# MAINE STATE LEGISLATURE

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# 122nd MAINE LEGISLATURE

## SECOND REGULAR SESSION-2006

**Legislative Document** 

No. 1990

H.P. 1394

House of Representatives, February 1, 2006

An Act To Create the Insurance Fraud Division within the Bureau of Insurance

Reported by Representative PERRY of Calais for the Joint Standing Committee on Insurance and Financial Services pursuant to Resolve 2005, chapter 47.

Reference to the Committee on Insurance and Financial Services suggested and ordered printed under Joint Rule 218.

Millicent M. Mac Farland MILLICENT M. MacFARLAND

Clerk

| Be it enacted by the People of the State of Maine as follows:  |
|--|
| Sec. 1. 24-A MRSA §2179, as amended by PL 1973, c. 585, §12, is repealed.  |
| Sec. 2. 24-A MRSA §2186, as amended by PL 1999, c. 5, §1 and affected by §2, is repealed.  |
| Sec. 3. 24-A MRSA §2187, as amended by PL 2005, c. 433, §1 and affected by §28, is repealed.   |
| Sec. 4. 24-A MRSA c. 89 is enacted to read:  |
| CHAPTER 89   |
| INSURANCE FRAUD  |
| §7001. Definitions   |
| For the purposes of this chapter, unless the context indicates otherwise, the following terms have the following meanings.                                       |
| <ol> <li>Act. "Act" includes nonaction or the failure to take action.</li> <li>Authorized agency. "Authorized agency" or "authorized agencies" means:</li> </ol> |
| A. The Administrator of the Office of Securities within the Department of Professional and Financial Regulation;   |
| B. The Attorney General:   |
| C. A district attorney responsible for prosecution in the<br>municipality where the fraud occurred;  |
| D. The Federal Bureau of Investigation, or any other federal agency, only for the purposes of section 7005,  |
| subsection 1;  |
| E. An international association of insurance supervisors;  |
| F. The International Criminal Police Organization;   |
| G. A national insurance crime bureau:  |
| H. Insurance supervisors or law enforcement authorities<br>outside the United States;  |

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| 2   | I. The State Fire Marshal within the Department of Public<br>Safety:   |
|-----|--|
| 4   | J. The superintendent;   |
| 6   | K. The Superintendent of Financial Institutions within the Department of Professional and Financial Regulation;  |
| 8   |  |
| 10  | L. The United States Attorney's office when authorized or charged with investigation or prosecution of the insurance fraud in question, only for the purposes of section 7005, |
| 12  | subsection 1:  |
| 14  | M. The State Police or local law enforcement officials;  |
| 16  | N. A national association of insurance commissioners; or   |
| 18  | O. The Workers' Compensation Board.  |
| 20  | 3. Deceptive insurance practices. "Deceptive insurance practices" has the same meaning as in Title 17-A, section 901-A.  |
| 22  | 4. Fraudulent insurance act. "Fraudulent insurance act"  |
| 24  | means any of the following acts or omissions when committed knowingly:   |
| 26  | A. Presenting, or causing to be presented, or preparing any  |
| 28  | information containing false representations as to a material fact with the intent to defraud an insurer.  |
| 30  | insurance producer or other person engaged in the business of insurance concerning any of the following:   |
| 32  | (1) An application for the issuance or renewal of an   |
| 34  | insurance policy;  |
| 36  | (2) The rating of an insurance policy;   |
| 38  | (3) A claim for payment or benefit pursuant to an<br>insurance policy;   |
| 40  | (4) Payments made in accordance with an insurance  |
| 42  | policy; or   |
| 44  | (5) Premiums paid on an insurance policy:  |
| 4.6 | B. Presenting, or causing to be presented, or preparing any information containing false representations as to a   |
| 48  | material fact with the intent to defraud an insurer,   |
| 50  | insurance producer or other person engaged in the business of insurance concerning any of the following:   |

