# MAINE STATE LEGISLATURE

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## 117th MAINE LEGISLATURE

### FIRST REGULAR SESSION-1995

Legislative Document

No. 631

H.P. 465

House of Representatives, February 23, 1995

An Act to Increase Access to the Legislature and Government Services for Persons Who Are Deaf or Hard of Hearing and to Make Progress towards Compliance with the Americans with Disabilities Act.

Reference to the Committee on State and Local Government suggested and ordered printed.

✓OSEPH W. MAYO, Clerk Presented by Representative TREAT of Gardiner.

Cosponsored by Senator BENOIT of Franklin and Representatives: ADAMS of Portland, CLOUTIER of South Portland, DEXTER of Kingfield, DiPIETRO of South Portland, GOULD of Greenville, GREEN of Monmouth, HATCH of Skowhegan, JONES of Bar Harbor, MITCHELL of Vassalboro, RICHARDSON of Portland, ROTONDI of Madison, VIGUE of Winslow, WATSON of Farmingdale, Senators: MILLS of Somerset, PARADIS of Aroostook.

be it enacted by the reopie of the State of Maine as follows:
Sec. 1. 3 MRSA §163-B is enacted to read:
§163-B. Services within legislative branch
To assist in complying with state and federal laws regarding persons with disabilities, the following provisions apply to the
Legislature.
1. Interpreters. Two full-time employees must be hired to serve as interpreters for the deaf and hard of hearing in all
matters in which a request is made for interpretive services before the Legislature, any of the committees of the Legislature, any legislative function and meetings attended by Legislators in
their capacities as Legislators. An interpreter must meet all of the qualifications of this subsection to be eligible to be hired.
A An interpreter must meet the qualifications of Title E
A. An interpreter must meet the qualifications of Title 5, section 48, subsection 1, paragraph G and must be able to assess consumer needs and provide appropriate services,
including American Sign Language, oral interpretation and signed English.
B. An interpreter must be eligible for national
certification and must obtain national certification within 3 years of beginning employment.
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C. An interpreter must be knowledgeable about legislative processes and terminology.
2. Large area listening systems. Large area listening systems must be installed in the following locations within the
State House complex and must be maintained in working order and made available to the public:
A. The gallery of the Senate;
B. The gallery of the House of Representatives;
C. The public seating area of the committee room of the joint standing committee of the Legislature having
jurisdiction over appropriations and financial affairs; and
D. The public seating area of the committee room, other
than the room listed in paragraph C, having the largest capacity for public seating.
3. Cooperation with other state entities. To the extent
that the services of the interpreters hired pursuant to this

- section are not required within the legislative branch, the
  Legislature shall make the services of the interpreters available
  to state and quasi-independent departments, agencies, offices,
  boards and commissions.
- 4. Privileged communication. Except when a court in the exercise of sound discretion determines the disclosure necessary to the proper administration of justice, a privileged interpreter may not disclose any aspect of a confidential communication facilitated by that interpreter unless all clients of the privileged interpreter privy to that communication consent to the disclosure.
- Sec. 2. 5 MRSA §48, as amended by PL 1993, c. 708, Pt. J, §1, is further amended to read:

### §48. Interpreter service for the deaf and hard of hearing

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- 1. **Definitions.** As used in this section, unless the context otherwise indicates, the following terms shall have the following meanings.
- A. "Compensation" means the fee for an interpreter's time of service as provided by an appointed qualified interpreter.
- A-1. "Client" means a person who is deaf, <u>hard of</u> hearing impaired or hearing who is rendered interpreting services by a privileged interpreter.
- 30 A-2. "Confidential communication" means a communication that a client has a reasonable expectation is not being 32 disclosed to persons other than a privileged interpreter and any client to whom the communication is intended to be made.
- B. "Deaf person" means a person whose sense of hearing is nonfunctional for the purpose of erdinary auditory communication.
- C. "Directory" means a listing of all qualified interpreters in the State.
- D. "Hearing-impaired <u>Hard-of-hearing</u> person" means a person whose sense of hearing is defective, but still functional, with or without amplification.
- E. "Interpreting agency" means an agency whose function is to provide qualified interpreter services for a fee, including travel expenses.
- 50 E-1. "Privileged interpreter" means a person identified by clients as necessary to facilitate accurate communication

between the clients and who otherwise has no substantial personal or business interest in the communication.

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- F. "Proof of deafness or being hard of hearing impairment" means reasonable proof which that a state agency or county may require a person requesting the appointment of a qualified interpreter or a qualified person to furnish when it has reason to believe that the person is not deaf or hard of hearing impaired.
- "Qualified interpreter" means a person with who has the knowledge and <u>demonstrated</u> understanding of the code of as written by the National Registry ΘĒ Interpreters for the Deaf, Inc., who is able to recequire the-comprehension-level-of-a-deaf-or-hearing-impaired-person and--is--able--to--communicate--effectively--in--a--mode--ef eemmunication-used-by-the-deaf-or-hearing-impaired-person and-to-interpret-accurately-the-statements-of-the-deaf-or accurately interpret, both hearing --- impaired --- person receptively and expressively, in American Sign Language and English and who is able to communicate effectively with the parties involved.
- H. "Agency" means any authority, board, bureau, commission, department or officer of State Government, or of any county, municipality, school district or any other political or administrative subdivision.
  - I. "Travel expenses" means actual expense for transportation reimbursable at the usual state mileage rate, tolls, parking fees or other fees specified in an agreement between an interpreter or an interpreter agency and an agency or court retaining the services of the interpreter at a specific date, time and place.
- 36 **2. Interpreter services required.** A qualified interpreter shall-be <u>is</u> appointed as follows.
  - A. Whenever any personal or property interest of a deaf or hearing-impaired hard-of-hearing person is the subject of a proceeding before any agency or court, the presiding officer of the proceeding shall, in consultation with the deaf or hearing-impaired hard-of-hearing person, appoint a qualified interpreter.
- B. In appointing a qualified interpreter, the presiding officer shall give first consideration to persons who are certified by the National Registry of Interpreters for the Deaf, Inc.

