

MAINE STATE LEGISLATURE

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SMG
ROOS

L.D. 68

Date: 3/15/19

(Filing No. S- 12)

ENERGY, UTILITIES AND TECHNOLOGY

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STATE OF MAINE

SENATE

129TH LEGISLATURE

FIRST REGULAR SESSION

COMMITTEE AMENDMENT "A" to S.P. 21, L.D. 68, Bill, "An Act To Improve the Record Keeping of the Public Utilities Commission"

Amend the bill by striking out the title and substituting the following:

'An Act To Improve the Record Keeping of Utilities and the Public Utilities Commission'

Amend the bill by inserting after the enacting clause and before section 1 the following:

'Sec. 1. 35-A MRSA §716 is enacted to read:

§716. Complaints; record retention

A public utility shall keep a record of every customer complaint and retain that record for a period of 10 years from the date of final resolution of the complaint and shall make all records of customer complaints readily available to the commission for examination. The commission may adopt rules to implement this section. Rules adopted pursuant to this section are routine technical rules as defined in Title 5, chapter 375, subchapter 2-A.'

Amend the bill by striking out all of section 2 (page 1, lines 12 to 20 in L.D.).

Amend the bill by relettering or renumbering any nonconsecutive Part letter or section number to read consecutively.

SUMMARY

This amendment makes 2 changes to the bill. First, it adds a provision to the bill to require public utilities to preserve records of customer complaints for a period of 10 years and to make records of customer complaints readily available to the Public Utilities

RUF'S

COMMITTEE AMENDMENT "A" to S.P. 21, L.D. 68 (S-12)

1 Commission for examination. Second, the amendment removes the provision of the bill
2 that requires the Public Utilities Commission to reconstruct past records of proceedings,
3 investigations, public hearings and complaints.

4 **FISCAL NOTE REQUIRED**

5 **(See attached)**



129th MAINE LEGISLATURE

LD 68

LR 198(02)

An Act To Improve the Record Keeping of the Public Utilities Commission

Fiscal Note for Bill as Amended by Committee Amendment "A" (S-12)
Committee: Energy Utilities and Technology
Fiscal Note Required: Yes

Fiscal Note

Minor cost increase - Other Special Revenue Funds

Fiscal Detail and Notes

Any additional costs to the Public Utilities Commission as a result of modifications to the laws regarding public utility record-keeping requirements are anticipated to be minor and can be absorbed within existing budgeted resources.