| 2   | (1) A document filed with the superintendent or the  |
|-----|--|
| 4   | <pre>insurance regulatory official or agency of a jurisdiction outside this State;</pre>   |
| 6   | (2) The financial condition of an insurer:   |
| 8   | (3) The formation, acquisition, merger,  |
| 10  | reconsolidation, dissolution or withdrawal from one or more lines of insurance in all or part of this State by   |
| 12  | an insurer;  |
| 14  | (4) The issuance of written evidence of insurance; or  |
| 16  | (5) The reinstatement of an insurance policy:  |
| 18  | C. Soliciting or accepting new or renewal insurance risks<br>on behalf of an insurer or other person engaged in the  |
| 20  | business of insurance by a person who knows or should know that the insurer or other person responsible for the risk is  |
| 22  | insolvent at the time of the transaction;  |
| 24  | D. Removing, concealing, altering or destroying the assets<br>or records of an insurer or other person engaged in the<br>business of insurance;  |
| 26  |  |
| 28  | E. Embezzling, exercising unauthorized control over or converting money, funds, premiums, credits or other property  |
| 30  | of an insurer or other person engaged in the business of insurance;  |
| 32  | F. Transacting the business of insurance in violation of laws requiring a license, certificate of authority or other   |
| 34  | legal authority for the transaction of the business of insurance; or   |
| 36  | G. Attempting to commit, aiding or abetting in the   |
| 38  | commission of, or conspiring to commit the acts or omissions   |
| 40  | described in this subsection.  |
| 42  | 5. Insurance deception. "Insurance deception" has the same meaning as in Title 17-A, section 354-A.  |
| 44  | 6. Insurer. "Insurer" means an authorized insurance  |
| 4,6 | company, reinsurer, surplus lines insurer, unauthorized insurer, nonprofit hospital and medical service organization, health   |
| 48  | maintenance organization, risk retention group or multiple<br>employer welfare organization. "Insurer" also includes an<br>insurance producer or other person acting on the behalf of an |

insurer.

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7. Policy. "Policy" means an individual or group policy, group certificate, contract or arrangement of insurance or reinsurance affecting the rights of a resident of this State or 4 bearing a reasonable relation to this State, regardless of 6 whether delivered or issued for delivery in this State. 8. Reinsurance. "Reinsurance" means a contract, binder of 8 coverage, including a placement slip, or arrangement under which 10 an insurer procures insurance for itself from another insurer as to all or part of an insurance risk of the originating insurer. 12 §7002. Insurance Fraud Division 14 1. Division established. The Insurance Fraud Division, referred to in this chapter as "the division," is established 16 within the bureau. The division shall work in coordination with other bureau sections and staff and other regulatory and law 18 enforcement agencies to accomplish its duties. 20 2. Duties. The duties of the division are to: 22 A. Initiate independent inquiries and conduct independent 24 investigations when the division has cause to believe that a fraudulent insurance act, insurance deception or deceptive 26 insurance practice may be or has been committed; B. Review reports or complaints of alleged fraudulent 28 insurance activities, insurance deception and deceptive 30 insurance practices from federal, state and local law enforcement and regulatory agencies, persons engaged in the business of insurance and the public to determine whether 32 the reports or complaints require further investigation and 34 to conduct these investigations; C. Conduct independent examinations of alleged fraudulent 36 insurance acts and undertake independent studies to determine the extent of fraudulent insurance acts; 3.8 40 D. Assist the superintendent in developing and implementing programs to prevent fraudulent insurance acts and abuse, 42 deceptive insurance practices and insurance deception; and 44 E. Assist the Attorney General in the prosecution and prevention of insurance fraud, deceptive insurance practices 46 and insurance deception and prepare any reports regarding insurance fraud required by law. 48

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3. Authority. The division has the authority to:

| _           | A. Inspect, copy or collect records and evidence;            |
|-------------|--|
| 2           |  |
|             | B. Serve subpoenas;  |
| 4           |  |
| _           | C. Administer oaths and affirmations;                        |
| 6           |  |
| _           | D. Share records and evidence with federal, state and local  |
| 8           | law enforcement and regulatory agencies in accordance with   |
|             | the requirements of section 216, subsection 5;               |
| 10          |  |
|             | E. Make criminal referrals to prosecuting authorities; and   |
| 12          |  |
|             | F. Conduct investigations outside of this State. If,         |
| 14          | during an investigation, the division seeks to obtain        |
|             | information located outside this State and the person from   |
| 16          | whom the information is sought makes that information        |
|             | available for examination at the place where the information |
| 18          | is located, the division may designate representatives,      |
|             | including officials of the state in which the matter is      |
| 20          | located, to inspect information on behalf of the division.   |
|             | The division may respond to similar requests from officials  |
| 22          | of other states.   |
|             |  |
| 24          | §7003. Fraudulent insurance acts prohibited                  |
|             |  |
| 26          | A person may not commit a fraudulent insurance act.          |
|             |  |
| 28          | §7004. Insurance fraud prevention                            |
|             |  |
| 30          | 1. Fraud warning required. Fraud warnings are required in    |
|             | accordance with this subsection.                             |
| 32          |  |
|             | A. All applications and claim forms for insurance used by    |
| 34          | insurers in this State, regardless of the form of            |
|             | transmission, must contain the following statement or a      |
| 36          | substantially similar statement permanently affixed to the   |
|             | application or claim form: "It is a crime to knowingly       |
| 38          | provide false, incomplete or misleading information to an    |
|             | insurance company for the purpose of defrauding the          |
| 40          | company. Penalties may include imprisonment, fines or a      |
|             | denial of insurance benefits."                               |
| 42          |  |
|             | B. The lack or omission of the statement required in         |
| 44          | paragraph A does not constitute a defense in any criminal    |
|             | prosecution or civil action for a fraudulent insurance act.  |
| <b>4</b> ,6 |  |
|             | C. This subsection applies to all insurers except            |
|             | C. 11110 000000000 OFF                                       |

