

MAINE STATE LEGISLATURE

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**Activities Report
under the**

**Workforce Investment Act
Title 26 MRSA Section 3101**

July 1, 2011 to June 30, 2012

Presented to the
**Joint Standing Committee on
Labor, Commerce, Research and
Economic Development**

September 30, 2012

MAINE
DEPARTMENT OF
LABOR

CareerCenter
The Maine Employment Resource

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Introduction

This is the annual report of activities under the Workforce Investment Act (WIA) as required by 26 MRSA §3101.

Annual expenditures and activities occur within a Program Year (PY), from July 1 to June 30. The time frame for this report — July 1, 2011 through June 30, 2012 — corresponds to state Fiscal Year 2012.

WIA funding allocations are highlighted in the Budget section of this report. WIA has three funding streams: Adult, Dislocated Worker, and Youth. Funds for these programs are appropriated by Congress and are allocated annually by law and by formula to states. The Maine Department of Labor, Bureau of Employment Services (BES), receives the allocation that is then distributed to Maine's four local areas and five service providers by the same formula that is used for the state allocations. Illustrated in this report are the WIA Adult and Dislocated Worker funding streams. The allocation for Youth is excluded from the statute governing this report.

The addition of General Funds as a source of investment in worker training is included to provide a more comprehensive picture of resources used to fund occupational skills training. The General Funds allocated to the CareerCenters are intended to be used to augment or add to the total available for occupational skills training. While the appropriation authorizes funds to be targeted to CareerCenter infrastructure and staff costs, the expressed priority is that they be used to fund occupational skill training.

Summary of Workforce Funding and Service Outcomes

Job seekers and employers are able to access numerous federal, state and local programs through Maine's CareerCenter. The use of WIA funds for actual training of individuals is relatively small. However, the use of WIA funds to leverage other resources is a large contribution to the workforce investment effort. WIA funds are spent on the infrastructure of the CareerCenter system to integrate many other resources designed to find employment for those who seek it.

CareerCenter Performance Highlights

CareerCenter services are geared toward connecting businesses with jobseekers by offering employers recruitment, screening, job matching assistance and workforce training free of charge.

- In program year 2011, **85,965** individuals registered with the Maine Job Bank.
- Employers posted **36,719** job openings on the Maine Job Bank.
- Through the Maine Job Bank, **over 4,000,000** referral notifications were sent out to profiles that matched job openings.
- In PY11, **263,124** job referrals were accepted from the Maine Job Bank.
- **Workforce Investment Act** training programs target primarily low-skilled, low-wage workers. Services are designed to provide:
 - intensive counseling and career development
 - basic skills (math, computer, etc.)
 - literacy (reading and writing)
 - occupational skills training (welders, accountants, radiologists, etc).
- With limited training dollars, we were able to serve **1,098** adults, **1,482** unemployed workers and **1,102** youth
 - On average, approximately **75%** found jobs
 - **85%** of the adults served were still working more than six months after placement
 - Approximately **84%** of the older youth (ages 19-21) served were still working six months after placement.
- Training services focus on providing a skills-based credential such as a diploma or equivalency, certificate or degree.
 - **59%** of the adults served received a credential
 - **52%** of the youth served received a credential
- We measure skill attainment for youth when they successfully complete a goal such as improving basic skills (reading and math), work readiness skills (resume', interviewing, time management, budgeting) and/or occupational skills (medical assistant, welder, and accountant). In program year 2011, **90%** of the youth served successfully completed some type of skill goal.

Specific Program Highlights

Trade Adjustment Assistance

The number of individuals enrolled and the number of companies certified in the Trade Adjustment Act (TAA) program increased in the last year. Funds from the TAA were used towards training expenses for **1,161** workers. Overall, the Trade Adjustment Act program provided reemployment services to **2,057** individuals.

TAA program outcomes for PY 11:

Entered Employment Rate:	71.6%
Retention Rate:	92.15%
Average Earnings:	\$16,734

The following summary of other federal and state programs and outcomes for PY 11 illustrates the extent to which WIA funds help to leverage resources and contribute to workforce development:

National Emergency Grants

No New NEG's were applied for or awarded in PY11:

The Bureau of Employment Services and local workforce boards continued activities to assist workers who were affected by downsizing and closures through NEG funded projects awarded in prior years including:

- Maine Military Authority
- Katahdin 2011
- Associated Grocers
- BRAC Implementation
- Formed Fiber
- RR Donnelley
- Westpoint Homes
- GE Security
- Hinckley Co.

Through PY 11, a total of 327 workers received work search assistance and training in these NEG projects, with a **64.47%** entered employment rate.

