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No. 1439

S.P. 541

In Senate, June 1, 2015

An Act To Establish a Secure Internet-based Background Check Center for Providers of Long-term Care, Child Care and In-home and Community-based Services

Submitted by the Department of Health and Human Services pursuant to Joint Rule 204. Reference to the Committee on Health and Human Services suggested and ordered printed.

Heath & Print

HEATHER J.R. PRIEST Secretary of the Senate

Presented by Senator BURNS of Washington.

- 1 Be it enacted by the People of the State of Maine as follows:
- 2 Sec. 1. 22 MRSA §1717, sub-§1, ¶¶A-1 to A-3 are enacted to read:
- A-1. "Direct access" means access to the property, personally identifiable
 information, financial information or resources of an individual or physical access to
 an individual who is a Medicare or Medicaid beneficiary or other individual served
 by a provider subject to this chapter.
- A-2. "Direct access personnel" means individuals employed in positions that have
 direct access.
- 9 <u>A-3. "Direct care worker" means a worker who by virtue of employment has direct</u>
 10 access to provide direct contact assistance with activities of daily living for
 11 individuals in homes, assisted living centers, residential care facilities, hospitals and
 12 other health care settings. "Direct care worker" does not include a certified nursing
 13 assistant employed in that person's capacity as a certified nursing assistant.
- 14 Sec. 2. 22 MRSA §1717, sub-§1, ¶C, as amended by PL 2007, c. 324, §2, is 15 further amended to read:
- 16 C. "Personal care agency" means a business entity or subsidiary of a business entity 17 that is not otherwise licensed by the Division of Licensing and Regulatory Services and that hires and employs unlicensed assistive direct access personnel or individuals 18 19 who work in direct contact with clients, patients or residents to provide assistance 20 with activities of daily living and related tasks to individuals in the places in which 21 they reside, either permanently or temporarily. An individual who hires and employs 22 unlicensed assistive direct access personnel or individuals who work in direct contact 23 with clients, patients or residents to provide care for that individual is not a personal 24 care agency, except when permitted by rule of the department.
- Sec. 3. 22 MRSA §1717, sub-§1, ¶D, as amended by PL 2007, c. 324, §2, is
 repealed.
- Sec. 4. 22 MRSA §1717, sub-§2, as amended by PL 2007, c. 324, §2, is further
 amended to read:

2. Registration of personal care agencies and placement agencies. Beginning
 August 1, 1998, a personal care agency not otherwise licensed by the department shall
 register with the department. Beginning January 1, 2008, a placement agency not
 otherwise licensed by the department shall register with the department. The department
 shall adopt rules establishing the annual registration fee, which must be at least between
 \$25 and \$250. Rules adopted pursuant to this subsection are routine technical rules as
 defined in Title 5, chapter 375, subchapter 2-A.

- 36 Sec. 5. 22 MRSA §1717, sub-§3, as amended by PL 2011, c. 257, §1, is repealed
 37 and the following enacted in its place:
- 38 3. Prohibited employment based on disqualifying offenses. A personal care
 39 agency or a placement agency shall conduct a comprehensive background check for

direct access personnel in accordance with state law and rules adopted by the department and is subject to the employment restrictions set out in section 1812-G and other applicable federal and state laws when hiring, employing or placing direct access personnel, including, but not limited to, a certified nursing assistant or a direct care worker.

6 Sec. 6. 22 MRSA §1717, sub-§3-A is enacted to read:

3-A. Verification of listing on the registry. Prior to hiring a certified nursing
 assistant or a direct care worker, a personal care agency or a placement agency shall
 check the Maine Registry of Certified Nursing Assistants and Direct Care Workers
 established pursuant to section 1812-G and verify that a certified nursing assistant or
 direct care worker listed on the registry has no disqualifying notations.

The department may adopt rules necessary to implement this subsection. Rules adopted
 pursuant to this subsection are routine technical rules as defined in Title 5, chapter 375,
 subchapter 2-A.

- 15 Sec. 7. 22 MRSA §1717, sub-§4, ¶B, as amended by PL 2007, c. 324, §2, is
 16 further amended to read:
- B. A person who operates a personal care agency or placement agency in violation of
 the employment prohibitions in subsection 3 or 3-A commits a civil violation for
 which a fine of not less than \$500 per day of operation in violation but not more than
 \$10,000 per day may be adjudged, beginning on the first day that a violation occurs.
 Each day of violation constitutes a separate offense.
- 22 Sec. 8. 22 MRSA §1724, first ¶, as reallocated by RR 2009, c. 2, §49, is 23 amended to read:

24 Beginning October 1, 2010, a facility or health care provider subject to the licensing 25 or certification processes of chapter 405, 412 or 419 shall obtain, prior to hiring an 26 individual who will work in direct contact with a consumer, criminal history record 27 information on that individual, including, at a minimum, criminal history record 28 information from the Department of Public Safety, State Bureau of Identification. A 29 facility or provider subject to licensing under chapter 419 shall conduct a comprehensive 30 background check for direct access personnel. The comprehensive background check 31 must be conducted in accordance with state law and rules adopted by the department. 32 The facility or health care provider shall pay for the comprehensive or criminal 33 background check required by this section as applicable.

34 Sec. 9. 22 MRSA §1812-G, sub-§6, as amended by PL 2009, c. 215, §1, is 35 repealed and the following enacted in its place:

6. Registry notations. An individual with a disqualifying offense, including a
 substantiated complaint or a disqualifying criminal conviction, may not work as a
 certified nursing assistant or a direct care worker, and an employer is subject to penalties
 for employing a disqualified or otherwise ineligible person in accordance with applicable
 federal or state laws.

