

MAINE STATE LEGISLATURE

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**Activities Report
under the**

**Workforce Investment Act
Title 26 MRSA Section 3101**

July 1, 2014 to June 30, 2015

Presented to the
**Joint Standing Committee on
Labor, Commerce, Research and
Economic Development**

September 01, 2015

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Introduction

This is the annual report of activities under the Workforce Investment Act (WIA) as required by 26 MRSA §3101.

Annual expenditures and activities occur within a Program Year (PY), from July 1 to June 30. The time frame for this report — July 1, 2014 through June 30, 2015 — corresponds to state Fiscal Year 2015.

WIA funding allocations are highlighted in the Budget section of this report. WIA has three funding streams: Adult, Dislocated Worker and Youth. Funds for these programs are appropriated by Congress and are allocated annually by law and by formula to states. The Maine Department of Labor, Bureau of Employment Services (BES), receives the allocation that is then distributed to Maine's four local areas and five service providers by the same formula that is used for the state allocations. Illustrated in this report are the WIA Adult and Dislocated Worker funding streams. The allocation for Youth is excluded from the statute governing this report.

Summary of Workforce Funding and Service Outcomes

Job seekers and employers are able to access numerous federal, state and local programs through Maine's CareerCenter. The use of WIA funds for actual training of individuals is relatively small. However, the use of WIA funds to leverage other resources is a large contribution to the workforce investment effort. WIA funds support the cost of infrastructure of the CareerCenter system, a system that integrates numerous other resources to help job seekers find or prepare for employment.

CareerCenter Performance Highlights

CareerCenter services are geared toward connecting businesses with jobseekers by offering employers recruitment, screening, job matching assistance and workforce training free of charge.

- In program year 2014, **77,192** individuals registered with the Maine Job Bank.
- Employers posted **58,588** job openings on the Maine Job Bank.
- Through the Maine Job Bank, **over 6,200,000** referral notifications were sent out to profiles that matched job openings.
- In PY14, **175,464** job referrals were accepted from the Maine Job Bank.

- **Workforce Investment Act** training programs target primarily low-skilled, low-wage workers. Services are designed to provide:
 - intensive counseling and career development
 - basic skills (math, computer, etc.)
 - literacy (reading and writing)
 - occupational skills training (welders, accountants, radiologists, etc.).

- With limited training dollars, we were able to serve **811** adults, **602** unemployed workers and **815** youth
 - On average, approximately **71.6%** found jobs. In Program Year 2013, jobs found were at 82.0%; this is a decrease of 10.4%.
 - **86.4%** of the adults served were still working more than six months after placement.
 - Approximately **78.9%** of the older youth (ages 19-21) served were still working six months after placement.

- Training services focus on providing a skills-based credential such as a diploma or equivalency, certificate or degree. The results will show a decrease from PY13.
 - For PY14, a **55.4%** of the adults served received a credential. PY13 results were at 65.9%; this is a 10.4% decrease in this category.
 - **34.7%** of the youth served received a credential was the result for PY14. This is a 13.0% decrease from a 47.7% result from PY13.

- We measure skill attainment for youth when they successfully complete a goal such as improving basic skills (reading and math), work readiness skills (resume', interviewing, time management, budgeting) and/or occupational skills (medical assistant, welder and accountant). In program year **2014**, **48.1%** of the youth served successfully completed some type of skill goal. For this category, it has a high percent decrease (28.6%) from a demonstrated result of 76.7% in PY13, which is primarily due to the fact of changes in federal law and regulations that no longer emphasize this measure.

Specific Program Highlights

Trade Adjustment Assistance

The number of individuals enrolled and the number of companies certified in the Trade Adjustment Act (TAA) program decreased during the last year. Funds from the TAA were used towards training expenses for **448** workers. Overall, the Trade Adjustment Act program provided reemployment services to **655** individuals.

TAA program outcomes for PY 14:

Entered Employment Rate:	74.21%
Retention Rate:	89.97%
Average Earnings:	\$14,241

The following summary of other federal and state programs and outcomes for PY 14 illustrates the extent to which WIA funds help to leverage resources and contribute to workforce development:

National Emergency Grants

In PY 14, The Bureau of Employment Services and local workforce boards responded to a couple of downsizing and closure events by applying for and administering National Emergency Grants (NEGs). We applied for and received one new NEG award due to a closure and one NEG specifically to assist the long term unemployed during the period July 1, 2014 through June 30, 2015.

