

MAINE STATE LEGISLATURE

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Activities Report
under the
Workforce Investment Act
Title 26 M.R.S.A. § 3101

July 1, 2002 to June 30, 2003

Presented to the
Joint Standing Committee on Labor

August 29, 2003

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INTRODUCTION

This is the second annual report of activities under the Workforce Investment Act (WIA) as required by 26 MRSA §3101. A few salient points are included in this brief overview.

Annual expenditures and activities occur within a program year, from July 1 to June 30. The time frame for this report - July 1, 2002 through June 30, 2003 - corresponds to state fiscal year 2002.

Service provider allocations relevant to this report are shown on page 4. WIA has three basic funding streams: Adult, Dislocated Worker, and Youth. Funds for these programs are appropriated by Congress and are allocated annually by law and by formula to states. They are then allocated to Maine's four local areas and six service providers by the same formula that is used for the state allocations. Illustrated in this report are the WIA Adult and Dislocated Worker funding streams. The allocation for Youth is excluded from the statute governing this report.

The other two funding sources listed on page 4 are included to provide a more comprehensive picture of resources used to fund occupational skills training. Both sources are expected to be used to augment or add to the total available for occupational skills training. First is the WIA 10% set aside grant. Of all WIA Adult, Dislocated Worker and Youth funds coming into the state, 10% is reserved for statewide capacity building activities. Second is the service provider portion of the CareerCenter General Fund appropriation. Again, while the appropriation authorizes funds to be targeted to CareerCenter infrastructure and staff costs, the expressed priority is that they be used to fund occupational skill training.

The extent to which WIA funds are available for occupational skills training is at the heart of legislation governing this report. Maine Department of Labor's (MDOL) Bureau of Employment Services (BES) is the state agency responsible for providing policy guidance and management oversight of WIA's CareerCenter system. In this role, BES convened members of the Maine Jobs Council and the four local board directors to examine this issue. A consensus soon emerged regarding the appropriate policy emphasis. First, BES and the four local board directors would set expectations that maximized the amount of funds that would be targeted to training by service providers. First, 50% may not be attainable, but what occurred during the first year of WIA was clearly unacceptable. Second, WIA funds would be used to pay for the cost of running CareerCenters, while the maximum amount possible of all additional funds such as the statewide set aside grant and the CareerCenter General Fund appropriation would be used to provide occupational skills training. Data on the following pages will show that while the relative share of training dollars to the total available increased from last year, it remains below the preferred level of 50%.

Not included in these figures are training expenditures made on behalf of WIA consumers from other sources of funds. Although WIA is the focus of this report, its funds pale in significance to the whole amount. For example, 33% of all Adult enrollees during the report period received public assistance, yet no TANF dollars are included in these figures. Another large source of funds is Pell Grants that total about \$28 million annually, none of which are reported here. Finally, Trade Adjustment Assistance (TAA) and National Emergency Grants (NEG) obtained to serve workers from plant closures aren't included. Generally, 60% of all emergency grant funds and 90% of all TAA funds go to occupational skills training.

Regarding the program activities report on page 5:

- Average wages at exit for core/intensive and training services represent what customers reported to their case managers when they left the program. These declarations are not always correct.
- The most accurate barometer of wage earnings gain comes from six-month follow-up data obtained from the Bureau of Unemployment Compensation's wage data system. For those in the adult program, average wages earned after six months from program separation are compared to average wages before entering the program. The statewide activities report at the bottom of page 5 shows that, on average, adults are earning \$1,377 more for the six-month period after exiting the program than they did before entering it. Computer programmers at the Maine Department of Labor (MDOL) use a formula that translates this figure to a statewide hourly wage of \$8.56. This is only an estimate, though, since the wage data system includes only summary wages reported by employers. The data base does not include wages by the hour. The most accurate figure is the \$1,377 that compares post-program and pre-program average earnings gain. These figures will fluctuate through December 31, 2003, because of the six-month follow-up time frame for people exiting the program during June, 2003.
- Dislocated worker wages are expressed in terms of wage retention rates. The Act requires states to report the extent to which laid off workers maintain wages earned before being separated from employment. As with adults, data are obtained from the wage record system. The statewide activities report at the bottom of page 5 shows that, on average, dislocated workers retained 89.9% of pre program earnings for the six month period after exiting the program. Using the same raw numbers that were utilized to calculate this retention rate, the hourly wage is estimated to be \$10.50. The same time frame principle applies to dislocated workers. Numbers will be final at the end of 2003.
- The three primary vehicles for obtaining marketable occupational skills are classroom instruction, on-the-job training and customized occupational training (please see the Glossary for specific definitions), with the latter two being employer based. No customized training occurred during the program year; therefore, the number of reported employer-based training (36) is on-the-job training through specific employers.

Regarding the program expenditure reports beginning on page 6:

- Total expenditures include new year allocations listed on page 4 plus carry over from PY '01.
- Overall training expenditures equal the sum of training plus supportive services. To illustrate, the statewide summary report on page 6 shows that of the \$5,176,709 in total expenditures, \$1,705,049 was spent on occupational skills training (\$1,321,791) and supportive services (\$383,258).
- Statewide, of all expenditures among the four funding sources, 34% was spent on skills training and supportive services. Last year's percentage was 28, resulting in an increase of 22%. With the goal being 50%, providers achieved 44% of the goal last year while attaining 68% of it during Program Year 2002.
- The specific grants break down as follows for Program Year 2002:

Grant	Total Available	Total Expenditures	Training and Supportive Service Expenditures	Percentage
Adults	\$2,691,618	\$2,404,731	\$535,456	23
DWs	\$2,045,835	\$1,892,197	\$490,432	26
10%	\$595,597	\$529,782	\$481,005	91
GF	\$380,384	\$349,999	\$198,556	57

MAINE DEPARTMENT OF LABOR
Bureau of Employment Services

Fund Distribution by Service Provider

Program Year: 2002 (July 1, 2002 to June 30, 2003)

