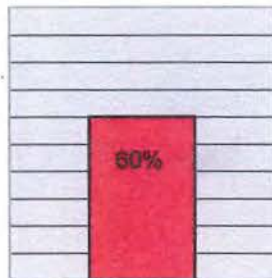
WORCESTER

First Indemnity Payment Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
	0%	50%	100%	60%

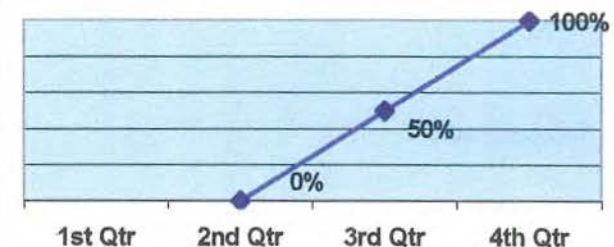


Annual Average

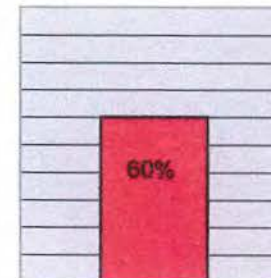


Memoranda of Payment Filing Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
	0%	50%	100%	60%



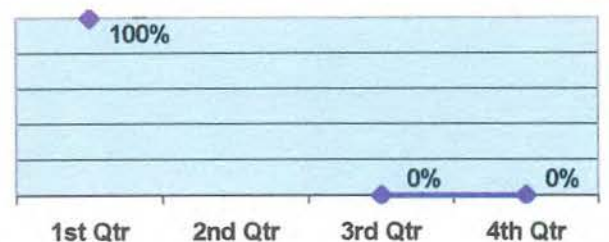
Annual Average



YASUDA

First Indemnity Payment Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
100%		0%	0%	0%

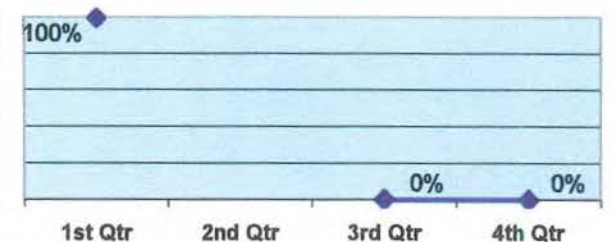


Annual Average



Memoranda of Payment Filing Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
100%		0%	0%	0%



Annual Average



*Line chart represents static results based upon the data received by the deadline for each quarter.

**Bar chart represents the dynamic results based upon the data received by March 31, 2001.

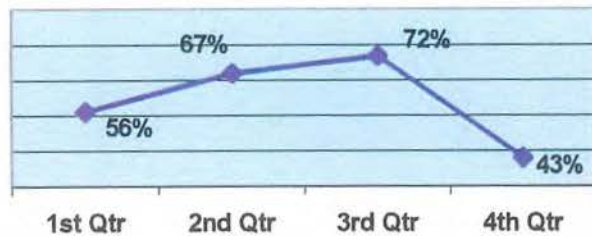
MWCB

INSURANCE GROUP COMPLIANCE 2000

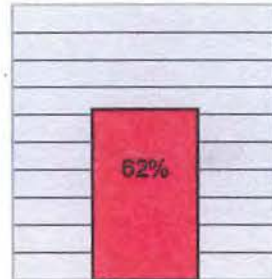
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First Indemnity Payment Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
56%	67%	72%	43%	62%

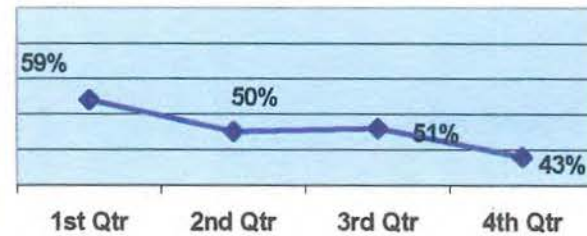


Annual Average

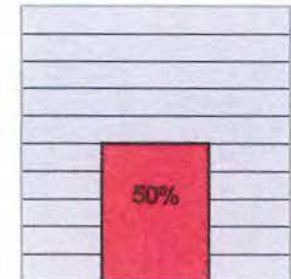


Memoranda of Payment Filing Compliance

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Annual
59%	50%	51%	43%	50%



Annual Average



*Line chart represents static results based upon the data received by the deadline for each quarter.

**Bar chart represents the dynamic results based upon the data received by March 31, 2001.

MWCB

INSURANCE GROUP
ANNUAL COMPLIANCE
SPREADSHEET

INSURANCE GROUP COMPLIANCE

2000

NCCI	INSURANCE GROUP	First Indemnity Payments			Memoranda of Payment Filed (MOP)		
	ALLIED ADJUSTMENT SERVICE	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S379	ALLIED ADJUSTMENT SERVICE	NO DATA					
	ACADIA	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
TPA12	ACADIA INSURANCE CO.	3	2	67%	3	3	100%
33391	ACADIA INSURANCE CO.	98	89	91%	98	89	91%
30260	ACADIA INSURANCE CO.	204	172	84%	204	175	86%
30252	CADILLAC MOUNTAIN INSURANCE CO	14	13	93%	14	13	93%
	Group Total	319	276	87%	319	280	88%
	ARROW HART	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S356	Group Total	6	6	100%	6	5	83%
	AMERICAN INTERSTATE (Maine Adjustment)	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S934	ATLANTIC INTERNATIONAL ASSOCIATION	1	0	0%	1	0	0%
24759	AMERICAN INTERSTATE INSURANCE CO.	43	26	60%	43	23	53%
S384	MAINE ADJUSTMENT SERVICES	0	0	0%	0	0	0%
TPA9	MAINE ADJUSTMENT SERVICES	0	0	0%	0	0	0%
	Group Total	44	26	59%	44	23	52%
	ATLANTIC MUTUAL	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
16470	ATLANTIC MUTUAL INSURANCE CO.	21	13	62%	21	4	19%
12149	CENTENNIAL INS CO	0	0	0%	0	0	0%
	Group Total	21	13	62%	21	4	19%
	ARROW MUTUAL INSURANCE/MID STATE ADJUSTMENT	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
16640	Group Total	NO DATA					
	BANGOR, CITY OF	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S705	Group Total	19	14	74%	19	19	100%
	BUCKLER, IRVIN & GRAF	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S334	Group Total	1	0	0%	1	0	0%
	BILL JOHNSON AGENCY	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S362	Group Total	3	2	67%	3	2	67%

INSURANCE GROUP COMPLIANCE

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NCCI	INSURANCE GROUP	First Indemnity Payments			Memoranda of Payment Filed (MOP)		
	BATH IRON WORKS	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S347	Group Total	59	57	97%	59	57	97%
	CHUBB INSURANCE GROUP	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
21512	CHUBB INSURANCE	1	0	0%	1	0	0%
12890	FEDERAL INSURANCE CO	7	6	86%	7	3	43%
10685	PACIFIC INDEMNITY INSURANCE	8	2	25%	8	0	0%
	Group Total	16	8	50%	16	3	19%
	CIANBRO CORPORATION	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S344	Group Total	2	1	50%	2	2	100%
	CENTRAL MAINE POWER CO	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S708	Group Total	12	12	100%	12	12	100%
	CLARENDON NATIONAL INS CO	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
25461	Group Total	NO DATA					
	CRAWFORD & CO	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
14095	ARGONAUT INSURANCE CO.	1	1	100%	1	0	0%
S380	CRAWFORD & CO	0	0	0%	0	0	0%
S305	CRAWFORD & CO	7	2	29%	7	0	0%
TPA21	CRAWFORD & CO	1	1	100%	1	1	100%
TPA17	CRAWFORD & CO	2	1	50%	2	1	50%
18244	TRUCK INSURANCE EXCHANGE	1	1	100%	1	1	100%
15164	FREMONT INDUSTRIAL INDEMNITY C/O CRAWFORD & C	4	1	25%	4	1	25%
18376	LUMBERMEN'S UNDERWRITING ALLIANCE	2	1	50%	2	1	50%
	Group Total	18	8	44%	18	5	28%
	CREDIT GENERAL INS CO	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
24139	Group Total	2	2	100%	2	2	100%
	CRUM & FORSTER	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
22322	CRUM & FORSTER	1	0	0%	1	0	0%
14508	NORTH RIVER INS	0	0	0%	0	0	0%
12777	UNITED STATES FIRE INS CO	0	0	0%	0	0	0%
	Group Total	1	0	0%	1	0	0%

INSURANCE GROUP COMPLIANCE

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NCCI	INSURANCE GROUP	First Indemnity Payments			Memoranda of Payment Filed (MOP)		
	CU/YORK (CGU)	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
10049	AMERICAN EMPLOYERS INS. CO.	20	17	85%	20	17	85%
14540	COMMERCIAL UNION YORK INS. CO. (CGU)	137	121	88%	137	120	88%
12300	EMPLOYERS FIRE INS CO	16	14	88%	16	14	88%
	Group Total	173	152	88%	173	151	87%
	NORTHERN ASSURANCE CO of AMERICA	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
13773	Group Total	NO DATA					
	CUNNINGHAM & LINDSEY	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S396	CUNNINGHAM & LINDSEY	10	3	30%	10	1	0%
24422	LEGION INSURANCE CO.	4	2	50%	4	2	0%
	Group Total	14	5	36%	14	3	21%
	DUNLAP CLAIMS MANAGEMENT	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S357	DUNLAP CLAIMS MANAGEMENT	132	114	86%	132	114	86%
25453	REDLAND INSURANCE COMPANY	2	2	100%	2	2	100%
S376	SUNDAY RIVER SKIWAY	0	0	0%	0	0	0%
	Group Total	134	116	87%	134	116	87%
	GUARD GROUP	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
21873	AMGUARD INSURANCE COMPANY	24	13	54%	24	12	50%
33936	EASTGUARD INSURANCE COMPANY	13	4	31%	13	5	38%
25844	NORGUARD INSURANCE COMPANY	17	7	41%	17	4	24%
	Group Total	54	24	44%	54	21	39%
	ESIS GROUP	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
23035	ACE AMERICAN INSURANCE CO	5	2	40%	5	3	60%
15431	CIGNA FIRE UNDERWRITERS INSURANCE	0	0	0%	0	0	0%
S370	ESIS INC	24	15	63%	24	13	54%
S364	ESIS INC	1	1	100%	1	1	100%
10677	PACIFIC EMPLOYERS INS CO	20	13	65%	20	13	65%
TPA18	DUSTIN BLACK	1	1	100%	1	1	100%
33790	WHITE MOUNTAIN INS CO./MOUNTAIN VALLEY INDEMN	1	1	100%	1	1	100%
	Group Total	52	33	63%	52	32	62%
	FIREMANS FUND	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
29760	AMERICAN AUTOMOBILE INS CO	0	0	0%	0	0	0%
12289	AMERICAN INS CO	4	4	100%	4	3	75%
10103	ASSOCIATED IND CORP	0	0	0%	0	0	0%
12416	FIREMANS FUND AMERICAN INS. CO.	45	34	76%	45	19	42%
	Group Total	49	38	78%	49	22	45%

INSURANCE GROUP COMPLIANCE

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NCCI	INSURANCE GROUP	First Indemnity Payments			Memoranda of Payment Filed (MOP)		
	FRONTIER INSURANCE CO.	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
21237	Group Total	1	0	0%	1	1	100%
	FAIRFIELD INSURANCE COMPANY	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
32530	Group Total	1	1	100%	1	0	0%
	FILENES	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S338	Group Total	NO DATA	0	0%	0	0	0%
	GAB ROBBINS	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
TPA 2	GAB ROBBINS	1	1	100%	1	0	0%
S355	GENERAL ADJUSTMENT BUREAU	13	7	54%	13	6	46%
S366	NATIONAL LOSS CONTROL	0	0	0%	0	0	0%
	Group Total	14	8	57%	14	6	43%
	GREAT AMERICAN	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
14176	GREAT AMERICAN INS CO	2	1	50%	2	0	0%
24287	SEVEN HILLS INS CO	1	1	100%	1	0	0%
	Group Total	3	2	67%	3	0	0%
	GATES	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S743	GATES MACDONALD	14	7	50%	14	3	21%
TPA14	GATES MACDONALD	17	7	41%	17	5	29%
S371	STERLING RISK MANAGEMENT SERVICES	0	0	0%	0	0	0%
	Group Total	31	14	45%	31	8	26%
	GALLAGHER BASSETT	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
TPA6	GALLAGHER BASSETT SERVICES, INC.	11	5	45%	11	6	55%
S304	GALLAGHER-BASSETT SERVICES, INC.	8	5	63%	8	4	50%
24147	NORTH AMERICAN SPECIALTY INSURANCE	4	1	25%	4	0	0%
	Group Total	23	11	48%	23	10	43%
	GENERAL ACCIDENT INS	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
10359	Group Total	4	3	75%	4	3	75%
	GEORGIA-PACIFIC	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S714	Group Total	10	10	100%	10	6	60%

INSURANCE GROUP COMPLIANCE

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NCCI	INSURANCE GROUP	First Indemnity Payments			Memoranda of Payment Filed (MOP)		
	GREAT WEST CASUALTY	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
11371	Group Total	1	1	100%	1	1	100%
	HANOVER INSURANCE GROUP	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
11002	CITIZENS INSURANCE CO OF AMERI	82	63	77%	82	61	74%
13633	HANOVER INSURANCE CO	138	118	86%	138	105	76%
10006	MASSACHUSETTS BAY INS CO	136	114	84%	136	114	84%
	Group Total	356	295	83%	356	280	79%
	THE HARTFORD GROUP	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
10456	NEW YORK UNDERWRITERS INS. CO.	1	1	100%	1	0	0%
TPA5	SPECIALTY RISK SERVICES INC	0	0	0%	0	0	0%
10448	THE HARTFORD	43	33	77%	43	17	40%
14974	TWIN CITY FIRE INS CO	3	2	67%	3	2	67%
	Group Total	47	36	77%	47	19	40%
	HANNAFORD BROTHERS	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S381	Group Total	84	67	80%	84	66	79%
	JAMES RIVER CORP.	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S335	Group Total	NO DATA					
	JOHN DEERE INSURANCE CO.	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
13668	Group Total	NO DATA					
	KEMPER GROUP	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
17116	AMERICAN MANUFACTURERS MUT. INS. CO.	40	33	83%	40	10	25%
10065	AMERICAN MOTORISTS	1	1	100%	1	0	0%
19186	AMERICAN PROTECTION INS. CO.	17	13	76%	17	4	24%
15644	LUMBERMENS MUTUAL CASUALTY CO	14	10	71%	14	4	29%
S306	LUMBERMENS MUTUAL	0	0	0%	0	0	0%
	Group Total	72	57	79%	72	18	25%

