## MAINE STATE LEGISLATURE

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## 122nd MAINE LEGISLATURE

## FIRST REGULAR SESSION-2005

Legislative Document

No. 825

H.P. 584

House of Representatives, February 16, 2005

Resolve, To Establish 3-1-1 as a Statewide Business Assistance Services Line

Reference to the Committee on Business, Research and Economic Development suggested and ordered printed.

Millicent M. MacFarland MILLICENT M. MacFARLAND Clerk

Presented by Representative WATSON of Bath.

Cosponsored by Senator MAYO of Sagadahoc and

Representatives: DAVIS of Falmouth, GERZOFSKY of Brunswick, KOFFMAN of Bar

Harbor, LERMAN of Augusta, MOODY of Manchester, PERCY of Phippsburg, PIOTTI of

Unity.

**Sec. 1. Designation as 3-1-1 business assistance services line. Resolved:** That the Department of Economic and Community Development shall apply to the Federal Communications Commission for designation as the sole entity entitled to use the abbreviated 3-1-1 telephone number in this State. The department shall operate the 3-1-1 number as a means of providing access to the department's Business Answers program and expand the hours of operation of the program from 7 a.m. to 9 p.m. daily, exclusive of weekends and holidays.

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## 12 SUMMARY

This resolve requires the Department of Economic and Community Development to apply for exclusive use of the 3-1-1 phone number and to use that phone number as a means of providing access to the Business Answers program operated by the department. This resolve also requires the department to expand the hours of operation of the Business Answers phone line from 7 a.m. to 9 p.m.