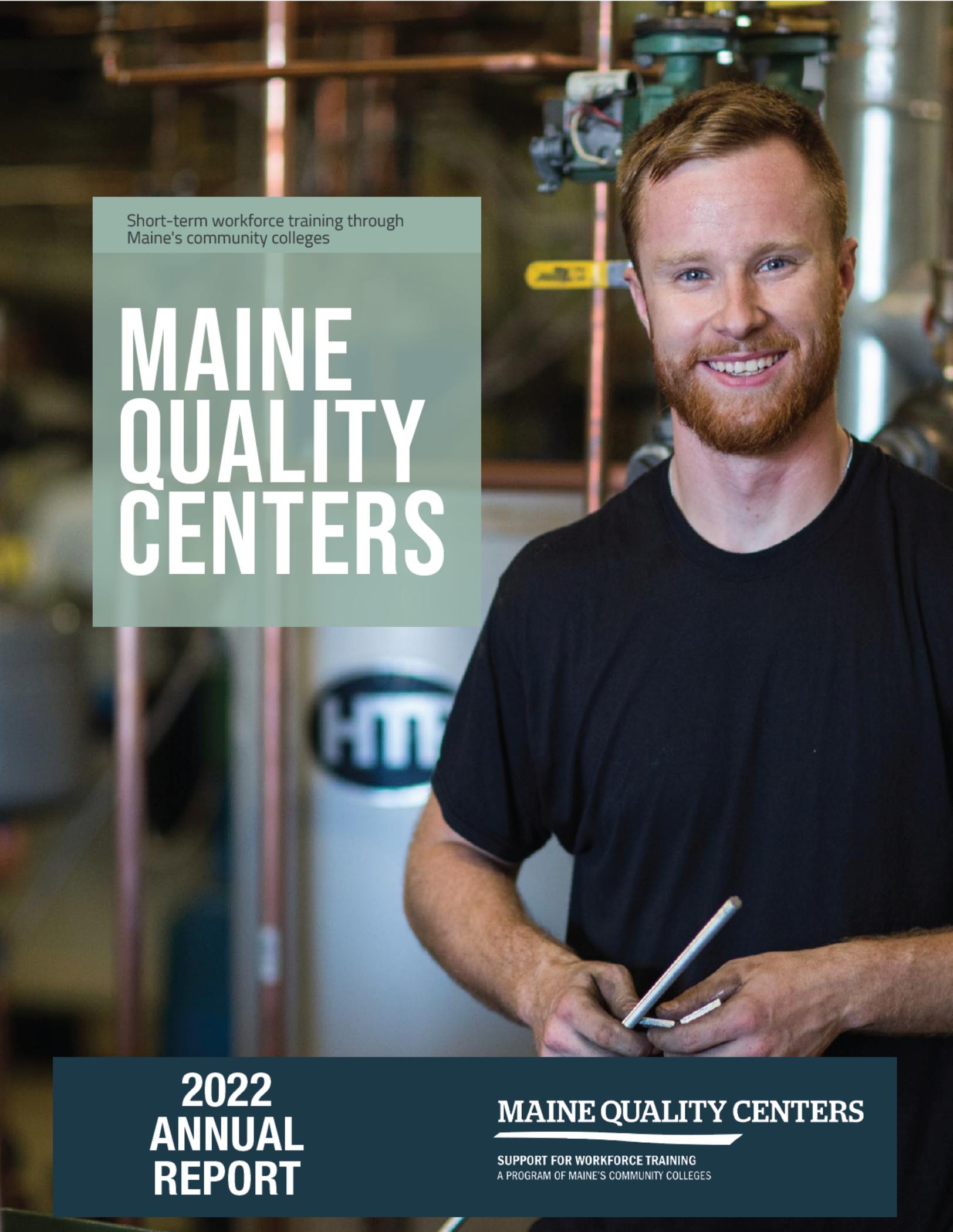


# MAINE STATE LEGISLATURE

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A smiling man with a beard and short brown hair, wearing a black t-shirt, stands in a workshop. He is holding a silver pen in his hands. The background shows industrial equipment, including pipes and a green valve. A semi-transparent green box is overlaid on the left side of the image, containing text.

Short-term workforce training through  
Maine's community colleges

# MAINE QUALITY CENTERS

**2022  
ANNUAL  
REPORT**

**MAINE QUALITY CENTERS**

SUPPORT FOR WORKFORCE TRAINING  
A PROGRAM OF MAINE'S COMMUNITY COLLEGES



OFFICE OF THE PRESIDENT  
323 State Street, Augusta, ME 04330-7131  
(207) 629-4000 | Fax (207) 629-4048 | mccs.me.edu

October 1, 2022

The Honorable Chip Curry, Chair  
The Honorable Tiffany Roberts, Chair  
Joint Standing Committee on Innovation, Development, Economic Advancement and Business  
c/o Legislative Information Office  
100 State House Station  
Augusta, Maine 04333

Dear Senator Curry, Representative Roberts and Members of the Joint Standing Committee on Innovation, Development, Economic Advancement and Business:

I am pleased to submit the annual report for the Maine Quality Centers as required by statute [20-A MRSA §12729](#). This report includes information on projects active during FY22 (July 1, 2021 to June 30, 2022).