INSURANCE GROUP COMPLIANCE

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NCCI	INSURANCE GROUP	First Indemnity Payments			Memoranda of Payment Filed (MOP)		
	LIBERTY MUTUAL GROUP	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S321	HELMSMAN MANAGEMENT SERVICE	30	22	73%	30	4	13%
27243	LIBERTY MUTUAL INSURANCE CORP	16	15	94%	16	14	88%
21814	LIBERTY INSURANCE CORP.	41	37	90%	41	31	76%
16586	LIBERTY MUTUAL FIRE INSURANCE	72	54	75%	72	38	53%
15628	LIBERTY MUTUAL INSURANCE CO.	63	47	75%	63	38	60%
15555	EMPLOYERS INSURANCE OF WAUSAU	24	10	42%	24	5	21%
S386	OTIS SPECIALTY PAPERS	1	1	100%	1	1	100%
18996	WAUSAU UNDERWRITERS INS CO	6	2	33%	6	1	17%
	Group Total	253	188	74%	253	132	52%
	LUMBER INSURANCE CO	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
16543	LUMBER MUTUAL INS CO	6	4	67%	6	5	83%
24597	LUMBER MUTUAL/SEACO INSURANCE	17	4	24%	17	3	18%
	Group Total	23	8	35%	23	8	35%
	MAINE AUTOMOBILE DEALERS	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S803	MAINE AUTOMOBILE DEALERS	53	50	94%	53	52	98%
S391	C/O MAD ASSOC. WRKR'S COMP	3	3	100%	3	3	100%
	Group Total	56	53	95%	56	55	98%
	MANAGED COMP	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
TPA19	Group Total	1	1	100%	1	0	0%
	MEAD	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S394	MEAD OXFORD CORPORATION	6	6	100%	6	6	100%
S765	MEAD PUBLISHING PAPER DIV	1	1	100%	1	1	100%
	Group Total	7	7	100%	7	7	100%
	MEMIC	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
30449	Group Total	1562	1362	87%	1562	1331	85%
	MHCA/MMTA	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S387	MAINE HEALTH CARE ASSOCIATION	47	44	94%	47	41	87%
S385	MAINE MOTOR TRANSPORT ASSOCIATION	73	70	96%	73	71	97%
	Group Total	120	114	95%	120	112	93%

INSURANCE GROUP COMPLIANCE

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NCCI	INSURANCE GROUP	First Indemnity Payments			Memoranda of Payment Filed (MOP)		
	MMA	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S801	MAINE MUNICIPAL ASSOCIATION	258	198	77%	258	201	78%
S733	PORTLAND, CITY OF	0	0	0	0	0	0
	Group Total	258	198	77%	258	201	78%
	MSMA	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S374	Group Total	106	100	94%	106	101	95%
	MORSE, PAYSON & NOYES	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S388	Group Total	68	66	97%	68	65	96%
	NEW ENGLAND TELEPHONE	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S729	NEW ENGLAND TELEPHONE	18	17	94%	18	16	89%
S772	NYNEX CORPORATION	0	0	0%	0	0	0%
	Group Total	18	17	94%	18	16	89%
	NORTHERN GENERAL SERVICES	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S302	NORTHERN GENERAL SERVICES	0	0	0%	0	0	0%
S323	NORTHERN GENERAL SERVICES	125	105	84%	125	101	81%
	Group Total	125	105	84%	125	101	81%
	NATIONAL GRANGE MUTUAL INSURANCE	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
16322	Group Total	2	0	0%	2	0	0%
	OLD REPUBLIC INSURANCE CO.	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
11509	Group Total	6	3	50%	6	3	50%
	PEERLESS INSURANCE GROUP	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
10650	EXCELSIOR INSURANCE COMPANY	26	22	85%	26	20	77%
14184	NETHERLANDS INSURANCE COMPANY,	28	26	93%	28	26	93%
11355	PEERLESS INS CO	44	40	91%	44	38	86%
	Group Total	98	88	90%	98	84	86%
	PENNSYLVANIA GENERAL INSURANCE	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
21962	Group Total	NO DATA	0	0			

INSURANCE GROUP COMPLIANCE

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NCCI	INSURANCE GROUP	First Indemnity Payments			Memoranda of Payment Filed (MOP)		
	PRATT & WHITNEY/AIG	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S333	PRATT & WHITNEY C/O AIG CLAIMS	0	0	0%	0	0	0%
ADJ-1	AIG CLAIMS	2	2	100%	2	1	50%
	Group Total	2	2	100%	2	1	50%
	PUBLIC SERVICE MUTUAL INS CO	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
16152	Group Total	1	0	0%	1	0	0%
	RELIANCE INSURANCE GROUP	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
12521	RELIANCE INSURANCE COMPANY	13	5	38%	13	2	15%
26379	RELIANCE NATIONAL INS. CO	7	3	43%	7	2	29%
14478	RELIANCE NAT'L INDEMNITY INS C	13	7	54%	13	4	31%
11312	UNITED PACIFIC INSURANCE CO	5	4	80%	5	0	0%
	Group Total	38	19	50%	38	8	21%
	ROYAL & SUNALLIANCE/EBI INSURANCE GROUP	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
14699	AMERICAN & FOREIGN INSURANCE CO.	0	0	0%	0	0	0%
20818	ROYAL & SUNALLIANCE	2	1	50%	2	1	50%
13684	ROYAL & SUNALLIANCE	73	42	58%	73	29	40%
13986	SAFEGUARD INSURANCE CO	0	0	0%	0	0	0%
11762	CONNECTICUT INDEMNITY CO	108	53	49%	108	46	43%
10731	FIRE & CASUALTY INS CO OF CT/E	13	4	31%	13	2	15%
12572	SECURITY INSURANCE OF HARTFORD	49	22	45%	49	15	31%
15572	SECURITY INSURANCE OF HARTFORD	2	0	0%	2	0	0%
12238	NATIONAL FIRE INS CO OF HARTFORD	1	1	100%	1	1	100%
	Group Total	248	123	50%	248	94	38%
	RSKO/C.N.A.	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
10030	AMERICAN CASUALTY CO	7	5	71%	7	4	57%
S392	CNA	0	0	0%	0	0	0%
10243	CONTINENTAL CASUALTY CO	36	25	69%	36	16	44%
15113	CONTINENTAL INSURANCE CO.	0	0	0%	0	0	0%
S392	RSKO CLAIMS SERVICES	17	15	88%	17	11	65%
S382	RSKCO/ALEXIS RISK MANAGEMENT SERV.	10	8	80%	10	7	70%
12688	TRANSCONTINENTAL INS. CO.	31	26	84%	31	20	65%
S393	TRANSCONTINENTAL TECHNICAL SERVICES	7	6	86%	7	3	43%
12408	TRANSPORTATION INSURANCE CO.	1	1	100%	1	1	100%
15032	VALLEY FORGE	1	0	0%	1	0	0%
	Group Total	110	86	78%	110	62	56%

INSURANCE GROUP COMPLIANCE

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NCCI	INSURANCE GROUP	First Indemnity Payments			Memoranda of Payment Filed (MOP)		
	RYDER	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S350	Group Total	No Data	0	0%	0	0	0%
	SAVERS	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
31771	Group Total	8	5	63%	8	6	75%
	SEDGEWICK INSURANCE GROUP	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S399	SEDGEWICK OF NEW ENGLAND	9	8	89%	9	7	78%
S383	SEDGWICK CLAIMS MGMT. SERVICES	0	0	0%	0	0	0%
S301	SEDGEWICK OF MAINE INC(Sedgewick Clms Mgmt. Svc)	497	426	86%	497	442	89%
TPA16	SEDGEWICK CLAIMS SERVICES	21	19	90%	21	19	90%
12629	ELECTRIC INSURANCE COMPANY C/O SEDGEWICK	10	7	70%	10	3	30%
	Group Total	537	460	86%	537	471	88%
	SENTRY INSURANCE CO.	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
15571	Group Total	7	3	43%	7	4	57%
	ST PAUL INSURANCE GROUP	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
13692	ST. PAUL MECURY INSURANCE CO	1	0	0%	1	0	0%
10847	USF & G INC/ST. PAUL FIRE INS.	0	0	0%	0	0	0%
14230	ST PAUL GUARDIAN INS CO	5	5	100%	5	5	100%
13706	ST. PAUL FIRE & MARINE INSURANCE CO.	34	16	47%	34	7	21%
	Group Total	40	21	53%	40	12	30%
	SYNERNET	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S395	SYNERNET	46	43	93%	46	43	93%
TPA8	SYNERNET	11	11	100%	11	9	82%
	Group Total	57	54	95%	57	52	91%
	TRAVELERS INSURANCE GROUP	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
12254	AETNA INS CO	0	0	0%	0	0	0%
15318	CHARTER OAK FIRE INSURANCE CO.	10	8	80%	10	4	40%
S327	CONSTITUTION STATE SERVICE	43	24	56%	43	19	44%
TPA11	CONSTITUTION STATE SERVICE	19	12	63%	19	9	47%
15245	STANDARD FIRE INS CO	0	0	0%	0	0	0%
13579	TRAVELERS INDEMNITY CO OF ILL	54	34	63%	54	27	50%
13439	TRAVELERS INDEMNITY COMPANY OF	28	23	82%	28	18	64%
10804	TRAVELERS INS CO	87	62	71%	87	51	59%
	Group Total	241	163	68%	241	128	53%

INSURANCE GROUP COMPLIANCE

2000

NCCI	INSURANCE GROUP	First Indemnity Payments			Memoranda of Payment Filed (MOP)		
	VIGILANT INSURANCE CO	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
10693	Group Total	NO DATA	0	0%	0	0	0%
	VIRGINIA SURETY CO	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
1978	Group Total	NO DATA					
	STATE OF MAINE	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S369	Group Total	148	126	85%	148	135	91%
	WORCESTER INSURANCE COMPANY	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
21644	Group Total	5	3	60%	5	3	60%
	YASUDA	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
19321	Group Total	2	0	0%	2	0	0%
	YELLOW FREIGHT SYSTEM INC.	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S746	Group Total	NO DATA					
	ZURICH INSURANCE GROUP	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
11452	AMERICAN GUARANTEE & LIABILITY	0	0	0%	0	0	0%
12173	ASSURANCE CO OF AMERICA	1	1	100%	1	1	100%
TPA 10	CLAIMS MANAGEMENT INC	43	29	67%	43	23	53%
12963	MAINE BONDING & CASUALTY CO	16	8	50%	16	6	38%
10545	MARYLAND CASUALTY CO	7	3	43%	7	2	29%
13765	NORTHERN INSURANCE CO. OF NEW YORK	11	8	73%	11	8	73%
13048	VALIANT INSURANCE CO.	1	1	100%	1	1	100%
10863	ZURICH AMERICAN INS CO	54	33	61%	54	26	48%
	Group Total	133	83	62%	133	67	50%

APPENDIX – A

COMPLIANCE COMPARISONS
BY ADJUSTING ENTITY
SPREADSHEET

COMPLIANCE COMPARISONS BY ADJUSTING ENTITY

		1st Pay Made	1st Pay Compliant	Compliance %		1st MOP Filed	1st MOP Filed Timely	Compliance %
	INSURERS							
30260	ACADIA INSURANCE CO.	204	172	84%		204	175	86%
33391	ACADIA INSURANCE CO.	98	89	91%		98	89	91%
23035	ACE AMERICAN INSURANCE CO	5	2	40%		5	3	60%
12254	AETNA INS CO	0	0	0%		0	0	0%
14699	AMERICAN & FOREIGN INSURANCE CO.	0	0	0%		0	0	0%
29760	AMERICAN AUTOMOBILE INS CO	0	0	0%		0	0	0%
10030	AMERICAN CASUALTY CO	7	5	71%		7	4	57%
10049	AMERICAN EMPLOYERS INS. CO.	20	17	85%		20	17	85%
11452	AMERICAN GUARANTEE & LIABILITY	0	0	0%		0	0	0%
12289	AMERICAN INS CO	4	4	100%		4	3	75%
24759	AMERICAN INTERSTATE INSURANCE CO.	43	26	60%		43	23	53%
17116	AMERICAN MANUFACTURERS MUT. INS. CO	40	33	83%		40	10	25%
10065	AMERICAN MOTORISTS	1	1	100%		1	0	0%
19186	AMERICAN PROTECTION INS. CO.	17	13	76%		17	4	24%
21873	AMGUARD INSURANCE COMPANY	24	13	54%		24	12	50%
14095	ARGONAUT INSURANCE CO.	1	1	100%		1	0	0%
10103	ASSOCIATED IND CORP	0	0	0%		0	0	0%
12173	ASSURANCE CO OF AMERICA	1	1	100%		1	1	100%
16470	ATLANTIC MUTUAL INSURANCE CO.	21	13	62%		21	4	19%
30252	CADILLAC MOUNTAIN INSURANCE CO	14	13	93%	5	14	13	93%
12149	CENTENNIAL INS CO	0	0	0%		0	0	0%
15318	CHARTER OAK FIRE INSURANCE CO.	10	8	80%		10	4	40%
21512	CHUBB INSURANCE	1	0	0%		1	0	0%
15431	CIGNA FIRE UNDERWRITERS INSURANCE	0	0	0%		0	0	0%
11002	CITIZENS INSURANCE CO OF AMERI	82	63	77%		82	61	74%
14540	COMMERCIAL UNION YORK INS. CO. (CGU)	137	121	88%		137	120	88%
11762	CONNECTICUT INDEMNITY CO	108	53	49%		108	46	43%
10243	CONTINENTAL CASUALTY CO	36	25	69%		36	16	44%
15113	CONTINENTAL INSURANCE CO.	0	0	0%		0	0	0%
24139	CREDIT GENERAL INS CO	2	2	100%		2	2	100%
22322	CRUM & FORSTER	1	0	0%		1	0	0%
33936	EASTGUARD INSURANCE COMPANY	13	4	31%		13	5	38%
12629	ELECTRIC INSURANCE COMPANY C/O SED	10	7	70%		10	3	30%
12300	EMPLOYERS FIRE INS CO	16	14	88%		16	14	88%
15555	EMPLOYERS INSURANCE OF WAUSAU	24	10	42%		24	5	21%
10650	EXCELSIOR INSURANCE COMPANY	26	22	85%		26	20	77%
32530	FAIRFIELD INSURANCE COMPANY	1	1	100%		1	0	0%
12890	FEDERAL INSURANCE CO	7	6	86%		7	3	43%
10731	FIRE & CASUALTY INS CO OF CT/E	13	4	31%		13	2	15%

COMPLIANCE COMPARISONS BY ADJUSTING ENTITY

	INSURERS							
12416	FIREMANS FUND AMERICAN INS. CO.	45	34	76%		45	19	42%
15164	FREMONT INDUSTRIAL INDEMNITY C/O CR	4	1	25%		4	1	25%
21237	FRONTIER INSURANCE CO.	1	0	0%		1	1	100%
10359	GENERAL ACCIDENT INS	4	3	75%		4	3	75%
14176	GREAT AMERICAN INS CO	2	1	50%		2	0	0%
11371	GREAT WEST CASUALTY	1	1	100%		1	1	100%
13633	HANOVER INSURANCE CO	138	118	86%		138	105	76%
24422	LEGION INSURANCE CO.	4	2	50%		4	2	0%
27243	LIBERTY MUTUAL INSURANCE CORP	16	15	94%		16	14	88%
21814	LIBERTY INSURANCE CORP.	41	37	90%		41	31	76%
16586	LIBERTY MUTUAL FIRE INSURANCE	72	54	75%		72	38	53%
15628	LIBERTY MUTUAL INSURANCE CO.	63	47	75%		63	38	60%
16543	LUMBER MUTUAL INS CO	6	4	67%		6	5	83%
24597	LUMBER MUTUAL/SEACO INSURANCE	17	4	24%		17	3	18%
15644	LUMBERMENS MUTUAL CASUALTY CO	14	10	71%		14	4	29%
18376	LUMBERMEN'S UNDERWRITING ALLIANCE	2	1	50%		2	1	50%
12963	MAINE BONDING & CASUALTY CO	16	8	50%		16	6	38%
10545	MARYLAND CASUALTY CO	7	3	43%		7	2	29%
10006	MASSACHUSETTS BAY INS CO	136	114	84%		136	114	84%
30449	MEMIC	1562	1362	87%		1562	1331	85%
12238	NATIONAL FIRE INS CO OF HARTFORD	1	1	100%		1	1	100%
16322	NATIONAL GRANGE MUTUAL INSURANCE	2	0	0%		2	0	0%
14184	NETHERLANDS INSURANCE COMPANY,	28	26	93%		28	26	93%
10456	NEW YORK UNDERWRITERS INS. CO.	1	1	100%		1	0	0%
25844	NORGUARD INSURANCE COMPANY	17	7	41%		17	4	24%
24147	NORTH AMERICAN SPECIALTY INSURANCE	4	1	25%		4	0	0%
14508	NORTH RIVER INS	0	0	0%		0	0	0%
13765	NORTHERN INSURANCE CO. OF NEW YORK	11	8	73%		11	8	73%
11509	OLD REPUBLIC INSURANCE CO.	6	3	50%		6	3	50%
10677	PACIFIC EMPLOYERS INS CO	20	13	65%		20	13	65%
10685	PACIFIC INDEMNITY INSURANCE	8	2	25%		8	0	0%
11355	PEERLESS INS CO	44	40	91%		44	38	86%
16152	PUBLIC SERVICE MUTUAL INS CO	1	0	0%		1	0	0%
25453	REDLAND INSURANCE COMPANY	2	2	100%		2	2	100%
12521	RELIANCE INSURANCE COMPANY	13	5	38%		13	2	15%
26379	RELIANCE NATIONAL INS. CO	7	3	43%		7	2	29%
14478	RELIANCE NAT'L INDEMNITY INS C	13	7	54%		13	4	31%