New NEG's awarded in PY14:

Great Northern Paper	\$ 284,879
Job Driven	<u>\$ 4,850,000</u>
Total New NEG awards for PY14:	\$ 5,134,879

The Bureau of Employment Services and local workforce board continued activities to assist workers who were affected by downsizing through the other NEG projects for Maine Military and Lincoln Paper, awarded in prior program years.

Through PY 14, a total of 245 workers received work search assistance and training in these NEG projects, with a 76% entered employment rate.

Highlights of the Program Activities Report in Table A

- Average wages at exit for core/intensive and training services represent what customers reported to their case managers when they left the program.
- The most accurate barometer of wage earnings comes from six-month follow-up data obtained from the Bureau of Unemployment Compensation's wage data system. For those in the adult program, the statewide activities report in Table A shows that, on average, adults are earning **\$11,224** for the six-month period in the second and third quarter after exiting the program. Computer programmers at the Maine Department of Labor (MDOL) use a formula that translates this figure to a statewide adult average hourly wage of **\$10.79**. This is only an estimate, as the wage data system includes only summary wages reported by employers. The wage database does not report wages by the hour, but rather the earnings reported in the aggregate for each worker. The most accurate figure is the **\$11,224** that counts post-program average earnings posted. These figures will fluctuate through September 30, 2015, because of the six-month follow-up time frame for people exiting the program up through March, 2015.
- As with the adult program, the most accurate barometer of wage earnings for dislocated workers derives from the follow-up data obtained from the wage data system for the six-month period in the second and third quarter after exiting the program. For those in the dislocated worker program, the statewide activities report shows that on average, dislocated workers earned **\$12,652** for the six-month period after exiting the program. Computer programmers at the Maine Department of Labor (MDOL) use the same formula as with adults to translate this figure to a statewide dislocated worker average hourly wage of **\$12.17**. These figures will also fluctuate through September 30, 2015; numbers will be final at the end of 2015.
- Three primary methods for obtaining marketable occupational skills include: classroom instruction, on-the-job training and customized occupational training (please see the Glossary for specific definitions), with the latter two being employer based. Ten customized trainings occurred during the program year and fourteen on-the-job trainings occurred through contracts with employers.

Table A Activities Report for the Workforce Investment Act of 1998

July 1, 2014 – June 30, 2015

Item	Statewide	ACAP	EMDC	Goodwill	Labor	WMCA
Total Receiving Limited Assistance Universal Access Core Services	77,197	6,743	15,776	28,800	18,019	16,111
Adults and Dislocated Workers Receiving Assisted Core and Intensive Services	1,200	91	238	528	223	121
Adults and Dislocated Workers Exiting Assisted Core and Intensive Services	168	10	34	63	50	11
Wage Rates and Benefits Information at Exit						
Adults and Dislocated Workers Exiting to Part-time Employment	14	1	1	6	5	1
Adults and Dislocated Workers Exiting to Full-time Employment	69	5	18	23	18	5
Adults and Dislocated Workers Receiving Benefits	66	6	16	22	19	3
Adults and Dislocated Workers Receiving Health Insurance	49	2	13	18	13	3
Average Wage	\$11.89	\$10.24	\$13.10	\$12.95	\$10.41	\$10.20
Training						
Adults and Dislocated Workers Receiving Occupational Skills Training through Classroom Training Vouchers (Contracts or Individual Training Accounts), On-the-Job Training (OJT) or Customized Occupational Training (COT)	921	108	191	368	156	99
Type of Training Institution						
University	141	25	42	26	42	6
Technical College	220	66	50	22	78	4
Adult Education	351	29	99	129	64	30
Secondary School	8	0	1	6	1	0
Proprietary School	68	0	20	23	25	0
Employer Based	109	0	2	91	12	4
Other	313	39	36	139	27	72
Adults and Dislocated Workers Exiting from Occupational Skills Training	563	53	133	208	90	79
Wage Rates and Benefits at the time of exit from Occupational Training						
Exiting to Part-time	55	5	14	22	7	7

