

MAINE STATE LEGISLATURE

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**Activities Report
under the**

**Workforce Investment Act
Title 26 MRSA Section 3101**

July 1, 2010 to June 30, 2011

Presented to the
Joint Standing Committee on Labor

September 30, 2011



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Introduction

This is the annual report of activities under the Workforce Investment Act (WIA) as required by 26 MRSA §3101.

Annual expenditures and activities occur within a Program Year (PY), from July 1 to June 30. The time frame for this report — July 1, 2010 through June 30, 2011 — corresponds to state Fiscal Year 2011.

WIA funding allocations are highlighted in the Budget section of this report. WIA has three funding streams: Adult, Dislocated Worker, and Youth. Funds for these programs are appropriated by Congress and are allocated annually by law and by formula to states. The Maine Department of Labor, Bureau of Employment Services (BES), receives the allocation that is then distributed to Maine's four local areas and five service providers by the same formula that is used for the state allocations. Illustrated in this report are the WIA Adult and Dislocated Worker funding streams. The allocation for Youth is excluded from the statute governing this report.

The addition of General Funds as a source of investment in worker training is included to provide a more comprehensive picture of resources used to fund occupational skills training. The General Funds allocated to the CareerCenters are intended to be used to augment or add to the total available for occupational skills training. While the appropriation authorizes funds to be targeted to CareerCenter infrastructure and staff costs, the expressed priority is that they be used to fund occupational skill training.

Summary of Workforce Funding and Service Outcomes

Job seekers and employers are able to access numerous federal, state and local programs through Maine's CareerCenter. The use of WIA funds for actual training of individuals is relatively small. However, the use of WIA funds to leverage other resources is a large contribution to the workforce investment effort. WIA funds are spent on the infrastructure of the CareerCenter system to integrate many other resources designed to find employment for those who seek it.

CareerCenter Performance Highlights

CareerCenter services are geared toward connecting businesses with jobseekers by offering employers recruitment, screening, job matching assistance and workforce training free of charge.

- In program year 2010, **103,608** individuals registered with the Maine Job Bank.
- Employers posted **29,602** job openings on the Maine Job Bank.
- Through the Maine Job Bank, **3,314,056** referral notifications were sent out to profiles that matched job openings.
- In PY010, **250,230** job referrals were accepted from the Maine Job Bank.
- **Workforce Investment Act** training programs target primarily low-skilled, low-wage workers. Services are designed to provide:
 - intensive counseling and career development
 - basic skills (math, computer, etc.)
 - literacy (reading and writing)
 - occupational skills training (welders, accountants, radiologists, etc).
- With limited training dollars, we were able to serve **1,988** adults, **1,482** unemployed workers and **1,102** youth
 - On average, approximately **75%** found jobs
 - **85%** of the adults served were still working more than six months after placement
 - Approximately **84%** of the older youth (ages 19-21) served were still working six months after placement.
- Training services focus on providing a skills-based credential such as a diploma or equivalency, certificate or degree.
 - **59%** of the adults served received a credential
 - **52%** of the youth served received a credential
- We measure skill attainment for youth when they successfully complete a goal such as improving basic skills (reading and math), work readiness skills (resume', interviewing, time management, budgeting) and/or occupational skills (medical assistant, welder, and accountant). In program year 2010, **91%** of the youth served successfully completed some type of skill goal.

Specific Program Highlights

Trade Adjustment Assistance

The number of individuals enrolled and the number of companies certified in the Trade Adjustment Act (TAA) program increased in the last year. Funds from the TAA were used towards training expenses for **1,295** workers. Overall, the Trade Adjustment Act program provided reemployment services to **2,092** individuals.

TAA program outcomes for PY10:

Entered Employment Rate:	73.33%
Retention Rate:	91.83%
Average Earnings:	\$16,549

The following summary of other federal and state programs and outcomes for PY09 illustrates the extent to which WIA funds help to leverage resources and contribute to workforce development:

National Emergency Grants

In PY 10, The Bureau of Employment Services and local workforce boards responded to significant downsizing and closure events by applying for and administering National Emergency Grants (NEGs). We applied for and received three new NEG awards during the period July 1, 2010 through June 30, 2011.

New NEG's awarded in PY10:

Maine Military Authority	\$ 463,083
Katahdin 2011	\$ 657,841
Associated Grocers	<u>\$ 337,897</u>
Total New NEG awards for PY10:	\$1,458,821

In addition, the Bureau of Employment Services and local workforce boards continued activities to assist workers who were affected by downsizing and closures through NEG funded projects awarded in prior years including:

Prime Tanning
Wausau
BRAC Implementation
Wood Structures

True Textiles
Formed Fiber
New Page
Standard Insurance
RR Donnelley
Westpoint Homes
GE Security
Hinckley Co.

