



116th MAINE LEGISLATURE

FIRST REGULAR SESSION-1993

Legislative Document

No. 840

S.P. 276

In Senate, March 9, 1993

An Act to Protect Maine Businesses and Consumers from Unfair and Deceptive Trade Practices.

Reference to the Committee on Judiciary suggested and ordered printed.

JOY J. O'BRIEN Secretary of the Senate

Presented by Senator HARRIMAN of Cumberland. Cosponsored by Representative GWADOSKY of Fairfield and Senator: CIANCHETTE of Somerset.

	Be it enacted by the People of the State of Maine as follows:
2 4	Sec. 1. 4 MRSA 152 , sub- 5 , \mathbb{F} , as amended by PL 1989, c. 392, 1 , is further amended to read:
6	F. Actions for restitution under Title 5, section 213 229;
8	Sec. 2. 5 MRSA c. 10, as amended, is repealed.
10	Sec. 3. 5 MRSA c. 10-A is enacted to read:
12	<u>CHAPTER 10-A</u>
14	THE MAINE UNFAIR TRADE PRACTICES ACT
16	§220. Short title
18	This chapter may be known and cited as the "The Maine Unfair Trade Practices Act."
20	§221. Definitions
22	As used in this chapter, unless the context otherwise
24	indicates, the following terms have the following meanings.
26	1. Documentary material. "Documentary material" includes the original or a copy of any book, record, report, memorandum,
28	paper, communication, tabulation, map, chart, photograph, mechanical transcription or other tangible document or recording.
30	2. Examination of documentary material. "Examination of
32	<u>documentary material" includes the inspection, study, or copying of any documentary material and the taking of testimony under</u>
34	oath or acknowledgment with respect to any documentary material.
36	3. Person. "Person" includes, where applicable, natural persons, corporations, trusts, partnerships, incorporated or
38	unincorporated associations and any other legal entity.
40	4. Trade and commerce. "Trade" and "commerce" include the advertising, the offering for sale, rent or lease, the sale,
42	<u>rent, lease or distribution of any services and any property, tangible or intangible, real, personal or mixed, any security and</u>
44	any contract of sale of a commodity for future delivery, and any other article, commodity, or thing of value, and includes any
46	trade or commerce directly or indirectly affecting the people of this State.
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50	<u>§222. Unfair methods of competition; legislative intent; duties</u> of <u>Attorney General</u>

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1. Declared unlawful. Unfair methods of competition and unfair or deceptive acts or practices in the conduct of any trade or commerce are unlawful.

 2. Interpretation of this chapter. It is the intent of the
 Legislature that in construing subsection 1 in actions brought under sections 224, 229 and 231, the courts be guided by the
 8 interpretations given by the Federal Trade Commission and the federal courts to section 5(a)(1) of the Federal Trade Commission
 10 Act, 15 United States Code 45(a)(1), as from time to time amended. Nothing contained in this chapter limits any rights or
 12 remedies already established in this State.

14 3. Rules. The Attorney General may make rules interpreting the provisions of subsection 1. The rules may not be inconsistent with the rules, regulations and decisions of the Federal Trade Commission and the federal courts interpreting the provisions of the Federal Trade Commission Act, 15 United States Code 45(a)(1), as from time to time amended.

<u>§223. Exempt transactions</u>

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Nothing in this chapter applies to transactions or actions otherwise permitted under laws administered by any regulatory board or officer acting under statutory authority of the State or of the United States.

- 28 For the purpose of this section, the burden of proving an exemption from the provisions of this chapter is on the person 30 claiming the exemption.
- 32 §224. Attorney General may enjoin unfair trade practices; notices required; jurisdiction and authority of Superior
 34 Court; District Attorney's duties; penalties

36 Whenever the Attorney General has reason to believe that any person is using or is about to use any method, act or practice declared by section 222 to be unlawful and that proceedings would 38 be in the public interest, the Attorney General may bring an 40 action in the name of the State against that person to restrain by temporary restraining order or preliminary or permanent injunction the use of the method, act or practice. The action 42 may be brought in the Superior Court of the county in which the 44 person resides or has a principal place of business or the action may be brought in the Superior Court of Kennebec County with the 46 consent of the parties or if the person has no place of business within the State. If more than one person is joined as a 48 defendant, the action may be brought in the Superior Court of the county where any one defendant resides or has a principal place 50 of business, or in Cumberland County. The court may issue temporary restraining orders or preliminary or permanent 52 injunctions and make any other orders or judgments necessary to

> Page 2-LR1043(1) L.D. 840

restore to any person who has suffered any ascertainable loss by 2 reason of the use of an unlawful method, act or practice any money or real or personal property that may have been acquired by 4 means of an unlawful method, act or practice. If the court finds that a person has employed any method, act or practice that the 6 person knew or should have known to be in violation of section 222, the court may require the person to pay to the State a civil 8 penalty of not more than \$5,000 for each violation and also may require the person to pay the reasonable costs of investigation 10 and litigation of the violation, including reasonable attorney's fees. If the court finds any method, act or practice unlawful 12 with regard to any security or any contract of sale of a commodity for future delivery as set forth in section 222, the 14 court may issue any orders or judgments necessary to restore to any person who has suffered any ascertainable loss of any money 16 or real or personal property up to 3 but not less than 2 times the amount lost if the court finds that the use of the method, 18 act or practice was a willful violation of section 222; may impose a civil penalty to be paid to the State of not more than 20 \$5,000 for each violation; and also may require the person to pay the reasonable costs of investigation and litigation of the 22 violation, including reasonable attorney's fees.

At least 5 days before the commencement of any action brought under this section, except when a temporary restraining
order is sought, the Attorney General shall notify the person of the intended action and give the person an opportunity to confer
with the Attorney General in person or by counsel or other representative as to the intended action. The notice must be given the person by mail, postage prepaid, to the person's usual place of business, or, if the person has no usual place of business, to the person's last known address.

34 Any district attorney or law enforcement officer receiving notice of an alleged violation of this chapter or of any 36 violation of an injunction or order issued in an action brought under this section shall immediately forward written notice of 38 the violation together with any supporting information to the Attorney General.

