



# 116th MAINE LEGISLATURE

# **SECOND REGULAR SESSION-1994**

Legislative Document

No. 1714

S.P. 616

In Senate, January 11, 1994

An Act to Clarify Agency Relationships in Real Estate Transactions.

Approved for introduction by a majority of the Legislative Council pursuant to Joint Rule 26. Reference to the Committee on Business Legislation suggested and ordered printed.

JOY J. O'BRIEN Secretary of the Senate

Presented by Senator CARPENTER of York. Cosponsored by Senator: SUMMERS of Cumberland, Representative: LIBBY of Kennebunk.

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	Be it enacted by the People of the State of Maine as follows:
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	Sec. 1. 32 MRSA c. 114, sub-c. VII is enacted to read:
4	SUBCHAPTER VII
б	AGENCY RELATIONSHIPS
8	<u>\$13271. Definitions</u>
10	JISZAR. Delinicions
20	As used in this chapter, unless the context otherwise
12	indicates, the following terms have the following meanings.
14	<ol> <li>Brokerage agreement. "Brokerage agreement" means a</li> </ol>
16	<u>contract that establishes the relationships between the parties</u> as to the brokerage services to be performed.
18	2. Buyer's agent. "Buyer's agent" means a brokerage agency
20	that is engaged by and represents the buyer in a real estate
20	transaction.
22	3. Designated agent. "Designated agent" means an
	affiliated licensee who is appointed by the designated broker of
24	the real estate brokerage agency to act solely for a client of
26	the brokerage agency to the exclusion of other affiliated
26	licensees of the brokerage agency.
28	4. Disclosed dual agent. "Disclosed dual agent" means a
	brokerage agency representing 2 clients in the same transaction
30	with the knowledge and informed consent of the clients.
32	5. Licensee or affiliated licensee. "Licensee" or "affiliated licensee" means anyone licensed under state law and
34	authorized to engage in brokerage activity on behalf of a
• -	brokerage agency.
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	6. Limited agent or limited agency relationship. "Limited
38	agent" or "limited agency relationship" means an agent whose
40	<u>duties and obligations to a client and a 3rd party are only as</u> set forth in this chapter.
40	set forth in this chapter.
42	7. Ministerial acts. "Ministerial acts" means acts that a
	brokerage agency or its affiliated licensees perform for a person
44	or an entity and do not require discretion or the exercise of the
	<u>brokerage agency's or its affiliated licensees' own judgment.</u>
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48	8. Principal or client. "Principal" or "client" means a
48	<b>8. Principal or client.</b> "Principal" or "client" means a person who has entered into a brokerage agreement creating an
48 50	8. Principal or client. "Principal" or "client" means a
	<b>8. Principal or client.</b> "Principal" or "client" means a person who has entered into a brokerage agreement creating an

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in real estate brokerage services through that person's or entity's designated broker, associates or employees and licensed by the commission as a real estate brokerage agency.

10. Seller's agent. "Seller's agent" means a brokerage agency that is engaged by and represents the seller in a real estate transaction.

11. Subagent. "Subagent" means a licensee engaged to act for another broker in performing brokerage tasks for a client.

**12. Undisclosed dual agent.** "Undisclosed dual agent" means a brokerage agency representing 2 clients in the same transaction without the knowledge and informed consent of the clients.

#### 16 §13272. Limited agent

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18 A brokerage agency that provides services under a brokerage agreement for a client is a limited agent with the duties as 20 described in this chapter. A limited agent may be one of the following: a seller's agent, a buyer's agent, a subagent or a 22 disclosed dual agent. If a different legal relationship between the brokerage agency and the person for whom the brokerage agency 24 performs the services is intended, it must be reduced to writing and signed by the parties.

§13273. Seller's agent

1. Duty to seller. A brokerage agency engaged by a seller 30 shall:

- A. Perform the terms of the brokerage agreement made with the seller;
  - B. Promote the interests of the seller by:

(1) Seeking a sale at the price and terms stated in the brokerage agreement or at a price and terms acceptable to the seller, except that the licensee is not obligated to seek additional offers to purchase the property while the property is subject to a contract of sale, unless it is provided by the brokerage agreement;

(2) Presenting in a timely manner all offers to and from the seller, even when the property is subject to a contract of sale;

 48 (3) Disclosing to the seller pertinent information of which the licensee has actual knowledge concerning the 50 transaction;