Through PY10, a total of **172** workers received work search assistance and training in these NEG projects, with a **69.69%** entered employment rate.

Governor's Training Initiative (GTI) Activity:

Number of companies assisted:	12 (unduplicated)
Number of new hires trained:	396
Number of incumbent workers trained:	632
Number of Maine workers impacted by GTI:	1,028
GTI investment in Maine workers:	\$ 700,864
Total private sector match:	\$ 3,233,604
Total investment in Maine workforce:	\$ 3,934,468

Highlights of the Program Activities Report in Table A

- Average wages at exit for core/intensive and training services represent what customers reported to their case managers when they left the program.
- The most accurate barometer of wage earnings comes from six-month follow-up data obtained from the Bureau of Unemployment Compensation's wage data system. For those in the adult program, the statewide activities report in Table A shows that, on average, adults are earning **\$10,137** for the six-month period after exiting the program. Computer programmers at the Maine Department of Labor (MDOL) use a formula that translates this figure to a statewide adult average hourly wage of **\$9.75**. This is only an estimate, as the wage data system includes only summary wages reported by employers. The wage database does not report wages by the hour, but rather the earnings reported in the aggregate for each worker. The most accurate figure is the **\$10,137** that compares post-program and pre-program average earnings. These figures will fluctuate through December 31, 2011, because of the six-month follow-up time frame for people exiting the program during June, 2011.
- As with the adult program, the most accurate barometer of wage earnings for dislocated workers comes from six-month follow-up data obtained from the wage data system. For those in the dislocated worker program, the statewide activities report shows that on average, dislocated workers earned **\$15,223** for the six-month period after exiting the program. Computer programmers at the Maine Department of Labor (MDOL) use the same formula as with adults to translate this figure to a statewide dislocated worker average hourly wage of **\$14.64**. The same time frame principle applies to dislocated workers. Numbers will be final at the end of 2011.
- The three primary vehicles for obtaining marketable occupational skills are classroom instruction, on-the-job training and customized occupational training (please see the Glossary for specific definitions), with the latter two being employer based. Ten customized trainings occurred during the program year and fourteen on-the-job trainings occurred through specific employers.

Table A Activities Report for the Workforce Investment Act of 1998

July 1, 2010 – June 30, 2011

Item	Statewide	ACAP	EMDC	Goodwill	Labor	WMCA
Total Receiving Limited Assistance Universal Access Core Services	103,608	7,010	19,015	41,510	23,846	20925
Adults and Dislocated Workers Receiving Assisted Core and Intensive Services	1,940	139	458	780	279	284
Adults and Dislocated Workers Exiting Assisted Core and Intensive Services	290	10	97	88	26	69
Wage Rates and Benefits Information at Exit						
Adults and Dislocated Workers Exiting to Part-time Employment	25	1	12	3	4	5
Adults and Dislocated Workers Exiting to Full-time Employment	154	3	62	41	12	36
Adults and Dislocated Workers Receiving Benefits	128	3	55	35	11	24
Adults and Dislocated Workers Receiving Health Insurance	107	2	43	32	9	21
Average Wage	\$12.54	\$12.21	\$13.02	\$14.02	\$11.38	\$10.55
Training						
Adults and Dislocated Workers Receiving Occupational Skills Training through Classroom Training Vouchers (Contracts or Individual Training Accounts), On-the-Job Training (OJT) or Customized Occupational Training (COT)	1,368	129	364	468	267	140
Type of Training Institution						
University	557	68	228	71	116	74
Technical College	887	156	219	117	377	18
Adult Education	405	40	56	240	28	41
Secondary School	32	1	22	6	1	2
Proprietary School	72	0	15	45	11	1
Employer Based	124	3	91	22	3	5
Other	457	15	135	160	33	114
Adults and Dislocated Workers Exiting from Occupational Skills Training	821	76	160	344	140	101
Wage Rates and Benefits at the time of exit from Occupational Training						
Exiting to Part-time	99	12	15	31	21	20

Workforce Investment Act Activities Report

Item	Statewide	ACAP	EMDC	Goodwill	Labor	WMCA
Employment						
Exiting to Full-time Employment	479	48	107	188	84	52
Average Wage at Exit	\$12.74	\$10.95	\$12.01	\$13.78	\$12.82	\$12.16
Number Receiving Benefits	413	50	88	154	75	46
Number Receiving Health Insurance	318	33	71	123	49	42
Number who became licensed or certified to perform a particular job or received academic degree or equivalent as result of participation in WIA	206	20	46	70	47	23
Clothing	30	7	5	18	0	0
Medical	27	0	7	20	0	0
Housing	1	0	0	0	1	0
Subsistence	0	0	0	0	0	0
Transportation	483	65	84	246	83	5
Family Care	23	3	7	5	8	0
Needs Related Payments	0	0	0	0	0	0
Other	67	0	23	43	1	0
Adult Average Earnings	\$10,137	\$11,317	\$8,798	\$11,946	\$9,262	\$9,950
Adult Average Wage	\$9.75	\$10.88	\$8.46	\$11.49	\$8.91	\$9.57
Dislocated Worker Wage Replacement Rate	\$15,223	\$12,765	\$15,076	\$17,023	\$14,771	\$12,947
Dislocated Worker Adult Average Wage	\$14.64	\$12.27	\$14.50	\$16.37	\$14.20	\$12.45