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A person who violates the terms of an injunction or other order issued under this section shall forfeit and pay to the state a civil penalty of not more than \$10,000 for each violation. For the purposes of this section, the court issuing such an injunction or order shall retain jurisdiction, and the cause must be continued, and the Attorney General, acting in the name of the State, may petition for recovery of the civil penalty. 48

<u>§225. Attorney General may accept assurance of discontinuance of</u> <u>unfair trade practice in lieu of judicial proceedings</u>

When the Attorney General has authority to institute an action or proceeding under section 224, the Attorney General may 2 instead accept an assurance of discontinuance of any method, act 4 or practice in violation of this chapter from any person alleged to be engaged or to have been engaged in the method, act or б practice. The assurance may, among other terms, include a stipulation for the voluntary payment by the person of the costs 8 of investigation or of an amount to be held in escrow pending the outcome of an action or as restitution to aggrieved buyers, or 10 both. Any assurance of discontinuance must be in writing and be filed with the Superior Court of Kennebec County. Matters closed in this manner may at any time be reopened by the Attorney 12 General for further proceedings in the public interest. Evidence of a violation of an assurance is prima facie evidence of a 14 violation of section 222 in any subsequent proceeding brought by 16 the Attorney General. 18 §226. Production of books, records; examination of persons suspected of violation; contents and methods of 20 service of notices 22 1. Investigation. If the Attorney General believes a person has engaged in or is engaging in any method, act or 24 practice declared to be unlawful by this chapter, the Attorney General may conduct an investigation to ascertain whether in fact 26 the person has engaged in or is engaging in an unlawful method, act or practice. In conducting the investigation the Attorney 28 General may: A. Take testimony under oath concerning the alleged 30 unlawful method, act or practice; 32 B. Examine or cause to be examined any documentary material 34 relevant to the alleged unlawful method, act or practice; and 36 C. Require attendance during the examination of documentary material of any person having knowledge of the documentary material and take testimony under oath or acknowledgment 38 regarding the documentary material. 40 The testimony and examination must take place in the county where 42 the person resides or has a place of business or, if the parties consent or the person is a nonresident or has no place of 44 business within the State, in Cumberland County or Penobscot County. 46

2. Notice. Notice of the time, place and cause of the taking of testimony, examination or attendance must be given by the Attorney General at least 10 days before taking the testimony or examination.

2	3. Service of notice. Service of the notice required by subsection 2 may be made by:
4	A. Delivering a duly executed copy of the notice to the person to be served or to a partner or to any officer or
б.	agent authorized by appointment or by law to receive service of process on behalf of the person;
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10	<u>B. Delivering a duly executed copy of the notice to the principal place of business in the State of the person to be served; or</u>
12	<u>C. Mailing by registered or certified mail a duly executed</u>
14	copy of the notice addressed to the person to be served at the person's principal place of business in the State or, if
16	the person has no place of business in the State, to the person's principal office or place of business.
18	4. Contents of notice. Each notice must:
20	A. State the time and place for the taking of testimony or
22	the examination and the name and address of each person to be examined, if known, or, if the name is not known, a
24	general description sufficient to identify the person or the particular class or group to which the person belongs;
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28	B. State the section of statute alleged to be violated and the general subject matter of the investigation;
30	<u>C. Describe the class or classes of documentary material to</u> be produced for investigation with reasonable specificity,
32	so as fairly to indicate the material demanded;
34	D. Prescribe a return date within which the documentary material must be produced; and
36	E. Identify the members of the Attorney General's staff to
38	whom the documentary material must be made available for inspection and copying.
40	5. Exception. The Attorney General may not make any
42	requirement to produce documentary material that would be unreasonable or improper if contained in a subpoena duces tecum
44	issued by a court of the State or require the disclosure of any documentary material that would be privileged or that for any
46	other reason would not be required by a subpoena duces tecum
48	issued by a court of the State.
50	6. Limitation on disclosure. Any documentary material or other information produced by a person pursuant to this section
52	may not be disclosed to any person other than the authorized agent or representative of the Attorney General, unless otherwise

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Page 5-LR1043(1) L.D. 840 ordered by a court of the State for good cause shown or unless with the consent of the person producing the documentary material; except that the documentary material or information may be disclosed by the Attorney General in court pleadings or other papers filed in court.

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7. Modification by court. At any time before the date specified in the notice, or within 21 days after the notice has been served, whichever period is shorter, the court may, upon motion for good cause shown, extend the reporting date or modify or set aside the demand or grant a protective order in accordance with the standards set forth in Rule 26(c) of the Maine Rules of Civil Procedure. The motion may be filed in the Superior Court of the county in which the person served resides or has a usual place of business, or in Cumberland County. This section does not apply to any criminal proceeding nor may information obtained under the authority of this section be admissible in evidence in any criminal prosecution for substantially identical transactions.

§227. Penalty for noncompliance with notice; court proceedings for enforcement

A person upon whom a notice is served pursuant to the 24 provisions of section 226 shall comply with the terms of the notice unless otherwise provided by the order of a court of the State. Any person who fails to appear, or who, with intent to 26 avoid, evade or prevent compliance in whole or in part with any 28 civil investigation under this chapter, removes from any place, conceals, withholds, destroys, mutilates, alters or by any other 30 means falsifies any documentary material in the possession, custody or control of any person subject to any notice or who 32 knowingly conceals any relevant information commits a civil violation for which a penalty not to exceed \$5000 may be imposed. 34

The Attorney General may file in the Superior Court of the county in which a person resides or has a principal place of business or of Cumberland County, if the person is a nonresident or has no principal place of business in the State, and may serve upon the person, in the same manner as provided in section 226, a petition for an order of the court for the enforcement of this section and section 226. Any disobedience of a final order entered under this section by any court must be punished as contempt.

§228. Habitual violation of injunctions; effect on corporation's franchise or right to do business

48	For habitual violation of injunctions issued pursuant to
	section 224, upon petition by the Attorney General, the court may
50	order the dissolution of any corporation or suspension or
	forfeiture of the franchise of any corporation or of the right of
52	any individual or foreign corporation to do business in the State.

§229. Civil remedies of consumers; class actions; notices required

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1. Action. Any person, other than a person entitled to bring action under section 231, who has been injured by another person's use of any method, act or practice declared to be unlawful by section 222 or any rule issued thereunder may bring an action by original complaint, counterclaim, cross-claim or 3rd-party action for damages and any equitable relief, including an injunction, that the court finds to be necessary and proper.

2. Class action. If the use of an unfair or deceptive method, act or practice has caused similar injury to numerous 14 other persons similarly situated and if the court finds in a preliminary hearing that the person bringing the action 16 adequately and fairly represents the other persons, any person entitled to bring an action pursuant to this section may bring 18 the action on that person's own behalf and on behalf of the other 20 similarly injured and situated persons. The court shall require that notice of the action be given to unnamed petitioners in the most effective practicable manner. The action may not be 22 dismissed, settled or compromised without the approval of the court, and notice of any proposed dismissal, settlement or 24 compromise must be given to all members of the class of 26 petitioners in the manner the court directs.