Highlights of the Program Activities Report in Table A

- Average wages at exit for core/intensive and training services represent what customers reported to their case managers when they left the program.
- The most accurate barometer of wage earnings comes from six-month follow-up data obtained from the Bureau of Unemployment Compensation's wage data system. For those in the adult program, the statewide activities report in Table A shows that, on average, adults are earning **\$11,653** for the six-month period after exiting the program. Computer programmers at the Maine Department of Labor (MDOL) use a formula that translates this figure to a statewide adult average hourly wage of **\$12.98**. This is only an estimate, as the wage data system includes only summary wages reported by employers. The wage database does not report wages by the hour, but rather the earnings reported in the aggregate for each worker. The most accurate figure is the **\$11,653** that compares post-program and pre-program average earnings. These figures will fluctuate through December 31, 2011, because of the six-month follow-up time frame for people exiting the program during June, 2011.
- As with the adult program, the most accurate barometer of wage earnings for dislocated workers comes from six-month follow-up data obtained from the wage data system. For those in the dislocated worker program, the statewide activities report shows that on average, dislocated workers earned **\$14,374** for the six-month period after exiting the program. Computer programmers at the Maine Department of Labor (MDOL) use the same formula as with adults to translate this figure to a statewide dislocated worker average hourly wage of **\$13.82**. The same time frame principle applies to dislocated workers. Numbers will be final at the end of 2011.
- The three primary vehicles for obtaining marketable occupational skills are classroom instruction, on-the-job training and customized occupational training (please see the Glossary for specific definitions), with the latter two being employer based. Ten customized trainings occurred during the program year and fourteen on-the-job trainings occurred through specific employers.

Table A Activities Report for the Workforce Investment Act of 1998

July 1, 2011 – June 30, 2012

Item	Statewide	ACAP	EMDC	Goodwill	Labor	WMCA
Total Receiving Limited Assistance Universal Access Core Services	85,955	6,440	13,512	31,939	19,597	17,748
Adults and Dislocated Workers Receiving Assisted Core and Intensive Services	1,901	130	366	788	323	294
Adults and Dislocated Workers Exiting Assisted Core and Intensive Services	191	15	74	43	40	19
Wage Rates and Benefits Information at Exit						
Adults and Dislocated Workers Exiting to Part-time Employment	10	0	6	1	1	2
Adults and Dislocated Workers Exiting to Full-time Employment	134	13	51	34	26	10
Adults and Dislocated Workers Receiving Benefits	116	12	45	31	20	8
Adults and Dislocated Workers Receiving Health Insurance	92	10	34	27	16	5
Average Wage	\$12.98	\$12.96	\$12.43	\$15.20	\$12.39	\$10.49
Training						
Adults and Dislocated Workers Receiving Occupational Skills Training through Classroom Training Vouchers (Contracts or Individual Training Accounts), On-the-Job Training (OJT) or Customized Occupational Training (COT)	1,513	110	345	565	273	220
Type of Training Institution						
University	475	69	171	73	124	38
Technical College	640	99	180	76	269	16
Adult Education	431	25	68	193	46	99
Secondary School	48	0	34	12	2	0
Proprietary School	102	0	20	62	20	0
Employer Based	126	0	12	103	10	1
Other	573	20	136	202	49	166
Adults and Dislocated Workers Exiting from Occupational Skills Training	845	59	226	339	103	118
Wage Rates and Benefits at the time of exit from Occupational Training						
Exiting to Part-time	89	7	22	37	9	14

Workforce Investment Act Activities Report

Item	Statewide	ACAP	EMDC	Goodwill	Labor	WMCA
Employment						
Exiting to Full-time Employment	613	41	158	263	70	81
Average Wage at Exit	\$13.24	\$11.81	\$12.08	\$14.72	\$12.31	\$12.25
Number Receiving Benefits	527	39	126	229	57	76
Number Receiving Health Insurance	399	23	108	177	38	53
Number who became licensed or certified to perform a particular job or received academic degree or equivalent as result of participation in WIA	343	30	121	116	31	45
Clothing	78	2	39	36	0	1
Medical	28	0	10	15	0	3
Housing	4	0	2	1	1	0
Subsistence	0	0	0	0	0	0
Transportation	635	66	158	283	108	20
Family Care	26	0	13	7	6	0
Needs Related Payments	0	0	0	0	0	0
Other	53	0	29	20	0	4
Adult Average Earnings	\$11,653	\$10,359	\$11,186	\$11,250	\$14,578	\$10,249
Adult Average Wage	\$11.20	\$9.96	\$10.76	\$10.82	\$14.02	\$9.85
Dislocated Worker Wage Replacement Rate	\$14,374	\$13,779	\$14,257	\$16,127	\$11,446	\$12,556
Dislocated Worker Adult Average Wage	\$13.82	\$13.25	\$13.71	\$15.51	\$11.01	\$12.07

Highlights of the program expenditure reports Tables B through G

- Total expenditures include PY 2011 allocations plus carry over from PY 2010.
- Overall training expenditures equal the sum of training plus supportive services. To illustrate, the statewide summary report in Table B shows that, of total expenditures, \$1,388,757 was spent on occupational skills training and \$356,323 on supportive services. The specific grants break down as follows for PY11:

Table B

Grant	Total Available	Total Expenditures	Training and Supportive Service Expenditures	Percentage Expended on Training and Supportive Services
Adults	\$3,403,325	\$2,661,980	\$732,917	27.53%
Dislocated Workers	\$3,873,624	\$3,312,033	\$1,012,163	30.56%
10%	\$0	\$0	\$0	NA
General Fund	\$0	\$0	\$0	NA

