

MAINE STATE LEGISLATURE

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The State of Connectivity in Maine

EUT Annual Report

Andrew Butcher, President

February 2024

All-In to Connect Everyone. We CAN get there from here!

Greetings Senator Lawrence, Representative Zeigler and members of the EUT Committee,

My name is Andrew Butcher, and I serve as President of the Maine Connectivity Authority. It is a pleasure to join you in person today to provide a briefing on behalf of both the Maine Connectivity Authority and Connect Maine Authority. My goal for this presentation is to update the Committee about the state of Maine's connectivity, MCA's strategy, activity, challenges and progress as we work toward achieving universal, affordable, and reliable high-speed internet for everyone in Maine. There is a tremendous amount of activity underway and so I will give a high level overview and have provided more detail in the appendix for your quick reference.

A few highlights:

- Since 2022 MCA has enabled connectivity at 77,000 Unserved locations through \$147M of investment funding leveraging over \$85M in private investment
- We are actively managing 64 infrastructure projects enabled through 4 federal and state funding programs
- The % of "No-Connection" locations is now approximately 5% down from 12% in 2022.
- MCA helped 98,000 households participate in the Affordable Connectivity Program saving Mainers a combined \$2.8M/month.
- In the last year, MCA (and partners) have produced 3 major documents required to access the \$286M enabled through the Bipartisan Infrastructure Law (a Five Year Broadband Action Plan, Digital Equity Plan, and the BEAD Initial proposals. (Maine is first state in the country with approved Digital Equity Plan.)

About MCA

- MCA was founded in 2021 as a quasi-governmental entity to be the primary broadband agency for the state of Maine with three statutory goals:
 - That effective, accessible connectivity be universally available in the state.
 - That Maine has secure, affordable, reliable, competitive, sustainable and forward-looking infrastructure that can meet future needs.
 - That all residents, businesses and institutions in Maine be able to take full advantage of the economic, health, educational and other opportunities available through connectivity services.
- MCA is designed to be nimble and proactive to meet the opportunity presented by this generational investment from the federal government
- * In 2022 the Connect Maine Board of directors assigned management and responsibilities of organizational activities to MCA to ensure a “single door.”

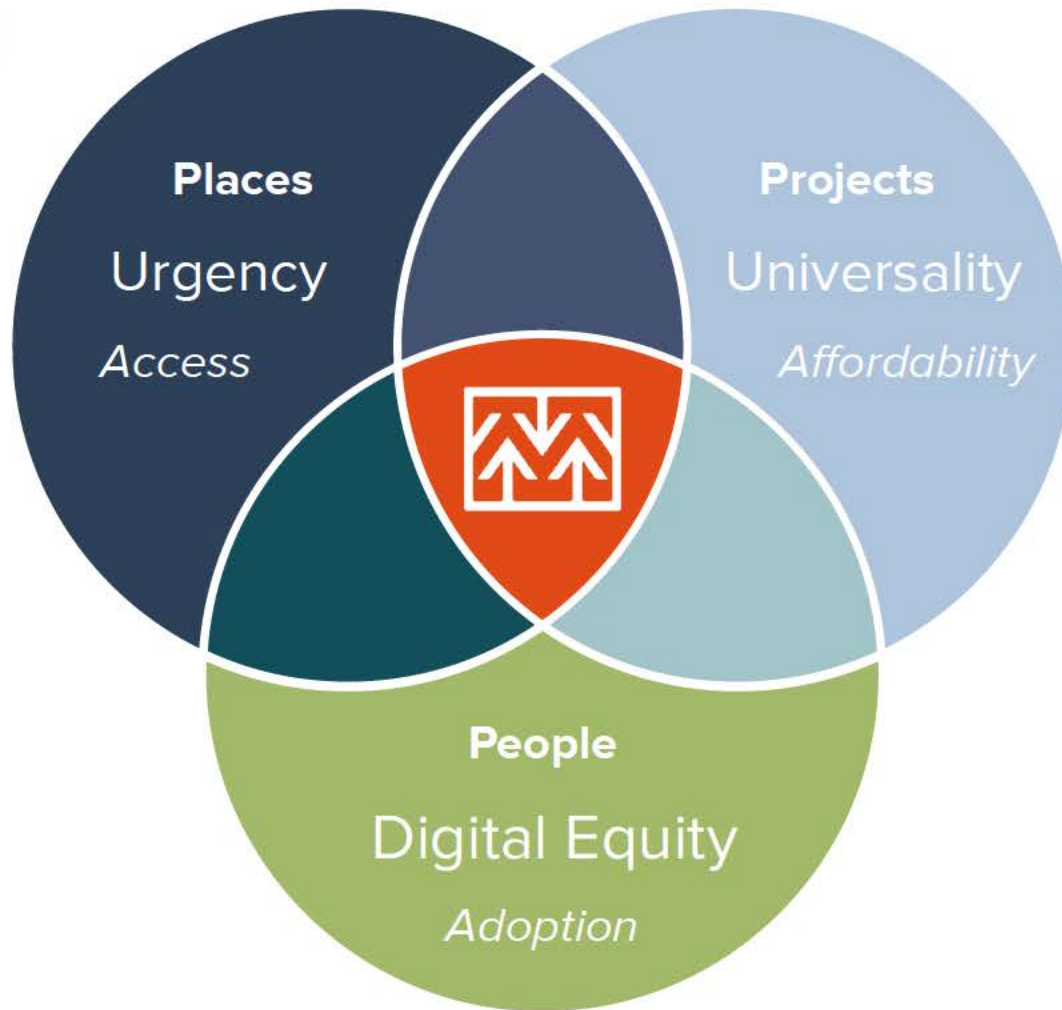
The State of Connectivity

According to the Federal Communications Commission, Maine has approximately **632,000 broadband serviceable locations**, generally identified as homes or businesses where internet service is or could be commercially available.

