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The Way Life Should Be

Annual Report

The Maine Office of Tourism, Department of Economic and Community Development and The Maine Tourism Commission and The Maine Film Commission

to The Honorable Governor John R. McKernan, Jr. and The 114th Legislature

April 19, 1989

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Office of Tourism : Annual Report, 1988

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I. OVERVIEW

April 19, 1989

TO: The Honorable John R. McKernan, Jr., Governor of the State of Maine; The Honorable Charles P. Pray, President of the Senate; The Honorable John L. Martin, Speaker of the House; Honorable Members of the 114th Maine State Legislature; the Maine Tourism Commission and the Maine Film Commission.

Dear Friends:

With tourism in Maine continuing to grow at a rate well above the national average, the need to manage expansion while protecting our special quality of life has guided the development of new programs to increase visitation to the inland and upland regions of the state and promote orderly growth in the coastal and southern regions. Gross revenues from Maine's second largest industry totalled two billion dollars in 1988, generating \$95 million in state tax revenues and 59,000 jobs for Maine people.

Careful strategy development continues through the dedicated efforts of Governor McKernan, the Maine Tourism Commission, tourism industry leaders and staff. Guided by the knowledge that the needs of each region are unique, we have focused our marketing efforts on extending the fall and winter tourist seasons and increasing the length of stay of our visitors. Targeted marketing focused on attracting business meetings, conferences and international tour packages and promoting Maine to the travel trade.

The Maine Film Commission completed its first year in 1988. Film Commission projects brought \$2 million to Maine in this clean, high-paying industry, and embarked on a program to market Maine's photogenic locations and talented professionals to producers everywhere.

In the pages ahead, the programs are explained in detail, however certain highlights do not fall neatly into categories:

- Large, full-color *Maine, The Way Life Should Be* theme banners were installed at the Portland and Bangor airports to welcome visitors.
- The new Yarmouth Information Center opened on March 5, 1988. The center, located on Interstate 95, was constructed to serve both north and south bound travellers and by December had assisted 127,305 visitors.
- As part of the *Puppet Project* the Department of Education and the Maine Office of Tourism held seminars to teach educators to use puppets to inform Maine school children about the diverse regions and products of Maine. The students designed their own puppets representing symbols of Maine such as the potato, lobster, coon cat and chickadee.

Regional Development finally became a reality in 1988. As the four northern regions approach the mid-point in their contracts to develop a tourism policy and recommend strategies for the future, two new grants are being awarded to the southern and coastal regions thus blanketing the entire State.

As you read through the pages ahead, we welcome your suggestions. Through the co-operative efforts of so many, we have achieved national attention as a State that is as concerned with management of our resources as it is promotion. Our quality of life is very special to all of us.

Sincerely, Jan ter Weele, Acting Commissioner Hilary L. Sinclar

Hilary N. Sinclair, Deputy Commissioner for Tourism

Nancy A. Pray, Chair, Maine Tourism Commission

Carof Shattey

Carol Stratton, Chair, Maine Film Commission

JtW:NAP:CS:HNS/cab Attachment

II. MARKETING

Aggressive new objectives for regional and seasonal development and innovative new advertising and public relations approaches supported Maine's Tourism Marketing Program during the past year. Strategy development however, was guided by a clear recognition that in certain areas of the State, emphasis must be placed on managing tourism to ensure that Maine citizens are able to continue to enjoy a very special quality of life, while in other regions, greater emphasis must be placed on development and attracting new visitors.

Important new marketing objectives in 1988 were:

- To make Maine a year-round vacation destination competitive with other major travel destinations;
- To increase travel incidence in fall and winter seasons;
- To increase visits to less well-travelled regions of Maine (inland and upland);
- To increase requests for travel information on destination and recreational opportunities in Maine;
- To conduct an analysis and documentation of the results of tourism promotion;
- To assist local and regional tourism groups in planning and promoting their areas.

1988 communications objectives were:

- To create a unique and appealing image for the State of Maine;
- To increase awareness of Maine among potential visitors, travel agents, tour operators, the media and others, of the varied activities available in every region of Maine during every season;
- To motivate response among potential visitors to request information on travel opportunities in Maine.

TARGET MARKETS

Fall and winter programs primarily targeted potential visitors from all of New England and secondarily from throughout the Northeast. Spring/Summer communications expanded our reach into the mid-Atlantic States, the far West, Canada, Western Europe and Japan. Considerable expanded reach was achieved nationally through specialty publications with national distribution (*Yankee Magazine, The New Yorker, Bicycling, Gourmet, Endless Vacation, Ski, Snowmobile, Woodall's Camping Directory*, etc.).

Distant and international marketing efforts positioned Maine as part of New England and focused on regional promotion.

ADVERTISING

A unique, creative approach was developed for the state's 1988 print advertising campaign. Eleven cooperative advertising and fourteen consumer print ads (13 four-color) were created featuring a variety of attractions and activities for all regions of Maine, in all seasons.

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All advertising utilized the well-received "Maine. The Way Life Should Be." theme introduced in 1987.

• The spring/summer 1988 campaign launched the Office of Tourism's initiative to bring a greater number of visitors to particular areas of the state. Special emphasis was placed on the promotion of inland and upland regions highlighting the diverse regional activities in these areas. Specific inland/upland attractions included Maine's mountains, lakes, rivers, country inns, and activities such as rafting, fishing and bicycling.

The advertising was supported by a specially designed promotional brochure featuring inland and upland vacation opportunities. See Appendix II.

- The fall 1988 campaign highlighted Maine's spectacular *mountains to the sea* fall foliage and quintessential New England getaway vacation opportunities.
- In addition to promoting key winter recreational activities in print, the winter 1988 *Winter Wonderland* campaign included four, 15-second TV commercials. Each spot featured magnificent winter scenery, a brief narration from a visitor who's writing a postcard to send home, and closed with the allure of a roaring fire and an invitation to call the state's 800# for more information on winter vacations in Maine.
- The cooperative advertising program in the Boston Globe Sunday Travel Pages (nine times) and Ski Supplements (two times) was expanded in 1988. The level at which the Office of Tourism funded co-op ads in winter 1988-89 increased to 65% from a previous maximum contribution of 24% in spring/summer 1987.

In addition to the individual ads for properties, each co-op ad featured a *Maine*. *The Way Life Should Be*. theme headline/banner, direct response coupon and toll-free 800 number for vacation information.

Maine was part of a nine page foldout advertisement placed in conjuction with the other New England states via NEUSA. It ran in Readers Digest, Eastern Canadian Edition, May 1988 and produced 1,127 direct coupon response inquiries. This was 25% of the total for all six New England states and more than any other state. See Appendix II. A full page advertisement promoting all the New England states also ran in New England Travel Planner, circulation 35,000.

PUBLIC RELATIONS

As part of the overall communications program to support tourism initiatives, an aggressive public relations program was launched in 1988. The program created excitement and interest for Maine as a travel destination.

Greater awareness of Maine as a premier all-seasons travel destination was achieved through consistent media relations, feature article development, and editorial placement on a regional and national level. See Appendix II.

Travel/Tourism Industry Trade Shows:

USTTA International Marketing Conference, Washington, D.C., February 23-25, 1988. Update on international marketing trends and marketing techniques by government and industry leaders. **International Tourism Bourse** Berlin, West Germany, February 14-20, 1988. The world's largest trade show. 30,000 trade representatives and 70,000 consumers attended.

National Tour Association (NTA), Spring Exchange, Tampa, Florida, April 17-20, 1988. This association includes motorcoach and other forms of group travel. The Office of Tourism's group tour specialist met individually with thirty-three motorcoach operators. See Appendix II for a list of these meetings.

American Bus Association (ABA), Indianapolis, Indiana, December 4-9, 1988. This association includes motorcoach business, charter as well as wholesale packages. The Office of Tourism's group tour specialist met individually with forty-seven motorcoach operators. See Appendix II for a list of these meetings.

Eastern States Exposition, West Springfield, Massachusetts, September 14-22, 1988. 1,012,543 people attended this New England agricultural forum It is among the top ten fairs in the U.S.

World Travel Market, London, England, November 29 - December 3, 1988. Attracted over 35,000 trade representatives (tour operators and travel agents) from all over Western Europe. Maine shares the New England booth with the five other New England States.

Los Angeles Travel Show, Los Angeles, California, April 15-17, 1988. 35,000 consumers and trade representatives attended.

New England Governors' Conference, Newport, Rhode Island, June 13-15, 1988. International marketing efforts including trade shows and publications for international distribution, are undertaken in cooperation with the New England Governor's Conference, a coalition of public officials and top staff from the six New England states.

Consumer Response Program:

An improved 800# response program was implemented with new equipment. Two additional lines increased market access to reach all of the United States, Virgin Islands, Puerto Rico and Eastern Canada.

More sophisticated interactive answering equipment which will enable the Office of Tourism to track the source of inquiries is scheduled for delivery in early 1989.

New England Vacation Center, New York City, NY.

This is our Rockefeller Plaza office promoting tourism in New England to 50,000 people annually.

Tourism News Media Kit:

New press kit folders, new press release letterhead, and rolodex cards with key editorial contacts have been produced.

Editorial Visits:

In April, 1988 a media tour to New York City included interviews with travel editors of the following publications:

The Wall Street Journal Travel & Leisure Travel/Holiday Glamour Tour & Travel News Travel Agent Travel Weekly Travelage In June, 1988 media interviews in Boston included interviews with:

The Boston Globe The Boston Herald Travel New England

Subsequent articles about Maine appeared in all of the above mentioned publications.

The Master Press Kit was modified to include information on the summer advertising program, and a calendar of events promoting summer activities throughout all regions of Maine.

Media Relations:

In the spring of 1988, nearly 500 copies of *Maine Invites You* were distributed to national travel writers in order to establish editorial contacts and to solicit their interest in providing editorial coverage of our state.

Trade Mission:

Halifax, Nova Scotia, June 9-10, 1988

The Maine delegation, headed by Governor John R. McKernan Jr., worked to expand Maine's economic and cultural ties with Canada. A joint news conference was held with Governor McKernan and Premier Buchanan. Tourism officials met with representatives from the U.S. tourism industry to explore joint marketing opportunities. This resulted in an exchange of publications in visitor information centers, joint participation in trade shows and other promotional efforts.

Maine Tourism Review:

The first edition of the *Maine Tourism Review* was published in the spring of 1988. This quarterly publication reports on industry conferences, programs and trends, and features a regular column from the deputy commissioner, a staff profile from the Office of Tourism, and a private sector success story under the heading of *Maine Business Advances*. Five thousand copies of this newsletter are printed and distributed quarterly to tourism-based businesses and national travel writers.

Maine Events:

The first *Maine Events* news release, promoting the diverse cultural and recreational events across all regions of the state, was developed in March. The calendar is distributed on a monthly basis to nearly 200 travel editors and public service directors throughout New England.

Media Strategy:

To effectively reach the broad geographic market in spring/summer 1988, print media was utilized with a concentration in eastern/regional magazines in combination with selected use of national publications.

In fall and winter 1988, the media strategy utilized lifestyle publications, target market newspapers and a more aggressive cooperative advertising program to expand the reach and frequency of message delivery to the target audience.

Winter 1988 media included special interest publications illustrating a high concentration of readers involved in pertinent activities such as snowmobiling, downhill skiing, crosscountry skiing, winter getaways. Television advertisements were introduced to maximize exposure in the Boston and eastern Massachusetts marketing area. To supplement our advertising and public relations efforts, the following initiatives were undertaken:

Collateral Materials:

Inland Response Brochure

A six-panel, full-color brochure (Maine: The Inside Story) was developed promoting the inland and upland regions of the state as a premier tourism destination for spring/summer and fall visitors. The brochure highlights the range of activities available in these regions and includes a calendar of annual festivals and country fairs. See Appendix II.

Forty-thousand (40,000) brochures were mailed to people requesting vacation information during the 1988 spring/summer and fall seasons.

Group Tour Brochure

A four-color travel tour "shell" brochure was created for tour operators to utilize in promoting and publishing group travel itineraries to Maine. 25,000 tour shells will be distributed to key companies promoting group travel to Maine. See Appendix II.

Business Meetings and Conference Guide

Information was gathered for a 60-80 page comprehensive business meetings and conference guide which will be ready for publication and distribution to in-state, regional and national meeting planners in early 1989.

Familiarization Tours for Travel Writers, Tour Operators and Travel Agents:

Familiarization Tour for Japanese Tour Operators

On November 11-13, 1988, eight Japanese tour coordinators and sales managers visited Maine as part of a familiarization tour coordinated with the Massachusetts Office of Tourism. They arrived at the Bangor International Airport on Friday, November 11, 1988, travelled to Bar Harbor, Carrabassett Valley, Brunswick, Freeport and departed from the Portland Jetport on Sunday, November 13, 1989.

NEUSA, Familiarization Tours

August 8-18, 1988, Kennebunk-Prouts Neck, Travel writers.

June 19-June 28, Portland-Kennebunk-Bar Harbor, Travel writers.