	WIA Adult	WIA Dislocated Worker	WIA 10% Setaside	Maine General Fund (CareerCenter Support)
Aroostook County Action Program	277,346	137,660	75,710	42,914
Coastal Economic Development Corp	155,140	246,288	75,710	24,005
Maine Department of Labor Direct Delivery	763,004	541,043	75,710	118,063
Training & Development Corporation	488,975	343,353	75,710	75,660
Cumberland County Training Resource Center	107,325	194,807	100,000	16,607
Western Maine Community Action, Inc.	470,176	352,630	75,710	72,751
TOTALS	2,261,966	1,815,781	478,550	350,000

8/26/26

Activities Report for the Workforce Investment Act 1998
July 1, 2002 - June 30, 2003

Date: 08/18/03

Item	Statewide	ADAP	CEB	Labov	Indo	TRC	WIAA
Total Receiving Limited Assistance Universal Access Core Services	61,505	4,687	6,107	18,930	13,378	8,021	10,382
Adults and Dislocated Workers Receiving Assisted Core and Intensive Services	4,077	372	303	1,571	679	331	821
Adults and Dislocated Workers Exiting Assisted Core and Intensive Services	1,119	66	65	578	142	59	209
Wage Rates and Benefits Information at Exit							
Adults and Dislocated Workers Exiting to Part-time Employment	94	11	9	55	6	1	12
Adults and Dislocated Workers Exiting to Full-time Employment	919	49	42	480	125	51	172
Adults and Dislocated Workers Receiving Benefits	831	49	37	458	91	51	145
Adults and Dislocated Workers Receiving Health Insurance	629	25	25	353	72	38	116
Average Wage	\$ 10.08	\$ 8.57	\$ 10.27	\$ 10.24	\$ 9.60	\$ 12.66	\$ 9.65
Training							
Adults and Dislocated Workers Receiving Occupational Skills Training through Classroom Training Vouchers (Contracts or Individual Training Accounts), On-the-job Training (OJT) or Customized Occupational Training (COT)	1,639	99	82	489	358	137	474
Type of Training Institution							
University	191	15	10	43	49	8	66
Technical College	469	39	13	220	78	12	107
Adult Education	536	30	25	106	79	68	228
Secondary School	19	-	1	2	2	3	11
Proprietary School	73	-	10	42	10	5	6
Employer Based	36	2	6	15	6	1	6
Other	490	29	17	83	171	64	126
Adults and Dislocated Workers Exiting from Occupational Skills Training	1,210	44	86	433	248	114	285
Wage Rates and Benefits at the time of exit from Occupational Training							
Exiting to Part-time Employment	104	8	7	32	27	9	21
Exiting to Full-time Employment	958	27	68	360	188	97	218
Average Wage at Exit	\$ 10.11	\$ 9.34	\$ 11.34	\$ 10.02	\$ 9.58	\$ 11.81	\$ 9.73
Number Receiving Benefits	813	27	59	315	142	90	180
Number Receiving Health Insurance	597	14	44	224	102	72	141
Number who became licensed or certified to perform a particular job or received academic degree or equivalent as result of participation in WIA	881	8	38	311	139	62	97
Supportive Services							
Clothing	67	17	7	6	33	-	4
Medical	64	14	4	12	32	-	2
Housing	12	1	-	4	5	-	2
Subsistence	2	-	-	2	-	-	-
Transportation	441	64	28	141	186	8	14
Family Care	47	8	1	17	12	1	8
Needs Related Payments	10	-	-	2	7	-	1
Other	117	23	4	10	76	1	3
Six-Month Follow-up							
Adult Earnings Change	\$ 1,377	\$ 3,165	\$ 1,530	\$ 328	\$ 2,400	\$ 2,782	\$ 3,500
Adult Average Wage	\$ 8.56	\$ 7.06	\$ 8.45	\$ 9.26	\$ 6.37	\$ 11.16	\$ 8.27
Dislocated Worker Wage Replacement Rate	89.9%	120.4%	82.4%	88.0%	91.2%	73.3%	112.7%
Dislocated Worker Adult Average Wage	\$ 10.50	\$ 10.77	\$ 10.10	\$ 10.37	\$ 9.93	\$ 13.37	\$ 9.92

MAINE DEPARTMENT OF LABOR

Bureau of Employment Services

Labor Committee Report
Statewide Aggregate

Quarter Ending: 30-Jun-03

	Adult	Dislocated Worker	WIA 10% Setaside	CareerCenter Funds, Me GF	Total
Total One-Year Availability	2,691,618	2,045,835	595,597	380,384	5,713,434
Salaries and Benefits	1,216,819	917,415	23,675	110,134	2,268,043
Equipment/Maintenance	34,094	25,843	0	619	60,556
Supplies/Materials	23,530	17,150	694	2,546	43,920
Rent	187,162	156,846	615	11,339	355,962
Utilities	14,894	11,098	0	1,205	27,197
Telephone/Communication	53,491	48,499	12,288	4,611	118,889
Postage	4,705	3,664	0	526	8,895
Travel	22,508	9,822	0	2,109	34,439
Other, Miscellaneous	312,072	211,828	11,505	18,354	553,759
All Other Sub-total:	652,456	484,750	25,102	41,309	1,203,617
Training Account/Tuition	331,502	301,495	329,643	125,259	1,087,899
On-The-Job Training	27,814	12,116	33,186	21,258	94,374
Customized Training	2,490	0	87,053	49,975	139,518
Training Sub-total:	361,806	313,611	449,882	196,492	1,321,791
Clothing	5,656	3,593	0	175	9,424
Medical	6,912	11,533	0	0	18,445
Housing	1,162	3,870	0	0	5,032
Transportation	93,561	86,803	20,896	1,729	202,989
Child Care	25,593	23,692	3,901	0	53,186
Need Related Payments	3,135	1,000	0	0	4,135
All Other Support Services	37,631	45,930	6,326	160	90,047
Support Services Sub-total:	173,650	176,421	31,123	2,064	383,258
Grand Totals:	2,404,731	1,892,197	529,782	349,999	5,176,709