1	Sec. 10. 22 MRSA §1812-G, sub-§6-A is enacted to read:
2	6-A. Background check. Certified nursing assistants and direct care workers are
3	subject to a background check as defined by rules adopted by the department and
4	according to the following:
5	A. A training program for certified nursing assistants or direct care workers shall
6	secure and pay for a background check on each individual who applies for
7	enrollment. The individual's current name and all previous names are subject to the
8	background check. A copy of the background check is given to the individual who,
9	upon successful completion of the training, submits it with an application to be listed
10	on the registry as a certified nursing assistant or a registered direct care worker.
11	(1) Prior to enrolling an individual, a training program for certified nursing
12	assistants or direct care workers shall notify individuals that a background check
13	will be conducted and that certain disqualifying offenses, including criminal
14 15	convictions, may prohibit an individual from working as a certified nursing assistant or a direct care worker.
16	B. Pursuant to sections 1717, 1724, 2137, 2149-A, 7706, 8606 and 9005 and Title
17	34-B, section 1225, licensed, certified or registered providers shall secure and pay for
18	a background check prior to hiring an individual who will work in direct contact with
19	clients, patients or residents, including a certified nursing assistant or a direct care
20	worker.
21	C. The department may secure a background check on certified nursing assistants
22	and registered direct care workers on the registry every 2 years.
23	D. A person or other legal entity that is not otherwise licensed by the department and
24	that employs or places a certified nursing assistant or direct care worker to provide
25	services allowing direct access shall secure and pay for a background check in
26	accordance with state law or rules adopted by the department.
27 28	Sec. 11. 22 MRSA §1812-J, sub-§1, ¶¶A-2 and A-3, as enacted by PL 2011, c. 257, §3, are amended to read:
29	A-2. "Disqualifying eriminal conviction offense" means a substantiation of abuse,
30	neglect or exploitation or a criminal conviction identified in rules adopted by the
31	department that prohibit employment as an unlicensed assistive person.
32	A-3. "Health care and direct eare access services settings" means settings in which
33	individuals receive services that require direct access by a certified nursing assistant
34	or unlicensed assistive person is or other employee in providing direct care in that
35	assistant's or person's capacity as a certified nursing assistant or an unlicensed
36	assistive person and related services.
37	Sec. 12. 22 MRSA §1812-J, sub-§1, ¶B, as amended by PL 2011, c. 257, §3, is
38	further amended to read:
39	B. "Registry" means the Maine Registry of Certified Nursing Assistants and Direct
40	Care Workers, which is a list of certified nursing assistants, with notations if
41	applicable, and a list of direct care workers registered for training, education or

1 <u>compliance purposes, or</u> unlicensed assistive persons with notations and is 2 established under section 1812-G.

3 Sec. 13. 22 MRSA §1812-J, sub-§1, ¶D, as amended by PL 2011, c. 257, §3, is
 4 further amended to read:

5 D. "Unlicensed assistive person" or "direct care worker" means an unlicensed individual employed who by virtue of employment has direct access to provide 6 7 hands-on and provides direct care or direct contact assistance with activities of daily 8 living or other services to individuals in homes, assisted living programs, residential 9 care facilities, hospitals and other health care and direct eare access services settings. 10 "Unlicensed assistive person" and "direct care worker" include includes but are is not limited to a direct support professional, residential care specialist, personal support 11 specialist, mental health support specialist, mental health rehabilitation technician, 12 behavior specialist, other qualified mental health professional, certified residential 13 medication aide and registered medical assistant and other direct access workers or 14 15 direct care workers as described in rules adopted by the department. "Unlicensed assistive person" and "direct care worker" do does not include a certified nursing 16 17 assistant employed in the capacity of a certified nursing assistant.

18 Sec. 14. 22 MRSA §1812-J, sub-§1, ¶F is enacted to read:

19F. "Direct care worker" means a worker employed to provide direct contact20assistance with activities of daily living for individuals in homes, assisted living21centers, residential care facilities, hospitals and other health care settings. "Direct22care worker" includes an unlicensed assistive person but does not include a certified23nursing assistant employed in the capacity of a certified nursing assistant.

24 Sec. 15. 22 MRSA §1812-J, sub-§2, as enacted by PL 2009, c. 215, §2, is 25 amended to read:

26 2. Complaint investigation. The department may investigate complaints and
 27 allegations of abuse, neglect, exploitation or misappropriation of property of a client,
 28 patient or resident in a home or health care setting against unlicensed assistive persons
 29 employed or placed by a licensed, certified or registered agency or facility.

30 Sec. 16. 22 MRSA §1812-J, sub-§4, as enacted by PL 2009, c. 215, §2, is 31 amended to read:

4. Registry listing. The registry listing for department shall list an unlicensed
 assistive person employed as a direct care worker with a disqualifying offense notation
 and may register an unlicensed assistive person or direct care worker for training.
 education and compliance purposes. Disqualifying notations must include but is are not
 limited to the following information:

- A. Documentation of the department's investigation, including the nature of the allegation and the evidence that led the department to substantiate the allegation of abuse, neglect<u>, exploitation</u> or misappropriation of property;
- 40 B. The date of the hearing, if the unlicensed assistive person chose to appeal the 41 department finding that the complaint was substantiated; and

