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2012

ANNUAL COMPLIANCE REPORT

STATE OF MAINE WORKERS' COMPENSATION BOARD



JANUARY 1, 2012 - DECEMBER 31, 2012

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OFFICE OF MONITORING, AUDIT & ENFORCEMENT

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**MAINE WORKERS' COMPENSATION BOARD
2012 ANNUAL COMPLIANCE REPORT**

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EXECUTIVE SUMMARY

- I. On July 9, 2013, the Maine Workers' Compensation Board of Directors approved the 2012 Annual Compliance Report (**January 1, 2012 through December 31, 2012**). This report represents the efforts of the Office of Monitoring, Audit and Enforcement (MAE Program) and the workers' compensation community.

II. HISTORY

In 1997, the Maine Legislature, with the support of Governor Angus S. King, Jr., enacted Public Law 1997, Chapter 486 to establish the Office of Monitoring, Audit, and Enforcement with the goals of: (1) providing timely and reliable data to policymakers; (2) monitoring and auditing payments and filings; and (3) identifying those insurers, self-administered employers, and third-party administrators (collectively "insurers") not complying with minimum standards.

III. COMPLIANCE OVERVIEW

The 2012 quarterly compliance in Table 1 represents static results based upon data received by the deadline for each quarter. This 2012 Annual Compliance Report represents static results based upon data received by March 13, 2013. Tables 2 and 3 show continued improvement in the performance of insurers since the pilot project.

A. Lost Time First Report Filings

The Board's benchmark for lost time first report filings within 7 days is 85%.

Benchmark Met. Eighty-five percent (85%) of lost time first report filings were within 7 days.

B. Initial Indemnity Payments

The Board's benchmark for initial indemnity payments within 14 days is 87%.

Benchmark Exceeded. Ninety percent (90%) of initial indemnity payments were within 14 days.

C. Initial Memorandum of Payment Filings

The Board's benchmark for initial Memorandum of Payment (MOP) filings within 17 days is 85%.

Benchmark Exceeded. Eighty-nine percent (89%) of initial MOP filings were within 17 days.

D. Initial Indemnity Notice of Controversy Filings

The Board's benchmark for initial indemnity Notice of Controversy (NOC) filings within 14 days is 90%.

Benchmark Exceeded. Ninety-five percent (95%) of initial indemnity NOC filings were within 14 days.

E. Wage Information

Seventy-three percent (73%) of Wage Statement(s) and seventy-eight percent (78%) of the Schedule of Dependent(s) and Filing Status Statement(s) were filed within 30 days.

F. Utilization Analysis

Nineteen percent (19%) of all lost time first reports were "denied" and forty-one percent (41%) of all claims for compensation were denied.

IV. CAVEATS & EXPLANATIONS

A. General

- Question marks (“?”) within this report indicate that the insurer did not provide all the data required to measure compliance.

B. Lost Time First Report Filings

- Compliance with the lost time first report filing obligation exists when the lost time first report is filed (accepted Electronic Data Interchange (EDI) transaction, with or without errors) within 7 days of the employer receiving notice or knowledge of an employee injury that has caused the employee to lose a day’s work.
- When a medical only first report was received and later converted to a lost time first report, if the received date minus the date of the employer’s notice or knowledge of incapacity was less than zero, the filing was considered compliant.

C. Initial Indemnity Payments

Compliance with the Initial Indemnity Payment obligation exists when the check is mailed within the later of: (a) 14 days after the employer’s notice or knowledge of incapacity or (b) the first day of compensability plus 6 days.

D. Initial Memorandum of Payment (MOP) Filings

Compliance with the Initial Memorandum of Payment filing obligation exists when the MOP is received within 17 days of the employer’s notice or knowledge of incapacity.

E. Initial Indemnity Notice of Controversy (NOC) Filings

- Measurement excludes filings submitted with full denial reason codes 3A-3H (No Coverage).
- Compliance with the Initial Indemnity Notice of Controversy filing obligation exists when the NOC is filed (accepted EDI transaction, with or without errors) within 14 days of the employer receiving notice or knowledge of the incapacity or death.

V. COMPLETED AUDITS

The Board conducts compliance audits of insurers, self-insurers and third-party administrators to ensure that all obligations under the Workers' Compensation Act are met. The functions of the audit program include, but are not limited to: ensuring that all reporting requirements of the Board are met, auditing the timeliness of benefit payments, auditing the accuracy of indemnity payments, evaluating claims-handling techniques, and determining whether claims are unreasonably contested.

The following had audits completed in 2012:

Auditee (alpha order)	Total Penalties
AAIC	\$100.00
Arrow Mutual	\$0.00
Bath Iron Works	\$0.00
Broadspire	\$0.00
Church Mutual Insurance	\$2,500.00
CNA Insurance	\$0.00
Continental Indemnity Company	\$4,700.00
Federated Mutual	\$0.00
Great West Insurance	\$1,700.00
Hanover Insurance	\$1,500.00
Maine School Management Association	\$3,000.00
NGM Insurance	\$2,600.00
Old Republic Insurance	\$3,000.00
Patriot Insurance	\$3,925.00
Ryder Services	\$500.00
Tokio Marine & Nichido Fire Insurance Co.	\$600.00
Transguard Insurance	\$200.00
Utica Insurance	\$2,000.00

This 2012 Annual Compliance Report was prepared by the following MAE staff members:

Name	Position	Annual Report Role
Anne Poulin	Secretary Associate	Administrative Support
Kathleen Schulz	Management Analyst	Research & Compilation
Carrie Pelletier	Management Analyst	Research & Compilation
Kimberlee Barriere	Deputy Director	Editor

Annual Compliance Summary

Table 1 Quarterly Compliance Reports

	Benchmark	First Quarter	Second Quarter	Third Quarter	Fourth Quarter
Lost Time First Report Filings Received within 7 Days	85%	87%	86%	84%	86%
Initial Indemnity Payments Made within 14 Days	87%	90%	90%	89%	90%
Initial Memorandum of Payment Filings Received within 17 Days	85%	89%	89%	88%	91%
Initial Indemnity Notice of Controversy Filings Received within 14 Days	90%	95%	96%	95%	95%

Table 2 Annual Compliance

	1997 ¹	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012
Lost Time First Report Filings Received within 7 Days	37%	82%	86%	86%	84%	87%	89%	84%	86%	87%	85%
Initial Indemnity Payments Made within 14 Days	59%	86%	85%	87%	87%	87%	89%	89%	89%	89%	90%
Initial Memorandum of Payment Filings Received within 17 Days	57%	82%	83%	84%	84%	85%	88%	87%	86%	89%	89%
Initial Indemnity Notice of Controversy Filings Received within 14 Days ²			91%	92%	89% ³	89%	90%	94%	94%	95%	95%

Table 3 Percentage Change Over Time

	1997 ¹	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012
Lost Time First Report Filings Received within 7 Days	0%	124%	133%	134%	130%	136%	141%	127%	132%	135%	132%
Initial Indemnity Payments Made within 14 Days	0%	44%	44%	46%	46%	47%	49%	49%	51%	51%	51%
Initial Memorandum of Payment Filings Received within 17 Days	0%	44%	46%	48%	49%	49%	55%	54%	51%	56%	56%
Initial Indemnity Notice of Controversy Filings Received within 14 Days ²			0%	1%	-2%	-3%	-1%	2%	3%	4%	3%

¹ Based on sample data.

² Benchmark changed in 2007 from 17 days to 14 days.

³ Second quarter excluded.

High Compliance Performers

Entities large and small have developed the policies, processes and systems necessary to achieve or exceed the benchmark compliance levels relative to form filing, as well as the initial indemnity payments that put money into injured Maine employees' households. The Board wishes to recognize them for their excellence in these areas.

These high-performing entities run the gamut of size, location and organization type, i.e. insurer, TPA, self-insured self-administered employer.

Benchmark Category:	First Report Filings	Initial Payments	Initial MOP Filings	Initial NOC Filings
---------------------	----------------------	------------------	---------------------	---------------------

Insurers/TPAs				
Broadspire Services	85%	95%	93%	100%
Chartis	89%	92%	93%	94%
Claims Management (Wal-Mart)	96%	97%	94%	96%
FutureComp	95%	89%	90%	100%
Great Falls Insurance	87%	88%	88%	95%
Synernet	91%	88%	88%	97%
Willis of Northern New England	93%	95%	93%	97%
Zurich Insurance	89%	90%	90%	98%

Self-Insureds				
Bath Iron Works	100%	100%	100%	98%
City of Bangor	96%	100%	97%	100%
Maine Automobile Dealers Association	94%	94%	97%	100%
Maine Motor Transport Association	94%	89%	97%	100%
Maine Municipal Association	94%	87%	91%	99%
Maine School Management Association	93%	94%	95%	98%
State of Maine Workers' Comp. Trust	89%	98%	96%	96%

Board Benchmarks:

- 85% of Lost Time First Report filings received within 7 days
- 87% of Initial Indemnity Payments made within 14 days
- 85% of Initial Memorandum of Payment filings received within 17 days
- 90% of Initial Indemnity Notice of Controversy filings received within 14 days

Qualifications:

- Must have filed more than one MOP in the year.
- Must have filed more than one NOC in the year.

LOST TIME FIRST REPORT FILINGS

Chart 1 Timeliness Distribution

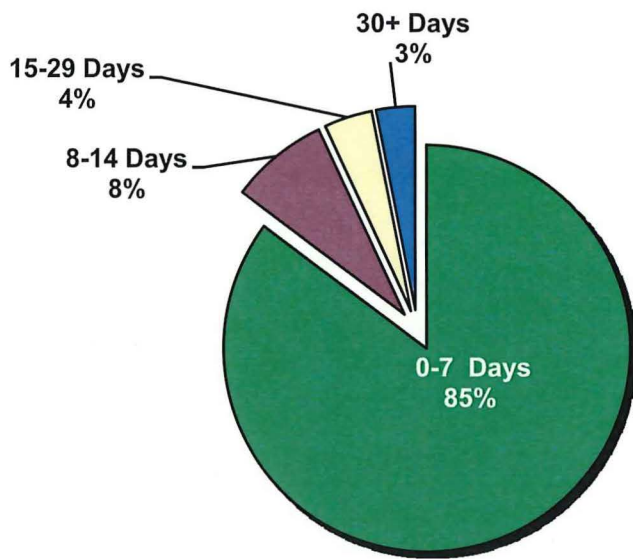


Table 4

Received Within:			
0-7	Days	11,345	85%
8-14	Days	1,045	8%
15-29	Days	509	4%
30+	Days	411	3%
Total		13,310	100%

Table 5

Above vs. Below Benchmark:		
At / Above	35	43%
Below	46	57%
Total	81	100%

Chart 2 % of Insurers Above vs. Below 85% Benchmark

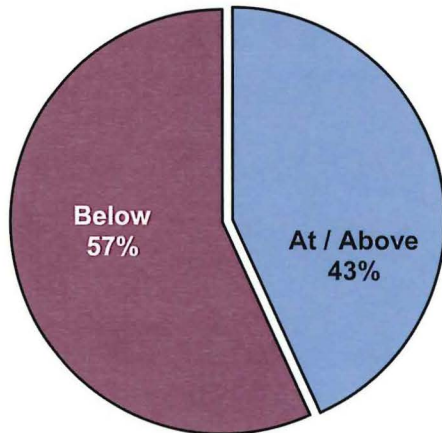
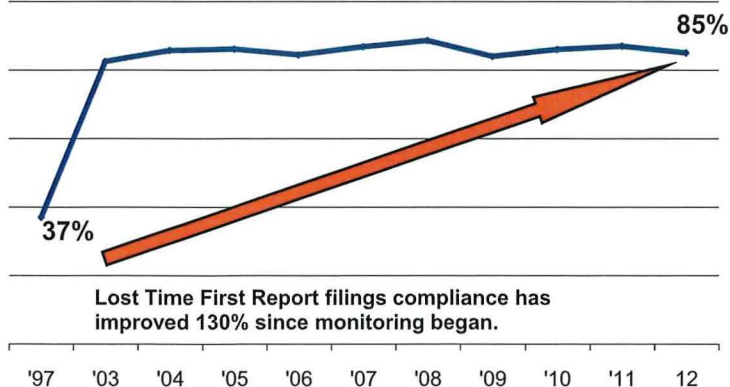


Chart 3 Compliance Trend



Summary

The Board received 13,310 lost time first reports. This represents 160 fewer reports than in 2011.

The 2012 compliance rate of 85% for lost time first report filings has slightly decreased from the 2011 compliance rate. As can be seen in Chart 2, only 43% of insurers were at or above the benchmark in 2012, up slightly from the 42% in 2011; however, there is still room for improvement.

Incorrect or unknown employer UIAN numbers continue to be an issue. Accurate UIAN data ensures that claims received at the Board are linked to the appropriate insurance policy and claim administrator in a timely manner, thus reducing workloads for all parties. Attention will continue to be placed on improving this area.

INITIAL INDEMNITY PAYMENTS

Chart 4 Timeliness Distribution

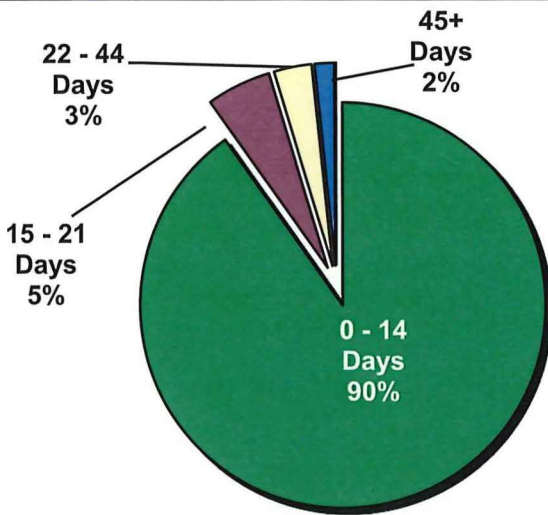


Table 6

Made Within:		
0 - 14 Days	3,288	90%
15 - 21 Days	188	5%
22 - 44 Days	121	3%
45+ Days	57	2%
? Days	2	0%
Total	3,656	100%

Table 7

Above vs. Below Benchmark:		
At / Above	45	59%
Below	31	41%
Total	76	100%

Chart 5 % of Insurers Above vs. Below 87% Benchmark

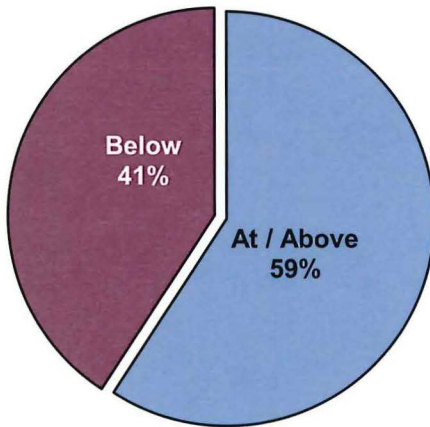
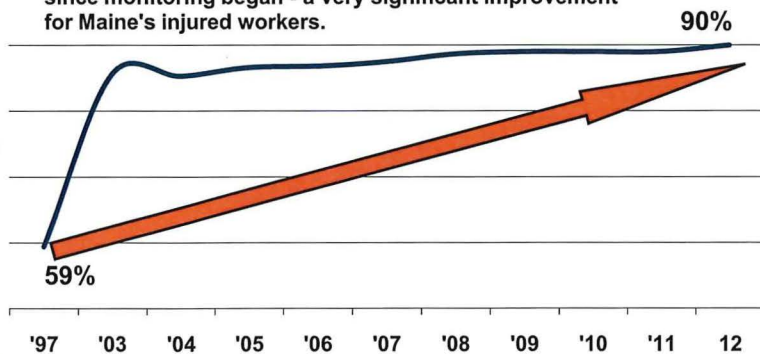


Chart 6 Compliance Trend

Initial indemnity payment compliance has improved 53% since monitoring began - a very significant improvement for Maine's injured workers.



Summary

Injured workers in the State of Maine continue to benefit from the high (90%) compliance rate of initial indemnity payments.

In fact, compliance has improved by 31 points since monitoring began, from 59% to 90%, resulting in Maine households receiving much-needed money on time.

On a broader level, timely initial indemnity payments are a key factor in controlling workers' compensation claim costs.

However, as can be seen in Chart 5, work still remains in this area. Analysis will continue to focus on identifying best practices followed by those with high compliance rates in order to identify solutions that might help those at the other end of the spectrum to improve their results.

INITIAL MEMORANDUM OF PAYMENT FILINGS

Chart 7 Timeliness Distribution

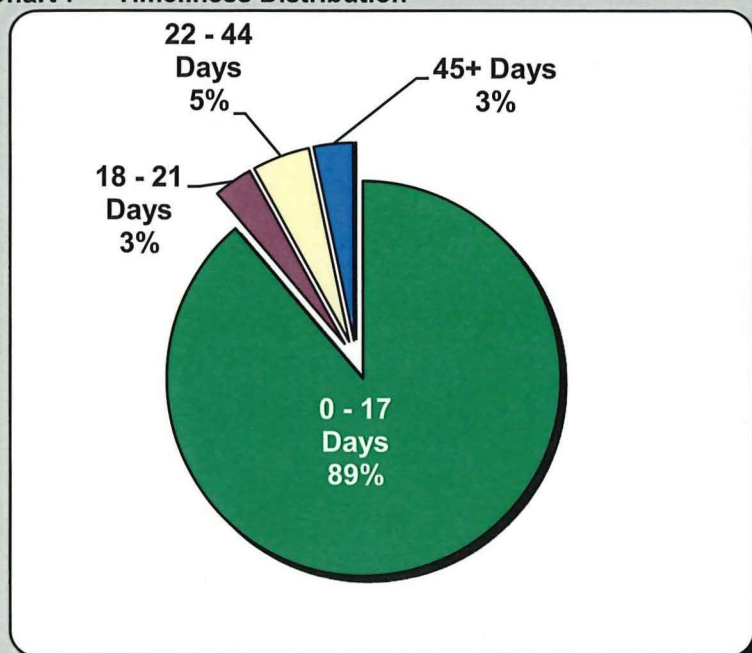


Table 8

Received Within:			
0 - 17	Days	3,244	89%
18 - 21	Days	118	3%
22 - 44	Days	174	5%
45+	Days	118	3%
?	Days	2	0%
Total		3,656	100%

Table 9

Above vs. Below Benchmark:		
At / Above	42	55%
Below	34	45%
Total	76	100%

Chart 8 % of Insurers Above vs. Below 85% Benchmark

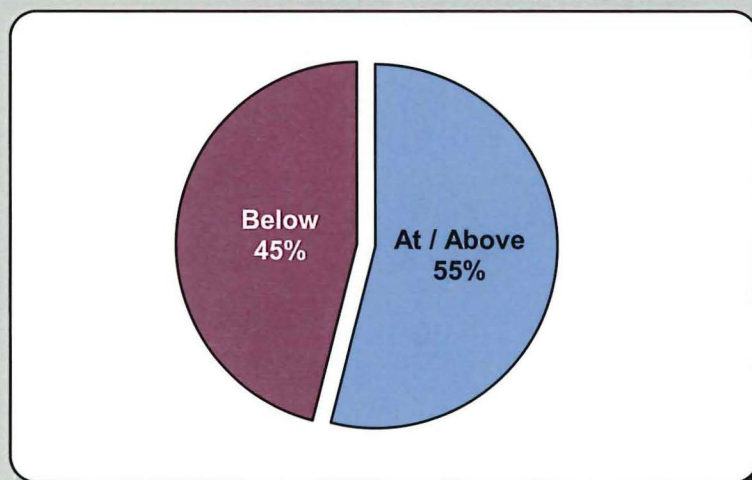
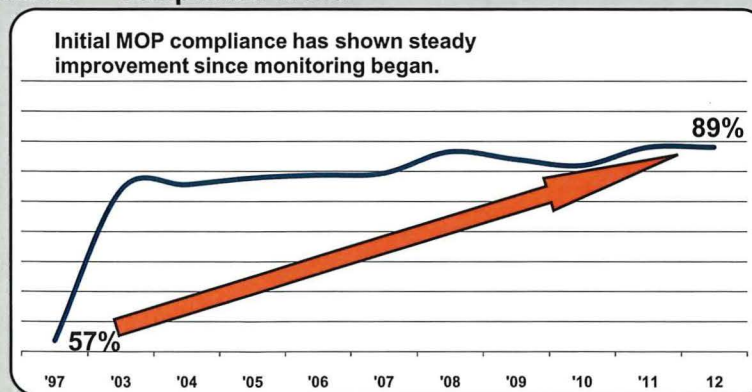


Chart 9 Compliance Trend



Summary

While a Memorandum of Payment (MOP) filing does not have the same tangible benefit to the injured employee as the payment itself, it is a key indicator of how well insurers are complying with the administrative requirements of the Act.

Studies by the Workers' Compensation Research Institute indicate that proper claims administration and timely payment of claims reduces both the overall cost of claims and also the time required to process a claim through the dispute resolution system.

As can be seen in Chart 7, the MOP benchmark is being met at an aggregate level, but as Chart 8 indicates, nearly half of all insurers are below benchmark, a clear opportunity for improvement going forward.

INITIAL INDEMNITY NOTICE OF CONTROVERSY FILINGS

Chart 10 Timeliness Distribution

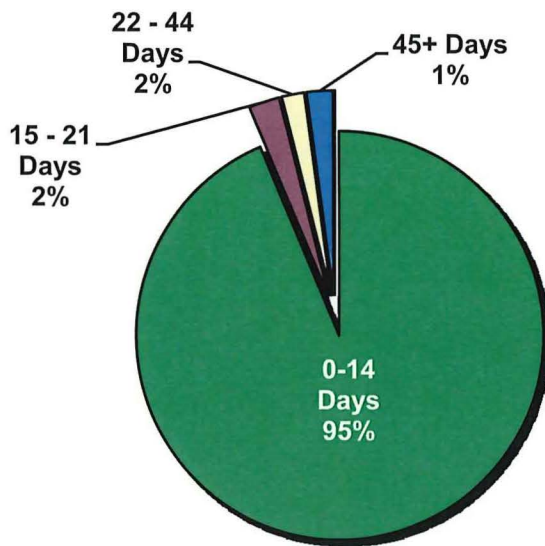


Table 10

Received Within:			
0 - 14	Days	2,442	95%
15 - 21	Days	54	2%
22 - 44	Days	41	2%
45+	Days	23	1%
Total		2,560	100%

Table 11

Above vs. Below Benchmark:			
At / Above	47	80%	
Below	12	20%	
Total		59	100%

Chart 11 % of Insurers Above vs. Below 90% Benchmark

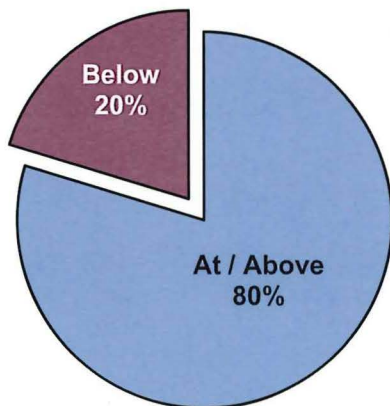
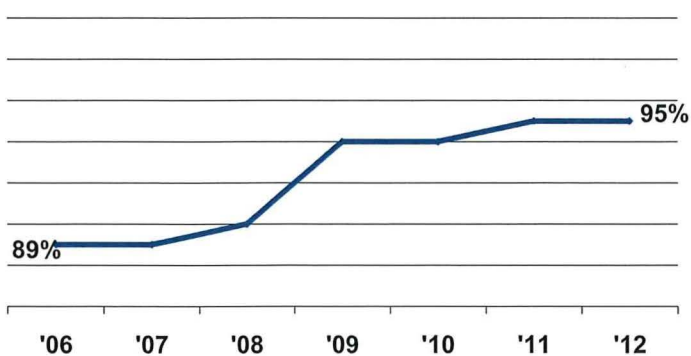


Chart 12 Compliance Trend 2006 - 2012



Summary

The benchmark for the timely filing of the Initial Indemnity Notice of Controversy (NOC) was changed from 17 to 14 days effective 2007.

In 2012 there were 4% more Initial Indemnity NOC filings in the dispute resolution system at the Board compared to 2011. Despite having more Initial Indemnity Notice of Controversy filings in the system, the compliance held steady at 95% for this performance indicator.

68% of insurers were at or above benchmark last year, however that percentage has increased 12 points to 80% in 2012.

WAGE INFORMATION

Wage information (WCB-2 and WCB 2A forms) must be filed within 30 days of an employer's notice or knowledge of a claim for compensation. This includes both compensated and controverted claims where a claim for compensation has been made.

Chart 13 Wage Statement Timeliness Distribution

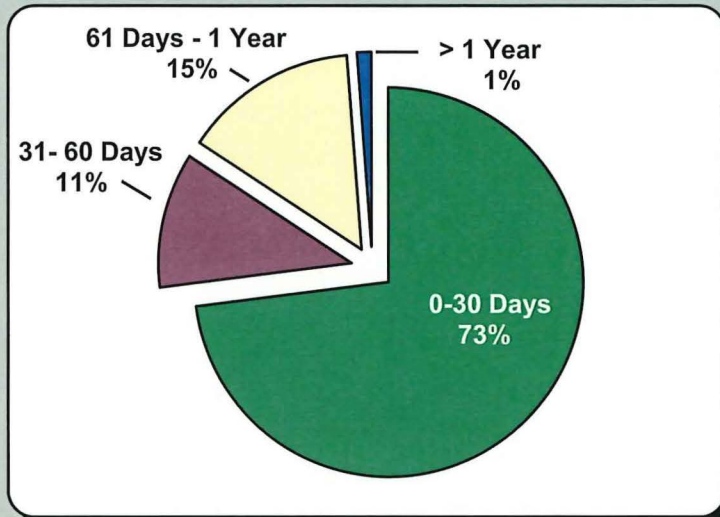


Table 12

Received Within:		
0-30 Days	5,466	73%
31-60 Days	842	11%
61 Days-1 Year	1,090	15%
> 1 Year	89	1%
Total	7,487	100%

Wage Statement(s): 5,597 (72%) of the 7,705 Wage Statement(s) that were due in 2012 were filed timely, 1,750 (23%) were filed late, and 358 (5%) remain outstanding.

Chart 14 Schedule of Dependent(s) and Filing Status Statement Timeliness Distribution

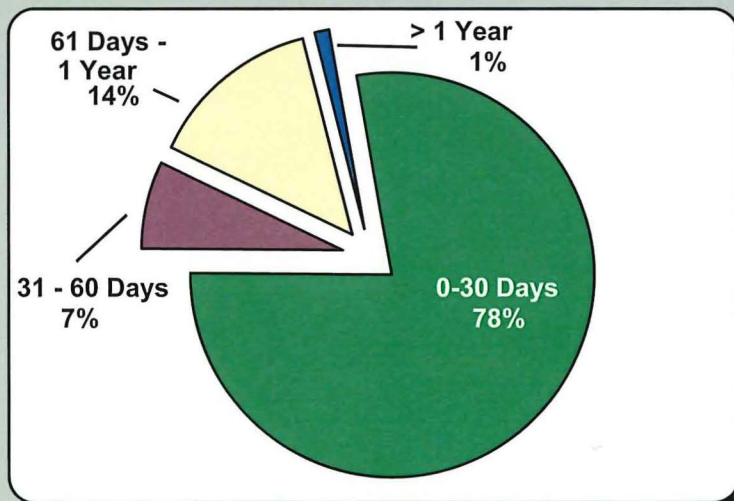


Table 13

Received Within:		
0-30 Days	5,791	78%
31-60 Days	533	7%
61 Days-1 Year	1,000	14%
> 1 Year	86	1%
Total	7,410	100%

Schedule of Dependent(s) and Filing Status Statement(s): 5,948 (77%) of the 7,705 Schedule of Dependent(s) and Filing Status Statement(s) due in 2012 were filed timely, 1,356 (18%) were filed late, and 401 (5%) remain outstanding.

UTILIZATION ANALYSIS

Summary

Of the 13,310 lost time First Report filings in 2012, 53% resulted in the employee returning to work within the waiting period. Also, 19% of all lost time First Reports and 41% of all claims for compensation were "denied" in 2012. This represents an increase in the percent of claims for compensation denied.

The number of initial indemnity NOCs filed by an insurer, contrasted with the number of Initial MOPs filed by the insurer, may be used as one of many claims administration indicators that result in an insurer being referred for audit for possible violations of the Act.

Chart 15 Distribution of Lost Time First Reports

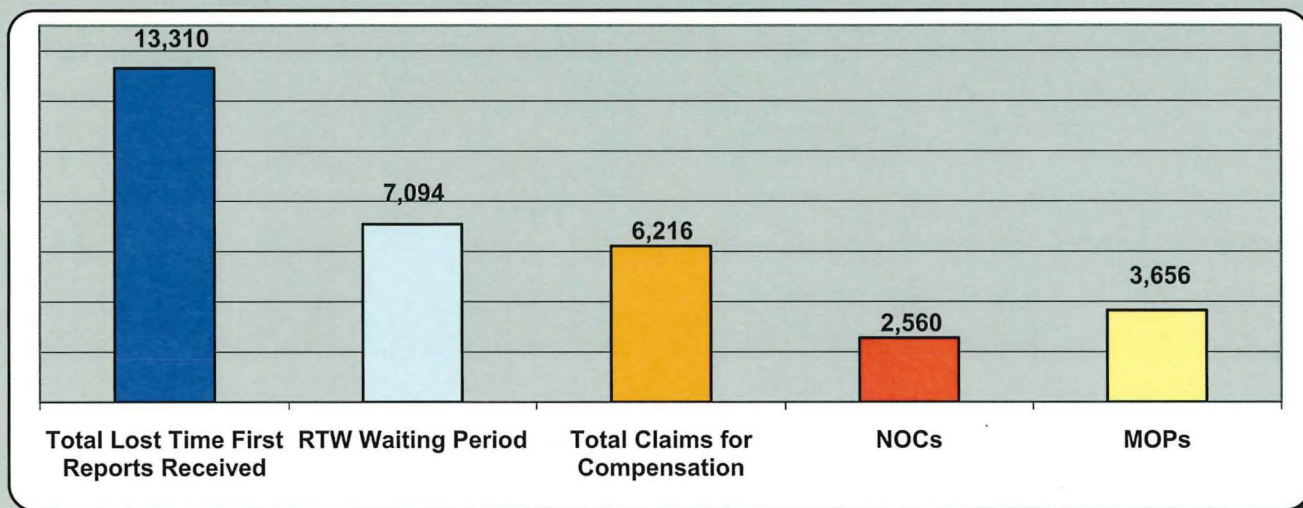


Table 14 % of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

2012 =	19%
2011 =	18%
2010 =	18%

Table 15 % of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

2012 =	41%
2011 =	39%
2010 =	39%

Chart 16 Lost Time First Reports Analysis

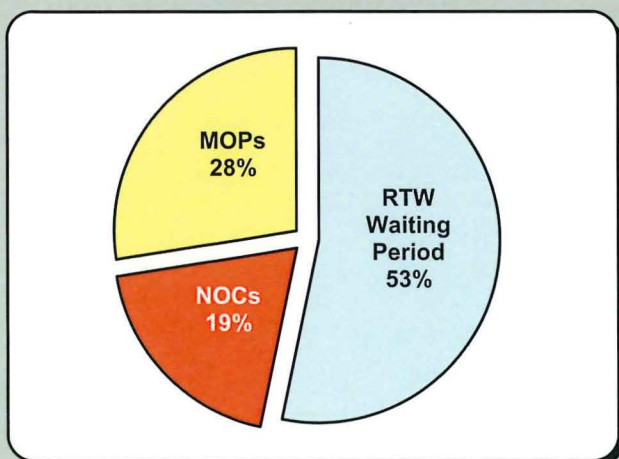
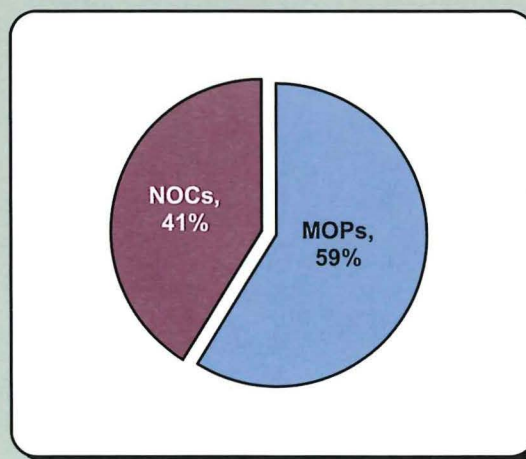


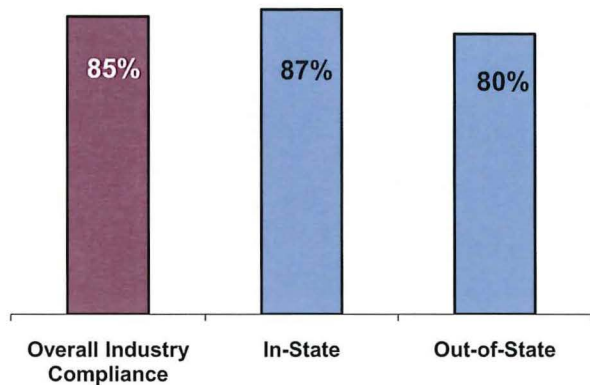
Chart 17 Claims for Compensation Analysis



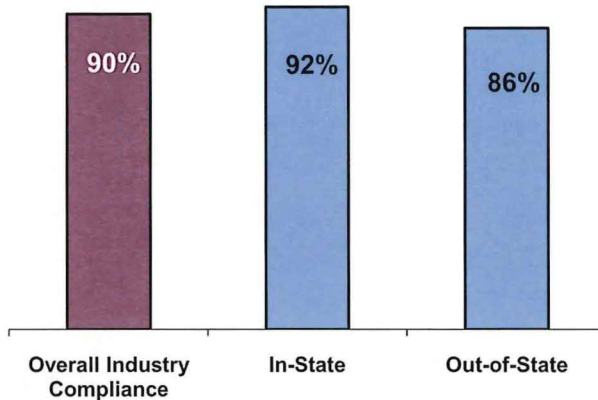
In-State vs. Out-of-State Comparisons

As can be seen in the charts below, In-State insurers significantly out-perform their Out-of-State counterparts in all four benchmarks. In-State insurers also make up roughly two-thirds of the filings.

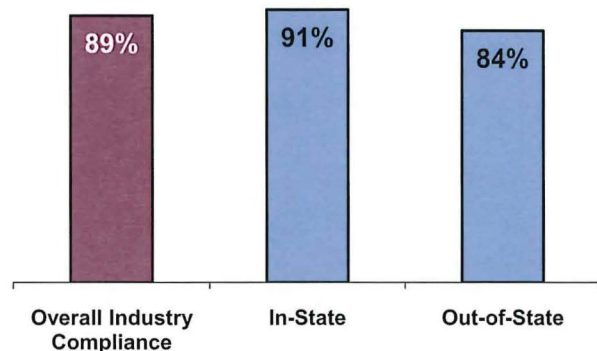
Lost Time First Report Filings Compliance



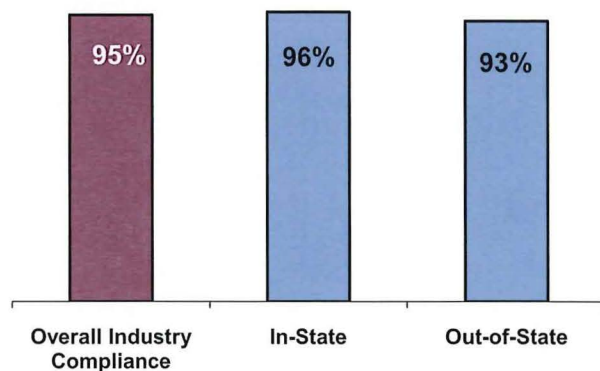
Initial Indemnity Payments Compliance



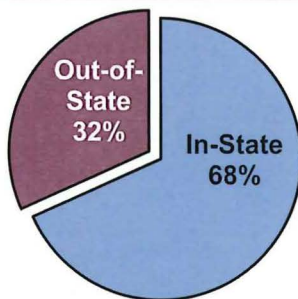
Initial MOP Filings Compliance



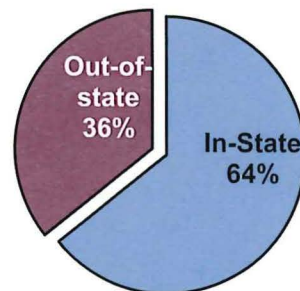
Initial Indemnity NOC Filings Compliance



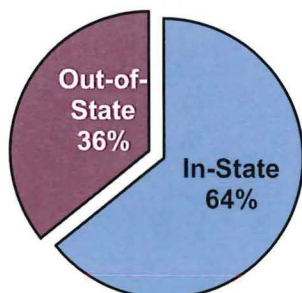
% of Lost Time First Report Filings



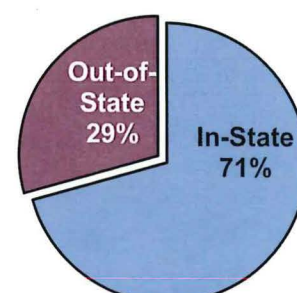
% of Initial Indemnity Payments



% of Initial MOP Filings

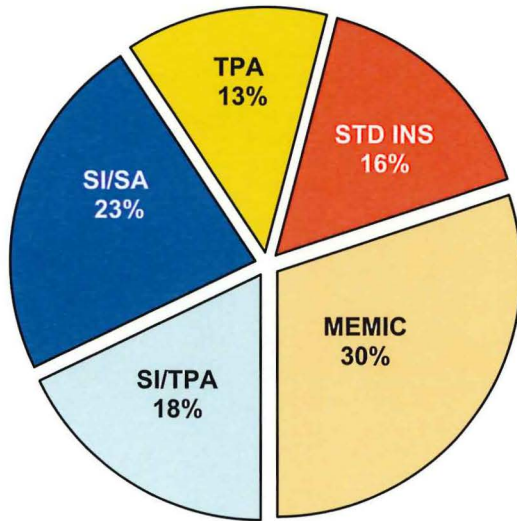


% of Initial Indemnity NOC Filings

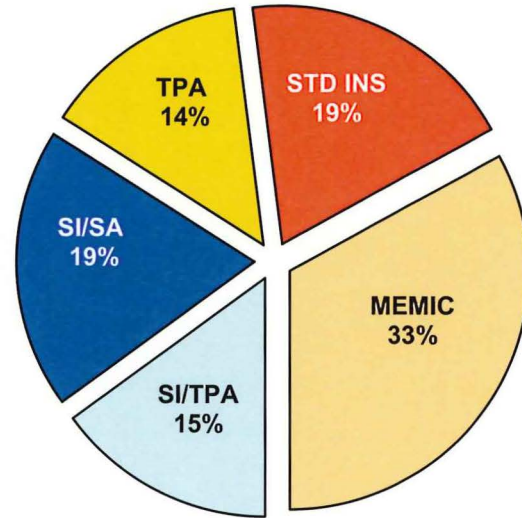


Volume by Type of Insurer

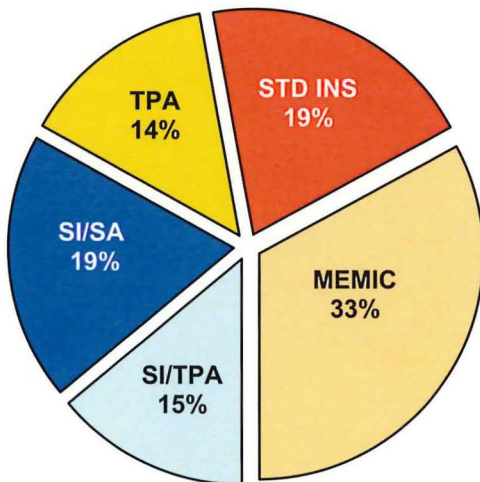
Lost Time First Report Filings



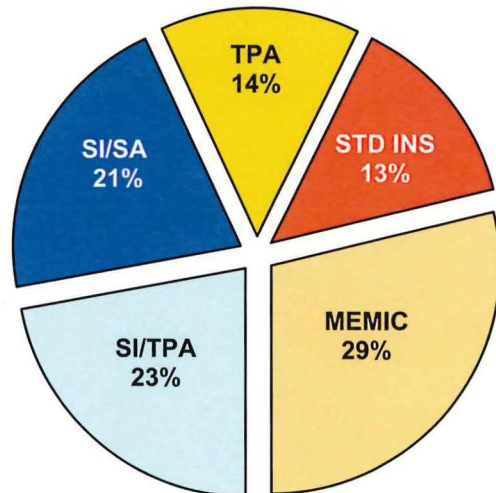
Initial Indemnity Payments



Initial Memorandum of Payment Filings



Initial Indemnity Notice of Controversy Filings

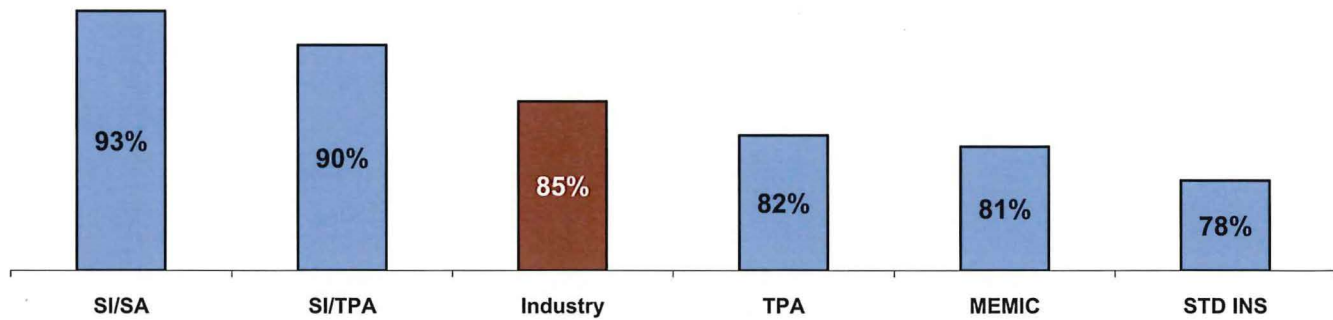


KEY:

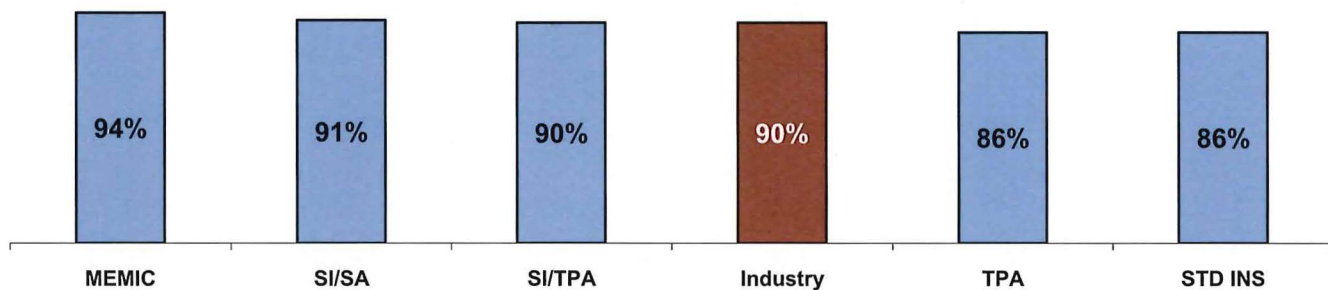
SI/SA	Self-Insured, Self-Administered Employer
SI/TPA	Self-Insured, TPA-Administered Employer
STD INS	Standard Insurer (excluding MEMIC), Self-Administered
TPA	Standard Insurer (excluding MEMIC), TPA Administered

Compliance by Type of Insurer

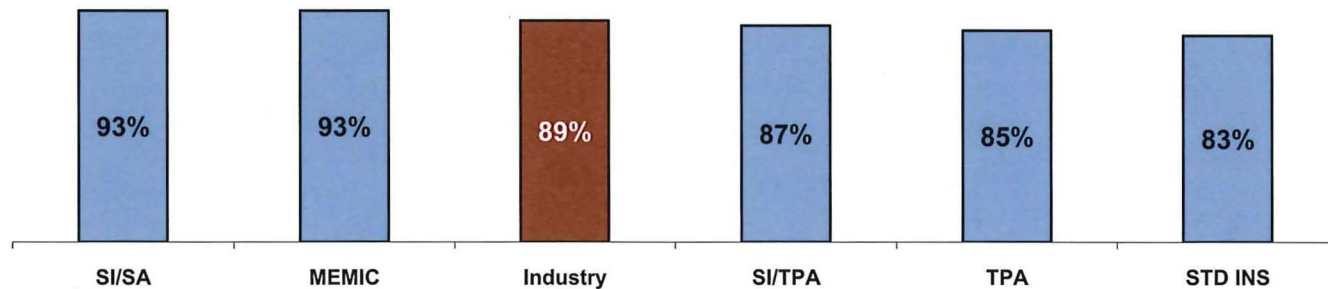
Lost Time First Report Filings: Benchmark = 85%



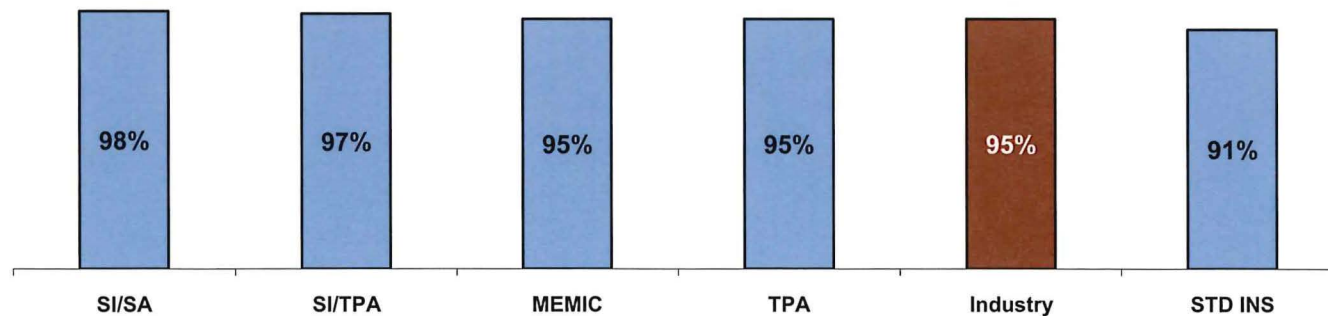
Initial Indemnity Payments: Benchmark = 87%



Initial Memorandum of Payment Filings: Benchmark = 85%



Initial Indemnity Notice of Controversy Filings: Benchmark = 90%



KEY:

- SI/SA** Self-Insured, Self-Administered Employer
- SI/TPA** Self-Insured, TPA-Administered Employer
- STD INS** Standard Insurer (excluding MEMIC), Self-Administered
- TPA** Standard Insurer (excluding MEMIC), TPA Administered

