MAINE STATE LEGISLATURE

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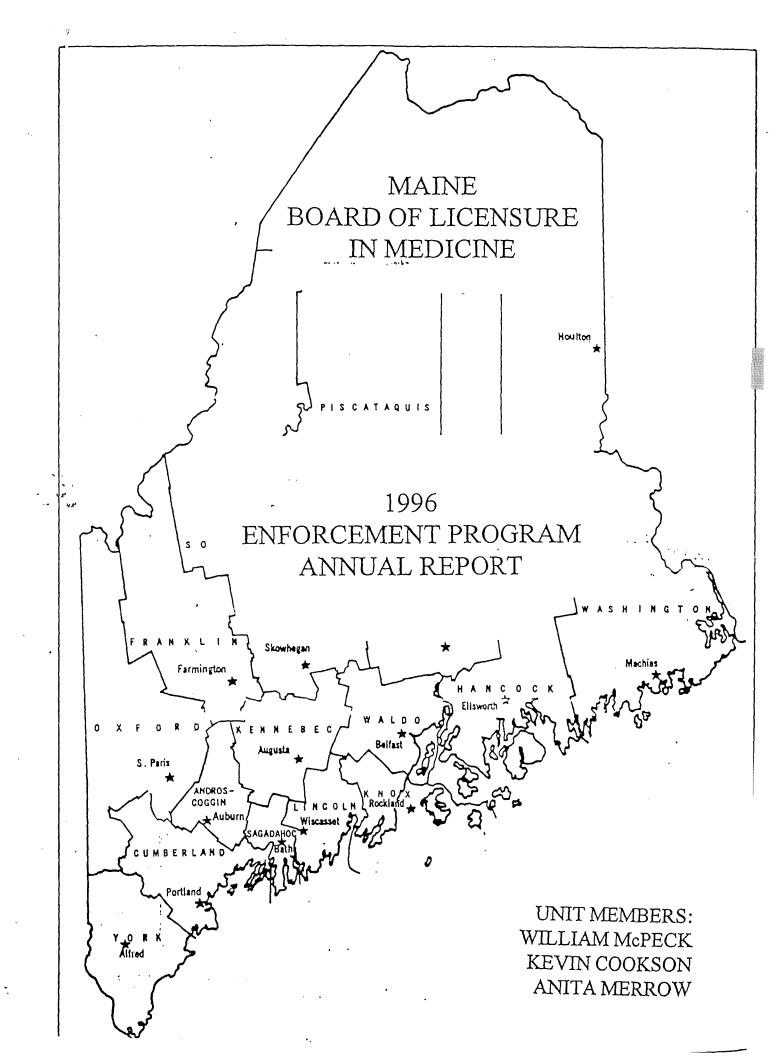
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Summary of Complaint Activity Calendar Year 1996

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Total Number of Complaints Received in 1996
                                                       147
Total Number of Complaints Received By Year
     1996 - 147
     1995 - 158
     1994 - 106
     1993 - 128
     1992 - 100
     1991 - 72
     1990 - 102
     1989 - 69
     1988 - 70
     1987 - 45
     1986 - 39
Priority Assigned to 1996 Cases
   Priority #1 -
   Priority #2 -
   Priority #3 - 144
Sex of the Licensee Complained Against in 1996
   Male - 125
   Female - 22
Age of the Licensee Complained Against in 1996.
   26 - 30 years -
   31 - 35 years -
                       18
   36 - 40 years -
                      11
   41 - 45 years -
                      35
   46 - 50 years -
                      31
   51 - 55 years -
                      16
   56 - 60 years -
                       16
   61 - 65 years -
                       9
   66 - 70 years -
                       6
```

2

1

71 - 75 years -

76 - 80 years -

unknown

The modal age interval is 41 - 45 years of age. The median age is 49.1 years of age.