Grand Reportage, September 10, and October 14, 1988, Bethel, Portland, Freeport, Boothbay Harbor, Brunswick and Bath, Travel writers.

London Broadcasting Company, October 8-14, 1988, International public relations directors.

National Travel Agents Advisory Council

The Maine Office of Tourism appointed this council representing 8 states from Hawaii to Florida to advise us on marketing opportunities through the travel agency network. The Council held three meetings in 1988:

February 4, 1988, Sugarloaf USA, Carrabassett Valley. June 8-9, 1988, Maine Maritime Academy, Castine. September 30-October 2, 1988, Caribou and Fish River Lake.

KEY RESULTS

Based on preliminary data, tourism activity has increased substantially:

- Total inquiries are up 29% over 1987 (from 137,142 to 176,888);
- 800# inquiries are up 219% over 1987 (from 14,592 to 46,677);
- Information center traffic is up 17.6% over 1987 (from 817,156 to 960,866).

III. VISITOR INFORMATION

The Office of Tourism's Visitor Information Program provides visitors and potential visitors with specific information on destinations and services of interest to them. It is a vital follow-up activity to the state's promotional campaign. Information distributed through this program is of major importance in convincing people to come to Maine once advertising has raised interest, and helps to ensure an enjoyable stay for people traveling in Maine.

The visitor information program includes several major components which are provided through a contract with the Maine Publicity Bureau:

- Response mechanism for tourism-related mail and telephone inquiries;
- Publication of tourism information;
- Operating the tourism office's advertised toll-free line and fulfilling caller's information requests;
- Operating and staffing the four state-owned visitor information centers at Houlton, Calais, Yarmouth and Kittery.

The Maine Publicity Bureau, through the support of its members, also operates five information centers of its own; publishes printed pieces, including the state map; provides staff for the regular (non toll-free) phone lines; and collects and maintains an updated tourism resource data source, the most complete visitor information file in Maine. The Bureau also distributes maps, and information about accommodations, lodging, restaurants, craft and gift shops, historical sites, cultural attractions, recreation facilities, resorts and special events.

The Visitor Information Program complements the state's marketing efforts by providing specific information upon request. It creates an image of Maine for the potential visitor by providing information about destinations and encourages further exploration on the part of those who already know our state.

During 1988, the Visitor Information Program responded to 103,121 mail requests, 73,767 phone requests, and 960,866 walk-in visitors. This represents a 29% increase in phone and mail inquiries, and an 18% increase in visitors to information centers.

IV. REGIONAL PROGRAMS

Maine's regional programs are designed to address the differing needs of various areàs of the state, extend economic opportunities throughout the state, assess regional tourism capacity and needs, and encourage each region to determine its own destiny based on local input. Tourism provides opportunities in the form of jobs for Maine people, dollars for private businesses and the State, and cultural and recreational opportunities for Maine citizens and visitors alike. Tourism also provides challenges. In certain areas of the state, emphasis must be placed on managing tourism, to preserve our quality of life. In other regions, greater emphasis must be placed on development and attracting new visitors.

Two programs were initiated in 1988 to meet these needs: The Regional Development/Management Program and Maine Tourism Partnership Program.

Regional Development/Management Program

This is one of the first in the nation from the standpoint of joint planning for tourism development and management.

In its initial phase, each region has been asked to carry out certain initiatives:

- Establish regional tourism councils to carry out policy development and strategy creation.
- Develop initial tourism policy statements in the areas of economic development, growth management, environmental concerns, social-human needs and other issues deemed appropriate to the region;
- Conduct public hearings to assess the needs of the region;
- Conduct a situational analysis and prepare inventories of attractions, services and accommodations, labor-human resources, transportation and other regional considerations;
- Recommend strategies for implementing a regional tourism program and for the organization, either new or existing, to execute the program.

A total of \$270,000 in grant money was awarded in May, 1988 to four regional planning agencies for the purpose of developing regional programs for tourism. The organizations currently under contract are Northern Maine Regional Planning Commission (\$65,000), Androscoggin Valley Council of Governments (\$70,000), Eastern Maine Development Corporation (\$75,000), and North Kennebec Regional Planning Commission (\$60,000).

Two further contracts for the Greater Portland Council of Governments (\$50,000) and Mid-Coast Development Council (\$50,000) are scheduled for 1989. See Appendix IV for a list of all grantees and their accomplishments.

The four organizations now under contract will submit final policy statements and implementation plans by June 30, 1989.

Maine Tourism Partnership Program

In March, 1988, the Maine Tourism Partnership Program awarded \$75,000 in grants to 15 local and regional organizations for marketing and promotion. This program is designed to enable these groups to attend trade shows, produce brochures, videos, and marketing studies. The program also works as an educational tool, in effect teaching the marketing process through its reporting requirements. See Appendix IV for a list of all grantees and their projects.

With the growth of the tourism industry throughout the state, many regional organizations are realizing the need for a more competitive marketing strategy. The Maine Tourism Partnership Program provides resources through matching dollars and technical assistance.

V. Research

In order to provide the statistics and data necessary for planners, developers, marketers and managers of tourism-related projects throughout Maine, the Office of Tourism conducts research in various areas. Some of this data is reported on a regional or seasonal basis, to fuel regional planning efforts and seasonal performance evaluations.

Research objectives include:

- To provide data and information for the formulation of marketing, development and management strategies in advertising, promotion, public relations, trade relations, regional comprehensive planning, labor development management and other related issues.
- To identify prime target markets and obtain information about attitudes, demographics, and travel behavior to help guide development of advertising, promotion and media strategies.
- To determine current levels of awareness, perception, and intentions to visit Maine.
- To inventory and assess the tourism product to include attractions, tours, labor, accommodations, infrastructure and other ingredients of the state's tourism service and product base.
- To provide a system for evaluating program effectiveness and return on investment.
- To determine the economic impact of tourism to include tourist expenditures, tax receipts, employment, payroll, etc.
- To monitor Maine's competitive position with other destinations, and identify threats and opportunities to Maine's tourism industry on an ongoing basis.

To meet these objectives, the following studies were completed during 1988:

- May, 1988 Maine Tourism 1986-1987 Economic Analysis (University of Wisconsin/ Parkside)
- June, 1988 Maine Tourism Study Winter 1987/1988; Accommodations Performance and Summer, 1988 Outlook (University of Wisconsin/Parkside)
- Quarterly, 1988 Maine Tourism Quarterly Reports are an ongoing compilation of tourism indicators tracked on a quarterly basis including visitor information inquiries, Acadia National Park visitors, use of State Parks, Maine Turnpike traffic, border crossings from Canada, airport traffic in Portland and Bangor and taxable sales and employment in restaurant and lodging establishments. See Appendix V for an annualized version of these quarterly reports.

In addition, the following projects are underway:

• Tourism Research Data Collection - Establishing a central location for the collection, storage and retrieval of information pertinent to tourism planning, development, marketing and management.

- Statistical Database This will track restaurant, lodging, recreation and souvenirshop employment in 31 Labor Market Areas state-wide, to help regional tourism planning efforts.
- **Regional Program** Through the Regional Program described in Section IV, each region of the state is inventorying their tourism resources. See Appendix IV for a list of participating organizations and their progress.
- Maine Access In conjunction with the Maine Publicity Bureau and a myriad of tourism industry associations, the Office of Tourism is exploring alternatives for a state-wide data base system for the storage and retrieval of information about Maine's tourism resources.
- Market Research A benchmark study is being conducted November, 1988 March, 1989 to help the Office of Tourism, the regional planning commissions and the advertising agency plan effective marketing strategies for promoting tourism.

Eight hundred (800) interviews have been conducted in Maine (400 interviews) and eastern Massachusetts (400 interviews) to learn tourists' attitudes, interests, travel patterns, travel activities and awareness of Maine as a travel destination. The research provides information to help promote year-round tourism in Maine and to achieve more targeted advertising message content and consumer appeal both in-state and outof-state. Preliminary findings are scheduled for delivery in March, 1989.

• Summer Conversion Study - To gauge the response to our Summer 1988 advertising campaign, 250 telephone interviews will be conducted with people who requested tourist information via the toll-free line April - June, 1988. Data will be gathered about reactions to the state's fulfillment materials, economic impact, visit characteristics and demographics. A written analysis is schedule for delivery March, 1989.

VI. FILM COMMISSION

The Maine Film Commission, created by the State in November, 1987, encourages film and video activities in Maine. In addition to the economic benefits of increased income to Maine businesses and jobs for Maine people in this clean, high-paying industry, the commission's work has the added benefit of promoting pride in our cultural heritage and an appreciation for our natural environment.

The Maine Film Commission has two major objectives:

- To attract film and video production to Maine;
- To assist film and video productions that are taking place in Maine or are considering Maine as a location.

To accomplish these objectives, the film commission has completed the following activities:

• **Responded** to 57 production requests November 87-88, including 10 feature films, 26 commercials and 21 shorter productions. Of these, 2 feature films, 9 commercials and 5 short productions were completed.

- **Researched** what other states do to attract filming activity and found that studies conducted by the American Association of Film Commissions indicate that prompt help with identifying and obtaining locations, personnel, permits and resources are the services most helpful to filmmakers. To accomplish these tasks, the commission works closely with many state and local contacts including: chambers of commerce; police and fire departments; the National Guard; State parks, recreation, agriculture, marine and transportation agencies; and many private business people.
- **Conducted location searches** in 66 towns in all counties. 60 locations in five counties were used for filming activities. See Appendix VI for a list.
- **Collected data** about hundreds of Maine's film and video production resources and assembled the first comprehensive Maine Production Directory, to be published March, 1989. See Appendix VI.
- **Prepared to Market** Maine, for the first time, as a filming location, at Location Expo, Los Angeles, California, February, 1989. In 1988, commission representatives attended this trade show to find out what other states were doing to attract filming. Thousands of producers and location scouts will find out more about *The Maine Attraction* at our booth. See Why ME.? in Appendix VI.

ECONOMIC IMPACTS

More than \$2 million was paid to businesses and individuals throughout Maine by productions that the commission worked with November 1987-88. This is a conservative, substantiated figure and does not reflect any economic multiplier, or any money spent by crew members during their 3-4 month stays. This figure translates to \$38 paid directly to Maine businesses and individuals for every dollar invested in The Maine Film Commission.

1988 Completed Productions

Feature Films	Commercials	Shorter Productions	Total
2 productions	9 productions	5 productions	16 productions
\$1,910,000	\$51,270	\$49,300	\$2,010,570

See Appendix VI for a complete list.

During the commission's first year, it has operated as a responsive organization, not an active marketing force. With the commission's new marketing efforts, we anticipate increased interest and productions in the future. These activities mark the beginning of a campaign to publicize Maine's ability to support media productions with a myriad of photogenic locations and a community of eager and talented professionals.

The commission's activities thus far, have proven that even large feature films can be successfully produced in Maine and these productions can bring significant new dollars and pride to Maine communities. New initiatives will expand the commission's programs to meet current demands and begin a campaign to actively market Maine's unique qualities to the film industry. Maine has a promising potential for growth in the production industry. Our first year was very successful and our rate of production inquiries indicates that next year will be even more active.

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Appendix I - Overview

A. Maine Office of Tourism Staff

The Maine Office of Tourism is a division of the Department of Economic and Community Development under the direction of Nathaniel H. Bowditch, Commissioner.