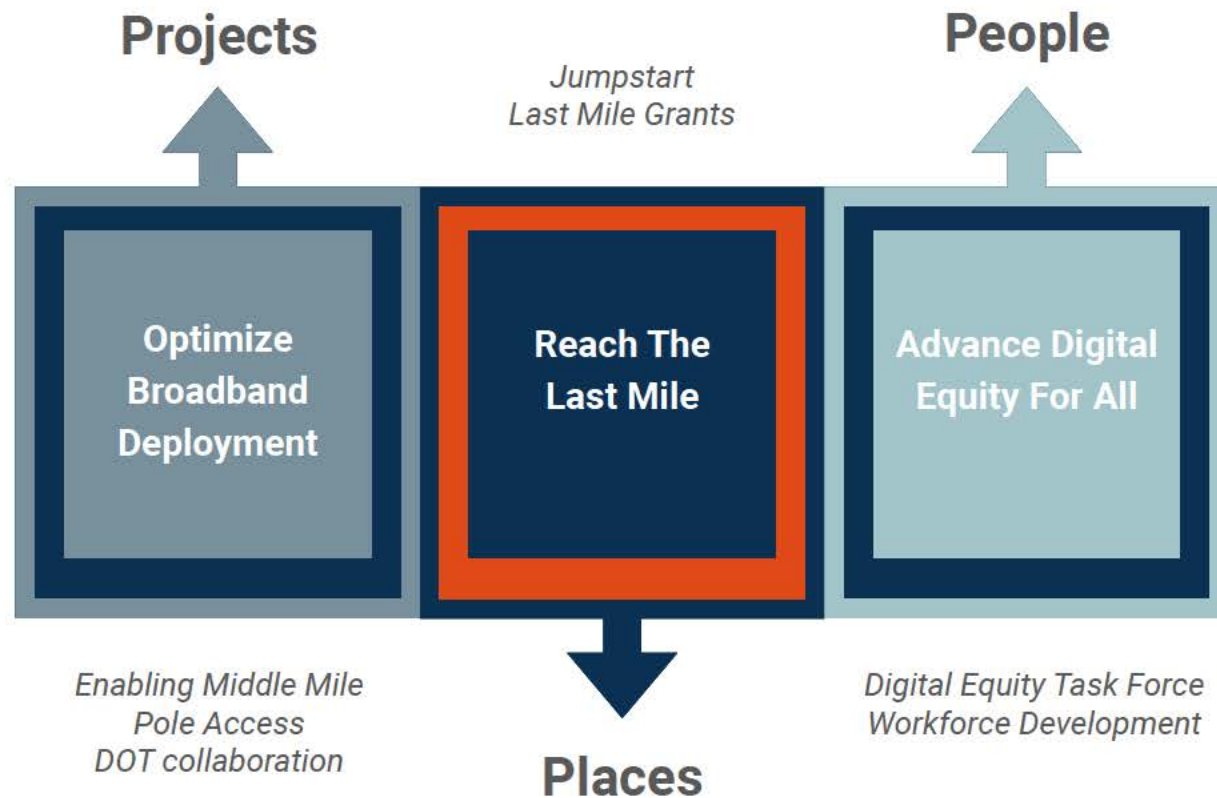
Of those, 35,575 locations, or 5.6%, are classified as unserved by the Broadband Equity Access and Deployment (BEAD) program and have less than 25/3 Mbps service. Another 6.3% of locations are classified as underserved by the BEAD program, with service between 25/3 and 100/20 Mbps.

A total of 11.9% of Maine locations do not have access to internet service of at least 100/20 Mbps, and will be prioritized through the BEAD Program.

MCA's Priorities



Our Strategy



The Problem



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What is the Scale of the Problem?

Technical Definition	Working / Colloquial Definition	BEAD Definition	Number of Locations	% of Locations
No Connection < 25/3 Mbps	No Service	BEAD Priority Eligible	35,575	5.6%
Unserved 25/3 to 100/20 Mbps	Unreliable & Slow Service	BEAD Secondary Ineligible, until all eligible are served	39,578	6.3%
Underserved 100/20 to 100/100 Mbps	Average Service	BEAD Ineligible	349,814	55.4%
Served >100/100 Mbps	Reliable & Fast Service		206,981	32.7%

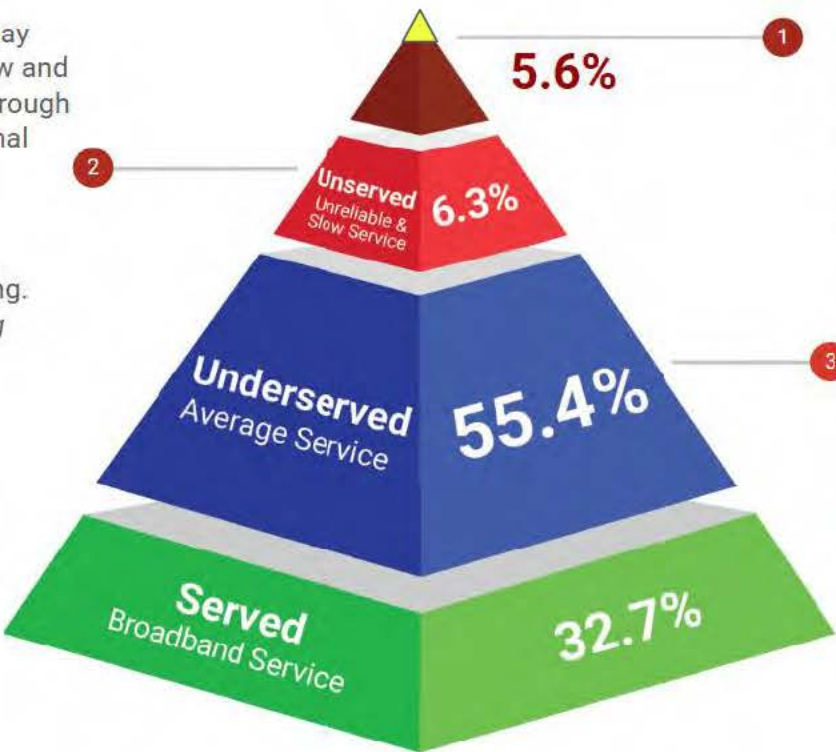
Service Availability (Dec 2023)

Unserved

Est. 6.3% of locations. May have connection, but slow and unreliable. To address through community-driven, regional scale Public Private Partnerships.

Deployments underway currently via ARPA funding.
**The % may be increasing*

No Service: Est. .01% of locations



Most Critical / No Connection

Est. 5.6% of locations. Updated data to target and prioritize in grants and special deployments as needed including wireless. Decisions and deployment by end of 2024.

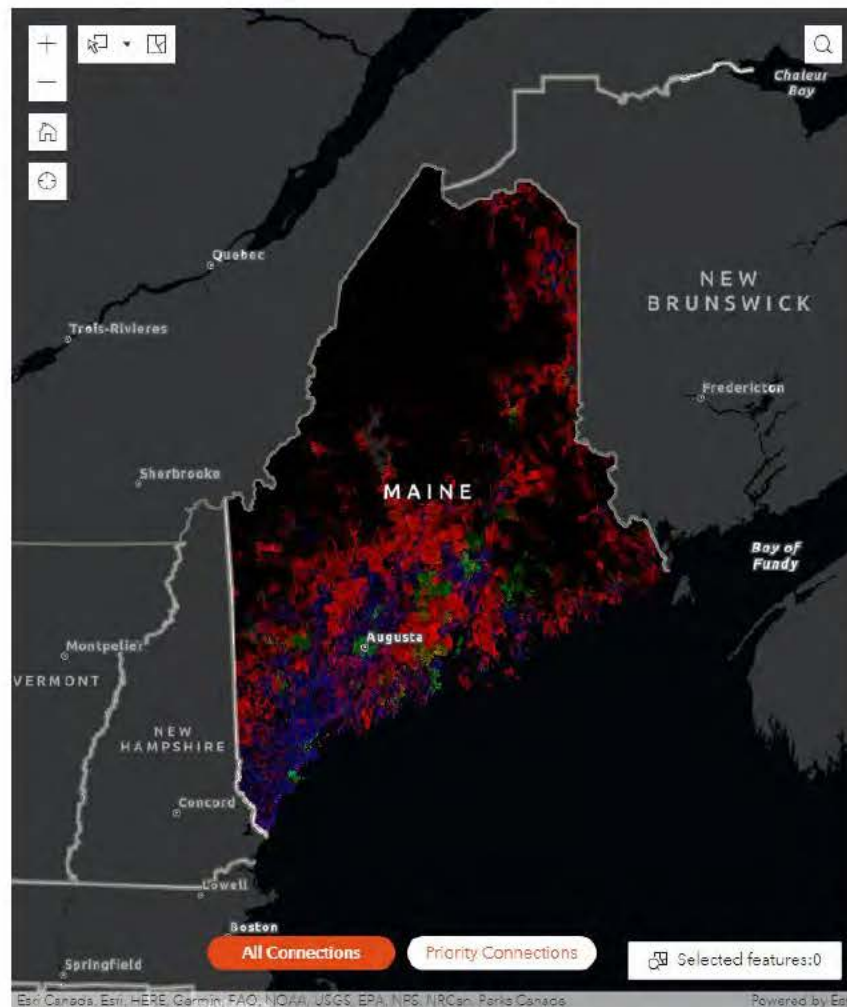
Inadequately Served

Est. 55.4% of locations. May have connection but affordability and speed issues remain. BEAD funding limited. Will need to leverage private funds.