28 3. Recovery of damages. At least 30 days before the filing of an action, a written demand for relief identifying the claimant and reasonably describing the unfair or deceptive 30 method, act or practice relied upon and the injury suffered must be mailed or delivered to any prospective respondent. Any person 32 receiving a demand for relief who, within 30 days of the mailing or delivery of the demand for relief, makes a written tender of 34 settlement that is rejected by the claimant, in any subsequent action may file the written tender and an affidavit concerning 36 its rejection and thereby limit any recovery to the relief tendered, if the court finds that the relief tendered was 38 reasonable in relation to the injury actually suffered by the petitioner. In all other cases, if the court finds for the 40 petitioner, recovery must be in the amount of actual damages or \$100, whichever is greater, plus up to 3 but not less than 2 42 times that amount if the court finds that the use of the method, 44 act or practice was a willful, knowing or reckless violation of section 222 or that the refusal to grant relief upon demand was 46 made in bad faith with knowledge or reason to know that the act or practice complained of violated section 222. For the purposes of this chapter, the amount of actual damages to be multiplied by 48 the court must be the amount of the judgment of all claims arising out of the same and underlying transaction or occurrence, 50 regardless of the existence or nonexistence of insurance coverage available in payment of the claim. In addition, the court shall 52

> Page 7-LR1043(1) L.D. 840

award other equitable relief, including an injunction, that it finds to be necessary and proper. The demand requirements of this subsection do not apply if the claim is asserted by way of counterclaim or cross-claim, or if the prospective respondent does not maintain a place of business or does not keep assets within the State, but a respondent may otherwise employ the provisions of this section by making a written offer of relief and paying the amount of the rejected offer into court as soon as practicable after receiving notice of an action commenced under this section.

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12 4. District Court. A person may assert a claim under this section in a District Court, by original complaint, counterclaim, 14 cross-claim or 3rd-party action, for money damages only. Damages may include double or treble damages, attorney's fees and costs, as provided in this section. The demand requirements and 16 provision for tender of offer of settlement provided in subsection 3 are also applicable under this subsection, except 18 that no rights to equitable relief are created under this 20 subsection, nor may a person asserting a claim under this subsection be able to assert any claim on behalf of other similarly injured and situated persons as provided in subsection 22 2.

5. Attorney's fees. If the court finds in any action commenced under this section that there has been a violation of section 222, in addition to other relief provided for by this section and irrespective of the amount in controversy the petitioner must be awarded reasonable attorney's fees and costs incurred in connection with the action; except that the court shall deny recovery of attorney's fees and costs that are 32 incurred after the rejection of a reasonable written offer of settlement made within 30 days of the mailing or delivery of the written demand for relief required by this section.

36 6. Exhaustion of administrative remedies. A person entitled to bring an action under this section is not required to 38 initiate, pursue or exhaust any remedy established by any rule, regulation, administrative procedure, local, state or federal law 40 or statute or the common law in order to bring an action under this section or to obtain injunctive relief or recover damages or attorney's fees or costs or other relief as provided in this 42 section. Failure to exhaust administrative remedies is not a 44 defense to any proceeding under this section, except as provided in subsection 7. 46

7. Suspension of proceeding for regulatory action. The court may, upon motion by the respondent before the time for 48 answering and after a hearing, suspend proceedings brought under 50 this section to permit the respondent to initiate action in which the petitioner must be named a party before any appropriate

> Page 8-LR1043(1) L.D. 840

regulatory board or officer providing adjudicatory hearings to complainants if the respondent's evidence indicates that:

4 Α. There is a substantial likelihood that final action by the court favorable to the petitioner would require of the respondent conduct or practices that would disrupt or be 6 inconsistent with a regulatory scheme that regulates or 8 covers the actions or transactions complained of by the petitioner established and administered under law by any 10 state or federal regulatory board or officer acting under statutory authority of the State or of the United States; or 12 The regulatory board or officer has a substantial 14 interest in reviewing the transactions or actions before judicial action under this chapter and that the regulatory board or officer has the power to provide substantially the 16 relief sought by the petitioner and the class, if any, that the petitioner represents, under this section. 18 20 Upon suspending proceedings under this subsection, the court may enter any interlocutory or temporary orders it finds necessary and proper pending final action by the regulatory board or 22 officer and trial, if any, including issuance of injunctions, certification of a class and orders concerning the presentation 24 of the matter to the regulatory board or officer. The court may issue appropriate interlocutory orders, decrees and injunctions 26 to preserve the status quo between the parties pending final action by the regulatory board or officer and trial and shall 28 stay all proceedings in any court or before any regulatory board 30 or officer in which petitioner and respondent are necessarily involved. The court may issue further orders, injunctions or 32 other relief while the matter is before the regulatory board or officer and shall terminate the suspension and bring the matter forward for trial if it finds that proceedings before the 34 regulatory board or officer are unreasonably delayed or otherwise unreasonably prejudicial to the interests of a party before the 36 court, or that the regulatory board or officer has not taken final action within 6 months of the beginning of the order 38 suspending proceedings under this chapter. 40 8. Effect of other proceedings. Except as provided in 42 section 230, recovering or failing to recover an award of damages or other relief in any administrative or judicial proceeding, except proceedings authorized by this section, by any person 44 entitled to bring an action under this section, does not constitute a bar to or limitation upon relief authorized by this 46 section.

§230. Copies of complaints, judgments or decrees to be mailed to Attorney General; permanent injunction or order as prima facie evidence of unfair practices

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Page 9-LR1043(1) L.D. 840

Upon commencement of any action brought under section 229 or 2 231, the clerk of the court shall mail a copy of the complaint to the Attorney General and, upon entry of any judgment or decree in the action, the clerk of the court shall mail a copy of the judgment or decree to the Attorney General.

Any permanent injunction or order of the court made under section 224 is prima facie evidence in an action brought under section 229 or 231 that the respondent used an unfair or deceptive method, act or practice declared unlawful by section 222.

