

# MAINE STATE LEGISLATURE

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# 119th MAINE LEGISLATURE

## FIRST REGULAR SESSION-1999

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Legislative Document

No. 882

H.P. 632

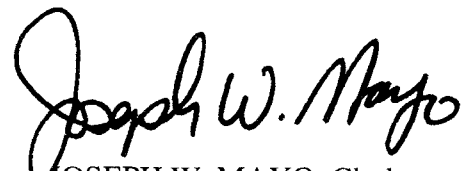
House of Representatives, February 2, 1999

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**An Act to Require Live Answering of Department of Human Services  
Hot Lines.**

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Reference to the Committee on Appropriations and Financial Affairs suggested and ordered printed.

  
JOSEPH W. MAYO, Clerk

Presented by Representative POWERS of Rockport.  
Cosponsored by Senator CATHCART of Penobscot and  
Representatives: FULLER of Manchester, KANE of Saco, NASS of Acton, TESSIER of  
Fairfield, Senator: MITCHELL of Penobscot.

2 **Be it enacted by the People of the State of Maine as follows:**

4 **Sec. 1. Appropriation.** The following funds are appropriated  
from the General Fund to carry out the purposes of this Act.

6		1999-00	2000-01
8	<b>HUMAN SERVICES, DEPARTMENT OF</b>		
10	<b>Bureau of Child and Family</b>		
12	<b>Services - Regional</b>		
14	Positions - Legislative Count	(5.0)	(5.0)
14	Personal Services	142,531	187,118
16	All Other	25,000	8,000
18	Provides funds for 5 Human		
20	Service Caseworker positions		
20	and related all other to		
22	handle all incoming hot line		
22	calls.		
24	<b>DEPARTMENT OF HUMAN SERVICES</b>		
24	<b>TOTAL</b>	<u>167,531</u>	<u>195,118</u>

26 **SUMMARY**

28 This bill provides General Fund appropriations totaling  
30 \$362,649 in the 2000-2001 biennium to handle all incoming hot  
line calls without having any answered by voice mail.