

MAINE STATE LEGISLATURE

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**Activities Report
under the**

**Workforce Investment Act
Title 26 MRSA Section 3101**

July 1, 2012 to June 30, 2013

Presented to the
**Joint Standing Committee on
Labor, Commerce, Research and
Economic Development**

September 30, 2013



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Introduction

This is the annual report of activities under the Workforce Investment Act (WIA) as required by 26 MRSA §3101.

Annual expenditures and activities occur within a Program Year (PY), from July 1 to June 30. The time frame for this report — July 1, 2012 through June 30, 2013 — corresponds to state Fiscal Year 2013.

WIA funding allocations are highlighted in the Budget section of this report. WIA has three funding streams: Adult, Dislocated Worker, and Youth. Funds for these programs are appropriated by Congress and are allocated annually by law and by formula to states. The Maine Department of Labor, Bureau of Employment Services (BES), receives the allocation that is then distributed to Maine's four local areas and five service providers by the same formula that is used for the state allocations. Illustrated in this report are the WIA Adult and Dislocated Worker funding streams. The allocation for Youth is excluded from the statute governing this report.

The addition of General Funds as a source of investment in worker training is included to provide a more comprehensive picture of resources used to fund occupational skills training. The General Funds allocated to the CareerCenters are intended to be used to augment or add to the total available for occupational skills training. While the appropriation authorizes funds to be targeted to CareerCenter infrastructure and staff costs, the expressed priority is that they be used to fund occupational skill training.

Summary of Workforce Funding and Service Outcomes

Job seekers and employers are able to access numerous federal, state and local programs through Maine's CareerCenter. The use of WIA funds for actual training of individuals is relatively small. However, the use of WIA funds to leverage other resources is a large contribution to the workforce investment effort. WIA funds are spent on the infrastructure of the CareerCenter system to integrate many other resources designed to find employment for those who seek it.

CareerCenter Performance Highlights

CareerCenter services are geared toward connecting businesses with jobseekers by offering employers recruitment, screening, job matching assistance and workforce training free of charge.

- In program year 2011, **85,965** individuals registered with the Maine Job Bank.
- Employers posted **36,719** job openings on the Maine Job Bank.
- Through the Maine Job Bank, **over 4,000,000** referral notifications were sent out to profiles that matched job openings.
- In PY11, **263,124** job referrals were accepted from the Maine Job Bank.
- **Workforce Investment Act** training programs target primarily low-skilled, low-wage workers. Services are designed to provide:
 - intensive counseling and career development
 - basic skills (math, computer, etc.)
 - literacy (reading and writing)
 - occupational skills training (welders, accountants, radiologists, etc).
- With limited training dollars, we were able to serve **1,098** adults, **1,482** unemployed workers and **1,102** youth
 - On average, approximately **75%** found jobs
 - **85%** of the adults served were still working more than six months after placement
 - Approximately **84%** of the older youth (ages 19-21) served were still working six months after placement.
- Training services focus on providing a skills-based credential such as a diploma or equivalency, certificate or degree.
 - **59%** of the adults served received a credential
 - **52%** of the youth served received a credential
- We measure skill attainment for youth when they successfully complete a goal such as improving basic skills (reading and math), work readiness skills (resume', interviewing, time management, budgeting) and/or occupational skills (medical assistant, welder, and accountant). In program year 2011, **90%** of the youth served successfully completed some type of skill goal.

Specific Program Highlights

Trade Adjustment Assistance

The number of individuals enrolled and the number of companies certified in the Trade Adjustment Act (TAA) program increased in the last year. Funds from the TAA were used towards training expenses for **759** workers. Overall, the Trade Adjustment Act program provided reemployment services to **1,367** individuals.

TAA program outcomes for PY 11:

Entered Employment Rate:	64.94%
Retention Rate:	91.59%
Average Earnings:	\$16,740

The following summary of other federal and state programs and outcomes for PY 11 illustrates the extent to which WIA funds help to leverage resources and contribute to workforce development:

National Emergency Grants

No New NEG's were applied for or awarded in PY12:

The Bureau of Employment Services and local workforce boards continued activities to assist workers who were affected by downsizing and closures through NEG funded projects awarded in prior years including:

Maine Military Authority
Katahdin 2011
Associated Grocers

Through PY 12, a total of 153 workers received work search assistance and training in these NEG projects, with a **59.46%** entered employment rate.