1 C. The unlicensed assistive person's statement to the department disputing the 2 allegation, if the unlicensed assistive person chose to submit one-; and 3 D. Notations indicating the listed unlicensed assistive person is not in compliance 4 with training or educational requirements. 5 Sec. 17. 22 MRSA §1812-J, sub-§7, as amended by PL 2011, c. 257, §8, is 6 repealed and the following enacted in its place: 7 7. Prohibited employment based on disqualifying offenses. An employer who employs an unlicensed assistive person to provide direct access services shall conduct a 8 comprehensive background check in accordance with state law and rules adopted by the 9 department and is subject to the employment restrictions set out in section 1812-G and 10 other applicable federal and state laws. The employer is subject to penalties for 11 employing a disqualified or otherwise ineligible person in accordance with applicable 12 federal or state laws. 13 14 An employment ban based on a disgualifying offense is a lifetime employment ban. 15 Sec. 18. 22 MRSA §2137, first ¶, as enacted by PL 2009, c. 621, §5, is amended 16 to read: 17 Beginning October 1, 2010, a temporary nurse agency shall obtain, prior to hiring, 18 employing or placing an individual who will work in direct contact with a consumer, eriminal history record information on that individual, including, or who has direct access 19 20 to a consumer's property, personally identifiable information, financial information or resources, shall obtain a comprehensive background check in accordance with applicable 21 federal and state laws. The comprehensive background check must include, at a 22 minimum, criminal history record information from the Department of Public Safety, 23 24 State Bureau of Identification. The temporary nurse agency shall pay for the criminal 25 background check required by this section. 26 Sec. 19. 22 MRSA §2138, as amended by PL 2011, c. 257, §16, is repealed and 27 the following enacted in its place: 28 §2138. Prohibited employment based on disqualifying offenses 29 A temporary nurse agency shall conduct a comprehensive background check for 30 direct access personnel, as defined in section 1717, subsection 1, paragraph A-2, in accordance with state law and rules adopted by the department and is subject to the 31 employment restrictions set out in section 1812-G and other applicable federal and state 32 laws when hiring, employing or placing direct access personnel, including a certified 33 34 nursing assistant or a direct care worker. 35 The department may adopt rules necessary to implement this section. Rules adopted 36 pursuant to this section are routine technical rules as defined in Title 5, chapter 375, 37 subchapter 2-A. 38 Sec. 20. 22 MRSA §2149-A, sub-§2, as amended by PL 2011, c. 257, §17, is 39 repealed and the following enacted in its place:

2. Prohibited employment based on disqualifying offenses. A home health care
 provider shall conduct a comprehensive background check for direct access personnel, as
 defined in section 1717, subsection 1, paragraph A-2, in accordance with state law and
 rules adopted by the department and is subject to the employment restrictions set out in
 section 1812-G and other applicable federal and state laws when hiring, employing or
 placing direct access personnel, including a certified nursing assistant or a direct care
 worker.

8 The department may adopt rules necessary to implement this subsection. Rules adopted
 9 pursuant to this subsection are routine technical rules as defined in Title 5, chapter 375,
 10 subchapter 2-A.

11 Sec. 21. 22 MRSA §7706, first ¶, as reallocated by RR 2009, c. 2, §61, is 12 amended to read:

13 Beginning October 1, 2010, a facility or health care provider subject to the licensing 14 or certification processes of chapter 1663, a nursery school subject to chapter 1675 or a hospice provider subject to chapter 1681 shall obtain, prior to hiring an individual who 15 16 will work in direct contact with a consumer, criminal history record information on that 17 individual, including, or who has direct access to a consumer's property, personally identifiable information, financial information or resources, shall obtain a comprehensive 18 19 background check in accordance with applicable federal and state laws. The comprehensive background check must include, at a minimum, criminal history record 20 21 information from the Department of Public Safety, State Bureau of Identification. The 22 entity seeking to employ the individual shall pay for the criminal background check 23 required by this section.

24 Sec. 22. 22 MRSA §7851, sub-§4, as enacted by PL 2003, c. 634, §6, is amended 25 to read:

26 4. Prohibited employment based on disqualifying offenses. A licensed assisted 27 housing program may not hire as unlicensed assistive personnel as defined in section 28 1717, subsection 1, paragraph D an individual who is prohibited from employment as a 29 certified nursing assistant pursuant to section 1812-G, subsection 6 or 7 shall conduct a 30 comprehensive background check for direct access personnel, as defined in section 1717, 31 subsection 1, paragraph A-2, in accordance with state law and rules adopted by the 32 department and is subject to the employment restrictions set out in section 1812-G and 33 other applicable federal and state laws when hiring, employing or placing direct access 34 personnel, including a certified nursing assistant or a direct care worker.

- The department may adopt rules necessary to implement this subsection. Rules adopted
 pursuant to this subsection are routine technical rules as defined in Title 5, chapter 375,
 subchapter 2-A.
- 38 Sec. 23. 22 MRSA §8606, as amended by PL 2011, c. 257, §18, is repealed and
 39 the following enacted in its place:

1 <u>§8606. Prohibited employment based on disqualifying offenses</u>

2 1. Prohibited employment based on disqualifying offenses. An adult day care 3 program shall conduct a comprehensive background check for direct access personnel, as 4 defined in section 1717, subsection 1, paragraph A-2, in accordance with state law and 5 rules adopted by the department and is subject to the employment restrictions set out in section 1812-G and other applicable federal and state laws when hiring, employing or 6 7 placing direct access personnel, including, but not limited to, a certified nursing assistant or a direct care worker. 8 9 The department may adopt rules necessary to implement this section. Rules adopted 10 pursuant to this subsection are routine technical rules as defined in Title 5, chapter 375, subchapter 2-A. 11 12 Sec. 24. 22 MRSA §9005, as enacted by PL 2011, c. 444, §1, is repealed and the 13 following enacted in its place: 14 §9005. Prohibited employment based on disqualifying offenses 15 1. Prohibited employment based on disqualifying offenses. A veterans' adult day health care program shall conduct a comprehensive background check for direct access 16 personnel, as defined in section 1717, subsection 1, paragraph A-2, in accordance with 17 18 state law and rules adopted by the department and is subject to the employment 19 restrictions set out in section 1812-G and other applicable federal and state laws when 20 hiring, employing or placing direct access personnel, including, but not limited to, a 21 certified nursing assistant or a direct care worker. 22 The department may adopt rules necessary to implement this section. Rules adopted 23 pursuant to this subsection are routine technical rules as defined in Title 5, chapter 375, 24 subchapter 2-A. 25 Sec. 25. 22 MRSA c. 1691 is enacted to read: 26 **CHAPTER 1691** 27 MAINE BACKGROUND CHECK CENTER ACT 28 §9051. Short title 29 This chapter may be known and cited as "the Maine Background Check Center Act." 30 §9052. Background Check Center 31 In order to promote and protect the health and safety of children and adults in need of 32 support and care, the Background Check Center is established within the department to 33 operate an Internet-based system that employers use to access criminal records and other 34 background information to determine the eligibility of individuals to work in direct access 35 positions with vulnerable Maine citizens including children, elderly persons, dependent adults and persons with disabilities. The online system is maintained by the Background 36 37 Check Center in coordination with the Department of Public Safety, State Bureau of 38 Identification and with other state and federal agencies.

