MAINE STATE LEGISLATURE

The following document is provided by the

LAW AND LEGISLATIVE DIGITAL LIBRARY

at the Maine State Law and Legislative Reference Library

http://legislature.maine.gov/lawlib



Reproduced from electronic originals (may include minor formatting differences from printed original)



STATE OF MAINE OFFICE OF THE STATE AUDITOR

66 STATE HOUSE STATION AUGUSTA, ME 04333-0066

TEL: (207) 624-6250

Matthew Dunlap State Auditor B. Melissa Perkins, CPA Deputy State Auditor

July 1, 2021

The Honorable Janet T. Mills Governor, State of Maine

The Honorable Troy Jackson President of the Senate

The Honorable Ryan Fecteau Speaker, House of Representatives

I am pleased to submit the State Auditor's Fraud Hotline Semiannual Reports for the periods January 1, 2020 to June 30, 2020 and July 1, 2020 to December 31, 2020.

A summary of the complaints is attached.

Sincerely,

Matthew Dunlap
State Auditor

OOA ROT

STATE OF MAINE OFFICE OF THE STATE AUDITOR

66 STATE HOUSE STATION AUGUSTA, ME 04333-0066

TEL: (207) 624-6250

Pola A. Buckley, CPA, CISA State Auditor B. Melissa Perkins, CPA Deputy State Auditor

July 1, 2021

Honorable Janet T. Mills Governor of the State of Maine

Honorable Troy Jackson President of the Senate

Honorable Ryan Fecteau Speaker of the House

STATE AUDITOR'S FRAUD HOTLINE

http://www.maine.gov/audit/fraud/index.html

Semiannual Report For the Period 1/1/2020 to 6/30/2020

Total number of complaints received	93
Complaint sequence: Complaints No. 517 through No. 609	
Number of complaints closed for not meeting requirements, or not allegations of fraud	4
Number of referrals made to the Office of the Attorney General	23
Number of complaints investigated by Office of the State Auditor personnel	4
Number of referrals to the Office of Program Evaluation and Government	
Accountability	0
Complaints about individuals referred to (some to more than one agency):	
Fraud Investigation and Recovery Unit – DHHS	2
Division of Support Enforcement and Recovery – DHHS	3
Maine Revenue Service	9
Department of Labor	47
Bureau of Motor Vehicles	1
York School Department	1

Types of complaints Office of the State Auditor personnel investigate:

- illegal acts affecting State government such as theft, fraud, and financial conflict of interest,
- financial fraud depleting resources or increasing expenditures of the State,
- significant abuse of State equipment or property,
- clear misuse of State property, programs, or work time for personal gain,
- gross misconduct with significant financial effects,
- · consistent, wasteful conduct with significant financial implications, and
- kickbacks or similar acts involving return payments to State workers or vendors.

Types of complaints Office of the State Auditor personnel do not investigate, but the Office does generally refer these complaints to other State agencies or other government authorities:

- personal conflicts between individuals or domestic or other threats of violence,
- alleged improper acts by Federal officials,
- personal gripes against State employees about personal matters,
- mistakes made by State personnel,
- insignificant matters or complaints without sufficient factual basis, and
- matters handled by other specific State investigation units.

The Office of the State Auditor does not have enforcement power. However, we work with governmental entities that do have enforcement power. This includes, but is not limited to, the Attorney General's Office and the District Attorneys' Offices.

A legend for the abbreviations used in this report appears on page three.

A listing of the complaints received from January 1, 2020 to June 30, 2020 begins on page four of this report.

