## MAINE STATE LEGISLATURE

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## 116th MAINE LEGISLATURE

## SECOND REGULAR SESSION-1994

Legislative Document

No. 1708

S.P. 610

In Senate, January 11, 1994

An Act to Protect Consumers in Loan Broker Transactions.

Submitted by the Department of Professional and Financial Regulation pursuant to Joint Rule 24.

Reference to the Committee on Banking and Insurance suggested and ordered printed.

JOY J. O'BRIEN Secretary of the Senate

Presented by Senator CARPENTER of York.
Cosponsored by Senator: BRANNIGAN of Cumberland, Representatives: CARLETON of Wells, REED of Falmouth.

_	be it enacted by the reopte of the State of Mame as follows:
2	Sec. 1. 9-A MRSA §10-102, sub-§1, ¶B, as amended by PL 1991, c
4	824, Pt. A, §10, is further amended to read:
б	B. "Credit services organization" does not include:
8	(1) A supervised financial organization as defined in section 1-301, subsection 38;
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12	(2) A supervised lender as defined in section 1-301, subsection 39;
14	(3) A person licensed by the Real Estate Commission <u>to</u> the extent that the person is engaged in activities
16	regulated by that commission;
18	(4) A person currently admitted to the practice of law in this State;
20	(5) Any nonprofit organization exempt from taxation
22	under the United States Internal Revenue Code, Section 501(c)(3) to the extent that the organization's
24	activities are consistent with those set forth in its
26	<u>application for tax exemption to the Internal Revenue</u> <u>Service</u> ; or
28	(6) A consumer reporting agency, as defined in the Fair Credit Reporting Act, Title 10, chapter 210.
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32	Sec. 2. 9-A MRSA §10-201, first ¶, as enacted by PL 1989, c. 70, §3, is amended to read:
32	35, 15 dilended to redd.
34	A person desiring to engage or continue in business in this State as a credit services organization shall apply to the
36	administrator for registration under this article on or before
2.0	January 31st of each year. The application shall be in a form
38	prescribed by the administrator. The administrator may refuse the application if it contains erroneous or incomplete
40	information. A registration may not be issued unless the
-0	administrator, upon investigation, finds that the financial
42	responsibility, character and fitness of the applicant, and where
	applicable, its partners, officers or directors, warrant belie:
44	that the business will be operated honestly and fairly within the purposes of this Title.
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	Sec. 3. 9-A MRSA §10-301, as enacted by PL 1989, c. 70, §3,
48	is amended to read:

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Each credit services organization shall place fees from consumers, other than bona fide 3rd-party fees, in an escrow account with-a-financial-institution-in-this-State, separate from any operating accounts of the business, pending completion of services offered. With respect to credit services organizations offering to arrange for or obtain extensions of credit for consumers, or provide advice or assistance therefor, "completion of services offered" means procurement of credit under the terms agreed to by the parties.

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Sec. 4. 9-A MRSA §10-302, sub-§1, as enacted by PL 1989, c. 70, §3, is amended to read:

1. A full and detailed description of the services to be performed for the consumer, including all guarantees and all promises of full or partial refund of fees paid, whether or not services are completed, and the terms length of time for which the agreement shall remain in effect before return of the fees for nonperformance can be required by the consumer;

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Sec. 5. 9-A MRSA §10-401, as enacted by PL 1989, c. 70, §3,
is amended to read:

## §10-401. Effects of violations on rights of parties

Any credit services organization which that violates any provision of this article <u>Title</u> or any rule issued by the administrator, or that through any unfair, unconscionable or deceptive practice causes actual damage to a consumer, is subject to the following:

 After notice and hearing, a cease and desist order from the administrator;

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2. After notice and hearing, forfeiture of such portion of the required bond as proportionately may make aggrieved parties whole;

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3. A civil action, by the administrator through the Attorney General, after which a court, upon a finding of repeated er-willful-violations-or-of-violation-of-an-assurance-ef discentinuance, may assess a civil penalty of not more than \$5,000; and

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4. A civil action by an aggrieved consumer in which that consumer has the right to recover actual damages from the credit services organization in an amount determined by the court te-be net-less-than-\$250, ner-more-than-\$1,000, plus costs of the action together with reasonable attorney's fees-; and

2	5. Revocation, suspension or nonrenewal of its registration
	pursuant to section 2-303.
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•	STATEMENT OF FACT
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U	The purpose of this bill is to clarify and strengthen
10	ambiguous and limited provisions in current laws governing loan
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12	following changes to the law.
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14	1. This bill extends the remedies and penalties applicable
	to credit services organizations that violate specific provisions
16	of the Maine Revised Statutes, Title 9-A to credit service
	organizations that cause actual damage to consumers through
18	unfair, unconscionable or deceptive practices.
20	2. The bill also eliminates the requirement that, in a
	civil action brought by the administrator through the Attorney
22	General, before assessing a civil penalty a court must make a
	finding of repeated or willful violations or of an assurance of
24	discontinuance.
26	3. The bill eliminates the minimum and maximum limits on
	damage awards in civil actions brought by an aggrieved consumer.
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	4. The bill adds to the remedies and penalties available
30	under this section of law the revocation, suspension or
	nonrenewal of a credit service organization's registration.
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	This document has not yet been reviewed to determine the
38	need for cross-reference, stylistic and other technical
	amendments to conform existing law to current drafting standards.
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