

MAINE STATE LEGISLATURE

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Activities Report
under the
Workforce Investment Act
Title 26 MRSA Section 3101

July 1, 2004 to June 30, 2005

Presented to the
Joint Standing Committee on Labor

September, 2005

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INTRODUCTION

This is the annual report of activities under the Workforce Investment Act (WIA) as required by 26 MRSA §3101.

Annual expenditures and activities occur within a program year, from July 1 to June 30. The time frame for this report - July 1, 2004 through June 30, 2005 - corresponds to state Fiscal Year 2004.

WIA funding allocations are highlighted in the Budget section of this report. WIA has three funding streams: Adult, Dislocated Worker, and Youth. Funds for these programs are appropriated by Congress and are allocated annually by law and by formula to states. The Maine Department of Labor, Bureau of Employment Services (BES), receives the allocation that is then distributed to Maine's four local areas and six service providers by the same formula that is used for the state allocations. Illustrated in this report are the WIA Adult and Dislocated Worker funding streams. The allocation for Youth is excluded from the statute governing this report.

The addition of General Funds as a source of investment in worker training is included to provide a more comprehensive picture of resources used to fund occupational skills training. The General Funds allocated to the CareerCenters are intended to be used to augment or add to the total available for occupational skills training. While the appropriation authorizes funds to be targeted to CareerCenter infrastructure and staff costs, the expressed priority is that they be used to fund occupational skill training.

I. Summary of Workforce Funding and Service Outcomes

There are numerous federal, state, and local programs which operate in CareerCenters and contribute to serving the needs of job seekers and employers. The contribution of WIA funds to the actual training of numbers of individuals is relatively small. However, the use of WIA funds to leverage other resources is a large contribution to the workforce investment effort. WIA funds are spent on the infrastructure of the CareerCenter system to integrate many other resources designed to find employment for those who seek it.

The following summary of other federal and state programs and outcomes for PY 2004 illustrates the extent to which WIA funds help to leverage resources and contribute to workforce development:

1) Trade Adjustment Assistance

Compared to the previous year, the number of individuals trained and the number of companies who benefited was up considerably, due to Trade Adjustment Act funds that were used to fund training expenses for **2,289** workers and exited **1,251** workers. Overall, the Trade Adjustment Act program provided reemployment services to **3,132** individuals.

TAA program outcomes for PY 2004:

- **Entered Employment Rate: 94%**

- **Retention Rate:** **81%**
- **Earnings Replacement Rate:** **81%**

The following summary of other federal and state programs and outcomes for PY 2004 illustrates the extent to which WIA funds help to leverage resources and contribute to workforce development:

2) National Emergency Grants

The Bureau of Employment Services and Local Workforce Boards responded to a number of significant downsizing and closure events in PY 2003. During the program year beginning July 1, 2003, through June 30, 2004, we received eight new NEG awards totaling **\$3,357,592**. Grants were awarded to assist workers who were affected by downsizing and closures at:

G.H. Bass
C&S Wholesale
ICT, Oxford
Tyson
Great Northern Paper and Sappi
Biddeford Blankets
Coastal Multi. Company
Forsters' Manufacturing

Throughout all of PY 2003, a total of **4,164** workers received work search assistance and training, with an **89%** entered employment rate.

3) Governor's Training Initiative Activity:

- Number of companies assisted: **7**
- Number of new hires trained: **371**
- Number of incumbent workers trained: **2,401**
- Number of Maine workers impacted by GTI: **2,772**
- GTI investment in Maine workers: **\$2,031,537**
- Total private sector match: **\$6,564,666**
- **Total investment in Maine workforce:** **\$8,596,203**

4) Highlights of the program activities report on Page 5:

- Average wages at exit for core/intensive and training services represent what customers reported to their case managers when they left the program.
- The most accurate barometer of wage earnings gain comes from six-month follow-up data obtained from the Bureau of Unemployment Compensation's wage data system. For those in the adult program, average wages earned after six months from program separation are compared to average wages before entering the program. The statewide activities report at the bottom of Page 5 shows that, on average, adults are earning \$2,811

more for the six-month period after exiting the program than they did before entering. Computer programmers at the Maine Department of Labor (MDOL) use a formula that translates this figure to a statewide adult average hourly wage of \$8.36. This is only an estimate, though, since the wage data system includes only summary wages reported by employers. The wage database does not report wages by the hour, but rather the earnings reported in the aggregate for each worker. The most accurate figure is the \$2,811 that compares post-program and pre-program average earnings gain. These figures will fluctuate through December 31, 2005, because of the six-month follow-up time frame for people exiting the program during June, 2005.

- Dislocated worker wages are expressed in terms of wage retention rates. The Act requires states to report the extent to which laid off workers maintain wages earned before being separated from employment. As with adults, data are obtained from the wage record system. The statewide activities report at the bottom of Page 5 shows that, on average, dislocated workers retained 84.7% of pre-program earnings for the six month period after exiting the program. Using the same raw numbers that were utilized to calculate this retention rate, the hourly wage is estimated to be \$10.58. The same time frame principle applies to dislocated workers. Numbers will be final at the end of 2005.
- The three primary vehicles for obtaining marketable occupational skills are classroom instruction, on-the-job training and customized occupational training (please see the Glossary for specific definitions), with the latter two being employer based. No customized training occurred during the program year; therefore, the number of reported employer-based training (27) is on-the-job training through specific employers.

