

MAINE STATE LEGISLATURE

The following document is provided by the
LAW AND LEGISLATIVE DIGITAL LIBRARY
at the Maine State Law and Legislative Reference Library
<http://legislature.maine.gov/lawlib>



Reproduced from scanned originals with text recognition applied
(searchable text may contain some errors and/or omissions)



QUARTERLY COMPLIANCE REPORT

STATE OF MAINE
WORKERS' COMPENSATION BOARD

Third Quarter 2016
July 1, 2016 - September 30, 2016

Office of Monitoring, Audit &
Enforcement

Paul H. Sighinolfi, Esq.
Executive Director/Chair

27 State House Station
Augusta, Maine 04333-0027
207.287.3751

**State of Maine
Workers' Compensation Board
Quarterly Compliance Report
Third Quarter 2016**

Table of Contents

1.	Executive Summary	Pages 1-2
2.	Lost Time First Report of Injury Filings	Page 3
3.	Initial Indemnity Payments	Page 4
4.	Initial Memorandum of Payment Filings	Page 5
5.	Initial Indemnity Notice of Controversy Filings	Page 6
6.	Wage Information	Page 7

Table of Charts

1.	Lost Time First Report of Injury Filings Timeliness Distribution	Page 3
2.	Lost Time First Report of Injury Filings Quarterly Compliance	Page 3
3.	Lost Time First Report of Injury Filings Compliance Trend	Page 3
4.	Initial Indemnity Payments Timeliness Distribution	Page 4
5.	Initial Indemnity Payments Quarterly Compliance	Page 4
6.	Initial Indemnity Payments Compliance Trend	Page 4
7.	Initial Memorandum of Payment Filings Timeliness Distribution	Page 5
8.	Initial Memorandum of Payment Filings Quarterly Compliance	Page 5
9.	Initial Memorandum of Payment Filings Compliance Trend	Page 5
10.	Initial Indemnity Notice of Controversy Filings Timeliness Distribution	Page 6
11.	Initial Indemnity Notice of Controversy Filings Quarterly Compliance	Page 6
12.	Initial Indemnity Notice of Controversy Filings Compliance Trend	Page 6
13.	Wage Information Wage Statement Timeliness Distribution	Page 7
14.	Wage Information Fringe Benefits Worksheet(s) Timeliness Distribution	Page 7

Appendices

A.	Insurance Group Compliance	Pages A1-A15
	Lost Time FROI Filings and Initial Indemnity Payments	
B.	Insurance Group Compliance	Pages B1-B15
	Initial MOP and Initial Indemnity NOC Filings	

EXECUTIVE SUMMARY

On January 10, 2017, the Maine Workers' Compensation Board of Directors approved the Third Quarter 2016 (7/1/2016-9/30/2016) Compliance Report. This report represents the efforts of the Office of Monitoring, Audit and Enforcement and insurers, self-insurers, and third-party administrators (collectively "insurers").

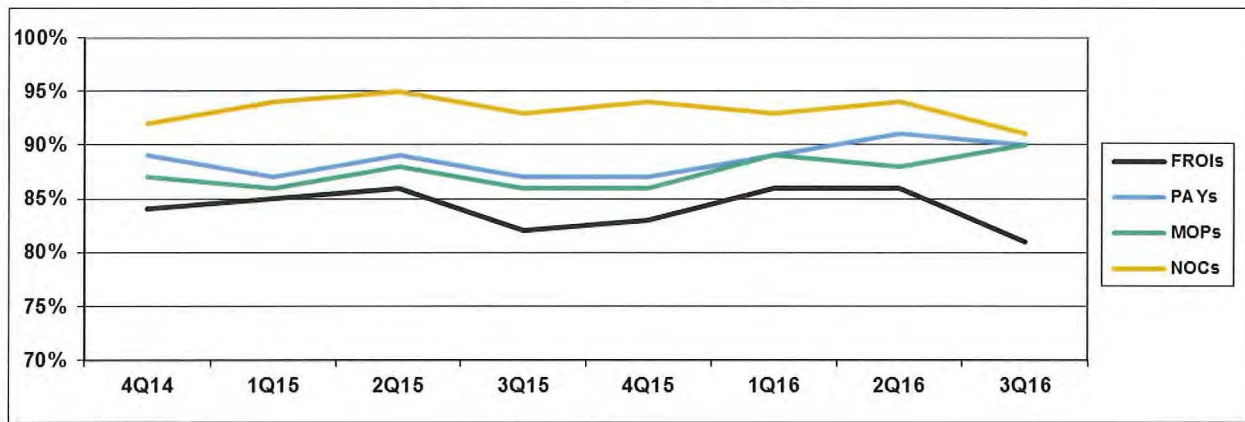
I. COMPLIANCE OVERVIEW

The Reconciliation Report was sent to 88 insurers on October 25, 2016; 56 responded, 22 were not required to respond and 10 did not respond.

The 3Q16 report represents results based upon data received by December 5, 2016. The results are:

	Number of Days	Benchmark	4Q14	1Q15	2Q15	3Q15	4Q15	1Q16	2Q16	3Q16
FROIs	7	85%	84%	85%	86%	82%	83%	86%	86%	81%
PAYs	14	87%	89%	87%	89%	87%	87%	89%	91%	90%
MOPs	17	85%	87%	86%	88%	86%	86%	89%	88%	90%
NOCs	14	90%	92%	94%	95%	93%	94%	93%	94%	91%

Compliance Benchmark Tracking



II. CAVEATS & EXPLANATIONS

A. General

- Question marks ("?") within this report indicate that the insurer did not provide all of the data required to measure compliance in that particular area.

B. Lost Time First Report of Injury (FROI) Filings

- Compliance with this benchmark exists when the FROI is filed (accepted EDI transaction, with or without errors) within 7 days after the employer receives notice or knowledge of an employee injury that has caused the employee to lose a day's work.

C. Initial Indemnity Payments (PAYs)

- Compliance with this benchmark exists when the check is mailed within the later of (i) 14 days after the employer’s notice or knowledge of incapacity or (ii) the first day of compensability plus 6 days.
- If an employer continues to pay the employee’s salary, payments are deemed timely for purposes of compliance if made consistent with the employer’s usual payroll practice.

D. Initial Memorandum of Payment (MOP) Filings

- Compliance with this benchmark exists when the MOP is received within 17 days of the employer’s notice or knowledge of incapacity.

E. Initial Indemnity Notice of Controversy (NOC) Filings

- Compliance with this benchmark exists when the NOC is filed (accepted EDI transaction, with or without errors) within 14 days after the employer receives notice or knowledge of the incapacity or death. Measurement excludes filings submitted with full denial reason codes 3A-3H (No Coverage).

III. COMPLETED AUDITS

The Board conducts compliance audits of insurers to ensure that all obligations under the Workers’ Compensation Act are met. The functions of the audit program include, but are not limited to: ensuring that all reporting requirements of the Board are met, auditing the timeliness of benefit payments, auditing the accuracy of indemnity payments, evaluating claims-handling techniques, and determining whether claims are unreasonably contested.

The following had audits completed in the 3Q16:

Auditee	Total Penalties
Allianz Insurance Group	\$4,600.00
AmTrust North America, Inc.	\$10,125.00
Church Mutual Insurance Company	\$3,500.00
Matrix Absence Management	\$800.00
Ryder Services Corporation	\$0.00
SeaBright Insurance Company	\$5,000.00
Zurich Insurance Group	\$13,350.00

LOST TIME FIRST REPORT OF INJURY FILINGS

Chart 1: Timeliness Distribution

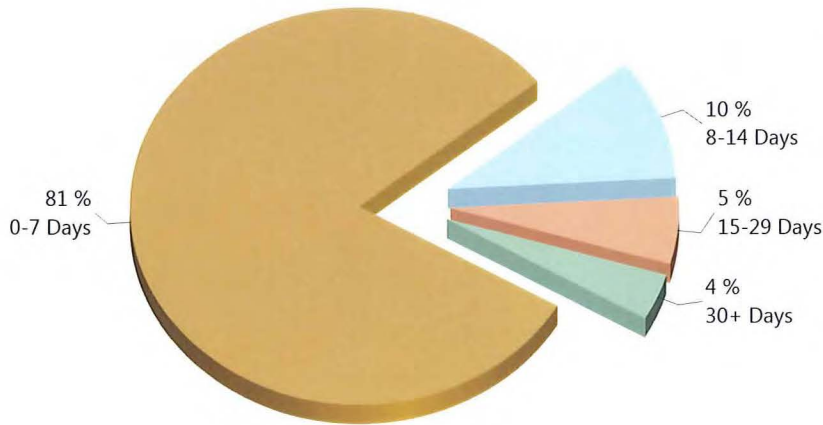


Table 1: Received Within

0-7 Days	2,909	81%
8-14 Days	358	10%
15-29 Days	196	5%
30+ Days	136	4%
? Days	0	0%
Total	3,599	100%

Chart 2: Quarterly Compliance

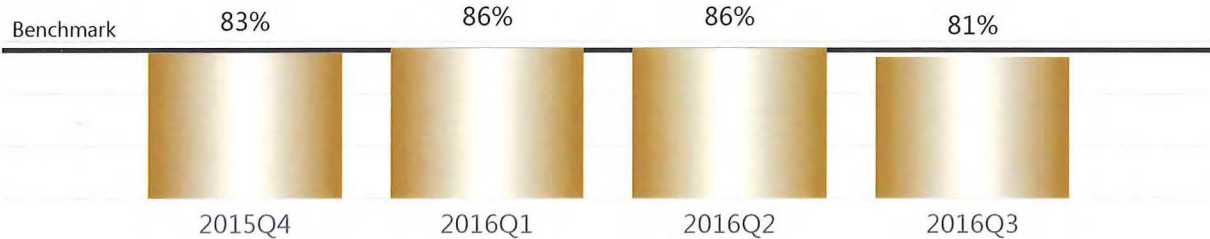


Chart 3: Compliance Trend



INITIAL INDEMNITY PAYMENTS

Chart 4: Timeliness Distribution

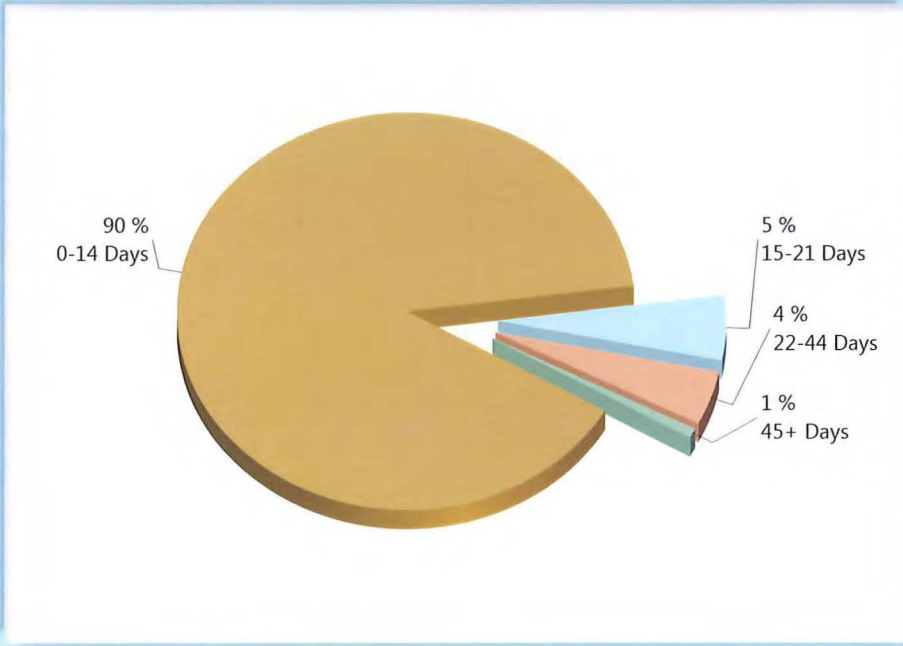


Table 2: Made Within

0-14 Days	803	90%
15-21 Days	47	5%
22-44 Days	39	4%
45+ Days	7	1%
? Days	1	0%
Total	897	100%

Initial indemnity payments are monitored to ensure that payments are initiated within the time limits established in Section 205. As a result of these efforts, \$15,450.00 was issued to claimants in penalties and there is another \$6,000.00 in penalties awaiting resolution.