Table C

Statewide Aggregate		Quarter Ending: June 30, 2012		
	Adult	Dislocated Worker	CareerCenter Funds, Me GF	Total
Total One-Year Availability	3,403,325	3,873,624	0	7,276,949
Salaries and Benefits	1,195,785	1,390,500	0	2,586,285
Equipment/Maintenance	32,944	24,753	0	57,697
Supplies/Materials	16,808	20,193	0	37,001
Rent	210,956	244,644	0	455,600
Utilities	2,849	4,304	0	7,153
Telephone/Communication	21,037	23,178	0	44,215
Postage	2,296	2,912	0	5,208
Travel	22,664	27,856	0	50,520
Other, Miscellaneous	423,724	561,530	0	985,254
All Other Sub-total:	733,278	909,370	0	1,642,648
Training Account/Tuition	444,150	677,395	0	1,121,545
On-The-Job Training	84,658	182,379	0	267,037
Customized Training	175	0	0	175
Training Sub-total:	528,983	859,774	0	1,388,757
Clothing	4,999	743	0	5,742
Medical	5,945	5,081	0	11,026
Housing	1,849	0	0	1,849
Transportation	153,402	117,682	0	271,084
Child Care	19,707	6,344	0	26,051
Needs Related Payments	0	0	0	0
All Other Support Services	18,032	22,539	0	40,571
Support Services Sub-total:	203,934	152,389	0	356,323
Grand Totals:	2,661,980	3,312,033	0	5,974,013

Table D

Local Area 1: Aroostook County Action Program Quarter Ending: June 30, 2012 Maine Department of Labor				
	Adult	Dislocated Worker	CareerCenter Funds, Me GF	Total
Total One-Year Availability	387,487	348,413	0	735,900
Salaries and Benefits	158,830	140,770	0	299,600
Equipment/Maintenance	0	0	0	0
Supplies/Materials	1,212	1,314	0	2,526
Rent	29,740	26,634	0	56,374
Utilities	449	449	0	898
Telephone/Communication	3,909	4,255	0	8,164
Postage	599	544	0	1,143
Travel	4,372	3,396	7,768	7,009
Other, Miscellaneous	35,047	29,358	0	64,405
All Other Sub-total:	75,328	65,950	0	141,278
Training Account/Tuition	50,969	48,268	28,173	99,237
On-The-Job Training	2,376	938	0	3,314
Customized Training	0	0	0	0
Training Sub-total:	53,345	49,206	0	102,551
Clothing	0	0	0	0
Medical	66	0	0	66
Housing	599	0	0	599
Transportation	37,174	26,401	0	63,575
Child Care	8,604	375	0	8,979
Needs Related Payments	0	0	0	0
All Other Support Services	2,502	1,522	0	4,024
Support Services Sub-total:	48,945	28,298	0	77,243
Grand Totals:	336,448	284,224	0	620,672

Table E

Local Area 2: Eastern Maine Development Corp				
Quarter Ending: June 30, 2012				
	Adult	Dislocated Worker	CareerCenter Funds, Me GF	Total
Total One-Year Availability	726,701	692,112	0	1,418,813
Salaries and Benefits	269,962	250,461	0	520,423
Equipment/Maintenance	0	0	0	0
Supplies/Materials	3,084	1,939	0	5,023
Rent	56,833	52,972	0	109,805
Utilities	0	0	0	0
Telephone/Communication	1,665	1,755	0	3,420
Postage	454	422	0	876
Travel	7,411	2,741	0	10,152
Other, Miscellaneous	117,352	112,004	0	229,356
All Other Sub-total:	186,799	171,833	0	358,632
Training Account/Tuition	97,774	89,721	0	187,495
On-The-Job Training	6,354	9,964	0	16,318
Customized Training	0	0	0	0
Training Sub-total:	104,128	99,685	0	203,813
Clothing	1,158	275	0	1,433
Medical	986	1,219	0	2,205
Housing	250	0	0	250
Transportation	19,779	22,858	0	42,637
Child Care	4,727	2,024	0	6,751
Needs Related Payments	0	0	0	0
All Other Support Services	2,250	3,045	0	5,295
Support Services Sub-total:	29,150	29,421	0	58,571
Grand Totals:	590,039	551,400	0	1,141,439