Highlights of the program expenditure reports Tables B through G

- Total expenditures include PY 2010 allocations plus carry over from PY 2009.
- Overall training expenditures equal the sum of training plus supportive services. To illustrate, the statewide summary report in Table B shows that, of total expenditures, \$756,634 was spent on occupational skills training and \$267,202 on supportive services. The specific grants break down as follows for PY10:

Table B

Grant	Total Available	Total Expenditures	Training and Supportive Service Expenditures	Percentage Expended on Training and Supportive Services
Adults	\$3,384,103	\$2,326,442	\$453,701	19.50%
Dislocated Workers	\$3,368,770	\$2,008,731	\$384,888	19.16%
10%	\$0	\$0	\$0	NA
General Fund	\$190,850	\$185,247	\$185,247	100%

Table C

Statewide Aggregate		Quarter Ending: June 30, 2011		
	Adult	Dislocated Worker	CareerCenter Funds, Me GF	Total
Total One-Year Availability	3,384,103	3,368,770	190,850	6,943,723
Salaries and Benefits	1,148,280	998,280	0	2,146,560
Equipment/Maintenance	29,505	15,502	0	45,007
Supplies/Materials	14,725	17,324	0	32,049
Rent	173,790	126,882	0	300,672
Utilities	2,392	2,927	0	5,319
Telephone/Communication	24,248	19,237	0	43,485
Postage	1,639	1,858	0	3,497
Travel	24,451	15,919	0	40,370
Other, Miscellaneous	453,711	425,914	0	879,625
All Other Sub-total:	724,461	625,563	0	1,350,024
Training Account/Tuition	227,702	257,458	146,472	631,632
On-The-Job Training	47,148	37,996	37,338	122,482
Customized Training	1,200	1,320	0	2,520
Training Sub-total:	276,050	296,774	183,810	756,634
Clothing	3,007	364	0	3,371
Medical	3,756	2,132	0	5,888
Housing	0	812	0	812
Transportation	131,354	75,212	900	207,466
Child Care	26,838	4,812	537	32,187
Needs Related Payments	0	0	0	0
All Other Support Services	12,696	4,782	0	17,478
Support Services Sub-total:	177,651	88,114	1,437	267,202
Grand Totals:	2,326,442	2,008,731	185,247	4,520,420

Table D

Local Area 1: Aroostook County Action Program Quarter Ending: June 30, 2011 Maine Department of Labor				
	Adult	Dislocated Worker	CareerCenter Funds, Me GF	Total
Total One-Year Availability	474,501	319,339	29,610	823,450
Salaries and Benefits	180,154	112,401	0	292,555
Equipment/Maintenance	98	49	0	147
Supplies/Materials	2,671	1,276	0	3,947
Rent	34,726	17,606	0	52,332
Utilities	882	459	0	1,341
Telephone/Communication	9,263	4,899	0	14,162
Postage	480	249	0	729
Travel	4,525	2,484	0	7,009
Other, Miscellaneous	59,301	35,881	0	95,182
All Other Sub-total:	111,946	62,903	0	174,849
Training Account/Tuition	42,995	23,420	28,173	94,588
On-The-Job Training	7,154	3,550	0	10,704
Customized Training	0	0	0	0
Training Sub-total:	50,149	26,970	28,173	105,292
Clothing	0	0	0	0
Medical	766	0	0	766
Housing	0	812	0	812
Transportation	39,327	26,066	900	66,293
Child Care	10,140	2,160	537	12,837
Needs Related Payments	0	0	0	0
All Other Support Services	5,075	417	0	5,492
Support Services Sub-total:	55,308	29,455	1,437	86,200
Grand Totals:	397,557	231,729	29,610	658,896