Highlights of the Program Activities Report in Table A

- Average wages at exit for core/intensive and training services represent what customers reported to their case managers when they left the program.
- The most accurate barometer of wage earnings comes from six-month follow-up data obtained from the Bureau of Unemployment Compensation's wage data system. For those in the adult program, the statewide activities report in Table A shows that, on average, adults are earning **\$11,653** for the six-month period after exiting the program. Computer programmers at the Maine Department of Labor (MDOL) use a formula that translates this figure to a statewide adult average hourly wage of **\$12.98**. This is only an estimate, as the wage data system includes only summary wages reported by employers. The wage database does not report wages by the hour, but rather the earnings reported in the aggregate for each worker. The most accurate figure is the **\$11,653** that compares post-program and pre-program average earnings. These figures will fluctuate through December 31, 2011, because of the six-month follow-up time frame for people exiting the program during June, 2011.
- As with the adult program, the most accurate barometer of wage earnings for dislocated workers comes from six-month follow-up data obtained from the wage data system. For those in the dislocated worker program, the statewide activities report shows that on average, dislocated workers earned **\$14,374** for the six-month period after exiting the program. Computer programmers at the Maine Department of Labor (MDOL) use the same formula as with adults to translate this figure to a statewide dislocated worker average hourly wage of **\$13.82**. The same time frame principle applies to dislocated workers. Numbers will be final at the end of 2011.
- The three primary vehicles for obtaining marketable occupational skills are classroom instruction, on-the-job training and customized occupational training (please see the Glossary for specific definitions), with the latter two being employer based. Ten customized trainings occurred during the program year and fourteen on-the-job trainings occurred through specific employers.

Table A Activities Report for the Workforce Investment Act of 1998

July 1, 2012 – June 30, 2013

Item	Statewide	ACAP	EMDC	Goodwill	Labor	WMCA
Total Receiving Limited Assistance Universal Access Core Services	81,693	6,832	13,422	30,148	18,164	16,550
Adults and Dislocated Workers Receiving Assisted Core and Intensive Services	2,082	130	369	875	418	290
Adults and Dislocated Workers Exiting Assisted Core and Intensive Services	366	6	77	111	134	38
Wage Rates and Benefits Information at Exit						
Adults and Dislocated Workers Exiting to Part-time Employment	59	2	10	23	22	2
Adults and Dislocated Workers Exiting to Full-time Employment	144	4	30	55	40	15
Adults and Dislocated Workers Receiving Benefits	145	1	22	65	47	10
Adults and Dislocated Workers Receiving Health Insurance	77	1	14	36	20	6
Average Wage	\$11.41	\$11.41	\$12.13	\$12.05	\$10.26	\$10.93
Training						
Adults and Dislocated Workers Receiving Occupational Skills Training through Classroom Training Vouchers (Contracts or Individual Training Accounts), On-the-Job Training (OJT) or Customized Occupational Training (COT)	1,616	140	352	536	396	192
Type of Training Institution						
University	665	115	115	79	328	28
Technical College	639	123	112	64	330	10
Adult Education	554	31	168	207	77	71
Secondary School	47	0	26	11	6	4
Proprietary School	140	0	34	68	38	0
Employer Based	97	1	10	82	3	1
Other	487	39	78	137	59	174
Adults and Dislocated Workers Exiting from Occupational Skills Training	1,160	70	243	417	268	162
Wage Rates and Benefits at the time of exit from Occupational Training						
Exiting to Part-time	159	10	28	42	48	31

Workforce Investment Act Activities Report

Item	Statewide	ACAP	EMDC	Goodwill	Labor	WMCA
Employment						
Exiting to Full-time Employment	708	55	147	289	130	87
Average Wage at Exit	\$12.37	\$11.46	\$11.74	\$13.32	\$12.11	\$11.56
Number Receiving Benefits	671	49	125	291	131	75
Number Receiving Health Insurance	437	30	79	196	82	50
Number who became licensed or certified to perform a particular job or received academic degree or equivalent as result of participation in WIA	388	37	105	104	86	56
Clothing	207	1	131	73	1	1
Medical	28	0	7	16	1	4
Housing	2	0	1	1	0	0
Subsistence	0	0	0	0	0	0
Transportation	780	67	285	238	152	38
Family Care	43	2	26	10	4	1
Needs Related Payments	0	0	0	0	0	0
Other	62	0	30	29	0	3
Adult Average Earnings	\$11,430	\$10,749	\$9,669	\$12,058	\$16,740	\$9,541
Adult Average Wage	\$10.99	\$10.34	\$9.33	\$11.59	\$16.10	\$9.17
Dislocated Worker Wage Replacement Rate	\$14,783	\$14,358	\$14,271	\$16,601	\$11,990	\$12,158
Dislocated Worker Adult Average Wage	\$14.21	\$13.81	\$13.72	\$15.96	\$11.53	\$11.69

Highlights of the program expenditure reports Tables B through G

- Total expenditures include PY 2011 allocations plus carry over from PY 2010.
- Overall training expenditures equal the sum of training plus supportive services. To illustrate, the statewide summary report in Table B shows that, of total expenditures, \$1,388,757 was spent on occupational skills training and \$356,323 on supportive services. The specific grants break down as follows for PY11:

Table B

Grant	Total Available	Total Expenditures	Training and Supportive Service Expenditures	Percentage Expended on Training and Supportive Services
Adults	\$3,403,325	\$2,661,980	\$732,917	27.53%
Dislocated Workers	\$3,873,624	\$3,312,033	\$1,012,163	30.56%
10%	\$0	\$0	\$0	NA
General Fund	\$0	\$0	\$0	NA

Table C

Statewide Aggregate		Quarter Ending: June 30, 2013		
	Adult	Dislocated Worker	CareerCenter Funds, Me GF	Total
Total One-Year Availability	3,193,162	3,236,825	0	6,429,987
Salaries and Benefits	1,189,409	1,092,529	0	2,281,938
Equipment/Maintenance	1,747	4,132	0	5,879
Supplies/Materials	13,373	10,517	0	23,890
Rent	148,936	177,339	0	326,275
Utilities	8,973	12,080	0	21,053
Telephone/Communication	43,192	44,745	0	87,937
Postage	2,386	2,500	0	4,886
Travel	25,395	39,661	0	65,056
Other, Miscellaneous	454,359	452,272	0	906,631
All Other Sub-total:	698,361	743,246	0	1,441,607
Training Account/Tuition	471,367	548,606	0	1,019,973
On-The-Job Training	87,123	77,533	0	164,656
Customized Training	0	0	0	0
Training Sub-total:	558,490	626,139	0	1,184,629
Clothing	7,647	2,864	0	10,511
Medical	5,496	8,062	0	13,558
Housing	412	0	0	412
Transportation	164,683	108,078	0	272,761
Child Care	31,450	25,569	0	57,019
Needs Related Payments	0	0	0	0
All Other Support Services	20,036	17,702	0	37,738
Support Services Sub-total:	229,724	162,275	0	391,999
Grand Totals:	2,675,984	2,624,189	0	5,300,173

Table D

Local Area 1: Aroostook County Action Program Quarter Ending: June 30, 2013 Maine Department of Labor				
	Adult	Dislocated Worker	CareerCenter Funds, Me GF	Total
Total One-Year Availability	402,138	307,970	0	710,108
Salaries and Benefits	154,903	117,390	0	272,293
Equipment/Maintenance	0	0	0	0
Supplies/Materials	1,229	1,137	0	2,366
Rent	18,037	15,358	0	33,395
Utilities	0	0	0	0
Telephone/Communication	5,094	4,484	0	9,578
Postage	380	306	0	686
Travel	8,902	1,511	0	10,413
Other, Miscellaneous	45,583	38,400	0	83,983
All Other Sub-total:	79,225	61,196	0	140,421
Training Account/Tuition	72,645	72,814	0	145,459
On-The-Job Training	0	0	0	0
Customized Training	0	0	0	0
Training Sub-total:	72,645	72,814	0	145,459
Clothing	0	0	0	0
Medical	1,329	1,328	0	2,657
Housing	412	0	0	412
Transportation	57,303	27,167	0	84,470
Child Care	7,587	17,864	0	25,451
Needs Related Payments	0	0	0	0
All Other Support Services	4,408	174	0	4,582
Support Services Sub-total:	71,039	46,533	0	117,572
Grand Totals:	377,812	297,933	0	675,745

Table E

Local Area 2: Eastern Maine Development Corp Quarter Ending: June 30, 2013				
	Adult	Dislocated Worker	CareerCenter Funds, Me GF	Total
Total One-Year Availability	642,342	611,498	0	1,253,840
Salaries and Benefits	240,113	209,109	0	449,222
Equipment/Maintenance	35	0	0	35
Supplies/Materials	1,290	1,131	0	2,421
Rent	20,018	19,419	0	39,437
Utilities	0	0	0	0
Telephone/Communication	1,611	1,446	0	3,057
Postage	705	436	0	1,141
Travel	3,143	1,177	0	4,320
Other, Miscellaneous	125,146	104,206	0	229,352
All Other Sub-total:	151,948	127,815	0	279,763
Training Account/Tuition	89,531	109,805	0	199,336
On-The-Job Training	16,272	12,739	0	29,011
Customized Training	0	0	0	0
Training Sub-total:	105,803	122,544	0	228,347
Clothing	4,756	2,365	0	7,121
Medical	900	2,019	0	2,919
Housing	0	0	0	0
Transportation	22,939	26,753	0	49,692
Child Care	4,480	1,050	0	5,530
Needs Related Payments	0	0	0	0
All Other Support Services	4,833	4,223	0	9,056
Support Services Sub-total:	37,908	36,410	0	74,318
Grand Totals:	535,772	495,878	0	1,031,650

