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Activities Report

under the

Workforce Investment Act

Title 26 M.R.S.A Section 3101

July 1, 2003 to June 30, 2004

Presented to the

Joint Standing Committee on Labor

September 30, 2004

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INTRODUCTION

This is the third annual report of activities under the Workforce Investment Act (WIA) as required by 26 MRSA §3101. A few salient points are included in this brief overview.

Annual expenditures and activities occur within a program year, from July 1 to June 30. The time frame for this report - July 1, 2003 through June 30, 2004 - corresponds to state fiscal year 2003.

Service provider allocations relevant to this report are shown on page 4. WIA has three basic funding streams: Adult, Dislocated Worker, and Youth. Funds for these programs are appropriated by Congress and are allocated annually by law and by formula to states. They are then allocated to Maine's four local areas and six service providers by the same formula that is used for the state allocations. Illustrated in this report are the WIA Adult and Dislocated Worker funding streams. The allocation for Youth is excluded from the statute governing this report.

The other two funding sources listed on page 4 are included to provide a more comprehensive picture of resources used to fund occupational skills training. Both sources are expected to be used to augment or add to the total available for occupational skills training. First is the WIA 10% set aside grant. Of all WIA Adult, Dislocated Worker and Youth funds coming into the state, 10% is reserved for statewide capacity building activities. Second is the service provider portion of the CareerCenter General Fund appropriation. Again, while the appropriation authorizes funds to be targeted to CareerCenter infrastructure and staff costs, the expressed priority is that they be used to fund occupational skill training.

Not included in these figures are training expenditures made on behalf of WIA consumers from other sources of funds. Although WIA is the focus of this report, its funds pale in significance to the whole amount. For example, 33% of all Adult enrollees during the report period received public assistance, yet no TANF dollars are included in these figures. Another large source of funds is Pell Grants that total about \$28 million annually, none of which are reported here. Finally, Trade Adjustment Assistance (TAA) and National Emergency Grants (NEG) obtained to serve workers from plant closures aren't included. Generally, 60% of all emergency grant funds and 90% of all TAA funds go to occupational skills training.

Regarding the program activities report on page 5:

- Average wages at exit for core/intensive and training services represent what customers reported to their case managers when they left the program.
- The most accurate barometer of wage earnings gain comes from six-month follow-up data obtained from the Bureau of Unemployment Compensation's wage data system. For those in the adult program, average wages earned after six months from program separation are compared to average wages before entering the program. The statewide activities report at the bottom of page 5 shows that, on average, adults are earning \$2,184 more for the six-month period after exiting the program than they did before entering it. Computer programmers at the Maine Department of Labor (MDOL) use a formula that

translates this figure to a statewide hourly wage of \$8.65. This is only an estimate, though, since the wage data system includes only summary wages reported by employers. The data base does not include wages by the hour. The most accurate figure is the \$2,184 that compares post-program and pre-program average earnings gain. These figures will fluctuate through December 31, 2004, because of the six-month follow-up time frame for people exiting the program during June, 2004.

- Dislocated worker wages are expressed in terms of wage retention rates. The Act requires states to report the extent to which laid off workers maintain wages earned before being separated from employment. As with adults, data are obtained from the wage record system. The statewide activities report at the bottom of page 5 shows that, on average, dislocated workers retained 89.9% of pre program earnings for the six month period after exiting the program. Using the same raw numbers that were utilized to calculate this retention rate, the hourly wage is estimated to be \$10.58. The same time frame principle applies to dislocated workers. Numbers will be final at the end of 2004.
- The three primary vehicles for obtaining marketable occupational skills are classroom instruction, on-the-job training and customized occupational training (please see the Glossary for specific definitions), with the latter two being employer based. No customized training occurred during the program year; therefore, the number of reported employer-based training (35) is on-the-job training through specific employers.

Regarding the program expenditure reports beginning on page 6:

- Total expenditures include new year allocations listed on page 4 plus carry over from PY '02.
- Overall training expenditures equal the sum of training plus supportive services. To illustrate, the statewide summary report on page 6 shows that of the \$3,601,726 in total expenditures, \$784,978 was spent on occupational skills training and \$196,050 on supportive services.

- The specific grants break down as follows for Program Year 2003:

Grant	Total Available	Total Expenditures	Training and Supportive Service Expenditures	Percentage
Adults	\$2,051,861	\$1,854,957	\$364,218	20
DWs	\$1,450,336	\$1,256,832	\$249,983	20
10%	\$121,818	\$27,581	\$27,581	100
GF	\$462,356	\$462,356	\$339,246	73

**Training Providers
Statewide
July 1, 2003 - June 30, 2004**

List of training institutions providing training:

ADMINISTRATIVE OFFICE	NEWPORT	ME
ADULT EDUCATION	AUGUSTA	ME
ADULT EDUCATION	SKOWHEGAN	ME
AMETHYST TRAINING & CONSULTING INC	MANCHESTER	ME
ANCHOR TAX & ACCOUNTING INC	BATH	ME
ANDOVER COLLEGE	PORTLAND	ME
AREA DRIVING SCHOOL INC	LEWISTON	ME
AROOSTOOK AVENUE SCHOOL	MILLINOCKET	ME
AROOSTOOK COUNTY ACTION	MAPLETON	ME
ASSISTANCE PLUS	FAIRFIELD	ME
AUBURN CAMPUS MAIN CAMPUS	AUBURN	ME
AUBURN SCHOOL DEPT	AUBURN	ME
AUGUSTA SCHOOL DEPT	AUGUSTA	ME
BANGOR HIGH SCHOOL	BANGOR	ME
BANGOR SCHOOL DEPT	BANGOR	ME
BANGOR SCHOOL DEPT	BANGOR	ME
BANGOR, CITY OF	BANGOR	ME
BATH ADULT EDUCATION	BATH	ME
BATH SCHOOL DEPT	BATH	ME
BEAL COLLEGE	BANGOR	ME
BIDDEFORD ADULT EDUCATION	BIDDEFORD	ME
BONNY EAGLE HIGH SCHOOL ET AL	STANDISH	ME
BUCKSPORT SCHOOL DEPT	BUCKSPORT	ME
BUREAU OF MOTOR VEHICLES	AUGUSTA	ME
C S D 15	WALES	ME
CAPITAL TELECOMMUNICATIONS	AUGUSTA	ME
CAPITOL COMPUTERS INC	AUGUSTA	ME
CAREER DIRECTIONS INC	Sanford	ME
CAREERCENTER	PRESQUE ISLE	ME
CAREERCENTER	BANGOR	ME
CAREERCENTER	Augusta	ME
CAREERCENTER	Skowhegan	Me
CAREERCENTER	CALAIS	ME
Careercenter	Saco	ME
Caribou Adult Education	Caribou	ME
Carleton Project	WASHBURN	ME
CARRABEC HIGH SCHOOL, GS, ME ELEM	NORTH ANSON	ME
Central Maine Community College	AUBURN	ME
CENTRAL MAINE MEDICAL CENTER	LEWISTON	ME
Certified Logging Professional	Jackman	ME
CITY OF LEWISTON	LEWISTON	ME
COASTAL ECONOMIC DEVELOPMENT CORP	BATH	ME
COASTAL ECONOMIC DEVELOPMENT CORP.	BATH	ME
COMMUNITY HEALTH SERVICES INC	PORTLAND	ME
COSMOTECH SCHOOL OF COSMETOLOGY	PORTLAND	ME
Covello Appraisal Service	Bangor	Me
CRESCENT PARK ELEMENTARY SCHOOL	BETHEL	ME
CUMBERLAND CTY TRAINING RESOURCE CT	PORTLAND	ME
DENTAL CAREERS INSTITUTE	PORTLAND	ME
E & T Madawaska	MADAWASKA	ME
EAST MILLINOCKET SCHOOL DEPT	E MILLINOCKET	ME

EASTERN MAINE COMMUNITY COLLEGE	BANGOR	ME
EDUCATION UNORGANIZED TERRITORY	GREENVILLE	NC
ELLSWORTH SCHOOL DEPT	ELLSWORTH	ME
EMPLOYMENT SECURITY, BUREAU OF	Lewiston	ME
ESTY OPTICAL INC	SACO	ME
Fairfield Primary School	FAIRFIELD	ME
FAITHWORKS	LEWISTON	ME
FORT KENT COMMUNITY HIGH SCHL ET	FORT KENT	ME
FRANKLIN MEMORIAL HOSPITAL	Farmington	ME
GARDINER PUBLIC SCHOOLS	GARDINER	ME
GENERAL COMPUTER ACADEMY	WINDHAM	ME
GENPLEX INC	WATERVILLE	ME
George Mitchell Elementary School	WATERVILLE	ME
GOULDSBORO SCHOOL DEPT	EAST SULLIVAN	ME
GRAY-NEW GLOUCESTER SR HIGH	GRAY	ME
HEALTH EDUCATION & TRAINING INSTITU	AUGUSTA	ME
HELPING HANDS	LEWISTON	ME
Helping Hands	Winslow	ME
HOULTON S A V E CENTER	HOULTON	ME
HUSSON COLLEGE	SOUTH PORTLAND	ME
HUSSON COLLEGE	CARIBOU	ME
HUSSON COLLEGE	BANGOR	ME
I B E W LOCAL 567 M P R P	FALMOUTH	ME
JMB Real Estate	Lowell	MA
JONESPORT SCHOOL DEPT	JONESPORT	ME
JR & SR HIGH SCHOOLS	PRESQUE ISLE	ME
KELDEN	BANGOR	ME
KENNEBUNK SCHOOLS	KENNEBUNK	ME
KRHEC	East Millinocket	me
KVCC	FAIRFIELD	ME
LAWRENCE JR & SR HIGH SCHOOLS ET	FAIRFIELD	ME
LEAVITT HIGH & TRIPP JR HIGH ET A	TURNER	ME
LEWISTON CAREERCENTER	LEWISTON	ME
LEWISTON HIGH SCHOOL	LEWISTON	ME
LISBON SCHOOL DEPT	LISBON FALLS	ME
LITERACY VOLUNTEERS OF ANDROSCOGGIN	PORTLAND	ME
LIVERMORE ELEMENTARY SCHOOL	LIVERMORE	ME
LUCILLE HOLT	PORTLAND	ME
Lutheran Community Services of Main	Portland	ME
M S A D 61	BRIDGTON	ME
MADAWASKA SCHOOL DEPARTMENT	MADAWASKA	ME
MADISON SCHOOLS	MADISON	ME
MAHANEY DRIVER EDUCATION	AUGUSTA	ME
MAINE COLLEGE OF ART	PORTLAND	ME
Maine Dept of Labor - Jobs Council	Augusta	Me
MAINE MARINE TRAINING INSTITUTE	PORTLAND	ME
MAINE OIL DEALERS ASSOC	BRUNSWICK	ME
Maine Oil Dealers Association	Yarmouth	ME
MAINE OXY	AUBURN	ME
Maine Real Estate Acad	Naples	ME
MAINE SCHOOL UNION 90	MILFORD	ME
MAINE TECHNICAL COLLEGE SYSTEM	AUGUSTA	ME
MASSABESIC JR/SR HIGH SCHOOL ET A	WATERBORO	ME
MASTERS MACHINE CO	ROUND POND	ME
MECHANIC FALLS, TOWN OF	MECHANIC FALLS	ME
MID COAST E M S COUNCIL INC	UNION	ME
MID STATE BUSINESS SCHOOL CORP	AUBURN	ME