Chart 5: Quarterly Compliance

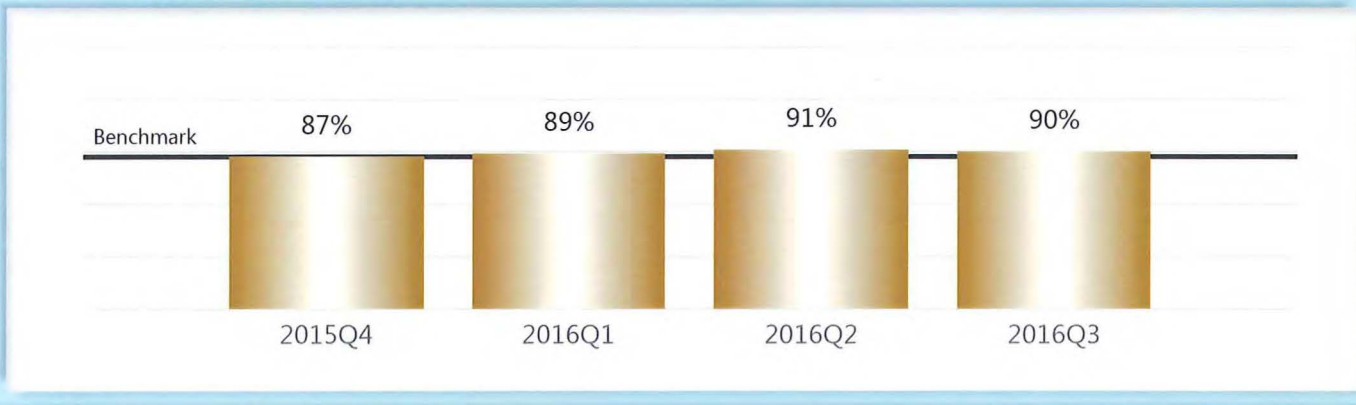


Chart 6: Compliance Trend



INITIAL MEMORANDUM OF PAYMENT FILINGS

Chart 7: Timeliness Distribution

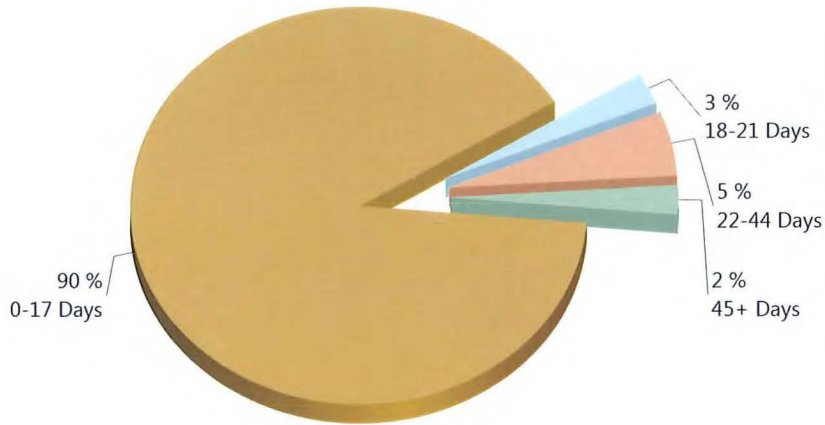


Table 3: Received Within

0-17 Days	805	90%
18-21 Days	23	3%
22-44 Days	47	5%
45+ Days	21	2%
? Days	1	0%
Total	897	100%

Chart 8: Quarterly Compliance

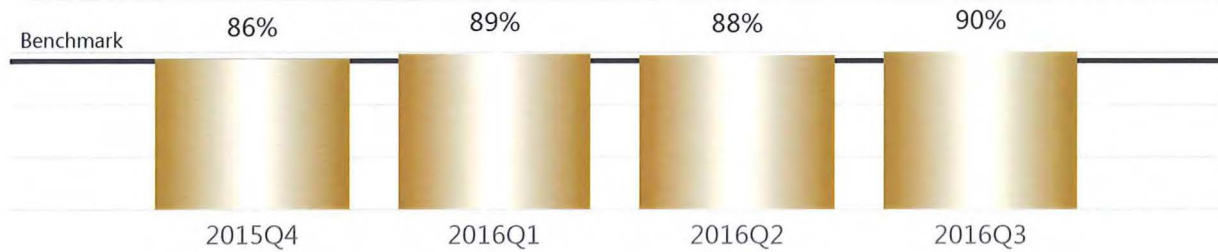


Chart 9: Compliance Trend



INITIAL INDEMNITY NOTICE OF CONTROVERSY FILINGS

Chart 10: Timeliness Distribution

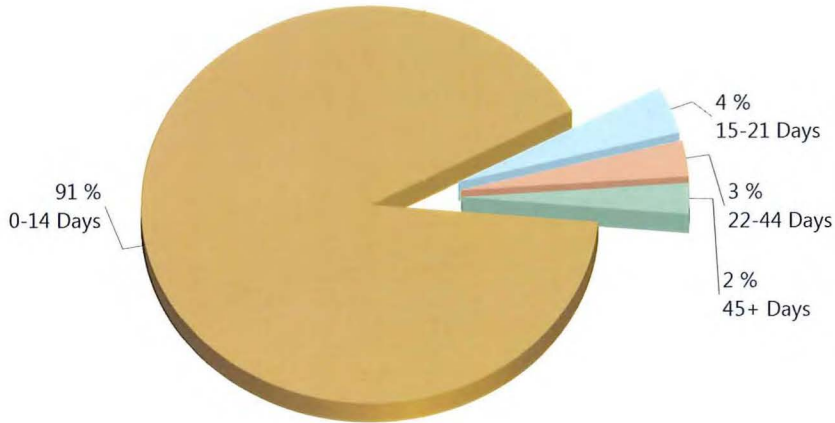


Table 4: Received Within

0-14 Days	656	91%
15-21 Days	28	4%
22-44 Days	21	3%
45+ Days	18	2%
? Days	1	0%
Total	724	100%

Chart 11: Quarterly Compliance

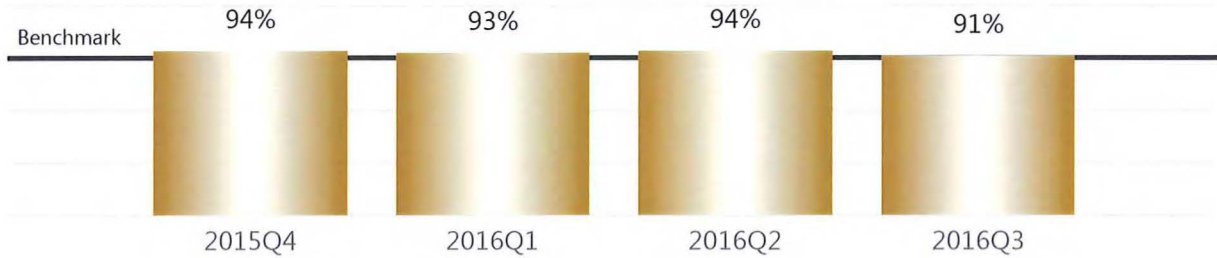


Chart 12: Compliance Trend



**Third Quarter Compliance Report
7/1/2016 - 9/30/2016**

WAGE INFORMATION

Wage information (WCB-2 and WCB-2B forms) must be filed within 30 days of an employer's notice or knowledge of a claim for compensation (Title 39-A M.R.S.A. Section 303). This includes both compensated and controverted claims where a claim for compensation has been made.

Chart 13: Wage Statement Timeliness Distribution

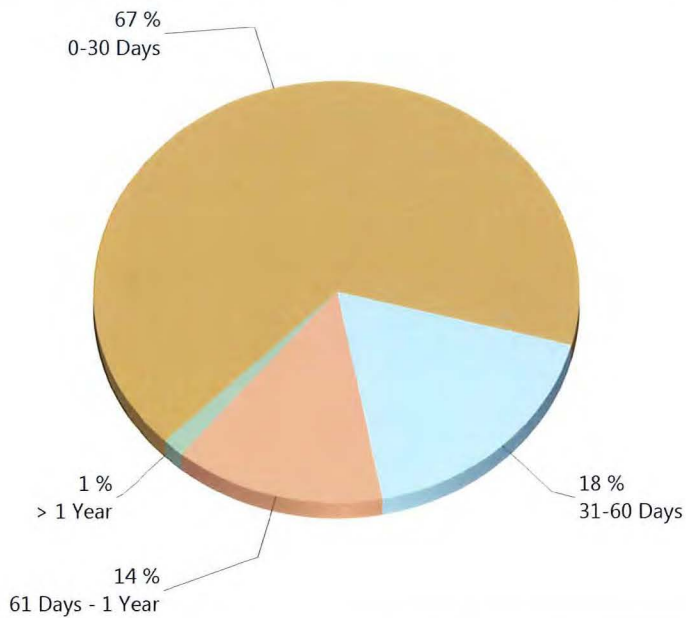


Table 5: Wage Statements Received

0-30 Days	1,489	67%
31-60 Days	401	18%
61 Days - 1 Year	314	14%
> 1 Year	33	1%
Total	2,237	100%

Wage Statement(s): 1,454 (66%) of the 2,200 Wage Statement(s) that were due this quarter were filed timely, 627 (29%) were filed late, and 119 (5%) remain outstanding.

Chart 14: Fringe Benefit Worksheet Timeliness Distribution

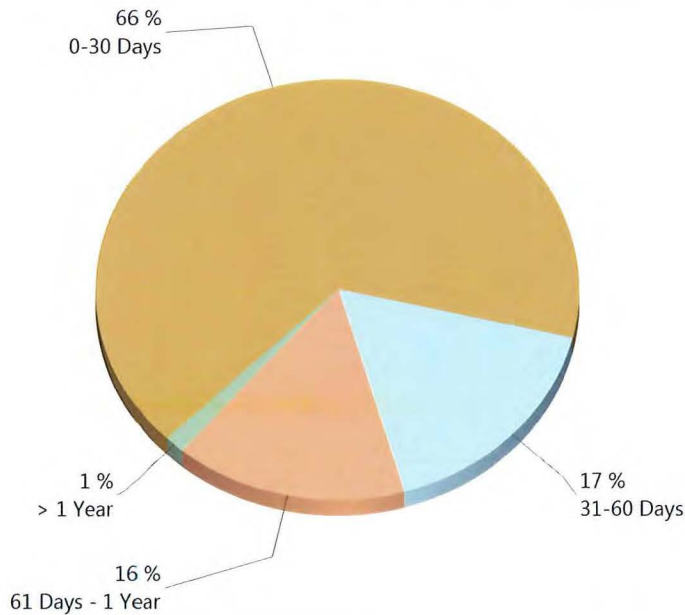


Table 6: Fringe Worksheets Received

0-30 Days	1,478	66%
31-60 Days	376	17%
61 Days - 1 Year	347	16%
> 1 Year	31	1%
Total	2,232	100%

Fringe Benefit Worksheet(s): 1,451 (66%) of the 2,200 Fringe Benefit Worksheet(s) due this quarter were filed timely, 625 (28%) were filed late, and 124 (6%) remain outstanding.