Table F

Local Area 3: Western Maine Community Action Quarter Ending: June 30, 2013 Maine Department of Labor				
	Adult	Dislocated Worker	CareerCenter Funds, Me GF	Total
Total One-Year Availability	1,038,100	980,879	0	2,018,979
Salaries and Benefits	390,970	312,294	0	703,264
Equipment/Maintenance	0	1	0	1
Supplies/Materials	4,605	4,549	0	9,154
Rent	63,820	62,576	0	126,396
Utilities	0	1	0	1
Telephone/Communication	29,648	24,502	0	54,150
Postage	971	920		1,891
Travel	3,371	3,443		6,814
Other, Miscellaneous	151,052	138,140	0	289,192
All Other Sub-total:	253,467	234,132	0	487,599
Training Account/Tuition	121,938	137,926	0	259,864
On-The-Job Training	2,921	0	0	2,921
Customized Training	0	0	0	0
Training Sub-total:	124,859	137,926	0	262,785
Clothing	24	201	0	225
Medical	300	836	0	1,136
Housing	0	0	0	0
Transportation	58,791	30,415	0	89,206
Child Care	13,979	6,655	0	20,634
Needs Related Payments	0	0	0	0
All Other Support Services	6,820	5,122	0	11,942
Support Services Sub-total:	79,914	43,229	0	123,143
Grand Totals:	849,210	727,581	0	1,576,791

Table G

Local Area 4: Goodwill Industries of Northern New England				
Quarter Ending: June 30, 2013				
	Adult	Dislocated Worker	CareerCenter Funds, Me GF	Total
Total One-Year Availability	1,110,582	1,336,478	0	2,447,060
Salaries and Benefits	403,423	453,736	0	857,159
Equipment/Maintenance	1,712	4,131	0	5,843
Supplies/Materials	6,249	3,700	0	9,949
Rent	47,061	79,986	0	127,047
Utilities	8,973	12,079	0	21,052
Telephone/Communication	6,839	14,313	0	21,152
Postage	330	838	0	1,168
Travel	9,979	33,530	0	43,509
Other, Miscellaneous	132,578	171,526	0	304,104
All Other Sub-total:	213,721	292,855	0	548,038
Training Account/Tuition	187,253	228,061	0	415,314
On-The-Job Training	67,930	64,794	0	132,724
Customized Training	0	0	0	0
Training Sub-total:	255,183	292,855	0	548,038
Clothing	2,867	298	0	3,165
Medical	2,967	3,879	0	6,846
Housing	0	0	0	0
Transportation	25,650	23,743	0	49,393
Child Care	5,404	0	0	5,404
Needs Related Payments	0	0	0	0
All Other Support Services	3,975	8,183	0	12,158
Support Services Sub-total:	40,863	36,103	0	76,966
Grand Totals:	913,190	1,102,797	0	2,015,987

Individual Training Accounts

Table H includes a list of eligible institutions and programs that provided education or training to adults and dislocated workers with an Individual Training Account (ITA).

Table H

Statewide Training Providers July 1, 2012 - June 30, 2013		
TRAINING PROVIDER	LOCATION	
A & B WELDING LLC	UNION	ME
A PLUS PET GROOMING INC	NEW GLOUCESTER	ME
ADULT EDUCATION	AUGUSTA	ME
ADULT EDUCATION	TURNER	ME
AMETHYST TRAINING & CONSULTING	SOUTH GARDINER	ME
AROOSTOOK COUNTY ACTION	PRESQUE ISLE	ME
ARTHUR GRAY SCHOOL OF REAL EST	WESTBROOK	ME
ASK FOR HOME CARE	SOUTH THOMASTON	ME
ATTN JERRY HAYMAN,CFO	BANGOR	ME
AUSTER DMD PA, MITCHELL	LEWISTON	ME
BANGOR HIGH SCHOOL	BANGOR	ME
BANGOR SCHOOL DEPARTMENT	BANGOR	ME
BATH SCHOOL DEPT	BATH	ME
BEAL COLLEGE	BANGOR	ME
BENS FLOORING & DESIGN CENTER	SACO	ME
BIDDEFORD ESTATES	BIDDEFORD	ME
BIDDEFORD HIGH SCHOOL	BIDDEFORD	ME
BIDDEFORD INTERNET CORP	BIDDEFORD	ME
BIDDEFORD SCHOOL DEPARTMENT	BIDDEFORD	ME
BOARD OF EDUCATION AND SUPT'S	AUGUSTA	ME
BRICK HOUSE	MADISON	ME
BUCKSPORT HIGH SCHOOL	BUCKSPORT	ME
BURGESS COMPUTER	BATH	ME
BUS GARAGE/MAINTENANCE	HANCOCK	ME
CANVAS WORKS INC	KENNEBUNK	ME
CAPILO SCHOOL OF HAIR DESIGN	AUGUSTA	ME
CARE & COMFORT	WATERVILLE	ME
CAREER CENTER	AUGUSTA	ME
CAREER CENTER	CALAIS	ME