5) Highlights of the program expenditure reports beginning on Page 6:

- Total expenditures include new year allocations listed on Page 4, plus carry over from PY 2003
- Overall training expenditures equal the sum of training plus supportive services. To illustrate, the statewide summary report on Page 6 shows that, of total expenditures, \$879,348 was spent on occupational skills training and \$218,781 on supportive services.

- The specific grants break down as follows for Program Year 2004:

Grant	Total Available	Total Expenditures	Training and Supportive Service Expenditures	Percentage
Adults	\$2,051,861	\$1,854,957	\$364,218	20
Dislocated Workers	\$1,450,336	\$1,256,832	\$249,983	20
10%	\$0	\$0	\$0	0
General Fund	\$462,356	\$462,356	\$339,246	73

Training Providers
Statewide
 July 1, 2004 - June 30, 2005

TRAINING PROVIDER	LOCATION	
ADULT EDUCATION	AUGUSTA	ME
AFFILIATED LABORATORY INC	BANGOR	ME
AMETHYST TRAINING & CONSULTING INC	MANCHESTER	ME
ANDOVER COLLEGE	PORTLAND	ME
AROOSTOOK COUNTY ACTION	MAPLETON	ME
AROOSTOOK MILLING CO	HOULTON	ME
ASSISTANCE PLUS	FAIRFIELD	ME
AUBURN CAMPUS MAIN CAMPUS	AUBURN	ME
AUBURN SCHOOL DEPT	AUBURN	ME
AUGUSTA SCHOOL DEPT	AUGUSTA	ME
BANGOR SCHOOL DEPT	BANGOR	ME
BANKERS LIFE & CASUALTY COMPANY	SO PORTLAND	ME
BAR HARBOR TATTOO SHOP INC	BAR HARBOR	ME
BATH SCHOOL DEPT	BATH	ME
BEAL COLLEGE	BANGOR	ME
BIDDEFORD ADULT EDUCATION	BIDDEFORD	ME
BRIDGTON, TOWN OF	BRIDGTON	ME
BUCKSPORT SCHOOL DEPT	BUCKSPORT	ME
BURGESS COMPUTERS	BATH	ME
C S D 13	SUNSET	ME
C S D 4	E. SULLIVAN	ME
CAPITAL TELECOMMUNICATIONS	AUGUSTA	ME
CAPITOL COMPUTERS INC	AUGUSTA	ME
CARIBOU ADULT EDUCATION	CARIBOU	ME
CARLETON PROJECT	WASHBURN	ME
CARRABEC HIGH SCHOOL, GS, ME ELEM	NORTH ANSON	ME
CDA YORK COUNTY	SANFORD	ME
COASTAL ENTERPRISES, INC	WISCASSET	ME
CENTRAL MAINE COMMUNITY COLLEGE	AUBURN	ME
CENTRAL MAINE MEDICAL CENTER	LEWISTON	ME
CENTRAL MAINE TRANSPORT	BANGOR	ME
CERTIFIED LOGGING PROFESSIONAL	JACKMAN	ME
CITY OF LEWISTON	LEWISTON	ME
COMMUNITY HEALTH SERVICES INC	PORTLAND	ME
COSMOTECH SCHOOL OF COSMETOLOGY	PORTLAND	ME
CRESCENT PARK ELEMENTARY SCHOOL	BETHEL	ME
CUMBERLAND CTY TRAINING RESOURCE CT	PORTLAND	ME
EAST MILLINOCKET SCHOOL DEPT	E MILLINOCKET	ME
EASTERN MAINE COMMUNITY COLLEGE	BANGOR	ME
EASTERN MAINE MEDICAL CENTER	BANGOR	ME
ELLSWORTH SCHOOL DEPT	ELLSWORTH	ME
ESTY OPTICAL INC	SACO	ME
FORT KENT COMMUNITY HIGH SCHL ET	FORT KENT	ME
FOXCROFT ACADEMY	DOVER-FOXCROFT	ME
FUTURE HORIZONS INC	ARLINGTON	TX
GARDINER PUBLIC SCHOOLS	GARDINER	ME