ENTITY OVERVIEW

INSURANCE GROUP	FROI Compliance Benchmark: 85%	PAY Compliance Benchmark: 87%	MOP Compliance Benchmark: 85%	NOC Compliance Benchmark: 90%
ACADIA INSURANCE	84%	86%	90%	91%
ACCIDENT INSURANCE*	33%	50%	0%	No filings
ACE INSURANCE	77%	80%	81%	96%
AMTRUST NORTH AMERICA	32%	45%	36%	50%
ARCH INSURANCE	82%	68%	64%	100%
ARGONAUT INSURANCE	70%	75%	50%	No filings
ARROW MUTUAL INSURANCE*	100%	0%	0%	No filings
BATH IRON WORKS	100%	100%	100%	98%
BERKLEY SPECIALTY UNDERWRITING*	0%	100%	100%	No filings
BERKSHIRE HATHAWAY INSURANCE*	40%	75%	50%	No filings
BROADSPIRE SERVICES	85%	95%	93%	100%
CANNON COCHRAN MANAGEMENT SVS.	89%	94%	82%	94%
CHARTIS INSURANCE	89%	92%	93%	94%
CHESTERFIELD SERVICES	86%	100%	100%	100%
CHUBB INSURANCE	42%	74%	42%	67%
CHURCH MUTUAL INSURANCE*	33%	0%	50%	No filings
CIANBRO CORPORATION	50%	100%	75%	100%
CITY OF BANGOR	96%	100%	97%	100%
CLAIMS MANAGEMENT (WAL-MART)	96%	97%	94%	96%
CNA INSURANCE	84%	100%	100%	100%
CONSTITUTION STATE SERVICES	80%	100%	100%	100%
CONTINENTAL INDEMNITY*	89%	100%	100%	No filings
CORVEL CORPORATION*	50%	100%	100%	100%
COTTINGHAM & BUTLER SERVICES	91%	79%	86%	100%
CRUM & FORSTER*	25%	0%	33%	0%
ELECTRIC INSURANCE	43%	100%	67%	50%
ESIS	64%	78%	82%	78%
EVEREST NATIONAL INSURANCE*	100%	No filings	No filings	No filings
F.A. RICHARD*	17%	No filings	No filings	No filings
FEDERATED MUTUAL INSURANCE	64%	0%	0%	No filings
FIREMAN'S FUND INSURANCE*	67%	50%	50%	0%
FUTURECOMP	95%	89%	90%	100%
GALLAGHER BASSETT SERVICES	86%	84%	87%	98%
GREAT AMERICAN INSURANCE*	0%	No filings	No filings	No filings
GREAT DIVIDE INSURANCE*	0%	100%	100%	No filings
GREAT FALLS INSURANCE	87%	88%	88%	95%
GUARANTEE INSURANCE	25%	33%	33%	75%
GUARD INSURANCE	62%	87%	57%	50%
HANNAFORD BROTHERS	90%	84%	82%	98%
HANOVER INSURANCE	83%	87%	87%	100%
HARTFORD INSURANCE	81%	94%	92%	99%
HELMSMAN MANAGEMENT SERVICES	83%	91%	91%	94%
LIBERTY MUTUAL INSURANCE	82%	88%	87%	91%
MACY'S CORPORATE SERVICES*	100%	100%	100%	No filings
MAINE AUTOMOBILE DEALERS ASSOC.	94%	94%	97%	100%
MAINE EMPLOYERS' MUTUAL INSURANCE	81%	94%	93%	95%
MAINE HEALTH CARE ASSOCIATION	95%	85%	88%	100%
MAINE MOTOR TRANSPORT ASSOC.	94%	89%	97%	100%
MAINE MUNICIPAL ASSOCIATION	94%	87%	91%	99%
MAINE SCHOOL MANAGEMENT ASSOC.	93%	94%	95%	98%
MEADOWBROOK	58%	75%	58%	100%
NATIONAL INTERSTATE INSURANCE*	100%	100%	100%	No filings
NATIONWIDE INSURANCE*	100%	No filings	No filings	100%
NGM INSURANCE	50%	50%	33%	No filings
OLD REPUBLIC INSURANCE	75%	95%	82%	100%
ONEBEACON INSURANCE*	0%	100%	50%	0%
PATRIOT INSURANCE	89%	100%	100%	100%
PEERLESS INSURANCE	82%	82%	78%	97%
PENNSYLVANIA MANUFACTURING ASSOC.	85%	85%	92%	100%

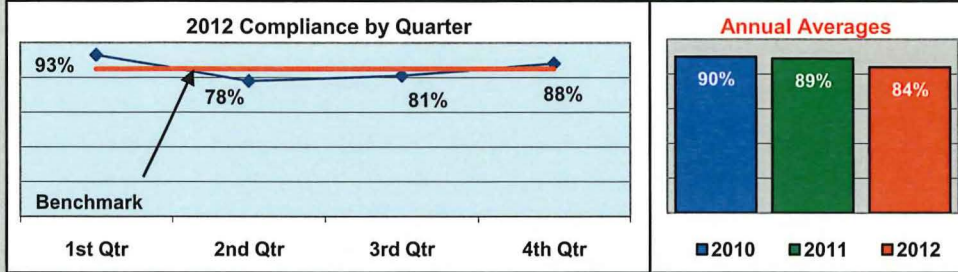
ENTITY OVERVIEW

INSURANCE GROUP	FROI Compliance Benchmark: 85%	PAY Compliance Benchmark: 87%	MOP Compliance Benchmark: 85%	NOC Compliance Benchmark: 90%
PRAETORIAN INSURANCE	64%	89%	100%	86%
PROTECTIVE INSURANCE*	0%	50%	0%	No filings
PUBLIC SERVICE MUTUAL INSURANCE*	67%	No filings	No filings	100%
RISK ENTERPRISE MANAGEMENT*	100%	100%	100%	100%
RYDER SERVICES*	50%	100%	67%	No filings
SAFETY NATIONAL INSURANCE	75%	85%	85%	100%
SEABRIGHT INSURANCE*	100%	No filings	No filings	100%
SEDGWICK CLAIMS MANAGEMENT	79%	82%	78%	95%
SENTRY INSURANCE	71%	91%	82%	33%
SPARTA INSURANCE	90%	82%	91%	100%
STATE OF MAINE WC TRUST	89%	98%	96%	96%
SYNERNET	91%	88%	88%	97%
THE FRANK GATES SERVICE COMPANY	40%	63%	13%	No filings
TOKIO MARINE & NICHIDO FIRE INSURANCE*	No filings	100%	0%	No filings
TOWER INSURANCE	27%	50%	50%	50%
TRAVELERS INSURANCE	81%	93%	93%	92%
TRIDENT INSURANCE SERVICES*	100%	100%	100%	No filings
UNDERWRITERS SAFETY & CLAIMS*	100%	100%	100%	No filings
UTICA*	100%	No filings	No filings	No filings
VANLINER INSURANCE*	67%	67%	67%	No filings
WILLIS OF NORTHERN NEW ENGLAND	93%	95%	93%	97%
XL SPECIALTY INSURANCE	72%	100%	83%	100%
YORK RISK SERVICES*	0%	50%	0%	No filings
ZURICH INSURANCE	89%	90%	90%	98%

Annual Compliance Report 01/01/2012 -12/31/2012

ACADIA INSURANCE

Lost Time First Report Filing Compliance

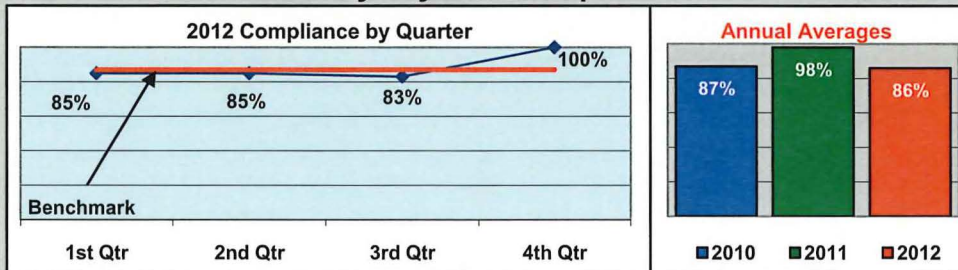


Summary

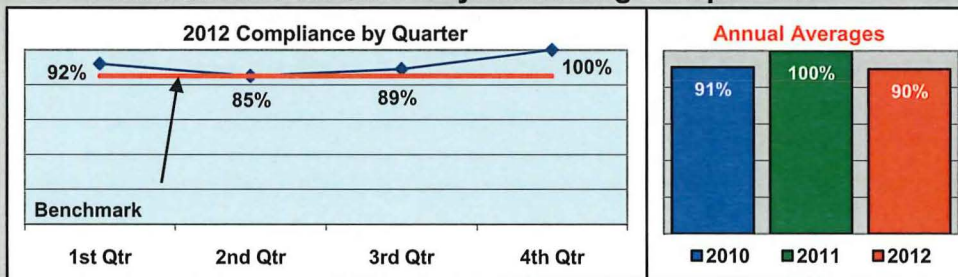
Acadia Insurance is an insurer that administered its own claims in 2012 under the following rating companies:

Acadia Insurance
Continental Western Insurance
Fireman's Ins. Co. of Wash. DC
Union Insurance

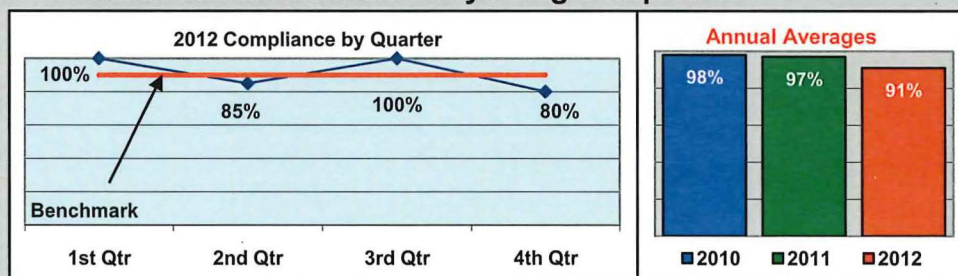
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance

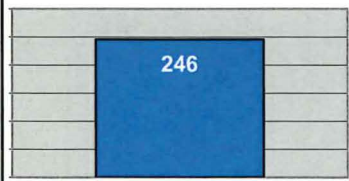


Initial Notice of Controversy Filing Compliance



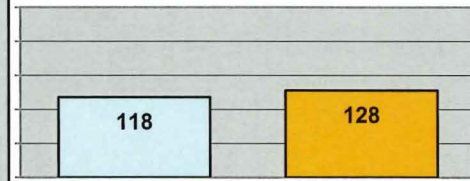
Utilization Analysis

Lost Time First Reports Received



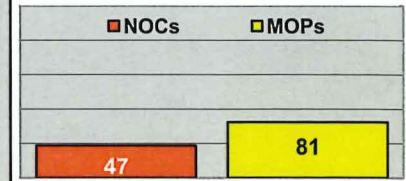
Activity on Lost Time First Reports

□ No Activity Required □ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

19%

Percent of Claims for Compensation Denied

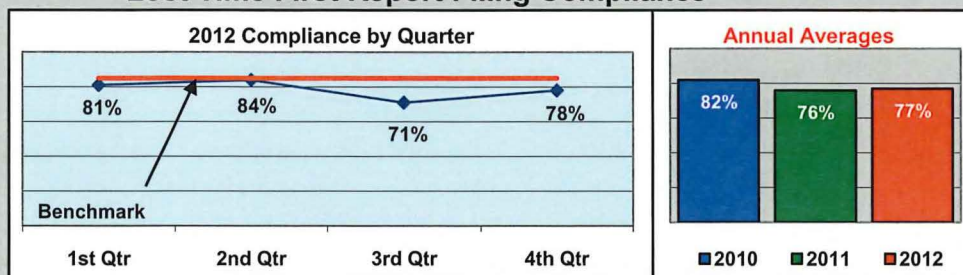
(Initial Indemnity NOCs / Claims for Compensation)

37%

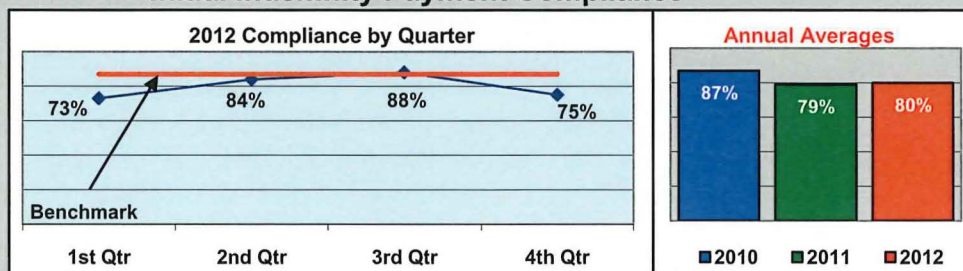
Annual Compliance Report 01/01/2012 -12/31/2012

ACE INSURANCE

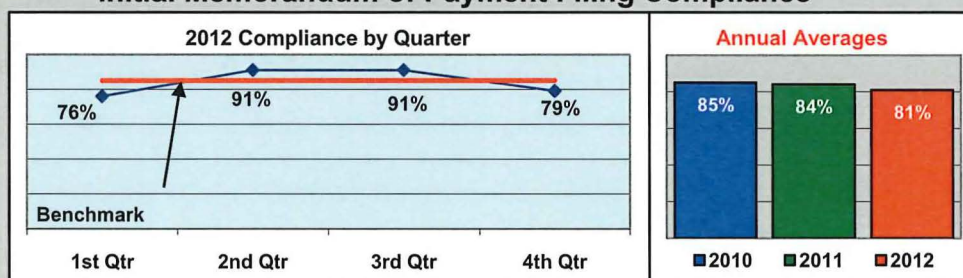
Lost Time First Report Filing Compliance



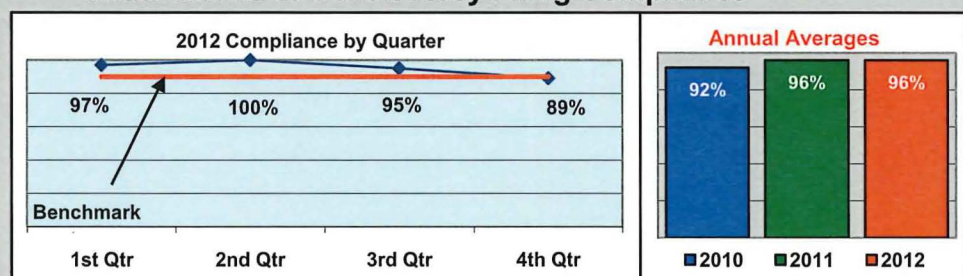
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

ACE Insurance is an insurer that used third parties to administer claims in 2012 under the following rating companies:

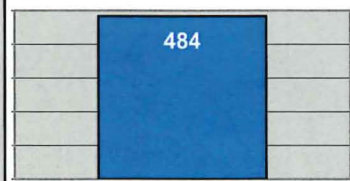
ACE American Insurance
ACE Property & Casualty Insurance
Indemnity Ins. Co. of No. America
Pacific Employers Insurance

ACE Insurance used the following third parties in 2012:

Broadspire Services
Cannon Cochran Management Svcs.
Constitution State Services
ESIS
Gallagher Bassett Services
Helmsman Management Services
Sedgwick Claims Management
Sedgwick (formerly SRS)

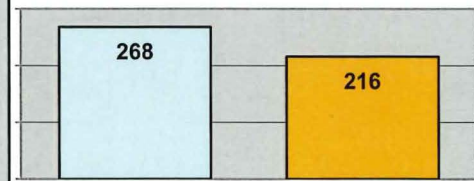
Utilization Analysis

Lost Time First Reports Received



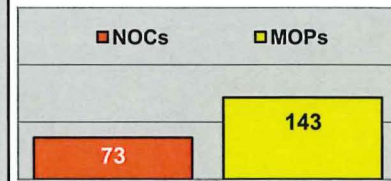
Activity on Lost Time First Reports

□ No Activity Required □ Claims for Compensation



Activity on Claims for Compensation

■ NOCs □ MOPs



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

15%

Percent of Claims for Compensation Denied

(Initial Indemnity NOCs / Claims for Compensation)

34%

Annual Compliance Report
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AMTRUST NORTH AMERICA

Lost Time First Report Filing Compliance

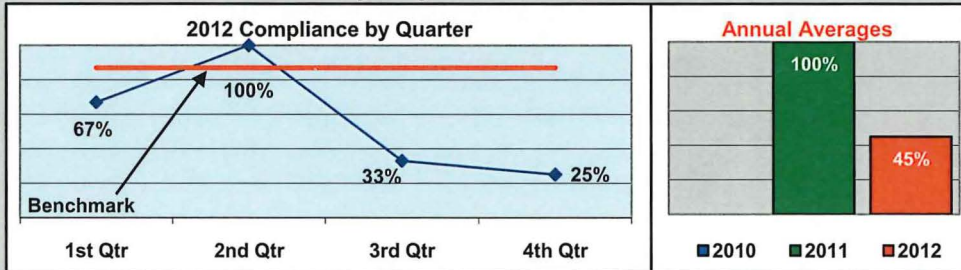


Summary

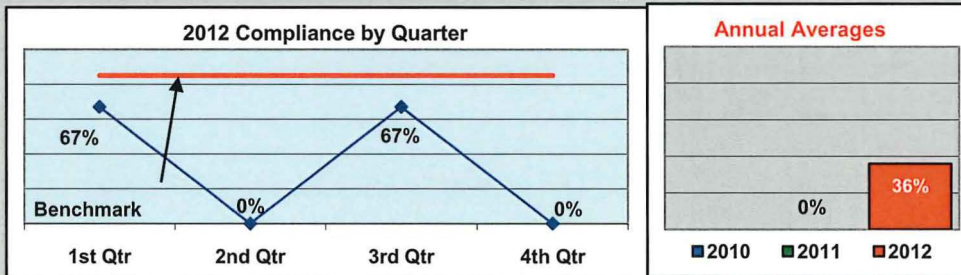
Amtrust North America is an insurer that administered its own claims in 2012 under the following rating companies:

Technology Insurance
Wesco Insurance

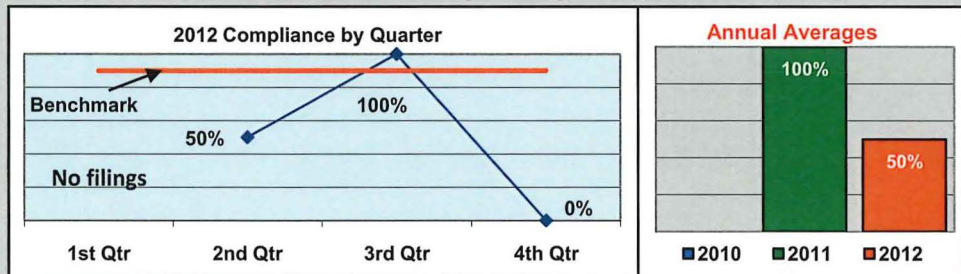
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance

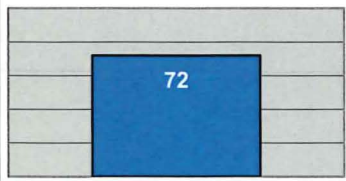


Initial Notice of Controversy Filing Compliance



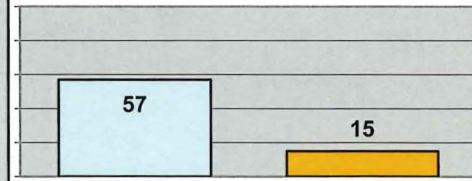
Utilization Analysis

Lost Time First Reports Received

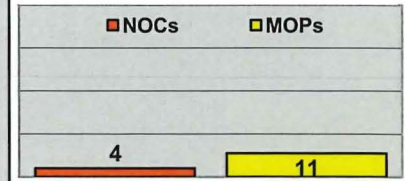


Activity on Lost Time First Reports

□ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

6%

Percent of Claims for Compensation Denied

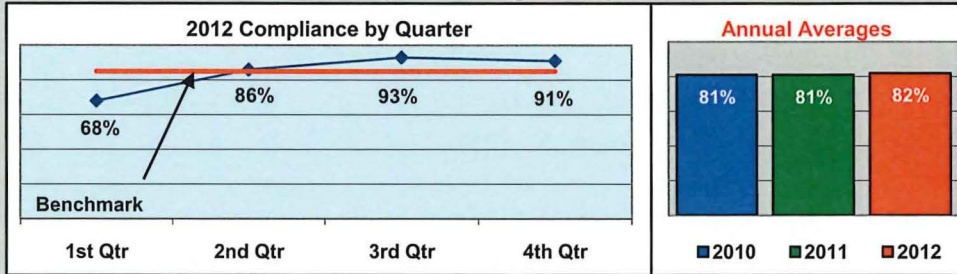
(Initial Indemnity NOCs / Claims for Compensation)

27%

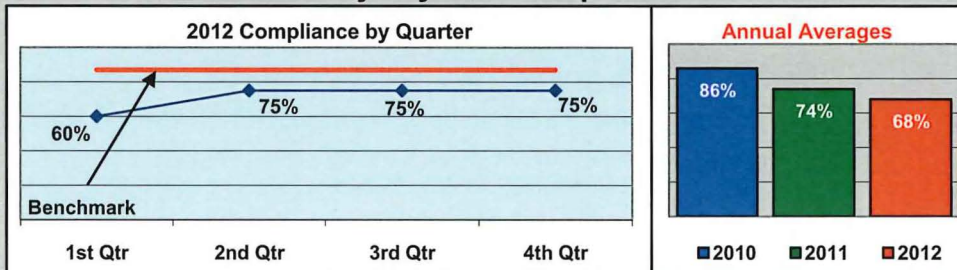
Annual Compliance Report 01/01/2012 -12/31/2012

ARCH INSURANCE

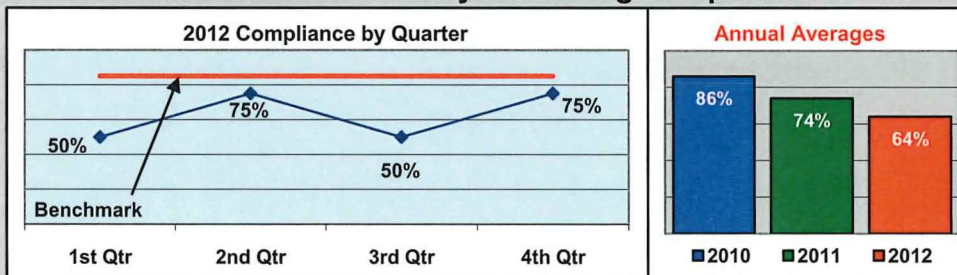
Lost Time First Report Filing Compliance



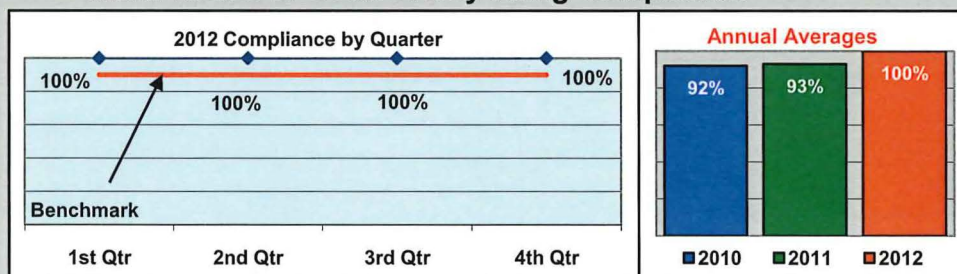
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Arch Insurance is an insurer that used third parties to administer claims in 2012 under the following rating company:

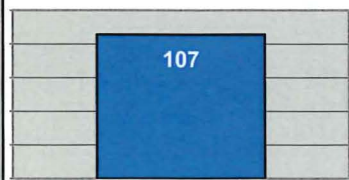
Arch Insurance Company

Arch Insurance used the following third parties in 2012:

Broadspire Services
Cannon Cochran Management Svcs.
ESIS
Gallagher Bassett Services
Sedgwick Claims Management
The Frank Gates Service Company
York Risk Services

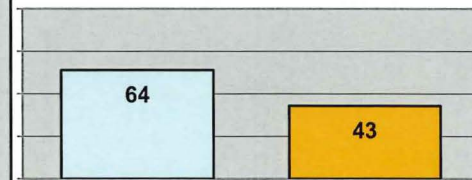
Utilization Analysis

Lost Time First Reports Received

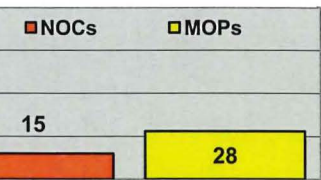


Activity on Lost Time First Reports

□ No Activity Required □ Claims for Compensation



Activity on Claims for Compensation



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

14%

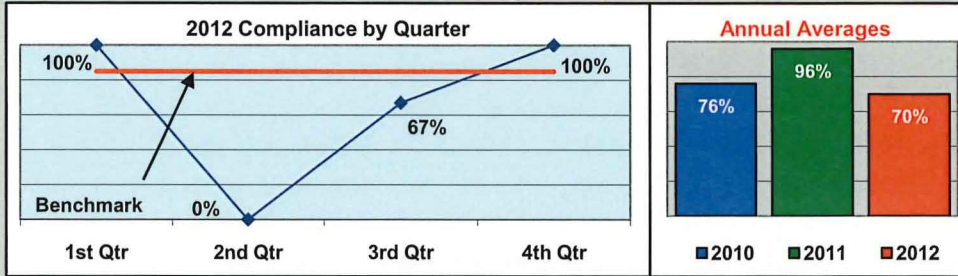
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

35%

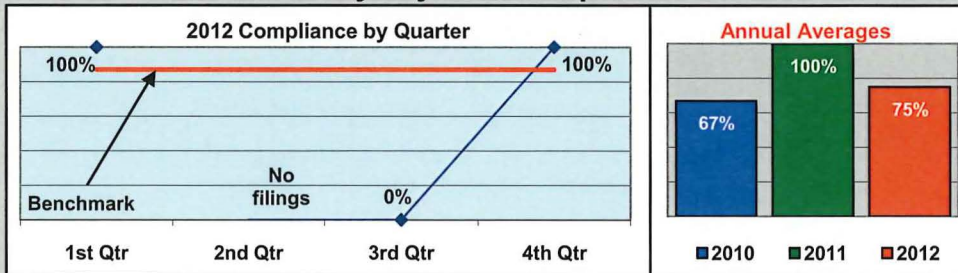
Annual Compliance Report
01/01/2012 -12/31/2012

ARGONAUT INSURANCE

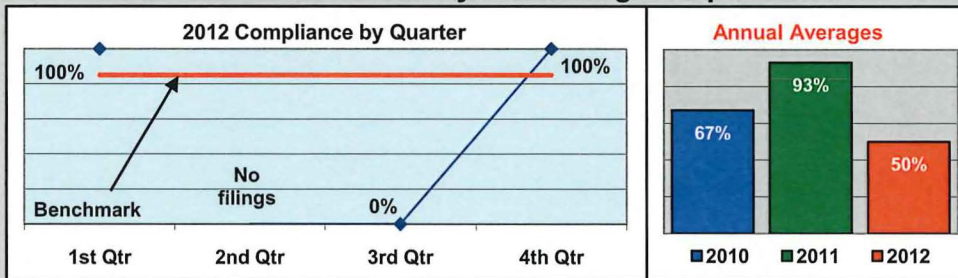
Lost Time First Report Filing Compliance



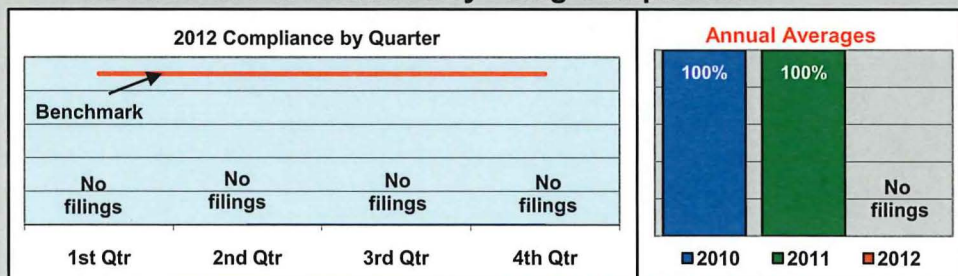
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

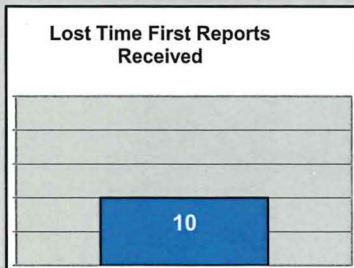
Argonaut Insurance is an insurer that administered its own claims and used a third party to administer claims in 2012 under the following rating company:

Argonaut Insurance

Argonaut Insurance used the following third party in 2012:

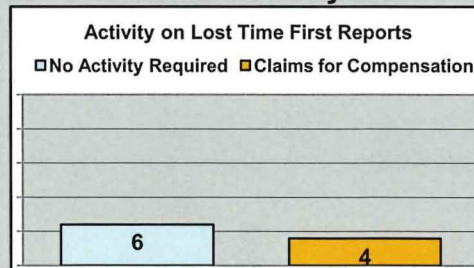
Trident Insurance Services

Utilization Analysis



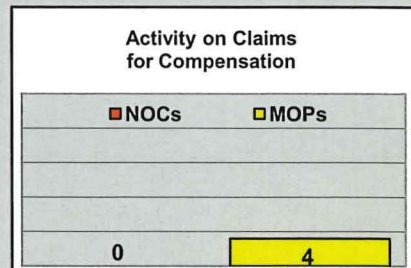
Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

0%



Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

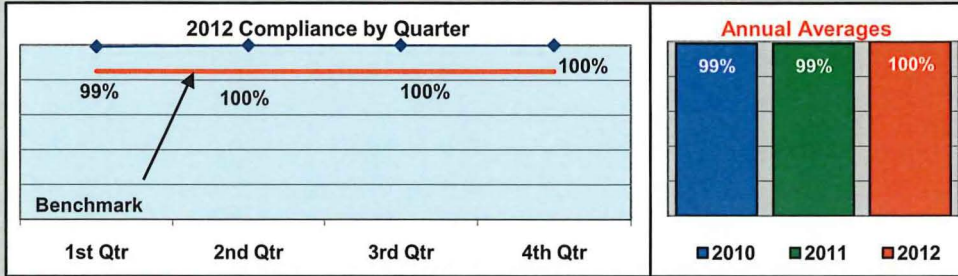
0%



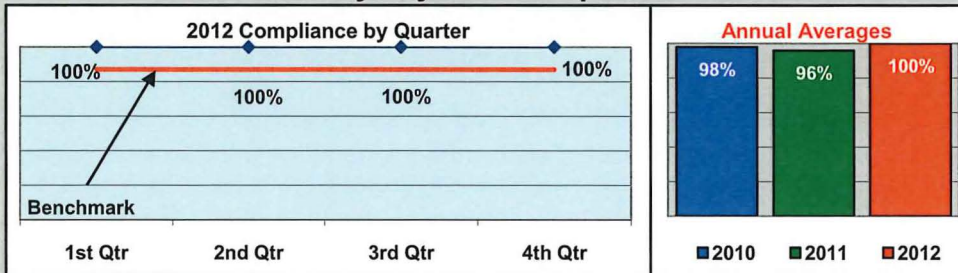
Annual Compliance Report 01/01/2012 -12/31/2012

BATH IRON WORKS

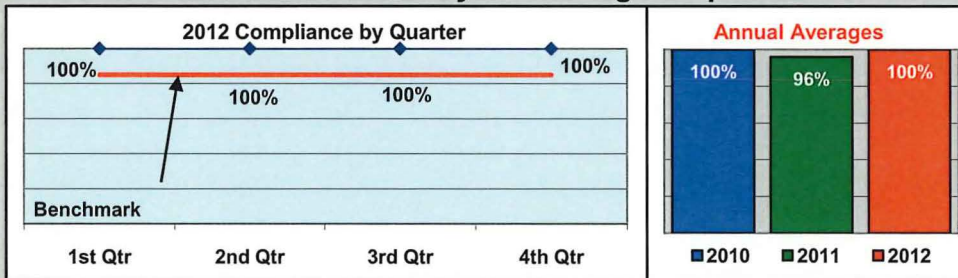
Lost Time First Report Filing Compliance



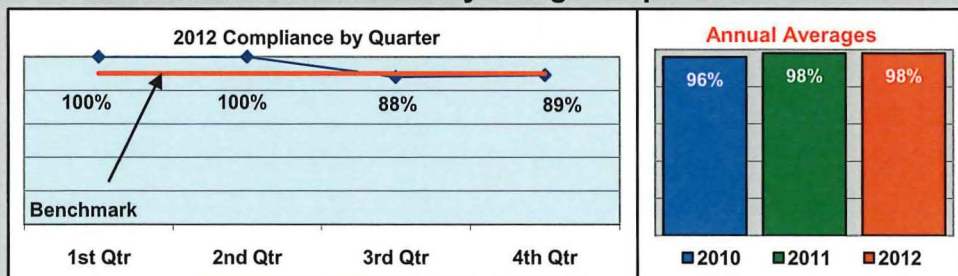
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



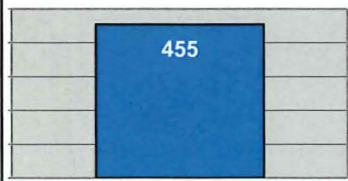
Summary

Bath Iron Works is a self-insured employer that administered its own claims in 2012 under the following name:

Bath Iron Works

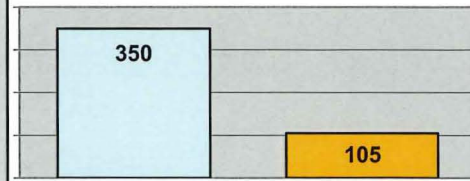
Utilization Analysis

Lost Time First Reports Received



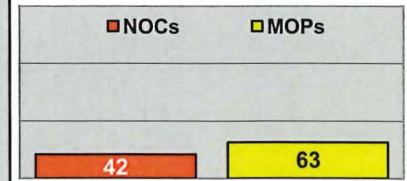
Activity on Lost Time First Reports

□ No Activity Required □ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

9%

Percent of Claims for Compensation Denied

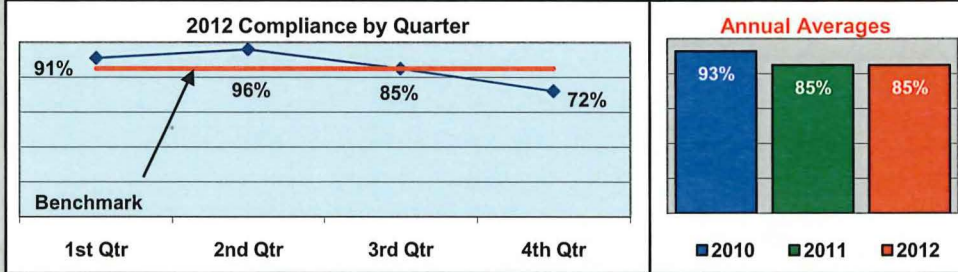
(Initial Indemnity NOCs / Claims for Compensation)

40%

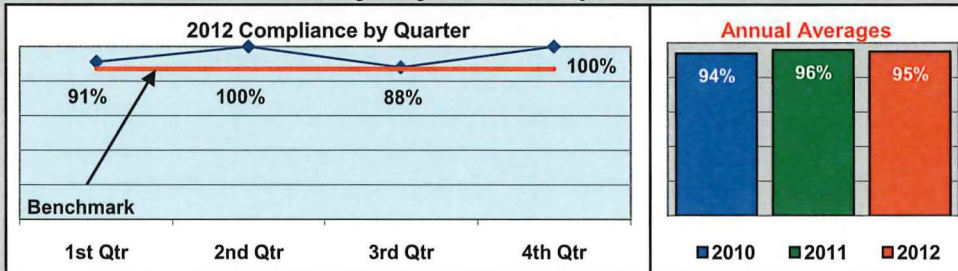
Annual Compliance Report
01/01/2012 -12/31/2012

BROADSPIRE SERVICES

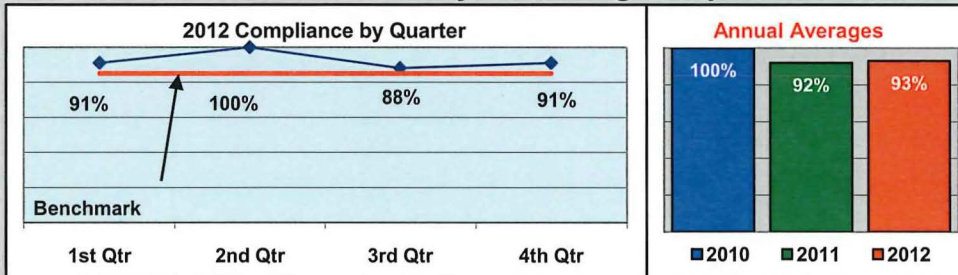
Lost Time First Report Filing Compliance



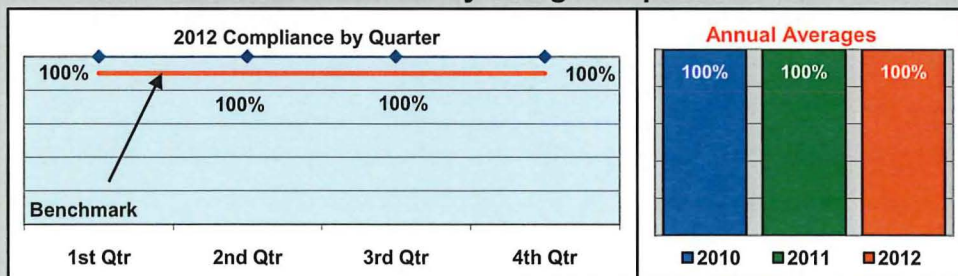
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

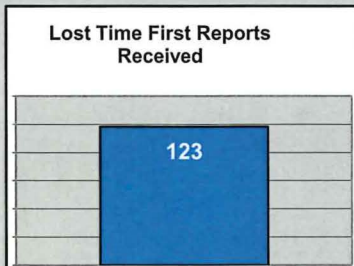
Broadspire Services is a third party administrator that administered claims in 2012 for the following rating companies:

Accident Fund Insurance
Arch Insurance Company
Commerce & Industry Insurance
Hartford Insurance of the Midwest
Indemnity Ins. Co. of No. America
Ins. Co. of the State of Pennsylvania
New Hampshire Insurance
Old Republic Insurance
Safety National Casualty
Unites States Fidelity & Guaranty
XL Specialty Insurance Co.

and self-insured employer:

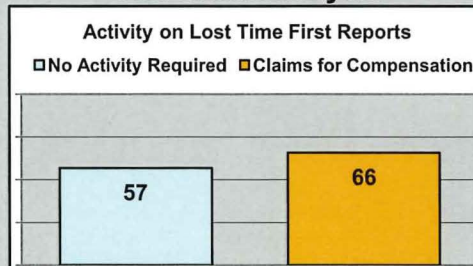
Federal Express Corp.

Utilization Analysis



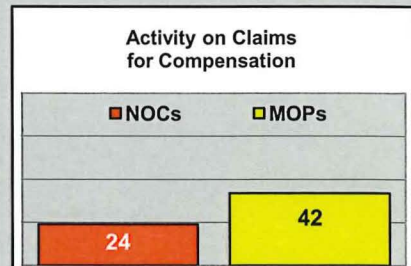
Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

20%



Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

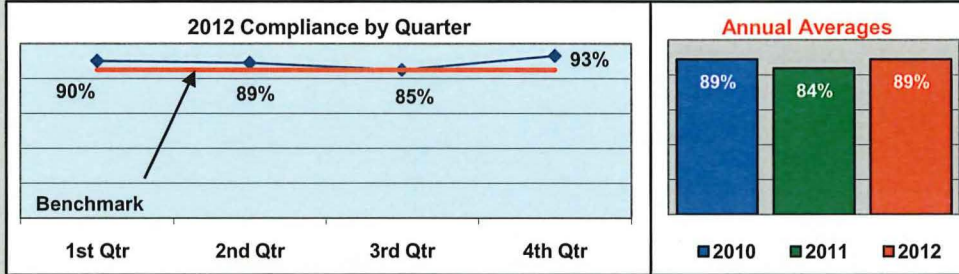
36%



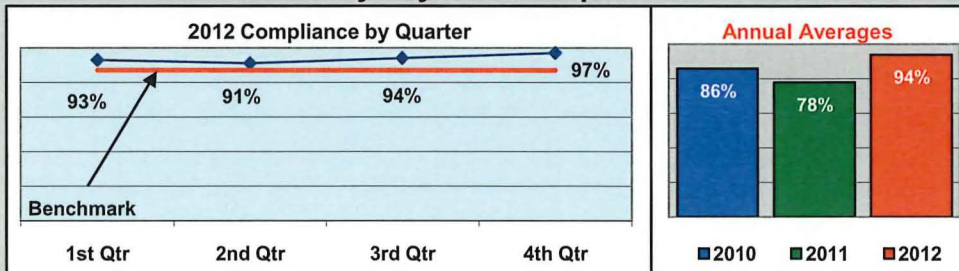
Annual Compliance Report 01/01/2012 -12/31/2012

CANNON COCHRAN MANAGEMENT SERVICES

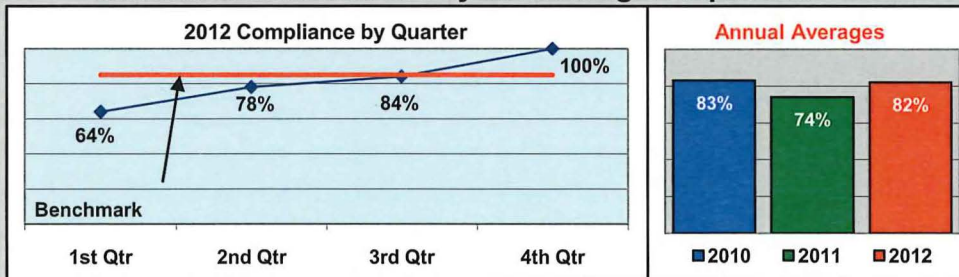
Lost Time First Report Filing Compliance



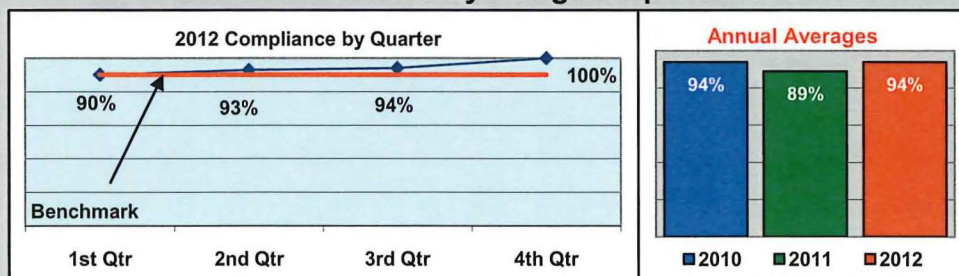
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Cannon Cochran Management Services is a third party administrator that administered claims in 2012 for the following rating companies:

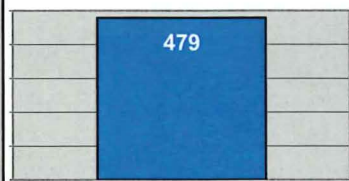
ACE American Insurance
Arch Insurance Company
Great Falls Insurance
Indemnity Ins Co of No. America
New Hampshire Insurance
Old Republic Insurance
Safety National Casualty

and self-insured employers:

City of Lewiston
Greater Portland V
Huhtamaki Foodservice
Lepage Bakeries
Lewiston School Department
Maine McDonalds Operators
Maine Turnpike Authority
S D Warren
University of Maine System

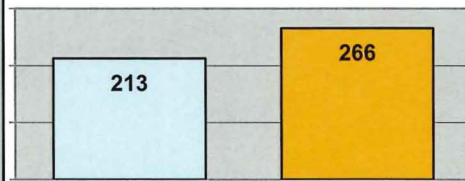
Utilization Analysis

Lost Time First Reports Received



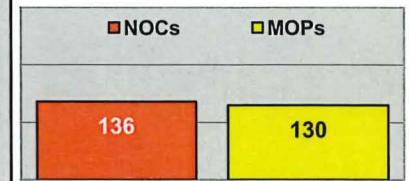
Activity on Lost Time First Reports

□ No Activity Required □ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

28%

Percent of Claims for Compensation Denied

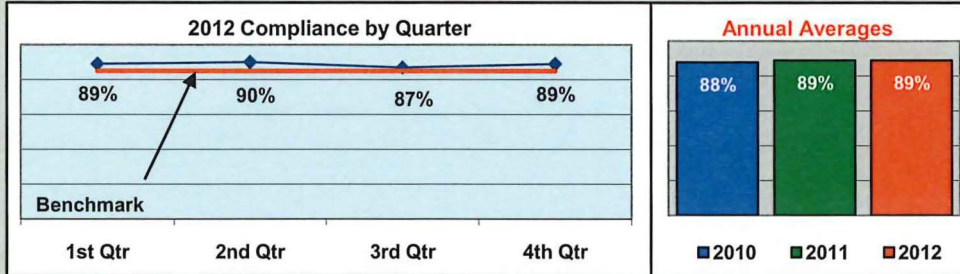
(Initial Indemnity NOCs / Claims for Compensation)

51%

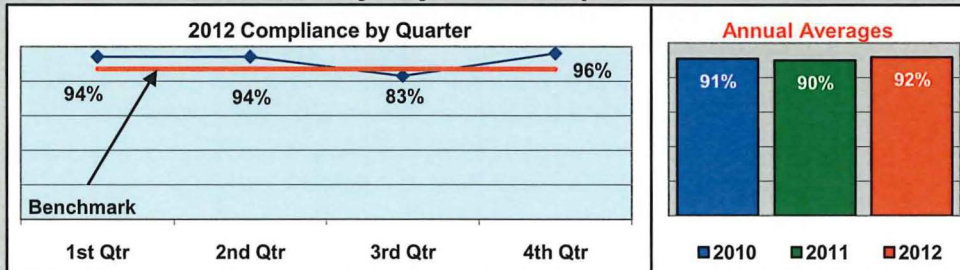
Annual Compliance Report 01/01/2012 -12/31/2012

CHARTIS INSURANCE

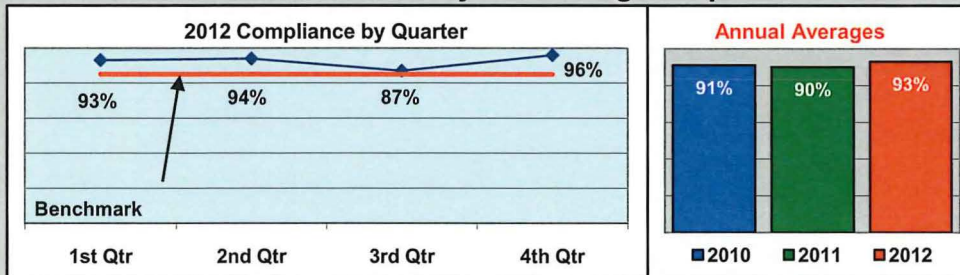
Lost Time First Report Filing Compliance



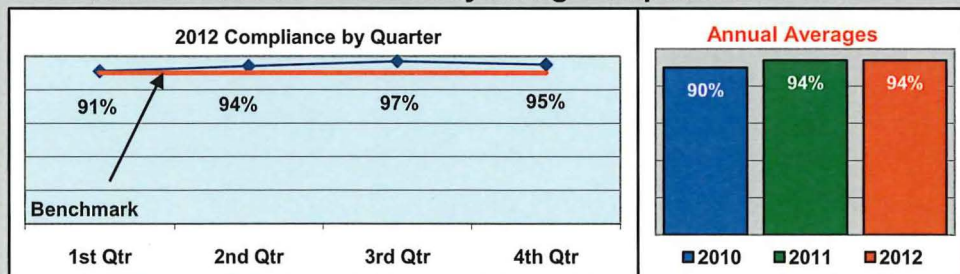
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Chartis Insurance is an insurer that administered its own claims and used third parties to administer claims in 2012 under the following rating companies:

American Home Assurance
Chartis Property Casualty
Commerce & Industry Insurance
Illinois National Insurance
Ins. Co. of the State of Pennsylvania
National Union Fire Ins. Co. of Pitts.
New Hampshire Insurance

and self-insured employer:

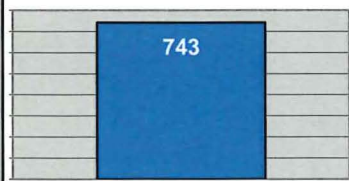
Pratt & Whitney

Chartis Insurance used the following third parties in 2012

Broadspire Services
Cannon Cochran Management Svcs.
Claims Management (Wal-Mart)
Constitution State Services
ESIS
Gallagher Bassett Services
Helmsman Management Services
Risk Enterprises Management
Sedgwick Claims Management

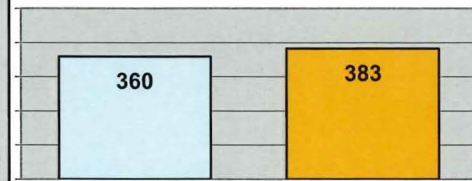
Utilization Analysis

Lost Time First Reports Received



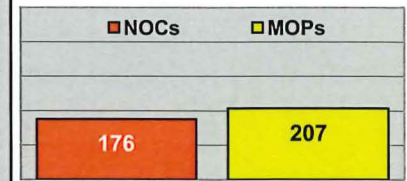
Activity on Lost Time First Reports

□ No Activity Required □ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

24%

Percent of Claims for Compensation Denied

(Initial Indemnity NOCs / Claims for Compensation)