Statewide Training Providers July 1, 2012 - June 30, 2013

TRAINING PROVIDER	LOCATION	
CAREERCENTER	RUMFORD	ME
CAREERCENTER	SKOWHEGAN	ME
CAREER CENTER	SOUTH PARIS	ME
CAREERCENTER	WILTON	ME
CENTER OF TECHNOLOGY	BIDDEFORD	ME
CENTRAL LINCOLN COUNTY SCHOOL	DAMARISCOTTA	ME
CENTRAL LINCOLN COUNTY YMCA	DAMARISCOTTA	ME
CENTRAL MAINE COMMUNITY COLLEGE	AUBURN	ME
CENTRAL MAINE HEALTHCARE CORP	LEWISTON	ME
CITY OF BATH	BATH	ME
CITY OF BIDDEFORD	BIDDEFORD	ME
COLLEGE OF THE ATLANTIC	BAR HARBOR	ME
COMPUTER SOLUTIONS LLC	ROCKLAND	ME
COOL AS A MOOSE	BRUNSWICK	ME
COOL AS A MOOSE	WESTBROOK	ME
COOP EXTENSION PEST MANAGEMENT	ORONO	ME
COURTLAND LIVING CENTER	ELLSWORTH	ME
CROOKED RIVER ADULT COMM ED CE	CASCO	ME
DEERING LUMBER INC	BIDDEFORD	ME
DEMETRIAS TEAM	GORHAM	ME
DENTAL CAREERS INSTITUTE	PORTLAND	ME
DREAM LOCAL DIGITAL	ROCKLAND	ME
EASTERN MAINE COMMUNITY COLLEGE	BANGOR	ME
EASTERN MAINE DEVELOPMENT CORP	BANGOR	ME
EASTERN MAINE MEDICAL CENTER	BANGOR	ME
EDWARD LITTLE HIGH SCHOOL	AUBURN	ME
EMBRY RIDDLE AERONAUTICAL	LIMESTONE	ME
EMPIRE BEAUTY SCHOOL INC	PORTLAND	ME
ERICS AUTO INC	JONESPORT	ME
EVERGREEN HOME PERFORMANCE LLC	ROCKLAND	ME
FARMING FUNGI LLC	KENNEBUNK	ME
FIBER MATERIALS INC	BIDDEFORD	ME
FIVE TOWN COMMUNITIES THAT CAR	ROCKPORT	ME
FIVE TOWN CSD	CAMDEN	ME

Statewide Training Providers July 1, 2012 - June 30, 2013

TRAINING PROVIDER	LOCATION	
FRASER TIMBER	MASARDIS	ME
GENERAL COMPUTERS & ACADEMY	WINDHAM	ME
GENERAL LINEN SERVICE CO INC	SCARBOROUGH	ME
GOODWILL INDUSTRIES OF NORTHER	AUGUSTA	ME
GOODWILL INDUSTRIES OF NORTHER	PORTLAND	ME
GORHAM RETAIL STORE	GORHAM	ME
GORHAM SCHOOL DEPARTMENT	GORHAM	ME
GREENVILLE SCHOOL DEPT	GREENVILLE	ME
H M THOMAS ASSOCIATES INC	BRUNSWICK	ME
HARRINGTON FAMILY HEALTH CENTE	HARRINGTON	ME
HEALING SPIRIT HEALTHCARE LLC	OLD TOWN	ME
HELEN A THOMPSON SCHOOL	WEST GARDINER	ME
HELPING HANDS	LEWISTON	ME
HELPING HANDS	WINSLOW	ME
HICKS BROTHERS MILLWORK	SANFORD	ME
HORCH ROOFING INC	WARREN	ME
HOULTON HIGH SCHOOL	HOULTON	ME
HUSSON UNIVERSITY	BANGOR	ME
INTERCOAST INTERNATIONAL TRAIN	SOUTH PORTLAND	ME
J C EHRlich COMPANY INC	WYOMISSING	PA
KAPLAN CONTINUING EDUCATION	DALLAS	TX
KAPLAN HIGHER EDUCATION	LEWISTON	ME
KAPLAN UNIVERSITY	LEWISTON	ME
KAPLAN UNIVERSITY	PORTLAND	ME
KENNEBEC VALLEY COMMUNITY COLL	FAIRFIELD	ME
KWICKSILVER WHEEL PROS OF MAIN	CUMBERLAND	ME
LEARNING CENTER	CARIBOU	ME
LEWISTON HIGH SCHOOL	LEWISTON	ME
LOWER KENNEBEC REGION	BATH	ME
M S A D 27	FORT KENT	ME
M S A D 49	FAIRFIELD	ME
M S A D 52	TURNER	ME
M S A D 54	SKOWHEGAN	ME
M S A D 61/CENTRAL OFFICE	BRIDGTON	ME