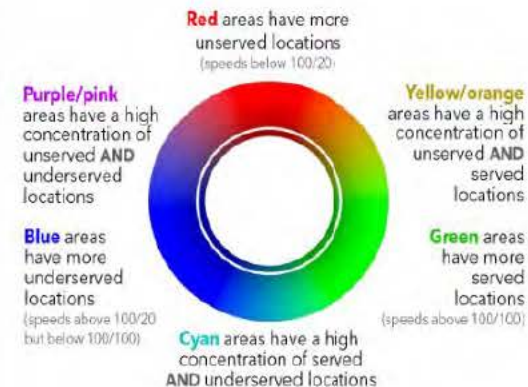


Where Is the Problem?

- Current visualization available on MCA homepage:
www.maineconnectivity.org
- Map shows concentrations of locations by service availability
- Includes all funded project areas



This map shows the concentrations of locations by service availability



Color intensity represents the concentration of the service types.
Areas in gray and black have fewer locations.

Connectivity Comparison

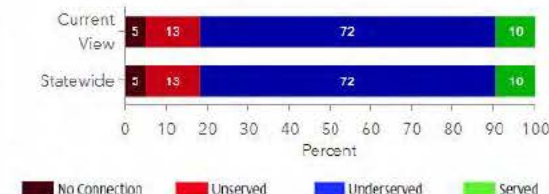


Chart compares connectivity rates of the current map view to statewide connectivity rates.

External Challenges

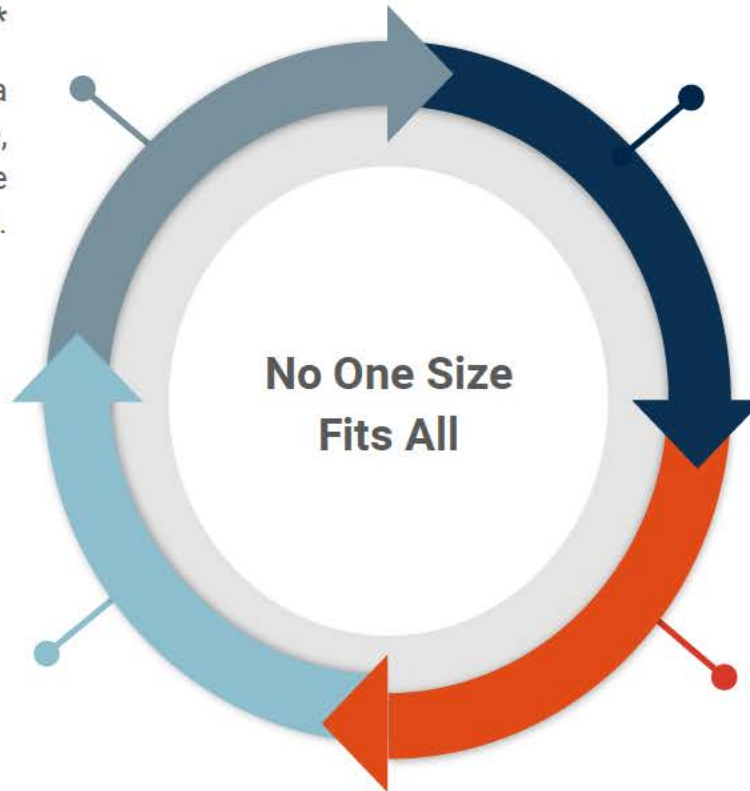
* See more detail in Appendix

2. Utility Poles*

Access, data management, insurance, regulation require systemic intervention.

1. Data Iteration*

Baseline data is getting updated and refined which impacts the scale of problem and available resources.



3. Workforce*

Over 3,400 positions needed to address surge of investment. Partnerships are in motion.

4. Diversify Financing

Regional scale is critical. Financing for utility districts and publicly owned efforts remain constrained.

