

# MAINE STATE LEGISLATURE

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# 131st MAINE LEGISLATURE

## FIRST REGULAR SESSION-2023

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Legislative Document

No. 677

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H.P. 446

House of Representatives, February 16, 2023

### **An Act to Ensure Consumer Protection from Resale Ticket Vendors**

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Reference to the Committee on Innovation, Development, Economic Advancement and Business suggested and ordered printed.

  
ROBERT B. HUNT  
Clerk

Presented by Representative COLLINGS of Portland.  
Cosponsored by Senator STEWART of Aroostook and  
Representatives: ARATA of New Gloucester, BOYER of Poland, DUCHARME of Madison,  
FAY of Raymond, MATLACK of St. George, RUDNICKI of Fairfield, WHITE of Waterville,  
Senator: BRAKEY of Androscoggin.

1 **Be it enacted by the People of the State of Maine as follows:**

2 **Sec. 1. 8 MRSA c. 37** is enacted to read:

3 **CHAPTER 37**

4 **RESALE OF TICKETS**

5 **§1301. Resale of tickets**

6 **1. Definitions.** As used in this section, unless the context otherwise indicates, the  
7 following terms have the following meanings.

8 A. "Entertainment event" means a performance, concert, exhibit, game or contest.

9 B. "Place of entertainment" means a facility used to host an entertainment event  
10 including, but not limited to, a theater, stadium, arena, racetrack, museum or  
11 amusement park.

12 C. "Ticket" means documentation of a right to attend an entertainment event.

13 **2. Refunds required.** A person or entity that engages in the resale of a ticket to a place  
14 of entertainment shall, upon the request of the customer, refund the amount paid by the  
15 customer for the ticket in any of the following circumstances:

16 A. The entertainment event is cancelled;

17 B. The ticket is not accepted by the entity holding the event because it is counterfeit or  
18 does not conform with the requirements established by the entity holding the  
19 entertainment event;

20 C. The ticket is cancelled by the entity holding the entertainment event for any reason;  
21 or

22 D. The person who purchased the ticket does not receive the ticket in time to attend the  
23 entertainment event.

24 **SUMMARY**

25 This bill requires that anyone engaged in the resale of tickets to entertainment events  
26 must refund the amount paid by the customer if the event is cancelled, the ticket is not  
27 accepted by the entity holding the event, the ticket is cancelled by the entity holding the  
28 entertainment event or the person who purchased the ticket does not receive the ticket in  
29 time to attend the event.