Training Providers
Statewide
 July 1, 2004 - June 30, 2005

TRAINING PROVIDER		LOCATION
GARY SCHOOL OF REAL ESTATE, ARTHUR	WESTBROOK	ME
GENERAL COMPUTER ACADEMY	WINDHAM	ME
GEORGE MITCHELL ELEMENTARY SCHOOL	WATERVILLE	ME
GILLIS LUMBER INC	DANFORTH	ME
GOULDSBORO SCHOOL DEPT	EAST SULLIVAN	ME
GRAY-NEW GLOUCESTER SR HIGH	GRAY	ME
GROOM N BOARD KENNELS	BANGOR	ME
HEALING SPIRITS	OLD TOWN	ME
HELPING HANDS	WINSLOW	ME
HOLLIS ELEM & CONSOLIDATED SCHOOL	HOLLIS CENTER	ME
HOULTON S A V E CENTER	HOULTON	ME
HUSSON COLLEGE	SOUTH PORTLAND	ME
HUSSON COLLEGE	CARIBOU	ME
HUSSON COLLEGE	BANGOR	ME
I B E W LOCAL 567 JATC	FALMOUTH	ME
JONESPORT SCHOOL DEPT	JONESPORT	ME
KENNEBUNK SCHOOLS	KENNEBUNK	ME
KINDRED NURSING CENTERS WEST LLC	LOUISVILLE	KY
KVCC	FAIRFIELD	ME
LAFOREST CUSTOM CABINETS	LIMESTONE	ME
LAWRENCE JR & SR HIGH SCHOOLS ET	FAIRFIELD	ME
LEAVITT HIGH & TRIPP JR HIGH ET A	TURNER	ME
LEWISTON SCHOOL DEPARTMENT	LEWISTON	ME
LEWISTON-AUBURN COLLEGE	LEWISTON	ME
LISBON SCHOOL DEPT	LISBON FALLS	ME
LIVERMORE ELEMENTARY SCHOOL	LIVERMORE	ME
LUCILLE HOLT	PORTLAND	ME
LYMAN MORSE BOATBUILDING CO INC.	THOMASTON	ME
M S A D 16	HALLOWELL	ME
M S A D 61	BRIDGTON	ME
MADAWASKA SCHOOL DEPARTMENT	MADAWASKA	ME
MADISON SCHOOLS	MADISON	ME
MAINE CAREER ADVANTAGE	SOUTH PORTLAND	ME
MAINE COLLEGE OF ART	PORTLAND	ME
MAINE MEDICAL CENTER	PORTLAND	ME
MAINE OIL DEALERS ASSOC	BRUNSWICK	ME
MAINE OIL DEALERS ASSOCIATION	YARMOUTH	ME
MAINE REAL ESTATE ACAD	NAPLES	ME
MAINE SCHOOL ADMINISTRATIVE DISTRIC	PITTSFIELD	ME
MAINE SCHOOL UNION 90	MILFORD	ME
MAINE TECHNICAL COLLEGE SYSTEM	AUGUSTA	ME
MAINE VOCATIONAL REGION 10	BRUNSWICK	ME
MASSABESIC JR/SR HIGH SCHOOL ET A	WATERBORO	ME
MECHANIC FALLS, TOWN OF	MECHANIC FALLS	ME
MEDICAL CARE DEVELOPMENT INC	AUGUSTA	ME
MID STATE BUSINESS SCHOOL CORP	AUGUSTA	ME
MILLINOCKET SCHOOL DEPT	MILLINOCKET	ME
MONSON ELEMENTARY SCHOOL	MONSON	ME

Training Providers
Statewide
 July 1, 2004 - June 30, 2005

TRAINING PROVIDER		LOCATION
MSAD #40 ADULT EDUCATION	WALDOBORO	ME
MSAD 54 ADULT AND COMMUNITY EDUCATION	SKOWHEGAN	ME
MSAD 55 ACE	PORTER	ME
MSAD 9 ADULT & COMMUNITY ED	FARMINGTON	ME
NOBLE JR/SR HIGH SCHOOLS ET AL	BERWICK	ME
NOKOMIS REGIONAL HIGH SCHOOL ET A	NEWPORT	ME
NORTHEAST CAREER SCHOOLS	SOUTH PORTLAND	ME
NORTHEAST TECHNICAL INSTITUTE	SCARBOROUGH	ME
NORTHERN MAINE COMMUNITY COLLEGE	PRESQUE ISLE	ME
NOVEL ENGINEERING	CAMDEN	ME
OCCUPATIONAL SAFETY & HEALTH ADMIN	AUGUSTA	ME
OLD ORCHARD BEACH SCHOOL DEPARTMENT	OLD ORCHARD BEACH	ME
ORONO COMMONS	ORONO	ME
PAPE OIL COMPANY	SANFORD	ME
PENQUIS VALLEY HIGH/MIDDLE SCHOOL	MILO	ME
PIERRE'S SCHOOL OF COSMETOLOGY	PORTLAND	ME
PINE TREE EDUCATIONAL SERVICES	BIDDEFORD	ME
PISCATAQUIS COMM HIGH/MID/PRIM SC	GUILFORD	ME
PORTLAND ADULT EDUCATION	PORTLAND	ME
PRO DRIVE	SCARBOROUGH	ME
REGION 8 COOP BOARD FOR VOC ED	ROCKLAND	ME
REGION II S AROOSTOOK VOC ED	HOULTON	ME
RICHMOND SCHOOL COMMITTEE	RICHMOND	ME
S A D 28	CAMDEN	ME
S A D 29	HOULTON	ME
S A D 36	LIVERMORE FALLS	ME
S A D 46	DEXTER	ME
S A D 48	NEWPORT	ME
S A D 49	FAIRFIELD	ME
S A D 54	SKOWHEGAN	ME
S A D 58	KINGFIELD	ME
S A D 59	MADISON	ME
S A D 68	DOVER-FOXCROFT	ME
S A D 74	NORTH ANSON	ME
S A D 17	OXFORD	ME
SANFORD COMMUNITY ADULT ED	SPRINGVALE	ME
SCHOOL OF APPLIED TECHNOLOGY	MEXICO	ME
SCHOOL OF HAIR DESIGN INC	PORTLAND	ME
SEACOAST CAREER SCHOOLS	SANFORD	ME
SKOWHEGAN DRIVING SCHOOL INC	SKOWHEGAN	ME
SKOWHEGAN HIGH SCHOOL	SKOWHEGAN	ME
SOUTHERN MAINE COMMUNITY COLLEGE	SO PORTLAND	ME
SOUTHERN NEW HAMPSHIRE UNIVERSITY	BRUNSWICK	ME
ST FRANCIS ELEMENTARY SCHOOL	ST FRANCIS	ME
ST JOSEPHS COLLEGE	STANDISH	ME
SUPT OF SCHOOLS WINTHROP	WINTHROP	ME
TAMMARO OIL CO INC, V L	WOODLAND	ME
TECCME@USM	PORTLAND	ME

