MAINE STATE LEGISLATURE

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121st MAINE LEGISLATURE

SECOND REGULAR SESSION-2004

Legislative Document

No. 1678

S.P. 610

In Senate, December 17, 2003

An Act To Guarantee That Consumers Receive Notification of Insurance Policy Cancellation

Approved for introduction by a majority of the Legislative Council pursuant to Joint Rule 203.

Received by the Secretary of the Senate on December 16, 2003. Referred to the Committee on Insurance and Financial Services pursuant to Joint Rule 308.2 and ordered printed pursuant to Joint Rule 218.

JOY J. O'BRIEN Secretary of the Senate

Presented by Senator HALL of Lincoln.

Cosponsored by Senator: HATCH of Somerset, Representatives: EARLE of Damariscotta, HATCH of Skowhegan, TRAHAN of Waldoboro, WALCOTT of Lewiston.

Be it enacted by the People of the State of Maine as follows:

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Sec. 1. 24-A MRSA §2739, as enacted by PL 1969, c. 132, §1, is repealed and the following enacted in its place:

§2739. Lapse of policy, advance notice; limitation of action

An individual policy of health insurance issued or delivered in this State, except a policy that by its terms is renewable or continuable with the insurer's consent, or except a policy the premiums for which are payable monthly or at shorter intervals, may not terminate or lapse for nonpayment of any premium until the expiration of 3 months from the due date of that premium unless the insurer, within not less than 10 nor more than 45 days prior to the due date, has mailed by certified mail, return receipt requested, to the insured at the insured's last address shown by the insurer's records a notice showing the amount of the premium and its due date. If a notice is not sent, the insured may pay the premium in default at any time within the period of 3 months. The affidavit of any officer, clerk or agent of the insurer, or of any other person authorized to mail the notice, that the notice required by this section has been duly mailed by the insurer in the manner required is prima facie evidence that the notice was duly given. Action may not be maintained on any policy to which this section applies and that has lapsed for nonpayment of any premium unless the action is commenced within 2 years from the due date of the premium.

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Sec. 2. 24-A MRSA $\S2809$ -A, sub- $\S1$ -A, as amended by PL 2003, c. 428, Pt. B, $\S2$, is further amended to read:

1-A. Notification of cancellation. An insurer may not cancel or refuse to renew any policy for hospital, surgical, dental or major medical expense insurance until the insurer has provided by first-class certified mail, return receipt requested at least 10 days' prior notification according to this section. The notice must include the date of cancellation of coverage and, if applicable, the time period for exercising policy conversion rights. The notice also must include an explanation of any applicable grace period. Notification is not required when the insurer has received written notice from the group policyholder that replacement coverage has been obtained.

A. Notice must be mailed to the group policyholder or subgroup sponsor.

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B-1. At the time of notification under paragraph A, notice must be mailed to the certificate holder at the last address provided to the insurer by the subgroup sponsor, the group policyholder or the certificate holder. If the insurer does

not have an address on file for the certificate holder, the notice must be mailed to the office of the subgroup sponsor, if any, or the group pelicy-helder policyholder. The notice must also include information to the certificate holder about the availability of individual coverage as described in subsection 1-B.

Sec. 3. 24-A MRSA §2908, sub-§5, ¶A, as amended by PL 1991, c. 885, Pt. E, §31 and affected by §47, is further amended to read:

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- A. Except for workers' compensation insurance, cancellation may not be effective prior to 10 days after receipt by the insured of a notice of cancellation. Notice must be sent to the insured by certified mail, return receipt requested. Notice of cancellation of workers' compensation insurance is subject to Title 39-A, section 403, subsection 1. The notice must state the effective date of and the reason or reasons for cancellation.
- Sec. 4. 24-A MRSA §2915, as amended by PL 1989, c. 172, §4, is further amended to read:

§2915. Delivery of notice

Ne-netice Notice of cancellation of a policy shall-be is not effective unless received by the named insured at least 20 days prior to the effective date of cancellation, or, when the cancellation is for nonpayment of premium, at least 10 days prior to the effective date of cancellation. In the event the policy is an automobile physical damage policy, like notice of cancellation shall must also be given to any other person mentioned in the loss payable clause. Notice must be sent to the insured by certified mail, return receipt requested. A postal service certificate of mailing to the named insured at the insured's last known address shall—be is conclusive proof of receipt on the 5th calendar day after mailing.