Workforce Investment Act Activities Report

Item	Statewide	ACAP	EMDC	Goodwill	Labor	WMCA
Employment						
Exiting to Full-time Employment	337	21	90	135	43	48
Average Wage at Exit	\$13.63	\$10.84	\$13.37	\$14.61	\$13.40	\$12.88
Number Receiving Benefits	314	25	79	127	37	46
Number Receiving Health Insurance	239	15	48	105	30	41
Number who became licensed or certified to perform a particular job or received academic degree or equivalent as result of participation in WIA	121	13	32	36	19	21
Clothing	78	2	54	14	2	6
Medical	31	1	8	13	5	4
Housing	0	0	0	0	0	0
Subsistence	1	0	0	0	0	1
Transportation	498	48	138	232	53	27
Family Care	22	2	6	7	6	1
Needs Related Payments	0	0	0	0	0	0
Other	22	0	7	9	2	4
Adult Average Earnings	\$11,224	\$9,874	\$10,967	\$11,085	\$11,461	\$12,552
Adult Average Hourly Wage	\$10.79	\$9.49	\$10.54	\$10.66	\$11.02	\$12.07
Dislocated Worker Average Wage	\$12,652	\$14,306	\$13,143	\$12,310	\$13,246	\$11,719
Dislocated Worker Average Hourly Wage	\$12.17	\$13.76	\$12.64	\$11.84	\$12.74	\$11.27

Highlights of the program expenditure reports Tables B through G

- Total expenditures include PY 2014 allocations plus carry over from PY 2013.
- Overall training expenditures equal the sum of training plus supportive services. To illustrate, the statewide summary report in Table B shows that, of total expenditures, \$1,849,071 was spent on occupational skills training and \$354,115 on supportive services. The specific grants break down as follows for PY14:

Table B

Grant	Total Available	Total Expenditures	Training and Supportive Service Expenditures	Percentage Expended on Training and Supportive Services
Adults	\$3,636,795	\$3,280,335	\$1,161,977	35.42%
Dislocated Workers	\$3,252,285	\$3,025,492	\$1,041,209	34.41%
10%	\$0	\$0	\$0	NA
General Fund	\$0	\$0	\$0	NA

Table C

Statewide Aggregate		Quarter Ending: June 30, 2015		
	Adult	Dislocated Worker	CareerCenter Funds, Me GF	Total
Total One-Year Availability	3,636,795	3,252,285	0	6,889,080
Salaries and Benefits	1,336,672	1,184,402	0	2,521,074
Equipment/Maintenance	30,585	35,428	0	66,013
Supplies/Materials	22,772	20,286	0	43,058
Rent	189,596	216,808	0	406,404
Utilities	11,919	16,410	0	28,329
Telephone/Communication	32,562	41,706	0	74,267
Postage	2,568	2,354	0	4,922
Travel	34,402	26,163	0	60,566
Other, Miscellaneous	457,281	440,726	0	898,007
All Other Sub-total:	781,686	799,881	0	1,581,568
Training Account/Tuition	778,400	795,128	0	1,573,528
On-The-Job Training	192,873	82,238	0	275,111
Customized Training	433	0	0	433
Training Sub-total:	971,705	877,366	0	1,849,071
Clothing	5,669	3,607	0	9,275
Medical	9,542	3,634	0	13,175
Housing	448	0	0	448
Transportation	131,395	129,196	0	260,591
Child Care	21,126	17,169	0	38,295
Needs Related Payments	0	1,280	0	1,280
All Other Support Services	22,093	8,959	0	31,051
Support Services Sub-total:	190,272	163,843	0	354,115
Grand Totals:	3,280,335	3,025,492	0	6,305,827

Table D

Local Area 1:		Quarter Ending: June 30, 2015		
Aroostook County Action Program				
Maine Department of Labor				
	Adult	Dislocated Worker	CareerCenter Funds, Me GF	Total
Total One-Year Availability	411,921	287,121	0	699,041
Salaries and Benefits	150,390	113,765	0	264,155
Equipment/Maintenance	0	0	0	0
Supplies/Materials	4,288	2,906	0	7,194
Rent	11,428	8,499	0	19,927
Utilities	0	0	0	0
Telephone/Communication	1,616	1,515	0	3,131
Postage	399	384	0	782
Travel	3,278	2,507	0	5,785
Other, Miscellaneous	39,900	30,188	0	70,089
All Other Sub-total:	60,909	45,999	0	106,908
Training Account/Tuition	101,008	57,004	0	158,012
On-The-Job Training	11,396	0	0	11,396
Customized Training	0	0	0	0
Training Sub-total:	112,403	57,004	0	169,407
Clothing	0	0	0	0
Medical	3,535	525	0	4,060
Housing	448.15	0	0	448
Transportation	34,973	20,327	0	55,299
Child Care	7,425	6,556	0	13,981
Needs Related Payments	0	0	0	0
All Other Support Services	2,331	497	0	2,828
Support Services Sub-total:	48,712	27,905	0	76,616
Grand Totals:	372,415	244,672	0	617,087