Table E

Local Area 2: Eastern Maine Development Corp Quarter Ending: June 30, 2011				
	Adult	Dislocated Worker	CareerCenter Funds, Me GF	Total
Total One-Year Availability	734,138	554,669	39,955	1,328,762
Salaries and Benefits	264,671	201,132	0	465,803
Equipment/Maintenance	0	0	0	0
Supplies/Materials	2,388	1,622	0	4,010
Rent	65,176	42,753	0	107,929
Utilities	0	0	0	0
Telephone/Communication	1,655	1,510	0	3,165
Postage	105	167	0	272
Travel	9,641	3,934	0	13,575
Other, Miscellaneous	104,553	87,429	0	191,982
All Other Sub-total:	183,518	137,415	0	320,933
Training Account/Tuition	23,739	48,813	34,352	106,904
On-The-Job Training	0	1,560	0	1,560
Customized Training	0	0	0	0
Training Sub-total:	23,739	50,373	34,352	108,464
Clothing	493	-23	0	470
Medical	470	640	0	1,110
Housing	0	0	0	0
Transportation	6,626	5,691	0	12,317
Child Care	962	470	0	1,432
Needs Related Payments	0	0	0	0
All Other Support Services	502	780	0	1,282
Support Services Sub-total:	9,053	7,558	0	16,611
Grand Totals:	480,981	396,478	34,352	911,811

Table F

Local Area 3: Western Maine Community Action Quarter Ending: June 30, 2011 Maine Department of Labor				
	Adult	Dislocated Worker	CareerCenter Funds, Me GF	Total
Total One-Year Availability	1,145,091	1,032,755	64,435	2,242,281
Salaries and Benefits	435,880	391,460	0	827,340
Equipment/Maintenance	28,300	14,176	0	42,476
Supplies/Materials	6,831	5,871	0	12,702
Rent	34,319	20,734	0	55,053
Utilities	0	0	0	0
Telephone/Communication	8,868	4,878	0	13,746
Postage	466	426	0	892
Travel	2,927	3,162	0	6,089
Other, Miscellaneous	160,071	147,165	0	307,236
All Other Sub-total:	241,782	196,412	0	438,194
Training Account/Tuition	61,616	41,881	27,097	130,594
On-The-Job Training	22,069	26,936	37,338	86,343
Customized Training	1,200	1,320	0	2,520
Training Sub-total:	84,885	70,137	64,435	219,457
Clothing	0	0	0	0
Medical	123	288	0	411
Housing	0	0	0	0
Transportation	59,453	37,580	0	97,033
Child Care	10,540	1,682	0	12,222
Needs Related Payments	0	0	0	0
All Other Support Services	5,526	1,700	0	7,226
Support Services Sub-total:	75,642	41,250	0	116,892
Grand Totals:	838,189	699,259	64,435	1,601,883

Table G

Local Area 4: Goodwill Industries of Northern New England		Quarter Ending: June 30, 2011		
	Adult	Dislocated Worker	CareerCenter Funds, Me GF	Total
Total One-Year Availability	1,030,373	1,462,007	56,850	2,549,230
Salaries and Benefits	267,575	293,287	0	560,862
Equipment/Maintenance	1,107	1,277	0	2,384
Supplies/Materials	2,835	8,555	0	11,390
Rent	39,569	45,789	0	85,358
Utilities	1,510	2,468	0	3,978
Telephone/Communication	4,462	7,950	0	12,412
Postage	588	1,016	0	1,604
Travel	7,358	6,339	0	13,697
Other, Miscellaneous	129,786	155,439	0	285,225
All Other Sub-total:	187,215	228,833	0	416,048
Training Account/Tuition	99,352	143,344	56,850	299,546
On-The-Job Training	17,925	5,950	0	23,875
Customized Training	0	0	0	0
Training Sub-total:	117,277	149,294	56,850	323,421
Clothing	2,514	387	0	2,901
Medical	2,397	1,204	0	3,601
Housing	0	0	0	0
Transportation	25,948	5,875	0	31,823
Child Care	5,196	500	0	5,696
Needs Related Payments	0	0	0	0
All Other Support Services	1,593	1,885	0	3,478
Support Services Sub-total:	37,648	9,851	0	47,499
Grand Totals:	609,715	681,265	56,850	1,347,830

Individual Training Accounts

Table H includes a list of eligible institutions and programs that provided education or training to adults and dislocated workers with an Individual Training Account (ITA).