The Maine Quality Centers is a program of the Maine Community College System. The program's statutory mission is "...to meet the workforce education and training needs of new and expanding businesses in the State and provide new employment and career advancement opportunities for Maine people."

We have also included a summary of the additional workforce projects we have funded through Maine Jobs & Recovery Plan (MJRP) and Harold Alfond Center for the Advancement of Maine's Workforce incumbent worker training.

If you have any questions or comments regarding this report or the Maine Quality Centers, please do not hesitate to contact Dan Belyea, Chief Workforce Development Officer, at (207) 745-6082 or at [dbelyea@mccs.me.edu](mailto:dbelyea@mccs.me.edu).

Sincerely,

A handwritten signature in black ink, appearing to read "David Daigler", with a stylized flourish at the end.

David Daigler  
President

Enclosure

Central Maine  
Community College  
Auburn  
[cmcc.edu](http://cmcc.edu)

Eastern Maine  
Community College  
Bangor  
[emcc.edu](http://emcc.edu)

Kennebec Valley  
Community College  
Fairfield/Hinckley  
[kvcc.me.edu](http://kvcc.me.edu)

Northern Maine  
Community College  
Presque Isle  
[nmcc.edu](http://nmcc.edu)

Southern Maine  
Community College  
South Portland/  
Brunswick  
[smccme.edu](http://smccme.edu)

Washington County  
Community College  
Calais  
[wccc.me.edu](http://wccc.me.edu)

York County  
Community College  
Wells  
[yccc.edu](http://yccc.edu)

## MAINE QUALITY CENTERS PROGRAM

# 2022 ANNUAL REPORT

Submitted to the 130th Maine Legislature's Joint Standing Committee on  
Innovation, Development, Economic Advancement and Business

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## SUMMARY

The Maine Quality Centers (MQC), a program of the Maine Community College System, was created in 1994 by the Maine Legislature to meet the workforce education and training needs of new and expanding businesses in the state and provide new employment and career advancement opportunities for Maine people. The program provides grants to Maine employers to fund customized new hire or incumbent worker training delivered by the Maine Community College System.

Along with the information related to MQC, we have also included workforce training programs funded through the Maine Jobs & Recovery Plan (MJRP) and those funded by the Harold Alfond Foundation via the **Harold Alfond Center for the Advancement of Maine's Workforce**.

These efforts have resulted in significant expanded training opportunities in a three-stage continuum of training for pre-hire, entry-level occupational training (Stage 1), incumbent worker and professional development training (Stage 2), and scholarships for individuals to build credentials of value and earn one-year certificates or two-year degrees (Stage 3).



**Short-term training programs have been designed with workforce partners across the state, ensuring learners get exactly the skills needed for today's workplace.**

### **Dan Belyea**

Chief Workforce Development Officer,  
Harold Alfond Center for the Advancement of Maine's Workforce

## OVERVIEW AND ACTIVITIES

MQC's statutory mission is "...to meet the workforce education and training needs of new and expanding businesses in the State and provide new employment and career advancement opportunities for Maine people." The statute defines three primary purposes for the program: job creation, workforce preparation and creating partnerships. The program's public benefit is to serve the employer's need for additional skilled workers, give trainees portable work skills to compete in today's job market, and establish and maintain relationships that support regional economic growth.

**MQC was founded to create jobs, prepare individuals for the workforce, and build partnerships**

The program is managed and coordinated by a Chief Workforce Development Officer, with individual project services delivered by the system's seven colleges. Project funding supports customized training activities, as well as applicant recruitment and screening when appropriate. Most services are provided directly by a community college, although the statute provides for coordination with other education and training providers if necessary.

# FY22 PROJECT ACTIVITY

The program provided support to Maine employers, incumbent workers, and new hires through projects which were active between **July 1, 2021** and **June 30, 2022**.

MQC's budget for FY22 was **\$1,117,728** and an additional **\$515,000** for the Put ME to Work initiative.

**71**

**TOTAL ACTIVE PROJECTS**

**343**

**NEW JOBS CREATED**

**2,067**

**MAINERS COMPLETED TRAINING**

**\$2,228,535**

**INVESTMENT IN FY22 WITH \$1,568,612 IN MQC FUNDING AND A \$659,923 INDUSTRY MATCH**

An additional 64 individuals began training in FY22 and will complete their training in FY23. These numbers will be included in the FY23 Annual Report.

Since its inception, MQC has served  
**293** new or expanding Maine businesses and helped  
**30,892** Mainers train for new positions and incumbent workers  
upgrade skill sets

# MQC APPROACH

The program utilizes four approaches to meeting the training needs of Maine’s workforce:

## 1

### NEW-HIRE TRAINING

MQC provides grants to Maine employers to support customized training for new and prospective hires. Projects are selected for funding based on the number of net new jobs, the skill level of the positions, wage and benefit levels, training required, possible return on public investment and other pertinent labor market considerations.