Appendix A

**Insurance Group Compliance
Lost Time FROI Filings and
Initial Indemnity Payments
Third Quarter 2016
7/1/2016-9/30/2016**

INSURANCE GROUP COMPLIANCE

Lost Time FROI and Initial Indemnity Payments

Third Quarter

7/1/2016 - 9/30/2016

Insurance Company	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
ACADIA INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA010 ACADIA INSURANCE	69	49	71%	24	21	88%
Total	69	49	71% ▼	24	21	88% ▲
ACADIA INSURANCE Group Total	69	49	71% ▼	24	21	88% ▲
ACCIDENT FUND INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
ACCIDENT FUND INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
ACCIDENT FUND INSURANCE TPA Administered Claims						
CA040 BROADSPIRE SERVICES	1	0	0%	No Filings	No Filings	No Filings
TPA Total	1	0	0% ▼	No Filings	No Filings	No Filings
ACCIDENT FUND INSURANCE Group Total	1	0	0% ▼	No Filings	No Filings	No Filings
ACE INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
ACE INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
ACE INSURANCE TPA Administered Claims						
CA040 BROADSPIRE SERVICES	2	2	100%	No Filings	No Filings	No Filings
CA070 CANNON COCHRAN MANAGEMENT SERVICES	14	13	93%	6	5	83%
CA110 CONSTITUTION STATE SERVICES	7	7	100%	No Filings	No Filings	No Filings
CA116 CORVEL ENTERPRISE COMP	*	*	*	*	*	*
CA117 COTTINGHAM & BUTLER CLAIMS SERVICES	*	*	*	*	*	*
CA160 ESIS	21	14	67%	6	6	100%
CA190 GALLAGHER BASSETT SERVICES	16	12	75%	9	5	56%
CA204 HELMSMAN MANAGEMENT SERVICES	4	4	100%	4	4	100%
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	83	75	90%	20	19	95%
TPA Total	147	127	86% ▲	45	39	87% ▲
ACE INSURANCE Group Total	147	127	86% ▲	45	39	87% ▲
ACUITY MUTUAL INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA418 ACUITY MUTUAL INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
ACUITY MUTUAL INSURANCE Group Total	*	*	*	*	*	*

INSURANCE GROUP COMPLIANCE
 Lost Time FROI and Initial Indemnity Payments
 Third Quarter
 7/1/2016 - 9/30/2016

Insurance Company	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
AIG INSURANCE						
CA015 AIG DOMESTIC CLAIMS	79	66	84%	28	26	93%
Total	79	66	84% ▼	28	26	93% ▲
AIG INSURANCE TPA Administered Claims						
CA100 CLAIMS MANAGEMENT (WALMART)	50	44	88%	2	2	100%
CA110 CONSTITUTION STATE SERVICES	1	1	100%	No Filings	No Filings	No Filings
CA160 ESIS	*	*	*	*	*	*
CA190 GALLAGHER BASSETT SERVICES	1	0	0%	1	0	0%
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	*	*	*	*	*	*
TPA Total	52	45	87% ▲	3	2	67% ▼
AIG INSURANCE Group Total	131	111	85% ▲	31	28	90% ▲
AMTRUST INSURANCE						
CA342 TECHNOLOGY INSURANCE	2	2	100%	No Filings	No Filings	No Filings
CA381 WESCO INSURANCE	13	6	46%	6	5	83%
Total	15	8	53% ▼	6	5	83% ▼
AMTRUST INSURANCE Group Total	15	8	53% ▼	6	5	83% ▼
ARCH INSURANCE						
ARCH INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
ARCH INSURANCE TPA Administered Claims						
CA040 BROADSPIRE SERVICES	2	1	50%	2	2	100%
CA117 COTTINGHAM & BUTLER CLAIMS SERVICES	4	3	75%	1	0	0%
CA190 GALLAGHER BASSETT SERVICES	13	10	77%	3	3	100%
CA204 HELMSMAN MANAGEMENT SERVICES	1	1	100%	No Filings	No Filings	No Filings
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	7	5	71%	No Filings	No Filings	No Filings
CA340 YORK RISK SERVICES	*	*	*	*	*	*
TPA Total	27	20	74% ▼	6	5	83% ▼
ARCH INSURANCE Group Total	27	20	74% ▼	6	5	83% ▼
ATLANTIC SPECIALTY INSURANCE						
CA035 ATLANTIC SPECIALTY INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
ATLANTIC SPECIALTY INSURANCE TPA Administered Claims						
CA190 GALLAGHER BASSETT SERVICES	2	2	100%	1	1	100%
TPA Total	2	2	100% ▲	1	1	100% ▲
ATLANTIC SPECIALTY INSURANCE Group Total	2	2	100% ▲	1	1	100% ▲

INSURANCE GROUP COMPLIANCE
 Lost Time FROI and Initial Indemnity Payments
 Third Quarter
 7/1/2016 - 9/30/2016

Insurance Company	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
BALDWIN & LYONS GROUP TPA Administered Claims						
CA340 YORK RISK SERVICES	*	*	*	*	*	*
TPA Total	*	*	*	*	*	*
BALDWIN & LYONS GROUP Group Total	*	*	*	*	*	*
BATH IRON WORKS						
CA036 BATH IRON WORKS	97	91	94%	11	10	91%
Total	97	91	94% ▲	11	10	91% ▲
BATH IRON WORKS Group Total	97	91	94% ▲	11	10	91% ▲
BERKSHIRE HATHAWAY INSURANCE						
CA114 BERKSHIRE HATHAWAY HOMESTATE INSURANCE	*	*	*	*	*	*
CA115 CONTINENTAL INDEMNITY	1	1	100%	1	1	100%
CA293 REDWOOD FIRE AND CASUALTY INSURANCE	1	0	0%	No Filings	No Filings	No Filings
Total	2	1	50% ▼	1	1	100% ▲
BERKSHIRE HATHAWAY INSURANCE Group Total	2	1	50% ▼	1	1	100% ▲
BROADSPIRE SERVICES						
CA040 BROADSPIRE SERVICES	19	14	74%	5	5	100%
Total	19	14	74% ▼	5	5	100% ▲
BROADSPIRE SERVICES Group Total	19	14	74% ▼	5	5	100% ▲
CANNON COCHRAN MANAGEMENT SERVICES						
CA070 CANNON COCHRAN MANAGEMENT SERVICES	218	175	80%	58	48	83%
Total	218	175	80% ▼	58	48	83% ▼
CANNON COCHRAN MANAGEMENT SERVICES Group Total	218	175	80% ▼	58	48	83% ▼
CHEROKEE INSURANCE						
CA044 CHEROKEE INSURANCE	1	0	0%	1	1	100%
Total	1	0	0% ▼	1	1	100% ▲
CHEROKEE INSURANCE Group Total	1	0	0% ▼	1	1	100% ▲
CHUBB INSURANCE						
CA046 CHUBB INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
CHUBB INSURANCE TPA Administered Claims						
CA160 ESIS	1	0	0%	1	0	0%
CA190 GALLAGHER BASSETT SERVICES	13	9	69%	3	3	100%
TPA Total	14	9	64% ▼	4	3	75% ▼
CHUBB INSURANCE Group Total	14	9	64% ▼	4	3	75% ▼

INSURANCE GROUP COMPLIANCE
 Lost Time FROI and Initial Indemnity Payments
 Third Quarter
 7/1/2016 - 9/30/2016

Insurance Company	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance	
CHURCH MUTUAL INSURANCE						
CA084 CHURCH MUTUAL INSURANCE	3	1	33%	1	1	100%
Total	3	1	33% ▼	1	1	100% ▲
CHURCH MUTUAL INSURANCE Group Total	3	1	33% ▼	1	1	100% ▲
CIANBRO CORPORATION						
CA085 CIANBRO CORPORATION	*	*	*	*	*	*
Total	*	*	*	*	*	*
CIANBRO CORPORATION Group Total	*	*	*	*	*	*
CINCINNATI CASUALTY						
CINCINNATI CASUALTY	*	*	*	*	*	*
Total	*	*	*	*	*	*
CINCINNATI CASUALTY TPA Administered Claims						
CA340 YORK RISK SERVICES	1	0	0%	No Filings	No Filings	No Filings
TPA Total	1	0	0% ▼	No Filings	No Filings	No Filings
CINCINNATI CASUALTY Group Total	1	0	0% ▼	No Filings	No Filings	No Filings
CLAIMS MANAGEMENT (WALMART)						
CA100 CLAIMS MANAGEMENT (WALMART)	50	44	88%	2	2	100%
Total	50	44	88% ▲	2	2	100% ▲
CLAIMS MANAGEMENT (WALMART) Group Total	50	44	88% ▲	2	2	100% ▲
CNA INSURANCE						
CA017 AMERICAN CASUALTY COMPANY OF READING PA	*	*	*	*	*	*
CA083 CNA CLAIMS PLUS	*	*	*	*	*	*
CA050 CONTINENTAL CASUALTY	4	4	100%	3	3	100%
CA314 TRANSPORTATION INSURANCE	*	*	*	*	*	*
Total	4	4	100% ▲	3	3	100% ▲
CNA INSURANCE TPA Administered Claims						
CA190 GALLAGHER BASSETT SERVICES	1	0	0%	1	1	100%
TPA Total	1	0	0% ▼	1	1	100% ▲
CNA INSURANCE Group Total	5	4	80% ▼	4	4	100% ▲
CONSTITUTION STATE SERVICES						
CA110 CONSTITUTION STATE SERVICES	9	9	100%	No Filings	No Filings	No Filings
Total	9	9	100% ▲	No Filings	No Filings	No Filings
CONSTITUTION STATE SERVICES Group Total	9	9	100% ▲	No Filings	No Filings	No Filings

INSURANCE GROUP COMPLIANCE
 Lost Time FROI and Initial Indemnity Payments
 Third Quarter
 7/1/2016 - 9/30/2016

Insurance Company	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance	
CORVEL ENTERPRISE COMP						
CA116 CORVEL ENTERPRISE COMP	14	11	79%	2	1	50%
Total	14	11	79% ▼	2	1	50% ▼
CORVEL ENTERPRISE COMP Group Total						
	14	11	79% ▼	2	1	50% ▼
COTTINGHAM & BUTLER CLAIMS SERVICES						
CA117 COTTINGHAM & BUTLER CLAIMS SERVICES	4	3	75%	1	0	0%
Total	4	3	75% ▼	1	0	0% ▼
COTTINGHAM & BUTLER CLAIMS SERVICES Group Total						
	4	3	75% ▼	1	0	0% ▼
CROSS INSURANCE						
CA093 CROSS INSURANCE	295	282	96%	30	30	100%
Total	295	282	96% ▲	30	30	100% ▲
CROSS INSURANCE Group Total						
	295	282	96% ▲	30	30	100% ▲
ELECTRIC INSURANCE						
CA150 ELECTRIC INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
ELECTRIC INSURANCE TPA Administered Claims						
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	6	6	100%	2	2	100%
TPA Total	6	6	100% ▲	2	2	100% ▲
ELECTRIC INSURANCE Group Total						
	6	6	100% ▲	2	2	100% ▲
ESIS						
CA160 ESIS	34	22	65%	9	8	89%
Total	34	22	65% ▼	9	8	89% ▲
ESIS Group Total						
	34	22	65% ▼	9	8	89% ▲
EVEREST REINS HOLDINGS GROUP TPA Administered Claims						
CA190 GALLAGHER BASSETT SERVICES	*	*	*	*	*	*
TPA Total	*	*	*	*	*	*
EVEREST REINS HOLDINGS GROUP Group Total						
	*	*	*	*	*	*
FEDERATED MUTUAL INSURANCE						
CA091 FEDERATED MUTUAL INSURANCE	6	2	33%	4	2	50%
CA092 FEDERATED SERVICE INSURANCE	*	*	*	*	*	*
Total	6	2	33% ▼	4	2	50% ▼
FEDERATED MUTUAL INSURANCE Group Total						
	6	2	33% ▼	4	2	50% ▼