Table H

Statewide Training Providers July 1, 2010 - June 30, 2011		
TRAINING PROVIDER	LOCATION	
A PLUS PET GROOMING INC	GRAY	ME
ADULT EDUCATION	AUGUSTA	ME
ADULT EDUCATION	SKOWHEGAN	ME
ADVENTURE ADVERTISING	CAMDEN	ME
ALLIED BUSINESS	LAGUNA HILLS	CA
AMETHYST TRAINING & CONSULTING	SOUTH GARDINER	ME
ANDOVER COLLEGE	LEWISTON	ME
ANDOVER COLLEGE	PORTLAND	ME
APOLLO GROUP INC.	PHOENIX	AZ
ASK FOR HOME CARE	SOUTH THOMASTON	ME
ASSISTANCE PLUS	FAIRFIELD	ME
BAIR'S DRIVING SCHOOL INC	BANGOR	ME
BANGOR HIGH SCHOOL	BANGOR	ME
BANGOR SCHOOL DEPT	BANGOR	ME
BATH FIRE DEPT	BATH	ME
BEACON EYE CARE	BIDDEFORD	ME
BEAL COLLEGE	BANGOR	ME
BIDDEFORD FIRE DEPT	BIDDEFORD	ME
BIDDEFORD HIGH SCHOOL	BIDDEFORD	ME
BIDDEFORD HIGHWAY DEPT	BIDDEFORD	ME
BIDDEFORD SCHOOL DEPARTMENT	BIDDEFORD	ME
BIRCH BAY VILLAGE	BAR HARBOR	ME
BONNY EAGLE HIGH SCHOOL	STANDISH	ME
BROWNS WELDING & STEEL INC	NORRIDGEWOCK	ME
BURGESS COMPUTER	BATH	ME
CAPILO SCHOOL OF HAIR DESIGN	AUGUSTA	ME
CAPITOL COMPUTERS INC.	AUGUSTA	ME
CAREERCENTER	AUGUSTA	ME
CAREERCENTER	BANGOR	ME
CAREERCENTER	LEWISTON	ME
CAREERCENTER	SKOWHEGAN	ME

Statewide Training Providers July 1, 2010 - June 30, 2011

TRAINING PROVIDER	LOCATION	
CAREERCENTER	WATERVILLE	ME
CAREERCENTER	WILTON	ME
CCB, INC @ OLD TOWN	OLD TOWN	ME
CENTRAL MAINE COMMUNITY COLLEGE	AUBURN	ME
CENTRAL MAINE MEDICAL CENTER	LEWISTON	ME
CENTRAL MAINE MEDICAL FAMILY	LEWISTON	ME
CHILD DEVELOPMENT SER OF YORK	ARUNDEL	ME
COASTAL ENTERPRISES, INC.	WISCASSET	ME
CONTINUUM PHYSICAL THERAPY PA	ROCKLAND	ME
COUNSELING SERVICES INC	SACO	ME
COURTLAND REHAB & LIVING CTR	ELLSWORTH	ME
CURRIE CHEMICAL CO	PRESQUE ISLE	ME
D C STILKEY & SON INC	FREEPORT	ME
D. GALLANT MANAGEMENT ASSOC	PORTLAND	ME
DAVID E DESMOND FUNERAL SVC	BATH	ME
DEER ISLE STONINGTON HIGH	DEER ISLE	ME
DENTAL CAREERS INSTITUTE	PORTLAND	ME
DEVRY INC	EVANSTON	IL
EASTERN MAINE COMMUNITY COLLEGE	BANGOR	ME
EASTERN MAINE DEVELOPMENT CORP	BANGOR	ME
EASTMAN INDUSTRIES	PORTLAND	ME
EDWARD LITTLE HIGH SCHOOL	AUBURN	ME
EMERY STREET GROUP HOME	SOUTH PORTLAND	ME
EMMC	BANGOR	ME
FIVE TOWN CSD	CAMDEN	ME
G HERBERT JEWETT SCHOOL	BUCKSPORT	ME
GARY, ARTHUR	PORTLAND	ME
GENERAL COMPUTERS & ACADEMY	WINDHAM	ME
GOODWILL INDUSTRIES OF NORTHER	PORTLAND	ME
GORHAM PRIMARY CARE PC	GORHAM	ME
GORHAM, TOWN OF	GORHAM	ME
GRAY FAMILY VISION CENTER PA	GRAY	ME
GRAY-NEW GLOUCESTER SR HIGH	GRAY	ME
GREATER LINCOLN COUNTY SCHOOL	DAMARISCOTTA	ME
HABITAT FOR HUMANITY BATH/BRU	BATH	ME