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(4) Advising the seller to obtain expert advice as to 2 material matters that are beyond the expertise of the licensee; and 4 (5) Accounting in a timely manner for all money and property received in which the seller has or may have б an interest; 8 C. Exercise reasonable skill and care; 10 D. Comply with the requirements of this chapter and rules 12 adopted pursuant to it; E. Comply with applicable federal, state or local laws, 14 rules, regulations or ordinances including fair housing and 16 civil rights laws or regulations; and 18 F. Keep confidential personal information about the seller obtained during the course of the relationship that could have a negative impact on the seller's real estate activity, 20 unless: 22 (1) The seller to whom the information pertains grants 24 written consent to disclose the information; (2) Disclosure of the information is required by law; 26 (3) The information is made public or becomes public 28 by the words or conduct of the seller to whom the information pertains or from a source other than the 30 licensee; or 32 (4) Disclosure is necessary to defend the licensee against an action of wrongful conduct. 34 2. Duty to buyer. The seller's agent has the following 36 duties to a buyer. 38 A. A brokerage agency engaged by a seller shall treat all prospective buyers honestly and may not knowingly give them 40 false information. The brokerage agency shall disclose in a 42 timely manner to a prospective buyer all material defects pertaining to the physical condition of the property of 44 which the brokerage agency knows or, acting in a reasonable manner, should know. A brokerage agency is not liable to a buyer for providing false information to the buyer if the 46 false information is provided to the brokerage agency by the brokerage agency's client and the brokerage agency does not 48 know nor, acting in a reasonable manner, should know that 50 the information is false. A brokerage agency is not obligated to discover latent defects in the property. 52

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B. This subsection does not limit the obligation of a buyer to inspect the physical condition of the property. A cause 2 of action may not be brought against a brokerage agency for revealing information in compliance with this subsection. 4 б C. A brokerage agency engaged by a seller in a real estate transaction may provide assistance to the buyer by 8 performing ministerial acts such as preparing offers and conveying them to the seller and providing information about and assistance in obtaining other related professional 10 services. Performing ministerial acts is not construed as 12 violating the brokerage agency's agreement with the seller nor is performing ministerial acts for the buyer construed as forming a brokerage agreement with the buyer. 14 16 3. Other properties. A brokerage agency engaged by a seller may show alternative properties not owned by the seller to 18 prospective buyers and may list competing properties for sale. <u>§13274.</u> Buyer's agent 20 22 1. Duty to buyer. A brokerage agency engaged by a buyer shall: 24 A. Perform the terms of the brokerage agreement made with 26 the buyer; 28 B. Promote the interests of the buyer by: 30 (1) Seeking a property at a price and terms as specified by the buyer, except that the licensee is not 32 obligated to seek other properties for the buyer while the buyer is a party to a contract to purchase that 34 property, unless it is provided by the brokerage agreement; 36 (2) Presenting in a timely manner all offers to and 38 from the buyer; 40 Disclosing to the buyer material facts or (3) pertinent information of which the licensee has actual knowledge or, acting in a reasonable manner, should 42 know concerning the transaction. This subsection does 44not limit the obligation of a buyer to inspect the physical condition of the property; 46 (4) Advising the buyer to obtain expert advice on 48 material matters that are beyond the expertise of the licensee; and 50

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(5) Accounting in a timely manner for all money and property received in which the buyer has or may have an 2. interest; 4 C. Exercise reasonable skill and care, except a licensee is not obligated to discover latent defects in the property; 6 8 D. Comply with the requirements of this chapter and rules adopted pursuant to it; 10 E. Comply with applicable federal, state or local laws, rules, regulations or ordinances including fair housing and 12 civil rights laws and regulations; and 14 F. Keep confidential personal information about the buyer obtained during the course of the relationship that could 16 have a negative impact on the buyer's real estate activity, 18 unless: 20 (1) The buyer to whom the information pertains grants written consent to disclose the information; 22 (2) Disclosure of the information is required by law; 24 (3) The information is made public or becomes public by the words or conduct of the buyer to whom the 26 information pertains or from a source other than the 28 licensee; and (4) Disclosure is necessary to defend the licensee 30 against an action of wrongful conduct. 32 2. Duty to seller. A buyer's agent has the following 34 duties to a seller. A. A brokerage agency engaged by a buyer shall treat all 36 prospective sellers honestly and may not knowingly give them 38 false information. A brokerage agency shall disclose in a timely manner to a prospective seller any adverse pertinent 40 information concerning the buyer's financial ability to perform the terms of the transaction of which the agency 42 knows or, acting in a reasonable manner, should know. A brokerage agency is not liable to a seller for providing 44 false information to the seller if the false information is provided to the brokerage agency by the brokerage agency's client and the licensee does not know nor, acting in a 46 reasonable manner, should know that the information is false. A cause of action may not be brought against a 48 brokerage agency for revealing information in compliance 50 with this subsection.

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B. A brokerage agency engaged by a buyer in a real estate 2 transaction may provide assistance to the seller by performing ministerial acts such as preparing offers and conveying them to the buyer and providing information about 4 and assistance in obtaining other related professional б services. Performing ministerial acts for the seller is not construed as violating the brokerage agency's agreement with the buyer nor is performing ministerial acts for the seller 8 construed as forming a brokerage agreement with the seller. 10 3. Other properties. A brokerage agency engaged by a buyer 12 does not breach a duty or obligation by showing properties in which the buyer is interested to other buyers who might also be clients of the brokerage agency. 1416 §13275. Disclosed dual agents 1. Agency; disclosed dual agent. A brokerage agency may 18 act as a disclosed dual agent only with the informed written 20 consent of all parties. Consent is presumed to be informed if the party signs an agreement that contains the following: 22 A. A description of the transactions in which the brokerage 24 agency serves as a disclosed dual agent; 26 B. A statement that, in serving as a disclosed dual agent, the brokerage agency represents 2 clients whose interests 28 are or at times could be different or adverse; 30 C. A statement that the disclosed dual agent may disclose information to one party that the agent obtains from the 32 other party if the information is relevant to the transaction, except: 34 (1) The willingness or ability of the seller to accept less than the asking price; 36 38 The willingness or ability of the buyer to pay (2) more than what has been offered; 40 (3) Confidential negotiating strategy not disclosed in 42 the sales contract as terms of the sale; or 44 (4) The motivation of the seller for selling and the motivation of the buyer for buying; 46 D. A statement that the client may choose to consent or not 48 to consent to the disclosed dual agent; and 50 E. A statement that the consent of the client has been given voluntarily and that the client has read and 52 understood the agreement.