During FY22, MQC provided customized workforce training to some of Maine’s largest employers, some of its fastest growing companies, and several new and promising start-ups. A list of businesses served is included in the appendix.

Training was delivered across a wide array of industries and in a variety of “hard” and “soft” skills, among them: supervisory skills, leadership skills, MS Office, project management, time management, communication, business writing, lean manufacturing, welding, healthcare, food service, resume building and interview skills, SERV Safe, safety, financial management, electricity, marine design and high-pressure boiler.

## 2

### INCUMBENT WORKER TRAINING

Based on the need for greater incumbent-worker training options, as identified by the 126th Maine Legislature’s Joint Select Committee on Maine’s Workforce and Economic Future, MQC began a pilot program in FY14 to provide training to employers’ incumbent workers. Employers with over 100 employees pay **50%** of the project costs, while employers with employment levels between 51 and 100 pay **25%** of costs. No match is required of employers with 50 or fewer employees. Over the past eight years, this offering has served 82 Maine businesses, updating the skills of their employees. The demand for incumbent-worker training has increased and this option will continue to be part of the MQC grant portfolio.

## 3

### COLLEGE INITIATED PROJECTS

Community colleges that have identified areas of in-demand training for unemployed or underemployed Maine residents in their communities may also submit applications directly to MQC.

A current example of this type of project is Southern Maine Community College’s medical assisting, construction institute, and manufacturing technician/welding training projects. MQC grants funded the costs of instruction for these three groups that trained a total of 713 people.

# 4

## PUT ME TO WORK

Created in the first session of the 127th Maine Legislature, the Put ME to Work program is designed to address demonstrated training needs for occupations that offer competitive wages and benefits. Projects need to include strong partnerships between business, industry, and the community colleges and require a 50% cash and/or in-kind match by the employer or industry applicant. The first Put ME to Work project, in FY17, was a mechanized logging program with the Professional Logging Contractors of Maine. In FY22, additional programs were added with Twin Rivers Paper Company, St. Croix Tissue and Bath Iron Works.

# FY22 PROJECT EXAMPLES

## MaineHealth

### SURGICAL TECHNICIAN

In partnership with Southern Maine Community College, and the need for surgical technicians throughout Maine's largest hospital, an accelerated one-year surgical technician program was developed to attract up to 32 unemployed or underemployed Mainers to the profession.

Trainees underwent courses in Care & Safety of Patients; Anatomy & Physiology; Microbiology & Pharmacology; Principles of OR Technique; Surgical Procedures; and clinicals.

**Project Results:** 25 New Hires

**MQC Funding:** \$39,755

**Average salary:** \$55,307\*

\*average wage, Maine CWRI



### FOUNDATIONS OF MACHINING

In partnership with York County Community College, nine sections of machining training were offered in FY22.

Trainees underwent courses in Shop Safety; Communication; Collaboration; Critical Thinking; Ethics; Shop Math; Blueprint Reading; GD&T; Basic Machine Tooling; Precision Measurement; Metallurgy; Layout & CMM; and Principles of CNC / Operation.

**Project Results:** 64 Trainees

**MQC Funding:** \$99,748

**Average salary:** \$50,356\*

\*average wage, Maine CWRI



### INCUMBENT TRAINING

In partnership with Northern Maine Community College, Twin Rivers aimed to enhance the current skill sets, and improve the technical knowledge, represented in job classifications of 461 employees.

Trainings included Blueprints; Machining Basics; Welding; Hydraulics; Pipe Fitting; Fabrication; Hazmat Training; State of Maine Boiler Licensing; a facility-wide annual safety training; and more.

**Project Results:** 461 Incumbent Trainees; 35 New Hires

**MQC Funding:** \$8,633\*\*\*

\*\*\*Preparation Fees/Training started in FY21 and finished in FY22

# MAINE JOBS & RECOVERY PLAN

The Maine Community College System’s Maine Jobs & Recovery Plan (MJRP) efforts provide short-term training opportunities for 8,500 Mainers, leading to industry-recognized credentials of higher value.

MCCS received \$35 million in MJRP Funding; in the first six months, the program expended \$1.303 million and committed an additional \$10.138 million. We project spending \$17.122 in FY23, \$13.214 million in FY24, and \$3.361 million in FY25. This includes \$4.4 million in staffing and \$30.6 million in training and equipment in project costs.

