MAINE STATE LEGISLATURE

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1 2	SECOND REGULAR SESSION
3 4	ONE HUNDRED AND TWELFTH LEGISLATURE
5 6	Legislative Document No. 1915
7	S.P. 751 In Senate, January 20, 1986
8 9 10	Submitted by the Office of Public Advocate pursuant to Joint Rule 24. Reference to the Committee on Utilities suggested and ordered printed. JOY J. O'BRIEN, Secretary of the Senate Presented by Senator Baldacci of Penobscot. Cosponsored by Senator Chalmers of Knox, Representative Simpson of Casco and Representative Swazey of Bucksport.
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12 13	STATE OF MAINE
14 15 16	IN THE YEAR OF OUR LORD NINETEEN HUNDRED AND EIGHTY-SIX
17 18 19 20	AN ACT to Assist Consumers in Obtaining Redress for Violation of their Rights by Regulated Utilities.
21 22	Be it enacted by the People of the State of Maine as follows:
23 24 25	35 MRSA §314, as amended by PL 1985, c. 481, Pt. C, §19, is further amended by adding after the 4th paragraph a new paragraph to read:
26 27 28 29 30 31 32 33 34 35 36	In addition to any other remedies that may exist, any customer who is aggrieved by that violation may bring a complaint against the public utility in either the Superior Court or the District Court. If a public utility has willfully or recklessly violated any substantive rule promulgated by the commission pursuant to the authority granted in this section or section 105, the customer shall recover actual damages or \$100, whichever is greater, and if he obtains a judgment, reasonable attorneys' fees not to exceed \$750.

STATEMENT OF FACT

Two years ago the Legislature amended the laws governing termination of utility services to allow the Public Utilities Commission to bring a utility to the Adminsitrative Court if the commission believed that the utility had willfully or recklessly violated any of the commission's rules regarding the termination of utility services. The Legislature did not provide any additional remedies for the individual customer whose rights may have been violated.

This bill provides a remedy for the injured customer to allow that customer to require \$100 or actual damages, whichever is greater, plus a resonable attorney's fee not to exceed \$750.

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