MAINE DEPARTMENT OF LABOR

Bureau of Employment Services

Labor Committee Report

Aroostook County Action Program

Quarter Ending: 30-Jun-03

	Adult	Dislocated Worker	WIA 10% Setaside	CareerCenter Funds, Me GF	Total
Total One-Year Availability	340,261	157,850	75,710	42,914	616,735
Salaries and Benefits	167,310	90,136	0	31,569	289,015
Equipment/Maintenance	468	219	0	35	722
Supplies/Materials	4,485	2,539	0	525	7,549
Rent	38,180	19,720	0	6,339	64,239
Utilities	3,556	1,124	0	332	5,012
Telephone/Communication	10,640	3,811	0	1,279	15,730
Postage	876	339	0	112	1,327
Travel	5,427	2,540	0	1,258	9,225
Other, Miscellaneous	36,093	14,744	0	1,465	52,302
All Other Sub-total:	99,725	45,036	0	11,345	156,106
Training Account/Tuition	38,532	7,708	60,377	0	106,617
On-The-Job Training	6,338	0	0	0	6,338
Customized Training	0	0	0	0	0
Training Sub-total:	44,870	7,708	60,377	0	112,955
Clothing	0	0	0	0	0
Medical	1,484	1,645	0	0	3,129
Housing	0	0	0	0	0
Transportation	14,925	8,177	11,432	0	34,534
Child Care	5,375	2,651	3,901	0	11,927
Need Related Payments	0	0	0	0	0
All Other Support Services	6,572	2,497	0	0	9,069
Support Services Sub-total:	28,356	14,970	15,333	0	58,659
Grand Totals:	340,261	157,850	75,710	42,914	616,735

MAINE DEPARTMENT OF LABOR

Bureau of Employment Services

Labor Committee Report

Coastal Economic Development Corp.

Quarter Ending: 30-Jun-03

	Adult	Dislocated Worker	WIA 10% Setaside	CareerCenter Funds, Me GF	Total
Total One-Year Availability	155,035	234,465	94,237	24,005	507,742
Salaries and Benefits	80,191	120,874		14,977	216,042
Equipment/Maintenance	1,513	1,932		116	3,561
Supplies/Materials	1,376	1,962		308	3,646
Rent	14,868	21,618		1,964	38,450
Utilities	1,128	1,556		212	2,896
Telephone/Communication	2,630	3,630		367	6,627
Postage	249	385		38	672
Travel	1,186	2,064		541	3,791
Other, Miscellaneous	22,611	34,186		3,540	60,337
All Other Sub-total:	45,561	67,333	0	7,086	119,980
Training Account/Tuition	14,982	33,042	44,382	15	92,421
On-The-Job Training	3,887		30,044	1,927	35,858
Customized Training					0
Training Sub-total:	18,869	33,042	74,426	1,942	128,279
Clothing					0
Medical					0
Housing					0
Transportation					0
Child Care					0
Need Related Payments					0
All Other Support Services	2,625	2,785	554		5,964
Support Services Sub-total:	2,625	2,785	554	0	5,964
Grand Totals:	147,246	224,034	74,980	24,005	470,265

MAINE DEPARTMENT OF LABOR

Bureau of Employment Services

Labor Committee Report
Maine Department of Labor

Quarter Ending: 30-Jun-03

	Adult	Dislocated Worker	WIA 10% Setaside	CareerCenter Funds, Me GF	Total
Total One-Year Availability	770,587	600,403	75,710	118,063	1,564,763
Salaries and Benefits	352,848	244,307	0	0	597,155
Equipment/Maintenance	6,212	4,043	0	0	10,255
Supplies/Materials	3,397	2,828	0	0	6,225
Rent	40,889	24,508	0	0	65,397
Utilities	4,424	4,308	0	0	8,732
Telephone/Communication	8,535	5,905	0	0	14,440
Postage	508	827	0	0	1,335
Travel	3,263	1,843	0	0	5,106
Other, Miscellaneous	65,029	44,463	0	0	109,492
All Other Sub-total:	132,257	88,725	0	0	220,982
Training Account/Tuition	169,956	149,478	66,246	99,438	485,118
On-The-Job Training	6,951	10,098	0	17,146	34,195
Customized Training	0	0	0	0	0
Training Sub-total:	176,907	159,576	66,246	116,584	519,313
Clothing	0	0	0	0	0
Medical	558	976	0	0	1,534
Housing	0	0	0	0	0
Transportation	43,466	41,390	9,464	1,479	95,799
Child Care	10,901	13,699	0	0	24,600
Need Related Payments	0	1,000	0	0	1,000
All Other Support Services	16,050	14,865	0	0	30,915
Support Services Sub-total:	70,975	71,930	9,464	1,479	153,848
Grand Totals:	732,987	564,538	75,710	118,063	1,491,298

MAINE DEPARTMENT OF LABOR

Bureau of Employment Services

Labor Committee Report
Training Development Corporation

Quarter Ending: 30-Jun-03

	Adult	Dislocated Worker	WIA 10% Setaside	CareerCenter Funds, Me GF	Total
Total One-Year Availability	698,692	436,780	106,842	106,044	1,348,358
Salaries and Benefits	250,019	191,826		55,303	497,148
Equipment/Maintenance	2,590	2,137		468	5,195
Supplies/Materials	5,341	4,407	542	965	11,255
Rent	16,807	13,868		3,036	33,711
Utilities	3,662	3,022		661	7,345
Telephone/Communication	11,969	9,876		2,162	24,007
Postage	2,084	1,720		376	4,180
Travel	4,362	295		160	4,817
Other, Miscellaneous	61,165	30,783	1,313	9,217	102,478
All Other Sub-total:	107,980	66,108	1,855	17,045	192,988
Training Account/Tuition	96,624	64,020	12,416	2,886	175,946
On-The-Job Training	10,638	2,018			12,656
Customized Training			72,510		72,510
Training Sub-total:	107,262	66,038	84,926	2,886	261,112
Clothing	4,363	1,877		175	6,415
Medical	2,235	2,311			4,546
Housing	577	70			647
Transportation	28,216	29,014		250	57,480
Child Care	7,996	2,623			10,619
Need Related Payments	3,135	0			3,135
All Other Support Services	2,380	859	749		3,988
Support Services Sub-total:	48,902	36,754	749	425	86,830
Grand Totals:	514,163	360,726	87,530	75,659	1,038,078