Agency acronyms that may be used in the report:

AG - Office of the Attorney General

BMV - Bureau of Motor Vehicles (a division of the Secretary of State's office)

DAFS - Department of Administrative and Financial Services

DHHS - Department of Health and Human Services

DOL - Department of Labor

FBI - Federal Bureau of Investigation

FIRU - Fraud Investigation Recovery Unit (a division of DHHS)

MRS - Maine Revenue Services (a division of DAFS)

OPEGA - Office of Program Evaluation and Government Accountability

OSA - Office of the State Auditor

Complaint No.	Nature of Complaint	Agency Complained of:	Potential Impact on Government:	Action taken by the Office of the State Auditor:	Substantiation of Complaint:
517	Property transfer tax fraud alleged	None; private fraud alleged	N/A	Discussed with complainant	Withdrawn by complainant
518	Federal Benefit fraud alleged	None; private fraud alleged	N/A	Responded to complainant	No allegations for OSA to address; complainant had already reported to Federal agency
519	Tax avoidance fraud alleged	None; private fraud alleged	Possible recovery of any unpaid taxes	Referred to DSER, MRS	To be determined by DSER, MRS
520	Benefit fraud alleged	None; private fraud alleged	Possible recovery of any inappropriate benefits	Referred to DHHS	To be determined by DHHS
521	Management override of controls alleged	Office of the Secretary of State	Undetermined	To be Determined	Not yet determined
522	Possible banking fraud alleged	None; private fraud alleged	N/A	Referred to AG	To be determined by AG
523	Phone scam alleged	None; private fraud alleged	N/A	Referred to AG	To be determined by AG
524	Phone scam alleged	None; private fraud alleged	N/A	Referred to AG	To be determined by AG
525	Email scam alleged	None; private fraud alleged	N/A	Referred to AG	To be determined by AG

Complaint No.	Nature of Complaint	Agency Complained of:	Potential Impact on Government:	Action taken by the Office of the State Auditor:	Substantiation of Complaint:
526	Benefit fraud alleged	None; private fraud alleged	Potential reimbursement of any inappropriate benefits	Referred to DHHS	To be determined by DHHS
527	Fraudulent sales alleged	None; private fraud alleged	N/A	Referred to AG	To be determined by AG
528	Tax fraud alleged	None; private fraud alleged	Potential recovery of unpaid taxes	Referred to MRS	To be determined by MRS
529	Fraudulent sales practice alleged	None; private fraud alleged	N/A	Closed	No actual allegation of wrongdoing
530	Tax evasion alleged	None; private fraud alleged	Potential recovery of unpaid taxes	Referred to MRS	To be determined by MRS
531	Tax fraud alleged	None; private fraud alleged	Potential recovery of unpaid taxes	Referred to BMV, MRS	To be determined by BMV, MRS
532	Municipal fraud alleged	None; municipal fraud alleged	N/A	To be Determined	Not determined yet
533	Mail fraud alleged	None; private fraud alleged	N/A	Referred to AG	To be determined by AG
534	Phone scam alleged	None; private fraud alleged	N/A	Referred to AG	To be determined by AG
535	Phone scam alleged	None; private fraud alleged	N/A	Referred to AG	To be determined by AG

Complaint No.	Nature of Complaint	Agency Complained of:	Potential Impact on Government:	Action taken by the Office of the State Auditor:	Substantiation of Complaint:
536	Email scam alleged	None; private fraud alleged	N/A	Referred to AG	To be determined by AG
537	Benefit fraud alleged	None; private fraud alleged	Potential reimbursement of any inappropriate benefits	Referred to DHHS	To be determined by DHHS
538	Employment taxes fraud alleged	None; private fraud alleged	Potential recovery of unpaid taxes	Referred to DOL, MRS	To be determined by DOL, MRS
539	Payroll, benefit fraud alleged	None; private fraud alleged	Potential reimbursement of any inappropriate benefits, recovery of unpaid taxes	Referred to DHHS, MRS	To be determined by DHHS, MRS
540	Mail fraud alleged	None; private fraud alleged	N/A	Referred to AG	To be determined by AG
541	Banking fraud alleged	None; private fraud alleged	N/A	Referred to AG	To be determined by AG
542	Online retail fraud alleged	None; private fraud alleged	N/A	Referred to AG	To be determined by AG
543	Tax fraud alleged	None; private fraud alleged	Potential recovery of unpaid taxes	Referred to MRS	To be determined by MRS
544	Retail fraud alleged	None; private fraud alleged	N/A	Referred to AG	To be determined by AG

