

MAINE STATE LEGISLATURE

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L.D. 674

Date: 4-12-19

(Filing No. H-100)

ENERGY, UTILITIES AND TECHNOLOGY

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**STATE OF MAINE
HOUSE OF REPRESENTATIVES
129TH LEGISLATURE
FIRST REGULAR SESSION**

COMMITTEE AMENDMENT "A" to H.P. 495, L.D. 674, Bill, "An Act To Improve the E-9-1-1 System"

Amend the bill by striking out the title and substituting the following:

'Resolve, Regarding Implementation and Funding of E-9-1-1 Dispatch Protocols'

Amend the bill by striking out everything after the title and inserting the following:

'Sec. 1. Stakeholder group. Resolved: That the Public Utilities Commission, Emergency Services Communications Bureau shall convene a stakeholder group to develop recommendations regarding standardized dispatch protocol requirements and use of the E-9-1-1 fund to cover costs of emergency dispatch protocol implementation. The bureau shall invite, at a minimum, representatives of the Department of Public Safety, public safety answering points, dispatch centers that are not public safety answering points, chiefs of police, county sheriffs, fire chiefs, county commissioners, emergency medical service providers, dispatchers, the Maine Municipal Association, the Maine Emergency County Communications Association and the Maine Chapter of the National Emergency Number Association to participate in the stakeholder group. The stakeholder group shall examine and make recommendations regarding:

1. The use of funds available in the E-9-1-1 fund to cover costs associated with the adoption and implementation of standardized dispatch protocols and related requirements, with attention to efficient and effective use of funds and providing relief to local taxpayers;

2. Issues identified by stakeholders related to the adoption and implementation of standardized dispatch protocols for fire 9-1-1 calls and medical 9-1-1 calls, with consideration of staffing, training, funding, quality assurance, dispatch response time and effectiveness of emergency services; and

3. Potential future implementation of standardized dispatch protocols for police 9-1-1 calls on a mandatory or voluntary basis.

COMMITTEE AMENDMENT

1 **Sec. 2. Report. Resolved:** That, no later than November 1, 2019, the Public
2 Utilities Commission, Emergency Services Communication Bureau shall submit a report
3 on the work of the stakeholder group established in section 1 to the Joint Standing
4 Committee on Energy, Utilities and Technology. The report must include the
5 recommendations of the stakeholder group regarding the issues identified in section 1,
6 along with an outline of changes to law or rule necessary to implement those
7 recommendations. The committee may report out a bill to the Second Regular Session of
8 the 129th Legislature related to the report. '

9
 SUMMARY

10 This amendment replaces the bill, which was a concept draft. The amendment directs
11 the Public Utilities Commission, Emergency Services Communications Bureau to
12 convene a stakeholder group to develop recommendations regarding emergency dispatch
13 protocols and use of the E-9-1-1 fund to support standardized dispatch protocol
14 implementation. The amendment requires the stakeholder group to examine and make
15 recommendations regarding: the use of the E-9-1-1 fund to cover costs associated with
16 the implementation of standardized dispatch protocols and related requirements; issues
17 related to the adoption and implementation of protocols for fire 9-1-1 calls and medical 9-
18 1-1 calls; and potential future implementation of dispatch protocols for police 9-1-1
19 protocols on a mandatory or voluntary basis. The amendment requires the bureau to
20 submit a report detailing the recommendations of the stakeholder group to the Joint
21 Standing Committee on Energy, Utilities and Technology by November 1, 2019 and
22 authorizes the committee to report out a bill to the Second Regular Session of the 129th
23 Legislature related to the report.

24 **FISCAL NOTE REQUIRED**

25 **(See attached)**



129th MAINE LEGISLATURE

LD 674

LR 1511(02)

An Act To Improve the E-9-1-1 System

Fiscal Note for Bill as Amended by Committee Amendment *A(CH-100)*

Committee: Energy Utilities and Technology

Fiscal Note Required: Yes

Fiscal Note

Minor cost increase - General Fund
Minor cost increase - Other Special Revenue Funds

Fiscal Detail and Notes

Any additional costs to the Public Utilities Commission to convene a stakeholder group to develop recommendations regarding emergency dispatch protocols, uses of the E-9-1-1 fund and report back on its findings are anticipated to be minor and can be absorbed within existing budgeted resources. Additional costs to the Department of Public Safety associated with participating in the group can be absorbed within existing budgeted resources.