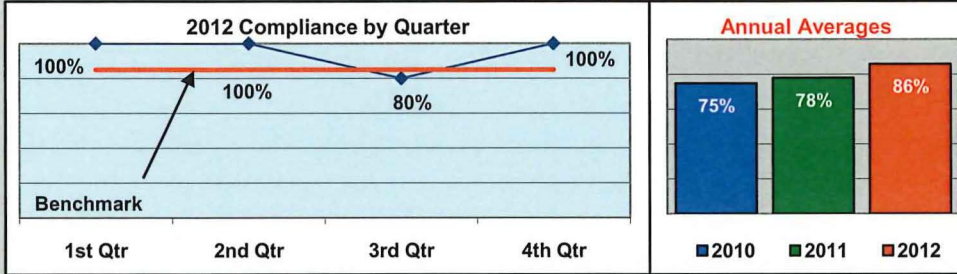
46%

Annual Compliance Report

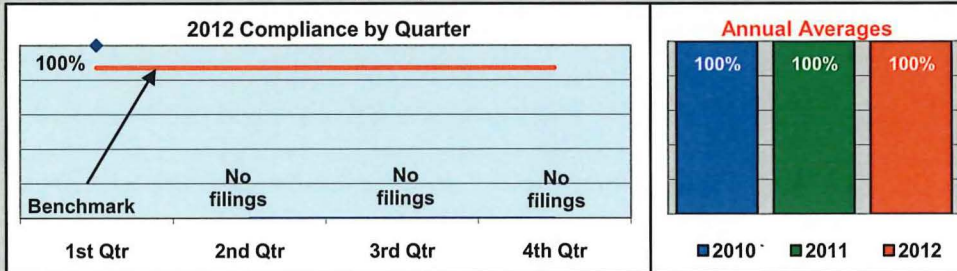
01/01/2012 -12/31/2012

CHESTERFIELD SERVICES

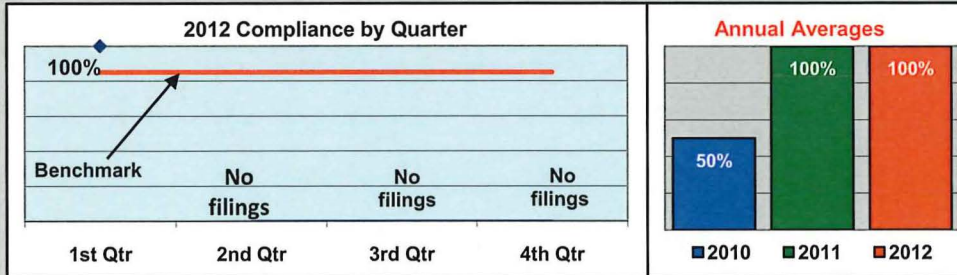
Lost Time First Report Filing Compliance



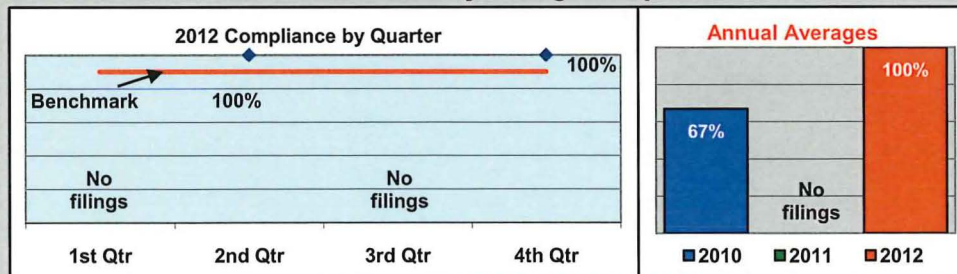
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



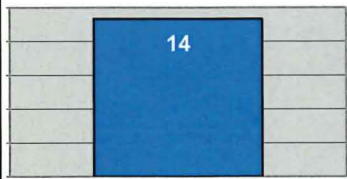
Summary

Chesterfield Services is a third party administrator that administered claims in 2012 for the following rating company:

American Zurich Insurance

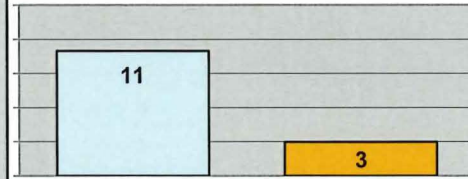
Utilization Analysis

Lost Time First Reports Received

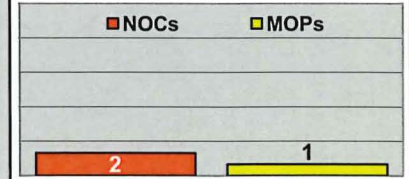


Activity on Lost Time First Reports

□ No Activity Required □ Claims for Compensation



Activity on Claims for Compensation



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

14%

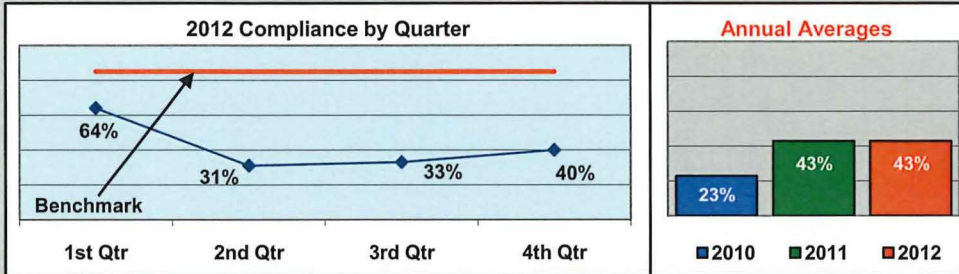
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

67%

Annual Compliance Report 01/01/2012 -12/31/2012

CHUBB INSURANCE

Lost Time First Report Filing Compliance



Summary

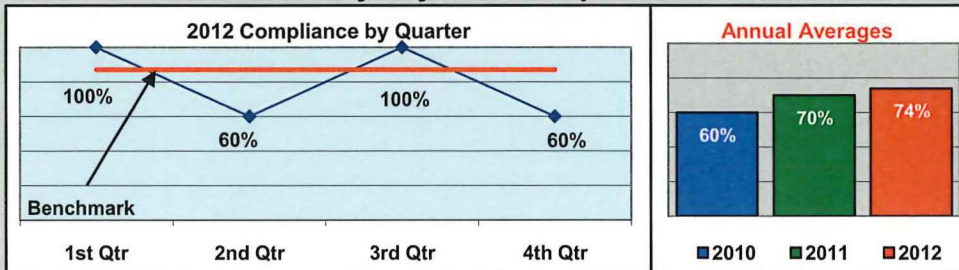
Chubb Insurance is an insurer that administered its own claims and used a third party to administer claims in 2012 under the following rating companies:

Chubb Indemnity Insurance
Federal Insurance
Great Northern Insurance
Pacific Indemnity
Vigilant Insurance

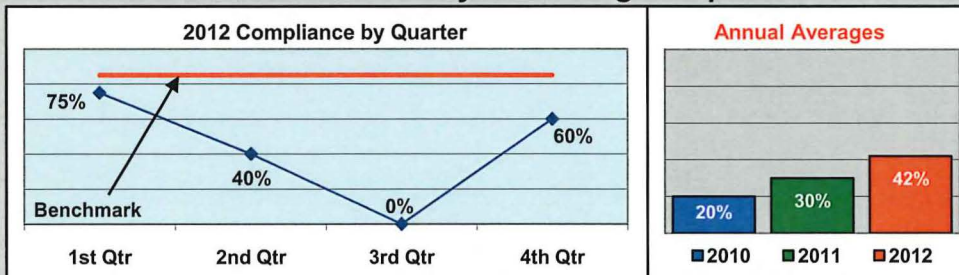
Chubb Insurance used the following third party in 2012:

Gallagher Bassett Services

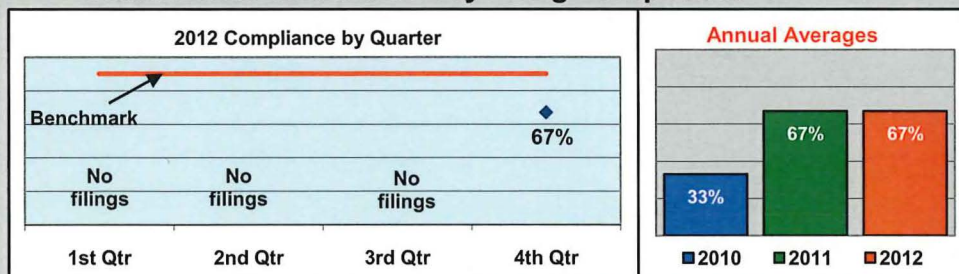
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance

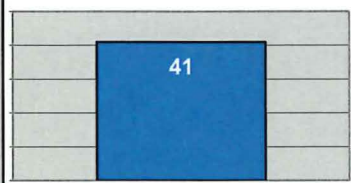


Initial Notice of Controversy Filing Compliance



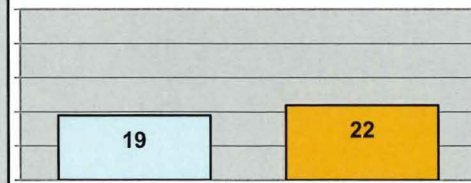
Utilization Analysis

Lost Time First Reports Received

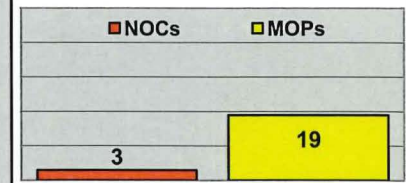


Activity on Lost Time First Reports

□ No Activity Required □ Claims for Compensation



Activity on Claims for Compensation



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

7%

Percent of Claims for Compensation Denied

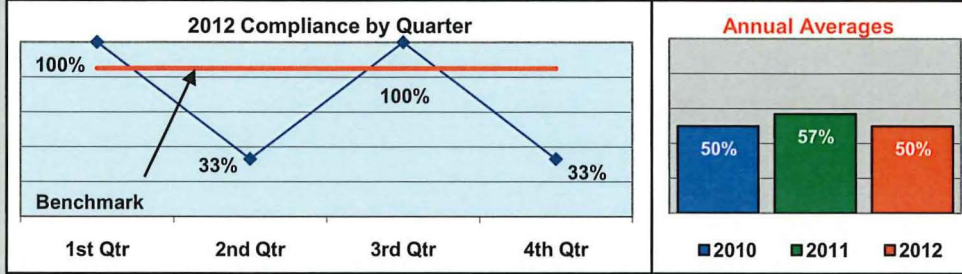
(Initial Indemnity NOCs / Claims for Compensation)

14%

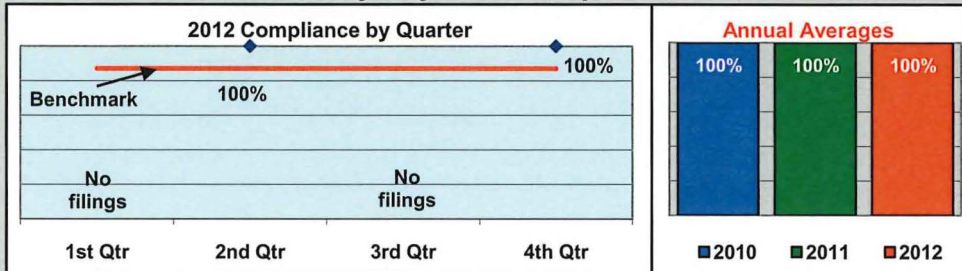
Annual Compliance Report
01/01/2012 -12/31/2012

CIANBRO CORPORATION

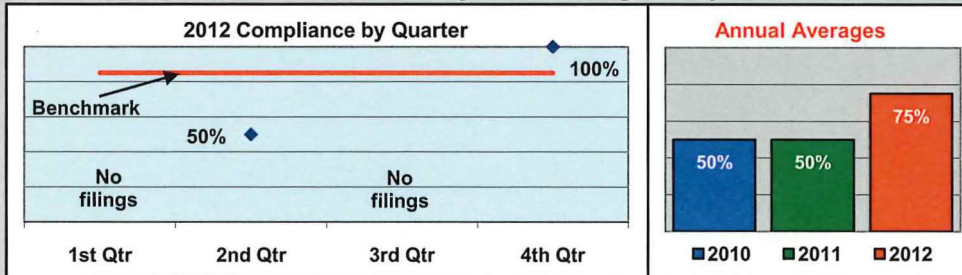
Lost Time First Report Filing Compliance



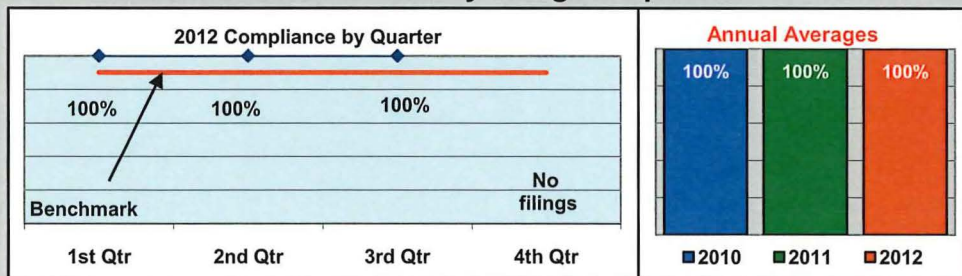
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



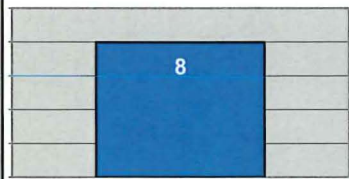
Summary

Cianbro Corporation is a self-insured employer that administered its own claims in 2012 under the following name:

Cianbro Corporation

Utilization Analysis

Lost Time First Reports Received

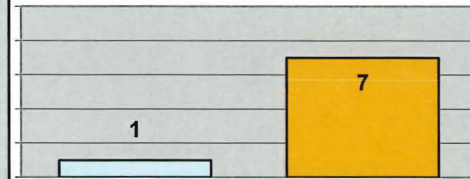


Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

38%

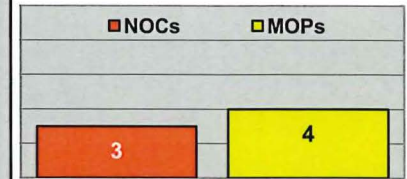
Activity on Lost Time First Reports

□ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



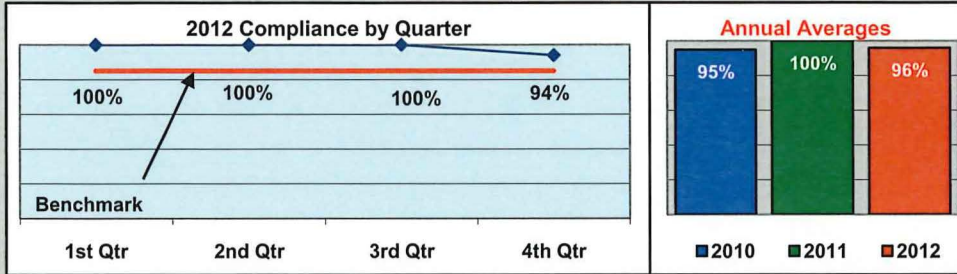
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

43%

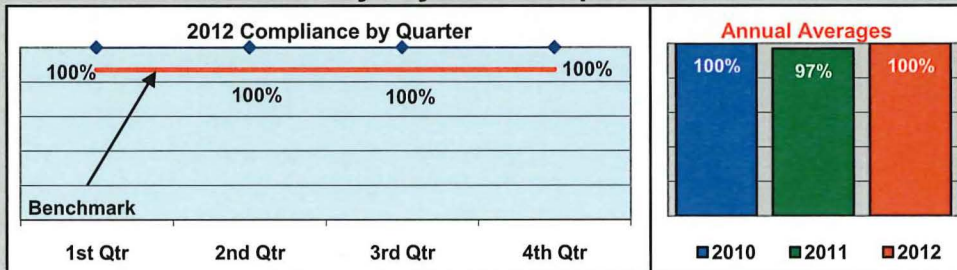
Annual Compliance Report 01/01/2012 -12/31/2012

CITY OF BANGOR

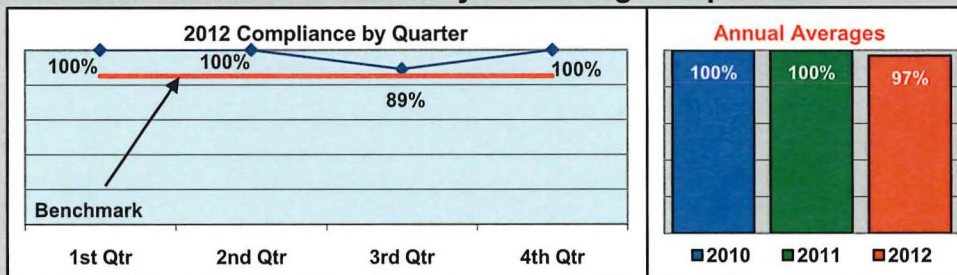
Lost Time First Report Filing Compliance



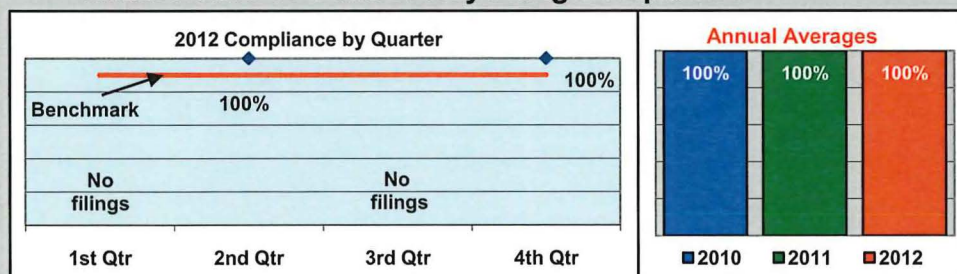
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



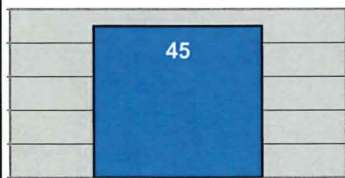
Summary

City of Bangor is a self-insured employer that administered its own claims in 2012 under the following name:

City of Bangor

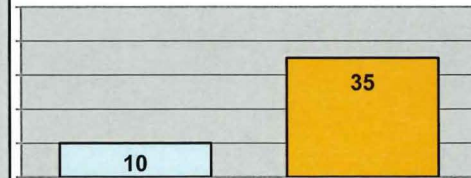
Utilization Analysis

Lost Time First Reports Received

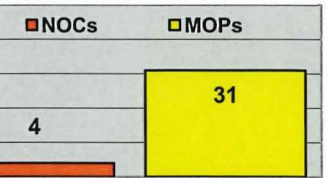


Activity on Lost Time First Reports

□ No Activity Required □ Claims for Compensation



Activity on Claims for Compensation



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

9%

Percent of Claims for Compensation Denied

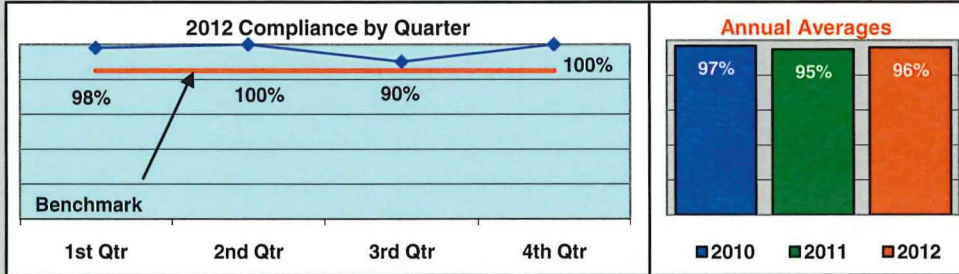
(Initial Indemnity NOCs / Claims for Compensation)

11%

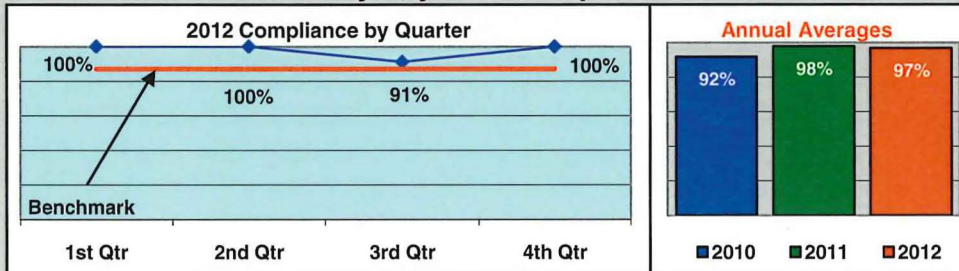
Annual Compliance Report 01/01/2012 -12/31/2012

CLAIMS MANAGEMENT (WAL-MART)

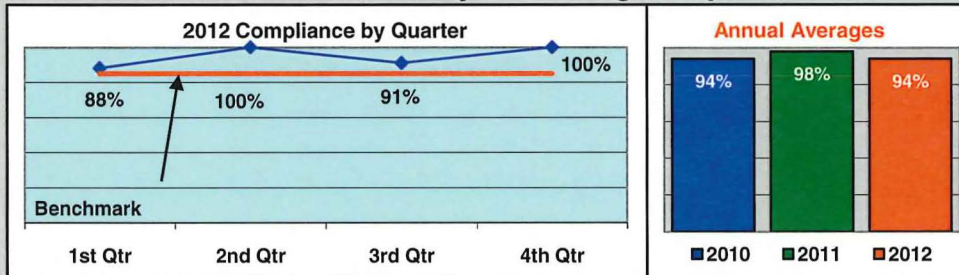
Lost Time First Report Filing Compliance



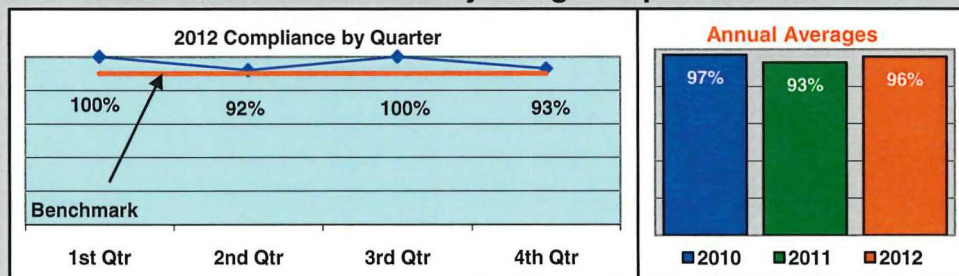
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



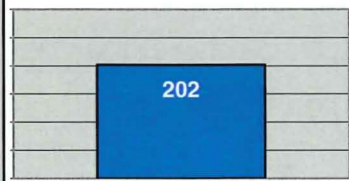
Summary

Claims Management (Wal-Mart) is a third party administrator that administered claims in 2012 for the following rating companies:

American Home Assurance
Illinois National Insurance
Ins. Co. of the State of Pennsylvania
New Hampshire Insurance

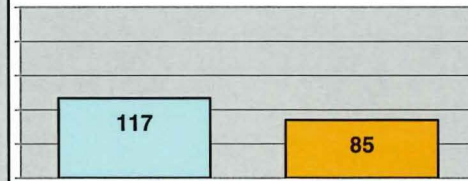
Utilization Analysis

Lost Time First Reports Received

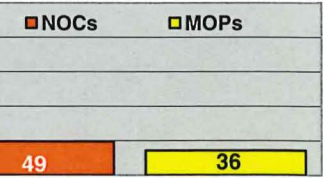


Activity on Lost Time First Reports

□ No Activity Required □ Claims for Compensation



Activity on Claims for Compensation



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

24%

Percent of Claims for Compensation Denied

(Initial Indemnity NOCs / Claims for Compensation)

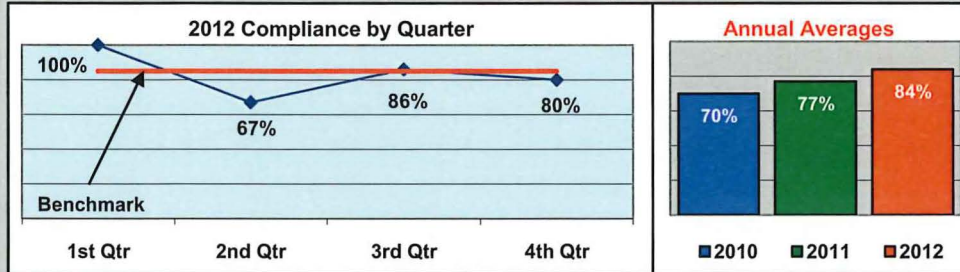
58%

Annual Compliance Report

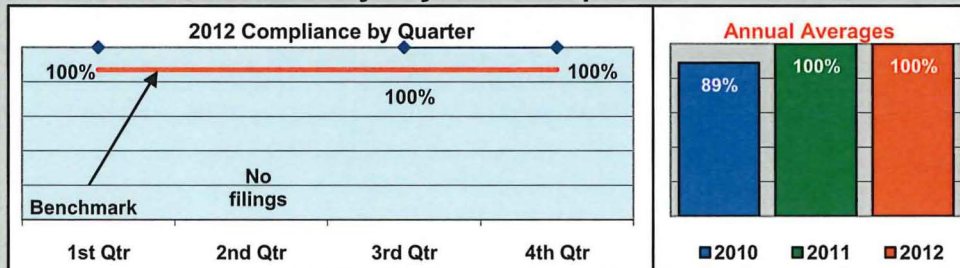
01/01/2012 -12/31/2012

CNA INSURANCE

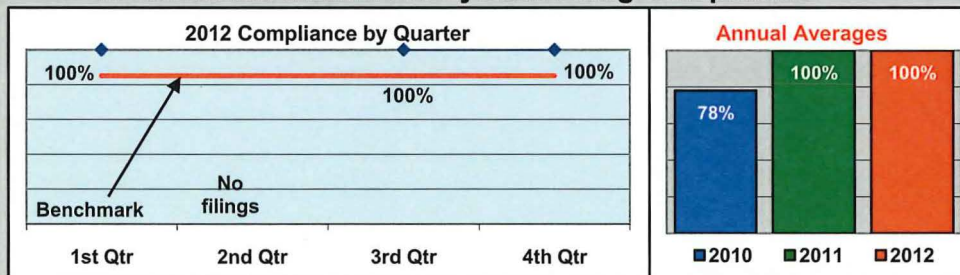
Lost Time First Report Filing Compliance



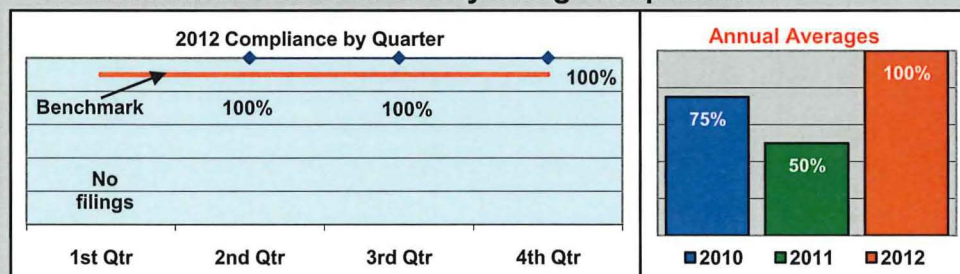
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



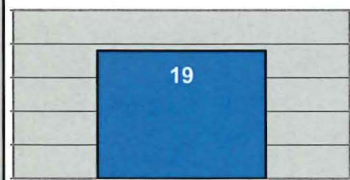
Summary

CNA Insurance is an insurer that administered its own claims in 2012 under the following rating companies:

American Casualty Co. of Reading
Continental Casualty
New Hampshire Insurance
Transportation Insurance
Valley Forge Insurance

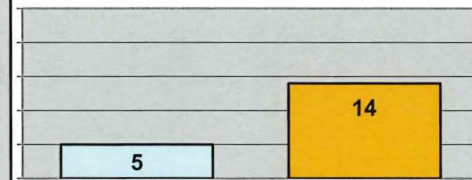
Utilization Analysis

Lost Time First Reports Received

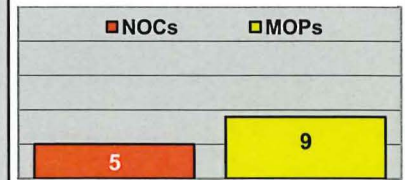


Activity on Lost Time First Reports

□ No Activity Required □ Claims for Compensation



Activity on Claims for Compensation



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

26%

Percent of Claims for Compensation Denied

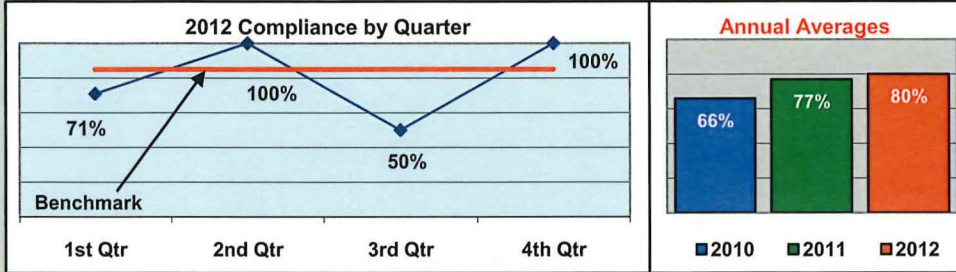
(Initial Indemnity NOCs / Claims for Compensation)

36%

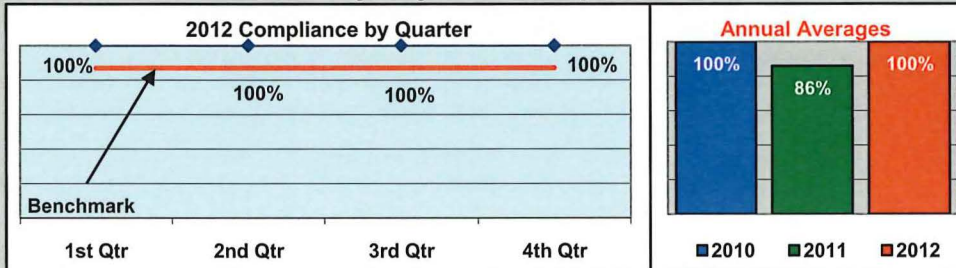
Annual Compliance Report 01/01/2012 -12/31/2012

CONSTITUTION STATE SERVICES

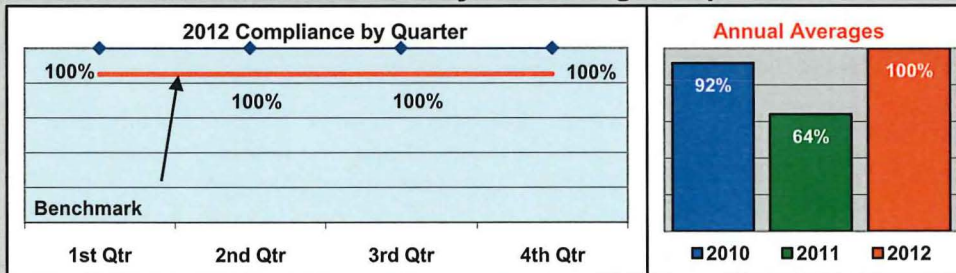
Lost Time First Report Filing Compliance



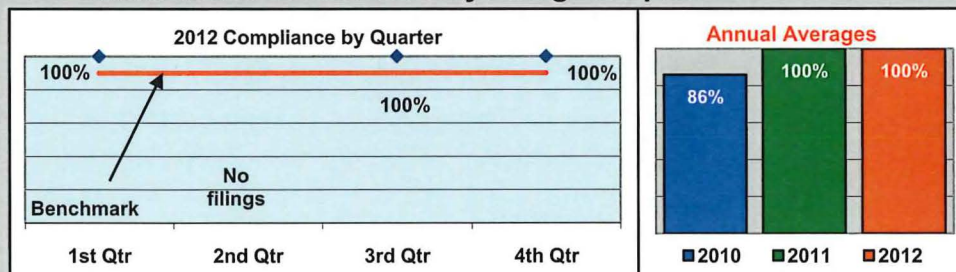
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

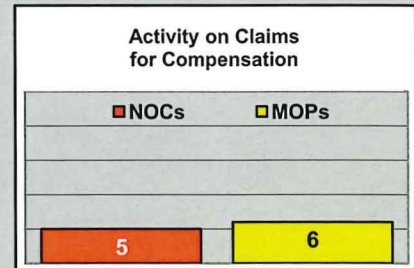
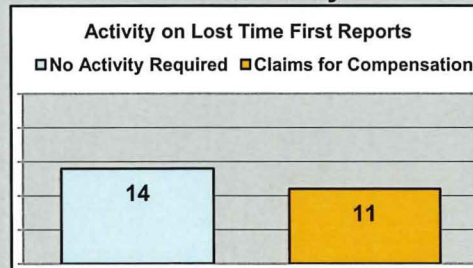
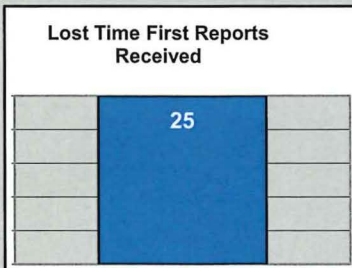
Constitution State Services is a third party administrator that administered claims in 2012 for the following rating companies:

ACE American Insurance
Indemnity Ins. Co. of No. America
Ins. Co. of the State of Pennsylvania
New Hampshire Insurance

and self-insured employers:

Huhtamaki Food Service
S D Warren

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

20%

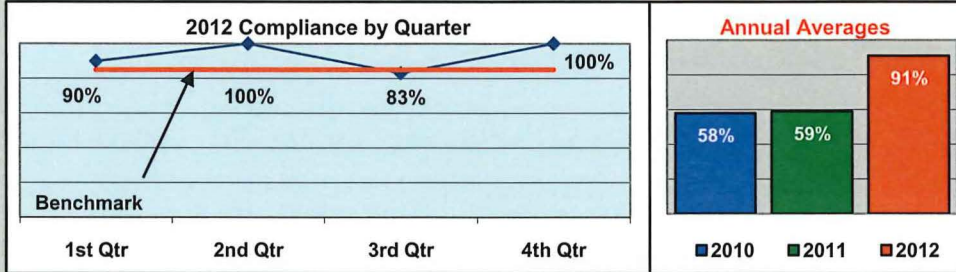
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

45%

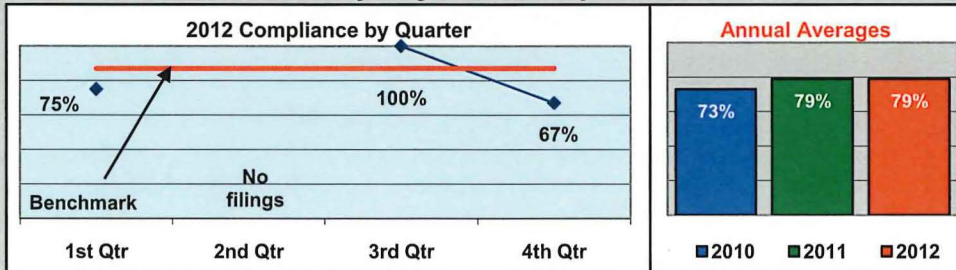
Annual Compliance Report 01/01/2012 -12/31/2012

COTTINGHAM AND BUTLER SERVICES

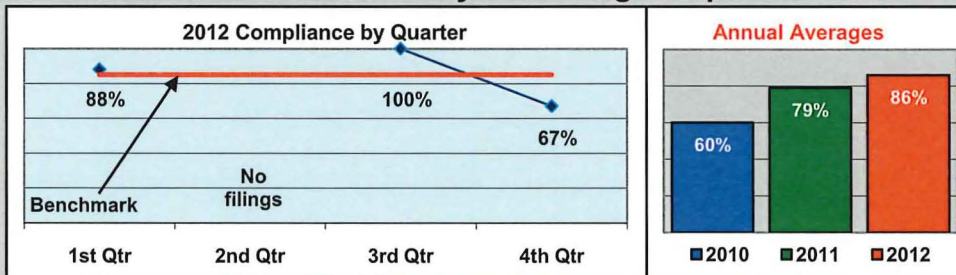
Lost Time First Report Filing Compliance



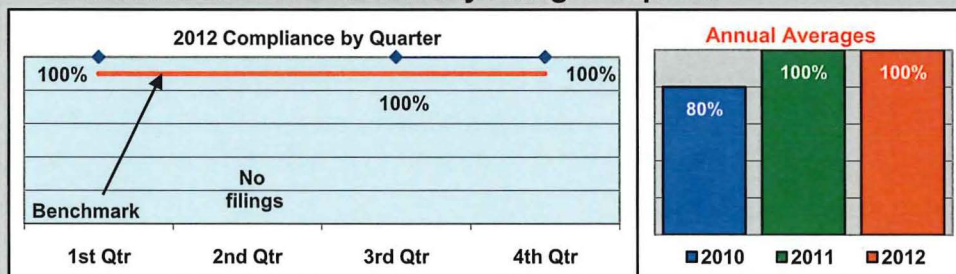
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



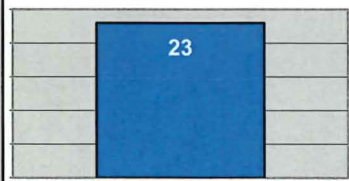
Summary

Cottingham and Butler Services is a third party administrator that administered claims in 2012 for the following rating companies:

Sparta Insurance
Vanliner Insurance

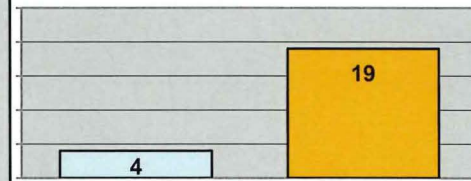
Utilization Analysis

Lost Time First Reports Received



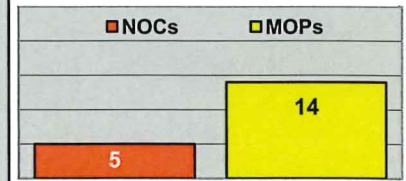
Activity on Lost Time First Reports

□ No Activity Required □ Claims for Compensation



Activity on Claims for Compensation

□ NOCs □ MOPs



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

22%

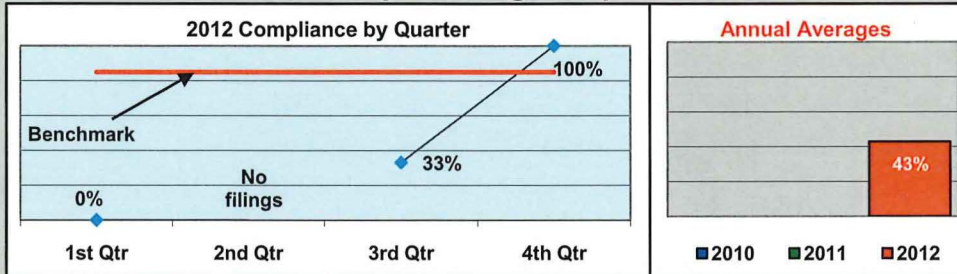
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

26%

Annual Compliance Report 01/01/2012 -12/31/2012

ELECTRIC INSURANCE

Lost Time First Report Filing Compliance



Summary

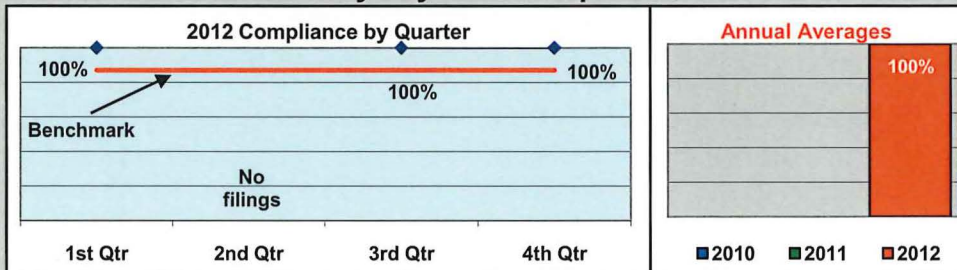
Electric Insurance is an insurer that used third parties to administer claims in 2012 under the following rating company:

Electric Insurance

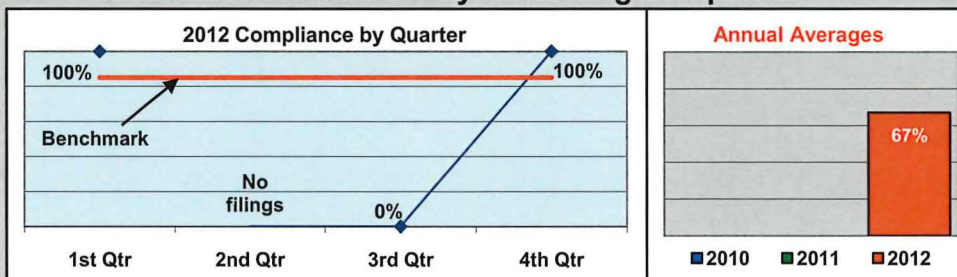
Electric Insurance used the following third party in 2012:

Sedgwick Claims Management

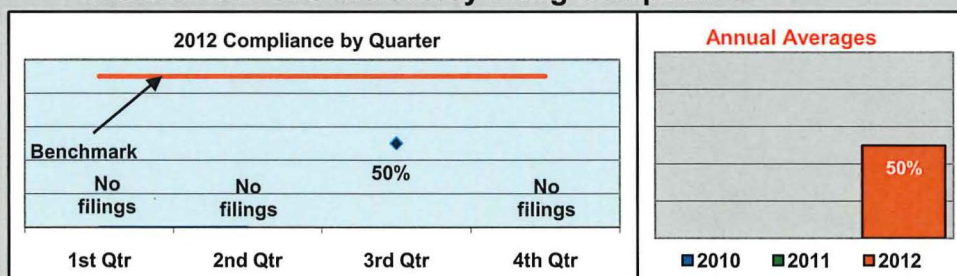
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance

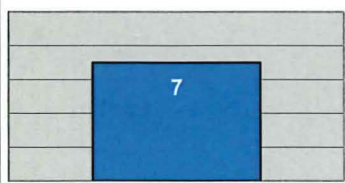


Initial Notice of Controversy Filing Compliance



Utilization Analysis

Lost Time First Reports Received

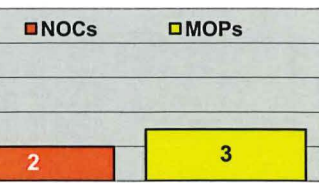


Activity on Lost Time First Reports

□ No Activity Required □ Claims for Compensation



Activity on Claims for Compensation



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

29%

Percent of Claims for Compensation Denied

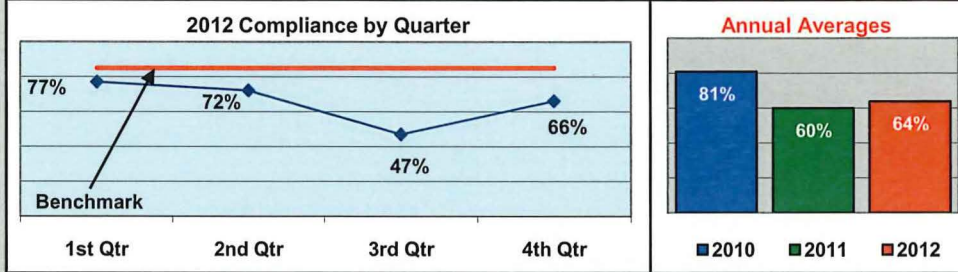
(Initial Indemnity NOCs / Claims for Compensation)

40%

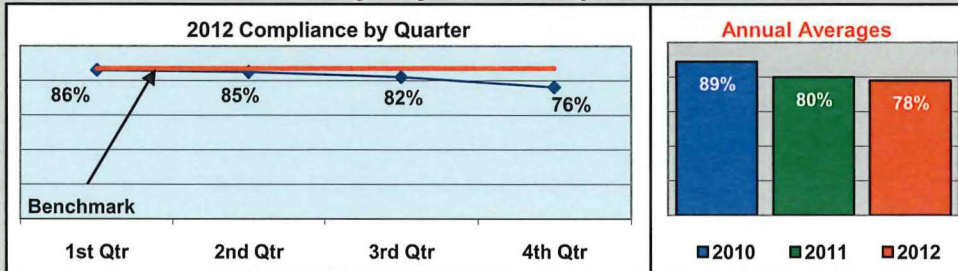
Annual Compliance Report 01/01/2012 -12/31/2012

ESIS

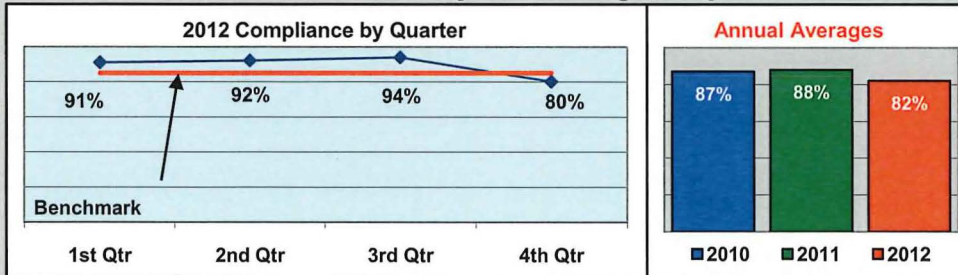
Lost Time First Report Filing Compliance



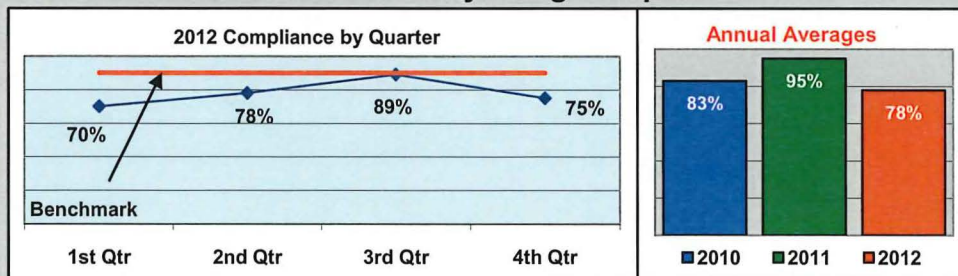
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

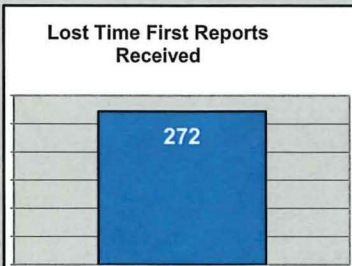
ESIS is a third party administrator that administered claims in 2012 for the following rating companies:

ACE American Insurance
ACE Property & Casualty Insurance
American Zurich Insurance
Arch Insurance Company
Indemnity Ins. Co. of No. America
New Hampshire Insurance
Old Republic Insurance
Pacific Employers Insurance
XL Insurance America

and self-insured employers:

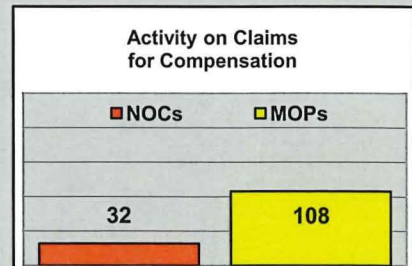
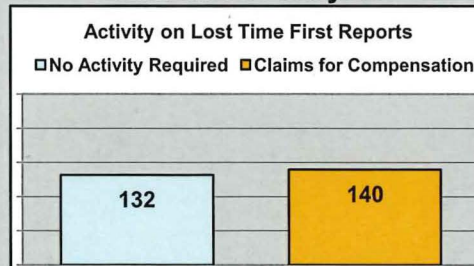
S.D. Warren
Unifirst Corporation

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

12%



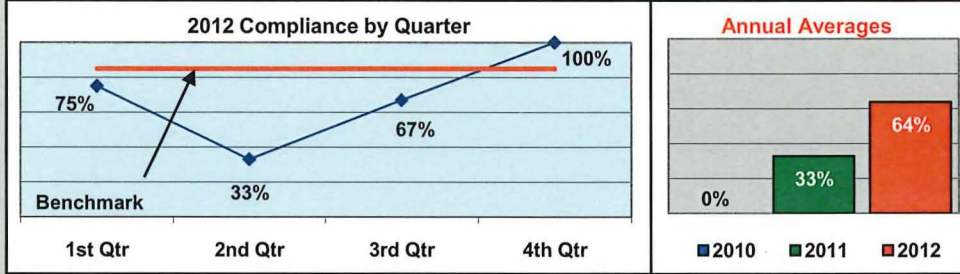
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

23%

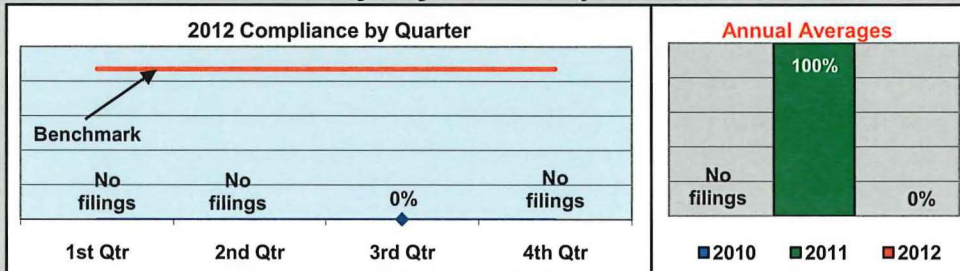
Annual Compliance Report
01/01/2012 -12/31/2012

