

1 2	FIRST REGULAR SESSION
3 4	ONE HUNDRED AND ELEVENTH LEGISLATURE
5 6	Legislative Document No. 1020
7	S.P. 346 In Senate, March 4, 1983
8 9	Submitted by the Office of Public Advocate pursuant to Joint Rule 24. Referred to the Committee on Public Utilities. Sent down for concurrence
	and ordered printed. JOY J. O'BRIEN, Secretary of the Senate
	Presented by Senator Baldacci of Penobscot. Cosponsors: Representative Bost of Orono, Representative Vose of Eastport and Senator Kany of Kennebec.
	STATE OF MAINE
	IN THE YEAR OF OUR LORD NINETEEN HUNDRED AND EIGHTY-THREE
	AN ACT to Protect all Customers from Unjust Terminations of Utility Services.
	Be it enacted by the People of the State of Maine as follows:
	Sec. 1. 35 MRSA §105, as enacted by PL 1975, c. 378, is amended to read:
	§105. Utility deposits
	No public utility shall may require any deposit of any residential customer without proof that the customer is likely to be a credit risk or to damage the property of the utility. Such The proof shall be furnished to the customer upon request. Absence of previous experience with the utility shall not be proof that the customer is a credit risk or threatens
2 3	to damage utility property. <u>The Public Utilities</u> Commission shall adopt reasonable regulations, after

hearing, to provide for just and reasonable procedures governing deposit requirements for all customers, in conjunction with section 314.

4 Sec. 2. 35 MRSA §314, as amended by PL 1981, c. 5 415, is further amended to read:

## 6 §314. Termination of utility services

7 The Public Utilities Commission shall adopt and promulgate reasonable regulations after hearing con-8 9 cerning the termination or disconnection of any resi-10 dential customer's service by an electric, gas, water or telephone utility of the State. These regulations 11 may vary by customer class. These regulations shall apply generally to all such utilities within the com-12 13 14 mission's jurisdiction and shall provide for adequate written notice by such that utility to the residen-15 tial customer that his utility bill has not been 16 17 and a notice of his prospective termination or paid. disconnection and his right, prior to disconnection, 18 19 to enter into reasonable installment payment arrange-20 ments with such that utility company; to settle any dispute concerning the proposed disconnection at 21 an 22 informal hearing with such the utility company; and 23 to appeal the results of such the utility company's decision to the Public Utilities Commission. The 24 25 regulations shall also provide that there may be no 26 termination or disconnection of a residential customer during a limited medical emergency and 27 for а 28 just and reasonable procedure regarding reconnections 29 utility service and deposit requirements for all of 30 customers.

31 The Public Utilities Commission shall adopt 32 reasonable regulations, after hearing, to provide for 33 a just and reasonable interest rate to be paid by the 34 utility on any deposit of any customer.

## STATEMENT OF FACT

36 Currently, the Public Utilities Commission is 37 authorized to establish regulations regarding the 38 termination of utility services for residential cus-39 tomers. The commission is also authorized to issue

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regulations governing reconnections and deposit re quirements for residential customers. This bill
authorizes the commission to establish reasonable
regulations for all customers of a utility.

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