COMPLIANCE COMPARISONS BY ADJUSTING ENTITY

	INSURERS							
13684	ROYAL & SUNALLIANCE	73	42	58%		73	29	40%
20818	ROYAL & SUNALLIANCE	2	1	50%		2	1	50%
13986	SAFEGUARD INSURANCE CO	0	0	0%		0	0	0%
31771	SAVERS	8	5	63%		8	6	75%
12572	SECURITY INSURANCE OF HARTFORD	49	22	45%		49	15	31%
15572	SECURITY INSURANCE OF HARTFORD	2	0	0%		2	0	0%
15571	SENTRY INSURANCE CO.	7	3	43%		7	4	57%
24287	SEVEN HILLS INS CO	1	1	100%		1	0	0%
TPA5	SPECIALTY RISK SERVICES INC/HARTFORD	0	0	0%		0	0	0%
14230	ST PAUL GUARDIAN INS CO	5	5	100%		5	5	100%
13706	ST. PAUL FIRE & MARINE INSURANCE CO.	34	16	47%		34	7	21%
13692	ST. PAUL MECURY INSURANCE CO	1	0	0%		1	0	0%
15245	STANDARD FIRE INS CO	0	0	0%		0	0	0%
10448	THE HARTFORD	43	33	77%		43	17	40%
12688	TRANSCONTINENTAL INS. CO.	31	26	84%		31	20	65%
12408	TRANSPORTATION INSURANCE CO.	1	1	100%		1	1	100%
13579	TRAVELERS INDEMNITY CO OF ILL	54	34	63%		54	27	50%
13439	TRAVELERS INDEMNITY COMPANY OF	28	23	82%		28	18	64%
10804	TRAVELERS INS CO	87	62	71%		87	51	59%
18244	TRUCK INSURANCE EXCHANGE	1	1	100%		1	1	100%
14974	TWIN CITY FIRE INS CO	3	2	67%		3	2	67%
11312	UNITED PACIFIC INSURANCE CO	5	4	80%		5	0	0%
12777	UNITED STATES FIRE INS CO	0	0	0%		0	0	0%
10847	USF & G INC/ST. PAUL FIRE INS.	0	0	0%		0	0	0%
13048	VALIANT INSURANCE CO.	1	1	100%		1	1	100%
15032	VALLEY FORGE	1	0	0%		1	0	0%
18996	WAUSAU UNDERWRITERS INS CO	6	2	33%		6	1	17%
33790	WHITE MOUNTAIN INS CO./MOUNTAIN VAL	1	1	100%		1	1	100%
21644	WORCESTER INSURANCE COMPANY	5	3	60%		5	3	60%
19321	YASUDA	2	0	0%		2	0	0%
10863	ZURICH AMERICAN INS CO	54	33	61%		54	26	48%
	Total	3821	3002	79%		3821	2717	71%
	Memic	1562	1362	87%		1562	1331	85%
	Total w/out Memic	2259	1640	73%		2259	1386	61%

COMPLIANCE COMPARISONS BY ADJUSTING ENTITY

SELF-INSURED-TPA ADMINISTERED								
		1st Pay Made	1st Pay Compliant	Compliance %		1st MOP Filed	1st MOP Filed Timely	Compliance %
S356	ARROW HART	6	6	100%		6	5	83%
S934	ATLANTIC INTERNATIONAL ASSOCIATION	1	0	0%		1	0	0%
S362	BILL JOHNSON AGENCY	3	2	67%		3	2	67%
S334	BUCKLER, IRVIN & GRAF	1	0	0%		1	0	0%
S392	CNA	0	0	0%		0	0	0%
S327	CONSTITUTION STATE SERVICE	43	24	56%		43	19	44%
TPA11	CONSTITUTION STATE SERVICE	19	12	63%		19	9	47%
S305	CRAWFORD & CO	7	2	29%		7	0	0%
S380	CRAWFORD & CO	0	0	0%		0	0	0%
S396	CUNNINGHAM & LINDSEY	10	3	30%		10	1	0%
S357	DUNLAP CLAIMS MANAGEMENT	132	114	86%		132	114	86%
S364	ESIS INC	1	1	100%		1	1	100%
S370	ESIS INC	24	15	63%		24	13	54%
TPA6	GALLAGHER BASSETT SERVICES, INC.	11	5	45%		11	6	55%
S304	GALLAGHER-BASSETT SERVICES, INC.	8	5	63%		8	4	50%
S743	GATES MACDONALD	14	7	50%		14	3	21%
S355	GENERAL ADJUSTMENT BUREAU	13	7	54%		13	6	46%
S321	HELMSMAN MANAGEMENT SERVICE	30	22	73%		30	4	13%
S306	LUMBERMENS MUTUAL	0	0	0%		0	0	0%
S384	MAINE ADJUSTMENT SERVICES	0	0	0%		0	0	0%
S388	MORSE, PAYSON & NOYES	68	66	97%		68	65	96%
S366	NATIONAL LOSS CONTROL	0	0	0%		0	0	0%
S302	NORTHERN GENERAL SERVICES	0	0	0%		0	0	0%
S323	NORTHERN GENERAL SERVICES	125	105	84%		125	101	81%
S386	OTIS SPECIALTY PAPERS (WAUSAU/LIBERT	1	1	100%		1	1	100%
S333	PRATT & WHITNEY C/O AIG CLAIMS	0	0	0%		0	0	0%
ADJ-1	AIG CLAIMS/PRATT & WHITNEY	2	2	100%		2	1	50%
S382	RSKCO/ALEXIS RISK MANAGEMENT SERV.	10	8	80%		10	7	70%
S392	RSKO CLAIMS SERVICES	17	15	88%		17	11	65%
TPA16	SEDGEWICK CLAIMS SERVICES	21	19	90%		21	19	90%
S399	SEDGEWICK OF NEW ENGLAND	9	8	89%		9	7	78%
S383	SEDGWICK CLAIMS MGMT. SERVICES	0	0	0%		0	0	0%
S301	SEDGWICK OF MAINE INC(Sedgewick Clms Mg	497	426	86%		497	442	89%
S371	STERLING RISK MANAGEMENT SERVICES	0	0	0%		0	0	0%
S376	SUNDAY RIVER SKIWAY c/o DUNLAP	0	0	0%		0	0	0%
TPA8	SYNERNET (ST. MARY'S)	11	11	100%		11	9	82%
S393	TRANSCONTINENTAL TECHNICAL SERVICE	7	6	86%		7	3	43%
	Total	1091	892	82%		1091	853	78%

COMPLIANCE COMPARISONS BY ADJUSTING ENTITY

	SELF-INSURED SELF-ADMINISTERED							
		1st Pay Made	1st Pay Compliant	Compliance %		1st MOP Filed	1st MOP Filed Timely	Compliance %
TPA12	ACADIA INSURANCE CO.	3	2	67%		3	3	100%
SA705	BANGOR, CITY OF	19	14	74%		19	19	100%
SA347	BATH IRON WORKS	59	57	97%		59	57	97%
SA708	CENTRAL MAINE POWER CO	12	12	100%		12	12	100%
SA344	CIANBRO CORPORATION	2	1	50%		2	2	100%
SA714	GEORGIA-PACIFIC	10	10	100%		10	6	60%
SA381	HANNAFORD BROTHERS	84	67	80%		84	66	79%
SA803	MAINE AUTOMOBILE DEALERS	53	50	94%		53	52	98%
SA391	C/O MAD ASSOC. WRKR'S COMP	3	3	100%		3	3	100%
SA387	MAINE HEALTH CARE ASSOCIATION	47	44	94%		47	41	87%
SA385	MAINE MOTOR TRANSPORT ASSOCIATION	73	70	96%		73	71	97%
SA801	MAINE MUNICIPAL ASSOCIATION	258	198	77%		258	201	78%
SA394	MEAD OXFORD CORPORATION	6	6	100%		6	6	100%
SA765	MEAD PUBLISHING PAPER DIV	1	1	100%		1	1	100%
S374	MSMA	106	100	94%		106	101	95%
SA729	NEW ENGLAND TELEPHONE	18	17	94%		18	16	89%
SA772	NYNEX CORPORATION	0	0	0%		0	0	0%
SA733	PORTLAND, CITY OF	0	0	0		0	0	0
SA395	SYNERNET	46	43	93%		46	43	93%
SA369	STATE OF MAINE	148	126	85%		148	135	91%
	Total	948	821	87%		948	835	88%

COMPLIANCE COMPARISONS BY ADJUSTING ENTITY

	TPA'S							
		1st Pay Made	1st Pay Compliant	Compliance %		1st MOP Filed	1st MOP Filed Timely	Compliance %
TPA 10	CLAIMS MANAGEMENT INC	43	29	67%		43	23	53%
TPA17	CRAWFORD & CO	2	1	50%		2	1	50%
TPA21	CRAWFORD & CO	1	1	100%		1	1	100%
TPA18	DUSTIN BLACK	1	1	100%		1	1	100%
TPA 2	GAB ROBBINS	1	1	100%		1	0	0%
TPA14	GATES MACDONALD	17	7	41%		17	5	29%
TPA9	MAINE ADJUSTMENT SERVICES	0	0	0%		0	0	0%
TPA19	MANAGED COMP	1	1	100%		1	0	0%
	Total	66	41	62%		66	31	47%
	Total	5926						

APPENDIX – B

**COMPLIANCE PERCENTAGE OF
IN-STATE INSURANCE GROUPS**

IN-STATE INSURANCE GROUP COMPLIANCE

2000

NCCI	INSURANCE GROUP	First Indemnity Payments			Memoranda of Payment Filed (MOP)		
		Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
	ACADIA						
TPA12	ACADIA INSURANCE CO.	3	2	67%	3	3	100%
33391	ACADIA INSURANCE CO.	98	89	91%	98	89	91%
30260	ACADIA INSURANCE CO.	204	172	84%	204	175	86%
30252	CADILLAC MOUNTAIN INSURANCE CO	14	13	93%	14	13	93%
	Group Total	319	276	87%	319	280	88%
	ARROW HART						
S356	Group Total	6	6	100%	6	5	83%
	AMERICAN INTERSTATE (Maine Adjustment)						
S934	ATLANTIC INTERNATIONAL ASSOCIATION	1	0	0%	1	0	0%
24759	AMERICAN INTERSTATE INSURANCE CO.	43	26	60%	43	23	53%
S384	MAINE ADJUSTMENT SERVICES	0	0	0%	0	0	0%
TPA9	MAINE ADJUSTMENT SERVICES	0	0	0%	0	0	0%
	Group Total	44	26	59%	44	23	52%
	BANGOR, CITY OF						
S705	Group Total	19	14	74%	19	19	100%
	BILL JOHNSON AGENCY						
S362	Group Total	3	2	67%	3	2	67%
	BATH IRON WORKS						
S347	Group Total	59	57	97%	59	57	97%
	CIANBRO CORPORATION						
S344	Group Total	2	1	50%	2	2	100%
	CENTRAL MAINE POWER CO						
S708	Group Total	12	12	100%	12	12	100%
	CU/YORK (CGU)						
10049	AMERICAN EMPLOYERS INS. CO.	20	17	85%	20	17	85%
14540	COMMERCIAL UNION YORK INS. CO. (CGU)	137	121	88%	137	120	88%
12300	EMPLOYERS FIRE INS CO	16	14	88%	16	14	88%
	Group Total	173	152	88%	173	151	87%
	DUNLAP CLAIMS MANAGEMENT						
S357	DUNLAP CLAIMS MANAGEMENT	132	114	86%	132	114	86%
25453	REDLAND INSURANCE COMPANY	2	2	100%	2	2	100%
S376	SUNDAY RIVER SKIWAY	0	0	0%	0	0	0%
	Group Total	134	116	87%	134	116	87%
	ESIS GROUP						
23035	ACE AMERICAN INSURANCE CO	5	2	40%	5	3	60%
15431	CIGNA FIRE UNDERWRITERS INSURANCE	0	0	0%	0	0	0%
S370	ESIS INC	24	15	63%	24	13	54%
S364	ESIS INC	1	1	100%	1	1	100%
10677	PACIFIC EMPLOYERS INS CO	20	13	65%	20	13	65%
TPA18	DUSTIN BLACK	1	1	100%	1	1	100%
33790	WHITE MOUNTAIN INS CO./MOUNTAIN VALLEY INDEMN	1	1	100%	1	1	100%
	Group Total	52	33	63%	52	32	62%
	GAB ROBBINS						
TPA 2	GAB ROBBINS	1	1	100%	1	0	0%
S355	GENERAL ADJUSTMENT BUREAU	13	7	54%	13	6	46%
S366	NATIONAL LOSS CONTROL	0	0	0%	0	0	0%
	Group Total	14	8	57%	14	6	43%

*An In-State Insurance Group has its main indemnity claims processing location in Maine and provides a mailing address for the Reconciliation Report that is in Maine.