## Maine Jobs & Recovery Plan Budget

|              | STAFFING            | EXPENDED            | COMMITTED            | PROJECTED            | TOTAL                |
|--------------|---------------------|---------------------|----------------------|----------------------|----------------------|
| FY22*        | 216,158.26          | 1,086,498.13        |                      |                      | 1,302,656.39         |
| FY23         | 2,135,160.25        |                     | 10,137,780.28        | 4,849,148.00         | 17,122,088.53        |
| FY24         | 2,046,120.44        |                     |                      | 11,167,491.28        | 13,213,611.72        |
| FY25         |                     |                     |                      | 3,361,643.36         | 3,361,643.36         |
| <b>TOTAL</b> | <b>4,397,438.95</b> | <b>1,086,498.13</b> | <b>10,137,780.28</b> | <b>19,378,282.64</b> | <b>35,000,000.00</b> |

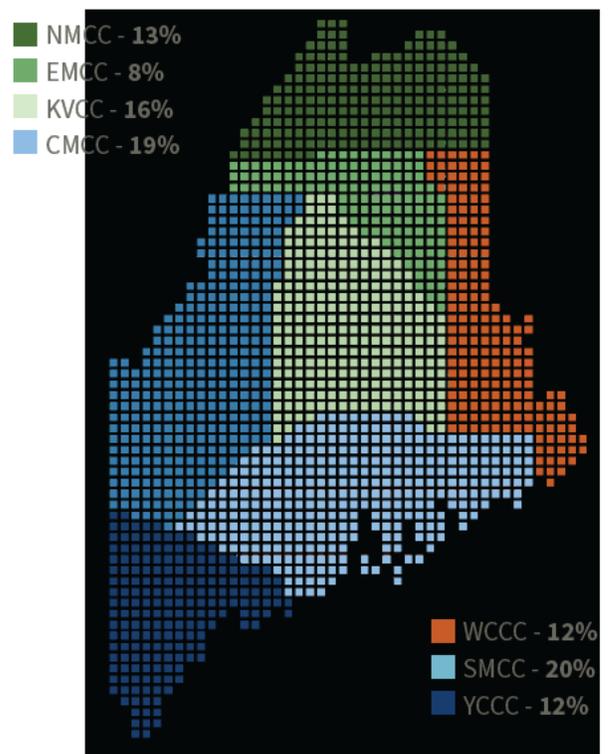
\*MJRP funding was released in January 2022. FY22 represents six months of program implementation.

## INDUSTRIES OF FOCUS

MJRP projects target seven industry sectors that were negatively impacted by COVID-19 and identified as either “heritage industries” or sectors with growth potential through the Maine Economic Development Strategy.

-  **Computer Technology**
-  **Education**
-  **Green Economy**
-  **Healthcare**
-  **Hospitality**
-  **Manufacturing**
-  **Trades**

## EXPENDED & COMMITTED FUNDS BY COLLEGE



# HAROLD ALFOND CENTER FOR THE ADVANCEMENT OF MAINE'S WORKFORCE

Research shows that individuals are more likely to complete their education or training if there is a clear, efficient pathway to their goal, financial support, and other direct assistance, such as help registering for classes, tutoring, help writing a resume or connecting with an employer.

The Alfond Center was created to centralize and deploy resources to help train **24,000 Mainers by 2025**. Overseeing funding from Maine Quality Centers, Maine Jobs & Recovery Plan, and private investments from businesses and foundations, training is focused on three stages:

## PRE-HIRE

Training will serve **11,000** Mainers lacking the skills needed to get jobs.

## INCUMBENT FRONT-LINE

Training will upskill **9,900** incumbent, non-managerial workers.

## SCHOLARSHIPS

Scholarships will be provided for **3,200** Mainers to continue their education in a for-credit program.

# 73%

of incumbent worker trainees have a high school diploma, but no degree

# 650

business partnerships through the Compact, representing **182,000** employees

# 60%

of incumbent worker trainees are over the age of 35

---

## MAINE WORKFORCE DEVELOPMENT COMPACT

Business partnerships are essential to the work of the Alfond Center, from creating in-demand programs and delivering industry-recognized credentials to training Maine's workforce.

Through the Maine Workforce Development Compact, employers can access **\$1,200** in grant-funding for professional development for each front-line incumbent worker. Training can take place through Maine's community colleges or a third-party vendor. A goal of the Alfond Center is to create new pathways so trainees in short-term training recognize their potential to continue in a degree program if they choose.

## THE ALFOND CENTER WILL PRIMARILY SERVE HARD-TO-REACH POPULATIONS, SUCH AS:

- unemployed
- underemployed
- high school graduates
- low income
- new Americans and asylum-seekers
- young, unengaged Mainers (18-24)
- career-transitioning adults
- people with disabilities
- Mainers living in recovery
- justice involved