1 §9053. Definitions

2 As used in this chapter, unless the context otherwise indicates, the following terms 3 have the following meanings. 4 1. Adult day care program. "Adult day care program" means an adult day care program licensed pursuant to chapter 1663 or 1679. 5 6 2. Assisted housing program "Assisted housing program" means a program or 7 facility licensed pursuant to chapter 1663. 8 **3.** Background check. "Background check" means the collection of personally 9 identifiable information and data for comparison with criminal record repositories and 10 registry databases that are relevant to an individual's identity and background, including 11 monitoring for future offenses through a rap back monitoring program. 12 4. Background Check Center. "Background Check Center" means the entity 13 established under section 9052 to operate the Internet-based system maintained by the 14 department pursuant to section 9054 that is designed to integrate and analyze data streams 15 from various sources and is used by providers when conducting background checks on 16 potential or current direct access workers. 17 5. Background check report. "Background check report" means a comprehensive report generated by the Background Check Center based on a search and analysis of data 18 19 stored in federal and state criminal record repositories, registry databases or agencies, 20 including, but not limited to, the Federal Bureau of Investigation; the Department of Public Safety, State Bureau of Identification; abuse and neglect, sex offender and 21 22 employment-related registries; professional licensing authorities; and Medicare and 23 Medicaid exclusion databases. The background check report informs a provider when an 24 offense appears in an individual's record that may disqualify the individual from 25 employment as a direct access worker. 26 6. Bureau. "Bureau" means the Department of Public Safety, State Bureau of 27 Identification. 28 7. Child care facility. "Child care facility" means a child care facility licensed 29 pursuant to chapters 1661 and 1673. 30 8. Child placing agency. "Child placing agency" means a child placing agency 31 licensed pursuant to chapter 1663. 32 9. Children's residential care facility. "Children's residential care facility" means a 33 children's home licensed pursuant to chapter 1663. 34 10. Contingent offer of employment. "Contingent offer of employment" means an 35 offer of employment as a direct access worker that is based upon receipt of a final 36 nondisqualifying background check report and that may be withdrawn if a disqualifying 37 final background check report is issued.

1 2 3	11. Criminal charge without disposition. "Criminal charge without disposition" means a charge that appears on an individual's criminal history record that has not been finally disposed at the time the criminal record is reviewed.
4 5 6 7	12. Direct access. "Direct access" means access to the property, personally identifiable information, financial information and resources of an individual or physical access to an individual who is a Medicare or Medicaid beneficiary or other protected individual served by a provider subject to this chapter.
8 9 10 11	13. Direct access employment. "Direct access employment" or "employment" means any activity involving direct access services including employment for wages, contracting for temporary staff or use of unsupervised volunteers or students who perform functions similar to those performed by direct access workers.
12 13 14 15 16 17	14. Direct access worker. "Direct access worker" means an individual who by virtue of employment has direct access to a Medicare or Medicaid beneficiary or other protected individual served by a provider subject to this chapter. "Direct access worker" does not include an individual performing repairs, deliveries, installations or similar services who does not have direct access without supervision. "Direct access worker" includes but is not limited to the following individuals:
18 19 20	 A. An individual seeking employment as a direct access worker; B. An employee who is employed upon the effective date of this chapter and who is required to have a background check in accordance with section 9058;
21 22	C. A former employee who consents, prior to leaving employment, to periodic review of that employee's criminal background for a fixed time;
23 24 25 26	D. An independent contractor pursuant to Title 26, section 1043, subsection 11, paragraph E or Title 39-A, section 102, subsection 13-A or a worker who is placed with a provider by a temporary nurse agency or a personal care agency or a placement agency registered pursuant to section 1717; and
27 28 29	E. A volunteer, student or other person with direct access who routinely performs unsupervised functions similar to those performed by a direct access worker for a provider.
30 31 32 33 34	15. Disqualifying offense. "Disqualifying offense" means an event in a person's background that has resulted in a database or registry notation or criminal record report that is relevant to the health and safety of protected individuals and that is included on the list of disqualifying offenses adopted in rules pursuant to this chapter that mandate a prohibition or exclusion from direct access employment.
35 36	16. Drug treatment center. "Drug treatment center" means a facility licensed pursuant to chapter 1663.
37 38 39 40	17. Employer. "Employer" means a person or other legal entity that employs or places a direct access worker or otherwise provides direct access services. "Employer" includes a provider, a temporary nurse agency, a personal care agency and a placement agency.