MID STATE BUSINESS SCHOOL CORP	AUGUSTA	ME
MMC SURGICAL ASSOCIATES	PORTLAND	ME
MONSON ELEMENTARY SCHOOL	MONSON	ME
MR BERNARDS SCHOOL OF HAIR FASHIONS	LEWISTON	ME
MSAD #40 ADULT EDUCATION	WALDOBORO	ME
MSAD 9 ADULT & COMMUNITY ED	Farmington	ME
MT BLUE SR HIGH SCHOOL	FARMINGTON	ME
MULLENS DRIVING SCHOOL INC	WINDHAM	ME
NEW ENGLAND SCHOOL OF COMMUNICATION	BANGOR	ME
NOBLE JR/SR HIGH SCHOOLS ET AL	BERWICK	ME
NOKOMIS REGIONAL HIGH SCHOOL ET A	NEWPORT	ME
NORTHEAST CAREER SCHOOLS	SOUTH PORTLAND	ME
Northeast Technical	Scarborough	ME
NORTHEAST TECHNICAL INSTITUTE	SCARBOROUGH	ME
NORTHEAST TECHNICAL INSTITUTE	HERMON	ME
northeast technical	Bangor	me
NORTHERN FILTER & SUPPLY INC		
NORTHERN MAINE COMMUNITY COLLEGE	PRESQUE ISLE	ME
NORWAY CAREERCENTER	NORWAY	ME
NTI	Scarborough	ME
OCCUPATIONAL SAFETY & HEALTH ADMIN	AUGUSTA	ME
OLD ORCHARD BEACH SCHOOL DEPARTMENT	OLD ORCHARD BEACH	ME
OLD ORCHARD BEACH, TOWN OF	OLD ORCHARD BEACH	ME
OLD TOWN HOUSING	OLD TOWN	ME
OLD TOWN SCHOOL DEPT	OLD TOWN	ME
Omega Technical Training Institute	Bangor	ME
ORONO COMMONS	ORONO	ME
OXFORD HILLS SCHOOL DISTRICT SAD 17	OXFORD	ME
Pare Oil Company	Sanford	ME
PIERRE'S SCHOOL OF COSMETOLOGY	PORTLAND	ME
Pine Tree Educational Services	Biddeford	ME
PISCATAQUIS COMM HIGH/MID/PRIM SC	GUILFORD	ME
Portland Adult Ed.	Portland	ME
Portland Adult Ed.	Portland	ME
PRO DRIVE DRIVER DEVELOPMENT SERVIC	PORTLAND	ME
REDINGTON FAIRVIEW GENERAL HOSPITAL	SKOWHEGAN	ME
REGION 8 COOP BOARD FOR VOC ED	ROCKLAND	ME
REGION II S AROOSTOOK VOC ED	HOULTON	ME
RICHMOND SCHOOL COMMITTEE	RICHMOND	ME
RIOUX OD, DR TIMOTHY D	FORT KENT	ME
RIVER VALLEY GROWTH COUNCIL	RUMFORD	ME
RUMFORD CAREERCENTER	Rumford	ME
S A D 09	NEW SHARON	ME
S A D 29	HOULTON	ME
S A D 36	LIVERMORE FALLS	ME
S A D 46	DEXTER	ME
S A D 48	NEWPORT	ME
S A D 49	FAIRFIELD	ME
S A D 54	SKOWHEGAN	ME
S A D 54	SKOWHEGAN	ME
S A D 58	KINGFIELD	ME
S A D 59	MADISON	ME
S A D 68	DOVER-FOXCROFT	ME
S A D 74	NORTH ANSON	ME
SAD 17	OXFORD	ME
SANDY RIVER NURSING CARE CENTER	FARMINGTON	ME
Sanford Adult Education	Springvale	ME

