

# MAINE STATE LEGISLATURE

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OMG  
R. of S.

L.D. 1256

Date: 6/2/15

(Filing No. H- 268)

**ENERGY, UTILITIES AND TECHNOLOGY**

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**STATE OF MAINE  
HOUSE OF REPRESENTATIVES  
127TH LEGISLATURE  
FIRST REGULAR SESSION**

COMMITTEE AMENDMENT "A" to H.P. 856, L.D. 1256, Bill, "An Act To Improve the Safety and Survival of 9-1-1 Callers and First Responders"

Amend the bill by striking out everything after the enacting clause and before the summary and inserting the following:

**Sec. 1. 25 MRSA §2927, sub-§3-C** is enacted to read:

**3-C. Payment for standardized dispatch protocols for fire 9-1-1 calls.** To assist public safety answering points in the adoption and implementation of standardized dispatch protocols for answering fire 9-1-1 calls, the bureau shall use up to 5¢ of each surcharge collected under subsections 1-E and 1-F to provide public safety answering points dispatcher training consistent with the protocols, necessary software and printed support materials. The bureau shall provide quality assurance training and software to assist public safety answering points in ensuring compliance with the protocols.

A. The bureau shall adopt rules related to the adoption, implementation and administration of standardized dispatch protocols for answering fire 9-1-1 calls. Rules adopted pursuant to this paragraph are routine technical rules as defined in Title 5, chapter 375, subchapter 2-A.

**Sec. 2. Protocol phase-in.** The Public Utilities Commission, Emergency Services Communication Bureau shall phase in over a 3-year period the required adoption and implementation of standardized dispatch protocols for answering fire 9-1-1 calls by all public safety answering points under the Maine Revised Statutes, Title 25, section 2927, subsection 3-C. In developing criteria pursuant to section 2927, subsection 3-C to phase in over a 3-year period the adoption and implementation of standardized dispatch protocols for answering fire 9-1-1 calls, the bureau shall seek input from the management of all public safety answering points.

**Sec. 3. Report.** By January 15, 2019, the Public Utilities Commission, Emergency Services Communication Bureau shall submit a report to the joint standing committee of the Legislature having jurisdiction over utilities and energy matters that includes the cost to adopt and implement standardized dispatch protocols for answering police 9-1-1 calls,

**COMMITTEE AMENDMENT**

1 the time it would take to phase in the adoption and implementation of standardized  
2 dispatch protocols for answering police 9-1-1 calls based on available funding from the  
3 surcharge in the Maine Revised Statutes, Title 25, section 2927, subsections 1-E and 1-F,  
4 whether there should be a certification and licensing requirement for all standardized  
5 dispatch protocols and any recommendations to ensure the efficient and effective  
6 oversight of the standardized dispatch protocols. The joint standing committee of the  
7 Legislature having jurisdiction over utilities and energy matters may submit legislation  
8 during the First Regular Session of the 129th Legislature relating to the report.

9 **Sec. 4. Appropriations and allocations.** The following appropriations and  
10 allocations are made.

11 **PUBLIC UTILITIES COMMISSION**

12 **Emergency Services Communication Bureau 0994**

13 Initiative: Provides allocations in fiscal years 2015-16 and 2016-17 to provide public  
14 safety answering points dispatcher training for answering fire 9-1-1 calls, software,  
15 printed support materials and quality assurance training.

16	<b>OTHER SPECIAL REVENUE FUNDS</b>	<b>2015-16</b>	<b>2016-17</b>
17	All Other	\$904,466	\$616,329
18			
19	<b>OTHER SPECIAL REVENUE FUNDS TOTAL</b>	<u>\$904,466</u>	<u>\$616,329</u>
20			

21 **SUMMARY**

22 This amendment changes the adoption and implementation of standardized dispatch  
23 protocols from voluntary to mandatory and limits those protocols to only fire calls,  
24 instead of police and fire as in the bill. This amendment phases in adoption and  
25 implementation over a 3-year period and requires the Public Utilities Commission,  
26 Emergency Services Communication Bureau to adopt routine technical rules, with input  
27 from all public safety answering point managing entities, that identify the phase-in  
28 process and address program administration. Lastly, this amendment directs the  
29 Emergency Services Communication Bureau to submit a report to the joint standing  
30 committee of the Legislature having jurisdiction over utilities and energy matters that  
31 includes cost estimates for the adoption and implementation of standardized dispatch  
32 protocols for answering police 9-1-1- calls, the time it would take to phase in these  
33 protocols based on available funding from the surcharge in the Maine Revised Statutes,  
34 Title 25, section 2927, subsections 1-E and 1-F, whether there should be a certification  
35 and licensing requirement for all standardized dispatch protocols and any other  
36 recommendations to ensure efficient and effective oversight of the standardized dispatch  
37 protocols. The joint standing committee of the Legislature having jurisdiction over  
38 utilities and energy matters may submit legislation during the First Regular Session of the  
39 129th Legislature relating to the report.

40 The amendment also adds an appropriations and allocations section.

**FISCAL NOTE REQUIRED**  
(See attached)



Approved: 05/24/15 *MRC*

# 127th MAINE LEGISLATURE

LD 1256

LR 1009(02)

## An Act To Improve the Safety and Survival of 9-1-1 Callers and First Responders

Fiscal Note for Bill as Amended by Committee Amendment "A (H-268)  
Committee: Energy, Utilities and Technology  
Fiscal Note Required: Yes

### Fiscal Note

	FY 2015-16	FY 2016-17	Projections FY 2017-18	Projections FY 2018-19
<b>Appropriations/Allocations</b>				
Other Special Revenue Funds	\$904,466	\$616,329	\$0	\$0

#### Fiscal Detail and Notes

The bill requires the Public Utilities Commission (PUC) to assist public safety answering points for fire 9-1-1 calls. The PUC must provide dispatcher training, software, support materials and quality assurance training to assist public safety answering points in being compliant with certain protocols. This bill allows the PUC to spend up to 5 cents per statewide E-9-1-1 surcharge and statewide prepaid wireless telecommunications service E-9-1-1 surcharge for these purposes. The bill includes Other Special Revenue Funds allocations of \$904,466 in fiscal year 2015-16 and \$616,329 in fiscal year 2016-17 to the PUC to allow expenditure of the revenue received from the surcharges for the purposes in the bill.