Statewide Training Providers July 1, 2012 - June 30, 2013

TRAINING PROVIDER	LOCATION	
MADAWASKA HIGH SCHOOL	MADAWASKA	ME
MADAWASKA SCHOOL DEPARTMENT	MADAWASKA	ME
MAINE CAREER ADVANTAGE	SOUTH PORTLAND	ME
MAINE COAST HEALTHCARE CORPORA	ELLSWORTH	ME
MAINE COMMUNITY COLLEGE SYSTEM	AUGUSTA	ME
MAINE CRIMINAL JUSTICE ACADEMY	VASSALBORO	ME
MAINE ENERGY MARKETERS ASSOCIA	BRUNSWICK	ME
MAINE HEALTH CARE ASSOC WORKER	AUGUSTA	ME
MAINE HEALTH CARE ASSOCIATION	AUGUSTA	ME
MAINE OXY ACETYLENE SUPPLY CO	AUBURN	ME
MAINE RESIDENTIAL CONSTRUCTION	HAMPDEN	ME
MARANACOOK AREA SCHOOLS	READFIELD	ME
MARTINS POINT HEALTH CARE CENT	PORTLAND	ME
MASSABESIC HIGH SCHOOL	WATERBORO	ME
MASTER-CLEAN INC	ROCKLAND	ME
MENATOMA ASSOCIATION	READFIELD	ME
MOLNLYCKE HEALTH CARE US LLC	NORCROSS	GA
MSAD 40 BUS GARAGE	WALDOBORO	ME
MT BLUE REGIONAL SCHOOL DISTRI	FARMINGTON	ME
MT BLUE SR HIGH SCHOOL	FARMINGTON	ME
MUSKIE SCHOOL OF PUBLIC SERVICE	AUGUSTA	ME
NATIONAL SLEEP THERAPY	SCARBOROUGH	ME
NEW ENGLAND TRUCK & TIRE CENTE	SANFORD	ME
NOBLE MIDDLE SCHOOL	BERWICK	ME
NOKOMIS REGIONAL HIGH SCHOOL	NEWPORT	ME
NORTHEAST CAREER SCHOOLS	SOUTH PORTLAND	ME
NORTHEAST TECHNICAL INSTITUTE	BANGOR	ME
NORTHEAST TECHNICAL INSTITUTE	HERMON	ME
NORTHEAST TECHNICAL INSTITUTE	SCARBOROUGH	ME
NORTHERN MAINE COMMUNITY COLLE	PRESQUE ISLE	ME
OFFICE OF THE SUPERINTENDENT	ELLSWORTH	ME
OLD ORCHARD BEACH HIGH SCHOOL	OLD ORCHARD BEACH	ME
OXFORD NETWORKS	LEWISTON	ME
PARKER RIDGE	BLUE HILL	ME

Statewide Training Providers July 1, 2012 - June 30, 2013

TRAINING PROVIDER	LOCATION	
PEARSON EDUCATION INC	WATERVILLE	ME
PENN FOSTER	SCRANTON	PA
PENOBSCOT COMMUNITY HEALTH CAR	BANGOR	ME
PISCATAQUIS VALLEY ADULT EDUCA	DOVER FOXCROFT	ME
PORT RESOURCES	SOUTH PORTLAND	ME
PORTLAND ARTS & TECHNOLOGY HIG	PORTLAND	ME
PORTLAND PUBLIC SCHOOLS	PORTLAND	ME
PRATT ABBOTT CLEANERS	WESTBROOK	ME
PRO DRIVE DRIVER DEVELOPMENT S	SCARBOROUGH	ME
REGION 8 COOP BOARD FOR VOC ED	ROCKLAND	ME
ROBINSON KRIGER & MCCALLUM	PORTLAND	ME
RSU 13	ROCKLAND	ME
RSU 23	SACO	ME
RSU 24	ELLSWORTH	ME
RSU 25	BUCKSPORT	ME
RUMFORD GROUP HOMES INC	LEEDS	ME
RYNEL INC	WISCASSET	ME
S A D 01	PRESQUE ISLE	ME
S A D 24	VAN BUREN	ME
S A D 75	TOPSHAM	ME
S A D 75	TOPSHAM	ME
SACO RIVER DYEHOUSE	BIDDEFORD	ME
SAD 15 SUPT OFFICE ET AL	GRAY	ME
SANFORD HIGH SCHOOL	SANFORD	ME
SANFORD SCHOOL DEPT	SANFORD	ME
SCHOOL OF APPLIED TECHNOLOGY	MEXICO	ME
SEA BAGS INC	PORTLAND	ME
SEACOAST CAREER SCHOOLS	SANFORD	ME
SEACOAST HARDWOOD LUMBER & PLY	SANFORD	ME
SISTAS SALSA	BLUE HILL	ME
SKOWHEGAN DRIVING SCHOOL LLC	SKOWHEGAN	ME
SKOWHEGAN HIGH SCHOOL	SKOWHEGAN	ME
SOMERSET CAREER & TECHNICAL CE	SKOWHEGAN	ME
SOUTHERN MAINE COMMUNITY COLLE	SOUTH PORTLAND	ME

