

MAINE STATE LEGISLATURE

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119th MAINE LEGISLATURE

FIRST REGULAR SESSION-1999

Legislative Document

No. 2029

H.P. 1422

House of Representatives, March 24, 1999

An Act to Update and Amend the Preferred Provider Arrangement Act.

Submitted by the Department of Professional and Financial Regulation pursuant to Joint Rule 204.

Reference to the Committee on Banking and Insurance suggested and ordered printed.

A handwritten signature in black ink that reads "Joseph W. Mayo".

JOSEPH W. MAYO, Clerk

Presented by Representative SAXL of Bangor.
Cosponsored by Senator ABROMSON of Cumberland.

Be it enacted by the People of the State of Maine as follows:

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Sec. 1. 24-A MRSA §601, sub-§20, as amended by PL 1993, c. 637, §13, is further amended to read:

20. Preferred provider arrangement administrator. Preferred provider ~~organization~~ arrangement administrator fees are:

- A. Original registration issuance fee \$100; and
- B. Annual renewal fee \$100.

Sec. 2. 24-A MRSA §1901, sub-§1, as amended by PL 1997, c. 457, §28, is further amended by adding at the end a new blocked paragraph to read:

Notwithstanding any other provision of this section, "administrator" includes any administrator of a preferred provider organization required to register under this chapter pursuant to section 2674-A.

Sec. 3. 24-A MRSA §2670, as enacted by PL 1985, c. 704, §4, is amended to read:

§2670. Short title

This chapter may be cited as the "Preferred Provider Arrangement Act of 1986."

Sec. 4. 24-A MRSA §2671, as amended by PL 1995, c. 332, Pt. P, §1, is further amended to read:

§2671. Definitions

As used in this chapter, unless the context indicates otherwise, the following terms have the following meanings.

1. "Administrator" means any person, ~~partnership or corporation,~~ other than an ~~insurer, health maintenance organization or non-profit health service organization a carrier,~~ that arranges, ~~contracts with or administers contracts with a~~ provider ~~in which beneficiaries are provided an incentive to use the services of that~~ a preferred provider arrangement.

1-A. "Capitation" means a method of payment for health services in which the health care practitioner, institutional provider or downstream risk entity is paid in whole or part a fixed dollar amount for each person served, without regard to

2 the actual number or nature of services provided to each person
3 in a set period of time.

4 ~~2. "Beneficiary" means the individual entitled to~~
5 ~~reimbursement for expenses of health care services under a~~
6 ~~program where the beneficiary has an incentive to use the~~
7 ~~services of a provider who has entered into an agreement or~~
8 ~~arrangement with an administrator.~~

10 2-A. "Carrier" means an insurance company licensed in
11 accordance with this Title, a health maintenance organization
12 licensed pursuant to chapter 56, a fraternal benefit society
13 authorized pursuant to chapter 55 or a nonprofit hospital or
14 medical service organization licensed pursuant to Title 24. An
15 employer exempted from the applicability of this chapter under
16 the federal Employee Retirement Income Security Act of 1974, 29
17 United States Code, Sections 1001 to 1461 (1988) is not
18 considered a carrier.

20 2-B. "Enrollee" means an individual entitled to
21 reimbursement for expenses of health care services under a health
22 plan.

24 3. "Health care services" means health care services or
25 products rendered or sold by a provider within the scope of the
26 provider's legal authorization.

28 3-A. "Health plan" means a plan offered or administered by
29 a carrier that provides for the financing or delivery of health
30 care services to persons enrolled in the plan.

32 ~~4. "Insured" means an individual entitled to reimbursement~~
33 ~~for expenses of health care services under a policy issued or~~
34 ~~administered by an insurer.~~

36 ~~5. "Insurer" means an insurance company authorized in this~~
37 ~~State to issue policies which reimburse for expenses of health~~
38 ~~care services.~~

40 6. "Preferred provider" means a provider who enters into a
41 preferred provider arrangement with an administrator or ~~insurer~~
42 carrier.