 Except for a policy which that has been in effect for less than 60 days at the time notice of cancellation is received by the named insured, the reason for cancellation shall must accompany the notice, together with a notice of the right to apply for a hearing before the Superintendent of Insurance within 30 days, as provided in section 2920.

Sec. 5. 24-A MRSA §3002, sub-§1, in that part relating to General Conditions and Stipulations, as amended by PL 1989, c. 316, §1, is further amended by amending that part relating to General Conditions and Stipulations in the 9th indented paragraph to read:

Cancellation of policy. This policy shall may be cancelled at any time at the request of the insured, in which case this Company shall, upon demand and surrender of this policy, refund the excess of paid premium above the customary short rates for the expired time. This policy may be cancelled at any time by this Company by giving mailing by certified mail, return receipt requested to the insured a ten days' written notice of cancellation with or without tender of the excess of paid premium above the pro rata premium for the expired time, which and that excess, if not tendered, shall must be refunded on demand. Notice of cancellation shall must state that said excess premium, (if not tendered), will be refunded on demand.

Sec. 6. 24-A MRSA §3007, sub-§5, ¶A, as enacted by PL 1985, c. 671, §2, is amended to read:

A. To the extent that section 3002 is applicable, the notice of cancellation shall must be given as provided for in that section. If section 3002, is not applicable, cancellation shall is not be effective prior to 10 days after receipt by the insured of a notice of cancellation. The notice shall must state the effective date of and the reason or reasons for cancellation. The notice must be sent to the insured by certified mail, return receipt requested.

Sec. 7. 24-A MRSA §3050, as amended by PL 1989, c. 172, §7, is further amended to read:

§3050. Delivery of notice

Ne-netice Notice of cancellation of a policy shall-be is not effective unless received by the named insured at least 20 days prior to the effective date of cancellation, or, when the cancellation is for nonpayment of premium, at least 10 days prior to the effective date of cancellation. Notice must be sent to the insured by certified mail, return receipt requested. A postal service certificate of mailing to the named insured at the insured's last known address shall-be is conclusive proof of receipt on the 5th calendar day after mailing.

Except for a policy which that has been in effect for less than 60 days at the time notice of cancellation is received by the named insured, the reason for cancellation shall must accompany the notice, together with a notice of the right to apply for a hearing before the Superintendent of Insurance within 30 days, as provided in section 3054.

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- Sec. 8. 24-A MRSA §4209. sub-§6, as amended by PL 2003, c. 428, Pt. B, §3, is further amended to read:
- 6. Notification of cancellation. A health maintenance organization may not cancel or refuse to renew any group contract until it has provided by first-elass certified mail, return receipt requested at least 10 days' prior notification according to this section. The notice must include the date of cancellation of coverage and the time period for exercising contract conversion rights. The notice also must include an explanation of any applicable grace period. Notification is not required when the health maintenance organization has received written notice from the group contract holder that replacement coverage has been obtained.
 - A. Notice must be mailed to the group contract holder or subgroup sponsor.
 - B-1. At the time of notification under paragraph A, notice must be mailed to the individual enrollee at the last address provided to the health maintenance organization by the subgroup sponsor, the group contract holder or the individual enrollee. If the health maintenance organization does not have an address on file for the individual enrollee, the notice must be mailed to the office of the subgroup sponsor, if any, or the group contract holder. The notice must also include information to the individual enrollee about the availability of individual coverage as described in section 2809-A, subsection 1-B.

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32 SUMMARY

This bill requires all insurance companies to send cancellation notices by certified mail, return receipt requested.