Progress + Programs & Activities



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Connections Made Since 2021

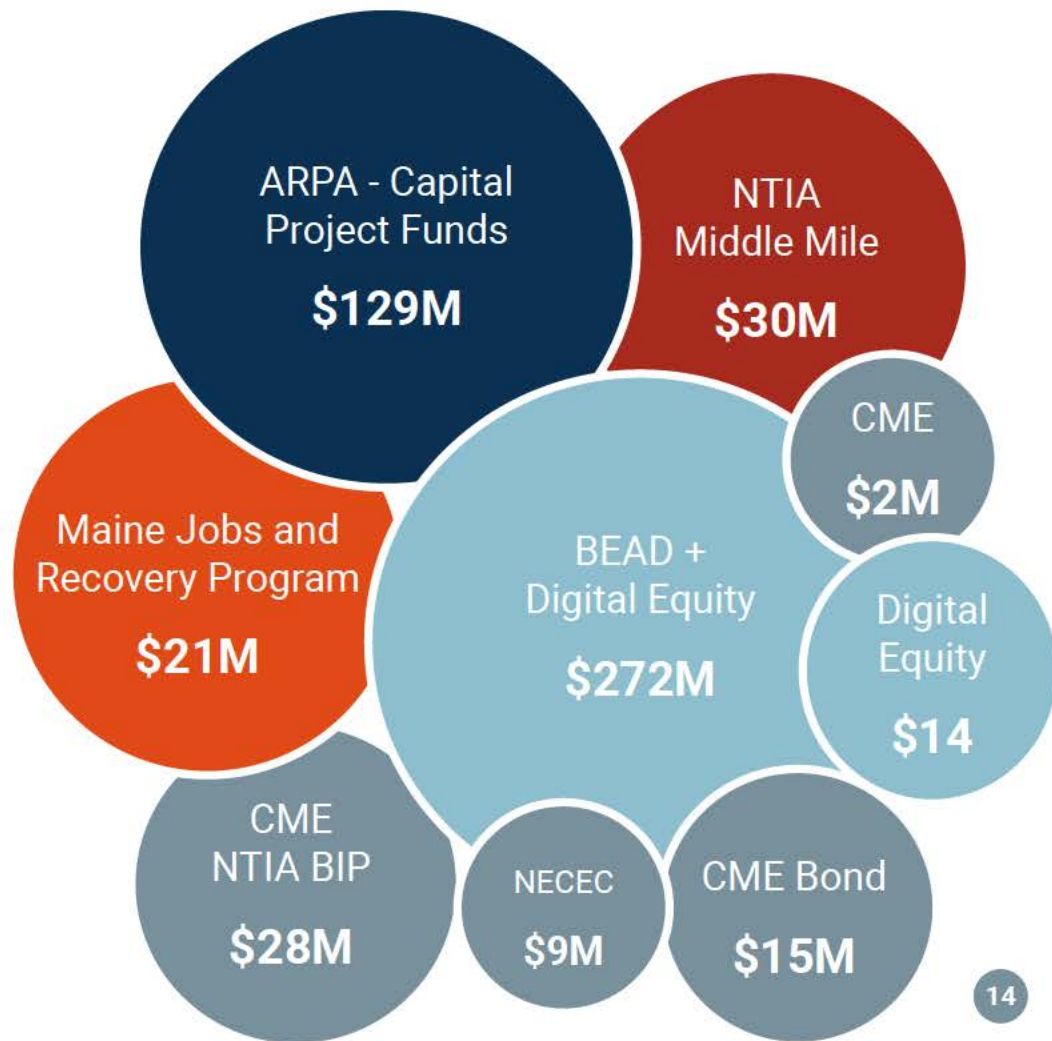


Program	Connections	Funding	Leveraged Investment	Scale	Award Dates
Connect the Ready: Cohort 2 <i>Public Private Partnerships</i>	6,500	\$21M	\$11M	5 Projects	December 2023
Partnerships Enabling Middle Mile <i>Leverage Middle Mile for Last Mile</i>	18,000	\$16M	\$14M	3 Projects	December 2023
Reach Me <i>Line Extension Incentives</i>	6,300	\$20M	\$13M	10 Projects	April 2023
Connect the Ready <i>Public Private Partnerships</i>	18,300	\$40M	\$20M	14 Projects	January 2023
Jumpstart Connectivity <i>Wireless Trial Projects</i>	1,470	\$1M	\$1M	3 Projects	December 2022
NTIA BIP Mountains to Sea <i>Public Private Partnerships</i>	14,400	\$28M	\$5M	7 Projects	2022
CME Bond + CPF Infrastructure <i>Public Private Partnerships</i>	12,900	\$21M	\$20M	22 Projects	2021 & 2022
Total	77,870	\$147M	\$84M	64 Projects	

*More detail in Appendix

Sources of Funding

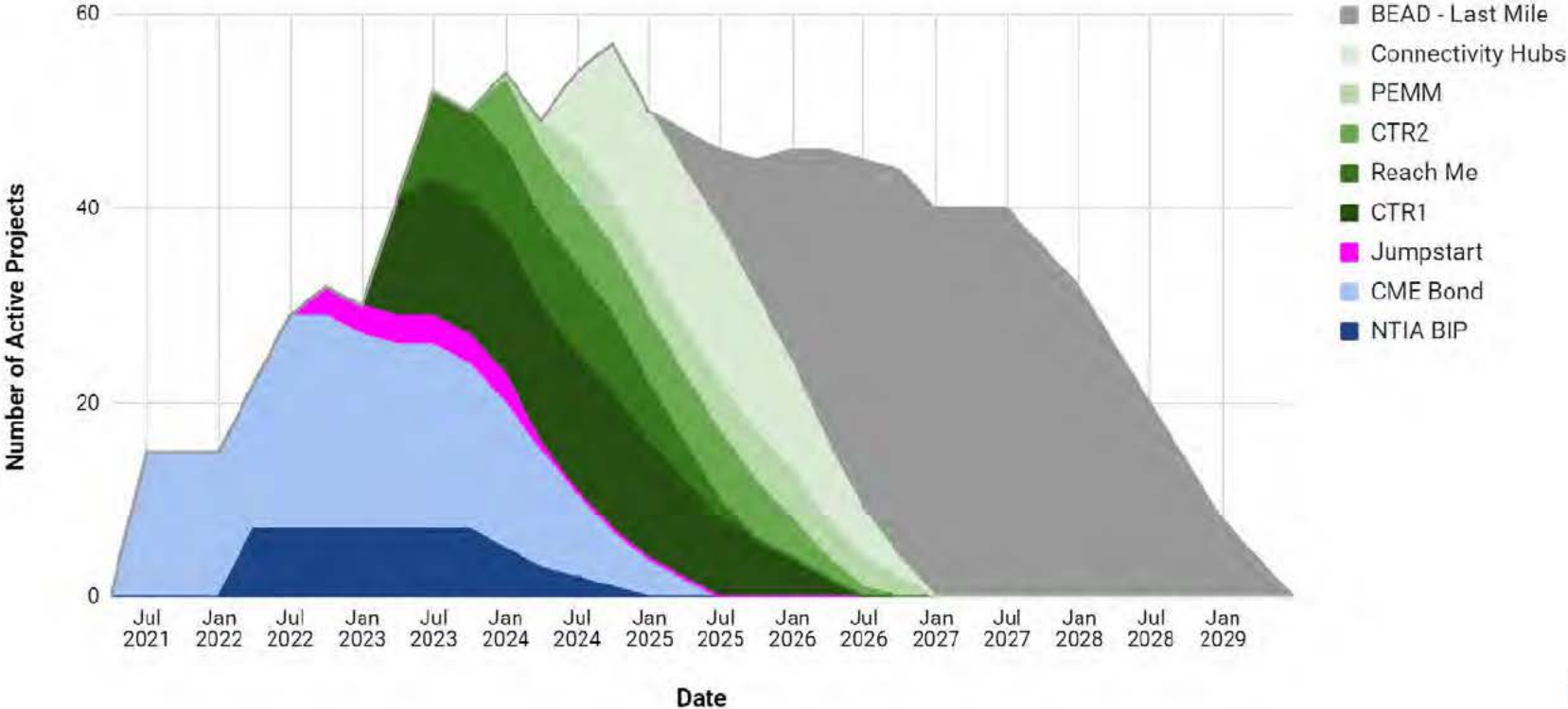
- \$200M currently under management
- Additional \$338M through BIL
- 94% of received funds will be deployed for program expenses
- **Key to success: Braid Funds + Maximize Impact**



Grant Administration Workload

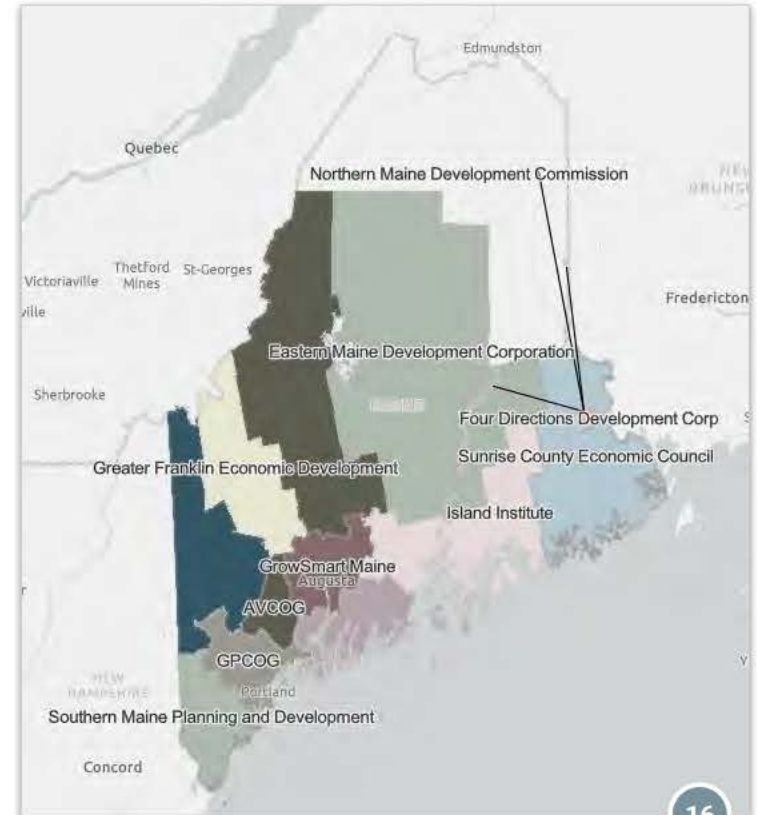


Active Infrastructure Projects by Program - MCA & CME combined



Regional & Tribal Broadband Partners

- MCA has supported 13 Regional & Tribal Broadband Partners that help **deploy, sustain and maximize the benefits of broadband infrastructure investment** in all regions.
- Each partner is **building and leading digital inclusion efforts** in their region and tribe, while also providing support for community and regional-scale broadband infrastructure solutions and investments.
- Partners include non-profit organizations, Indian Tribal governments, planning commissions, economic development agencies and councils of government.