Training Providers
Statewide
 July 1, 2004 - June 30, 2005

TRAINING PROVIDER		LOCATION
TELSTAR REGIONAL MIDDLE/HIGH SCHOOL	BETHEL	ME
THOMAS COLLEGE	WATERVILLE	ME
TOPSHAM SCHOOLS	TOPSHAM	ME
TRAINING & DEVELOPMENT CORPORATION	BUCKSPORT	ME
TRAINING AND DEVELOPMENT CORPORATION	BANGOR	ME
TRANSCRIPTION ASSOCIATES	TOPSHAM	ME
UMA/UNIVERSITY OF MAINE SYSTEM	AUGUSTA	ME
UNITED TECHNOLOGIES	BANGOR	ME
UNIVERSITY OF MAINE	AUBURN	ME
UNIVERSITY OF MAINE - SACO	SACO	ME
UNIVERSITY OF MAINE AT FORT KENT	FORT KENT	ME
UNIVERSITY OF MAINE AT PRESQUE ISLE	PRESQUE ISLE	ME
UNIVERSITY OF MAINE SYSTEM	FARMINGTON	ME
UNIVERSITY OF MAINE SYSTEM	MACHIAS	ME
UNIVERSITY OF MAINE SYSTEM	ORONO	ME
UNIVERSITY OF MAINE SYSTEM	PORTLAND	ME
UNIVERSITY OF MAINE SYSTEMS	BANGOR	ME
UNIVERSITY OF NEW HAMPSHIRE	DURHAM	NH
USM SMALL BUSINESS DEVELOP CENTER	PORTLAND	ME
VARIETY DRUG	SKOWHEGAN	ME
VILLANOVA	TAMPA	FL
WCCC	CALAIS	ME
WESTERN MAINE COMMUNITY ACTION	EAST WILTON	ME
WINDHAM SCHOOL DEPT	WINDHAM	ME
WOODLAND FOOD MART	WOODLAND	ME
WOODSTOCK ELEMENTARY SCHOOL	WOODSTOCK	ME
WORCESTER POLYTECH	WORCESTER	MA
YORK ADULT EDUCATION	YORK	ME
YORK COUNTY COMMUNITY ACTION	SANFORD	ME
YORK COUNTY COMMUNITY COLLEGE	WELLS	ME
YORK MANOR	BIDDEFORD	ME

Training Providers
Aroostook County Action Program
 July 1, 2004 - June 30, 2005

TRAINING PROVIDER		LOCATION
AROOSTOOK COUNTY ACTION	MAPLETON	ME
AROOSTOOK MILLING CO	HOULTON	ME
CARIBOU ADULT EDUCATION	CARIBOU	ME
CARLETON PROJECT	WASHBURN	ME
EASTERN MAINE COMMUNITY COLLEGE	BANGOR	ME
FORT KENT COMMUNITY HIGH SCHL ET	FORT KENT	ME
GILLIS LUMBER INC	DANFORTH	ME
HOULTON S A V E CENTER	HOULTON	ME
HUSSON COLLEGE	CARIBOU	ME
LAFOREST CUSTOM CABINETS	LIMESTONE	ME
MADAWASKA SCHOOL DEPARTMENT	MADAWASKA	ME
MAINE TECHNICAL COLLEGE SYSTEM	AUGUSTA	ME
NORTHERN MAINE COMMUNITY COLLEGE	PRESQUE ISLE	ME
REGION II S AROOSTOOK VOC ED	HOULTON	ME
S A D 29	HOULTON	ME
ST FRANCIS ELEMENTARY SCHOOL	ST FRANCIS	ME
ST JOSEPHS COLLEGE	STANDISH	ME
UNIVERSITY OF MAINE AT FORT KENT	FORT KENT	ME
UNIVERSITY OF MAINE AT PRESQUE ISLE	PRESQUE ISLE	ME
UNIVERSITY OF MAINE SYSTEM	ORONO	ME

Training Providers
Coastal Economic Development Corporation
 July 1, 2004 - June 30, 2005

