

# MAINE STATE LEGISLATURE

The following document is provided by the  
**LAW AND LEGISLATIVE DIGITAL LIBRARY**  
at the Maine State Law and Legislative Reference Library  
<http://legislature.maine.gov/lawlib>



Reproduced from electronic originals  
(may include minor formatting differences from printed original)

# 2016 ANNUAL REPORT



THE MAINE COMMISSION  
FOR COMMUNITY SERVICE

ADVANCING VOLUNTEERISM.  
STRENGTHENING COMMUNITIES.



## COMMISSIONERS

John Portela, Chair  
Brunswick  
Bath Iron Works

F. Celeste Branham, Chair-elect  
Brunswick  
University of Maine Farmington

David Whiry, Vice-chair  
Bangor  
UMaine Center on Aging



Kevin Bois  
Westbrook  
Engineering Student, UMaine

Ed Barrett  
Lewiston  
City of Lewiston

Ross Cunningham  
Lisbon Falls  
Consultant

Mandela Gardner  
Portland  
Catholic Charities Maine

Elizabeth Hite  
Concord, NH  
CNCS Agency Representative

Carol Rancourt  
Scarborough  
Southern Maine Area  
Agency on Aging

Ronald Holmes  
New Sharon  
URS-  
Washington Group International

Robert Liscord  
South Portland  
Pine Tree Legal Assistance

Debra Plowman  
Hamden  
Maine Dept. of Education

Nicole Pellenz  
Portland  
Machias Savings Bank

Barbara Wentworth  
Saco  
United Way of York County

Joseph Young  
Fayette  
Maine Library of  
Geographic Information



## COMMISSIONERS COMPLETING SERVICE

Janice Daku, Wilton  
Laura Hudson, Belgrade

Lori Parham, Portland  
Kristie Littlefield, Sidney

Gordon Liu, Edgecomb

## MAINE COMMISSION FOR COMMUNITY SERVICE

111 Sewall Street, Room 105

105 State House Station, Augusta, ME 04333

207.624.7792

[Service.Commission@maine.gov](mailto:Service.Commission@maine.gov)

[www.MaineServiceCommission.gov](http://www.MaineServiceCommission.gov)



*Advancing Volunteerism. Strengthening Communities.*

# COMMISSION FUNDAMENTALS

THE MAINE COMMISSION FOR COMMUNITY SERVICE (MCCS) builds capacity and sustainability in Maine's volunteer and service communities by funding programs, developing managers of volunteers, fostering adoption of high quality volunteer management practices, raising awareness of sector issues, and promoting service as a strategy.

## OVERVIEW

The Commission was established in 1994 by Executive Order and under state statute in 1995. The 25 members of the Commission are appointed by the governor to three-year terms and, as outlined in 5MRSA c373 §7502, each represents a specific part of Maine's volunteer sector.

MCCS began operating at a time when understanding of the links between volunteering or civic engagement and community economic development was increasing. The history of the Commission reflects a commitment to using the grant programs in the context of a thoughtful strategic plan to foster service that strengthens communities.

MCCS is Maine government's partner for the federal Corporation for National and Community Service. Among the 14 statutory responsibilities associated with the partnership are the duties to conduct grant competitions for National Service program funds (primarily AmeriCorps State); provide technical assistance and training to Maine National Service programs as well as potential applicants; and advise the Corporation on needs to be addressed by VISTA, Senior Corps, and other direct grant programs.

## MISSION

Foster community service and volunteerism to meet human and environmental needs in the State of Maine.

## VISION

Vibrant, productive communities with involved, responsible citizens.

## OFFICE TEAM

Maryalice Crofton, Executive Director

Pelin Fitzpatrick, Grant Programs Officer

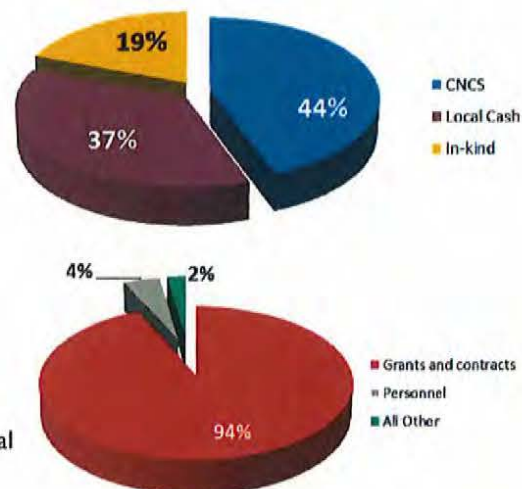
Michael Ashmore, Program Development & Training Officer; State Emergency Donations Coordination Team

## FINANCES

\$4,869,369	Total Revenues
\$2,161,251	Federal funds from CNCS
\$1,773,797	Other cash (registration fees for training, private sponsorships of activities, grants, etc.)
\$ 934,321	In-kind donations of services, space, supplies (valued according to Government Accounting Standards)

\$4,869,369	Total Expenses
\$ 208,190	Personnel
\$4,549,477	Grants and contracts*
\$ 111,973	All other (includes communications, supplies, occupancy, indirect, etc.)