Table F

Local Area 3: Western Maine Community Action Quarter Ending: June 30, 2012 Maine Department of Labor				
	Adult	Dislocated Worker	CareerCenter Funds, Me GF	Total
Total One-Year Availability	1,063,258	1,176,773	0	2,240,031
Salaries and Benefits	376,464	428,319	0	804,783
Equipment/Maintenance	24,829	14,877	0	39,706
Supplies/Materials	5,575	4,672	0	10,247
Rent	72,872	96,354	0	169,226
Utilities	0	1	0	1
Telephone/Communication	8,945	8,709	0	17,654
Postage	531	996	0	1,527
Travel	3,653	6,254	0	9,907
Other, Miscellaneous	124,287	167,002	0	291,289
All Other Sub-total:	240,692	298,865	0	539,557
Training Account/Tuition	96,562	163,587	0	260,149
On-The-Job Training	5,013	0	0	5,013
Customized Training	0	0	0	0
Training Sub-total:	101,575	163,587	0	265,162
Clothing	531	315	0	846
Medical	990	763	0	1,753
Housing	0	0	0	0
Transportation	53,123	29,917	0	83,040
Child Care	2,359	1,936	0	4,295
Needs Related Payments	0	0	0	0
All Other Support Services	8,425	8,495	0	16,920
Support Services Sub-total:	65,428	41,426	0	106,854
Grand Totals:	784,159	932,197	0	1,716,356

Table G

Local Area 4: Goodwill Industries of Northern New England				
Quarter Ending: June 30, 2012				
	Adult	Dislocated Worker	CareerCenter Funds, Me GF	Total
Total One-Year Availability	1,225,879	1,656,326	0	2,882,205
Salaries and Benefits	390,529	570,950	0	961,479
Equipment/Maintenance	8,115	9,876	0	17,991
Supplies/Materials	6,937	12,268	0	19,205
Rent	51,511	68,684	0	120,195
Utilities	2,400	3,854	0	6,254
Telephone/Communication	6,518	8,459	0	14,977
Postage	712	950	0	1,662
Travel	7,228	15,465	0	22,693
Other, Miscellaneous	147,038	253,166	0	400,204
All Other Sub-total:	230,459	372,722	0	603,181
Training Account/Tuition	198,845	375,819	0	574,664
On-The-Job Training	70,915	171,477	0	242,392
Customized Training	175	0	0	175
Training Sub-total:	269,935	547,296	0	817,231
Clothing	3,310	153	0	3,463
Medical	3,903	3,099	0	7,002
Housing	1,000	0	0	1,000
Transportation	43,326	38,506	0	81,832
Child Care	4,017	2,009	0	6,026
Needs Related Payments	0	0	0	0
All Other Support Services	4,855	9,477	0	14,332
Support Services Sub-total:	60,411	53,244	0	113,655
Grand Totals:	951,334	1,544,212	0	2,495,546

Individual Training Accounts

Table H includes a list of eligible institutions and programs that provided education or training to adults and dislocated workers with an Individual Training Account (ITA).

Table H

Statewide Training Providers July 1, 2011 - June 30, 2012		
TRAINING PROVIDER	LOCATION	
A PLUS PET GROOMING INC	GRAY	ME
ADULT EDUCATION	AUGUSTA	ME
ADULT EDUCATION	SKOWHEGAN	ME
ALFOND ARENA	ORONO	ME
ALLIED BUSINESS	LAGUNA HILLS	CA
AMERIPRISE FINANCIAL INC	SOUTH PORTLAND	ME
AMETHYST TRAINING & CONSULTING	SOUTH GARDINER	ME
ANDOVER COLLEGE	LEWISTON	ME
ANDOVER COLLEGE	PORTLAND	ME
APOLLO GROUP INC.	PHOENIC	AZ
AROOSTOOK COUNTY ACTION PROG	MADAWASKA	ME
AROOSTOOK RESEARCH FARM	PRESQUE ISLE	ME
ARTHUR GARY SCHOOL OF REAL EST	WESTBROOK	ME
ASK FOR HOME CARE	SOUTH THOMASTON	ME
ASSISTANCE PLUS	FAIRFIELD	ME
ASSOCIATED TRAINING & MANAGEME	HOLDEN	ME
ATLANTIC HEATING CO INC	WESTBROOK	ME
AUGUSTA ELECTRIC JATC	AUGUSTA	ME
AUSTER D.M.D. PA, MITCHELL	LEWISTON	ME
BAIRS DRIVING SCHOOL	BANGOR	ME
BANGOR HIGH SCHOOL	BANGOR	ME
BATH SCHOOL DEPT	BATH	ME
BEACON EYE CARE	BIDDEFORD	ME
BEAL COLLEGE	BANGOR	ME
BELFAST AREA HIGH SCHOOL	STOCKTON SPRINGS	ME
BIDDEFORD HIGH SCHOOL	BIDDEFORD	ME
BIDDEFORD HIGHWAY DEPT	BIDDEFORD	ME
BIDDEFORD SCHOOL DEPT	BIDDEFORD	ME
BINAX INC	SCARBOROUGH	ME
BUCKSPORT HIGH SCHOOL	BUCKSPORT	ME
BURGESS COMPUTER	BATH	ME

