



122nd MAINE LEGISLATURE

FIRST REGULAR SESSION-2005

Legislative Document

No. 1515

H.P. 1060

House of Representatives, March 30, 2005

Resolve, To Establish a Responsive, Community-based, Costeffective and Comprehensive Adult Mental Health System

Reference to the Committee on Health and Human Services suggested and ordered printed.

Millicent M. Mac Jailand

MILLICENT M. MacFARLAND Clerk

Presented by Representative PINGREE of North Haven. Cosponsored by Senator MAYO of Sagadahoc and Representatives: CUMMINGS of Portland, CURLEY of Scarborough, DUDLEY of Portland, MILLER of Somerville, WALCOTT of Lewiston, WEBSTER of Freeport, Senators: BRENNAN of Cumberland, ROSEN of Hancock.

Sec. 1. Development of regional system for management of mental 2 health system. Resolved: That the Department of Health and Human Services, referred to in this resolve as "the department," in 4 consultation with provider, consumer and advocacy representatives, shall develop a capitated regional system, referred to in this resolve as "the regional system," for the 6 financing, management and oversight of the state mental health 8 system; and be it further 10 Sec. 2. Duties of department. Resolved: That, in implementing the requirements of this resolve, the department shall: 12 Develop plan. Develop and implement a plan for the 1. regional system; 14 16 Maintain existing system. Maintain the existing mental 2. health system of services during the transition to the regional 18 system; 20 Develop statewide mental health policy. 3. Develop a statewide mental health policy; 22 Coordination of services. Coordinate services among 4. 24 other state agencies; 26 5. Coordination of meetings. Coordinate and hold quarterly stakeholder oversight committee meetings; 28 6. Regional entities. Develop standards for and contract 30 with regional entities and monitor and evaluate the delivery of services and the quality of these services; and 32 7. Medicaid waivers. Ensure that all applicable federal 34 Medicaid waivers are filed in a timely manner; and be it further Sec. 3. Plan for system redesign. Resolved: That the department 36 shall develop a plan for system redesign that includes plans for implementing the regional system, financing the regional system 38 and transitioning from the current system. The department shall disseminate the plan and review it with stakeholders prior to 40 filing for a Medicaid waiver under section 1 or issuing the request for proposal pursuant to section 5. The plan must 42 include a process for evaluating the pilot project under section 5 before the regional system is implemented statewide. 44 System readiness. Prior to submitting a waiver and 1. 46 issuing a request for proposal, the department shall ensure that the following are completed: 48

A. An actuarial analysis. In accordance with 42 Code of 2 Federal Regulations, Section 438.6(c), any system design that includes capitation, risk-sharing or other significant 4 changes in the reimbursement methodology to providers of developed with the health services must be mental 6 involvement of independent actuarial expertise. A joint committee that includes providers and representatives from 8 the appropriate offices of State Government, as determined by the Governor, shall oversee the development of the 10 rate-setting methodology. Capitation reimbursement 12 methodologies must give due consideration to the issues of appropriate levels of care and the needs of high-cost recipients of services who may need residential treatment 14 services;

B. A human resources analysis. The department shall
undertake an independent human resource needs analysis that
describes what managerial and administrative skills and
services will need to be purchased in order to carry out the
design, pricing, implementation and management of any new
systems design. This analysis must also describe what
services will be eliminated from direct departmental
responsibility to allow for administrative savings;

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C. An administrative burdens review. Identification of savings and system efficiencies must begin with a review and reduction of administrative burdens and the cost of these burdens to direct service agencies. The reductions in both administrative burdens and cost must achieve a savings of at least 15% in the costs of the system in 2005;

D. A data systems readiness review. The department shall identify the minimum data set necessary for appropriate oversight, management and outcome measurement of the system of care. As a part of its plan for system redesign, the department shall undertake a review of data requirements and the capabilities of existing data systems in order to determine, prior to implementation, what, if any, enhanced data capacity will need to be purchased from independent vendors;

Ε. Development of an outcome measures assessment. In 44 consultation with consumers, providers and other stakeholders, the department shall develop a manageable, 46 measurable set of performance standards and contract outcome measures for the regional system. These performance standards and outcome measures must be based on existing 48 mandates and developed with due regard to available resources and with reference to national standards for public mental health systems; and

F. A regulatory framework. The department, in conjunction with appropriate consumer and provider stakeholders, shall adopt rules that establish a clear regulatory framework prior to the implementation date that describes the regional system and its core components, including scope of services and populations covered, cost effectiveness and assumptions used to calculate savings. Rules adopted pursuant to this paragraph are major substantive rules as defined in the Maine Revised Statutes, Title 5, chapter 375, subchapter 2-A.