SCHOOL OF APPLIED TECHNOLOGY	MEXICO	ME
SCHOOL OF HAIR DESIGN INC	PORTLAND	ME
Seacoast Career Schools	Sanford	Me
SKOWHEGAN DRIVING SCHOOL INC	SKOWHEGAN	ME
SKOWHEGAN HIGH SCHOOL	SKOWHEGAN	ME
SOUTHERN MAINE COMMUNITY COLLEGE	SO PORTLAND	ME
Southern New Hampshire University	BRUNSWICK	ME
ST FRANCIS ELEMENTARY SCHOOL	ST FRANCIS	ME
ST JOSEPHS COLLEGE	STANDISH	ME
Stripes Pavement Markings		
STRONG NURSING HOME	STRONG	ME
SuprTek	Machias	ME
SUPT OF SCHOOLS WINTHROP	WINTHROP	ME
TDC	BANGOR	ME
TECCME@USM	Portland	ME
THOMAS COLLEGE	WATERVILLE	ME
TOPSHAM SCHOOLS	TOPSHAM	ME
TRAINING & DEVELOPMENT CORPORATION	BUCKSPORT	ME
Transcription Associates	Topsham	ME
U MAINE ELLSWORTH	ELLSWORTH	ME
UMA/UNIVERSITY OF MAINE SYSTEM	AUGUSTA	ME
United Technologies	Bangor	ME
University College of Bangor	BANGOR	ME
UNIVERSITY OF MAINE	AUBURN	ME
University of Maine - Saco	Saco	ME
UNIVERSITY OF MAINE @ AUGUSTA		ME
University of Maine at Fort Kent	Fort Kent	ME
UNIVERSITY OF MAINE AT PRESQUE ISLE	PRESQUE ISLE	ME
UNIVERSITY OF MAINE SYSTEM	Portland	ME
UNIVERSITY OF MAINE SYSTEM	ORONO	ME
UNIVERSITY OF MAINE SYSTEM	FARMINGTON	ME
UNIVERSITY OF MAINE SYSTEM	MACHIAS	ME
University of New England	Portland	ME
University of New England	Biddeford	ME
University of Phoenix	Phoenix	AZ
University of Southern Maine	Gorham	ME
USM SMALL BUSINESS DEVELOP CENTER	PORTLAND	ME
ValCom	SOUTH PORTLAND	ME
Villanova	Tampa	FL
VOC EDUC REGION III	Lincoln	ME
WCCC	CALAIS	ME
WESTBROOK SCHOOL DEPT	WESTBROOK	ME
WESTERN MAINE COMMUNITY ACTION	EAST WILTON	ME
WOODSTOCK ELEMENTARY SCHOOL	WOODSTOCK	ME
Worcester Polytech	Worcester	MA
York County Community Action	Sanford	ME
York County Community College	Wells	ME
YORK SCHOOL DEPT	YORK	ME
Zippel Elementary School	Presque Isle	ME

Training Providers
Aroostook Count Action Program
July 1, 2003 - June 30, 2004

List of training institutions providing training:

AROOSTOOK COUNTY ACTION	MAPLETON	ME
CAREERCENTER	PRESQUE ISLE	ME
Caribou Adult Education	Caribou	ME
Carleton Project	WASHBURN	ME
E & T Madawaska	MADAWASKA	ME
FORT KENT COMMUNITY HIGH SCHL ET	FORT KENT	ME
HOULTON S A V E CENTER	HOULTON	ME
HUSSON COLLEGE	CARIBOU	ME
JR & SR HIGH SCHOOLS	PRESQUE ISLE	ME
KELDEN	BANGOR	ME
MADAWASKA SCHOOL DEPARTMENT	MADAWASKA	ME
MAINE TECHNICAL COLLEGE SYSTEM	AUGUSTA	ME
NORTHERN MAINE COMMUNITY COLLEGE	PRESQUE ISLE	ME
REGION II S AROOSTOOK VOC ED	HOULTON	ME
RIOUX OD, DR TIMOTHY D	FORT KENT	ME
S A D 29	HOULTON	ME
ST FRANCIS ELEMENTARY SCHOOL	ST FRANCIS	ME
ST JOSEPHS COLLEGE	STANDISH	ME
University of Maine at Fort Kent	Fort Kent	ME
UNIVERSITY OF MAINE AT PRESQUE ISLE	PRESQUE ISLE	ME
UNIVERSITY OF MAINE SYSTEM	ORONO	ME
Zippel Elementary School	Presque Isle	ME

Training Providers
Coastal Economic Development Corporation
July 1, 2003 - June 30, 2004

List of training institutions providing training:

ANCHOR TAX & ACCOUNTING INC	BATH	ME
ANDOVER COLLEGE	PORTLAND	ME
BATH ADULT EDUCATION	BATH	ME
BATH SCHOOL DEPT	BATH	ME
CAPITAL TELECOMMUNICATIONS	AUGUSTA	ME
CAPITOL COMPUTERS INC	AUGUSTA	ME
Central Maine Community College	AUBURN	ME
CENTRAL MAINE MEDICAL CENTER	LEWISTON	ME
COASTAL ECONOMIC DEVELOPMENT CORP	BATH	ME
COASTAL ECONOMIC DEVELOPMENT CORP.	BATH	ME
Helping Hands	Winslow	ME
MAINE MARINE TRAINING INSTITUTE	PORTLAND	ME
MAINE OIL DEALERS ASSOC	BRUNSWICK	ME
Maine Oil Dealers Association	Yarmouth	ME
MAINE OXY	AUBURN	ME
MAINE TECHNICAL COLLEGE SYSTEM	AUGUSTA	ME
MASTERS MACHINE CO	ROUND POND	ME
MID COAST E M S COUNCIL INC	UNION	ME
MSAD #40 ADULT EDUCATION	WALDOBORO	ME
OCCUPATIONAL SAFETY & HEALTH ADMIN	AUGUSTA	ME
PRO DRIVE DRIVER DEVELOPMENT SERVIC	PORTLAND	ME
REGION 8 COOP BOARD FOR VOC ED	ROCKLAND	ME
RICHMOND SCHOOL COMMITTEE	RICHMOND	ME
SKOWHEGAN DRIVING SCHOOL INC	SKOWHEGAN	ME
SOUTHERN MAINE COMMUNITY COLLEGE	SO PORTLAND	ME
TOPSHAM SCHOOLS	TOPSHAM	ME
Transcription Associates	Topsham	ME
UMA/UNIVERSITY OF MAINE SYSTEM	AUGUSTA	ME
UNIVERSITY OF MAINE SYSTEM	Portland	ME
ValCom	SOUTH PORTLAND	ME

**Training Providers
Maine Department of Labor
July 1, 2003 - June 30, 2004**

List of training institutions providing training:

ADMINISTRATIVE OFFICE	NEWPORT	ME
ADULT EDUCATION	AUGUSTA	ME
ADULT EDUCATION	SKOWHEGAN	ME
AMETHYST TRAINING & CONSULTING INC	MANCHESTER	ME
ANDOVER COLLEGE	PORTLAND	ME
AREA DRIVING SCHOOL INC	LEWISTON	ME
ASSISTANCE PLUS	FAIRFIELD	ME
AUGUSTA SCHOOL DEPT	AUGUSTA	ME
BEAL COLLEGE	BANGOR	ME
BIDDEFORD ADULT EDUCATION	BIDDEFORD	ME
BONNY EAGLE HIGH SCHOOL ET AL	STANDISH	ME
BUREAU OF MOTOR VEHICLES	AUGUSTA	ME
CAPITOL COMPUTERS INC	AUGUSTA	ME
CAREER DIRECTIONS INC	Sanford	ME
CAREERCENTER	Skowhegan	Me
CAREERCENTER	CALAIS	ME
CAREERCENTER	BANGOR	ME
CAREERCENTER	Augusta	ME
Careercenter	Saco	ME
CARRABEC HIGH SCHOOL, GS, ME ELEM	NORTH ANSON	ME
Central Maine Community College	AUBURN	ME
Certified Logging Professional	Jackman	ME
EASTERN MAINE COMMUNITY COLLEGE	BANGOR	ME
EDUCATION UNORGANIZED TERRITORY	GREENVILLE	NC
ESTY OPTICAL INC	SACO	ME
Fairfield Primary School	FAIRFIELD	ME
GARDINER PUBLIC SCHOOLS	GARDINER	ME
GENERAL COMPUTER ACADEMY	WINDHAM	ME
GENPLEX INC	WATERVILLE	ME
George Mitchell Elementary School	WATERVILLE	ME
Helping Hands	Winslow	ME
HUSSON COLLEGE	SOUTH PORTLAND	ME
JONESPORT SCHOOL DEPT	JONESPORT	ME
KENNEBUNK SCHOOLS	KENNEBUNK	ME
KVCC	FAIRFIELD	ME
LAWRENCE JR & SR HIGH SCHOOLS ET	FAIRFIELD	ME
MADISON SCHOOLS	MADISON	ME
MAHANEY DRIVER EDUCATION	AUGUSTA	ME
MAINE OIL DEALERS ASSOC	BRUNSWICK	ME
MAINE TECHNICAL COLLEGE SYSTEM	AUGUSTA	ME
MASSABESIC JR/SR HIGH SCHOOL ET A	WATERBORO	ME
MID STATE BUSINESS SCHOOL CORP	AUGUSTA	ME
NOBLE JR/SR HIGH SCHOOLS ET AL	BERWICK	ME
NOKOMIS REGIONAL HIGH SCHOOL ET A	NEWPORT	ME
NORTHEAST CAREER SCHOOLS	SOUTH PORTLAND	ME
Northeast Technical	Scarborough	ME
NORTHEAST TECHNICAL INSTITUTE	HERMON	ME
Northeast Technical	Bangor	me
NORTHERN FILTER & SUPPLY INC		
OLD ORCHARD BEACH SCHOOL DEPARTMENT	OLD ORCHARD BEACH	ME
OLD ORCHARD BEACH, TOWN OF	OLD ORCHARD BEACH	ME