Statewide Training Providers July 1, 2012 - June 30, 2013

TRAINING PROVIDER	LOCATION	
SOUTHERN MAINE EMERGENCY SERVI	SOUTH PORTLAND	ME
SOUTHERN MAINE MACHINING INC	ARUNDEL	ME
SOUTHERN NEW HAMPSHIRE UNIVERS	BRUNSWICK	ME
SPECIAL SERVICES ADMINISTRATIV	CASCO	ME
ST JOSEPHS COLLEGE	STANDISH	ME
STATE BOARD OF CORRECTIONS	AUGUSTA	ME
STATE PLANNING OFFICE	AUGUSTA	ME
STEARNS MACHINE	EDDINGTON	ME
SUMNER MEMORIAL HIGH SCHOOL	SULLIVAN	ME
SYSTEMS ENGINEERING INC	PORTLAND	ME
TELSTAR REGIONAL MIDDLE/HIGH S	BETHEL	ME
THE IRIS NETWORK	BANGOR	ME
THE UNIVERSITY OF MAINE	ORONO	ME
THERMOFORMED PLASTICS OF NEW E	BIDDEFORD	ME
THOMAS COLLEGE	WATERVILLE	ME
TP ENVIRONMENTAL	BREWER	ME
TRANSCRIPTION ASSOC INC	BRUNSWICK	ME
TRANSCRIPTION ASSOCIATES	BANGOR	ME
TURBYNE & ASSOCIATES	AUBURN	ME
TURNER PRIMARY SCHOOL	TURNER	ME
UMO	ORONO	ME
UMO ATHLETIC DEPARTMENT	ORONO	ME
UNIFIED TECHNOLOGIES INC	PORTLAND	ME
UNIFORM EXPRESS	SOUTH PORTLAND	ME
UNITED TECHNOLOGIES CENTER	BANGOR	ME
UNIVERSITY COLLEGE OF BANGOR	BANGOR	ME
UNIVERSITY OF MAINE AUGUSTA	AUGUSTA	ME
UNIVERSITY OF MAINE BATH/BRUNSWICK	BATH	ME
UNIVERSITY OF MAINE SYSTEM	AUGUSTA	ME
UNIVERSITY OF MAINE SYSTEM	BANGOR	ME
UNIVERSITY OF MAINE SYSTEM	BATH	ME
UNIVERSITY OF MAINE SYSTEM	FARMINGTON	ME
UNIVERSITY OF MAINE SYSTEM	FORT KENT	ME
UNIVERSITY OF MAINE SYSTEM	GORHAM	ME

Statewide Training Providers July 1, 2012 - June 30, 2013

TRAINING PROVIDER	LOCATION	
UNIVERSITY OF MAINE SYSTEM	MACHIAS	ME
UNIVERSITY OF MAINE SYSTEM	ORONO	ME
UNIVERSITY OF MAINE SYSTEM	PORTLAND	ME
UNIVERSITY OF NEW ENGLAND	PORTLAND	ME
VOC EDUC REGION III	LINCOLN	ME
VOCATIONAL REGION 8	ROCKLAND	ME
VTEC	PORTLAND	ME
VTECH SOLUTION INC	CHANTILLY	VA
WALDO REG VOC CTR ME VOC REG N	WALDO	ME
WASCO PRODUCTS INC	SANFORD	ME
WASHBURN & DOUGHTY ASSOC INC	EAST BOOTHBAY	ME
WASHINGTON COUNTY COMMUNITY CO	CALAIS	ME
WATERVILLE SR HIGH SCHOOL/ADUL	WATERVILLE	ME
WENTWORTH TECHNOLOGY INC	SACO	ME
WESMAC CUSTOM BOATS INC	SURRY	ME
WEST SCHOOL	PORTLAND	ME
WESTERN MAINE COMMUNITY ACTION	EAST WILTON	ME
WESTERN MAINE COMMUNITY ACTION	LEWISTON	ME
WINDHAM RAYMOND SCHOOL DISTRIC	WINDHAM	ME
WISCASSET HIGH SCHOOL	WISCASSET	ME
YORK COUNTY COMMUNITY ACTION C	SANFORD	ME
YORK COUNTY COMMUNITY COLLEGE	WELLS	ME

Glossary

Aroostook County Action Program (ACAP): the entity providing WIA services in Aroostook County.