44 7. "Preferred provider arrangement" means a contract,
45 agreement or arrangement ~~consistent with section 2673~~ between a
46 carrier or administrator and a provider in which the provider
47 agrees to provide services to a health plan enrollee whose plan
48 benefits include incentives for the enrollee to use the services
49 of that provider.

50

2 8. "Provider" means an individual or entity duly licensed
3 or otherwise legally authorized to provide health care services,
4 including, but not limited to, the treatment of physical health
5 and mental health and provision for medical supplies and
6 pharmaceutical supplies. "Provider" does not include physician
7 hospital organizations.

8 9. "Superintendent" means the Superintendent of Insurance.

10 Sec. 5. 24-A MRSA §2672, as enacted by PL 1985, c. 704, §4,
11 is amended to read:

12 **§2672. Selective contracting authorized**

13 ~~Insurers Carriers~~ or administrators may enter into contracts
14 ~~with a limited number of preferred providers~~ preferred provider
15 arrangements with providers of their choice. In selecting
16 preferred providers, ~~insurers carriers~~ or administrators may
17 consider, among other factors, price differences between or among
18 providers, geographic accessibility, specialization and projected
19 utilization by ~~beneficiaries and insureds~~ enrollees. Selective
20 contracting does not constitute unreasonable discrimination
21 against or among providers.

22 Sec. 6. 24-A MRSA §2673, as repealed and replaced by PL 1989,
23 c. 588, Pt. A, §49, is repealed.

24 Sec. 7. 24-A MRSA §2673-A is enacted to read:

25 **§2673-A. Preferred provider arrangements**

26 1. Filing with superintendent; disapproval. A carrier or
27 administrator who proposes to offer a preferred provider
28 arrangement shall file with the superintendent proposed
29 agreements, rates, geographic service area, provider network and
30 other materials relevant to the proposed arrangement. The
31 superintendent shall disapprove any preferred provider
32 arrangement if it contains any unjust, unfair or inequitable
33 provisions, unreasonably restricts access and availability of
34 health care services or fails to comply with other requirements
35 of this chapter, chapter 56-A or rules adopted by the
36 superintendent.

37 2. Considered separate preferred provider arrangements. If
38 2 health plans have different geographic service areas, or if
39 there are preferred providers in one health plan who are
40 nonpreferred providers in another health plan offered by the same
41 carrier or administered by the same administrator or who are in a
42 different preference tier if the plan is a multilevel plan, then
43 the 2 plans represent different preferred provider arrangements
44 and must be separately filed and approved.

2 **3. Rules.** Preferred provider arrangements authorized under
3 this chapter are subject to the requirements of rules adopted
4 pursuant to chapter 56-A. The superintendent may adopt rules
5 establishing procedures for filing and approval of preferred
6 provider arrangements, including the time period within which the
7 superintendent must act on a completed application; specific
8 criteria for determining when a term or condition is unjust,
9 unfair or inequitable or has the effect of unreasonably
10 restricting access and availability to health care services; and
11 standards consistent with this chapter and chapter 56-A for the
12 ongoing operation and oversight of approved provider
13 arrangements. The rules may prohibit the carrier from applying a
14 benefit level differential to individual enrollees or
15 beneficiaries who must travel an unreasonable distance to obtain
16 the service, and may take into account the effect of the
17 arrangement on noninsureds and nonbeneficiaries in the
18 communities affected by the arrangement, including, but not
19 limited to, the ability of nonpreferred providers to continue to
20 provide health care services if all nonemergency services were
21 provided by a preferred provider. Rules adopted pursuant to this
22 subsection are routine technical rules pursuant to Title 5,
23 chapter 375, subchapter II-A.

24 **Sec. 8. 24-A MRS**A §2674, as enacted by PL 1985, c. 704, §4,
25 is repealed.

26 **Sec. 9. 24-A MRS**A §2674-A is enacted to read:

27 **§2674-A. Requirements for administrators and carriers**

28 **1. Registration fee.** All administrators of a preferred
29 provider arrangement subject to this chapter shall register with
30 the superintendent and pay an annual registration fee pursuant to
31 section 601, subsection 20. The superintendent shall by rule
32 establish criteria for the registration, including minimum
33 solvency requirements. No arrangement may be offered until the
34 superintendent has approved the arrangement.

