



## **118th MAINE LEGISLATURE**

## **FIRST SPECIAL SESSION-1997**

Legislative Document		No.	1740
H.P. 1228	House of Representati	ves, April 3,	1997

An Act to Create a Taxpayers' Bill of Rights.

Reference to the Committee on Taxation suggested and ordered printed.

JOSEPH W. MAYO, Clerk

Presented by Representative PLOWMAN of Hampden. Cosponsored by Representatives: BERRY of Belmont, NASS of Acton, SPEAR of Nobleboro.

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2	Be it enacted by the People of the State of Maine as follows:
2	Sec. 1. 36 MRSA §111, sub-§1-B is enacted to read:
4 6	1-B. Bureau. "Bureau" means the Bureau of Taxation.
8	Sec. 2. 36 MRSA §115 is enacted to read:
10	<u>§115. Office of Taxpayer Advocate</u>
12	<b>1. Establishment.</b> There is established within the bureau the Office of Taxpayer Advocate, referred to in this section as the "office."
14 16	2. Duties. The office shall:
18	A. Assist taxpayers in resolving problems with the bureau;
20	B. Identify areas in which taxpayers have problems dealing with the bureau;
22	C. To the extent possible, propose changes in the administrative practice of the bureau to mitigate problems
24	identified under paragraph B; and
26	D. Identify potential legislative changes that may be appropriate to mitigate problems identified in paragraph B.
28 30	3. Annual reports. Reports must be filed annually in accordance with the following.
32	A. Not later than June 30th of each calendar year, the
	office shall report to the joint standing committee of the
34	Legislature having jurisdiction over taxation matters on the objectives of the office for the fiscal year beginning in
36	that calendar year. This report must contain full and substantive analysis, in addition to statistical information.
38	B. Not later than December 31st of each calendar year, the
40	office shall report to the joint standing committee of the Legislature having jurisdiction over taxation matters on the
42	activities of the office during the fiscal year ending during that calendar year. This report must contain full
44	and substantive analysis, in addition to statistical information and must:
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48	(1) Identify the initiatives that the office has taken on improving taxpayer services and bureau responsiveness;
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(2) Contain a summary of at least 20 of the most serious problems encountered by taxpayers, including a description of the nature of such problems;

(3) Contain an inventory of the items described in subparagraphs (1) and (2) for which action has been taken and the result of such action;

(4) Contain an inventory of the items described in subparagraphs (1) and (2) for which action remains to be completed and the period during which each item has remained on that inventory;

14(5) Contain an inventory of the items described in<br/>subparagraphs (1) and (2) for which no action has been16taken, the period during which each item has remained<br/>on such inventory, the reasons for the inaction and<br/>identify any bureau official who is responsible for<br/>such inaction;

(6) Contain recommendations for such administrative and legislative action as may be appropriate to resolve problems encountered by taxpayers; and

(7) Include such other information as the office may consider advisable.

C. Each report required under this subsection must be provided directly to the joint standing committee of the Legislature having jurisdiction over taxation matters without any prior review or comment from the State Tax Assessor.

 34 4. Responsibilities of State Tax Assessor. The State Tax Assessor shall establish procedures requiring a formal response
36 to all recommendations submitted to the State Tax Assessor by the office within 3 months after submission to the State Tax Assessor.

Sec. 3. State Tax Assessor directed to develop proposed legislation. The State Tax Assessor shall review the federal Taxpayer Bill of Rights 2, PL 104-0168, and using the federal law as a model, develop proposed legislation designed to further fairness and enhance taxpayers' rights. This package of proposals may include provisions to:

46 1. Restrict retroactive application of rules;

48 2. Enhance taxpayers' rights in litigation;

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Expand rights with respect to installment agreements;

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Increase the Bureau of Taxation's flexibility with 4. respect to liens and levies;

5. Widen the scope of the Bureau of Taxation's interest and penalty abatement authority; and

6. Increase the responsibility on the Bureau of Taxation to 8 notify taxpayers of unallocated payments and outstanding liabilities.

The State Tax Assessor shall submit the proposed legislation 12 to the Joint Standing Committee on Taxation no later than January The committee may report out a bill based on the 1, 1998. 14 proposal.

## SUMMARY

This bill establishes, within the Bureau of Taxation, the 20 Office of Taxpayer Advocate to assist taxpayers in resolving problems with the bureau, identify areas in which taxpayers have problems with the bureau and propose changes to mitigate such 22 problems. The office is also directed to file annual reports with the joint standing committee of the Legislature having 24 jurisdiction over taxation matters regarding the office's 26 objectives and activities.

28 This bill also directs the State Tax Assessor to review the federal Taxpayer Bill of Rights 2, and using the federal law as a model, develop a package of proposed legislation designed to 30 further fairness and enhance taxpayers' rights.

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