TRAINING PROVIDER		LOCATION
ANDOVER COLLEGE	PORTLAND	ME
BATH ADULT EDUCATION	BATH	ME
BATH SCHOOL DEPT	BATH	ME
BURGESS COMPUTERS	BATH	ME
CAPITAL TELECOMMUNICATIONS	AUGUSTA	ME
CAPITOL COMPUTERS INC	AUGUSTA	ME
CENTRAL MAINE MEDICAL CENTER	LEWISTON	ME
CUMBERLAND CTY TRAINING RESOURCE CT	PORTLAND	ME
HELPING HANDS	WINSLOW	ME
KVCC	FAIRFIELD	ME
LYMAN MORSE BOATBUILDING CO INC.	THOMASTON	ME
MAINE OIL DEALERS ASSOC	BRUNSWICK	ME
MAINE OIL DEALERS ASSOCIATION	YARMOUTH	ME
MAINE VOCATIONAL REGION 10	BRUNSWICK	ME
MSAD #40 ADULT EDUCATION	WALDOBORO	ME
NORTHEAST TECHNICAL INSTITUTE	SCARBOROUGH	ME
OCCUPATIONAL SAFETY & HEALTH ADMIN	AUGUSTA	ME
PRO DRIVE	SCARBOROUGH	ME
REGION 8 COOP BOARD FOR VOC ED	ROCKLAND	ME
RICHMOND SCHOOL COMMITTEE	RICHMOND	ME
S A D 28	CAMDEN	ME
SKOWHEGAN DRIVING SCHOOL INC	SKOWHEGAN	ME
SOUTHERN MAINE COMMUNITY COLLEGE	SO PORTLAND	ME
SOUTHERN NEW HAMPSHIRE UNIVERSITY	BRUNSWICK	ME
TOPSHAM SCHOOLS	TOPSHAM	ME
TRANSCRIPTION ASSOCIATES	TOPSHAM	ME
UMA/UNIVERSITY OF MAINE SYSTEM	AUGUSTA	ME
UNIVERSITY OF MAINE SYSTEM	PORTLAND	ME

Training Providers
Maine Department of Labor
 July 1, 2004 - June 30, 2005

TRAINING PROVIDER	LOCATION	
AUGUSTA ADULT EDUCATION	AUGUSTA	ME
AMETHYST TRAINING & CONSULTING INC	MANCHESTER	ME
ANDOVER COLLEGE	PORTLAND	ME
ASSISTANCE PLUS	FAIRFIELD	ME
AUGUSTA SCHOOL DEPT	AUGUSTA	ME
BANKERS LIFE & CASUALTY COMPANY	SO PORTLAND	ME
BEAL COLLEGE	BANGOR	ME
BIDDEFORD ADULT EDUCATION	BIDDEFORD	ME
BOARD OF EDUCATION AND SUPT'S OFF	AUGUSTA	ME
C S D 4	E. SULLIVAN	ME
CAPITOL COMPUTERS INC	AUGUSTA	ME
CARRABEC HIGH SCHOOL, GS, ME ELEM	NORTH ANSON	ME
CDA YORK COUNTY	SANFORD	ME
CENTRAL MAINE COMMUNITY COLLEGE	AUBURN	ME
CENTRAL MAINE MEDICAL CENTER	LEWISTON	ME
CERTIFIED LOGGING PROFESSIONAL	JACKMAN	ME
EASTERN MAINE COMMUNITY COLLEGE	BANGOR	ME
ESTY OPTICAL INC	SACO	ME
GARDINER PUBLIC SCHOOLS	GARDINER	ME
GARY SCHOOL OF REAL ESTATE, ARTHUR	WESTBROOK	ME
GENERAL COMPUTER ACADEMY	WINDHAM	ME
GEORGE MITCHELL ELEMENTARY SCHOOL	WATERVILLE	ME
HELPING HANDS	WINSLOW	ME
JONESPORT SCHOOL DEPT	JONESPORT	ME
KENNEBUNK SCHOOLS	KENNEBUNK	ME
KVCC	FAIRFIELD	ME
LAWRENCE JR & SR HIGH SCHOOLS ET	FAIRFIELD	ME
MADISON SCHOOLS	MADISON	ME
MAINE MEDICAL CENTER	PORTLAND	ME
MAINE OIL DEALERS ASSOC	BRUNSWICK	ME
MAINE SCHOOL ADMINISTRATIVE DISTRIC	PITTSFIELD	ME
MAINE TECHNICAL COLLEGE SYSTEM	AUGUSTA	ME
MASSABESIC JR/SR HIGH SCHOOL ET A	WATERBORO	ME
MID STATE BUSINESS SCHOOL CORP	AUGUSTA	ME
MSAD 54 ADULT AND COMMUNITY EDUCATI	SKOWHEGAN	ME
NOBLE JR/SR HIGH SCHOOLS ET AL	BERWICK	ME
NOKOMIS REGIONAL HIGH SCHOOL ET A	NEWPORT	ME
NORTHEAST CAREER SCHOOLS	SOUTH PORTLAND	ME
NORTHEAST TECHNICAL INSTITUTE	HERMON	ME
NORTHEAST TECHNICAL INSTITUTE	SCARBOROUGH	ME
NOVEL ENGINEERING	CAMDEN	ME
OLD ORCHARD BEACH SCHOOL DEPARTMENT	OLD ORCHARD BEACH	ME
PAPE OIL COMPANY	SANFORD	ME
PIERRE'S SCHOOL OF COSMETOLOGY	PORTLAND	ME
PINE TREE EDUCATIONAL SERVICES	BIDDEFORD	ME
PRO DRIVE	SCARBOROUGH	ME