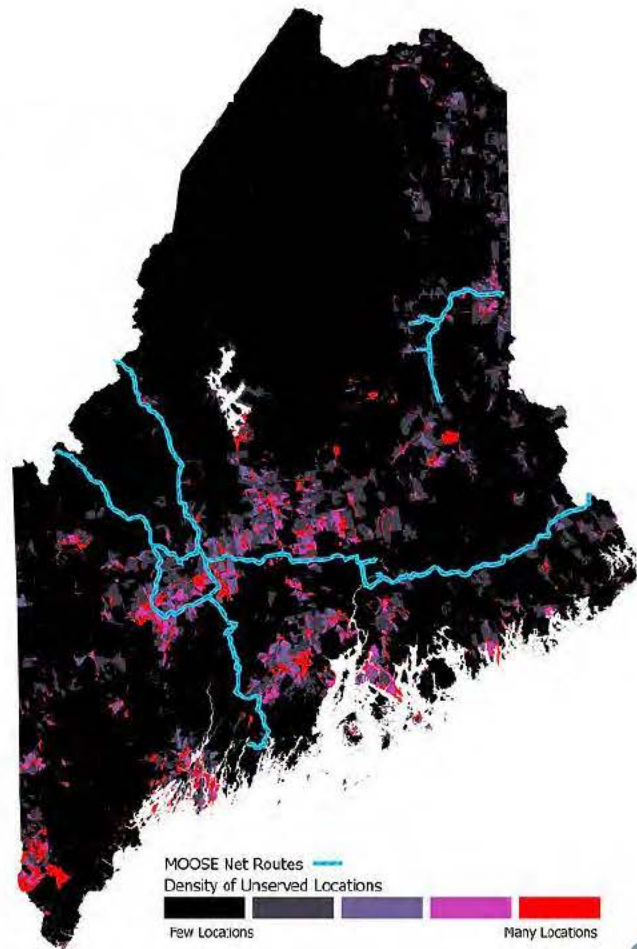
Middle Mile



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MOOSE Net - Middle Mile Project

- The [Maine Online Optical Statewide Enabling Network](#) (MOOSE Net) is a new **\$53 million strategic initiative** created by the Maine Connectivity Authority to support the goal of universal broadband access throughout the state.
- In June, Maine received a **\$30 million competitive grant award** from the National Telecommunications Information Administration's (NTIA) Enabling Middle Mile Broadband Infrastructure Program to help fund MOOSE Net.
- MOOSE Net covers **530 miles, 131 communities**, representing over **11,000 unserved local businesses and residents**. It will reach more than **200 community anchor institutions**, including schools, hospitals, libraries, local government buildings, and civic centers.



MOOSE Net - Middle Mile Project

MOOSE Net's expansion will deploy open-access fiber "highways" that provide an essential backbone network that will:

- Facilitate affordable broadband access to thousands of households along the route.
 - Ensure Maine's digital 21st-century infrastructure that businesses need to thrive and grow
 - Add resiliency to Maine's internet networks, eliminating single points of failure
 - Connect community anchor institutions like schools, libraries and hospitals
 - Achieve financial self-sufficiency and create a strong platform for future expansion
-
- The \$1 billion program received over \$7.5 billion of requests, and Maine's proposal was one of 32 selected from a pool of more than 260 applications.
 - The proposal was developed in collaboration with key partners around the state.



NETWORKMAINE



MaineDOT



Consolidated
communications



Maine's
Public
Universities

UNIVERSITY OF MAINE SYSTEM



Broadband Equity, Access & Deployment (BEAD)



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Broadband Action Plan

BEAD Planning:

- Maine received **\$5 million** in BEAD Initial Planning Funds from NTIA in November 2022.
 - MCA submitted a 5-year statewide broadband plan to access Maine's full BEAD Allocation.
 - Maine's BEAD Allocation is **\$272 million**.
-

Digital Equity Planning:

- Maine also received **\$542,000** in Digital Equity Planning Funds from NTIA in November 2022.
 - MCA is the first State in the country to submit (and have approved) a State Digital Equity Plan to access digital equity implementation funding estimated as \$13M
-

BROADBAND ACTION PLAN:

- MCA combined the two planning processes into one, resulting in a comprehensive Broadband Action Plan (BAP) with digital equity at its core.
- This ensures seamless integration, maximizes use of our resources, and avoids potential stakeholder fatigue and/or confusion.

BEAD Workflows

**See workflow detail in Appendix*

1. **State Led Challenge Process**

MCA's opportunity to create an accurate map of locations where BEAD funding can be deployed

2. **Subgrantee Selection Process**

Including the BEAD Pre-Qualification, Application, and Evaluation processes that will ultimately select the entities receiving BEAD funds for each Project Service Area

3. **Integrated Education & Outreach Campaign**

Utilizing MCA's new Resource Exchange platform to provide support for those stakeholders actively participating in BEAD-related activities, and providing awareness to the general public

4. **BEAD Final Proposal Development**

Ongoing content generation to meet the requirements of the BEAD Final Proposal that is due in early 2025.

5. **Grant Administration Systems & Capacity**

Develop internal structure, capacity, systems, and processes to enable MCA to quickly execute and administer grants once approved

BEAD Workflow Timeline



Jan Feb Mar Apr May Jun July Aug Sep Oct Nov Dec

1

State Led Challenge Process

Development

Challenge, Rebuttal, Adjudicate

2

Subgrantee Selection Process

Development

PreQual

Application

Evaluation

Approval

3

Education & Outreach Campaign

Dev.

State Led Challenge

Subgrantee Selection Process + Public Engagement

Implementation & Next Steps

4

BEAD Final Proposal Development

Draft New Content

Edit Existing Information from IPs

Integrate SSP

5

Grant Admin Systems & Capacity

Build administrative, legal, and financial capacity to execute grants

Affordability + Digital Equity



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The Problem, the Work, and the Goal

Digital Divide

The gap between those who have affordable access, skills and support and those who don't.

Digital Inclusion

Activities to ensure that all individuals and communities, including the most disadvantaged, have access to and use of information and communication technologies.

Digital Equity

All individuals and communities have the information technology capacity needed for full participation in our society, democracy, and economy.

Digital Equity Strategies

- 01 Foundation**
Invest in the core capacity, tools, and resources to help advance digital equity across our state
- 02 Partnerships**
Leverage partners and networks that are significant assets to enable digital inclusion programs and activities
- 03 Affordability**
Focus attention on strategies that can improve the affordability of internet service, especially for covered populations
- 04 Education**
Coordinate education and engagement campaigns, providing a structure and tools for various partners to participate
- 05 Sustain & Grow**
Identify and secure ongoing diverse sources of investment to stretch funding and enable impact

Closing the Digital Divide

- Nationwide, two-thirds of the entire digital divide is due to affordability.
- In Maine, this number is 62%. Put another way, for every 10 Maine families who do not have home internet, for 6 of them, it's just because they can't afford to connect and stay connected.
- Recent analysis shows the Affordable Connectivity Program may lead to a 25% reduction in the subsidy needed to incentivize deployment in rural areas.