Table E

Local Area 2: Eastern Maine Development Corp Quarter Ending: June 30, 2015				
	Adult	Dislocated Worker	CareerCenter Funds, Me GF	Total
Total One-Year Availability	631,274	566,335	0	1,197,609
Salaries and Benefits	253,142	234,185	0	487,327
Equipment/Maintenance	328	328	0	656
Supplies/Materials	2,848	3,458	0	6,306
Rent	41,103	37,613	0	78,716
Utilities	0	0	0	0
Telephone/Communication	766	538	0	1,304
Postage	250	131	0	380
Travel	4,838	5,636	0	10,473
Other, Miscellaneous	93,116	84,259	0	177,376
All Other Sub-total:	143,249	131,962	0	275,211
Training Account/Tuition	119,026	133,112	0	252,138
On-The-Job Training	0	6,118	0	6,118
Customized Training	0	0	0	0
Training Sub-total:	119,026	139,230	0	258,256
Clothing	1,724	2,064	0	3,788
Medical	645	925	0	1,570
Housing	0	0	0	0
Transportation	20,506	24,610	0	45,116
Child Care	3,207	336	0	3,543
Needs Related Payments	0	0	0	0
All Other Support Services	2,039	1,341	0	3,380
Support Services Sub-total:	28,121	29,276	0	57,397
Grand Totals:	543,539	534,653	0	1,078,192

Table F

Local Area 3: Western Maine Community Action Quarter Ending: June 30, 2015 Maine Department of Labor				
	Adult	Dislocated Worker	CareerCenter Funds, Me GF	Total
Total One-Year Availability	1,106,110	1,010,228	0	2,116,338
Salaries and Benefits	352,105	319,252	0	671,357
Equipment/Maintenance	20,893	21,755	0	42,648
Supplies/Materials	3,756	3,565	0	7,321
Rent	45,801	42,804	0	88,605
Utilities	0	1	0	1
Telephone/Communication	7,873	8,035	0	15,908
Postage	301	259	0	560
Travel	5,921	5,276	0	11,198
Other, Miscellaneous	98,588	89,110	0	187,699
All Other Sub-total:	183,133	170,806	0	353,939
Training Account/Tuition	212,096	206,736	0	418,832
On-The-Job Training	14,928	1,756	0	16,685
Customized Training	0	0	0	0
Training Sub-total:	227,024	208,492	0	435,516
Clothing	327	150	0	477
Medical	1,053	50	0	1,103
Housing	0	0	0	0
Transportation	29,035	23,856	0	52,892
Child Care	4,200	1,047	0	5,247
Needs Related Payments	0	0	0	0
All Other Support Services	13,886	4,069	0	17,955
Support Services Sub-total:	48,501	29,171	0	77,673
Grand Totals:	810,764	727,721	0	1,538,485

Table G

Local Area 4: Goodwill Industries of Northern New England		Quarter Ending: June 30, 2015		
	Adult	Dislocated Worker	CareerCenter Funds, Me GF	Total
Total One-Year Availability	1,487,490	1,388,601	0	2,876,092
Salaries and Benefits	581,034	517,201	0	1,098,234
Equipment/Maintenance	9,364	13,345	0	22,710
Supplies/Materials	11,880	10,357	0	22,237
Rent	91,264	127,892	0	219,156
Utilities	11,919	16,409	0	28,328
Telephone/Communication	22,307	31,618	0	53,924
Postage	1,619	1,581	0	3,200
Travel	20,366	12,744	0	33,110
Other, Miscellaneous	225,677	237,168	0	462,844
All Other Sub-total:	394,395	451,114	0	845,509
Training Account/Tuition	346,270	398,276	0	744,546
On-The-Job Training	166,549	74,364	0	240,913
Customized Training	432.5	0	0	433
Training Sub-total:	513,252	472,639	0	985,891
Clothing	3,618	1,393	0	5,010
Medical	4,308	2,134	0	6,442
Housing	0	0	0	0
Transportation	46,881	60,403	0	107,284
Child Care	6,294	9,230	0	15,524
Needs Related Payments	0	1,280	0	1,280
All Other Support Services	3,837	3,052	0	6,889
Support Services Sub-total:	64,938	77,491	0	142,429
Grand Totals:	1,553,618	1,518,445	0	3,072,063

Individual Training Accounts

Table H includes a list of eligible institutions and programs that provided education or training to adults and dislocated workers with an Individual Training Account (ITA).