For 1996 Complaints Licensee Resides In Maine

Yes - 139 No - 8

In State 1996 Complaints Received by Licensee County of Practice (Maine)

Androscoggin - 19 Aroostook -Cumberland -34 Franklin -Hancock -Kennebec -19 Knox -Lincoln -1 Oxford -5 Penobscot -26 Piscataquis -Sagadahoc -Somerset -Waldo -Washington -York - ,

Total Number of 1996 Complaints Closed 68

Reason for Closure 40 Dismissed-No Merit -Does Not Rise To Level of Discipline 16 -Insufficient Evidence 5 0 No Jurisdiction Filed (No Action Taken By Board) 4 1 Administrative Voluntary Surrender With Cause 0 Voluntary Suspension With Cause 0 1 Probation Reprimand and Fine 1

Fines assessed for 1996 complaints - \$1,500

Reason for Closure

Dismissed-No Merit	27
-,Does Not Rise To Level of Discipline	11
-Insufficient Evidence	8
Probation	Ů
Administrative	13
No Jurisdiction	Ü
Filed (No Action Taken By Board)	2
Voluntary Surrender With Cause	0
Suspension (suspension stayed)	1
Reprimand	1
Modified Licenses	1
Nonrenewal of License	4
Convert to Inactive Status	1
Probation and Fine	1
Reprimand and Fine	5
Revocation	1

· Wear of Origin for Prior Year Complaints Closed in 1996

1995		44
1994		13
1993		6
1992		8
1991	, «	3
1990	or earlier	2

Total Number of Complaints Closed in 1996

144

Reason for Closure of All Complaints Closed in 1996

Dismiss - No Merit	67
Does Not Rise To Level of Discipline	27
Insufficient Evidence	13
Lack of Jurisdiction	0
Filed (No Action Taken By Board)	6
Administrative	14
Voluntary Surrender with Cause	0
Voluntary Surrender without Cause	0
Voluntary Suspension with Cause	0
Probation	1
Reprimand and Fine	6
Suspension (Suspension Stayed)	1
Reprimand	1
Modified Licenses Issued	1
Nonrenewal of License	4
Conversion to Inactive Status	1

Total Number of Complaints Closed Yearly by Year

1995 - 144 1995 - 92

1994 - 81

1993 - 90

Average Time Between Complaint Receipt and First Board Review (in months)

For complaints received in 1996 - 5.67

For complaints received in 1995 -

For Complaints Received in 1994 - 4.90

Frequency Distribution of Time (in months) Between Complaint Receipt and First Board Review

1 Month - 4 2 Months - 3

2 Months - 3 3 Months - 13

4 Months - 10

5 Months - 12

6 Months - 10 7 Months - 9

8 Months - 4

9 Months - 2

10 Months - 0

11 Months - 0

12 Months - 1 N/A - 1

The modal time is three months.

The median time is 4.8 months.

The mean time is 4.9 months.

Average Time Between Complaint Receipt and Complaint Closure (in months)

For Complaints Received in 1996 - 5.7

For Complaints Received in 1995

For Complaints Received in 1994 - 5.7

Frequency Distribution of Time (in months) Between Complaint Receipt and Complaint Closure for Complaints Received in 1996

```
1 Month -
 2 Months -
3 Months -
             13
4 Months -
            10
5 Months -
            12
6 Months -
7 Months -
            10
8 Months -
9 Months -
            2
10 Months -
             0
11 Months -
              0
12 Months -
```

The modal time is three months. The median time is 4.8 months. The mean time is 4.9 months.

. "Sources of Allegation-For 1996 Complaints

Patient	59
Patient's Family	61
Institutional Provider (Hospital)	4
Board or Board Staff	9