MAINE DEPARTMENT OF LABOR

Bureau of Employment Services

Labor Committee Report
Training Resource Center

Quarter Ending: 30-Jun-03

	Adult	Dislocated Worker	WIA 10% Setaside	CareerCenter Funds, Me GF	Total
Total One-Year Availability	109,658	196,975	153,338	16,607	476,578
Salaries and Benefits	74,747	118,451	23,675	8,285	225,158
Equipment/Maintenance	0	150	0	0	150
Supplies/Materials	316	1,174	152	748	2,390
Rent	17,244	24,613	615	0	42,472
Utilities	796	0	0	0	796
Telephone/Communication	2,585	14,997	886	803	19,271
Postage	0	0	0	0	0
Travel	155	106	0	150	411
Other, Miscellaneous	11,173	19,071	7,543	4,132	41,919
All Other Sub-total:	32,269	60,111	9,196	5,833	107,409
Training Account/Tuition		6,000	75,641	2,329	83,970
On-The-Job Training					0
Customized Training			14,543		14,543
Training Sub-total:	0	6,000	90,184	2,329	98,513
Clothing					0
Medical					0
Housing					0
Transportation					0
Child Care					0
Need Related Payments					0
All Other Support Services			5,023	160	5,183
Support Services Sub-total:	0	0	5,023	160	5,183
Grand Totals:	107,016	184,562	128,078	16,607	436,263

MAINE DEPARTMENT OF LABOR

Bureau of Employment Services

Labor Committee Report
Western Maine Community Action

Quarter Ending: 30-Jun-03

	Adult	Dislocated Worker	WIA 10% Setaside	CareerCenter Funds, Me GF	Total
Total One-Year Availability	617,385	419,362	89,760	72,751	1,199,258
Salaries and Benefits	291,704	151,821			443,525
Equipment/Maintenance	23,311	17,362			40,673
Supplies/Materials	8,615	4,240			12,855
Rent	59,174	52,519			111,693
Utilities	1,328	1,088			2,416
Telephone/Communication	17,132	10,280	11,402		38,814
Postage	988	393			1,381
Travel	8,115	2,974			11,089
Other, Miscellaneous	116,001	68,581	2,649		187,231
All Other Sub-total:	234,664	157,437	14,051	0	406,152
Training Account/Tuition	11,408	41,247	70,581	20,591	143,827
On-The-Job Training	0		3,142	2,185	5,327
Customized Training	2,490			49,975	52,465
Training Sub-total:	13,898	41,247	73,723	72,751	201,619
Clothing	1,293	1,716			3,009
Medical	2,635	6,601			9,236
Housing	585	3,800			4,385
Transportation	6,954	8,222			15,176
Child Care	1,321	4,719			6,040
Need Related Payments	0				0
All Other Support Services	10,004	24,924			34,928
Support Services Sub-total:	22,792	49,982	0	0	72,774
Grand Totals:	563,058	400,487	87,774	72,751	1,124,070

Training Providers
Aroostook County Action Program
July 1, 2002 - June 30, 2002

List of training institutions providing training

Caribou Adult Education	Caribou	ME
CARIBOU H.S. & VOCATIONAL CENTER	CARIBOU	ME
CARIBOU SCHOOL DEPT	CARIBOU	ME
Carleton Project	WASHBURN	ME
E & T Madawaska	MADAWASKA	ME
EDUCATION UNORGANIZED TERRITORY	GREENVILLE	NC
FORT KENT COMMUNITY HIGH SCHL ET	FORT KENT	ME
HOULTON S A V E CENTER	HOULTON	ME
HUSSON COLLEGE	BANGOR	ME
HUSSON COLLEGE	CARIBOU	ME
JR & SR HIGH SCHOOLS	PRESQUE ISLE	ME
MADAWASKA SCHOOL DEPARTMENT	MADAWASKA	ME
MAINE TECHNICAL COLLEGE SYSTEM	AUGUSTA	ME
NMCC	PRESQUE ISLE	ME
RIOUX OD, DR TIMOTHY D	FORT KENT	ME
S A D 01	PRESQUE ISLE	ME
S A D 24	VAN BUREN	ME
S A D 29	HOULTON	ME
SHAMROCK LOGGING & CONST. INC	PORTAGE LAKE	ME
Southern Aroostook Vocational Educa	HOULTON	ME
ST FRANCIS ELEMENTARY SCHOOL	ST FRANCIS	ME
UMO/University of Maine System	ORONO	ME
University of Maine at Fort Kent	Fort Kent	ME
UNIVERSITY OF MAINE AT PRESQUE ISLE	PRESQUE ISLE	ME

Training Providers
Coastal Economic Development Corporation
July 1, 2002 - June 30, 2002