Table H

Statewide Training Providers July 1, 2014 - June 30, 2015		
TRAINING PROVIDER	LOCATION	
ACADEMY OF MEDICAL PROFESSIONS	BRUNSWICK	ME
ADULT EDUCATION	AUGUSTA	ME
ADULT EDUCATION	SKOWHEGAN	ME
ADULT EDUCATION	AUGUSTA	ME
AMERICAN RED CROSS BLOOD SVCS	TOPSHAM	ME
AMETHYST TRAINING & CONSULTING	SOUTH GARDINER	ME
ARTHUR GRAY SCHOOL OF REAL EST	WESTBROOK	ME
ARUNDEL MACHINE TOOL CO INC	ARUNDEL	ME
ARWO LEARNING CENTER	PORTLAND	ME
AUBURN FIRE DEPT ENGINE 5	AUBURN	ME
AUGUSTA, CITY OF	AUGUSTA	ME
AUSTER DMD PA, MITCHELL	LEWISTON	ME
BANGOR HIGH SCHOOL	BANGOR	ME
BANGOR SCHOOL DEPARTMENT	BANGOR	ME
BEAL COLLEGE	BANGOR	ME
BELFAST AREA HIGH SCHOOL	BELFAST	ME
BELLA LUNA TOYS INC	ROCKLAND	ME
BIDDEFORD ADULT EDUCATION	BIDDEFORD	ME
BLACKBOARD DELI, THE	ROCKLAND	ME
BLUE COMPASS EXP	PORTLAND	ME
BOARD OF EDUCATION AND SUPT'S	AUGUSTA	ME
BRUNSWICK EYE CARE ASSOCIATES	BRUNSWICK	ME
BUCKSPORT HIGH SCHOOL	BUCKSPORT	ME
CAPILLO SCHOOL OF HAIR DESIGN	AUGUSTA	ME
CAPITAL PACIFIC REAL ESTATE BR	YARMOUTH	ME
CAREER CENTER	AUGUSTA	ME
CAREERCENTER	CALAIS	ME
CATHOLIC CHARITIES MAINE	PORTLAND	ME

Statewide Training Providers July 1, 2014 - June 30, 2015

TRAINING PROVIDER	LOCATION	
CENTRAL LINCOLN COUNTY SCHOOL	DAMARISCOTTA	ME
CENTRAL MAINE COMMUNITY COLLEGE	AUBURN	ME
CENTRAL MAINE HEALTHCARE CORP	LEWISTON	ME
CENTRAL OFFICE	BUCKSPORT	ME
CITY OF BATH	BATH	ME
CONY	AUGUSTA	ME
DENGER, PATRICK	LEWISTON	ME
DENTAL CAREERS INSTITUTE	PORTLAND	ME
EASTERN MAINE COMMUNITY COLLEGE	BANGOR	ME
EASTERN MAINE DEVELOPMENT CORP	BANGOR	ME
EDUCATIONAL TESTING SERVICE	PRINCETON	NJ
EMERY STREET GROUP HOME	SOUTH PORTLAND	ME
EVERGREEN HOME PERFORMANCE LLC	ROCKLAND	ME
FAIRFIELD INN	SCARBOROUGH	ME
FAIRFIELD INN BY MARRIOTT	SCARBOROUGH	ME
FALMOUTH HOUSE AT OCEANVIEW	FALMOUTH	ME
GARDINER PUBLIC SCHOOLS	GARDINER	ME
GILLESPIE & ASSOCIATES INC, R	SACO	ME
GOODWILL INDUSTRIES OF NORTHER	PORTLAND	ME
GRAY-NEW GLOUCESTER MIDDLE SCH	GRAY	ME
GREAT WORKS INTERNET	PORTLAND	ME
GREEN CLEAN MAINE LLC	PORTLAND	ME
HALEYS METAL SHOP INC	BIDDEFORD	ME
HEALING SPIRIT HEALTHCARE LLC	OLD TOWN	ME
HELPING HANDS	WINSLOW	ME
HORCH ROOFING INC	WARREN	ME
HOULTON HIGH SCHOOL	HOULTON	ME
HUMANE SOCIETY WATERVILLE AREA	WATERVILLE	ME
HUSSON UNIVERSITY	BANGOR	ME
INFORMATION TECHNOLOGY EXCHANGE	SEARSPORT	ME
ISLAND INSTITUTE	ROCKLAND	ME
JOTUL U S A INC	GORHAM	ME
KAPLAN UNIVERSITY	AUGUSTA	ME
KAPLAN UNIVERSITY	LEWISTON	ME