Individual, Physician	1
FSMB, AMA or NPDB Database	6
Maine Attorney General's Office	2
Another State or Provincial Medical Board	1
Other Maine Health Care Provider (non-physician)	2
Another Agency of Maine State Government	1
Other	1

Allegations Contained in 1996 Complaints

Fraud or Deceit in Obtaining A License	5
Fraud or Deceit in Practice or Billing	3
Habitual Use of Drugs Other Than Alcohol	3
Habitual Use of Alcohol	0
Diagnosed Mental Impairment to Practice	. 2
Diagnosed Physical Impairment to Practice	0
Aiding or Abetting Unlicensed Practice	0
Incompetant Practice (Fitness)	2
Incompetant Practice (Knowledge, Skills etc.)	57
Unprofessional Conduct	73
Violation of Medical Practice Act or Board Rule	1
False or Misleading Advertising	1

Incompetent Practice (may be more than one per complain	int)
Knowledge and Skills - Diagnosis Knowledge and Skills - Treatment Prescribing Practices Ability or Fitness	38 37 8 2
en e	
Unprofessional Conduct (may be more than one per comp	laint)
Inappropriate Sexual Contact Diagnosing and Treatment Issues Communication Issues Abandonment Breach of Confidentiality Prescribing Practices Medical Records Other	2 25 35 18 2 12 9
Type of Impairment Alleged in 1996 Complaints	
Alcohol Drugs Mental Physical ,	0 3 1 1
Examinations Ordered By Board for 1996 Complaints	
Substance Abuse Mental Physical	1 3 1
Letters of Guidance Issued By Board in 1996	20
Consent Agreements Approved By Board in 1996	16
New Consent Agreement Monitoring Files Opened in 1996	7
Location of Alleged Activity in 1996 Complaints	
Office	70 31

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Hospital (out patient) Nursing Home Emergency Room Clinic Other Not Applicable, or Unknown	1 4 8 9 0 20
Type of Specialty Involved in 1996 Complaints	
Family/General Practice Internal Medicine Orthopedics Surgery, Neurological Psychiatry Ophthalmology Surgery, General Neurology Pediatrics Surgery, Urological Anesthesiology Dermatology Emergency Medicine OB/GYN Occupational Medicine Endocrinology Gastroenterology Neonatal Perinatal Medicine Oncology Otorhinolaryngology Physical Medicine and Rehabilitation Radiology Surgery, Cardiovascular Surgery, Plastic Surgery, Thoracic Surgery, Vascular Allergist Cardiology Nurse Practitioner PAs	25 23 4 16 14 11 06 32 13 90 00 00 83 00 21 11 11 26

Complaints Related To IME in 1996

Yes 2 No 145 Complaints Generated From Malpractice Reports

Yes 1 No 146

Complaints Arising From Managed Care Plan Participation

Yes 0 No 147

- 4.4

Informal Conferences Held in 1996: 6

Adjudicatory Hearings Held in 1996: 2

Frequency of Complaints Received in 1996 By Month

January 12 February 13 March 14 April 11 11 May June 7 July 16 August 12 11 September October 11 November 17 December 12

Average Number of New Complaints Received per Month By Year

1996 - 12.25 1995 - 13.17 1994 - 8.8

Total Adverse Licensing Actions Taken by Board in 1996 - 24 This represents actions against 19 licensees.

Total Fines Assessed By Board in 1996 - \$16,500.00