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2. Cause of action. A cause of action may not be brought against a disclosed dual agent for making disclosures allowed or required by this chapter and the disclosed dual agent does not terminate a brokerage agency relationship by making those allowed or required disclosures.

3. Actual knowledge; information. In the case of a disclosed dual agent, each client, the brokerage agency and the agency's affiliated licensees are considered to possess only actual knowledge and information. There is no imputation of knowledge or information by operation of law among or between the clients, brokerage agency or the agency's affiliated licensees.

#### <u>§13276. Interpretation</u>

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The provisions of this chapter supersede the duties and responsibilities of the parties under common law, including fiduciary responsibilities of an agent to a client, except as described in this chapter.

# 22 §13277. Written policy

Every brokerage agency shall adopt a written company policy that identifies and describes the types of brokerage agency relationships in which the designated broker and affiliated licensees may engage with a seller or buyer as part of a real estate brokerage activity. A brokerage agency is not required to offer or engage in more than one of the brokerage agency relationships enumerated in this chapter.

# 32 §13278. Designated agents within a firm

34 1. Designated agents. A brokerage agency entering into a brokerage agreement with a client for the listing of property or 36 for the purpose of representing that client in the buying, selling or exchanging of real estate may appoint in writing, 38 through the designated broker, those licensees within the brokerage agency who will be acting as designated agents of that 40 client to the exclusion of all other licensees within the brokerage agency.

2. Not a dual agent. A brokerage agency and the designated
 broker are not considered a dual agent solely because of making a
 designation under the provisions of this section, except that a
 licensee who personally represents both the seller and buyer in a
 particular transaction must be a disclosed dual agent and must
 comply with the provisions of this chapter governing disclosed
 dual agents.

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3. Appointments; roles. Methods of appointment and the role of the brokerage agency and designated broker must be defined by rules adopted by the commission.

# §13279. Liability for misrepresentation

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Client liability. A client of a real estate brokerage
 agency is not liable for a misrepresentation of the agency's
 agents or subagents arising out of that licensee's brokerage
 service unless the client knows or, acting in a reasonable
 manner, should know of the misrepresentation.

2. Brokerage agency liability. A brokerage agency or its affiliated licensees are not liable for a misrepresentation of a client arising out of the brokerage services unless the licensee knows or, acting in a reasonable manner, should know of the misrepresentation.

 3. Brokerage agency liability; subagent. A brokerage
 20 agency and its affiliated licensees are not liable for a misrepresentation made by a subagent unless the licensee knows
 22 or, acting in a reasonable manner, should know of the misrepresentation.

4. Subagent liability. A subagent is not liable for a misrepresentation of the agent or the client, unless the subagent knows or, acting in a reasonable manner, should know of the misrepresentation.

# 30 §13280. Agency disclosure required

 A brokerage agency shall provide in a timely manner to buyers and sellers a meaningful, written agency disclosure form
 as defined and mandated by rules adopted by the commission.

#### 36 **§13281.** Duration of the relationship

 38 <u>1. Effective date of relationship.</u> The relationships under this chapter commence on the effective date of the brokerage
 40 <u>service agreement and continue until performance, completion,</u> termination or expiration of the agreement.

2. Obligation; termination. A licensee owes no further 44 duty or obligation after termination, expiration, completion or performance of the agreement, except the duties of:

- A. Accounting in a timely manner for all money and property 48 related to and received during a relationship; and
- 50 <u>B. Keeping confidential personal information about the</u> client obtained during the course of a relationship that

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could have a negative impact on the client's real estate 2 activity, unless: (1) The client to whom the information pertains grants 4 written consent; б (2) Disclosure of the information is required by law; 8 (3) The information is made public or becomes public by the words or conduct of the client to whom the 10 information pertains or from a source other than the 12 licensee; or 14 (4) Disclosure is necessary to defend the licensee against an action of wrongful conduct. 16 18 **STATEMENT OF FACT** 20 This bill defines the relationship real estate licensees 22 have with parties to real estate transactions and establishes the duties and obligations of licensees within the overall framework of a brokerage agreement. 24 The functions of the real estate licensee and the interest of the parties to real estate 26 transactions require that these duties and obligations be specified. 28 30 32 34 This document has not yet been reviewed to determine the need for cross-reference, stylistic and other technical 36 amendments to conform existing law to current drafting standards.

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