1 2	18. Family child care provider. "Family child care provider" means a child care provider certified pursuant to chapter 1673.
3 4 5	19. Grandfathered employee. "Grandfathered employee" means an individual subject to the requirements of this chapter who has been employed prior to the effective date of this chapter and is subject to section 9058.
6 7	20. Home health care provider. "Home health care provider" means an entity licensed pursuant to chapter 419.
8 9	21. Hospice provider. "Hospice provider" means an entity licensed pursuant to chapter 1681.
10 11 12	22. Intermediate care facility for individuals with intellectual disabilities. "Intermediate care facility for individuals with intellectual disabilities" means a facility licensed pursuant to chapter 405.
13 14	23. Medicare or Medicaid beneficiary. "Medicare or Medicaid beneficiary" means a person enrolled in the Medicare or Medicaid program.
15 16	24. Mental health services facility or provider. "Mental health services facility or provider" means a facility or agency licensed pursuant to Title 34-B, section 1203-A.
17 18	25. Nursery school. "Nursery school" means a nursery school licensed pursuant to chapter 1675.
19 20	26. Nursing facility. "Nursing facility" means a facility licensed pursuant to chapter <u>405.</u>
21 22	27. Personal care agency and placement agency. "Personal care agency" and "placement agency" mean an entity registered pursuant to section 1717.
23 24 25	28. Personally identifiable information. "Personally identifiable information" means information that permits the identity of an individual to whom the information applies to be able to be reasonably inferred or known by either direct or indirect means.
26 27 28	29. Provider. "Provider" means a licensed, certified or registered entity that employs direct care workers to provide long-term care, child care and in-home and community-based services under this chapter.
29 30 31 32 33 34	30. Protected individual. "Protected individual" means a person who is in need of support, who is vulnerable to abuse, neglect and exploitation and who receives services offered by providers subject to this chapter. A protected individual requires special protective measures by criminal justice, social services and health care agencies; may be a patient, consumer, beneficiary or resident; and is typically elderly, a child or an individual with disabilities in need of assistance.
35 36	31. Rap back monitoring program. "Rap back monitoring program" means a coordinated system used by federal and state agencies to monitor and generate reports for

1 2	new criminal record events appearing subsequent to an initial background check pursuant to section 9056.
3 4	32. Residential care facility. "Residential care facility" means a residential care facility licensed pursuant to chapter 1663.
5 6 7	33. Supervision. "Supervision" means a supervisor is physically present and immediately able to respond to the needs of protected individuals through an ongoing and verifiable process for the duration of conditional employment.
8 9 10 11	34. Temporary nurse agency. "Temporary nurse agency" means an agency registered pursuant to chapter 417 or an agency that places temporary health care professionals in direct access positions in the State that is not otherwise required to register in the State.
12	§9054. Background Check Center; procedures
13 14	1. Bureau responsibilities. The bureau is responsible for working with the Background Check Center and federal and state agencies to facilitate background checks.
15 16 17 18 19	2. Employer obligations. An employer subject to this chapter shall use the Background Check Center to conduct a comprehensive background check that includes a criminal history records check for all direct access workers. The employer shall comply with the requirements of this chapter when making employment-related decisions for direct access workers.
20 21	3. Direct access worker information. An employer seeking to hire, place or continue to employ an individual as a direct access worker shall:
20	3. Direct access worker information. An employer seeking to hire, place or
20 21 22 23	 3. Direct access worker information. An employer seeking to hire, place or continue to employ an individual as a direct access worker shall: A. Obtain personally identifiable information for the individual that is sufficient to secure the required components of the background check using the Background
20 21 22 23 24 25 26	 3. Direct access worker information. An employer seeking to hire, place or continue to employ an individual as a direct access worker shall: A. Obtain personally identifiable information for the individual that is sufficient to secure the required components of the background check using the Background Check Center; B. Obtain the individual's executed consent to release information to all entities as needed to conduct the background check investigation, analysis and monitoring
20 21 22 23 24 25 26 27 28 29 30 31	 3. Direct access worker information. An employer seeking to hire, place or continue to employ an individual as a direct access worker shall: A. Obtain personally identifiable information for the individual that is sufficient to secure the required components of the background check using the Background Check Center; B. Obtain the individual's executed consent to release information to all entities as needed to conduct the background check investigation, analysis and monitoring process; C. Secure a release executed by an individual seeking placement through a temporary nurse agency, personal care agency, placement agency or other agency to obtain the results of existing background checks conducted at the direction and expense of the temporary nurse agency, personal care agency, placement agency or other agency or ot
20 21 22 23 24 25 26 27 28 29 30 31 32 33	 3. Direct access worker information. An employer seeking to hire, place or continue to employ an individual as a direct access worker shall: A. Obtain personally identifiable information for the individual that is sufficient to secure the required components of the background check using the Background Check Center; B. Obtain the individual's executed consent to release information to all entities as needed to conduct the background check investigation, analysis and monitoring process; C. Secure a release executed by an individual seeking placement through a temporary nurse agency, personal care agency, placement agency or other agency to obtain the results of existing background checks conducted at the direction and expense of the temporary nurse agency, personal care agency, placement agency or other agency or other agency or other agency is a different agency; and D. Use and distribute department-approved forms as required for all pre-hire and

1 2	B. Upon request, provide the background check record to the provider seeking to fill a position where the direct access employment will take place; and
3 4 5 6 7	C. Repeat the background check process for placed direct access workers after placement as mandated by rules adopted pursuant to this chapter, until the employment status shifts away from the placing entity to another entity, in which case the other entity then acquires the burden of paying for and conducting periodic background checks for the direct access workers who remain employed.
8 9 10 11 12	5. Subsequent background check; 5 years. An employer shall conduct a periodic subsequent background check in accordance with rules adopted pursuant to this chapter. Criminal history record checks for all direct access workers must be completed every 5 years subsequent to the date of hire or the anniversary date of a previous background check completed through use of the Background Check Center.
13 14	6. Notice. An employer shall provide a department-approved notice to each individual who is required to participate in a background check.
15 16	7. Providers; mandatory use. Use of the Background Check Center is mandatory for the following providers:
17	A. Child care facilities;
18	B. Child placing agencies;
19	C. Children's residential care facilities;
20	D. Family child care providers;
21	E. Nursery schools;
22	F. Hospice providers;
23	G. Home health care providers;
24	H. Nursing facilities;
25	I. Personal care agencies and placement agencies;
26	J. Temporary nurse agencies;
27	K. Adult day care programs;
28	L. Assisted housing programs;
29	M. Residential care facilities;
30	N. Intermediate care facilities for individuals with intellectual disabilities;
31	O. Mental health services facilities or providers; and
32	P. Drug treatment centers.
33 34	8. Background Check Center responsibilities. The Background Check Center's responsibilities include, but are not limited to, the following:
35 36	A. Operating an online portal used by employers to secure background checks for individuals employed as direct access workers;