Complaint No.	Nature of Complaint	Agency Complained of:	Potential Impact on Government:	Action taken by the Office of the State Auditor:	Substantiation of Complaint:
545	Custody fraud alleged	None; private fraud alleged	N/A	Referred complainant to Atty	Closed; No aspect for OSA to act on
546	Tax, child support fraud alleged	None; private fraud alleged	N/A	Referred to DSER, MRS	To be determined by DSER, MRS
547	Mail fraud alleged	None; private fraud alleged	N/A	Responded to complainant	Closed; No aspect for OSA to act on
548	Medical record fraud alleged	None; private fraud alleged	N/A	Referred to AG	No avenues for this complaint
549	Phone scam alleged	None; private fraud alleged	N/A	Referred to AG	To be determined by AG
550	Unemployment fraud alleged	None; private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
551	Business/tax fraud alleged	None; private fraud alleged	Potential recovery of unpaid taxes	Referred to MRS	To be determined by MRS
552	Benefit fraud alleged	None, private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL, MRS	To be determined by DOL, MRS
553	Phone scam alleged	None, private fraud alleged	N/A	Referred to AG	To be determined by AG
554	Unemployment fraud alleged	None, private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL

Complaint No.	Nature of Complaint	Agency Complained of:	Potential Impact on Government:	Action taken by the Office of the State Auditor:	Substantiation of Complaint:
555	Unemployment fraud alleged	None, private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
556	Email scam alleged	None, private fraud alleged	N/A	Referred to AG	To be determined by AG
557	Unemployment fraud alleged	None, private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
558	Unemployment fraud alleged	None, private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
559	Unemployment fraud alleged	None, private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
560	Unemployment fraud alleged	None, private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
561	Unemployment fraud alleged	None, private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
562	Unemployment fraud alleged	None, private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
563	Unemployment fraud alleged	None, private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL

Complaint No.	Nature of Complaint	Agency Complained of:	Potential Impact on Government:	Action taken by the Office of the State Auditor:	Substantiation of Complaint:
564	Unemployment fraud alleged	None, private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
565	Unemployment fraud alleged	None, private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
566	Unemployment fraud alleged	None, private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
567	Consumer fraud alleged	None, private fraud alleged	N/A	Referred to AG	To be determined by AG
568	Unemployment fraud alleged	None, private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
569	Unemployment fraud alleged	None, private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
570	Unemployment fraud alleged	None, private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
571	Unemployment fraud alleged	None, private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
572	Unemployment fraud alleged	None, private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL

Complaint No.	Nature of Complaint	Agency Complained of:	Potential Impact on Government:	Action taken by the Office of the State Auditor:	Substantiation of Complaint:
573	Unemployment fraud alleged	None, private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
574	Unemployment fraud alleged	None, private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
575	Unemployment fraud alleged	None, private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
576	Unemployment fraud alleged	None, private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
577	Unemployment fraud alleged	None, private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
578	Unemployment fraud alleged	None, private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
579	Unemployment fraud alleged	None, private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
580	Unemployment fraud alleged	None, private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
581	Unemployment fraud alleged	None, private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL

Complaint No.	Nature of Complaint	Agency Complained of:	Potential Impact on Government:	Action taken by the Office of the State Auditor:	Substantiation of Complaint:
582	Unemployment fraud alleged	None, private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
583	Personal fraud alleged	None, private fraud alleged	N/A	Referred to AG	To be determined by AG
584	Business/tax fraud alleged	None; private fraud alleged	N/A	Closed	No allegations of fraud
585	Unemployment fraud alleged	None; private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
586	Unemployment fraud alleged	None; private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
587	Unemployment fraud alleged	None; private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
588	Unemployment fraud alleged	None; private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
589	Unemployment fraud alleged	None; private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
590	Benefit fraud alleged	None; private fraud alleged	Potential reimbursement of any inappropriate benefits	Referred to DHHS	To be determined by DHHS