# APPENDIX - MQC FY22 PROJECTS & TRAINEES

| Maine Quality Centers FY22 |                   |   |                       |               |           |          |         |                |
|----------------------------|-------------------|---|-----------------------|---------------|-----------|----------|---------|----------------|
| CAMPUS                     | BUSINESS LOCATION | BUSINESS SERVED   | CURRENTLY IN TRAINING | # OF TRAINEES | NEW HIRES | MQC      | MATCH   | TOTAL EXPENSES |
| CMCC                       | State-wide        | Behavioral Health Professional Certification-Covid-19-14660 |                       | 27            |           | \$12,961 |         | \$12,961       |
| CMCC                       | State-wide        | Child Guidance Badge Pathway-14650                          |                       | 6             | 6         | \$11,683 |         | \$11,683       |
| CMCC                       | State-wide        | MaineHealth-CNA-14644                                       |                       | 16            | 16        | \$48,546 |         | \$48,546       |
| CMCC                       | Auburn            | NCCER Construction Laborer (ABC Maine)-14675**              |                       | 7             |           | \$17,506 |         | \$17,506       |
| CMCC                       | Jay/Auburn        | Otis Federal Credit Union-14568                             |                       | 8             | 8         | \$9,435  |         | \$9,435        |
| CMCC                       | Auburn            | Panolam-14578   |                       | 19            |           | \$0      |         | \$0            |
| CMCC                       | Auburn            | Payroll Management, Inc.-14673                              |                       | 4             |           | \$1,284  |         | \$1,284        |
| CMCC                       | State-wide        | PMT Digital Badge Academy-14655                             |                       | 4             | 1         | \$29,373 |         | \$29,373       |
| CMCC                       | State-wide        | Precision Machining Training-14631                          |                       | 2             |           | \$6,779  |         | \$6,779        |
| EMCC                       | East Millinocket  | CNA-KHEC-14605  |                       | 5             | 5         | \$12,865 |         | \$12,865       |
| EMCC                       | State-wide        | Hospitalty Maine Badges***                                  |                       | 93            |           | \$0      |         | \$0            |
| KVCC                       | Brooks            | Building Performance & Weatherization-14676**               |                       | 19            |           | \$37,950 |         | \$37,950       |
| KVCC                       | State-wide        | Childcare Facility - COVID-19 Foundations***                |                       | 2             |           | \$0      |         | \$0            |
| KVCC                       | Fairfield         | CNA-Northern Light Health-14623                             |                       | 17            |           | \$18,870 |         | \$18,870       |
| KVCC                       | Waterville        | Delta Ambulance-Advanced EMT training-14663                 |                       | 4             |           | \$6,434  | \$6,434 | \$12,867       |
| KVCC                       | Fairfield         | Landscaping Training-14632                                  |                       | 26            |           | \$13,985 |         | \$13,985       |
| KVCC                       | State-wide        | Liberty FD-EMT-14652  |                       | 17            | 12        | \$14,950 |         | \$14,950       |
| KVCC                       | State-wide        | Mid-State Machine-14556**                                   |                       | 12            |           | \$9,043  |         | \$9,043        |
| KVCC                       | Fairfield         | Motivational Services-14362                                 |                       | 5             |           | \$25,541 |         | \$25,541       |
| KVCC                       | Pittsfield        | Northern Light-EMT-14617                                    |                       | 11            | 5         | \$11,518 |         | \$11,518       |
| KVCC                       | Fairfield         | Reed & Reed-14658   |                       | 5             |           | \$4,980  |         | \$4,980        |
| KVCC                       | Augusta           | Spectrum Generations-14619                                  |                       | 23            |           | \$2,628  |         | \$2,628        |
| KVCC                       | Fairfield         | Welding-14429**   |                       | 9             |           | \$0      |         | \$0            |
| MCCS                       | State-wide        | Welcome ME Badge***   |                       | 115           |           | \$0      |         | \$0            |
| NMCC                       | Presque Isle      | CDL-(FY22)-14584  |                       | 12            | 9         | \$37,516 |         | \$37,516       |
| NMCC                       | State-wide        | Ed2Go-Covid-19-14591  |                       | 23            |           | \$0      |         | \$0            |

