

Page 1 - 129LR3110(02)-1

1. It adds a provision to require a cable system operator to discontinue billing a

subscriber within 2 working days after a request to cancel service, instead of within 10

working days of the request, which is current law.

32

33

34

- 1 2 3 4
- 2. It requires a pro rata credit or rebate for cancellation of service if a subscriber requests cancellation 3 or more working days before the end of the monthly billing period. The bill requires the credit or rebate if the subscriber requests cancellation during the first 2 weeks of a monthly billing period.
- 3. It clarifies the provision in the bill regarding the notice on subscriber bills regarding the right to a pro rata credit or rebate.

Page 2 - 129LR3110(02)-1