List of training institutions providing training

ANCHOR TAX & ACCOUNTING INC	BATH	ME
ANDOVER COLLEGE	PORTLAND	ME
ATLANTIC HOME HEALTH INC.	BELFAST	ME
BATH ADULT EDUCATION	BATH	ME
BATH SCHOOL DEPT	BATH	ME
BONNEY STAFFING	AUGUSTA	ME
CAPITAL TELECOMMUNICATIONS	AUGUSTA	ME
CAPITOL COMPUTERS INC	AUGUSTA	ME
CENTRAL MAINE MEDICAL CENTER	LEWISTON	ME
CMTC	AUBURN	ME
DOWNEAST HEALTH SPA INC	WALDOBORO	ME
EDUCATION UNORGANIZED TERRITORY	GREENVILLE	NC
Governor Baxter School for the Deaf	FALMOUTH	ME
KVCC	FAIRFIELD	ME
MAINE MARINE TRAINING INSTITUTE	PORTLAND	ME
MAINE VOCATIONAL REGION 10	BRUNSWICK	ME
MID STATE BUSINESS SCHOOL CORP	AUGUSTA	ME
MID STATE BUSINESS SCHOOL CORP	AUBURN	ME
MSAD #40 ADULT EDUCATION	WALDOBORO	ME
OCCUPATIONAL SAFETY & HEALTH ADMIN	AUGUSTA	ME
PRO DRIVE DRIVER DEVELOPMENT SERVIC	PORTLAND	ME
REGION 8 COOP BOARD FOR VOC ED	ROCKLAND	ME
RICHMOND SCHOOL COMMITTEE	RICHMOND	ME
SKOWHEGAN DRIVING SCHOOL INC	SKOWHEGAN	ME
SMCC	SO PORTLAND	ME
TOPSHAM SCHOOLS	TOPSHAM	ME
Transcription Associates	Topsham	ME
UMA/UNIVERSITY OF MAINE SYSTEM	AUGUSTA	ME
UNIVERSITY OF MAINE SYSTEM	PORTLAND	ME
University of New England	BIDDEFORD	ME
WCTC	CALAIS	ME
WENWALD WEN BELLE APTS & ME CHOWDER	BUCKSPORT	ME

Training Providers
Maine Department of Labor
July 1, 2002 - June 30, 2002

List of training institutions providing training

ADMINISTRATIVE OFFICE	NEWPORT	ME
ADULT EDUCATION	AUGUSTA	ME
ADULT EDUCATION	SKOWHEGAN	ME
ANDOVER COLLEGE	PORTLAND	ME
AREA HOME CARE 2	AUBURN	ME
ARUNDEL MACHINE TOOL CO INC	BIDDEFORD	ME
ASSISTANCE PLUS	BENTON	ME
AUBURN CAMPUS MAIN CAMPUS	AUBURN	ME
BAR HARBOR TATTOO SHOP INC	BAR HARBOR	ME
BEAL COLLEGE	BANGOR	ME
BIDDEFORD ADULT EDUCATION	BIDDEFORD	ME
BONNY EAGLE HIGH SCHOOL ET AL	STANDISH	ME
Bridges	AUGUSTA	ME
BROADWAY INDUSTRIES CORPORATION	S PORTLAND	ME
C.S.D. 4	E. SULLIVAN	ME
CALAIS PRESS INC, THE	CALAIS	ME
CAPITOL COMPUTERS INC	AUGUSTA	ME
CAREER DIRECTIONS INC	Sanford	ME
CENTRAL MAINE DRAFTING SERVICE	DEXTER	ME
CHETS BURNER REPAIR	MADISON	ME
CMTC	AUBURN	ME
CRANBERRY MOTORS LLC	MACHIAS	ME
EDUCATION UNORGANIZED TERRITORY	GREENVILLE	NC
ELLSWORTH SCHOOL DEPT	ELLSWORTH	ME
EMCC	BANGOR	ME
ESTY OPTICAL INC	SACO	ME
FARRINGTON	AUGUSTA	ME
GARDINER PUBLIC SCHOOLS	GARDINER	ME
GENERAL COMPUTER ACADEMY	WINDHAM	ME
George Mitchell Elementary School	WATERVILLE	ME
Great Works Internet	Biddeford	ME
HALL-DALE ADULT EDUCATION	HALLOWELL	ME
Helping Hands	Winslow	ME
HUSSON COLLEGE	SOUTH PORTLAND	ME
JONESPORT SCHOOL DEPT	JONESPORT	ME
KENNEBUNK SCHOOLS	KENNEBUNK	ME
KVCC	FAIRFIELD	ME
LAWRENCE JR & SR HIGH SCHOOLS ET	FAIRFIELD	ME
MADISON SCHOOLS	MADISON	ME
MAINE MARINE TRAINING INSTITUTE	PORTLAND	ME
MAINE OIL DEALERS ASSOC	BRUNSWICK	ME
MAINE TECHNICAL COLLEGE SYSTEM	AUGUSTA	ME
MAINEGENERAL REHAB & NURSING	AUGUSTA	ME
MARSHWOOD HIGH	SOUTH BERWICK	ME
MASSABESIC JR/SR HIGH SCHOOL ET A	WATERBORO	ME
Medical Care Development	AUGUSTA	ME
MID STATE BUSINESS SCHOOL CORP	AUGUSTA	ME
MID STATE BUSINESS SCHOOL CORP	AUBURN	ME
MT VIEW JR/SR HIGH & ELEM SCHOOLS	THORNDIKE	ME
New Hampshire Community and Technic	Tratham	NH
NOBLE JR/SR HIGH SCHOOLS ET AL	BERWICK	ME