1 2 3	B. Coordinating with the bureau and other federal or state agencies as applicable to obtain data regarding criminal record information and notations that represent disqualifying offenses on relevant databases and registries;
4 5 6	C. Generating background check reports for employers regarding the presence of disqualifying offenses, including criminal charges without disposition, in a direct access worker's background;
7	D. Monitoring and enforcing compliance with the requirements of this chapter;
8 9 10 11	E. Providing for a process by which an individual subject to actions taken by the Background Check Center may challenge the accuracy of information in a background check report and correct the information in accordance with rules adopted pursuant to this chapter;
12 13 14 15	F. Specifying offenses, including offenses that may appear in publicly available criminal record information, that disqualify an individual from employment as a direct access worker, including, but not limited to, convictions and other events or notations; and
16 17	<u>G.</u> Coordinating with federal and state criminal justice agencies as required to facilitate a criminal record rap back monitoring program.
18 19 20 21	9. Background check reports. A background check report under this chapter is considered preliminary until the individual subject to the background check has had the opportunity to challenge or decline to challenge the accuracy of the records obtained, after which the report is considered final.
22 23 24 25 26 27 28	10. Background check report content. The background check report must inform employers whether the individual submitted for a background check has offenses that disqualify the individual for employment as a direct access worker. The background check report must include information specific to the individual along with information about the source and type of offense sufficient to allow the individual named in the report to challenge the information. The content of the background check report must include, but is not limited to, notice that the individual submitted for a background check has:
29	A. No disqualifying offenses;
30	B. A disqualifying offense; or
31 32	C. A criminal charge without disposition that upon final disposition may result in a disqualifying offense.
33 34 35 36 37	11. List of disqualifying offenses. The department shall adopt rules under section 9065 in accordance with the requirements of this chapter and other federal and state laws to create and maintain a list of disqualifying offenses that adversely affect an individual's eligibility for employment as a direct access worker. Disqualifying offenses that prohibit employment as a direct access worker include, but are not limited to:
38 39 40	A. Convictions or notations involving crimes or abuse related to a federally funded health care program or a state-funded health care program that mandate a disqualification from participation or employment with the program;

1 2 3 4	B. Substantiated findings that the individual has committed an act of patient or resident abuse or neglect, exploitation or a misappropriation of patient or resident property or other types of acts that the department may specify for purposes of protecting vulnerable individuals receiving care or services;
5 6	<u>C.</u> Convictions under federal or state law of a criminal offense relating to neglect or abuse of patients in connection with the delivery of a health care item or service;
7 8	D. Convictions under federal or state law of a criminal offense relating to the health and safety of vulnerable individuals receiving care or services;
9 10 11 12 13 14	E. Convictions relating to health care fraud in connection with the delivery of a health care item or service or with respect to any act or omission in a health care program operated by or financed in whole or in part by any federal, state or local government agency or convictions of a criminal offense consisting of a felony relating to fraud, theft, embezzlement, breach of fiduciary responsibility or other financial misconduct;
15 16 17	<u>F.</u> Convictions for a Class A, B or C crime in this State or similar crime in another jurisdiction for an offense relating to the unlawful manufacture, distribution, prescription or dispensing of a controlled substance; and
18 19	<u>G.</u> Convictions relating to other federal or state laws, provisions of this chapter or rules adopted under this chapter that otherwise mandate an employment prohibition.
20 21 22 23 24	12. Appeal by individual. The department shall establish procedures in accordance with the provisions of the Maine Administrative Procedure Act to ensure that each individual submitted for a background check in compliance with this chapter has the opportunity to challenge and correct errors in records created and generated by the Background Check Center.
25 26 27 28 29	13. Immunity. A provider that denies employment for an individual selected for hire or continued employment as a direct access worker, including during any period of conditional employment, and that reasonably relies upon information obtained through a final background check report regarding the individual is not liable in an action brought by the individual based on an employment determination resulting from the information.
30 31	14. Presumption of good faith. In a proceeding regarding immunity from liability, there is a rebuttable presumption of good faith.
32	§9055. Background Check Center funding and fees
33 34	After the initial construction and operational phase, the Background Check Center is funded through user fees as provided in this section.
35 36 37 38 39	1. User fee. The department shall adopt rules to establish Background Check Center user fees. The user fee must reasonably reflect the necessary costs to maintain, operate and develop the Background Check Center. The user fee must be no less than \$55 and no more than \$150. Rules adopted pursuant to this subsection are routine technical rules as defined in Title 5, chapter 375, subchapter 2-A.

1 2 3	2. Special revenue account. Revenue generated pursuant to this section must be deposited in a special revenue account in the Division of Licensing and Regulatory Services and dedicated for Background Check Center operations.
4	§9056. New event monitoring; rap back monitoring program
5 6 7	1. New disqualifying offenses. A direct access worker's data must be searched and monitored for new events that may disqualify the individual from employment as a direct access worker.
8 9 10 11	A. The department shall establish procedures regarding the exchange of data among federal or state criminal justice agencies and the Background Check Center, including criminal offenses not reported in earlier background check reports that upon final disposition disqualify the individual from employment as a direct access worker.
12 13 14 15	B. The department shall establish procedures to search and monitor applicable registries and databases for notations or new information not reported in earlier background check reports that prohibit or disqualify employment as a direct access worker.
16 17 18	2. Rap back monitoring program. The bureau is authorized to initiate and provide services pursuant to federal or state rap back monitoring to report new criminal record events to the Background Check Center for noncriminal justice purposes.
19 20 21 22	3. Collection of identifier data. The bureau shall coordinate with the Background Check Center to collect the personally identifiable information and relevant data of individuals as needed to meet the requirements of the rap back monitoring program or as otherwise required by this chapter and other laws.
23 24 25 26	4. Dissemination and storage of data. The Background Check Center and the bureau shall follow protocols established by federal or state law for the use and exchange of information with the rap back monitoring program, the Background Check Center and criminal justice agencies as applicable. The bureau shall:
27 28	A. Maintain the personally identifiable information in the criminal history records repository;
29 30 31	B. Compare the personally identifiable data or other data or both to criminal records to conduct a criminal record check and disseminate the results of this record check to authorized entities;
32 33	C. Exchange data through the rap back monitoring program with the Background Check Center for noncriminal justice purposes;
34 35 36	D. Disseminate criminal record event information, including notifications from the rap back monitoring program, to an authorized entity or in a manner consistent with the requirements of this chapter and federal and state laws; and
37 38	E. Secure and coordinate services as needed to effect the provisions and purposes of this chapter.

