

# MAINE STATE LEGISLATURE

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# 128th MAINE LEGISLATURE

## FIRST REGULAR SESSION-2017

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Legislative Document

No. 825

S.P. 271

In Senate, March 2, 2017

### **An Act To Ensure Direct Dialing of 911 from Multiline Telephone Systems**

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Submitted by the Public Utilities Commission pursuant to Joint Rule 204.  
Reference to the Committee on Energy, Utilities and Technology suggested and ordered printed.

A handwritten signature in cursive script that reads "Heather J.R. Priest".

HEATHER J.R. PRIEST  
Secretary of the Senate

Presented by Senator WOODSOME of York.  
Cosponsored by Representative BERRY of Bowdoinham.

1 **Be it enacted by the People of the State of Maine as follows:**

2 **Sec. 1. 25 MRSA §2934, sub-§1**, as enacted by PL 2003, c. 478, §1, is amended  
3 to read:

4 **1. Requirements.** The bureau may by rule establish requirements for locating  
5 emergency calls, and initiating emergency responses to such calls, made from within  
6 multiline telephone systems, including network-based or premises-based systems and  
7 voice over Internet protocol systems, whether owned or leased by a public or private  
8 entity, such as private branch exchanges or Centrex systems. Rules adopted pursuant to  
9 this section:

10 A. May not require any local unit of government to expand or modify its activities  
11 so as to necessitate additional expenditures from local revenues;

12 B. Apply only to multiline telephone systems installed, introduced, established or  
13 replaced after the effective date of the rules;

14 C. Must provide for appropriate standards, exemptions and waivers that balance the  
15 benefits of improved methods of locating emergency calls, and initiating emergency  
16 responses to such calls, made from within multiline telephone systems and the cost of  
17 achieving those improvements. The rules must allow, in appropriate circumstances,  
18 for methods that do not utilize automatic location identification and automatic  
19 number identification standards used in processing enhanced 9-1-1 calls; and

20 D. May establish appropriate technical, procedural or any other standards relating  
21 to multiline telephone systems, telecommunications carrier interconnectivity,  
22 databases, dialing instructions, signaling or other matters necessary or appropriate to  
23 carry out the purposes of this section.

24 **Sec. 2. 25 MRSA §2934-A** is enacted to read:

25 **§2934-A. Emergency calling from multiline telephone systems**

26 **1. Direct dialing of 911.** A public or private entity that installs or operates a  
27 multiline telephone system shall ensure that the system is connected to the public  
28 switched telephone network in such a way that when an individual using the system dials  
29 911, the call connects to the public safety answering point without requiring the user to  
30 first dial any other number or set of numbers. This subsection does not apply to any local  
31 unit of government if complying would necessitate additional expenditures from local  
32 revenues.

33 **2. Compliance period.** A public or private entity shall comply with subsection 1  
34 within one year after the effective date of this section or, if the public or private entity  
35 does not have a multiline telephone system capable of complying with subsection 1, by  
36 the date that the multiline telephone system is next upgraded to a system capable of  
37 complying with subsection 1.

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## SUMMARY

This bill requires that any public or private entity that installs or operates a multiline telephone system ensures that the system is connected to the public switched telephone network in such a way that an individual dialing 911 is connected to the public safety answering point without requiring the individual to first dial any other number or set of numbers.