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QUARTERLY COMPLIANCE REPORT

STATE OF MAINE WORKERS' COMPENSATION BOARD



Fourth Quarter 2008 Report

October 1, 2008 – December 31, 2008

Office of Monitoring, Audit & Enforcement

Paul R. Dionne
Executive Director/Chair

Steven P. Minkowsky
Deputy Director of Benefits Administration

27 State House Station
Augusta, Maine 04333-0027
(207) 287-3751



JOHN ELIAS BALDACCI
GOVERNOR

STATE OF MAINE
WORKERS' COMPENSATION BOARD
DEERING BUILDING AMHI COMPLEX
27 STATE HOUSE STATION
AUGUSTA, MAINE
04333-0027

COPY

PAUL R. DIONNE
EXECUTIVE DIRECTOR/CHAIR

August 3, 2009

Senator Troy Dale Jackson, Chair
Joint Standing Committee on Labor
100 State House Station
Augusta, Maine 04333

Dear Senator Jackson:

Enclosed please find a copy of the Fourth Quarter 2008 Compliance Report unanimously approved by the Maine Workers' Compensation Board (Board) on July 14, 2009. This report represents the efforts of the Office of Monitoring, Audit and Enforcement and the workers' compensation community.

In addition to the production of quarterly and annual compliance reports, the Monitoring, Audit and Enforcement (MAE) Program also conducts audits of insurers, self-insurers, and third-party administrators on a three-year audit cycle. The functions of the audit program include auditing the timeliness of payments and claims handling practices, determining whether claims are unreasonably contested, and ensuring that all reporting requirements to the Board are met.

The Board is pleased with the results of the MAE Program which is having a significant impact on compliance in the State of Maine and drawing national attention. The Board remains convinced that this program will continue to improve compliance as envisioned by the Governor and the Legislature and as reflected in P.L. 1997, Chapter 486.

Sincerely,

Paul R. Dionne
Executive Director/Chair

PRD/amp
Enclosure

Cc: Steven P. Minkowsky, Deputy Director of Benefits Administration



PRINTED ON RECYCLED PAPER
TTY: 877-832-5525

PHONE: (207) 287-3751

FAX: (207) 287-7198

**State of Maine
Workers' Compensation Board
Quarterly Compliance Report
Fourth Quarter 2008**

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Executive Summary

On July 14, 2009, the Maine Workers' Compensation Board unanimously approved the Fourth Quarter 2008 Compliance Report. This report represents the efforts of the Office of Monitoring, Audit and Enforcement (MAE Program) and the workers' compensation community.

The Reconciliation Report was sent to one hundred eight (108) entities on January 21, 2009. Eighty six (86) entities responded timely. Nineteen (19) entities were not required to respond. Three (3) entities failed to respond. The non-respondents were contacted to verify addresses and ensure future response.

I. COMPLIANCE OVERVIEW

A. Lost Time First Reports

- 3,373 Lost Time First Reports were received during the fourth quarter. 88.35% were received within 7 days. The 7-day compliance is slightly higher than the third quarter of 2008 which was 87.87%.
- As of January 1, 2008, the Board's new benchmark for this area is 85%. Previously, there was no benchmark for this performance indicator.
- In the fourth quarter, 99.70% of all First Reports of Injury were filed electronically.

B. Payment of Initial Indemnity Benefits

- 89.30% of Initial Indemnity Benefits were paid within 14 days. This is a slight increase from the third quarter compliance of 87.43%.
- As of January 1, 2008, the Board's new benchmark for this area is 87%. The previous benchmark for this area was 85%.

C. Filing of Initial Memoranda of Payment

- 89.23% of Initial Memoranda of Payment were received by the Board within 17 days. This marks an increase over the third quarter compliance of 86.69%.
- As of January 1, 2008, the Board's new benchmark for this area is 85%. The previous benchmark for this performance indicator was 75%.

D. Notices of Controversy

- 92.60% of the Initial Indemnity NOCs were filed within 0-14 days. This is a slight increase from the third quarter's compliance of 90.69%. The Board's benchmark for this area is 90%.

- The Board's new benchmark for this area is 90%. Previously, there was no benchmark for this performance indicator.

E. §205(2)Violations on Initial Indemnity Payments

In the fourth quarter of 2008, the Monitoring Division identified 22 potential §205(2) violations. Subsequent to Monitoring's inquiries, twelve (54.55%) employers and/or insurers voluntarily paid penalties of \$13,600 to employees. One (4.55%) potential violation was not pursued after rebuttal. Seven (31.82%) potential violations are pending payment. Two (9.09%) potential violations were forwarded to the Abuse Investigation Unit.

F. Late Filed Coverage Violations

In the fourth quarter of 2008, the Monitoring Division identified two hundred thirteen (213) potential "Late Filed Coverage Notice" violations. Of that total, 129 (60.56%) violations were paid voluntarily resulting in \$12,900 collected in penalties. Seventy (32.86%) potential violations were dismissed due to data entry errors or other reconcilable issues and fourteen (6.57%) potential violations have had fines issued and the Board is awaiting payment of those orders.

II. CAVEATS

A. General Caveats

- The Fourth Quarter 2008 Compliance Report represents static results based upon data received by **March 31, 2009**.

The Board's current benchmarks are as follows:

- (1) Lost Time First Report of Injury received within 0-7 Days is 85%.
 - (2) Payments of Initial Indemnity Benefit made within 0-14 days is 87%.
 - (3) Memoranda of Payment received within 0-17 days is 85%.
 - (4) Initial Indemnity Notice of Controversy received with 0-14 days is 90%.
- Employer delays in reporting dates of injury and/or dates of incapacity lower insurance company and third-party administrator compliance.
 - Question marks listed on this report indicate that the insurance company, the third-party administrator, or the self-administered employer did not provide the required data; therefore, the time line calculation could not be determined.
 - The Reconciliation Report process identified internal and external errors and problems. These errors and problems were referred to the appropriate entities for correction.

B. Lost Time First Report (FROI)-Related Caveats

- The timeliness of the FROI is determined by subtracting the date of notice or knowledge of incapacity from the date the FROI was received. Timely FROIs are those where the result is less than eight.

- When a FROI is received for a “medical only” claim that is later converted to a lost time claim, the date of notice or knowledge of incapacity less the date the FROI was received will be less than zero. These are currently considered “timely.” The Board is working on programming changes that will allow it to more accurately track the timeliness of these FROIs.

C. Initial Indemnity Benefit Payment-Related Caveat

- The timeliness of certain benefits such as salary continuation is currently impossible to track. Consequently, these are not measured for timeliness of payment, but are tracked for the timeliness of the form filing of the Memorandum of Payment (MOP).
- These MOPs are identified as “Alternate Benefits” in Appendix C.

D. NOC-Related Caveats

- The measurement of the Filing of Initial Indemnity Notices of Controversy (NOCs) excludes the following types of NOCs:
 - (1) NOCs submitted for reasons of “No Coverage” 3A-3I (see Appendix D).
 - (2) NOCs submitted by entities that are not the carrier of record.
 - (3) NOCs filed on “Medical Only” claims. These include Full Denials with no Incapacity dates or Partial Denials with C or D reasons (see Appendix D).
 - (4) NOCs with subsequent incapacity dates after a Return to Work Date where a claim for compensation could not be determined by the Board.
- The measurement of the filing of Initial Indemnity Notices of Controversy (NOCs) reflects the timeliness of initial indemnity NOCs.
- The number of Initial Indemnity NOCs filed by an insurer, contrasted with the number of Initial MOPs filed by the insurer, may be used as one of many claims administration indicators that result in an insurer being referred for audit for possible violations of the Act.

III. CORRECTIVE ACTION PLANS (CAPs)

The following insurance groups have had Corrective Action Plans (CAPs) in place for some period of time. Corrective Action Plans are implemented for insurers with chronic poor compliance and filing procedures. These plans have improved the performance of many of these carriers.

<u>Insurer Group</u>	<u>Market Share by Premium Written</u>
1. Ace/ESIS Insurance Group	1.64%
2. AIG Domestic Claims Inc.	Not available
3. Cambridge Integrated Services	NA-TPA
4. CNA Insurance Group	1.05%
5. Crawford & Company	NA-TPA

6. GAB Robins	NA-TPA
7. Gallagher Bassett Claims Services	NA-TPA
8. Hartford Insurance Group	3.12%
9. Meadowbrook	NA-TPA
10. Old Republic	Not available
11. Sedgwick Claims Management	Not available
12. Specialty Risk Services (SRS)	NA-TPA
13. Zurich Insurance	0.64%

Elements of the Corrective Action Plans are reviewed and updated each quarter to track compliance changes and ensure that the elements of the Corrective Action Plan are being met.

Compliance information on individual insurance carriers, third-party administrators, and self-administered employers for the fourth quarter of 2008 is listed on the Board's website: www.maine.gov/wcb/.

Fourth Quarter Compliance Report

10/1/2008 – 12/31/2008

2007 Quarterly Compliance Reports

	First Quarter	Second Quarter	Third Quarter	Fourth Quarter
First Report Of Injury Received Within 7 Days	84.65%	87.01%	87.00%	87.92%
Initial Indemnity Payment Made Within 14 Days	86.00%	87.59%	89.89%	86.36%
Memoranda of Payment Received Within 17 Days	82.48%	84.76%	86.87%	84.76%
Notice of Controversy Received Within 14 Days	87.87%	91.30%	89.41%	89.00%

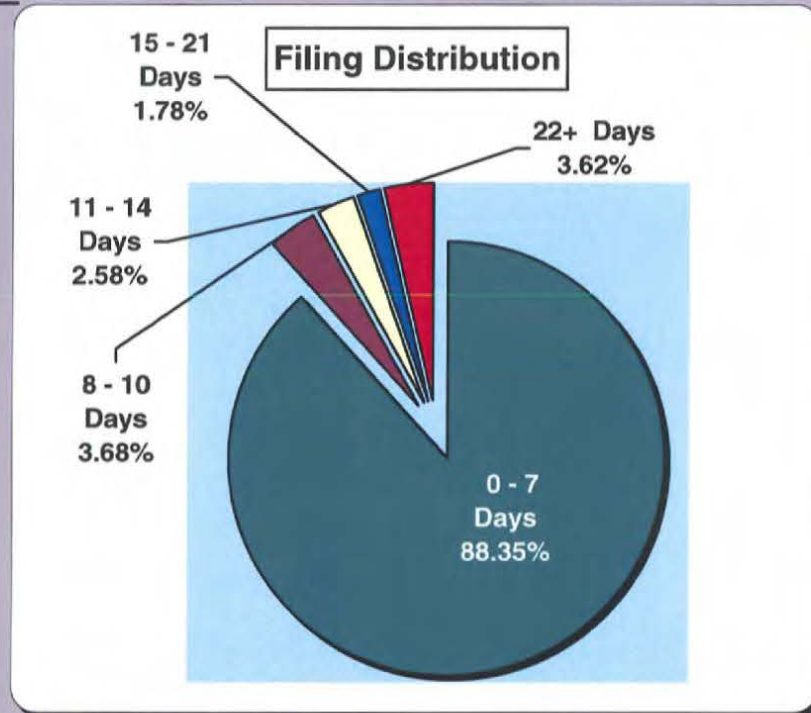
2008 Quarterly Compliance Reports

	First Quarter	Second Quarter	Third Quarter	Fourth Quarter
First Report Of Injury Received Within 7 Days	88.45%	88.60%	87.87%	88.35%
Initial Indemnity Payment Made Within 14 Days	87.78%	88.12%	87.43%	89.30%
Memoranda of Payment Received Within 17 Days	87.35%	88.02%	86.69%	89.23%
Notice of Controversy Received Within 14 Days	87.73%	89.94%	90.69%	92.60%

**Fourth Quarter Compliance Report
10/1/2008 - 12/31/2008**

FIRST REPORTS OF OCCUPATIONAL INJURY OR DISEASE

Chart 1



First Reports Received Within:			
0 - 7	Days	2,980	88.35%
8 - 10	Days	124	3.68%
11 - 14	Days	87	2.58%
15 - 21	Days	60	1.78%
22+	Days	122	3.62%
Total		3,373	100.00%

Chart 2

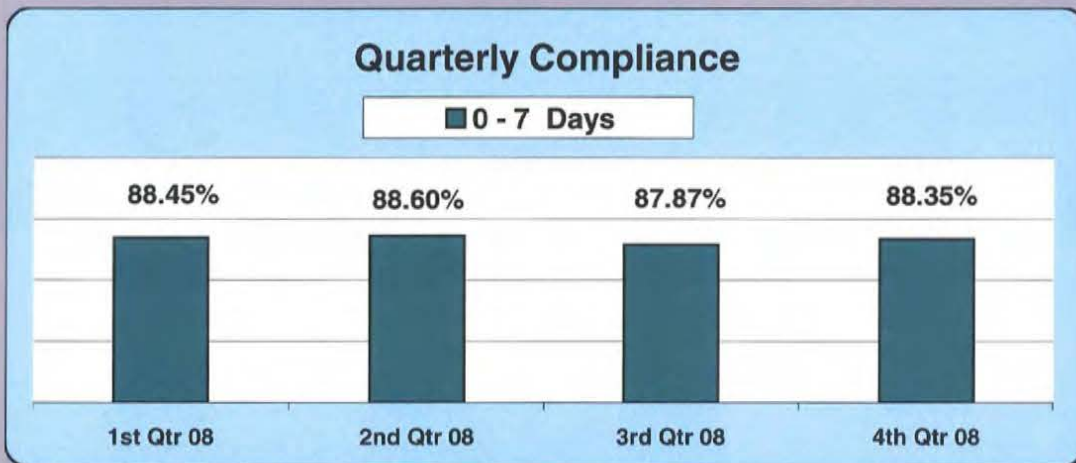


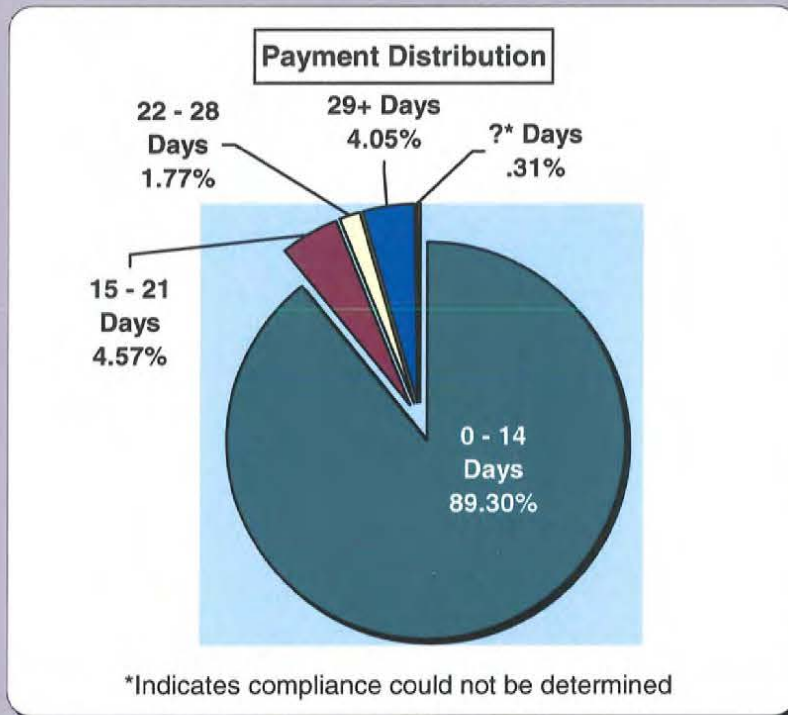
Chart 3



Fourth Quarter Compliance Report 10/1/2008 - 12/31/2008

PAYMENTS OF INITIAL INDEMNITY BENEFIT

Chart 4



Initial Payment Made Within:			
0 - 14 Days	860	89.30%	
15 - 21 Days	44	4.57%	
22 - 28 Days	17	1.77%	
29+ Days	39	4.05%	
? Days	3	0.31%	
Total	963	100.00%	

Chart 5

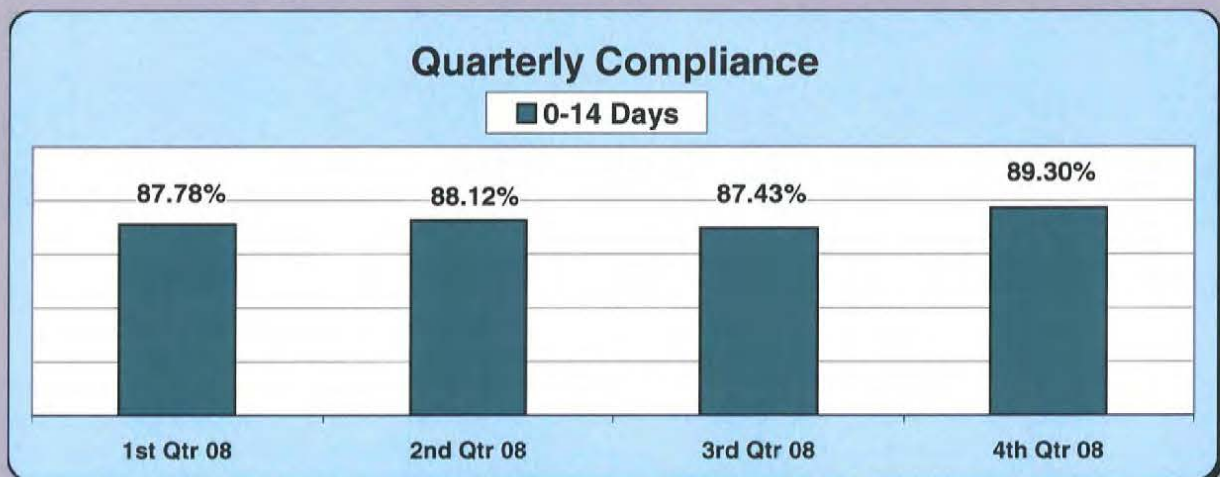
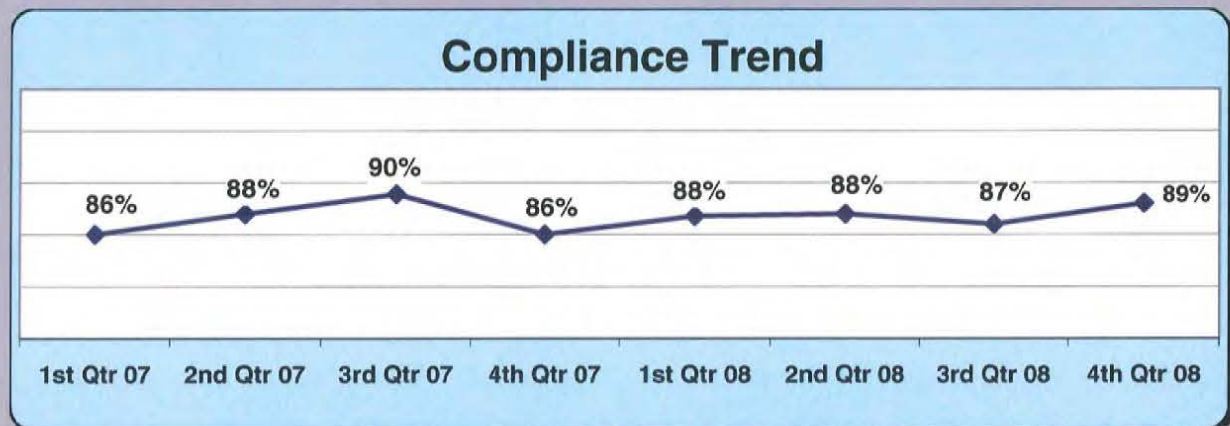


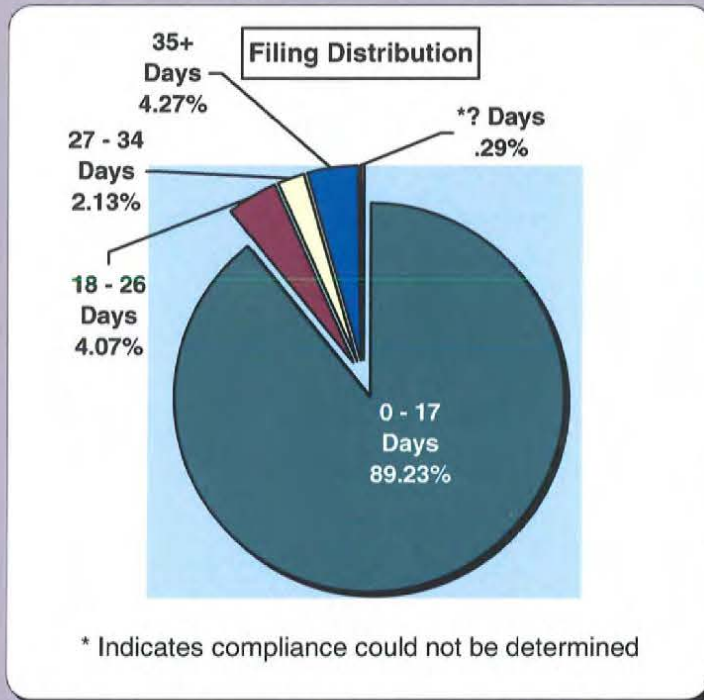
Chart 6



Fourth Quarter Compliance Report
10/1/2008 - 12/31/2008

MEMORANDA OF PAYMENT

Chart 7



Initial Filing Received Within:

0 - 17 Days	920	89.23%
18 - 26 Days	42	4.07%
27 - 34 Days	22	2.13%
35+ Days	44	4.27%
? Days	3	0.29%
Total	1,031	100.00%