Complaint No.	Nature of Complaint	Agency Complained of:	Potential Impact on Government:	Action taken by the Office of the State Auditor:	Substantiation of Complaint:
591	Unemployment fraud alleged	None; private fraud alleged	N/A	Referred complainant to correct State	To be determined by correct State
592	Retail fraud alleged	None, private fraud alleged	N/A	Referred to AG	To be determined by AG
593	Unemployment fraud alleged	None; private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
594	Benefit fraud alleged	None, private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL, MRS	To be determined by DOL, MRS
595	Unemployment fraud alleged	None; private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
596	Unemployment fraud alleged	None; private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
597	Benefit fraud alleged	None; private fraud alleged	Potential recovery of inappropriate benefits	Referred to AG	To be determined by AG
598	Phone scam alleged	None; private fraud alleged	N/A	Referred to AG	To be determined by AG
599	Business to Business contract fraud alleged	None; private fraud alleged	N/A	Replied to Complainant	No aspect for the State to address
600	Unemployment fraud alleged	None; private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL

Complaint No.	Nature of Complaint	Agency Complained of:	Potential Impact on Government:	Action taken by the Office of the State Auditor:	Substantiation of Complaint:
601	Unemployment fraud alleged	None; private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
602	Unemployment fraud alleged	None; private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
603	Unemployment fraud alleged	None; private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
604	School committee concerns	Lewiston School District	N/A	Closed	No aspect to refer
605	School committee concerns	Lewiston School District	N/A	Closed	No aspect to refer
606	Tax avoidance fraud alleged	None; private fraud alleged	Potential recovery of any unpaid taxes	Referred to MRS	To be determined by MRS
607	Phone scam alleged	None; private fraud alleged	N/A	Referred to AG	To be determined by AG
608	Mail fraud alleged	None; private fraud alleged	N/A	R5eferred to AG	To be determined by AG
609	Unemployment fraud alleged	None; private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL

STATION OF STATIONS

STATE OF MAINE OFFICE OF THE STATE AUDITOR

66 STATE HOUSE STATION AUGUSTA, ME 04333-0066

TEL: (207) 624-6250

Pola A. Buckley, CPA, CISA State Auditor B. Melissa Perkins, CPA Deputy State Auditor

88

July 1, 2021

Honorable Janet T. Mills Governor of the State of Maine

Honorable Troy Jackson President of the Senate

Honorable Ryan Fecteau Speaker of the House

STATE AUDITOR'S FRAUD HOTLINE

http://www.maine.gov/audit/fraud/index.html

Semiannual Report For the Period 7/1/2020 to 12/31/2020

Total number of complaints received

Complaint sequence: Complaints No. 610 through No. 697	
Number of complaints closed for not meeting requirements, or not allegations of fraud	18
Number of referrals made to the Office of the Attorney General	29
Number of complaints investigated by Office of the State Auditor personnel	7
Number of referrals to the Office of Program Evaluation and Government Accountability	0
Complaints about individuals referred to (some to more than one agency):	
Fraud Investigation and Recovery Unit – DHHS	9
Division of Support Enforcement and Recovery - DHHS	0
Maine Revenue Service	7
Department of Labor	15
Bureau of Motor Vehicles	1
Center for Disease Control	1
Maine State Housing Authority	1

Types of complaints Office of the State Auditor personnel investigate:

- illegal acts affecting State government such as theft, fraud, and financial conflict of interest,
- financial fraud depleting resources or increasing expenditures of the State,
- significant abuse of State equipment or property,
- clear misuse of State property, programs, or work time for personal gain,
- gross misconduct with significant financial effects,
- consistent, wasteful conduct with significant financial implications, and
- kickbacks or similar acts involving return payments to State workers or vendors.

Types of complaints Office of the State Auditor personnel do not investigate, but the Office does generally refer these complaints to other State agencies or other government authorities:

- personal conflicts between individuals or domestic or other threats of violence,
- alleged improper acts by Federal officials,
- personal gripes against State employees about personal matters,
- mistakes made by State personnel,
- insignificant matters or complaints without sufficient factual basis, and
- matters handled by other specific State investigation units.