Statewide Training Providers July 1, 2010 - June 30, 2011

TRAINING PROVIDER	LOCATION	
HANCOCK COUNTY CO-OP EXTENSION	ELLSWORTH	ME
HEADHUNTER SPA TECH INSTITUTE	SOUTH PORTLAND	ME
HEALING SPIRIT HEALTH CARE LLC	INDIAN ISLAND	ME
HELPING HANDS	WINSLOW	ME
HELPING HANDS TRADE SCHOOL	LEWISTON	ME
HIGH SCHOOL & MIDDLE SCHOOL	PRESQUE ISLE	ME
HOULTON SCHOOL DEPARTMENT	HOULTON	ME
HUSSON COLLEGE	BANGOR	ME
HUSSON COLLEGE	PRESQUE ISLE	ME
INTERCOAST CAREER INSTITUTE	SOUTH PORTLAND	ME
KAPLAN CONTINUING EDUCATION	DALLAS	TX
KENNEBEC VALLEY COMMUNITY COLL	FAIRFIELD	ME
KENNEBUNK FAMILY DENTAL CARE P	KENNEBUNK	ME
LANDING SCHOOL OF BOATBUILDING	ARUNDEL	ME
LEARNING CENTER	CARIBOU	ME
LEARNING CENTER - SOUTH	CASCO	ME
LEE MANAGEMENT CO	AUBURN	ME
LEWISTON HIGH SCHOOL	LEWISTON	ME
LISBON HIGH SCHOOL	LISBON FALLS	ME
MADAWASKA HIGH SCHOOL	MADAWASKA	ME
MADAWASKA SCHOOL DEPARTMENT	MADAWASKA	ME
MAINE CRIMINAL JUSTICE ACADEMY	VASSALBORO	ME
MAINE CRIMINAL JUSTICE COMMISS	FALMOUTH	ME
MAINE HUMAN SERVICES DEPT	BIDDEFORD	ME
MAINE MEDICAL CENTER FOUNDATION	PORTLAND	ME
MAINE OIL DEALERS ASSOC	BRUNSWICK	ME
MAINE OXY ACETYLENE SUPPLY CO	AUBURN	ME
MAINE SCHOOL ADMINISTRATIVE DI	TURNER	ME
MAINE TECH DEVELOPMENT COMPANY	BANGOR	ME
MARINE TRADE CENTER	PORTLAND	ME
MASSABESIC HIGH SCHOOL	WATERBORO	ME
MEDICAL CARE DEVELOPMENT INC	BIDDEFORD	ME
MIDAS MUFFLER	WESTBROOK	ME
MILES LANE SCHOOL	BUCKSPORT	ME
MORTON AVENUE SCHOOL	DOVER-FOXCROFT	ME

Statewide Training Providers July 1, 2010 - June 30, 2011

TRAINING PROVIDER	LOCATION	
MT BLUE SR HIGH SCHOOL	FARMINGTON	ME
MURRAY O.D., ROBERT F.	SOUTH PORTLAND	ME
NOKOMIS REGIONAL HIGH SCHOOL	NEWPORT	ME
NORTH DEERING VETERINARY HOSP	PORTLAND	ME
NORTHEAST TECHNICAL INSTITUTE	HERMON	ME
NORTHEAST TECHNICAL INSTITUTE	SCARBOROUGH	ME
NORTHEAST TECHNICAL INSTITUTE	SOUTH PORTLAND	ME
NORTHEAST TEST CONSULTANTS INC	WESTBROOK	ME
NORTHERN MAINE COMMUNITY COLLEGE	PRESQUE ISLE	ME
NOVEL ENGINEERING	CAMDEN	ME
OFFICE OF THE SUPERINTENDENT	AUBURN	ME
OFFICE OF THE SUPERINTENDENT	BATH	ME
OFFICE OF THE SUPERINTENDENT	BELFAST	ME
OFFICE OF THE SUPERINTENDENT	BUCKSPORT	ME
OFFICE OF THE SUPERINTENDENT	CARIBOU	ME
OFFICE OF THE SUPERINTENDENT	ELLSWORTH	ME
OFFICE OF THE SUPERINTENDENT	READFIELD	ME
OFFICE OF THE SUPERINTENDENT	ROCKLAND	ME
OFFICE OF THE SUPERINTENDENT	SOUTH PORTLAND	ME
OFFICE OF THE SUPERINTENDENT	TOPSHAM	ME
OLD ORCHARD BEACH HIGH SCHOOL	OLD ORCHARD BEACH	ME
ORONO COMMONS	ORONO	ME
OTIS ELEVATOR CO	BANGOR	ME
OTIS ELEVATOR CO	WESTBROOK	ME
OXFORD HILLS SCHOOL DISTRICT	OXFORD	ME
PENN FOSTER	CHESTERTOWN	MD
PISCATAQUIS VALLEY ADULT EDUCATION	DOVER FOXCROFT	ME
PORTLAND HALL	PORTLAND	ME
PRODRIVE DRIVER DEVELOPMENT SV	PORTLAND	ME
REGION 8 COOP BOARD FOR VOC ED	ROCKLAND	ME
REGIONAL SCHOOL UNIT 14	WINDHAM	ME
REGIONAL TRANSPORTATION PROGRAM	PORTLAND	ME
RIVERS BY THE SEA PROPERTIES &	YORK BEACH	ME
ROBINSON OIL CO INC, A E	DOVER-FOXCROFT	ME
ROCKY CHANNELS SCHOOL SYSTEM	BOOTHBAY HARBOR	ME