Hilary N. Sinclair, Deputy Commissioner for Tourism Nathaniel Bowditch, Manager, Regional Development Heather J. McKinney, Senior Marketing Specialist Dina J. Richard, Project Officer Mary V. Martin, Group Travel Specialist Judy Berk, Research Manager D. Lea Girardin, Director, Maine Film Commission Cheryl Burdzel, Assistant/Administrative Secretary

B. Maine Tourism Commission

Voting Members

Nancy Pray, Chairperson, Millinocket James Ruhlin, Vice-Chairperson, Naples Trudy McNulty, Portland Tom Becker, Bangor William Haefele, Trenton Wende Gray, Bethel Virginia Davies Squire, E. Lebanon Rachel Leighton, Milbridge Allen Fernald, Camden Ronald Pasek, Rangeley Roy Taylor, East Millinocket David Cartier, Rockport Martin Kunas, Freeport Lee Albert, Caribou Robert Reny, Sr., Damariscotta Robert Felle, Topsham Matthew Tabenken, Bangor

Ex-Officio Members

Tom Shoener, Dept. of Inland Fisheries & Wildlife Marshall Wiebe, Dept. of Conservation Jack Brown, Dept. of Transportation Jane LePore, Dept. of Agriculture & Rural Resources Horace Maxcy, Jr., Dept. of Education & Cultural Services John Jones, Dept. of Agriculture & Rural Resources Galen Rose, State Planning Office Dale Doughty, Bureau of Public Improvements William Zoidis, Bangor Vern Cook, Augusta Charles Keegan, Freeport Robert Smith, Brunswick Richard McDonald, Portland Ed Langlois, Maine Innkeepers Association John McCatherin, New England Telephone Joyce Harding, Ellsworth Joseph Edwards, Maine Snowmobile Assoc. Elizabeth Stowell, Bangor Richard Rasor, Bethel George Stobie, Maine Publicity Bureau Normand Dugas, Scarborough Carl Sanford, Maine Restaurant Association Thomas Eubanks, Augusta Clarence McKay, Sr., Gardiner

C. Maine Film Commission

Carol Stratton, Chairperson, Carrabassett Valley Lynn Kippax, Jr., Vice Chairperson, Kennebunkport Clifton Boudman, Presque Isle James Crawford, Portland Barbara Goldenfarb, Kennebunkport Joel Katz, Orono Karine Odlin, Portland William Overton, Bryant Pond Richard Rasor, Bethel James Stolley, Jr., Portland Stephen Zirnkilton, Seals Harbor

D. Office of Tourism Budget

July '88 - June '89

Regional Development/Management	\$ 115,000
Maine Tourism Partnership Program	\$ 100,000
Visitor Information	\$ 610,000
Marketing	\$1,513,000
Research	\$ 42,000
General Operating Expenses	\$ 150,000
Personnel	\$ 243,397
Capitol Expenditures	\$ 5,000
TOTAL:	\$2,778,397

Governor's Conference on Tourism

Holiday Inn by the Bay Portland, Maine November 13-15, 1988

SCHEDULE OF EVENTS

SUNDAY, NOVEMBER 13, 1988

8:00 a.m 12:00	Exhibit Registration - Lobby
9:00 a.m 12:00	Exhibit Booth Set-Up - Convention Center
9:00 a.m 5:00 p.m.	Conference Registration - Lobby
12:00	Luncheon - Convention Center

Opening Session in Convention Center Welcoming Remarks and Introductions

Gordon Clapp, Deputy Commissioner for theOffice of Tourism Nancy Pray, Chair, Maine Tourism Commission Trudy McNulty, Executive Director, Portland Convention and Visitors Bureau Frank LaTorre, President, Portland Convention and Visitors Bureau

2:30 p.m. - 3:30 p.m. Maine Street '90 - A Celebration of Community Pride -Convention Center

Chairman John E. Menario - Executive Vice President, Peoples Heritage Bank John Christie - Christie Associates, Augusta Susan Friedman - Special Assistant Boards and Commission Appointments for Governor John R. McKernan

6:00 p.m. - 7:00 p.m. Reception - Convention Center 7:00 p.m. - 9:00 p.m. Dinner - Convention Center

Speaker: Senator Charles Pray, President of the Maine Senate

9:00 p.m. Entertainment

MONDAY, NOVEMBER 14, 1988

8:00 a.m 9:00 a.m.	Breakfast Buffet - Convention Center
9.30 a m - 10.15 a m	"Tourism Advancement Through Regional Development" -
	Convention Center

Moderator: Dr. John D. Hunt, Distinguished University Professor of Travel and Tourism, University of Massachusetts

Panelists: Roy Taylor, Maine Tourism Commission Kathi Barrat, Acting Supervisor, Economic Development Division, AVCOG James Ruhlin, Vice Chairman, Maine Tourism Commission James Barresi, Executive Director, Northern Maine Regional Planning Commission Elery Keene, Planning Director, North Kennebec Regional Planning Commission John Walker, Executive Director, Greater Portland Council of Governments Gail Howard, Executive Vice President, Bath Chamber of Commerce

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10:15 a.m. - 10:30 a.m. (Morning break in respective meeting areas - second floor)

10:30 a.m. - 12:00 CONCURRENT SESSIONS

Program A "Labor Issues and Challenges" - Second Floor Conference Rooms

Panelists: Edward Langlois, Executive Director, Maine Innkeepers Association Carl Sanford, Executive Director, Maine Restaurant Association John Fitzsimmons, Commissioner, Department of Labor

Program B "Arts and Tourism - A Partnership" Second Floor Conference Rooms

Moderator: Alden C. Wilson, Executive Director, Maine Arts Commission

Panelists: John Carter, Director, Maine Maritime Academy
Barbara Meyer, Director of Development and Communications, New England Foundation for the Arts
Marilyn Moss-Rockefeller, President and Chief Executive Officer, Moss, Inc.
Daniel Okrent, Editor, New England Monthly Magazine
Jan Fox, Anchor WCSH-TV, Channel 6

12:00 - 1:30 p.m. Luncheon

CONSECUTIVE SESSIONS

1:30 p.m. - 2:45 p.m. "Strategic Marketing" - How to Develop a Successful Plan to Market Your Community/Property/Product/Service - 2nd Floor Conference Rm

Presenter: Trudy McNulty, Executive Director, Portland Convention and Visitors Bureau

2:45 p.m. - 3:00 p.m. Afternoon Break

- 3:00 p.m. 3:45 p.m. Introduction of the Winter Advertising Campaign Londy Swardlick Mackey (Second Floor Conference Room)
- 4:00 p.m. 5:00 p.m. General Cracker Barrel Session Convention Center

6:00 p.m. - 7:00 p.m. Reception - Convention Center

7:00 p.m. - 9:00 p.m. Annual Banquet - Convention Center

Speaker: W. Whitley Hawkins, Senior Vice President-Marketing, Delta Air Lines, Inc., Atlanta, Georgia

9:00 p.m. Entertainment

TUESDAY, NOVEMBER 15, 1988

8:00 a.m. - 9:00 a.m. Breakfast Buffet - Convention Center

9:00 a.m. - 11:00 a.m. State Agencies - "Networking for Tourism"

Moderator: Nathaniel H. Bowditch, Commissioner, Department of Economic and Community Development

Panelists: Commissioner Dana Connors, Department of Transportation Commissioner William Brennan, Department of Marine Resources Commissioner Bernard Shaw, Department of Agriculture Commissioner William Vail, Department of Inland Fisheries and Wildlife Acting Commissioner Edwin Meadows, Department of Conservation

11:30 p.m. - 12:00 Conference Wrap-Up - Convention Center

Nancy Pray, Chair, Maine Tourism Commission

12:00 noon Conference Ends

Appendix II - Marketing

A. Group Tour Relations

Individual Meetings were held with these group tour companies in 1988:

American Bus Association

Punxsutawney Bus Company Punxsutawney, Pennsylvania

Brewer Charter/Traveland Tours Mapleton, Illinois

Chi Am Tours New York, New York

Tower Bus Mt. Clement, Michigan

Jones Coach Travel/Elkhorn Bus Service, Inc. Elkhorn, Wisconsin

Alexander Tour & Travel/Empire Trailways Syracuse, New York

Bollman Charter Service, Inc. Everett, Pennsylvania

Croswell Tours, Inc. Williamsburg, Ohio

Dufour Escorted Tours Pittsfield, Massachusetts

Leprechaun Lines, Inc. Fishkill, New York

Arrow Tours East Hartford, Connecticut Jefferson Tours Minneapolis, Minnesota

Perkiomen Tours & Travel, Inc. Pennsburg, Pennsylvania

Starr Tours Trenton, New Jersey

Brown Coach Tours Fonda, New York

Holiday Tours Randleman, North Carolina

American Charters Limited Charlotte, North Carolina

S.C.R. Tours, Inc. Fargo, North Dakota

Richardson Bus Service, Inc./Four Seasons Travel of Madison Madison, Wisconsin

Yankee Trails/Holiday Tours Rensselaer, New York

All Over Tours Hudson, New Hampshire

SMT Charter and Tours St. John, New Brunswick Canada

II-A

(Group Tour Relations con't.)

Bicher Tours, Inc. Kutztown, Pennsylvania

Conway's Bus Service, Inc. Cumberland, Rhode Island

Blue Bird Coach Lines, Ind. Olean, New York

Smoky Mountain Tours/Cherokee Boys Club Franklin, North Carolina

Cleveland Southeastern Trails Bedford, Ohio

Capitol Trailways/Capitol Motor Lines Montgomery, Alabama

Midwest Charter Tours/Coach Travel South Holland, Illinois

Coach Travel Unlimited Corporation Colorado Springs, Colorado

Conestoga Tours/Penn Highway Transit Lancaster, Pennsylvania

Price Bus Lines Scranton, Pennsylvania

Van Galder Bus Company Jonesville, Wisconsin

Cardiner Charters & Tours/Shoup Buses, Inc. Middlebury, Indiana

Upstate Transit, Inc. Saratoga Springs, New York

DeBolt Unlimited Homestead, Pennsylvania

Grand Island Transit dba Grand Tours Lockport, New York

Otte Bus Service, Inc. Cedar Grove, Wisconsin

Lynch Bus Service Carbondale, Pennsylvania

Wade Tours, Inc. Schenectady, New York John T. Cyr & Sons, Inc. Old Town, Maine

Schrock, Inc. Berlin, Pennsylvania

Medicine Lake Bus Company, Inc. Golden Valley, Minnesota

R&J Transportation, Inc. Pottsville, Pennsylvania

Jim Thorpe Transportation Company Jim Thorpe, Pennsylvania

Alabama Limousine, Inc. Birmingham, Alabama

First Class Tours Randolph, Massachusetts

Seniors Unlimited Pontiac, Michigan

Mount Snow Vermont Tours, Inc. West Dover, Vermont

Lion Tours Rio Grande, New Jersey

Anderson House Motorcoaches Wabasha, Minnesota

Syracuse & Oswego Motor Lines Syracuse, New York

Tri-State Tours Bensalem, Pennsylvania

Videoneu Tours Baltimore, Maryland

Stout's Charter Service, Inc. Trenton, New Jersey

Mid-American Charter Lines, Inc. Elk Grove Village, Illinois

American Spirit Tours, Inc. Chester, Connecticut

Swing Tours Oaklyn, New Jersey

(Group Tour Relations con't.)

Greyhound Lines Trailways Lines Dallas, Texas

Aristocrat Tours, Inc. Poughkeepsie, New York

North East Tours, Inc. Eastham, Massachusetts

Mansun Tours Hyde, Pennsylvania

Autobus Leo-Auger, Inc./Tours Solabus Chateauguay, Quebec Canada

National Tour Association

Beckham Receptive Services Canton, Massachusetts

Talmage Tours Philadelphia, Pennsylvania

Collette Tours Pawtucket, Rhode Island

Executive Tour Lines Atlanta, Georgia

Domenico Tours, Inc. Bayonne, New Jersey

Ambassador Travel Evansville, Indiana

TourCo Hyannis, Massachusetts

Fly Away Holidays, Inc. Honolulu, Hawaii

Brownell Travel Birmingham, Alabama

AAA Miami Valley Club/AAA Group Tours Dayton, Ohio

Four Seasons Travel/Norfolk Tours Baton Rouge, Louisiana

Frontier Travel & Tours, Inc. Carson City, North Carolina Travel Ventures Kitchner, Ontario Canada

Hospitality Tours Hyannis, Massachusetts

Regal Tours/Christian Travel Davenport, Florida

Circle America Tours, Inc. St. Louis, Missouri

Carousel Travel, Inc. Nashville, Tennessee

Shenandoah Tours, Inc. Staunton, Virginia

Byrne & Proctor Travel Agency Chatham, Massachusetts

Tauck Tours, Inc. Westport, Connecticut

Golden Isles Touring Company St. Simons Island, Georgia

Friendship Tours/The Friendship Corp. Bloomfield, Connecticut

Good Time Travel Limited/Rispin Travel Chatham, Ontario Canada

Oklahoma Transp. Co./Jefferson Tours Oklahoma City, Oklahoma

Fugazy International Travel New Haven, Connecticut

Care Free Travel New Franken, Wisconsin

Misha Tours San Diego, California

Trevis Tours, Limited Fredericton, New Brunswick Canada

McBride Group Tours, Inc. Colchester, Vermont

II-A

(Group Tour Relations con't.)