Sources: [Education SuperHighway](#)

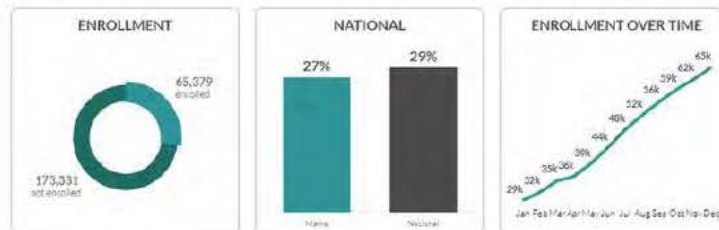
Affordability - ACP4ME Campaign

- In Maine, **238,710 households are eligible** for the ACP. As of February 2024 - approximately 98,000 households signed up
- The **ACP4ME campaign** is MCA's statewide initiative to increase awareness of and enrollment in the ACP.
- While the program appears to be concluding there is clear evidence of the need to reduce costs.



Maine ACP Adoption

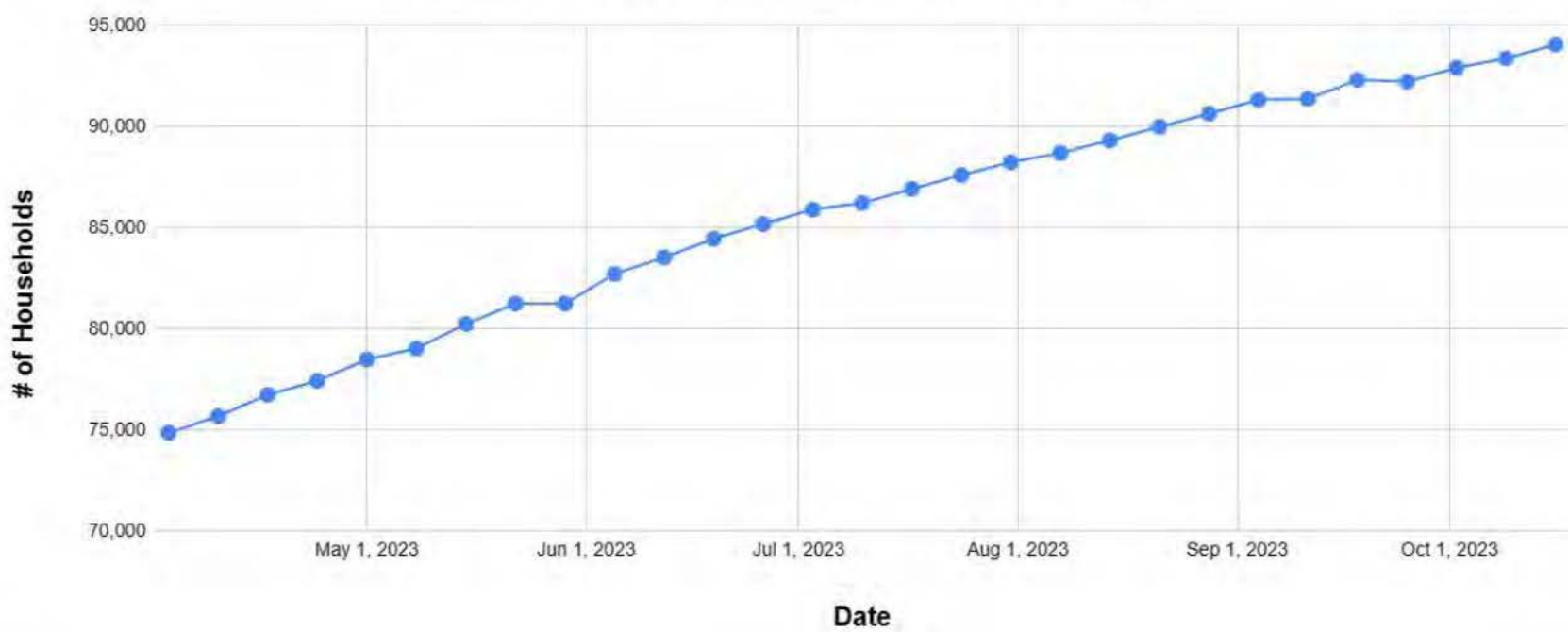
238,710 eligible households



ACP4ME Enrollments



Maine Households Enrolled in the ACP



Organization

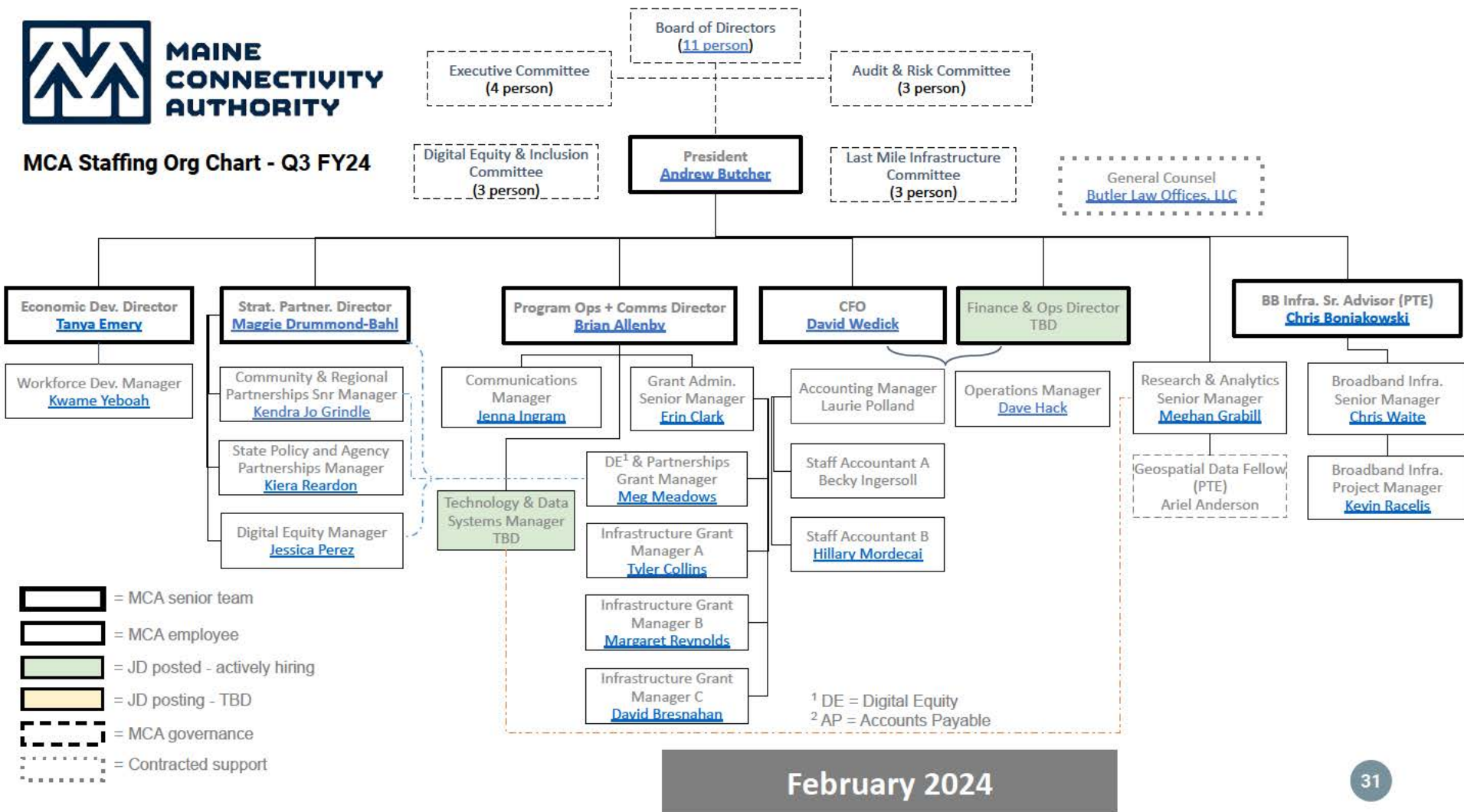


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MCA Staffing Org Chart - Q3 FY24