Statewide Training Providers July 1, 2010 - June 30, 2011

TRAINING PROVIDER	LOCATION	
RSU 24	ELLSWORTH	ME
RUMFORD GROUP HOMES, INC.	LEEDS	ME
S A D 1	PRESQUE ISLE	ME
S A D 29	HOULTON	ME
S A D 49	FAIRFIELD	ME
S A D 57	WATERBORO	ME
SACO MIDDLE SCHOOL	SACO	ME
SACO RIVER SENIOR SERVICES	WATERBORO	ME
SANFORD HIGH SCHOOL	SANFORD	ME
SANFORD SCHOOL DEPT	SANFORD	ME
SCHOOL OF APPLIED TECHNOLOGY	MEXICO	ME
SEACOAST CAREER SCHOOLS	BRANFORD	CT
SEARSPORT DIST JR/SR HI SCHLS	SEARSPORT	ME
SEBASTICOOK VALLEY MIDDLE SCHO	NEWPORT	ME
SHALOM HOUSE	PORTLAND	ME
SHAMROCK LEASING LLC	PORTAGE	ME
SHEEPSHOT VALLEY RSU 12	WISCASSET	ME
SODEXHO OPERATIONS LLC	SOUTH PORTLAND	ME
SOUTH PARIS CAREER CENTER	SOUTH PARIS	ME
SOUTHERN KENNEBEC CHILD DEVELO	FARMINGDALE	ME
SOUTHERN MAINE COMMUNITY COLLE	SOUTH PORTLAND	ME
SOUTHERN NEW HAMPSHIRE UNIVERS	BRUNSWICK	ME
ST JOSEPHS COLLEGE OF MAINE	STANDISH	ME
STRONG INSURANCE AGENCY	THOMASTON	ME
SUMNER MEMORIAL HIGH SCHOOL	SULLIVAN	ME
SUPERINTENDENT OF SCHOOLS	PORTLAND	ME
SUPERINTENDENTS OFFICE	VAN BUREN	ME
SUPT OF SCHOOLS WINTHROP	WINTHROP	ME
TEDS ELECTRIC INC	HANCOCK	ME
TELSTAR REGIONAL HIGH SCHOOL	BETHEL	ME
THOMAS COLLEGE	WATERVILLE	ME
TOPSHAM SCHOOLS	TOPSHAM	ME
TRANSCRIPTION ASSOCIATES	BANGOR	ME
TRANSCRIPTION ASSOCIATES INC	BRUNSWICK	ME
TURBYNE & ASSOCIATES	AUBURN	ME

Statewide Training Providers July 1, 2010 - June 30, 2011

TRAINING PROVIDER	LOCATION	
U S M STUDENT SENATE	PORTLAND	ME
UNIFORM EXPRESS	SOUTH PORTLAND	ME
UNITED TECHNOLOGIES CENTER	BANGOR	ME
UNIVERSITY COLLEGE OF BANGOR	BANGOR	ME
UNIVERSITY OF MAINE AUGUSTA	AUGUSTA	ME
UNIVERSITY OF MAINE ORONO	ORONO	ME
UNIVERSITY OF MAINE COOPERATIVE	ORONO	ME
UNIVERSITY OF MAINE SYSTEM	BANGOR	ME
UNIVERSITY OF MAINE SYSTEM	BATH	ME
UNIVERSITY OF MAINE SYSTEM	GORHAM	ME
UNIVERSITY OF MAINE SYSTEM	LEWISTON	ME
UNIVERSITY OF MAINE SYSTEM	PORTLAND	ME
UNIVERSITY OF MAINE SYSTEM	SOUTH PORTLAND	ME
UNIVERSITY OF MAINE SYSTEM	FARMINGTON	ME
UNIVERSITY OF MAINE SYSTEM	FORT KENT	ME
UNIVERSITY OF MAINE SYSTEM	MACHIAS	ME
UNIVERSITY OF MAINE SYSTEM	ORONO	ME
UNIVERSITY OF MAINE SYSTEM	PRESQUE ISLE	ME
UNIVERSITY OF MAINE SYSTEM	BANGOR	ME
UNIVERSITY OF NEW ENGLAND	BIDDEFORD	ME
UNIVERSITY OF NEW ENGLAND	PORTLAND	ME
VOC EDUC REGION III	LINCOLN	ME
VOCATIONAL REGION 8	ROCKLAND	ME
VTECH EDUCATION CENTER	SOUTH PORTLAND	ME
WALDO COUNTY TECHNICAL CENTER	WALDO	ME
WASHINGTON COUNTY COMMUNITY CO	CALAIS	ME
WELLS COMMON CONCESSIONS	ORONO	ME
WELLS-OGUNQUIT COMMUNITY SCHOO	WELLS	ME
WEST SCHOOL	PORTLAND	ME
WESTERN MAINE COMMUNITY ACTION	EAST WILTON	ME
WESTRUM HOUSE/TOPSHAM VOANNE	TOPSHAM	ME
WESTWOOD COLLEGE OF AVIATION	DENVER	CO
WISCASSET HIGH SCHOOL	WISCASSET	ME
WISCASSET MIDDLE SCHOOL	WISCASSET	ME
WOMEN UNLIMITED	AUGUSTA	ME

**Statewide Training Providers
July 1, 2010 - June 30, 2011**

TRAINING PROVIDER	LOCATION	
YORK COUNTY COMMUNITY ACTION	SANFORD	ME
YORK COUNTY COMMUNITY COLLEGE	WELLS	ME
YORK MANOR	BIDDEFORD	ME
YORK SCHOOL DEPARTMENT	YORK	ME

Glossary

Aroostook County Action Program (ACAP): the entity providing WIA services in Aroostook County.