IN-STATE INSURANCE GROUP COMPLIANCE

2000

	GALLAGHER BASSETT	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
TPA6	GALLAGHER BASSETT SERVICES, INC.	11	5	45%	11	6	55%
S304	GALLAGHER-BASSETT SERVICES, INC.	8	5	63%	8	4	50%
24147	NORTH AMERICAN SPECIALTY INSURANCE	4	1	25%	4	0	0%
	Group Total	23	11	48%	23	10	43%
	HANOVER INSURANCE GROUP	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
11002	CITIZENS INSURANCE CO OF AMERI	82	63	77%	82	61	74%
13633	HANOVER INSURANCE CO	138	118	86%	138	105	76%
10006	MASSACHUSETTS BAY INS CO	136	114	84%	136	114	84%
	Group Total	356	295	83%	356	280	79%
	HANNAFORD BROTHERS	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S381	Group Total	84	67	80%	84	66	79%
	KEMPER GROUP	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
17116	AMERICAN MANUFACTURERS MUT. INS. CO.	40	33	83%	40	10	25%
10065	AMERICAN MOTORISTS	1	1	100%	1	0	0%
19186	AMERICAN PROTECTION INS. CO.	17	13	76%	17	4	24%
15644	LUMBERMENS MUTUAL CASUALTY CO	14	10	71%	14	4	29%
S306	LUMBERMENS MUTUAL	0	0	0%	0	0	0%
	Group Total	72	57	79%	72	18	25%
	MAINE AUTOMOBILE DEALERS	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S803	MAINE AUTOMOBILE DEALERS	53	50	94%	53	52	98%
S391	C/O MAD ASSOC. WRKR'S COMP	3	3	100%	3	3	100%
	Group Total	56	53	95%	56	55	98%
	MEAD	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S394	MEAD OXFORD CORPORATION	6	6	100%	6	6	100%
S765	MEAD PUBLISHING PAPER DIV	1	1	100%	1	1	100%
	Group Total	7	7	100%	7	7	100%
	MEMIC	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
30449	Group Total	1562	1362	87%	1562	1331	85%
	MHCA/MMTA	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S387	MAINE HEALTH CARE ASSOCIATION	47	44	94%	47	41	87%
S385	MAINE MOTOR TRANSPORT ASSOCIATION	73	70	96%	73	71	97%
	Group Total	120	114	95%	120	112	93%
	MMA	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S801	MAINE MUNICIPAL ASSOCIATION	258	198	77%	258	201	78%
S733	PORTLAND, CITY OF	0	0	0	0	0	0
	Group Total	258	198	77%	258	201	78%
	MSMA	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S374	Group Total	106	100	94%	106	101	95%
	MORSE, PAYSON & NOYES	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S388	Group Total	68	66	97%	68	65	96%
	NORTHERN GENERAL SERVICES	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S302	NORTHERN GENERAL SERVICES	0	0	0%	0	0	0%
S323	NORTHERN GENERAL SERVICES	125	105	84%	125	101	81%
	Group Total	125	105	84%	125	101	81%
	PEERLESS INSURANCE GROUP	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
10650	EXCELSIOR INSURANCE COMPANY	26	22	85%	26	20	77%
14184	NETHERLANDS INSURANCE COMPANY,	28	26	93%	28	26	93%
11355	PEERLESS INS CO	44	40	91%	44	38	86%

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IN-STATE INSURANCE GROUP COMPLIANCE

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	Group Total	98	88	90%	98	84	86%
	PRATT & WHITNEY/AIG	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S333	PRATT & WHITNEY C/O AIG CLAIMS	0	0	0%	0	0	0%
ADJ-1	AIG CLAIMS	2	2	100%	2	1	50%
	Group Total	2	2	100%	2	1	50%
	SEDGEWICK INSURANCE GROUP	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S399	SEDGEWICK OF NEW ENGLAND	9	8	89%	9	7	78%
S383	SEDGWICK CLAIMS MGMT. SERVICES	0	0	0%	0	0	0%
S301	SEDGWICK OF MAINE INC(Sedgewick Clms Mgmt. Svc)	497	426	86%	497	442	89%
TPA16	SEDGEWICK CLAIMS SERVICES	21	19	90%	21	19	90%
12629	ELECTRIC INSURANCE COMPANY C/O SEDGEWICK	10	7	70%	10	3	30%
	Group Total	537	460	86%	537	471	88%
	SYNERNET	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S395	SYNERNET	46	43	93%	46	43	93%
TPA8	SYNERNET	11	11	100%	11	9	82%
	Group Total	57	54	95%	57	52	91%
	STATE OF MAINE	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S369	Group Total	148	126	85%	148	135	91%
	In State Totals	4516	3868	86%	4516	3795	84%

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APPENDIX – C

**COMPLIANCE PERCENTAGE OF
OUT-OF-STATE INSURANCE GROUPS**

OUT- OF- STATE INSURANCE GROUP COMPLIANCE

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	ATLANTIC MUTUAL	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
16470	ATLANTIC MUTUAL INSURANCE CO.	21	13	62%	21	4	19%
12149	CENTENNIAL INS CO	0	0	0%	0	0	0%
	Group Total	21	13	62%	21	4	19%
	BUCKLER, IRVIN & GRAF	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S334	Group Total	1	0	0%	1	0	0%
	CHUBB INSURANCE GROUP	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
21512	CHUBB INSURANCE	1	0	0%	1	0	0%
12890	FEDERAL INSURANCE CO	7	6	86%	7	3	43%
10685	PACIFIC INDEMNITY INSURANCE	8	2	25%	8	0	0%
	Group Total	16	8	50%	16	3	19%
	CRAWFORD & CO	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
14095	ARGONAUT INSURANCE CO.	1	1	100%	1	0	0%
S380	CRAWFORD & CO	0	0	0%	0	0	0%
S305	CRAWFORD & CO	7	2	29%	7	0	0%
TPA21	CRAWFORD & CO	1	1	100%	1	1	100%
TPA17	CRAWFORD & CO	2	1	50%	2	1	50%
18244	TRUCK INSURANCE EXCHANGE	1	1	100%	1	1	100%
15164	FREMONT INDUSTRIAL INDEMNITY C/O CRAWFORD & C	4	1	25%	4	1	25%
18376	LUMBERMEN'S UNDERWRITING ALLIANCE	2	1	50%	2	1	50%
	Group Total	18	8	44%	18	5	28%
	CREDIT GENERAL INS CO	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
24139	Group Total	2	2	100%	2	2	100%
	CRUM & FORSTER	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
22322	CRUM & FORSTER	1	0	0%	1	0	0%
14508	NORTH RIVER INS	0	0	0%	0	0	0%
12777	UNITED STATES FIRE INS CO	0	0	0%	0	0	0%
	Group Total	1	0	0%	1	0	0%
	CUNNINGHAM & LINDSEY	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S396	CUNNINGHAM & LINDSEY	10	3	30%	10	1	0%
24422	LEGION INSURANCE CO.	4	2	50%	4	2	0%
	Group Total	14	5	36%	14	3	21%
	GUARD GROUP	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
21873	AMGUARD INSURANCE COMPANY	24	13	54%	24	12	50%
33936	EASTGUARD INSURANCE COMPANY	13	4	31%	13	5	38%
25844	NORGUARD INSURANCE COMPANY	17	7	41%	17	4	24%
	Group Total	54	24	44%	54	21	39%
	FIREMANS FUND	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
29760	AMERICAN AUTOMOBILE INS CO	0	0	0%	0	0	0%
12289	AMERICAN INS CO	4	4	100%	4	3	75%
10103	ASSOCIATED IND CORP	0	0	0%	0	0	0%
12416	FIREMANS FUND AMERICAN INS. CO.	45	34	76%	45	19	42%
	Group Total	49	38	78%	49	22	45%
	FRONTIER INSURANCE CO.	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
21237	Group Total	1	0	0%	1	1	100%
	FAIRFIELD INSURANCE COMPANY	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
32530	Group Total	1	1	100%	1	0	0%
	GREAT AMERICAN	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
14176	GREAT AMERICAN INS CO	2	1	50%	2	0	0%

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OUT-OF-STATE INSURANCE GROUP COMPLIANCE

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24287	SEVEN HILLS INS CO	1	1	100%	1	0	0%
	Group Total	3	2	67%	3	0	0%
	GATES	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S743	GATES MACDONALD	14	7	50%	14	3	21%
TPA14	GATES MACDONALD	17	7	41%	17	5	29%
S371	STERLING RISK MANAGEMENT SERVICES	0	0	0%	0	0	0%
	Group Total	31	14	45%	31	8	26%
	GENERAL ACCIDENT INS	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
10359	Group Total	4	3	75%	4	3	75%
	GEORGIA-PACIFIC	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S714	Group Total	10	10	100%	10	6	60%
	GREAT WEST CASUALTY	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
11371	Group Total	1	1	100%	1	1	100%
	THE HARTFORD GROUP	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
10456	NEW YORK UNDERWRITERS INS. CO.	1	1	100%	1	0	0%
TPA5	SPECIALTY RISK SERVICES INC	0	0	0%	0	0	0%
10448	THE HARTFORD	43	33	77%	43	17	40%
14974	TWIN CITY FIRE INS CO	3	2	67%	3	2	67%
	Group Total	47	36	77%	47	19	40%
	LIBERTY MUTUAL GROUP	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S321	HELMSMAN MANAGEMENT SERVICE	30	22	73%	30	4	13%
27243	LIBERTY MUTUAL INSURANCE CORP	16	15	94%	16	14	88%
21814	LIBERTY INSURANCE CORP.	41	37	90%	41	31	76%
16586	LIBERTY MUTUAL FIRE INSURANCE	72	54	75%	72	38	53%
15628	LIBERTY MUTUAL INSURANCE CO.	63	47	75%	63	38	60%
15555	EMPLOYERS INSURANCE OF WAUSAU	24	10	42%	24	5	21%
S386	OTIS SPECIALTY PAPERS	1	1	100%	1	1	100%
18996	WAUSAU UNDERWRITERS INS CO	6	2	33%	6	1	17%
	Group Total	253	188	74%	253	132	52%
	LUMBER INSURANCE CO	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
16543	LUMBER MUTUAL INS CO	6	4	67%	6	5	83%
24597	LUMBER MUTUAL/SEACO INSURANCE	17	4	24%	17	3	18%
	Group Total	23	8	35%	23	8	35%
	MANAGED COMP	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
TPA19	Group Total	1	1	100%	1	0	0%
	NEW ENGLAND TELEPHONE	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S729	NEW ENGLAND TELEPHONE	18	17	94%	18	16	89%
S772	NYNEX CORPORATION	0	0	0%	0	0	0%
	Group Total	18	17	94%	18	16	89%
	NATIONAL GRANGE MUTUAL INSURANCE	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
16322	Group Total	2	0	0%	2	0	0%
	OLD REPUBLIC INSURANCE CO.	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
11509	Group Total	6	3	50%	6	3	50%
	PUBLIC SERVICE MUTUAL INS CO	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
16152	Group Total	1	0	0%	1	0	0%
	RELIANCE INSURANCE GROUP	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
12521	RELIANCE INSURANCE COMPANY	13	5	38%	13	2	15%
26379	RELIANCE NATIONAL INS. CO	7	3	43%	7	2	29%
14478	RELIANCE NAT'L INDEMNITY INS C	13	7	54%	13	4	31%

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OUT- OF- STATE INSURANCE GROUP COMPLIANCE

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11312	UNITED PACIFIC INSURANCE CO	5	4	80%	5	0	0%
	Group Total	38	19	50%	38	8	21%
	ROYAL & SUNALLIANCE/EBI INSURANCE GROUP	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
14699	AMERICAN & FOREIGN INSURANCE CO.	0	0	0%	0	0	0%
20818	ROYAL & SUNALLIANCE	2	1	50%	2	1	50%
13684	ROYAL & SUNALLIANCE	73	42	58%	73	29	40%
13986	SAFEGUARD INSURANCE CO	0	0	0%	0	0	0%
11762	CONNECTICUT INDEMNITY CO	108	53	49%	108	46	43%
10731	FIRE & CASUALTY INS CO OF CT/E	13	4	31%	13	2	15%
12572	SECURITY INSURANCE OF HARTFORD	49	22	45%	49	15	31%
15572	SECURITY INSURANCE OF HARTFORD	2	0	0%	2	0	0%
12238	NATIONAL FIRE INS CO OF HARTFORD	1	1	100%	1	1	100%
	Group Total	248	123	50%	248	94	38%
	RSKO/C.N.A.	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
10030	AMERICAN CASUALTY CO	7	5	71%	7	4	57%
S392	CNA	0	0	0%	0	0	0%
10243	CONTINENTAL CASUALTY CO	36	25	69%	36	16	44%
15113	CONTINENTAL INSURANCE CO.	0	0	0%	0	0	0%
S392	RSKO CLAIMS SERVICES	17	15	88%	17	11	65%
S382	RSKCO/ALEXIS RISK MANAGEMENT SERV.	10	8	80%	10	7	70%
12688	TRANSCONTINENTAL INS. CO.	31	26	84%	31	20	65%
S393	TRANSCONTINENTAL TECHNICAL SERVICES	7	6	86%	7	3	43%
12408	TRANSPORTATION INSURANCE CO.	1	1	100%	1	1	100%
15032	VALLEY FORGE	1	0	0%	1	0	0%
	Group Total	110	86	78%	110	62	56%
	SAVERS	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
31771	Group Total	8	5	63%	8	6	75%
	SENTRY INSURANCE CO.	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
15571	Group Total	7	3	43%	7	4	57%
	ST PAUL INSURANCE GROUP	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
13692	ST. PAUL MECURY INSURANCE CO	1	0	0%	1	0	0%
10847	USF & G INC/ST. PAUL FIRE INS.	0	0	0%	0	0	0%
14230	ST PAUL GUARDIAN INS CO	5	5	100%	5	5	100%
13706	ST. PAUL FIRE & MARINE INSURANCE CO.	34	16	47%	34	7	21%
	Group Total	40	21	53%	40	12	30%
	TRAVELERS INSURANCE GROUP	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
12254	AETNA INS CO	0	0	0%	0	0	0%
15318	CHARTER OAK FIRE INSURANCE CO.	10	8	80%	10	4	40%
S327	CONSTITUTION STATE SERVICE	43	24	56%	43	19	44%
TPA11	CONSTITUTION STATE SERVICE	19	12	63%	19	9	47%
15245	STANDARD FIRE INS CO	0	0	0%	0	0	0%
13579	TRAVELERS INDEMNITY CO OF ILL	54	34	63%	54	27	50%
13439	TRAVELERS INDEMNITY COMPANY OF	28	23	82%	28	18	64%
10804	TRAVELERS INS CO	87	62	71%	87	51	59%
	Group Total	241	163	68%	241	128	53%
	WORCESTER INSURANCE COMPANY	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
21644	Group Total	5	3	60%	5	3	60%
	YASUDA	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
19321	Group Total	2	0	0%	2	0	0%

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OUT- OF- STATE
INSURANCE GROUP COMPLIANCE

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	ZURICH INSURANCE GROUP	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
11452	AMERICAN GUARANTEE & LIABILITY	0	0	0%	0	0	0%
12173	ASSURANCE CO OF AMERICA	1	1	100%	1	1	100%
TPA 10	CLAIMS MANAGEMENT INC	43	29	67%	43	23	53%
12963	MAINE BONDING & CASUALTY CO	16	8	50%	16	6	38%
10545	MARYLAND CASUALTY CO	7	3	43%	7	2	29%
13765	NORTHERN INSURANCE CO. OF NEW YORK	11	8	73%	11	8	73%
13048	VALIANT INSURANCE CO.	1	1	100%	1	1	100%
10863	ZURICH AMERICAN INS CO	54	33	61%	54	26	48%
	Group Total	133	83	62%	133	67	50%
	Out of State Total	1410	888	63%	1410	641	45%

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APPENDIX – D

**COMPLIANCE PERCENTAGE DATA OF
ALL INSURANCE ENTITIES**

Compliance Report

01/01/2000 - 12/31/2000

ACADIA INSURANCE CO
Ncci - 33391

Indemnity Payment

0-14 Days	89	90.82%
15-21 Days	6	6.12%
22-28 Days	1	1.02%
29+ Days	2	2.04%
? Days	0	0.00%

Total	98	100%
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Memorandum of Payment Received

0-17 Days	89	90.82%
18-26 Days	6	6.12%
27-34 Days	2	2.04%
35+ Days	1	1.02%
? Days	0	0.00%

98	100%
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ACADIA INSURANCE CO.
Ncci - TPA12

Indemnity Payment

0-14 Days	2	66.67%
15-21 Days	1	33.33%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	3	100%
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Memorandum of Payment Received

0-17 Days	3	100.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

3	100%
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Compliance Report

01/01/2000 - 12/31/2000

ACADIA INSURANCE COMPANY
Ncci - 30260

Indemnity Payment

0-14 Days	172	84.31%
15-21 Days	15	7.35%
22-28 Days	6	2.94%
29+ Days	9	4.41%
? Days	2	0.98%

Memorandum of Payment Received

0-17 Days	175	85.78%
18-26 Days	15	7.35%
27-34 Days	5	2.45%
35+ Days	7	3.43%
? Days	2	0.98%

Total	204	100%	204	100%
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ACE AMERICAN INSURANCE COMPANY
Ncci - 23035