The Office of the State Auditor does not have enforcement power. However, we work with governmental entities that do have enforcement power. This includes, but is not limited to, the Attorney General's Office and the District Attorneys' Offices.

A legend for the abbreviations used in this report appears on page three.

A listing of the complaints received from July 1, 2020 to December 31, 2020 begins on page four of this report.

Agency acronyms that may be used in the report:

AG - Office of the Attorney General

BMV - Bureau of Motor Vehicles (a division of the Secretary of State's office)

CDC - Center for Disease Control

DAFS - Department of Administrative and Financial Services

DHHS - Department of Health and Human Services

DOL - Department of Labor

MRS - Maine Revenue Services (a division of DAFS)

MSHA - Maine State Housing Authority

OSA - Office of the State Auditor

Complaint No.	Nature of Complaint	Agency Complained of:	Potential Impact on Government:	Action taken by the Office of the State Auditor:	Substantiation of Complaint:
610	Alleged tax Fraud	None; private fraud alleged	Possible recovery of unpaid taxes	Referred to BMV, MRS	To be determined by BMV/MRS
611	Alleged telephone scam	None; private fraud alleged	N/A	Referred to AG	To be determined by AG
612	Alleged telephone scam	None; private fraud alleged	N/A	Referred to AG	To be determined by AG
613	Alleged employer fraud	None; private fraud alleged	N/A	Referred to DOL	To be determined by DOL
614	Alleged unemployment fraud	None; private fraud alleged	Possible recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
615	Alleged benefit fraud	None; private fraud alleged	Possible recovery of inappropriate benefits	Referred to DHHS	To be determined by DHHS
616	Alleged internet scam	None; private fraud alleged	N/A	Referred to AG	To be determined by AG
617	Request to audit signatures for ballot initiative	None; private fraud alleged	N/A	Closed	Not reasonable to pursue due to high resource draw
618	Alleged telephone scam	None; private fraud alleged	N/A	Referred to AG	To be determined by AG
619	Alleged internet scam	None; private fraud alleged	N/A	Closed; no clear fraud alleged	No allegation for OSA to address

Complaint No.	Nature of Complaint	Agency Complained of:	Potential Impact on Government:	Action taken by the Office of the State Auditor:	Substantiation of Complaint:
620	Alleged estate fraud	None; private fraud alleged	N/A	Closed - no clear aspect to process, no response to clarifying request	No allegation for OSA to address
621	Alleged unemployment fraud	None; private fraud alleged	Possible recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
622	Alleged unemployment fraud	None; private fraud alleged	Possible recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
623	Alleged fraud attempt	None; private fraud alleged	N/A	Referred to AG	To be determined by AG
624	Alleged benefit fraud	None; private fraud alleged	Possible recovery of inappropriate benefits	Closed	Permission to refer not received
625	Alleged tax fraud	None; private fraud alleged	Possible recovery of unpaid taxes	Closed	Permission to refer not received
626	Alleged internet scam	None; private fraud alleged	N/A	Referred to AG	To be determined by AG
627	Alleged tax fraud	None; private fraud alleged	Possible recovery of unpaid taxes	Referred to MRS	To be determined by MRS
628	Alleged improper vaccine handling	None; private fraud alleged	N/A	Referred to CDC	To be determined by CDC
629	Alleged benefit fraud	None; private fraud alleged	N/A	Closed - referred to Atty	No allegations for OSA to address