FEDERATED MUTUAL INSURANCE

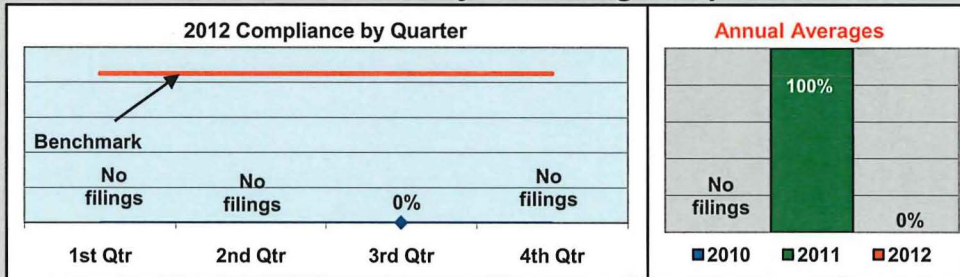
Lost Time First Report Filing Compliance



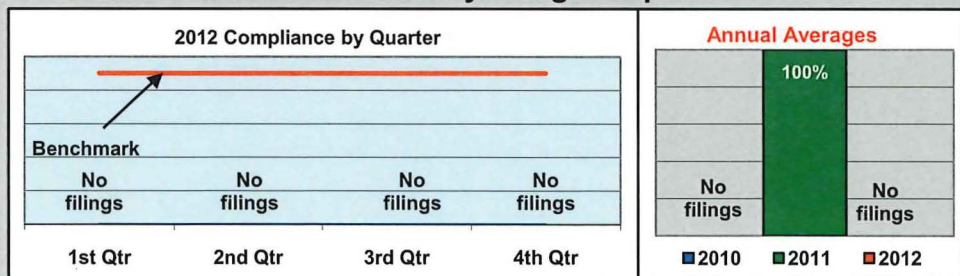
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



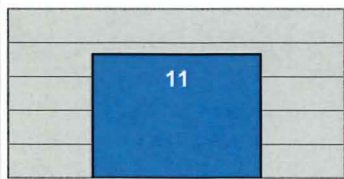
Summary

Federated Mutual Insurance in an insurer that administered its own claims in 2012 under the following rating company:

Federated Mutual Insurance

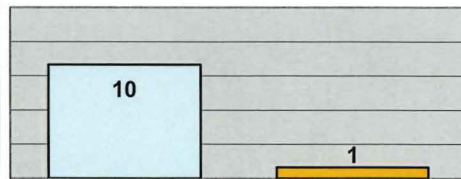
Utilization Analysis

Lost Time First Reports Received



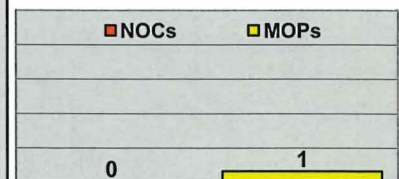
Activity on Lost Time First Reports

□ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

0%

Percent of Claims for Compensation Denied

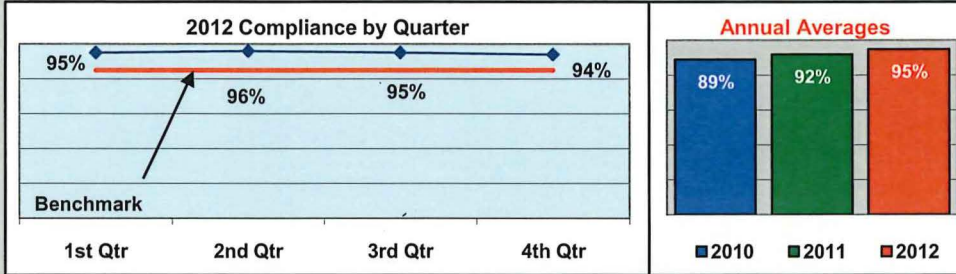
(Initial Indemnity NOCs / Claims for Compensation)

0%

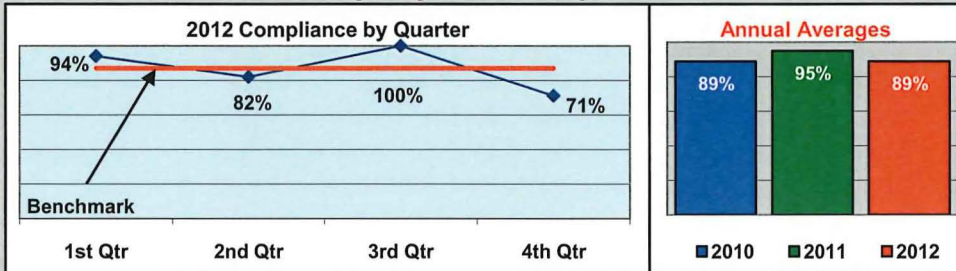
Annual Compliance Report 01/01/2012 -12/31/2012

FUTURECOMP

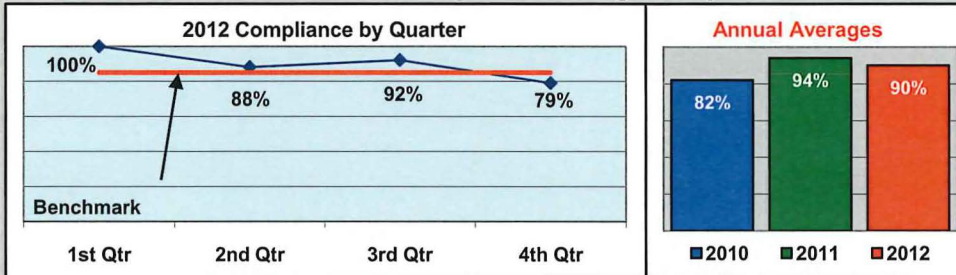
Lost Time First Report Filing Compliance



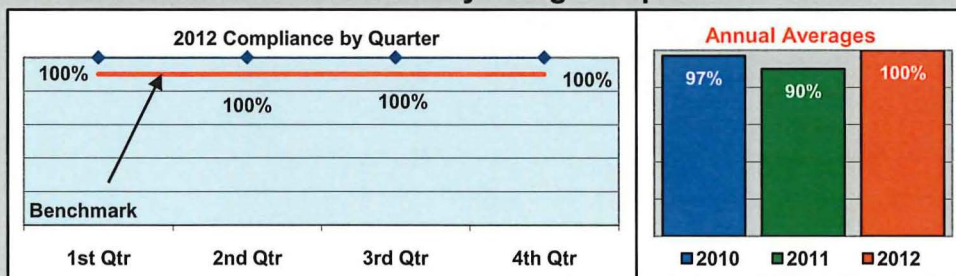
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



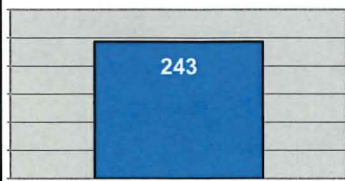
Summary

FutureComp is a third party administrator that administered claims in 2012 for the following self-insured employers:

Central Maine Healthcare
Central Maine Longterm Care
Maine Merchants WC Trust Fund

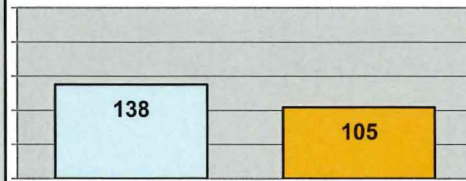
Utilization Analysis

Lost Time First Reports Received



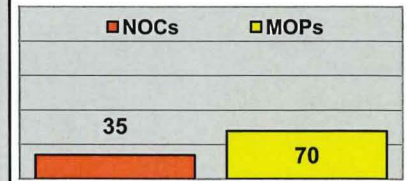
Activity on Lost Time First Reports

□ No Activity Required □ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied (Initial Indemnity NOCs / Lost Time First Reports)

14%

Percent of Claims for Compensation Denied (Initial Indemnity NOCs / Claims for Compensation)

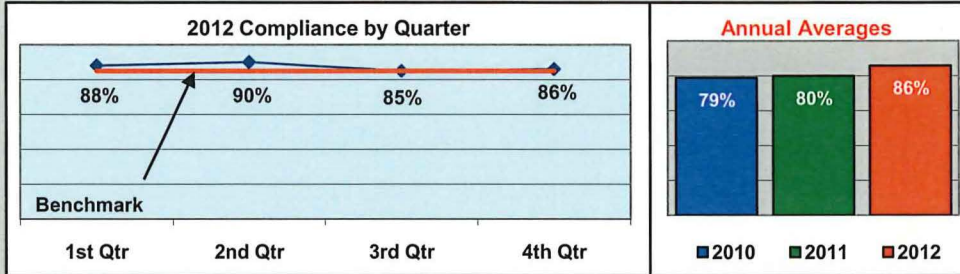
33%

Annual Compliance Report

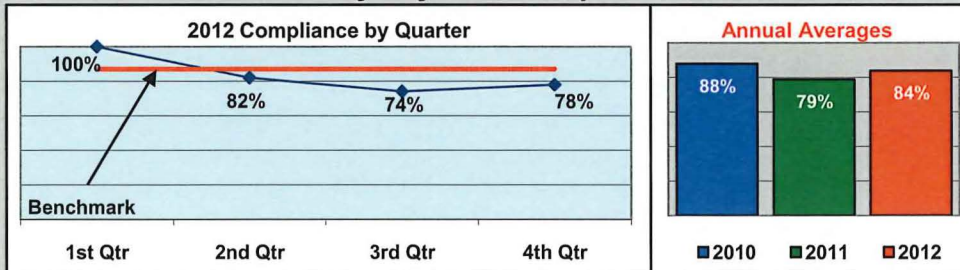
01/01/2012 -12/31/2012

GALLAGHER BASSETT SERVICES

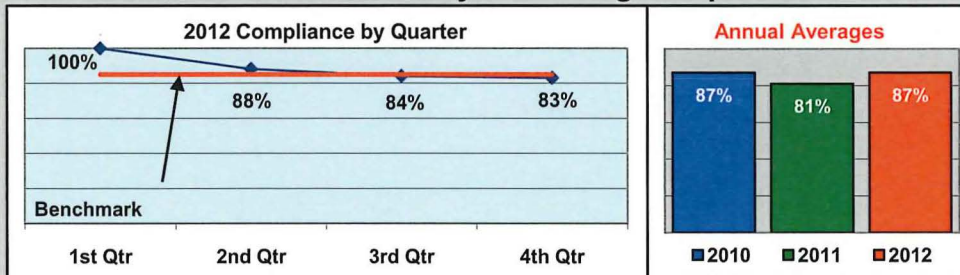
Lost Time First Report Filing Compliance



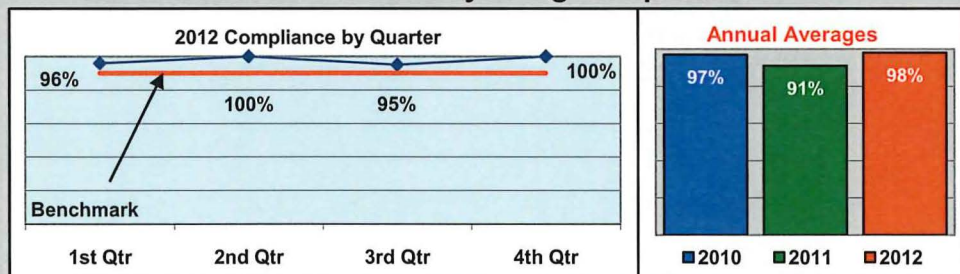
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

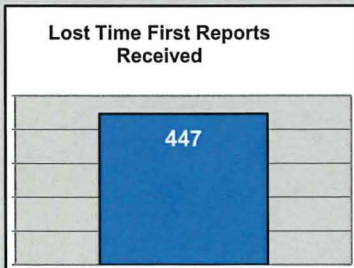
Gallagher Bassett Services is a third party administrator that administered claims in 2012 for the following rating companies:

ACE American Insurance
American Casualty Co. of Reading
American Employers Insurance
American Zurich Insurance
Arch Insurance Company
Chubb Indemnity Insurance
Discover Property & Casualty Ins.
Federal Insurance
Fidelity & Guaranty Insurance
Greenwich Insurance
Hartford Accident & Indemnity
Hartford Insurance of the Midwest
Hartford Underwriters Insurance
Indemnity Ins. Co. of No. America
Ins. Co. of the State of Pennsylvania
Manufacturers Alliance Insurance
New Hampshire Insurance
Old Republic General Insurance
Old Republic Insurance
OneBeacon America Insurance
OneBeacon Insurance
Pacific Indemnity
Pennsylvania Mfg. Assn. Ins. Co.
Pennsylvania Mfg. Indemnity Co.
Praetorian Insurance
Safety National Casualty
Standard Fire Insurance
Trumbull Insurance
Twin City Fire Insurance
United States Fidelity & Guaranty
XL Insurance America Co.
XL Specialty Insurance
Zurich American Ins. Co. of Illinois
Zurich American Insurance

and the following self-insured employer:

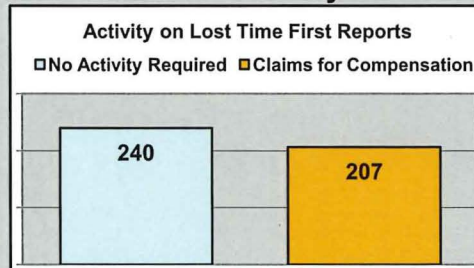
Columbia Forest Products

Utilization Analysis



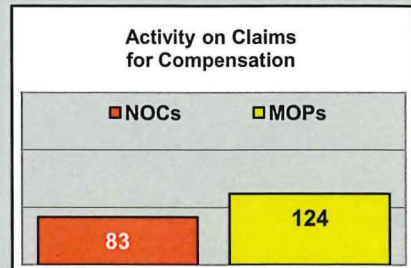
Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

19%



Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

40%

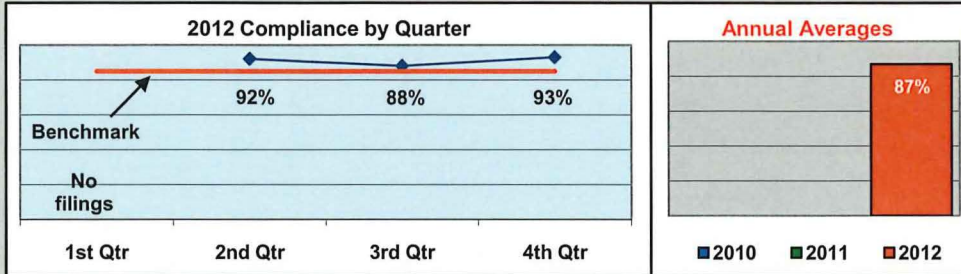


Annual Compliance Report

01/01/2012 -12/31/2012

GREAT FALLS INSURANCE

Lost Time First Report Filing Compliance



Summary

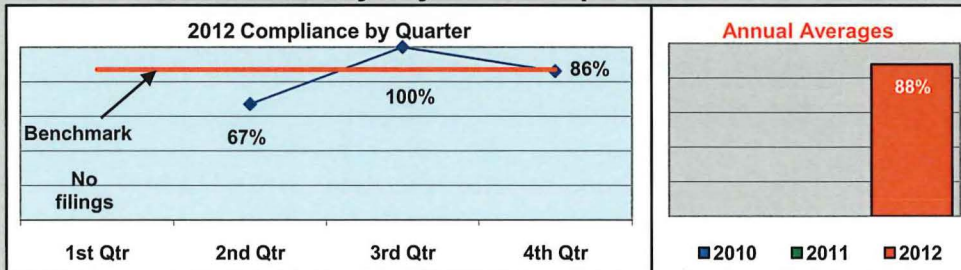
Great Falls Insurance is an insurer that used a third party to administer claims in 2012 under the following rating company:

Great Falls Insurance Co.

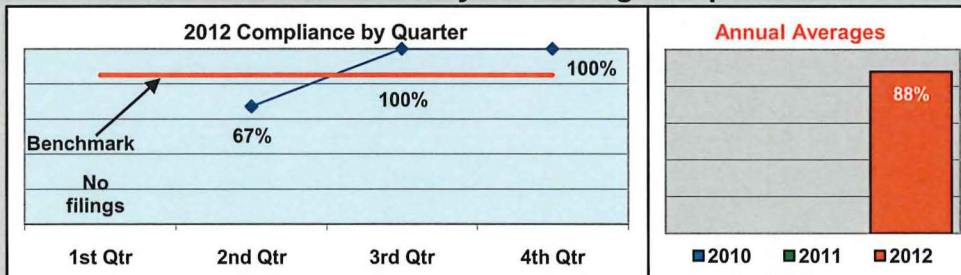
Great Falls Insurance used the following third party in 2012:

Cannon Cochran Management Svs.

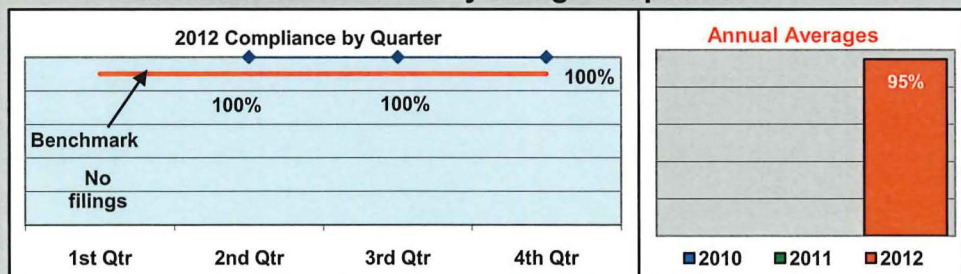
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance

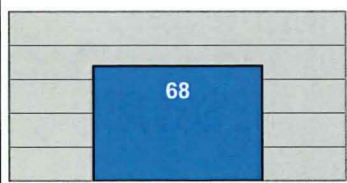


Initial Notice of Controversy Filing Compliance



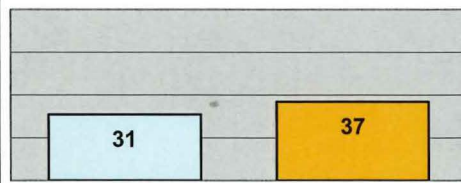
Utilization Analysis

Lost Time First Reports Received



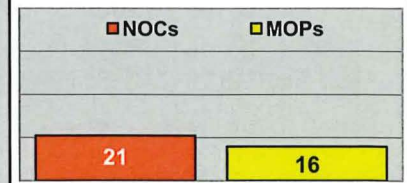
Activity on Lost Time First Reports

□ No Activity Required □ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

31%

Percent of Claims for Compensation Denied

(Initial Indemnity NOCs / Claims for Compensation)

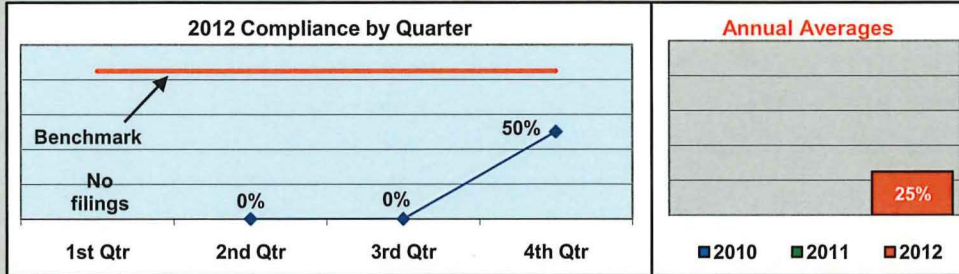
57%

Annual Compliance Report

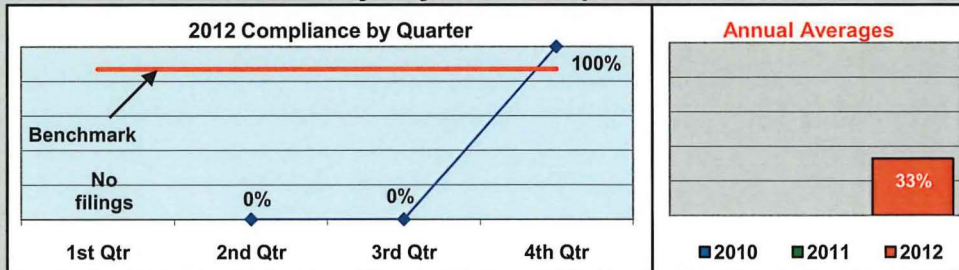
01/01/2012 -12/31/2012

GUARANTEE INSURANCE

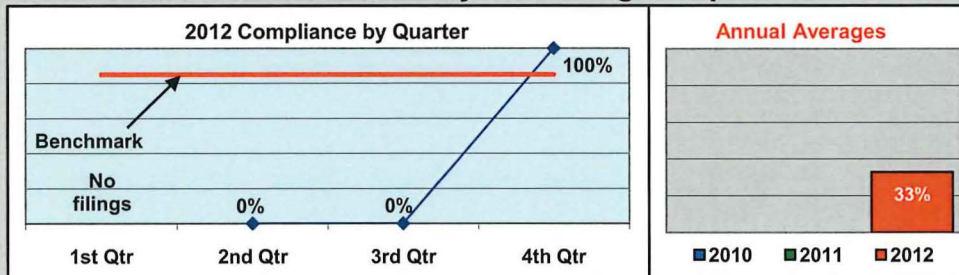
Lost Time First Report Filing Compliance



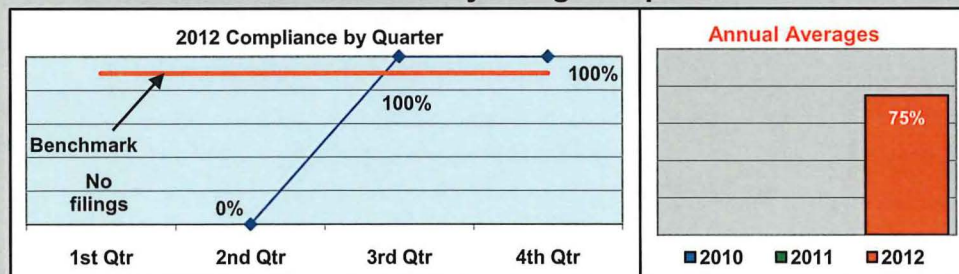
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



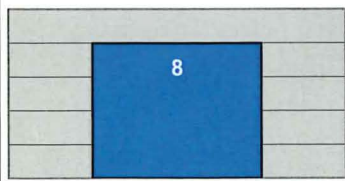
Summary

Guarantee Insurance is an insurer that administered its own claims in 2012 under the following rating company:

Guarantee Insurance Co.

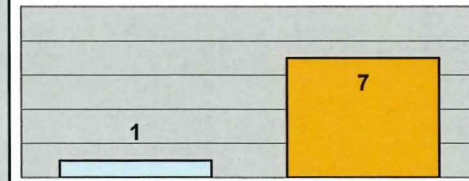
Utilization Analysis

Lost Time First Reports Received

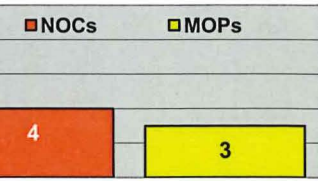


Activity on Lost Time First Reports

□ No Activity Required □ Claims for Compensation



Activity on Claims for Compensation



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

50%

Percent of Claims for Compensation Denied

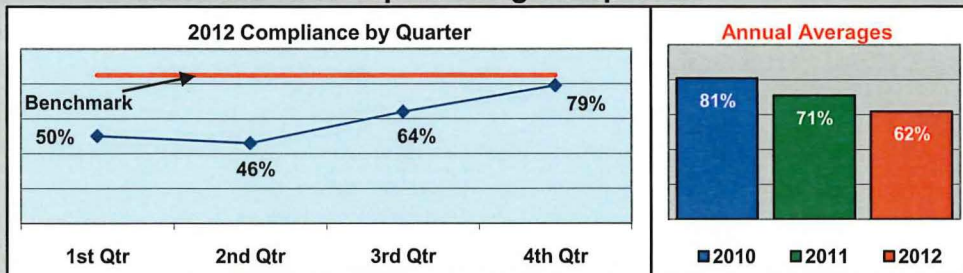
(Initial Indemnity NOCs / Claims for Compensation)

57%

Annual Compliance Report 01/01/2012 -12/31/2012

GUARD INSURANCE

Lost Time First Report Filing Compliance

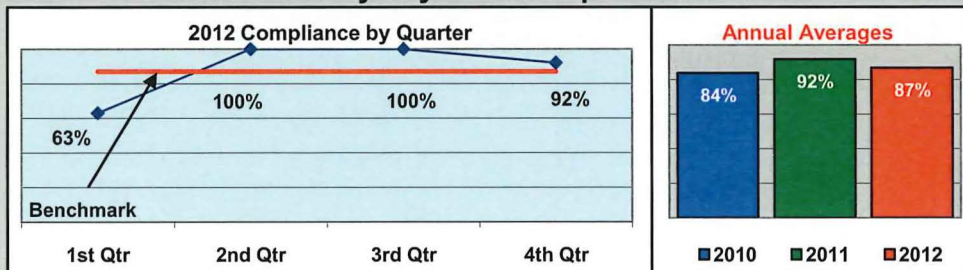


Summary

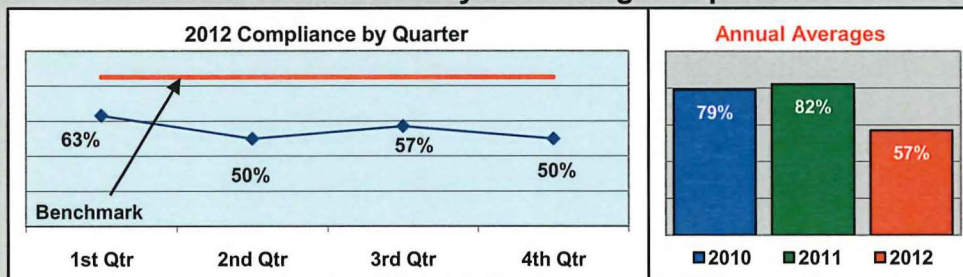
Guard Insurance is an insurer that administered its own claims in 2012 under the following rating companies:

Amguard Insurance
Eastguard Insurance
Norguard Insurance

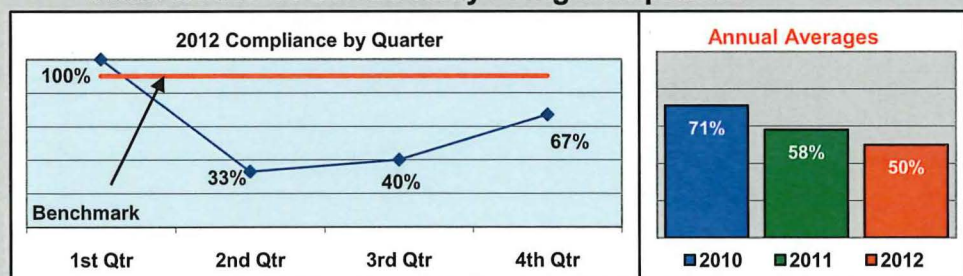
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance

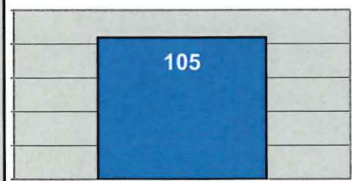


Initial Notice of Controversy Filing Compliance



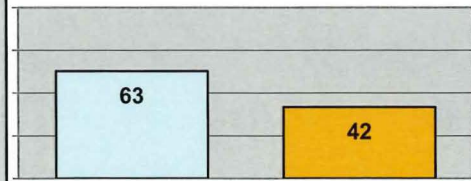
Utilization Analysis

Lost Time First Reports Received

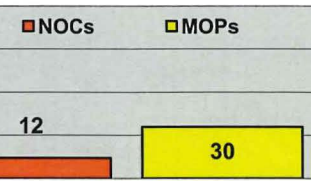


Activity on Lost Time First Reports

□ No Activity Required □ Claims for Compensation



Activity on Claims for Compensation



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

11%

Percent of Claims for Compensation Denied

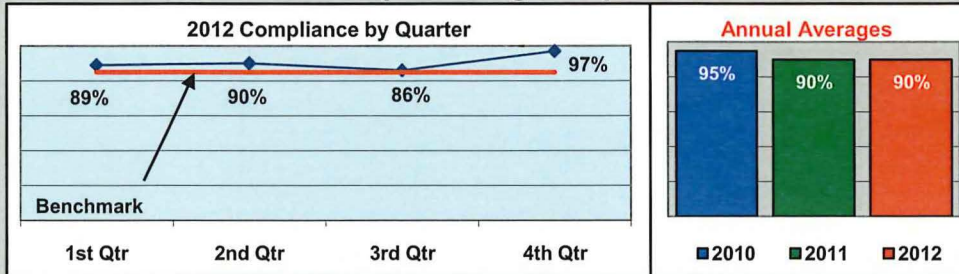
(Initial Indemnity NOCs / Claims for Compensation)

29%

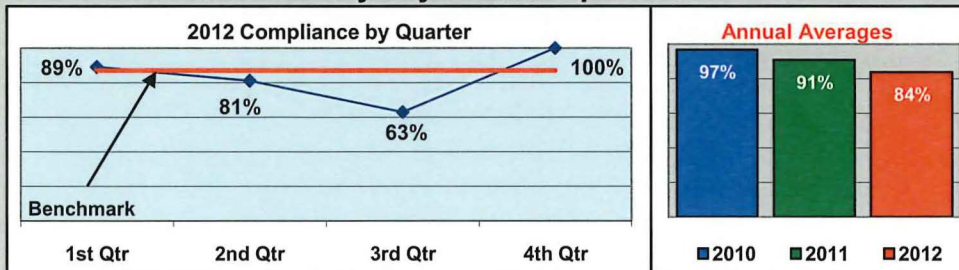
Annual Compliance Report 01/01/2012 -12/31/2012

HANNAFORD BROTHERS

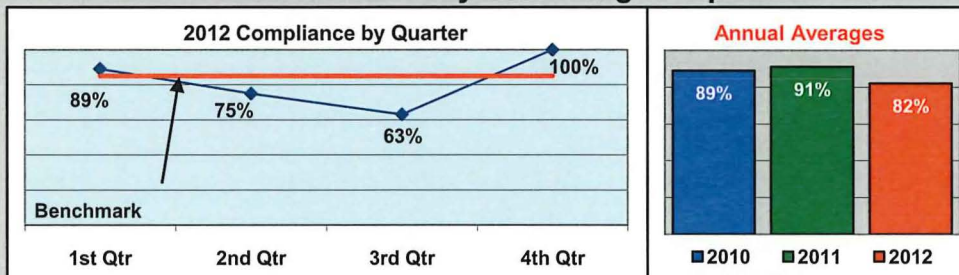
Lost Time First Report Filing Compliance



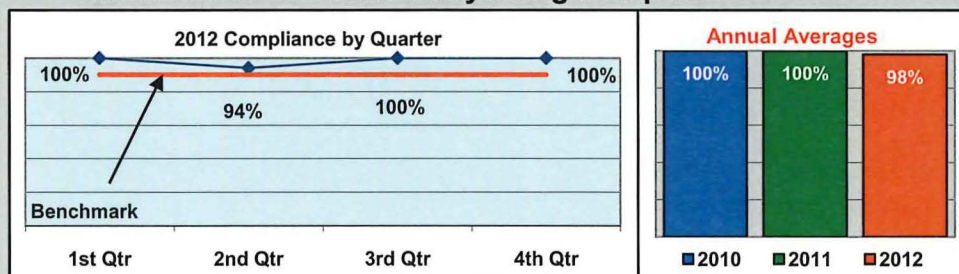
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



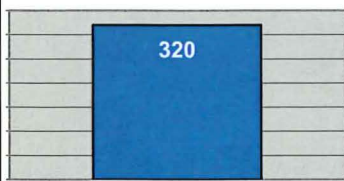
Summary

Hannaford Brothers is a self-insured employer that administered its own claims in 2012 under the following name:

Hannaford Brothers

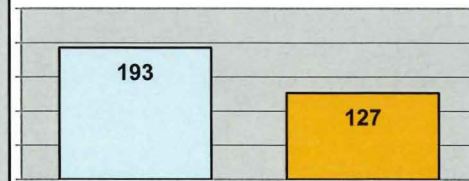
Utilization Analysis

Lost Time First Reports Received



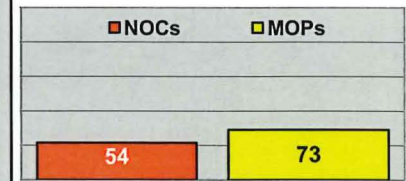
Activity on Lost Time First Reports

□ No Activity Required □ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

17%

Percent of Claims for Compensation Denied

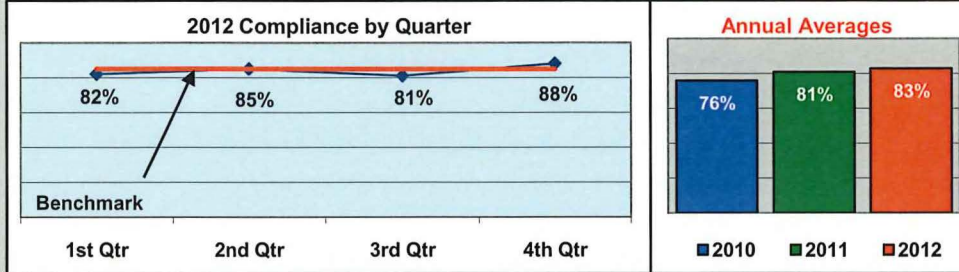
(Initial Indemnity NOCs / Claims for Compensation)

43%

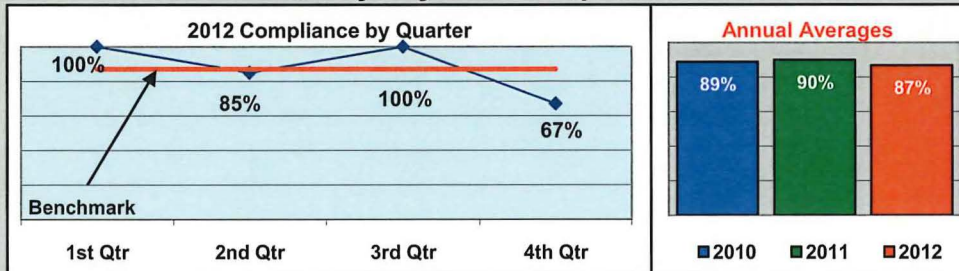
Annual Compliance Report 01/01/2012 -12/31/2012

HANOVER INSURANCE

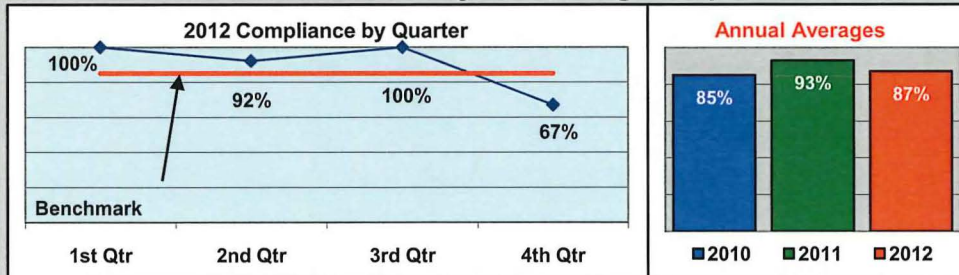
Lost Time First Report Filing Compliance



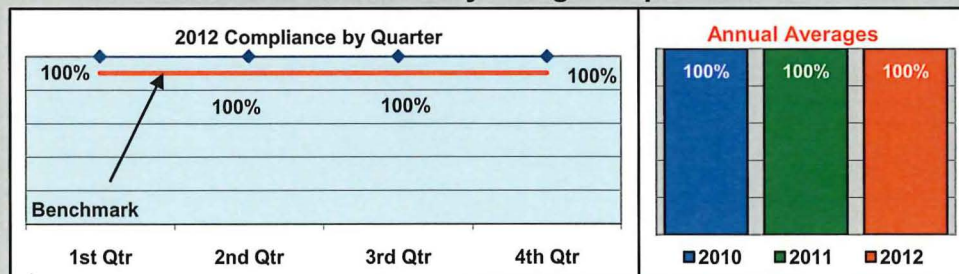
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



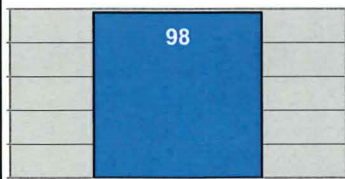
Summary

Hanover Insurance is an insurer that administered its own claims in 2012 under the following rating companies:

Allmerica Financial Benefit Insurance
Citizens Insurance Co. of America
Hanover Insurance
Massachusetts Bay Insurance

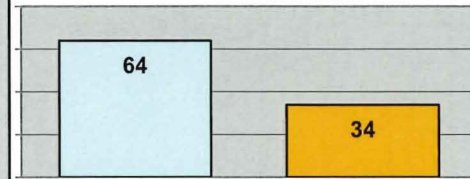
Utilization Analysis

Lost Time First Reports Received

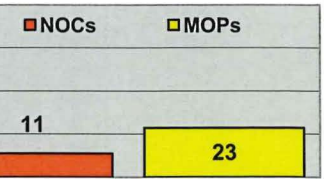


Activity on Lost Time First Reports

□ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation



Percent of Lost Time First Reports Denied (Initial Indemnity NOCs / Lost Time First Reports)

11%

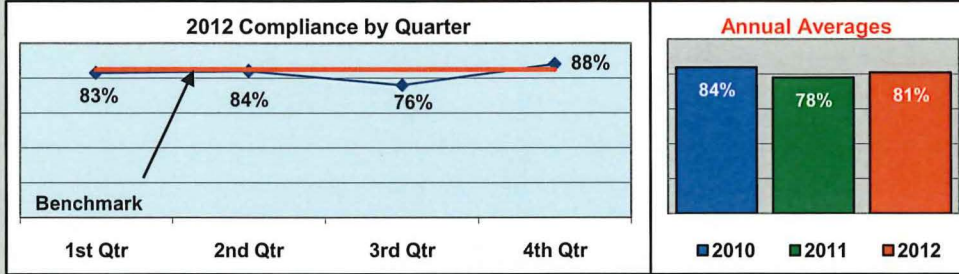
Percent of Claims for Compensation Denied (Initial Indemnity NOCs / Claims for Compensation)

32%

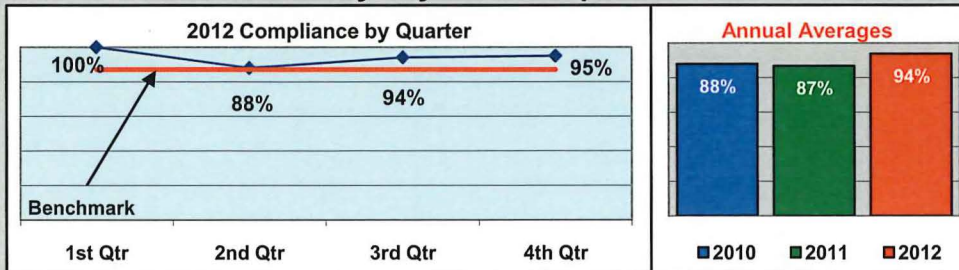
Annual Compliance Report 01/01/2012 -12/31/2012

HARTFORD INSURANCE

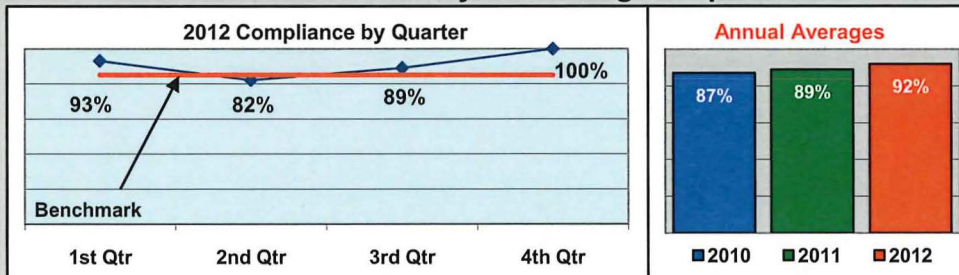
Lost Time First Report Filing Compliance



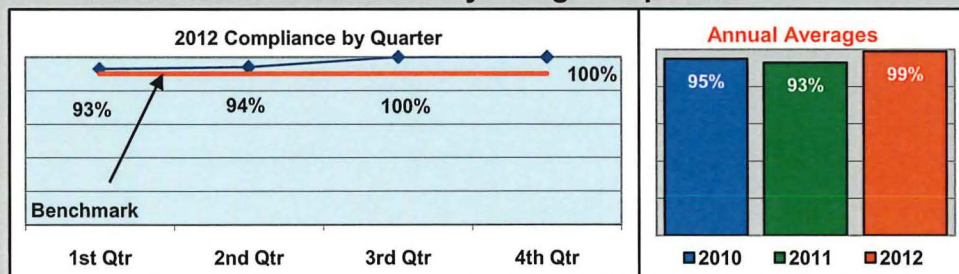
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Hartford Insurance is an insurer that administered its own claims and used third parties to administer claims in 2012 under the following rating companies:

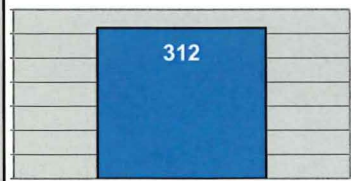
Hartford Accident & Indemnity
Hartford Casualty Insurance
Hartford Fire Insurance
Hartford Insurance of the Midwest
Hartford Underwriters Insurance
Property & Casualty Insurance
Sentinel Insurance
Trumbull Insurance
Twin City Fire Insurance

Hartford Insurance used the following third parties in 2012:

Broadspire Services
F.A. Richard
Gallagher Bassett Services
Risk Enterprise Management
Sedwick Claims Management
Sedgwick (formerly SRS)

Utilization Analysis

Lost Time First Reports Received

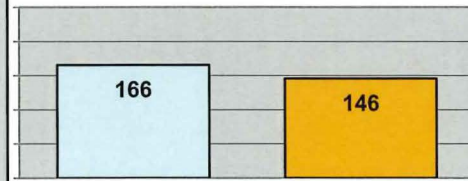


Percent of Lost Time First Reports Denied (Initial Indemnity NOCs / Lost Time First Reports)

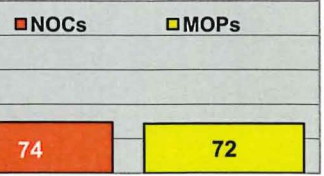
24%

Activity on Lost Time First Reports

□ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation



Percent of Claims for Compensation Denied (Initial Indemnity NOCs / Claims for Compensation)

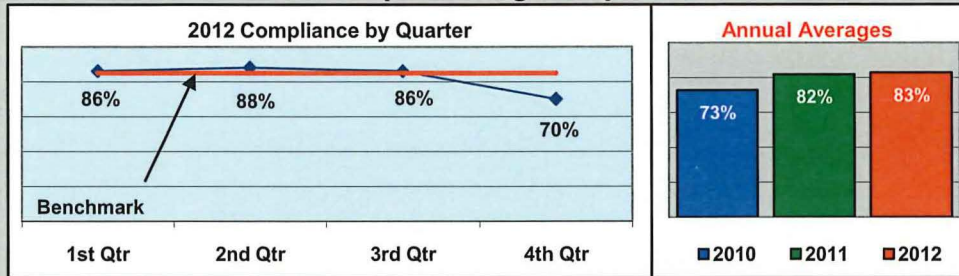
51%

Annual Compliance Report

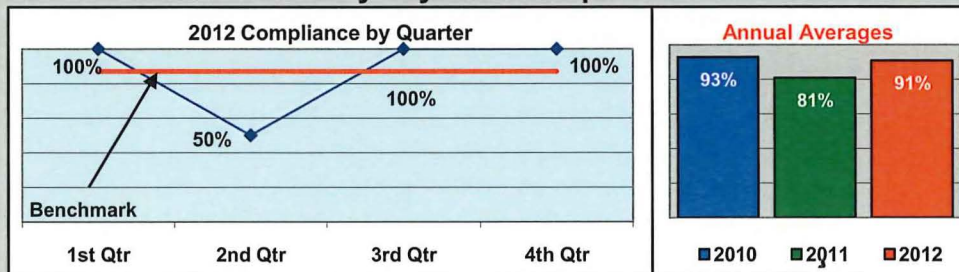
01/01/2012 -12/31/2012

HELMSMAN MANAGEMENT SERVICES

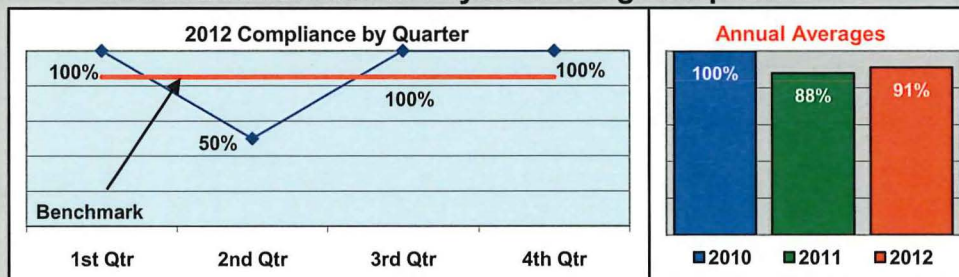
Lost Time First Report Filing Compliance



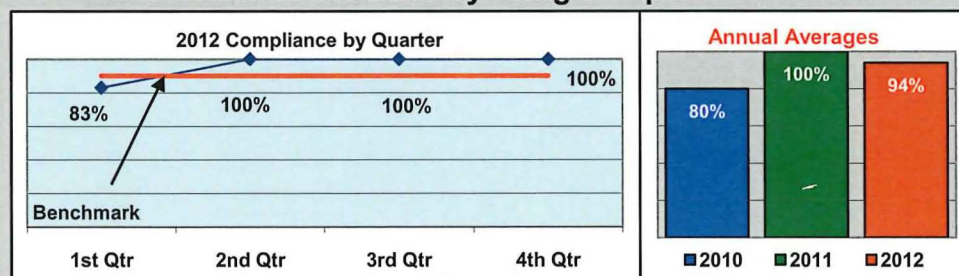
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Helmsman Management Services is a third party administrator that administered claims in 2012 for the following rating companies:

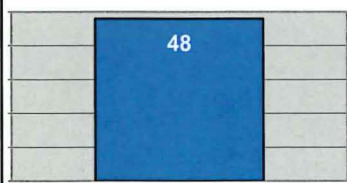
Indemnity Ins. Co. of No. America
Liberty Insurance
New Hampshire Insurance

and self-insured employers:

Asplundh Tree Expert
Irving Oil
S. D. Warren

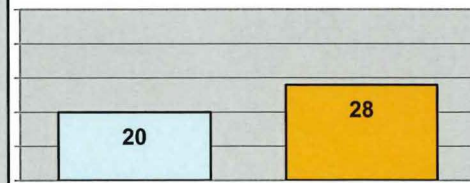
Utilization Analysis

Lost Time First Reports Received



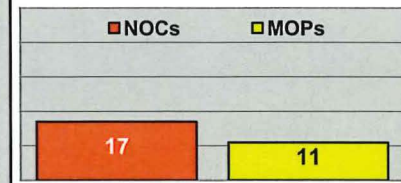
Activity on Lost Time First Reports

□ No Activity Required □ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

35%

Percent of Claims for Compensation Denied

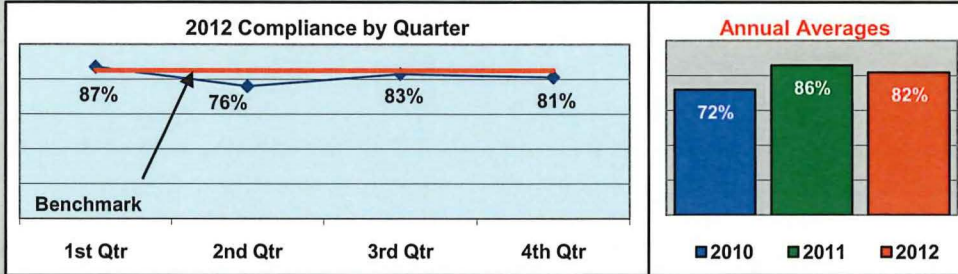
(Initial Indemnity NOCs / Claims for Compensation)

61%

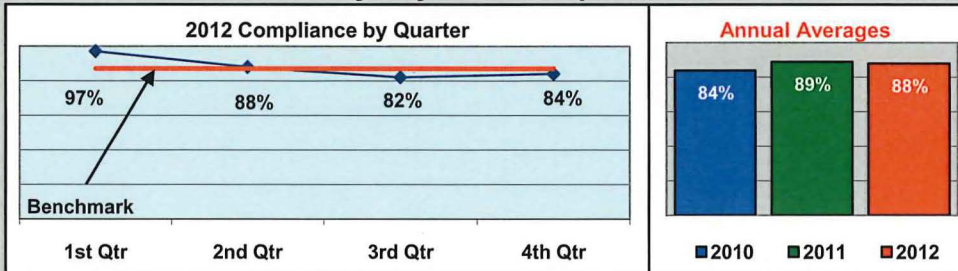
Annual Compliance Report
01/01/2012 -12/31/2012