**Statewide Training Providers
July 1, 2011 - June 30, 2012**

TRAINING PROVIDER	LOCATION	
CAPILO SCHOOL OF HAIR DESIGN	AUGUSTA	ME
CAPITOL COMPUTERS INC.	AUGUSTA	ME
CAREER CENTER	AUGUSTA	ME
CAREER CENTER	CALAIS	ME
CAREER CENTER	SKOWHEGAN	ME
CAREER CENTER	WILTON	ME
CCB INC	WESTBROOK	ME
CCB, INC @ OLD TOWN	OLD TOWN	ME
CENTRAL AROOSTOOK COUNTY CO-OP	PRESQUE ISLE	ME
CENTRAL MAINE COMMUNITY COLLEGE	AUBURN	ME
CENTRAL MAINE MEDICAL CENTER	LEWISTON	ME
CENTRAL MAINE MEDICAL FAMILY	LEWISTON	ME
CHILD DEVELOPMENT SER OF YORK	ARUNDEL	ME
COMPUTER SOLUTIONS LLC	ROCKLAND	ME
COOL AS A MOOSE	WESTBROOK	ME
COOP EXTENSION PEST MANAGEMENT	ORONO	ME
CSD 913 JR/SR HIGH SCHOOL	DEER ISLE	ME
D C STILKEY & SON INC	FREEMPORT	ME
DEERING LUMBER INC	BIDDEFORD	ME
DENTAL CAREERS INSTITUTE	PORTLAND	ME
DICK & BENS FLOORING	SACO	ME
DIRIGO MANAGEMENT COMPANY	PORTLAND	ME
DOWNEAST MARITIME INC	FREEDOM	ME
DURATHERM WINDOW CORP	VASSALBORO	ME
E S BOULOS CO INC	WESTBROOK	ME
EASTERN MAINE COMMUNITY COLLEGE	BANGOR	ME
EASTERN MAINE DEVELOPMENT CORP	BANGOR	ME
EDWARD LITTLE HIGH SCHOOL	AUBURN	ME
EMPIRE BEAUTY SCHOOL INC	PORTLAND	ME
ERIC'S AUTO, INC.	JONESBORO	ME
EVERGREEN HOME PERFORMANCE LLC	ROCKLAND	ME
FIBER MATERIALS INC	BIDDEFORD	ME
FONTAINE HVAC & SOLAR ENERGY S	LEWISTON	ME
G HERBERT JEWETT SCHOOL	BUCKSPORT	ME
GENERAL COMPUTERS & ACADEMY	WINDHAM	ME

**Statewide Training Providers
July 1, 2011 - June 30, 2012**

TRAINING PROVIDER	LOCATION	
GENERAL LINEN SERVICE CO INC	SCARBOROUGH	ME
GOODWILL INDUSTRIES OF NORTHER	GORHAM	ME
GOODWILL INDUSTRIES OF NORTHER	PORTLAND	ME
HEADHUNTER SPA TECH INSTITUTE	SOUTH PORTLAND	ME
HEALING SPIRIT HEALTHCARE LLC	OLD TOWN	ME
HELPING HANDS	WINSLOW	ME
HELPING HANDS TRADE SCHOOL	LEWISTON	ME
HOULTON HIGH SCHOOL	HOULTON	ME
HUSSEY SEATING CO	NORTH BERWICK	ME
HUSSON COLLEGE	BANGOR	ME
HUSSON COLLEGE	PRESQUE ISLE	ME
INTERCOAST CAREER INSTITUTE	SOUTH PORTLAND	ME
KAPLAN CONTINUING EDUCATION	DALLAS	TX
KAPLAN UNIVERSITY	LEWISTON	ME
KAPLAN UNIVERSITY	PORTLAND	ME
KELLY REALTY MANAGEMENT	BANGOR	ME
KENNEBEC VALLEY COMMUNITY COLL	FAIRFIELD	ME
KENNEBUNK FAMILY DENTAL CARE P	KENNEBUNK	ME
KINETIC SYSTEMS INC	SCARBOROUGH	ME
LAW OFFICE OF J SCOTT LOGAN LL	PORTLAND	ME
LEARNING CENTER	CARIBOU	ME
LEARNING CENTER - SOUTH	CASCO	ME
LEAVITT AREA HIGH SCHOOL	TURNER	ME
LEWISTON HIGH SCHOOL	LEWISTON	ME
LEWISTON SCHOOL DEPARTMENT	LEWISTON	ME
M S A D 49	FAIRFIELD	ME
M S A D NO 75	HARPSWELL	ME
MADAWASKA HIGH SCHOOL	MADAWASKA	ME
MADAWASKA SCHOOL DEPARTMENT	MADAWASKA	ME
MAINE CAREER ADVANTAGE	SOUTH PORTLAND	ME
MAINE COMMUNITY COLLEGE SYSTEM	AUGUSTA	ME
MAINE CRIMINAL JUSTICE ACADEMY	VASSALBORO	ME
MAINE HEALTH CARE ASSOCIATION	AUGUSTA	ME
MAINE MANUFACTURING EXTENSION	AUGUSTA	ME
MAINE MEDICAL CENTER FOUNDATIO	PORTLAND	ME

