

# MAINE STATE LEGISLATURE

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INSURANCE AND FINANCIAL SERVICES

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STATE OF MAINE
HOUSE OF REPRESENTATIVES
121ST LEGISLATURE
FIRST REGULAR SESSION

COMMITTEE AMENDMENT "A" to H.P. 331, L.D. 423, Bill, "An Act To Improve the Process of Credentialling Health Care Providers"

Amend the bill by striking out everything after the enacting clause and before the summary and inserting in its place the following:

'Sec. 1. 24-A MRSA §4303, sub-§2, as amended by PL 1997, c. 163, §1, is further amended to read:

2. Credentialling. The credentialling of providers by a carrier offering--a--managed--care--plan is governed by this subsection.

A. The granting of credentials must be based on objective standards that are available to providers upon application for credentialling. A carrier shall consult with appropriately qualified health care professionals in developing its credentialling standards.

B. All credentialling decisions, including those granting, denying or withdrawing credentials, must be in writing. The provider must be provided with all reasons for the denial of an application for credentialling or the withdrawal of credentials. A withdrawal of credentials must be treated as a provider termination and is subject to the requirements of subsection 3-A.

C. A carrier shall establish and maintain an appeal procedure, including the provider's right to a hearing, for dealing with provider concerns relating to the denial of

COMMITTEE AMENDMENT



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COMMITTEE AMENDMENT "A" to H.P. 331, L.D. 423

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information within the application needs verification. It requires carriers to review the application and return it once for all corrections and clarifies that the application is not complete until all corrections are made. The amendment also removes the provision making credentialling decisions retroactive to the date the carrier received the completed application. The amendment gives authority to the Department of Professional and Financial Regulation, Bureau of Insurance to amend its rules to conform to these requirements.

**COMMITTEE AMENDMENT**