LIBERTY MUTUAL INSURANCE

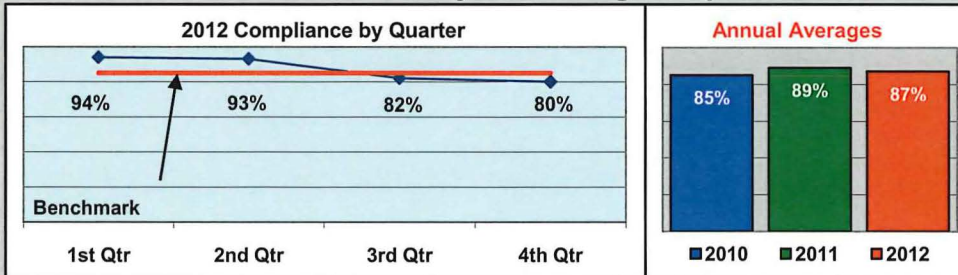
Lost Time First Report Filing Compliance



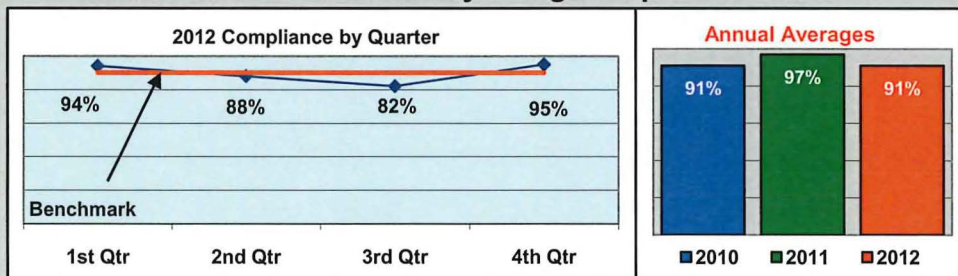
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Liberty Mutual Insurance is an insurer that administered its own claims and used a third party to administer claims in 2012 under the following rating companies:

Employers Insurance Co. of Wausau
First Liberty Insurance
Liberty Insurance
Liberty Mutual Fire Insurance
Liberty Mutual Insurance
LM Insurance
Wausau Business Insurance
Wausau Underwriters Insurance

Liberty Mutual Insurance used the following third party in 2012:

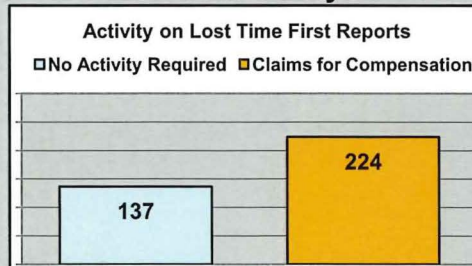
Helmsman Management Services

Utilization Analysis



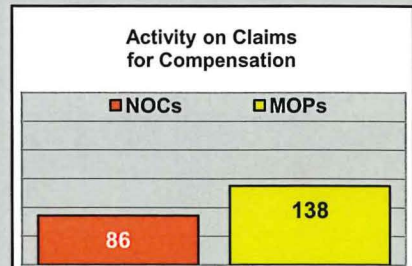
Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

24%



Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

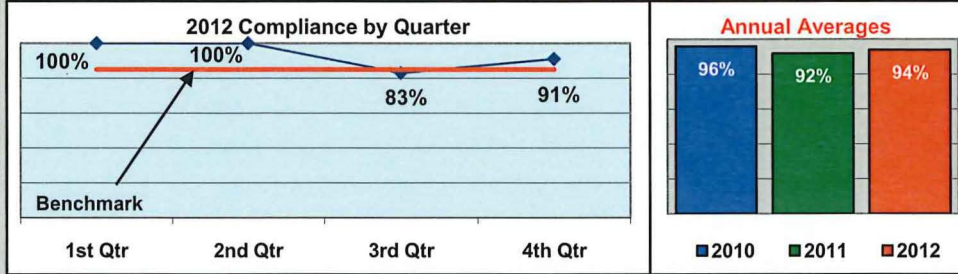
38%



Annual Compliance Report 01/01/2012 -12/31/2012

MAINE AUTOMOBILE DEALERS ASSOCIATION

Lost Time First Report Filing Compliance

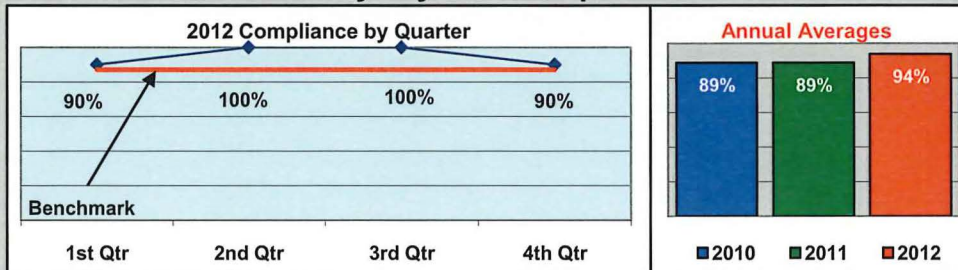


Summary

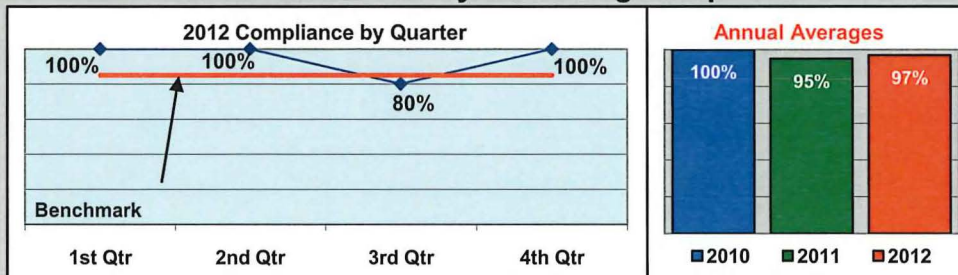
Maine Automobile Dealers Association is a trust of self-insured employers that administered claims in 2012 under the following name:

Maine Automobile Dealers

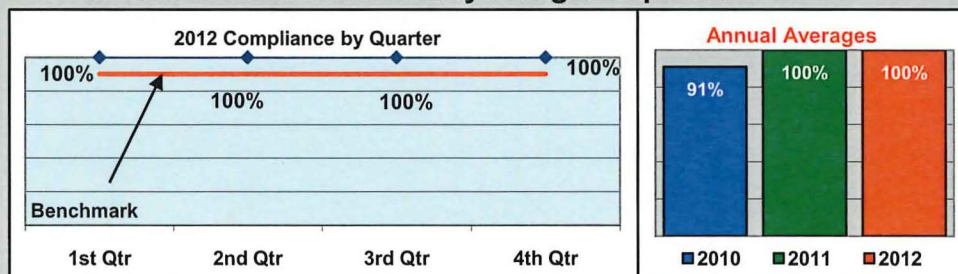
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance

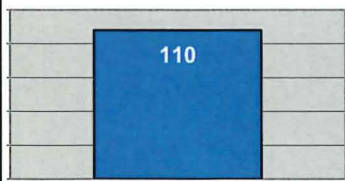


Initial Notice of Controversy Filing Compliance



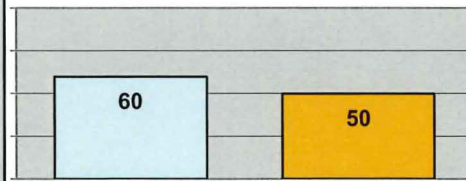
Utilization Analysis

Lost Time First Reports Received



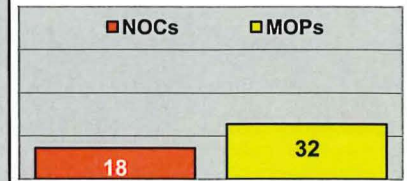
Activity on Lost Time First Reports

□ No Activity Required □ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

16%

Percent of Claims for Compensation Denied

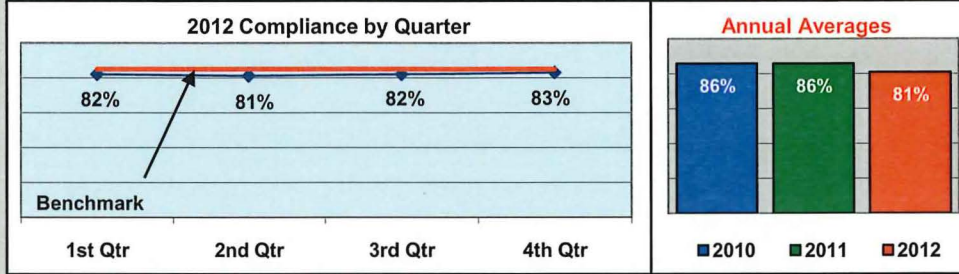
(Initial Indemnity NOCs / Claims for Compensation)

36%

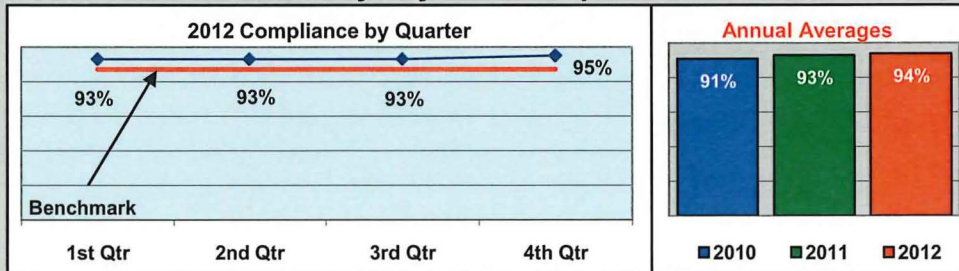
Annual Compliance Report 01/01/2012 -12/31/2012

MAINE EMPLOYERS' MUTUAL INSURANCE

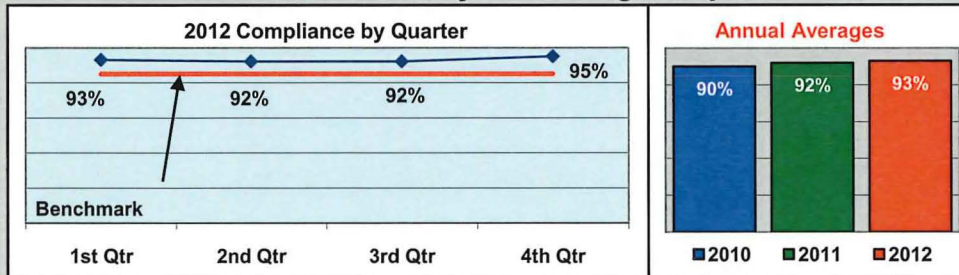
Lost Time First Report Filing Compliance



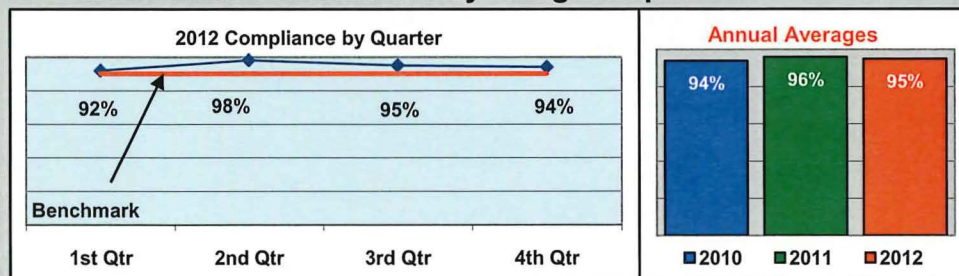
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



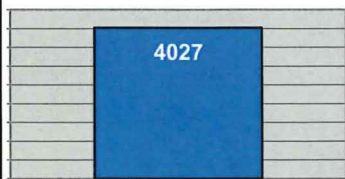
Summary

Maine Employers' Mutual Insurance is an insurer that administered its own claims in 2012 under the following rating companies:

Maine Employers Mutual Insurance
MEMIC Indemnity Company

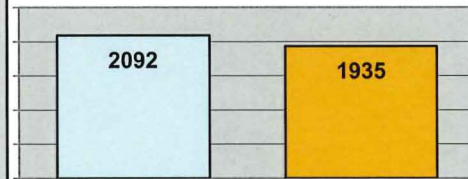
Utilization Analysis

Lost Time First Reports Received



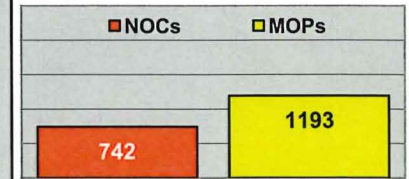
Activity on Lost Time First Reports

□ No Activity Required □ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

18%

Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

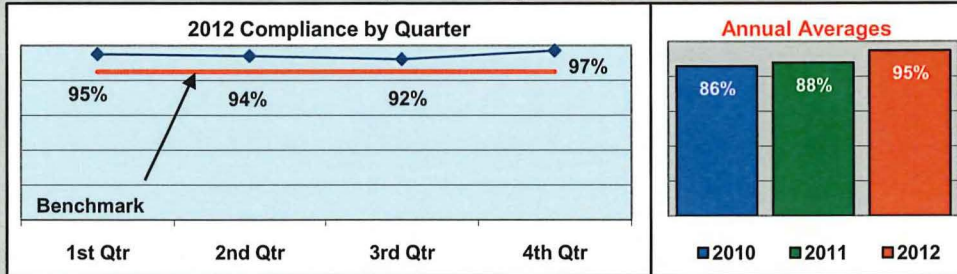
38%

Annual Compliance Report

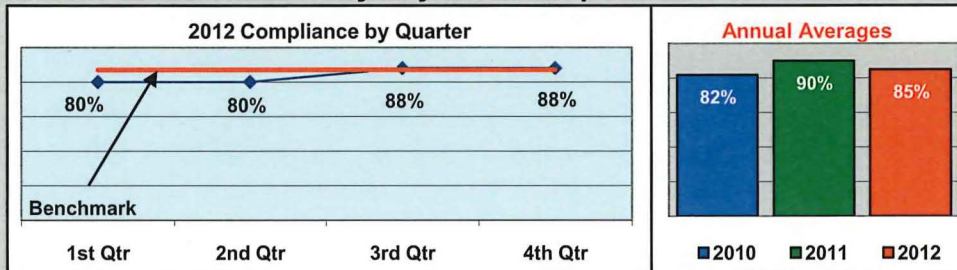
01/01/2012 -12/31/2012

MAINE HEALTHCARE ASSOCIATION

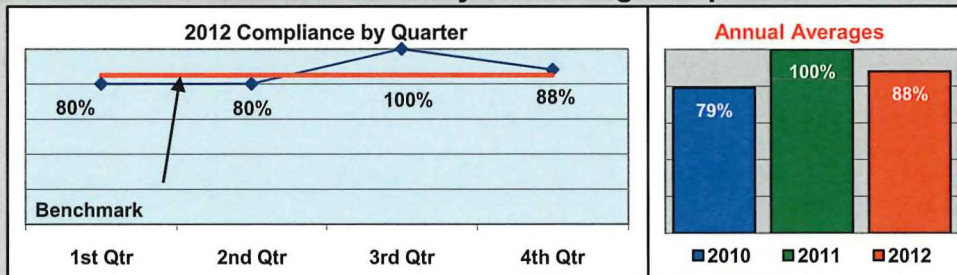
Lost Time First Report Filing Compliance



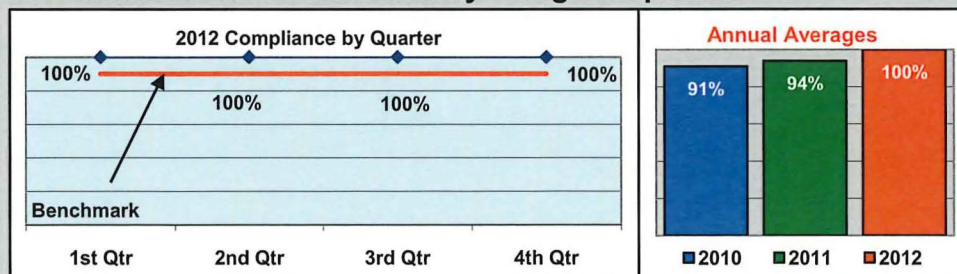
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



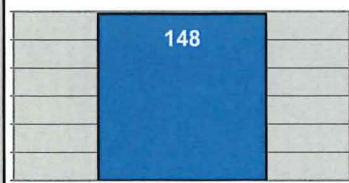
Summary

Maine HealthCare Association is a trust of self-insured employers that administered claims in 2012 under the following name:

MHCA Workers' Comp Fund

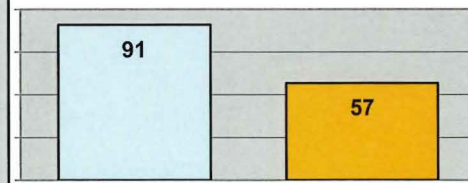
Utilization Analysis

Lost Time First Reports Received

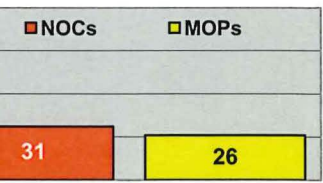


Activity on Lost Time First Reports

□ No Activity Required □ Claims for Compensation



Activity on Claims for Compensation



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

21%

Percent of Claims for Compensation Denied

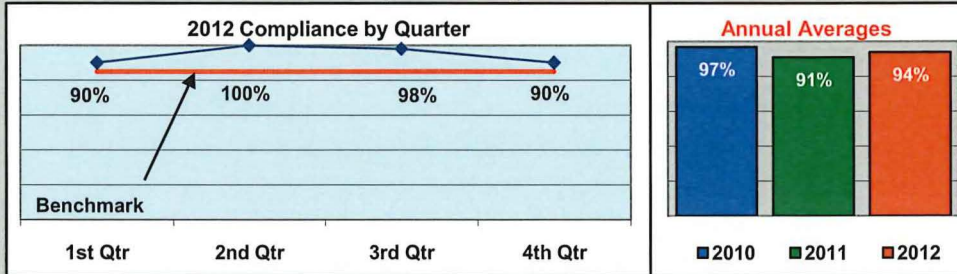
(Initial Indemnity NOCs / Claims for Compensation)

54%

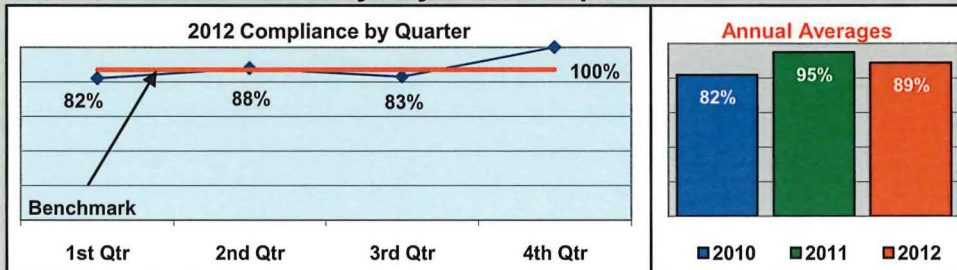
Annual Compliance Report 01/01/2012 -12/31/2012

MAINE MOTOR TRANSPORT ASSOCIATION

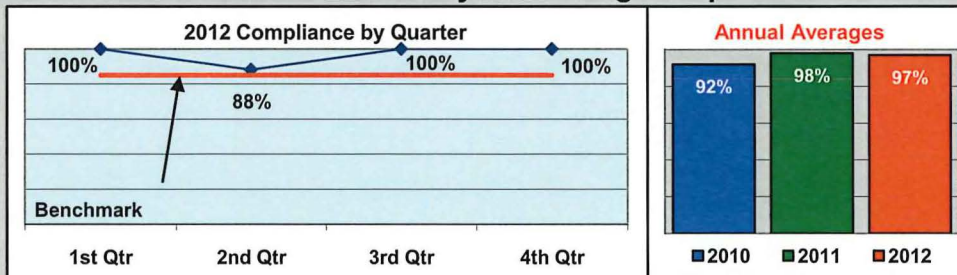
Lost Time First Report Filing Compliance



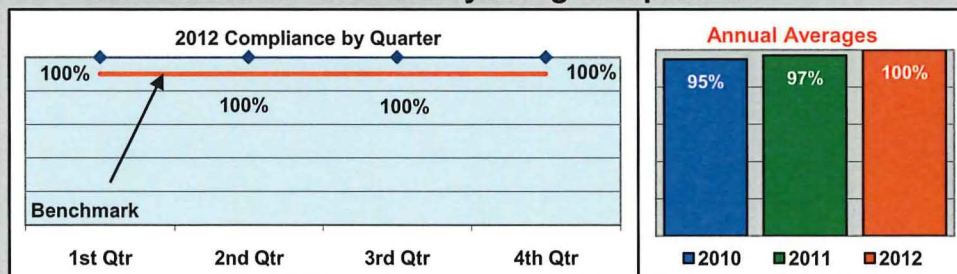
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



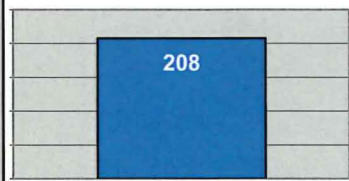
Summary

Maine Motor Transport Association is a trust of self-insured employers that administered claims in 2012 under the following name:

Maine Motor Transport WC Trust

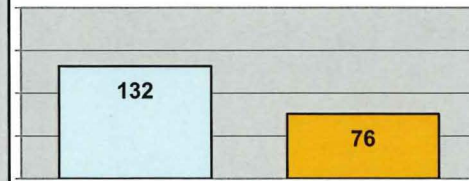
Utilization Analysis

Lost Time First Reports Received

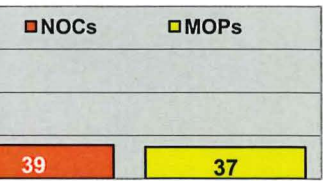


Activity on Lost Time First Reports

□ No Activity Required □ Claims for Compensation



Activity on Claims for Compensation



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

19%

Percent of Claims for Compensation Denied

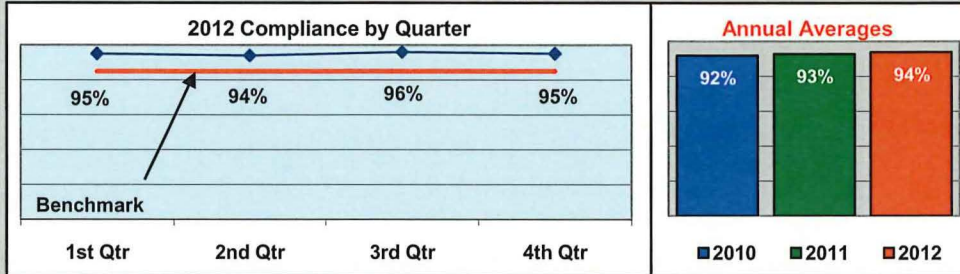
(Initial Indemnity NOCs / Claims for Compensation)

51%

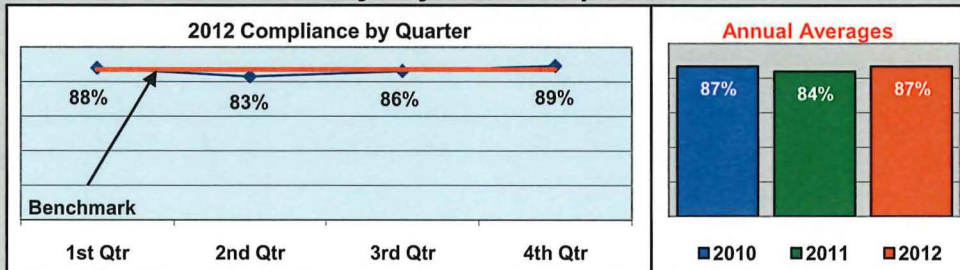
Annual Compliance Report
01/01/2012 -12/31/2012

MAINE MUNICIPAL ASSOCIATION

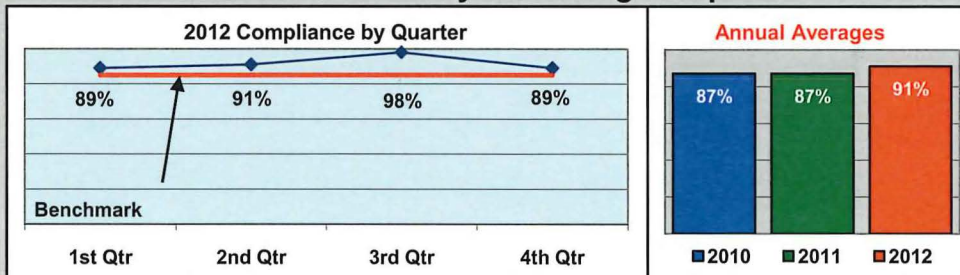
Lost Time First Report Filing Compliance



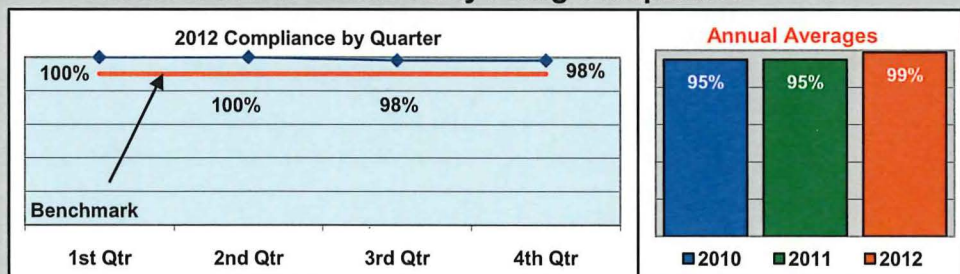
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



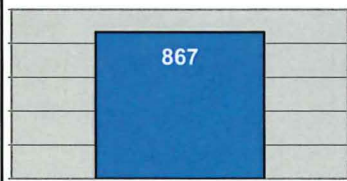
Summary

Maine Municipal Association is a trust of self-insured employers that administered claims in 2012 under the following names:

Maine Municipal Association
Portland, City of

Utilization Analysis

Lost Time First Reports Received

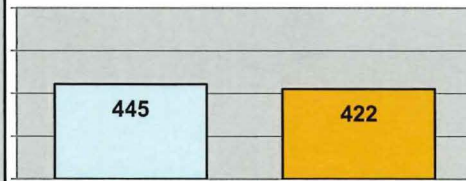


Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

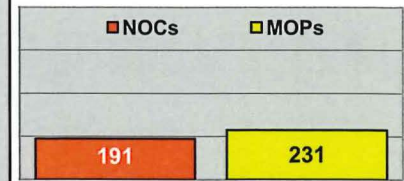
22%

Activity on Lost Time First Reports

□ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation



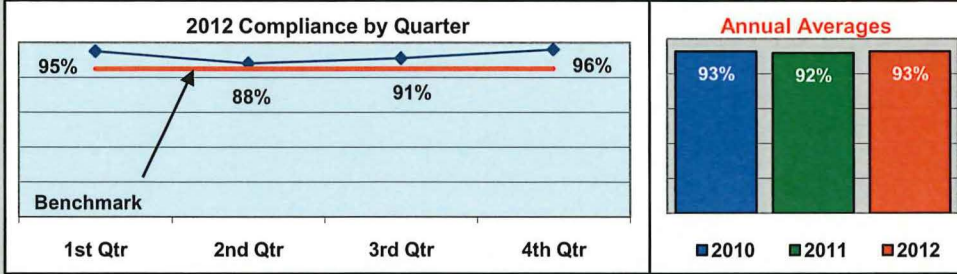
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

45%

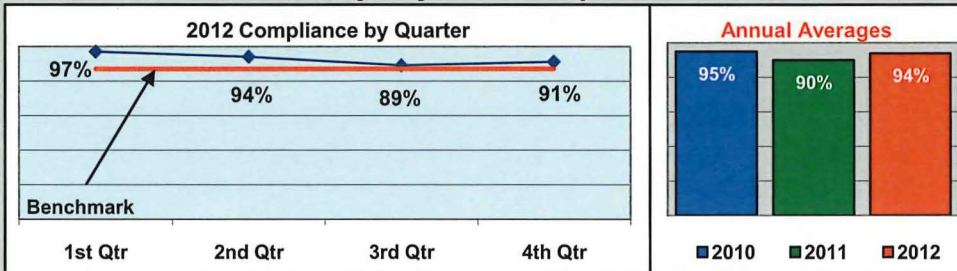
Annual Compliance Report
01/01/2012 -12/31/2012

MAINE SCHOOL MANAGEMENT ASSOCIATION

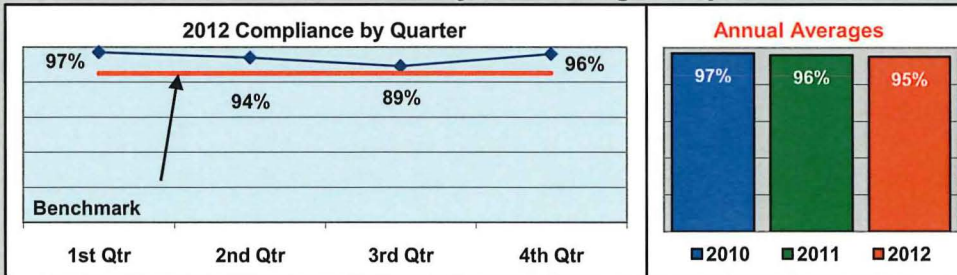
Lost Time First Report Filing Compliance



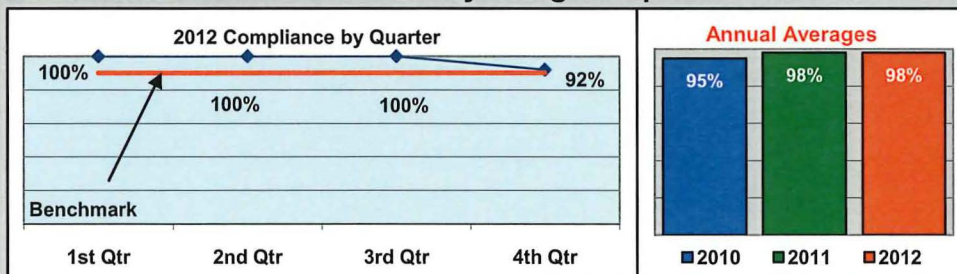
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



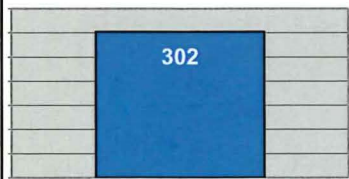
Summary

Maine School Management Association is a trust of self-insured employers that administered claims in 2012 under the following name:

Maine School Management Assoc.

Utilization Analysis

Lost Time First Reports Received

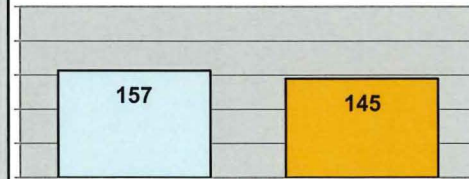


Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

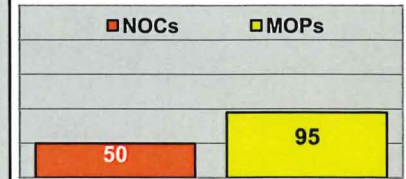
17%

Activity on Lost Time First Reports

□ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation



Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

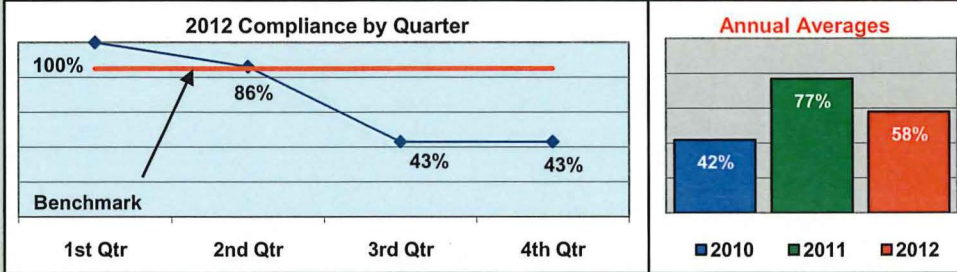
34%

Annual Compliance Report

01/01/2012 -12/31/2012

MEADOWBROOK

Lost Time First Report Filing Compliance

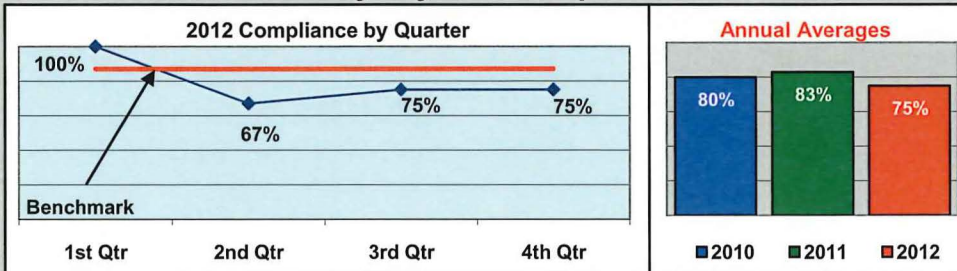


Summary

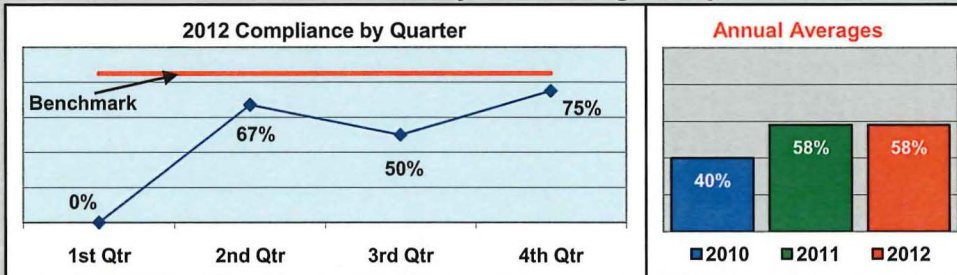
Meadowbrook is an insurer that administered its own claims in 2012 under the following rating company:

Star Insurance

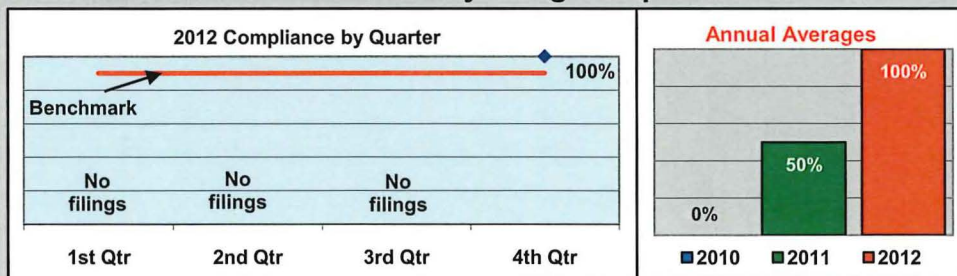
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance

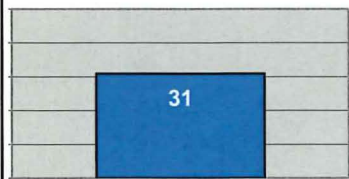


Initial Notice of Controversy Filing Compliance



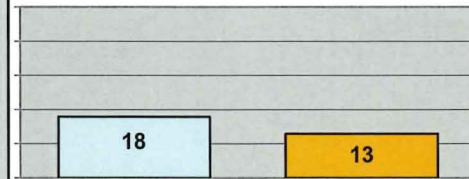
Utilization Analysis

Lost Time First Reports Received

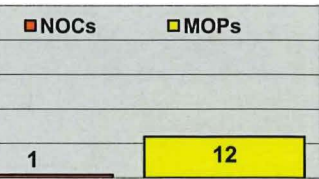


Activity on Lost Time First Reports

□ No Activity Required □ Claims for Compensation



Activity on Claims for Compensation



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

3%

Percent of Claims for Compensation Denied

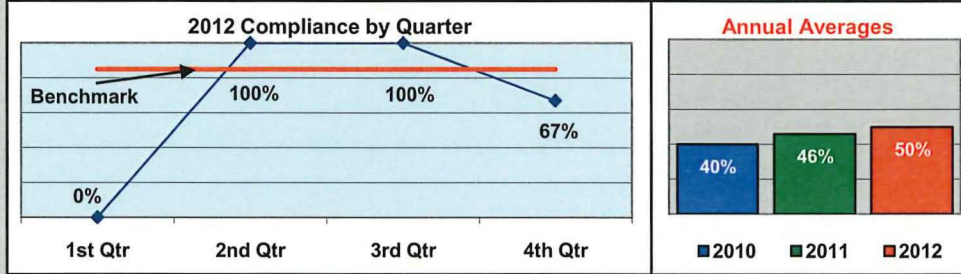
(Initial Indemnity NOCs / Claims for Compensation)

8%

Annual Compliance Report
01/01/2012 -12/31/2012

NGM INSURANCE

Lost Time First Report Filing Compliance

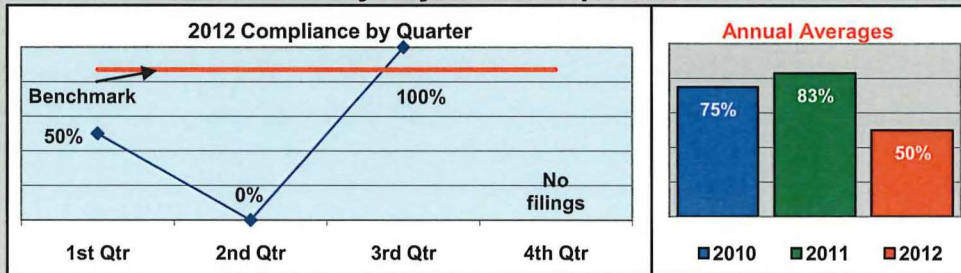


Summary

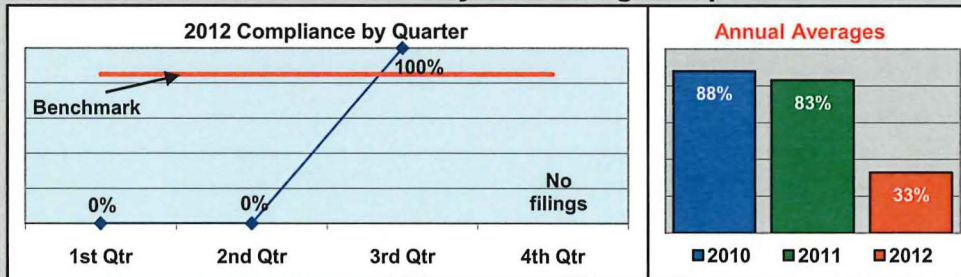
NGM Insurance is an insurer that administered its own claims in 2012 under the following rating company:

NGM Insurance

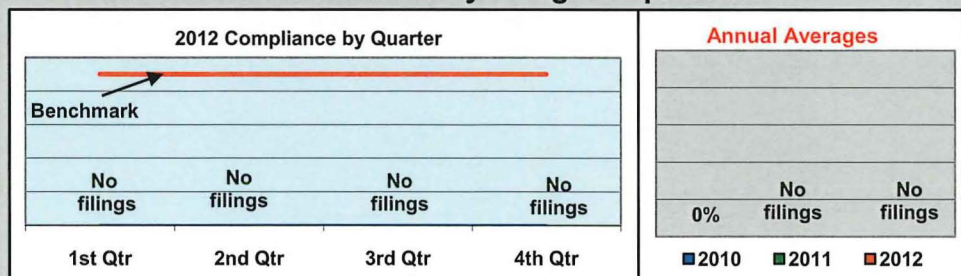
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance

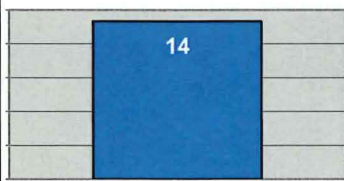


Initial Notice of Controversy Filing Compliance



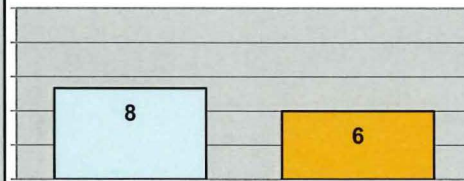
Utilization Analysis

Lost Time First Reports Received



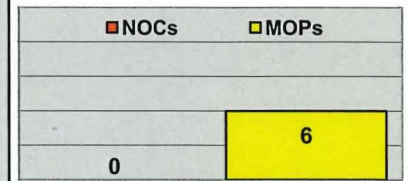
Activity on Lost Time First Reports

□ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

0%

Percent of Claims for Compensation Denied

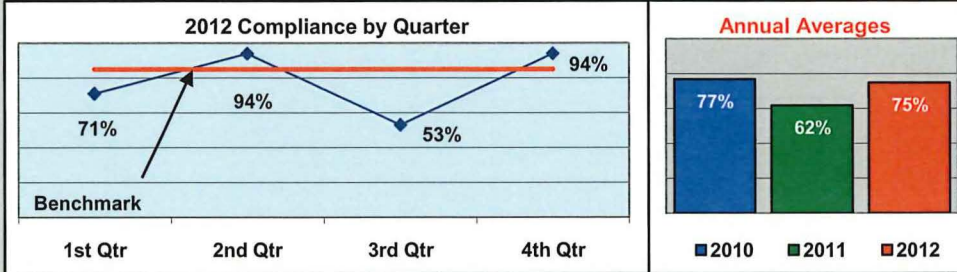
(Initial Indemnity NOCs / Claims for Compensation)

0%

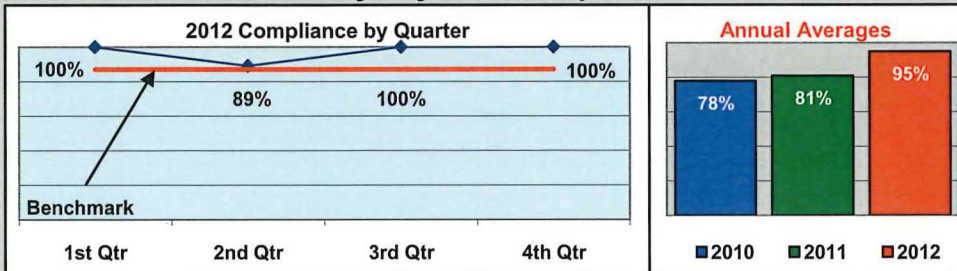
Annual Compliance Report 01/01/2012 -12/31/2012

OLD REPUBLIC INSURANCE

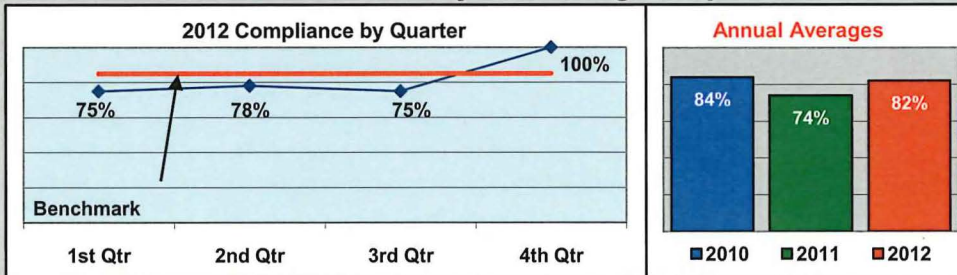
Lost Time First Report Filing Compliance



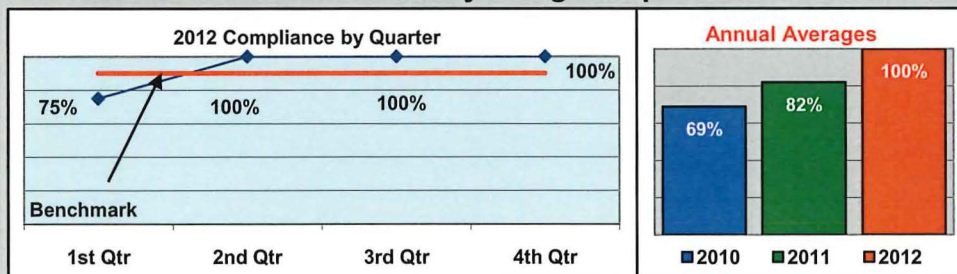
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Old Republic Insurance is an insurer that used third parties to administer claims in 2012 under the following rating companies:

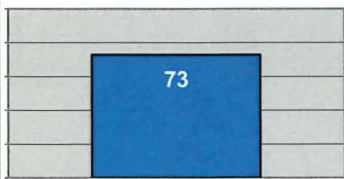
Old Republic General Insurance
Old Republic Insurance

Old Republic Insurance used the following third parties in 2012:

Broadspire Services
Cannon Cochran Management Svcs.
ESIS
Gallagher Bassett Services
Ryder Services
Sedgwick Claims Management
Underwriters Safety & Claims

Utilization Analysis

Lost Time First Reports Received

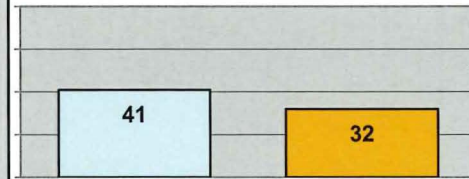


Percent of Lost Time First Reports Denied (Initial Indemnity NOCs / Lost Time First Reports)

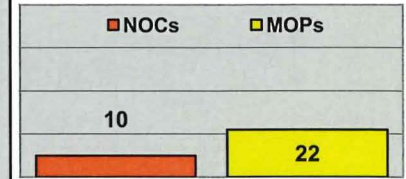
14%

Activity on Lost Time First Reports

□ No Activity Required □ Claims for Compensation



Activity on Claims for Compensation



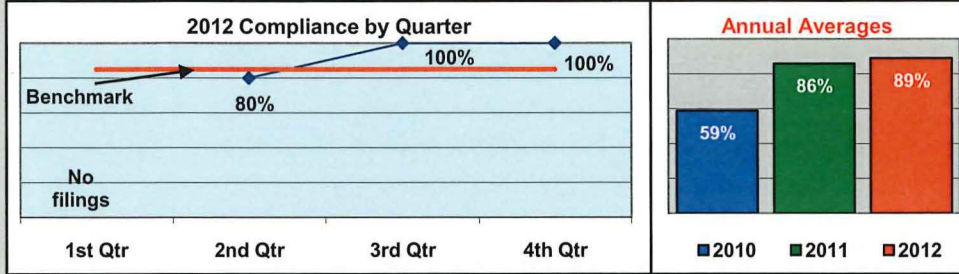
Percent of Claims for Compensation Denied (Initial Indemnity NOCs / Claims for Compensation)

31%

Annual Compliance Report 01/01/2012 -12/31/2012

PATRIOT INSURANCE

Lost Time First Report Filing Compliance

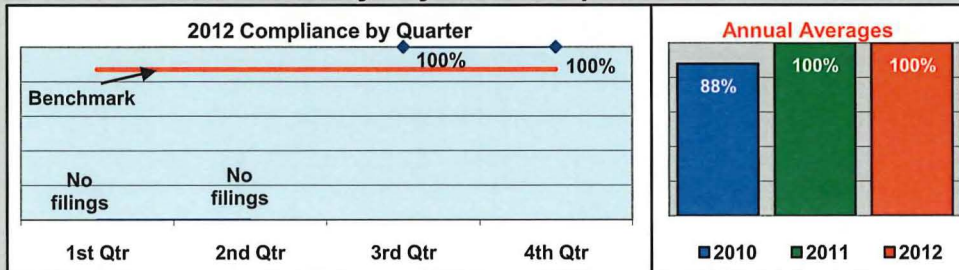


Summary

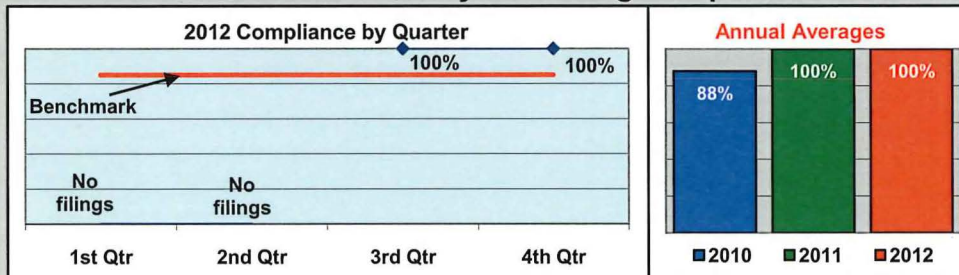
Patriot Insurance is an insurer that administered its own claims in 2012 under the following rating companies:

Frankenmuth Mutual Insurance
Patriot Insurance

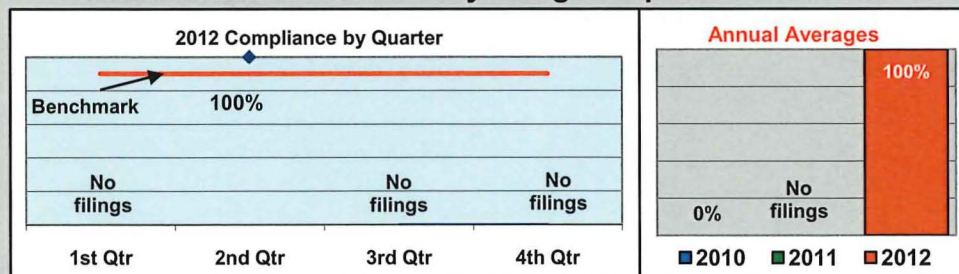
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance

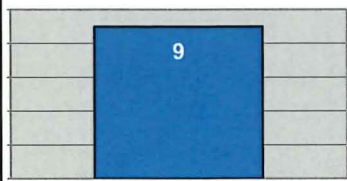


Initial Notice of Controversy Filing Compliance



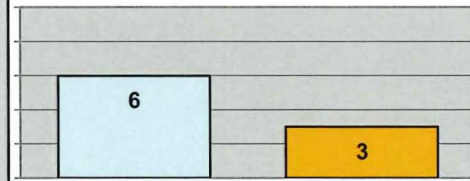
Utilization Analysis

Lost Time First Reports Received

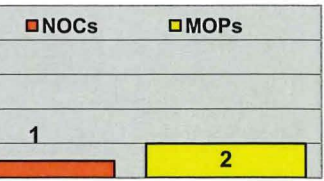


Activity on Lost Time First Reports

□ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

11%

Percent of Claims for Compensation Denied

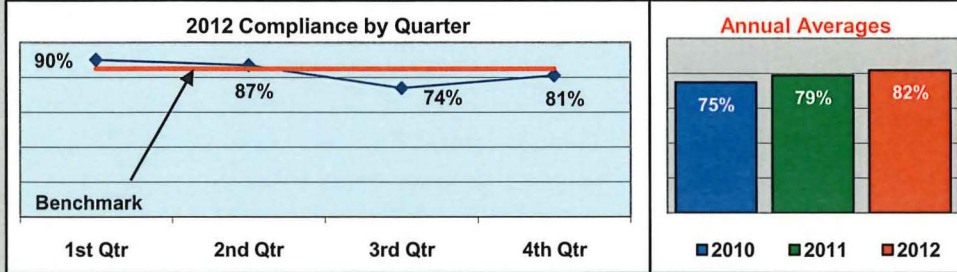
(Initial Indemnity NOCs / Claims for Compensation)

33%

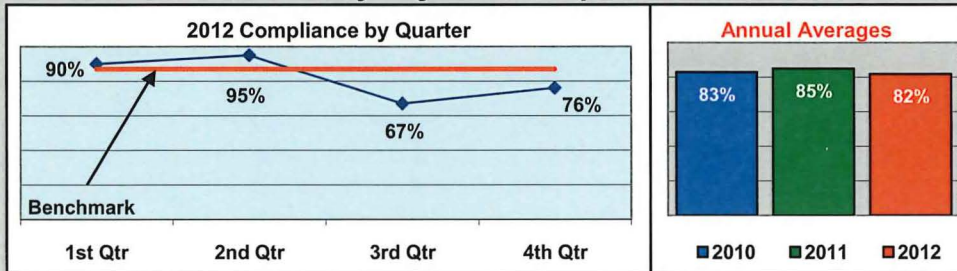
Annual Compliance Report 01/01/2012 -12/31/2012

PEERLESS INSURANCE

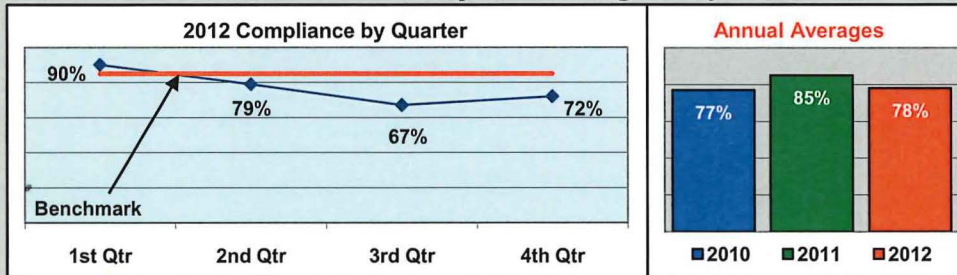
Lost Time First Report Filing Compliance



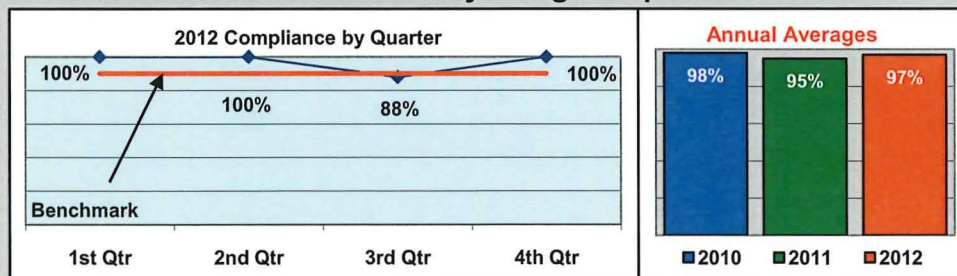
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



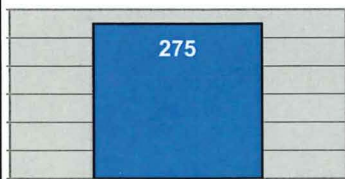
Summary

Peerless Insurance is an insurer that administered its own claims in 2012 under the following rating companies:

Excelsior Insurance
Netherlands Insurance
Peerless Indemnity
Peerless Insurance

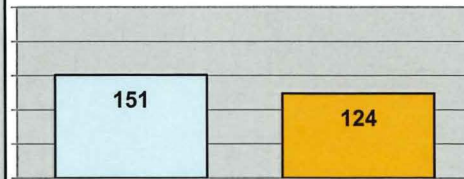
Utilization Analysis

Lost Time First Reports Received

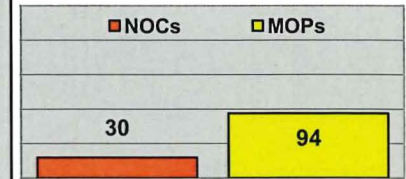


Activity on Lost Time First Reports

□ No Activity Required □ Claims for Compensation



Activity on Claims for Compensation



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

11%

Percent of Claims for Compensation Denied

(Initial Indemnity NOCs / Claims for Compensation)

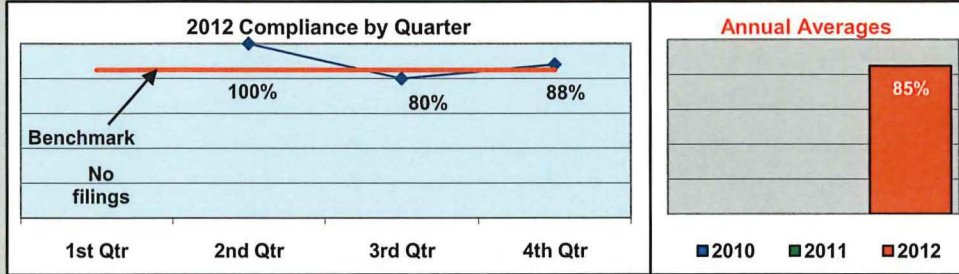
24%

Annual Compliance Report

01/01/2012 -12/31/2012

PENNSYLVANIA MANUFACTURING ASSOCIATION

Lost Time First Report Filing Compliance



Summary

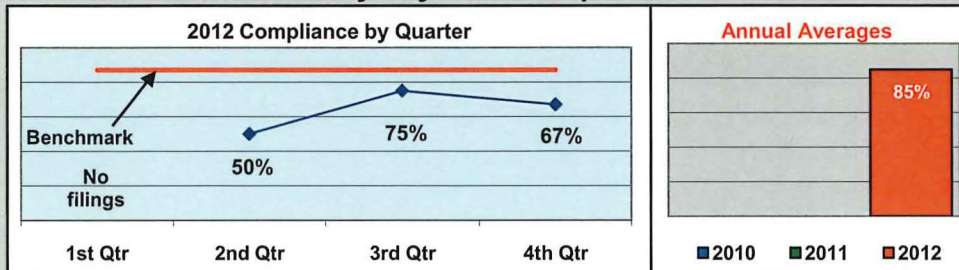
Pennsylvania Manufacturing Association is an insurer that used third parties to administer claims in 2012 under the following rating companies:

Pennsylvania Mfg. Assn. Ins. Co.
Pennsylvania Mfg. Indemnity Co.

Pennsylvania Manufacturing Association used the following third parties in 2012:

Gallagher Bassett Services
F.A. Richard

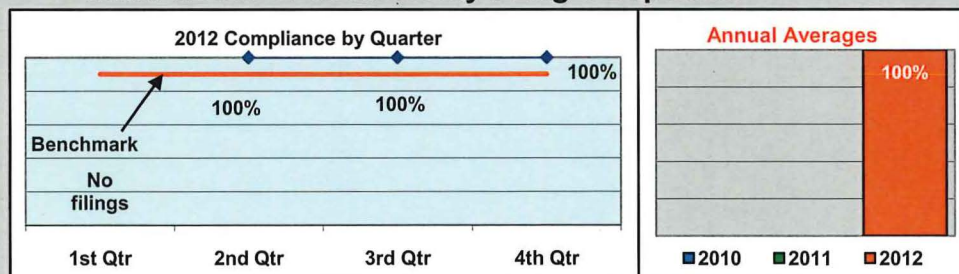
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance

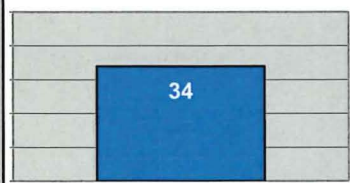


Initial Notice of Controversy Filing Compliance



Utilization Analysis

Lost Time First Reports Received

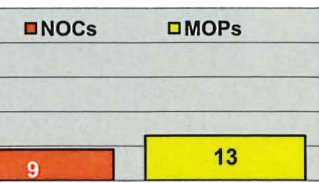


Activity on Lost Time First Reports

□ No Activity Required □ Claims for Compensation



Activity on Claims for Compensation



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

26%

Percent of Claims for Compensation Denied

(Initial Indemnity NOCs / Claims for Compensation)

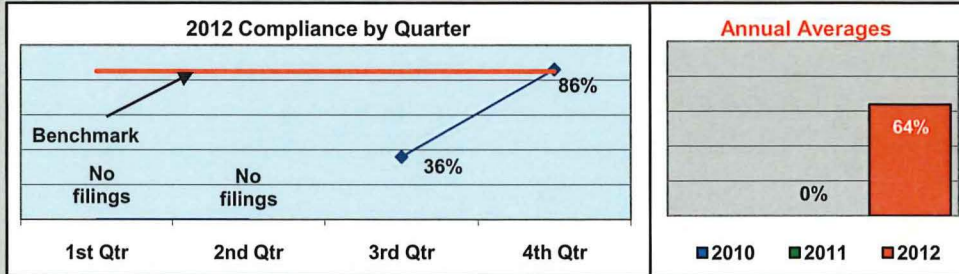
41%

Annual Compliance Report

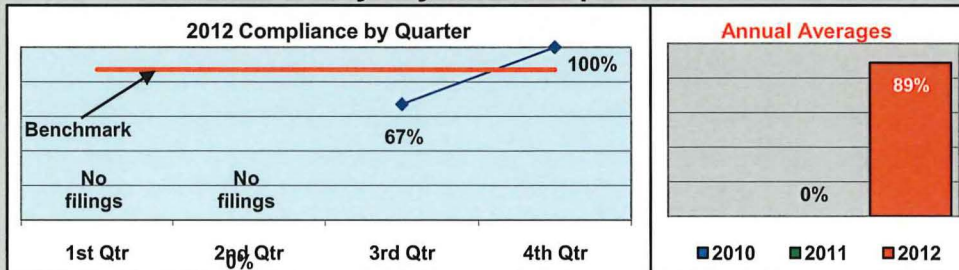
01/01/2012 -12/31/2012

PRAETORIAN INSURANCE

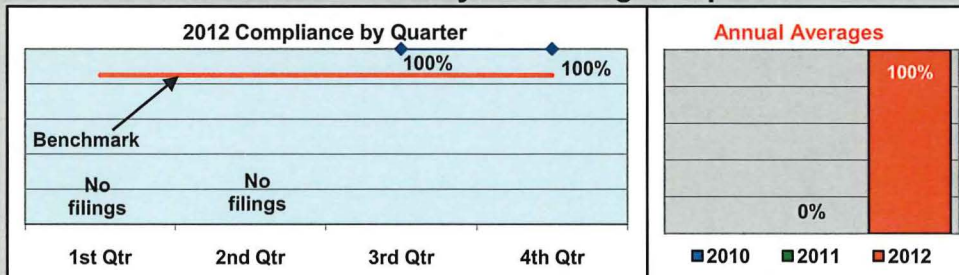
Lost Time First Report Filing Compliance



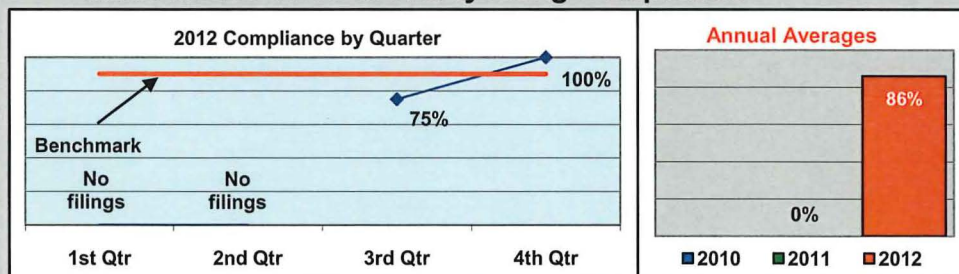
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Praetorian Insurance is an insurer that used third parties to administer claims in 2012 under the following rating company:

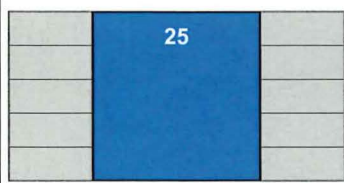
Praetorian Insurance

Praetorian Insurance used the following third parties in 2012:

Gallagher Bassett Services
Sedgwick Claims Management

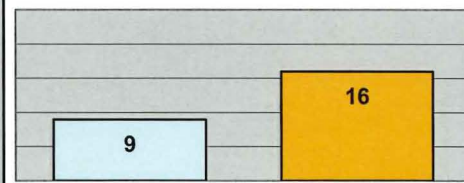
Utilization Analysis

Lost Time First Reports Received

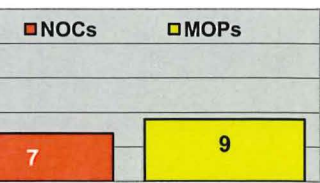


Activity on Lost Time First Reports

□ No Activity Required □ Claims for Compensation



Activity on Claims for Compensation



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

28%

Percent of Claims for Compensation Denied

(Initial Indemnity NOCs / Claims for Compensation)

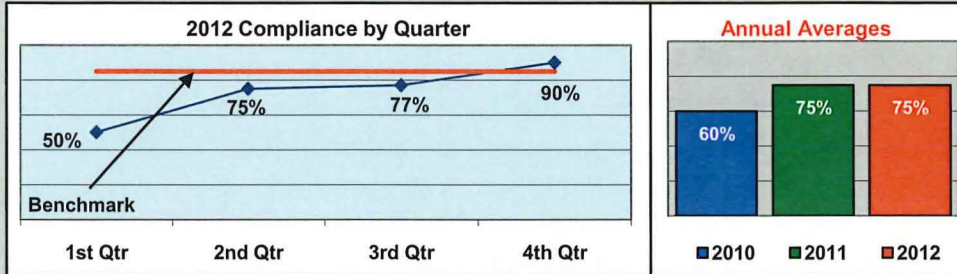
44%

Annual Compliance Report

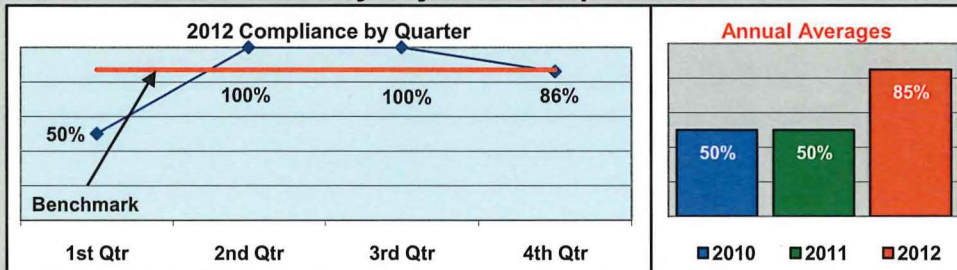
01/01/2012 -12/31/2012

SAFETY NATIONAL INSURANCE

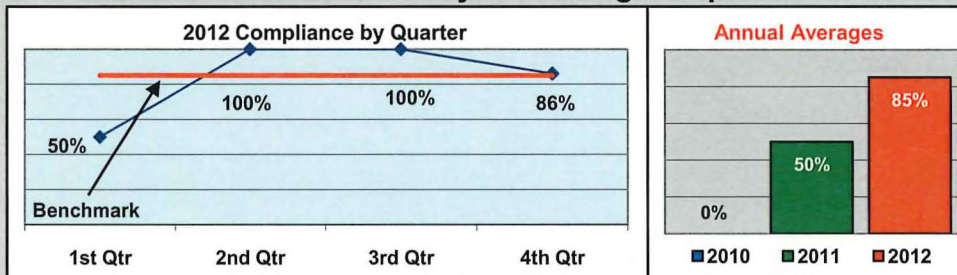
Lost Time First Report Filing Compliance



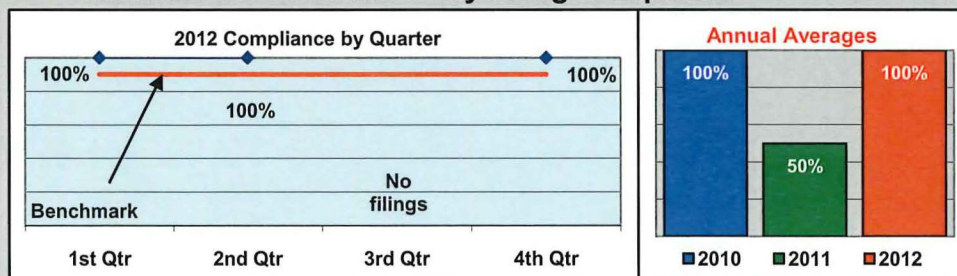
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Safety National Insurance is an insurer that used third parties to administer claims in 2012 under the following rating company:

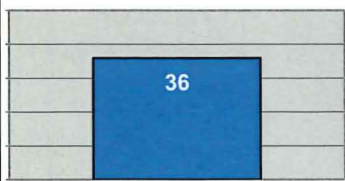
Safety National Casualty

Safety National Insurance used the following third parties in 2012:

Broadspire Services
Cannon Cochran Management Svcs.
Corvel
Gallagher Bassett Services
Sedgwick Claims Management
The Frank Gates Service Company

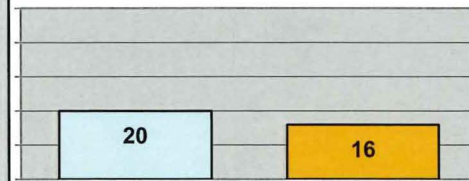
Utilization Analysis

Lost Time First Reports Received

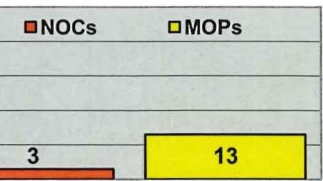


Activity on Lost Time First Reports

□ No Activity Required □ Claims for Compensation



Activity on Claims for Compensation



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

8%

Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

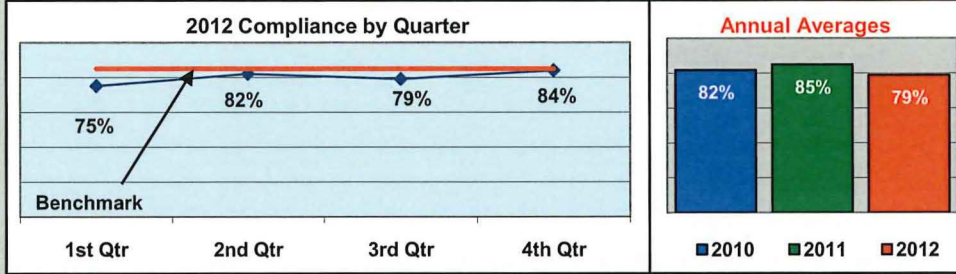
19%

Annual Compliance Report

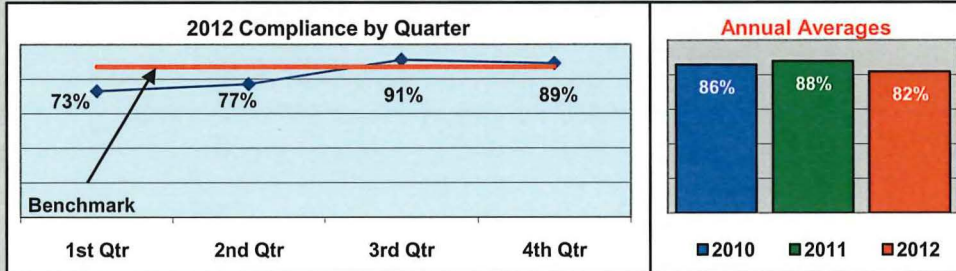
01/01/2012 -12/31/2012

SEDGWICK CLAIMS MANAGEMENT SERVICES

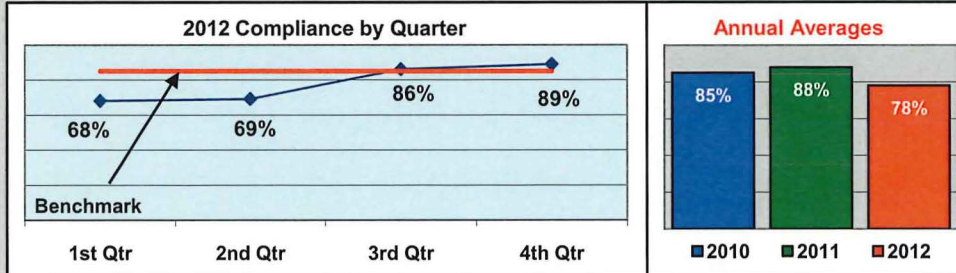
Lost Time First Report Filing Compliance



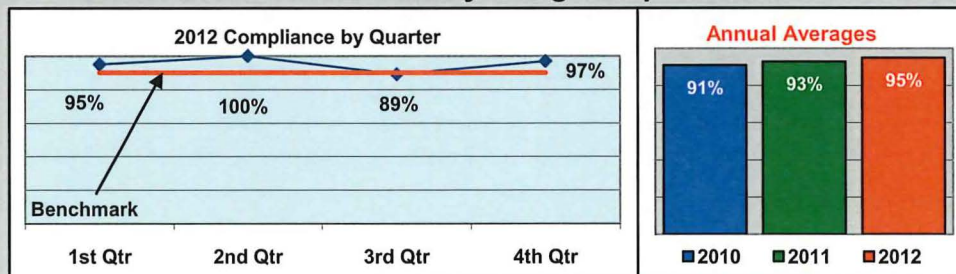
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Sedgwick Claims Management Services is a third party administrator that administered claims in 2012 for the following rating companies:

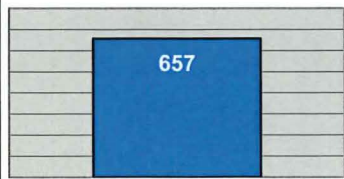
ACE American Insurance
 American Zurich Insurance
 Arch Insurance Company
 Commerce & Industry Insurance
 Electric Insurance
 Everest National Insurance
 Fidelity & Guaranty Insurance
 Hartford Insurance of the Midwest
 Illinois National Insurance
 Indemnity Ins. Co. of No. America
 Ins. Co. of the State of Pennsylvania
 National Union Fire Ins. Co. of Pitts.
 New Hampshire Insurance
 Old Republic Insurance
 Praetorian Insurance
 Safety National Casualty
 Standard Fire Insurance
 Trumbull Insurance
 XL Specialty Insurance Co.
 Zurich American Insurance

and self-insured employers:

BJME Operating Corporation
 Evonik Cyro LLC
 Federal Express Corporation
 Fraser Paper Limited
 Great Northern Nekoosa Corp.
 Interface Fabric Group
 Keybank National Association
 NewPage Corporation
 Shaw's Supermarkets
 Tambrands

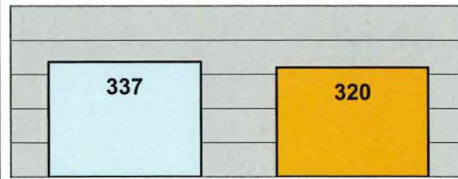
Utilization Analysis

Lost Time First Reports Received

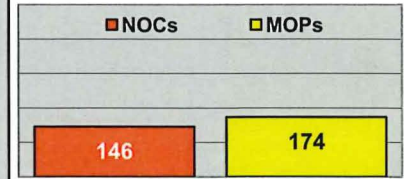


Activity on Lost Time First Reports

□ No Activity Required □ Claims for Compensation



Activity on Claims for Compensation



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

22%

Percent of Claims for Compensation Denied

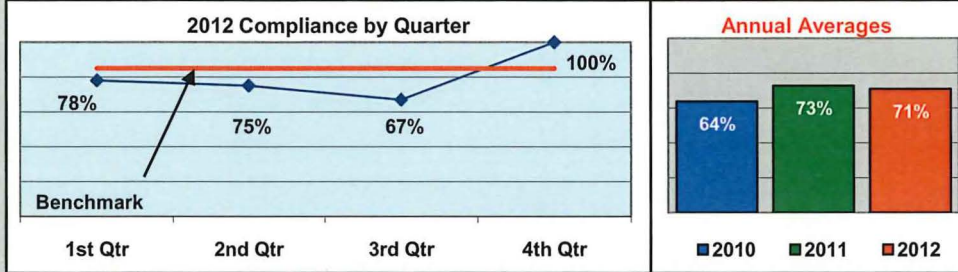
(Initial Indemnity NOCs / Claims for Compensation)

46%

Annual Compliance Report 01/01/2012 -12/31/2012

SENTRY INSURANCE

Lost Time First Report Filing Compliance

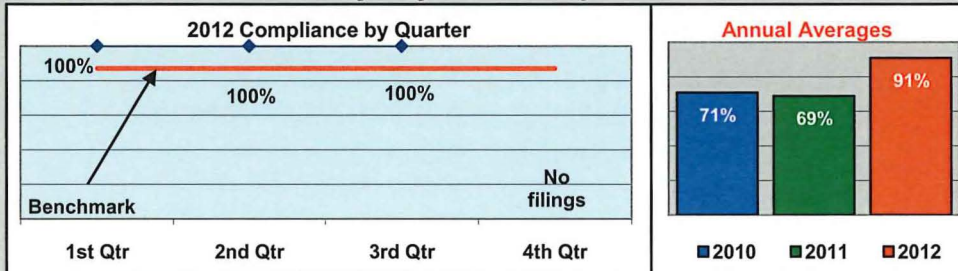


Summary

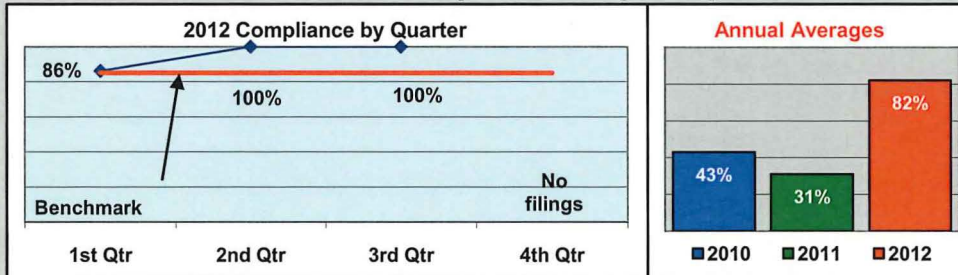
Sentry Insurance is an insurer that administered its own claims in 2012 under the following rating companies:

Sentry Casualty Company
Sentry Insurance A Mutual Company
Sentry Select Insurance

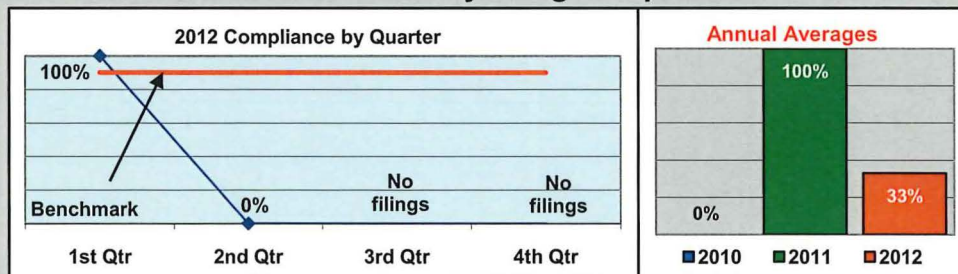
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance

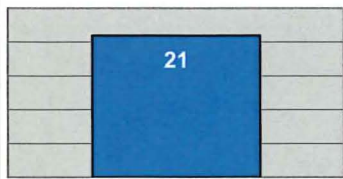


Initial Notice of Controversy Filing Compliance



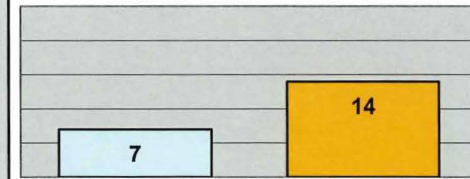
Utilization Analysis

Lost Time First Reports Received

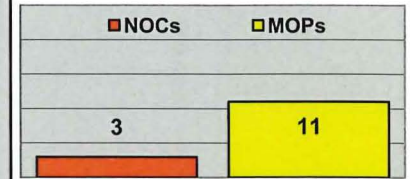


Activity on Lost Time First Reports

□ No Activity Required □ Claims for Compensation



Activity on Claims for Compensation



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

14%

Percent of Claims for Compensation Denied

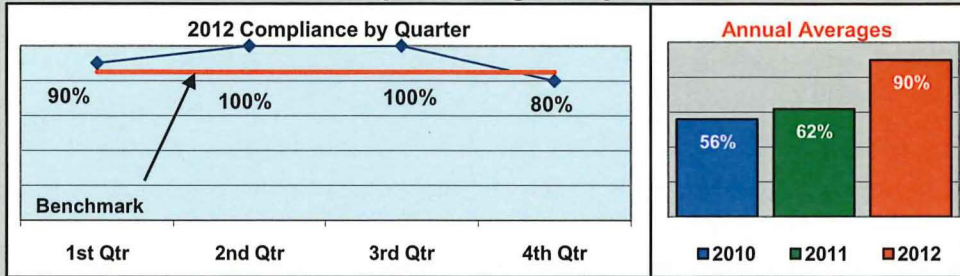
(Initial Indemnity NOCs / Claims for Compensation)

21%

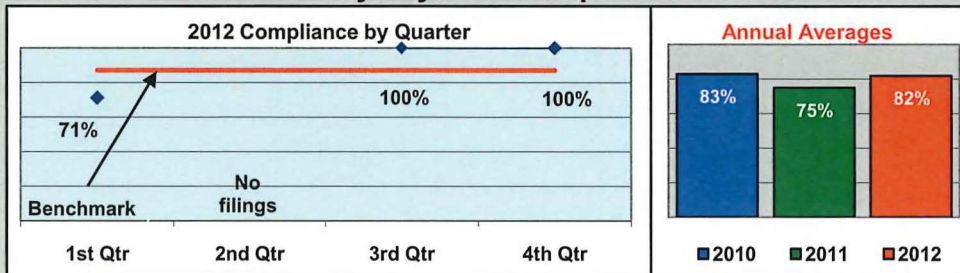
Annual Compliance Report 01/01/2012 -12/31/2012

SPARTA INSURANCE

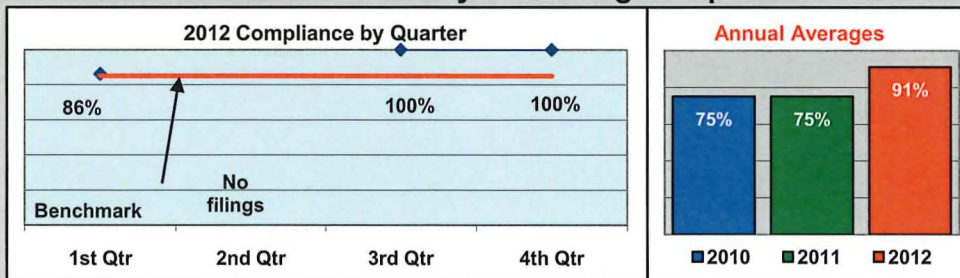
Lost Time First Report Filing Compliance



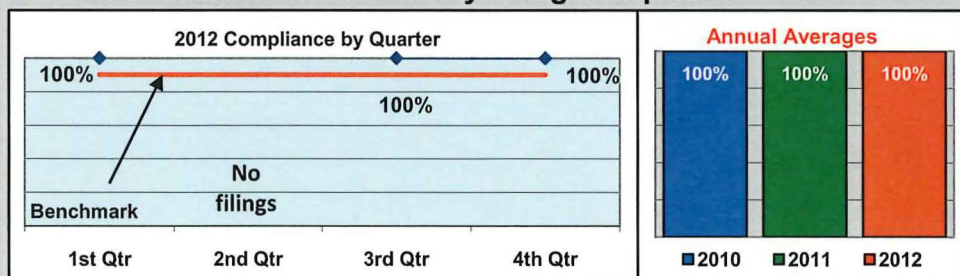
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Sparta Insurance is an insurer that used third parties to administer claims in 2012 under the following rating companies:

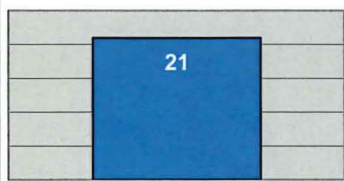
American Employers Insurance
Sparta Insurance

Sparta Insurance used the following third parties in 2012:

Cottingham & Butler Services
Gallagher Bassett Services

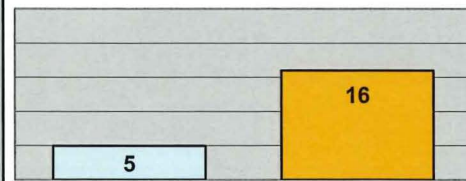
Utilization Analysis

Lost Time First Reports Received

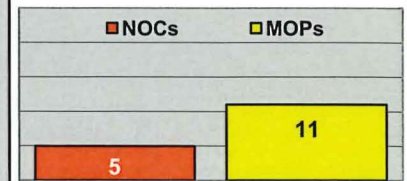


Activity on Lost Time First Reports

□ No Activity Required □ Claims for Compensation



Activity on Claims for Compensation



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

24%

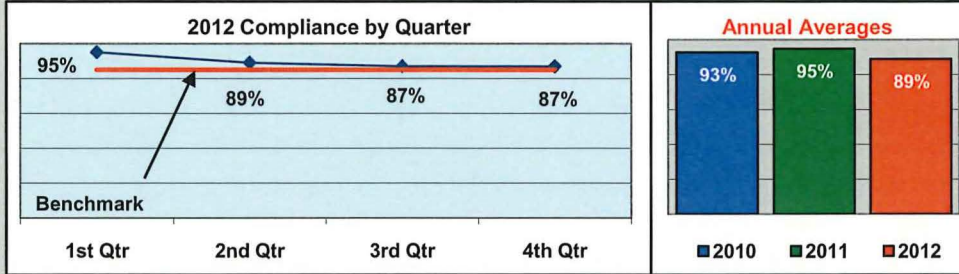
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

31%

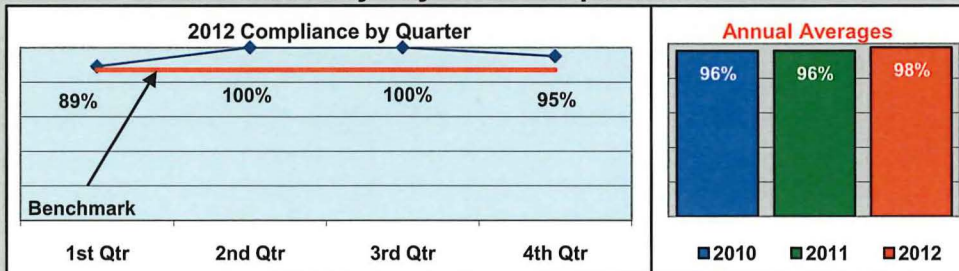
Annual Compliance Report
01/01/2012 -12/31/2012

STATE OF MAINE WORKERS' COMPENSATION TRUST

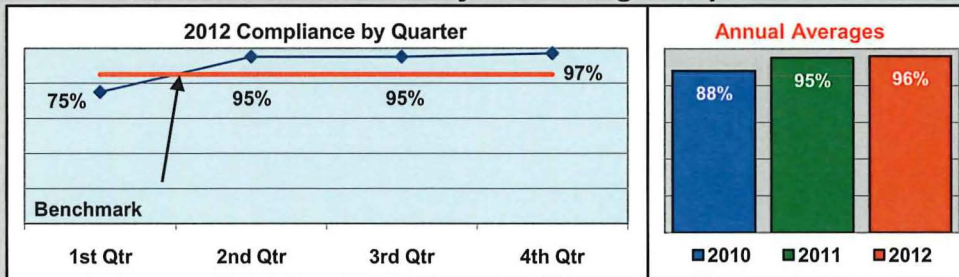
Lost Time First Report Filing Compliance



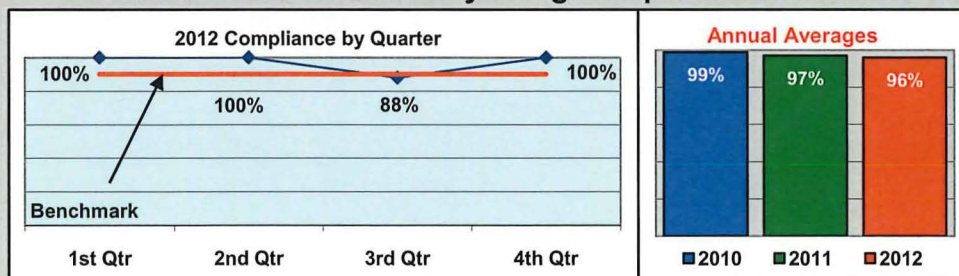
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



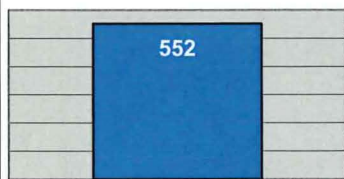
Summary

State of Maine Workers' Compensation Trust is a self-insured employer that administered its own claims in 2012 under the following name:

State of Maine Workers' Comp. Div.

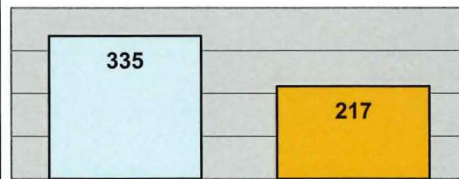
Utilization Analysis

Lost Time First Reports Received



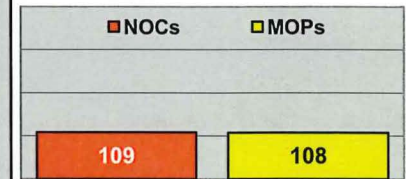
Activity on Lost Time First Reports

□ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

20%

Percent of Claims for Compensation Denied

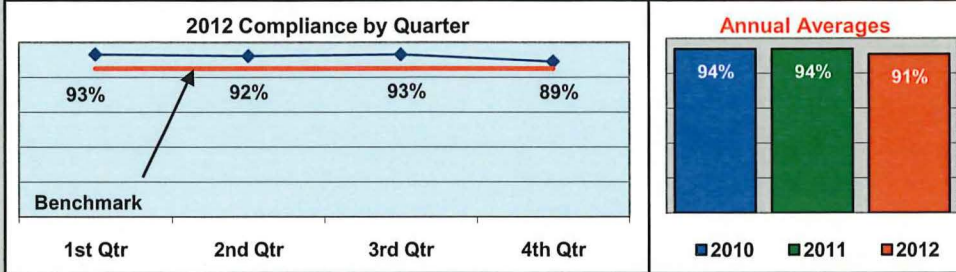
(Initial Indemnity NOCs / Claims for Compensation)

50%

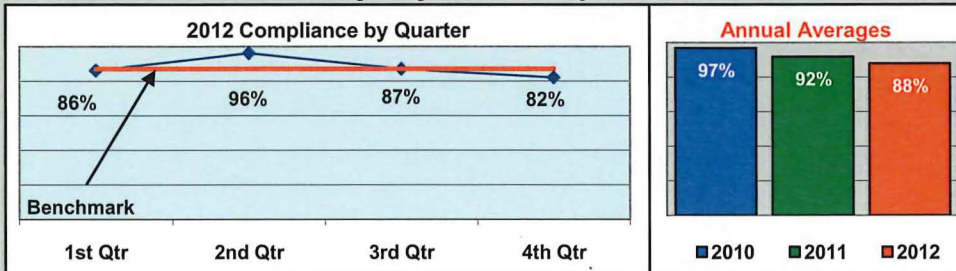
Annual Compliance Report 01/01/2012 -12/31/2012

SYNERNET

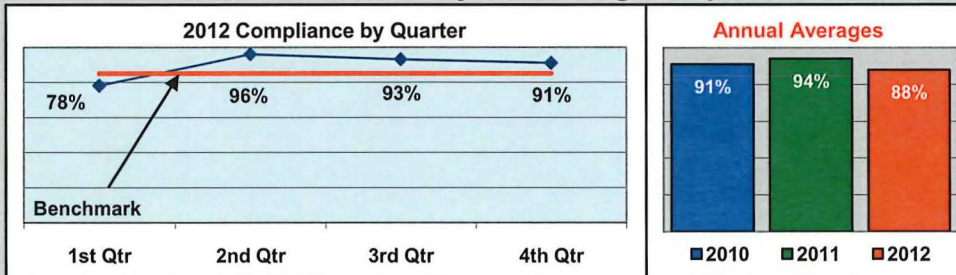
Lost Time First Report Filing Compliance



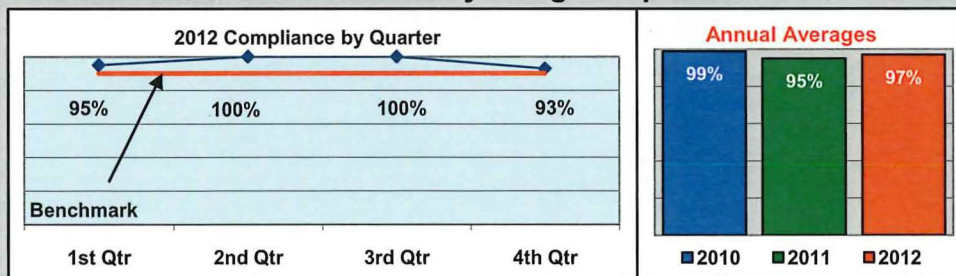
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



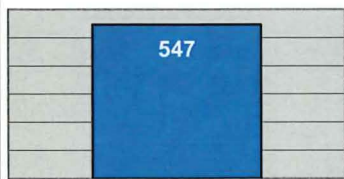
Summary

Synernet is a third party administrator that administered claims in 2012 for the following self-insured employers:

MaineHealth Workers' Comp.
St. Mary's Health System
Synernet Workers' Comp Fund

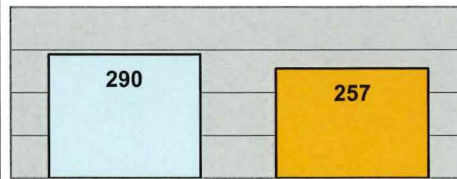
Utilization Analysis

Lost Time First Reports Received



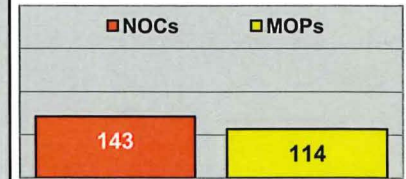
Activity on Lost Time First Reports

□ No Activity Required □ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

26%

Percent of Claims for Compensation Denied

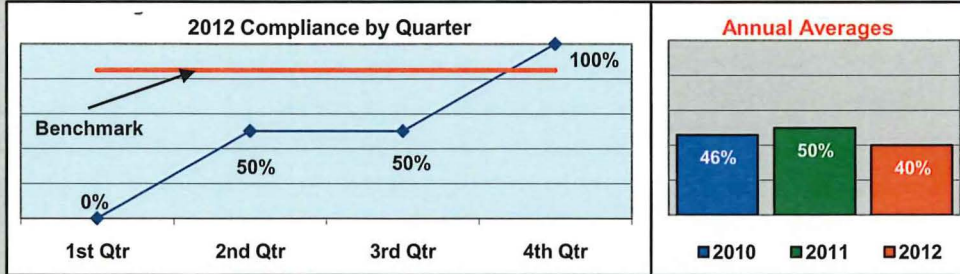
(Initial Indemnity NOCs / Claims for Compensation)

56%

Annual Compliance Report
01/01/2012 -12/31/2012

THE FRANK GATES SERVICE COMPANY

Lost Time First Report Filing Compliance

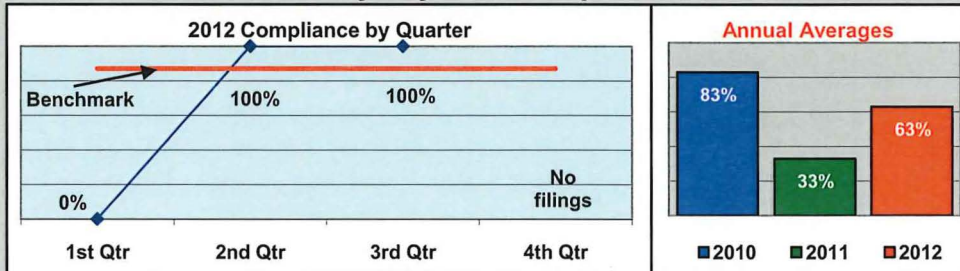


Summary

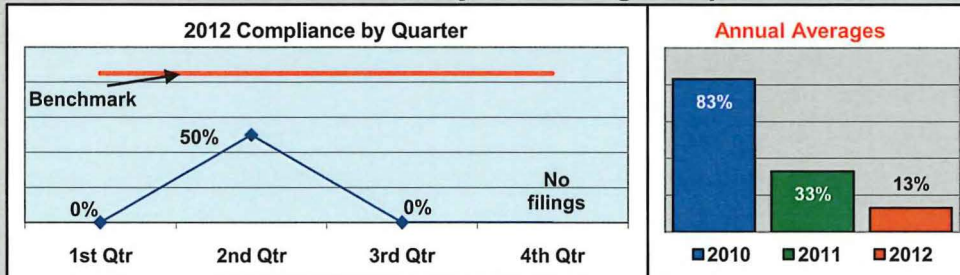
The Frank Gates Service Company is a third party administrator that administered claims in 2012 for the following rating companies:

Arch Insurance Company
Employers Fire Insurance
Safety National Casualty
Standard Fire Insurance
Twin City Fire Insurance