\*Grants included AmeriCorps State, Commission Program Development & Investment Fund, and Commission Support. This data is for informational purposes only and is not an official financial statement.





# 2016 HIGHLIGHTS

## PARTNERSHIPS

MCCS partners with national and state organizations to build capacity and sustainability in Maine's volunteer sector.

- ★ **Service Enterprise** helps not-for-profit organizations look at internal staff capacity in a new way and leverage skilled volunteers to expand that capacity to achieve mission. In 2016 MCCS partnered with 10 in-state volunteer trainers and the Points of Light Institute to lead four sets of Maine agencies through Service Enterprise. MCCS and Service Enterprise Trainers provide assessment, training, and coaching. One set of agencies completed certification and the others are in various phases of completion.
- ★ **Service Year Alliance** is a new MCCS partner. The national organization focuses on developing full-time, year-long service opportunities for young adults with the goal of making a year of service to the country an expectation and rite of passage for young Americans. MCCS is one of the founding partners and supports AmeriCorps participation as well as development of new, non-national service options.
- ★ **Maine Emergency Management Agency** and MCCS continue to be partners in the area of donations and volunteer coordination. MCCS trained 79 AmeriCorps members to operate volunteer reception centers in emergencies. The Commission also moved to a new virtual platform to manage volunteers during disasters.
- ★ **One Million AmeriCorps Members.** At the AmeriCorps year launch on October 7, 2016, Maine AmeriCorps members, MCCS and the Corporation for National and Community Service marked service by 1 million AmeriCorps members. Maine Supreme Court Justice Joseph Jabar presided over Maine's AmeriCorps pledge ceremony at the Capitol Hall of Flags. For personal stories from across the nation, go to [www.nationalservice.gov/onemillion](http://www.nationalservice.gov/onemillion).

## TRAINING AND TECHNICAL ASSISTANCE FOR MANAGERS OF VOLUNTEERS AND GRANTEE STAFF

- ★ **Certified Managers of Volunteers online course.** During 2016, thirty-three managers of volunteers enrolled in the MCCS 30-hour online course and 25 completed/passed the course. Those who earned the certificate were surveyed later in the year to determine what they did with the learning. As hoped, 12 reported implementing new volunteer management practices or policies; another 13 reported improving an average of four volunteer management practices or policies as a result of course information.
- ★ **Evaluation training.** Using a highly rated course on evaluation developed by the Bruner Foundation, MCCS staff spent six months leading 11 AmeriCorps program directors through units that looked at evaluation design, data collection, instruments, logic model construction, and reporting results. Nine people passed the final exam. In a six-month follow-up with the 11 students, 10 had either implemented new evaluation practices or reworked evaluations to improve them based on what they learned.
- ★ **AmeriCorps Member Professional Development.** MCCS is committed to ensuring those who serve leave their term with skills and knowledge that will add to their career options. To that end, MCCS does 2 things:
  - AmeriCorps grantee organizations are required to help members formulate professional development plans and accomplish the goals before ending service. 210 members developed plans and 201 accomplished all the skill/knowledge goals by the end of their terms.
  - The AmeriCorps Member Conference provided training for 154 Maine members. The conference serves a double role because MCCS staff guide the planning group of AmeriCorps members through the process of designing and conducting an educational event that must meet the needs of a very diverse group. The 2016 planners succeeded: 94% of attendees rated the content and opportunities to learn as excellent.
- ★ **Blaine House Conference on Service and Volunteerism.** This statewide training for managers of volunteers attracted 234 people. This year, the educational focus centered on reintroducing asset-based community development. The conference planners are volunteers representing the field. Evaluations this year gave sessions high ratings (91% or higher) for quality, increasing knowledge, and applicability of knowledge to current work.
- ★ **Maine National Service Council.** MCCS convenes AmeriCorps and Senior Corps programs quarterly. The training focus in 2016 was how to increase community recognition of these publicly-funded programs. 25 national service program directors and staff participated.



## MAINE CIVIC HEALTH AND VOLUNTEERING

The 2016 Volunteering and Civic Life in America data report shows Maine citizens continue to be very active volunteers. Maine's volunteer rate is in the top twenty amongst all states and the District of Columbia.