Statewide Training Providers July 1, 2014 - June 30, 2015

TRAINING PROVIDER	LOCATION	
KENNEBEC VALLEY COMMUNITY COLL	FAIRFIELD	ME
KNOX COUNTY HOMELESS COALITION	ROCKLAND	ME
LEWISTON HIGH SCHOOL	LEWISTON	ME
LIBERTY UNIVERSITY	LYNCHBURG	VA
LYMAN MORSE BOATBUILDING CO IN	THOMASTON	ME
M C D	AUGUSTA	ME
M S A D 52	TURNER	ME
MADAWASKA HIGH SCHOOL	MADAWASKA	ME
MAINE BUSINESS REGULATION (DEP	GARDINER	ME
MAINE ENERGY MARKETERS ASSOCIA	BRUNSWICK	ME
MAINE MEDIA WORKSHOPS	ROCKPORT	ME
MAINE OXY ACETYLENE SUPPLY CO	AUBURN	ME
MAINE RESTAURANT ASSOCIATION	AUGUSTA	ME
MAINE STITCHING SPECIALTIES	SKOWHEGAN	ME
MAINEGENERAL MEDICAL CENTER	AUGUSTA	MA
MCGOWAN INC, JILL	PORTLAND	ME
MEDOMAK VALLEY HIGH SCHOOL ET	WALDOBORO	ME
MGRNC	AUGUSTA	ME
MID COAST ENERGY SYSTEMS INC	DAMARISCOTTA	ME
MORSE HIGH SCHOOL	BATH	ME
MOTIVATIONAL CONTRACT SERVICES	AUGUSTA	ME
MOUNT DESERT SCHOOL DEPT	MOUNT DESERT	ME
MOUSAM VALLEY MUSHROOMS	SPRINGVALE	ME
MSAD 11	GARDINER	ME
MT BLUE REGIONAL SCHOOL DISTRI	FARMINGTON	ME
MT BLUE SR HIGH SCHOOL	FARMINGTON	ME
MT VIEW ADULT EDUCATION	THORNDIKE	ME
NORTHEAST TECHNICAL INSTITUTE	SCARBOROUGH	ME
NORTHEAST TECHNICAL INSTITUTE	BANGOR	ME
NORTHEAST TECHNICAL INSTITUTE	HERMON	ME
NORTHERN MAINE COMMUNITY COLLE	PRESQUE ISLE	ME
NORTHERN PENOBSCOT TECH. REGIO	LINCOLN	ME
OFFICE OF THE SUPERINTENDENT	ELLSWORTH	ME
OFFICE OF THE SUPERINTENDENT	OXFORD	ME