§231. Action for damages; injunction; class action; settlement; attorney's fees and costs

16 1. Action. Any person who engages in trade or commerce and who suffers any loss of money or real or personal property as a result of the use by another person who engages in trade or 18 commerce of an unfair method of competition or an unfair or 20 deceptive act or practice declared unlawful by section 222 or by any rule issued under section 222, subsection 3 may, as provided in this section, bring an action in the Superior Court, by 22 original complaint, counterclaim, cross-claim or 3rd-party action 24 for damages and equitable relief, including an injunction, that the court finds to be necessary and proper.

A person who brings an action under this section who has not 28 suffered any loss of money or property may obtain an injunction if it can be shown that the unfair method of competition, act or 30 practice may have the effect of causing loss of money or property.

2. **Class action.** If the use of an unfair method of 32 competition or the unfair or deceptive act or practice has caused 34 similar injury to numerous other persons similarly situated and if the court finds in a preliminary hearing that the person 36 adequately and fairly represents the other persons, any person entitled to bring an action under this section may bring the 38 action on that person's own behalf and on behalf of other similarly injured and situated persons; the court shall require 40 that notice of the action be given to unnamed petitioners in the most effective, practicable manner. The action may not be 42 dismissed, settled or compromised without the approval of the court, and notice of any proposed dismissal, settlement or 44 compromise must be given to all members of the class of petitioners in the manner the court directs. 46

3. District Court. A person may assert a claim under this section in a District Court, by original complaint, counterclaim, 48 cross-claim or 3rd-party action, for money damages only. Damages may include double or treble damages, attorney's fees and costs, 50 as provided in this section, with provision for tendering by the 52 person against whom the claim is asserted of a written offer of

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<u>settlement for single damages, as provided in this section. No</u> rights to equitable relief are created under this subsection.

4 4. Recovery of damages. If the court finds for the petitioner, recovery must be in the amount of actual damages, together with at least 3 but not less than 2 times the amount if 6 the court finds that the use or employment of the method of competition or the act or practice was a willful, knowing or 8 reckless violation of section 222. For the purposes of this 10 chapter, the amount of actual damages to be multiplied by the court is the amount of the judgment on all claims arising out of the same and underlying transaction or occurrence regardless of 12 the existence or nonexistence of insurance coverage available in 14 payment of the claim. In addition, the court shall award the reasonable attorney's fees and other costs and expenses incurred 16 by the petitioner in bringing the claims, plus other equitable relief, including an injunction, that it finds to be necessary and proper. The respondent may tender with the answer in any 18 action under this section a written offer of settlement for 20 single damages. If the tender or settlement is rejected by the petitioner and if the court finds that the relief tendered was reasonable in relation to the injury actually suffered by the 22 petitioner, then the court may not award more than single damages and may award to the party making the reasonable written offer of 24 settlement and against whom the claims were asserted an amount representing the reasonable attorney's fees and other costs and 26 expenses incurred in defending against the claims.

Sec. 4. 9 MRSA §5014, as enacted by PL 1977, c. 488, §1, is amended to read:

32 §5014. Violation as unfair trade practice

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34 Any violation of this chapter shall-constitutes a violation of Title 5, chapter 10 <u>10-A</u>, the <u>Maine</u> Unfair Trade 36 Practices Act.

38 Any intentional violation of this chapter shall--be is a Class D crime.

Sec. 5. 9-A MRSA §3-507, as enacted by PL 1973, c. 762, §1, 42 is amended to read:

44 §3-507. Violation as unfair trade practice

Any violation of this Part shall-<u>constitute</u> constitutes a violation of Title 5, chapter 10 <u>10-A</u>, <u>the Maine</u> Unfair Trade
 Practices Act.

50 Sec. 6. 9-A MRSA §8-303, sub-§7, as amended by PL 1991, c. 755, §1, is further amended to read:

> Page 11-LR1043(1) L.D. 840

7. With respect to an open-end credit plan involving a
2 credit card offered in connection with a seller located in this
State using cards displaying the name of the seller:

A. The terms of the credit card contract must comply with the laws that would apply if the seller were the creditor; or

8 B. The name and state of the financial institution underwriting the debt must appear in at least 10-point type 10 on the face of the credit card.

12 This subsection applies to any new credit card programs implemented after November 1, 1991 and takes effect on December
14 31, 1992 for all other credit card accounts and programs. A violation of this section constitutes a violation of Title 5,
16 chapter 19 <u>10-A</u>, the Maine Unfair Trade Practices Act.

18 Sec. 7. 9-B MRSA §244, as enacted by PL 1975, c. 500, §1, is amended to read:

§244. Exemption

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Any financial institution subject to the provisions of this 24 chapter shall--be is exempt from the provisions of Title 5, chapter 10 10-A. 26

Sec. 8. 10 MRSA §1166, as enacted by PL 1985, c. 220, §6, is amended to read:

30 **§1166. Unfair or deceptive trade practice**

A violation of any of the provisions of this chapter shall
 be is considered prima facie evidence of an unfair or deceptive
 trade practice under Title 5, chapter 10 10-A.

36 Sec. 9. 10 MRSA §1169, sub-§10, as enacted by PL 1989, c. 570, §5, is amended to read:

10. Penalties. It shall-be is prima facie evidence of an
unfair trade practice under Title 5, chapter 10 10-A, for a manufacturer, within 21 days of receipt of any finding in favor
of the consumer in state-certified arbitration, to fail to appeal the finding and not deliver a refund or replacement vehicle or
not receive from the Department of the Attorney General an extension of time for delivery of the replacement vehicle.

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Sec. 10. 10 MRSA §1193, sub-§1, as enacted by PL 1989, c. 51, 48 is amended to read:

50 1. Unfair trade practice. Any violation of this chapter shall-constitute constitutes prima facie evidence of a violation
 52 of Title 5, chapter 10 <u>10-A</u>, the Maine Unfair Trade Practices Act.