INSURANCE GROUP COMPLIANCE
 Lost Time FROI and Initial Indemnity Payments
 Third Quarter
 7/1/2016 - 9/30/2016

Insurance Company	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
FIREMAN'S FUND INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA170 FIREMAN'S FUND INSURANCE	1	0	0%	No Filings	No Filings	No Filings
Total	1	0	0% ▼	No Filings	No Filings	No Filings
FIREMAN'S FUND INSURANCE Group Total	1	0	0% ▼	No Filings	No Filings	No Filings
FRANKENMUTH INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA095 FRANKENMUTH INSURANCE	*	*	*	*	*	*
CA274 PATRIOT INSURANCE	2	1	50%	1	1	100%
Total	2	1	50% ▼	1	1	100% ▲
FRANKENMUTH INSURANCE Group Total	2	1	50% ▼	1	1	100% ▲
FUTURECOMP	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA175 FUTURECOMP	54	50	93%	15	14	93%
Total	54	50	93% ▲	15	14	93% ▲
FUTURECOMP Group Total	54	50	93% ▲	15	14	93% ▲
GALLAGHER BASSETT SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA190 GALLAGHER BASSETT SERVICES	92	68	74%	37	30	81%
Total	92	68	74% ▼	37	30	81% ▼
GALLAGHER BASSETT SERVICES Group Total	92	68	74% ▼	37	30	81% ▼
GREAT AMERICAN INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA193 GREAT AMERICAN INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
GREAT AMERICAN INSURANCE Group Total	*	*	*	*	*	*
GREAT DIVIDE INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA189 GREAT DIVIDE INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
GREAT DIVIDE INSURANCE Group Total	*	*	*	*	*	*
GREAT FALLS INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
GREAT FALLS INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
GREAT FALLS INSURANCE TPA Administered Claims	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA070 CANNON COCHRAN MANAGEMENT SERVICES	70	47	67%	24	20	83%
TPA Total	70	47	67% ▼	24	20	83% ▼
GREAT FALLS INSURANCE Group Total	70	47	67% ▼	24	20	83% ▼

INSURANCE GROUP COMPLIANCE
 Lost Time FROI and Initial Indemnity Payments
 Third Quarter
 7/1/2016 - 9/30/2016

Insurance Company	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
GREAT WEST INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA196 GREAT WEST INSURANCE	1	0	0%	1	0	0%
Total	1	0	0% ▼	1	0	0% ▼
GREAT WEST INSURANCE Group Total	1	0	0% ▼	1	0	0% ▼
GUARANTEE INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA195 GUARANTEE INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
GUARANTEE INSURANCE TPA Administered Claims						
CA292 PATRIOT RISK SERVICES	*	*	*	*	*	*
TPA Total	*	*	*	*	*	*
GUARANTEE INSURANCE Group Total	*	*	*	*	*	*
GUARD INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA019 AMGUARD INSURANCE	13	5	38%	2	2	100%
CA140 EASTGUARD INSURANCE	3	2	67%	1	1	100%
CA272 NORGUARD INSURANCE	6	4	67%	No Filings	No Filings	No Filings
Total	22	11	50% ▼	3	3	100% ▲
GUARD INSURANCE Group Total	22	11	50% ▼	3	3	100% ▲
GUIDEONE INS GROUP TPA Administered Claims	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA116 CORVEL ENTERPRISE COMP	*	*	*	*	*	*
TPA Total	*	*	*	*	*	*
GUIDEONE INS GROUP Group Total	*	*	*	*	*	*
HANNAFORD BROTHERS	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA201 HANNAFORD BROTHERS	79	57	72%	22	19	86%
Total	79	57	72% ▼	22	19	86% ▼
HANNAFORD BROTHERS Group Total	79	57	72% ▼	22	19	86% ▼
HANNOVER INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
HANNOVER INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
HANNOVER INSURANCE TPA Administered Claims						
CA340 YORK RISK SERVICES	*	*	*	*	*	*
TPA Total	*	*	*	*	*	*
HANNOVER INSURANCE Group Total	*	*	*	*	*	*

Maine Workers' Compensation Board
 Lost Time FROI Filing Benchmark: 85%
 Initial Indemnity Payment Benchmark: 87%

* Indicates no claims activity this quarter
 ▲ Indicates benchmark met or exceeded
 ▼ Indicates benchmark not met

INSURANCE GROUP COMPLIANCE
Lost Time FROI and Initial Indemnity Payments
Third Quarter
7/1/2016 - 9/30/2016

Insurance Company	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance	
HANOVER INSURANCE						
CA428 ALLMERICA FINANCIAL BENEFIT INSURANCE	5	1	20%	2	0	0%
CA048 CITIZENS INSURANCE COMPANY OF AMERICA	4	3	75%	3	3	100%
CA429 HANOVER AMERICAN INSURANCE	*	*	*	*	*	*
CA202 HANOVER INSURANCE	4	1	25%	No Filings	No Filings	No Filings
CA228 MASSACHUSETTS BAY INSURANCE	1	1	100%	No Filings	No Filings	No Filings
Total	14	6	43% ▼	5	3	60% ▼
HANOVER INSURANCE Group Total	14	6	43% ▼	5	3	60% ▼
HARTFORD INSURANCE						
CA188 HARTFORD ACCIDENT & INDEMNITY	7	7	100%	1	1	100%
CA185 HARTFORD CASUALTY INSURANCE	4	3	75%	1	1	100%
CA203 HARTFORD FIRE INSURANCE	1	0	0%	No Filings	No Filings	No Filings
CA186 HARTFORD INSURANCE COMPANY OF THE MIDWEST	2	1	50%	No Filings	No Filings	No Filings
CA187 HARTFORD UNDERWRITERS INSURANCE	9	5	56%	4	1	25%
CA288 PROPERTY & CASUALTY INSURANCE COMPANY OF HARTFORD	1	1	100%	1	1	100%
CA296 SENTINEL INSURANCE	3	2	67%	2	2	100%
CA319 TRUMBULL INSURANCE	32	23	72%	11	8	73%
CA321 TWIN CITY FIRE INSURANCE	4	4	100%	1	1	100%
Total	63	46	73% ▼	21	15	71% ▼
HARTFORD INSURANCE TPA Administered Claims						
CA040 BROADSPIRE SERVICES	2	2	100%	No Filings	No Filings	No Filings
CA070 CANNON COCHRAN MANAGEMENT SERVICES	7	6	86%	No Filings	No Filings	No Filings
CA116 CORVEL ENTERPRISE COMP	5	4	80%	No Filings	No Filings	No Filings
CA190 GALLAGHER BASSETT SERVICES	2	1	50%	1	1	100%
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	10	10	100%	3	3	100%
CA340 YORK RISK SERVICES	*	*	*	*	*	*
TPA Total	26	23	88% ▲	4	4	100% ▲
HARTFORD INSURANCE Group Total	89	69	78% ▼	25	19	76% ▼
HELMSMAN MANAGEMENT SERVICES						
CA204 HELMSMAN MANAGEMENT SERVICES	15	10	67%	9	8	89%
Total	15	10	67% ▼	9	8	89% ▲
HELMSMAN MANAGEMENT SERVICES Group Total	15	10	67% ▼	9	8	89% ▲

INSURANCE GROUP COMPLIANCE
 Lost Time FROI and Initial Indemnity Payments
 Third Quarter
 7/1/2016 - 9/30/2016

Insurance Company	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
LIBERTY MUTUAL INSURANCE						
CA003 AMERICAN FIRE & CASUALTY INSURANCE	*	*	*	*	*	*
CA380 EMPLOYERS INSURANCE OF WAUSAU	2	2	100%	1	1	100%
CA162 EXCELSIOR INSURANCE	2	0	0%	No Filings	No Filings	No Filings
CA210 LIBERTY MUTUAL INSURANCE	64	45	70%	16	12	75%
CA406 OHIO CASUALTY INSURANCE	No Filings	No Filings	No Filings	1	1	100%
CA407 OHIO SECURITY INSURANCE	2	2	100%	1	1	100%
CA283 PEERLESS INDEMNITY INSURANCE	2	2	100%	No Filings	No Filings	No Filings
CA275 PEERLESS INSURANCE	22	17	77%	11	9	82%
CA309 THE NETHERLANDS INSURANCE	2	0	0%	No Filings	No Filings	No Filings
CA408 WEST AMERICAN INSURANCE	*	*	*	*	*	*
Total	96	68	71% ▼	30	24	80% ▼
LIBERTY MUTUAL INSURANCE Group Total	96	68	71% ▼	30	24	80% ▼
MACY'S CORPORATE SERVICES						
CA213 MACY'S CORPORATE SERVICES	2	2	100%	2	2	100%
Total	2	2	100% ▲	2	2	100% ▲
MACY'S CORPORATE SERVICES Group Total	2	2	100% ▲	2	2	100% ▲
MAINE AUTOMOBILE DEALERS ASSOCIATION						
CA220 MAINE AUTOMOBILE DEALERS ASSOCIATION	26	24	92%	12	11	92%
Total	26	24	92% ▲	12	11	92% ▲
MAINE AUTOMOBILE DEALERS ASSOCIATION Group Total	26	24	92% ▲	12	11	92% ▲
MAINE EMPLOYERS' MUTUAL INSURANCE						
CA260 MAINE EMPLOYERS' MUTUAL INSURANCE	1313	1004	76%	345	317	92%
Total	1313	1004	76% ▼	345	317	92% ▲
MAINE EMPLOYERS' MUTUAL INSURANCE Group Total	1313	1004	76% ▼	345	317	92% ▲
MAINE HEALTHCARE ASSOCIATION						
CA234 MAINE HEALTHCARE ASSOCIATION	35	30	86%	No Filings	No Filings	No Filings
Total	35	30	86% ▲	No Filings	No Filings	No Filings
MAINE HEALTHCARE ASSOCIATION Group Total	35	30	86% ▲	No Filings	No Filings	No Filings
MAINE MOTOR TRANSPORT ASSOCIATION						
CA230 MAINE MOTOR TRANSPORT ASSOCIATION	48	45	94%	6	6	100%
Total	48	45	94% ▲	6	6	100% ▲
MAINE MOTOR TRANSPORT ASSOCIATION Group Total	48	45	94% ▲	6	6	100% ▲

INSURANCE GROUP COMPLIANCE
 Lost Time FROI and Initial Indemnity Payments
 Third Quarter
 7/1/2016 - 9/30/2016

