MAINE STATE LEGISLATURE

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	FIRST REGULAR SESSION
	ONE HUNDRED AND TWELFTH LEGISLATURE
	Legislative Document No. 1047
•	H.P. 738 House of Representatives, March 13, 198
	Referred to the Committee on Utilities. Sent up for concurrence and ordered printed.
	EDWIN H. PERT, Clerk
	Presented by Representative Swazey of Bucksport. Cosponsored by Representative Chonko of Topsham, Senator Baldacci of Penobscot and Representative Weymouth of West Gardiner.
	STATE OF MAINE
	IN THE YEAR OF OUR LORD NINETEEN HUNDRED AND EIGHTY-FIVE
	AN ACT Establishing a Statewide Emergency 9-1-1 Telephone System.
	Be it enacted by the People of the State of Maine as follows:
	35 MRSA c. 187 is enacted to read:
	CHAPTER 187
	9-1-1 TELEPHONE SYSTEM
	§2771. Definitions
	As used in this chapter, unless otherwise indicated, the following words have the following meanings.
	1. Automatic location identification. "Automatic location identification" means an enhanced 9-1-1 service capability that enables the automatic display of information defining the geographical location of the telephone used to place a 9-1-1 call.

2. Automatic number identification. "Automatic number identification" means an enhanced 9-1-1 service capability that enables the automatic display of the 7-digit number used to place a 9-1-1 call.

- 3. Enhanced 9-1-1 service. "Enhanced 9-1-1 service" means a service consisting of telephone network features and public safety answering points provided for users of the public telephone system enabling those users to reach a public safety answering point by dialing the digits 9-1-1. This service directs 9-1-1 calls to appropriate public safety answering points by selective routing based on the geographical location from which the call originated and provides the capability for automatic number identification and automatic location identification features.
- 4. Private safety agency. "Private safety agency" means any entity, except a municipality or a public safety agency, providing emergency fire, ambulance or medical services.
 - 5. Public safety agency. "Public safety agency" means a division of a municipality or the State which provides fire fighting, law enforcement, ambulance, medical or other emergency services.
 - 6. Public safety answering point. "Public safety answering point" means a facility, operated on a 24-hour basis, assigned the responsibility of receiving 9-1-1 calls and, as appropriate, directly dispatching emergency response services, or transferring or relaying emergency 9-1-1 calls to other public safety agencies. A public safety answering point is the first point of reception by a public safety agency of a 9-1-1 call and serves the jurisdictions in which it is located or other participating jurisdictions.
 - 7. Selective routing. "Selective routing" means the method employed to direct 9-1-1 calls to the appropriate public safety answering point based on the geographical location from which the call originated.
 - §2772. Statewide system

- 1 1. Statewide service required. Every telephone company providing service within the State shall provide, not later than December 31, 1986, selective routing, automatic number identification and automatic location identification features.
 - 2. Public safety answering points. Each municipality shall, not later than December 31, 1986, establish and operate a public safety answering point which utilizes enhanced 9-1-1 network features.
- 10 3. Multiagency or multijurisdictional answering 11 points. No provision of this chapter may be con-12 strued to prohibit or discourage in any manner 13 formation of multiagency, multijurisdictional or re-14 gional public safety answering points. Any public 15 safety answering point established pursuant to this 16 chapter may serve the jurisdiction of more than one 17 public agency or a segment of the jurisdiction of a 18 municipality.

§2773. Transmission of requests

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- 1. Transmission of requests to agencies. Each public safety answering point shall be capable of transmitting requests for law enforcement, fire fighting, medical, ambulance or other emergency services to a public or private safety agency that provides the requested services.
 - 2. Processing of requests from physically disabled. Each public safety answering point shall be equipped with a system approved by the Public Utilities Commission for the processing of requests for emergency services from the physically disabled.
- 3. Devices connected to telephone network. No 31 32 person may connect to a telephone company's network 33 any automatic alarm or other automatic alerting device which causes the number 9-1-1 to be automatical-34 35 ly dialed and provides a prerecorded message in order 36 to directly access emergency services, except for a device approved by the Public Utilities Commission 37 38 and required by a physically disabled person to ac-39 cess a public safety answering point.

40 §2774. Administration

The Public Utilities Commission shall administer and coordinate the implementation of enhanced 9-1-1 service in the State. The Public Utilities Commission in consultation with telephone companies, municipalities and public safety agencies shall establish technical and operational standards for the establishment of public safety answering points which utilize enhanced 9-1-1 network features in accordance with this chapter on or before June 30, 1986. Municipalities shall comply with these standards in the design, implementation and operation of public safety answering points.

§2775. Forwarding of requests

A public safety agency which receives a request for emergency service outside of its jurisdiction shall promptly forward the request to the public safety answering point or public safety agency responsible for that geographical area.

§2776. Information

A telephone company shall forward to any public safety answering point or other answering point equipped for enhanced 9-1-1 service the telephone street address of any telephone used to number and place a 9-1-1 call. Subscriber information provided in accordance with this section shall be used only for the purpose of responding to emergency calls or for the investigation of false or intentionally misleading reports of incidents requiring emergency ser-No telephone company or agents of a telephone company may be liable to any person who uses the enhanced 9-1-1 service established under this chapter for release of the information specified in this section or for any failure of equipment or procedure in connection with enhanced 9-1-1 service.

STATEMENT OF FACT

The purpose of this bill is to require the implementation of a statewide 9-1-1 emergency services' telephone network.

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