

# MAINE STATE LEGISLATURE

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# 118th MAINE LEGISLATURE

## FIRST SPECIAL SESSION-1997

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Legislative Document

No. 1879

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S.P. 657

In Senate, May 15, 1997

**An Act Authorizing the Bureau of Insurance to Release Aggregate Ratios  
of Consumer Complaints to the Public**

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Reported by Senator LaFountain of York for the Joint Standing Committee on Banking and Insurance pursuant to Joint Order S.P. 645 and printed under Joint Rule 401.

A handwritten signature in cursive script that reads "Joy J. O'Brien".

JOY J. O'BRIEN  
Secretary of the Senate



2 additional costs to adopt certain rules. These costs can be  
absorbed within the bureau's existing budgeted resources.

4

### SUMMARY

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8 This bill authorizes the Superintendent of Insurance to make  
public aggregate ratios of substantiated consumer complaints  
10 against insurance companies. Only those complaints determined by  
the Bureau of Insurance to be valid are included in the  
development of these ratios. The method for calculating the  
12 ratios must be established by rule. These rules are major  
substantive rules and must be submitted for legislative review no  
14 later than January 1, 1998.