Chart 8

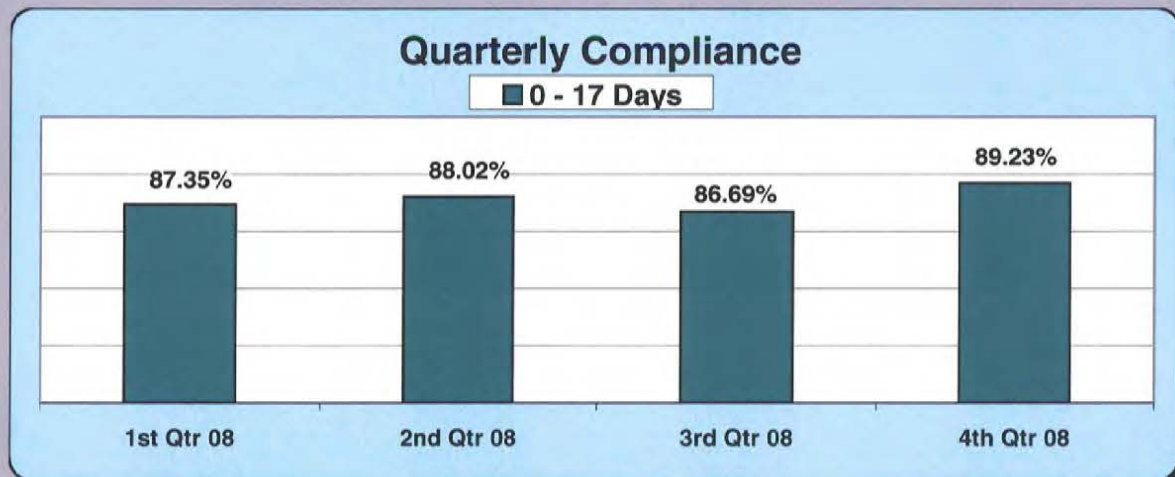


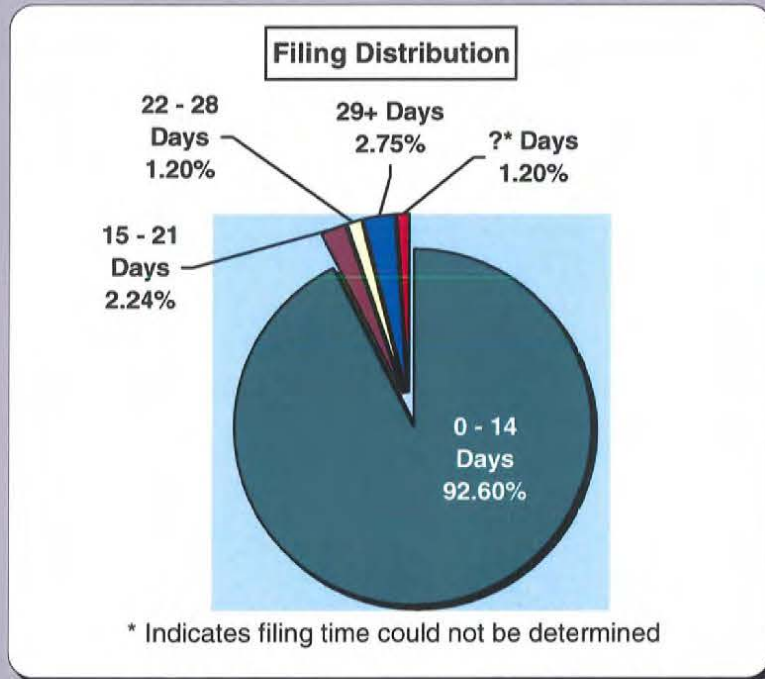
Chart 9



Fourth Quarter Compliance Report 10/1/2008 - 12/31/2008

NOTICES OF CONTROVERSY

Chart 10



Initial Filing Received Within:

0 - 14 Days	538	92.60%
15 - 21 Days	13	2.24%
22 - 28 Days	7	1.20%
29+ Days	16	2.75%
? Days	7	1.20%
Total	581	100.00%

Chart 11

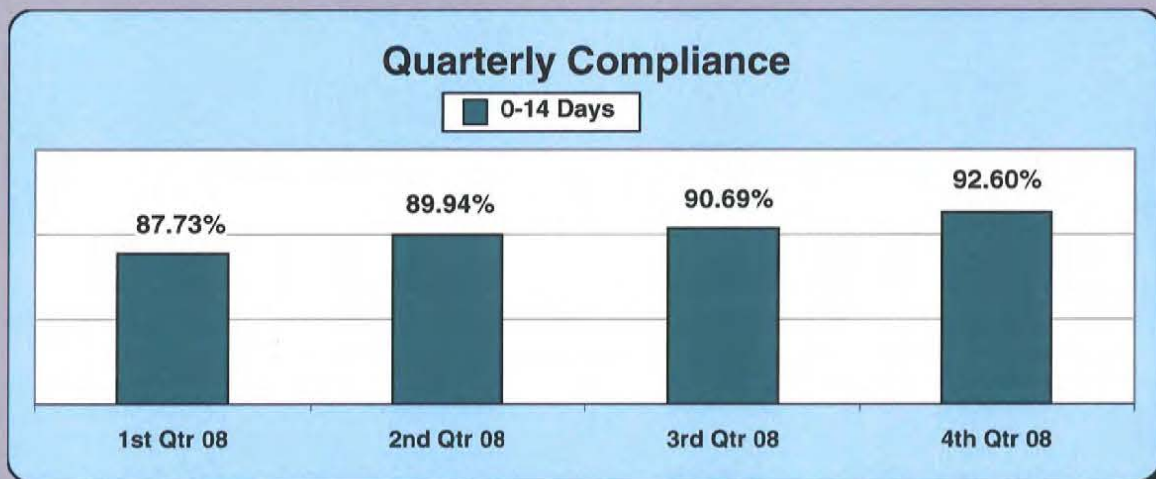
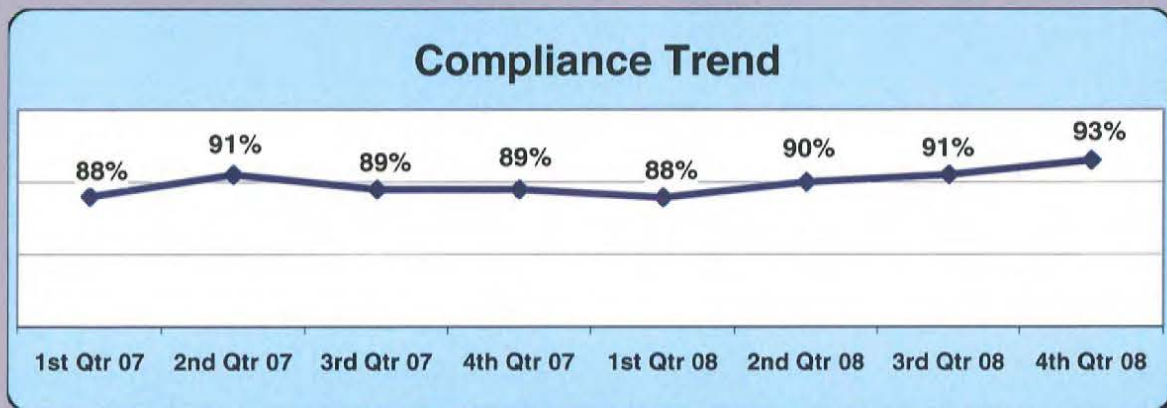


Chart 12

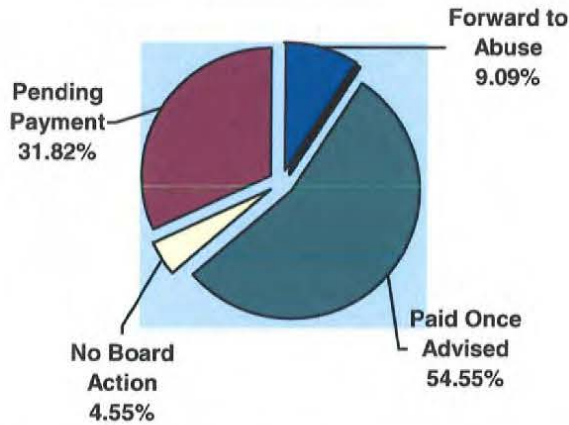


**Fourth Quarter Compliance Report
10/1/2008 - 12/31/2008**

POTENTIAL 205(2) VIOLATIONS

Chart 13

Possible Violation Distribution



Possible Violation Distribution

Forward to Abuse	2	9.09%
Paid Once Advised	12	54.55%
No Board Action (data errors)	1	4.55%
Pending Payment	7	31.82%
Total	22	100.00%

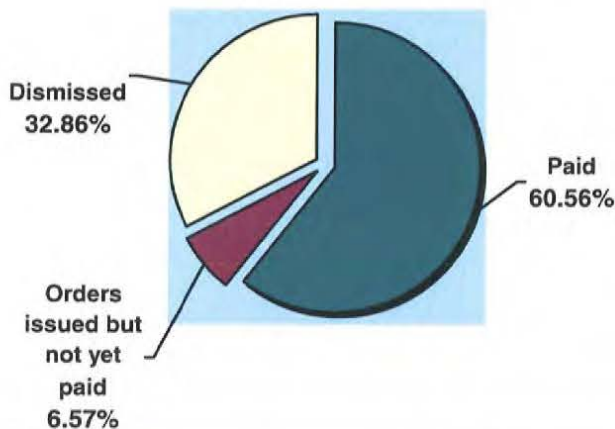
**\$13,600 issued to claimants in penalties.
\$ 3,000 in penalties awaiting resolution.**

2.28% of all Initial Indemnity Payments

LATE FILED COVERAGE NOTICES

Chart 14

Complaint Distribution



Complaint Distribution

Paid	129	60.56%
Orders issued but not yet paid	14	6.57%
Dismissed	70	32.86%
Total	213	100.00%

**\$12,900 collected in penalties.
\$1,400 in penalties pending.**

The Monitoring Division cannot accurately reflect the total percent of all coverage notices due to database limitations.

Chart 15

Late Filed Coverage Notices per Week



Appendix A

Insurance Group Compliance Initial Indemnity MOP and NOC Filings Comparison Fourth Quarter 2008 10/1/2008 – 12/31/2008

INSURANCE GROUP COMPLIANCE
INITIAL INDEMNITY Memoranda of Payment and Notice of Controversy
FILING COMPARISON and COMPLIANCE
Fourth Quarter 2008
10/1/2008 - 12/31/2008

NCCI	INSURANCE GROUP	Total Number of Initial MOPs Filed	Number of Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Number of Initial Indemnity NOCs Filed Timely	Compliance Percentage
ACADIA INSURANCE GROUP							
CA010	ACADIA INSURANCE CO.	35	34	97%	17	17	100%
33391	ACADIA INSURANCE CO.	*	*	*	*	*	*
30260	ACADIA COMPENSATION INSURANCE	*	*	*	*	*	*
11053	CONTINENTAL WESTERN INSURANCE CO.	*	*	*	*	*	*
27723	FIREMAN'S INSURANCE CO. OF WASHINGTON DC	*	*	*	*	*	*
	Group Total	35	34	97%	17	17	100%
ACE INSURANCE GROUP							
23035	ACE AMERICAN INSURANCE CO.	*	*	*	*	*	*
12165	ACE AMERICAN INSURANCE CO.	*	*	*	*	*	*
12254	ACE PROPERTY & CASUALTY	*	*	*	*	*	*
15431	ACE FIRE UNDERWRITERS INS. CO.	*	*	*	*	*	*
25437	INDEMNITY INSURANCE OF NORTH AMERICA	*	*	*	*	*	*
14486	INSURANCE COMPANY OF NORTH AMERICA	*	*	*	*	*	*
33790	MOUNTAIN VALLEY INDEMNITY COMPANY	*	*	*	*	*	*
10677	PACIFIC EMPLOYERS INSURANCE CO.	*	*	*	*	*	*
	Total	*	*	*	*	*	*
	ACE TPA Administered Claims						
CA040	BROADSPIRE SERVICES, INC.	1	1	100%	No filings	No filings	No filings
CA060	CAMBRIDGE INTEGRATED SERVICES	*	*	*	*	*	*
CA070	CANNON COCHRAN MANAGEMENT SERVICES	1	1	100%	1	1	100%
CA110	CONSTITUTION STATE SERVICES CO.	2	2	100%	No filings	No filings	No filings
CA160	ESIS, INC.	30	23	77%	4	4	100%
CA190	GALLAGHER BASSETT SERVICES, INC.	5	5	100%	2	2	100%
CA204	HELMSMAN MANAGEMENT SERVICES	1	1	100%	No filings	No filings	No filings
CA212	MAC RISK MANAGEMENT	1	0	0%	No filings	No filings	No filings
CA280	RISK ENTERPRISE MANAGEMENT	*	*	*	*	*	*
CA300	SEDGWICK CLAIMS MANAGEMENT	3	2	67%	4	4	100%
CA315	SPECIALTY RISK SERVICES	1	1	100%	3	3	100%
CA360	UNDERWRITERS SAFETY & CLAIMS	No filings	No filings	No filings	No filings	No filings	No filings
	TPA Total	45	36	80%	14	14	100%
	ACE Group Total	45	36	80%	14	14	100%
AIG INSURANCE GROUP							
CA015	AIG CLAIMS SERVICES, INC.	10	9	90%	9	8	89%
14354	AIU INSURANCE COMPANY	*	*	*	*	*	*
13781	AMERICAN HOME ASSURANCE COMPANY	No filings	No filings	No filings	No filings	No filings	No filings
15172	COMMERCE & INDUSTRY INSURANCE COMPANY	No filings	No filings	No filings	No filings	No filings	No filings
13102	GRANITE STATE INSURANCE COMPANY	*	*	*	*	*	*
13889	INSURANCE COMPANY OF THE STATE OF PA	*	*	*	*	*	*
13072	NATIONAL UNION FIRE INSURANCE COMPANY OF PITTSBURGH	*	*	*	*	*	*
13080	NEW HAMPSHIRE INS. COMPANY	1	1	100%	No filings	No filings	No filings
S333	PRAIT & WHITNEY	*	*	*	*	*	*
	Total	11	10	91%	9	8	89%
	AIG TPA Administered Claims						
CA040	BROADSPIRE SERVICES, INC.	2	2	100%	No filings	No filings	No filings
CA199	CLAIMETRICS	No filings	No filings	No filings	No filings	No filings	No filings
CA100	CLAIMS MANAGEMENT, INC. (WAL-MART)	15	14	93%	12	11	92%
CA110	CONSTITUTION STATE SERVICES	No filings	No filings	No filings	No filings	No filings	No filings
CA160	ESIS, INC.	2	2	100%	3	3	100%
CA165	F.A. RICHARD	1	1	100%	No filings	No filings	No filings
CA180	GAB ROBINS	2	2	100%	No filings	No filings	No filings
CA190	GALLAGHER BASSETT SERVICES, INC.	4	3	75%	2	1	50%
CA204	HELMSMAN MANAGEMENT SERVICES	1	1	100%	1	1	100%
CA300	SEDGWICK CLAIMS MANAGEMENT	8	8	100%	4	3	75%
CA315	SPECIALTY RISK SERVICES	6	6	100%	4	4	100%
	TPA Total	41	39	95%	26	23	88%
	AIG Group Total	52	49	94%	35	31	89%

*Indicates no claims activity this quarter

INSURANCE GROUP COMPLIANCE
INITIAL INDEMNITY Memoranda of Payment and Notice of Controversy
FILING COMPARISON and COMPLIANCE
Fourth Quarter 2008
10/1/2008 - 12/31/2008

NCCI	INSURANCE GROUP	Total Number of Initial MOPs Filed	Number of Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Number of Initial Indemnity NOCs Filed Timely	Compliance Percentage
	AMERICAN INTERSTATE INSURANCE CO.	MOPs Filed	Timely MOPs	Compliance	NOCs filed	Timely NOCs	Compliance
24759	Group Total	*	*	*	*	*	*
	ARCH INSURANCE COMPANY	MOPs Filed	Timely MOPs	Compliance	NOCs filed	Timely NOCs	Compliance
28355	Group Total	*	*	*	*	*	*
	ARCH TPA Administered Claims						
CA190	GALLAGHER BASSETT SERVICES, INC.	2	1	50%	No filings	No filings	No filings
CA300	SEDGWICK CLAIMS MANAGEMENT	No filings	No filings	No filings	No filings	No filings	No filings
CA315	SPECIALTY RISK SERVICES	*	*	*	*	*	*
	TPA Total	2	1	50%	No filings	No filings	No filings
	ARCH Group Total	2	1	50%	No filings	No filings	No filings
	ARGONAUT INSURANCE COMPANY	MOPs Filed	Timely MOPs	Compliance	NOCs filed	Timely NOCs	Compliance
CA020	Group Total	3	1	33%	1	0	0%
	ARGONAUT TPA Administered Claims						
CA240	MASSAMONT INSURANCE AGENCY	1	1	100%	No filings	No filings	No filings
	TPA Total	1	1	100%	No filings	No filings	No filings
	ARGONAUT Group Total	4	2	50%	1	0	0%
	ARROW MUTUAL LIABILITY INS. CO.	MOPs Filed	Timely MOPs	Compliance	NOCs filed	Timely NOCs	Compliance
16640	Group Total	No filings	No filings	No filings	No filings	No filings	No filings
	ARROWPOINT CAPITAL CORP. (Formerly ROYAL)	MOPs Filed	Timely MOPs	Compliance	NOCs filed	Timely NOCs	Compliance
CA290	ARROWPOINT CAPITAL CORP.	*	*	*	*	*	*
CA269	NOVAPRO RISK SOLUTIONS	*	*	*	*	*	*
13684	ARROWPOINT CAPITAL CORP.	*	*	*	*	*	*
10723	ARROWPOINT CAPITAL CORP.	*	*	*	*	*	*
11762	CONNECTICUT INDEMNITY CO.	*	*	*	*	*	*
10731	FIRE & CASUALTY INS. CO. OF CONNECTICUT	*	*	*	*	*	*
10391	GLOBE INDEMNITY CO.	*	*	*	*	*	*
13986	SAFEGUARD INSURANCE CO.	*	*	*	*	*	*
12572	SECURITY INSURANCE OF HARTFORD	*	*	*	*	*	*
	Group Total	*	*	*	*	*	*
	BANGOR, CITY OF	MOPs Filed	Timely MOPs	Compliance	NOCs filed	Timely NOCs	Compliance
CA033	BANGOR, CITY OF	3	3	100%	No filings	No filings	No filings
S705	BANGOR, CITY OF	*	*	*	*	*	*
	Group Total	3	3	100%	No filings	No filings	No filings
	BATH IRON WORKS	MOPs Filed	Timely MOPs	Compliance	NOCs filed	Timely NOCs	Compliance
CA036	BATH IRON WORKS	20	20	100%	16	13	81%
S347	BATH IRON WORKS	No filings	No filings	No filings	No filings	No filings	No filings
	Group Total	20	20	100%	16	13	81%
	BERKLEY ADMIN. OF CONNECTICUT, INC.	MOPs Filed	Timely MOPs	Compliance	NOCs filed	Timely NOCs	Compliance
CA038	Group Total	No filings	No filings	No filings	1	1	100%

*Indicates no claims activity this quarter

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NCCI	INSURANCE GROUP	Total Number of Initial MOPs Filed	Number of Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Number of Initial Indemnity NOCs Filed Timely	Compliance Percentage
	BROADSPIRE SERVICES, INC.	MOPs Filed	Timely MOPs	Compliance	NOCs filed	Timely NOCs	Compliance
CA040	Group Total	7	5	71%	1	1	100%
	CAMBRIDGE INTEGRATED SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs filed	Timely NOCs	Compliance
CA060	CAMBRIDGE INTEGRATED SERVICES	9	7	78%	7	6	86%
41068	ALEA NORTH AMERICAN INSURANCE GROUP	*	*	*	*	*	*
16349	SAFETY NATIONAL CASUALTY CORP.	*	*	*	*	*	*
	Group Total	9	7	78%	7	6	86%
	CANNON COCHRAN MANAGEMENT SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs filed	Timely NOCs	Compliance
CA070	Group Total	34	30	88%	21	21	100%
	CHESTERFIELD SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs filed	Timely NOCs	Compliance
CA080	Group Total	No filings	No filings	No filings	No filings	No filings	No filings
	CHUBB INSURANCE GROUP	MOPs Filed	Timely MOPs	Compliance	NOCs filed	Timely NOCs	Compliance
CA090	CHUBB & SON, INC.	No filings	No filings	No filings	2	0	0%
CA082	CHUBB SERVICES CORPORATION	No filings	No filings	No filings	1	1	100%
21512	CHUBB INDEMNITY INSURANCE CO.	*	*	*	*	*	*
12890	FEDERAL INSURANCE CO.	*	*	*	*	*	*
10685	PACIFIC INDEMNITY INSURANCE CO.	*	*	*	*	*	*
10693	VIGILANT INSURANCE COMPANY	*	*	*	*	*	*
	Group Total	No filings	No filings	No filings	3	1	33%
	CHURCH MUTUAL INSURANCE COMPANY	MOPs Filed	Timely MOPs	Compliance	NOCs filed	Timely NOCs	Compliance
CA084	CHURCH MUTUAL INSURANCE CO.	1	0	0%	No filings	No filings	No filings
16853	CHURCH MUTUAL INSURANCE CO.	*	*	*	*	*	*
	Group Total	1	0	0%	No filings	No filings	No filings
	CIANBRO CORPORATION	MOPs Filed	Timely MOPs	Compliance	NOCs filed	Timely NOCs	Compliance
CA085	CIANBRO CORPORATION	No filings	No filings	No filings	2	2	100%
S344	CIANBRO CORPORATION	*	*	*	*	*	*
	Group Total	No filings	No filings	No filings	2	2	100%
	CLAIMETRICS	MOPs Filed	Timely MOPs	Compliance	NOCs filed	Timely NOCs	Compliance
CA199	Group Total	No filings	No filings	No filings	No filings	No filings	No filings
	CLAIMS MANAGEMENT, INC. (WAL-MART)	MOPs Filed	Timely MOPs	Compliance	NOCs filed	Timely NOCs	Compliance
CA100	Group Total	15	14	93%	12	11	92%
	CLARENDON NATIONAL INSURANCE CO.	MOPs Filed	Timely MOPs	Compliance	NOCs filed	Timely NOCs	Compliance
20532	Group Total	*	*	*	*	*	*

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NCCI	INSURANCE GROUP	Total Number of Initial MOPs Filed	Number of Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Number of Initial Indemnity NOCs Filed Timely	Compliance Percentage
CNA INSURANCE GROUP		MOPs Filed	Timely MOPs	Compliance	NOCs filed	Timely NOCs	Compliance
CA050	CONTINENTAL CASUALTY COMPANY	8	8	100%	1	1	100%
10030	AMERICAN CASUALTY CO. OF READING, PA	*	*	*	*	*	*
12386	CNA CASUALTY OF CALIFORNIA	*	*	*	*	*	*
10243	CONTINENTAL CASUALTY COMPANY	*	*	*	*	*	*
15113	CONTINENTAL INSURANCE COMPANY	*	*	*	*	*	*
12238	NATIONAL FIRE INSURANCE CO. OF HARTFORD, CT	*	*	*	*	*	*
12688	TRANSCONTINENTAL INSURANCE CO.	*	*	*	*	*	*
12408	TRANSPORTATION INSURANCE CO.	*	*	*	*	*	*
15032	VALLEY FORGE INSURANCE CO.	*	*	*	*	*	*
	Total	8	8	100%	1	1	100%
CNA TPA Administered Claims							
CA060	CAMBRIDGE INTEGRATED SERVICES	*	*	*	*	*	*
CA117	COTTINGHAM & BUTLER	*	*	*	*	*	*
CA120	CRAWFORD & CO.	2	1	50%	No filings	No filings	No filings
CA180	GAB ROBINS	No filings	No filings	No filings	1	0	0%
CA190	GALLAGHER BASSETT SERVICES, INC.	1	1	100%	2	2	100%
	TPA Total	3	2	67%	3	2	67%
	CNA Group Total	11	10	91%	4	3	75%
CONSTITUTION STATE SERVICES CO.		MOPs Filed	Timely MOPs	Compliance	NOCs filed	Timely NOCs	Compliance
CA110	Group Total	3	3	100%	No filings	No filings	No filings
COTTINGHAM & BUTLER		MOPs Filed	Timely MOPs	Compliance	NOCs filed	Timely NOCs	Compliance
CA117	Group Total	*	*	*	*	*	*
CRAWFORD & CO. INSURANCE GROUP		MOPs Filed	Timely MOPs	Compliance	NOCs filed	Timely NOCs	Compliance
CA120	Total	2	1	50%	1	1	100%
CRUM & FORSTER INSURANCE GROUP		MOPs Filed	Timely MOPs	Compliance	NOCs filed	Timely NOCs	Compliance
CA375	UNITED STATES FIRE INSURANCE COMPANY	No filings	No filings	No filings	No filings	No filings	No filings
22322	CRUM & FORSTER INSURANCE CO.	*	*	*	*	*	*
14508	NORTH RIVER INSURANCE COMPANY	*	*	*	*	*	*
29084	UNITED STATES FIRE INSURANCE COMPANY	*	*	*	*	*	*
	Group Total	No filings	No filings	No filings	No filings	No filings	No filings
CRUM TPA Administered Claims							
CA040	BROADSPIRE SERVICES, INC.	No filings	No filings	No filings	1	1	100%
	TPA Total	No filings	No filings	No filings	1	1	100%
	CRUM Group Total	No filings	No filings	No filings	1	1	100%
ESIS, INC.		MOPs Filed	Timely MOPs	Compliance	NOCs filed	Timely NOCs	Compliance
CA160	Group Total	35	27	77%	8	8	100%
F.A. RICHARD		MOPs Filed	Timely MOPs	Compliance	NOCs filed	Timely NOCs	Compliance
CA165	Group Total	2	1	50%	No filings	No filings	No filings
FEDERATED MUTUAL INSURANCE COMPANY		MOPs Filed	Timely MOPs	Compliance	NOCs filed	Timely NOCs	Compliance
16446	Group Total	*	*	*	*	*	*
FIREMANS FUND INSURANCE GROUP		MOPs Filed	Timely MOPs	Compliance	NOCs filed	Timely NOCs	Compliance
CA170	FIREMANS FUND AMERICAN INSURANCE CO.	1	0	0%	No filings	No filings	No filings
10022	AMERICAN AUTOMOBILE INSURANCE CO.	*	*	*	*	*	*
12289	AMERICAN INSURANCE CO.	*	*	*	*	*	*
12416	FIREMANS FUND INS. CO.	*	*	*	*	*	*
12866	NATIONAL SURETY CORPORATION	*	*	*	*	*	*
	Group Total	1	0	0%	No filings	No filings	No filings