NOKOMIS REGIONAL HIGH SCHOOL ET A	NEWPORT	ME
NORTHEAST CAREER SCHOOLS	SOUTH PORTLAND	ME
Northeast Technical	Scarborough	ME
NORTHEAST TECHNICAL INSTITUTE	HERMON	ME
NORTHERN FILTER & SUPPLY, INC		
OLD ORCHARD BEACH SCHOOL DEPARTMENT	OLD ORCHARD BEACH	ME
OMEGA PRO 2000 INC	?	?
OMEGA TECHNICAL TRAINING INST	?	?
OMEGA TECHNICAL TRAINING INSTITUTE	BREWER	ME
Omega Technical Training Institute	Bangor	ME
PIERRE'S SCHOOL OF COSMETOLOGY	PORTLAND	ME
Portland Adult Ed.	Portland	ME
Portland Adult Ed.	Portland	ME
PRO DRIVE DRIVER DEVELOPMENT SERVIC	PORTLAND	ME
REDINGTON FAIRVIEW GENERAL HOSPITAL	SKOWHEGAN	ME
S A D 46	DEXTER	ME
S A D 49	FAIRFIELD	ME
S A D 53	PITTSFIELD	ME
S A D 54	SKOWHEGAN	ME
S A D 54	SKOWHEGAN	ME
S A D 57	WATERBORO	ME
S A D 59	MADISON	ME
S A D 60	NORTH BERWICK	ME
S A D 74	NORTH ANSON	ME
SAD #59	Madison	ME
SAD 9	New Sharon	ME
SALMON FALLS NURSERY INC	BERWICK	ME
SANFORD SCHOOL DEPT	SANFORD	ME
SCHOOL OF APPLIED TECHNOLOGY	MEXICO	ME
Seacoast Career Schools	Sanford	Me
SEBASTICOOK VALLEY HEALTH CARE FACI	PITTSFIELD	ME
SKOWHEGAN DRIVING SCHOOL INC	SKOWHEGAN	ME
SKOWHEGAN HIGH SCHOOL	SKOWHEGAN	ME
SMCC	SO PORTLAND	ME
SOUTHERN MAINE MEDICAL CENTER	BIDDEFORD	ME
Stripes Pavement Markings		
SUPT OF SCHOOLS WINTHROP	WINTHROP	ME
UMA/UNIVERSITY OF MAINE SYSTEM	AUGUSTA	ME
UMO/University of Maine System	ORONO	ME
UNIVERSITY OF MAINE AT PRESQUE ISLE	PRESQUE ISLE	ME
UNIVERSITY OF MAINE SYSTEM	PORTLAND	ME
UNIVERSITY OF MAINE SYSTEM	FARMINGTON	ME
UNIVERSITY OF MAINE SYSTEM	MACHIAS	ME
University of Southern Maine	Gorham	ME
ValCom	SOUTH PORTLAND	ME
VIP DISCOUNT AUTO CTRS &	AUGUSTA	ME
WATERVILLE, CITY OF	WATERVILLE	ME
WATERVILLE, CITY OF	WATERVILLE	ME
WCTC	CALAIS	ME
WEATHERVANE SEAFOODS	SANFORD	ME
WINTHROP PUBLIC SCHOOLS	WINTHROP	ME
WOMEN UNLIMITED	AUGUSTA	ME
YORK COUNTY COMMUNITY COLLEGE	WELLS	ME
YORK MANOR	BIDDEFORD	ME

Training Providers
Training and Development Corporation
July 1, 2002 - June 30, 2002

List of training institutions providing training

AMERICAN RED CROSS PINE TREE CHAPTE	BANGOR	ME
ASSISTED LIVING PROF HEALTH SVCS IN	LEE	ME
BANGOR HIGH SCHOOL	BANGOR	ME
BANGOR SCHOOL DEPT	BANGOR	ME
BANGOR SCHOOL DEPT	BANGOR	ME
BANGOR, CITY OF	BANGOR	ME
BEAL COLLEGE	BANGOR	ME
BRADLEES	NORTH WINDHAM	ME
BUCKSPORT SCHOOL DEPT	BUCKSPORT	ME
COOPERATIVE EXTENSION SERVICE	DOVER-FOXCROFT	ME
COURTLAND LIVING CENTER	ELLSWORTH	ME
DENNIS PAPER CO	BANGOR	ME
EAST MILLINOCKET SCHOOL DEPT	E MILLINOCKET	ME
EDUCATION UNORGANIZED TERRITORY	GREENVILLE	NC
Elder Care at Home.Org	Holden	ME
ELLSWORTH SCHOOL DEPT	ELLSWORTH	ME
EMCC	BANGOR	ME
Gentiva Health Services	FARMINGTON	ME
George Mitchell Elementary School	WATERVILLE	ME
GOULDSBORO SCHOOL DEPT	EAST SULLIVAN	ME
HEALTH EDUCATION & TRAINING INSTITU	AUGUSTA	ME
HUSSON COLLEGE	BANGOR	ME
KINDRED NURSING CENTERS WEST LLC	LOUISVILLE	KY
KRHEC	East Millinocket	me
KVCC	FAIRFIELD	ME
LAMBERTS'S BUSINESS MACHINES INC		
LITERACY VOLUNTEERS OF AMERICA MAIN	PORTLAND	ME
MAINE OIL DEALERS ASSOC	BRUNSWICK	ME
MAINE TECHNICAL COLLEGE SYSTEM	AUGUSTA	ME
MARLENE'S INC	BANGOR	ME
MONSON ELEMENTARY SCHOOL	MONSON	ME
NEW ENGLAND HOME HEALTH CARE	BANGOR	ME
NOKOMIS REGIONAL HIGH SCHOOL ET A	NEWPORT	ME
NORTHEAST CAREER SCHOOLS	SOUTH PORTLAND	ME
Northeast Technical	Scarborough	ME
Northeast Technical	bangor	me
northeast technical	Bangor	me
NORTHEAST TRUCKING	SKOWHEGAN	ME
OLD TOWN SCHOOL DEPT	OLD TOWN	ME
OMEGA TECHNICAL TRAINING INST	?	?
OMEGA TECHNICAL TRAINING INSTITUTE	BREWER	ME
PISCATAQUIS COMM HIGH/MID/PRIM SC	GUILFORD	ME
S A D 41	MILO	ME
S A D 46	DEXTER	ME
S A D 48	NEWPORT	ME
S A D 68	DOVER-FOXCROFT	ME
SKOWHEGAN DRIVING SCHOOL INC	SKOWHEGAN	ME
UMA/UNIVERSITY OF MAINE SYSTEM	AUGUSTA	ME
UMO/University of Maine System	ORONO	ME
UNIVERSITY OF MAINE	BANGOR	ME
UNIVERSITY OF MAINE @ AUGUSTA		ME