Getaway Tours, Inc. Terryville, Connecticut

Travalot Limited Winthrop, Massachusetts

Uni America New York City, New York National Tour and Travel, Limited Trenton, Missouri

Great Connections Travel Agency, Inc. St. Petersburg, Florida

Globus Gateway/Cosmos Rego Park, New York

Trentway Tours Limited Peterborough, Ontario Canada

B. 1988 Media Relations Efforts Were Conducted With:

Crisis Publication Small Mouth Magazine AAA Today Woman's Day Portland Business Journal **Business Digest** Newsday Italian Vogue **Boston Magazine** Maine Tomorrow Travel Age Magazine Hollywood Reporter Tour and Travel News **Country Inns Magazine** New England Monthly Travel Holiday **Reeves Entertainment** Cruise Industry News Maine Enterprise Whitman Communications New England Travel Tour Guide Ladies Home Journal Reader's Digest Travel Weekly Travel Weekly Bulletin Travel Agent Magazine Maine Coast Cyclers **Outside** Magazine National Snowmobile Home and Away Ski Watch **Image Publications** Country Living Magazine City and State Magazine Travel Management Daily Travel and Leisure

Glamour Travelage Travel New England New York Magazine Newsweek Time Parade Magazine Vogue Good Housekeeping **McCalls** Madamoiselle Modern Bride Savvy Air Destinations New England Getaways Harrowsmith Summer Travel Redbook Cosmopilitan Essence Self Family Circle Elle International Harper's Bazaar Lear's Esquire The Boston Globe **Pittsburgh** Press Denver Post Daytona News Journal St. Paul Pioneer Press Winston-Salem Journal The Boston Herald USA Today Town & Country US News and World Report New York Daily News

Film, TV and Radio Assistance 1988

WABI TV, Bangor ATV, St. John, New Brunswick WYNZ Radio, Lewiston North American Network WGAN Radio, Portland Senior Media Network Maine Public Broadcasting, Bangor **Paramount Pictures** Voice of America WGAN TV, Portland **CNN TV News** Capitol News Service, Augusta ESPB, Sports Network WSVW Radio, Skowhegan WPOR Radio, Portland KISS 100 Radio, Portland WBZ TV, Boston WMTW TV, Poland Spring **CNN** Travel Guide Star Radio Network WQCB Radio, Brewer WCSH TV, Portland WAAF Radio, Montana WDME Radio, Presque Isle NBC TV, Tonight Show CBS This Morning ABC Good Morning America NBC Today Show WCBB TV, Lewiston WAGM TV, Presque Isle WLBZ TV, Bangor WVII TV, Bangor

Editorial and Information Assistance Resulting in Article Generation During 1988

Portland Press Herald Christian Science Monitor Boston Globe Ad Week York Weekly New Haven Register Coastal Journal, Bath London Sunday Times Rapid City Journal, North Dakota Chicago Tribune Journal Tribune, Biddeford/Saco Bath/Brunswick Times Record **Bangor Daily News** La Presse, Montreal Hartford Courant Maine Times

Portsmouth Herald **USA** Today Lewiston Sun Journal Kennebec Journal Lewiston Sun Sunday Morning Sentinel Providence Journal **Pittsburg** Press York County Star The Wall Street Journal The Boston Herald The New York Times Winston/Salem Journal St. Paul Pioneer Press Daytona News Journal Denver Post Associated Press United Press International Houlton Pioneer Times Aroostook Republican Fort Fairfield Review St. John Valley Times Star Herald Portland Evening Express **Bridgton News** Franklin Journal Original Irregular Rangeley Highlander Ellsworth American Weekly Packet Island Ad-Vantages **Bar Harbor Times** Courier-Gazette Camden Herald Lincoln County News **Boothbay Register** Advertiser-Democrat Bethel Citizen Penobscot Times Katahdin Times Piscataquis Observer Somerset Reporter **Republican** Journal Calais Advertiser Machias Valley News Quoddy Tides York Weekly Sanford News Foster's Daily Democrat Sunday Telegram Maine Weekend Manchester Union Leader

C. Photograph Requests

Media Photograph Requests, 1988

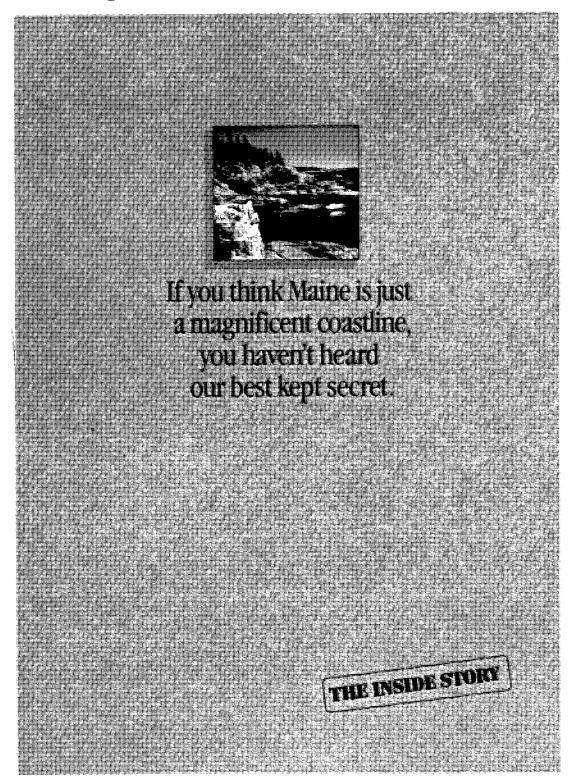
American Magazine, TN Better Homes & Gardens, IA Arabian Horse Magazine, CA Santa Barbara News Press, CA Nursing '88 Magazine, PA World Herald, NE **Busby Productions, IA** Morning Call, PA Richmond News Leader, VA Clearvu, IL Miami Herald, FL Arkansas Gazette, AR Nat'l Science Teachers Assoc., MD Penmarin Books, CA Fresno Bee, CA Land 'Or International, VA New York Times Syndicate, NY Moore & Moore Publishing, NY Beverly Times, MA Sunday Sun/Journal, ME Gourmet Magazine, FL Progressive Printing, FL Daily Oklahoman, OK Children's Press, IL Entertainment Publication, MI Boston Herald Sports, MA Press Telegram, CA Harte-Hanks Newspaper, TX Sun Sentinel, FL Cincinnati Enquirer, OH NYNEX Multimedia Service, NY Maine Sunday Telegram, ME Southern Lumberman, TN WBZ-TV, Boston, MA Frederick News Post, MD Atlantic Publishing, ME Raleigh New-Observer, NC The Golden Age Festival, NJ Lunar Productions, TN Rodale Press, PA Scholastic Magazine, NY News Press, FL Maine Life Magazine, ME The Original New England Guide, NH The Hudson Dispatch, NJ Travel Holiday, NY Providence Journal, RI Travel Plus, CA U.S. Journal, FL Video One, MA

Newsletter Factory, GA Kingfisher Books, London, England

Tour Companies & Other Organizations Photograph Requests, 1988

Travel Service International, Inc., MS Awana Travel, CA Becher-Valenti Marketing, Inc., RI Four Winds Tours, NY Belcher Associates, MA Advertising & Design Communication, MA Studio 3, ME Christie Associates, ME Key Bank, ME American Graphic Systems, CA Envision Corporation, MA Random House/Tudor Travel Guide, NY Four Seasons Vacation, Inc., MN Digital Equipment, ME Plant, Sites & Parks, FL Maine Campground Association, ME Impact, IL Corporate Meetings & Incentives, NY Maine Department of Agriculture, ME Domenico Tours, NJ Maine Innkeepers Association, ME Travel Agents International, FL Tourco, MA Fleet Bank, ME New England USA, MA Adirondack Trailways, NY New England Vacation Center, NY Hottman & Edwards Advertising, Inc., MD Parker Tours, NY ICI America, Inc., DE Robbins Tours, Inc., MO Mandell Associates, NV Michael Friedman Publishing Group, NY Days Inn, ME IMP, MI Silvey Co., CA U.S. Army, MO Intrac International, ME ICE Association, CA Tour Broker International, OH Talmage Tours, PA Upstate Tours, NY Vantage Travel, MA Vermont Hiking Holidays, VT Boston Convention & Visitors Bureau, MA International Paper, ME

D. Inland Response Brochure

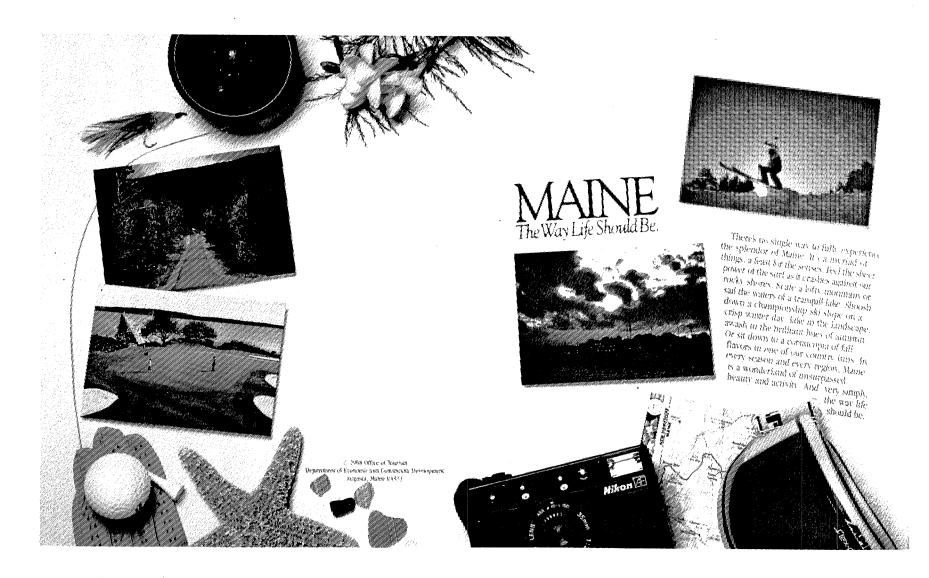


E. Group Tour Brochure Shells

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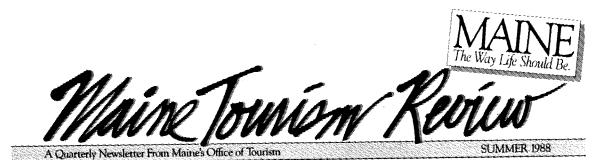
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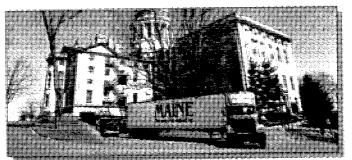
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II-E

F. Maine Tourism Review





Coles Express parked as freshly marked mack at the Legislature during Touriam Day. Now, it carries Maine's tourism advertising theme across highways and bruceys.

Yarmouth Information Center Opens

The newest state travel information center opened its doors officially at the end of March. A press conference and reception were held at the center which is located on Interstate 95 in Yarmouth.

Gordon Clapp coordinated the press conference which was attended by officials from the Department of Transportation, the Maine Publicity Bureau and the Yarmouth Chamber of Commetce.

The three other state-owned visitor information centers are located in Kittery, Calais and Houlton. The Maine Publicity Bureau owns and operates five centers in Bangor, Bethel, Fryeburg, Machias and Old Town.

Two more state-owned centers are planned for the test areas on 1-95 in Hampden. They will go out to bid this year.

Regional Tourism Grants Awarded

Four regional planning commissions received grants totalling \$270,000 for the purpose of developing regional programs for tourism.

The program is the first in the nation from the standpoint of joint planning for its development and management, according to Office of Tourism consultant, Dr. John D. Hunt, University of Massachusetts at Amberst.

Letters of agreement have been signed by Clapp and four regional directors. Mike Aube, executive director of the Eastern Maine Development Corporation received \$75,000, Jim Bartesi, executive director of the Northern Regional Planning Commission received \$65,000, John Jaworski, executive director of the Androscoggin Valley Council of Governments received \$70,000, Elery Keene, planning director of the North Kennebec Regional Planning Commission received \$60,000.

National Travel Agents Advisory Council To The Office Of Tourism

Gordon Clapp has formed a National Travel Agent Advisory Council to the Office of Tourism. The council is the first in the nation to consist exclusively of travel agents who advise a state tourism bureau.

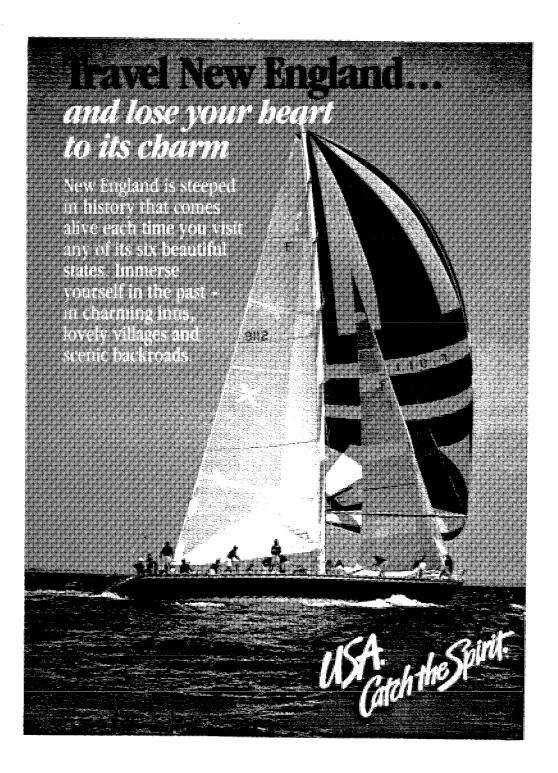
The overall goal of the group is to guide and assist the state in developing its tourism product. Clapp formed the group because travel agents are recognized as the primary source for marketing travel.

The group met with members of the Maine travel industry at Sugarloaf in February to become familiar with past and present tourism promotion activities. In June, the council met at the Maine Marittine Academy in Castine.

Members of the council are from Massachusetts, California, Texas, Missouri, New York, Washington, D.C., and Lewiston, Maine.