**Statewide Training Providers
July 1, 2011 - June 30, 2012**

TRAINING PROVIDER	LOCATION	
MAINE OIL DEALERS ASSOC	BRUNSWICK	ME
MAINE OXY ACETYLENE SUPPLY CO	AUBURN	ME
MAINE REGION TEN VOCATIONAL TE	BRUNSWICK	ME
MAINE RESIDENTIAL CONSTRUCTION	HAMPDEN	ME
MAINE SCHOOL ADMINISTRATIVE DI	TURNER	ME
MARINE TRADE CENTER	PORTLAND	ME
MAS HOME CARE OF MAINE	WESTBROOK	ME
MASSABESIC HIGH SCHOOL	WATERBORO	ME
MASTER CLEAN INC	ROCKLAND	ME
MEDICAL CARE DEVELOPMENT INC	NORWAY	ME
MEMAR INTERNATIONAL INC	BRUNSWICK	ME
MEMATOMA ASSOCIATION	LIMERICK	ME
MID-COAST SCHOOL OF TECHNOLOGY	ROCKLAND	ME
MOTOR VEHICLE DIVISION	AUGUSTA	ME
MOUNTAIN VIEW SCHOOL	SULLIVAN	ME
MT BLUE SR HIGH SCHOOL	FARMINGTON	ME
NEW ENGLAND SCHOOL OF METAL WO	AUBURN	ME
NEW ENGLAND TRUCK TIRE CTRS	SANFORD	ME
NEW HAMPSHIRE COLLEGE	MANCHESTER	NH
NICKERSON OPTICAL & HEARING AI	BRUNSWICK	ME
NOBLE JR/SR HIGH SCHOOLS	BERWICK	ME
NOKOMIS REGIONAL HIGH SCHOOL	NEWPORT	ME
NORTHEAST TECHNICAL INSTITUTE	BANGOR	ME
NORTHEAST TECHNICAL INSTITUTE	HERMON	ME
NORTHEAST TECHNICAL INSTITUTE	SCARBOROUGH	ME
NORTHEAST TECHNICAL INSTITUTE	SOUTH PORTLAND	ME
NORTHERN AROOSTOOK ALTERNATIVE	VAN BUREN	ME
NORTHERN MAINE COMMUNITY COLLE	PRESQUE ISLE	ME
NORTHERN PENOBSCOT TECH. REGIO	LINCOLN	ME
OFFICE OF THE SUPERINTENDENT	AUBURN	ME
OFFICE OF THE SUPERINTENDENT	BATH	ME
OFFICE OF THE SUPERINTENDENT	BELFAST	ME
OFFICE OF THE SUPERINTENDENT	BRUNSWICK	ME
OFFICE OF THE SUPERINTENDENT	BUCKSPORT	ME
OFFICE OF THE SUPERINTENDENT	ELLSWORTH	ME

**Statewide Training Providers
July 1, 2011 - June 30, 2012**

TRAINING PROVIDER	LOCATION	
OFFICE OF THE SUPERINTENDENT	FARMINGTON	ME
OFFICE OF THE SUPERINTENDENT	GORHAM	ME
OFFICE OF THE SUPERINTENDENT	READFIELD	ME
OFFICE OF THE SUPERINTENDENT	ROCKLAND	ME
OFFICE OF THE SUPERINTENDENT	SACO	ME
OFFICE OF THE SUPERINTENDENT	SOUTH PORTLAND	ME
OFFICE OF THE SUPERINTENDENT	TOPSHAM	ME
OHI	BANGOR	ME
OLD ORCHARD BEACH HIGH SCHOOL	OLD ORCHARD BEACH	ME
ORONO COMMONS	ORONO	ME
OTIS ELEVATOR CO	WESTBROOK	ME
OXFORD HILLS SCHOOL DISTRICT	OXFORD	ME
PARKER HANNIFIN CORP	PORTLAND	ME
PARKER RIDGE	BLUE HILL	ME
PEARSON EDUCATION INC	BLOOMINGTON	MN
PENN FOSTER	SCRANTON	PA
PENOBSCOT ISLAND AIR	SOUTH THOMASTON	ME
PISCATAQUIS VALLEY ADULT EDUCA	DOVER FOXCROFT	ME
PORTLAND ARTS & TECHNOLOGY HIG	PORTLAND	ME
PORTLAND HALL	PORTLAND	ME
PRATT & WHITNEY AIRCRAFT GROUP	NO BERWICK	ME
PRATT ABBOTT	WESTBROOK	ME
PRECISION SCREW MACHINE PRODUC	BIDDEFORD	ME
PRODRIVE DRIVER DEVELOPMENT SV	PORTLAND	ME
PYRAMID CHECKS & PRINTING	PORTLAND	ME
REGIONAL SCHOOL UNIT 14	WINDHAM	ME
REGIONAL TRANSPORTATION PROGRA	PORTLAND	ME
REPUBLIC MANAGEMENT	BIDDEFORD	ME
RESILIENT COMMUNICATIONS	BATH	ME
RESILIENT COMMUNICATIONS	BRUNSWICK	ME
ROBINSON KRIGER & MCCALLUM PA	PORTLAND	ME
RSU 14	WINDHAM	ME
RSU 24	ELLSWORTH	ME
RUBB INC	SANFORD	ME
RUMFORD GROUP HOMES, INC.	LEEDS	ME

