MAINE STATE LEGISLATURE

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127th MAINE LEGISLATURE

FIRST REGULAR SESSION-2015

Legislative Document

No. 421

H.P. 288

House of Representatives, February 12, 2015

An Act To Improve Program Integrity Activities within the Department of Health and Human Services

Reference to the Committee on Health and Human Services suggested and ordered printed.

ROBERT B. HUNT Clerk

R(+ B. Hunt

Presented by Representative GATTINE of Westbrook.

Cosponsored by Senator LIBBY of Androscoggin and

Representatives: BECK of Waterville, DION of Portland, FARNSWORTH of Portland,

FOWLE of Vassalboro, GIDEON of Freeport, GOLDEN of Lewiston, SANBORN of Gorham.

2	Sec. 1. 22 MRSA §§20 and 20-A are enacted to read:
3	§20. Report of department's efforts to investigate MaineCare program integrity
4	The department shall design a comprehensive and well-coordinated system to ensure
5	that public funds are well managed and dispensed for the purposes for which they are
6	appropriated and deliver the best value for the people that they serve.
7	The department shall report annually by February 15th to the joint standing
8	committee of the Legislature having jurisdiction over health and human services matters
9	and the joint standing committee of the Legislature having jurisdiction over financial
10	affairs regarding MaineCare program integrity efforts of the department, including efforts
11 12	to investigate and prosecute fraudulent incidents or practices. The report must contain the following information:
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13	1. MaineCare programs. The following baseline information for the prior year for
14	MaineCare programs:
15	A. The total unduplicated number of households, children, persons with disabilities
16	and seniors receiving assistance under each MaineCare program; and
17	B. The total MaineCare program expenditure in general funds, federal allocations
18	and any special revenue funds:
19	2. Description of program integrity efforts of department. A description of the
20	department's efforts under this section and under chapter 855, including any efforts made
21	in cooperation with federal agency partners in investigating and prosecuting fraudulent
22	claims and overpayments to providers, vendors and retailers, including:
23	A. The number of staff investigating cases;
24	B. The number of cases opened, investigated and disposed of;
25	C. The sources of the cases opened:
26	D. The dispositions of the cases closed;
27	E. The number and amount of fraudulent overpayments recovered and fines or
28	penalties actually imposed, expressed in absolute dollar values and as percentages of
29	all funds spent in each program;
30	F. The amount of recoveries of fraudulent claims reclaimed by the Federal
31	Government:
32	G. All costs associated with all activities related to discovering, investigating and
33	prosecuting cases in which fraud was alleged, whether or not fraud was determined to
34	exist, for each program, both in absolute dollar values and as percentages of each
35	program;

Be it enacted by the People of the State of Maine as follows:

- H. The average length of time to recover fraudulent overpayments and fines or penalties imposed from the time cases are opened until the time overpayments and fines or penalties are repaid in full;
 - I. The amount of fraudulent overpayments determined as uncollectible;

- J. The amount of fraudulent overpayments recovered by type of offender;
 - K. The amount of fraudulent overpayments recovered by a business unit within the department's audits and program integrity activities group;
 - L. The number of MaineCare providers, retailers or vendors, by type, that are terminated from participation or otherwise sanctioned from participation in public programs as a result of program integrity activities;
 - M. The amount of all recoveries of fraudulent overpayments received as a result of multistate litigation against pharmaceutical companies or other providers; and
 - N. The dollar amount, by provider type, of any overpayment recoveries;
 - 3. Referrals to Attorney General. The status of cases referred to the Attorney General's health care crimes or other unit or other law enforcement entities and the number and disposition of those cases and the amount of overpayments recovered, all detailed on a per case basis, as long as the information disclosed conforms to the requirements of Title 16, section 804 and does not compromise the investigation or prosecution of a case;
 - 4. Performance and activities of vendor, contractor or other program integrity unit used by the department. If the department uses a vendor, contractor or other program integrity unit to assist in the identification and recovery of overpayments, a description of the performance and activities of the vendor, contractor or other program integrity unit used by the department. The report must include what the scope of the vendor's, contractor's or other program integrity unit's activity is, what payments have been made to the vendor, contractor or other program integrity unit, how many cases have been opened, how many overpayments have been recovered and any other benefits from the vendor's, contractor's or other program integrity unit's involvement;
 - 5. Department's participation in federally mandated program integrity efforts. A description of the department's participation in federally mandated program integrity efforts, including the federal Centers for Medicare and Medicaid Services Recovery Audit Program and Payment Error Rate Measurement program, and the impact of this participation on department resources and money recovered and the number of providers sanctioned and referrals made as a result of this participation;
 - 6. Results of federal audits. The results of any federal audits of the department's program integrity activities, including weaknesses identified and best practices identified;
 - 7. Defects, deficiencies or weaknesses in department systems. A description of any known defects, deficiencies or weaknesses in any systems managed or used by the department that resulted in the improper or inaccurate payment of claims or benefits, including but not limited to the Medicaid information system, provider enrollment system and eligibility determination system. The report must include an estimate of the financial