Insurance Company	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
MAINE MUNICIPAL ASSOCIATION	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA225 MAINE MUNICIPAL ASSOCIATION	209	205	98%	35	34	97%
Total	209	205	98% ▲	35	34	97% ▲
MAINE MUNICIPAL ASSOCIATION Group Total	209	205	98% ▲	35	34	97% ▲
MAINE SCHOOL MANAGEMENT ASSOCIATION	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA250 MAINE SCHOOL MANAGEMENT ASSOCIATION	50	49	98%	15	14	93%
Total	50	49	98% ▲	15	14	93% ▲
MAINE SCHOOL MANAGEMENT ASSOCIATION Group Total	50	49	98% ▲	15	14	93% ▲
MEADOWBROOK INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA255 MEADOWBROOK INSURANCE	2	2	100%	No Filings	No Filings	No Filings
Total	2	2	100% ▲	No Filings	No Filings	No Filings
MEADOWBROOK INSURANCE Group Total	2	2	100% ▲	No Filings	No Filings	No Filings
NATIONWIDE INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA198 HARLEYSVILLE WORSTER INSURANCE	*	*	*	*	*	*
CA289 NATIONAL CASUALTY	*	*	*	*	*	*
CA291 NATIONWIDE AGRIBUSINESS INSURANCE	1	1	100%	2	0	0%
Total	1	1	100% ▲	2	0	0% ▼
NATIONWIDE INSURANCE Group Total	1	1	100% ▲	2	0	0% ▼
NGM INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA265 NGM INSURANCE	3	2	67%	1	1	100%
Total	3	2	67% ▼	1	1	100% ▲
NGM INSURANCE Group Total	3	2	67% ▼	1	1	100% ▲
NKSJ HOLDINGS INC	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
NKSJ HOLDINGS INC	*	*	*	*	*	*
Total	*	*	*	*	*	*
NKSJ HOLDINGS INC TPA Administered Claims	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA040 BROADSPIRE SERVICES	1	1	100%	No Filings	No Filings	No Filings
TPA Total	1	1	100% ▲	No Filings	No Filings	No Filings
NKSJ HOLDINGS INC Group Total	1	1	100% ▲	No Filings	No Filings	No Filings

INSURANCE GROUP COMPLIANCE
 Lost Time FROI and Initial Indemnity Payments
 Third Quarter
 7/1/2016 - 9/30/2016

Insurance Company	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
NORTH RIVER INSURANCE						
CA257 NORTH RIVER INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
NORTH RIVER INSURANCE TPA Administered Claims						
CA040 BROADSPIRE SERVICES	3	2	67%	No Filings	No Filings	No Filings
TPA Total	3	2	67% ▼	No Filings	No Filings	No Filings
NORTH RIVER INSURANCE Group Total	3	2	67% ▼	No Filings	No Filings	No Filings
OLD REPUBLIC INSURANCE						
OLD REPUBLIC INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
OLD REPUBLIC INSURANCE TPA Administered Claims						
CA040 BROADSPIRE SERVICES	*	*	*	*	*	*
CA070 CANNON COCHRAN MANAGEMENT SERVICES	14	11	79%	1	1	100%
CA116 CORVEL ENTERPRISE COMP	1	1	100%	No Filings	No Filings	No Filings
CA190 GALLAGHER BASSETT SERVICES	3	3	100%	3	3	100%
CA204 HELMSMAN MANAGEMENT SERVICES	*	*	*	*	*	*
CA295 RYDER SERVICES	1	1	100%	No Filings	No Filings	No Filings
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	6	5	83%	1	1	100%
TPA Total	25	21	84% ▼	5	5	100% ▲
OLD REPUBLIC INSURANCE Group Total	25	21	84% ▼	5	5	100% ▲
PENNSYLVANIA MFG ASSN						
PENNSYLVANIA MFG ASSN	*	*	*	*	*	*
Total	*	*	*	*	*	*
PENNSYLVANIA MFG ASSN TPA Administered Claims						
CA190 GALLAGHER BASSETT SERVICES	9	5	56%	4	4	100%
TPA Total	9	5	56% ▼	4	4	100% ▲
PENNSYLVANIA MFG ASSN Group Total	9	5	56% ▼	4	4	100% ▲
PUBLIC SERVICE INSURANCE						
CA282 PUBLIC SERVICE INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
PUBLIC SERVICE INSURANCE Group Total	*	*	*	*	*	*

INSURANCE GROUP COMPLIANCE
 Lost Time FROI and Initial Indemnity Payments
 Third Quarter
 7/1/2016 - 9/30/2016

Insurance Company	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
QBE INSURANCE GROUP	*	*	*	*	*	*
QBE INSURANCE GROUP	*	*	*	*	*	*
Total	*	*	*	*	*	*
QBE INSURANCE GROUP TPA Administered Claims						
CA190 GALLAGHER BASSETT SERVICES	1	1	100%	No Filings	No Filings	No Filings
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	11	6	55%	5	3	60%
TPA Total	12	7	58% ▼	5	3	60% ▼
QBE INSURANCE GROUP Group Total	12	7	58% ▼	5	3	60% ▼
RYDER SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA295 RYDER SERVICES	1	1	100%	No Filings	No Filings	No Filings
Total	1	1	100% ▲	No Filings	No Filings	No Filings
RYDER SERVICES Group Total	1	1	100% ▲	No Filings	No Filings	No Filings
SAFETY NATIONAL INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
SAFETY NATIONAL INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
SAFETY NATIONAL INSURANCE TPA Administered Claims						
CA040 BROADSPIRE SERVICES	2	1	50%	No Filings	No Filings	No Filings
CA070 CANNON COCHRAN MANAGEMENT SERVICES	7	5	71%	1	0	0%
CA116 CORVEL ENTERPRISE COMP	6	5	83%	1	1	100%
CA160 ESIS	5	3	60%	No Filings	No Filings	No Filings
CA190 GALLAGHER BASSETT SERVICES	1	1	100%	1	1	100%
CA204 HELMSMAN MANAGEMENT SERVICES	1	0	0%	1	1	100%
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	6	5	83%	1	1	100%
CA340 YORK RISK SERVICES	*	*	*	*	*	*
TPA Total	28	20	71% ▼	5	4	80% ▼
SAFETY NATIONAL INSURANCE Group Total	28	20	71% ▼	5	4	80% ▼
SEGWICK CLAIMS MANAGEMENT SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	193	168	87%	49	46	94%
Total	193	168	87% ▲	49	46	94% ▲
SEGWICK CLAIMS MANAGEMENT SERVICES Group Total	193	168	87% ▲	49	46	94% ▲
SENTRY INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA402 SENTRY CASUALTY	2	1	50%	No Filings	No Filings	No Filings
CA305 SENTRY INSURANCE	1	0	0%	1	0	0%
Total	3	1	33% ▼	1	0	0% ▼
SENTRY INSURANCE Group Total	3	1	33% ▼	1	0	0% ▼

INSURANCE GROUP COMPLIANCE

Lost Time FROI and Initial Indemnity Payments

Third Quarter

7/1/2016 - 9/30/2016

Insurance Company	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
STARR INDEMNITY INSURANCE						
STARR INDEMNITY INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
STARR INDEMNITY INSURANCE TPA Administered Claims						
CA160 ESIS	1	1	100%	No Filings	No Filings	No Filings
CA190 GALLAGHER BASSETT SERVICES	*	*	*	*	*	*
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	2	2	100%	No Filings	No Filings	No Filings
TPA Total	3	3	100% ▲	No Filings	No Filings	No Filings
STARR INDEMNITY INSURANCE Group Total	3	3	100% ▲	No Filings	No Filings	No Filings
STATE OF MAINE WORKERS' COMPENSATION TRUST	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA307 STATE OF MAINE WORKERS' COMPENSATION TRUST	140	122	87%	43	43	100%
Total	140	122	87% ▲	43	43	100% ▲
STATE OF MAINE WORKERS' COMPENSATION TRUST Group Total	140	122	87% ▲	43	43	100% ▲
SYNERNET	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA320 SYNERNET	136	100	74%	24	21	88%
Total	136	100	74% ▼	24	21	88% ▲
SYNERNET Group Total	136	100	74% ▼	24	21	88% ▲
THE AMERICAN EQUITY UNDERWRITERS	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA323 THE AMERICAN EQUITY UNDERWRITERS	1	0	0%	No Filings	No Filings	No Filings
Total	1	0	0% ▼	No Filings	No Filings	No Filings
THE AMERICAN EQUITY UNDERWRITERS Group Total	1	0	0% ▼	No Filings	No Filings	No Filings
TOWER INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA356 TOWER INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
TOWER INSURANCE TPA Administered Claims						
CA340 YORK RISK SERVICES	*	*	*	*	*	*
TPA Total	*	*	*	*	*	*
TOWER INSURANCE Group Total	*	*	*	*	*	*

INSURANCE GROUP COMPLIANCE
 Lost Time FROI and Initial Indemnity Payments
 Third Quarter
 7/1/2016 - 9/30/2016

Insurance Company	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
TRAVELERS INSURANCE						
CA072 CHARTER OAK FIRE INSURANCE	24	14	58%	9	7	78%
CA164 FARMINGTON CASUALTY	*	*	*	*	*	*
CA284 PHOENIX INSURANCE	12	9	75%	3	2	67%
CA303 ST PAUL FIRE & MARINE INSURANCE	*	*	*	*	*	*
CA306 STANDARD FIRE INSURANCE	7	6	86%	1	1	100%
CA347 TRAVELERS CASUALTY & SURETY	2	2	100%	No Filings	No Filings	No Filings
CA348 TRAVELERS CASUALTY INSURANCE COMPANY OF AMERICA	2	1	50%	2	2	100%
CA349 TRAVELERS COMMERCIAL CASUALTY	3	1	33%	3	3	100%
CA343 TRAVELERS INDEMNITY COMPANY	*	*	*	*	*	*
CA346 TRAVELERS INDEMNITY COMPANY OF AMERICA	3	2	67%	1	1	100%
CA345 TRAVELERS PROPERTY CASUALTY INSURANCE	6	4	67%	5	4	80%
Total	59	39	66% ▼	24	20	83% ▼
TRAVELERS INSURANCE TPA Administered Claims						
CA040 BROADSPIRE SERVICES	4	3	75%	2	2	100%
CA190 GALLAGHER BASSETT SERVICES	3	1	33%	1	1	100%
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	5	4	80%	1	1	100%
TPA Total	12	8	67% ▼	4	4	100% ▲
TRAVELERS INSURANCE Group Total	71	47	66% ▼	28	24	86% ▼
VANLINER INSURANCE						
CA379 VANLINER INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
VANLINER INSURANCE Group Total	*	*	*	*	*	*
XL INSURANCE						
CA384 XL INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
XL INSURANCE TPA Administered Claims						
CA116 CORVEL ENTERPRISE COMP	2	1	50%	1	0	0%
CA117 COTTINGHAM & BUTLER CLAIMS SERVICES	*	*	*	*	*	*
CA160 ESIS	4	4	100%	2	2	100%
CA190 GALLAGHER BASSETT SERVICES	8	8	100%	2	2	100%
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	7	6	86%	1	1	100%
TPA Total	21	19	90% ▲	6	5	83% ▼
XL INSURANCE Group Total	21	19	90% ▲	6	5	83% ▼

INSURANCE GROUP COMPLIANCE
 Lost Time FROI and Initial Indemnity Payments
 Third Quarter
 7/1/2016 - 9/30/2016