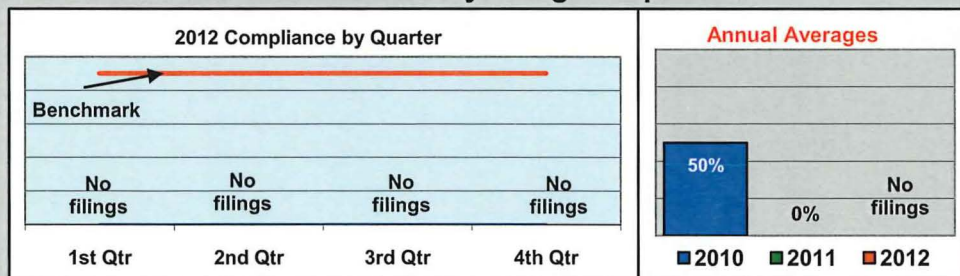
Initial Indemnity Payment Compliance



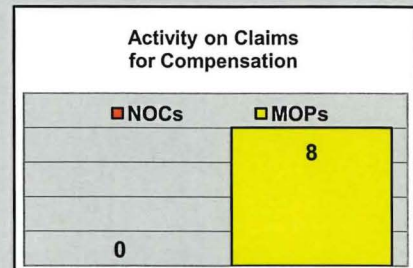
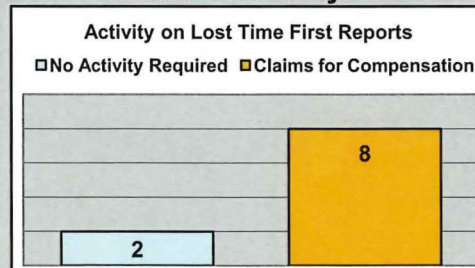
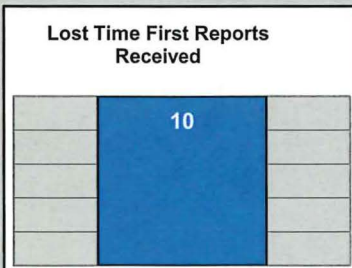
Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

0%

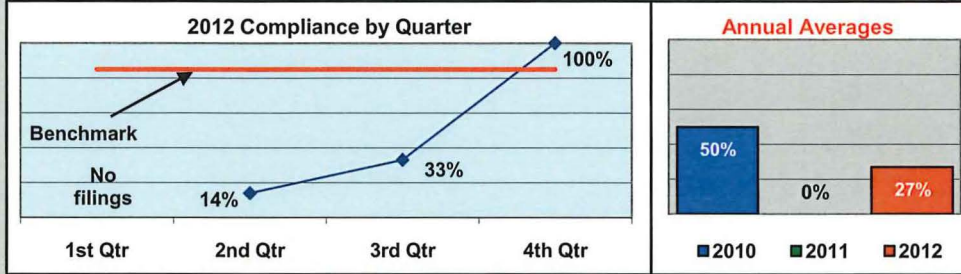
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

0%

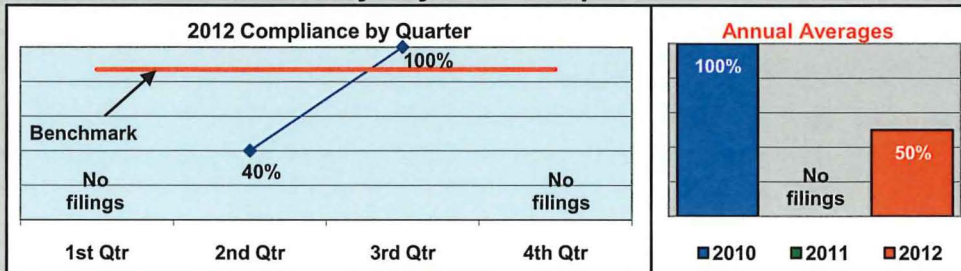
Annual Compliance Report 01/01/2012 -12/31/2012

TOWER INSURANCE

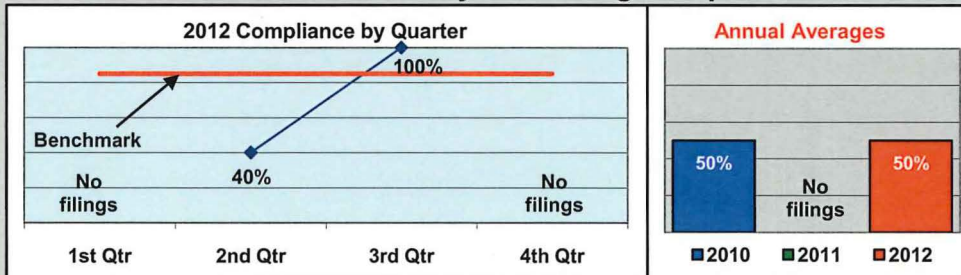
Lost Time First Report Filing Compliance



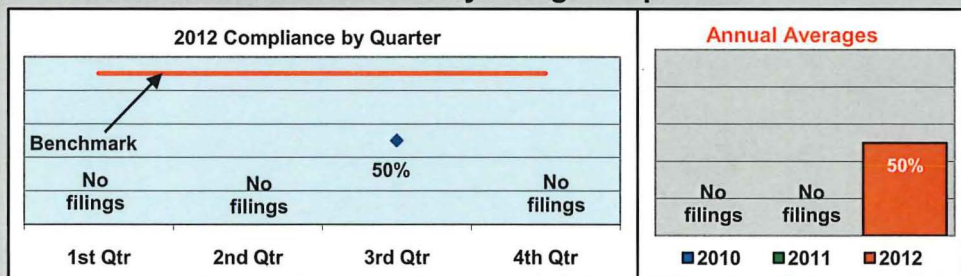
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



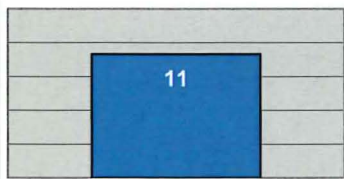
Summary

Tower Insurance is an insurer that administered its own claims in 2012 under the following rating company:

Tower Insurance Co. of New York

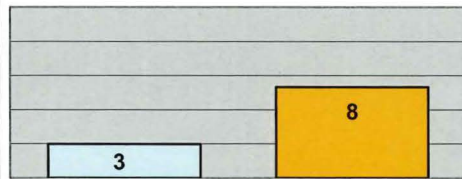
Utilization Analysis

Lost Time First Reports Received

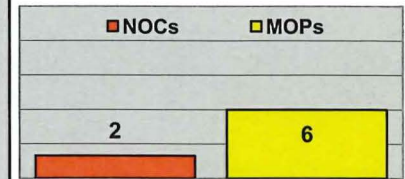


Activity on Lost Time First Reports

□ No Activity Required □ Claims for Compensation



Activity on Claims for Compensation



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

18%

Percent of Claims for Compensation Denied

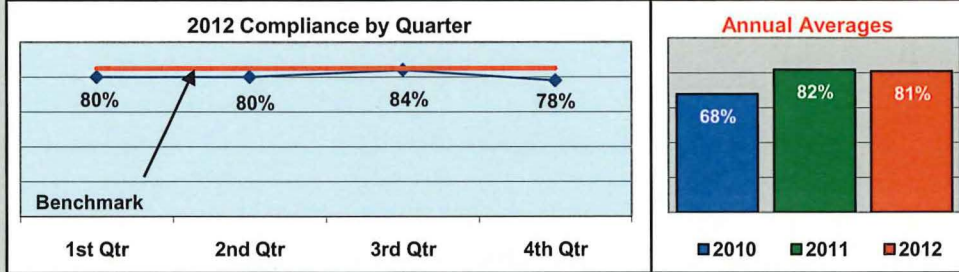
(Initial Indemnity NOCs / Claims for Compensation)

25%

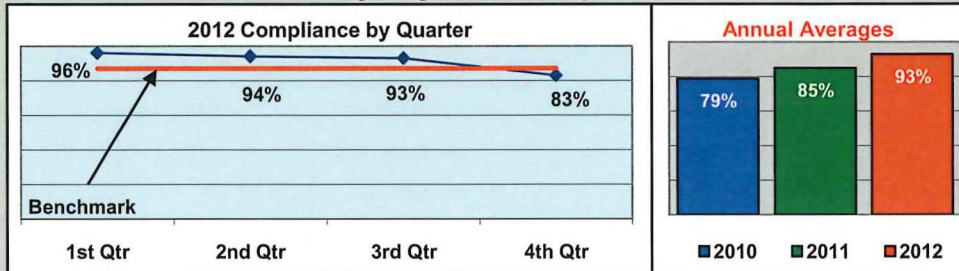
Annual Compliance Report 01/01/2012 -12/31/2012

TRAVELERS INSURANCE

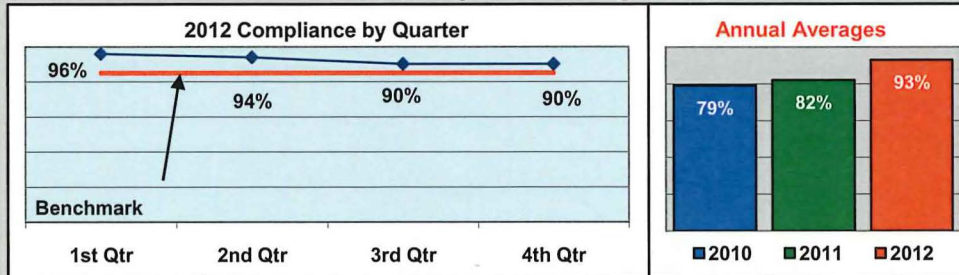
Lost Time First Report Filing Compliance



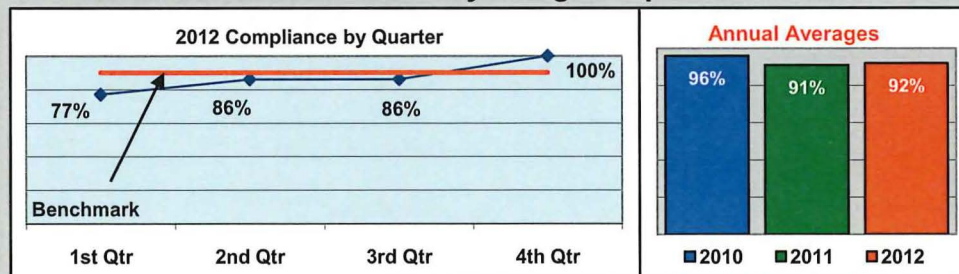
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Travelers Insurance is an insurer that administered its own claims and used third parties to administer claims in 2012 under the following rating companies:

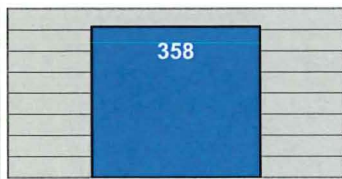
Charter Oak Fire Insurance
Farmington Casualty
Fidelity & Guaranty Insurance
Standard Fire Insurance
St. Paul Fire & Marine Insurance
The Phoenix Insurance
Travelers Casualty & Surety
Travelers Cas. Ins. Co. of America
Travelers Commercial Casualty
Travelers Indemnity
Travelers Indemnity Co. of America
Travelers Property Casualty
United States Fidelity & Guaranty

Travelers Insurance used the following third parties in 2012:

Broadspire Services
Gallagher Bassett Services
Sedgwick Claims Management
The Frank Gates Service Company

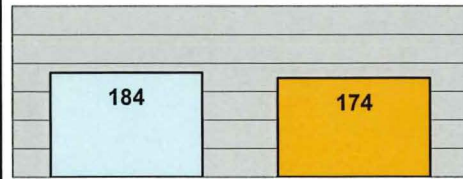
Utilization Analysis

Lost Time First Reports Received

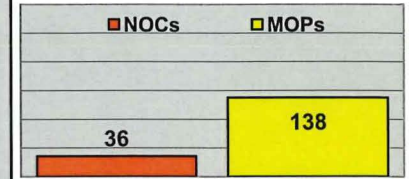


Activity on Lost Time First Reports

□ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation



Percent of Lost Time First Reports Denied (Initial Indemnity NOCs / Lost Time First Reports)

10%

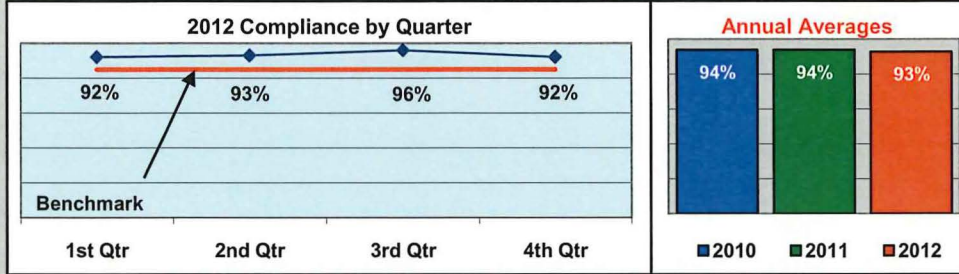
Percent of Claims for Compensation Denied (Initial Indemnity NOCs / Claims for Compensation)

21%

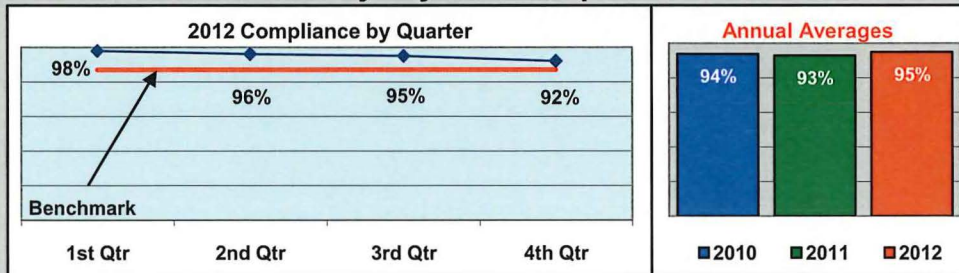
Annual Compliance Report
01/01/2012 -12/31/2012

WILLIS OF NORTHERN NEW ENGLAND

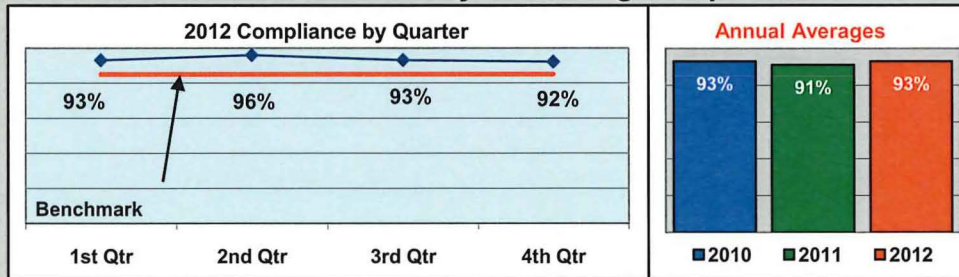
Lost Time First Report Filing Compliance



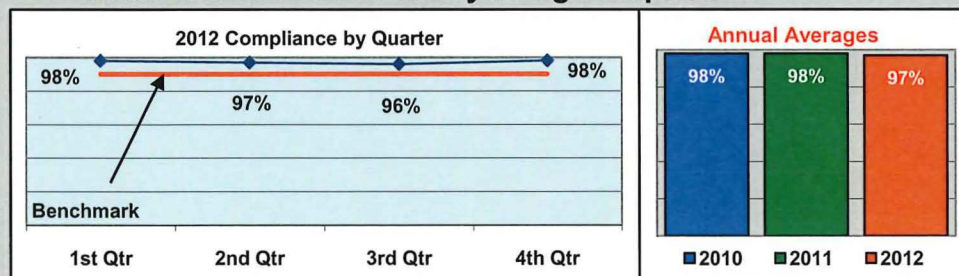
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



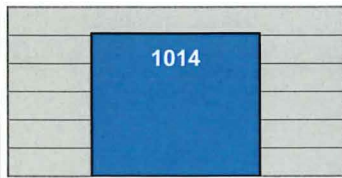
Summary

Willis of Northern New England is a third party administrator that administered claims in 2012 for the following self-insured employers:

Auburn, City of
Central Maine Power Co.
Construction Services Group Trust
Distributors Suppliers Group Trust
Eastern Maine Group
Forest Products Group Trust
Hussey Seating Co.
Maine Oil Dealers Association
MaineGeneral Health
ME Chamber of Comm. & Industry
Mfg. of Maine Group Trust
Parker Hannifin Corporation
Social Services & Education

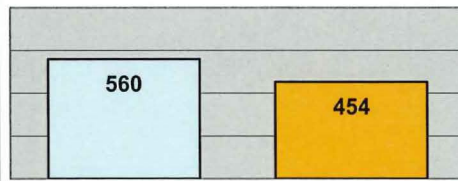
Utilization Analysis

Lost Time First Reports Received



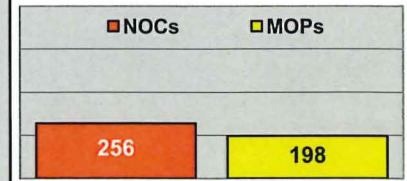
Activity on Lost Time First Reports

□ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

25%

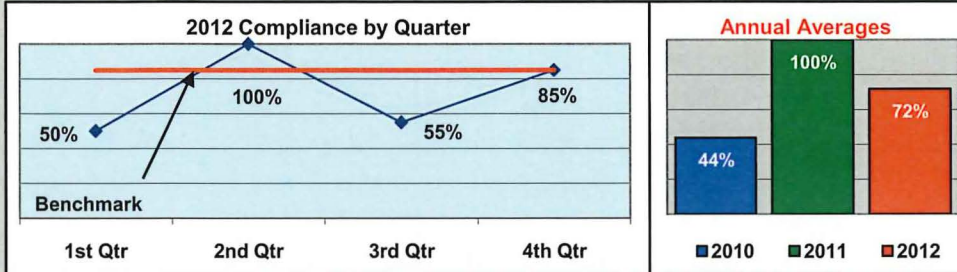
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

56%

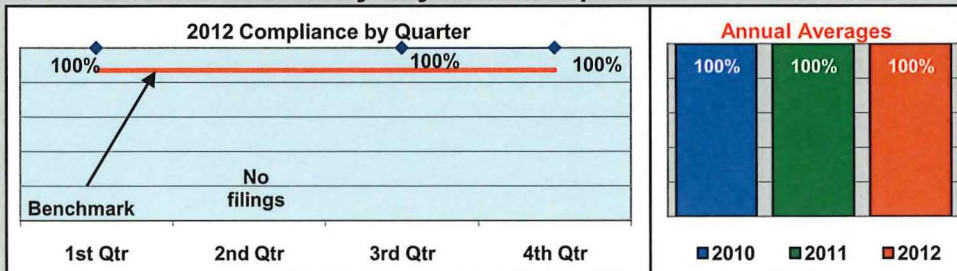
Annual Compliance Report 01/01/2012 -12/31/2012

XL SPECIALTY INSURANCE

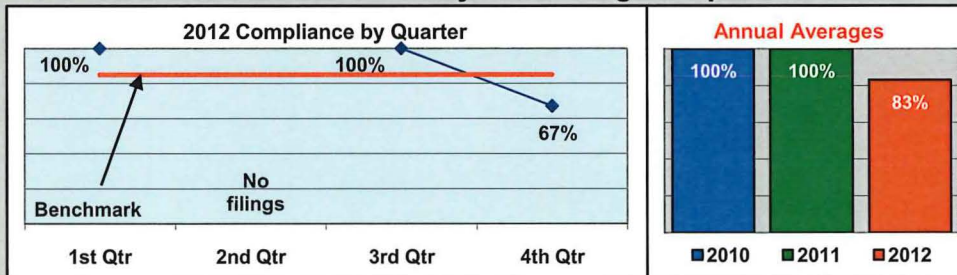
Lost Time First Report Filing Compliance



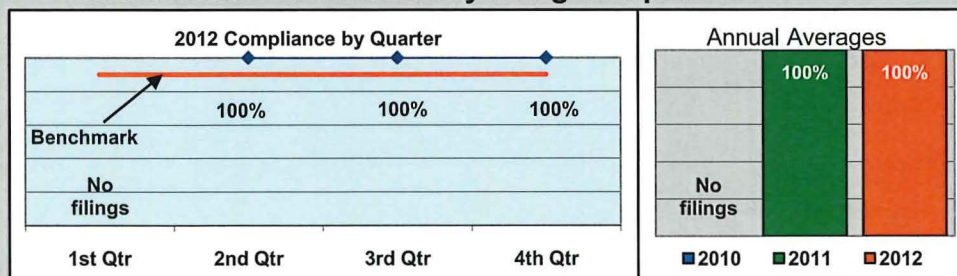
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

XL Specialty Insurance is an insurer that used third parties to administer claims in 2012 under the following rating companies:

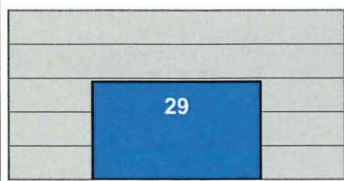
XL Insurance America
XL Specialty Insurance Co.

XL Specialty Insurance used the following third parties in 2012:

Broadspire Services
ESIS
Gallagher Bassett Services
Sedgwick Claims Management

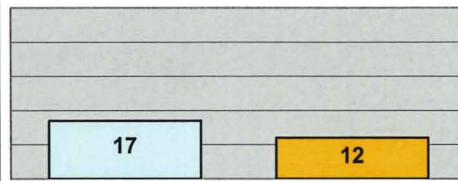
Utilization Analysis

Lost Time First Reports Received

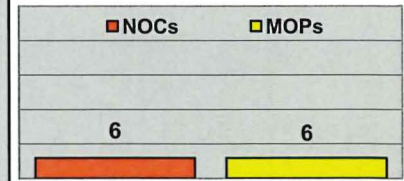


Activity on Lost Time First Reports

□ No Activity Required □ Claims for Compensation



Activity on Claims for Compensation



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

21%

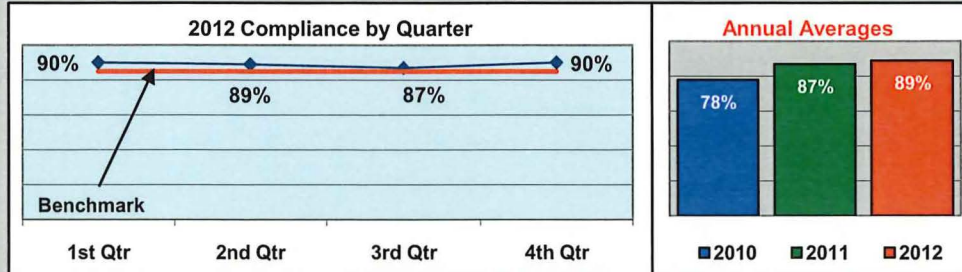
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

50%

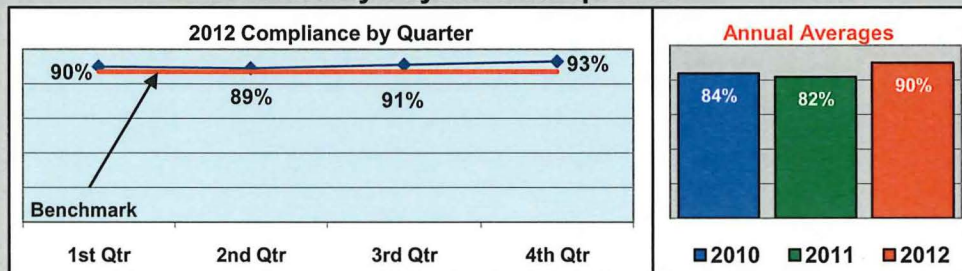
Annual Compliance Report 01/01/2012 -12/31/2012

ZURICH INSURANCE

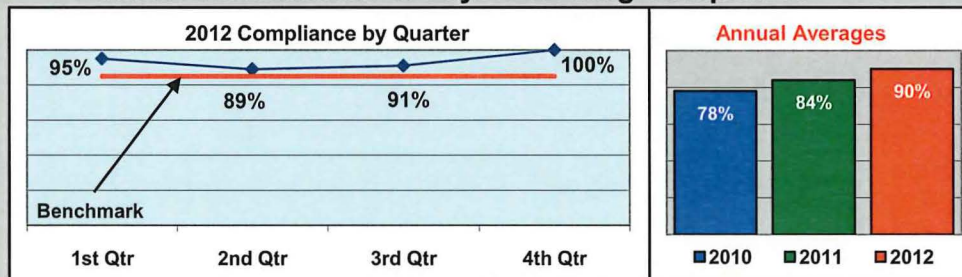
Lost Time First Report Filing Compliance



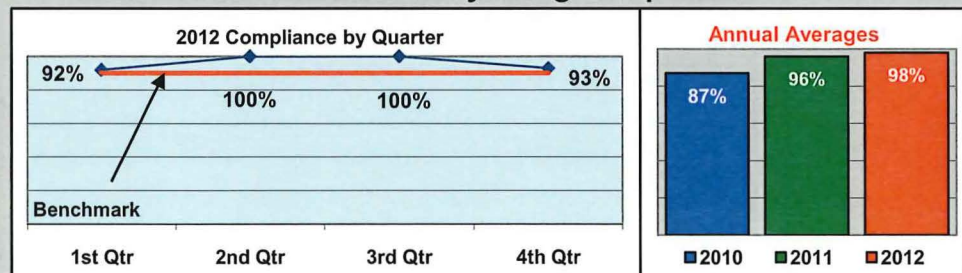
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Zurich Insurance is an insurer that administered its own claims and used third parties to administer claims in 2012 under the following rating companies:

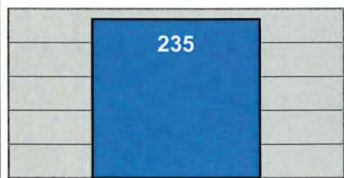
American Guaranty & Liability Co.
American Zurich Insurance
Zurich American Insurance

Zurich Insurance used the following third parties in 2012:

Chesterfield Services
ESIS
F.A. Richard
Gallagher Bassett Services
Sedwick Claims Management

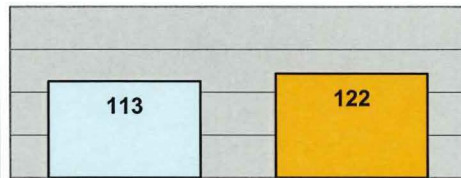
Utilization Analysis

Lost Time First Reports Received



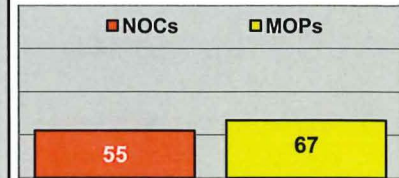
Activity on Lost Time First Reports

□ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

23%

Percent of Claims for Compensation Denied

(Initial Indemnity NOCs / Claims for Compensation)

45%

INSURANCE GROUP COMPLIANCE
Lost Time FROI Filings and Initial Indemnity Payments
1/1/2012 - 12/31/2012

		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
	ACADIA INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA010	Group Total	246	206	84%	81	70	86%
	ACCIDENT FUND INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Total	*	*	*	*	*	*
	ACCIDENT TPA Administered Claims						
CA040	BROADSPIRE SERVICES	3	1	33%	2	1	50%
	TPA Total	3	1	33%	2	1	50%
	ACCIDENT Group Total	3	1	33%	2	1	50%
	ACE INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Total	*	*	*	*	*	*
	ACE TPA Administered Claims						
CA040	BROADSPIRE SERVICES	4	4	100%	No filings	No filings	No filings
CA070	CANNON COCHRAN MANAGEMENT SERVICES	15	14	93%	3	2	67%
CA110	CONSTITUTION STATE SERVICES	19	16	84%	5	5	100%
CA160	ESIS	179	103	58%	67	49	73%
CA190	GALLAGHER BASSETT SERVICES	76	70	92%	22	19	86%
CA204	HELMSMAN MANAGEMENT SERVICES	16	15	94%	4	4	100%
CA300	SEDGWICK CLAIMS MANAGEMENT	170	147	86%	42	35	83%
CA315	SEDGWICK (formerly SPECIALTY RISK SERVICES)	5	5	100%	No filings	No filings	No filings
	TPA Total	484	374	77%	143	114	80%
	ACE Group Total	484	374	77%	143	114	80%
	AMTRUST INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA381	AMTRUST INSURANCE	14	6	43%	1	1	100%
CA342	TECHNOLOGY INSURANCE CO.	58	17	29%	10	4	40%
	Group Total	72	23	32%	11	5	45%
	ARCH INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Total	*	*	*	*	*	*
	ARCH TPA Administered Claims						
CA040	BROADSPIRE SERVICES	8	6	75%	2	2	100%
CA070	CANNON COCHRAN MANAGEMENT SERVICES	6	4	67%	4	3	75%
CA160	ESIS	No filings	No filings	No filings	No filings	No filings	No filings
CA190	GALLAGHER BASSETT SERVICES	27	24	89%	8	7	88%
CA300	SEDGWICK CLAIMS MANAGEMENT	64	53	83%	9	5	56%
CA168	THE FRANK GATES SERVICE COMPANY	1	1	100%	3	1	33%
CA140	YORK RISK SERVICES GROUP	1	0	0%	2	1	50%
	TPA Total	107	88	82%	28	19	68%
	ARCH Group Total	107	88	82%	28	19	68%
	ARGONAUT INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA020	Total	7	4	57%	3	2	67%
	ARGONAUT TPA Administered Claims						
CA240	TRIDENT INSURANCE SERVICES	3	3	100%	1	1	100%
	TPA Total	3	3	100%	1	1	100%
	ARGONAUT Group Total	10	7	70%	4	3	75%

INSURANCE GROUP COMPLIANCE
Lost Time FROI Filings and Initial Indemnity Payments
1/1/2012 - 12/31/2012

		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
CA032	ARROW MUTUAL INSURANCE COMPANY	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	2	2	100%	1	0	0%
CA036	BATH IRON WORKS	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	455	454	100%	63	63	100%
CA189	BERKLEY SPECIALTY UNDERWRITING	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	1	0	0%	1	1	100%
CA114	BERKSHIRE HATHAWAY INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	5	2	40%	4	3	75%
CA040	BROADSPIRE SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	123	104	85%	42	40	95%
CA070	CANNON COCHRAN MANAGEMENT SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	479	424	89%	130	122	94%
CA015	CHARTIS INS GROUP	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Total	128	118	92%	47	45	96%
	CHARTIS INS GROUP TPA Administered Claims						
CA040	BROADSPIRE SERVICES	53	45	85%	18	17	94%
CA070	CANNON COCHRAN MANAGEMENT SERVICES	1	1	100%	1	1	100%
CA100	CLAIMS MANAGEMENT (WAL-MART)	202	194	96%	36	35	97%
CA110	CONSTITUTION STATE SERVICES	4	4	100%	1	1	100%
CA160	ESIS	79	63	80%	36	31	86%
CA190	GALLAGHER BASSETT SERVICES	128	112	88%	33	29	88%
CA204	HELMSMAN MANAGEMENT SERVICES	26	21	81%	5	5	100%
CA280	RISK ENTERPRISE MANAGEMENT	1	1	100%	No filings	No filings	No filings
CA300	SEDGWICK CLAIMS MANAGEMENT	121	102	84%	30	26	87%
	TPA Total	615	543	88%	160	145	91%
	CHARTIS INS Group Total	743	661	89%	207	190	92%
CA080	CHESTERFIELD SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	14	12	86%	1	1	100%
CA090	CHUBB INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA086	CHUBB & SONS	26	9	35%	14	11	79%
	CHUBB SERVICES	1	0	0%	1	0	0%
	Total	27	9	33%	15	11	73%
	CHUBB INSURANCE TPA Administered Claims						
CA190	GALLAGHER BASSETT SERVICES	10	7	70%	4	3	75%
	TPA Total	10	7	70%	4	3	75%
	CHUBB Group Total	37	16	43%	19	14	74%
CA080	CHURCH MUTUAL INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	3	1	33%	2	0	0%
CA085	CIANBRO CORPORATION	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	8	4	50%	4	4	100%

INSURANCE GROUP COMPLIANCE
Lost Time FROI Filings and Initial Indemnity Payments
1/1/2012 - 12/31/2012

		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
CA033	CITY OF BANGOR Group Total	FROIs Filed 45	Timely FROIs 43	Compliance 96%	Payments Made 31	Timely Payments 31	Compliance 100%
CA100	CLAIMS MANAGEMENT (WAL-MART) Group Total	FROIs Filed 202	Timely FROIs 194	Compliance 96%	Payments Made 36	Timely Payments 35	Compliance 97%
CA050	CNA INSURANCE Group Total	FROIs Filed 19	Timely FROIs 16	Compliance 84%	Payments Made 9	Timely Payments 9	Compliance 100%
CA110	CONSTITUTION STATE SERVICES Group Total	FROIs Filed 25	Timely FROIs 20	Compliance 80%	Payments Made 6	Timely Payments 6	Compliance 100%
CA115	CONTINENTAL INDEMNITY Group Total	FROIs Filed 9	Timely FROIs 8	Compliance 89%	Payments Made 3	Timely Payments 3	Compliance 100%
CA116	CORVEL CORPORATION Group Total	FROIs Filed 2	Timely FROIs 1	Compliance 50%	Payments Made 1	Timely Payments 1	Compliance 100%
CA117	COTTINGHAM AND BUTLER CLAIMS SERVICES Group Total	FROIs Filed 23	Timely FROIs 21	Compliance 91%	Payments Made 14	Timely Payments 11	Compliance 79%
CA089	CRUM & FORSTER	FROIs Filed 2	Timely FROIs 0	Compliance 0%	Payments Made 1	Timely Payments 0	Compliance 0%
CA375	UNITED STATES FIRE INSURANCE	FROIs Filed 2	Timely FROIs 1	Compliance 50%	Payments Made 2	Timely Payments 0	Compliance 0%
	Group Total	4	1	25%	3	0	0%
12629	ELECTRIC INSURANCE Group Total	FROIs Filed *	Timely FROIs *	Compliance *	Payments Made *	Timely Payments *	Compliance *
CA300	ELECTRIC INSURANCE TPA Administered Claims SEDGWICK CLAIMS MANAGEMENT	FROIs Filed 7	Timely FROIs 3	Compliance 43%	Payments Made 3	Timely Payments 3	Compliance 100%
	TPA Total	7	3	43%	3	3	100%
	ELECTRIC INSURANCE Group Total	7	3	43%	3	3	100%
CA160	ESIS Group Total	FROIs Filed 272	Timely FROIs 174	Compliance 64%	Payments Made 108	Timely Payments 84	Compliance 78%
28312	EVEREST INSURANCE Group Total	FROIs Filed *	Timely FROIs *	Compliance *	Payments Made *	Timely Payments *	Compliance *
CA315	EVEREST INSURANCE TPA Administered Claims SEDGWICK (formerly SPECIALTY RISK SERVICES)	FROIs Filed 1	Timely FROIs 1	Compliance 100%	Payments Made No filings	Timely Payments No filings	Compliance No filings
	TPA Total	1	1	100%	No filings	No filings	No filings
	EVEREST INSURANCE Group Total	1	1	100%	No filings	No filings	No filings
CA165	F.A. RICHARD Group Total	FROIs Filed 6	Timely FROIs 1	Compliance 17%	Payments Made No filings	Timely Payments No filings	Compliance No filings
CA091	FEDERATED MUTUAL INSURANCE	FROIs Filed 7	Timely FROIs 6	Compliance 86%	Payments Made No filings	Timely Payments No filings	Compliance No filings
CA092	FEDERATED SERVICE INSURANCE	FROIs Filed 4	Timely FROIs 1	Compliance 25%	Payments Made 1	Timely Payments 0	Compliance 0%
	Group Total	11	7	64%	1	0	0%

INSURANCE GROUP COMPLIANCE
Lost Time FROI Filings and Initial Indemnity Payments
1/1/2012 - 12/31/2012

		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
CA150	FIREMANS FUND INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	3	2	67%	2	1	50%
CA175	FUTURECOMP	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	243	231	95%	70	62	89%
CA190	GALLAGHER BASSETT SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	447	386	86%	124	104	84%
CA193	GREAT AMERICAN INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	1	0	0%	No filings	No filings	No filings
CA189	GREAT DIVIDE INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	*	*	*	*	*	*
	GREAT DIVIDE TPA Administered Claims						
CA070	CANNON COCHRAN MANAGEMENT SERVICES	1	0	0%	1	1	100%
	TPA Total	1	0	0%	1	1	100%
	GREAT DIVIDE Group Total	1	0	0%	1	1	100%
	GREAT FALLS INSURANCE CO.	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	*	*	*	*	*	*
	GREAT FALLS TPA Administered Claims						
CA070	CANNON COCHRAN MANAGEMENT SERVICES	68	59	87%	16	14	88%
	TPA Total	68	59	87%	16	14	88%
	GREAT FALLS Group Total	68	59	87%	16	14	88%
CA195	GUARANTEE INSURANCE CO	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	8	2	25%	3	1	33%
CA019	GUARD INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	AMGUARD INSURANCE COMPANY	45	23	51%	12	10	83%
CA140	EASTGUARD INSURANCE COMPANY	38	26	68%	9	8	89%
CA272	NORGUARD INSURANCE COMPANY	22	16	73%	9	8	89%
	Group Total	105	65	62%	30	26	87%
CA201	HANNAFORD BROTHERS	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	320	288	90%	73	61	84%
CA048	HANOVER INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	CITIZENS INSURANCE CO. OF AMERICA	30	24	80%	4	4	100%
CA202	HANOVER INSURANCE CO.	35	30	86%	9	6	67%
CA228	MASSACHUSETTS BAY INS. CO.	33	27	82%	10	10	100%
	Group Total	98	81	83%	23	20	87%

INSURANCE GROUP COMPLIANCE
Lost Time FROI Filings and Initial Indemnity Payments
1/1/2012 - 12/31/2012

		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
	HARTFORD INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA188	HARTFORD ACCIDENT & INDEMNITY	14	10	71%	5	5	100%
CA185	HARTFORD CASUALTY INS CO.	12	11	92%	1	1	100%
CA203	HARTFORD FIRE INSURANCE CO	18	16	89%	6	5	83%
CA186	HARTFORD INSURANCE OF THE MIDWEST	79	70	89%	21	20	95%
CA187	HARTFORD UNDERWRITERS INSURANCE	20	18	90%	5	5	100%
CA288	PROPERTY & CASUALTY INSURANCE COMPANY	6	6	100%	1	1	100%
CA296	SENTINEL INSURANCE CO.	9	8	89%	1	1	100%
CA319	TRUMBULL	13	10	77%	2	2	100%
CA321	TWIN CITY FIRE INSURANCE CO.	62	48	77%	12	10	83%
	Total	233	197	85%	54	50	93%
	HARTFORD TPA Administered Claims						
CA040	BROADSPIRE SERVICES	13	10	77%	5	5	100%
CA165	F.A. RICHARD	5	1	20%	No filings	No filings	No filings
CA190	GALLAGHER BASSETT SERVICES	24	21	88%	2	2	100%
CA280	RISK ENTERPRISE MANAGEMENT	4	4	100%	1	1	100%
CA300	SEDGWICK CLAIMS MANAGEMENT	27	19	70%	7	7	100%
CA315	SEDGWICK (formerly SPECIALTY RISK SERVICES)	6	2	33%	3	3	100%
	TPA Total	79	57	72%	18	18	100%
	HARTFORD Group Total	312	254	81%	72	68	94%
	HELMSMAN MANAGEMENT SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA204	Group Total	48	40	83%	11	10	91%
	LIBERTY MUTUAL INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA380	EMPLOYERS INSURANCE OF WAUSAU	74	56	76%	24	21	88%
CA210	LIBERTY MUTUAL INSURANCE COMPANY	285	238	84%	113	101	89%
	Group Total	359	294	82%	137	122	89%
	LIBERTY TPA Administered Claims						
CA204	HELMSMAN MANAGEMENT SERVICES	2	1	50%	1	0	0%
	TPA Total	2	1	50%	1	0	0%
	LIBERTY Group Total	361	295	82%	138	122	88%
	MACY'S CORPORATE SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA213	Group Total	3	3	100%	2	2	100%
	MAINE AUTOMOBILE DEALERS ASSOCIATION	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA220	Group Total	110	103	94%	32	30	94%
	MAINE EMPLOYERS' MUTUAL INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA260	Group Total	4027	3278	81%	1193	1118	94%
	MAINE HEALTH CARE ASSOCIATION	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA234	Group Total	148	140	95%	26	22	85%
	MAINE MOTOR TRANSPORT ASSOCIATION	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA230	Group Total	208	195	94%	37	33	89%
	MAINE MUNICIPAL ASSOCIATION	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA225	Group Total	867	815	94%	231	200	87%

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Lost Time FROI Filings and Initial Indemnity Payments
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		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
	MAINE SCHOOL MANAGEMENT ASSOCIATION	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA250	Group Total	302	280	93%	95	89	94%
	MEADOWBROOK	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA255	Group Total	31	18	58%	12	9	75%
	NATIONAL INTERSTATE INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA267	Group Total	3	3	100%	2	2	100%
	NATIONWIDE INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA289	Group Total	1	1	100%	No filings	No filings	No filings
	NGM INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA265	Group Total	14	7	50%	6	3	50%
	OLD REPUBLIC INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Total	*	*	*	*	*	*
	OLD REPUBLIC TPA Administered Claims						
CA040	BROADSPIRE SERVICES	12	10	83%	1	1	100%
CA070	CANNON COCHRAN MANAGEMENT SERVICES	21	14	67%	7	7	100%
CA160	ESIS	1	1	100%	1	1	100%
CA190	GALLAGHER BASSETT SERVICES	11	10	91%	3	3	100%
CA280	RYDER SERVICES	8	4	50%	3	3	100%
CA300	SEDGWICK CLAIMS MANAGEMENT	19	15	79%	6	5	83%
CA382	UNDERWRITERS SAFETY & CLAIMS	1	1	100%	1	1	100%
	TPA Total	73	55	75%	22	21	95%
	OLD REPUBLIC Group Total	73	55	75%	22	21	95%
	ONEBEACON INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA270	ONEBEACON INSURANCE	*	*	*	*	*	*
CA281	ONEBEACON INSURANCE	2	0	0%	1	1	100%
	Total	2	0	0%	1	1	100%
	ONEBEACON TPA Administered Claims						
CA168	THE FRANK GATES SERVICE COMPANY	1	0	0%	1	1	100%
CA190	GALLAGHER BASSETT SERVICES	1	0	0%	No filings	No filings	No filings
	TPA Total	2	0	0%	1	1	100%
	ONEBEACON Group Total	4	0	0%	2	2	100%
	PATRIOT INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA274	Group Total	9	8	89%	2	2	100%
	PEERLESS INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA162	EXCELSIOR INSURANCE CO.	5	3	60%	2	1	50%
CA309	NETHERLANDS INSURANCE COMPANY	21	17	81%	7	6	86%
CA275	PEERLESS INSURANCE CO.	246	202	82%	84	69	82%
CA283	PEERLESS INDEMNITY CO.	3	3	100%	1	1	100%
	Group Total	275	225	82%	94	77	82%

INSURANCE GROUP COMPLIANCE
Lost Time FROI Filings and Initial Indemnity Payments
1/1/2012 - 12/31/2012

		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
	PENNSYLVANIA MFG. ASSOCIATION INS. CO	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Total	*	*	*	*	*	*
	PENNSYLVANIA MFG. TPA Administered Claims						
CA190	GALLAGHER BASSETT SERVICES	34	29	85%	13	11	85%
CA165	F.A. RICHARD	No filings	No filings	No filings	No filings	No filings	No filings
	TPA Total	34	29	85%	13	11	85%
	PENNSYLVANIA MFG. Group Total	34	29	85%	13	11	85%
	PRAETORIAN INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA276	Group Total	*	*	*	*	*	*
	PRAETORIAN INSURANCE TPA Administered Claims						
CA190	GALLAGHER BASSETT SERVICES	1	1	100%	1	1	100%
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	24	21	88%	8	7	88%
	TPA Total	25	22	88%	9	8	89%
	PRAETORIAN INSURANCE Group Total	25	22	88%	9	8	89%
	PROTECTIVE INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA277	Group Total	4	0	0%	4	2	50%
	PUBLIC SERVICE MUTUAL	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA282	Group Total	3	2	67%	No filings	No filings	No filings
	RISK ENTERPRISES MANAGEMENT	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA280	Group Total	5	5	100%	1	1	100%
	RYDER SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA280	Group Total	8	4	50%	3	3	100%
	SAFETY NATIONAL INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Total	*	*	*	*	*	*
	SAFETY NATIONAL TPA Administered claims						
CA040	BROADSPIRE SERVICES	2	1	50%	2	2	100%
CA070	CANNON COCHRAN MANAGEMENT SERVICES	1	1	100%	No filings	No filings	No filings
CA116	CORVEL	2	1	50%	1	1	100%
CA190	GALLAGHER BASSETT SERVICES	17	16	94%	6	6	100%
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	9	5	56%	3	2	67%
CA168	THE FRANK GATES SERVICE COMPANY	5	3	60%	1	0	0%
	TPA Total	36	27	75%	13	11	85%
	SAFETY NATIONAL Group Total	36	27	75%	13	11	85%
	SEABRIGHT INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
58557	Group Total	1	1	100%	No filings	No filings	No filings
	SEDGWICK CLAIMS MANAGEMENT SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	643	512	80%	171	139	81%
CA315	SEDGWICK (formerly SPECIALTY RISK SERVICES)	14	8	57%	3	3	100%
	Group Total	657	520	79%	174	142	82%

INSURANCE GROUP COMPLIANCE
Lost Time FROI Filings and Initial Indemnity Payments
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		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
SENTRY INSURANCE							
CA402	SENTRY CASUALTY COMPANY	1	0	0%	1	1	100%
CA305	SENTRY INSURANCE A MUTUAL COMPANY	17	13	76%	9	8	89%
CA308	SENTRY SELECT INSURANCE COMPANY	3	2	67%	1	1	100%
	Group Total	21	15	71%	11	10	91%
SPARTA INSURANCE							
74941	Total	*	*	*	*	*	*
SPARTA TPA Administered claims							
CA060	COTTINGHAM AND BUTLER CLAIMS SERVICES	20	19	95%	11	9	82%
CA190	GALLAGHER BASSETT SERVICES	1	0	0%	No filings	No filings	No filings
	TPA Total	21	19	90%	11	9	82%
	SPARTA Group Total	21	19	90%	11	9	82%
STATE OF MAINE WORKERS' COMPENSATION TRUST							
CA307	Group Total	552	490	89%	108	106	98%
SYNERNET							
CA320	Group Total	547	500	91%	114	100	88%
THE FRANK GATES SERVICE COMPANY							
CA168	Group Total	10	4	40%	8	5	63%
TOKIO MARINE & NICHIDO FIRE INSURANCE							
CA311	Group Total	No filings	No filings	No filings	1	1	100%
TOWER INSURANCE COMPANY							
CA356	Group Total	11	3	27%	6	3	50%
TRAVELERS INSURANCE							
CA072	CHARTER OAK FIRE INS. CO.	164	131	80%	65	61	94%
CA164	FARMINGTON CASUALTY CO.	1	1	100%	1	1	100%
CA306	STANDARD FIRE INS. CO.	53	45	85%	18	17	94%
CA303	ST. PAUL FIRE & MARINE INSURANCE	1	0	0%	1	1	100%
CA284	THE PHOENIX INSURANCE CO	4	3	75%	2	2	100%
CA347	TRAVELERS CASUALTY & SURETY COMPANY	18	14	78%	9	9	100%
CA348	TRAVELERS CASUALTY INSURANCE CO. OF AMERICA	37	32	86%	9	8	89%
CA349	TRAVELERS COMMERCIAL CASUALTY	8	6	75%	5	5	100%
CA343	TRAVELERS INDEMNITY COMPANY	4	3	75%	No filings	No filings	No filings
CA346	TRAVELERS INDEMNITY CO OF AMERICA	6	6	100%	1	1	100%
CA345	TRAVELERS PROPERTY CASUALTY COMPANY	14	11	79%	5	5	100%
	Total	310	252	81%	116	110	95%
TRAVELERS TPA Administered Claims							
CA040	BROADSPIRE SERVICES	21	20	95%	10	10	100%
CA190	GALLAGHER BASSETT SERVICES	9	5	56%	5	2	40%
CA300	SEDGWICK CLAIMS MANAGEMENT	15	13	87%	4	3	75%
CA168	THE FRANK GATES SERVICE COMPANY	3	0	0%	3	3	100%
	TPA Total	48	38	79%	22	18	82%
	TRAVELERS Group Total	358	290	81%	138	128	93%