Training Providers
Maine Department of Labor
 July 1, 2004 - June 30, 2005

TRAINING PROVIDER		LOCATION
S A D 48	NEWPORT	ME
S A D 49	FAIRFIELD	ME
S A D 54	SKOWHEGAN	ME
S A D 74	NORTH ANSON	ME
SANFORD COMMUNITY ADULT ED	SPRINGVALE	ME
SCHOOL OF APPLIED TECHNOLOGY	MEXICO	ME
SCHOOL OF HAIR DESIGN INC	PORTLAND	ME
SEACOAST CAREER SCHOOLS	SANFORD	ME
SKOWHEGAN DRIVING SCHOOL INC	SKOWHEGAN	ME
SKOWHEGAN HIGH SCHOOL	SKOWHEGAN	ME
SOUTHERN MAINE COMMUNITY COLLEGE	SO PORTLAND	ME
SUPT OF SCHOOLS WINTHROP	WINTHROP	ME
TAMMARO OIL CO INC, V L	WOODLAND	ME
TECCME@USM	PORTLAND	ME
THOMAS COLLEGE	WATERVILLE	ME
UMA/UNIVERSITY OF MAINE SYSTEM	AUGUSTA	ME
UNIVERSITY OF MAINE - SACO	SACO	ME
UNIVERSITY OF MAINE AT FORT KENT	FORT KENT	ME
UNIVERSITY OF MAINE AT PRESQUE ISLE	PRESQUE ISLE	ME
UNIVERSITY OF MAINE SYSTEM	MACHIAS	ME
UNIVERSITY OF MAINE SYSTEM	FARMINGTON	ME
UNIVERSITY OF MAINE SYSTEM	PORTLAND	ME
UNIVERSITY OF MAINE SYSTEM	ORONO	ME
UNIVERSITY OF MAINE SYSTEMS	BANGOR	ME
UNIVERSITY OF NEW HAMPSHIRE	DURHAM	NH
UNIVERSITY OF SOUTHERN MAINE	GORHAM	ME
VARIETY DRUG	SKOWHEGAN	ME
WCCC	CALAIS	ME
WOODLAND FOOD MART	WOODLAND	ME
YORK ADULT EDUCATION	YORK	ME
YORK COUNTY COMMUNITY ACTION	SANFORD	ME
YORK COUNTY COMMUNITY COLLEGE	WELLS	ME
YORK MANOR	BIDDEFORD	ME

Training Providers
Training and Development Corporation
 July 1, 2004 - June 30, 2005

TRAINING PROVIDER	LOCATION	
AFFILIATED LABORATORY INC	BANGOR	ME
BANGOR SCHOOL DEPT	BANGOR	ME
BAR HARBOR TATTOO SHOP INC	BAR HARBOR	ME
BEAL COLLEGE	BANGOR	ME
BUCKSPORT SCHOOL DEPT	BUCKSPORT	ME
C S D 13	SUNSET	ME
CENTRAL MAINE TRANSPORT	BANGOR	ME
EAST MILLINOCKET SCHOOL DEPT	E MILLINOCKET	ME
EASTERN MAINE COMMUNITY COLLEGE	BANGOR	ME
EASTERN MAINE MEDICAL CENTER	BANGOR	ME
ELLSWORTH SCHOOL DEPT	ELLSWORTH	ME
FOXCROFT ACADEMY	DOVER-FOXCROFT	ME
FUTURE HORIZONS INC	ARLINGTON	TX
GOULDSBORO SCHOOL DEPT	EAST SULLIVAN	ME
GROOM N BOARD KENNELS	BANGOR	ME
HEALING SPIRITS	OLD TOWN	ME
HUSSON COLLEGE	BANGOR	ME
KINDRED NURSING CENTERS WEST LLC	LOUISVILLE	KY
KVCC	FAIRFIELD	ME
M S A D 16	HALLOWELL	ME
MAINE OIL DEALERS ASSOC	BRUNSWICK	ME
MAINE SCHOOL UNION 90	MILFORD	ME
MAINE TECHNICAL COLLEGE SYSTEM	AUGUSTA	ME
MILLINOCKET SCHOOL DEPT	MILLINOCKET	ME
MONSON ELEMENTARY SCHOOL	MONSON	ME
NORTHEAST CAREER SCHOOLS	SOUTH PORTLAND	ME
NORTHEAST TECHNICAL	SCARBOROUGH	ME
ORONO COMMONS	ORONO	ME
PENQUIS VALLEY HIGH/MIDDLE SCHOOL	MILO	ME
PIERRE'S SCHOOL OF COSMETOLOGY	PORTLAND	ME
PISCATAQUIS COMM HIGH/MID/PRIM SC	GUILFORD	ME
S A D 46	DEXTER	ME
S A D 48	NEWPORT	ME
S A D 68	DOVER-FOXCROFT	ME
SKOWHEGAN DRIVING SCHOOL INC	SKOWHEGAN	ME
TRAINING & DEVELOPMENT CORPORATION	BUCKSPORT	ME
TRAINING & DEVELOPMENT CORPORATION	BANGOR	ME
UMA/UNIVERSITY OF MAINE SYSTEM	AUGUSTA	ME
UNITED TECHNOLOGIES	BANGOR	ME
UNIVERSITY OF MAINE SYSTEM	PORTLAND	ME
UNIVERSITY OF MAINE SYSTEM	ORONO	ME
UNIVERSITY OF MAINE SYSTEMS	BANGOR	ME