Indemnity Payment

0-14 Days	2	40.00%
15-21 Days	1	20.00%
22-28 Days	1	20.00%
29+ Days	1	20.00%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	3	60.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	2	40.00%
? Days	0	0.00%

Total	5	100%	5	100%
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AIG
Ncci - ADJ 1

Indemnity Payment

0-14 Days	2	100.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	1	50.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	1	50.00%
? Days	0	0.00%

Total	2	100%	2	100%
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Compliance Report

01/01/2000 - 12/31/2000

AMERICAN AUTOMOBILE INS CO
Ncci - 29760

Indemnity Payment

0-14 Days	0	0.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

Total	0	100%
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0	100%
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AMERICAN CASUALTY CO
Ncci - 10030

Indemnity Payment

0-14 Days	5	71.43%
15-21 Days	0	0.00%
22-28 Days	1	14.29%
29+ Days	1	14.29%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	4	57.14%
18-26 Days	1	14.29%
27-34 Days	1	14.29%
35+ Days	1	14.29%
? Days	0	0.00%

Total	7	100%
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7	100%
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AMERICAN EMPLOYERS INS. CO.
Ncci - 10049

Indemnity Payment

0-14 Days	17	85.00%
15-21 Days	2	10.00%
22-28 Days	0	0.00%
29+ Days	1	5.00%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	19	95.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	1	5.00%
? Days	0	0.00%

Total	20	100%
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20	100%
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Compliance Report

01/01/2000 - 12/31/2000

AMERICAN INS CO
Ncci - 12289

Indemnity Payment

0-14 Days	4	100.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	4	100%
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Memorandum of Payment Received

0-17 Days	3	75.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	1	25.00%
? Days	0	0.00%

4	100%
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AMERICAN INTERSTATE INS. CO.
Ncci - 24759

Indemnity Payment

0-14 Days	26	60.47%
15-21 Days	4	9.30%
22-28 Days	7	16.28%
29+ Days	6	13.95%
? Days	0	0.00%

Total	43	100%
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Memorandum of Payment Received

0-17 Days	23	53.49%
18-26 Days	8	18.60%
27-34 Days	6	13.95%
35+ Days	6	13.95%
? Days	0	0.00%

43	100%
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AMERICAN MANUFACTURERS MUT INS
Ncci - 17116

Indemnity Payment

0-14 Days	33	82.50%
15-21 Days	6	15.00%
22-28 Days	0	0.00%
29+ Days	1	2.50%
? Days	0	0.00%

Total	40	100%
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Memorandum of Payment Received

0-17 Days	10	25.00%
18-26 Days	19	47.50%
27-34 Days	3	7.50%
35+ Days	8	20.00%
? Days	0	0.00%

40	100%
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Compliance Report

01/01/2000 - 12/31/2000

AMERICAN MOTORISTS INS CO
Ncci - 10065

Indemnity Payment

0-14 Days	1	100.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	1	100%
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Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	1	100.00%
? Days	0	0.00%

1	100%
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AMERICAN PROTECTION INS. CO.
Ncci - 19186

Indemnity Payment

0-14 Days	13	76.47%
15-21 Days	3	17.65%
22-28 Days	0	0.00%
29+ Days	1	5.88%
? Days	0	0.00%

Total	17	100%
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Memorandum of Payment Received

0-17 Days	4	23.53%
18-26 Days	8	47.06%
27-34 Days	3	17.65%
35+ Days	2	11.76%
? Days	0	0.00%

17	100%
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AMGUARD INSURANCE COMPANY
Ncci - 21873

Indemnity Payment

0-14 Days	13	54.17%
15-21 Days	5	20.83%
22-28 Days	3	12.50%
29+ Days	2	8.33%
? Days	1	4.17%

Total	24	100%
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Memorandum of Payment Received

0-17 Days	12	50.00%
18-26 Days	4	16.67%
27-34 Days	4	16.67%
35+ Days	3	12.50%
? Days	1	4.17%

24	100%
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Compliance Report

01/01/2000 - 12/31/2000

ARGONAUT INS CO
Ncci - 14095

Indemnity Payment

Memorandum of Payment Received

0-14 Days	1	100.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

0-17 Days	0	0.00%
18-26 Days	1	100.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

Total	1	100%
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1	100%
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ARROW HART
Ncci - S356

Indemnity Payment

Memorandum of Payment Received

0-14 Days	6	100.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

0-17 Days	5	83.33%
18-26 Days	1	16.67%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

Total	6	100%
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6	100%
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ARROW MUTUAL INS CO
Ncci - 16640

Indemnity Payment

Memorandum of Payment Received

0-14 Days	0	0.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

0-17 Days	0	0.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

Total	0	100%
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0	100%
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Compliance Report

01/01/2000 - 12/31/2000

ASSURANCE CO OF AMERICA

Ncci - 12173

Indemnity Payment

0-14 Days	1	100.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	1	100%
-------	---	------

Memorandum of Payment Received

0-17 Days	1	100.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

1	100%
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ATLANTIC INTERNATIONAL ASSOCIA

Ncci - S934

Indemnity Payment

0-14 Days	0	0.00%
15-21 Days	0	0.00%
22-28 Days	1	100.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	1	100%
-------	---	------

Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	1	100.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

1	100%
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ATLANTIC MUTUAL INS CO

Ncci - 16470

Indemnity Payment

0-14 Days	13	61.90%
15-21 Days	2	9.52%
22-28 Days	2	9.52%
29+ Days	1	4.76%
? Days	3	14.29%

Total	21	100%
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Memorandum of Payment Received

0-17 Days	4	19.05%
18-26 Days	3	14.29%
27-34 Days	3	14.29%
35+ Days	8	38.10%
? Days	3	14.29%

21	100%
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Compliance Report

01/01/2000 - 12/31/2000

BANGOR, CITY OF
Ncci - S705

Indemnity Payment

Memorandum of Payment Received

0-14 Days	14	73.68%
15-21 Days	5	26.32%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

0-17 Days	19	100.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

Total	19	100%
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19	100%
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BATH IRON WORKS
Ncci - S347

Indemnity Payment

Memorandum of Payment Received

0-14 Days	57	96.61%
15-21 Days	0	0.00%
22-28 Days	1	1.69%
29+ Days	1	1.69%
? Days	0	0.00%

0-17 Days	53	89.83%
18-26 Days	2	3.39%
27-34 Days	0	0.00%
35+ Days	4	6.78%
? Days	0	0.00%

Total	59	100%
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59	100%
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BILL JOHNSON AGENCY
Ncci - S362

Indemnity Payment

Memorandum of Payment Received

0-14 Days	2	66.67%
15-21 Days	1	33.33%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

0-17 Days	2	66.67%
18-26 Days	1	33.33%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

Total	3	100%
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3	100%
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Compliance Report

01/01/2000 - 12/31/2000

BUCKLER IRVIN & GRAF
Ncci - S334

Indemnity Payment

0-14 Days	0	0.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	1	100.00%
? Days	0	0.00%

Total	1	100%
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Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	1	100.00%
? Days	0	0.00%

1	100%
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C/O M A D ASSOC. WKRS' COMP. T
Ncci - S391

Indemnity Payment

0-14 Days	3	100.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	3	100%
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Memorandum of Payment Received

0-17 Days	3	100.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

3	100%
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CADILLAC MOUNTAIN INSURANCE CO
Ncci - 30252

Indemnity Payment

0-14 Days	13	92.86%
15-21 Days	1	7.14%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	14	100%
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Memorandum of Payment Received

0-17 Days	13	92.86%
18-26 Days	1	7.14%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

14	100%
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Compliance Report

01/01/2000 - 12/31/2000

CENTENNIAL INS CO

Ncci - 12149

Indemnity Payment

0-14 Days	0	0.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

Total	0	100%	0	100%
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CENTRAL MAINE POWER CO

Ncci - S708

Indemnity Payment

0-14 Days	12	100.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	11	91.67%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	1	8.33%
? Days	0	0.00%

Total	12	100%	12	100%
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CHARTER OAK FIRE INS

Ncci - 15318

Indemnity Payment

0-14 Days	8	80.00%
15-21 Days	1	10.00%
22-28 Days	0	0.00%
29+ Days	1	10.00%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	4	40.00%
18-26 Days	2	20.00%
27-34 Days	0	0.00%
35+ Days	4	40.00%
? Days	0	0.00%

Total	10	100%	10	100%
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Compliance Report

01/01/2000 - 12/31/2000

CHUBB INSURANCE CO
Ncci - 21512

Indemnity Payment

0-14 Days	0	0.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	1	100.00%
? Days	0	0.00%

Total	1	100%
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Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	1	100.00%
? Days	0	0.00%

1	100%
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CIANBRO CORP
Ncci - S344

Indemnity Payment

0-14 Days	1	50.00%
15-21 Days	1	50.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	2	100%
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Memorandum of Payment Received

0-17 Days	2	100.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

2	100%
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CITIZENS INSURANCE CO OF AMERI
Ncci - 11002

Indemnity Payment

0-14 Days	63	76.83%
15-21 Days	7	8.54%
22-28 Days	6	7.32%
29+ Days	6	7.32%
? Days	0	0.00%

Total	82	100%
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Memorandum of Payment Received

0-17 Days	61	74.39%
18-26 Days	12	14.63%
27-34 Days	3	3.66%
35+ Days	6	7.32%
? Days	0	0.00%

82	100%
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Compliance Report

01/01/2000 - 12/31/2000

CLAIMS MANAGEMENT INC.

Ncci - TPA10

Indemnity Payment

0-14 Days	29	67.44%
15-21 Days	8	18.60%
22-28 Days	1	2.33%
29+ Days	4	9.30%
? Days	1	2.33%

Total	43	100%
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Memorandum of Payment Received

0-17 Days	23	53.49%
18-26 Days	4	9.30%
27-34 Days	6	13.95%
35+ Days	9	20.93%
? Days	1	2.33%

43	100%
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COMMERCIAL UNION YORK INS. CO.

Ncci - 14540

Indemnity Payment

0-14 Days	121	88.32%
15-21 Days	8	5.84%
22-28 Days	4	2.92%
29+ Days	4	2.92%
? Days	0	0.00%

Total	137	100%
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Memorandum of Payment Received

0-17 Days	120	87.59%
18-26 Days	12	8.76%
27-34 Days	1	0.73%
35+ Days	4	2.92%
? Days	0	0.00%

137	100%
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CONNECTICUT INDEMNITY CO

Ncci - 11762

Indemnity Payment

0-14 Days	53	49.07%
15-21 Days	21	19.44%
22-28 Days	10	9.26%
29+ Days	24	22.22%
? Days	0	0.00%

Total	108	100%
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Memorandum of Payment Received

0-17 Days	46	42.59%
18-26 Days	17	15.74%
27-34 Days	12	11.11%
35+ Days	33	30.56%
? Days	0	0.00%

108	100%
-----	------

Compliance Report

01/01/2000 - 12/31/2000

CONSTITUTION STATE SERVICE
Ncci - S327

Indemnity Payment

0-14 Days	24	55.81%
15-21 Days	12	27.91%
22-28 Days	3	6.98%
29+ Days	4	9.30%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	19	44.19%
18-26 Days	14	32.56%
27-34 Days	3	6.98%
35+ Days	7	16.28%
? Days	0	0.00%

Total	43	100%
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43	100%
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CONSTITUTION STATE SERVICES
Ncci - TPA11

Indemnity Payment

0-14 Days	12	63.16%
15-21 Days	5	26.32%
22-28 Days	1	5.26%
29+ Days	1	5.26%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	9	47.37%
18-26 Days	8	42.11%
27-34 Days	1	5.26%
35+ Days	1	5.26%
? Days	0	0.00%

Total	19	100%
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19	100%
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CONTINENTAL CASUALTY CO
Ncci - 10243

Indemnity Payment

0-14 Days	23	67.65%
15-21 Days	8	23.53%
22-28 Days	1	2.94%
29+ Days	2	5.88%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	15	44.12%
18-26 Days	8	23.53%
27-34 Days	3	8.82%
35+ Days	8	23.53%
? Days	0	0.00%

Total	34	100%
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34	100%
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Compliance Report

01/01/2000 - 12/31/2000

CRAWFORD & CO
Ncci - S305

Indemnity Payment

0-14 Days	2	28.57%
15-21 Days	3	42.86%
22-28 Days	0	0.00%
29+ Days	2	28.57%
? Days	0	0.00%

Total	7	100%
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Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	3	42.86%
27-34 Days	0	0.00%
35+ Days	4	57.14%
? Days	0	0.00%

7	100%
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CRAWFORD & CO
Ncci - S380

Indemnity Payment

0-14 Days	0	0.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	0	100%
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Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

0	100%
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CRAWFORD & CO
Ncci - TPA17

Indemnity Payment

0-14 Days	1	50.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	1	50.00%
? Days	0	0.00%

Total	2	100%
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Memorandum of Payment Received

0-17 Days	1	50.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	1	50.00%
? Days	0	0.00%

2	100%
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Compliance Report

01/01/2000 - 12/31/2000

CRAWFORD & COMPANY
Ncci - TPA21

Indemnity Payment

0-14 Days	1	100.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	1	100%
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Memorandum of Payment Received

0-17 Days	1	100.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

1	100%
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CREDIT GENERAL INS CO
Ncci - 24139

Indemnity Payment

0-14 Days	2	100.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	2	100%
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Memorandum of Payment Received

0-17 Days	2	100.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

2	100%
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CRUM & FORSTER
Ncci - 22322

Indemnity Payment

0-14 Days	0	0.00%
15-21 Days	0	0.00%
22-28 Days	1	100.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	1	100%
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Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	1	100.00%
? Days	0	0.00%

1	100%
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Compliance Report

01/01/2000 - 12/31/2000

CUNNINGHAM & LINDSEY

Ncci - S396

Indemnity Payment

0-14 Days	3	30.00%
15-21 Days	3	30.00%
22-28 Days	0	0.00%
29+ Days	4	40.00%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	1	10.00%
18-26 Days	3	30.00%
27-34 Days	0	0.00%
35+ Days	6	60.00%
? Days	0	0.00%

Total	10	100%
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10	100%
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DUNLAP CLAIMS MANAGEMENT

Ncci - S357

Indemnity Payment

0-14 Days	115	86.47%
15-21 Days	10	7.52%
22-28 Days	5	3.76%
29+ Days	3	2.26%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	115	86.47%
18-26 Days	12	9.02%
27-34 Days	4	3.01%
35+ Days	2	1.50%
? Days	0	0.00%

Total	133	100%
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133	100%
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DUSTIN BLACK

Ncci - TPA18

Indemnity Payment

0-14 Days	1	100.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	1	100.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

Total	1	100%
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1	100%
---	------

Compliance Report

01/01/2000 - 12/31/2000

EASTGUARD INSURANCE COMPANY
Ncci - 33936

Indemnity Payment

0-14 Days	4	30.77%
15-21 Days	4	30.77%
22-28 Days	2	15.38%
29+ Days	3	23.08%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	5	38.46%
18-26 Days	4	30.77%
27-34 Days	1	7.69%
35+ Days	3	23.08%
? Days	0	0.00%

Total	13	100%
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13	100%
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ELECTRIC INSURANCE COMPANY
Ncci - 12629

Indemnity Payment

0-14 Days	7	70.00%
15-21 Days	0	0.00%
22-28 Days	2	20.00%
29+ Days	1	10.00%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	3	30.00%
18-26 Days	1	10.00%
27-34 Days	0	0.00%
35+ Days	6	60.00%
? Days	0	0.00%

Total	10	100%
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10	100%
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EMPLOYERS FIRE INS CO
Ncci - 12300

Indemnity Payment

0-14 Days	14	87.50%
15-21 Days	1	6.25%
22-28 Days	0	0.00%
29+ Days	1	6.25%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	14	87.50%
18-26 Days	2	12.50%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