While the state's population is the oldest in the US, Maine teens (16-19 year olds) are the most likely cohort to volunteer (39.3%). Their participation rate moved up five percentage points since 2015. College students also have a high rate of volunteerism. Their rate of volunteering ranks fifth in the nation at 38.3%.

As Maine's employers face the prospect of an aging workforce, the role service plays in developing community roots for young people is critical. Volunteering not only helps students meet new people and grow their networks, it also connects them to the place and fosters ties to the communities they serve.



## FUNDING SERVICE PROGRAMS



The Commission awards and manages federal funds granted to Maine by the Corporation for National and Community Service. After grant decisions, MCCS monitors grantee performance, outcomes, and compliance. It also ensures participants are eligible for program benefits.

### AMERICORPS STATE GRANTS

In 2016, funds were committed to both continuation and initial years of the AmeriCorps three-year grant period.

Program Name/ Legal Grantee	Funding		AmeriCorps Members #	Ed Award Value
	Award Expended	Local Match		
AmeriCorps Somerset County Medical Care Development, Public Health, Skowhegan	\$97,839	\$60,283	5	\$17,356
Bangor AmeriCorps Opportunity Collaborative Eastern Maine Development Corporation	\$210,306	\$129,307	21	\$ 79,975
LearningWorks AIMS HIGH LearningWorks, Portland	\$457,620	\$388,025	68	\$139,966
Maine Conservation Corps Dept. of Conservation, Agriculture & Forestry	\$392,090	\$1,236,496	86	\$200,704
Multilingual Leadership Corps Goodwill Industries NNE, Portland	\$210,761	\$345,549	27	\$ 92,814
SySTEM REAL AmeriCorps RSU 14, Windham	\$195,884	\$128,394	19	\$ 67,000
Take 2 Youth Opportunity Corps Goodwill Industries NNE, Lewiston	\$274,539	\$145,915	34	\$68,964



# MCCS PARTNERS, VOLUNTEERS, AND SUPPORTERS

The Commission is grateful to these partners, volunteers, and supporters.

## PRO BONO SERVICES AND IN-KIND SUPPLIES

Molly Aldrich  
Meaghan Arzberger  
Carol Aten  
Bangor Daily News  
Michaela Bailey  
Betty Balderston  
Elizabeth Barron  
Laurel Bernier  
Kirsten Brewer  
Crystal Bridge  
Christine Bright  
Katherine Campbell  
Shawna Chigro-Rogers  
Coffee by Design  
Dr. Tara Grey Coste  
Katrina Crowell  
Ross Cunningham  
Cheryl Daigle  
Janice Daku  
Ken Dow  
Marion Doyle  
Jane Eberle  
Hannaford

Julie Hashem  
Mark Hews  
Anna Houston  
Nate Formalarie  
Joan Gilbert  
Jessica Green  
Kerrie Keller  
Jason Ketterick  
Lisa Lafflin  
Jane Lafleur  
Jennifer Loble  
Maine Association of Broadcasters  
Pender Makin  
Irv Marsters  
Jared McCannell  
Kelli McCannell  
Bryan Noller  
J Bean Palmer  
Shirar Patterson  
Laura Personette  
Danielle Poirier  
Portland Sea Dogs  
Delilah Poupore

Matthew Roberts  
Anne Schink  
Judi Stebbins  
Michelle Surdoval  
The Honey Exchange  
The Telling Room  
United Way of York County  
Dr. Susan Walters  
Christine Wolff  
Janelle Wuoristo  
Pam Zeutenhorst

## FINANCIAL SUPPORT

AARP  
Cabot Creamery  
Freemasons of Maine  
Maine Volunteer Foundation  
Machias Savings Bank  
Northeast Delta Dental  
Unum

## MAINE AMERICORPS HIGHLIGHTS

Some AmeriCorps Member service results from 2016:

- ★ 41 community agencies fully implemented their plans to increase use of essential practices of volunteer management
- ★ 506 community volunteers recruited by AmeriCorps members expanded the work of community agencies
- ★ 48 uninsured, economically disadvantaged home-bound individuals were connected to health care services/programs
- ★ 324 individuals in Somerset County received health education through both individual visits and group classes
- ★ 122 economically disadvantaged individuals received job training and other skill development services.
- ★ 21 unemployed or underemployed people improved their job situation
- ★ 1,614 low-performing students completed AmeriCorps-supported education programming
- ★ 515 low-performing students showed academic improvement; 169 students improved academic engagement
- ★ 21 youth at-risk of engaging in criminal behavior avoided court or criminal involvement
- ★ 195.57 miles of recreational trails including 13 miles of new trail were developed or improved