## Maine Quality Centers FY22

| CAMPUS | BUSINESS LOCATION       | BUSINESS SERVED   | CURRENTLY IN TRAINING | # OF TRAINEES | NEW HIRES | MQC       | MATCH     | TOTAL EXPENSES |
|--------|-------------------------|---|-----------------------|---------------|-----------|-----------|-----------|----------------|
| NMCC   | Presque Isle/Houlton    | LPN Cohort2-14564                                       |                       | 24            | 6         | \$21,219  | -\$6,249  | \$14,970       |
| NMCC   | Caribou                 | Porvair Filtration-14547                                |                       | 46            |           | \$30,949  |           | \$30,949       |
| NMCC   | Milford/Passadumkeag    | Professional Logging/Mechanized Logging-14661           |                       | 12            | 11        | \$167,923 | \$517,844 | \$685,767      |
| NMCC   | Madawaska/Presque Isle  | Twin Rivers Paper Company, LLC-PMTW-14562***            |                       | 461           | 35        | \$8,633   |           | \$8,633        |
| NMCC   | Caribou                 | Water Treatment Apprenticeship-14668                    |                       | 2             | 2         | \$5,024   |           | \$5,024        |
| SMCC   | Brunswick               | Bath Iron Works-Manufacturing Tech & Welding-PMTW-14620 |                       | 345           |           | \$236,779 | \$112,070 | \$348,849      |
| SMCC   | Brunswick               | Bath Iron Works-Marine Design-14665                     |                       | 14            | 10        | \$64,186  |           | \$64,186       |
| SMCC   | Portland                | Casella Waste Systems, LLC-14582****                    |                       | 20            |           | \$0       |           | \$0            |
| SMCC   | Portland                | Greater Portland Community Health-14558                 |                       | 45            |           | \$2,332   |           | \$2,332        |
| SMCC   | Falmouth/South Portland | Hallett Canvas and Sails, Inc.-14598                    |                       | 7             |           | \$2,688   |           | \$2,688        |
| SMCC   | State-wide              | Hospitality for New Mainers-14647                       |                       | 15            | 15        | \$21,176  |           | \$21,176       |
| SMCC   | South Portland          | MaineHealth-Surgical Technology-14648                   |                       | 25            | 25        | \$39,755  |           | \$39,755       |
| SMCC   | South Portland          | Medical Assisting-14509                                 |                       | 14            | 14        | \$28,009  |           | \$28,009       |
| SMCC   | State-wide              | Metrix Learning-Covid-19-14600***                       |                       | 43            |           | \$0       |           | \$0            |
| SMCC   | South Portland          | Phlebotomy-MaineHealth-NorDX-14645***                   |                       | 128           | 128       | \$3,174   |           | \$3,174        |
| SMCC   | Woolwich/Madawaska      | Reed & Reed-14658                                       |                       | 5             |           | \$69,540  |           | \$69,540       |
| SMCC   | State-wide              | Wayfair-14625**   |                       | 13            | 12        | \$0       |           | \$0            |
| SMCC   | South Portland          | Yamaha University 2021-14639****                        |                       | 8             | 8         | \$16,084  |           | \$16,084       |
| WCCC   | State-wide              | Behavioral Health Pathway-14670**                       |                       | 34            |           | \$41,059  |           | \$41,059       |
| WCCC   | State-wide              | Business of Lobsters-14657****                          |                       | 16            |           | \$0       |           | \$0            |
| WCCC   | Calais                  | Commercial Fisheries & Marine Technology-14609          |                       | 12            |           | \$5,466   |           | \$5,466        |

## Maine Quality Centers FY22

| CAMPUS                           | BUSINESS LOCATION | BUSINESS SERVED                                    | CURRENTLY IN TRAINING | # OF TRAINEES | NEW HIRES  | MQC                | MATCH            | TOTAL EXPENSES     |
|----------------------------------|-------------------|--|-----------------------|---------------|------------|--------------------|------------------|--------------------|
| WCCC                             | Pleasant Point    | Construction Essentials-14667**                    | 20                    |               |            | \$11,095           |                  | \$11,095           |
| WCCC                             | Machias-port      | Cooke Aquaculture-14656                            |                       | 4             |            | \$195              |                  | \$195              |
| WCCC                             | State-wide        | Dental Assistant-14572***                          |                       | 6             | 3          | \$0                |                  | \$0                |
| WCCC                             | Machias           | EMT-B-14642  |                       | 6             | 4          | \$17,550           |                  | \$17,550           |
| WCCC                             | State-wide        | Logistics Training-14672**                         | 25                    |               |            | \$0                |                  | \$0                |
| WCCC                             | State-wide        | Natural Gas & Propane-14590***                     |                       | 13            |            | \$3,842            |                  | \$3,842            |
| WCCC                             | Calais            | Propane & Natural Gas Technician-14666             |                       | 21            |            | \$6,343            |                  | \$6,343            |
| WCCC                             | Baileyville       | St. Croix Tissue-PMTW-14575                        |                       | 20            |            | \$5,773            |                  | \$5,773            |
| WCCC                             | State-wide        | Substance Use Disorder-14653                       |                       | 14            |            | \$32,627           |                  | \$32,627           |
| WCCC                             | State-wide        | Substance Use Disorder-14624                       |                       | 15            |            | \$17,686           |                  | \$17,686           |
| WCCC                             | State-wide        | Substance Use Disorder-Groups-PMTW-14634           |                       | 6             |            | \$4,181            |                  | \$4,181            |
| WCCC                             | State-wide        | Substance Use Disorder-14654**                     |                       | 24            |            | \$7,570            |                  | \$7,570            |
| YCCC                             | State-wide        | Alfred's Upholstery & Co.-14669                    |                       | 8             |            | \$7,222            |                  | \$7,222            |
| YCCC                             | State-wide        | Certified Medical Administrative Assistant-14649   |                       | 10            |            | \$0                |                  | \$0                |
| YCCC                             | Biddeford         | CNC Bootcamp-14674                                 |                       | 5             |            | \$8,069            |                  | \$8,069            |
| YCCC                             | Wells             | Cybersecurity Training-14664                       |                       | 14            |            | \$17,492           |                  | \$17,492           |
| YCCC                             | State-wide        | Derbyshire Machine & Tool Co.-14671                |                       | 2             |            | \$4,907            |                  | \$4,907            |
| YCCC                             | State-wide        | Derbyshire Machine & Tool Co. (Spring 2022) -14671 |                       | 2             |            | \$0                |                  | \$0                |
| YCCC                             | Wells             | EMT-14617  |                       | 16            |            | \$62,315           |                  | \$62,315           |
| YCCC                             | Wells             | Med. Assistant Earn & Learn-14621                  |                       | 4             | 4          | \$67,788           |                  | \$67,788           |
| YCCC                             | State-wide        | Phlebotomy-14603**                                 |                       | 26            |            | \$56,868           |                  | \$56,868           |
| YCCC                             | Sanford           | Pratt & Whitney-14370**                            |                       | 64            |            | \$99,748           |                  | \$99,748           |
| YCCC                             | Sanford           | Pratt & Whitney-Apprenticeship-14230**             | 19                    |               |            | \$20,598           | \$29,824         | \$50,423           |
| YCCC                             | State-wide        | Welding-14662                                      |                       | 7             | 4          | \$18,897           |                  | \$18,897           |
| <b>Totals</b>                    |                   |  | <b>64</b>             | <b>2067</b>   | <b>343</b> | <b>\$1,568,612</b> | <b>\$659,923</b> | <b>\$2,228,535</b> |
| <b>Number of Active Projects</b> |                   |  |                       | <b>71</b>     |            |                    |                  |                    |