Insurance Company	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
YORK RISK SERVICES						
CA340 YORK RISK SERVICES	1	0	0%	No Filings	No Filings	No Filings
Total	1	0	0% ▼	No Filings	No Filings	No Filings
YORK RISK SERVICES Group Total	1	0	0% ▼	No Filings	No Filings	No Filings
ZURICH INSURANCE						
CA022 AMERICAN ZURICH	7	5	71%	5	4	80%
CA400 ZURICH AMERICAN INSURANCE	11	10	91%	3	3	100%
CA404 ZURICH AMERICAN INSURANCE COMPANY OF ILLINOIS	*	*	*	*	*	*
Total	18	15	83% ▼	8	7	88% ▲
ZURICH INSURANCE TPA Administered Claims						
CA040 BROADSPIRE SERVICES	2	2	100%	1	1	100%
CA160 ESIS	*	*	*	*	*	*
CA190 GALLAGHER BASSETT SERVICES	11	10	91%	2	2	100%
CA292 PATRIOT RISK SERVICES	*	*	*	*	*	*
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	6	6	100%	1	1	100%
CA340 YORK RISK SERVICES	*	*	*	*	*	*
TPA Total	19	18	95% ▲	4	4	100% ▲
ZURICH INSURANCE Group Total	37	33	89% ▲	12	11	92% ▲

Maine Workers' Compensation Board
 Lost Time FROI Filing Benchmark: 85%
 Initial Indemnity Payment Benchmark: 87%

* Indicates no claims activity this quarter
 ▲ Indicates benchmark met or exceeded
 ▼ Indicates benchmark not met

Appendix B

**Insurance Group Compliance
Initial MOP and Initial Indemnity NOC Filings
Third Quarter 2016
7/1/2016-9/30/2016**

INSURANCE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
Third Quarter
7/1/2016 - 9/30/2016

Insurance Company	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
ACADIA INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA010 ACADIA INSURANCE	24	23	96%	12	11	92%
Total	24	23	96% ▲	12	11	92% ▲
ACADIA INSURANCE Group Total	24	23	96% ▲	12	11	92% ▲
ACCIDENT FUND INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
ACCIDENT FUND INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
ACCIDENT FUND INSURANCE TPA Administered Claims						
CA040 BROADSPIRE SERVICES	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
TPA Total	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
ACCIDENT FUND INSURANCE Group Total	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
ACE INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
ACE INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
ACE INSURANCE TPA Administered Claims						
CA040 BROADSPIRE SERVICES	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
CA070 CANNON COCHRAN MANAGEMENT SERVICES	6	5	83%	1	1	100%
CA110 CONSTITUTION STATE SERVICES	No Filings	No Filings	No Filings	5	5	100%
CA116 CORVEL ENTERPRISE COMP	*	*	*	*	*	*
CA117 COTTINGHAM & BUTLER CLAIMS SERVICES	*	*	*	*	*	*
CA160 ESIS	6	6	100%	6	5	83%
CA190 GALLAGHER BASSETT SERVICES	9	5	56%	2	1	50%
CA204 HELMSMAN MANAGEMENT SERVICES	4	4	100%	No Filings	No Filings	No Filings
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	20	20	100%	16	14	88%
TPA Total	45	40	89% ▲	30	26	87% ▼
ACE INSURANCE Group Total	45	40	89% ▲	30	26	87% ▼
ACUITY MUTUAL INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA418 ACUITY MUTUAL INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
ACUITY MUTUAL INSURANCE Group Total	*	*	*	*	*	*

INSURANCE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
Third Quarter
7/1/2016 - 9/30/2016

Insurance Company	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
AIG INSURANCE						
CA015 AIG DOMESTIC CLAIMS	28	27	96%	18	15	83%
Total	28	27	96% ▲	18	15	83% ▼
AIG INSURANCE TPA Administered Claims						
CA100 CLAIMS MANAGEMENT (WALMART)	2	2	100%	17	15	88%
CA110 CONSTITUTION STATE SERVICES	No Filings	No Filings	No Filings	1	1	100%
CA160 ESIS	*	*	*	*	*	*
CA190 GALLAGHER BASSETT SERVICES	1	1	100%	No Filings	No Filings	No Filings
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	*	*	*	*	*	*
TPA Total	3	3	100% ▲	18	16	89% ▼
AIG INSURANCE Group Total	31	30	97% ▲	36	31	86% ▼
AMTRUST INSURANCE						
CA342 TECHNOLOGY INSURANCE	No Filings	No Filings	No Filings	2	2	100%
CA381 WESCO INSURANCE	6	6	100%	4	4	100%
Total	6	6	100% ▲	6	6	100% ▲
AMTRUST INSURANCE Group Total	6	6	100% ▲	6	6	100% ▲
ARCH INSURANCE						
ARCH INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
ARCH INSURANCE TPA Administered Claims						
CA040 BROADSPIRE SERVICES	2	2	100%	No Filings	No Filings	No Filings
CA117 COTTINGHAM & BUTLER CLAIMS SERVICES	1	0	0%	No Filings	No Filings	No Filings
CA190 GALLAGHER BASSETT SERVICES	3	3	100%	1	0	0%
CA204 HELMSMAN MANAGEMENT SERVICES	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	No Filings	No Filings	No Filings	2	2	100%
CA340 YORK RISK SERVICES	*	*	*	*	*	*
TPA Total	6	5	83% ▼	3	2	67% ▼
ARCH INSURANCE Group Total	6	5	83% ▼	3	2	67% ▼
ATLANTIC SPECIALTY INSURANCE						
CA035 ATLANTIC SPECIALTY INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
ATLANTIC SPECIALTY INSURANCE TPA Administered Claims						
CA190 GALLAGHER BASSETT SERVICES	1	1	100%	No Filings	No Filings	No Filings
TPA Total	1	1	100% ▲	No Filings	No Filings	No Filings
ATLANTIC SPECIALTY INSURANCE Group Total	1	1	100% ▲	No Filings	No Filings	No Filings

INSURANCE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
Third Quarter
7/1/2016 - 9/30/2016

Insurance Company	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
BALDWIN & LYONS GROUP TPA Administered Claims						
CA340 YORK RISK SERVICES	*	*	*	*	*	*
TPA Total	*	*	*	*	*	*
BALDWIN & LYONS GROUP Group Total	*	*	*	*	*	*
BATH IRON WORKS						
CA036 BATH IRON WORKS	11	11	100%	7	6	86%
Total	11	11	100% ▲	7	6	86% ▼
BATH IRON WORKS Group Total	11	11	100% ▲	7	6	86% ▼
BERKSHIRE HATHAWAY INSURANCE						
CA114 BERKSHIRE HATHAWAY HOMESTATE INSURANCE	*	*	*	*	*	*
CA115 CONTINENTAL INDEMNITY	1	1	100%	No Filings	No Filings	No Filings
CA293 REDWOOD FIRE AND CASUALTY INSURANCE	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
Total	1	1	100% ▲	No Filings	No Filings	No Filings
BERKSHIRE HATHAWAY INSURANCE Group Total	1	1	100% ▲	No Filings	No Filings	No Filings
BROADSPIRE SERVICES						
CA040 BROADSPIRE SERVICES	5	5	100%	6	6	100%
Total	5	5	100% ▲	6	6	100% ▲
BROADSPIRE SERVICES Group Total	5	5	100% ▲	6	6	100% ▲
CANNON COCHRAN MANAGEMENT SERVICES						
CA070 CANNON COCHRAN MANAGEMENT SERVICES	58	49	84%	29	25	86%
Total	58	49	84% ▼	29	25	86% ▼
CANNON COCHRAN MANAGEMENT SERVICES Group Total	58	49	84% ▼	29	25	86% ▼
CHEROKEE INSURANCE						
CA044 CHEROKEE INSURANCE	1	0	0%	No Filings	No Filings	No Filings
Total	1	0	0% ▼	No Filings	No Filings	No Filings
CHEROKEE INSURANCE Group Total	1	0	0% ▼	No Filings	No Filings	No Filings
CHUBB INSURANCE						
CA046 CHUBB INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
CHUBB INSURANCE TPA Administered Claims						
CA160 ESIS	1	1	100%	No Filings	No Filings	No Filings
CA190 GALLAGHER BASSETT SERVICES	3	3	100%	5	4	80%
TPA Total	4	4	100% ▲	5	4	80% ▼
CHUBB INSURANCE Group Total	4	4	100% ▲	5	4	80% ▼

INSURANCE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
Third Quarter
7/1/2016 - 9/30/2016

Insurance Company	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CHURCH MUTUAL INSURANCE						
CA084 CHURCH MUTUAL INSURANCE	1	0	0%	1	0	0%
Total	1	0	0% ▼	1	0	0% ▼
CHURCH MUTUAL INSURANCE Group Total	1	0	0% ▼	1	0	0% ▼
CIANBRO CORPORATION						
CA085 CIANBRO CORPORATION	*	*	*	*	*	*
Total	*	*	*	*	*	*
CIANBRO CORPORATION Group Total	*	*	*	*	*	*
CINCINNATI CASUALTY						
CINCINNATI CASUALTY	*	*	*	*	*	*
Total	*	*	*	*	*	*
CINCINNATI CASUALTY TPA Administered Claims						
CA340 YORK RISK SERVICES	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
TPA Total	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
CINCINNATI CASUALTY Group Total	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
CLAIMS MANAGEMENT (WALMART)						
CA100 CLAIMS MANAGEMENT (WALMART)	2	2	100%	17	15	88%
Total	2	2	100% ▲	17	15	88% ▼
CLAIMS MANAGEMENT (WALMART) Group Total	2	2	100% ▲	17	15	88% ▼
CNA INSURANCE						
CA017 AMERICAN CASUALTY COMPANY OF READING PA	*	*	*	*	*	*
CA083 CNA CLAIMS PLUS	*	*	*	*	*	*
CA050 CONTINENTAL CASUALTY	3	3	100%	No Filings	No Filings	No Filings
CA314 TRANSPORTATION INSURANCE	*	*	*	*	*	*
Total	3	3	100% ▲	No Filings	No Filings	No Filings
CNA INSURANCE TPA Administered Claims						
CA190 GALLAGHER BASSETT SERVICES	1	1	100%	No Filings	No Filings	No Filings
TPA Total	1	1	100% ▲	No Filings	No Filings	No Filings
CNA INSURANCE Group Total	4	4	100% ▲	No Filings	No Filings	No Filings
CONSTITUTION STATE SERVICES						
CA110 CONSTITUTION STATE SERVICES	No Filings	No Filings	No Filings	7	7	100%
Total	No Filings	No Filings	No Filings	7	7	100% ▲
CONSTITUTION STATE SERVICES Group Total	No Filings	No Filings	No Filings	7	7	100% ▲

INSURANCE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
Third Quarter
7/1/2016 - 9/30/2016

Insurance Company	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
CORVEL ENTERPRISE COMP	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA116 CORVEL ENTERPRISE COMP	2	1	50%	No Filings	No Filings	No Filings
Total	2	1	50% ▼	No Filings	No Filings	No Filings
CORVEL ENTERPRISE COMP Group Total	2	1	50% ▼	No Filings	No Filings	No Filings
COTTINGHAM & BUTLER CLAIMS SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA117 COTTINGHAM & BUTLER CLAIMS SERVICES	1	0	0%	No Filings	No Filings	No Filings
Total	1	0	0% ▼	No Filings	No Filings	No Filings
COTTINGHAM & BUTLER CLAIMS SERVICES Group Total	1	0	0% ▼	No Filings	No Filings	No Filings
CROSS INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA093 CROSS INSURANCE	30	30	100%	78	77	99%
Total	30	30	100% ▲	78	77	99% ▲
CROSS INSURANCE Group Total	30	30	100% ▲	78	77	99% ▲
ELECTRIC INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA150 ELECTRIC INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
ELECTRIC INSURANCE TPA Administered Claims						
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	2	1	50%	3	3	100%
TPA Total	2	1	50% ▼	3	3	100% ▲
ELECTRIC INSURANCE Group Total	2	1	50% ▼	3	3	100% ▲
ESIS	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA160 ESIS	9	9	100%	10	8	80%
Total	9	9	100% ▲	10	8	80% ▼
ESIS Group Total	9	9	100% ▲	10	8	80% ▼
EVEREST REINS HOLDINGS GROUP TPA Administered Claims						
CA190 GALLAGHER BASSETT SERVICES	*	*	*	*	*	*
TPA Total	*	*	*	*	*	*
EVEREST REINS HOLDINGS GROUP Group Total	*	*	*	*	*	*
FEDERATED MUTUAL INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA091 FEDERATED MUTUAL INSURANCE	4	1	25%	1	1	100%
CA092 FEDERATED SERVICE INSURANCE	*	*	*	*	*	*
Total	4	1	25% ▼	1	1	100% ▲
FEDERATED MUTUAL INSURANCE Group Total	4	1	25% ▼	1	1	100% ▲