1 §9057. Employment

1. Contingent offer of employment. An employer that has made a contingent offer
 of employment to a direct access worker shall secure a background check and receive a
 final background check report prior to allowing the individual to commence employment
 as a direct access worker, except where the individual is conditionally employed as
 described in this chapter.

2. Opportunity to challenge inaccurate records. An employer that has made a
 contingent offer of employment under subsection 1 shall provide the individual subject to
 a background check a copy of the background check report and afford the individual a
 reasonable amount of time up to the 60th calendar day of conditional employment as
 described in subsection 4 to allow that individual an opportunity to challenge inaccurate
 information in the background check report.

- **3. Employment determination.** An employer that has made a contingent offer of
 employment under subsection 1 shall obtain a final nondisqualifying background check
 report after an individual has been allowed an opportunity to correct or update that
 individual's record prior to making an employment determination.
- 4. Conditional employment. In accordance with subsection 2, an employer may
 employ an individual as a direct access worker on a conditional basis for up to 60
 calendar days before the employer receives a final background check report or from the
 date the employer receives a disqualifying background report on the following
 conditions:
- A. The employer initiates the background check by entering the individual into the
 Background Check Center database as a conditionally employed worker;
- 24B. The individual is not identified in the Background Check Center database as a25disqualified person based on an earlier background check;
- 26 C. The individual has agreed to submit to the steps necessary to comply with this
 27 chapter, including taking substantial steps toward correcting inaccurate data in the
 28 disqualifying background check report if applicable;
- D. The individual signs a statement declaring that a background check will not reveal
 a disqualifying offense or that an offense that appears is inaccurate;
- 31E. The employer verifies and documents that the individual has submitted the32mandatory identity verification and employment eligibility documents required by33rules adopted in accordance with this chapter; and
- F. The individual is subject to direct personal supervision during the course of the
 conditional employment as described in rules adopted pursuant to this chapter.

36 §9058. Grandfathered employees

Background check. An employer employing direct access workers on the
 effective date of this chapter shall use the Background Check Center to secure a
 background check and a background check report for each direct access worker within
 365 calendar days after the Background Check Center becomes operational.

1 2. Gradual implementation of grandfathered employee background checks. The 2 department shall adopt rules under section 9065 describing a staged and orderly process 3 based on the type of provider and the number of direct access workers employed that 4 employers must follow to implement the background checks for grandfathered employees 5 consistent with this chapter. The department may grant an employer a deadline extension 6 for good cause shown, which may not be unreasonably withheld. 7 3. Initial background check deadline. A grandfathered employee may continue to 8 work in direct access employment for up to 60 calendar days from the date the grandfathered employee's first background check is initiated in accordance with 9 10 subsection 2 and if: 11 A. The grandfathered employee signs a consent to release information and agrees in 12 writing to submit to the background check process; 13 B. The grandfathered employee signs a statement declaring that a background check will not reveal any disqualifying offenses or that an offense that appears is inaccurate; 14 15 C. The employer verifies and documents that the grandfathered employee has submitted the mandatory identity verification and employment eligibility documents 16 17 required by rules adopted in accordance with section 9065; 18 D. The employer initiates the background check by entering the individual into the 19 Background Check Center database as a grandfathered employee; and 20 The grandfathered employee is not identified in the Background Check Center E. 21 database as a disqualified person. 22 4. Disqualified grandfathered employees. A grandfathered employee who receives 23 a disqualifying background check report is subject to the provisions of subsection 3 and 24 must be able to correct disqualifying offense information that appears in the background 25 check report through the inaccurate records corrections process within 60 calendar days after the disqualifying report is issued. The grandfathered employee is subject to direct 26 27 personal supervision during the conditional employment period as described in rules adopted pursuant to this chapter until a final background check report indicates that no 28 29 disqualifying offenses appear in the updated records. 30 5. Termination; disgualified grandfathered employees. An employer shall 31 terminate or remove from direct access employment any grandfathered employee who 32 has not submitted the documents required in subsection 3 or who fails to receive a final 33 nondisqualifying background check report in accordance with subsection 4. 34 **§9059.** Prohibitions 35 **1.** Prohibited employment. An employer is subject to the penalties imposed by this chapter for hiring, placing or continuing to employ, other than conditionally as described 36 37 in this chapter or by rule, an unsupervised direct access worker who has a known 38 disqualifying offense or who has not been subject to a background check and issued a 39 nondisqualifying report from the Background Check Center.

- 2. Refusal to participate; employer. The Background Check Center shall issue a
 disqualifying background check report for individuals who refuse to participate in the
 background check reporting process as described in this chapter, and the employer is
 subject to the penalties imposed by this chapter for allowing the individual to commence
 or continue direct access employment.
- Good cause termination. A disqualifying offense that appears in the record of an
 individual submitted for a background check or a disqualifying offense that was not
 reported in an earlier background check report or an offense that an individual concealed
 from the employer constitutes good cause for termination of the individual's direct access
 employment.
- A. Refusal to participate; employee. An employee's refusal to participate in the
 background check reporting process under this chapter constitutes good cause for
 termination of direct access employment.