35 **2. Compilation of current listing.** The Bureau of Insurance
36 shall compile and maintain a current listing of administrators
37 and carriers offering agreements authorized under this chapter.

38 **3. Prohibition against insurance risk.** Except as
39 specifically authorized in section 2676, an administrator may
40 provide administrative services only and may not accept insurance
41 risk.

42 **4. Approval required before marketing or making available.**
43 An administrator may not market or otherwise make available a
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2 preferred provider arrangement to carriers, nor may a carrier
3 issue a health plan incorporating a preferred provider
4 arrangement until the arrangement has been approved by the
5 superintendent pursuant to section 2673-A.

6 5. Registration as insurance administrator. Each
7 administrator who directly or indirectly transfers funds, manages
8 funds, adjusts claims or asserts control over the transfer of
9 funds for the purpose of payment of provider services shall
10 register with the Bureau of Insurance as an insurance
11 administrator pursuant to chapter 18.

12
13 6. Provision of document to beneficiary. Each preferred
14 provider administrator shall inform all carriers that the
15 administrator contracts with the carrier must provide to each
16 beneficiary of any program subject to this chapter a plan
17 description that complies with the requirements of and rules
18 adopted under chapter 56-A, subchapter I.

19
20 **Sec. 10. 24-A MRSA §2675, as amended by PL 1989, c. 588, Pt.**
21 **A, §§50 to 52, is repealed.**

22
23 **Sec. 11. 24-A MRSA §2676, as repealed and replaced by PL**
24 **1989, c. 588, Pt. A, §53, is amended to read:**

25 **§2676. Risk sharing**

26
27 Preferred provider arrangements may embody-risk-sharing-by
28 providers include capitated payments that are limited to the
29 health services provided by the provider.

30
31 Parties to preferred provider arrangements may receive
32 capitated payments directly or indirectly from a licensed carrier
33 to the extent authorized by the superintendent pursuant to
34 chapter 56-A, subchapter III. Any other transfer of insurance
35 risk to a person that does not hold a valid certificate of
36 authority and is not exempt by law from licensure constitutes the
37 unauthorized transaction of insurance within the meaning of
38 section 404 and chapter 21.

39
40 **Sec. 12. 24-A MRSA §2677, as amended by PL 1993, c. 600, Pt.**
41 **B, §19, is repealed.**

42
43 **Sec. 13. 24-A MRSA §2677-A is enacted to read:**

44 **§2677-A. Payment for nonpreferred providers**

45
46 A carrier incorporating a preferred provider arrangement
47 into a health plan shall provide for payment of covered health
48 services.

2 care services rendered by providers who are not preferred
3 providers.

4 1. Benefit level. The benefit level differential between
5 services rendered by preferred providers and nonpreferred
6 providers may not exceed 20% of the allowable charge for the
7 service rendered. Compliance with this requirement for a given
8 benefit plan may be demonstrated on an aggregate basis. This
9 demonstration must be based on a reasonably anticipated mix of
10 claims certified by a qualified actuary who is a member of the
11 American Academy of Actuaries. As used in this section,
12 "allowable charge" means the amount that would be payable for
13 services under the preferred provider arrangement including
14 deductible and coinsurance amounts.

16 **Sec. 14. 24-A MRSA §2678**, as enacted by PL 1985, c. 704, §4,
17 is amended to read:

18 **§2678. Annual experience report**

20 On or before April 1st of each year, an administrator or
21 ~~insurer~~ carrier who issues or administers a program, policy or
22 contract in this State that includes incentives for the ~~insured~~
23 ~~or-beneficiary enrollee~~ to use the services of a provider who has
24 entered into an agreement with the ~~insurer~~ carrier or
25 administrator, ~~pursuant to section 2673, subsection 2,~~ shall file
26 a report of its activities for the preceding year with the
27 superintendent. The report shall must be in the form prescribed
28 by the superintendent and at a minimum shall must contain the
29 following:

32 1. Name A provider directory to include the name, address
33 and scope of license of each preferred provider; and

34 2. ~~Utilization experience for the following categories:~~
35 ~~Hospitalization; ambulatory surgical or other outpatient~~
36 ~~services; and professional services. Utilization of professional~~
37 ~~services is to be listed by specialty~~ Annual information
38 specified in chapter 56-A.