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G. Readers Digest Ad

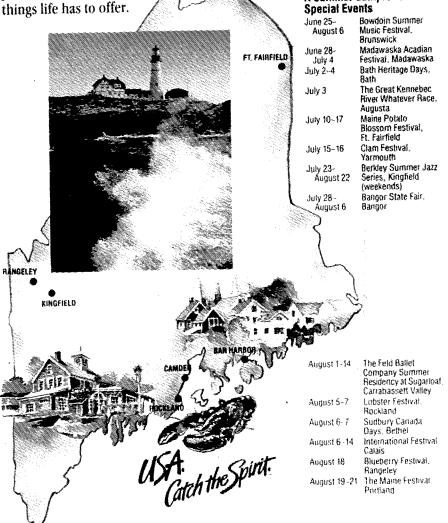


Maine *The Way Life Should Be*

Come to Maine to enjoy life as it was meant to be. Charming villages steeped in New England tradition. Quaint country inns nestled into the landscape. Crystal lakes, lofty mountains, and the unsurpassed heritage of Maine's rugged coast and islands. From country fairs to city lights, Maine is the perfect

A Summer Sampler of

place to rediscover all the things life has to offer.



H. Advertisements and Storyboards

With More Than 26,000 Campsites To Choose From, Individualism Need Not Be So Rugged.

Whether you're looking to camp on the edge of the wilderness or a few steps from a swimming pool, Maine's campgrounds accommodate every need. So, pack your knapsack or load your RV, and explore the beauty of Maine. Call for a free Maine vacation guide at

1-800-533-9595.



For normalion shall the foll free number above and ask for your free Maine Camping and Vio abon Gondes or write to Maine (Gares) information, Dept. W.9. Hallowell, ME0 (5)7, 2005 in Maine call (207) 289-2 (23

Spring/Summer 1988

If This One Mile Stretch Of Gastline Doesn't Suit You, Don't Be Discouraged. We Have 3,477 Others.

In Maine, we could go on and on about our spectacular coastline. There's no end to the quiet inlets, sandy beaches, rocky coves and bustling harbors that dot our shores. For more about what's up Down East, call for a free Maine MAINE vacation guide at 1-800-533-9595.

Spring/Summer 1988

The Way Life Should Be.

When You Come To Maine This Fall You'll Find A Spectacular Sea Of Red, Yellow, And Orange. Not To Mention A Very Nice Sea Of Blue.

An autumn in Maine is like no place else. For the vivid grandeur of our mountains or the colorful character of our coast, come harvest the delights of our festival

season. Discover a whole spectrum of fall activities. Call for a free Maine vacation guide at 1-800-533-9595.



For your free Maine vacation guide, call the toll-free number above or write to Maine Tourist Information, Dept. NYTER, Hallowelf, ME 04347-2400, in Maine call (207) 289-2123, fundscape Photo-Benjamin Magro; Still Life: Grant Roberts Stud

Fall 1988

গ্রন্থাসময় লাভ



In A Land Known For Its Unspoiled Beauty, A Visitor Can, In Just One Weekend, Become Very Spoiled, Indeed.

Settle into one of our cozy country inns. Surround yourself with the rich hues of a Maine autumn. And taste our cornucopia of fall flavors. One weekend, and we'll

spoil your appetite for anything less. Call for a free Maine vacation guide at 1 800-533-9595



Fall 1988

In Maine, If The Exercise Doesn't Take Your Breath Away, The Scenery Certainly Will.

Scout pristine lakes and mountains. Follow the rugged lines of our classic coast. And discover the cross-country treks of Maine. Get hot on the trail of a breathtaking winter vacation, call for a free Maine vacation guide at 1-800-533-9595. The Way Life Should Be.

Nothing Can Beat A One-Mile Stretch As Perfect As This. Except Maybe 8,000 Of Them.

In Maine, 8,000 miles of groomed snowmobile trails will take you on an unmatched tour of this fantastic landscape. For all the splendor of our looming mountains and the simple beauty of our wide open spaces, call for a free Maine vacation guide at 1-800-533-9595. The Way Life Should Be.

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Getting To The Head Of A Lift Line Was Never Meant To Be The Day's Greatest Challenge.

In Maine, you'll discover some of the best skiing in New England. Our faster lifts and uncrowded slopes let you pack more runs in a day, with plenty of time left for après ski. See how skiing was meant to be, call for a free Maine vacation guide

at 1 800-533-9595.



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For More Information, Pick Up A Copy Of "Walking In A Winter Wonderland".

Close your eyes and imagine a place where sleighbells ring as the hearth fire crackles. In Maine, we have quaint country inns, charming shops, and warm hospitality that will make your every dream come true. Call for a free Maine guide at 1-800-533-9595. The Way Life Should Be.

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Appendix IV - Regional Programs

A. Tourism Partnership Program - 1988 Awards

Portland Convention & Visitors Bureau - \$20,000

Project: Produce and market an integrated video prospecting program to attract national and regional meetings to Maine during Fall, Spring and Winter seasons.

Mountain Arts - \$8,400

Project: Promote a Summer Jazz Series in the Carrabassett Valley, Summer, 1988.

Ski Maine Association - \$6,000

Project: Help promote Maine skiing in 1988/89 season through brochure and video marketing project.

Northern Maine Regional Planning Commission - \$5,000

Project: Help fund its first directory of travel and tourism services.

Maine Youth Camping Association - \$5,400

Project: Expand production and distribution of its annual directory of children's organized camps to attract additional campers and parents.

Moosehead Lake Wilderness Association - \$5,000

Project: To expand and improve brochure, video and magazine advertisements in trade show presentations.

Bar Harbor Festival - \$4,500

Project: To produce and improve 4-color brochure with larger distribution through travel and trade shows.

Kennebec Valley Chamber of Commerce - \$4,500

Project: Production of a regional video tape for recreational attractions, conference facilities and development opportunities.

Old Orchard Beach Chamber of Commerce - \$3,750

Project: Support a targeted cable television promotion in the northeastern markets.

Madawaska Chamber of Commerce - \$2,500

Project: Development of a brochure for their Summer Acadian Festival to be distributed throughout Maine and the region.

Rangeley Lakes Chamber of Commerce - \$2,000

Project: Expand distribution of its brochure to attract first-time visitors.

Hebron Academy - \$2,000

Project: Support National and regional promotion of a Summer Design Craft Show through the development of a brochure and print advertisement.

Katahdin Region Tourism Council - \$1,500

Project: Help develop and distribute first destination brochure promoting four season recreational attractions in the area.

Harrison Business and Professional Association - \$1,500

Project: To improve and expand recreational business attraction brochure.

Belgrade Lakes Region, Inc. - \$1,400

Project: To promote Fall and Spring travel through brochure and regional advertising.

Regional Development/Management Program 1988

As of December 31, 1988 the following tasks were completed:

Grant Recipient	Appoint & Meet with Regional Tourism Council	Develop Tourism Policy Statement	Conduct Public Hearings	Analyze Situation and Inventory Attractions and Services	Recommend Implem- entation Strategies & Organization
Northern Maine Re- gional Planning Comm.	Appointed, monthly meetings	Complete	5 held to date	In process; To be com- pleted June 30, 1989	In process; To be com- pleted June 30, 1989
Award \$65,000					
Eastern Maine Devel- opment Corporation	Appointed, monthly meetings	In process of develop- ment	8 held to date	In process; To be com- pleted June 30, 1989	In process; To be com- pleted June 30, 1989
Award \$75,000					
Northern Kennebec Reg. Planning Comm.	Appointed, monthly meetings	Complete	4 held to date	In process; To be com- pleted June 30, 1989	In process; To be com- pleted June 30, 1989
Award \$60,000		<u></u>			
Androscoggin Valley Council of Gvts.	Appointed, quarterly meetings	Complete	8 held to date	In process; To be com- pleted June 30, 1989	In process; To be com- pleted June 30, 1989
Award \$70,000					
Greater Portland Council of Govts.	To be awarded January	y 1, 1989			
Award \$50,000					
Mid-Coast Economic Development Council Award \$50,000	To be awarded Januar	y 1, 1989			

Appendix V - Research

A. Tourism Annualized Indicators

EXECUTIVE SUMMARY

The Office of Tourism regularly tracks a number of tourism indicators in the state of Maine. Information analyzed for 1988 includes:

- Maine Publicity Bureau Information Center Walk-in Inquiries
- State Parks and Recreational Areas Day Use and Camping
- Acadia National Park Visitors
- Employment in Restaurant, Lodging and Amusement Facilities
- Foreign National Border Crossings from Canada into Maine
- Total Taxable Sales in Restaurant and Lodging establishments
- Airport enplanements and deplanements in Portland and Bangor
- Passenger Car Traffic on the Maine Turnpike

Data is compared to previous year's recwrds to reveal increasing or decreasing trends in activity. Please note that all percent differences are comparing 1987 to 1988.

Summary and Conclusions

Increase in total walk in inquiries at the Maine Publicity Bureau of 17.6%. Mail, phone and 1-800# inquiries are up 3.6%, 17.6% and 219.9% respectively.

Increase in visitors and campers using State Parks and Recreation facilities of 5.2% over 1987. **Increase** in visitors to Acadia National Park of 4.8% over 1987.

Increase in the number of persons employed in Restaurant, Lodging and Amusement facilities of 9.9%, 5.7% and 3.0% respectively.

Increase in the number of foreign nationals entering Maine at the Houlton, Jackman and Madawaska centers are up 17.9%, 10.2% and 23.5% respectively.

Increase in Restaurant and Lodging establishment's taxable sales of 11.6%.

Increase in Portland Jetport's enplanements by 2.5% and deplanements by 2.3% with a decrease in Bangor International Airport of -38.5% enplanements and -17.7% deplanements.

Increase in passenger traffic on the Maine Turnpike of 8.9%

MAINE PUBLICITY BUREAU

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WALK-IN TRAFFIC	JAN	FEB	KAR	λPR	ЖАУ	JUNE	JOLY	λUG	SEPT	OCT	NON	DEC	totyl
1986	14,665	16,399	22,594	29,913	45,716	88,918	167,323	186,806	82,063	61,335	24,102	18,140	757,974
1987	14,344	19,827	22,571	29,524	47,896	94,148	188,724	196,335	96,971	62,788	25,721	18,307	817,156
1988	18,092	19,832	26,083	35,259	56,097	105,718	218,230	225,918	120,678	79,330	33,364	22,265	960,866
\$ DIFF	26.11	0.08	15.68	19.48	17.18	12.3	15.68	15.11	24.4%	26.3	29.78	21.68	17.68
NAIL Inquirie	S JAN	FEB	NAR	APR	ЖАУ	JUNE	JOLY	λUG	SEPT	oct	NOK	DEC	TOTAL
1986	4,210	6,988	10,441	13,254	11,309	7,880	8,586	9,058	7,430	4,906	6,203	4,197	94,462
1987	5,343	6,860	17,240	14,825	13,910	9,562	7,667	6,432	6,550	4,100	3,919	3,099	99,507
1988	4,839	8,501	9,898	8,493	12,505	18,921	11,834	8,771	5,458	5,593	4,262	4,046	103,121
t DIFF	-9.48	23.98	-42.68	-42.78	-10.11	97.98	54.38	36.41	-16.7%	36.48	8.88	30.68	3.68
PEONE INQUIRIE	S JAN	FEB	NAR	APR	HAY	JUNE	JULY	λUG	SEPT	oct	XON	DEC	totyl
1986	1,116	1,417	1,548	2,273	2,693	2,884	3,044	2,034	1,337	651	354	361	19,712
1987	683	1,539	1,838	2,544	2,772	3,970	3,410	2,601	1,989	664	478	555	23,043
1988	1,127	1,625	2,296	2,479	3,119	4,450	3,912	3,436	2,722	774	610	540	27,090
\$ DIFF	65.08	5.68	24.91	-2.68	12.5	12.18	14.78	32.18	36.98	16.68	27.68	-2.78	17.6%
1-800 LINE	JXN	PEB	MAR	APR	НЛҮ	JUNE	JULY	λUG	SEPT	OCT.	KON	DEC	totyl
1980	5 1,081	392	396	244	0	0	190	386	1,041	839	531	1,422	6,522
198'	7 946	394	139	1,396	1,423	0	926	3,458	2,913	422	1,136	1,439	14,592
198	8 1,163	758	1,493	2,805	5,283	3,761	3,810	5,403	16,274	1,476	1,585	2,866	46,677
\$ DIFF	22.9	92.4 %	974.18	100.9%	271.3	KY	311.48	56.21	458.7%	249.88	39.58	99.28	219.9%