Omega Technical Training Institute	Bangor	ME
Pare Oil Company	Sanford	ME
PIERRE'S SCHOOL OF COSMETOLOGY	PORTLAND	ME
Pine Tree Educational Services	Biddeford	ME
PISCATAQUIS COMM HIGH/MID/PRIM SC	GUILFORD	ME
Portland Adult Ed.	Portland	ME
Portland Adult Ed.	Portland	ME
PRO DRIVE DRIVER DEVELOPMENT SERVIC	PORTLAND	ME
REDINGTON FAIRVIEW GENERAL HOSPITAL	SKOWHEGAN	ME
S A D 49	FAIRFIELD	ME
S A D 54	SKOWHEGAN	ME
S A D 54	SKOWHEGAN	ME
S A D 59	MADISON	ME
S A D 74	NORTH ANSON	ME
Sanford Adult Education	Springvale	ME
SCHOOL OF APPLIED TECHNOLOGY	MEXICO	ME
Seacoast Career Schools	Sanford	Me
SKOWHEGAN DRIVING SCHOOL INC	SKOWHEGAN	ME
SKOWHEGAN HIGH SCHOOL	SKOWHEGAN	ME
SOUTHERN MAINE COMMUNITY COLLEGE	SO PORTLAND	ME
Stripes Pavement Markings		
SuprTek	Machias	ME
SUPT OF SCHOOLS WINTHROP	WINTHROP	ME
TECCME@USM	Portland	ME
THOMAS COLLEGE	WATERVILLE	ME
UMA/UNIVERSITY OF MAINE SYSTEM	AUGUSTA	ME
University of Maine - Saco	Saco	ME
UNIVERSITY OF MAINE @ AUGUSTA		ME
UNIVERSITY OF MAINE AT PRESQUE ISLE	PRESQUE ISLE	ME
UNIVERSITY OF MAINE SYSTEM	Portland	ME
UNIVERSITY OF MAINE SYSTEM	ORONO	ME
UNIVERSITY OF MAINE SYSTEM	FARMINGTON	ME
UNIVERSITY OF MAINE SYSTEM	MACHIAS	ME
University of New England	Biddeford	ME
University of Southern Maine	Gorham	ME
WCCC	CALAIS	ME
York County Community Action	Sanford	ME
York County Community College	Wells	ME
YORK SCHOOL DEPT	YORK	ME

**Training Providers
Training and Development Corporation
July 1, 2003 - June 30, 2004**

List of training institutions providing training:

AROOSTOOK AVENUE SCHOOL	MILLINOCKET	ME
BANGOR HIGH SCHOOL	BANGOR	ME
BANGOR SCHOOL DEPT	BANGOR	ME
BANGOR SCHOOL DEPT	BANGOR	ME
BANGOR, CITY OF	BANGOR	ME
BEAL COLLEGE	BANGOR	ME
BUCKSPORT SCHOOL DEPT	BUCKSPORT	ME
CAREERCENTER	BANGOR	ME
Central Maine Community College	AUBURN	ME
Covello Appraisal Service	Bangor	Me
EAST MILLINOCKET SCHOOL DEPT	E MILLINOCKET	ME
EASTERN MAINE COMMUNITY COLLEGE	BANGOR	ME
ELLSWORTH SCHOOL DEPT	ELLSWORTH	ME
GOULDSBORO SCHOOL DEPT	EAST SULLIVAN	ME
HEALTH EDUCATION & TRAINING INSTITU	AUGUSTA	ME
HUSSON COLLEGE	BANGOR	ME
JMB Real Estate	Lowell	MA
KRHEC	East Millinocket	me
KVCC	FAIRFIELD	ME
LITERACY VOLUNTEERS OF ANDROSCOGGIN	PORTLAND	ME
MAINE OIL DEALERS ASSOC	BRUNSWICK	ME
MAINE SCHOOL UNION 90	MILFORD	ME
MAINE TECHNICAL COLLEGE SYSTEM	AUGUSTA	ME
MONSON ELEMENTARY SCHOOL	MONSON	ME
NEW ENGLAND SCHOOL OF COMMUNICATION	BANGOR	ME
NORTHEAST CAREER SCHOOLS	SOUTH PORTLAND	ME
OLD TOWN HOUSING	OLD TOWN	ME
OLD TOWN SCHOOL DEPT	OLD TOWN	ME
ORONO COMMONS	ORONO	ME
PISCATAQUIS COMM HIGH/MID/PRIM SC	GUILFORD	ME
S A D 46	DEXTER	ME
S A D 48	NEWPORT	ME
S A D 68	DOVER-FOXCROFT	ME
SKOWHEGAN DRIVING SCHOOL INC	SKOWHEGAN	ME
SOUTHERN MAINE COMMUNITY COLLEGE	SO PORTLAND	ME
TDC	BANGOR	ME
TRAINING & DEVELOPMENT CORPORATION	BUCKSPORT	ME
U MAINE ELLSWORTH	ELLSWORTH	ME
UMA/UNIVERSITY OF MAINE SYSTEM	AUGUSTA	ME
United Technologies	Bangor	ME
University College of Bangor	BANGOR	ME
UNIVERSITY OF MAINE SYSTEM	Portland	ME
UNIVERSITY OF MAINE SYSTEM	ORONO	ME
VOC EDUC REGION III	Lincoln	ME
WCCC	CALAIS	ME

**Training Providers
Training Resource Center
July 1, 2003 - June 30, 2004**

List of training institutions providing training:

ANDOVER COLLEGE	PORTLAND	ME
AUBURN CAMPUS MAIN CAMPUS	AUBURN	ME
AUBURN SCHOOL DEPT	AUBURN	ME
Central Maine Community College	AUBURN	ME
COMMUNITY HEALTH SERVICES INC	PORTLAND	ME
COSMOTECH SCHOOL OF COSMETOLOGY	PORTLAND	ME
CUMBERLAND CTY TRAINING RESOURCE CT	PORTLAND	ME
GRAY-NEW GLOUCESTER SR HIGH	GRAY	ME
HUSSON COLLEGE	SOUTH PORTLAND	ME
LUCILLE HOLT	PORTLAND	ME
Lutheran Community Services of Main	Portland	ME
MAINE COLLEGE OF ART	PORTLAND	ME
MAINE OIL DEALERS ASSOC	BRUNSWICK	ME
Maine Real Estate Acad	Naples	ME
MMC SURGICAL ASSOCIATES	PORTLAND	ME
MULLENS DRIVING SCHOOL INC	WINDHAM	ME
Northeast Technical	Scarborough	ME
NTI	Scarborough	ME
OLD ORCHARD BEACH SCHOOL DEPARTMENT	OLD ORCHARD BEACH	ME
OXFORD HILLS SCHOOL DISTRICT SAD 17	OXFORD	ME
PIERRE'S SCHOOL OF COSMETOLOGY	PORTLAND	ME
Portland Adult Ed.	Portland	ME
Portland Adult Ed.	Portland	ME
PRO DRIVE DRIVER DEVELOPMENT SERVIC	PORTLAND	ME
SCHOOL OF HAIR DESIGN INC	PORTLAND	ME
SOUTHERN MAINE COMMUNITY COLLEGE	SO PORTLAND	ME
Southern New Hampshire University	BRUNSWICK	ME
ST JOSEPHS COLLEGE	STANDISH	ME
UMA/UNIVERSITY OF MAINE SYSTEM	AUGUSTA	ME
UNIVERSITY OF MAINE SYSTEM	Portland	ME
University of New England	Portland	ME
University of New England	Biddeford	ME
University of Phoenix	Phoenix	AZ
USM SMALL BUSINESS DEVELOP CENTER	PORTLAND	ME
ValCom	SOUTH PORTLAND	ME
Villanova	Tampa	FL
WESTBROOK SCHOOL DEPT	WESTBROOK	ME
Worcester Polytech	Worcester	MA
York County Community College	Wells	ME

**Training Providers
Western Maine Community Action
July 1, 2003 - June 30, 2004**

List of training institutions providing training:

ANDOVER COLLEGE	PORTLAND	ME
AUBURN CAMPUS MAIN CAMPUS	AUBURN	ME
AUBURN SCHOOL DEPT	AUBURN	ME
C S D 15	WALES	ME
CAPITOL COMPUTERS INC	AUGUSTA	ME
Central Maine Community College	AUBURN	ME
CENTRAL MAINE MEDICAL CENTER	LEWISTON	ME
CITY OF LEWISTON	LEWISTON	ME
CRESCENT PARK ELEMENTARY SCHOOL	BETHEL	ME
DENTAL CAREERS INSTITUTE	PORTLAND	ME
EMPLOYMENT SECURITY, BUREAU OF	Lewiston	ME
FAITHWORKS	LEWISTON	ME
FRANKLIN MEMORIAL HOSPITAL	Farmington	ME
HELPING HANDS	LEWISTON	ME
HUSSON COLLEGE	SOUTH PORTLAND	ME
HUSSON COLLEGE	BANGOR	ME
I B E W LOCAL 567 M P R P	FALMOUTH	ME
KVCC	FAIRFIELD	ME
LEAVITT HIGH & TRIPP JR HIGH ET A	TURNER	ME
LEWISTON CAREERCENTER	LEWISTON	ME
LEWISTON HIGH SCHOOL	LEWISTON	ME
LISBON SCHOOL DEPT	LISBON FALLS	ME
LIVERMORE ELEMENTARY SCHOOL	LIVERMORE	ME
M S A D 61	BRIDGTON	ME
Maine Dept of Labor - Jobs Council	Augusta	Me
MAINE TECHNICAL COLLEGE SYSTEM	AUGUSTA	ME
MECHANIC FALLS, TOWN OF	MECHANIC FALLS	ME
MID STATE BUSINESS SCHOOL CORP	AUBURN	ME
MR BERNARDS SCHOOL OF HAIR FASHIONS	LEWISTON	ME
MSAD 9 ADULT & COMMUNITY ED	Farmington	ME
MT BLUE SR HIGH SCHOOL	FARMINGTON	ME
NORTHEAST TECHNICAL INSTITUTE	SCARBOROUGH	ME
NORWAY CAREERCENTER	NORWAY	ME
RIVER VALLEY GROWTH COUNCIL	RUMFORD	ME
RUMFORD CAREERCENTER	Rumford	ME
S A D 09	NEW SHARON	ME
S A D 36	LIVERMORE FALLS	ME
S A D 49	FAIRFIELD	ME
S A D 58	KINGFIELD	ME
SAD 17	OXFORD	ME
SANDY RIVER NURSING CARE CENTER	FARMINGTON	ME
SCHOOL OF APPLIED TECHNOLOGY	MEXICO	ME
SKOWHEGAN DRIVING SCHOOL INC	SKOWHEGAN	ME
SOUTHERN MAINE COMMUNITY COLLEGE	SO PORTLAND	ME
STRONG NURSING HOME	STRONG	ME
Transcription Associates	Topsham	ME
UMA/UNIVERSITY OF MAINE SYSTEM	AUGUSTA	ME
UNIVERSITY OF MAINE	AUBURN	ME
UNIVERSITY OF MAINE SYSTEM	FARMINGTON	ME
UNIVERSITY OF MAINE SYSTEM	ORONO	ME
UNIVERSITY OF MAINE SYSTEM	Portland	ME

WESTERN MAINE COMMUNITY ACTION
WOODSTOCK ELEMENTARY SCHOOL
York County Community College

EAST WILTON
WOODSTOCK
Wells

ME
ME
ME

GLOSSARY

Aroostook County Action Program: ACAP is the entity providing WIA services in Aroostook County.