Benefits: refers to adults and includes dislocated workers who receive Social Security or other pension or medical benefits.

Core Services: "self-directed" or "staff-assisted" services proved by CareerCenters.

Self-directed services are provided free of charge to everyone on a universal access basis. No registration is required. The services are specified in the Workforce Investment Act and include orientation to the CareerCenter, initial assessment, access to labor market information, Internet browsing, workshops and job clubs, and eligibility certification.

Staff-assisted services require customer registration and include staff assisted job search and placement assistance, career counseling, staff assisted job referrals (such as testing and background checks), staff assisted job development, staff assisted workshops and job clubs, and follow-up services, including counseling regarding the workplace.

Customized Training: training that is designed to meet the special requirements of an employer who commits to employ the individual upon completion of the training for which the employer pays at least 50% of the cost of the training. It differs from on-the-job training in that it includes a combination of classroom instruction with on-the-job training. The classroom instruction may be provided at a school or on-site with an employer.

Eastern Maine Development Corporation (EMDC): the entity that provides WIA services in Hancock, Penobscot, and Piscataquis counties.

Exit: a customer who has left WIA funded services and activities.

Follow-up Services: available to registered participants who are placed in unsubsidized employment for a minimum of 12 months after employment begins, regardless of the level of service received at the time of placement. Studies have shown that programs which have a strong job placement component combined with follow-up services help increase the earnings, retention rate, and career progress of participants.

Adult and dislocated worker follow-up services are the same services identified as Core Services, including counseling regarding the workplace. Supportive services are not included in follow-up services.

Youth follow-up services include leadership development; regular contact with the youth's employer — including assistance in addressing work-related problems that arise; assistance in securing better paying jobs; career development and further education; work-related peer support groups; adult mentoring; and tracking the progress of youth in employment after training. Supportive services are included in this activity.

Goodwill Industries of Northern New England (GWINNE): the entity that provides WIA services in Cumberland, York, Knox, Waldo, Lincoln and Sagadahoc counties.

Health Insurance: refers to adults and dislocated workers who have at least partial medical coverage.

Intensive Services: are employment and training activities geared to eligible adults and dislocated workers who either are unable to find and retain a job using Core Services, or have acquired and retained employment but whose earnings do not provide a livable wage. Services include comprehensive and specialized assessment, full development of an individual employment plan, group and individual counseling and career planning, case management, and short-term pre-vocational services.

Local Area: the geographic unit within which WIA programs are organized and provided. Maine has four local areas each governed by a local board:

Aroostook-Washington, encompassing Aroostook County Action Program (ACAP) and MDOL (for Washington County)

Tri-County area in which Eastern Maine Development Corporation (EMDC) operates programs in Piscataquis, Penobscot and Hancock counties

Central/Western Maine area where Western Maine Community Action (WMCA) operates programs in Franklin, Oxford and Androscoggin counties, and MDOL operates them in Kennebec and Somerset counties

Coastal Counties area in which Goodwill Industries of Northern New England (GWINNE) runs the programs in Cumberland, York, Knox, Lincoln, Sagadahoc and Waldo counties.

Maine Department of Labor (MDOL): the WIA administrative agency on behalf of the state, and is also a direct service provider in Washington, Somerset and Kennebec counties.

On-the-Job Training: training by an employer that is provided to a paid participant while engaged in productive work.

Service Provider: Five organizations deliver WIA programs in Maine: ACAP, MDOL, EMDC, Goodwill and WMCA.

Supportive Services: services such as transportation, childcare, dependent care, housing, and needs-related payments necessary to enable the individual to participate in the activities authorized under WIA.

Training Account/Tuition: a "voucher," called an "Individual Training Account" (ITA), established on behalf of a WIA eligible registrant in response to specific goals identified on the Employment Development Plan. In consultation with the case manager and up to the limits specified, the individual may purchase training from a list of eligible providers.

Training Provider List: an inventory of entities which are eligible under MDOL guidelines to provide WIA-funded occupational skills training.

Training Services: services which may be made available to employed and unemployed adults and dislocated workers meeting eligibility requirements and focus on occupational skills training.

Average Wage of Those Exiting: an average dollar amount for those who have left the program during a specified period. The data is gathered through self-declaration.

Western Maine Community Action (WMCA): the entity providing WIA services in Androscoggin, Franklin, and Oxford counties.