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FUTURE COMP		MOPs Filed	Timely MOPs	Compliance	NOCs filed	Timely NOCs	Compliance
CA175	FUTURE COMP	21	21	100%	7	6	86%
CA316	T.D. BANKNORTH INSURANCE AGENCY	No filings	No filings	No filings	No filings	No filings	No filings
S388	MAINE MERCHANTS WC TRUST FUND	*	*	*	*	*	*
	Group Total	21	21	100%	7	6	86%
GAB ROBINS		MOPs Filed	Timely MOPs	Compliance	NOCs filed	Timely NOCs	Compliance
CA180	GAB ROBINS	2	2	100%	1	0	0%
	Group Total	2	2	100%	1	0	0%
GALLAGHER BASSETT SERVICES, INC.		MOPs Filed	Timely MOPs	Compliance	NOCs filed	Timely NOCs	Compliance
CA190	GALLAGHER BASSETT SERVICES, INC.	21	18	86%	9	8	89%
20737	MANUFACTURERS ALLIANCE INS. COMPANY	*	*	*	*	*	*
24147	NORTH AMERICAN SPECIALTY INSURANCE	*	*	*	*	*	*
11916	PENNSYLVANIA MANUFACTURERS' ASSOC. INS. CO.	*	*	*	*	*	*
21288	PENNSYLVANIA MANUFACTURERS' INDEMNITY CO.	*	*	*	*	*	*
	Group Total	21	18	86%	9	8	89%
GREAT AMERICAN INSURANCE CO.		MOPs Filed	Timely MOPs	Compliance	NOCs filed	Timely NOCs	Compliance
14028	GREAT AMERICAN ALLIANCE INS. CO.	*	*	*	*	*	*
14176	GREAT AMERICAN INSURANCE CO.	*	*	*	*	*	*
	Group Total	*	*	*	*	*	*
GUARD INSURANCE GROUP		MOPs Filed	Timely MOPs	Compliance	NOCs filed	Timely NOCs	Compliance
CA205	GUARD INSURANCE GROUP	No filings	No filings	No filings	No filings	No filings	No filings
CA019	AMGUARD INSURANCE COMPANY	5	5	100%	1	1	100%
CA140	EASTGUARD INSURANCE COMPANY	1	0	0%	No filings	No filings	No filings
CA272	NORGUARD INSURANCE COMPANY	3	3	100%	1	0	0%
21873	AMGUARD INSURANCE COMPANY	3	2	67%	No filings	No filings	No filings
33936	EASTGUARD INSURANCE COMPANY	No filings	No filings	No filings	No filings	No filings	No filings
25844	NORGUARD INSURANCE COMPANY	1	1	100%	No filings	No filings	No filings
	Group Total	13	11	85%	2	1	50%
HANNAFORD BROTHERS		MOPs Filed	Timely MOPs	Compliance	NOCs filed	Timely NOCs	Compliance
CA201	HANNAFORD BROTHERS	13	12	92%	16	16	100%
S381	HANNAFORD BROTHERS	*	*	*	*	*	*
	Group Total	13	12	92%	16	16	100%
HANOVER INSURANCE GROUP		MOPs Filed	Timely MOPs	Compliance	NOCs filed	Timely NOCs	Compliance
CA202	HANOVER INSURANCE COMPANY	5	5	100%	4	4	100%
11002	CITIZENS INSURANCE CO. OF AMERICA	*	*	*	*	*	*
13633	HANOVER INSURANCE COMPANY	*	*	*	*	*	*
10006	MASSACHUSETTS BAY INS. CO.	*	*	*	*	*	*
	Group Total	5	5	100%	4	4	100%
HARLEYSVILLE WORCESTER INSURANCE CO.		MOPs Filed	Timely MOPs	Compliance	NOCs filed	Timely NOCs	Compliance
CA198	HARLEYSVILLE WORCESTER INSURANCE COMPANY	*	*	*	*	*	*
16926	HARLEYSVILLE MUTUAL INSURANCE CO.	*	*	*	*	*	*
	Group Total	*	*	*	*	*	*

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HARTFORD INSURANCE GROUP							
CA203	HARTFORD ACCIDENT & INDEMNITY COMPANY	7	6	86%	9	9	100%
14397	HARTFORD CASUALTY INSURANCE COMPANY	*	*	*	*	*	*
13269	HARTFORD FIRE INS. CO.	*	*	*	*	*	*
20605	HARTFORD INSURANCE CO. OF THE MIDWEST	*	*	*	*	*	*
10456	HARTFORD UNDERWRITERS INS. CO.	*	*	*	*	*	*
10448	THE HARTFORD	*	*	*	*	*	*
14974	TWIN CITY INSURANCE CO.	*	*	*	*	*	*
	Total	7	6	86%	9	9	100%
HARTFORD TPA Administered Claims							
CA038	BERKLEY ADMIN OF CONNECTICUT, INC.	*	*	*	*	*	*
CA165	F.A. RICHARD	1	0	0%	No filings	No filings	No filings
CA175	FUTURE COMP	No filings	No filings	No filings	No filings	No filings	No filings
CA190	GALLAGHER BASSETT SERVICES, INC.	No filings	No filings	No filings	No filings	No filings	No filings
CA300	SEDGWICK CLAIMS MANAGEMENT	2	1	50%	No filings	No filings	No filings
CA315	SPECIALTY RISK SERVICES	3	2	67%	3	3	100%
	TPA Total	6	3	50%	3	3	100%
	HARTFORD Group Total	13	9	69%	12	12	100%
HELMSMAN MANAGEMENT SERVICES							
CA204	Group Total	3	3	100%	1	1	100%
HRH CLAIMS MANAGEMENT							
CA001	Group Total	52	46	88%	57	55	96%
INTERSTATE ADJUSTMENT SERVICE							
CA206	Group Total	1	1	100%	No filings	No filings	No filings
LIBERTY MUTUAL INSURANCE GROUP							
CA380	EMPLOYERS INSURANCE OF WAUSAU	10	5	50%	2	2	100%
CA210	LIBERTY MUTUAL INSURANCE COMPANY	20	18	90%	19	18	95%
15555	EMPLOYERS INSURANCE OF WAUSAU	*	*	*	*	*	*
27359	FIRST LIBERTY INSURANCE CORP.	*	*	*	*	*	*
21814	LIBERTY INSURANCE CORP.	*	*	*	*	*	*
16586	LIBERTY MUTUAL FIRE INS. CO.	*	*	*	*	*	*
15628	LIBERTY MUTUAL INSURANCE COMPANY	*	*	*	*	*	*
27243	LIBERTY MUTUAL INSURANCE CORP.	*	*	*	*	*	*
27332	WAUSAU BUSINESS INS. CO.	*	*	*	*	*	*
18996	WAUSAU UNDERWRITERS INS. CO.	*	*	*	*	*	*
	Total	30	23	77%	21	20	95%
MAC RISK MANAGEMENT							
CA212	Group Total	1	0	0%	No filings	No filings	No filings
MACY'S RETAIL HOLDINGS							
S338	Group Total	1	1	100%	No filings	No filings	No filings
MAINE AUTOMOBILE DEALERS							
CA220	MAINE AUTOMOBILE DEALERS	7	7	100%	1	1	100%
S803	MAINE AUTOMOBILE DEALERS	*	*	*	*	*	*
	Group Total	7	7	100%	1	1	100%
MAINE EMPLOYERS' MUTUAL INSURANCE CO.							
CA260	MAINE EMPLOYERS MUTUAL INSURANCE CO.	346	320	92%	186	174	94%
30449	MAINE EMPLOYERS MUTUAL INSURANCE CO.	No filings	No filings	No filings	No filings	No filings	No filings
	Group Total	346	320	92%	186	174	94%
MAINE HEALTH CARE ASSOCIATION							
CA234	MAINE HEALTH CARE ASSOCIATION	1	1	100%	No filings	No filings	No filings
S387	MAINE HEALTH CARE ASSOCIATION	11	11	100%	7	6	86%
	Group Total	12	12	100%	7	6	86%

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MIGA	MAINE INSURANCE GUARANTY ASSOCIATION	MOPs Filed	Timely MOPs	Compliance	NOCs filed	Timely NOCs	Compliance
	Group Total	*	*	*	*	*	*
CA230	MAINE MOTOR TRANSPORT ASSOCIATION	MOPs Filed	Timely MOPs	Compliance	NOCs filed	Timely NOCs	Compliance
S385	MMTA WORKERS' COMPENSATION TRUST	18	16	89%	5	5	100%
	MAINE MOTOR TRANSPORT ASSOCIATION	*	*	*	*	*	*
	Group Total	18	16	89%	5	5	100%
CA225	MAINE MUNICIPAL ASSOCIATION	MOPs Filed	Timely MOPs	Compliance	NOCs filed	Timely NOCs	Compliance
S801	MAINE MUNICIPAL ASSOCIATION	77	70	91%	35	32	91%
	MAINE MUNICIPAL ASSOCIATION	*	*	*	*	*	*
	Group Total	77	70	91%	35	32	91%
CA250	MAINE SCHOOL MANAGEMENT ASSOCIATION	MOPs Filed	Timely MOPs	Compliance	NOCs filed	Timely NOCs	Compliance
S374	MAINE SCHOOL MANAGEMENT ASSOCIATION	28	28	100%	8	8	100%
	MAINE SCHOOL MANAGEMENT ASSOCIATION	No filings	No filings	No filings	No filings	No filings	No filings
	Group Total	28	28	100%	8	8	100%
CA240	MASSAMONT INSURANCE AGENCY	MOPs Filed	Timely MOPs	Compliance	NOCs filed	Timely NOCs	Compliance
	Group Total	1	1	100%	No filings	No filings	No filings
CA255	MEADOWBROOK	MOPs Filed	Timely MOPs	Compliance	NOCs filed	Timely NOCs	Compliance
31771	MEADOWBROOK INSURANCE	1	1	100%	No filings	No filings	No filings
24562	SAVERS PROPERTY & CASUALTY	*	*	*	*	*	*
12777	STAR INSURANCE COMPANY	*	*	*	*	*	*
	UNITED STATES FIRE INSURANCE COMPANY	*	*	*	*	*	*
	Group Total	1	1	100%	No filings	No filings	No filings
CA264	mitsui sumitomo insurance co. of america	MOPs Filed	Timely MOPs	Compliance	NOCs filed	Timely NOCs	Compliance
19089	mitsui sumitomo insurance co. of america	*	*	*	*	*	*
	mitsui sumitomo insurance co. of america	*	*	*	*	*	*
	Group Total	*	*	*	*	*	*
CA265	NGM INSURANCE COMPANY	MOPs Filed	Timely MOPs	Compliance	NOCs filed	Timely NOCs	Compliance
16322	NGM INSURANCE	2	1	50%	No filings	No filings	No filings
	NGM INSURANCE	*	*	*	*	*	*
	Group Total	2	1	50%	No filings	No filings	No filings
11509	OLD REPUBLIC INSURANCE COMPANY	MOPs Filed	Timely MOPs	Compliance	NOCs filed	Timely NOCs	Compliance
	OLD REPUBLIC INSURANCE COMPANY	*	*	*	*	*	*
	Total	*	*	*	*	*	*
	OLD REPUBLIC TPA Administered Claims						
CA038	BERKLEY ADMIN OF CONNECTICUT, INC.	No filings	No filings	No filings	1	1	100%
CA060	CAMBRIDGE INTEGRATED SERVICES	No filings	No filings	No filings	1	0	0%
CA160	ESIS, INC.	2	1	50%	No filings	No filings	No filings
CA190	GALLAGHER BASSETT SERVICES, INC.	No filings	No filings	No filings	1	1	100%
CA295	RYDER	1	0	0%	No filings	No filings	No filings
CA300	SEDGWICK CLAIMS MANAGEMENT	4	2	50%	6	6	100%
CA310	SPECIALTY RISK SERVICES	*	*	*	*	*	*
	TPA Total	7	3	43%	9	8	89%
	OLD REPUBLIC Group Total	7	3	43%	9	8	89%
CA281	ONEBEACON INSURANCE GROUP	MOPs Filed	Timely MOPs	Compliance	NOCs filed	Timely NOCs	Compliance
CA270	ONEBEACON AMERICA INSURANCE COMPANY	No filings	No filings	No filings	No filings	No filings	No filings
12300	ONEBEACON INSURANCE COMPANY	1	1	100%	No filings	No filings	No filings
10359	EMPLOYERS FIRE INSURANCE COMPANY	No filings	No filings	No filings	No filings	No filings	No filings
14540	ONEBEACON INSURANCE COMPANY	*	*	*	*	*	*
36501	ONEBEACON AMERICA INSURANCE COMPANY	1	1	100%	No filings	No filings	No filings
	YORK INSURANCE COMPANY OF MAINE	*	*	*	*	*	*
	Group Total	2	2	100%	No filings	No filings	No filings

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CA274	PATRIOT INSURANCE COMPANY	MOPs Filed	Timely MOPs	Compliance	NOCs filed	Timely NOCs	Compliance
	Group Total	2	2	100%	No filings	No filings	No filings
	PEERLESS INSURANCE GROUP	MOPs Filed	Timely MOPs	Compliance	NOCs filed	Timely NOCs	Compliance
CA275	PEERLESS INSURANCE CO.	31	14	45%	5	3	60%
10650	EXCELSIOR INSURANCE CO.	*	*	*	*	*	*
14184	NETHERLANDS INSURANCE COMPANY.	*	*	*	*	*	*
11355	PEERLESS INSURANCE CO.	*	*	*	*	*	*
	Group Total	31	14	45%	5	3	60%
	PRAETORIAN INSURANCE COMPANY	MOPs Filed	Timely MOPs	Compliance	NOCs filed	Timely NOCs	Compliance
21172	PRAETORIAN INSURANCE COMPANY	*	*	*	*	*	*
	Total	*	*	*	*	*	*
	PRAETORIAN TPA Administered claims						
CA240	MASSAMONT INSURANCE AGENCY	*	*	*	*	*	*
	TPA Total	*	*	*	*	*	*
	PRAETORIAN Group Total	*	*	No filings	No filings	No filings	No filings
	PROTECTIVE INSURANCE COMPANY	MOPs Filed	Timely MOPs	Compliance	NOCs filed	Timely NOCs	Compliance
CA277	Group Total	No filings	No filings	No filings	No filings	No filings	No filings
	PUBLIC SERVICE MUTUAL INSURANCE CO.	MOPs Filed	Timely MOPs	Compliance	NOCs filed	Timely NOCs	Compliance
CA263	MLU. INC.	1	0	0%	No filings	No filings	No filings
	Group Total	1	0	0%	No filings	No filings	No filings
	RISK ENTERPRISE MANAGEMENT	MOPs Filed	Timely MOPs	Compliance	NOCs filed	Timely NOCs	Compliance
CA280	Group Total	*	*	*	*	*	*
	ROMAN CATHOLIC DIOCESE	MOPs Filed	Timely MOPs	Compliance	NOCs filed	Timely NOCs	Compliance
CA285	ROMAN CATHOLIC DIOCESE	1	1	100%	1	1	100%
S734	ROMAN CATHOLIC DIOCESE	*	*	*	*	*	*
	Group Total	1	1	100%	1	1	100%
	RYDER	MOPs Filed	Timely MOPs	Compliance	NOCs filed	Timely NOCs	Compliance
CA295	Group Total	1	0	0%	No filings	No filings	No filings
	SAFETY NATIONAL COMPANY	MOPs Filed	Timely MOPs	Compliance	NOCs filed	Timely NOCs	Compliance
16349	Group Total	*	*	*	*	*	*
	SEDGWICK CLAIMS MANAGEMENT	MOPs Filed	Timely MOPs	Compliance	NOCs filed	Timely NOCs	Compliance
CA300	SEDGWICK CLAIMS MANAGEMENT	37	33	89%	24	20	83%
CA150	ELECTRIC INSURANCE COMPANY	*	*	*	*	*	*
S716	GREAT NORTHERN	*	*	*	*	*	*
CA266	NEWPAGE CORPORATION	*	*	*	*	*	*
12629	ELECTRIC INSURANCE COMPANY	*	*	*	*	*	*
	Group Total	37	33	89%	24	20	83%
	SELECTIVE INSURANCE GROUP	MOPs Filed	Timely MOPs	Compliance	NOCs filed	Timely NOCs	Compliance
CA318	SELECTIVE INSURANCE GROUP, INC.	*	*	*	*	*	*
11867	SELECTIVE INS. CO. OF NEW YORK	*	*	*	*	*	*
15741	SELECTIVE INS. CO. OF NEW YORK	1	0	0%	No filings	No filings	No filings
	Group Total	1	0	0%	No filings	No filings	No filings

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	SENTRY INSURANCE GROUP	MOPs Filed	Timely MOPs	Compliance	NOCs filed	Timely NOCs	Compliance
CA305	SENTRY INSURANCE COMPANY A MUTUAL COMPANY	3	1	33%	No filings	No filings	No filings
15571	SENTRY INSURANCE COMPANY A MUTUAL COMPANY	*	*	*	*	*	*
13668	SENTRY SELECT INSURANCE CO.	*	*	*	*	*	*
	Group Total	3	1	33%	No filings	No filings	No filings
	SOMPO JAPAN INSURANCE CO. OF AMERICA	MOPs Filed	Timely MOPs	Compliance	NOCs filed	Timely NOCs	Compliance
19321	SOMPO JAPAN INS COMPANY OF AMERICA	*	*	*	*	*	*
	Total	*	*	*	*	*	*
	SOMPO TPA Administered Claims						
CA040	BROADSPIRE SERVICES INC.	*	*	*	*	*	*
	TPA Total	*	*	*	*	*	*
	SOMPO Group Total	*	*	*	*	*	*
	SPECIALTY RISK SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs filed	Timely NOCs	Compliance
CA310	SPECIALTY RISK SERVICES, INC.	12	12	100%	12	12	100%
CA315	SPECIALTY RISK SERVICES	1	0	0%	1	0	0%
	Group Total	13	12	92%	13	12	92%
	STATE OF MAINE	MOPs Filed	Timely MOPs	Compliance	NOCs filed	Timely NOCs	Compliance
CA307	STATE OF MAINE WORKERS' COMPENSATION DIV.	42	41	98%	19	19	100%
S369	STATE OF MAINE	*	*	*	*	*	*
	Group Total	42	41	98%	19	19	100%
	SYNERNET	MOPs Filed	Timely MOPs	Compliance	NOCs filed	Timely NOCs	Compliance
CA320	SYNERNET	23	22	96%	20	18	90%
S0025	MAINEHEALTH WORKERS' COMPENSATION	No filings	No filings	No filings	No filings	No filings	No filings
	Group Total	23	22	96%	20	18	90%
	THE FRANK GATES SERVICE COMPANY	MOPs Filed	Timely MOPs	Compliance	NOCs filed	Timely NOCs	Compliance
CA168	Group Total	*	*	*	*	*	*
	TRAVELERS INSURANCE GROUP	MOPs Filed	Timely MOPs	Compliance	NOCs filed	Timely NOCs	Compliance
CA072	CHARTER OAK FIRE INS. CO.	1	1	100%	2	1	50%
CA350	TRAVELERS INS. CO.	No filings	No filings	No filings	2	2	100%
13579	TRAVELERS PROPERTY AND CASUALTY CO. OF AMERICA	1	1	100%	1	1	100%
15318	CHARTER OAK FIRE INS. CO.	10	9	90%	20	19	95%
20702	DISCOVER PROPERTY & CASUALTY INS. CO.	*	*	*	*	*	*
10227	FIDELITY & GUARANTY INSURANCE	No filings	No filings	No filings	No filings	No filings	No filings
S0027	NATIONAL SEMI CONDUCTOR	*	*	*	*	*	*
12610	PHOENIX INSURANCE	*	*	*	*	*	*
13706	ST PAUL FIRE & MARINE INSURANCE	*	*	*	*	*	*
15245	STANDARD FIRE INS. CO.	3	3	100%	1	1	100%
11223	TRAVELERS CASUALTY & SURETY COMPANY	1	1	100%	1	1	100%
12432	TRAVELERS CASUALTY INSURANCE CO. OF AMERICA	1	1	100%	No filings	No filings	No filings
29815	TRAVELERS COMMERCIAL CASUALTY	*	*	*	*	*	*
13439	TRAVELERS INDEMNITY CO. OF AMERICA	No filings	No filings	No filings	No filings	No filings	No filings
10804	TRAVELERS INS. CO.	*	*	*	*	*	*
10847	UNITED STATES FIDELITY AND GUARANTY CO.	*	*	*	*	*	*
	Total	17	16	94%	27	25	93%
	TRAVELERS TPA Administered Claims						
CA040	BROADSPIRE SERVICES, INC.	3	2	67%	No filings	No filings	No filings
CA060	CAMBRIDGE INTEGRATED SERVICES	1	1	100%	No filings	No filings	No filings
CA190	GALLAGHER BASSETT SERVICES, INC.	1	1	100%	1	1	100%
CA204	HELMSMAN MANAGEMENT SERVICES	No filings	No filings	No filings	No filings	No filings	No filings
CA240	MASSAMONT INSURANCE AGENCY	*	*	*	*	*	*
CA315	SPECIALTY RISK SERVICES	No filings	No filings	No filings	1	1	100%
CA168	THE FRANK GATES SERVICE COMPANY	*	*	*	*	*	*
	TPA Total	5	4	80%	2	2	100%
	TRAVELERS Group Total	22	20	91%	29	27	93%