Statewide Training Providers July 1, 2014 - June 30, 2015

TRAINING PROVIDER	LOCATION	
OHI	HERMON	ME
ORONO HIGH SCHOOL/MIDDLE SCHOO	ORONO	ME
PARKER RIDGE	BLUE HILL	ME
PISCATAQUIS VALLEY ADULT EDUCA	DOVER FOXCROFT	ME
PORTLAND ARTS & TECHNOLOGY HIG	PORTLAND	ME
PORTLAND HIGH SCHOOL	PORTLAND	ME
PRATT & WHITNEY AIRCRAFT GROUP	NO BERWICK	ME
PRO DRIVE DRIVER DEVELOPMENT S	SCARBOROUGH	ME
REGION 8 COOP BOARD FOR VOC ED	ROCKLAND	ME
REGIONAL VOCATIONAL CENTER	BATH	ME
ROLLEASE INC	STAMFORD	CT
RSU 22	HAMPDEN	ME
S A D 61	NAPLES	ME
SACO RIVER DYEHOUSE	BIDDEFORD	ME
SAD 17	SOUTH PARIS	ME
SCHOOL OF APPLIED TECHNOLOGY	MEXICO	ME
SEA BAGS LLC	PORTLAND	ME
SEACOAST CAREER SCHOOLS	SANFORD	ME
SKOWHEGAN DRIVING SCHOOL LLC	SKOWHEGAN	ME
SKOWHEGAN HIGH SCHOOL	SKOWHEGAN	ME
SMOOTH TRANSITIONS MAINE LLC	BUXTON	ME
SOLARIS	PORTLAND	ME
SOLARIS LLC	PORTLAND	ME
SOUTHERN MAINE COMMUNITY COLLE	SOUTH PORTLAND	ME
SOUTHERN MAINE EMERGENCY SERVI	SOUTH PORTLAND	ME
SOUTHWORTH INTERNATIONAL GROUP	FALMOUTH	ME
ST MARY'S REGIONAL MEDICAL CTR	LEWISTON	ME
STATE BOARD OF EDUCATION	AUGUSTA	ME
SUMNER MEMORIAL HIGH SCHOOL	SULLIVAN	ME
T&D TIMBER PRODUCTS	BIDDEFORD	ME
TENA INVESTMENT CO	EDDYSTONE	PA
THOMAS COLLEGE	WATERVILLE	ME
TRADITIONAL BOAT LLC	UNITY	ME
UNITED TECHNOLOGIES CENTER	BANGOR	ME

Statewide Training Providers July 1, 2014 - June 30, 2015

TRAINING PROVIDER	LOCATION	
UNIVERSITY COLLEGE OF BANGOR	BANGOR	ME
UNIVERSITY OF MAINE AUGUSTA	AUGUSTA	ME
UNIVERSITY OF MAINE BATH/BRUNS	BATH	ME
UNIVERSITY OF MAINE SYSTE	PORTLAND	ME
UNIVERSITY OF MAINE SYSTEM	BANGOR	ME
UNIVERSITY OF MAINE SYSTEM	AUGUSTA	ME
UNIVERSITY OF MAINE SYSTEM	GORHAM	ME
UNIVERSITY OF MAINE SYSTEM	FORT KENT	ME
UNIVERSITY OF MAINE SYSTEM	MACHIAS	ME
UNIVERSITY OF MAINE SYSTEMS	PORTLAND	ME
UNIVERSITY OF MAINE SYSTEMS	FORT KENT	ME
UNIVERSITY OF MAINE SYSTEMS	PORTLAND	ME
UNIVERSITY OF SOUTHERN MAINE G	GORHAM	ME
UNIVERSITY OF SOUTHERN MAINE P	PORTLAND	ME
VOCATIONAL REGION 03	LINCOLN	ME
VOCATIONAL REGION 8	ROCKLAND	ME
VTEC	PORTLAND	ME
VTECH SOLUTION INC	CHANTILLY	VA
WALDO COMMUNITY ACTION PARTNER	BELFAST	ME
WALDO COUNTY TECHNICAL CENTER	WALDO	ME
WASHBOARD LAUNDRY, THE	PORTLAND	ME
WASHBURN & DOUGHTY ASSOC INC	EAST BOOTHBAY	ME
WASHINGTON COUNTY COMMUNITY CO	CALAIS	ME
WATERVILLE SR HIGH SCHOOL/ADUL	WATERVILLE	ME
WEATHERIZATION EXPERTS LLC	NEWCASTLE	ME
WEST SCHOOL	PORTLAND	ME
WILL POWER LLC	BUCKSPORT	ME
WISCASSET HIGH SCHOOL	WISCASSET	ME
WOLF TECHNOLOGY GROUP LLC	PORTLAND	ME
WORK PLACE HEALTH	AUGUSTA	ME
YORK COUNTY COMMUNITY COLLEGE	WELLS	ME
YOUTH EMPLOYMENT PROGRAM	PORTLAND	ME

Glossary

Aroostook County Action Program (ACAP): the entity providing WIA services in Aroostook County.

Benefits: refers to adults and includes dislocated workers who receive Social Security or other pension or medical benefits.

Core Services: "self-directed" or "staff-assisted" services proved by CareerCenters.

Self-directed services are provided on a universal access basis and are free of charge with no registration required. These services are specified in the Workforce Investment Act (WIA) and include orientation to CareerCenter services, initial assessment, access to labor market information, Internet browsing, workshops and job clubs, and eligibility determination.