1 2 3 4	impact of these issues and a timeline for remediation and a description of any known defects, deficiencies or weaknesses in any systems managed or used by the department that have been corrected and an estimate of the cost of and any savings from these corrections;
5 6 7	8. Planned investments in technology. A description of any investments in technology planned by the department to improve efforts to prevent improper payments; and
8 9 10	9. Policy changes or improvements. A description of any policy changes or improvements implemented by the department to improve the accurate payment of claims and benefits.
11 12 13	§20-A. Report of department's efforts to investigate program integrity made under the Temporary Assistance for Needy Families and food supplement programs
14 15 16	The department shall design comprehensive and well-coordinated systems to ensure that public funds are well managed and dispensed for the purposes for which they are appropriated and deliver the best value for the people that they serve.
17 18 19 20 21 22 23	The department shall report annually by February 15th to the joint standing committee of the Legislature having jurisdiction over health and human services matters and the joint standing committee of the Legislature having jurisdiction over financial affairs regarding the program integrity efforts of the department in the Temporary Assistance for Needy Families program and the food supplement program under section 3104, including efforts to investigate and prosecute fraudulent incidents or practices. The report must contain the following information:
24 25 26	1. Temporary Assistance for Needy Families and food supplement programs. The following baseline information for the prior year for the Temporary Assistance for Needy Families and food supplement programs:
27 28	A. The total unduplicated number of households, children, persons with disabilities and seniors receiving assistance under each program;
29 30	B. The average monthly benefit for each program in general funds, federal allocations and any special revenue funds; and
31 32	C. The total program expenditure in general funds, federal allocations and any special revenue funds for each program;
33 34 35 36 37 38	2. Description of program integrity efforts of department. A description of the department's efforts under this section and under chapters 851, 1053-B and 1054-A, including any efforts made in cooperation with federal agency partners in investigating and prosecuting fraudulent claims in the Temporary Assistance for Needy Families and food supplement programs, misuse of public benefits instruments investigated pursuant to Title 17-A, section 905-C and vendor and retailer fraud, including:
39	A. The number of staff investigating cases;

B. The number of cases opened, investigated and disposed of;

1 <u>C. The sources of the cases opened;</u>

- 2 <u>D. The dispositions of the cases closed;</u>
- E. The number and amount of fraudulent overpayments recovered and fines or penalties actually imposed, expressed in absolute dollar values and as percentages of all funds spent in each program;
 - F. The amount of recoveries of fraudulent claims reclaimed by the Federal Government;
 - G. All costs associated with all activities related to discovering, investigating and prosecuting cases in which fraud was alleged, whether or not fraud was determined to exist, for each program, both in absolute dollar values and as percentages of each program;
 - H. The average length of time to recover fraudulent overpayments and fines or penalties imposed from the time cases are opened until the time overpayments and fines or penalties are repaid in full;
 - I. The amount of fraudulent overpayments determined as uncollectible; and
 - J. The amount of fraudulent overpayments recovered by type of offender;
 - 3. Referrals to Attorney General. The status of cases referred to the Attorney General's health care crimes or other unit or other law enforcement entities and the number and disposition of those cases and the amount of overpayments recovered, all detailed on a per case basis, as long as the information disclosed conforms to the requirements of Title 16, section 804 and does not compromise the investigation or prosecution of a case;
 - 4. Performance and activities of vendor, contractor or other program integrity unit used by the department. If the department uses a vendor, contractor or other program integrity unit to assist in the identification and recovery of overpayments, a description of the performance and activities of the vendor, contractor or other program integrity unit used by the department. The report must include what the scope of the vendor's, contractor's or other program integrity unit's activity is, what payments have been made to the vendor, contractor or other program integrity unit, how many cases have been opened, how many overpayments have been recovered and any other benefits from the vendor's, contractor's or other program integrity unit's involvement;
 - 5. Department's participation in federally mandated program integrity efforts. A description of the department's participation in federally mandated program integrity efforts, including the federal Centers for Medicare and Medicaid Services Recovery Audit Program and Payment Error Rate Measurement program, and the impact of this participation on department resources and money recovered and the number of providers sanctioned and referrals made as a result of this participation;
 - **6. Results of federal audits.** The results of any federal audits of the department's program integrity activities, including weaknesses identified and best practices identified;

- 7. Defects, deficiencies or weaknesses in department systems. A description of any known defects, deficiencies or weaknesses in any systems managed or used by the department that resulted in the improper or inaccurate payment of claims or benefits, including but not limited to the Medicaid information system, provider enrollment system and eligibility determination system. The report must include an estimate of the financial impact of these issues and a timeline for remediation and a description of any known defects, deficiencies or weaknesses in any systems managed or used by the department that have been corrected and an estimate of the cost of and any savings from these corrections;
- **8.** Planned investments in technology. A description of any investments in technology planned by the department to improve efforts to prevent improper payments; and
- 9. Policy changes or improvements. A description of any policy changes or improvements implemented by the department to improve the accurate payment of claims and benefits.
- **Sec. 2. Existing resources.** The requirements of this Act must be accomplished within the existing resources of the Department of Health and Human Services.

18 SUMMARY

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This bill requires the Department of Health and Human Services to report annually by February 15th to the joint standing committee of the Legislature having jurisdiction over health and human services matters and the joint standing committee of the Legislature having jurisdiction over financial affairs regarding actions taken by the department to investigate program integrity under the MaineCare, Temporary Assistance for Needy Families and food supplement programs, including the amount recovered, the cost of those investigations and prosecutions, the number of personnel working on the investigations, the status of cases referred to the Attorney General's office, a description of the performance and activities of a vendor, contractor or other program integrity unit used by the department to help recover overpayments, a description of the department's participation in federally mandated program integrity efforts, the results of federal audits, a description of defects, deficiencies or weaknesses in department systems, a description of planned investments in technology and a description of policy changes or improvements implemented. The bill specifies that information disclosed by the Office of the Attorney General for the purposes of the annual report from the Department of Health and Human Services on investigations and prosecutions of false claims made under the MaineCare, TANF and food supplement programs on the status of cases must conform to the law on intelligence and investigative record information and may not compromise the investigation or prosecution of a case. The bill also specifies that the requirements of the bill must be accomplished within the existing resources of the department.