*Indicates no claims activity this quarter

INSURANCE GROUP COMPLIANCE
INITIAL INDEMNITY Memoranda of Payment and Notice of Controversy
FILING COMPARISON and COMPLIANCE
Fourth Quarter 2008
10/1/2008 - 12/31/2008

NCCI	INSURANCE GROUP	Total Number of Initial MOPs Filed	Number of Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Number of Initial Indemnity NOCs Filed Timely	Compliance Percentage
	UNDERWRITERS SAFETY & CLAIMS	MOPs Filed	Timely MOPs	Compliance	NOCs filed	Timely NOCs	Compliance
CA360	Group Total	No filings	No filings	No filings	No filings	No filings	No filings
	UTICA MUTUAL INSURANCE COMPANY	MOPs Filed	Timely MOPs	Compliance	NOCs filed	Timely NOCs	Compliance
15717	Group Total	1	1	100%	No filings	No filings	No filings
	VIRGINIA SURETY COMPANY, INC.	MOPs Filed	Timely MOPs	Compliance	NOCs filed	Timely NOCs	Compliance
CA115	CONTINENTAL INDEMNITY COMPANY	*	*	*	*	*	*
19879	VIRGINIA SURETY COMPANY, INC.	*	*	*	*	*	*
	Group Total	*	*	*	*	*	*
	XL SPECIALTY INSURANCE COMPANY	MOPs Filed	Timely MOPs	Compliance	NOCs filed	Timely NOCs	Compliance
27944	Group Total	*	*	*	*	*	*
	XL TPA Administered Claims						
CA060	CAMBRIDGE INTEGRATED SERVICES	2	2	100%	No filings	No filings	No filings
CA190	GALLAGHER BASSETT SERVICES, INC.	3	2	67%	1	1	100%
CA300	SEDGWICK CLAIMS MANAGEMENT	*	*	*	*	*	*
CA315	SPECIALTY RISK SERVICES INC.	No filings	No filings	No filings	No filings	No filings	No filings
	TPA Total	5	4	80%	1	1	100%
	XL Group Total	5	4	80%	1	1	100%
	ZURICH INSURANCE GROUP	MOPs Filed	Timely MOPs	Compliance	NOCs filed	Timely NOCs	Compliance
CA400	ZURICH AMERICAN INSURANCE CO.	4	4	100%	2	1	50%
CA378	UNIVERSAL UNDERWRITERS INSURANCE COMPANY	*	*	*	*	*	*
11452	AMERICAN GUARANTY & LIABILITY INS. CO.	*	*	*	*	*	*
17965	AMERICAN ZURICH INSURANCE CO.	2	2	100%	1	1	100%
12173	ASSURANCE COMPANY OF AMERICA	*	*	*	*	*	*
12963	MAINE BONDING & CASUALTY CO.	*	*	*	*	*	*
10545	MARYLAND CASUALTY CO.	*	*	*	*	*	*
13765	NORTHERN INSURANCE CO. OF NY	*	*	*	*	*	*
12297	UNIVERSAL UNDERWRITERS INSURANCE COMPANY	*	*	*	*	*	*
10863	ZURICH AMERICAN INSURANCE COMPANY	No filings	No filings	No filings	1	1	100%
	Group Total	6	6	100%	4	3	75%
	ZURICH TPA Administered Claims						
CA060	CAMBRIDGE INTEGRATED SERVICES	No filings	No filings	No filings	No filings	No filings	No filings
CA080	CHESTERFIELD SERVICES	No filings	No filings	No filings	No filings	No filings	No filings
CA160	ESIS, INC.	No filings	No filings	No filings	No filings	No filings	No filings
CA180	GAB ROBINS	No filings	No filings	No filings	No filings	No filings	No filings
CA190	GALLAGHER BASSETT SERVICES, INC.	4	4	100%	No filings	No filings	No filings
CA300	SEDGWICK CLAIMS MANAGEMENT	5	5	100%	2	1	50%
CA315	SPECIALTY RISK SERVICES	3	3	100%	1	1	100%
	TPA Total	12	12	100%	3	2	67%
	ZURICH Group Total	18	18	100%	7	5	71%

*Indicates no claims activity this quarter

Appendix B

**Insurance Group Compliance
Lost Time First Reports and Initial Indemnity Payment
Filing and Compliance
Fourth Quarter 2008
10/1/2008 – 12/31/2008**

**INSURANCE GROUP COMPLIANCE
LOST TIME FIRST REPORT and INITIAL PAYMENT
FILING AND COMPLIANCE
Fourth Quarter 2008
10/1/2008 - 12/31/2008**

NCCI		Total Lost Time First Reports Filed	Total Lost Time First Reports Filed Timely	Compliance Percentage	Total First Indemnity Payments	Total Indemnity Payments Filed Timely	Compliance Percentage
INSURANCE GROUP							
ACADIA INSURANCE GROUP		FROIs Filed	Timely FROIs	Compliance Percentage	Payments Made	Timely Payments	Compliance
CA010	ACADIA INSURANCE CO.	87	76	87%	35	32	91%
33391	ACADIA INSURANCE CO.	*	*	*	*	*	*
30260	ACADIA COMPENSATION INSURANCE	*	*	*	*	*	*
11053	CONTINENTAL WESTERN INSURANCE CO.	*	*	*	*	*	*
27723	FIREMAN'S INS CO. OF WASHINGTON DC	*	*	*	*	*	*
Group Total		87	76	87%	35	32	91%
ACE INSURANCE GROUP		FROIs Filed	Timely FROIs	Compliance Percentage	Payments Made	Timely Payments	Compliance
23035	ACE AMERICAN INSURANCE CO.	*	*	*	*	*	*
12165	ACE AMERICAN INSURANCE CO.	*	*	*	*	*	*
12254	ACE PROPERTY & CASUALTY	*	*	*	*	*	*
15431	ACE FIRE UNDERWRITERS INS. CO.	*	*	*	*	*	*
25437	INDEMNITY INSURANCE OF NORTH AMERICA	*	*	*	*	*	*
14486	INSURANCE COMPANY OF NORTH AMERICA	*	*	*	*	*	*
33790	MOUNTAIN VALLEY INDEMNITY COMPANY	*	*	*	*	*	*
10677	PACIFIC EMPLOYERS INSURANCE CO.	*	*	*	*	*	*
Total		*	*	*	*	*	*
ACE TPA Administered Claims							
CA040	BROADSPIRE SERVICES, INC.	6	6	100%	1	1	100%
CA060	CAMBRIDGE INTEGRATED SERVICES	*	*	*	*	*	*
CA070	CANNON COCHRAN MANAGEMENT SERVICES	5	5	100%	1	1	100%
CA110	CONSTITUTION STATE SERVICES CO.	2	1	50%	2	2	100%
CA160	ESIS, INC.	60	50	83%	29	21	72%
CA190	GALLAGHER BASSETT SERVICES, INC.	8	5	63%	5	5	100%
CA204	HELMSMAN MANAGEMENT SERVICES	2	2	100%	1	1	100%
CA212	MAC RISK	*	*	*	1	0	0%
CA280	RISK ENTERPRISES MANAGEMENT	*	*	*	*	*	*
CA300	SEDGWICK CLAIMS MANAGEMENT	16	11	69%	3	2	67%
CA315	SPECIALTY RISK SERVICES	5	5	100%	1	1	100%
CA360	UNDERWRITERS SAFETY & CLAIMS	*	*	*	No filings	No filings	No filings
TPA Total		104	85	82%	44	34	77%
ACE Group Total		104	85	82%	44	34	77%
AIG INSURANCE GROUP		FROIs Filed	Timely FROIs	Compliance Percentage	Payments Made	Timely Payments	Compliance
CA015	AIG CLAIMS SERVICES, INC.	33	24	73%	10	8	80%
14354	AIU INSURANCE COMPANY	*	*	*	*	*	*
13781	AMERICAN HOME ASSURANCE COMPANY	*	*	*	No filings	No filings	No filings
15172	COMMERCE & INDUSTRY INSURANCE COMPANY	*	*	*	No filings	No filings	No filings
13102	GRANITE STATE INSURANCE COMPANY	*	*	*	*	*	*
13889	INSURANCE COMPANY OF THE STATE OF PA	*	*	*	*	*	*
13072	NATIONAL UNION FIRE INSURANCE COMPANY OF PITTSBURGH	*	*	*	*	*	*
13080	NEW HAMPSHIRE INSURANCE COMPANY	*	*	*	1	1	100%
S333	PRAIT & WHITNEY	*	*	*	*	*	*
Total		33	24	73%	11	9	82%
AIG TPA Administered Claims							
CA040	BROADSPIRE SERVICES, INC.	6	4	67%	2	1	50%
CA199	CLAIMETRICS	*	*	*	No filings	No filings	No filings
CA100	CLAIMS MANAGEMENT, INC. (WAL-MART)	90	77	86%	15	14	93%
CA110	CONSTITUTION STATE SERVICES	1	0	0%	No filings	No filings	No filings
CA160	ESIS, INC.	11	11	100%	2	2	100%
CA165	F.A. RICHARD	*	*	*	1	1	100%
CA180	GAB ROBINS	2	1	50%	2	2	100%
CA190	GALLAGHER BASSETT SERVICES, INC.	16	11	69%	4	3	75%
CA204	HELMSMAN MANAGEMENT SERVICES	0	0	100%	1	1	100%
CA300	SEDGWICK CLAIMS MANAGEMENT	19	16	84%	8	8	100%
CA315	SPECIALTY RISK SERVICES	22	21	95%	6	6	100%
TPA Total		167	141	84%	41	38	93%
AIG Group Total		200	165	83%	52	47	90%

*Indicates no claims activity this quarter

INSURANCE GROUP COMPLIANCE
LOST TIME FIRST REPORT and INITIAL PAYMENT
FILING AND COMPLIANCE
Fourth Quarter 2008
10/1/2008 - 12/31/2008

NCCI	INSURANCE GROUP	Total Lost Time First Reports Filed	Total Lost Time First Reports Filed Timely	Compliance Percentage	Total First Indemnity Payments	Total Indemnity Payments Filed Timely	Compliance Percentage
CA018	AMERICAN INTERSTATE INSURANCE CO. Group Total	FROIs Filed *	Timely FROIs *	Compliance Percentage *	Payments Made *	Timely Payments *	Compliance *
28355	ARCH INSURANCE COMPANY ARCH TPA Administered Claims	FROIs Filed *	Timely FROIs *	Compliance Percentage *	Payments Made *	Timely Payments *	Compliance *
CA190	GALLAGHER BASSETT SERVICES, INC.	2	2	100%	2	1	50%
CA300	SEDGWICK CLAIMS MANAGEMENT	1	0	0%	No filings	No filings	No filings
CA315	SPECIALTY RISK SERVICES	*	*	*	*	*	*
	TPA Total	3	2	67%	2	1	50%
	ARCH Group Total	3	2	67%	1	1	100%
CA020	ARGONAUT INSURANCE COMPANY	FROIs Filed 5	Timely FROIs 1	Compliance Percentage 20%	Payments Made 3	Timely Payments 2	Compliance 67%
CA025	ARGONAUT GREAT CENTRAL INSURANCE CO.	*	*	*	*	*	*
14095	ARGONAUT INSURANCE COMPANY	*	*	*	*	*	*
	Group Total	5	1	20%	3	2	67%
	ARGONAUT TPA Administered Claims						
CA040	BROADSPIRE SERVICES, INC.	1	1	100%	*	*	*
CA240	MASSAMONT INSURANCE AGENCY	*	*	*	1	1	100%
	TPA Total	1	1	100%	1	1	100%
	ARGONAUT Group Total	6	2	33%	4	3	75%
16640	ARROW MUTUAL LIABILITY INS. CO. Group Total	FROIs Filed 1	Timely FROIs 1	Compliance Percentage 100%	Payments Made No filings	Timely Payments No filings	Compliance No filings
CA290	ARROWPOINT CAPITAL CORP. (Formerly ROYAL)	FROIs Filed *	Timely FROIs *	Compliance Percentage *	Payments Made *	Timely Payments *	Compliance *
CA240	NOVAPRO RISK SOLUTIONS	*	*	*	*	*	*
11762	CONNECTICUT INDEMNITY CO.	*	*	*	*	*	*
10731	FIRE & CASUALTY INS. CO. OF CONNECTICUT	*	*	*	*	*	*
10391	GLOBE INDEMNITY CO.	*	*	*	*	*	*
13684	ARROWPOINT CAPITAL CORP.	*	*	*	*	*	*
10723	ARROWPOINT CAPITAL CORP.	*	*	*	*	*	*
13986	SAFEGUARD INSURANCE CO.	*	*	*	*	*	*
12572	SECURITY INSURANCE OF HARTFORD	*	*	*	*	*	*
	Group Total	*	*	*	*	*	*
CA033	BANGOR, CITY OF	FROIs Filed 12	Timely FROIs 12	Compliance Percentage 100%	Payments Made No filings	Timely Payments No filings	Compliance No filings
S705	BANGOR, CITY OF	*	*	*	*	*	*
	Group Total	12	12	100%	No filings	No filings	No filings
CA036	BATH IRON WORKS	FROIs Filed 128	Timely FROIs 128	Compliance Percentage 100%	Payments Made 20	Timely Payments 20	Compliance 100%
S347	BATH IRON WORKS	*	*	*	No filings	No filings	No filings
	Group Total	128	128	100%	20	20	100%
CA038	BERKLEY ADMIN. OF CONNECTICUT, INC. Group Total	FROIs Filed 7	Timely FROIs 5	Compliance Percentage 71%	Payments Made No filings	Timely Payments No filings	Compliance No filings

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**INSURANCE GROUP COMPLIANCE
LOST TIME FIRST REPORT and INITIAL PAYMENT
FILING AND COMPLIANCE
Fourth Quarter 2008
10/1/2008 - 12/31/2008**

NCCI INSURANCE GROUP		Total Lost Time First Reports Filed	Total Lost Time First Reports Filed Timely	Compliance Percentage	Total First Indemnity Payments	Total Indemnity Payments Filed Timely	Compliance Percentage
BROADSPIRE SERVICES, INC.		FROIs Filed	Timely FROIs	Compliance Percentage	Payments Made	Timely Payments	Compliance
CA040	Group Total	21	17	81 %	7	4	57 %
CAMBRIDGE INTEGRATED SERVICES		FROIs Filed	Timely FROIs	Compliance Percentage	Payments Made	Timely Payments	Compliance
CA060	CAMBRIDGE INTEGRATED SERVICES	27	20	74 %	7	6	86 %
41068	ALEA NORTH AMERICAN INSURANCE GROUP	*	*	*	*	*	*
16349	SAFETY NATIONAL INSURANCE CO	*	*	*	*	*	*
	Group Total	27	20	74 %	7	6	86 %
CANNON COCHRAN MANAGEMENT SERVICES		FROIs Filed	Timely FROIs	Compliance Percentage	Payments Made	Timely Payments	Compliance
CA070	Group Total	129	126	98 %	34	32	94 %
CHESTERFIELD SERVICES		FROIs Filed	Timely FROIs	Compliance Percentage	Payments Made	Timely Payments	Compliance
CA080	Group Total	3	1	33 %	No filings	No filings	No filings
CHUBB INSURANCE GROUP		FROIs Filed	Timely FROIs	Compliance Percentage	Payments Made	Timely Payments	Compliance
CA090	CHUBB & SON, INC.	3	0	0 %	No filings	No filings	No filings
CA082	CHUBB SERVICES CORPORATION	*	*	*	No filings	No filings	No filings
21512	CHUBB INDEMNITY INSURANCE CO.	*	*	*	*	*	*
12890	FEDERAL INSURANCE CO.	*	*	*	*	*	*
10685	PACIFIC INDEMNITY INSURANCE CO.	*	*	*	*	*	*
10693	VIGILANT INSURANCE COMPANY	*	*	*	*	*	*
	Group Total	3	0	0 %	No filings	No filings	No filings
CHURCH MUTUAL INSURANCE COMPANY		FROIs Filed	Timely FROIs	Compliance Percentage	Payments Made	Timely Payments	Compliance
CA084	CHURCH MUTUAL INSURANCE CO.	1	0	0 %	1	1	100 %
16853	CHURCH MUTUAL INSURANCE CO.	*	*	*	*	*	*
	Group Total	1	0	0 %	1	1	100 %
CIANBRO CORPORATION		FROIs Filed	Timely FROIs	Compliance Percentage	Payments Made	Timely Payments	Compliance
CA085	CIANBRO CORPORATION	4	2	50 %	No filings	No filings	No filings
S344	CIANBRO CORPORATION	*	*	*	*	*	*
	Group Total	4	2	50 %	No filings	No filings	No filings
CLAIMETRICS		FROIs Filed	Timely FROIs	Compliance Percentage	Payments Made	Timely Payments	Compliance
CA199	Group Total	*	*	*	No filings	No filings	No filings
CLAIMS MANAGEMENT, INC. (WAL-MART)		FROIs Filed	Timely FROIs	Compliance Percentage	Payments Made	Timely Payments	Compliance
CA100	Group Total	90	77	86 %	15	14	93 %
CLARENDON NATIONAL INSURANCE CO.		FROIs Filed	Timely FROIs	Compliance Percentage	Payments Made	Timely Payments	Compliance
20532	Group Total	*	*	*	*	*	*

*Indicates no claims activity this quarter

**INSURANCE GROUP COMPLIANCE
LOST TIME FIRST REPORT and INITIAL PAYMENT
FILING AND COMPLIANCE
Fourth Quarter 2008
10/1/2008 - 12/31/2008**

NCCI INSURANCE GROUP		Total Lost Time First Reports Filed	Total Lost Time First Reports Filed Timely	Compliance Percentage	Total First Indemnity Payments	Total Indemnity Payments Filed Timely	Compliance Percentage
CNA INSURANCE GROUP		FROIs Filed	Timely FROIs	Compliance Percentage	Payments Made	Timely Payments	Compliance
CA050	CONTINENTAL CASUALTY COMPANY	11	9	82%	8	8	100%
10030	AMERICAN CASUALTY CO. OF READING, PA	*	*	*	*	*	*
12386	CNA CASUALTY OF CALIFORNIA	*	*	*	*	*	*
10243	CONTINENTAL CASUALTY COMPANY	*	*	*	*	*	*
15113	CONTINENTAL INSURANCE COMPANY	*	*	*	*	*	*
12238	NATIONAL FIRE INSURANCE CO. OF HARTFORD, CT	*	*	*	*	*	*
12688	TRANSCONTINENTAL INSURANCE CO.	*	*	*	*	*	*
12408	TRANSPORTATION INSURANCE CO.	*	*	*	*	*	*
15032	VALLEY FORGE INSURANCE CO.	*	*	*	*	*	*
Total		11	9	82%	8	8	100%
CNA TPA Administered Claims							
CA060	CAMBRIDGE INTEGRATED SERVICES	*	*	*	*	*	*
CA117	COTTINGHAM & BUTLER	*	*	*	*	*	*
CA120	CRAWFORD & CO.	4	3	75%	2	2	100%
CA180	GAB ROBINS	1	1	100%	No filings	No filings	No filings
CA190	GALLAGHER BASSETT SERVICES, INC.	8	5	63%	1	1	100%
TPA Total		13	9	69%	3	3	100%
CNA Group Total		24	18	75%	11	11	100%
CONSTITUTION STATE SERVICES CO.		FROIs Filed	Timely FROIs	Compliance Percentage	Payments Made	Timely Payments	Compliance
CA110	Group Total	4	2	50%	3	3	100%
COTTINGHAM & BUTLER		FROIs Filed	Timely FROIs	Compliance Percentage	Payments Made	Timely Payments	Compliance
CA117	Total	*	*	*	*	*	*
CRAWFORD & CO.		FROIs Filed	Timely FROIs	Compliance Percentage	Payments Made	Timely Payments	Compliance
CA120	Total	5	4	80%	2	2	100%
CRUM & FORSTER INSURANCE GROUP		FROIs Filed	Timely FROIs	Compliance Percentage	Payments Made	Timely Payments	Compliance
CA375	UNITED STATES FIRE INSURANCE COMPANY	1	1	100%	No filings	No filings	No filings
22322	CRUM & FORSTER INSURANCE CO.	*	*	*	*	*	*
14508	NORTH RIVER INSURANCE COMPANY	*	*	*	*	*	*
29084	UNITED STATES FIRE INSURANCE COMPANY	*	*	*	*	*	*
Group Total		1	1	100%	No filings	No filings	No filings
CRUM TPA Administered Claims							
CA040	BROADSPIRE SERVICES, INC.	1	1	100%	No filings	No filings	No filings
TPA Total		1	1	100%	No filings	No filings	No filings
CRUM Group Total		2	2	100%	No filings	No filings	No filings
ESIS, INC.		FROIs Filed	Timely FROIs	Compliance Percentage	Payments Made	Timely Payments	Compliance
CA160	Group Total	82	69	84%	34	26	76%
F.A. RICHARD		FROIs Filed	Timely FROIs	Compliance Percentage	Payments Made	Timely Payments	Compliance
CA165	Group Total	2	0	0%	2	2	100%
FEDERATED MUTUAL INSURANCE COMPANY		FROIs Filed	Timely FROIs	Compliance Percentage	Payments Made	Timely Payments	Compliance
16446	Group Total	*	*	*	*	*	*
FIREMANS FUND INSURANCE GROUP		FROIs Filed	Timely FROIs	Compliance Percentage	Payments Made	Timely Payments	Compliance
CA170	FIREMANS FUND AMERICAN INSURANCE CO.	*	*	*	*	*	*
10022	AMERICAN AUTOMOBILE INSURANCE CO.	*	*	*	*	*	*
12289	AMERICAN INSURANCE CO.	*	*	*	*	*	*
12416	FIREMANS FUND INS. CO.	*	*	*	*	*	*
12866	NATIONAL SURETY CORPORATION	*	*	*	*	*	*
Group Total		*	*	*	*	*	*

*Indicates no claims activity this quarter

**INSURANCE GROUP COMPLIANCE
LOST TIME FIRST REPORT and INITIAL PAYMENT
FILING AND COMPLIANCE
Fourth Quarter 2008
10/1/2008 - 12/31/2008**