Page 12-LR1043(1) L.D. 840

Sec. 11. 10 MRSA §1233, sub-§2, as enacted by PL 1987, c. 204, 2 is amended to read: 4 2. Unfair trade practice. A violation of this chapter constitutes a violation of Title 5, chapter 10 10-A. 6 8 Sec. 12. 10 MRSA §1406, as enacted by PL 1973, c. 435, is amended to read: 10 §1406. Violation as unfair trade practice 12 Any violation of this chapter shall-constitutes a violation of Title 5, chapter 10 10-A, the Maine Unfair Trade 14 Practices Act. 16 Sec. 13. 10 MRSA §1477, sub-§1, as enacted by PL 1975, c. 770, §57, is amended to read: 18 1. Violations of this chapter to be violations of the Maine 20 Unfair Trade Practices Act. Any violation of this chapter shall eenstitute constitutes a violation of Title 5, chapter 19 10-A, 22 the Maine Unfair Trade Practices Act. 24 Sec. 14. 10 MRSA §1483, as enacted by PL 1977, c. 660, is amended to read: 26 §1483. Civil forfeiture; Maine Unfair Trade Practices Act 28 violation 30 Any person who fails to provide the owner or tenant with an insulation contract, containing at least the minimum information 32 required by section 1482, prior to this installation of 34 insulation into an existing residence shall-be is deemed to have committed a civil violation for which a forfeiture of not less than \$200 for the first offense and not less than \$500 for each 36 subsequent offense shall must be adjudged. In addition to the civil penalty provided in this section, any violation of this 38 chapter shall--constitute constitutes a violation of the Maine 40 Unfair Trade Practices Act in Title 5, chapter 10 10-A. Sec. 15. 10 MRSA §1490, sub-§1, as enacted by PL 1987, c. 574, 42 is amended to read: 44 1. Violation. Any violation of this chapter shall 46 constitutes prima facie evidence of a violation of the Maine Unfair Trade Practices Act, Title 5, chapter 10 10-A. 48 Sec. 16. 10 MRSA §1494, as enacted by PL 1979, c. 299, is 50 amended to read: 52 \$1494. Civil forfeiture: statutory provisions governing unfair Page 13-LR1043(1)

L.D. 840

trade practices violation

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4	Any person who fails to provide the purchaser of solar energy equipment, as defined in this chapter, with a minimum warranty, as established by law, sha ll be <u>is</u> deemed to have
б	committed a civil violation for which a forfeiture of not less than \$200 nor more than \$500 for the first offense and not less
8	than \$500 nor more than \$1,000 for each subsequent offense shall must be adjudged. In addition to the civil penalty provided in
10	this section, any violation of this chapter shallconstitute constitutes a violation of Title 5, chapter 10 <u>10-A</u> .
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14	Sec. 17. 10 MRSA §1496, sub-§4, as enacted by PL 1989, c. 758, is amended to read:
16	4. Penalty. Violation of this chapter is an unfair trade
18	practice as prohibited by Title 5, section 207 <u>222</u> . Each complete telefacsimile transmission constitutes a separate violation.
20	Sec. 18. 10 MRSA §1498, sub-§8, as enacted by PL 1989, c. 775,
22	is amended to read:
24	8. Penalty. Violation of this section, including the provision of false registration information, is an unfair trade
26	practice as prohibited by Title 5, section 207 <u>222</u> .
28	Sec. 19. 10 MRSA §1499, as enacted by PL 1991, c. 252, §1, is amended to read:
30	§1499. Consumer notification
32	Notwithstanding section 1498, a person may not use an
34	automated telephone calling device to dial the telephone number of any telephone utility customer in this State who has notified
36	the telephone utility pursuant to Title 35-A, section 7112 of the customer's request not to receive automated telephone calls.
38	Violation of this section is an unfair trade practice under Title 5, section 207 <u>222</u> .
40	Sec. 20. 10 MRSA §1680, as enacted by PL 1991, c. 836, §3, is
42	amended to read:
44	§1680. Private right of action
46	A retailer, wholesaler or refiner who is injured as a result of a violation of Title 5, section 207 <u>222</u> or section 1676 may
48	maintain a civil action in Superior Court against the violator
50	for damages and equitable relief. In any action, the Superior Court shall enter a temporary, preliminary or permanent
52	injunction to restrain further violations or threatened violations of section 1676, regardless of whether the complaining

Page 14-LR1043(1) L.D. 840 party has an adequate remedy in damages. If the complaining party prevails in any action, the party is entitled to an award of reasonable attorneys' fees and court costs, including expert witness fees.

Sec. 21. 10 MRSA §9097-A, sub-§§1 and 2, as enacted by PL 1991, c. 361, §1 and affected by §3, are amended to read:

Illegal waiver of rights. It is an unfair and deceptive
 trade practice in violation of Title 5, section 207 222 for a park owner or operator to use a rental agreement or rule that has
 the effect of waiving a tenant right established in chapter 953 and, if applicable to mobile home park tenants, Title 14,
 chapters 709, 710 and 710-A. This subsection does not apply when the law specifically allows the tenant to waive a statutory right during negotiations with the park owner or operator.

18 2. Unenforceable provisions. The following rental agreement or rule provisions are specifically declared to be
 20 unenforceable and in violation of Title 5, section 207 222:

A. Any provision that absolves the park owner or operator from liability for the negligence of the park owner or operator or the agent of the park owner or operator;

B. Any provision that requires the tenant to pay the legal fees of the park owner or operator in enforcing the rental agreement;

C. Any provision that requires the tenant to give a lien upon the tenant's property, including a tenant's mobile
home, for the amount of any rent or other sums due the park owner or operator; and

D. Any provision that requires the tenant to acknowledge that the provisions of the rental agreement, including tenant rules, are fair and reasonable.

Sec. 22. 10 MRSA §9100, as amended by PL 1989, c. 104, Pt. B, 40 §11 and Pt. C, §§8 and 10, is further amended to read:

42 **§9100. Violations**

44 A violation of this chapter is a violation of Title 5, chapter $10 \frac{10-A}{2}$, the unfair trade practices laws.

Sec. 23. 11 MRSA §2-316, sub-§(5), ¶(a), as enacted by PL 1973, c. 444, is amended to read:

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(a) A violation of sections <u>section</u> 2-314, 2-315 or 2-316, arising from the retail sale of consumer goods and services,

Page 15-LR1043(1) L.D. 840 shall-constitutes a violation of Title 5, chapter 10 <u>10-A</u>, the Maine Unfair Trade Practices Act.

Sec. 24. 11 MRSA §2-1104, sub-§(1), ¶(c), as enacted by PL 1991,c. 805, §4, is amended to read:

(c) Consumer protection statute of this State, or final consumer protection decision of a court of this State existing on the effective date of this article. Consumer protection statutes include, but are not limited to, the Maine Unfair Trade Practices Act, Title 5, chapter 10 <u>10-A</u>; the Maine Consumer Credit Code, Title 9-A; consumer loan and lease agreements laws, Title 10, chapter 202; used car information laws, Title 10, chapter 217; and warranties on new motor vehicles, Title 10, chapter 203-A.