UNIVERSITY OF MAINE SYSTEM
UNIVERSITY OF MAINE SYSTEMS
VOC EDUC REGION III
WOMEN UNLIMITED

PORTLAND
BANGOR
Lincoln
AUGUSTA

ME
ME
ME
ME

Training Providers
Training Resource Center
July 1, 2002 - June 30, 2002

List of training institutions providing training

ANDOVER COLLEGE	PORTLAND	ME
AUBURN CAMPUS MAIN CAMPUS	AUBURN	ME
Best Way Driving School	SACO	ME
BONNY EAGLE HIGH SCHOOL ET AL	STANDISH	ME
CMTC	AUBURN	ME
COMMUNITY HEALTH SERVICES INC	?	?
GRAY-NEW GLOUCESTER SR HIGH	GRAY	ME
GREATER PORTLAND DRIVING ACADEMY	PORTLAND	ME
HUSSON COLLEGE	SOUTH PORTLAND	ME
MAINE COLLEGE OF ART	PORTLAND	ME
MMC SURGICAL ASSOCIATES	PORTLAND	ME
Northeast Technical	Scarborough	ME
NORTHEAST TRUCKING	SKOWHEGAN	ME
OLD ORCHARD BEACH SCHOOL DEPARTMENT	OLD ORCHARD BEACH	ME
PIERRE'S SCHOOL OF COSMETOLOGY	PORTLAND	ME
Portland Adult Ed.	Portland	ME
Portland Adult Ed.	Portland	ME
PRO DRIVE DRIVER DEVELOPMENT SERVIC	PORTLAND	ME
SCHOOL OF HAIR DESIGN INC	PORTLAND	ME
SMCC	SO PORTLAND	ME
SOUTHERN NEW HAMPSHIRE UNIVERSITY	BRUNSWICK	ME
ST JOSEPHS COLLEGE	STANDISH	ME
University College at Saco	Saco	ME
UNIVERSITY OF MAINE SYSTEM	PORTLAND	ME
University of New England	BIDDEFORD	ME
University of Phoenix	Phoenix	AZ
University of Southern Maine	Gorham	ME
USM SMALL BUSINESS DEVELOP CENTER	PORTLAND	ME
ValCom	SOUTH PORTLAND	ME
WESTBROOK SCHOOL DEPT	WESTBROOK	ME
WESTBROOK, CITY OF	WESTBROOK	ME
WINDHAM SCHOOL DEPT	WINDHAM	ME

Training Providers
Western Maine Community Action
July 1, 2002 - June 30, 2002

List of training institutions providing training

ANDOVER COLLEGE	PORTLAND	ME
AUBURN CAMPUS MAIN CAMPUS	AUBURN	ME
AUBURN SCHOOL DEPT	AUBURN	ME
C S D 15	WALES	ME
CAPITOL COMPUTERS INC	AUGUSTA	ME
CENTRAL MAINE MEDICAL CENTER	LEWISTON	ME
CMTC	AUBURN	ME
COASTAL T SHIRTS INC	AUBURN	ME
Creative Embroidery	Auburn	Me
CRESCENT PARK ELEMENTARY SCHOOL	BETHEL	ME
DRIVERS EDGE	GLENBURN	ME
Eagle Lodge and Camps	Lincoln	ME
EDUCATION UNORGANIZED TERRITORY	GREENVILLE	NC
FAITHWORKS	LEWISTON	ME
FRANKLIN MEMORIAL HOSPITAL	Farmington	ME
FRYEBURG HEALTH CARE CTR INC	FRYEBURG	ME
GREENE CENTRAL SCHOOL	GREENE	ME
HEALTHQUEST/ROBERTS CHIROPRACTIC OF	Farmington	ME
HELPING HANDS	LEWISTON	ME
Helping Hands	Winslow	ME
HUSSON COLLEGE	SOUTH PORTLAND	ME
HUSSON COLLEGE	BANGOR	ME
I B E W LOCAL 567 M P R P	FALMOUTH	ME
JAY SCHOOL DEPT	JAY	ME
KVCC	FAIRFIELD	ME
LEAVITT HIGH & TRIPP JR HIGH ET A	TURNER	ME
LEWISTON HIGH SCHOOL	LEWISTON	ME
LEWISTON SCHOOL DEPARTMENT	LEWISTON	ME
LISBON SCHOOL DEPT	LISBON FALLS	ME
LiveBridge, Inc.	Lewiston	ME
LIVERMORE ELEMENTARY SCHOOL	LIVERMORE	ME
LIVERMORE FALLS JR/SR HIGH SCH ET	LIVERMORE FALLS	ME
M S A D 61	BRIDGTON	ME
MAINE OIL DEALERS ASSOC	BRUNSWICK	ME
MAINE OXY ACETYLENE SUPPLY CO	AUBURN	ME
Maine State Police	Waterville	ME
MAINE TECHNICAL COLLEGE SYSTEM	AUGUSTA	ME
MARTEL ELEMENTARY SCHOOL	LEWISTON	ME
MECHANIC FALLS SCHOOL DEPT	MECHANIC FALLS	ME
MID STATE BUSINESS SCHOOL CORP	AUBURN	ME
MONMOUTH SCHOOL COMMITTEE	MONMOUTH	ME
MR BERNARDS SCHOOL OF HAIR FASHIONS	LEWISTON	ME
MSAD 9 ADULT & COMMUNITY ED	Farmington	ME
NEW ENGLAND SCHOOL OF COMMUNICATION	BANGOR	ME
New Hampshire Community and Technic	Tratham	NH
NHTCT	Berlin	NH
Oxford Hills School District	OXFORD	ME
RIVER VALLEY GROWTH COUNCIL	RUMFORD	ME
RM-TRANSITION INC		
S A D 09	NEW SHARON	ME
S A D 17	OXFORD	ME