Total	16	100%
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16	100%
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Compliance Report

01/01/2000 - 12/31/2000

EMPLOYERS INS OF WAUSAU
Ncci - 15555

Indemnity Payment

0-14 Days	10	41.67%
15-21 Days	3	12.50%
22-28 Days	4	16.67%
29+ Days	5	20.83%
? Days	2	8.33%

Memorandum of Payment Received

0-17 Days	5	20.83%
18-26 Days	3	12.50%
27-34 Days	2	8.33%
35+ Days	12	50.00%
? Days	2	8.33%

Total	24	100%	24	100%
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ESIS INC
Ncci - S364

Indemnity Payment

0-14 Days	1	100.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	1	100.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

Total	1	100%	1	100%
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ESIS INC
Ncci - S370

Indemnity Payment

0-14 Days	15	62.50%
15-21 Days	7	29.17%
22-28 Days	1	4.17%
29+ Days	1	4.17%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	13	54.17%
18-26 Days	7	29.17%
27-34 Days	1	4.17%
35+ Days	3	12.50%
? Days	0	0.00%

Total	24	100%	24	100%
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Compliance Report

01/01/2000 - 12/31/2000

Excelsior Insurance Company
Ncci - 10650

Indemnity Payment

0-14 Days	22	84.62%
15-21 Days	3	11.54%
22-28 Days	0	0.00%
29+ Days	1	3.85%
? Days	0	0.00%

Total	26	100%
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Memorandum of Payment Received

0-17 Days	20	76.92%
18-26 Days	5	19.23%
27-34 Days	1	3.85%
35+ Days	0	0.00%
? Days	0	0.00%

26	100%
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FAIRFIELD INSURANCE COMPANY
Ncci - 32530

Indemnity Payment

0-14 Days	1	100.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	1	100%
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Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	1	100.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

1	100%
---	------

Federal Insurance Company
Ncci - 12890

Indemnity Payment

0-14 Days	6	85.71%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	1	14.29%
? Days	0	0.00%

Total	7	100%
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Memorandum of Payment Received

0-17 Days	3	42.86%
18-26 Days	2	28.57%
27-34 Days	0	0.00%
35+ Days	2	28.57%
? Days	0	0.00%

7	100%
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Compliance Report

01/01/2000 - 12/31/2000

FIDELITY & CASUALTY CO OF NY
Ncci - 10332

Indemnity Payment

0-14 Days	0	0.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	0	100%
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Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

0	100%
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FIDELITY & GUARANTY INSURANCE C
Ncci - 10227

Indemnity Payment

0-14 Days	0	0.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	0	100%
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Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

0	100%
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FILENES
Ncci - S338

Indemnity Payment

0-14 Days	0	0.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	0	100%
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Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

0	100%
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Compliance Report

01/01/2000 - 12/31/2000

FIRE & CASUALTY INSURANCE CO
Ncci - 10731

Indemnity Payment

0-14 Days	4	30.77%
15-21 Days	3	23.08%
22-28 Days	1	7.69%
29+ Days	5	38.46%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	2	15.38%
18-26 Days	3	23.08%
27-34 Days	1	7.69%
35+ Days	7	53.85%
? Days	0	0.00%

Total	13	100%
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13	100%
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FIREMANS FUND AMERICAN INS CO
Ncci - 12416

Indemnity Payment

0-14 Days	34	75.56%
15-21 Days	8	17.78%
22-28 Days	2	4.44%
29+ Days	1	2.22%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	19	42.22%
18-26 Days	15	33.33%
27-34 Days	6	13.33%
35+ Days	5	11.11%
? Days	0	0.00%

Total	45	100%
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45	100%
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FREMONT INDUSTRIAL INDEMNITY C
Ncci - 15164

Indemnity Payment

0-14 Days	1	25.00%
15-21 Days	2	50.00%
22-28 Days	0	0.00%
29+ Days	1	25.00%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	1	25.00%
18-26 Days	1	25.00%
27-34 Days	1	25.00%
35+ Days	1	25.00%
? Days	0	0.00%

Total	4	100%
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4	100%
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Compliance Report

01/01/2000 - 12/31/2000

FRONTIER INSURANCE
Ncci - 21237

Indemnity Payment

0-14 Days	0	0.00%
15-21 Days	0	0.00%
22-28 Days	1	100.00%
29+ Days	0	0.00%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	1	100.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

Total	1	100%
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1	100%
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GAB ROBINS
Ncci - TPA15

Indemnity Payment

0-14 Days	1	100.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	1	100.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

Total	1	100%
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1	100%
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GALLAGHER BASSETT INSURANCE SE
Ncci - TPA6

Indemnity Payment

0-14 Days	5	45.45%
15-21 Days	4	36.36%
22-28 Days	0	0.00%
29+ Days	2	18.18%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	6	54.55%
18-26 Days	3	27.27%
27-34 Days	1	9.09%
35+ Days	1	9.09%
? Days	0	0.00%

Total	11	100%
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11	100%
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Compliance Report

01/01/2000 - 12/31/2000

GALLAGHER-BASSETT INS SERVICES
Ncci - S304

Indemnity Payment

0-14 Days	5	62.50%
15-21 Days	2	25.00%
22-28 Days	1	12.50%
29+ Days	0	0.00%
? Days	0	0.00%

Total	8	100%
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Memorandum of Payment Received

0-17 Days	4	50.00%
18-26 Days	4	50.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

8	100%
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GATES MACDONALD
Ncci - S743

Indemnity Payment

0-14 Days	7	50.00%
15-21 Days	4	28.57%
22-28 Days	2	14.29%
29+ Days	1	7.14%
? Days	0	0.00%

Total	14	100%
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Memorandum of Payment Received

0-17 Days	3	21.43%
18-26 Days	6	42.86%
27-34 Days	3	21.43%
35+ Days	2	14.29%
? Days	0	0.00%

14	100%
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GATES MCDONALD
Ncci - TPA14

Indemnity Payment

0-14 Days	7	41.18%
15-21 Days	6	35.29%
22-28 Days	0	0.00%
29+ Days	4	23.53%
? Days	0	0.00%

Total	17	100%
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Memorandum of Payment Received

0-17 Days	5	29.41%
18-26 Days	3	17.65%
27-34 Days	3	17.65%
35+ Days	6	35.29%
? Days	0	0.00%

17	100%
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Compliance Report

01/01/2000 - 12/31/2000

GENERAL ACCIDENT INS CO
Ncci - 10359

Indemnity Payment

0-14 Days	3	75.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	1	25.00%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	3	75.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	1	25.00%
? Days	0	0.00%

Total	4	100%	4	100%
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GENERAL ADJUSTMENT BUREAU
Ncci - S355

Indemnity Payment

0-14 Days	7	53.85%
15-21 Days	3	23.08%
22-28 Days	1	7.69%
29+ Days	2	15.38%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	6	46.15%
18-26 Days	3	23.08%
27-34 Days	2	15.38%
35+ Days	2	15.38%
? Days	0	0.00%

Total	13	100%	13	100%
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GEORGIA-PACIFIC CORPORATION
Ncci - S714

Indemnity Payment

0-14 Days	10	100.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	6	60.00%
18-26 Days	2	20.00%
27-34 Days	0	0.00%
35+ Days	2	20.00%
? Days	0	0.00%

Total	10	100%	10	100%
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Compliance Report

01/01/2000 - 12/31/2000

GREAT AMERICAN INS CO
Ncci - 14176

Indemnity Payment

0-14 Days	1	50.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	1	50.00%
? Days	0	0.00%

Total	2	100%
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Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	1	50.00%
27-34 Days	0	0.00%
35+ Days	1	50.00%
? Days	0	0.00%

2	100%
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GREAT WEST CASUALTY
Ncci - 11371

Indemnity Payment

0-14 Days	1	100.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	1	100%
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Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	1	100.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

1	100%
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HANNAFORD BROTHERS
Ncci - S381

Indemnity Payment

0-14 Days	67	79.76%
15-21 Days	11	13.10%
22-28 Days	4	4.76%
29+ Days	2	2.38%
? Days	0	0.00%

Total	84	100%
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Memorandum of Payment Received

0-17 Days	66	78.57%
18-26 Days	13	15.48%
27-34 Days	2	2.38%
35+ Days	3	3.57%
? Days	0	0.00%

84	100%
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Compliance Report

01/01/2000 - 12/31/2000

HANOVER INSURANCE CO
Ncci - 13633

Indemnity Payment

0-14 Days	119	85.61%
15-21 Days	11	7.91%
22-28 Days	3	2.16%
29+ Days	6	4.32%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	106	76.26%
18-26 Days	19	13.67%
27-34 Days	6	4.32%
35+ Days	8	5.76%
? Days	0	0.00%

Total	139	100%	139	100%
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HELMSMAN MANAGEMENT SERVICE
Ncci - S321

Indemnity Payment

0-14 Days	22	73.33%
15-21 Days	2	6.67%
22-28 Days	3	10.00%
29+ Days	2	6.67%
? Days	1	3.33%

Memorandum of Payment Received

0-17 Days	4	13.33%
18-26 Days	10	33.33%
27-34 Days	2	6.67%
35+ Days	13	43.33%
? Days	1	3.33%

Total	30	100%	30	100%
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John Deere Ins Co
Ncci - 13668

Indemnity Payment

0-14 Days	0	0.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

Total	0	100%	0	100%
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Compliance Report

01/01/2000 - 12/31/2000

LEGION INSURANCE CO
Ncci - 24422

Indemnity Payment

0-14 Days	2	50.00%
15-21 Days	0	0.00%
22-28 Days	1	25.00%
29+ Days	1	25.00%
? Days	0	0.00%

Total	4	100%
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Memorandum of Payment Received

0-17 Days	2	50.00%
18-26 Days	0	0.00%
27-34 Days	1	25.00%
35+ Days	1	25.00%
? Days	0	0.00%

4	100%
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LIBERTY MUTUAL INSURANCE CORP
Ncci - 27243

Indemnity Payment

0-14 Days	15	93.75%
15-21 Days	1	6.25%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	16	100%
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Memorandum of Payment Received

0-17 Days	14	87.50%
18-26 Days	2	12.50%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

16	100%
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LIBERTY INSURANCE CORP.
Ncci - 21814

Indemnity Payment

0-14 Days	37	90.24%
15-21 Days	3	7.32%
22-28 Days	0	0.00%
29+ Days	1	2.44%
? Days	0	0.00%

Total	41	100%
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Memorandum of Payment Received

0-17 Days	31	75.61%
18-26 Days	3	7.32%
27-34 Days	5	12.20%
35+ Days	2	4.88%
? Days	0	0.00%

41	100%
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Compliance Report

01/01/2000 - 12/31/2000

LIBERTY MUTUAL FIRE INSURANCE
Ncci - 16586

Indemnity Payment

Memorandum of Payment Received

0-14 Days	54	75.00%	0-17 Days	38	52.78%
15-21 Days	7	9.72%	18-26 Days	15	20.83%
22-28 Days	3	4.17%	27-34 Days	3	4.17%
29+ Days	6	8.33%	35+ Days	14	19.44%
? Days	2	2.78%	? Days	2	2.78%
Total	72	100%	Total	72	100%

LIBERTY MUTUAL INS CO
Ncci - 15628

Indemnity Payment

Memorandum of Payment Received

0-14 Days	45	73.77%	0-17 Days	36	59.02%
15-21 Days	7	11.48%	18-26 Days	7	11.48%
22-28 Days	3	4.92%	27-34 Days	5	8.20%
29+ Days	6	9.84%	35+ Days	13	21.31%
? Days	0	0.00%	? Days	0	0.00%
Total	61	100%	Total	61	100%

LUMBER MUTUAL INS CO
Ncci - 16543

Indemnity Payment

Memorandum of Payment Received

0-14 Days	4	66.67%	0-17 Days	5	83.33%
15-21 Days	1	16.67%	18-26 Days	0	0.00%
22-28 Days	0	0.00%	27-34 Days	0	0.00%
29+ Days	1	16.67%	35+ Days	1	16.67%
? Days	0	0.00%	? Days	0	0.00%
Total	6	100%	Total	6	100%

Compliance Report

01/01/2000 - 12/31/2000

LUMBER MUTUAL/SEACO INSURANCE
Ncci - 24597

Indemnity Payment

0-14 Days	4	23.53%
15-21 Days	7	41.18%
22-28 Days	3	17.65%
29+ Days	3	17.65%
? Days	0	0.00%

Total	17	100%
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Memorandum of Payment Received

0-17 Days	3	17.65%
18-26 Days	6	35.29%
27-34 Days	4	23.53%
35+ Days	4	23.53%
? Days	0	0.00%

17	100%
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LUMBERMEN'S UNDERWRITING ALLIA
Ncci - 18376

Indemnity Payment

0-14 Days	1	50.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	1	50.00%
? Days	0	0.00%

Total	2	100%
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Memorandum of Payment Received

0-17 Days	1	50.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	1	50.00%
? Days	0	0.00%

2	100%
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LUMBERMENS MUTUAL CASUALTY CO
Ncci - 15644

Indemnity Payment

0-14 Days	10	71.43%
15-21 Days	2	14.29%
22-28 Days	0	0.00%
29+ Days	2	14.29%
? Days	0	0.00%

Total	14	100%
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Memorandum of Payment Received

0-17 Days	4	28.57%
18-26 Days	5	35.71%
27-34 Days	2	14.29%
35+ Days	3	21.43%
? Days	0	0.00%

14	100%
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Compliance Report

01/01/2000 - 12/31/2000

MAINE ADJUSTMENT SERVICES
Ncci - S384

Indemnity Payment

0-14 Days	0	0.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

Total	0	100%	0	100%
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MAINE AUTOMOBILE DEALERS
Ncci - S803

Indemnity Payment

0-14 Days	50	94.34%
15-21 Days	2	3.77%
22-28 Days	1	1.89%
29+ Days	0	0.00%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	52	98.11%
18-26 Days	1	1.89%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

Total	53	100%	53	100%
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MAINE BONDING & CASUALTY CO
Ncci - 12963

Indemnity Payment

0-14 Days	8	50.00%
15-21 Days	7	43.75%
22-28 Days	0	0.00%
29+ Days	1	6.25%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	6	37.50%
18-26 Days	8	50.00%
27-34 Days	1	6.25%
35+ Days	1	6.25%
? Days	0	0.00%

Total	16	100%	16	100%
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Compliance Report

01/01/2000 - 12/31/2000

MAINE EMPLOYERS MUTUAL INSURAN
Ncci - 30449

Indemnity Payment

0-14 Days	1,362	87.20%
15-21 Days	83	5.31%
22-28 Days	38	2.43%
29+ Days	79	5.06%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	1,330	85.15%
18-26 Days	101	6.47%
27-34 Days	40	2.56%
35+ Days	91	5.83%
? Days	0	0.00%

Total	1,562	100%
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1,562	100%
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MAINE HEALTH CARE ASSOCIATION
Ncci - S387

Indemnity Payment

0-14 Days	44	93.62%
15-21 Days	1	2.13%
22-28 Days	2	4.26%
29+ Days	0	0.00%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	41	87.23%
18-26 Days	2	4.26%
27-34 Days	2	4.26%
35+ Days	2	4.26%
? Days	0	0.00%

Total	47	100%
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47	100%
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MAINE MOTOR TRANSPORT W.C. TRU
Ncci - S385

Indemnity Payment

0-14 Days	70	95.89%
15-21 Days	3	4.11%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	71	97.26%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	2	2.74%
? Days	0	0.00%

Total	73	100%
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73	100%
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Compliance Report