Sec. 25. 14 MRSA §1522, sub-§1, ¶A, as enacted by PL 1991, c. 18 9, Pt. G, §2, are amended to read:

20 A. Title 5, section 209 224;

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Sec. 26. 14 MRSA §§1523 and 1524 are enacted to read:

24 <u>\$1523. Award of costs and attorney's fees in frivolous actions</u>

26 1. Motion and finding. Upon motion or claim of any party to a civil action in which a finding, verdict, decision, award, order or judgment has been made by a judge or justice or by a 28 jury or other finder of fact, the court may determine, after a 30 hearing, as a separate and distinct finding, that all or substantially all of the claims, defenses, setoffs or counterclaims, whether of a factual, legal or mixed nature, made 32 by any party who was represented by counsel during most or all of 34 the proceeding, were wholly insubstantial, frivolous and not advanced in good faith or well-grounded in law or fact. The 36 court shall include in the finding the specific facts and reasons on which the finding is based.

2. Award. If a finding under subsection 1 is made with 40 respect to a party's claims, the court shall award to each party against whom the claims were asserted an amount representing the 42 reasonable attorney's fees and other costs and expenses incurred in defending against the claims. If the party against whom the claims were asserted was not represented by counsel, the court 44 shall award to that party an amount representing the party's reasonable costs, expenses and effort in defending against the 46 claims. If a finding is made with respect to a party's defenses, setoffs or counterclaims, the court shall award to each party 48 against whom the defenses, setoffs or counterclaims were asserted 50 the following:

> Page 16-LR1043(1) L.D. 840

A. Interest on the unpaid portion of the monetary claim at issue in the defense, setoff or counterclaim at 150% of the statutory rate set for post-judgment interest under section 1602-A from the date, which must be stated in the award, when the claim was due to the claimant pursuant to the substantive rules of law pertaining thereto, until the claim is paid in full; and

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B. An amount representing the reasonable attorney's fees, costs and expenses of the claimant in prosecuting the claims or in defending against those setoffs or counterclaims found to have been wholly insubstantial, frivolous and not advanced in good faith or well-grounded in law or fact.

3. Portion of claim. Apart from any award made pursuant to
 subsections 1 and 2, if the court finds that all or substantially all of the defenses, setoffs or counterclaims to any portion of a
 monetary claim made by any party who was represented by counsel during most or all of the proceeding were wholly insubstantial,
 frivolous and not advanced in good faith or well-grounded in law or fact, the court shall award interest to the claimant on that
 portion of the claim according to the provisions of subsection 2.

24 <u>4. Calculation of award.</u> In any award made pursuant to subsection 2 or 3, the court shall specify in reasonable detail
 26 the method by which the amount of the award was computed.

5. Exception. No finding may be made that any claim, defense, setoff or counterclaim was wholly insubstantial,
frivolous and not advanced in good faith or well-grounded in law or fact solely because a novel or unusual argument or principle
of law was advanced in support of the claim. No such finding may be made in any action in which judgment was entered by default
without an appearance having been entered by the defendant. The authority granted to a court by this section is in addition to, and not in limitation of, that already established by law.

38 <u>6. Settlement.</u> If parties to a civil action settle the dispute that was the subject of the action and file in the appropriate court documents setting forth the settlement, the court may not make any finding or award pursuant to this section
 42 with respect to the parties. If an award had previously been made pursuant to this section, the award must be vacated unless
 44 the parties agree otherwise.

46 **§1524.** Appeal of decision on motion for costs and counsel fees

 Any party aggrieved by a decision on a motion or claim pursuant to section 1523 may appeal as provided in this section.
 The appeal must be to a Justice of the Superior Court if the matter arises in the District Court, or to a single Justice of the Supreme Judicial Court if the matter arises in the Superior

> Page 17-LR1043(1) L.D. 840

Court. If the matter arises in the Supreme Judicial Court or before a single Justice of the Supreme Judicial Court, the appeal must be to the full bench of the Supreme Judicial Court. The court hearing the appeal shall review the finding and award, if any, appealed from as if it were initially deciding the matter, and may withdraw or amend any finding or reduce or rescind any award when in its judgment the facts so warrant.

Any party may file a notice of appeal with the clerk of the 10 court hearing the motion or claim within 10 days after receiving notice of the decision. The clerk shall forward the motion or claim, the court's findings and award and any other documents 12 relevant to the appeal to the clerk of the court hearing the 14 appeal who, upon receipt, shall schedule a speedy hearing and send notice to the parties. Any appeal to the Supreme Judicial 16 Court or to a Justice of the Supreme Judicial Court must proceed according to the Maine Rules of Appellate Procedure. Any other 18 appeal filed pursuant to this section must be heard upon statements of counsel and memoranda submitted by the parties without the taking of further testimony, unless the court hearing 20 the appeal finds that the taking of further testimony would aid 22 the disposition of the appeal. The payment of any award made pursuant to the 1523 must be stayed until the completion of all 24 appeals related to the civil action in which the award was made.

Sec. 27. 14 MRSA §6030, as amended by PL 1991, c. 704, is further amended to read:

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§6030. Unfair rental contracts

Illegal waiver of rights. It is an unfair and deceptive
 trade practice in violation of Title 5, section 207 222 for a landlord to require a tenant to enter into a rental agreement for
 a dwelling unit, as defined in section 6021, in which the tenant agrees to a lease or rule provision that has the effect of
 waiving a tenant right established in chapter 709, this chapter and chapter 710-A. This subsection does not apply when the law
 specifically allows the tenant to waive a statutory right during negotiations with the landlord.

2. Unenforceable provisions. The following rental
 42 agreement or rule provisions for a dwelling unit, as defined in section 6021, are specifically declared to be unenforceable and
 44 in violation of Title 5, section 207 222:

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A. Any provision that absolves the landlord from liability for the negligence of the landlord or the landlord's agent;

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B. Any provision that requires the tenant to pay the landlord's legal fees in enforcing the rental agreement;

Page 18-LR1043(1) L.D. 840 C. Any provision that requires the tenant to give a lien upon the tenant's property for the amount of any rent or other sums due the landlord; and

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D. Any provision that requires the tenant to acknowledge that the provisions of the rental agreement, including tenant rules, are fair and reasonable.

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Exception. Notwithstanding subsection 2, paragraph B, a
 rental agreement or rule provision that provides for the award of attorney's fees to the prevailing party after a contested hearing
 to enforce the rental agreement in cases of wanton disregard of the terms of the rental agreement is not in violation of Title 5, section 207 222 and is enforceable.