S A D 36	LIVERMORE FALLS	ME
S A D 58	KINGFIELD	ME
SABRE CORPORATION	RAYMOND	ME
SAD #58	Kingfield	ME
SCHOOL OF APPLIED TECHNOLOGY	MEXICO	ME
SCHOOL OF HAIR DESIGN INC	PORTLAND	ME
SISTERS OF CHARITY HEALTH SYSTEMS	LEWISTON	ME
SKOWHEGAN DRIVING SCHOOL INC	SKOWHEGAN	ME
SMCC	SO PORTLAND	ME
ST JOSEPHS COLLEGE	STANDISH	ME
ST MARY'S REGIONAL MEDICAL CTR	LEWISTON	ME
Step By Step Child Care Center	TURNER	ME
SUPT OF SCHOOLS WINTHROP	WINTHROP	ME
TELSTAR VIDEO	BETHEL	ME
Transcription Associates	Topsham	ME
UMA/UNIVERSITY OF MAINE SYSTEM	AUGUSTA	ME
UMO/University of Maine System	ORONO	ME
UNIFORMS EXPRESS	AUBURN	ME
UNIVERSITY OF MAINE	AUBURN	ME
UNIVERSITY OF MAINE	BANGOR	ME
UNIVERSITY OF MAINE SYSTEM	PORTLAND	ME
UNIVERSITY OF MAINE SYSTEM	FARMINGTON	ME
WOODSTOCK ELEMENTARY SCHOOL	WOODSTOCK	ME
YORK COUNTY COMMUNITY COLLEGE	WELLS	ME

GLOSSARY

Aroostook County Action Program: ACAP is the entity providing WIA services in Aroostook County.

Benefits: This refers to adults and includes dislocated workers who receive Social Security or other pension, or medical benefits.

Coastal Economic Development: CED is the entity providing WIA services in Sagadahoc, Knox, Lincoln, and Waldo counties.

Core A Services: These are "self-directed" services provided free of charge to everyone on a universal access basis. No registration is required. The services are specified in the Workforce Investment Act and include orientation to the CareerCenter, initial assessment, access to labor market information, Internet browsing, workshops and job clubs, and eligibility certification.

Core B Services: These are "staff-assisted" services and require customer registration. Services include staff assisted job search and placement assistance, career counseling, staff assisted job referrals such as testing and background checks, staff assisted job development, staff assisted workshops and job clubs, and follow-up services, including counseling regarding the workplace.

Customized Training: This is training that is designed to meet the special requirements of an employer who commits to employ the individual upon completion of the training and for which the employer pays at least 50% of the cost of the training. It differs from on-the-job training in that it includes a combination of classroom instruction with on-the-job training. The classroom instruction may be provided at a school or on-site with an employer.

Exit: An exit is a customer who has left WIA funded services and activities.

Follow-up Services: Studies have shown that programs which have a strong job placement component combined with follow-up services help increase the earnings, retention rate, and career progress of participants.

Adult and dislocated worker follow-up services are the same services identified as Core Services, including counseling regarding the workplace. Supportive services are not included in follow-up services. Follow-up services are available to registered participants who are placed in unsubsidized employment for a minimum of 12 months after employment begins, regardless of the level of service received at the time of placement.

Youth follow-up services include leadership development, regular contact with the youth's employer - including assistance in addressing work-related problems that arise, assistance in securing better paying jobs, career development and further education, work-related peer support groups, adult mentoring, and tracking the progress of youth in employment after training. Supportive services are included in this activity. Follow-up services may be provided to all youth for at least 12 months after the completion of participation.

Health Insurance: This refers to adults and dislocated workers who have at least partial medical coverage.

Intensive Services: These are employment and training activities geared to eligible adults and dislocated workers who either are unable to find and retain a job using Core Services, or have acquired and retained employment but whose earnings do not provide a livable wage. Services include comprehensive and specialized assessment, full development of an individual employment plan, group and individual counseling and career planning, case management, and short-term pre-vocational services.

Local Area: The geographic unit within which WIA programs are organized and provided. Maine has four local areas each governed by a local board: Aroostook-Washington, encompassing Aroostook County Action Program and MDOL (for Washington County); the Tri-County area in which Training Development Corporation (TDC) operates programs in Piscataquis, Penobscot and Hancock counties; the Central/Western Maine area where Western Maine Community Action (WMCA) operates programs in Franklin, Oxford and Androscoggin counties, and MDOL operates them in Kennebec and Somerset counties; and the Coastal Counties area in which Coastal Economic Development (CED) runs the programs Knox, Lincoln, Sagadahoc and Waldo counties; Training Resource Center (TRC) in Cumberland, and MDOL runs the program in York county.

Maine Department of Labor: MDOL is the WIA administrative agency on behalf of the state, and is also a direct service provider in Washington, Somerset, Kennebec and York counties.

On-the-Job Training: OJT is training by an employer that is provided to a paid participant while engaged in productive work.

Service Provider: Six organizations deliver WIA programs in Maine: ACAP, CED, MDOL, TDC, TRC and WMCA.

Supportive Services: This refers to services such as transportation, childcare, dependent care, housing, and needs-related payments necessary to enable the individual to participate in the activities authorized under WIA.

Training Account/Tuition: This is a "voucher," called an "Individual Training Account" (ITA), established on behalf of a WIA eligible registrant in response to specific goals identified on the Employment Development Plan. In consultation with the case manager and up to the limits specified, the individual may purchase training from a list of eligible providers.

Training Development Corporation: TDC is the entity that provides WIA services in Hancock, Penobscot, and Piscataquis Counties.

Training Provider List: This is an inventory of entities which are eligible under MDOL guidelines to provide WIA-funded occupational skills training.

Training Resource Center: TRC is the entity that provides WIA services in Cumberland County.

Training Services: Training Services may be made available to employed and unemployed adults and dislocated workers meeting eligibility requirements and focus on occupational skills training.

Wage Indicators for Exiters On the General Program Activities Report (Page 4)

Average Wage of Those Exiting: This is an average dollar amount for those who have left the program during a specified period. The data is gathered through self-declaration.

Western Maine Community Action: WCMA is entity providing WIA services in Androscoggin, Franklin, and Oxford Counties.