VISITORS TO STATE PARKS

	JAN	FEB		MAR	APRIL	нач	JUNE	JULY	AUGUST	SEPT	OCT	NOV	DEC	TOTAL
VISITORS 1986	183,201	INCLUDËD	IN	JANUARY	FIGURE	501,571	229,072	458,515	458,700	155,777	107,705	24,988	19,671	2,139,200
1987	183,584	INCLUDED	IN	JANUARY	FIGURE	357,587	283,826	537,039	537,463	154,980	90,993	24,117	15,596	2,185,185
1988	165,930	INCLUDED	IX	JANUARY	FIGURE	331,811	342,042	542,306	527,476	181,688	92,629	31,338	18,634	2,233,854
t DIFF	-9.68	INCLUDED	IN	JANUARY	FIGURE	-7.28	20.51	1.0%	-1.98	17.2%	1.8%	29.98	19.5%	2.2%
	JAN	FEB		MAR	APRIL	NA Y	JUNE	JULY	AUGUST	SEPT	OCT	NON	DEC	TOTAL
CAMPERS 1986	276	INCLUDED	IN	JANUARY	FIGURE	11,585	24,353	68,419	73,180	14,961	4,311	79	15	197,179
1987	279	INCLUDED	IN	JANUARY	FIGURE	12,967	25,785	7,377	71,863	23,492	3,249	40	28	290,160
1988	341	INCLUDED	IX	JANUARY	FIGURE	15,064	26,751	74,791	72,176	24,155	4,336	48	0	435,324
t DIFF	22.28	INCLUDED	IN	JANUARY	FIGURE	16.2%	3.78	913.8%	0.48	2.88	33.5%	20.08	-100.0\$	50.0%
TOTAL	JAN	FEB		HAR	APRIL	нач	JUXE	JULY	AUGUST	SEPT	OCT	NOV	DEC	TOTAL
VISITORS 1986	183,477	INCLUDED	IN	JANUARY	FIGURE	513,156	253,425	526,934	531,880	170,738	112,016	25,067	19,686	2,336,379
1987	183,863	INCLUDED	IN	JANUARY	FIGURE	370,554	309,611	544,416	609,326	178,472	94,242	24,157	15,624	2,330,265
1988	166,271	INCLUDED	IN	JANUARY	FIGURE	346,875	368,793	617,097	599,652	205,843	96,965	31,386	18,634	2,451,516
t DIFF ا		INCLUDED				-6.48	19.1%	13.4%	-1.68	15.3%	2.98	29.98	19.38	5.28

VISITORS TO ACADIA NATIONAL PARK

ACADIA PARK	JAN	FEB	HAR	APR	нач	JUNE	JULY	λUG	SEPT	OCT	NOV	DEC	TOTAL
1986	43,621	48,307	63,093	273,178	426,856	502,087	733,116	824,525	503,499	422,648	220,022	51,577	4,112,529
1987	51,779	50,616	72,749	308,081	459,988	538,209	767,032	802,693	578,032	460,533	315,422	70,402	4,475,536
1988	59,185	45,783	69,976	239,376	464,022	597,738	815,525	925,485	617,253	471,360	319,226	66,030	4,690,959
۱ DIFF	14.3%	-9.5%	-3.88	-22.38	0.98	11.18	6.38	15.3%	6.88	2.48	1.28	-6.2%	4.8%

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RESTAURANT YEAR	JAN	FEB	HAR	APRIL	KAY	JUNE	JULY	λUG	SEPT	OCT	NOK	DEC	AVERAGE
1986	22.5	22.6	23.4	25.7	28.5	32.3	34.3	34.5	30.8	27.8	25.8	25.4	27.8
1987	24.1	24.2	25.6	28.2	30.8	34.3	35.8	36.0	33.8	30.9	29.7	29.3	30.2
	28.2	29.0	29.7	30.2	33.3	37.4	39.4	39.4	36.4	33.1	32.2	29.9	33.2
1988 8 DIFF	17.0	19.88	16.08	7.18	8.1%	9.08	10.18	9.48	7.78	7.18	8.48	2.01	9.91
LODGING YEAR	JAN	FEB	HAR	APRIL	нлү	JUNE	JULY	λUG	SEPT	OCT	NON	DEC	AVERAGE
1986	5.0	5.1	5.2	6.0	7.4	9.6	13.0	13.7	9.6	7.8	6.5	6.2	7.9
1987	5.8	5.9	6.0	6.9	8.4	10.5	14.2	14.3	10.8	8.6	7.0	6.4	8.7
1988	5.9	6.1	6.2	7.0	8.3	10.8	14.9	15.7	11.7	9.4	7.6	6.5	9.2
t DIFF	1.78	3.48	3.31	1.4%	-1.2	2.98	4.98	9.88	8.38	9.3	8.68	1.6%	5.7%
AMUSEHENT Year	JYK	FEB	HAR	APRIL	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC	AVERAGE
1986	2.6	2.7	2.6	2.6	3.2	3.7	4.3	4.6	3.4	2.4	2.0	2.3	3.0
1987	2.8	2.9	2.9	2.6	3.1	3.9	4.5	4.8	3.9	2.7	2.3	2.6	3.3
	2.7	2.8	2.7	3.0	3.3	4.3	4.7	5.1	3.9	2.7	2.7	3.1	3.4
1988 & DIFF	-3.68	-3.4	-6.9\$	15.48	6.51	10.3	4.48	6.31	0.08	0.01	17.48	19.2%	3.01

EMPLOYMENT In Thousands

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FOREIGN ALIEN BORDER CROSSINGS

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	JAN	FEB	MAR	APRIL	MAY	JUNE	JULY	AUG	SEPT	OCT	NON	DEC	TOTAL
HOULTON 1986	67,418	68,384	92,886	92,080	107,820	123,309	198,909	228,849	141,841	133,344	110,685	119,913	1,485,438
1987	100,845	86,862	112,361	126,763	143,386	153,910	238,750	288,460	242,804	190,117	149,377	144,613	1,978,248
1988	138,351	125,776	165,186	163,168	173,049	183,917	261,118	289,261	233,796	228,251	180,042	189,877	2,331,792
\$ DIFF	37.28	44.8%	47.0%	28.7%	20.78	19.5%	9.48	0.31	-3.7%	20.18	20.5%	31.3%	17.9%
	JAN	FEB	MAR	APRIL	KAY	JUNE	JULY	AUG	SEPT	OCT	NON	DEC	тотаl
JACKMAN 1986	4,253	9,201	4,417	5,991	8,605	17,625	62,201	61,497	26,055	18,729	14,075	13,563	246,212
1987	8,192	12,113	9,198	9,123	11,765	21,966	66,940	67,255	23,066	20,143	19,742	14,485	283,988
1988	16,056	15,039	14,729	10,525	13,549	25,223	70,895	74,829	22,551	18,306	17,579	13,732	313,013
t DIFF	96.0%	24.28	60.1%	15.4%	15.2%	14.8%	5.98	11.3%	-2.28	-9.1%	-11.0%	-5.28	10.2%
	JAN	FEB	HAR	APRIL	MAY	JUNE	JULY	AUG	SEPT	OCT	NON	DEC	TOTAL
MADAWASKA 1986	125,280	110,201	128,662	143,318	140,429	150,673	159,682	162,208	119,644	134,864	110,217	131,161	1,616,339
1987	118,128	109,891	122,553	127,762	140,569	135,799	159,708	148,267	139,255	134,567	132,506	156,369	1,625,374
1988	131,139	133,653	157,669	155,919	188,771	226,740	199,017	182,779	144,538	151,883	174,601	161,101	2,007,810
% DIFF	11.0%	21.6%	28.78	22.0%	34.3%	67.0%	24.6%	23.3	3.88	12.98	31.8%	3.08	23.5%

RESTAURANT AND LODGING TAXABLE SALES IN THOUSANDS

JAN	FEB	MAR	APR	MAY	JUNE	JULY	λUG	SEPT	OCT	NON	DEC	TOTAL
45308	45327	52723	54608	68871	84615	136965	141214	96181	78254	57382	64053	925501
52600	56289	59917	62454	77489	96644	145476	154392	111461	88653	64662	69368	1039405
60746	59540	68679	70957	84770	107018	164965	168672	127303	96959	72766	77401	1159776
15.5%	5.8%	14.6%	13.6%	9.48	10.7%	13.4%	9.28	14.2%	9.48	12.5%	11.6%	11.6%
	45308 52600 60746	45308 45327 52600 56289 60746 59540	45308 45327 52723 52600 56289 59917 60746 59540 68679	45308 45327 52723 54608 52600 56289 59917 62454 60746 59540 68679 70957	45308 45327 52723 54608 68871 52600 56289 59917 62454 77489 60746 59540 68679 70957 84770	45308 45327 52723 54608 68871 84615 52600 56289 59917 62454 77489 96644 60746 59540 68679 70957 84770 107018	45308 45327 52723 54608 68871 84615 136965 52600 56289 59917 62454 77489 96644 145476 60746 59540 68679 70957 84770 107018 164965	JAN FEB KAK KIK IAII SSM2 SSM	JAN FEB KAR APK KAI OUL OUL <thoul< th=""> <thoul< th=""> <thoul< th=""></thoul<></thoul<></thoul<>	JAN FEB RAR APR RAR ONL OUNL OUNL<	JAN FEB NAR APR NAT JUNE JUNE	JAN FEB NAR APR NAY JUNE JUNE

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AIRPORT STATISTICS

1986	JYN	FEB	MAR	APRIL	НАУ .	JUNE	JOLY	λdgust	SEPT	OCT	NOK	DEC	total
PORTLAND BOARDING DEPLANE.	36,485	37,447 35,163	44,276 44,395	45,403 44,380	45,869 47,043	52,728 59,160	65,360 68,656	87,404 75,575	53,908 48,960	52,018 49,111	39,724 38,565	42,311 42,820	602,933 586,784
BANGOR BOARDING DEPLANE.	9,547 Ν/λ	10,300 Ν/λ	11,755 Μ/λ	12,812 N/X	11,943 Μ/λ	13,690 Χ/λ	17,442 K/λ	21,182 Ν/λ	15,840 N/X	15,121 Ν/λ	11,830 Ν/λ	12,930 Ν/λ	164,392 Ν/λ
1987	JXN	FEB	HAR	APRIL	Kay	JUNE	JULY	ADGUST	SEPT	oct	NOV	DEC	TOTAL
PORTLAND BOARDING DEPLANE.	36,646 33,628	43,576 41,673	51,093 47,968	49,480 52,149	46,958 48,327	50,076 56,612	63,188 67,447	73,274 70,772	51,707 48,775	53,428 48,950	41,370 40,408	43,832 43,063	604,628 599,772
BANGOR BOARDING DEPLANE.	115,610 10,413	12,533 11,511	15,634 15,675	15,184 15,046	13,594 15,211	15,368 18,030	19,029 20,564	33,276 45,433	16,070 15,153	16,259 14,558	11,699 11,418	13,176 12,695	297,432 205,707
1988	10,415	11,511	13,013	107010		·	·	·	·		Vou	510	#0#1 1
	JAN	FEB	HAR	APRIL	нач	JONE	JULY	AUGUST	SEPT	OCT	NON	DEC	TOTAL
PORTLAND BOARDING DEPLANE.	39,391 35,509	43,297 40,965	50,708 49,632	51,706 52,266	46,283 49,761	52,504 59,070	64,558 68,866	78,046 69,278	51,174 49,389	55,132 51,155	44,029 43,723	43,106 43,854	619,934 613,468
BANGOR BOARDING DEPLANE.	11,207 10,847	12,145 9,696	14,846 13,817	14,041 13,814	12,333 12,936	15,062 15,231	19,184 19,156	24,249 20,764	17,368 14,813	16,612 14,309	12,832 11,741	13,110 12,231	182,989 169,355
						IPARISON 1	987/1988 JULY	AUGUST	SEPT	OCT	NOV	DEC	TOTAL
PORTLAND	JXN	FEB	MAR	λPRIL	нлү	JUNE	1001	N00031	5661	001			
BOARDING	7.5 % 5.6%	-0.6% -1.7%	-0.8% 3.5%	4.5% 0.2%	-1.4% 3.0%	4.8% 4.3%	2.2 2.1	6.5% -2.1%	-1.01	3.21	6.48 8.28	-1.7%	2.58 2.38
BANGOR BOARDING DEPLANE	-90.3 4.2	-3.1% -15.8%	-5.0% -11.9%	-7.5% -8.2%	-9.31 -15.01	-2.01 -15.51	0.8 % -6.8 %	-27.1% -54.3%	8.1% -2.2%	2.28 -1.78	9.78 2.88	-0.5% -3.7%	-38.5% -17.7%

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CARS	JAN	FEB	HAR	APRIL	HAY	JUNE	JULY	λUG	SEPT	OCT	HOV	DEC	TOTAL
1986	1316	1280	1509	1601	1884	2012	2655	2864	2027	2015	1761	1746	22670
1987	1433	1512	1682	1807	2106	2226	2957	3086	2320	2224	1950	1939	25242
1988	1706	1637	1897	2014	2311	2452	3233	3229	2517	2379	2140	2074	27589
t DIFF	19.18	8.38	12.8%	11.5%	9.78	10.2%	9.38	4.6%	8.5%	7.08	9.78	7.0%	9.38
CARS & TRAILERS	JAN	FEB	NAR	APRIL	KAY	JUNE	JULY	AUG	SEPT	OCT	NON	DEC	Total
1986	7	8	8	12	27	32	59	61	29	17	13	8	280
1987	8	9	9	13	31	33	65	63	34	21	14	9	307
1988	10	10	10	14	32	35	71	61	36	21	14	9	324
8 DIFF	32.18	11.8%	14.3%	12.78	4.98	6.38	9.68	-2.88	6.5%	0.0%	-0.7%	2.48	5.5%
TOTAL	JAN	FEB	HAR	APRIL	НАЧ	JUNE	JULY	AUG	SEPT	OCT	NON	DEC	TOTAL
1986	1324	1288	1517	1613	1910	2043	2715	2925	2056	2032	1773	1754	22950
1987	1520	1522	1691	1819	2137	2259	3022	3150	2354	2245	1964	1948	25631
1988	1716	1647	1907	2028	2343	2488	3304	3291	2553	2399	2154	2083	27913
1 DIFF	12.98	8.28	12.8%	11.5%	9.68	10.1%	9.38	4.5%	8.5%	6.98	9.78	6.98	8.9%