Legislative review. The department shall make regular reports to the joint standing committee of the Legislature having jurisdiction over health and human services matters regarding the development, implementation and ongoing management of the regional system.

 Cost of system redesign. The plan for system redesign must describe the financing of the start-up and administration of the new regional system. Administrative costs may not reduce existing levels of direct services for adults. The plan must describe strategies to reduce state administrative costs to support the administrative requirements of regional entities; and be it further

28 Sec. 4. System design components. Resolved: That the regional system design must contain the following components.

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Population served. The regional system design must 1. 32 encompass all adults with severe and persistent mental illness who were eligible as of July 1, 2003 for services under the MaineCare Assistance Manual, Section 17. These include MaineCare 34 people without insurance and people recipients, who are 36 underinsured.

38 2. Core services. Services provided under the regional system must be explicitly delineated in rules and contract and
 40 must include, at a minimum:

A. All MaineCare services currently provided under the MaineCare Assistance Manual, Sections 17, 65 and 97 as well
as authorization responsibilities for inpatient psychiatric care;

B. Emerging, promising and best practices, including, but
not limited to, those best practices currently identified by
the United States Department of Health and Human Services,
Substance Abuse and Mental Health Services Administration;

2 C. Treatment services for concurrent disorders;

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D. Services that are provided to people with serious and persistent mental illness that are not MaineCare-reimbursable services but that are paid for by

state grant funds, including services delivered in jails.

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3. Establishment of regional entities. The plan must establish the following regional entities:

A. Stakeholder oversight committees. The plan must establish a stakeholder oversight committee in each region of the State, to be defined in the plan. The composition and role of each committee must be specified in the plan; and

Regional entities. в. The plan must include the 18 establishment of regional entities that are responsible for developing and contracting for a network of services, 20 managing utilization of inpatient and high-cost services, ensuring that individualized service plans are developed for 22 people with serious mental illness, paying claims under contracts, ensuring the implementation of a system of continuous quality improvement within the region, meeting 24 all state and federal standards and reporting on utilization 26 and service quality to the department; and be it further

28 Sec. 5. Request for proposal components. Resolved: That the department shall issue an initial request for proposal for a 30 regional pilot project to begin no earlier than July 1, 2006; full implementation of the regional system must be completed by 32 July 1, 2008.

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Components. The request for proposal must:

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A. Déscribe specific pilot project sites or regions;

B. Contain specific outcome and performance standards developed in accordance with section 3, subsection 1,
paragraph E. These standards must be phased in over time and be measurable and reasonable;

C. Allow for a variety of responses according to regional needs. The successful bidder may be a single provider, multiple providers or a consortium of agencies;

D. Establish standards for access to care and the provision of coordinated, flexible services;

50 E. Require that the successful bidder:

(1) Be community-based; and 2 Have a demonstrated ability and expertise to 4 (2) deliver, coordinate and manage community mental health services within a specified region; 6 Include standards for the coordination of care among 8 F. different disciplines, between physical health and mental 10 health and among the various state departments and bureaus that provide support or assistance; 12 G. Require that proposals ensure that individual needs and 14 strengths will be recognized; 16 Require that proposals ensure consumer choice. Η. The pilot project design must support services that are consumer-centered and that meet consumer needs: 18 20 I. Require that proposals address specific gaps in access, services and resources within the region; 22 J. Require that proposals provide incentives to regional entities and regional providers to deliver high-quality care 24 and ensure clinical appropriateness. The pilot project design must recognize the importance of the therapeutic 26 relationship in continuity of care; 28 Require that proposals address the coordination of Κ. 30 treatment and support needs of the individual, such as social, vocational, housing and transportation necessities; 32 Require that proposals support the individual's recovery L. through the delivery of recovery-oriented and rehabilitative 34 Individual service plans must be based on services. 36 clinical assessment and functionality; 38 Require that proposals ensure flexible service delivery; м. Require that proposals require that clinical decisions 40 N. that determine access to care be consumer-focused and occur at the community provider level; and 42 Require that proposals incorporate the rules adopted by 44 0. the former Department of Behavioral and Developmental Services regarding the rights of recipients of mental health 46 services and effectively address the mandates of the Augusta Mental Health Institute consent decree compliance plans. 48 50

SUMMARY

This resolve requires the Department of Health and Human 4 Services to develop a regional system for the financing, management and oversight of the state mental health system.

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