**Statewide Training Providers
July 1, 2011 - June 30, 2012**

TRAINING PROVIDER	LOCATION	
RYNEL	WISCASSET	ME
S A D 1	PRESQUE ISLE	ME
S A D 15	GRAY	ME
S A D 15 BUS GARAGE	GRAY	ME
S A D 27	FORT KENT	ME
S A D 49	FAIRFIELD	ME
S A D 57	WATERBORO	ME
SACO RIVER SENIOR SERVICES	WATERBORO	ME
SANFORD HIGH SCHOOL	SANFORD	ME
SANFORD HIGHWAY DEPT	SANFORD	ME
SANFORD SCHOOL DEPT	SANFORD	ME
SCHLOTTERBECK & FOSS CO	PORTLAND	ME
SCHOOL OF APPLIED TECHNOLOGY	MEXICO	ME
SEACOAST CAREER SCHOOLS	BRANFORD	CT
SEARSPORT DIST JR/SR HI SCHLS	SEARSPORT	ME
SEXUAL ASSAULT RESPONSE	PORTLAND	ME
SISTAS SALSA	BLUE HILL	ME
SKIN KLINIC AND DAY SPA	ROCKLAND	ME
SKOWHEGAN AREA VOCATIONAL CENT	SKOWHEGAN	ME
SKOWHEGAN DRIVING SCHOOL INC	SKOWHEGAN	ME
SO PENOBSCOT CNTY VOC REG NO 4	BANGOR	ME
SOUTHERN MAINE COMMUNITY COLLE	SOUTH PORTLAND	ME
SOUTHERN NEW HAMPSHIRE UNIVERS	BRUNSWICK	ME
STATE PLANNING OFFICE	AUGUSTA	ME
STEPHEN R WALSH DVM PA	BATH	ME
SUMNER MEMORIAL HIGH SCHOOL	SULLIVAN	ME
SUPER SHOES	ELLSWORTH	ME
SUPERINTENDENT OF SCHOOLS	PORTLAND	ME
SUPERINTENDENT OF SCHOOLS	WELLS	ME
SVRSU12 BOARD	WINDSOR	ME
TELSTAR REGIONAL HIGH SCHOOL	BETHEL	ME
TELSTAR TECHNICAL SERVICES INC	DIXFIELD	ME
THE UNIVERSITY OF MAINE	ORONO	ME
THOMAS COLLEGE	WATERVILLE	ME
TOPSHAM SCHOOLS	TOPSHAM	ME

**Statewide Training Providers
July 1, 2011 - June 30, 2012**

TRAINING PROVIDER	LOCATION	
TRANSCRIPTION ASSOCIATES	BANGOR	ME
TRANSCRIPTION ASSOCIATES INC	BRUNSWICK	ME
TRUSTEES OF BOSTON UNIVERSITY	BOSTON	MA
TURBYNE & ASSOCIATES	AUBURN	ME
TURNER PRIMARY SCHOOL	TURNER	ME
U A LOCAL 716 PLUMBERS & PIPEF	MANCHESTER	NH
UMO	ORONO	ME
UNIFIED TECHNOLOGIES, INC.	WESTBROOK	ME
UNIFORM EXPRESS	SOUTH PORTLAND	ME
UNITED TECHNOLOGIES CENTER	BANGOR	ME
UNIVERSAL TECHNICAL INSTITUTE	AVONDALE	AZ
UNIVERSITY COLLEGE OF BANGOR	BANGOR	ME
UNIVERSITY OF MAINE AUGUSTA	AUGUSTA	ME
UNIVERSITY OF MAINE SYSTEM	BANGOR	ME
UNIVERSITY OF MAINE SYSTEM	BATH	ME
UNIVERSITY OF MAINE SYSTEM	FARMINGTON	ME
UNIVERSITY OF MAINE SYSTEM	FORT KENT	ME
UNIVERSITY OF MAINE SYSTEM	GORHAM	ME
UNIVERSITY OF MAINE SYSTEM	MACHIAS	ME
UNIVERSITY OF MAINE SYSTEM	ORONO	ME
UNIVERSITY OF MAINE SYSTEM	PORTLAND	ME
UNIVERSITY OF MAINE SYSTEM	PRESQUE ISLE	ME
UNIVERSITY OF NEW ENGLAND	BIDDEFORD	ME
UNIVERSITY OF NEW ENGLAND	PORTLAND	ME
VOC EDUC REGION III	LINCOLN	ME
VOCATIONAL REGION 8	ROCKLAND	ME
VTEC	PORTLAND	ME
VTECH EDUCATION CENTER	SOUTH PORTLAND	ME
W GARDINER CENTRAL SCHOOL	WEST GARDINER	ME
WALDO COUNTY TECHNICAL CENTER	WALDO	ME
WASHBURN & DOUGHTY ASSOC. INC	EAST BOOTHBAY	ME
WASHINGTON COUNTY COMMUNITY CO	CALAIS	ME
WENTWORTH TECHNOLOGY INC	SACO	ME
WEST SCHOOL	PORTLAND	ME
WESTERN MAINE COMMUNITY ACTION	EAST WILTON	ME

**Statewide Training Providers
July 1, 2011 - June 30, 2012**

TRAINING PROVIDER	LOCATION	
WISCASSET HIGH SCHOOL	WISCASSET	ME
YORK COUNTY COMMUNITY ACTION	SANFORD	ME
YORK COUNTY COMMUNITY COLLEGE	WELLS	ME
YORK SCHOOL DEPARTMENT	YORK	ME

Glossary

Aroostook County Action Program (ACAP): the entity providing WIA services in Aroostook County.