|           | <ol><li>Annual reporting of fraudulent insurance acts.</li></ol>   |
|-----------|--|
| 2         | Fraudulent insurance acts must be reported on an annual basis in   |
|           | accordance with this subsection.   |
| 4         |  |
|           | A. An insurer shall, annually on or before March 1st or  |
| 6         | within any reasonable extension of time granted by the   |
|           | superintendent, file with the superintendent a report  |
| 8         | relating to fraudulent insurance acts that the insurer knew  |
|           | or reasonably believed had been committed during the   |
| 10        | previous calendar year. The report must contain information  |
|           | required by the superintendent in the manner prescribed by   |
| 12        | the superintendent. The information must be reported on an   |
|           | aggregate basis and may not contain any information  |
| 14        | identifying any individuals or entities. The superintendent  |
|           | shall adopt rules necessary to define the information that   |
| 16        | must be reported. Rules adopted pursuant to this paragraph   |
|           | are routine technical rules as defined in Title 5, chapter   |
| 18        | 375, subchapter 2-A.   |
|           |  |
| 20        | B. On or before July 1st of each year, the superintendent  |
| 2.2       | shall report to the joint standing committee of the  |
| 22        | Legislature having jurisdiction over insurance matters. The  |
| 24        | report must include aggregate information detailing the fraudulent insurance activity experienced by insurers in |
| <b>24</b> | this State.  |
| 26        | this state.  |
| 20        | 3. Reporting of specific fraudulent insurance acts.  |
| 28        | Fraudulent insurance acts must be reported on an individual basis  |
| 20        | in accordance with this subsection.  |
| 30        | 7.5. 44447 44.64 11.20.5 20.54 12.044 24.044 24.044 24.044 24.044 24.044 24.044 24.044 24.044 24.044 24.044 2    |
| - 0       | A. A person engaged in the business of insurance having  |
| 3 2       | knowledge or a reasonable belief that a fraudulent insurance   |
|           | act is being, will be or has been committed shall provide to   |
| 34        | the superintendent the information required by, and in a   |
|           | manner prescribed by, the superintendent.  |
| 36        |  |
|           | B. Any person having knowledge or a reasonable belief that   |
| 38        | a fraudulent insurance act is being, will be or has been   |
|           | committed may provide to the superintendent the information  |
| 40        | required by, and in a manner prescribed by, the  |
|           | superintendent.  |
| 42        |  |
|           | 4. Insurer antifraud plans. Every insurer writing direct   |
| 14        | insurance shall prepare and implement an antifraud plan. This  |
|           | subsection does not apply to any agency, producer or other person  |
| 46        | acting on behalf of an insurer. The superintendent may review an   |
|           | insurer's antifraud plan to determine if the plan complies with  |
| 48        | the requirements of this subsection. The antifraud plan must   |
|           | outline specific procedures, appropriate to the lines of   |
| 50        | insurance the insurer writes in the State, to:   |

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| 2              | A. Prevent, detect and investigate all forms of insurance fraud:   |
|----------------|--|
| 4              | B. Educate appropriate employees on the antifraud plan and   |
| 6              | fraud detection;   |
| 8              | C. Provide for the hiring of or contracting for fraud<br>investigators; and  |
| 10             |  |
| 1.0            | D. Report insurance fraud to appropriate law enforcement   |
| 12             | and regulatory agencies in the investigation and prosecution of insurance fraud.   |
| 14<br>16       | §7005. Insurance fraud reporting immunity  |
| 10             | 1. Information disclosed. An authorized agency   |
| 18             | investigating insurance fraud may, in writing, require the insurance company at interest to release to the requesting agency       |
| 20             | any relevant information or evidence determined to be important to the authorized agency that the company may have in its          |
| 22             | possession relating to the insurance fraud in question. This information includes, but is not limited to:                          |
| 24             |  |
| 26             | A. A history of previous claims made by the insured;   |
| 28             | B. Insurance policy information relevant to fraud under<br>investigation and any application for that policy;                      |
| 30             | C. Material relating to the investigation of a loss<br>including statements and proof of loss; and                                 |
| 32             |  |
| 34             | D. Policy premium payment records.   |
| 3 <del>4</del> | 2. Exchange of information. An authorized agency or  |
| 36             | insurer provided with information pursuant to this section may   |
|                | release or provide that information to any other authorized  |
| 38             | agency or insurer with an interest in the insurance fraud under  |
| 40             | investigation.   |
| 40             | 3. Right to receive upon request. Any insurer providing  |
| 42             | information to an authorized agency pursuant to this section has   |
|                | the right, upon request, to receive other information relevant to  |
| 44             | the fraud from that authorized agency within 30 days.  |
| 4.6            | 4. Immunity. In the absence of fraud, malice or bad faith,   |
|                | any person, including, but not limited to, an insurer or   |
| 48             | authorized agency, that furnished information relating to  |
| 50             | suspected, anticipated or completed fraudulent insurance acts is not liable for any damages in any civil action for furnishing the |
| JU             | not rights for any damages in any civil accion for futurential the   |