16 Sec. 28. 17 MRSA §2305, 2nd ¶, as enacted by PL 1971, c. 312, is amended to read:

A violation of this section shall-constitute <u>constitutes</u> a 20 violation of Title 5, chapter 10 <u>10-A</u>, <u>the Maine</u> Unfair Trade Practices Act.

Sec. 29. 22 MRSA §782, as enacted by PL 1989, c. 657, §1, is amended to read:

26 §782. Penalties

Any person failing to register pursuant to section 774 or 775, commits a civil violation for which a forfeiture not to exceed \$500 may be adjudged. Any person in violation of section 777, 778 or 779 commits a civil violation for which a forfeiture not to exceed \$250 per violation may be adjudged. Any person who engages in radon testing, advertising or mitigation in violation 34 of this chapter is also in violation of Title 5, chapter 10 <u>10-A</u>.

36 Sec. 30. 22 MRSA §1322, sub-§3, as enacted by PL 1991, c. 810, §30, is amended to read:

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3. Violations. The commissioner may order by written
 40 notice that any person violating this section cease that violation. The department may impose a fine not to exceed \$1,000
 42 for each violation of this section. The department may seek enforcement of this section in district Court.

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Any person who conducts lead inspections or lead abatement
without a license in violation of this section commits a civil
violation for which a penalty of up to \$1,000 may be adjudged.
Any person who engages in lead testing or abatement or who
advertises those services in violation of this chapter also
violates Title 5, chapter 19 <u>10-A</u>.

Page 19-LR1043(1) L.D. 840 Nothing in this subsection limits the authority of the department or any other state agency under any law.

Sec. 31. 24-A MRSA §6095, sub-§4, as enacted by PL 1987, c. 481, §3, is amended to read:

4. Deceptive, false or fraudulent practices. To the extent
 8 not preempted by the Risk Retention Amendments of 1986, any risk
 retention group shall-be is subject to the provisions of chapter
 10 23, and Title 5, chapter 10 10-A.

Sec. 32. 25 MRSA §2465, sub-§6, as amended by PL 1991, c. 714, §8, is further amended to read:

Penalty. Any person who, for compensation, constructs б. or installs vents or solid fuel burning appliances in violation 16 of the standards and permits such violation to remain uncorrected after 30 days' notice from any official empowered to enforce this 18 section is quilty of a civil violation and is subject to a forfeiture of not more than \$500 for each violation. 20 The court may waive any penalty or cost against any violator upon satisfactory proof that the violation was corrected within 30 22 a complaint. days of the issuance of Construction and installation of chimneys and fireplaces are governed by Title 32, 24 chapter 33.

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Any person who fails to provide a purchaser with an instruction
manual or the authorized publication of the Department of
Economic and Community Development, as described in subsection
5-A, commits a civil violation for which a forfeiture of not less
than \$200 nor more than \$500 for the first offense and not less
than \$500 nor more than \$800 for each subsequent offense may be
adjudged. In addition to the civil penalty provided in this
subsection, any violation of this chapter constitutes a violation
of Title 5, chapter 10 10-A.

Sec. 33. 29 MRSA §350-A, sub-§1, ¶G, as enacted by PL 1977, c. 38 694, §497, is amended to read:

- G. Any violation of Title 5, sections-206-----212 chapter
 <u>10-A</u>, <u>Maine</u> Unfair Trade Practices Act, or violation of
 Title 17, section 3203;
 - Sec. 34. 29 MRSA §364-A, sub-§3, as enacted by PL 1989, c. 481, Pt. A, §17, is amended to read;

3. Violation. Any person, corporation, organization or
 48 other legal entity that knowingly violates this section commits a
 Class D crime. A violation of this section is a violation of
 50 Title 5, chapter 19 <u>10-A</u>.

Sec. 35. 29 MRSA §365, sub-§3, as enacted by PL 1981, c. 437, §14, is amended to read:

3. Penalty. A violation of any provision of this section shall-constitute <u>constitutes</u> a violation of Title 5, chapter 10 <u>10-A</u>, unfair practices in trade.

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G. Any violation of Title 5, seetions-206-to-212 <u>chapter</u> <u>10-A</u>, unfair--trade-practices--law <u>Maine Unfair Trade</u> <u>Practices Act</u>, or violation of Title 17, section 3203 or a violation of Title 30, chapter 215, subchapter I;

16 Sec. 37. 29 MRSA 2507-A, sub-§3, as enacted by PL 1979, c. 673, §14, is amended to read:

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3. Penalty. Notwithstanding section 2521, a violation of
20 this section shall-constitute constitutes a civil violation and shall-be is punished by a fine of not more than \$1,000 for each
22 violation. In addition to the civil penalty provided in this section, any violation of this section shall--constitute
24 constitutes a violation of statutory provisions governing unfair trade practices, Title 5, chapter 10 10-A.

Sec. 38. 29 MRSA §2607, as enacted by PL 1979, c. 698, §2, is amended to read:

30 §2607. Unfair trade practice

32 A repair facility's failure to comply with this chapter constitutes an unfair trade practice under Title 5, chapter 10 34 <u>10-A</u>.

36 Sec. 39. 30-A MRSA §3010, sub-§7, as enacted by PL 1989, c. 352, is amended to read:

7. Penalty. A violation of any provision of this section
40 is a violation of the <u>Maine</u> Unfair Trades Practices Act, Title 5, chapter 19 <u>10-A</u>.

Sec. 40. 32 MRSA §502, sub-§4, as repealed and replaced by PL 1977, c. 458, §2, is amended to read:

46 4. Advertising. Advertising in a false, misleading or deceptive manner. Any regulations promulgated pursuant to this
48 section on advertising shall may not be inconsistent with any regulations promulgated pursuant to Title 5, section 207 222,
50 subsection 2;

Sec. 41. 32 MRSA §1073, sub-§3, as repealed and replaced by PL 1983, c. 378, §6, is amended to read:

False advertising. Establish rules relating to false, deceptive or misleading advertising, except that no rules may be inconsistent with any rule promulgated pursuant to Title 5, section 207 222, subsection 2 3.

Sec. 42. 32 MRSA §1406, as enacted by PL 1989, c. 391, is amended to read:

12 **§1406.** Grave markers

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14 Any funeral establishment or person licensed under this chapter, when selling a grave marker to a consumer before the
16 completion of the funeral of the person whose grave is to be marked, shall adhere to the sale requirements for funeral goods
18 and services set forth in the Federal Trade Commission's Funeral Industry Practices Rule, 16 Code of Federal Regulations, Part
20 453. Violation of this section is an unfair trade practice in violation of Title 5, section 207 222.

