



## 116th MAINE LEGISLATURE

## FIRST REGULAR SESSION-1993

Legislative Document

No. 1385

H.P. 1033

House of Representatives, April 30, 1993

An Act to Provide One Centralized Location for Obtaining Permits.

Reference to the Committee on Housing and Economic Development suggested and ordered printed.

**MOSEPH W. MAYO, Clerk** 

Presented by Representative WINN of Glenburn. Cosponsored by Representative MICHAEL of Auburn, Senator BUSTIN of Kennebec.

	Be it enacted by the People of the State of Maine as follows:
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	Sec. 1. 5 MRSA §13063, sub-§§3 and 4, as enacted by PL 1991, c.
4	826, §2, are repealed.
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б	Sec.2. 5 MRSA §13063, sub-§5 is enacted to read:
0	E Develtting souther Misse is actuallished within the
8	5. Permitting center. There is established within the office a permitting center to improve business and governmental
10	relations by providing a central source for conflict resolution
10	and assistance on permits. For purposes of this subsection, the
12	term "permit" does not include a professional license that
	requires a combination of education, experience and testing to
14	determine issuance. Each state agency required to review,
	approve or grant permits for business undertakings, projects and
16	activities shall provide to the office, for information purposes
	only, a report of any new permit or modification of any existing
18	permit together with applicable forms, rules and information
20	regarding the new or modified permit. To ensure that the center's information is current, each agency shall report
20	immediately to the office when a new permit is adopted or any
22	existing permit is modified. The duties of the center are as
	follows:
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	A. The office shall provide comprehensive permit
26	information on the basis of the information received from
a that the	state agencies. The office may prepare and distribute
28	publications, guides and other materials explaining permit
20	requirements affecting business and including requirements
30	<u>involving multiple permits or multiple state agencies that are based on the state agency reports and the information</u>
32	file for the convenience of permit applicants.
	<u>ATTE FOR CONVENTENCE OF PERMIC APPRICANED.</u>
34	B. The center shall develop a tracking system to track
	permits issued by state agencies. This system must at a
36	minimum include information on the client, agency
	involvement, time elapsed or expended on the permit and
38	action taken. A series of the series of t
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40	<u>C. Any applicant for permits required for a business</u> undertaking, project or activity may confer with the office
42	to obtain assistance in the prompt and efficient processing
42 (	and review of applications.
44	and coredu of appearance.
	D. The office shall, as far as possible, give assistance
46	and the director may designate an officer or employee of the
	office to act as an expediter with the purpose of:
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(1) Facilitating contacts for the applicant with state agencies responsible for processing and reviewing permit applications;

(2) Arranging conferences to clarify the interest and requirements of any state agency with respect to permit applications;

(3) Considering with state agencies the feasibility of consolidating hearings and data required of the applicant;

(4) Assisting the applicant in the resolution of outstanding issues identified by state agencies, including delays experienced in permit review; and

(5) Coordinating federal, state and local permit review actions to the extent practicable.

E. The center shall mediate permitting disputes by determining the extent of the problem and helping the parties come to a timely resolution.

(1) Office staff shall operate as ombudsmen for businesses requiring permits or licenses from State Government in any dispute brought to their attention.

(2) Each agency that issues permits for businesses must designate a representative for office staff to interact with on permitting issues.

 32 (3) Unless agency representatives respond to office requests within 5 working days of the request, the
34 office shall contact the commissioner of the agency.

F. The center shall annually report to the joint standing committee of the Legislature having jurisdiction over economic development on the effectiveness of the program any any obstacles in running the program.

Sec. 3. Studies. By March 15, 1994, permitting agencies with permits handled by the Department of Economic and Community 42 Development, Office of Business Development permitting center 44 that do not have a system for permit renewal notification must examine the feasibility of developing a mechanism to notify 46 businesses when their permits expire. Permitting agencies also must review the feasibility of establishing common or staggered expiration dates for their permits to help businesses financially 48 Staff of and administratively. the Office of Business 50 Development shall coordinate these studies.

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## STATEMENT OF FACT

This bill establishes a permitting center within the Department of Economic and Community Development, Office of Business Development. The center will allow businesses to get all necessary state license or permit applications in one location. The center also mediates disputes between permitting agencies and businesses and tracks permitting actions within State Government.

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