NCCI INSURANCE GROUP		Total Lost Time First Reports Filed	Total Lost Time First Reports Filed Timely	Compliance Percentage	Total First Indemnity Payments	Total Indemnity Payments Filed Timely	Compliance Percentage
FUTURE COMP		FROIs Filed	Timely FROIs	Compliance Percentage	Payments Made	Timely Payments	Compliance
CA175	FUTURE COMP	56	53	95%	21	20	95%
CA316	T.D. BANKNORTH INSURANCE AGENCY	*	*	*	No filings	No filings	No filings
S388	MAINE MERCHANTS WC TRUST FUND	*	*	*	*	*	*
Group Total		56	53	95%	21	20	95%
GAB ROBINS		FROIs Filed	Timely FROIs	Compliance Percentage	Payments Made	Timely Payments	Compliance
CA180	Group Total	4	3	75%	2	2	100%
GALLAGHER BASSETT SERVICES, INC.		FROIs Filed	Timely FROIs	Compliance Percentage	Payments Made	Timely Payments	Compliance
CA190	GALLAGHER BASSETT SERVICES, INC.	55	43	78%	21	18	86%
19399	AMERICAN ALTERNATIVE INS CO	*	*	*	*	*	*
20737	MANUFACTURERS ALLIANCE INS. COMPANY	*	*	*	*	*	*
24147	NORTH AMERICAN SPECIALTY INSURANCE	*	*	*	*	*	*
11916	PENNSYLVANIA MANUFACTURERS' ASSOC. INS. CO.	*	*	*	*	*	*
21288	PENNSYLVANIA MANUFACTURERS' INDEMNITY CO.	*	*	*	*	*	*
Group Total		55	43	78%	21	18	86%
GREAT AMERICAN INSURANCE CO.		FROIs Filed	Timely FROIs	Compliance Percentage	Payments Made	Timely Payments	Compliance
14028	GREAT AMERICAN ALLIANCE INS. CO.	*	*	*	*	*	*
14176	GREAT AMERICAN INSURANCE CO.	*	*	*	*	*	*
Group Total		*	*	*	*	*	*
GUARD INSURANCE GROUP		FROIs Filed	Timely FROIs	Compliance Percentage	Payments Made	Timely Payments	Compliance
CA205	GUARD INSURANCE GROUP	26	22	85%	No filings	No filings	No filings
CA019	AMGUARD INSURANCE COMPANY	*	*	*	5	5	100%
CA140	EASTGUARD INSURANCE COMPANY	*	*	*	1	0	0%
CA272	NORGUARD INSURANCE COMPANY	*	*	*	3	3	100%
21873	AMGUARD INSURANCE COMPANY	*	*	*	3	2	67%
33936	EASTGUARD INSURANCE COMPANY	*	*	*	No filings	No filings	No filings
25844	NORGUARD INSURANCE COMPANY	*	*	*	1	1	100%
Group Total		26	22	85%	13	11	85%
HANNAFORD BROTHERS		FROIs Filed	Timely FROIs	Compliance Percentage	Payments Made	Timely Payments	Compliance
CA201	HANNAFORD BROTHERS	88	80	91%	12	12	100%
S381	HANNAFORD BROTHERS	*	*	*	*	*	*
Group Total		88	80	91%	12	12	100%
HANOVER INSURANCE GROUP		FROIs Filed	Timely FROIs	Compliance Percentage	Payments Made	Timely Payments	Compliance
CA202	HANOVER INSURANCE COMPANY	20	15	75%	5	4	80%
11002	CITIZENS INSURANCE CO. OF AMERICA	*	*	*	*	*	*
13633	HANOVER INSURANCE COMPANY	*	*	*	*	*	*
10006	MASSACHUSETTS BAY INS. CO.	*	*	*	*	*	*
Group Total		20	15	75%	5	4	80%
HARLEYSVILLE WORCESTER INSURANCE CO.		FROIs Filed	Timely FROIs	Compliance Percentage	Payments Made	Timely Payments	Compliance
CA198	HARLEYSVILLE WORCESTER INSURANCE COMPANY	*	*	*	*	*	*
16926	HARLEYSVILLE MUTUAL INSURANCE CO.	*	*	*	*	*	*
Group Total		*	*	*	*	*	*

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HARTFORD INSURANCE GROUP		FROIs Filed	Timely FROIs	Compliance Percentage	Payments Made	Timely Payments	Compliance
CA203	HARTFORD ACCIDENT & INDEMNITY COMPANY	49	35	71%	7	5	71%
CA310	THE HARTFORD	*	*	*	*	*	*
14397	HARTFORD CASUALTY INSURANCE COMPANY	*	*	*	*	*	*
13269	HARTFORD FIRE INS. CO.	*	*	*	*	*	*
20605	HARTFORD INSURANCE CO. OF THE MIDWEST	*	*	*	*	*	*
10456	HARTFORD UNDERWRITERS INS. CO.	*	*	*	*	*	*
10448	THE HARTFORD	*	*	*	*	*	*
14974	TWIN CITY INSURANCE CO.	*	*	*	*	*	*
	Total	49	35	71%	7	5	71%
HARTFORD TPA Administered Claims							
CA038	BERKLEY ADMIN. OF CONNECTICUT, INC.	*	*	*	*	*	*
CA165	F.A. RICHARD	2	0	0%	1	1	100%
CA190	GALLAGHER BASSETT SERVICES INC	2	2	100%	No filings	No filings	No filings
CA300	SEDGWICK CLAIMS MANAGEMENT	4	4	100%	2	1	50%
CA315	SPECIALTY RISK SERVICES	9	8	89%	3	2	67%
	TPA Total	17	14	82%	6	4	67%
	HARTFORD Group Total	66	49	74%	13	9	69%
HELMSMAN MANAGEMENT SERVICES		FROIs Filed	Timely FROIs	Compliance Percentage	Payments Made	Timely Payments	Compliance
CA204	Group Total	4	4	100%	3	3	100%
INTERSTATE ADJUSTMENT SERVICE		FROIs Filed	Timely FROIs	Compliance Percentage	Payments Made	Timely Payments	Compliance
CA206	Group Total	*	*	*	1	1	100%
HRH CLAIMS MANAGEMENT		FROIs Filed	Timely FROIs	Compliance Percentage	Payments Made	Timely Payments	Compliance
CA001	Group Total	226	212	94%	50	48	96%
LIBERTY MUTUAL INSURANCE GROUP		FROIs Filed	Timely FROIs	Compliance Percentage	Payments Made	Timely Payments	Compliance
CA380	EMPLOYERS INSURANCE OF WAUSAU	*	*	*	10	7	70%
CA210	LIBERTY MUTUAL INSURANCE COMPANY	72	60	83%	20	20	100%
15555	EMPLOYERS INSURANCE OF WAUSAU	*	*	*	*	*	*
27359	FIRST LIBERTY INSURANCE CORP.	*	*	*	*	*	*
21814	LIBERTY INSURANCE CORP.	*	*	*	*	*	*
16586	LIBERTY MUTUAL FIRE INS. CO.	*	*	*	*	*	*
15628	LIBERTY MUTUAL INSURANCE COMPANY	*	*	*	*	*	*
27243	LIBERTY MUTUAL INSURANCE CORP.	*	*	*	*	*	*
27332	WAUSAU BUSINESS INS. CO.	*	*	*	*	*	*
18996	WAUSAU UNDERWRITERS INS. CO.	*	*	*	*	*	*
	Group Total	72	60	83%	30	27	90%
MAC RISK MANAGEMENT, INC.		FROIs Filed	Timely FROIs	Compliance Percentage	Payments Made	Timely Payments	Compliance
CA212	Group Total	*	*	*	1	0	0%
MACY'S RETAIL HOLDINGS		FROIs Filed	Timely FROIs	Compliance Percentage	Payments Made	Timely Payments	Compliance
S338	Group Total	1	0	0%	1	1	100%
MAINE AUTOMOBILE DEALERS		FROIs Filed	Timely FROIs	Compliance Percentage	Payments Made	Timely Payments	Compliance
CA220	MAINE AUTOMOBILE DEALERS	25	25	100%	7	7	100%
S803	MAINE AUTOMOBILE DEALERS	*	*	*	*	*	*
	Group Total	25	25	100%	7	7	100%
MAINE EMPLOYERS' MUTUAL INSURANCE CO.		FROIs Filed	Timely FROIs	Compliance Percentage	Payments Made	Timely Payments	Compliance
CA260	MAINE EMPLOYERS' MUTUAL INSURANCE CO.	1012	908	90%	328	303	92%
30449	MAINE EMPLOYERS' MUTUAL INSURANCE CO.	*	*	*	No filings	No filings	No filings
	Group Total	1012	908	90%	328	303	92%
MAINE HEALTH CARE ASSOCIATION		FROIs Filed	Timely FROIs	Compliance Percentage	Payments Made	Timely Payments	Compliance
CA234	MAINE HEALTH CARE ASSOCIATION	61	48	79%	1	1	100%
S387	MAINE HEALTH CARE ASSOCIATION	*	*	*	11	11	100%
	Group Total	61	48	79%	12	12	100%

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MAINE INSURANCE GUARANTY ASSOCIATION							
MIGA	Group Total	FROIs Filed *	Timely FROIs *	Compliance Percentage *	Payments Made *	Timely Payments *	Compliance *
MAINE MOTOR TRANSPORT ASSOCIATION							
CA230	MMTA WORKERS' COMPENSATION TRUST	FROIs Filed 29	Timely FROIs 27	Compliance Percentage 93%	Payments Made 18	Timely Payments 16	Compliance 89%
S385	MAINE MOTOR TRANSPORT ASSOCIATION	FROIs Filed *	Timely FROIs *	Compliance Percentage *	Payments Made *	Timely Payments *	Compliance *
	Group Total	29	27	93%	18	16	89%
MAINE MUNICIPAL ASSOCIATION							
CA225	MAINE MUNICIPAL ASSOCIATION	FROIs Filed 214	Timely FROIs 209	Compliance Percentage 98%	Payments Made 77	Timely Payments 66	Compliance 86%
S801	MAINE MUNICIPAL ASSOCIATION	FROIs Filed *	Timely FROIs *	Compliance Percentage *	Payments Made *	Timely Payments *	Compliance *
	Group Total	214	209	98%	77	66	86%
MAINE SCHOOL MANAGEMENT ASSOCIATION							
CA250	MAINE SCHOOL MANAGEMENT ASSOCIATION	FROIs Filed 73	Timely FROIs 69	Compliance Percentage 95%	Payments Made 28	Timely Payments 27	Compliance 96%
S374	MAINE SCHOOL MANAGEMENT ASSOCIATION	FROIs Filed *	Timely FROIs *	Compliance Percentage *	Payments Made No filings	Timely Payments No filings	Compliance No filings
	Group Total	73	69	95%	28	27	96%
MASSAMONT INSURANCE AGENCY							
CA240	Group Total	FROIs Filed *	Timely FROIs *	Compliance Percentage *	Payments Made 1	Timely Payments 1	Compliance 100%
MEADOWBROOK							
CA255	MEADOWBROOK INSURANCE	FROIs Filed 2	Timely FROIs 0	Compliance Percentage 0%	Payments Made 1	Timely Payments 1	Compliance 100%
31771	SAVERS PROPERTY & CASUALTY	FROIs Filed *	Timely FROIs *	Compliance Percentage *	Payments Made *	Timely Payments *	Compliance *
24562	STAR INSURANCE COMPANY	FROIs Filed *	Timely FROIs *	Compliance Percentage *	Payments Made *	Timely Payments *	Compliance *
12777	UNITED STATES FIRE INSURANCE COMPANY	FROIs Filed *	Timely FROIs *	Compliance Percentage *	Payments Made *	Timely Payments *	Compliance *
	Group Total	2	0	0%	1	1	100%
MITSUMI SUMITOMO INS CO. OF AMERICA							
CA264	MITSUMI SUMITOMO INSURANCE CO. OF AMERICA	FROIs Filed *	Timely FROIs *	Compliance Percentage *	Payments Made *	Timely Payments *	Compliance *
19089	MITSUMI SUMITOMO INSURANCE CO. OF AMERICA	FROIs Filed *	Timely FROIs *	Compliance Percentage *	Payments Made *	Timely Payments *	Compliance *
	Group Total	*	*	*	*	*	*
NGM INSURANCE COMPANY							
CA265	NGM INSURANCE	FROIs Filed 4	Timely FROIs 1	Compliance Percentage 25%	Payments Made 2	Timely Payments 1	Compliance 50%
16322	NGM INSURANCE	FROIs Filed *	Timely FROIs *	Compliance Percentage *	Payments Made *	Timely Payments *	Compliance *
	Group Total	4	1	25%	2	1	50%
OLD REPUBLIC INSURANCE COMPANY							
11509	OLD REPUBLIC INSURANCE COMPANY	FROIs Filed *	Timely FROIs *	Compliance Percentage *	Payments Made *	Timely Payments *	Compliance *
	Total	*	*	*	*	*	*
OLD REPUBLIC TPA Administered Claims							
CA038	BERKLEY ADMIN. OF CONNECTICUT, INC.	FROIs Filed 7	Timely FROIs 5	Compliance Percentage 71%	Payments Made No filings	Timely Payments No filings	Compliance No filings
CA060	CAMBRIDGE INTEGRATED SERVICES	FROIs Filed 1	Timely FROIs 0	Compliance Percentage 0%	Payments Made No filings	Timely Payments No filings	Compliance No filings
CA160	ESIS	FROIs Filed 4	Timely FROIs 2	Compliance Percentage 50%	Payments Made 2	Timely Payments 2	Compliance 100%
CA190	GALLAGHER BASSETT SERVICES, INC.	FROIs Filed 1	Timely FROIs 1	Compliance Percentage 100%	Payments Made No filings	Timely Payments No filings	Compliance No filings
CA295	RYDER	FROIs Filed *	Timely FROIs *	Compliance Percentage *	Payments Made 1	Timely Payments 1	Compliance 100%
CA300	SEDGWICK CLAIMS MANAGEMENT	FROIs Filed 17	Timely FROIs 15	Compliance Percentage 88%	Payments Made 4	Timely Payments 3	Compliance 75%
CA315	SPECIALTY RISK SERVICES	FROIs Filed *	Timely FROIs *	Compliance Percentage *	Payments Made *	Timely Payments *	Compliance *
	TPA Total	30	23	77%	7	6	86%
	OLD REPUBLIC Group Total	30	23	77%	7	6	86%
ONEBEACON INSURANCE GROUP							
CA281	ONEBEACON AMERICA INSURANCE COMPANY	FROIs Filed 6	Timely FROIs 5	Compliance Percentage 83%	Payments Made No filings	Timely Payments No filings	Compliance No filings
CA270	ONEBEACON INSURANCE COMPANY	FROIs Filed *	Timely FROIs *	Compliance Percentage *	Payments Made 1	Timely Payments 1	Compliance 100%
12300	EMPLOYERS FIRE INSURANCE COMPANY	FROIs Filed *	Timely FROIs *	Compliance Percentage *	Payments Made No filings	Timely Payments No filings	Compliance No filings
10359	ONEBEACON INSURANCE COMPANY	FROIs Filed *	Timely FROIs *	Compliance Percentage *	Payments Made *	Timely Payments *	Compliance *
14540	ONEBEACON AMERICA INSURANCE COMPANY	FROIs Filed *	Timely FROIs *	Compliance Percentage *	Payments Made 1	Timely Payments 1	Compliance 100%
36501	YORK INSURANCE COMPANY OF MAINE	FROIs Filed *	Timely FROIs *	Compliance Percentage *	Payments Made *	Timely Payments *	Compliance *
	Group Total	6	5	83%	2	2	100%

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PATRIOT INSURANCE COMPANY		FROIs Filed	Timely FROIs	Compliance Percentage	Payments Made	Timely Payments	Compliance
CA274	Group Total	4	4	100%	2	1	50%
PEERLESS INSURANCE GROUP		FROIs Filed	Timely FROIs	Compliance Percentage	Payments Made	Timely Payments	Compliance
CA275	PEERLESS INSURANCE CO.	67	32	48%	30	14	47%
10650	EXCELSIOR INSURANCE CO.	*	*	*	*	*	*
14184	NETHERLANDS INSURANCE COMPANY.	*	*	*	*	*	*
11355	PEERLESS INSURANCE CO.	*	*	*	*	*	*
	Group Total	67	32	48%	30	14	47%
PRAETORIAN INSURANCE COMPANY		FROIs Filed	Timely FROIs	Compliance Percentage	Payments Made	Timely Payments	Compliance
21172	PRAETORIAN INSURANCE COMPANY	*	*	*	*	*	*
	Total	*	*	*	*	*	*
PRAETORIAN TPA Administered Claims							
CA240	MASSAMONT INSURANCE AGENCY	*	*	*	*	*	*
	TPA Total	*	*	*	*	*	*
	PRAETORIAN Group Total	*	*	*	*	*	*
PROTECTIVE INSURANCE COMPANY		FROIs Filed	Timely FROIs	Compliance Percentage	Payments Made	Timely Payments	Compliance
CA277	Group Total	1	0	0%	No filings	No filings	No filings
PUBLIC SERVICE MUTUAL INSURANCE CO.		FROIs Filed	Timely FROIs	Compliance Percentage	Payments Made	Timely Payments	Compliance
CA278	PUBLIC SERVICE MUTUAL	*	*	*	*	*	*
CA263	MLU, INC.	1	0	0%	1	0	0%
	Group Total	1	0	0%	1	0	0%
RISK ENTERPRISE MANAGEMENT		FROIs Filed	Timely FROIs	Compliance Percentage	Payments Made	Timely Payments	Compliance
CA280	Group Total	*	*	*	*	*	*
ROMAN CATHOLIC DIOCESE		FROIs Filed	Timely FROIs	Compliance Percentage	Payments Made	Timely Payments	Compliance
CA285	ROMAN CATHOLIC DIOCESE	7	5	71%	1	1	100%
S734	ROMAN CATHOLIC DIOCESE	*	*	*	*	*	*
	Group Total	7	5	71%	1	1	100%
RYDER		FROIs Filed	Timely FROIs	Compliance Percentage	Payments Made	Timely Payments	Compliance
CA295	Group Total	*	*	*	1	1	100%
SAFETY NATIONAL COMPANY		FROIs Filed	Timely FROIs	Compliance Percentage	Payments Made	Timely Payments	Compliance
16349	Group Total	*	*	*	*	*	*
SAFETY TPA Administered claims							
CA060	CAMBRIDGE INTEGRATED SERVICES	1	1	100%	No filings	No filings	No filings
	TPA Total	1	1	100%	No filings	No filings	No filings
	SOMPO Group Total	1	1	100%	*	*	*
SEDGWICK CLAIMS MANAGEMENT		FROIs Filed	Timely FROIs	Compliance Percentage	Payments Made	Timely Payments	Compliance
CA300	SEDGWICK CLAIMS MANAGEMENT	104	84	81%	37	33	89%
CA150	ELECTRIC INSURANCE COMPANY	*	*	*	*	*	*
S716	GREAT NORTHERN	*	*	*	*	*	*
CA266	NEWPAGE CORPORATION	1	0	0%	*	*	*
12629	ELECTRIC INSURANCE COMPANY	*	*	*	*	*	*
	Group Total	105	84	80%	37	33	89%
SELECTIVE INSURANCE GROUP		FROIs Filed	Timely FROIs	Compliance Percentage	Payments Made	Timely Payments	Compliance
CA318	SELECTIVE INSURANCE GROUP, INC.	7	7	100%	*	*	*
11867	SELECTIVE INS. CO. OF NEW YORK	*	*	*	*	*	*
15741	SELECTIVE INS. CO. OF NEW YORK	*	*	*	1	0	0%
	Group Total	7	7	100%	1	0	0%

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SENTRY INSURANCE GROUP		FROIs Filed	Timely FROIs	Compliance Percentage	Payments Made	Timely Payments	Compliance
CA305	SENTRY INSURANCE COMPANY A MUTUAL COMPANY	5	4	80%	3	2	67%
15571	SENTRY INSURANCE COMPANY A MUTUAL COMPANY	*	*	*	*	*	*
13668	SENTRY SELECT INSURANCE CO.	*	*	*	*	*	*
	Group Total	5	4	80%	3	2	67%
SOMPO JAPAN INSURANCE CO. OF AMERICA		FROIs Filed	Timely FROIs	Compliance Percentage	Payments Made	Timely Payments	Compliance
19321	SOMPO JAPAN INSURANCE CO. OF AMERICA	*	*	*	*	*	*
	Group Total	*	*	*	*	*	*
SOMPO TPA Administered claims							
CA040	BROADSPIRE SERVICES, INC.	*	*	*	*	*	*
	TPA Total	*	*	*	*	*	*
	SOMPO Group Total	*	*	*	*	*	*
SPECIALTY RISK SERVICES		FROIs Filed	Timely FROIs	Compliance Percentage	Payments Made	Timely Payments	Compliance
CA310	SPECIALTY RISK SERVICES	*	*	*	12	12	100%
CA315	SPECIALTY RISK SERVICES	44	42	95%	1	0	0%
	Group Total	44	42	95%	13	12	92%
STATE OF MAINE		FROIs Filed	Timely FROIs	Compliance Percentage	Payments Made	Timely Payments	Compliance
CA307	STATE OF MAINE WORKERS' COMPENSATION DIV.	184	172	93%	7	6	86%
S369	STATE OF MAINE	*	*	*	*	*	*
	Group Total	184	172	93%	7	6	86%
SYNERNET		FROIs Filed	Timely FROIs	Compliance Percentage	Payments Made	Timely Payments	Compliance
CA320	SYNERNET	170	163	96%	18	17	94%
S0025	SYNERNET	*	*	*	No filings	No filings	No filings
	Group Total	170	163	96%	18	17	94%
THE FRANK GATES SERVICE COMPANY		FROIs Filed	Timely FROIs	Compliance Percentage	Payments Made	Timely Payments	Compliance
CA168	Group Total	*	*	*	*	*	*
TRAVELERS INSURANCE GROUP		FROIs Filed	Timely FROIs	Compliance Percentage	Payments Made	Timely Payments	Compliance
CA350	TRAVELERS INS. CO.	65	47	72%	No filings	No filings	No filings
CA072	CHARTER OAK FIRE INS. CO.	*	*	*	1	1	100%
15318	CHARTER OAK FIRE INS. CO.	*	*	*	10	9	90%
20702	DISCOVER PROPERTY & CASUALTY INS. CO.	*	*	*	*	*	*
10227	FIDELITY & GUARANTY INSURANCE	*	*	*	No filings	No filings	No filings
S0027	NATIONAL SEMI CONDUCTOR	*	*	*	*	*	*
12610	PHOENIX INSURANCE	*	*	*	*	*	*
13706	ST PAUL FIRE & MARINE INSURANCE	*	*	*	*	*	*
15245	STANDARD FIRE INSURANCE	*	*	*	3	3	100%
11223	TRAVELERS CASUALTY & SURETY COMPANY	*	*	*	1	1	100%
12432	TRAVELERS CASUALTY INSURANCE CO. OF AMERICA	*	*	*	1	1	100%
29815	TRAVELERS COMMERCIAL CASUALTY	*	*	*	*	*	*
13579	TRAVELERS INDEMNITY CO. OF ILLINOIS	*	*	*	1	1	100%
13439	TRAVELERS INDEMNITY CO. OF AMERICA	*	*	*	No filings	No filings	No filings
10804	TRAVELERS INS CO	*	*	*	*	*	*
10847	UNITED STATES FIDELITY AND GUARANTY CO.	*	*	*	*	*	*
	Total	65	47	72%	17	16	94%
TRAVELERS TPA Administered Claims							
CA040	BROADSPIRE SERVICES, INC.	2	1	50%	3	2	67%
CA060	CAMBRIDGE INTEGRATED SERVICES	1	0	0%	1	1	100%
CA190	GALLAGHER BASSETT SERVICES, INC.	3	2	67%	1	1	100%
CA204	HELMSMAN MANAGEMENT SERVICES	1	1	100%	No filings	No filings	No filings
CA240	MASSAMONT INSURANCE AGENCY	*	*	*	*	*	*
CA315	SPECIALTY RISK SERVICES	3	3	100%	No filings	No filings	No filings
CA168	THE FRANK GATES SERVICE COMPANY	*	*	*	*	*	*
	TPA Total	10	7	70%	5	4	80%
	TRAVELERS Group Total	75	54	72%	22	20	91%