01/01/2000 - 12/31/2000

MAINE MUNICIPAL ASSOCIATION
Ncci - S801

Indemnity Payment

0-14 Days	198	76.74%
15-21 Days	31	12.02%
22-28 Days	8	3.10%
29+ Days	21	8.14%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	201	77.91%
18-26 Days	28	10.85%
27-34 Days	11	4.26%
35+ Days	18	6.98%
? Days	0	0.00%

Total	258	100%	258	100%
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MAINE SCHOOL MGNT ASSOC
Ncci - S374

Indemnity Payment

0-14 Days	100	94.34%
15-21 Days	4	3.77%
22-28 Days	1	0.94%
29+ Days	1	0.94%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	101	95.28%
18-26 Days	3	2.83%
27-34 Days	0	0.00%
35+ Days	2	1.89%
? Days	0	0.00%

Total	106	100%	106	100%
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MANAGED COMP
Ncci - TPA19

Indemnity Payment

0-14 Days	1	100.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	0	0.00%
27-34 Days	1	100.00%
35+ Days	0	0.00%
? Days	0	0.00%

Total	1	100%	1	100%
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Compliance Report

01/01/2000 - 12/31/2000

MARYLAND CASUALTY CO
Ncci - 10545

Indemnity Payment

0-14 Days	3	42.86%
15-21 Days	1	14.29%
22-28 Days	1	14.29%
29+ Days	2	28.57%
? Days	0	0.00%

Total	7	100%
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Memorandum of Payment Received

0-17 Days	2	28.57%
18-26 Days	1	14.29%
27-34 Days	1	14.29%
35+ Days	3	42.86%
? Days	0	0.00%

7	100%
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MASSACHUSETTS BAY INS CO
Ncci - 10006

Indemnity Payment

0-14 Days	113	83.70%
15-21 Days	14	10.37%
22-28 Days	3	2.22%
29+ Days	5	3.70%
? Days	0	0.00%

Total	135	100%
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Memorandum of Payment Received

0-17 Days	104	77.04%
18-26 Days	22	16.30%
27-34 Days	3	2.22%
35+ Days	6	4.44%
? Days	0	0.00%

135	100%
-----	------

Mead Oxford Corporation
Ncci - S394

Indemnity Payment

0-14 Days	6	100.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	6	100%
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Memorandum of Payment Received

0-17 Days	6	100.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

6	100%
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Compliance Report

01/01/2000 - 12/31/2000

MEAD PUBLISHING PAPER DIV
Ncci - S765

Indemnity Payment

0-14 Days	1	100.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	1	100%
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Memorandum of Payment Received

0-17 Days	1	100.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

Total	1	100%
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MORSE, PAYSON & NOYES
Ncci - S388

Indemnity Payment

0-14 Days	66	97.06%
15-21 Days	1	1.47%
22-28 Days	1	1.47%
29+ Days	0	0.00%
? Days	0	0.00%

Total	68	100%
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Memorandum of Payment Received

0-17 Days	65	95.59%
18-26 Days	3	4.41%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

Total	68	100%
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NATIONAL FIRE INS CO OF HARTFO
Ncci - 12238

Indemnity Payment

0-14 Days	1	100.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	1	100%
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Memorandum of Payment Received

0-17 Days	1	100.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

Total	1	100%
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Compliance Report

01/01/2000 - 12/31/2000

NATIONAL GRANGE MUT INS CO
Ncci - 16322

Indemnity Payment

0-14 Days	0	0.00%
15-21 Days	2	100.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	2	100%
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Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	2	100.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

Total	2	100%
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NETHERLANDS INSURANCE COMPANY,
Ncci - 14184

Indemnity Payment

0-14 Days	26	92.86%
15-21 Days	2	7.14%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	28	100%
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Memorandum of Payment Received

0-17 Days	26	92.86%
18-26 Days	2	7.14%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

Total	28	100%
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NEW ENGLAND TEL & TEL CO
Ncci - S729

Indemnity Payment

0-14 Days	17	94.44%
15-21 Days	1	5.56%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	18	100%
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Memorandum of Payment Received

0-17 Days	16	88.89%
18-26 Days	0	0.00%
27-34 Days	1	5.56%
35+ Days	1	5.56%
? Days	0	0.00%

Total	18	100%
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Compliance Report

01/01/2000 - 12/31/2000

NEW YORK UNDERWRITERS INS CO
Ncci - 10456

Indemnity Payment

0-14 Days	1	100.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	0	0.00%
27-34 Days	1	100.00%
35+ Days	0	0.00%
? Days	0	0.00%

Total	1	100%
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1	100%
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NO RECORDED COVERAGE

Ncci - NONE

Indemnity Payment

0-14 Days	1	50.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	1	50.00%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	1	50.00%
27-34 Days	0	0.00%
35+ Days	1	50.00%
? Days	0	0.00%

Total	2	100%
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2	100%
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NORGUARD INSURANCE COMPANY

Ncci - 25844

Indemnity Payment

0-14 Days	7	41.18%
15-21 Days	3	17.65%
22-28 Days	3	17.65%
29+ Days	3	17.65%
? Days	1	5.88%

Memorandum of Payment Received

0-17 Days	4	23.53%
18-26 Days	4	23.53%
27-34 Days	3	17.65%
35+ Days	5	29.41%
? Days	1	5.88%

Total	17	100%
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17	100%
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Compliance Report

01/01/2000 - 12/31/2000

NORTH AMERICAN SPECIALTY INS C
Ncci - 24147

Indemnity Payment

0-14 Days	1	25.00%
15-21 Days	2	50.00%
22-28 Days	0	0.00%
29+ Days	1	25.00%
? Days	0	0.00%

Total	4	100%
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Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	3	75.00%
27-34 Days	0	0.00%
35+ Days	1	25.00%
? Days	0	0.00%

Total	4	100%
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NORTHERN GENERAL SERVICES
Ncci - S323

Indemnity Payment

0-14 Days	105	84.00%
15-21 Days	9	7.20%
22-28 Days	5	4.00%
29+ Days	5	4.00%
? Days	1	0.80%

Total	125	100%
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Memorandum of Payment Received

0-17 Days	101	80.80%
18-26 Days	13	10.40%
27-34 Days	5	4.00%
35+ Days	5	4.00%
? Days	1	0.80%

Total	125	100%
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Northern Insurance Co of N Y
Ncci - 13765

Indemnity Payment

0-14 Days	8	72.73%
15-21 Days	0	0.00%
22-28 Days	2	18.18%
29+ Days	1	9.09%
? Days	0	0.00%

Total	11	100%
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Memorandum of Payment Received

0-17 Days	8	72.73%
18-26 Days	0	0.00%
27-34 Days	1	9.09%
35+ Days	2	18.18%
? Days	0	0.00%

Total	11	100%
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Compliance Report

01/01/2000 - 12/31/2000

OLD REPUBLIC INS CO
Ncci - 11509

Indemnity Payment

0-14 Days	3	50.00%
15-21 Days	0	0.00%
22-28 Days	2	33.33%
29+ Days	1	16.67%
? Days	0	0.00%

Total	6	100%
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Memorandum of Payment Received

0-17 Days	3	50.00%
18-26 Days	0	0.00%
27-34 Days	2	33.33%
35+ Days	1	16.67%
? Days	0	0.00%

6	100%
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OTIS SPECIALTY PAPERS
Ncci - S386

Indemnity Payment

0-14 Days	1	100.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	1	100%
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Memorandum of Payment Received

0-17 Days	1	100.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

1	100%
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PACIFIC EMPLOYERS INS CO
Ncci - 10677

Indemnity Payment

0-14 Days	13	65.00%
15-21 Days	1	5.00%
22-28 Days	2	10.00%
29+ Days	4	20.00%
? Days	0	0.00%

Total	20	100%
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Memorandum of Payment Received

0-17 Days	13	65.00%
18-26 Days	3	15.00%
27-34 Days	2	10.00%
35+ Days	2	10.00%
? Days	0	0.00%

20	100%
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Compliance Report

01/01/2000 - 12/31/2000

PACIFIC INDEMNITY INS CO
Ncci - 10685

Indemnity Payment

0-14 Days	2	25.00%
15-21 Days	1	12.50%
22-28 Days	0	0.00%
29+ Days	5	62.50%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	3	37.50%
27-34 Days	0	0.00%
35+ Days	5	62.50%
? Days	0	0.00%

Total	8	100%
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8	100%
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PEERLESS INS CO
Ncci - 11355

Indemnity Payment

0-14 Days	40	90.91%
15-21 Days	3	6.82%
22-28 Days	1	2.27%
29+ Days	0	0.00%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	38	86.36%
18-26 Days	5	11.36%
27-34 Days	1	2.27%
35+ Days	0	0.00%
? Days	0	0.00%

Total	44	100%
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44	100%
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PENNSYLVANIA GENERAL INS
Ncci - 21962

Indemnity Payment

0-14 Days	0	0.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

Total	0	100%
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0	100%
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Compliance Report

01/01/2000 - 12/31/2000

PRATT & WHITNEY
Ncci - S333

Indemnity Payment

0-14 Days	0	0.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	0	100%
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Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

0	100%
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PUBLIC SERVICE MUTUAL INS CO
Ncci - 16152

Indemnity Payment

0-14 Days	0	0.00%
15-21 Days	1	100.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	1	100%
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Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	0	0.00%
27-34 Days	1	100.00%
35+ Days	0	0.00%
? Days	0	0.00%

1	100%
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REDLAND INSURANCE COMPANY
Ncci - 25453

Indemnity Payment

0-14 Days	2	100.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	2	100%
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Memorandum of Payment Received

0-17 Days	2	100.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

2	100%
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Compliance Report

01/01/2000 - 12/31/2000

RELIANCE INSURANCE COMPANY
Ncci - 12521

Indemnity Payment

0-14 Days	5	38.46%
15-21 Days	3	23.08%
22-28 Days	3	23.08%
29+ Days	2	15.38%
? Days	0	0.00%

Total	13	100%
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Memorandum of Payment Received

0-17 Days	2	15.38%
18-26 Days	3	23.08%
27-34 Days	1	7.69%
35+ Days	7	53.85%
? Days	0	0.00%

Total	13	100%
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RELIANCE NAT'L INDEMNITY INS C
Ncci - 14478

Indemnity Payment

0-14 Days	7	53.85%
15-21 Days	2	15.38%
22-28 Days	0	0.00%
29+ Days	3	23.08%
? Days	1	7.69%

Total	13	100%
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Memorandum of Payment Received

0-17 Days	4	30.77%
18-26 Days	2	15.38%
27-34 Days	0	0.00%
35+ Days	6	46.15%
? Days	1	7.69%

Total	13	100%
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RELIANCE NATIONAL INS. CO
Ncci - 26379

Indemnity Payment

0-14 Days	3	42.86%
15-21 Days	2	28.57%
22-28 Days	1	14.29%
29+ Days	1	14.29%
? Days	0	0.00%

Total	7	100%
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Memorandum of Payment Received

0-17 Days	2	28.57%
18-26 Days	3	42.86%
27-34 Days	1	14.29%
35+ Days	1	14.29%
? Days	0	0.00%

Total	7	100%
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Compliance Report

01/01/2000 - 12/31/2000

ROYAL & SUNALLIANCE
Ncci - 13684

Indemnity Payment

0-14 Days	42	57.53%
15-21 Days	12	16.44%
22-28 Days	6	8.22%
29+ Days	11	15.07%
? Days	2	2.74%

Memorandum of Payment Received

0-17 Days	29	39.73%
18-26 Days	21	28.77%
27-34 Days	7	9.59%
35+ Days	14	19.18%
? Days	2	2.74%

Total	73	100%	73	100%
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ROYAL & SUNALLIANCE
Ncci - 20818

Indemnity Payment

0-14 Days	1	50.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	1	50.00%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	1	50.00%
18-26 Days	0	0.00%
27-34 Days	1	50.00%
35+ Days	0	0.00%
? Days	0	0.00%

Total	2	100%	2	100%
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RSKCO
Ncci - ADJ2

Indemnity Payment

0-14 Days	0	0.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

Total	0	100%	0	100%
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Compliance Report

01/01/2000 - 12/31/2000

RSKCo CLAIMS SERVICES
Ncci - S392

Indemnity Payment

0-14 Days	15	88.24%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	2	11.76%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	11	64.71%
18-26 Days	2	11.76%
27-34 Days	1	5.88%
35+ Days	3	17.65%
? Days	0	0.00%

Total	17	100%
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17	100%
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RSKCO/ALEXSIS RISK MGT SERVICE
Ncci - S382

Indemnity Payment

0-14 Days	8	80.00%
15-21 Days	1	10.00%
22-28 Days	1	10.00%
29+ Days	0	0.00%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	7	70.00%
18-26 Days	1	10.00%
27-34 Days	1	10.00%
35+ Days	1	10.00%
? Days	0	0.00%

Total	10	100%
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10	100%
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RYDER CLAIMS SERVICE CORP
Ncci - S350

Indemnity Payment

0-14 Days	0	0.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

Total	0	100%
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0	100%
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Compliance Report

01/01/2000 - 12/31/2000

SAFEGUARD INSURANCE COMPANY
Ncci - 13986

Indemnity Payment

Memorandum of Payment Received

0-14 Days	0	0.00%	0-17 Days	0	0.00%
15-21 Days	0	0.00%	18-26 Days	0	0.00%
22-28 Days	0	0.00%	27-34 Days	0	0.00%
29+ Days	0	0.00%	35+ Days	0	0.00%
? Days	0	0.00%	? Days	0	0.00%
Total	0	100%		0	100%

SAVERS PROPERTY & CASUALTY INS
Ncci - 31771

Indemnity Payment

Memorandum of Payment Received

0-14 Days	5	62.50%	0-17 Days	6	75.00%
15-21 Days	2	25.00%	18-26 Days	1	12.50%
22-28 Days	1	12.50%	27-34 Days	0	0.00%
29+ Days	0	0.00%	35+ Days	1	12.50%
? Days	0	0.00%	? Days	0	0.00%
Total	8	100%		8	100%

SECURITY INS OF HARTFORD
Ncci - 15572

Indemnity Payment

Memorandum of Payment Received

0-14 Days	0	0.00%	0-17 Days	0	0.00%
15-21 Days	0	0.00%	18-26 Days	0	0.00%
22-28 Days	1	50.00%	27-34 Days	0	0.00%
29+ Days	1	50.00%	35+ Days	2	100.00%
? Days	0	0.00%	? Days	0	0.00%
Total	2	100%		2	100%

Compliance Report

01/01/2000 - 12/31/2000

SECURITY INSURANCE OF HARTFORD
Ncci - 12572

Indemnity Payment

0-14 Days	22	44.90%
15-21 Days	10	20.41%
22-28 Days	8	16.33%
29+ Days	9	18.37%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	15	30.61%
18-26 Days	13	26.53%
27-34 Days	9	18.37%
35+ Days	12	24.49%
? Days	0	0.00%

Total	49	100%
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49	100%
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SEDGWICK CLAIMS MGT SERVICES I
Ncci - S301

Indemnity Payment

0-14 Days	426	85.71%
15-21 Days	50	10.06%
22-28 Days	12	2.41%
29+ Days	9	1.81%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	442	88.93%
18-26 Days	37	7.44%
27-34 Days	9	1.81%
35+ Days	9	1.81%
? Days	0	0.00%

Total	497	100%
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497	100%
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SEDGWICK CLAIMS MGT SERVICES I
Ncci - S399

Indemnity Payment

0-14 Days	8	88.89%
15-21 Days	0	0.00%
22-28 Days	1	11.11%
29+ Days	0	0.00%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	7	77.78%
18-26 Days	1	11.11%
27-34 Days	1	11.11%
35+ Days	0	0.00%
? Days	0	0.00%

Total	9	100%
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9	100%
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Compliance Report