APPENDIX



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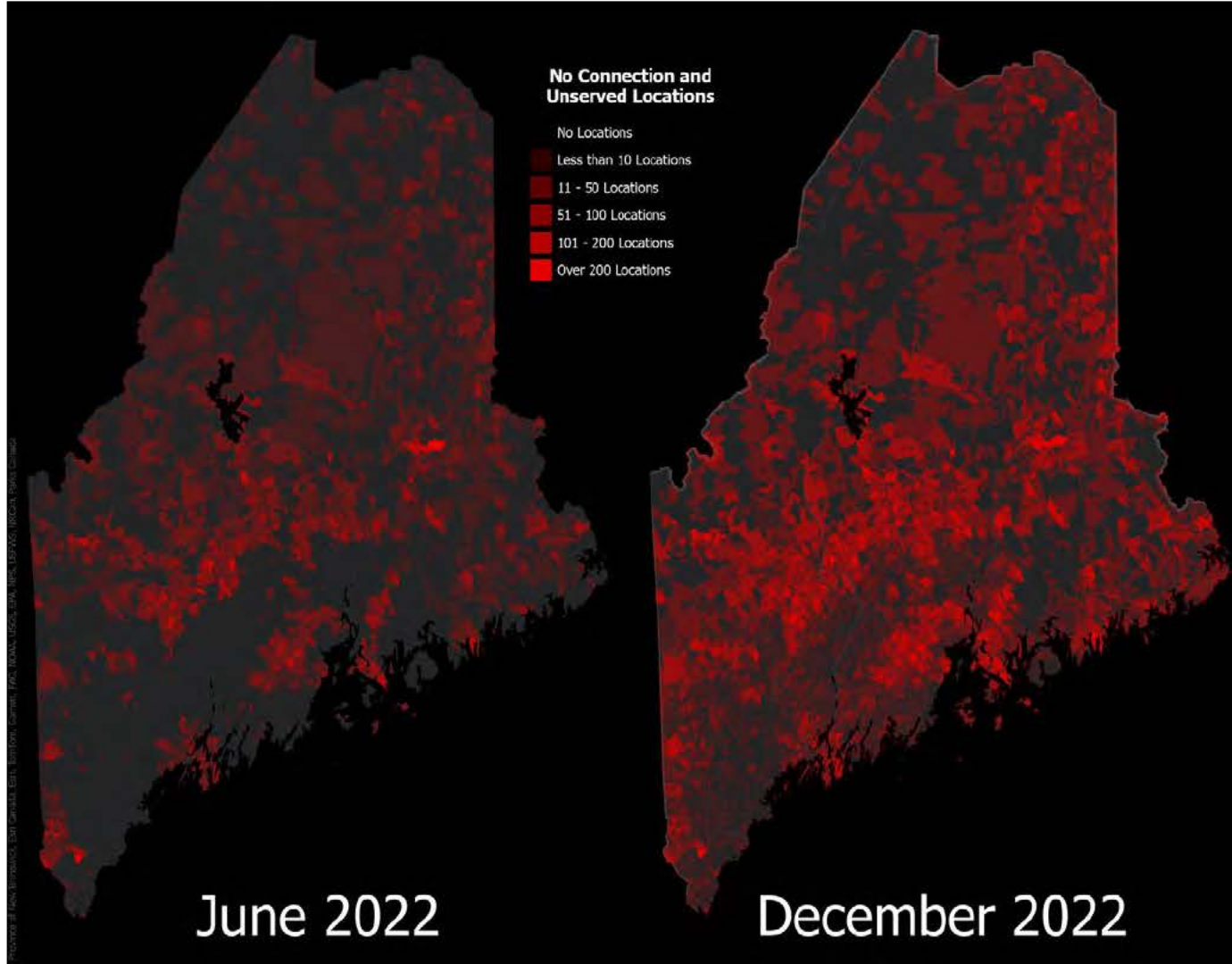
Challenge 1: Increasing Data Fidelity

- The fidelity and detail of the location and availability data available to MCA has increased dramatically in the past two years.
- Previous data was reported using the FCC Form 477 model that allowed ISPs to report availability data at the census block level.
 - **There are 69,518 census blocks in Maine**
- Updated data reporting is based on the new FCC fabric including individual broadband serviceable locations.
 - **There are ~634,000 fabric locations* in Maine**
- **The fidelity and clarity of MCA's view of locations with no connection has increased 9x.**

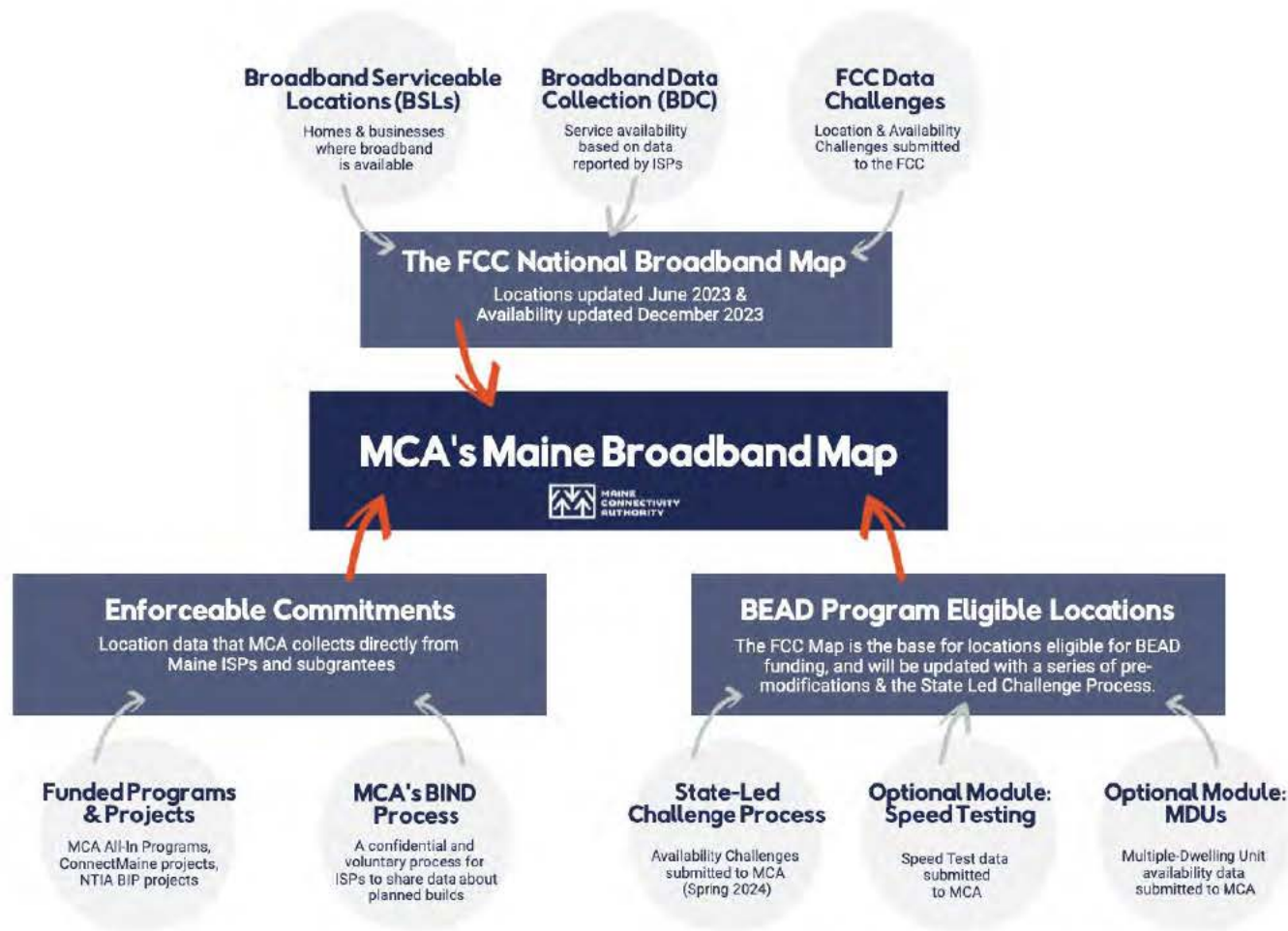
** This number continues to change with each version of the FCC fabric.*