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	UNDERWRITERS SAFETY & CLAIMS	FROIs Filed	Timely FROIs	Compliance Percentage	Payments Made	Timely Payments	Compliance
CA360	Group Total	*	*	*	No filings	No filings	No filings
	UTICA INSURANCE COMPANY	FROIs Filed	Timely FROIs	Compliance Percentage	Payments Made	Timely Payments	Compliance
15717	Group Total	1	0	0%	1	1	100%
	VIRGINIA SURETY COMPANY, INC.	FROIs Filed	Timely FROIs	Compliance Percentage	Payments Made	Timely Payments	Compliance
CA115	CONTINENTAL INDEMNITY COMPANY	*	*	*	*	*	*
19879	VIRGINIA SURETY COMPANY, INC.	*	*	*	*	*	*
	Group Total	*	*	*	*	*	*
	XL SPECIALTY INSURANCE COMPANY	FROIs Filed	Timely FROIs	Compliance Percentage	Payments Made	Timely Payments	Compliance
27944	Group Total	*	*	*	*	*	*
	XL TPA Administered Claims						
CA060	CAMBRIDGE INTEGRATED SERVICES	2	0	0%	2	2	100%
CA190	GALLAGHER BASSETT SERVICES, INC.	2	2	100%	3	2	67%
CA300	SEDGWICK CLAIMS MANAGEMENT	*	*	*	*	*	*
CA315	SPECIALTY RISK SERVICES	*	*	*	No filings	No filings	No filings
	TPA Total	4	2	50%	5	4	80%
	XL Group Total	4	2	50%	5	4	80%
	ZURICH INSURANCE GROUP	FROIs Filed	Timely FROIs	Compliance Percentage	Payments Made	Timely Payments	Compliance
CA400	ZURICH AMERICAN INSURANCE CO.	14	11	79%	4	4	100%
CA378	UNIVERSAL UNDERWRITERS INSURANCE CO.	*	*	*	*	*	*
11452	AMERICAN GUARANTY & LIABILITY INS. CO.	*	*	*	*	*	*
17965	AMERICAN ZURICH INSURANCE CO.	*	*	*	2	2	100%
12173	ASSURANCE COMPANY OF AMERICA	*	*	*	*	*	*
12963	MAINE BONDING & CASUALTY CO.	*	*	*	*	*	*
10545	MARYLAND CASUALTY CO.	*	*	*	*	*	*
13765	NORTHERN INSURANCE CO. OF NY	*	*	*	*	*	*
12297	UNIVERSAL UNDERWRITERS INSURANCE COMPANY	*	*	*	*	*	*
10863	ZURICH AMERICAN INSURANCE COMPANY	*	*	*	No filings	No filings	No filings
	Group Total	14	11	79%	6	6	100%
	ZURICH TPA Administered Claims						
CA060	CAMBRIDGE INTEGRATED SERVICES	1	1	100%	No filings	No filings	No filings
CA080	CHESTERFIELD SERVICES	3	1	100%	No filings	No filings	No filings
CA160	ESIS, INC.	2	2	100%	No filings	No filings	No filings
CA180	GAB ROBINS	1	1	100%	No filings	No filings	No filings
CA190	GALLAGHER BASSETT SERVICES, INC.	10	10	100%	4	4	100%
CA300	SEDGWICK CLAIMS MANAGEMENT	12	9	75%	5	5	100%
CA315	SPECIALTY RISK SERVICES	5	5	100%	3	3	100%
	TPA Total	34	29	85%	12	12	100%
	ZURICH Group Total	48	40	83%	18	18	100%

*Indicates no claims activity this quarter

Appendix C

Insurance Group Compliance Quarterly Compliance Data Fourth Quarter 2008 10/1/2008 – 12/31/2008

Compliance Report

10/01/2008 - 12/31/2008

ACADIA INSURANCE COMPANY
Ncci - CA010

Indemnity Payment			Memorandum of Payment			Notice of Controversy		
0-14 Days	32	91.43%	0-17 Days	34	97.14%	0-14 Days	17	100.00%
15-21 Days	2	5.71%	18-26 Days	0	0.00%	15-21 Days	0	0.00%
22-28 Days	0	0.00%	27-34 Days	1	2.86%	22-28 Days	0	0.00%
29+ Days	1	2.86%	35+ Days	0	0.00%	29+ Days	0	0.00%
? Days	0	0.00%	? Days	0	0.00%	? Days	0	5.56%
Alt. Benefits	0							
Total	35	100%		35	100%		17	100%

AIGCS
Ncci - CA015

Indemnity Payment			Memorandum of Payment			Notice of Controversy		
0-14 Days	8	80.00%	0-17 Days	9	90.00%	0-14 Days	8	88.89%
15-21 Days	2	20.00%	18-26 Days	1	10.00%	15-21 Days	0	11.11%
22-28 Days	0	0.00%	27-34 Days	0	0.00%	22-28 Days	0	0.00%
29+ Days	0	0.00%	35+ Days	0	0.00%	29+ Days	1	9.09%
? Days	0	0.00%	? Days	0	0.00%	? Days	0	0.00%
Alt. Benefits	0							
Total	10	100%		10	100%		9	100%

AmGUARD Insurance Company
Ncci - CA019

Indemnity Payment			Memorandum of Payment			Notice of Controversy		
0-14 Days	5	100.00%	0-17 Days	5	100.00%	0-14 Days	1	100.00%
15-21 Days	0	0.00%	18-26 Days	0	0.00%	15-21 Days	0	0.00%
22-28 Days	0	0.00%	27-34 Days	0	0.00%	22-28 Days	0	0.00%
29+ Days	0	0.00%	35+ Days	0	0.00%	29+ Days	0	0.00%
? Days	0	0.00%	? Days	0	0.00%	? Days	0	0.00%
Alt. Benefits	0							
Total	5	100%		5	100%		1	100%

Compliance Report

10/01/2008 - 12/31/2008

ARGONAUT INSURANCE COMPANY
Ncci - CA020

Indemnity Payment			Memorandum of Payment			Notice of Controversy		
0-14 Days	2	66.67%	0-17 Days	1	33.33%	0-14 Days	0	0.00%
15-21 Days	0	0.00%	18-26 Days	0	0.00%	15-21 Days	0	0.00%
22-28 Days	1	33.33%	27-34 Days	0	0.00%	22-28 Days	0	0.00%
29+ Days	0	0.00%	35+ Days	2	66.67%	29+ Days	1	100.00%
? Days	0	0.00%	? Days	0	0.00%	? Days	0	0.00%
Alt. Benefits	0							
Total	3	100%		3	100%		1	100%

Bath Iron Works
Ncci - CA036

Indemnity Payment			Memorandum of Payment			Notice of Controversy		
0-14 Days	20	100.00%	0-17 Days	20	100.00%	0-14 Days	13	81.25%
15-21 Days	0	0.00%	18-26 Days	0	0.00%	15-21 Days	0	0.00%
22-28 Days	0	0.00%	27-34 Days	0	0.00%	22-28 Days	0	0.00%
29+ Days	0	0.00%	35+ Days	0	0.00%	29+ Days	1	6.25%
? Days	0	0.00%	? Days	0	0.00%	? Days	2	12.50%
Alt. Benefits	0							
Total	20	100%		20	100%		16	100%

BERKELY RISK ADMINISTRATORS OF
Ncci - CA038

Indemnity Payment			Memorandum of Payment			Notice of Controversy		
0-14 Days	0	0.00%	0-17 Days	0	0.00%	0-14 Days	1	100.00%
15-21 Days	0	0.00%	18-26 Days	0	0.00%	15-21 Days	0	0.00%
22-28 Days	0	0.00%	27-34 Days	0	0.00%	22-28 Days	0	0.00%
29+ Days	0	0.00%	35+ Days	0	0.00%	29+ Days	0	0.00%
? Days	0	0.00%	? Days	0	0.00%	? Days	0	0.00%
Alt. Benefits	0							
Total	0	100%		0	100%		1	100%

Compliance Report

10/01/2008 - 12/31/2008

BROADSPIRE

Ncci - CA040

Indemnity Payment			Memorandum of Payment			Notice of Controversy		
0-14 Days	4	57.14%	0-17 Days	5	71.43%	0-14 Days	1	100.00%
15-21 Days	1	14.29%	18-26 Days	1	14.29%	15-21 Days	0	0.00%
22-28 Days	1	14.29%	27-34 Days	0	0.00%	22-28 Days	0	0.00%
29+ Days	1	14.29%	35+ Days	1	14.29%	29+ Days	0	0.00%
? Days	0	0.00%	? Days	0	0.00%	? Days	0	0.00%
Alt. Benefits	0							
Total	7	100%		7	100%		1	100%

CAMBRIDGE INTEGRATED SVCS GRP

Ncci - CA060

Indemnity Payment			Memorandum of Payment			Notice of Controversy		
0-14 Days	7	100.00%	0-17 Days	7	77.78%	0-14 Days	6	85.71%
15-21 Days	0	0.00%	18-26 Days	1	11.11%	15-21 Days	0	0.00%
22-28 Days	0	0.00%	27-34 Days	1	11.11%	22-28 Days	0	0.00%
29+ Days	0	0.00%	35+ Days	0	0.00%	29+ Days	1	14.29%
? Days	0	0.00%	? Days	0	0.00%	? Days	0	0.00%
Alt. Benefits	2							
Total	9	100%		9	100%		7	100%

Cannon Cochran Management Serv

Ncci - CA070

Indemnity Payment			Memorandum of Payment			Notice of Controversy		
0-14 Days	32	94.12%	0-17 Days	30	88.24%	0-14 Days	21	100.00%
15-21 Days	2	5.88%	18-26 Days	3	8.82%	15-21 Days	0	0.00%
22-28 Days	0	0.00%	27-34 Days	1	2.94%	22-28 Days	0	0.00%
29+ Days	0	0.00%	35+ Days	0	0.00%	29+ Days	0	0.00%
? Days	0	0.00%	? Days	0	0.00%	? Days	0	0.00%
Alt. Benefits	0							
Total	34	100%		34	100%		21	100%

Compliance Report

10/01/2008 - 12/31/2008

CHARTER OAK FIRE INSURANCE
Ncci - CA072

Indemnity Payment

0-14 Days	1	100.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%
Alt. Benefits	0	

Memorandum of Payment

0-17 Days	1	100.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

Notice of Controversy

0-14 Days	1	50.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	1	50.00%

Total	1	100%
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1	100%
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2	100%
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CHESTERFIELD SERVICES, INC
Ncci - CA080

Indemnity Payment

0-14 Days	0	0.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%
Alt. Benefits	0	

Memorandum of Payment

0-17 Days	0	0.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

Notice of Controversy

0-14 Days	0	0.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	0	100%
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0	100%
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0	100%
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CHUBB & SON, INC.
Ncci - CA090

Indemnity Payment

0-14 Days	0	0.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%
Alt. Benefits	0	

Memorandum of Payment

0-17 Days	0	0.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

Notice of Controversy

0-14 Days	0	0.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	2	100.00%
? Days	0	0.00%

Total	0	100%
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0	100%
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2	100%
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Compliance Report

10/01/2008 - 12/31/2008

CHUBB SERVICES CORP
Ncci - CA082

Indemnity Payment			Memorandum of Payment			Notice of Controversy		
0-14 Days	0	0.00%	0-17 Days	0	0.00%	0-14 Days	1	100.00%
15-21 Days	0	0.00%	18-26 Days	0	0.00%	15-21 Days	0	0.00%
22-28 Days	0	0.00%	27-34 Days	0	0.00%	22-28 Days	0	0.00%
29+ Days	0	0.00%	35+ Days	0	0.00%	29+ Days	0	0.00%
? Days	0	0.00%	? Days	0	0.00%	? Days	0	0.00%
Alt. Benefits	0							
Total	0	100%		0	100%		1	100%

CHURCH MUTUAL INSURANCE
Ncci - CA084

Indemnity Payment			Memorandum of Payment			Notice of Controversy		
0-14 Days	1	100.00%	0-17 Days	0	0.00%	0-14 Days	0	0.00%
15-21 Days	0	0.00%	18-26 Days	1	100.00%	15-21 Days	0	0.00%
22-28 Days	0	0.00%	27-34 Days	0	0.00%	22-28 Days	0	0.00%
29+ Days	0	0.00%	35+ Days	0	0.00%	29+ Days	0	0.00%
? Days	0	0.00%	? Days	0	0.00%	? Days	0	0.00%
Alt. Benefits	0							
Total	1	100%		1	100%		0	100%

Cianbro Corporation
Ncci - CA085

Indemnity Payment			Memorandum of Payment			Notice of Controversy		
0-14 Days	0	0.00%	0-17 Days	0	0.00%	0-14 Days	2	100.00%
15-21 Days	0	0.00%	18-26 Days	0	0.00%	15-21 Days	0	0.00%
22-28 Days	0	0.00%	27-34 Days	0	0.00%	22-28 Days	0	0.00%
29+ Days	0	0.00%	35+ Days	0	0.00%	29+ Days	0	0.00%
? Days	0	0.00%	? Days	0	0.00%	? Days	0	0.00%
Alt. Benefits	0							
Total	0	100%		0	100%		2	100%

Compliance Report

10/01/2008 - 12/31/2008

CITY OF BANGOR
Ncci - CA033

Indemnity Payment			Memorandum of Payment			Notice of Controversy		
0-14 Days	0	0.00%	0-17 Days	3	100.00%	0-14 Days	0	0.00%
15-21 Days	0	0.00%	18-26 Days	0	0.00%	15-21 Days	0	0.00%
22-28 Days	0	0.00%	27-34 Days	0	0.00%	22-28 Days	0	0.00%
29+ Days	0	0.00%	35+ Days	0	0.00%	29+ Days	0	0.00%
? Days	0	0.00%	? Days	0	0.00%	? Days	0	0.00%
Alt. Benefits	3							
Total	3	100%		3	100%		0	100%

CLAIMETRICS MANAGEMENT LLC
Ncci - CA199

Indemnity Payment			Memorandum of Payment			Notice of Controversy		
0-14 Days	0	0.00%	0-17 Days	0	0.00%	0-14 Days	0	0.00%
15-21 Days	0	0.00%	18-26 Days	0	0.00%	15-21 Days	0	0.00%
22-28 Days	0	0.00%	27-34 Days	0	0.00%	22-28 Days	0	0.00%
29+ Days	0	0.00%	35+ Days	0	0.00%	29+ Days	0	0.00%
? Days	0	0.00%	? Days	0	0.00%	? Days	0	0.00%
Alt. Benefits	0							
Total	0	100%		0	100%		0	100%

CLAIMS MANAGEMENT INC
Ncci - CA100

Indemnity Payment			Memorandum of Payment			Notice of Controversy		
0-14 Days	14	93.33%	0-17 Days	14	93.33%	0-14 Days	11	91.67%
15-21 Days	0	0.00%	18-26 Days	0	0.00%	15-21 Days	1	8.33%
22-28 Days	0	0.00%	27-34 Days	0	0.00%	22-28 Days	0	0.00%
29+ Days	1	6.67%	35+ Days	1	6.67%	29+ Days	0	0.00%
? Days	0	0.00%	? Days	0	0.00%	? Days	0	0.00%
Alt. Benefits	0							
Total	15	100%		15	100%		12	100%

Compliance Report

10/01/2008 - 12/31/2008

CONSTITUTION STATE SERVICES, L
Ncci - CA110

Indemnity Payment			Memorandum of Payment			Notice of Controversy		
0-14 Days	3	100.00%	0-17 Days	3	100.00%	0-14 Days	0	0.00%
15-21 Days	0	0.00%	18-26 Days	0	0.00%	15-21 Days	0	0.00%
22-28 Days	0	0.00%	27-34 Days	0	0.00%	22-28 Days	0	0.00%
29+ Days	0	0.00%	35+ Days	0	0.00%	29+ Days	0	0.00%
? Days	0	0.00%	? Days	0	0.00%	? Days	0	0.00%
Alt. Benefits	0							
Total	3	100%		3	100%		0	100%

CONTINENTAL CASUALTY COMPANY
Ncci - CA050

Indemnity Payment			Memorandum of Payment			Notice of Controversy		
0-14 Days	8	100.00%	0-17 Days	8	100.00%	0-14 Days	1	100.00%
15-21 Days	0	0.00%	18-26 Days	0	0.00%	15-21 Days	0	0.00%
22-28 Days	0	0.00%	27-34 Days	0	0.00%	22-28 Days	0	0.00%
29+ Days	0	0.00%	35+ Days	0	0.00%	29+ Days	0	0.00%
? Days	0	0.00%	? Days	0	0.00%	? Days	0	0.00%
Alt. Benefits	0							
Total	8	100%		8	100%		1	100%

CRAWFORD & COMPANY
Ncci - CA120

Indemnity Payment			Memorandum of Payment			Notice of Controversy		
0-14 Days	2	100.00%	0-17 Days	1	50.00%	0-14 Days	1	100.00%
15-21 Days	0	0.00%	18-26 Days	1	50.00%	15-21 Days	0	0.00%
22-28 Days	0	0.00%	27-34 Days	0	0.00%	22-28 Days	0	0.00%
29+ Days	0	0.00%	35+ Days	0	0.00%	29+ Days	0	0.00%
? Days	0	0.00%	? Days	0	0.00%	? Days	0	0.00%
Alt. Benefits	0							
Total	2	100%		2	100%		1	100%

Compliance Report

10/01/2008 - 12/31/2008

DIOCESE OF PORTLAND

Ncci - CA285

Indemnity Payment

0-14 Days	1	100.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%
Alt. Benefits	0	

Memorandum of Payment

0-17 Days	1	100.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

Notice of Controversy

0-14 Days	1	100.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	1	100%	1	100%	1	100%
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EastGUARD Insurance Company

Ncci - CA140

Indemnity Payment

0-14 Days	0	0.00%
15-21 Days	1	100.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%
Alt. Benefits	0	

Memorandum of Payment

0-17 Days	0	0.00%
18-26 Days	1	100.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

Notice of Controversy

0-14 Days	0	0.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	1	100%	1	100%	0	100%
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EMPLOYERS INSURANCE OF WAUSAU

Ncci - CA380

Indemnity Payment

0-14 Days	7	70.00%
15-21 Days	2	20.00%
22-28 Days	0	0.00%
29+ Days	1	10.00%
? Days	0	0.00%
Alt. Benefits	0	

Memorandum of Payment

0-17 Days	5	50.00%
18-26 Days	4	40.00%
27-34 Days	0	0.00%
35+ Days	1	10.00%
? Days	0	0.00%

Notice of Controversy

0-14 Days	2	100.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	10	100%	10	100%	2	100%
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Compliance Report

10/01/2008 - 12/31/2008

ESIS, INC
Ncci - CA160

Indemnity Payment			Memorandum of Payment			Notice of Controversy		
0-14 Days	26	76.47%	0-17 Days	27	77.14%	0-14 Days	8	100.00%
15-21 Days	3	8.82%	18-26 Days	2	5.71%	15-21 Days	0	0.00%
22-28 Days	1	2.94%	27-34 Days	1	2.86%	22-28 Days	0	0.00%
29+ Days	4	11.77%	35+ Days	5	14.29%	29+ Days	0	0.00%
? Days	0	0.00%	? Days	0	0.00%	? Days	0	0.00%
Alt. Benefits	1							
Total	35	100%		35	100%		8	100%

F.A. RICHARD & ASSOCIATES, INC
Ncci - CA165

Indemnity Payment			Memorandum of Payment			Notice of Controversy		
0-14 Days	2	100.00%	0-17 Days	1	50.00%	0-14 Days	0	0.00%
15-21 Days	0	0.00%	18-26 Days	1	50.00%	15-21 Days	0	0.00%
22-28 Days	0	0.00%	27-34 Days	0	0.00%	22-28 Days	0	0.00%
29+ Days	0	0.00%	35+ Days	0	0.00%	29+ Days	0	0.00%
? Days	0	0.00%	? Days	0	0.00%	? Days	0	0.00%
Alt. Benefits	0							
Total	2	100%		2	100%		0	100%

FutureComp
Ncci - CA175

Indemnity Payment			Memorandum of Payment			Notice of Controversy		
0-14 Days	20	95.24%	0-17 Days	21	100.00%	0-14 Days	6	85.71%
15-21 Days	1	4.76%	18-26 Days	0	0.00%	15-21 Days	0	0.00%
22-28 Days	0	0.00%	27-34 Days	0	0.00%	22-28 Days	0	0.00%
29+ Days	0	0.00%	35+ Days	0	0.00%	29+ Days	1	14.29%
? Days	0	0.00%	? Days	0	0.00%	? Days	0	0.00%
Alt. Benefits	0							
Total	21	100%		21	100%		7	100%

Compliance Report

10/01/2008 - 12/31/2008

GAB ROBINS NORTH AMERICA INC.
Ncci - CA180

Indemnity Payment			Memorandum of Payment			Notice of Controversy		
0-14 Days	2	100.00%	0-17 Days	2	100.00%	0-14 Days	0	0.00%
15-21 Days	0	0.00%	18-26 Days	0	0.00%	15-21 Days	0	0.00%
22-28 Days	0	0.00%	27-34 Days	0	0.00%	22-28 Days	1	100.00%
29+ Days	0	0.00%	35+ Days	0	0.00%	29+ Days	0	0.00%
? Days	0	0.00%	? Days	0	0.00%	? Days	0	0.00%
Alt. Benefits	0							
Total	2	100%		2	100%		1	100%

GALLAGHER BASSETT SERVICES INC
Ncci - CA190

Indemnity Payment			Memorandum of Payment			Notice of Controversy		
0-14 Days	18	85.71%	0-17 Days	18	85.71%	0-14 Days	8	88.89%
15-21 Days	1	4.76%	18-26 Days	0	0.00%	15-21 Days	0	0.00%
22-28 Days	0	0.00%	27-34 Days	1	4.76%	22-28 Days	1	11.11%
29+ Days	2	9.52%	35+ Days	2	9.52%	29+ Days	0	0.00%
? Days	0	0.00%	? Days	0	0.00%	? Days	0	10.00%
Alt. Benefits	0							
Total	21	100%		21	100%		9	100%

Hannaford Bros Co
Ncci - CA201

Indemnity Payment			Memorandum of Payment			Notice of Controversy		
0-14 Days	12	100.00%	0-17 Days	12	92.31%	0-14 Days	16	100.00%
15-21 Days	0	0.00%	18-26 Days	0	0.00%	15-21 Days	0	0.00%
22-28 Days	0	0.00%	27-34 Days	1	7.69%	22-28 Days	0	0.00%
29+ Days	0	0.00%	35+ Days	0	0.00%	29+ Days	0	0.00%
? Days	0	0.00%	? Days	0	0.00%	? Days	0	0.00%
Alt. Benefits	1							
Total	13	100%		13	100%		16	100%