40 **Sec. 15. 24-A MRSA §2678-A**, as enacted by PL 1989, c. 588,
41 Pt. A, §55, is repealed.

44 **Sec. 16. 24-A MRSA §2679**, as enacted by PL 1987, c. 168, §3,
45 is repealed.

46 **Sec. 17. 24-A MRSA §2680**, as enacted by PL 1993, c. 477, Pt.
47 D, §9 and affected by Pt. F, §1, is repealed and the following
48 enacted in its place:

2 **§2680. Standardized claim form**

4 Administrators providing payment or reimbursement for
6 diagnosis or treatment of a condition or a complaint by a
8 licensed physician, chiropractor or licensed hospital must accept
10 the current standardized claim form approved by the Federal
12 Government.

14 **Sec. 18. 24-A MRSA §2681 is enacted to read:**

16 **§2681. Public notice**

18 Within 10 days of receipt of a report of a proposed
20 preferred provider arrangement, the superintendent shall mail
22 notice of the proposal to all persons who have requested notice
24 of preferred provider arrangement proposals in advance from the
26 superintendent.

28 **Sec. 19. 24-A MRSA §4301, sub-§1, as amended by PL 1997, c.**
30 **604, Pt. A, §1, is further amended to read:**

32 **1. Carrier.** "Carrier" means an insurance company licensed
34 in accordance with this Title, a health maintenance organization
36 licensed pursuant to chapter 56, a preferred provider
38 organization arrangement administrator licensed pursuant to
40 chapter 32, a fraternal benefit society licensed pursuant to
42 chapter 55 or a nonprofit hospital or medical service
44 organization licensed pursuant to Title 24 or a multiple-employer
46 welfare arrangement licensed pursuant to chapter 81. An employer
48 exempted from the applicability of this chapter under the federal
50 Employee Retirement Income Security Act of 1974, 29 United States
Code, Sections 1001 to 1461 (1988) is not considered a carrier.

Sec. 20. 24-A MRSA c. 56-A, sub-c. III is enacted to read:

SUBCHAPTER III

DOWNSTREAM RISK

§4331. Definitions

As used in this subchapter, unless the context otherwise
indicates, the following terms have the following meanings.

1. Downstream entity. "Downstream entity" means a person
other than a carrier that has assumed all or part of the
insurance risk of one or more health benefit plans under a
contractual relationship with a carrier or another downstream
entity.

§4332. Waiver of licensure requirements

2
4 **1. Authority to grant waiver.** Notwithstanding any other
6 provisions of this Title or Title 24, the superintendent, at the
8 request of a carrier, may grant a waiver from licensure to a
10 downstream entity with whom the carrier has contracted to provide
12 services that allow the downstream entity to accept a limited
14 degree of insurance risk without being licensed as an insurer or
16 as a health maintenance organization.

12 **2. Continuing obligation to subscribers.** A carrier
14 receiving a waiver remains obligated to its subscribers for the
16 delivery of health care benefits and the quality of services
18 provided. The carrier remains responsible for compliance with
20 all applicable laws.

18 **3. Assumption of risk.** A downstream entity may only assume
20 risk within the terms of the waiver granted by the
22 superintendent. A downstream entity may assume risk from more
24 than one carrier only if a separate waiver has been granted to
26 each carrier.

24 **4. Certain incentives prohibited.** A financial arrangement
26 may not contain incentives for the downstream risk entity or
28 participating providers to limit or deny medically necessary care
30 to individual subscribers.

28 **5. Plan for managing financial exposure.** Each carrier
30 receiving one or more waivers pursuant to this subchapter must
32 file with the superintendent a plan for managing its financial
34 exposure under those contracts and remain in substantial
36 conformance with the terms of that plan. At least 60 days before
any material change in a filed and approved exposure management
plan, the carrier shall file for the superintendent's review and
approval a modified plan, along with any changes in its standard
contracts.