- C. The presiding officer may require proof of deafness or being hard of hearing impairment prior to appointing a qualified interpreter.
- D. The interpreter shall must be appointed the consultation with deaf hearing---impaired 6 or appointed hard-of-hearing person. Ιf the qualified 8 interpreter does not meet the needs of the deaf or hearing impaired <u>hard-of-hearing</u> person, the presiding shall, with the consent of the deaf or hearing--impaired 10 hard-of-hearing person, appoint another qualified 12 interpreter.

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- 3. Interpreting services and coordination for interpreters; request to the Office of Rehabilitation Services; interpreter compensation; continuation of services. Interpreting services and coordination for interpreters are governed as follows.
  - A. With the cooperation of the Maine Association of the Deaf and the National Registry of Interpreters for the Deaf, Inc., the Office of Rehabilitation Services is authorized and directed to prepare and continually update a listing of qualified and available interpreters.
  - B. When requested by an agency or court, the Office of Rehabilitation Services shall furnish the agency or court with a directory of information on appropriate and qualified interpreter sources.
  - An interpreter appointed under this section must be reimbursed by the Office of Rehabilitation Services, upon certification by the appropriate agency or court of services performed, at a fixed rate reflecting the current fee schedule as established by the Office of Rehabilitation Services, plus travel expenses; except that employees of the State or any of its political subdivisions, public employees public or private school, university and college teachers or administrators for interpreting services or anyone who receives salary during regular work hours may not be reimbursed under this section for interpreter services performed during their regular working hours. Nothing in this section prevents any agency or court from employing a qualified interpreter on a full-time basis or under contract at a mutually agreed upon compensation rate.
  - D. It is the sole responsibility of the Director of the Office of Rehabilitation Services to ensure implementation and continuation of the provisions of this section.
- 4. Privileged communication. Except when a court in the exercise of sound discretion determines the disclosure necessary

to the proper administration of justice, a privileged interpreter may not disclose any aspect of a confidential communication facilitated by that interpreter unless all clients of the privileged interpreter privy to that communication consent to the disclosure.

- 5. Services within Executive Department. In order to comply with all state and federal laws, 2 full-time employees must be hired to serve as interpreters for the deaf and hard of hearing in all matters in which a request is made for interpretive services before any state or quasi-independent department, agency, office, board or commission. An interpreter must meet all of the qualifications of this subsection to be eligible to be hired.
- A. An interpreter must meet the qualifications of subsection 1, paragraph G and must be able to assess consumer needs and provide appropriate services, including American Sign Language, oral interpretation and signed English.
  - B. An interpreter must be eligible for national certification and obtain national certification within 3 years of beginning employment.
    - C. An interpreter must be knowledgeable about governmental processes and terminology.

- Sec. 3. Report from Legislative Council and state accessibility office. The Executive Director of the Legislative Council and the state accessibility office within the Department of Education, Office of Rehabilitation Services shall submit reports to the Joint Standing Committee on Judiciary by March 1, 1996. The reports must address the use of closed captioning and large area listening systems in all facilities used for public meetings and public legislative functions, the provision of portable assistive listening systems and full audio wiring of all legislative hearing rooms. The reports must include plans to achieve compliance with all requirements of state and federal law regarding the deaf and hard of hearing. The report must include a schedule for achieving compliance and a listing of all tasks, services and costs involved and any necessary legislation.
- Sec. 4. Process for hiring interpreters. When hiring the 2 interpreters pursuant to the Maine Revised Statutes, Title 3, section 163-B and the 2 interpreters pursuant to Title 5, section 48, subsection 5, the hiring authorities shall include in the hiring process and in the interviews a committee of the deaf and hard of hearing and a certified interpreter recommended by the Maine Registry of Interpreters for the Deaf to ensure that the

interpreters who are hired are able to communicate effectively with deaf or hard-of-hearing persons.

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#### STATEMENT OF FACT

8 This bill requires the State to hire 2 interpreters to work for state agencies and 2 interpreters to work for the Legislature 10 to begin to satisfy mandates that require the State and the Legislature to be accessible to persons who are deaf or hard of 12 The bill requires the hiring entities to involve the deaf and hard of hearing in the hiring process 14 interviews. The bill requires reports from the Legislature and the state accessibility office on plans to achieve compliance 16 with state and federal laws. The reports must include costs and The bill assists the State and the necessary legislation. 18 Legislature in meeting the requirements of state and federal law, but does not in and of itself achieve or ensure compliance. The 20 bill also brings up to date language in current law.