Complaint No.	Nature of Complaint	Agency Complained of:	Potential Impact on Government:	Action taken by the Office of the State Auditor:	Substantiation of Complaint:
630	Alleged unemployment fraud	None; private fraud alleged	Possible recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
631	Alleged unemployment fraud	None; private fraud alleged	Possible recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
632	Legal fraud	None; private fraud alleged	N/A	Referred to AG	To be determined by AG
633	Maine Human Rights Commission complaint	Maine Human Rights Commission	N/A	Closed - adjudicated legal matter	No allegations for OSA to address
634	Alleged municipal fraud	None; private fraud alleged	N/A	Closed	No allegations for OSA to address
635	COVID benefit fraud	None; private fraud alleged	Possible recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
636	Identity theft/taxes and unemployment	None; private fraud alleged	Possible recovery of inappropriate benefits/unpaid taxes	Referred to MRS	To be determined by MRS
637	SBA loan fraud	None; Federal program fraud alleged	N/A	Referred to AG	To be determined by AG
638	Mail fraud	None; private fraud alleged	N/A	Referred to AG	To be determined by AG
639	Alleged fraudulent invoice	None; private fraud alleged	N/A	Referred to AG	To be determined by AG
640	Alleged unemployment fraud	None; private fraud alleged	Possible recovery of inappropriate benefits	Referred to DOL	To be determined by DOL

Complaint No.	Nature of Complaint	Agency Complained of:	Potential Impact on Government:	Action taken by the Office of the State Auditor:	Substantiation of Complaint:
641	Alleged benefit fraud	None; private fraud alleged	Possible recovery of inappropriate benefits	Referred to DHHS, MSHA	To be determined by DHHS, MSHA
642	Consumer complaint	None; private fraud alleged	N/A	Referred to AG	To be determined by AG
643	Alleged internet scam	None; private fraud alleged	N/A	Referred to AG	To be determined by AG
644	Alleged unemployment fraud	None; private fraud alleged	Possible recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
645	Maine Revenue notice inquiry	None; private fraud alleged	N/A	Closed; no action appropriate	No allegations for OSA to address
646	Alleged municipal fraud	None	N/A	Closed	No allegations for OSA to address
647	Alleged benefit fraud	None; private fraud alleged	Possible recovery of inappropriate benefits	Closed; subject to reopen	No allegations for OSA to address
648	Alleged benefit fraud	None; private fraud alleged	Possible recovery of inappropriate benefits	Referred to DHHS, Bangor Housing	To be determined by DHHS; Bangor Housing
649	Landlord complaint	None; private fraud alleged	N/A	Referred to MRS	To be determined by MRS
650	Municipal complaint	None	N/A	Closed	Discussed options with complainant.
651	Alleged benefit fraud	None; private fraud alleged	Possible recovery of inappropriate benefits	Referred to DHHS	To be determined by DHHS

Complaint No.	Nature of Complaint	Agency Complained of:	Potential Impact on Government:	Action taken by the Office of the State Auditor:	Substantiation of Complaint:
652	Alleged unemployment fraud	None; private fraud alleged	Possible recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
653	Alleged unemployment fraud	None; private fraud alleged	Possible recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
654	Alleged mail scam	None; private fraud alleged	N/A	Referred to AG	To be determined by AG
655	Alleged email scam	None; private fraud alleged	N/A	Closed	No aspect to refer
656	Alleged municipal fraud	None	N/A	In process	OSA still investigating
657	Alleged phishing email	None; private fraud alleged	N/A	Closed - anonymous	No aspect to refer
658	Property foreclosure	None; private fraud alleged	N/A	Closed	No aspect to refer
659	Alleged loan scam	None; private fraud alleged	N/A	Referred to AG	To be determined by AG
660	Alleged tax fraud	None; private fraud alleged	Possible recovery of unpaid taxes	Referred to MRS	To be determined by MRS
661	Alleged internet scam	None; private fraud alleged	N/A	Referred to AG	To be determined by AG
662	Municipal complaint	None	N/A	Closed - responded to complainant	Discussed options with complainant
663	Alleged telephone scam	None; private fraud alleged	N/A	Referred to AG	To be determined by AG

