

MAINE STATE LEGISLATURE

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Date: 1/29/24 Report C

L.D. 1932

(Filing No. H-735)

ENERGY, UTILITIES AND TECHNOLOGY

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**STATE OF MAINE
HOUSE OF REPRESENTATIVES
131ST LEGISLATURE
SECOND REGULAR SESSION**

COMMITTEE AMENDMENT "B" to H.P. 1240, L.D. 1932, "An Act to Require Broadband Internet Access Service Providers to Prorate Customer Bills"

Amend the bill by striking out everything after the enacting clause and inserting the following:

'Sec. 1. 10 MRSA c. 237 is enacted to read:

CHAPTER 237

BROADBAND INTERNET ACCESS SERVICE

§1500-U. Broadband Internet access service

1. Definitions. As used in this chapter, unless the context otherwise indicates, the following terms have the following meanings.

A. "Broadband Internet access service" or "service" means a mass-market retail service by wire that provides the capability to transmit data to and receive data from all or substantially all Internet endpoints, including any capabilities that are incidental to and enable the operation of the service, excluding dial-up Internet access service.

B. "Customer" means a current or former subscriber of broadband Internet access service.

C. "Provider" means a person that provides broadband Internet access service.

2. Service cancellation. A provider in the State shall provide a customer with a pro rata credit or rebate for the days of the monthly billing period after the cancellation of broadband Internet access service if that customer requests cancellation of service 3 or more working days before the end of the monthly billing period. A customer is not eligible to receive a pro rata credit or rebate under this subsection if the customer fails to return equipment of the provider related to the provision of broadband Internet access service.

COMMITTEE AMENDMENT

1 5. It specifies that a customer is not eligible for a pro rata credit or rebate for
2 interruption in service if the interruption in service was caused by an act beyond the
3 reasonable control of the provider.
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