information if that information is furnished to or received from
an authorized agency. This subsection is not intended to
abrogate or modify in any way any common law or statutory
privilege or immunity previously enjoyed by any person.

#### §7006. Confidentiality

- 1. Documents, materials and other information. Documents, materials and other information in the possession or control of the bureau that are provided pursuant to section 7005 or obtained by the superintendent in an investigation of suspected or actual fraudulent insurance acts are confidential by law and privileged, are not subject to disclosure as public records under Title 1, chapter 13, are not subject to subpoena and are not subject to discovery or admissible in evidence in any private civil action, except that the superintendent is authorized to use the documents, materials and other information in the furtherance of any regulatory or legal action brought as a part of the superintendent's official duties.
- 2. Testimony in civil action. The superintendent or any person who received documents, materials or other information while acting under the authority of the superintendent may not be permitted or required to testify in any private civil action concerning any confidential documents or information subject to subsection 1.
  - 3. Superintendent may share or receive documents. In order to assist in the performance of the superintendent's duties, the superintendent may share or receive documents, materials or other information, including the confidential and privileged documents, materials or information subject to subsection 1 in accordance with section 216, subsection 5.
  - 4. Sharing of documents for law enforcement purposes. This section does not prohibit the superintendent from providing information to or receiving information from any local, state, federal or international law enforcement authorities, including any prosecutorial authority, or from complying with subpoenas or other lawful process in criminal actions or as may otherwise be provided in this chapter.
  - 5. No waiver. No waiver of any applicable privilege or claim of confidentiality in documents, materials or information occurs as a result of their disclosure to the superintendent under this chapter or as a result of sharing as authorized in subsection 3.

### §7007. Civil penalties

Any person who violates this chapter is subject to

suspension or revocation of license or certificate of authority
issued pursuant to Title 24 or this Title or civil penalties and

other remedies as provided in section 12-A or both.
Notwithstanding section 2165-A, subsection 1, the superintendent

may issue emergency cease and desist orders on the basis of
conduct involving fraudulent insurance acts.

#### §7008. Recovery costs

In a civil action in which it is proven that a person committed a fraudulent insurance act, the court may award reasonable attorney's fees and costs to the plaintiff insurer. In a civil action in which the insurer alleges that a party committed a fraudulent insurance act that is not established at trial, the court may award reasonable attorney's fees and costs to the party if the allegation is not supported by any reasonable basis of law or fact.

### \$7009. Rulemaking

The superintendent may adopt rules as necessary for the administration of this chapter. Rules adopted pursuant to this section are routine technical rules as defined in Title 5, chapter 375, subchapter 2-A.

#### §7010. Construction

- 1. Other law enforcement or regulatory authority. This chapter does not preempt the authority or relieve the duty of other law enforcement or regulatory agencies to investigate, examine and prosecute suspected violations of law.
- 2. Voluntary disclosure concerning insurance fraud. This chapter does not prevent or prohibit a person from disclosing voluntarily information concerning insurance fraud, insurance deception or deceptive insurance practices to a law enforcement or regulatory agency other than the division.
- 3. No limitation on superintendent. This chapter does not limit the powers granted elsewhere by the laws of this State to the superintendent or the division to investigate and examine possible violations of law and to take appropriate action against wrongdoers.

#### **SUMMARY**

This bill establishes the Insurance Fraud Division within the Department of Professional and Financial Regulation, Bureau

of Insurance to investigate acts of insurance fraud. The bill
retains existing statutory provisions requiring insurers to
include fraud warnings on insurance applications and claim forms,
to file antifraud plans and to file annual reports with the
Superintendent of Insurance. The bill requires persons in the
business of insurance with knowledge or suspicion of fraudulent
insurance acts to report those to the Superintendent of Insurance.

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