Compliance Report

10/01/2008 - 12/31/2008

HANOVER CITIZENS INSURANCE
Ncci - CA202

Indemnity Payment			Memorandum of Payment			Notice of Controversy		
0-14 Days	4	80.00%	0-17 Days	5	100.00%	0-14 Days	4	100.00%
15-21 Days	1	20.00%	18-26 Days	0	0.00%	15-21 Days	0	0.00%
22-28 Days	0	0.00%	27-34 Days	0	0.00%	22-28 Days	0	0.00%
29+ Days	0	0.00%	35+ Days	0	0.00%	29+ Days	0	0.00%
? Days	0	0.00%	? Days	0	0.00%	? Days	0	0.00%
Alt. Benefits	0							
Total	5	100%		5	100%		4	100%

HARTFORD FINANCIAL SERVICES
Ncci - CA203

Indemnity Payment			Memorandum of Payment			Notice of Controversy		
0-14 Days	5	71.43%	0-17 Days	6	85.71%	0-14 Days	9	100.00%
15-21 Days	1	14.29%	18-26 Days	0	0.00%	15-21 Days	0	0.00%
22-28 Days	0	0.00%	27-34 Days	1	14.29%	22-28 Days	0	0.00%
29+ Days	1	14.29%	35+ Days	0	0.00%	29+ Days	0	0.00%
? Days	0	0.00%	? Days	0	0.00%	? Days	0	0.00%
Alt. Benefits	0							
Total	7	100%		7	100%		9	100%

HELMSMAN MANAGEMENT SERVICES,
Ncci - CA204

Indemnity Payment			Memorandum of Payment			Notice of Controversy		
0-14 Days	3	100.00%	0-17 Days	3	100.00%	0-14 Days	1	100.00%
15-21 Days	0	0.00%	18-26 Days	0	0.00%	15-21 Days	0	0.00%
22-28 Days	0	0.00%	27-34 Days	0	0.00%	22-28 Days	0	0.00%
29+ Days	0	0.00%	35+ Days	0	0.00%	29+ Days	0	0.00%
? Days	0	0.00%	? Days	0	0.00%	? Days	0	0.00%
Alt. Benefits	0							
Total	3	100%		3	100%		1	100%

Compliance Report

10/01/2008 - 12/31/2008

HRH Claims Management Service
Ncci - CA001

Indemnity Payment			Memorandum of Payment			Notice of Controversy		
0-14 Days	48	96.00%	0-17 Days	46	88.46%	0-14 Days	55	96.49%
15-21 Days	2	4.00%	18-26 Days	1	1.92%	15-21 Days	1	1.75%
22-28 Days	0	0.00%	27-34 Days	1	1.92%	22-28 Days	0	0.00%
29+ Days	0	0.00%	35+ Days	4	7.69%	29+ Days	1	1.75%
? Days	0	0.00%	? Days	0	0.00%	? Days	0	0.00%
Alt. Benefits	2							
Total	52	100%		52	100%		57	100%

INTERGUARD, LTD.
Ncci - CA205

Indemnity Payment			Memorandum of Payment			Notice of Controversy		
0-14 Days	0	0.00%	0-17 Days	0	0.00%	0-14 Days	0	0.00%
15-21 Days	0	0.00%	18-26 Days	0	0.00%	15-21 Days	0	0.00%
22-28 Days	0	0.00%	27-34 Days	0	0.00%	22-28 Days	0	0.00%
29+ Days	0	0.00%	35+ Days	0	0.00%	29+ Days	0	0.00%
? Days	0	0.00%	? Days	0	0.00%	? Days	0	0.00%
Alt. Benefits	0							
Total	0	100%		0	100%		0	100%

INTERSTATE ADJUSTMENT SERVICE,
Ncci - CA206

Indemnity Payment			Memorandum of Payment			Notice of Controversy		
0-14 Days	1	100.00%	0-17 Days	1	100.00%	0-14 Days	0	0.00%
15-21 Days	0	0.00%	18-26 Days	0	0.00%	15-21 Days	0	0.00%
22-28 Days	0	0.00%	27-34 Days	0	0.00%	22-28 Days	0	0.00%
29+ Days	0	0.00%	35+ Days	0	0.00%	29+ Days	0	0.00%
? Days	0	0.00%	? Days	0	0.00%	? Days	0	0.00%
Alt. Benefits	0							
Total	1	100%		1	100%		0	100%

Compliance Report

10/01/2008 - 12/31/2008

LIBERTY MUTUAL INSURANCE COMPA
Ncci - CA210

Indemnity Payment			Memorandum of Payment			Notice of Controversy		
0-14 Days	20	100.00%	0-17 Days	18	90.00%	0-14 Days	18	94.74%
15-21 Days	0	0.00%	18-26 Days	2	10.00%	15-21 Days	0	0.00%
22-28 Days	0	0.00%	27-34 Days	0	0.00%	22-28 Days	0	0.00%
29+ Days	0	0.00%	35+ Days	0	0.00%	29+ Days	0	0.00%
? Days	0	0.00%	? Days	0	0.00%	? Days	1	5.26%
Alt. Benefits	0							
Total	20	100%		20	100%		19	100%

MAC RISK MANAGEMENT
Ncci - CA212

Indemnity Payment			Memorandum of Payment			Notice of Controversy		
0-14 Days	0	0.00%	0-17 Days	0	0.00%	0-14 Days	0	0.00%
15-21 Days	1	100.00%	18-26 Days	0	0.00%	15-21 Days	0	0.00%
22-28 Days	0	0.00%	27-34 Days	0	0.00%	22-28 Days	0	0.00%
29+ Days	0	0.00%	35+ Days	1	100.00%	29+ Days	0	0.00%
? Days	0	0.00%	? Days	0	0.00%	? Days	0	0.00%
Alt. Benefits	0							
Total	1	100%		1	100%		0	100%

MAINE AUTOMOBILE DEALERS ASSOC
Ncci - CA220

Indemnity Payment			Memorandum of Payment			Notice of Controversy		
0-14 Days	7	100.00%	0-17 Days	7	100.00%	0-14 Days	1	100.00%
15-21 Days	0	0.00%	18-26 Days	0	0.00%	15-21 Days	0	0.00%
22-28 Days	0	0.00%	27-34 Days	0	0.00%	22-28 Days	0	0.00%
29+ Days	0	0.00%	35+ Days	0	0.00%	29+ Days	0	0.00%
? Days	0	0.00%	? Days	0	0.00%	? Days	0	0.00%
Alt. Benefits	0							
Total	7	100%		7	100%		1	100%

Compliance Report

10/01/2008 - 12/31/2008

Maine Employers' Mutual Insura
Ncci - CA260

Indemnity Payment

0-14 Days	303	92.38%
15-21 Days	9	2.75%
22-28 Days	7	2.13%
29+ Days	7	2.13%
? Days	2	0.61%
Alt. Benefits	18	

Memorandum of Payment

0-17 Days	320	92.49%
18-26 Days	10	2.89%
27-34 Days	7	2.02%
35+ Days	7	2.02%
? Days	2	0.58%

Notice of Controversy

0-14 Days	174	93.55%
15-21 Days	7	3.76%
22-28 Days	2	1.08%
29+ Days	2	1.08%
? Days	1	.53%

Total	346	100%	346	100%	186	100%
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Maine Municipal Association
Ncci - CA225

Indemnity Payment

0-14 Days	66	85.71%
15-21 Days	4	5.19%
22-28 Days	4	5.19%
29+ Days	3	3.90%
? Days	0	0.00%
Alt. Benefits	0	

Memorandum of Payment

0-17 Days	70	90.91%
18-26 Days	2	2.60%
27-34 Days	3	3.90%
35+ Days	2	2.60%
? Days	0	0.00%

Notice of Controversy

0-14 Days	32	91.42%
15-21 Days	0	0.00%
22-28 Days	1	2.86%
29+ Days	1	2.86%
? Days	1	2.86%

Total	77	100%	77	100%	35	100%
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MASSAMONT INSURANCE AGENCY
Ncci - CA240

Indemnity Payment

0-14 Days	1	100.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%
Alt. Benefits	0	

Memorandum of Payment

0-17 Days	1	100.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

Notice of Controversy

0-14 Days	0	0.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	1	100%	1	100%	0	100%
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Compliance Report

10/01/2008 - 12/31/2008

MEADOWBROOK INSURANCE GROUP
Ncci - CA255

Indemnity Payment			Memorandum of Payment			Notice of Controversy		
0-14 Days	1	100.00%	0-17 Days	1	100.00%	0-14 Days	0	0.00%
15-21 Days	0	0.00%	18-26 Days	0	0.00%	15-21 Days	0	0.00%
22-28 Days	0	0.00%	27-34 Days	0	0.00%	22-28 Days	0	0.00%
29+ Days	0	0.00%	35+ Days	0	0.00%	29+ Days	0	0.00%
? Days	0	0.00%	? Days	0	0.00%	? Days	0	0.00%
Alt. Benefits	0							
Total	1	100%		1	100%		0	100%

MHCA WORKERS' COMP FUND
Ncci - CA234

Indemnity Payment			Memorandum of Payment			Notice of Controversy		
0-14 Days	1	100.00%	0-17 Days	1	100.00%	0-14 Days	0	0.00%
15-21 Days	0	0.00%	18-26 Days	0	0.00%	15-21 Days	0	0.00%
22-28 Days	0	0.00%	27-34 Days	0	0.00%	22-28 Days	0	0.00%
29+ Days	0	0.00%	35+ Days	0	0.00%	29+ Days	0	0.00%
? Days	0	0.00%	? Days	0	0.00%	? Days	0	0.00%
Alt. Benefits	0							
Total	1	100%		1	100%		0	100%

MLU, INC.
Ncci - CA263

Indemnity Payment			Memorandum of Payment			Notice of Controversy		
0-14 Days	0	0.00%	0-17 Days	0	0.00%	0-14 Days	0	0.00%
15-21 Days	0	0.00%	18-26 Days	0	0.00%	15-21 Days	0	0.00%
22-28 Days	0	0.00%	27-34 Days	0	0.00%	22-28 Days	0	0.00%
29+ Days	1	100.00%	35+ Days	1	100.00%	29+ Days	0	0.00%
? Days	0	0.00%	? Days	0	0.00%	? Days	0	0.00%
Alt. Benefits	0							
Total	1	100%		1	100%		0	100%

Compliance Report

10/01/2008 - 12/31/2008

MMTA WORKERS' COMP. TRUST
Ncci - CA230

Indemnity Payment			Memorandum of Payment			Notice of Controversy		
0-14 Days	16	88.89%	0-17 Days	16	88.89%	0-14 Days	5	100.00%
15-21 Days	0	0.00%	18-26 Days	0	0.00%	15-21 Days	0	0.00%
22-28 Days	0	0.00%	27-34 Days	1	5.56%	22-28 Days	0	0.00%
29+ Days	2	11.11%	35+ Days	1	5.56%	29+ Days	0	0.00%
? Days	0	0.00%	? Days	0	0.00%	? Days	0	0.00%
Alt. Benefits	0							
Total	18	100%		18	100%		5	100%

MSMA WORKERS' COMP TRUST FUND
Ncci - CA250

Indemnity Payment			Memorandum of Payment			Notice of Controversy		
0-14 Days	27	96.43%	0-17 Days	28	100.00%	0-14 Days	8	100.00%
15-21 Days	1	3.57%	18-26 Days	0	0.00%	15-21 Days	0	0.00%
22-28 Days	0	0.00%	27-34 Days	0	0.00%	22-28 Days	0	0.00%
29+ Days	0	0.00%	35+ Days	0	0.00%	29+ Days	0	0.00%
? Days	0	0.00%	? Days	0	0.00%	? Days	0	0.00%
Alt. Benefits	0							
Total	28	100%		28	100%		8	100%

NGM INSURANCE
Ncci - CA265

Indemnity Payment			Memorandum of Payment			Notice of Controversy		
0-14 Days	1	50.00%	0-17 Days	1	50.00%	0-14 Days	0	0.00%
15-21 Days	0	0.00%	18-26 Days	1	50.00%	15-21 Days	0	0.00%
22-28 Days	0	0.00%	27-34 Days	0	0.00%	22-28 Days	0	0.00%
29+ Days	1	50.00%	35+ Days	0	0.00%	29+ Days	0	0.00%
? Days	0	0.00%	? Days	0	0.00%	? Days	0	0.00%
Alt. Benefits	0							
Total	2	100%		2	100%		0	100%

Compliance Report

10/01/2008 - 12/31/2008

NorGUARD Insurance Company
Ncci - CA272

Indemnity Payment			Memorandum of Payment			Notice of Controversy		
0-14 Days	3	100.00%	0-17 Days	3	100.00%	0-14 Days	0	0.00%
15-21 Days	0	0.00%	18-26 Days	0	0.00%	15-21 Days	0	0.00%
22-28 Days	0	0.00%	27-34 Days	0	0.00%	22-28 Days	0	0.00%
29+ Days	0	0.00%	35+ Days	0	0.00%	29+ Days	1	100.00%
? Days	0	0.00%	? Days	0	0.00%	? Days	0	0.00%
Alt. Benefits	0							
Total	3	100%		3	100%		1	100%

ONEBEACON AMERICA INSURANCE CO
Ncci - CA281

Indemnity Payment			Memorandum of Payment			Notice of Controversy		
0-14 Days	0	0.00%	0-17 Days	0	0.00%	0-14 Days	0	0.00%
15-21 Days	0	0.00%	18-26 Days	0	0.00%	15-21 Days	0	0.00%
22-28 Days	0	0.00%	27-34 Days	0	0.00%	22-28 Days	0	0.00%
29+ Days	0	0.00%	35+ Days	0	0.00%	29+ Days	0	0.00%
? Days	0	0.00%	? Days	0	0.00%	? Days	0	0.00%
Alt. Benefits	0							
Total	0	100%		0	100%		0	100%

ONEBEACON INSURANCE COMPANY
Ncci - CA270

Indemnity Payment			Memorandum of Payment			Notice of Controversy		
0-14 Days	1	100.00%	0-17 Days	1	100.00%	0-14 Days	0	0.00%
15-21 Days	0	0.00%	18-26 Days	0	0.00%	15-21 Days	0	0.00%
22-28 Days	0	0.00%	27-34 Days	0	0.00%	22-28 Days	0	0.00%
29+ Days	0	0.00%	35+ Days	0	0.00%	29+ Days	0	0.00%
? Days	0	0.00%	? Days	0	0.00%	? Days	0	0.00%
Alt. Benefits	0							
Total	1	100%		1	100%		0	100%

Compliance Report

10/01/2008 - 12/31/2008

PATRIOT INSURANCE COMPANY
Ncci - CA274

Indemnity Payment			Memorandum of Payment			Notice of Controversy		
0-14 Days	1	50.00%	0-17 Days	2	100.00%	0-14 Days	0	0.00%
15-21 Days	1	50.00%	18-26 Days	0	0.00%	15-21 Days	0	0.00%
22-28 Days	0	0.00%	27-34 Days	0	0.00%	22-28 Days	0	0.00%
29+ Days	0	0.00%	35+ Days	0	0.00%	29+ Days	0	0.00%
? Days	0	0.00%	? Days	0	0.00%	? Days	0	0.00%
Alt. Benefits	0							
Total	2	100%		2	100%		0	100%

PEERLESS INSURANCE COMPANY
Ncci - CA275

Indemnity Payment			Memorandum of Payment			Notice of Controversy		
0-14 Days	14	46.67%	0-17 Days	14	45.16%	0-14 Days	3	60.00%
15-21 Days	6	20.00%	18-26 Days	5	16.13%	15-21 Days	1	20.00%
22-28 Days	1	3.33%	27-34 Days	2	6.45%	22-28 Days	0	0.00%
29+ Days	9	30.00%	35+ Days	10	32.26%	29+ Days	1	20.00%
? Days	0	0.00%	? Days	0	0.00%	? Days	0	0.00%
Alt. Benefits	1							
Total	31	100%		31	100%		5	100%

PROTECTIVE INSURANCE COMPANY
Ncci - CA277

Indemnity Payment			Memorandum of Payment			Notice of Controversy		
0-14 Days	0	0.00%	0-17 Days	0	0.00%	0-14 Days	0	0.00%
15-21 Days	0	0.00%	18-26 Days	0	0.00%	15-21 Days	0	0.00%
22-28 Days	0	0.00%	27-34 Days	0	0.00%	22-28 Days	0	0.00%
29+ Days	0	0.00%	35+ Days	0	0.00%	29+ Days	0	0.00%
? Days	0	0.00%	? Days	0	0.00%	? Days	0	0.00%
Alt. Benefits	0							
Total	0	100%		0	100%		0	100%

Compliance Report

10/01/2008 - 12/31/2008

RYDER SERVICES CORPORATION
Ncci - CA295

Indemnity Payment			Memorandum of Payment			Notice of Controversy		
0-14 Days	1	100.00%	0-17 Days	0	0.00%	0-14 Days	0	0.00%
15-21 Days	0	0.00%	18-26 Days	1	100.00%	15-21 Days	0	0.00%
22-28 Days	0	0.00%	27-34 Days	0	0.00%	22-28 Days	0	0.00%
29+ Days	0	0.00%	35+ Days	0	0.00%	29+ Days	0	0.00%
? Days	0	0.00%	? Days	0	0.00%	? Days	0	0.00%
Alt. Benefits	0							
Total	1	100%		1	100%		0	100%

SEDGWICK CLAIMS MANAGEMENT SER
Ncci - CA300

Indemnity Payment			Memorandum of Payment			Notice of Controversy		
0-14 Days	33	89.19%	0-17 Days	33	89.19%	0-14 Days	20	83.34%
15-21 Days	2	5.41%	18-26 Days	2	5.41%	15-21 Days	2	8.33%
22-28 Days	1	2.70%	27-34 Days	1	2.70%	22-28 Days	0	0.00%
29+ Days	1	2.70%	35+ Days	1	2.70%	29+ Days	2	8.33%
? Days	0	0.00%	? Days	0	0.00%	? Days	0	0.00%
Alt. Benefits	0							
Total	37	100%		37	100%		24	100%

SENTRY INSURANCE A MUTUAL COMP
Ncci - CA305

Indemnity Payment			Memorandum of Payment			Notice of Controversy		
0-14 Days	2	66.67%	0-17 Days	1	33.33%	0-14 Days	0	0.00%
15-21 Days	0	0.00%	18-26 Days	1	33.33%	15-21 Days	0	0.00%
22-28 Days	1	33.33%	27-34 Days	0	0.00%	22-28 Days	0	0.00%
29+ Days	0	0.00%	35+ Days	1	33.33%	29+ Days	0	0.00%
? Days	0	0.00%	? Days	0	0.00%	? Days	0	0.00%
Alt. Benefits	0							
Total	3	100%		3	100%		0	100%

Compliance Report

10/01/2008 - 12/31/2008

SPECIALTY RISK SERVICES

Ncci - CA315

Indemnity Payment

0-14 Days	0	0.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	1	100.00%
? Days	0	0.00%
Alt. Benefits	0	

Memorandum of Payment

0-17 Days	0	0.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	1	100.00%
? Days	0	0.00%

Notice of Controversy

0-14 Days	0	0.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	1	100%	1	100%	1	100%
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SPECIALTY RISK SERVICES, INC

Ncci - CA310

Indemnity Payment

0-14 Days	12	100.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%
Alt. Benefits	0	

Memorandum of Payment

0-17 Days	12	100.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

Notice of Controversy

0-14 Days	12	100.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	12	100%	12	100%	12	100%
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State of Maine Workers Comp Di

Ncci - CA307

Indemnity Payment

0-14 Days	6	85.71%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	1	14.29%
Alt. Benefits	35	

Memorandum of Payment

0-17 Days	41	97.62%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	1	2.38%

Notice of Controversy

0-14 Days	19	100.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	42	100%	42	100%	19	100%
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Compliance Report

10/01/2008 - 12/31/2008

Synernet
Ncci - CA320

Indemnity Payment				Memorandum of Payment				Notice of Controversy			
0-14 Days	17	94.44%		0-17 Days	22	95.65%		0-14 Days	18	90.00%	
15-21 Days	1	5.56%		18-26 Days	1	4.35%		15-21 Days	0	0.00%	
22-28 Days	0	0.00%		27-34 Days	0	0.00%		22-28 Days	1	5.00%	
29+ Days	0	0.00%		35+ Days	0	0.00%		29+ Days	0	0.00%	
? Days	0	0.00%		? Days	0	0.00%		? Days	1	5.00%	
Alt. Benefits	5										
Total	23	100%			23	100%			20	100%	

TDBanknorth Ins Agency Technic
Ncci - CA316

Indemnity Payment				Memorandum of Payment				Notice of Controversy			
0-14 Days	0	0.00%		0-17 Days	0	0.00%		0-14 Days	0	0.00%	
15-21 Days	0	0.00%		18-26 Days	0	0.00%		15-21 Days	0	0.00%	
22-28 Days	0	0.00%		27-34 Days	0	0.00%		22-28 Days	0	0.00%	
29+ Days	0	0.00%		35+ Days	0	0.00%		29+ Days	0	0.00%	
? Days	0	0.00%		? Days	0	0.00%		? Days	0	0.00%	
Alt. Benefits	0										
Total	0	100%			0	100%			0	100%	

THE WHARF ON JOHNSON BAY, LLC
Ncci - CA999

Indemnity Payment				Memorandum of Payment				Notice of Controversy			
0-14 Days	0	0.00%		0-17 Days	0	0.00%		0-14 Days	0	0.00%	
15-21 Days	0	0.00%		18-26 Days	0	0.00%		15-21 Days	0	0.00%	
22-28 Days	0	0.00%		27-34 Days	0	0.00%		22-28 Days	0	0.00%	
29+ Days	0	0.00%		35+ Days	0	0.00%		29+ Days	0	0.00%	
? Days	0	0.00%		? Days	0	0.00%		? Days	0	0.00%	
Alt. Benefits	0										
Total	0	100%			0	100%			0	100%	

Compliance Report

10/01/2008 - 12/31/2008

TRAVELERS INDEMNITY CO OF ILL
Ncci - 13579

Indemnity Payment			Memorandum of Payment			Notice of Controversy		
0-14 Days	1	100.00%	0-17 Days	1	100.00%	0-14 Days	1	100.00%
15-21 Days	0	0.00%	18-26 Days	0	0.00%	15-21 Days	0	0.00%
22-28 Days	0	0.00%	27-34 Days	0	0.00%	22-28 Days	0	0.00%
29+ Days	0	0.00%	35+ Days	0	0.00%	29+ Days	0	0.00%
? Days	0	0.00%	? Days	0	0.00%	? Days	0	0.00%
Alt. Benefits	0							
Total	1	100%		1	100%		1	100%

TRAVELERS INSURANCE COMPANY
Ncci - CA350

Indemnity Payment			Memorandum of Payment			Notice of Controversy		
0-14 Days	0	0.00%	0-17 Days	0	0.00%	0-14 Days	2	100.00%
15-21 Days	0	0.00%	18-26 Days	0	0.00%	15-21 Days	0	0.00%
22-28 Days	0	0.00%	27-34 Days	0	0.00%	22-28 Days	0	0.00%
29+ Days	0	0.00%	35+ Days	0	0.00%	29+ Days	0	0.00%
? Days	0	0.00%	? Days	0	0.00%	? Days	0	0.00%
Alt. Benefits	0							
Total	0	100%		0	100%		2	100%

UNDERWRITERS SAFETY & CLAIMS,
Ncci - CA360

Indemnity Payment			Memorandum of Payment			Notice of Controversy		
0-14 Days	0	0.00%	0-17 Days	0	0.00%	0-14 Days	0	0.00%
15-21 Days	0	0.00%	18-26 Days	0	0.00%	15-21 Days	0	0.00%
22-28 Days	0	0.00%	27-34 Days	0	0.00%	22-28 Days	0	0.00%
29+ Days	0	0.00%	35+ Days	0	0.00%	29+ Days	0	0.00%
? Days	0	0.00%	? Days	0	0.00%	? Days	0	0.00%
Alt. Benefits	0							
Total	0	100%		0	100%		0	100%

Compliance Report

10/01/2008 - 12/31/2008

UNITED STATES FIRE INSURANCE C
Ncci - CA375

Indemnity Payment			Memorandum of Payment			Notice of Controversy		
0-14 Days	0	0.00%	0-17 Days	0	0.00%	0-14 Days	0	0.00%
15-21 Days	0	0.00%	18-26 Days	0	0.00%	15-21 Days	0	0.00%
22-28 Days	0	0.00%	27-34 Days	0	0.00%	22-28 Days	0	0.00%
29+ Days	0	0.00%	35+ Days	0	0.00%	29+ Days	0	0.00%
? Days	0	0.00%	? Days	0	0.00%	? Days	0	0.00%
Alt. Benefits	0							
Total	0	100%		0	100%		0	100%

ZURICH AMERICAN INSURANCE COMP
Ncci - CA400

Indemnity Payment			Memorandum of Payment			Notice of Controversy		
0-14 Days	4	100.00%	0-17 Days	4	100.00%	0-14 Days	1	50.00%
15-21 Days	0	0.00%	18-26 Days	0	0.00%	15-21 Days	0	0.00%
22-28 Days	0	0.00%	27-34 Days	0	0.00%	22-28 Days	1	50.00%
29+ Days	0	0.00%	35+ Days	0	0.00%	29+ Days	0	0.00%
? Days	0	0.00%	? Days	0	0.00%	? Days	0	0.00%
Alt. Benefits	0							
Total	4	100%		4	100%		2	100%

? --> Indicates the Insurer, TPA, Self-insured Employer did not provide required data, and calculation could not be determined.