Benefits: This refers to adults and includes dislocated workers who receive Social Security or other pension, or medical benefits.

Coastal Economic Development: CED is the entity providing WIA services in Sagadahoc, Knox, Lincoln, and Waldo counties.

Core A Services: These are "self-directed" services provided free of charge to everyone on a universal access basis. No registration is required. The services are specified in the Workforce Investment Act and include orientation to the CareerCenter, initial assessment, access to labor market information, Internet browsing, workshops and job clubs, and eligibility certification.

Core B Services: These are "staff-assisted" services and require customer registration. Services include staff assisted job search and placement assistance, career counseling, staff assisted job referrals such as testing and background checks, staff assisted job development, staff assisted workshops and job clubs, and follow-up services, including counseling regarding the workplace.

Customized Training: This is training that is designed to meet the special requirements of an employer who commits to employ the individual upon completion of the training and for which the employer pays at least 50% of the cost of the training. It differs from on-the-job training in that it includes a combination of classroom instruction with on-the-job training. The classroom instruction may be provided at a school or on-site with an employer.

Exit: An exit is a customer who has left WIA funded services and activities.

Follow-up Services: Studies have shown that programs which have a strong job placement component combined with follow-up services help increase the earnings, retention rate, and career progress of participants.

Adult and dislocated worker follow-up services are the same services identified as Core Services, including counseling regarding the workplace. Supportive services are not included in follow-up services. Follow-up services are available to registered participants who are placed in unsubsidized employment for a minimum of 12 months after employment begins, regardless of the level of service received at the time of placement.

Youth follow-up services include leadership development, regular contact with the youth's employer - including assistance in addressing work-related problems that arise, assistance in securing better paying jobs, career development and further education, work-related peer support groups, adult mentoring, and tracking the progress of youth in employment after training. Supportive services are included in this activity. Follow-up services may be provided to all youth for at least 12 months after the completion of participation.

Health Insurance: This refers to adults and dislocated workers who have at least partial medical coverage.

Intensive Services: These are employment and training activities geared to eligible adults and dislocated workers who either are unable to find and retain a job using Core Services, or have acquired and retained employment but whose earnings do not provide a livable wage. Services include comprehensive and specialized assessment, full development of an individual employment plan, group and individual counseling and career planning, case management, and short-term pre-vocational services.

Local Area: The geographic unit within which WIA programs are organized and provided. Maine has four local areas each governed by a local board: Aroostook-Washington, encompassing Aroostook County Action Program and MDOL (for Washington County); the Tri-County area in which Training Development Corporation (TDC) operates programs in Piscataquis, Penobscot and Hancock counties; the Central/Western Maine area where Western Maine Community Action (WMCA) operates programs in Franklin, Oxford and Androscoggin counties, and MDOL operates them in Kennebec and Somerset counties; and the Coastal Counties area in which Coastal Economic Development (CED) runs the programs Knox, Lincoln, Sagadahoc and Waldo counties; Training Resource Center (TRC) in Cumberland, and MDOL runs the program in York county.

Maine Department of Labor: MDOL is the WIA administrative agency on behalf of the state, and is also a direct service provider in Washington, Somerset, Kennebec and York counties.

On-the-Job Training: OJT is training by an employer that is provided to a paid participant while engaged in productive work.

Service Provider: Six organizations deliver WIA programs in Maine: ACAP, CED, MDOL, TDC, TRC and WMCA.

Supportive Services: This refers to services such as transportation, childcare, dependent care, housing, and needs-related payments necessary to enable the individual to participate in the activities authorized under WIA.

Training Account/Tuition: This is a "voucher," called an "Individual Training Account" (ITA), established on behalf of a WIA eligible registrant in response to specific goals identified on the Employment Development Plan. In consultation with the case manager and up to the limits specified, the individual may purchase training from a list of eligible providers.

Training Development Corporation: TDC is the entity that provides WIA services in Hancock, Penobscot, and Piscataquis Counties.

Training Provider List: This is an inventory of entities which are eligible under MDOL guidelines to provide WIA-funded occupational skills training.

Training Resource Center: TRC is the entity that provides WIA services in Cumberland County.

Training Services: Training Services may be made available to employed and unemployed adults and dislocated workers meeting eligibility requirements and focus on occupational skills training.

Wage Indicators for Exiters On the General Program Activities Report (Page 4)

Average Wage of Those Exiting: This is an average dollar amount for those who have left the program during a specified period. The data is gathered through self-declaration.

Western Maine Community Action: WCMA is entity providing WIA services in Androscoggin, Franklin, and Oxford Counties.