## MAINE STATE LEGISLATURE

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| Legislat                    | ive Docume                                    | nt                    |                        |                     |                       |                       | No     | o. 828     |
| H.P. 556                    | •   |                       | House of               | of Repre            | esentative            | s, Febru              | ary 28 | , 198      |
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|                             | AN ACT  | Concern               | ing Ma                 | ine's               | Lemon                 | Law.                  |        |            |
| Be it<br>follow             | enacted b                                     | y the Po              | eople                  | of the              | Stat                  | e of M                | aine   | as         |
|                             | c. 1. 10<br>by PL 198                         | MRSA 6. 1             |                        |                     |                       |                       |        | en-        |
|                             | Failure<br>cturer c                           |                       | gents (                | or aut              | horiz                 | ed dea                | lers   | are        |
| expres                      | s warrant                                     | y by re               | pairin                 | g or c              | correc                | ting                  | any    | de-        |
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for the consumer's use of the vehicle. Refunds shall be made to the consumer and lienholder, if any, as their interests may appear. A reasonable allowance for use is that amount directly attributable to use by the consumer prior to his first report of the non-conformity to the manufacturer, agent or dealer, and during any subsequent period when the vehicle is not out of service by reason of repair. In determining the reasonable allowance, the parties may take into account the rate of mileage reimbursement paid to state employees pursuant to Title 5, section 8.

- 3. Reasonable number of attempts; presumption. It is presumed that a reasonable number of attempts have been undertaken to conform a motor vehicle to the applicable express warranties, if:
  - A. The same nonconformity has been subject to repair 4 2 or more times by the manufacturer or its agents or authorized dealers within the express warranty term or during the period of one year following the date of original delivery of the motor vehicle to a consumer, whichever is the earlier date, and at least 2 of those times to the same agent or dealer, but the nonconformity continues to exist; or
  - B. The vehicle is out of service by reason of repair, by the manufacturer, its agents or authorized dealer, of any nonconformities covered under subsection 2 for a cumulative total of 30 15 or more business days during that warranty term or that one-year period, whichever is the earlier date.
  - 4. Time limit; extension. The term of an express warranty, the one-year period following delivery and the 30-day 15-day period provided in subsection 3, paragraph B, shall be extended by any period of time during which repair services are not available to the consumer because of a war, invasion, strike or fire, flood or other natural disaster.
- 39 Sec. 2. 10 MRSA 1165, as enacted by PL 1983, c. 40 145, is amended to read:
- 41 §1165. Informal dispute settlement

If a manufacturer has established an informal dispute settlement procedure which complies in all respects with the provisions of 16 Code of Federal Regulations, Part 703, as from time to time amended, the provisions of section 1163, subsection 2, concerning refunds or replacement shall not apply to any consumer who has not first resorted to that procedure, provided that the procedure shall require that the hearing be held within 7 days of receipt of a consumer's request and that the manufacturer render a decision within 30 days of commencement of the procedure.

## STATEMENT OF FACT

This bill reduces the number of times a consumer has to have the same mechanical problem with a car to put the law's remedies into effect. It also reduces the number of days a car has to be in the repair shop to have the remedies go into effect. It changes the requirements concerning the manufacturers arbitration process.

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