Type of Adverse Licensing Actions Taken in 1996 Non-Renewal 3 Conditions Placed on License 6 Reprimand and Fine 6 Emergency Summary Suspension Reprimand Suspension (stayed) Probation 1 Revocation 1 Probation and Fine 1 Sources of Allegation for 1996 Adverse Licensing Actions Consumer 1 Institutional Provider 3 FSMB, AMA or NPDB Database 0 .. Other Government Agency : Individual Physician 1 Applicant (Self Report) 1 Board Staff 2 Legal Basis for 1996 Adverse Licensing Actions Taken Fraud or Deceit in Application 6 Incompetant Practice (Knowledge, Skills, etc.) 3 3 Substance Abuse Diagnosed Mental Illness 1 Unprofessional Conduct 4 Reciprocal Action Based on Action By Another State Consent Agreements Executed By Board in 1996 -14 Type of Adverse Licensing Actions Taken Non-renewal of License 2 Conditions Placed on License 4 5 Reprimand and Fine Suspension (Stayed) with Probation Suspension (Stayed) with Conditions Placed on License 1 Probation with Conditions Placed on 1 License

Board Orders Issued by the Board in 1996 - 5

Type of Adverse Licensing ActionS Taken

Emergency Summary Suspension 2

Reprimand and Fine 1

Revocation 1

Non-Renewal 1

Adverse Licensing Actions Taken in 1996 by Type of License Held

M.D. Permanent - 18 Initial Application - 1

Practice Location of Licensees Sunject to 1996 Adverse Licensing Actions

Maine - 10 Elsewhere - 9

Adverse Licensing Actions Taken in 1996 By Year Complaint was Originally, Received

1996 - 4 1995 - 6 1994 - 5 1993 - 0 1992 - 3 Initial License - 1

Number of Licensees Subject to Adverse Licensing Actions by Calendar Year

Total Number of Open Complaints Carried Forward From Calendar Year

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1996 - 250

1995 - 247

1994 - 168

1993 - 143

1992 - 105

1991 - 91

1990 - 64

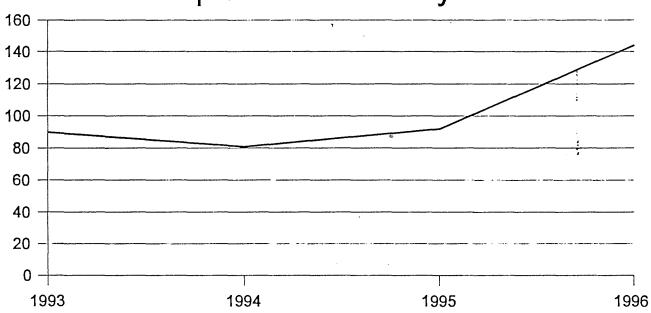
1989 - 53

1988 - 47
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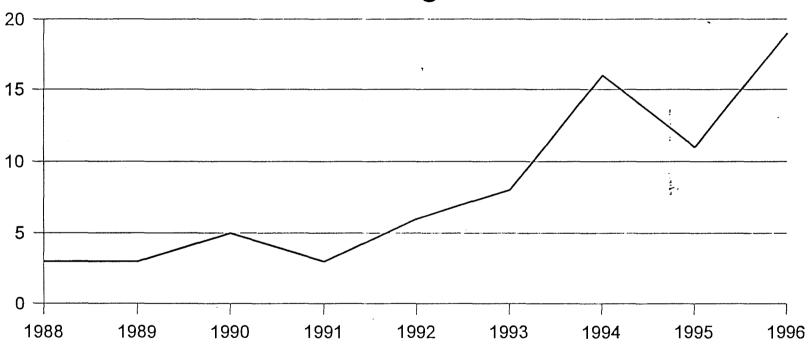
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Open Complaint Balance as of January 1, 1996 - 247
New Complaints Opened in 1996 - 147
Total Complaints Closed in 1996 - (144)
Open Complaint Balance as of January 1, 1997 - 250

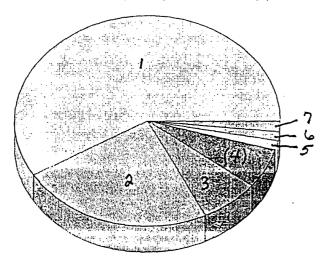
Complaints Closed by Year



Licensees Receiving Adverse Actions



1996 Closings By Action Type



No Merit (1)

Insufficient Evidence(3)

Administrative Close (5)

Reprimand/Fine (つ)

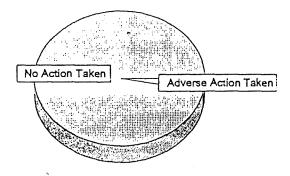
Does Not Rise (2)

Filed - No Action (4)

Probation (6)

1996 Complaints Closed

No Action vs. Adverse Action





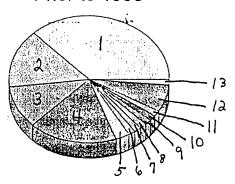
No Action Taken Adverse Action Taken





Complaints Closed From Prior Years

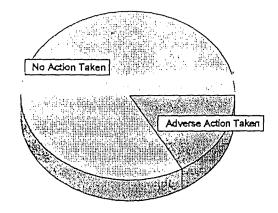
Prior to 1996



- No Merit (I)
- Insufficient Evidence (3)
- Filed-No Action (5)
- Reprimand (7)
 - Non-Renew (9)
 - Probation/Fine (11) Revocation (13)

- Does Not Rise (2)
- Administrative Close (4)
- Suspension Stayed (4)
- Conditional License (%)
 - Convert to Inactive (10)
 - Regrimand/Fine (12)

Complaints Closed From Prior Years No Action vs. Adverse Action





No Action Taken



Adverse Action Taken

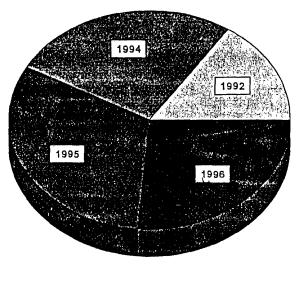
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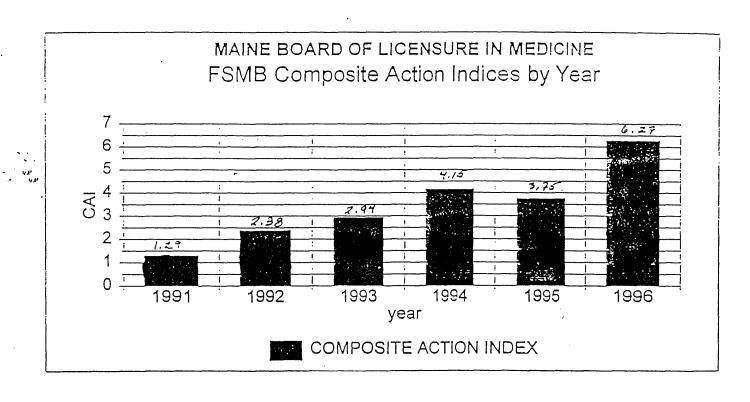
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1996 Adverse Actions By Year Opened





Open Complaints Carried Forward