Benefits: refers to adults and includes dislocated workers who receive Social Security or other pension or medical benefits.

Core Services: "self-directed" or "staff-assisted" services proved by CareerCenters.

Self-directed services are provided free of charge to everyone on a universal access basis. No registration is required. The services are specified in the Workforce Investment Act and include orientation to the CareerCenter, initial assessment, access to labor market information, Internet browsing, workshops and job clubs, and eligibility certification.

Staff-assisted services require customer registration and include staff assisted job search and placement assistance, career counseling, staff assisted job referrals (such as testing and background checks), staff assisted job development, staff assisted workshops and job clubs, and follow-up services, including counseling regarding the workplace.

Customized Training: training that is designed to meet the special requirements of an employer who commits to employ the individual upon completion of the training for which the employer pays at least 50% of the cost of the training. It differs from on-the-job training in that it includes a combination of classroom instruction with on-the-job training. The classroom instruction may be provided at a school or on-site with an employer.

Eastern Maine Development Corporation (EMDC): the entity that provides WIA services in Hancock, Penobscot, and Piscataquis counties.

Exit: a customer who has left WIA funded services and activities.

Follow-up Services: available to registered participants who are placed in unsubsidized employment for a minimum of 12 months after employment begins, regardless of the level of service received at the time of placement. Studies have shown that programs which have a strong job placement component combined with follow-up services help increase the earnings, retention rate, and career progress of participants.

Adult and dislocated worker follow-up services are the same services identified as Core Services, including counseling regarding the workplace. Supportive services are not included in follow-up services.

Youth follow-up services include leadership development; regular contact with the youth's employer — including assistance in addressing work-related problems that arise; assistance in securing better paying jobs; career development and further education; work-related peer support groups; adult mentoring; and tracking the progress of youth in employment after training. Supportive services are included in this activity.

Goodwill Industries of Northern New England (GWINNE): the entity that provides WIA services in Cumberland, York, Knox, Waldo, Lincoln and Sagadahoc counties.

Health Insurance: refers to adults and dislocated workers who have at least partial medical coverage.

Intensive Services: are employment and training activities geared to eligible adults and dislocated workers who either are unable to find and retain a job using Core Services, or have acquired and retained employment but whose earnings do not provide a livable wage. Services include comprehensive and specialized assessment, full development of an individual employment plan, group and individual counseling and career planning, case management, and short-term pre-vocational services.

Local Area: the geographic unit within which WIA programs are organized and provided. Maine has four local areas each governed by a local board:

Aroostook-Washington, encompassing Aroostook County Action Program (ACAP) and MDOL (for Washington County)

Tri-County area in which Eastern Maine Development Corporation (EMDC) operates programs in Piscataquis, Penobscot and Hancock counties

Central/Western Maine area where Western Maine Community Action (WMCA) operates programs in Franklin, Oxford and Androscoggin counties, and MDOL operates them in Kennebec and Somerset counties

Coastal Counties area in which Goodwill Industries of Northern New England (GWINNE) runs the programs in Cumberland, York, Knox, Lincoln, Sagadahoc and Waldo counties.

Maine Department of Labor (MDOL): the WIA administrative agency on behalf of the state, and is also a direct service provider in Washington, Somerset and Kennebec counties.

On-the-Job Training: training by an employer that is provided to a paid participant while engaged in productive work.

Service Provider: Five organizations deliver WIA programs in Maine: ACAP, MDOL, EMDC, Goodwill and WMCA.

Supportive Services: services such as transportation, childcare, dependent care, housing, and needs-related payments necessary to enable the individual to participate in the activities authorized under WIA.

Training Account/Tuition: a "voucher," called an "Individual Training Account" (ITA), established on behalf of a WIA eligible registrant in response to specific goals identified on the Employment Development Plan. In consultation with the case manager and up to the limits specified, the individual may purchase training from a list of eligible providers.

Training Provider List: an inventory of entities which are eligible under MDOL guidelines to provide WIA-funded occupational skills training.

Training Services: services which may be made available to employed and unemployed adults and dislocated workers meeting eligibility requirements and focus on occupational skills training.

Average Wage of Those Exiting: an average dollar amount for those who have left the program during a specified period. The data is gathered through self-declaration.

Western Maine Community Action (WMCA): the entity providing WIA services in Androscoggin, Franklin, and Oxford counties.