The Baseline Has Changed

- ISPs have traditionally overreported service availability.
- Data filings with the FCC became much more accurate last fall and changed the scope of the problem.
- The maps on this slide represent the number of locations with no connection in June 2022, and then in December 2022.



What goes into Maine's Map?



* Changes to the BEAD map as a result of the State Led Challenge Process will not directly update FCC location or availability data.

Challenge 2 : Utility Poles

- MCA is uniquely positioned to monitor the pole attachment process and drive changes to mitigate the problems experienced by pole owners and attachers through the following steps:
- Convene key stakeholders communities, ISPs, pole owners, and the PUC
- Monitor pole attachment timeline compliance
- Develop and disseminate educational materials
- Develop pilot program to offset utility pole costs
- Target interventions in the pole attachment process



“An efficient and reliable pole attachment process is critical to MCA achieving universal broadband deployment in a timely manner.”

Challenge 3: Workforce Development

- With Camoin Associates and Thomas P. Miller & Associates, MCA developed and presented a statewide [Broadband Workforce Analysis Report](#)
- MCA is working with the Maine Community College System to develop a targeted broadband training program
- Coordinating with the Maine Department of Labor to establish broadband apprenticeship and pre-employment incentives
- Engaging industry partners to identify needs and craft programs to address gaps through the Broadband Workforce Advisory Committee



Recent MCA Funding Deployed

\$20M

Connect The Ready: Cohort 2

Competitive grants funding **public/private partnerships** building broadband infrastructure projects in eligible areas.

- December 2024 Awards

\$23M

Partnerships Enabling Middle Mile

Addressing large-scale, regional broadband needs by **leveraging middle mile infrastructure** and maximizing private and community financial contributions.

- Fall 2023 / Spring 2024 Awards (rolling basis)

\$3M

Regional & Tribal Broadband Partners

Regional partners will lead **digital inclusion efforts** and provide support for **regional-scale broadband solutions**.

- November 2023 Awards
- Year 2 of funding for 13 Partners

\$11M

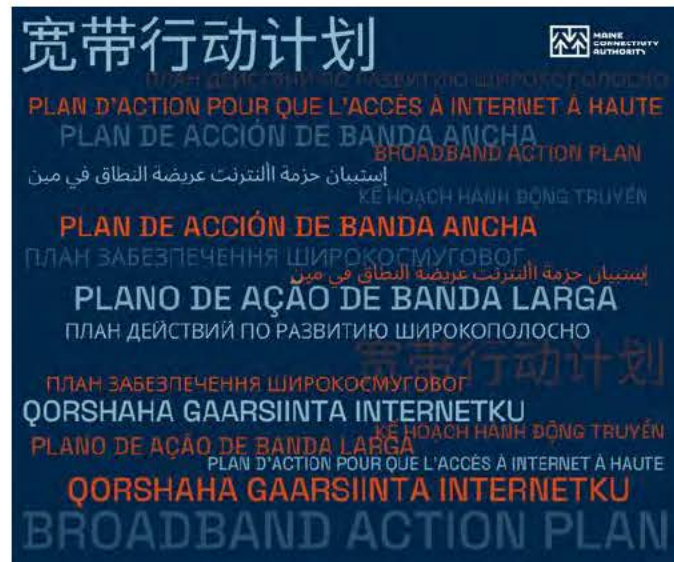
Connectivity Hubs

Investing **community anchor institutions** through **capital improvements** that enable workforce training, education, and health monitoring.

- Spring 2024 Awards

BAP Engagement Process and Methods

- **3,288 survey responses** to the statewide Maine Broadband Survey analyzed & **12 survey translations**
- **13 community meetings** convened with our Regional and Tribal Broadband Partners and the Maine Broadband Coalition
- **13 facilitated focus groups** with important audiences completed
- **Partner group meetings** convened by MCA including Workforce Advisory Committee, Interagency Broadband Working Group, Broadband Infrastructure Capital Markets Taskforce, and Digital Equity Task Force
- **13 Regional and Tribal Digital Equity Visions & Plans** submitted
- Industry round tables and interviews with **Internet Service Providers**
- Weekly **open office hours**, plus open **email and phone lines** to solicit direct feedback
- Print **advertising** in multiple outlets, focusing on publications that serve **non-English speaking audiences**
- Radio advertising, social media, earned media, and speaking engagements with organizations such as Maine Municipal Association and Maine State Chamber of Commerce



Engagement (cont'd)

- **Wabanaki Nations Consultation:** Completed Passamaquoddy-Sipayik, Passamaquoddy-Indian Township, & Mi'kmaq Nation
- **Covered Population & Other Partner Outreach:** affordable housing, telehealth, libraries, adult education, corrections, philanthropy, fishing communities
- **Digital Equity Asset Inventory** including ongoing follow up to identify gaps & integrate regional assets
- **Targeted industry analysis** related to Maine's economic development and workforce strategies, including integration with existing plans
- Completion of **ISP interviews** and **policy environment** scans
- **Broadband Capital Markets Taskforce** developed recommendations regarding financing strategies and potential role of MCA and others in capital landscape
- **Digital Equity Workshop:** over 100 state, regional, and tribal partners gathered for the first time to learn together and prioritize strategies for the plan

BEAD Timeline

- Maine received a \$272 Million allocation through the Broadband Equity, Access and Deployment (BEAD) Program
- Broadband Action Plan and comprehensive Initial Proposals required* (See appendix)
- MCA’s BEAD timeline is outlined here, and will be updated as NTIA approves each Initial Proposal Volume
- Funding commitments to be made by December 2024.





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