14 §9060. Documentation

- 15 <u>1. Employer documentation.</u> An employer subject to this chapter shall conduct and
 document the background check process in accordance with the requirements of this
 chapter and rules adopted pursuant to this chapter.
- **2. Data storage.** An employer shall manage and store, electronically or on paper, the
 data provided by the Background Check Center in a manner that allows for verification
 that the employer conducted the background check in compliance with this chapter and
 other relevant state and federal laws. Employer documentation must be made available to
 the department upon request.

23 §9061. Confidentiality

A criminal background check record and other personally identifiable information provided to an employer in compliance with this chapter are confidential. An employer may use this information only to determine the eligibility of an individual for new or continued employment, and the personally identifiable information or background check record may not be disseminated in any way that does not comply with this chapter or other applicable laws.

30 **§9062.** Penalties

- 31 <u>1. Conduct subject to penalties.</u> An employer may be subject to the penalties under
 32 this chapter for any of the following:
- 33 <u>A. Failure to conduct a mandatory background check;</u>
- B. Failure or refusal to terminate or remove from direct access employment an
 employee who is disqualified for employment based on the requirements of this
 chapter; and
- 37 <u>C. Substantial noncompliance with the procedures established by this chapter.</u>

1 2	2. Fines. An employer who fails to comply with the provisions of this chapter is subject to the penalties set out under this subsection.
3 4 5 6 7	A. An employer who fails to secure a background check in accordance with this chapter or knowingly employs a disqualified individual for direct access employment commits a civil violation for which a fine of not less than \$500 but not more than \$10,000 per day may be adjudged, beginning on the first day the violation occurs and for each day of continued violation. Each day constitutes a separate offense.
8 9 10	B. An employer is subject to the penalties under paragraph A if that employer conditionally employs an individual before receiving verification that the individual has met the requirements of conditional employment described in this chapter.
11 12 13 14	C. An employer who fails to comply with the confidentiality requirements and conditional employment requirements of this chapter commits a civil violation for which a fine of not less than \$500 but not more than \$5,000 may be adjudged for each violation.
15	§9063. Administrative penalties
16 17 18	1. Licensing actions. The penalties and fines described in this chapter do not limit the State's licensing authority to pursue an adverse action against an employer who fails to comply with or who commits a civil violation described in this chapter.
19 20 21	2. Licensing penalties. An employer's failure to comply with the requirements of this chapter may be subject to the following administrative penalties in addition to any other remedies authorized by law:
22 23	A. Denial of a license or certification or registration needed to provide services to protected individuals;
24 25	B. Termination or revocation of the license or certification or registration relied upon to provide services to protected individuals; and
26 27	C. Revocation of rate agreements or service contracts with the State relevant to services authorized by the license or certification.
28	§9064. Appeal by employer
29 30	The imposition of sanctions, other than licensing sanctions, pursuant to this chapter may be appealed by an employer pursuant to Title 5, chapter 375.
31	§9065. Rules; contracts
32 33 34 35 36	1. Rules. The Department of Public Safety and the Department of Health and Human Services shall each adopt rules necessary to achieve the purposes of this chapter. As appropriate, each department shall keep the other department informed regarding rule-making activity. Rules adopted pursuant to this subsection are routine technical rules as defined in Title 5, chapter 375, subchapter 2-A.
37 38	2. Contract for services. In accordance with state laws and rules governing contracting for services, the Department of Public Safety and the Department of Health

and Human Services may contract with federal and state agencies and nongovernmental
 entities as necessary to carry out the purposes of this chapter.

3 Sec. 26. 34-B MRSA §1225, first ¶, as reallocated by RR 2009, c. 2, §94, is
 amended to read:

5 Beginning October 1, 2010, a facility or health care provider subject to the licensing provisions of section 1203-A shall obtain, prior to hiring an individual who will work in 6 direct contact with a consumer, criminal history record information on that individual, 7 8 including, or who has direct access to a consumer's property, personally identifiable information, financial information or resources, shall obtain a comprehensive background 9 10 check in accordance with applicable federal and state laws. The comprehensive background check must include, at a minimum, criminal history record information from 11 the Department of Public Safety, State Bureau of Identification. A facility or provider 12 licensed under section 1203-A is subject to the employment restrictions set out in Title 13 22, section 1812-G and other applicable federal and state laws when employing direct 14 15 access personnel, as defined in Title 22, section 1717, subsection 1, paragraph A-2. The facility or health care provider shall pay for the criminal background check required by 16 this section. 17

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SUMMARY

This bill establishes an interagency comprehensive background check program to protect Maine citizens vulnerable to abuse, neglect or exploitation by individuals in positions of trust who are charged with the physical and financial care of these individuals. Providers are required to perform background checks prior to hiring new direct care workers as well as current on direct access personnel.

The bill creates the Background Check Center, which allows direct access care providers to secure background information from abuse and neglect databases, sex offender registries, the registry of certified nursing assistants and direct care workers, professional licensing authorities, Medicare and Medicaid exclusion databases and criminal history record repositories.

The bill enables the Background Check Center to provide a report that identifies offenses that disqualify an individual from employment as a direct access worker.

The bill authorizes a system of continued criminal record monitoring through a rap back program to ensure that employers are informed of any new disqualifying criminal offense that may occur after a direct access worker's initial background check.

The bill provides for a conditional employment process that allows direct access workers to correct inaccurate background check report records and procedures to gradually implement background checks for current employees.

The bill outlines compliance requirements including penalties and the impact of violations on provider licensing for noncompliance with the requirements.

1 The bill amends existing background check and prohibited employment laws to use 2 consistent language across all areas affected by the laws.