Staff-assisted services require customer registration and include staff assisted job search and placement assistance, career counseling, staff assisted job referrals (such as testing and background checks), staff assisted job development, staff assisted workshops and job clubs, and follow-up services, including counseling regarding success in the workplace.

Customized Training: training that is designed to meet the special requirements of an employer who commits to employ the individual upon successful completion of the training for which the employer pays at least 50% of the cost of the training. It differs from on-the-job training in that it includes a combination of classroom instruction specific to the job requirement sand may include experiential learning. The classroom instruction may be provided at a school or on-site by an employer selected trainer.

Eastern Maine Development Corporation (EMDC): the entity that provides WIA services in Hancock, Penobscot, and Piscataquis counties.

Exit: a customer who has left WIA funded services and activities.

Follow-up Services: available to registered participants who are placed in unsubsidized employment for a minimum of 12 months after employment begins, regardless of the level of service received at the time of placement. Studies have shown that programs which have a strong job placement component combined with follow-up services help increase the earnings, retention rate, and career progress of participants.

Adult and dislocated worker follow-up services are the same services identified as Core Services, including counseling regarding the workplace. Supportive services are not included in follow-up services.

Youth follow-up services include leadership development; regular contact with the youth's employer — including assistance in addressing work-related problems that arise; assistance in securing better paying jobs; career development and further education; work-related peer support groups; adult mentoring; and tracking the progress of youth in employment after training. Supportive services are included in this activity.

Goodwill Industries of Northern New England (GWINNE): is the agency that provides WIA services in Cumberland, Knox, Lincoln, Sagadahoc, Waldo, and York counties.

Health Insurance: refers to medical coverage received by adults and dislocated workers including at least partial medical coverage.

Intensive Services: are employment and training activities provided to eligible adults and dislocated workers who are unable to find and retain a job using Core Services, or who have acquired and retained employment but whose earnings do not provide a self-sustaining wage. Such services include: comprehensive and specialized assessment, development of an individual employment plan, group and individual counseling and career planning, case management, and short-term pre-vocational services.

Local Area: the geographic unit within which WIA programs are organized and provided. Maine has four local areas each governed by a local board:

Aroostook-Washington, encompassing Aroostook County Action Program (ACAP) and MDOL (for Washington County)

Tri-County area in which Eastern Maine Development Corporation (EMDC) operates programs in Piscataquis, Penobscot and Hancock counties

Central/Western Maine area where Western Maine Community Action (WMCA) operates programs in Franklin, Oxford and Androscoggin counties, and MDOL operates them in Kennebec and Somerset counties

Coastal Counties area in which Goodwill Industries of Northern New England (GWINNE) runs the programs in Cumberland, Knox, Lincoln, Sagadahoc, Waldo, and York counties.

Maine Department of Labor (MDOL): the WIA administrative agency on behalf of the state, and is also a direct service provider in Washington, Somerset, and Kennebec counties.

Maine Job Bank: is an electronic labor exchange system designed to help employers and job seekers find each other via the internet. It is a job matching system that matches the work qualification of active job seekers with the work requirements listed by employers for job opportunities statewide. For employers it provides rapid, statewide exposure of current job openings and an easily accessible pool of candidates.

On-the-Job Training: training by an employer that is provided to a paid participant while engaged in productive work.

Service Provider: is the agency that has been selected to provide participant services. Five organizations deliver WIA programs in Maine: ACAP, MDOL, EMDC, Goodwill, and WMCA.

Supportive Services: services such as cost assistance with transportation, childcare, dependent care, housing, and needs-related payments necessary to enable the individual to participate in the activities authorized under WIA.

Training Account/Tuition: a "voucher," called an "Individual Training Account" (ITA), established on behalf of a WIA eligible registrant in response to specific goals identified on his or her Employment Development Plan. Such plans are developed in consultation with the case manager and allow the individual to purchase training from a list of eligible providers.

Training Provider List: is an on-line inventory of occupational training providers or educational institutions that meet State eligibility criteria to provide training to WIA participants and to receive WIA training funds.

Training Services: are occupational training services made available to employed and unemployed adults and dislocated workers who meet eligibility requirements.

Average Wage of Those Exiting: an average dollar amount for those who have left the program during a specified period. The data is gathered through self-declaration.

Western Maine Community Action (WMCA): the entity providing WIA services in Androscoggin, Franklin, and Oxford counties.