Benefits: refers to adults and includes dislocated workers who receive Social Security or other pension or medical benefits.

Core Services: "self-directed" or "staff-assisted" services proved by CareerCenters.

Self-directed services are provided free of charge to everyone on a universal access basis. No registration is required. The services are specified in the Workforce Investment Act and include orientation to the CareerCenter, initial assessment, access to labor market information, Internet browsing, workshops and job clubs, and eligibility certification.

Staff-assisted services require customer registration and include staff assisted job search and placement assistance, career counseling, staff assisted job referrals (such as testing and background checks), staff assisted job development, staff assisted workshops and job clubs, and follow-up services, including counseling regarding the workplace.

Customized Training: training that is designed to meet the special requirements of an employer who commits to employ the individual upon completion of the training for which the employer pays at least 50% of the cost of the training. It differs from on-the-job training in that it includes a combination of classroom instruction with on-the-job training. The classroom instruction may be provided at a school or on-site with an employer.

Eastern Maine Development Corporation (EMDC): the entity that provides WIA services in Hancock, Penobscot, and Piscataquis counties.

Exit: a customer who has left WIA funded services and activities.

Follow-up Services: available to registered participants who are placed in unsubsidized employment for a minimum of 12 months after employment begins, regardless of the level of service received at the time of placement. Studies have shown that programs which have a strong job placement component combined with follow-up services help increase the earnings, retention rate, and career progress of participants.

Adult and dislocated worker follow-up services are the same services identified as Core Services, including counseling regarding the workplace. Supportive services are not included in follow-up services.

Youth follow-up services include leadership development; regular contact with the youth's employer — including assistance in addressing work-related problems that arise; assistance in securing better paying jobs; career development and further education; work-related peer support groups; adult mentoring; and tracking the progress of youth in employment after training. Supportive services are included in this activity.

Goodwill Industries of Northern New England (GWINNE): the entity that provides WIA services in Cumberland, York, Knox, Waldo, Lincoln and Sagadahoc counties.

Health Insurance: refers to adults and dislocated workers who have at least partial medical coverage.

Intensive Services: are employment and training activities geared to eligible adults and dislocated workers who either are unable to find and retain a job using Core Services, or have acquired and retained employment but whose earnings do not provide a livable wage. Services include comprehensive and specialized assessment, full development of an individual employment plan, group and individual counseling and career planning, case management, and short-term pre-vocational services.

Local Area: the geographic unit within which WIA programs are organized and provided. Maine has four local areas each governed by a local board:

Aroostook-Washington, encompassing Aroostook County Action Program (ACAP) and MDOL (for Washington County)

Tri-County area in which Eastern Maine Development Corporation (EMDC) operates programs in Piscataquis, Penobscot and Hancock counties

Central/Western Maine area where Western Maine Community Action (WMCA) operates programs in Franklin, Oxford and Androscoggin counties, and MDOL operates them in Kennebec and Somerset counties

Coastal Counties area in which Goodwill Industries of Northern New England (GWINNE) runs the programs in Cumberland, York, Knox, Lincoln, Sagadahoc and Waldo counties.

Maine Department of Labor (MDOL): the WIA administrative agency on behalf of the state, and is also a direct service provider in Washington, Somerset and Kennebec counties.

On-the-Job Training: training by an employer that is provided to a paid participant while engaged in productive work.

Service Provider: Five organizations deliver WIA programs in Maine: ACAP, MDOL, EMDC, Goodwill and WMCA.

Supportive Services: services such as transportation, childcare, dependent care, housing, and needs-related payments necessary to enable the individual to participate in the activities authorized under WIA.

Training Account/Tuition: a "voucher," called an "Individual Training Account" (ITA), established on behalf of a WIA eligible registrant in response to specific goals identified on the Employment Development Plan. In consultation with the case manager and up to the limits specified, the individual may purchase training from a list of eligible providers.

Training Provider List: an inventory of entities which are eligible under MDOL guidelines to provide WIA-funded occupational skills training.

Training Services: services which may be made available to employed and unemployed adults and dislocated workers meeting eligibility requirements and focus on occupational skills training.

Average Wage of Those Exiting: an average dollar amount for those who have left the program during a specified period. The data is gathered through self-declaration.

Western Maine Community Action (WMCA): the entity providing WIA services in Androscoggin, Franklin, and Oxford counties.