Training Providers
Training Resource Center
 July 1, 2004 - June 30, 2005

TRAINING PROVIDER	LOCATION	
ANDOVER COLLEGE	PORTLAND	ME
AUBURN SCHOOL DEPT	AUBURN	ME
BRIDGTON, TOWN OF	BRIDGTON	ME
COASTAL ENTERPRISES, INC	WISCASSET	ME
CENTRAL MAINE COMMUNITY COLLEGE	AUBURN	ME
COMMUNITY HEALTH SERVICES INC	PORTLAND	ME
COSMOTECH SCHOOL OF COSMETOLOGY	PORTLAND	ME
CUMBERLAND CTY TRAINING RESOURCE CT	PORTLAND	ME
GRAY-NEW GLOUCESTER SR HIGH	GRAY	ME
HOLLIS ELEM & CONSOLIDATED SCHOOL	HOLLIS CENTER	ME
HUSSON COLLEGE	SOUTH PORTLAND	ME
LEWISTON-AUBURN COLLEGE	LEWISTON	ME
LUCILLE HOLT	PORTLAND	ME
MAINE COLLEGE OF ART	PORTLAND	ME
MAINE OIL DEALERS ASSOC	BRUNSWICK	ME
MAINE REAL ESTATE ACAD	NAPLES	ME
MEDICAL CARE DEVELOPMENT INC	AUGUSTA	ME
MSAD 55 ACE	PORTER	ME
NORTHEAST TECHNICAL INSTITUTE	SCARBOROUGH	ME
OLD ORCHARD BEACH SCHOOL DEPARTMENT	OLD ORCHARD BEACH	ME
PIERRE'S SCHOOL OF COSMETOLOGY	PORTLAND	ME
PORTLAND ADULT EDUCATION	PORTLAND	ME
PRO DRIVE	SCARBOROUGH	ME
SANFORD COMMUNITY ADULT ED	SPRINGVALE	ME
SCHOOL OF HAIR DESIGN INC	PORTLAND	ME
SOUTHERN MAINE COMMUNITY COLLEGE	SO PORTLAND	ME
SOUTHERN NEW HAMPSHIRE UNIVERSITY	BRUNSWICK	ME
ST JOSEPHS COLLEGE	STANDISH	ME
UMA/UNIVERSITY OF MAINE SYSTEM	AUGUSTA	ME
UNIVERSITY OF NEW HAMPSHIRE	DURHAM	NH
UNIVERSITY OF SOUTHERN MAINE	GORHAM	ME
USM SMALL BUSINESS DEVELOP CENTER	PORTLAND	ME
VILLANOVA	TAMPA	FL
WINDHAM SCHOOL DEPT	WINDHAM	ME
WORCESTER POLYTECH	WORCESTER	MA

Training Providers
WMCA
 July 1, 2004 – June 30, 2005

TRAINING PROVIDER		LOCATION
AMETHYST TRAINING & CONSULTING INC	MANCHESTER	ME
ANDOVER COLLEGE	PORTLAND	ME
AUBURN CAMPUS MAIN CAMPUS	AUBURN	ME
AUBURN SCHOOL DEPT	AUBURN	ME
CAPITOL COMPUTERS INC	AUGUSTA	ME
CENTRAL MAINE COMMUNITY COLLEGE	AUBURN	ME
CENTRAL MAINE MEDICAL CENTER	LEWISTON	ME
CITY OF LEWISTON	LEWISTON	ME
CRESCENT PARK ELEMENTARY SCHOOL	BETHEL	ME
GARY SCHOOL OF REAL ESTATE, ARTHUR	WESTBROOK	ME
HUSSON COLLEGE	BANGOR	ME
I B E W LOCAL 567 JATC	FALMOUTH	ME
KENNEBEC VALLEY COMMUNITY COLLEGE	FAIRFIELD	ME
LEAVITT HIGH & TRIPP JR HIGH ET AL	TURNER	ME
LEWISTON HIGH SCHOOL	LEWISTON	ME
LEWISTON-AUBURN COLLEGE	LEWISTON	ME
LISBON SCHOOL DEPT	LISBON FALLS	ME
LIVERMORE ELEMENTARY SCHOOL	LIVERMORE	ME
MSAD 61	BRIDGTON	ME
MAINE CAREER ADVANTAGE	SOUTH PORTLAND	ME
MAINE TECHNICAL COLLEGE SYSTEM	AUGUSTA	ME
MECHANIC FALLS, TOWN OF	MECHANIC FALLS	ME
MSAD 9 ADULT & COMMUNITY ED	FARMINGTON	ME
NORTHEAST TECHNICAL INSTITUTE	SCARBOROUGH	ME
MSAD 36	LIVERMORE FALLS	ME
MSAD 49	FAIRFIELD	ME
MSAD 58	KINGFIELD	ME
MSAD 17	OXFORD	ME
SCHOOL OF APPLIED TECHNOLOGY	MEXICO	ME
SKOWHEGAN DRIVING SCHOOL INC	SKOWHEGAN	ME
SOUTHERN MAINE COMMUNITY COLLEGE	SO PORTLAND	ME
TELSTAR REGIONAL MIDDLE/HIGH SCHOOL	BETHEL	ME
UMA/UNIVERSITY OF MAINE SYSTEM	AUGUSTA	ME
UNIVERSITY OF MAINE	AUBURN	ME
UNIVERSITY OF MAINE SYSTEM	PORTLAND	ME
UNIVERSITY OF MAINE SYSTEM	ORONO	ME
UNIVERSITY OF MAINE SYSTEM	FARMINGTON	ME
WESTERN MAINE COMMUNITY ACTION	EAST WILTON	ME
WOODSTOCK ELEMENTARY SCHOOL	WOODSTOCK	ME

GLOSSARY

Aroostook County Action Program: ACAP is the entity providing WIA services in Aroostook County.