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HAINE TURNPIKE TRAFFIC In Thousands

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MAINE TAXABLE SALES

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3/ 8/89

ANNUAL REPORT 1988 (THOUSANDS OF DOLLARS)

		AN	NUAL TOTALS	S			
AREA - DISTRICT	1984	1985	1986	1987	1988	% CH 84-88	ANGE 87-88
STATE TOTAL	5090708	5709977	6362236	7179076	78 15359	1 1%	9%
KITTERY	160687	190782	221696	262292	282840	15	8
KENNEBUNK	56317	65001	82370	89930	96 185	14	7
BIDDEFORD	203710	238368	274475	311756	326551	13	5
SANFORD	97222	113388	141762	151684	154473	12	2
FRYEBURG	14948	16323	18480	21301	22330	11	5
YORK DIST	532884	623863	738782	836963	882379	13	5
PORTLAND	861053	969725	1053435	1168537	1238687	10	6
PORTLAND SUBURBAN	234154	274997	327959	376913	410756	15	9
SEBAGO LAKE	95559	117415	149925	175856	191764	19	9
CUMBERLAND DIST	1190766	1362136	1531319	1721305	1841207	12	7
LEWISTON	355724	386861	426561	476715	516263	10	8
LEWISTON SUBURBAN	21096	25511	29002	35388	42058	19	19
PARIS	62597	71595	76235	84977	93750	11	10
RUMFORD.	46559	52035	58752	68725	77796	14	13
LIVERMORE FALLS	25960	26947	29068	31283	33389	6	7
FARMINGTON	55035	58396	63184	79098	84700	11	7
RANGELEY	26836	30475	32472	38620	42887	12	11
ANDROSCOGGIN DIST	593807	651822	715275	814806	890843	11	9
AUGUSTA	273732	305323	342271	385292	420899	11	9
WATERVILLE	230588	261237	292068	319283	346864	11	9
SKOWHEGAN	70832	89885	88309	103665	114901	13	11
PITTSFIELD	23918	26309	25539	30094	31986	8	6
JACKMAN	10034	10529	10891	12830	13846	8	8
KENNEBEC DIST	609105	693283	759078	851164	928496	11	9
BRUNSWICK	223150	242480	297809	320655	345398	12	8
DAMARISCOTTA	93882	105416	133495	161730	178539	17	10
ROCKLAND	93159	100014	113567	133758	150953	13	13
CAMDEN	49138	54797	61369	61395	67697	8	10
BELFAST	44848 504176	49939 552646	50022 656262	67466 745006	79825 822412	16 13	18 10
ELLSWORTH	126225	132867	155327	174650	196698	12	13
BLUE HILL	19872	21355	25270	29247	31141	12	6
BAR HARBOR	56037	63111	74829	80373	92689	13	15
JONE SPORT	12881	14440	17665	20923	23699	16	13
MACHIAS	21151	22569	25028	27834	33815	12	21
EASTPORT	8386	9526	11079	11965	13519	13	13
CALAIS	35245	46595	43908	49191	57390	13	17
EASTERN MAINE DIST.	279796	310464	353105	394184	448950	13	14
WINTERPORT	8097	9157	9514	10596	12537	12	18
BANGOR	519889	558800	603251	677528	742888	9	10
BANGOR SUBURBAN	64168	76695	86628	113631	131076	20	15
DOVER-FOXCROFT	59173	63392	69732	78863	100207	14	27
LINCOLN	38169	40699	45750	54069	59647	12	10
MILLINOCKET	38765	32711	32921	39474	41084	1	4
PENOBSCOT DIST	728260	781454	847797	974162	1087440	11	12
HOULTON	48792	51761	57469	59293	67514	8	14
PATTEN	9480	10654	11029	12396	13287	9	7
PRESQUE ISLE.	165105	175585	178657	193431	203127	5	5
MADAWASKA	29380	28990	29352	32354	39000	7	21
FORT KENT	23472	23861	25066	27609	30560	7	11
NORTHERN MAINE DIST	276228	290851	301574	325083	353487	6	9
OUT OF STATE	375686	443458	459043	516404	560143	11	8

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RESTAURANTS

3/ 8/89

ANNUAL REPORT 1988 (THOUSANDS OF DOLLARS)

		ANN	UAL TOTALS	5			
AREA - DISTRICT	1984	1985	1986	1987	1988	84~88	87-88
STATE TOTAL	631206	675623	759361	827050	914894	10%	11%
KITTERY	47097	52361	58677	63562	71697	11	13
KENNEBUNK	15538	17104	23195	27186	28167	16	4
BIDDEFORD	28106	28965	35863	38062	40037	9	5
SANFORD	11771	13199	15413	17371	18006	11	4 4
FRYEBURG	2501 105013	2 194 1 13824	1906 135055	2058 148239	2150 160057	-4 11	4 8
PORTLAND	112731	120772	132708	146840	156241	9	6
PORTLAND SUBURBAN	24787	29748	36316	39376	44087	15	12
SEBAGO LAKE	13522	13892	19033	21349	25595	17	20
CUMBERLAND DIST	151039	164412	188057	207565	225923	11	9
LEWISTON	41752	43981	49567	54046	57952	9	7
LEWISTON SUBURBAN	3269	3423	4565	5433	5843	16	8
PARIS	8911	9705	7420	8206	10029	3	22
RUMFORD	6722	7482	8978	10703	12566	17	17
LIVERMORE FALLS	2783	2960	3317	3499	3286	4	-6
FARMINGTON	4482	4954	6148	6667	8736	18	31
RANGELEY	6902	7441	7184	7530	8262	5	10
ANDROSCOGGIN DIST	74821	79946	87178	96084	106674	9	11
AUGUSTA	28233	30599	33617	38186	43698	12	14
WATERVILLE	27371	28792	32564	34817	38190	9	10
SKOWHEGAN	6649	6945	8767	10592	11690	15	10
PITTSFIELD	1684	1626	1520	1870	1980	4	6
JACKMAN	2086	2064	1946	2108	2370	3	12
KENNEBEC DIST	66023	70026	78414	87572	97928	10	12
BRUNSWICK	27402	29343	34121	37037	43654	12	18
DAMARISCOTTA	18453	19924	22850	23654	26192	9	11
ROCKLAND	9567	9256	10436	10474	11863	6	13
CAMDEN	12158	12755	14481	14392	14699	5	2
BELFAST	3961	4623	5997	6969	7850	19	13
MID COAST DIST	71542	75901	87885	92526	104259	10	13
ELLSWORTH	13065	13424	15366	17957	20142	11	12 10
BLUE HILL	2800	3305	3992	3855	4241 21882	7	15
BAR HARBOR	- 16942	16580	19396 2218	18969 2281	3252	17	43
JONESPORT	1711	1865 1662	2911	3180	3159	19	-1
MACHIAS	1590	1337	1448	1639	1980	16	21
EASTPORT	1082 5130	5167	5055	5888	6930	8	18
CALAIS	42320	43340	50385	53769	61585		15
WINTERPORT	2039	2100	2301	2337	2939	10	26
BANGOR	65097	66991	71583	76560	87294	8	14
BANGOR SUBURBAN	3553	4115	4534	6500	7313	20	13
DOVER-FOXCROFT	5357	6073	6564	6930	7798	10	13
LINCOLN	2740	2903	3559	3946	4197	11	6
MILLINOCKET	4683	5357	5109	5637	5187	3	-8
PENOBSCOT DIST	83469	87539	93650	101910	114727	8	13
HOULTON	4547	5092	5625	6240	7143	12	14
PATTEN	1144	1309	1531	1639	1759	11	7
PRESQUE ISLE	17943	18411	19709	21086	22264	6	6
MADAWASKA	3016	2460	2428	2608	3124	1	20
FORT KENT	2533 · 29183	2704 29977	2707 32000	2945 34519	3235 37526	6 6	10 9
OUT OF STATE	7797	10658	6738	4865	6215	-6	28
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ANNUAL REPORT 1988 (THOUSANDS OF DOLLARS)

		ANN	UAL TOTALS	5		ANNL	
AREA - DISTRICT	1984	1985	1986	1987	1988	% CHA 84-88	NGE 87-88
STATE TOTAL	737494	801008	925503	1039405	1159776	12%	12%
KITTERY	63709	7 1933	84586	96164	108919	14	13
1	21112	23836	32339	37882	40880	18	8
KENNEBUNK	37003	4016 3	47503	53542	56804	11	6
SANFORD	12350	14007	16139	18217	18890	11	4
FRYEBURG.	2737	2954	2921	3349	3629	7	8
YORK DIST	136912	152893	183489	209154	229122	14	10
PORTLAND	126515	136580	154836	177296	190904	11	8
PORTLAND SUBURBAN	27972	33917	42259	47039	52808	17	12
SEBAGO LAKE	15305	16670	22514	26152	31121	19	19
CUMBERLAND DIST	169792	187 167	219610	250487	274833	13	10
LEWISTON	44033	46366	52872	58541	62993	9	8
LEWISTON SUBURBAN	3491	3887	4989	6161	6603	17	7
PARIS	9729	10640	8478	9493	11556	4	22
RUMFORD	7907	9153	11844	14597	18178	23	25
LIVERMORE FALLS	2812	2984	3350	3529	3330	4	-6
FARMINGTON	4863	5457 10263	6859	7537	9763	19 12	30 12
RANGELEY	9843 82678	88750	10231 98623	13848 113705	15488 127911	12	12
AUGUSTA	30941	33249	37225	43357	49659	13	15
WATERVILLE	29627	30971	35966	39225	43360	10	11
SKOWHEGAN	7381	7719	9700	11620	12875	15	11
PITTSFIELD	1904	1762	1820	2286	2467	7	8
JACKMAN.	2816	2909	3124	3515	4022	9	14
KENNEBEC DIST	72669	76609	87836	100003	112383	12	12
BRUNSWICK	30570	32938	39064	44337	52217	14	18
DAMARISCOTTA	25057	27420	31494	33973	3 7437	11	10
ROCKLAND	11031	10986	12330	12722	14224	7	12
CAMDEN	16206	17745	20295	21359	22891	9	7
BELFAST	4606	5252	6985	8241	9436	20	14
MID COAST DIST	87471	94 3 42	1 10 167	120632	136205	12	13
ELLSWORTH	15596	16216	18972	22865	25933	14	13
BLUE HILL	3629	4169	5189	5320	5995	13	13
	24195	25797	33523	36371	43242	16 18	19 41
JONESPORT	1836 1930	2029 2053	2396 3410	2545 3852	3599 3979	20	41
EASTPORT	1330	1652	1823	2 107	2519	16	20
CALAIS	5585	5746	6125	7297	8588	11	18
EASTERN MAINE DIST.	54146	57662	71438	80358	93856	15	17
WINTERPORT	2127	2176	2454	2534	3175	11	25
BANGOR	71967	75859	83440	91613	105245	10	15
BANGOR SUBURBAN	4058	4637	5403	7532	8368	20	11
DOVER-FOXCROFT	6303	7235	7790	8382	9453	11	13
LINCOLN	2908	3046	3849	4409	4685	13	6
MILLINOCKET	5415 92779	5911 98864	5941 108879	6475 120944	6116 137042	3 10	-6 13
HOULTON.	5230	5925	6624 2002	7302	8283 2266	12 12	13 3
PRESQUE ISLE	1462 19603	1709 20239	2002	2194 23512	2206	6	4
MADAWASKA	3121	2611	21815	2791	3377	2	21
FORT KENT	2750	2965	3024	3183	3473	6	- <u>-</u> 9
NORTHERN MAINE DIST	32166	33449	36094	38982	41816	7	7
OUT OF STATE	8882	11271	9367	5140	6609	-7	29

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3/ 8/89

ANNUAL REPORT 1988 (THOUSANDS OF DOLLARS)