Sec. 43. 32 MRSA §1658-B, last ¶, as repealed and replaced by PL 1975, c. 463, §3, is amended to read:

Any provision of a contract which that limits or conditions in any way the rights guaranteed to purchasers by this section
shall--be is deemed to be against public policy and void. Any violation of the requirements of this section shall, in addition
to being deemed unethical conduct as defined by the regulations pursuant to section 1658-N, constitute constitutes a violation of
Title 5, chapter 19 10-A, the Maine Unfair Trade Practices Act.

Sec. 44. 32 MRSA §1658-C, sub-§10, as repealed and replaced by PL 1975, c. 463, §3, is amended to read:

10. Limits or conditions. Any provision of a contract which
38 that limits or conditions in any way the right guaranteed to
purchasers by this section shall--be is deemed to be against
40 public policy and void. Any violation of the requirements of this section shall, in addition to being deemed unethical conduct as
42 defined by the regulations pursuant to section 1658-N, constitutes a violation of Title 5, chapter 10 10-A, the Maine
44 Unfair Trade Practices Act.

Sec. 45. 32 MRSA $\S2417$, sub- $\S5$, as amended by PL 1977, c. 694, $\S\S594$ and 595, are further amended to read:

5. Rules and regulations. The board shall, in accordance 50 with the Maine Administrative Procedure Act, Title 5, section 8051 et seq., make reasonable rules and regulations, not 52 inconsistent with law, to govern the following:

Page 22-LR1043(1)

L.D. 840

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A. The time, place and manner of conducting state board examinations in optometry and the manner and form in which applications for such examination shall <u>must</u> be filed;

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B. The fees for registration and licensing under subchapter III;

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C. The conduct of the lawful practice of optometry in accordance with the standards established by this section.

12 The board may make such other reasonable rules and regulations, in accordance with Title 5, section 8051 et seq., as shall-be are otherwise necessary for the proper performance of its duties under this section, including rules and regulations relating to false, deceptive and misleading advertising. Any rules or regulations promulgated relating to such advertising shall may 18 not be inconsistent with any rules or regulations promulgated pursuant to Title 5, section 207 222, subsection 2 3.

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Sec. 46. 32 MRSA §4670, as enacted by PL 1973, c. 249, is amended to read:

24 §4670. Violation as unfair trade practice

26 Any violation of this subchapter shall---constitute constitutes a violation of Title 5, chapter 10 <u>10-A</u>, <u>the Maine</u> 28 Unfair Trade Practices Act.

30 Sec. 47. 32 MRSA §4685-B, sub-§2, as enacted by PL 1977, c. 440, §2, is amended to read:

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Failure to defend action under Title 5, chapter 10-A.
 The transient seller or employee fails to successfully defend any action brought against it under Title 5, section--206-et--seq.
 <u>chapter 10-A</u>; or

38 Sec. 48. 32 MRSA §4695, 2nd ¶, as enacted by PL 1979, c. 571, is amended to read:

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Any person who is damaged by a violation of any provision of 42 this chapter, by the seller's breach of the contract for the business opportunity or by the seller's violation of Title 5, section 207 222, relating to the sale, offer for sale or 44 promotion of a business opportunity may, bring an action against 46 the bond or escrow account to recover damages suffered. The Attorney General may bring an action against the bond or escrow 48 account under Title 5, section 209 224, to recover damages relating to the sale or offer for sale of a business opportunity 50 suffered by persons in this State. The aggregate liability of the surety or bank or savings institute shall may be only for actual

Page 23-LR1043(1)

L.D. 840

damages and shall may not exceed the amount of the bond or escrow account.

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Sec. 49. 32 MRSA §4700, sub-§3, as amended by PL 1991, c. 210, §8, is further amended to read:

Temporary restraining order. Upon application by the 3. Attorney General, the Superior Court shall issue a temporary 8 restraining order, under the Maine Unfair Trade Practices Act, Title 5, section 209 224, enjoining any business opportunity 10 seller who has committed an act prohibited by section 4699, subsection 1, paragraph A, B or C, from engaging in any conduct 12 relating to the sale, offering for sale or promotion of business opportunities in this State until such time as the seller 14 satisfies the court that it has complied with the provisions of this chapter. The Superior Court shall grant such a temporary 16 restraining order without requiring a showing of immediate and 18 irreparable harm or injury.

Sec. 50. 33 MRSA §589-C, sub-§1, as enacted by PL 1985, c. 390, is amended to read:

Any violation of this chapter is a violation of Title
 5, chapter 10 <u>10-A</u>.

26 Sec. 51. 33 MRSA §592, sub-§6, as enacted by PL 1983, c. 248, §3, is amended to read:

6. Violation. Any violation of this section shall-be is a
30 violation of Title 5, chapter 10 <u>10-A</u>.

Sec. 52. 38 MRSA §2141, sub-§3, as enacted by PL 1991, c. 463, is amended to read:

3. Penalty. A violation of this section is a violation of Title 5, chapter $\frac{10}{10-A}$, the Maine Unfair Trade Practices Act.

STATEMENT OF FACT

This bill repeals and replaces the Maine Unfair Trade 42 Practices Act. The bill is intended to protect Maine business and consumers from the unfair or deceptive acts or practices of 44 persons in the conduct of any trade or commerce. It is the 46 intent of this bill to implement a policy of ending improper 46 business conduct by providing harsh penalties for engaging in 48 unfair or deceptive practices and by encouraging businesses and 48 consumers to bring claims when an injury has been suffered as a 48 result of any unfair or deceptive act or practice.

The procedures set forth by this bill encourage early settlement of disputes by allowing statutory damages, attorney's

Page 24-LR1043(1) L.D. 840 fees and costs, when a person is in violation of the Maine Unfair Trade Practices Act and fails to make a reasonable offer of settlement. The claimant also has a corresponding incentive to settle, as the claimant who does not accept a reasonable settlement offer is not entitled to statutory damages, costs or attorney's fees under the law.

This bill is also intended to alleviate the ever-increasing burden on Maine courts. Cases that normally are litigated until a settlement is reached should, under this bill, be settled before the commencement of an action. Consumers are aided by the demand provisions that will permit many such claims to be resolved without the need for retaining an attorney.

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The bill is also intended to reduce litigation by providing a mechanism for penalizing persons with claims, defenses, setoffs or counterclaims that a court determines to be frivolous.

> Page 25-LR1043(1) L.D. 840