38 **6. Requirements still applicable.** A waiver from
40 certificate of authority requirements granted pursuant to this
42 section does not exempt the downstream entity from any other
44 licensure or prior approval requirements applicable to the kinds
46 of activities conducted by the downstream entity, including, but
not limited to, utilization review licensure, insurance
administrator licensure or preferred provider arrangement
registration.

48 **7. Rules.** The superintendent may adopt rules establishing
50 application procedures and specific standards for waivers granted
and exposure management plans filed pursuant to this
subchapter. Within 60 days under an expedited review, the

2 superintendent shall grant or deny a carrier's request to use a
3 previously approved downstream risk contractual agreement. The
4 superintendent may develop financial and other criteria to
5 establish model contractual language that a carrier may use in a
6 generic filing. A carrier's generic filing with model
7 contractual language is subject to an expedited review. Rules
8 adopted pursuant to this subchapter are routine technical rules
9 pursuant to Title 5, chapter 375, subchapter II-A.

10 **§4333. Contractual provisions**

12 The superintendent may not issue a waiver until the carrier
13 has demonstrated that its contractual arrangement with the
14 downstream entity is sufficient to ensure adequate consumer
15 protections, the financial solvency of the downstream entity and
16 its ability to provide health care services on a continuing
17 basis, and the ability of the superintendent to regulate the
18 downstream entity indirectly through the carrier. In determining
19 whether to grant a request for waiver, the superintendent shall
20 consider the following contractual provisions:

22 1. Enrollee not liable. A provision in all relevant
23 contracts between a carrier and a downstream entity or between a
24 downstream entity and a participating provider of health care
25 services stating that if the carrier fails to pay for health care
26 services as set forth in the contract, the enrollee may not be
27 liable to the provider for any sums owed by the carrier;

28 2. Maintenance of accounts. A provision for the
29 maintenance of books, accounts and records by the downstream
30 entity and the carrier to ensure that transactions, including the
31 risk transfer, are clearly, accurately and completely disclosed;

32 3. Ensuring financial viability. Appropriate terms
33 permitting the carrier to ensure the financial viability and
34 condition of the downstream entity through the term of the
35 contract, including one or more of the following:

36 A. A provision authorizing the carrier to access the
37 downstream entity's books, accounts and records according to
38 terms and conditions on which the carrier and the downstream
39 entity agree;

40 B. A provision requiring the downstream entity to provide
41 to the carrier interim unaudited financial statements on a
42 regular and ongoing basis as well as an annual audited
43 financial statement;

44 C. A provision authorizing the carrier to receive
45 information regarding the downstream entity's reserves;

2 D. A provision for the downstream entity to post a letter
4 of credit or other acceptable financial security;

6 E. A provision under which the carrier withholds fees
8 payable to the downstream entity;

10 F. A provision for the downstream entity to carry general
12 liability insurance and for participating providers to carry
14 professional liability insurance in an amount and from a
16 carrier that is mutually acceptable to the carrier and the
18 downstream entity;

20 G. A provision for the downstream entity to secure a surety
22 bond to cover the downstream entity's performance under the
24 contract; or

26 H. A provision for the downstream entity to secure excess
28 of loss insurance in an amount and from another carrier that
30 is mutually acceptable to the carrier and the downstream
32 entity;

34 4. Prohibition on assignment of rights or obligations. A
36 provision prohibiting the assignment of any rights or obligations
38 under the contract in the absence of the consent of the carrier;

40 5. Right to object to subcontractor. A provision granting
42 the carrier the right to be advised of and the right to object to
44 any subcontractor with whom the downstream entity proposes to
46 contract with respect to services required to be performed by the
48 downstream entity under its contract with the carrier;

50 6. Termination of contract. A provision for the
52 termination of the contract, including consideration of whether
54 the carrier has the right to immediately terminate the contract
56 upon a valid order issued by the superintendent or another lawful
58 authority;