Complaint No.	Nature of Complaint	Agency Complained of:	Potential Impact on Government:	Action taken by the Office of the State Auditor:	Substantiation of Complaint:
664	Alleged benefit fraud / unreported income	None; private fraud alleged	Possible recovery of inappropriate benefits /unpaid taxes	Closed	Permission to refer not obtained
665	Alleged telephone scam	None; private fraud alleged	N/A	Referred to AG	To be determined by AG
666	Text message scam	None; private fraud alleged	N/A	Referred to AG	To be determined by AG
667	Alleged telephone scam	None; private fraud alleged	N/A	Referred to AG	To be determined by AG
668	Alleged benefit fraud	None; private fraud alleged	Possible recovery of inappropriate benefits	Referred to DHHS	To be determined by DHHS
669	Alleged benefit / tax Fraud	None; private fraud alleged	Possible recovery of inappropriate benefits/unpaid taxes	Referred to DHHS	To be determined by DHHS
670	Alleged unemployment fraud	None; private fraud alleged	N/A	Closed	Complainant had no direct involvement or evidence of any wrongdoing
671	Alleged unemployment fraud	None; private fraud alleged	Possible recovery of inappropriate benefits	Referred to DHHS	To be determined by DHHS
672	Possible online dating scam	None; private fraud alleged	N/A	Closed - No fraud alleged	No aspect to refer
673	Sales/use tax non-filing	None; private fraud alleged	Possible recovery of unpaid taxes	Referred to MRS	To be determined by MRS
674	Alleged telephone scam	None; private fraud alleged	N/A	Referred to AG	To be determined by AG

Complaint No.	Nature of Complaint	Agency Complained of:	Potential Impact on Government:	Action taken by the Office of the State Auditor:	Substantiation of Complaint:
675	Alleged unemployment fraud	None; private fraud alleged	Possible recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
676	Alleged email scam	None; private fraud alleged	N/A	Referred to AG	To be determined by AG
677	Alleged internet scam	None; private fraud alleged	N/A	Referred to AG	To be determined by AG
678	Alleged unemployment fraud	None; private fraud alleged	Possible recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
679	Alleged benefit fraud	None; private fraud alleged	Possible recovery of inappropriate benefits	Referred to DHHS	To be determined by DHHS
680	Alleged harassment /abuse of power	None; private fraud alleged	N/A	Referred to AG	To be determined by AG
681	Alleged telephone scam	None; private fraud alleged	N/A	Referred to AG	To be determined by AG
682	Alleged telephone scam	None; private fraud alleged	N/A	Closed - referred to AG	To be determined by AG
683	Suspicious income	None; private fraud alleged	N/A	Closed - No evidence of fraud provided	No aspect to refer
684	Alleged email scam	None; private fraud alleged	N/A	Referred to AG	To be determined by AG
685	Alleged telephone scam	None; private fraud alleged	N/A	Referred to	To be determined by AG
686	Alleged benefit fraud	None; private fraud alleged	Possible recovery of inappropriate benefits	Referred to DHHS	To be determined by DHHS

Complaint No.	Nature of Complaint	Agency Complained of:	Potential Impact on Government:	Action taken by the Office of the State Auditor:	Substantiation of Complaint:
687	Alleged unemployment fraud	None; private fraud alleged	Possible recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
688	Alleged telephone scam	None; private fraud alleged	N/A	Referred to AG	To be determined by AG
689	Alleged mail fraud	None; private fraud alleged	N/A	Closed - claimant already in touch with DOL	To be determined by DOL
690	Private payroll scam	None; private fraud alleged	N/A	Closed	No aspect to refer
691	Alleged telephone scam	None; private fraud alleged	N/A	Referred to AG	To be determined by AG
692	Alleged municipal corruption	None	N/A	Closed - municipal issue	Discussed options with complainant
693	Alleged PPP Loan fraud	None; private fraud alleged	N/A	Closed - insufficient information	No response to follow up inquiry
694	Unreported income/potential non-filer	None; private fraud alleged	Possible recovery of unpaid taxes	Referred to MRS	To be determined by MRS
695	Marital dispute	None; private fraud alleged	N/A	Closed	No aspect to refer
696	Estate dispute	None; private fraud alleged	N/A	Closed - no firsthand knowledge of fraud	No aspect to refer
697	Alleged fundraising scam	None; private fraud alleged	N/A	Closed	No aspect to refer