Ncci - ?

Indemnity Payment			Memorandum of Payment			Notice of Controversy		
0-14 Days	0	0.00%	0-17 Days	0	0.00%	0-14 Days	0	0.00%
15-21 Days	0	0.00%	18-26 Days	0	0.00%	15-21 Days	0	0.00%
22-28 Days	0	0.00%	27-34 Days	0	0.00%	22-28 Days	0	0.00%
29+ Days	0	0.00%	35+ Days	0	0.00%	29+ Days	0	0.00%
? Days	0	0.00%	? Days	0	0.00%	? Days	0	0.00%
Alt. Benefits	0							
Total	0	100%		0	100%		0	100%

Compliance Report

10/01/2008 - 12/31/2008

AMERICAN HOME ASSURANCE CO
Ncci - 13781

Indemnity Payment			Memorandum of Payment			Notice of Controversy		
0-14 Days	0	0.00%	0-17 Days	0	0.00%	0-14 Days	0	0.00%
15-21 Days	0	0.00%	18-26 Days	0	0.00%	15-21 Days	0	0.00%
22-28 Days	0	0.00%	27-34 Days	0	0.00%	22-28 Days	0	0.00%
29+ Days	0	0.00%	35+ Days	0	0.00%	29+ Days	0	0.00%
? Days	0	0.00%	? Days	0	0.00%	? Days	0	0.00%
Alt. Benefits	0							
Total	0	100%		0	100%		0	100%

AMERICAN ZURICH
Ncci - 17965

Indemnity Payment			Memorandum of Payment			Notice of Controversy		
0-14 Days	2	100.00%	0-17 Days	2	100.00%	0-14 Days	1	100.00%
15-21 Days	0	0.00%	18-26 Days	0	0.00%	15-21 Days	0	0.00%
22-28 Days	0	0.00%	27-34 Days	0	0.00%	22-28 Days	0	0.00%
29+ Days	0	0.00%	35+ Days	0	0.00%	29+ Days	0	0.00%
? Days	0	0.00%	? Days	0	0.00%	? Days	0	0.00%
Alt. Benefits	0							
Total	2	100%		2	100%		1	100%

AMGUARD INSURANCE COMPANY
Ncci - 21873

Indemnity Payment			Memorandum of Payment			Notice of Controversy		
0-14 Days	2	66.67%	0-17 Days	2	66.67%	0-14 Days	0	0.00%
15-21 Days	0	0.00%	18-26 Days	0	0.00%	15-21 Days	0	0.00%
22-28 Days	0	0.00%	27-34 Days	0	0.00%	22-28 Days	0	0.00%
29+ Days	1	33.33%	35+ Days	1	33.33%	29+ Days	0	0.00%
? Days	0	0.00%	? Days	0	0.00%	? Days	0	0.00%
Alt. Benefits	0							
Total	3	100%		3	100%		0	100%

Compliance Report

10/01/2008 - 12/31/2008

ARROW MUTUAL INS CO
Ncci - 16640

Indemnity Payment				Memorandum of Payment				Notice of Controversy			
0-14 Days	0	0.00%		0-17 Days	0	0.00%		0-14 Days	0	0.00%	
15-21 Days	0	0.00%		18-26 Days	0	0.00%		15-21 Days	0	0.00%	
22-28 Days	0	0.00%		27-34 Days	0	0.00%		22-28 Days	0	0.00%	
29+ Days	0	0.00%		35+ Days	0	0.00%		29+ Days	0	0.00%	
? Days	0	0.00%		? Days	0	0.00%		? Days	0	0.00%	
Alt. Benefits	0										
Total	0	100%			0	100%			0	100%	

BATH IRON WORKS
Ncci - S347

Indemnity Payment				Memorandum of Payment				Notice of Controversy			
0-14 Days	0	0.00%		0-17 Days	0	0.00%		0-14 Days	0	0.00%	
15-21 Days	0	0.00%		18-26 Days	0	0.00%		15-21 Days	0	0.00%	
22-28 Days	0	0.00%		27-34 Days	0	0.00%		22-28 Days	0	0.00%	
29+ Days	0	0.00%		35+ Days	0	0.00%		29+ Days	0	0.00%	
? Days	0	0.00%		? Days	0	0.00%		? Days	0	0.00%	
Alt. Benefits	0										
Total	0	100%			0	100%			0	100%	

CHARTER OAK FIRE INS
Ncci - 15318

Indemnity Payment				Memorandum of Payment				Notice of Controversy			
0-14 Days	9	90.00%		0-17 Days	9	90.00%		0-14 Days	19	95.00%	
15-21 Days	0	0.00%		18-26 Days	0	0.00%		15-21 Days	0	0.00%	
22-28 Days	0	0.00%		27-34 Days	0	0.00%		22-28 Days	0	0.00%	
29+ Days	1	10.00%		35+ Days	1	10.00%		29+ Days	1	5.00%	
? Days	0	0.00%		? Days	0	0.00%		? Days	0	0.00%	
Alt. Benefits	0										
Total	10	100%			10	100%			20	100%	

Compliance Report

10/01/2008 - 12/31/2008

COMMERCE & INDUSTRY INS CO
Ncci - 15172

Indemnity Payment			Memorandum of Payment			Notice of Controversy		
0-14 Days	0	0.00%	0-17 Days	0	0.00%	0-14 Days	0	0.00%
15-21 Days	0	0.00%	18-26 Days	0	0.00%	15-21 Days	0	0.00%
22-28 Days	0	0.00%	27-34 Days	0	0.00%	22-28 Days	0	0.00%
29+ Days	0	0.00%	35+ Days	0	0.00%	29+ Days	0	0.00%
? Days	0	0.00%	? Days	0	0.00%	? Days	0	0.00%
Alt. Benefits	0							
Total	0	100%		0	100%		0	100%

EASTGUARD INSURANCE COMPANY
Ncci - 33936

Indemnity Payment			Memorandum of Payment			Notice of Controversy		
0-14 Days	0	0.00%	0-17 Days	0	0.00%	0-14 Days	0	0.00%
15-21 Days	0	0.00%	18-26 Days	0	0.00%	15-21 Days	0	0.00%
22-28 Days	0	0.00%	27-34 Days	0	0.00%	22-28 Days	0	0.00%
29+ Days	0	0.00%	35+ Days	0	0.00%	29+ Days	0	0.00%
? Days	0	0.00%	? Days	0	0.00%	? Days	0	0.00%
Alt. Benefits	0							
Total	0	100%		0	100%		0	100%

EMPLOYERS FIRE INS CO
Ncci - 12300

Indemnity Payment			Memorandum of Payment			Notice of Controversy		
0-14 Days	0	0.00%	0-17 Days	0	0.00%	0-14 Days	0	0.00%
15-21 Days	0	0.00%	18-26 Days	0	0.00%	15-21 Days	0	0.00%
22-28 Days	0	0.00%	27-34 Days	0	0.00%	22-28 Days	0	0.00%
29+ Days	0	0.00%	35+ Days	0	0.00%	29+ Days	0	0.00%
? Days	0	0.00%	? Days	0	0.00%	? Days	0	0.00%
Alt. Benefits	0							
Total	0	100%		0	100%		0	100%

Compliance Report

10/01/2008 - 12/31/2008

FIDELITY & GUARANTY INSURANCE
Ncci - 10227

Indemnity Payment				Memorandum of Payment				Notice of Controversy			
0-14 Days	0	0.00%		0-17 Days	0	0.00%		0-14 Days	0	0.00%	
15-21 Days	0	0.00%		18-26 Days	0	0.00%		15-21 Days	0	0.00%	
22-28 Days	0	0.00%		27-34 Days	0	0.00%		22-28 Days	0	0.00%	
29+ Days	0	0.00%		35+ Days	0	0.00%		29+ Days	0	0.00%	
? Days	0	0.00%		? Days	0	0.00%		? Days	0	0.00%	
Alt. Benefits	0										
Total	0	100%			0	100%			0	100%	

MACY'S RETAIL HOLDINGS INC.
Ncci - S338

Indemnity Payment				Memorandum of Payment				Notice of Controversy			
0-14 Days	1	100.00%		0-17 Days	1	100.00%		0-14 Days	0	0.00%	
15-21 Days	0	0.00%		18-26 Days	0	0.00%		15-21 Days	0	0.00%	
22-28 Days	0	0.00%		27-34 Days	0	0.00%		22-28 Days	0	0.00%	
29+ Days	0	0.00%		35+ Days	0	0.00%		29+ Days	0	0.00%	
? Days	0	0.00%		? Days	0	0.00%		? Days	0	0.00%	
Alt. Benefits	0										
Total	1	100%			1	100%			0	100%	

MAINE EMPLOYERS MUTUAL INSURAN
Ncci - 30449

Indemnity Payment				Memorandum of Payment				Notice of Controversy			
0-14 Days	0	0.00%		0-17 Days	0	0.00%		0-14 Days	0	0.00%	
15-21 Days	0	0.00%		18-26 Days	0	0.00%		15-21 Days	0	0.00%	
22-28 Days	0	0.00%		27-34 Days	0	0.00%		22-28 Days	0	0.00%	
29+ Days	0	0.00%		35+ Days	0	0.00%		29+ Days	0	0.00%	
? Days	0	0.00%		? Days	0	0.00%		? Days	0	0.00%	
Alt. Benefits	0										
Total	0	100%			0	100%			0	100%	

Compliance Report

10/01/2008 - 12/31/2008

MAINE SCHOOL MGNT ASSOC
Ncci - S374

Indemnity Payment			Memorandum of Payment			Notice of Controversy		
0-14 Days	0	0.00%	0-17 Days	0	0.00%	0-14 Days	0	0.00%
15-21 Days	0	0.00%	18-26 Days	0	0.00%	15-21 Days	0	0.00%
22-28 Days	0	0.00%	27-34 Days	0	0.00%	22-28 Days	0	0.00%
29+ Days	0	0.00%	35+ Days	0	0.00%	29+ Days	0	0.00%
? Days	0	0.00%	? Days	0	0.00%	? Days	0	0.00%
Alt. Benefits	0							
Total	0	100%		0	100%		0	100%

MAINEHEALTH WORKERS' COMPENSAT
Ncci - S0025

Indemnity Payment			Memorandum of Payment			Notice of Controversy		
0-14 Days	0	0.00%	0-17 Days	0	0.00%	0-14 Days	0	0.00%
15-21 Days	0	0.00%	18-26 Days	0	0.00%	15-21 Days	0	0.00%
22-28 Days	0	0.00%	27-34 Days	0	0.00%	22-28 Days	0	0.00%
29+ Days	0	0.00%	35+ Days	0	0.00%	29+ Days	0	0.00%
? Days	0	0.00%	? Days	0	0.00%	? Days	0	0.00%
Alt. Benefits	0							
Total	0	100%		0	100%		0	100%

MHCA WORKERS' COMP FUND
Ncci - S387

Indemnity Payment			Memorandum of Payment			Notice of Controversy		
0-14 Days	11	100.00%	0-17 Days	11	100.00%	0-14 Days	6	85.71%
15-21 Days	0	0.00%	18-26 Days	0	0.00%	15-21 Days	1	14.29%
22-28 Days	0	0.00%	27-34 Days	0	0.00%	22-28 Days	0	0.00%
29+ Days	0	0.00%	35+ Days	0	0.00%	29+ Days	0	0.00%
? Days	0	0.00%	? Days	0	0.00%	? Days	0	0.00%
Alt. Benefits	0							
Total	11	100%		11	100%		7	100%

Compliance Report

10/01/2008 - 12/31/2008

NEW HAMPSHIRE INS COMPANY
Ncci - 13080

Indemnity Payment			Memorandum of Payment			Notice of Controversy		
0-14 Days	1	100.00%	0-17 Days	1	100.00%	0-14 Days	0	0.00%
15-21 Days	0	0.00%	18-26 Days	0	0.00%	15-21 Days	0	0.00%
22-28 Days	0	0.00%	27-34 Days	0	0.00%	22-28 Days	0	0.00%
29+ Days	0	0.00%	35+ Days	0	0.00%	29+ Days	0	0.00%
? Days	0	0.00%	? Days	0	0.00%	? Days	0	0.00%
Alt. Benefits	0							
Total	1	100%		1	100%		0	100%

NO RECORDED COVERAGE
Ncci - NONE

Indemnity Payment			Memorandum of Payment			Notice of Controversy		
0-14 Days	0	0.00%	0-17 Days	0	0.00%	0-14 Days	0	0.00%
15-21 Days	0	0.00%	18-26 Days	0	0.00%	15-21 Days	0	0.00%
22-28 Days	0	0.00%	27-34 Days	0	0.00%	22-28 Days	0	0.00%
29+ Days	0	0.00%	35+ Days	0	0.00%	29+ Days	0	0.00%
? Days	0	0.00%	? Days	0	0.00%	? Days	0	0.00%
Alt. Benefits	0							
Total	0	100%		0	100%		0	100%

NORGUARD INSURANCE COMPANY
Ncci - 25844

Indemnity Payment			Memorandum of Payment			Notice of Controversy		
0-14 Days	1	100.00%	0-17 Days	1	100.00%	0-14 Days	0	0.00%
15-21 Days	0	0.00%	18-26 Days	0	0.00%	15-21 Days	0	0.00%
22-28 Days	0	0.00%	27-34 Days	0	0.00%	22-28 Days	0	0.00%
29+ Days	0	0.00%	35+ Days	0	0.00%	29+ Days	0	0.00%
? Days	0	0.00%	? Days	0	0.00%	? Days	0	0.00%
Alt. Benefits	0							
Total	1	100%		1	100%		0	100%

Compliance Report

10/01/2008 - 12/31/2008

ONEBEACON AMERICA INSURANCE CO
Ncci - 14540

Indemnity Payment			Memorandum of Payment			Notice of Controversy		
0-14 Days	1	100.00%	0-17 Days	1	100.00%	0-14 Days	0	0.00%
15-21 Days	0	0.00%	18-26 Days	0	0.00%	15-21 Days	0	0.00%
22-28 Days	0	0.00%	27-34 Days	0	0.00%	22-28 Days	0	0.00%
29+ Days	0	0.00%	35+ Days	0	0.00%	29+ Days	0	0.00%
? Days	0	0.00%	? Days	0	0.00%	? Days	0	0.00%
Alt. Benefits	0							
Total	1	100%		1	100%		0	100%

SELECTIVE INS COMPANY OF NEW Y
Ncci - 15741

Indemnity Payment			Memorandum of Payment			Notice of Controversy		
0-14 Days	0	0.00%	0-17 Days	0	0.00%	0-14 Days	0	0.00%
15-21 Days	0	0.00%	18-26 Days	0	0.00%	15-21 Days	0	0.00%
22-28 Days	0	0.00%	27-34 Days	0	0.00%	22-28 Days	0	0.00%
29+ Days	1	100.00%	35+ Days	1	100.00%	29+ Days	0	0.00%
? Days	0	0.00%	? Days	0	0.00%	? Days	0	0.00%
Alt. Benefits	0							
Total	1	100%		1	100%		0	100%

STANDARD FIRE INS CO
Ncci - 15245

Indemnity Payment			Memorandum of Payment			Notice of Controversy		
0-14 Days	3	100.00%	0-17 Days	3	100.00%	0-14 Days	1	100.00%
15-21 Days	0	0.00%	18-26 Days	0	0.00%	15-21 Days	0	0.00%
22-28 Days	0	0.00%	27-34 Days	0	0.00%	22-28 Days	0	0.00%
29+ Days	0	0.00%	35+ Days	0	0.00%	29+ Days	0	0.00%
? Days	0	0.00%	? Days	0	0.00%	? Days	0	0.00%
Alt. Benefits	0							
Total	3	100%		3	100%		1	100%

Compliance Report

10/01/2008 - 12/31/2008

TRAVELERS CASUALTY & SURETY CO
Ncci - 11223

Indemnity Payment			Memorandum of Payment			Notice of Controversy		
0-14 Days	1	100.00%	0-17 Days	1	100.00%	0-14 Days	1	100.00%
15-21 Days	0	0.00%	18-26 Days	0	0.00%	15-21 Days	0	0.00%
22-28 Days	0	0.00%	27-34 Days	0	0.00%	22-28 Days	0	0.00%
29+ Days	0	0.00%	35+ Days	0	0.00%	29+ Days	0	0.00%
? Days	0	0.00%	? Days	0	0.00%	? Days	0	0.00%
Alt. Benefits	0							
Total	1	100%		1	100%		1	100%

TRAVELERS CASUALTY INS CO OF A
Ncci - 12432

Indemnity Payment			Memorandum of Payment			Notice of Controversy		
0-14 Days	1	100.00%	0-17 Days	1	100.00%	0-14 Days	0	0.00%
15-21 Days	0	0.00%	18-26 Days	0	0.00%	15-21 Days	0	0.00%
22-28 Days	0	0.00%	27-34 Days	0	0.00%	22-28 Days	0	0.00%
29+ Days	0	0.00%	35+ Days	0	0.00%	29+ Days	0	0.00%
? Days	0	0.00%	? Days	0	0.00%	? Days	0	0.00%
Alt. Benefits	0							
Total	1	100%		1	100%		0	100%

TRAVELERS INDEMNITY COMPANY OF
Ncci - 13439

Indemnity Payment			Memorandum of Payment			Notice of Controversy		
0-14 Days	0	0.00%	0-17 Days	0	0.00%	0-14 Days	0	0.00%
15-21 Days	0	0.00%	18-26 Days	0	0.00%	15-21 Days	0	0.00%
22-28 Days	0	0.00%	27-34 Days	0	0.00%	22-28 Days	0	0.00%
29+ Days	0	0.00%	35+ Days	0	0.00%	29+ Days	0	0.00%
? Days	0	0.00%	? Days	0	0.00%	? Days	0	0.00%
Alt. Benefits	0							
Total	0	100%		0	100%		0	100%

Compliance Report

10/01/2008 - 12/31/2008

UTICA MUTUAL INS CO
Ncci - 15717

Indemnity Payment

0-14 Days	1	100.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%
Alt. Benefits	0	

Memorandum of Payment

0-17 Days	1	100.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

Notice of Controversy

0-14 Days	0	0.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	1	100%	1	100%	0	100%
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ZURICH AMERICAN INSURANCE CO
Ncci - 10863

Indemnity Payment

0-14 Days	0	0.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%
Alt. Benefits	0	

Memorandum of Payment

0-17 Days	0	0.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

Notice of Controversy

0-14 Days	1	100.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	0	100%	0	100%	1	100%
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Summary Compliance Report 10/01/2008 - 12/31/2008

Indemnity Payment				Memorandum of Payment				Notice of Controversy			
0-14 Days	860	89.30%		0-17 Days	920	89.23%		0-14 Days	538	92.60%	
15-21 Days	44	4.57%		18-26 Days	42	4.07%		15-21 Days	13	2.24%	
22-28 Days	17	1.77%		27-34 Days	22	2.13%		22-28 Days	7	1.20%	
29+ Days	39	4.05%		35+ Days	44	4.27%		29+ Days	16	2.76%	
? Days	3	0.31%		? Days	3	0.29%		? Days	7	1.20%	
Alt. Benefits	68										
Total	1031	100%		1031	100%			581	100%		

Appendix D

**Allowable NOC Reason Codes
Fourth Quarter 2008
10/1/2008 – 12/31/2008**

Allowable NOC Reason Codes

Full Denial Reason Codes (DN198)		
1	No Compensable Accident	
	A	Coming and Going
	B	Horseplay
	C	Willful Intent to Injure Oneself
	D	Does Not Meet Statutory Definition of Accident
	E	Deviation From Employment
	F	Recreational/Social Activity
	G	Traveling Employee
	H	Subsequent Intervening Accident
2	No Causal Relationship	
	A	Idiopathic Condition
	B	Pre-existing Condition
	C	Stress Non-Work Related
	D	No Medical Evidence of Injury
	E	No Injury Per Statutory Definition
	F	Accident Not Major Contributing Cause of Injury
3	No Coverage	
	A	No Employer/Employee Relationship
	B	Independent Contractor
	C	Does Not Meet Statutory Definition of Employee
	D	No Jurisdiction
	E	No Policy in Effect on the Date of Accident
	F	Statute of Limitation Expired
	G	Statutory Exemptions (Sole Proprietor, Corporate Officer, etc.)
	H	Elected Other Coverage (24 hour, Collective Bargaining, Opted Out)
4	Substance Abuse	
	A	Injury Primarily Occasioned by Intoxication or Use of Any Drug
5	Other (Not Elsewhere Classified)	
	A	Failure to Report Accident Timely
	C	Misrepresentation

Partial Denial Reason Codes (DN294)	
A	Denying Indemnity in Whole, not Medical
B	Denying Indemnity in Part, not Medical
C	Denying Medical in Whole, Not Indemnity
D	Denying Medical in Part, Not Indemnity
E	Denying Indemnity in Whole, Medical in Part
F	Denying Medical in Whole, Indemnity in Part
G	Denying Both Indemnity & Medical in Part