01/01/2000 - 12/31/2000

SEDGWICK CLAIMS SERVICES INC
Ncci - TPA16

Indemnity Payment

Memorandum of Payment Received

0-14 Days	19	90.48%	0-17 Days	19	90.48%
15-21 Days	1	4.76%	18-26 Days	0	0.00%
22-28 Days	0	0.00%	27-34 Days	1	4.76%
29+ Days	1	4.76%	35+ Days	1	4.76%
? Days	0	0.00%	? Days	0	0.00%
Total	21	100%	Total	21	100%

SENTRY INSURANCE
Ncci - 15571

Indemnity Payment

Memorandum of Payment Received

0-14 Days	3	42.86%	0-17 Days	4	57.14%
15-21 Days	1	14.29%	18-26 Days	1	14.29%
22-28 Days	1	14.29%	27-34 Days	0	0.00%
29+ Days	2	28.57%	35+ Days	2	28.57%
? Days	0	0.00%	? Days	0	0.00%
Total	7	100%	Total	7	100%

SEVEN HILLS INSURANCE COMPANY
Ncci - 24287

Indemnity Payment

Memorandum of Payment Received

0-14 Days	1	100.00%	0-17 Days	0	0.00%
15-21 Days	0	0.00%	18-26 Days	0	0.00%
22-28 Days	0	0.00%	27-34 Days	0	0.00%
29+ Days	0	0.00%	35+ Days	1	100.00%
? Days	0	0.00%	? Days	0	0.00%
Total	1	100%	Total	1	100%

Compliance Report

01/01/2000 - 12/31/2000

St Paul Fire & Marine Ins Co
Ncci - 13706

Indemnity Payment

0-14 Days	16	47.06%
15-21 Days	4	11.76%
22-28 Days	4	11.76%
29+ Days	10	29.41%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	7	20.59%
18-26 Days	9	26.47%
27-34 Days	6	17.65%
35+ Days	12	35.29%
? Days	0	0.00%

Total	34	100%
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34	100%
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ST PAUL GUARDIAN INS CO
Ncci - 14230

Indemnity Payment

0-14 Days	5	100.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	5	100.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

Total	5	100%
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5	100%
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ST PAUL MERCURY INSURANCE CO
Ncci - 13692

Indemnity Payment

0-14 Days	0	0.00%
15-21 Days	0	0.00%
22-28 Days	1	100.00%
29+ Days	0	0.00%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	1	100.00%
? Days	0	0.00%

Total	1	100%
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1	100%
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Compliance Report

01/01/2000 - 12/31/2000

STATE OF MAINE WORKERS COMP DI
Ncci - S369

Indemnity Payment

Memorandum of Payment Received

0-14 Days	126	85.14%
15-21 Days	16	10.81%
22-28 Days	4	2.70%
29+ Days	2	1.35%
? Days	0	0.00%

0-17 Days	135	91.22%
18-26 Days	9	6.08%
27-34 Days	1	0.68%
35+ Days	3	2.03%
? Days	0	0.00%

Total	148	100%
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148	100%
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SYNERNET
Ncci - TPA8

Indemnity Payment

Memorandum of Payment Received

0-14 Days	11	100.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

0-17 Days	9	81.82%
18-26 Days	2	18.18%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

Total	11	100%
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11	100%
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SYNERNET INC
Ncci - S395

Indemnity Payment

Memorandum of Payment Received

0-14 Days	43	93.48%
15-21 Days	2	4.35%
22-28 Days	0	0.00%
29+ Days	1	2.17%
? Days	0	0.00%

0-17 Days	43	93.48%
18-26 Days	2	4.35%
27-34 Days	0	0.00%
35+ Days	1	2.17%
? Days	0	0.00%

Total	46	100%
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46	100%
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Compliance Report

01/01/2000 - 12/31/2000

THE HARTFORD
Ncci - 10448

Indemnity Payment

0-14 Days	33	76.74%
15-21 Days	4	9.30%
22-28 Days	1	2.33%
29+ Days	5	11.63%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	17	39.53%
18-26 Days	11	25.58%
27-34 Days	6	13.95%
35+ Days	9	20.93%
? Days	0	0.00%

Total	43	100%
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43	100%
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Transcontinental Ins Co
Ncci - 12688

Indemnity Payment

0-14 Days	28	84.85%
15-21 Days	3	9.09%
22-28 Days	0	0.00%
29+ Days	2	6.06%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	21	63.64%
18-26 Days	8	24.24%
27-34 Days	0	0.00%
35+ Days	4	12.12%
? Days	0	0.00%

Total	33	100%
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33	100%
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TRANSCONTINENTAL TECHNICAL SER
Ncci - S393

Indemnity Payment

0-14 Days	6	85.71%
15-21 Days	1	14.29%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	3	42.86%
18-26 Days	4	57.14%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

Total	7	100%
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7	100%
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Compliance Report

01/01/2000 - 12/31/2000

Transportation Ins Co
Ncci - 12408

Indemnity Payment

Memorandum of Payment Received

0-14 Days	1	100.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

0-17 Days	1	100.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

Total	1	100%
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1	100%
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TRAVELERS INDEMNITY CO OF ILL
Ncci - 13579

Indemnity Payment

Memorandum of Payment Received

0-14 Days	34	62.96%
15-21 Days	13	24.07%
22-28 Days	3	5.56%
29+ Days	4	7.41%
? Days	0	0.00%

0-17 Days	27	50.00%
18-26 Days	16	29.63%
27-34 Days	3	5.56%
35+ Days	8	14.81%
? Days	0	0.00%

Total	54	100%
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54	100%
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TRAVELERS INDEMNITY COMPANY OF
Ncci - 13439

Indemnity Payment

Memorandum of Payment Received

0-14 Days	23	82.14%
15-21 Days	2	7.14%
22-28 Days	2	7.14%
29+ Days	1	3.57%
? Days	0	0.00%

0-17 Days	18	64.29%
18-26 Days	6	21.43%
27-34 Days	2	7.14%
35+ Days	2	7.14%
? Days	0	0.00%

Total	28	100%
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28	100%
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Compliance Report

01/01/2000 - 12/31/2000

TRAVELERS INS CO
Ncci - 10804

Indemnity Payment

0-14 Days	62	71.26%
15-21 Days	14	16.09%
22-28 Days	4	4.60%
29+ Days	7	8.05%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	51	58.62%
18-26 Days	18	20.69%
27-34 Days	7	8.05%
35+ Days	11	12.64%
? Days	0	0.00%

Total	87	100%
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87	100%
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TRUCK INSURANCE EXCHANGE
Ncci - 18244

Indemnity Payment

0-14 Days	1	100.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	1	100.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

Total	1	100%
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1	100%
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TWIN CITY FIRE INS CO
Ncci - 14974

Indemnity Payment

0-14 Days	2	66.67%
15-21 Days	1	33.33%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	2	66.67%
18-26 Days	1	33.33%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

Total	3	100%
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3	100%
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Compliance Report

01/01/2000 - 12/31/2000

UNITED PACIFIC INSURANCE CO
Ncci - 11312

Indemnity Payment

0-14 Days	4	80.00%
15-21 Days	1	20.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	3	60.00%
27-34 Days	0	0.00%
35+ Days	2	40.00%
? Days	0	0.00%

Total	5	100%
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5	100%
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United States Fire Ins Co
Ncci - 12777

Indemnity Payment

0-14 Days	0	0.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

Total	0	100%
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0	100%
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USF & G INS./ST PAUL FIRE INS
Ncci - 10847

Indemnity Payment

0-14 Days	0	0.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

Total	0	100%
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0	100%
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Compliance Report

01/01/2000 - 12/31/2000

VALIANT INSURANCE CO
Ncci - 13048

Indemnity Payment

0-14 Days	1	100.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	1	100%
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Memorandum of Payment Received

0-17 Days	1	100.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

1	100%
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VALLEY FORGE INSURANCE COMPANY
Ncci - 15032

Indemnity Payment

0-14 Days	0	0.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	1	100.00%

Total	1	100%
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Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	1	100.00%

1	100%
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VIGILANT INSURANCE CO
Ncci - 10693

Indemnity Payment

0-14 Days	0	0.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	0	100%
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Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

0	100%
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Compliance Report

01/01/2000 - 12/31/2000

VIRGINIA SURETY CO
Ncci - 19879

Indemnity Payment

0-14 Days	0	0.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	0	100%
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Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

Total	0	100%
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WAUSAU UNDERWRITERS INS CO
Ncci - 18996

Indemnity Payment

0-14 Days	2	33.33%
15-21 Days	0	0.00%
22-28 Days	1	16.67%
29+ Days	2	33.33%
? Days	1	16.67%

Total	6	100%
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Memorandum of Payment Received

0-17 Days	1	16.67%
18-26 Days	0	0.00%
27-34 Days	2	33.33%
35+ Days	2	33.33%
? Days	1	16.67%

Total	6	100%
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White Mountains Insurance Co
Ncci - 33790

Indemnity Payment

0-14 Days	1	100.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	1	100%
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Memorandum of Payment Received

0-17 Days	1	100.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

Total	1	100%
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Compliance Report

01/01/2000 - 12/31/2000

Worcester Insurance Company
Ncci - 21644

Indemnity Payment

0-14 Days	3	60.00%
15-21 Days	0	0.00%
22-28 Days	1	20.00%
29+ Days	1	20.00%
? Days	0	0.00%

Total	5	100%
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Memorandum of Payment Received

0-17 Days	3	60.00%
18-26 Days	0	0.00%
27-34 Days	2	40.00%
35+ Days	0	0.00%
? Days	0	0.00%

5	100%
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YASUDA FIRE & MARINE INSURANCE
Ncci - 19321

Indemnity Payment

0-14 Days	0	0.00%
15-21 Days	0	0.00%
22-28 Days	1	50.00%
29+ Days	0	0.00%
? Days	1	50.00%

Total	2	100%
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Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	0	0.00%
27-34 Days	1	50.00%
35+ Days	0	0.00%
? Days	1	50.00%

2	100%
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ZURICH U.S.
Ncci - 10863

Indemnity Payment

0-14 Days	33	61.11%
15-21 Days	8	14.81%
22-28 Days	7	12.96%
29+ Days	4	7.41%
? Days	2	3.70%

Total	54	100%
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Memorandum of Payment Received

0-17 Days	26	48.15%
18-26 Days	17	31.48%
27-34 Days	3	5.56%
35+ Days	6	11.11%
? Days	2	3.70%

54	100%
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? --> Indicates the Insurer, TPA, Self-insured Employer did
not provide required data, and calculation could not

APPENDIX – E

**COMPLIANCE CALCULATION
METHODOLOGY**

EMPLOYER'S FIRST REPORT OF OCCUPATIONAL INJURY OR DISEASE

The Employer's First Report of Occupational Injury or Disease is filed pursuant to 39-A M.R.S.A., §303, which states:

“When an employee has reported to an employer under this Act any injury arising out of and in the course of the employee's employment that has caused the employee to lose a day's work, or when the employer has knowledge of any such injury, the employer shall report the injury to the board within 7 days after the employer receives knowledge of the injury.”

Elements of the WCB-1(10/98), EMPLOYER'S FIRST REPORT OF OCCUPATIONAL INJURY OR DISEASE, are used by the Maine Workers' Compensation Board (MWCB) to measure the timely filing of this form.

The number generated by this measurement represents the number of days between the Board's date stamp on the original (first) copy of the Employer's First Report of Occupational Injury or Disease (WCB-1), as recorded on the Board's database, and the greater of the two dates in Box 43.

The methodology applied to this measurement is as follows:

Date Received at MWCB* – the greater of the two dates in Box 43 (date employer notified of date of incapacity or 1st day of incapacity if date employer notified not supplied) = Day Received.

*Date Received at MWCB is determined by the MWCB's date stamp.

INITIAL INDMENITY BENEFIT PAYMENT MEASUREMENT

The Initial Indemnity Benefit Payments are measured pursuant to 39-A M.R.S.A., §205(2), which states:

“The first payment of compensation for incapacity under section 212 or 213 is due and payable within 14 days after the employer has notice or knowledge of the injury or death, on which date all compensation then accrued must be paid.”

Elements of the WCB-3(10/98), MEMORANDUM OF PAYMENT, are used by the Maine Workers' Compensation Board (MWCB) to measure the timely payment of initial indemnity benefits.

This number represents the lessor of:

- The number of days between 1) the greater of the two dates reported in 23 of the Memorandum of Payment (MOP) and 2) the date reported in Box 24 of the MOP.
- Or, the number of days between 1) the dates recorded in Box 28 of the MOP and 2) the date recorded in box 24 of the MOP, plus eight (8) days (seven-day waiting period plus the first day of compensability after the waiting period is met).

The methodology applied to this measurement is as follows:

1. Continuous lost time between the initial date of incapacity and payment date:

Box 24 (date check mailed) – the greater of the two dates in Box 23 (date employer notified of incapacity or 1st day of incapacity if no date employer notified supplied) = Day Payment Made.

2. Intermittent lost time between the initial date of incapacity and payment date:

Box 24 (date check mailed) – the greater of 1) the greater of the two dates in Box 23 (date employer notified of incapacity or 1st day of incapacity if no date employer notified supplied) or 2) Box 28 (first day of compensability after waiting period is met) = Day Payment Made.

FILING OF MEMORANDA OF PAYMENT MEASUREMENT

The filing of the Memoranda of Payment are measured pursuant to the Rules and Regulations of the Maine Workers' Compensation Board. The Workers' Compensation Board promulgates these rules pursuant to 39-M.R.S.A. Sec. 152(2). The rule appears as follows:

Chapter 1 Payment of Benefits

Section 1. Claims for Incapacity and Death Benefits

1. Within 14 days of notice or knowledge of a claim for incapacity or death benefits for a work-related injury, the employer or insurer will:
 - A. Accept the claim and file a Memorandum of Payment checking "Accepted" in Box 18: or
 - B. Pay without prejudice and file a Memorandum of Payment checking "Voluntary Payment Pending Investigation" in Box 18: or

The filing of Memoranda of Payment are further measured pursuant to Protocol #15 of the Maine Workers' Compensation Board which states:

"A MOP should be mailed or delivered on or before the 14th day, but must be received by the 17th day. Three mail days are provided for receipt by the Board. MOPs received after the 17th day may be considered in noncompliance under Section 360(1). Evidence of timely mailing is a rebuttable presumption to a determination of noncompliance under Section 360(1)."

Elements of the WCB-3(10/98), MEMORANDUM OF PAYMENT, are used by the Maine Workers' Compensation Board (MWCB) to measure the timely filing of this form.

This number represents the lessor of:

- The number of days between 1) the greater of the two dates reported in Box 23 of the Memorandum of Payment (MOP) and 2) the Board's date stamp.
- Or, the number of days between 1) the date recorded in Box 28 of the MOP and 2) the Board's date stamp, plus eight (8) days (seven-day waiting period plus the first day of compensability after the waiting period is met).

FILING OF MEMORANDA OF PAYMENT MEASUREMENT

The methodology applied to this measurement is as follows:

1. Continuous lost time between the initial date of incapacity and payment date:

Date Memorandum of Payment (WCB-3) received at MWCB* – the greater of the two dates in Box 23 (date employer notified of incapacity or date of incapacity if no date employer notified is supplied) = Day Filed.

2. Intermittent lost time between the initial date of incapacity and filling date:

Day Memorandum of Payment (WCB-3) received at MWCB* – the greater of 1) the greater of the two dates in Box 23 (date employer notified of incapacity or 1st day of incapacity if no date employer notified supplied) **or** 2) Box 28 (first day of compensability after waiting period is met) + 8 (seven-day waiting period plus the first day of compensability after the waiting period is met) = Day Filed.

*Date Received at MWCB is determined by the MWCB's date stamp.