Benefits: This refers to adults and includes dislocated workers who receive Social Security or other pension or medical benefits.

Coastal Economic Development: CED is the entity providing WIA services in Sagadahoc, Knox, Lincoln, and Waldo counties.

Core A Services: These are "self-directed" services provided free of charge to everyone on a universal access basis. No registration is required. The services are specified in the Workforce Investment Act and include orientation to the CareerCenter, initial assessment, access to labor market information, Internet browsing, workshops and job clubs, and eligibility certification.

Core B Services: These are "staff-assisted" services and require customer registration. Services include staff assisted job search and placement assistance, career counseling, staff assisted job referrals such as testing and background checks, staff assisted job development, staff assisted workshops and job clubs, and follow-up services, including counseling regarding the workplace.

Customized Training: This is training that is designed to meet the special requirements of an employer who commits to employ the individual upon completion of the training and for which the employer pays at least 50% of the cost of the training. It differs from on-the-job training in that it includes a combination of classroom instruction with on-the-job training. The classroom instruction may be provided at a school or on-site with an employer.

Exit: An exit is a customer who has left WIA funded services and activities.

Follow-up Services: Studies have shown that programs which have a strong job placement component combined with follow-up services help increase the earnings, retention rate, and career progress of participants.

Adult and dislocated worker follow-up services are the same services identified as Core Services, including counseling regarding the workplace. Supportive services are not included in follow-up services. Follow-up services are available to registered participants who are placed in unsubsidized employment for a minimum of twelve months after employment begins, regardless of the level of service received at the time of placement.

Youth follow-up services include leadership development, regular contact with the youth's employer - including assistance in addressing work-related problems that arise, assistance in securing better paying jobs, career development and further education, work-related peer support groups, adult mentoring, and tracking the progress of youth in employment after training. Supportive services are included in this activity. Follow-up services may be provided to all youth for at least twelve months after the completion of participation.

Health Insurance: This refers to adults and dislocated workers who have at least partial medical coverage.

Intensive Services: These are employment and training activities geared to eligible adults and dislocated workers who either are unable to find and retain a job using Core Services, or have acquired and retained employment but whose earnings do not provide a livable wage. Services include comprehensive and specialized assessment, full development of an individual employment plan, group and individual counseling and career planning, case management, and short-term pre-vocational services.

Local Area: The geographic unit within which WIA programs are organized and provided. Maine has four local areas each governed by a local board: Aroostook-Washington, encompassing Aroostook County Action Program and MDOL (for Washington County); the Tri-County area in which Training Development Corporation (TDC) operates programs in Piscataquis, Penobscot and Hancock counties; the Central/Western Maine area where Western Maine Community Action (WMCA) operates programs in Franklin, Oxford and Androscoggin counties, and MDOL operates them in Kennebec and Somerset counties; and the Coastal Counties area in which Coastal Economic Development (CED) runs the programs Knox, Lincoln, Sagadahoc and Waldo counties; Training Resource Center (TRC) in Cumberland, and MDOL runs the program in York county.

Maine Department of Labor: MDOL is the WIA administrative agency on behalf of the state, and is also a direct service provider in Washington, Somerset, Kennebec and York counties.

On-the-Job Training: OJT is training by an employer that is provided to a paid participant while engaged in productive work.

Service Provider: Six organizations deliver WIA programs in Maine: ACAP, CED, MDOL, TDC, TRC and WMCA.

Supportive Services: This refers to services such as transportation, childcare, dependent care, housing, and needs-related payments necessary to enable the individual to participate in the activities authorized under WIA.

Training Account/Tuition: This is a "voucher," called an "Individual Training Account" (ITA), established on behalf of a WIA eligible registrant in response to specific goals identified on the Employment Development Plan. In consultation with the case manager and up to the limits specified, the individual may purchase training from a list of eligible providers.

Training Development Corporation: TDC is the entity that provides WIA services in Hancock, Penobscot, and Piscataquis Counties.

Training Provider List: This is an inventory of entities which are eligible under MDOL guidelines to provide WIA-funded occupational skills training.

Training Resource Center: TRC is the entity that provides WIA services in Cumberland County.

Training Services: Training Services may be made available to employed and unemployed adults and dislocated workers meeting eligibility requirements and focus on occupational skills training.

Wage Indicators for Exiters On the General Program Activities Report (Page 4)

- **Average Wage of Those Exiting:** This is an average dollar amount for those who have left the program during a specified period. The data is gathered through self-declaration.

Western Maine Community Action: WCMA is entity providing WIA services in Androscoggin, Franklin, and Oxford Counties.