60 7. Institution of financial monitoring plan. A provision
62 setting forth the circumstances under which the carrier may
64 institute financial monitoring plan of the downstream entity;

66 8. Compliance with utilization review and licensing
68 requirements. A provision requiring the downstream entity to
70 comply with utilization review, 3rd-party administrator or other
72 licensing requirements triggered by the functions it has
74 contracted to undertake on behalf of the carrier;

76 9. Ability to perform. A provision requiring the
78 downstream entity to timely advise the carrier of relevant

2 matters that may have a material effect on the downstream
3 entity's ability to perform under the contract, including, but
4 not limited to:

5 A. Whether the downstream entity or participating provider
6 is subject to an administrative order, a cease and desist
7 order, a fine or a license suspension; and

8 B. Whether legal action has been taken that may have a
9 material effect on the downstream entity's financial
10 condition or the downstream entity's ability to perform
11 under the contract; and

12 10. Incorporation by reference. Whether a contract between
13 a carrier and a downstream entity is incorporated by reference
14 and is attached to all contracts between the downstream entity
15 and those of its participating providers contractually obligated
16 to provide services to the carrier's enrollees under the
17 carrier-downstream entity contract.

18 **§4334. Limitations on risk transfer**

19 The superintendent may deny a request for waiver based on
20 any of the following characteristics:

21 1. Transfer of 30% of annual aggregate premium. A contract
22 by which 30% or more of the carrier's annual aggregate premium is
23 transferred to a single downstream entity;

24 2. Transfer of 75% of annual aggregate premium. Multiple
25 contracts by which 75% or more of the carrier's annual aggregate
26 premium is transferred to one or more downstream entities;

27 3. Carrier controlled. A contract with the downstream
28 entity that has control of the carrier. "Control" has the same
29 meaning as defined in section 222, subsection 2, paragraph B;

30 4. Transfer of claims processing, payment or adjudication.
31 A contract by which the claims processing, claims payment or
32 claims adjudication functions are transferred to the downstream
33 entity from the carrier. Nothing in this subparagraph may be
34 construed to authorize the superintendent to deny a request based
35 on the transfer of utilization review functions from the carrier
36 to the downstream entity;

37 5. Transfer of managerial control. A contract by which
38 managerial control of the carrier's information system is
39 transferred to the downstream entity;

2 6. Overlap between officers or directors. A contract in
3 which there is overlap between the officers or directors of the
4 downstream entity and the carrier; or

5 7. Transfer of more than 1/12 of annual capitated
6 payments. A contract that transfers more than 1/12 of the annual
7 capitated payments at one time to the downstream entity.

8
9 **Sec. 21. Transition.** Within 90 days after the effective date
10 of this Act, all carriers with existing downstream risk transfer
11 arrangements shall file applications for waivers from licensure
12 with the Superintendent of Insurance consistent with the
13 requirements of this Act. The superintendent may grant waivers
14 on a provisional basis, retroactive to the effective date of this
15 Act, while a full review of the application is pending. Any
16 arrangement in which the superintendent expressly approves the
17 risk transfer before the effective date of this Act is deemed
18 approved if the carrier files an exposure management plan within
19 90 days after the effective date of this Act. The superintendent
20 may rescind or modify any waiver granted pursuant to this section
21 if the downstream risk arrangement is not in compliance with the
22 requirements of this Act or if the carrier does not provide the
23 superintendent with the information necessary to determine
24 whether the arrangement is in compliance with the requirements of
25 this Act.

28 SUMMARY

30 This bill accomplishes the following:

32 1. It makes definitions in the Maine Revised Statutes,
33 Title 24-A, chapter 32 more consistent with those in Title 24-A,
34 chapter 56-A;

36 2. It adds geographic accessibility standards for preferred
37 provider arrangements, consistent with those of health
38 maintenance organizations;

40 3. It provides for the incorporation of downstream risk
41 arrangements;

42 4. It requires a preferred provider administrator who
43 handles money to be licensed as a 3rd-party administrator, rather
44 than being subject to separate standards as they are currently;
45 and

46
48 5. It requires registered preferred provider arrangements
to generate annual reports consistent with existing law.