**If any additional information is needed, please contact Dan Belyea, Chief Workforce Development Officer via email at [dbelyea@mccs.me.edu](mailto:dbelyea@mccs.me.edu)**

\* Training had some completers in FY22

\*\* Preparation Fees/Training started in FY22 and continues into FY23

\*\*\* Preparation Fees/Training started in FY21 and finished in FY22

# APPENDIX - MJRP PROJECTS BY COLLEGE

| MJRP PROJECTS                                    | SEATS      | PROJECTS  | SEATS      |
|--|------------|---|------------|
| <b>CENTRAL MAINE COMMUNITY COLLEGE</b>           | <b>852</b> | EMS-Patten  | 15         |
| Basic Life Support/CPR Training                  | 24         | LPN   | 24         |
| Child Development Associate                      | 32         | Mechanized Logging                                    | 15         |
| CNA  | 32         | Medical Coding  | 72         |
| CNA-Lincoln Health                               | 40         | <b>SOUTHERN MAINE COMMUNITY COLLEGE</b>               | <b>602</b> |
| CompTIA IT Bundle & Equipment                    | 30         | AEMT  | 16         |
| CompTIA Network+                                 | 45         | Arboriculture   | 20         |
| CompTIA Security+                                | 45         | AWS-Cloud Developer Training                          | 15         |
| Computer Support                                 | 90         | BIW-Manufacturing (16 cohorts of 10)                  | 160        |
| Heat Pump Installer                              | 32         | Construction Institute- (Multiple cohorts)            | 22         |
| High Pressure Boiler Operator (Multiple Cohorts) | 24         | Educator Apprentice Program                           | 12         |
| Land Surveying (Multiple Cohorts)                | 48         | Electric Vehicle Repair                               | 18         |
| NCCER  | 30         | EMT- (Multiple cohorts)                               | 69         |
| Pharmacy Technician                              | 40         | LPN Prerequisites                                     | 24         |
| Phlebotomy (Multiple Cohorts)                    | 48         | Marine Design (Multiple cohorts)                      | 72         |
| Refrigeration                                    | 32         | Medical Assistant                                     | 16         |
| Welding  | 260        | Oil Burner Technician                                 | 8          |
| <b>EASTERN MAINE COMMUNITY COLLEGE</b>           | <b>281</b> | Pharmacy Technician                                   | 15         |
| CNA-Dover  | 10         | Roofing Technician                                    | 16         |
| Electrician Technologist & Equipment             | 20         | Supervisor Trainings-Food & Beverage                  | 15         |
| EMS-KHEC with equipment                          | 16         | Surgical Technology                                   | 32         |
| EMS-Waldo with United Training                   | 20         | TEAS Prep Course                                      | 60         |
| Learning Facilitator                             | 40         | Yamaha University                                     | 12         |
| Medical Assisting                                | 20         | <b>WASHINGTON COUNTY COMMUNITY COLLEGE</b>            | <b>454</b> |
| Medical Assisting & Equipment-Waldo              | 20         | Aquaculture   | 20         |
| Medical Records (Multiple cohorts)               | 55         | CDL Bus Driver Training, Class A, Class B             | 70         |
| Phlebotomy (3 cohorts)                           | 56         | Certified Clinical Medical Assistant (CCMA)           | 24         |
| Propane Gas Technician                           | 12         | Early Education/Education Training                    | 50         |
| Surgical Technician                              | 12         | EMT   | 16         |
| <b>KENNEBEC VALLEY COMMUNITY COLLEGE</b>         | <b>515</b> | Heath Occupations Pathway                             | 50         |
| Business Entrepreneurship                        | 75         | Hybrid Electric Vehicle Technician (Multiple Cohorts) | 72         |
| Class B CDL                                      | 72         | Medical Coder   | 20         |
| Electrical Technology                            | 20         | MHRT-C  | 25         |
| EMT- Cohort 1 with NLH                           | 28         | Natural Gas & Propane                                 | 10         |
| EMT- Cohort 2                                    | 20         | Production Technology & Equipment                     | 72         |
| EMT- Cohort 3 with EMA                           | 64         | WCCC-Patient Service Rep I & II                       | 25         |
| Extrusion & Leadership Training                  | 10         | <b>YORK COUNTY COMMUNITY COLLEGE</b>                  | <b>258</b> |
| High Pressure Boiler Training                    | 28         | AEMT  | 16         |
| Lead Safety Training                             | 25         | CMAA  | 20         |
| Medical Assistant-Gray-New Gloucester            | 18         | CNC (Multiple cohorts)                                | 24         |
| MHRT-C   | 20         | Dental Assisting (Multiple cohorts)                   | 24         |
| Phlebotomy- (Multiple cohorts)                   | 30         | Electrical  | 20         |
| PMT-Operator (Formtek)                           | 12         | EMT   | 16         |
| Respiratory Therapy                              | 48         | Medical Assisting (Multiple cohorts)                  | 36         |
| Virtual Assistant Training-Remote                | 45         | New Cook Training                                     | 10         |
| <b>NORTHERN MAINE COMMUNITY COLLEGE</b>          | <b>171</b> | Pharmacy Technician (Multiple cohorts)                | 32         |
| CDL-Class A & B (3 cohorts of 15)                | 45         | ServSafe  | 60         |