	ANNUAL TOTALS					ANNUAL	
AREA - DISTRICT	1984	1985	1986	1987	1988	% CH 84-88	ANGE 87-88
STATE TOTAL	106288	12538 5	166141	21 2 355	244882	23%	• 15%
KITTERY	16612	19572	25909	32602	37222	22	14
KENNEBUNK	5574	6732	9144	10696	12713	23	19
BIDDEFORD	8897	11198	11640	15480	16766	17	8
SANFORD	579	808	727	846	884	11	5
FRYEBURG	236 31899	760 39069	1015 48435	1291 6 0915	1479 69064	58 21	15 13
PORTLAND	13785	15808	22128	30456	34663	26	14
PORTLAND SUBURBAN	3185	4169	5943	7663	8721	29	14
SEBAGO LAKE	1784	2779	3481	4804	5526	33	15
CUMBERLAND DIST	18754	22755	31 552	42922	48910	27	14
LEWISTON	2281	2386	3305	4495	5041	22	12
LEWISTON SUBURBAN	*****	*****	*****	*****	*****	***	4.4.34
PARIS	818	936	1059	1287	1527	17	19
RUMFORD	1185	1671	2866	3894 *****	5612 *****	48	44
LIVERMORE FALLS	381	502	711	870	1027	28	18
RANGELEY	2941	2822	3047	6318	7226	28	14
ANDROSCOGGIN DIST	7857	8804	11445	17621	21237	28	21
AUGUSTA	2708	2650	3608	5171	5961	22	15
WATERVILLE	2256	2179	3403	4408	5170	23	17
SKOWHEGAN.	731	774	933	1028	1185	13	15
PITISFIELD	*****	* * * * * *	* * * * * *	* * * * * *	* * * * * *	4 * *	+ + +
JACKMAN	731	845	1178	1407	1651	23	17
KENNEBEC DIST	6645	6583	9422	12431	14455	21	16
BRUNSWICK	3168	3596	4943	7300	8563	28	17
DAMARISCOTTA	6604	7497	8644	10319	11245	14	9
ROCKLAND	1464	1730	1893	2248	2361	13	5
EELFAST	4048 644	4989 629	5814 988	6967 1272	8192 1586	19 25	18 25
MID COAST DIST	15929	18441	22282	28106	31947	19	14
ELLSWORTH	2531	2792	3606	4907	5791	23	18
BLUE HILL	829	864	1197	1465	1754	21	20
BAR HARBOR	7253	9217	14127	17402	21360	31	23
JONESPORT	******	* * * * * *	* * * * * *	* * * * * *	****	4.4.*	э ч я:
MACHIAS	340	391	500	672	821	25	22
EASTPORT	293	315	376	468	540	16	15
CALAIS	454 11826	579 1 4322	1070 21054	1410 26588	1658 32271	38 29	18 21
WINTERPORT	* * * * * *	*****	*****	* * * * * *	*****		***
BANGOR	6870	8869	11857	15053	17951	27	19
BANGOR SUBURBAN	505	522	870	1032	1055	20	2
DOVER-FOXCROFT	946	1162	1227	1451	1655	15	14
LINCOLN	** ** **	* * * * * *	******	* * * * * *	*****	4 * *	+ + +
MILLINOCKET	733	553	833	838	930	6	11
PENOBSCOT DIST	9310	11325	15228	19034	22315	24	17
HOULTON	683	833	999	1061	1140	14	7
PATTEN.	318	400	472	555	506	12	-9
PRESQUE ISLE	1660 * * * * * *	1827	2107	2426	2153	7	-11
MADAWASKA		++++++	******	+++++	*****	* * + +	
NORTHERN MAINE DIST	217 2983	261 3472	316 4094	238 4463	238 4290	2 10	0 -4
OUT OF STATE	*****	*****	*****	*****	*****	***	***

V-B

c. MAINE TOURISM FACTS

A Reference Guide to the Impact of Tourism on the State, the Nation, and the World

Tourism-an integral part of Maine's economy.

Keeping revenues up.	• Tourists are spending close to \$2 billion per year on food, lodging, and leisure time activities in Maine. That represents an economic impact of more than \$5.5 million a day by the Maine Tourism industry.
	 Maine Tourism is growing at an annual rate of 10%, more than twice the national rate.
	 Tourism is second only to the paper industry as Maine's largest industry. And, evidence points to Tourism becoming Maine's largest industry by the turn of the century.
•	• 4.8 million people visited Maine's hotel/motel/resorts in 1987. 83.3% of them were from out-of-state.
Keeping taxes down.	• Maine Tourism provides \$85 million a year in state tax revenues. That works out to \$233,000 for every day of the year.
	• In 1987, every dollar the state invested into Maine Tourism was multiplied 47 times in the form of state tax revenues.
	 Maine Tourism generated \$16.8 million in local tax revenues.
	 Maine Tourism also generated \$80 million in federal tax revenues. And, that puts our total tax revenues at a very healthy \$181.8 million, or more than \$155 for every resident of the state.
	 Tax dollars generated from Maine Tourism provide the residents of Maine with recreational and cultural opportunities not otherwise affordable through state and local funding.
Tourism is putting	Tourism is Maine's largest employer.
Maine to work.	• The tourism industry is responsible for 58,000 jobs across the state.
Manie to work.	Maine Tourism generates an annual payroll of \$518 million.
	• There are more than 1,866 hotel/motel/resort properties in the state of Maine.
Maine is making tourism work.	• Last year, total phone and mail requests at the Maine Publicity Bureau reached 144,000. This figure represents a 110% increase in toll-free calls and a 19% increase in total inquiries over 1986.
	• Over the past three years, employment in eating and drinking establishments rose 9.8%. The corresponding figure for lodging establishments was 7.0%. In the same period, restaurant and lodging establishment sales grew at an annual rate of 12.6%. The number of travelers being served at Kittery, Houlton, and Calais information centers is also growing at an annual rate of 9.5%.
	• In the same period, the state has raised tourism-spending to the current level of \$2.6 million. Maine now ranks 33rd in the nation in terms of dollars spent on tourism advertising.

The natural assets of	• Maine features 542,629 acres of state and national parks, a total area roughly the			
Maine tourism.	size of Rhode Island.			
	 Maine is rich in heritage, claiming America's first chartered town: York, 1641: Maine has 32,000 miles of rivers and streams. That's more than twice the combined lengths of the Mississippi, Amazon, Yangtze, and Nile rivers. Maine also boasts of 6,000 lakes and ponds, 17 million acres of forestland, 2,000 islands and a legendary coastline that goes on for 3,478 beautiful miles. 			
	 Maine has a lofty collection of hundreds of mountains. 50 of them are over 3,400 feet high and one—Mt. Katahdin—is approximately one mile high. 			
	• Maine is about 320 miles long and 210 miles wide, with a total area of 33,215 square miles or about as big as all of the other New England States combined.			
Tourism drives our	• Tourism is the nation's second largest industry—generating more than \$275			
nation's economy.	billion last year. Those revenues exceed combined sales of IBM, Sears Roebuck, Exxon and General Motors.			
	• Tourism is responsible for 6.4% of the U.S. Gross National Product (1986).			
	 Tourism contributed \$33.6 billion in total tax revenues, 3.8% of all taxes collected in 1985. 			
	• Tourism created 360,000 new jobs in the U.S. in 1986. And, of the 3.2 million new jobs created since 1976, 15% were provided by tourism.			
	 Tourists spent \$269 billion in the U.S. in 1985. That works out to more than \$730 million per day. 			
	 5.2 million people work in the tourism industry making it the second largest private employer in the nation, accounting for 8.7% of total non-agricultural payroll employment. The U.S. tourism payroll now exceeds \$578 billion. 			
	Note: National Tourism figures are from 1985 and represent the latest numbers available from the U.S. Travel Data Center.			
Tourism is our	• By the year 2000, tourism will be the largest industry in the U.S.			
economic future.	• Travel industry receipts grew 6.8% in 1986 and have grown 150% over the last ten years.			
	• As the dollar grows weaker in foreign markets, more people are spending their vacations in the U.S., including tourists from foreign countries, who tend to spend five times the amount a domestic tourist would spend.			
	• Currently, 90% of the world tourism market comes from the 25% of the world's countries which have reached developed or newly industrialized status. By the year 2000, 50 to 60% of the world's countries will have reached this status, thus doubling the world tourism market.			
	• Tourism is currently the largest service export industry in the U.S.			
Tourism is keeping	• Maine Tourism preserves our historical and cultural sites.			
Maine the way life	 Maine Tourism contributes to the conservation, protection, preservation, and maintenance of our natural wonders. 			
should be.	 Maine Tourism not only contributes to the education of our children through taxes paid by tourists, but educates them firsthand on the history and natural attributes of the state. 			
	• Maine Tourism allows us to share our culture and heritage with people from all over the world.			
	• Maine Tourism assists in the maintenance of our roadway systems.			
	 Maine Tourism provides our state with a positive identity, Maine. The Way Life Should Be. It makes us proud to be Mainers and makes us feel good about the state we live in. 			
V-C				

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Appendix VI - Film

Filming Activities and Expenditures November 1987 to November 1988 Α.

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The Maine Film Commission worked on more than 50 potential productions this year. Of these, the following were produced in Maine. Approximate \$ Staying in Maine

Essterne Eilme	Approximate		
Feature Films One for Sorrow Two for Joy Pet Sematary	\$ 410,000 1,500,000		
Shorts/Misc. Unsolved Mysteries Swiss Air New York Tourist Cable piece Beloved Outcast - TV Chevrolet	\$ 3,500 \$ 6,000 \$ 8,000 \$ 30,000 \$ 1,800		
Commercials New Yorker Honda Scott Paper (1 shoot) L.L. Bean for PBS ERA Real Estate Zink Communications National Guard Exxon J. C. Crew	\$ 7,400 \$ 1,200 \$ 2,350 \$ 5,800 \$ 4,100 \$ 3,700 \$ 2,700 \$ 23,820 \$ 200		
Fundraising	\$ 1,200		
Total Income	\$2,011,770		

Maine Film Commission Expenditures

Total Salary & Benefit Line Office Expense Brochure Research Film Commissioners' Expenses Travel and Meetings Manual	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	32,000 3,000 5,200 7,100 2,000 4,000
Total Expenditures	\$	53,300

For every dollar spent to maintain the office and services of the Maine Film Commission, approximately \$37.74 is left in the state.

Produced/Completed

2 feature films 5 shorts/misc.

9 commercials

Worked On

10 feature films 21 shorts/misc. 26 commercials

B. Towns with Filming Actvity

Film location scouting undertaken by, overseen by, or in conjunction with the Maine Film Commission took place in every county in Maine and in the following cities and towns between January, 1988 and February, 1989. Areas where actual filming activity took place, are indicated with an asterisk (*).

	Addison
	Appleton
	Ashland
*	Bangor
*	Bar Harbor
	Belfast
*	Blue Hill
*	Brewer
	Bridgton
*	Brooklin
*	Brooksville
	Brunswick Area
	Bucksport
	Camden
	Caribou
	Castle Hill
*	Christmas Cove
	Corea
	Crouseville
*	Damariscotta
	Dexter
	Dover
	Drake Beach
*	Ellsworth
*	Franklin
	Garfield Plantation
*	Hampden
*	Hancock
	Harrison
	Hope
	Kennebunk
	Kents Hill
	Kingfield

Kittery Liberty Lincolnville Madison Mars Hill * Millinocket Milo Montville * Mt. Desert New Sweden North Sedgwick North Vassalboro Ogunquit * Penobscot

- Portland Presque Isle Rangeley Lakes Region
- Rockland
 Rockport
 Sebago
 Sebec
- * Stonington
- * Surry
- Thomaston Topsham Vassalboro Washburn Waterville Wells Beach Westbrook
- West Sedgwick Whitefield York

WHY ME?

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There are many reasons for making a movie in Maine, for instance:

Fast Info and Assistance. The Maine Film Commission is always ready to help with location scouting, food and lodging arrangements; crew, talent and equipment searches; and fostering cooperation with public agencies and the private sector.

Varied Scenery. Are you looking for a certain type of landscape? Chances are, Maine has it; ocean, beaches and rocky coast; cities, towns and villages; ponds, lakes and streams; mountains, meadows and wilderness; farms, factories, shacks, snow, history... Maine has more of everything!

Low Prices. Many Maine businesses give major discounts to film companies whenever possible.

Low Rental Fees. The rental charge for locations in Maine is generally low, and sometimes gratis.

Fast Turn-around Time. Dailies can be sent out and returned within 24 hours, or if need be, the same day.

Skilled Help. Maine has skilled workers available in all areas, cutting down the need for importing crew members.

The Tools of the Trade. Maine has equipment and supplies readily available, or can get whatever you need within 24 hours.

Close Cooperation. Our State and local agencies are willing to work hand-in-hand with department heads and their crews.

Find out why these films, TV shows and commercials chose Maine.

Pet Sematary Creepshow II The Whales of August Signs of Life (One for Sorrow, Two for Joy) Captains Courageous Peyton Place Carousel Unsolved Mysteries L.L.Bean Chevrolet Exxon Swiss Air Scott Paper New England Telephone New Yorker magazine Honda

COME SEE THE MAINE ATTRACTION!

Maine Film Commission - Station 59 - Augusta, Maine 04333 (207) 289-5710 24-Hours (207) 289-5705 - FAX (207) 289-2861

VI-C