INSURANCE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
Third Quarter
7/1/2016 - 9/30/2016

Insurance Company	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
FIREMAN'S FUND INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA170 FIREMAN'S FUND INSURANCE	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
Total	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
FIREMAN'S FUND INSURANCE Group Total	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
FRANKENMUTH INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA095 FRANKENMUTH INSURANCE	*	*	*	*	*	*
CA274 PATRIOT INSURANCE	1	1	100%	No Filings	No Filings	No Filings
Total	1	1	100% ▲	No Filings	No Filings	No Filings
FRANKENMUTH INSURANCE Group Total	1	1	100% ▲	No Filings	No Filings	No Filings
FUTURECOMP	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA175 FUTURECOMP	15	13	87%	5	5	100%
Total	15	13	87% ▲	5	5	100% ▲
FUTURECOMP Group Total	15	13	87% ▲	5	5	100% ▲
GALLAGHER BASSETT SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA190 GALLAGHER BASSETT SERVICES	37	30	81%	16	12	75%
Total	37	30	81% ▼	16	12	75% ▼
GALLAGHER BASSETT SERVICES Group Total	37	30	81% ▼	16	12	75% ▼
GREAT AMERICAN INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA193 GREAT AMERICAN INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
GREAT AMERICAN INSURANCE Group Total	*	*	*	*	*	*
GREAT DIVIDE INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA189 GREAT DIVIDE INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
GREAT DIVIDE INSURANCE Group Total	*	*	*	*	*	*
GREAT FALLS INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
GREAT FALLS INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
GREAT FALLS INSURANCE TPA Administered Claims						
CA070 CANNON COCHRAN MANAGEMENT SERVICES	24	22	92%	14	13	93%
TPA Total	24	22	92% ▲	14	13	93% ▲
GREAT FALLS INSURANCE Group Total	24	22	92% ▲	14	13	93% ▲

INSURANCE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
Third Quarter
7/1/2016 - 9/30/2016

Insurance Company	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
GREAT WEST INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA196 GREAT WEST INSURANCE	1	0	0%	No Filings	No Filings	No Filings
Total	1	0	0% ▼	No Filings	No Filings	No Filings
GREAT WEST INSURANCE Group Total	1	0	0% ▼	No Filings	No Filings	No Filings
GUARANTEE INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA195 GUARANTEE INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
GUARANTEE INSURANCE TPA Administered Claims						
CA292 PATRIOT RISK SERVICES	*	*	*	*	*	*
TPA Total	*	*	*	*	*	*
GUARANTEE INSURANCE Group Total	*	*	*	*	*	*
GUARD INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA019 AMGUARD INSURANCE	2	2	100%	1	1	100%
CA140 EASTGUARD INSURANCE	1	1	100%	No Filings	No Filings	No Filings
CA272 NORGUARD INSURANCE	No Filings	No Filings	No Filings	1	0	0%
Total	3	3	100% ▲	2	1	50% ▼
GUARD INSURANCE Group Total	3	3	100% ▲	2	1	50% ▼
GUIDEONE INS GROUP TPA Administered Claims	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA116 CORVEL ENTERPRISE COMP	*	*	*	*	*	*
TPA Total	*	*	*	*	*	*
GUIDEONE INS GROUP Group Total	*	*	*	*	*	*
HANNAFORD BROTHERS	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA201 HANNAFORD BROTHERS	22	17	77%	10	6	60%
Total	22	17	77% ▼	10	6	60% ▼
HANNAFORD BROTHERS Group Total	22	17	77% ▼	10	6	60% ▼
HANNOVER INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
HANNOVER INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
HANNOVER INSURANCE TPA Administered Claims						
CA340 YORK RISK SERVICES	*	*	*	*	*	*
TPA Total	*	*	*	*	*	*
HANNOVER INSURANCE Group Total	*	*	*	*	*	*

INSURANCE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
Third Quarter
7/1/2016 - 9/30/2016

Insurance Company	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
HANOVER INSURANCE						
CA428 ALLMERICA FINANCIAL BENEFIT INSURANCE	2	1	50%	2	2	100%
CA048 CITIZENS INSURANCE COMPANY OF AMERICA	3	3	100%	No Filings	No Filings	No Filings
CA429 HANOVER AMERICAN INSURANCE	*	*	*	*	*	*
CA202 HANOVER INSURANCE	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
CA228 MASSACHUSETTS BAY INSURANCE	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
Total	5	4	80% ▼	2	2	100% ▲
HANOVER INSURANCE Group Total	5	4	80% ▼	2	2	100% ▲
HARTFORD INSURANCE						
CA188 HARTFORD ACCIDENT & INDEMNITY	1	1	100%	2	2	100%
CA185 HARTFORD CASUALTY INSURANCE	1	1	100%	No Filings	No Filings	No Filings
CA203 HARTFORD FIRE INSURANCE	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
CA186 HARTFORD INSURANCE COMPANY OF THE MIDWEST	No Filings	No Filings	No Filings	2	1	50%
CA187 HARTFORD UNDERWRITERS INSURANCE	4	2	50%	1	1	100%
CA288 PROPERTY & CASUALTY INSURANCE COMPANY OF HARTFORD	1	1	100%	No Filings	No Filings	No Filings
CA296 SENTINEL INSURANCE	2	2	100%	1	1	100%
CA319 TRUMBULL INSURANCE	11	9	82%	3	2	67%
CA321 TWIN CITY FIRE INSURANCE	1	1	100%	No Filings	No Filings	No Filings
Total	21	17	81% ▼	9	7	78% ▼
HARTFORD INSURANCE TPA Administered Claims						
CA040 BROADSPIRE SERVICES	No Filings	No Filings	No Filings	2	2	100%
CA070 CANNON COCHRAN MANAGEMENT SERVICES	No Filings	No Filings	No Filings	1	1	100%
CA116 CORVEL ENTERPRISE COMP	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
CA190 GALLAGHER BASSETT SERVICES	1	1	100%	1	1	100%
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	3	3	100%	4	4	100%
CA340 YORK RISK SERVICES	*	*	*	*	*	*
TPA Total	4	4	100% ▲	8	8	100% ▲
HARTFORD INSURANCE Group Total	25	21	84% ▼	17	15	88% ▼
HELMSMAN MANAGEMENT SERVICES						
CA204 HELMSMAN MANAGEMENT SERVICES	9	8	89%	3	2	67%
Total	9	8	89% ▲	3	2	67% ▼
HELMSMAN MANAGEMENT SERVICES Group Total	9	8	89% ▲	3	2	67% ▼

INSURANCE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
Third Quarter
7/1/2016 - 9/30/2016

Insurance Company	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
LIBERTY MUTUAL INSURANCE						
CA003 AMERICAN FIRE & CASUALTY INSURANCE	*	*	*	*	*	*
CA380 EMPLOYERS INSURANCE OF WAUSAU	1	1	100%	No Filings	No Filings	No Filings
CA162 EXCELSIOR INSURANCE	No Filings	No Filings	No Filings	1	1	100%
CA210 LIBERTY MUTUAL INSURANCE	16	14	88%	20	20	100%
CA406 OHIO CASUALTY INSURANCE	1	0	0%	No Filings	No Filings	No Filings
CA407 OHIO SECURITY INSURANCE	1	1	100%	1	1	100%
CA283 PEERLESS INDEMNITY INSURANCE	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
CA275 PEERLESS INSURANCE	11	8	73%	4	3	75%
CA309 THE NETHERLANDS INSURANCE	No Filings	No Filings	No Filings	2	1	50%
CA408 WEST AMERICAN INSURANCE	*	*	*	*	*	*
Total	30	24	80% ▼	28	26	93% ▲
LIBERTY MUTUAL INSURANCE Group Total	30	24	80% ▼	28	26	93% ▲
MACY'S CORPORATE SERVICES						
CA213 MACY'S CORPORATE SERVICES	2	1	50%	No Filings	No Filings	No Filings
Total	2	1	50% ▼	No Filings	No Filings	No Filings
MACY'S CORPORATE SERVICES Group Total	2	1	50% ▼	No Filings	No Filings	No Filings
MAINE AUTOMOBILE DEALERS ASSOCIATION						
CA220 MAINE AUTOMOBILE DEALERS ASSOCIATION	12	12	100%	1	1	100%
Total	12	12	100% ▲	1	1	100% ▲
MAINE AUTOMOBILE DEALERS ASSOCIATION Group Total	12	12	100% ▲	1	1	100% ▲
MAINE EMPLOYERS' MUTUAL INSURANCE						
CA260 MAINE EMPLOYERS' MUTUAL INSURANCE	345	315	91%	265	239	90%
Total	345	315	91% ▲	265	239	90% ▲
MAINE EMPLOYERS' MUTUAL INSURANCE Group Total	345	315	91% ▲	265	239	90% ▲
MAINE HEALTHCARE ASSOCIATION						
CA234 MAINE HEALTHCARE ASSOCIATION	No Filings	No Filings	No Filings	5	5	100%
Total	No Filings	No Filings	No Filings	5	5	100% ▲
MAINE HEALTHCARE ASSOCIATION Group Total	No Filings	No Filings	No Filings	5	5	100% ▲
MAINE MOTOR TRANSPORT ASSOCIATION						
CA230 MAINE MOTOR TRANSPORT ASSOCIATION	6	6	100%	10	10	100%
Total	6	6	100% ▲	10	10	100% ▲
MAINE MOTOR TRANSPORT ASSOCIATION Group Total	6	6	100% ▲	10	10	100% ▲

INSURANCE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
Third Quarter
7/1/2016 - 9/30/2016

Insurance Company	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
MAINE MUNICIPAL ASSOCIATION	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA225 MAINE MUNICIPAL ASSOCIATION	35	35	100%	52	52	100%
Total	35	35	100% ▲	52	52	100% ▲
MAINE MUNICIPAL ASSOCIATION Group Total	35	35	100% ▲	52	52	100% ▲
MAINE SCHOOL MANAGEMENT ASSOCIATION	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA250 MAINE SCHOOL MANAGEMENT ASSOCIATION	15	15	100%	9	9	100%
Total	15	15	100% ▲	9	9	100% ▲
MAINE SCHOOL MANAGEMENT ASSOCIATION Group Total	15	15	100% ▲	9	9	100% ▲
MEADOWBROOK INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA255 MEADOWBROOK INSURANCE	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
Total	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
MEADOWBROOK INSURANCE Group Total	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
NATIONWIDE INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA198 HARLEYSVILLE WORSTER INSURANCE	*	*	*	*	*	*
CA289 NATIONAL CASUALTY	*	*	*	*	*	*
CA291 NATIONWIDE AGRIBUSINESS INSURANCE	2	0	0%	No Filings	No Filings	No Filings
Total	2	0	0% ▼	No Filings	No Filings	No Filings
NATIONWIDE INSURANCE Group Total	2	0	0% ▼	No Filings	No Filings	No Filings
NGM INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA265 NGM INSURANCE	1	1	100%	No Filings	No Filings	No Filings
Total	1	1	100% ▲	No Filings	No Filings	No Filings
NGM INSURANCE Group Total	1	1	100% ▲	No Filings	No Filings	No Filings
NKSJ HOLDINGS INC	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
NKSJ HOLDINGS INC	*	*	*	*	*	*
Total	*	*	*	*	*	*
NKSJ HOLDINGS INC TPA Administered Claims						
CA040 BROADSPIRE SERVICES	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
TPA Total	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
NKSJ HOLDINGS INC Group Total	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings

INSURANCE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
Third Quarter
7/1/2016 - 9/30/2016

Insurance Company	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
NORTH RIVER INSURANCE						
CA257 NORTH RIVER INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
NORTH RIVER INSURANCE TPA Administered Claims						
CA040 BROADSPIRE SERVICES	No Filings	No Filings	No Filings	1	1	100%
TPA Total	No Filings	No Filings	No Filings	1	1	100% ▲
NORTH RIVER INSURANCE Group Total	No Filings	No Filings	No Filings	1	1	100% ▲
OLD REPUBLIC INSURANCE						
OLD REPUBLIC INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
OLD REPUBLIC INSURANCE TPA Administered Claims						
CA040 BROADSPIRE SERVICES	*	*	*	*	*	*
CA070 CANNON COCHRAN MANAGEMENT SERVICES	1	1	100%	1	0	0%
CA116 CORVEL ENTERPRISE COMP	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
CA190 GALLAGHER BASSETT SERVICES	3	2	67%	1	1	100%
CA204 HELMSMAN MANAGEMENT SERVICES	*	*	*	*	*	*
CA295 RYDER SERVICES	No Filings	No Filings	No Filings	1	1	100%
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	1	1	100%	No Filings	No Filings	No Filings
TPA Total	5	4	80% ▼	3	2	67% ▼
OLD REPUBLIC INSURANCE Group Total	5	4	80% ▼	3	2	67% ▼
PENNSYLVANIA MFG ASSN						
PENNSYLVANIA MFG ASSN	*	*	*	*	*	*
Total	*	*	*	*	*	*
PENNSYLVANIA MFG ASSN TPA Administered Claims						
CA190 GALLAGHER BASSETT SERVICES	4	4	100%	1	1	100%
TPA Total	4	4	100% ▲	1	1	100% ▲
PENNSYLVANIA MFG ASSN Group Total	4	4	100% ▲	1	1	100% ▲
PUBLIC SERVICE INSURANCE						
CA282 PUBLIC SERVICE INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
PUBLIC SERVICE INSURANCE Group Total	*	*	*	*	*	*

INSURANCE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
Third Quarter
7/1/2016 - 9/30/2016

Insurance Company	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
QBE INSURANCE GROUP	*	*	*	*	*	*
QBE INSURANCE GROUP	*	*	*	*	*	*
Total	*	*	*	*	*	*
QBE INSURANCE GROUP TPA Administered Claims						
CA190 GALLAGHER BASSETT SERVICES	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	5	4	80%	1	1	100%
TPA Total	5	4	80% ▼	1	1	100% ▲
QBE INSURANCE GROUP Group Total	5	4	80% ▼	1	1	100% ▲
RYDER SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA295 RYDER SERVICES	No Filings	No Filings	No Filings	1	1	100%
Total	No Filings	No Filings	No Filings	1	1	100% ▲
RYDER SERVICES Group Total	No Filings	No Filings	No Filings	1	1	100% ▲
SAFETY NATIONAL INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
SAFETY NATIONAL INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
SAFETY NATIONAL INSURANCE TPA Administered Claims						
CA040 BROADSPIRE SERVICES	No Filings	No Filings	No Filings	2	2	100%
CA070 CANNON COCHRAN MANAGEMENT SERVICES	1	0	0%	No Filings	No Filings	No Filings
CA116 CORVEL ENTERPRISE COMP	1	1	100%	No Filings	No Filings	No Filings
CA160 ESIS	No Filings	No Filings	No Filings	1	1	100%
CA190 GALLAGHER BASSETT SERVICES	1	1	100%	No Filings	No Filings	No Filings
CA204 HELMSMAN MANAGEMENT SERVICES	1	1	100%	No Filings	No Filings	No Filings
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	1	1	100%	3	2	67%
CA340 YORK RISK SERVICES	*	*	*	*	*	*
TPA Total	5	4	80% ▼	6	5	83% ▼
SAFETY NATIONAL INSURANCE Group Total	5	4	80% ▼	6	5	83% ▼
SEDGWICK CLAIMS MANAGEMENT SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	49	47	96%	42	37	88%
Total	49	47	96% ▲	42	37	88% ▼
SEDGWICK CLAIMS MANAGEMENT SERVICES Group Total	49	47	96% ▲	42	37	88% ▼
SENTRY INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA402 SENTRY CASUALTY	No Filings	No Filings	No Filings	1	0	0%
CA305 SENTRY INSURANCE	1	0	0%	No Filings	No Filings	No Filings
Total	1	0	0% ▼	1	0	0% ▼
SENTRY INSURANCE Group Total	1	0	0% ▼	1	0	0% ▼

INSURANCE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
Third Quarter
7/1/2016 - 9/30/2016

Insurance Company	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
STARR INDEMNITY INSURANCE						
STARR INDEMNITY INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
STARR INDEMNITY INSURANCE TPA Administered Claims						
CA160 ESIS	No Filings	No Filings	No Filings	1	1	100%
CA190 GALLAGHER BASSETT SERVICES	*	*	*	*	*	*
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
TPA Total	No Filings	No Filings	No Filings	1	1	100% ▲
STARR INDEMNITY INSURANCE Group Total	No Filings	No Filings	No Filings	1	1	100% ▲
STATE OF MAINE WORKERS' COMPENSATION TRUST						
CA307 STATE OF MAINE WORKERS' COMPENSATION TRUST	MOPs Filed 43	Timely MOPs 41	Compliance 95%	NOCs Filed 23	Timely NOCs 23	Compliance 100%
Total	43	41	95% ▲	23	23	100% ▲
STATE OF MAINE WORKERS' COMPENSATION TRUST Group Total	43	41	95% ▲	23	23	100% ▲
SYNERNET						
CA320 SYNERNET	MOPs Filed 24	Timely MOPs 23	Compliance 96%	NOCs Filed 31	Timely NOCs 29	Compliance 94%
Total	24	23	96% ▲	31	29	94% ▲
SYNERNET Group Total	24	23	96% ▲	31	29	94% ▲
THE AMERICAN EQUITY UNDERWRITERS						
CA323 THE AMERICAN EQUITY UNDERWRITERS	MOPs Filed No Filings	Timely MOPs No Filings	Compliance No Filings	NOCs Filed 1	Timely NOCs 0	Compliance 0%
Total	No Filings	No Filings	No Filings	1	0	0% ▼
THE AMERICAN EQUITY UNDERWRITERS Group Total	No Filings	No Filings	No Filings	1	0	0% ▼
TOWER INSURANCE						
CA356 TOWER INSURANCE	MOPs Filed *	Timely MOPs *	Compliance *	NOCs Filed *	Timely NOCs *	Compliance *
Total	*	*	*	*	*	*
TOWER INSURANCE TPA Administered Claims						
CA340 YORK RISK SERVICES	*	*	*	*	*	*
TPA Total	*	*	*	*	*	*
TOWER INSURANCE Group Total	*	*	*	*	*	*

INSURANCE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
Third Quarter
7/1/2016 - 9/30/2016

Insurance Company	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
TRAVELERS INSURANCE						
CA072 CHARTER OAK FIRE INSURANCE	9	6	67%	3	2	67%
CA164 FARMINGTON CASUALTY	*	*	*	*	*	*
CA284 PHOENIX INSURANCE	3	2	67%	6	5	83%
CA303 ST PAUL FIRE & MARINE INSURANCE	*	*	*	*	*	*
CA306 STANDARD FIRE INSURANCE	1	1	100%	1	1	100%
CA347 TRAVELERS CASUALTY & SURETY	No Filings	No Filings	No Filings	1	1	100%
CA348 TRAVELERS CASUALTY INSURANCE COMPANY OF AMERICA	2	2	100%	No Filings	No Filings	No Filings
CA349 TRAVELERS COMMERCIAL CASUALTY	3	2	67%	1	0	0%
CA343 TRAVELERS INDEMNITY COMPANY	*	*	*	*	*	*
CA346 TRAVELERS INDEMNITY COMPANY OF AMERICA	1	0	0%	1	1	100%
CA345 TRAVELERS PROPERTY CASUALTY INSURANCE	5	4	80%	1	1	100%
Total	24	17	71% ▼	14	11	79% ▼
TRAVELERS INSURANCE TPA Administered Claims						
CA040 BROADSPIRE SERVICES	2	2	100%	No Filings	No Filings	No Filings
CA190 GALLAGHER BASSETT SERVICES	1	1	100%	No Filings	No Filings	No Filings
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	1	1	100%	No Filings	No Filings	No Filings
TPA Total	4	4	100% ▲	No Filings	No Filings	No Filings
TRAVELERS INSURANCE Group Total	28	21	75% ▼	14	11	79% ▼
VANLINER INSURANCE						
CA379 VANLINER INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
VANLINER INSURANCE Group Total	*	*	*	*	*	*
XL INSURANCE						
CA384 XL INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
XL INSURANCE TPA Administered Claims						
CA116 CORVEL ENTERPRISE COMP	1	0	0%	No Filings	No Filings	No Filings
CA117 COTTINGHAM & BUTLER CLAIMS SERVICES	*	*	*	*	*	*
CA160 ESIS	2	2	100%	1	1	100%
CA190 GALLAGHER BASSETT SERVICES	2	2	100%	2	1	50%
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	1	1	100%	2	1	50%
TPA Total	6	5	83% ▼	5	3	60% ▼
XL INSURANCE Group Total	6	5	83% ▼	5	3	60% ▼

INSURANCE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
Third Quarter
7/1/2016 - 9/30/2016

Insurance Company	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
YORK RISK SERVICES						
CA340 YORK RISK SERVICES	MOPs Filed No Filings	Timely MOPs No Filings	Compliance No Filings	NOCs Filed No Filings	Timely NOCs No Filings	Compliance No Filings
Total	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
YORK RISK SERVICES Group Total	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
ZURICH INSURANCE						
CA022 AMERICAN ZURICH	MOPs Filed 5	Timely MOPs 4	Compliance 80%	NOCs Filed No Filings	Timely NOCs No Filings	Compliance No Filings
CA400 ZURICH AMERICAN INSURANCE	3	3	100%	2	1	50%
CA404 ZURICH AMERICAN INSURANCE COMPANY OF ILLINOIS	*	*	*	*	*	*
Total	8	7	88% ▲	2	1	50% ▼
ZURICH INSURANCE TPA Administered Claims						
CA040 BROADSPIRE SERVICES	1	1	100%	1	1	100%
CA160 ESIS	*	*	*	*	*	*
CA190 GALLAGHER BASSETT SERVICES	2	2	100%	2	2	100%
CA292 PATRIOT RISK SERVICES	*	*	*	*	*	*
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	1	1	100%	1	1	100%
CA340 YORK RISK SERVICES	*	*	*	*	*	*
TPA Total	4	4	100% ▲	4	4	100% ▲
ZURICH INSURANCE Group Total	12	11	92% ▲	6	5	83% ▼