# BUSINESS TESTIMONIALS



I was honored for the opportunity to interview and connect with students. Each one demonstrated exceptional traits that I look for when hiring for our practices. Their **knowledge, professionalism, personality, and enthusiasm** was immediately apparent. This program immediately opens doors for a career within the field and equips them with **foundational and technical skills** they can apply right away.

**Carlen Brady, Practice Director, Brighton Dental Associates**

I think the community college system is in the right place at the right time with the right people to help Maine's workforce get trained properly and to bring new people into our facilities and train them. I belong to national industry groups and I don't think other community college systems are jumping on this the way that MCCS has.

**Kathie Leonard, CEO, Auburn Manufacturing**

This program offers the most efficient and affordable pathways into an exciting and good-paying career in the Maine woods available.

**Dana Doran, Executive Director, Professional Logging Contractors**

I look at the latest tranche of investment made specifically for workforce development in the state. It's cutting edge because it wraps into that portfolio of training third-party training. This is going to be a great opportunity for employers, here in the state, to educate and train their incumbent workforce.

**Shawn Moody, Owner and Founder, Moody's Collision Centers**

One of the greatest benefits of the MaineHealth and the Maine Community College System partnership has been the timeliness in which trainings have been developed. We've been able to look at existing programs and trainings and innovate in ways of utilizing technology or other modalities to help our workforce needs.

**Jennifer O'Leary, Director, Center for Workforce Development, MaineHealth**

# TRAINEE TESTIMONIALS

I didn't grow up with a lot of money and my life was heading down the **wrong path**. We have been **scraping by** these past few years, but getting my CDL is my chance to give my family an **opportunity** to get what I didn't have. My kids are counting on me and getting into this class is **life changing** for me. I will earn my CDL in the next few weeks and have already received several different fantastic job offers to consider. Thank you for believing in me; I am forever **grateful**.

**Gene Woodard, CDL Program trainee**

These courses have made me a better **mom**, a better **advocate**, and a better **human**.

**Stephanie Moores, Trauma in Education trainee**

Having this program and taking advantage of what's being presented, it's going to **catapult me** and take me where I'm looking to go. This is the beginning of my chapter.

**Darrell Flowers, CDL Program trainee**

I moved to the U.S. in 2015 for the opportunity and to escape the war and political strife in my homeland in central Africa. I arrived [to SMCC] in 2017 and entered the inaugural class of SMCC's Construction Institute, a workforce training program designed to give people skills that are in demand in the construction industry. After completing the Institute, I decided to continue my education at SMCC in the Construction Technology program. Construction is my **passion** and I'm **grateful** I'll have a bright future that probably wouldn't have been possible in Burundi. This program is helping me **realize my dreams**. I am really proud to say I attend SMCC. It gives me **hope** for the future and the **promise** to lead the life I want to have.

**Adiel Nimbona, Construction Institute trainee**

It's worth it to get back into the workforce and off government benefits. A certificate in phlebotomy means **freedom** for me.

**Melissa Joudrey, Phlebotomy trainee**

Actually being able to get in the seat and behind the joystick of a machine that has less than 300 hours behind it is **amazing**, to say the least. And it's been really nice not to have the **debt** of college.

**Andrew McLaughlin, Mechanized Logging Operations trainee**

I was working a **minimum wage** job to support myself through college. This training was **free** and I'll be able to make **more money** with a certificate in phlebotomy.

**Shavonne Smith, Phlebotomy trainee**

I was part of your training last week in Sabattus. We ended up getting a mass casualty incident today containing 3 vehicles and 10 patients. After taking your training, I had a lot more **confidence** and I ended up being in **command** of the entire scene, which included calling for 5 plus ambulances. **I can't thank you guys enough for the training that you put on.**

**Troy Cailer, Fire Chief, Sabattus Fire Department**



# MAINE QUALITY CENTERS

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