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Lost Time FROI Filings and Initial Indemnity Payments
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		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
	TRIDENT INSURANCE SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA240	Group Total	3	3	100%	1	1	100%
	UNDERWRITERS SAFETY & CLAIMS	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA360	Group Total	1	1	100%	1	1	100%
	UTICA	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA191	Group Total	1	1	100%	No filings	No filings	No filings
	VANLINER INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA379	Total	*	*	*	*	*	*
	VANLINER TPA Administered claims						
CA060	COTTINGHAM AND BUTLER CLAIMS SERVICES	3	2	67%	3	2	67%
	TPA Total	3	2	67%	3	2	67%
	VANLINER Group Total	3	2	67%	3	2	67%
	WILLIS OF NORTHERN NEW ENGLAND	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA001	HRH CLAIMS MANAGEMENT	8	7	88%	5	5	100%
CA382	WILLIS OF NORTHERN NEW ENGLAND, INC.	1006	935	93%	193	184	95%
	Group Total	1014	942	93%	198	189	95%
	XL SPECIALTY INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA384	Total	*	*	*	*	*	*
	XL TPA Administered Claims						
CA040	BROADSPIRE SERVICES	1	1	100%	1	1	100%
CA160	ESIS	1	0	0%	No filings	No filings	No filings
CA190	GALLAGHER BASSETT SERVICES	22	16	73%	4	4	100%
CA300	SEDGWICK CLAIMS MANAGEMENT	5	4	80%	1	1	100%
	TPA Total	29	21	72%	6	6	100%
	XL Group Total	29	21	72%	6	6	100%
	YORK RISK SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA340	Group Total	1	0	0%	2	1	50%
	ZURICH INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA021	AMERICAN GUARANTEE AND LIABILITY	7	6	86%	3	3	100%
CA022	AMERICAN ZURICH	43	43	100%	8	8	100%
CA227	MARYLAND CASUALTY CO.	1	1	100%	No filings	No filings	No filings
CA259	NORTHERN INSURANCE CO. OF NEW YORK	9	6	67%	2	1	50%
CA400	ZURICH AMERICAN INSURANCE CO.	37	32	86%	16	13	81%
CA404	ZURICH AMERICAN INSURANCE CO.	1	1	100%	1	1	100%
	Total	98	89	91%	30	26	87%
	ZURICH TPA Administered Claims						
CA080	CHESTERFIELD SERVICES	14	12	86%	1	1	100%
CA160	ESIS	3	1	33%	1	1	100%
CA165	F.A. RICHARD	1	0	0%	No filings	No filings	No filings
CA190	GALLAGHER BASSETT SERVICES	69	62	90%	17	15	88%
CA300	SEDGWICK CLAIMS MANAGEMENT	50	44	88%	18	17	94%
CA315	SEDGWICK (formerly SPECIALTY RISK SERVICES)	1	0	0%	No filings	No filings	No filings
	TPA Total	138	119	86%	37	34	92%
	ZURICH Group Total	236	208	88%	67	60	90%

INSURANCE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
1/1/2012 - 12/31/2012

		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
ACADIA INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA010	Group Total	81	73	90%	47	43	91%
ACCIDENT FUND INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Total	*	*	*	*	*	*
ACCIDENT TPA Administered Claims							
CA040	BROADSPIRE SERVICES	2	0	0%	No filings	No filings	No filings
	TPA Total	2	0	0%	No filings	No filings	No filings
	ACCIDENT Group Total	2	0	0%	No filings	No filings	No filings
ACE INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Total	*	*	*	*	*	*
ACE TPA Administered Claims							
CA040	BROADSPIRE SERVICES	No filings	No filings	No filings	1	1	100%
CA070	CANNON COCHRAN MANAGEMENT SERVICES	3	2	67%	4	3	75%
CA110	CONSTITUTION STATE SERVICES	5	5	100%	4	4	100%
CA160	ESIS	67	52	78%	19	17	89%
CA190	GALLAGHER BASSETT SERVICES	22	20	91%	15	15	100%
CA204	HELMSMAN MANAGEMENT SERVICES	4	4	100%	2	2	100%
CA300	SEDGWICK CLAIMS MANAGEMENT	42	33	79%	25	25	100%
CA315	SEDGWICK (formerly SPECIALTY RISK SERVICES)	No filings	No filings	No filings	3	3	100%
	TPA Total	143	116	81%	73	70	96%
	ACE Group Total	143	116	81%	73	70	96%
AMTRUST INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA381	AMTRUST INSURANCE	1	0	0%	2	1	50%
CA342	TECHNOLOGY INSURANCE CO.	10	4	40%	2	1	50%
	Group Total	11	4	36%	4	2	50%
ARCH INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Total	*	*	*	*	*	*
ARCH TPA Administered Claims							
CA040	BROADSPIRE SERVICES	2	2	100%	1	1	100%
CA070	CANNON COCHRAN MANAGEMENT SERVICES	4	4	100%	No filings	No filings	No filings
CA160	ESIS	No filings	No filings	No filings	No filings	No filings	No filings
CA190	GALLAGHER BASSETT SERVICES	8	7	88%	5	5	100%
CA300	SEDGWICK CLAIMS MANAGEMENT	9	5	56%	9	9	100%
CA168	THE FRANK GATES SERVICE COMPANY	3	0	0%	No filings	No filings	No filings
CA340	YORK RISK SERVICES GROUP	2	0	0%	No filings	No filings	No filings
	TPA Total	28	18	64%	15	15	100%
	ARCH Group Total	28	18	64%	15	15	100%
ARGONAUT INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA020	Total	3	1	33%	No filings	No filings	No filings
ARGONAUT TPA Administered Claims							
CA240	TRIDENT INSURANCE SERVICES	1	1	100%	No filings	No filings	No filings
	TPA Total	1	1	100%	No filings	No filings	No filings
	ARGONAUT Group Total	4	2	50%	No filings	No filings	No filings

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Initial MOP and Initial Indemnity NOC Filings
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		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
CA032	ARROW MUTUAL INSURANCE COMPANY Group Total	MOPs Filed 1	Timely MOPs 0	Compliance 0%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
CA036	BATH IRON WORKS Group Total	MOPs Filed 63	Timely MOPs 63	Compliance 100%	NOCs Filed 42	Timely NOCs 41	Compliance 98%
CA189	BERKLEY SPECIALTY UNDERWRITING Group Total	MOPs Filed 1	Timely MOPs 1	Compliance 100%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
CA114	BERKSHIRE HATHAWAY INSURANCE Group Total	MOPs Filed 4	Timely MOPs 2	Compliance 50%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
CA040	BROADSPIRE SERVICES Group Total	MOPs Filed 42	Timely MOPs 39	Compliance 93%	NOCs Filed 24	Timely NOCs 24	Compliance 100%
CA070	CANNON COCHRAN MANAGEMENT SERVICES Group Total	MOPs Filed 130	Timely MOPs 107	Compliance 82%	NOCs Filed 136	Timely NOCs 128	Compliance 94%
CA015	CHARTIS INS GROUP Total	MOPs Filed 47	Timely MOPs 45	Compliance 96%	NOCs Filed 21	Timely NOCs 21	Compliance 100%
	CHARTIS INS GROUP TPA Administered Claims						
CA040	BROADSPIRE SERVICES	18	17	94%	16	16	100%
CA070	CANNON COCHRAN MANAGEMENT SERVICES	1	1	100%	No filings	No filings	No filings
CA100	CLAIMS MANAGEMENT (WAL-MART)	36	34	94%	49	47	96%
CA110	CONSTITUTION STATE SERVICES	1	1	100%	1	1	100%
CA160	ESIS	36	32	89%	12	7	58%
CA190	GALLAGHER BASSETT SERVICES	33	30	91%	28	27	96%
CA204	HELMSMAN MANAGEMENT SERVICES	5	5	100%	12	11	92%
CA280	RISK ENTERPRISE MANAGEMENT	No filings	No filings	No filings	No filings	No filings	No filings
CA300	SEDGWICK CLAIMS MANAGEMENT	30	27	90%	37	36	97%
	TPA Total	160	147	92%	155	145	94%
	CHARTIS INS Group Total	207	192	93%	176	166	94%
CA080	CHESTERFIELD SERVICES Group Total	MOPs Filed 1	Timely MOPs 1	Compliance 100%	NOCs Filed 2	Timely NOCs 2	Compliance 100%
CA090	CHUBB INSURANCE	MOPs Filed 14	Timely MOPs 5	Compliance 36%	NOCs Filed 1	Timely NOCs 0	Compliance 0%
CA082	CHUBB SERVICES	1	0	0%	No filings	No filings	No filings
	Group Total	15	5	33%	1	0	0%
	CHUBB TPA Administered Claims						
CA190	GALLAGHER BASSETT SERVICES	4	3	75%	2	2	100%
	TPA Total	4	3	67%	2	2	100%
	CHUBB Group Total	19	8	42%	3	2	67%
CA084	CHURCH MUTUAL INSURANCE Group Total	MOPs Filed 2	Timely MOPs 1	Compliance 50%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
CA085	CIANBRO CORPORATION Group Total	MOPs Filed 4	Timely MOPs 3	Compliance 75%	NOCs Filed 3	Timely NOCs 3	Compliance 100%

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		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
	CITY OF BANGOR	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA033	Group Total	31	30	97%	4	4	100%
	CLAIMS MANAGEMENT (WAL-MART)	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA100	Group Total	36	34	94%	49	47	96%
	CNA INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA050	Group Total	9	9	100%	5	5	100%
	CONSTITUTION STATE SERVICE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA110	Group Total	6	6	100%	5	5	100%
	CONTINENTAL INDEMNITY	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA115	Group Total	3	3	100%	No filings	No filings	No filings
	CORVEL CORPORATION	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA116	Group Total	1	1	100%	1	1	100%
	COTTINGHAM AND BUTLER CLAIMS SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA117	Group Total	14	12	86%	5	5	100%
	CRUM & FORSTER	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA089	CRUM & FORSTER	1	0	0%	1	0	0%
CA375	UNITED STATES FIRE INSURANCE	2	1	50%	No filings	No filings	No filings
	Group Total	3	1	33%	1	0	0%
	ELECTRIC INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
12629	Group Total	*	*	*	*	*	*
	ELECTRIC INSURANCE TPA Administered Claims						
CA300	SEDGWICK CLAIMS MANAGEMENT	3	2	67%	2	1	50%
	TPA Total	3	2	67%	2	1	50%
	ELECTRIC INSURANCE Group Total	3	2	67%	2	1	50%
	ESIS	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA160	Group Total	108	89	82%	32	25	78%
	EVEREST INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
28312	Group Total	*	*	*	*	*	*
	EVEREST INSURANCE TPA Administered Claims						
CA315	SEDGWICK (formerly SPECIALTY RISK SERVICES)	No filings	No filings	No filings	No filings	No filings	No filings
	TPA Total	No filings	No filings	No filings	No filings	No filings	No filings
	EVEREST INSURANCE Group Total	No filings	No filings	No filings	No filings	No filings	No filings
	F.A. RICHARD	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA165	Group Total	No filings	No filings	No filings	No filings	No filings	No filings
	FEDERATED MUTUAL INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA091	FEDERATED MUTUAL INSURANCE	No filings	No filings	No filings	No filings	No filings	No filings
CA092	FEDERATED SERVICE INSURANCE	1	0	0%	No filings	No filings	No filings
	Group Total	1	0	0%	No filings	No filings	No filings

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		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
CA170	FIREMANS FUND INSURANCE Group Total	MOPs Filed 2	Timely MOPs 1	Compliance 50%	NOCs Filed 1	Timely NOCs 0	Compliance 0%
CA175	FUTURECOMP Group Total	MOPs Filed 70	Timely MOPs 63	Compliance 90%	NOCs Filed 35	Timely NOCs 35	Compliance 100%
CA190	GALLAGHER BASSETT SERVICES Group Total	MOPs Filed 124	Timely MOPs 108	Compliance 87%	NOCs Filed 83	Timely NOCs 81	Compliance 98%
CA193	GREAT AMERICAN INSURANCE Group Total	MOPs Filed No filings	Timely MOPs No filings	Compliance No filings	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
	GREAT DIVIDE INSURANCE Group Total	MOPs Filed *	Timely MOPs *	Compliance *	NOCs Filed *	Timely NOCs *	Compliance *
	GREAT DIVIDE INSURANCE TPA Administered Claims						
CA189	BERKLEY SPECIALTY UNDERWRITING	1	1	100%	No filings	No filings	No filings
	TPA Total	1	1	100%	No filings	No filings	No filings
	GREAT DIVIDE INSURANCE Group Total	1	1	100%	No filings	No filings	No filings
	GREAT FALLS INSURANCE CO. Group Total	MOPs Filed *	Timely MOPs *	Compliance *	NOCs Filed *	Timely NOCs *	Compliance *
	GREAT FALLS TPA Administered Claims						
CA070	CANNON COCHRAN MANAGEMENT SERVICES	16	14	88%	21	20	95%
	TPA Total	16	14	88%	21	20	95%
	GREAT FALLS Group Total	16	14	88%	21	20	95%
CA195	GUARANTEE INSURANCE CO. Group Total	MOPs Filed 3	Timely MOPs 1	Compliance 33%	NOCs Filed 4	Timely NOCs 3	Compliance 75%
CA019	GUARD INSURANCE AMGUARD INSURANCE COMPANY	MOPs Filed 12	Timely MOPs 5	Compliance 42%	NOCs Filed 6	Timely NOCs 3	Compliance 50%
CA140	EASTGUARD INSURANCE COMPANY	9	6	67%	5	3	60%
CA272	NORGUARD INSURANCE COMPANY	9	6	67%	1	0	0%
	Group Total	30	17	57%	12	6	50%
CA201	HANNAFORD BROTHERS Group Total	MOPs Filed 73	Timely MOPs 60	Compliance 82%	NOCs Filed 54	Timely NOCs 53	Compliance 98%
CA048	HANOVER INSURANCE CITIZENS INSURANCE CO. OF AMERICA	MOPs Filed 4	Timely MOPs 3	Compliance 75%	NOCs Filed 4	Timely NOCs 4	Compliance 100%
CA202	HANOVER INSURANCE COMPANY	9	7	78%	3	3	100%
CA228	MASSACHUSETTS BAY INS. CO.	10	10	100%	4	4	100%
	Group Total	23	20	87%	11	11	100%

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Initial MOP and Initial Indemnity NOC Filings
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		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
	HARTFORD INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA188	HARTFORD ACCIDENT & INDEMNITY	5	5	100%	1	1	100%
CA185	HARTFORD CASUALTY INS CO.	1	1	100%	4	4	100%
CA203	HARTFORD FIRE INSURANCE CO.	6	5	83%	6	5	83%
CA186	HARTFORD INSURANCE OF THE MIDWEST	21	20	95%	19	19	100%
CA187	HARTFORD UNDERWRITERS INSURANCE	5	5	100%	8	8	100%
CA288	PROPERTY & CASUALTY INSURANCE COMPANY	1	1	100%	No filings	No filings	No filings
CA296	SENTINEL INSURANCE CO.	1	1	100%	2	2	100%
CA319	TRUMBULL INSURANCE COMPANY	2	2	100%	1	1	100%
CA321	TWIN CITY FIRE INSURANCE CO.	12	10	83%	17	17	100%
	Total	54	50	93%	58	57	98%
	HARTFORD TPA Administered Claims						
CA040	BROADSPIRE SERVICES	5	5	100%	3	3	100%
CA165	F.A. RICHARD	No filings	No filings	No filings	No filings	No filings	No filings
CA190	GALLAGHER BASSETT SERVICES	2	2	100%	4	4	100%
CA280	RISK ENTERPRISE MANAGEMENT	1	1	100%	2	2	100%
CA300	SEDGWICK CLAIMS MANAGEMENT	7	6	86%	7	7	100%
CA315	SEDGWICK (formerly SPECIALTY RISK SERVICES)	3	2	67%	No filings	No filings	No filings
	TPA Total	18	16	89%	16	16	100%
	HARTFORD Group Total	72	66	92%	74	73	99%
	HELMSMAN MANAGEMENT SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA204	Group Total	11	10	91%	17	16	94%
	LIBERTY MUTUAL INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA380	EMPLOYERS INSURANCE OF WAUSAU	24	21	88%	24	23	96%
CA210	LIBERTY MUTUAL INSURANCE COMPANY	113	99	88%	61	54	89%
	Total	137	120	88%	85	77	91%
	LIBERTY TPA Administered Claims						
CA204	HELMSMAN MANAGEMENT SERVICES	1	0	0%	1	1	100%
	TPA Total	1	0	0%	1	1	100%
	LIBERTY Group Total	138	120	87%	86	78	91%
	MACY'S CORPORATE SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA213	Group Total	2	2	100%	No filings	No filings	No filings
	MAINE AUTOMOBILE DEALERS ASSOCIATION	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA220	Group Total	32	31	97%	18	18	100%
	MAINE EMPLOYERS' MUTUAL INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA260	Group Total	1193	1109	93%	742	703	95%
	MAINE HEALTH CARE ASSOCIATION	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA234	Group Total	26	23	88%	31	31	100%
	MAINE MOTOR TRANSPORT ASSOCIATION	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA230	Group Total	37	36	97%	39	39	100%
	MAINE MUNICIPAL ASSOCIATION	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA225	Group Total	231	210	91%	191	189	99%

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		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
CA250	MAINE SCHOOL MANAGEMENT ASSOCIATION Group Total	MOPs Filed 95	Timely MOPs 90	Compliance 95%	NOCs Filed 50	Timely NOCs 49	Compliance 98%
CA255	MEADOWBROOK Group Total	MOPs Filed 12	Timely MOPs 7	Compliance 58%	NOCs Filed 1	Timely NOCs 1	Compliance 100%
CA267	NATIONAL INTERSTATE INSURANCE Group Total	MOPs Filed 2	Timely MOPs 2	Compliance 100%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
CA289	NATIONWIDE INSURANCE Group Total	MOPs Filed No filings	Timely MOPs No filings	Compliance No filings	NOCs Filed 1	Timely NOCs 1	Compliance 100%
CA265	NGM INSURANCE Group Total	MOPs Filed 6	Timely MOPs 2	Compliance 33%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
	OLD REPUBLIC INSURANCE Total	MOPs Filed *	Timely MOPs *	Compliance *	NOCs Filed *	Timely NOCs *	Compliance *
	OLD REPUBLIC TPA Administered Claims						
CA040	BROADSPIRE SERVICES	1	1	100%	1	1	100%
CA070	CANNON COCHRAN MANAGEMENT SERVICES	7	5	71%	3	3	100%
CA160	ESIS	1	1	100%	No filings	No filings	No filings
CA190	GALLAGHER BASSETT SERVICES	3	3	100%	1	1	100%
CA280	RYDER SERVICES	3	2	67%	No filings	No filings	No filings
CA300	SEDGWICK CLAIMS MANAGEMENT	6	5	83%	5	5	100%
CA382	UNDERWRITERS SAFETY & CLAIMS	1	1	100%	No filings	No filings	No filings
	TPA Total	22	18	82%	10	10	100%
	OLD REPUBLIC Group Total	22	18	82%	10	10	100%
CA270	ONEBEACON INSURANCE	MOPs Filed *	Timely MOPs *	Compliance *	NOCs Filed *	Timely NOCs *	Compliance *
CA281	ONEBEACON INSURANCE	1	1	100%	No filings	No filings	No filings
	Total	1	1	100%	No filings	No filings	No filings
	ONEBEACON TPA Administered Claims						
CA190	GALLAGHER BASSETT SERVICES	No filings	No filings	No filings	1	0	0%
CA168	THE FRANK GATES SERVICE COMPANY	1	0	0%	No filings	No filings	No filings
	TPA Total	1	0	0%	1	0	0%
	ONEBEACON Group Total	2	1	50%	1	0	0%
CA274	PATRIOT INSURANCE CO. Group Total	MOPs Filed 2	Timely MOPs 2	Compliance 100%	NOCs Filed 1	Timely NOCs 1	Compliance 100%
CA162	PEERLESS INSURANCE EXCELSIOR INSURANCE CO.	MOPs Filed 2	Timely MOPs 1	Compliance 50%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
CA309	NETHERLANDS INSURANCE COMPANY	7	4	57%	No filings	No filings	No filings
CA275	PEERLESS INSURANCE CO.	84	67	80%	29	28	97%
CA283	PEERLESS INDEMNITY CO.	1	1	100%	1	1	100%
	Group Total	94	73	78%	30	29	97%

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		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
	PENNSYLVANIA MFG. ASSOCIATION INS. CO	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Total	*	*	*	*	*	*
	PENNSYLVANIA MFG. TPA Administered Claims						
CA190	GALLAGHER BASSETT SERVICES	13	12	92%	9	9	100%
CA165	F.A. RICHARD	No filings	No filings	No filings	No filings	No filings	No filings
	TPA Total	13	12	92%	9	9	100%
	PENNSYLVANIA MFG. Group Total	13	12	92%	9	9	100%
	PRAETORIAN INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA276	Group Total	*	*	*	*	*	*
	PRAETORIAN INSURANCE TPA Administered Claims						
CA190	GALLAGHER BASSETT SERVICES	1	1	100%	No filings	No filings	No filings
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	8	8	100%	7	6	86%
	TPA Total	9	9	100%	7	6	86%
	PRAETORIAN INSURANCE Group Total	9	9	100%	7	6	86%
	PROTECTIVE INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA277	Group Total	4	0	0%	No filings	No filings	No filings
	PUBLIC SERVICE MUTUAL	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA282	Group Total	No filings	No filings	No filings	1	1	100%
	RISK ENTERPRISE MANAGEMENT	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA280	Group Total	1	1	100%	2	2	100%
	RYDER SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA280	Group Total	3	2	67%	No filings	No filings	No filings
	SAFETY NATIONAL INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Total	*	*	*	*	*	*
	SAFETY NATIONAL TPA Administered claims						
CA040	BROADSPIRE SERVICES	2	2	100%	No filings	No filings	No filings
CA070	CANNON COCHRAN MANAGEMENT SERVICES	No filings	No filings	No filings	No filings	No filings	No filings
CA116	CORVEL	1	1	100%	1	1	100%
CA190	GALLAGHER BASSETT SERVICES	6	6	100%	2	2	100%
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	3	2	67%	No filings	No filings	No filings
CA168	THE FRANK GATES SERVICE COMPANY	1	0	0%	No filings	No filings	No filings
	TPA Total	13	11	85%	3	3	100%
	SAFETY NATIONAL Group Total	13	11	85%	3	3	100%
	SEABRIGHT INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
58557	Group Total	No filings	No filings	No filings	1	1	100%
	SEDGWICK CLAIMS MANAGEMENT SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	171	133	78%	142	135	95%
CA315	SEDGWICK (formerly SPECIALTY RISK SERVICES)	3	2	67%	4	4	100%
	Group Total	174	135	78%	146	139	95%

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		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
SENTRY INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA402	SENTRY CASUALTY COMPANY	1	1	100%	No filings	No filings	No filings
CA305	SENTRY INSURANCE A MUTUAL CO.	9	7	78%	3	1	33%
CA308	SENTRY SELECT INSURANCE CO.	1	1	100%	No filings	No filings	No filings
	Group Total	11	9	82%	3	1	33%
SPARTA INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Total	*	*	*	*	*	*
SPARTA TPA Administered claims							
CA060	COTTINGHAM AND BUTLER CLAIMS SERVICES	11	10	91%	5	5	100%
CA190	GALLAGHER BASSETT SERVICES	No filings	No filings	No filings	No filings	No filings	No filings
	TPA Total	11	10	91%	5	5	100%
	SPARTA Group Total	11	10	91%	5	5	100%
STATE OF MAINE WORKERS' COMPENSATION TRUST		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA307	Group Total	108	104	96%	109	105	96%
SYNERNET		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA320	Group Total	114	100	88%	143	139	97%
THE FRANK GATES SERVICE COMPANY		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA168	Group Total	8	1	13%	No filings	No filings	No filings
TOKIO MARINE & NICHIDO FIRE INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA311	Group Total	1	0	0%	No filings	No filings	No filings
TOWER INSURANCE COMPANY		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA356	Group Total	6	3	50%	2	1	50%
TRAVELERS INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA072	CHARTER OAK FIRE INS. CO.	65	62	95%	11	11	100%
CA164	FARMINGTON CASUALTY CO.	1	1	100%	No filings	No filings	No filings
CA306	STANDARD FIRE INS. CO.	18	18	100%	6	5	83%
CA303	ST. PAUL FIRE & MARINE INSURANCE	1	1	100%	No filings	No filings	No filings
CA284	THE PHOENIX INSURANCE CO.	2	2	100%	No filings	No filings	No filings
CA347	TRAVELERS CASUALTY & SURETY COMPANY	9	9	100%	1	1	100%
CA348	TRAVELERS CASUALTY INSURANCE CO. OF AMERICA	9	8	89%	4	3	75%
CA349	TRAVELERS COMMERCIAL CASUALTY	5	4	80%	No filings	No filings	No filings
CA343	TRAVELERS INDEMNITY COMPANY	No filings	No filings	No filings	No filings	No filings	No filings
CA346	TRAVELERS INDEMNITY CO OF AMERICA	1	1	100%	No filings	No filings	No filings
CA345	TRAVELERS PROPERTY CASUALTY COMPANY	5	5	100%	1	1	100%
	Total	116	111	96%	23	21	91%
TRAVELERS TPA Administered Claims							
CA040	BROADSPIRE SERVICES	10	10	100%	2	2	100%
CA190	GALLAGHER BASSETT SERVICES	5	3	60%	2	2	100%
CA300	SEDGWICK CLAIMS MANAGEMENT	4	3	75%	9	8	89%
CA168	THE FRANK GATES SERVICE COMPANY	3	1	33%	No filings	No filings	No filings
	TPA Total	22	17	77%	13	12	92%
	TRAVELERS Group Total	138	128	93%	36	33	92%

INSURANCE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
1/1/2012 - 12/31/2012

		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
TRIDENT INSURANCE SERVICES		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA240	Group Total	1	1	100%	No filings	No filings	No filings
UNDERWRITERS SAFETY & CLAIMS		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA360	Group Total	1	1	100%	No filings	No filings	No filings
UTICA		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA191	Group Total	No filings	No filings	No filings	No filings	No filings	No filings
VANLINER INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Total	*	*	*	*	*	*
VANLINER TPA Administered claims							
CA060	COTTINGHAM AND BUTLER CLAIMS SERVICES	3	2	67%	No filings	No filings	No filings
	TPA Total	3	2	67%	No filings	No filings	No filings
	VANLINER Group Total	3	2	67%	No filings	No filings	No filings
WILLIS OF NORTHERN NEW ENGLAND		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA001	HRH CLAIMS MANAGEMENT	5	3	60%	1	0	0%
CA382	WILLIS OF NORTHERN NEW ENGLAND, INC.	193	181	94%	255	249	98%
	Group Total	198	184	93%	256	249	97%
XL SPECIALTY INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA384	Total	*	*	*	*	*	*
XL TPA Administered Claims							
CA040	BROADSPIRE SERVICES	1	1	100%	No filings	No filings	No filings
CA160	ESIS	No filings	No filings	No filings	No filings	No filings	No filings
CA190	GALLAGHER BASSETT SERVICES	4	3	75%	4	4	100%
CA300	SEDGWICK CLAIMS MANAGEMENT	1	1	100%	2	2	100%
	TPA Total	6	5	83%	6	6	100%
	XL Group Total	6	5	83%	6	6	100%
YORK RISK SERVICES		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA340	Group Total	2	0	0%	No filings	No filings	No filings
ZURICH INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA021	AMERICAN GUARANTEE AND LIABILITY	3	3	100%	1	1	100%
CA022	AMERICAN ZURICH	8	8	100%	16	16	100%
CA227	MARYLAND CASUALTY CO.	No filings	No filings	No filings	No filings	No filings	No filings
CA259	NORTHERN INSURANCE CO. OF NEW YORK	2	1	50%	2	1	50%
CA400	ZURICH AMERICAN INSURANCE CO.	16	14	88%	9	9	100%
CA404	ZURICH AMERICAN INSURANCE CO.	1	1	100%	No filings	No filings	No filings
	Total	30	27	90%	28	27	96%
ZURICH TPA Administered Claims							
CA080	CHESTERFIELD SERVICES	1	1	100%	2	2	100%
CA160	ESIS	1	1	100%	No filings	No filings	No filings
CA165	F.A. RICHARD	No filings	No filings	No filings	No filings	No filings	No filings
CA190	GALLAGHER BASSETT SERVICES	17	14	82%	8	8	100%
CA300	SEDGWICK CLAIMS MANAGEMENT	18	17	94%	17	17	100%
	TPA Total	37	33	89%	27	27	100%
	ZURICH Group Total	67	60	90%	55	54	98%

IN-STATE GROUP COMPLIANCE
Lost Time FROI Filings and Initial Indemnity Payments
1/1/2012 - 12/31/2012

		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
	ACADIA INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA010	Group Total	246	206	84%	81	70	86%
	ARROW MUTUAL INSURANCE COMPANY	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA032	Group Total	2	2	100%	1	0	0%
	BATH IRON WORKS	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA036	Group Total	455	454	100%	63	63	100%
	CANNON COCHRAN MANAGEMENT SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA070	Group Total	479	424	89%	130	122	94%
	CIANBRO CORPORATION	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA085	Group Total	8	4	50%	4	4	100%
	CITY OF BANGOR	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA033	Group Total	45	43	96%	31	31	100%
	FUTURECOMP	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA175	Group Total	243	231	95%	70	62	89%
	GREAT FALLS INSURANCE CO.	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	68	59	87%	16	14	88%
	HANNAFORD BROTHERS	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA201	Group Total	320	288	90%	73	61	84%
	MAINE AUTOMOBILE DEALERS ASSOCIATION	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA220	Group Total	110	103	94%	32	30	94%
	MAINE EMPLOYERS' MUTUAL INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA260	Group Total	4027	3278	81%	1193	1118	94%
	MAINE HEALTH CARE ASSOCIATION	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA234	Group Total	148	140	95%	26	22	85%
	MAINE MOTOR TRANSPORT ASSOCIATION	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA230	Group Total	208	195	94%	37	33	89%
	MAINE MUNICIPAL ASSOCIATION	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA225	Group Total	867	815	94%	231	200	87%
	MAINE SCHOOL MANAGEMENT ASSOCIATION	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA250	Group Total	302	280	93%	95	89	94%
	PATRIOT INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA274	Group Total	9	8	89%	2	2	100%

IN-STATE GROUP COMPLIANCE
Lost Time FROI Filings and Initial Indemnity Payments
1/1/2012 - 12/31/2012

		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
	SEDGWICK CLAIMS MANAGEMENT SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	657	520	79%	174	142	82%
	STATE OF MAINE WORKERS' COMPENSATION TRUST	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA307	Group Total	552	490	89%	108	106	98%
	SYNERNET	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA320	Group Total	547	500	91%	114	100	88%
	WILLIS OF NORTHERN NEW ENGLAND	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	1014	942	93%	198	189	95%
	TOTAL IN STATE	10307	8982	87%	2679	2458	92%

IN-STATE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
1/1/2012 - 12/31/2012

		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
CA010	ACADIA INSURANCE Group Total	MOPs Filed 81	Timely MOPs 73	Compliance 90%	NOCs Filed 47	Timely NOCs 43	Compliance 91%
CA032	ARROW MUTUAL INSURANCE COMPANY Group Total	MOPs Filed 1	Timely MOPs 0	Compliance 0%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
CA036	BATH IRON WORKS Group Total	MOPs Filed 63	Timely MOPs 63	Compliance 100%	NOCs Filed 42	Timely NOCs 41	Compliance 98%
CA070	CANNON COCHRAN MANAGEMENT SERVICES Group Total	MOPs Filed 130	Timely MOPs 107	Compliance 82%	NOCs Filed 136	Timely NOCs 128	Compliance 94%
CA085	CIANBRO CORPORATION Group Total	MOPs Filed 4	Timely MOPs 3	Compliance 75%	NOCs Filed 3	Timely NOCs 3	Compliance 100%
CA033	CITY OF BANGOR Group Total	MOPs Filed 31	Timely MOPs 30	Compliance 97%	NOCs Filed 4	Timely NOCs 4	Compliance 100%
CA175	FUTURECOMP Group Total	MOPs Filed 70	Timely MOPs 63	Compliance 90%	NOCs Filed 35	Timely NOCs 35	Compliance 100%
	GREAT FALLS INSURANCE CO. Group Total	MOPs Filed 16	Timely MOPs 14	Compliance 88%	NOCs Filed 21	Timely NOCs 20	Compliance 95%
CA201	HANNAFORD BROTHERS Group Total	MOPs Filed 73	Timely MOPs 60	Compliance 82%	NOCs Filed 54	Timely NOCs 53	Compliance 98%
CA220	MAINE AUTOMOBILE DEALERS ASSOCIATION Group Total	MOPs Filed 32	Timely MOPs 31	Compliance 97%	NOCs Filed 18	Timely NOCs 18	Compliance 100%
CA260	MAINE EMPLOYERS' MUTUAL INSURANCE Group Total	MOPs Filed 1193	Timely MOPs 1109	Compliance 93%	NOCs Filed 742	Timely NOCs 703	Compliance 95%
CA234	MAINE HEALTH CARE ASSOCIATION Group Total	MOPs Filed 26	Timely MOPs 23	Compliance 88%	NOCs Filed 31	Timely NOCs 31	Compliance 100%
CA230	MAINE MOTOR TRANSPORT ASSOCIATION Group Total	MOPs Filed 37	Timely MOPs 36	Compliance 97%	NOCs Filed 39	Timely NOCs 39	Compliance 100%
CA225	MAINE MUNICIPAL ASSOCIATION Group Total	MOPs Filed 231	Timely MOPs 210	Compliance 91%	NOCs Filed 191	Timely NOCs 189	Compliance 99%
CA250	MAINE SCHOOL MANAGEMENT ASSOCIATION Group Total	MOPs Filed 95	Timely MOPs 90	Compliance 95%	NOCs Filed 50	Timely NOCs 49	Compliance 98%
CA274	PATRIOT INSURANCE CO. Group Total	MOPs Filed 2	Timely MOPs 2	Compliance 100%	NOCs Filed 1	Timely NOCs 1	Compliance 100%

IN-STATE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
1/1/2012 - 12/31/2012

		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
	SEDGWICK CLAIMS MANAGEMENT SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	174	135	78%	146	139	95%
	STATE OF MAINE WORKERS' COMPENSATION TRUST	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA307	Group Total	108	104	96%	109	105	96%
	SYNERNET	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA320	Group Total	114	100	88%	143	139	97%
	WILLIS OF NORTHERN NEW ENGLAND	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	198	184	93%	256	249	97%
	TOTAL IN STATE	2679	2437	91%	2068	1989	96%

OUT-OF-STATE GROUP COMPLIANCE
Lost Time FROI Filings and Initial Indemnity Payments
1/1/2012 - 12/31/2012

		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
	ACCIDENT FUND INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	3	1	33%	2	1	50%
	ACE INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	484	374	77%	143	114	80%
	AMTRUST INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	72	23	32%	11	5	45%
	ARCH INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	107	88	82%	28	19	68%
	ARGONAUT INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	10	7	70%	4	3	75%
CA189	BERKLEY SPECIALTY UNDERWRITING	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	1	0	0%	1	1	100%
CA114	BERKSHIRE HATHAWAY INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	5	2	40%	4	3	75%
CA040	BROADSPIRE SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	123	104	85%	42	40	95%
	CHARTIS INS GROUP	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	743	661	89%	207	190	92%
CA080	CHESTERFIELD SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	14	12	86%	1	1	100%
	CHUBB INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	37	16	43%	19	14	74%
CA080	CHURCH MUTUAL INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	3	1	33%	2	0	0%
CA100	CLAIMS MANAGEMENT (WAL-MART)	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	202	194	96%	36	35	97%
CA050	CNA INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	19	16	84%	9	9	100%
CA110	CONSTITUTION STATE SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	25	20	80%	6	6	100%
CA115	CONTINENTAL INDEMNITY	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	9	8	89%	3	3	100%

OUT-OF-STATE GROUP COMPLIANCE
Lost Time FROI Filings and Initial Indemnity Payments
1/1/2012 - 12/31/2012

		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
	CORVEL CORPORATION	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA116	Group Total	2	1	50%	1	1	100%
	COTTINGHAM AND BUTLER CLAIMS SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA117	Group Total	23	21	91%	14	11	79%
	CRUM & FORSTER	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	4	1	25%	3	0	0%
	ELECTRIC INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	7	3	43%	3	3	100%
	ESIS	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA160	Group Total	272	174	64%	108	84	78%
	EVEREST INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	1	1	100%	No filings	No filings	No filings
	F.A. RICHARD	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA165	Group Total	6	1	17%	No filings	No filings	No filings
	FEDERATED MUTUAL INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	11	7	64%	1	0	0%
	FIREMANS FUND INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA150	Group Total	3	2	67%	2	1	50%
	GALLAGHER BASSETT SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA190	Group Total	447	386	86%	124	104	84%
	GREAT AMERICAN INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA193	Group Total	1	0	0%	No filings	No filings	No filings
	GREAT DIVIDE INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	1	0	0%	1	1	100%
	GUARANTEE INSURANCE CO	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA195	Group Total	8	2	25%	3	1	33%
	GUARD INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	105	65	62%	30	26	87%
	HANOVER INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	98	81	83%	23	20	87%
	HARTFORD INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	312	254	81%	72	68	94%

OUT-OF-STATE GROUP COMPLIANCE
Lost Time FROI Filings and Initial Indemnity Payments
1/1/2012 - 12/31/2012

		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
	HELMSMAN MANAGEMENT SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA204	Group Total	48	40	83%	11	10	91%
	LIBERTY MUTUAL INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	361	295	82%	138	122	88%
	MACY'S CORPORATE SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA213	Group Total	3	3	100%	2	2	100%
	MEADOWBROOK	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA255	Group Total	31	18	58%	12	9	75%
	NATIONAL INTERSTATE INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA267	Group Total	3	3	100%	2	2	100%
	NATIONWIDE INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA289	Group Total	1	1	100%	No filings	No filings	No filings
	NGM INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA265	Group Total	14	7	50%	6	3	50%
	OLD REPUBLIC INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	73	55	75%	22	21	95%
	ONEBEACON INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	4	0	0%	2	2	100%
	PEERLESS INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	275	225	82%	94	77	82%
	PENNSYLVANIA MFG. ASSOCIATION INS. CO	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	34	29	85%	13	11	85%
	PRAETORIAN INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	25	22	88%	9	8	89%
	PROTECTIVE INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA277	Group Total	4	0	0%	4	2	50%
	PUBLIC SERVICE MUTUAL	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA282	Group Total	3	2	67%	No filings	No filings	No filings
	RISK ENTERPRISES MANAGEMENT	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA280	Group Total	5	5	100%	1	1	100%
	RYDER SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA280	Group Total	8	4	50%	3	3	100%

OUT-OF-STATE GROUP COMPLIANCE
Lost Time FROI Filings and Initial Indemnity Payments
1/1/2012 - 12/31/2012

		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
	SAFETY NATIONAL INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	36	27	75%	13	11	85%
	SEABRIGHT INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
58557	Group Total	1	1	100%	No filings	No filings	No filings
	SENTRY INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	21	15	71%	11	10	91%
	SPARTA INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	21	19	90%	11	9	82%
	THE FRANK GATES SERVICE COMPANY	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA168	Group Total	10	4	40%	8	5	63%
	TOKIO MARINE & NICHIDO FIRE INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA311	Group Total	No filings	No filings	No filings	1	1	100%
	TOWER INSURANCE COMPANY	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA356	Group Total	11	3	27%	6	3	50%
	TRAVELERS INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	358	290	81%	138	128	93%
	TRIDENT INSURANCE SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA240	Group Total	3	3	100%	1	1	100%
	UNDERWRITERS SAFETY & CLAIMS	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA360	Group Total	1	1	100%	1	1	100%
	UTICA	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA191	Group Total	1	1	100%	No filings	No filings	No filings
	VANLINER INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	3	2	67%	3	2	67%
	XL SPECIALTY INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	29	21	72%	6	6	100%
	YORK RISK SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA340	Group Total	1	0	0%	2	1	50%
	ZURICH INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	236	208	88%	67	60	90%
	OUT OF STATE TOTALS	4782	3830	80%	1490	1275	86%

OUT-OF-STATE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
1/1/2012 - 12/31/2012

		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
	ACCIDENT FUND INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	2	0	0%	No filings	No filings	No filings
	ACE INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	143	116	81%	73	70	96%
	AMTRUST INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	11	4	36%	4	2	50%
	ARCH INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	28	18	64%	15	15	100%
	ARGONAUT INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	4	2	50%	No filings	No filings	No filings
	BERKLEY SPECIALTY UNDERWRITING	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA189	Group Total	1	1	100%	No filings	No filings	No filings
	BERKSHIRE HATHAWAY INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA114	Group Total	4	2	50%	No filings	No filings	No filings
	BROADSPIRE SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA040	Group Total	42	39	93%	24	24	100%
	CHARTIS INS GROUP	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	207	192	93%	176	166	94%
	CHESTERFIELD SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA080	Group Total	1	1	100%	2	2	100%
	CHUBB INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	19	8	42%	3	2	67%
	CHURCH MUTUAL INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA084	Group Total	2	1	50%	No filings	No filings	No filings
	CLAIMS MANAGEMENT (WAL-MART)	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA100	Group Total	36	34	94%	49	47	96%
	CNA INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA050	Group Total	9	9	100%	5	5	100%
	CONSTITUTION STATE SERVICE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA110	Group Total	6	6	100%	5	5	100%
	CONTINENTAL INDEMNITY	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA115	Group Total	3	3	100%	No filings	No filings	No filings

OUT-OF-STATE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
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		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
	CORVEL CORPORATION	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA116	Group Total	1	1	100%	1	1	100%
	COTTINGHAM AND BUTLER CLAIMS SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA117	Group Total	14	12	86%	5	5	100%
	CRUM & FORSTER	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	3	1	33%	1	0	0%
	ELECTRIC INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	3	2	67%	2	1	50%
	ESIS	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA160	Group Total	108	89	82%	32	25	78%
	EVEREST INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	No filings	No filings	No filings	No filings	No filings	No filings
	F.A. RICHARD	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA165	Group Total	No filings	No filings	No filings	No filings	No filings	No filings
	FEDERATED MUTUAL INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	1	0	0%	No filings	No filings	No filings
	FIREMANS FUND INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA170	Group Total	2	1	50%	1	0	0%
	GALLAGHER BASSETT SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA190	Group Total	124	108	87%	83	81	98%
	GREAT AMERICAN INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA193	Group Total	No filings	No filings	No filings	No filings	No filings	No filings
	GREAT DIVIDE INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	1	1	100%	No filings	No filings	No filings
	GUARANTEE INSURANCE CO.	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA195	Group Total	3	1	33%	4	3	75%
	GUARD INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	30	17	57%	12	6	50%
	HANOVER INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	23	20	87%	11	11	100%
	HARTFORD INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	72	66	92%	74	73	99%

OUT-OF-STATE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
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		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
CA204	HELMSMAN MANAGEMENT SERVICES Group Total	MOPs Filed 11	Timely MOPs 10	Compliance 91%	NOCs Filed 17	Timely NOCs 16	Compliance 94%
	LIBERTY MUTUAL INSURANCE Group Total	MOPs Filed 138	Timely MOPs 120	Compliance 87%	NOCs Filed 86	Timely NOCs 78	Compliance 91%
CA213	MACY'S CORPORATE SERVICES Group Total	MOPs Filed 2	Timely MOPs 2	Compliance 100%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
CA255	MEADOWBROOK Group Total	MOPs Filed 12	Timely MOPs 7	Compliance 58%	NOCs Filed 1	Timely NOCs 1	Compliance 100%
CA267	NATIONAL INTERSTATE INSURANCE Group Total	MOPs Filed 2	Timely MOPs 2	Compliance 100%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
CA289	NATIONWIDE INSURANCE Group Total	MOPs Filed No filings	Timely MOPs No filings	Compliance No filings	NOCs Filed 1	Timely NOCs 1	Compliance 100%
CA265	NGM INSURANCE Group Total	MOPs Filed 6	Timely MOPs 2	Compliance 33%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
	OLD REPUBLIC INSURANCE Group Total	MOPs Filed 22	Timely MOPs 18	Compliance 82%	NOCs Filed 10	Timely NOCs 10	Compliance 100%
	ONEBEACON INSURANCE Group Total	MOPs Filed 2	Timely MOPs 1	Compliance 50%	NOCs Filed 1	Timely NOCs 0	Compliance 0%
	PEERLESS INSURANCE Group Total	MOPs Filed 94	Timely MOPs 73	Compliance 78%	NOCs Filed 30	Timely NOCs 29	Compliance 97%
	PENNSYLVANIA MFG. ASSOCIATION INS. CO Group Total	MOPs Filed 13	Timely MOPs 12	Compliance 92%	NOCs Filed 9	Timely NOCs 9	Compliance 100%
	PRAETORIAN INSURANCE Group Total	FROIs Filed 9	Timely FROIs 9	Compliance 100%	Payments Made 7	Timely Payments 6	Compliance 86%
CA277	PROTECTIVE INSURANCE Group Total	MOPs Filed 4	Timely MOPs 0	Compliance 0%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
CA282	PUBLIC SERVICE MUTUAL Group Total	MOPs Filed No filings	Timely MOPs No filings	Compliance No filings	NOCs Filed 1	Timely NOCs 1	Compliance 100%
CA280	RISK ENTERPRISE MANAGEMENT Group Total	MOPs Filed 1	Timely MOPs 1	Compliance 100%	NOCs Filed 2	Timely NOCs 2	Compliance 100%
CA280	RYDER SERVICES Group Total	MOPs Filed 3	Timely MOPs 2	Compliance 67%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings

OUT-OF-STATE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
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		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
	SAFETY NATIONAL INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	13	11	85%	3	3	100%
	SEABRIGHT INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
58557	Group Total	No filings	No filings	No filings	1	1	100%
	SENTRY INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	11	9	82%	3	1	33%
	SPARTA INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	11	10	91%	5	5	100%
	THE FRANK GATES SERVICE COMPANY	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA168	Group Total	8	1	13%	No filings	No filings	No filings
	TOKIO MARINE & NICHIDO FIRE INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA311	Group Total	1	0	0%	No filings	No filings	No filings
	TOWER INSURANCE COMPANY	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA356	Group Total	6	3	50%	2	1	50%
	TRAVELERS INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	138	128	93%	36	33	92%
	TRIDENT INSURANCE SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA240	Group Total	1	1	100%	No filings	No filings	No filings
	UNDERWRITERS SAFETY & CLAIMS	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA360	Group Total	1	1	100%	No filings	No filings	No filings
	UTICA	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA191	Group Total	No filings	No filings	No filings	No filings	No filings	No filings
	VANLINER INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	3	2	67%	No filings	No filings	No filings
	XL SPECIALTY INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	6	5	83%	6	6	100%
	YORK RISK SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA340	Group Total	2	0	0%	No filings	No filings	No filings
	ZURICH INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	67	60	90%	55	54	98%
	TOTAL OUT OF STATE	1490	1245	84%	858	801	93%

INSURANCE GROUP COMPLIANCE
Lost Time FROI Filings and Initial Indemnity Payments
1/1/2012 - 12/31/2012

		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
INSURANCE COMPANY							
CA010	ACADIA INSURANCE	246	206	84%	81	70	86%
CA021	AMERICAN GUARANTEE AND LIABILITY	7	6	86%	3	3	100%
CA022	AMERICAN ZURICH	43	43	100%	8	8	100%
CA019	AMGUARD INSURANCE COMPANY	45	23	51%	12	10	83%
CA381	AMTRUST INSURANCE	14	6	43%	1	1	100%
CA020	ARGONAUT INSURANCE	7	4	57%	3	2	67%
CA032	ARROW MUTUAL INSURANCE COMPANY	2	2	100%	1	0	0%
CA114	BERKSHIRE HATHAWAY INSURANCE	5	2	40%	4	3	75%
CA072	CHARTER OAK FIRE INS. CO.	164	131	80%	65	61	94%
CA015	CHARTIS INS GROUP	128	118	92%	47	45	96%
CA090	CHUBB & SONS	26	9	35%	14	11	79%
CA090	CHUBB SERVICES	1	0	0%	1	0	0%
CA080	CHURCH MUTUAL INSURANCE	3	1	33%	2	0	0%
CA048	CITIZENS INSURANCE CO. OF AMERICA	30	24	80%	4	4	100%
CA050	CNA INSURANCE	19	16	84%	9	9	100%
CA115	CONTINENTAL INDEMNITY	9	8	89%	3	3	100%
CA089	CRUM & FORSTER	2	0	0%	1	0	0%
CA140	EASTGUARD INSURANCE COMPANY	38	26	68%	9	8	89%
CA380	EMPLOYERS INSURANCE OF WAUSAU	74	56	76%	24	21	88%
CA162	EXCELSIOR INSURANCE CO.	5	3	60%	2	1	50%
CA164	FARMINGTON CASUALTY CO.	1	1	100%	1	1	100%
CA091	FEDERATED MUTUAL INSURANCE	7	6	86%	No filings	No filings	No filings
CA092	FEDERATED SERVICE INSURANCE	4	1	25%	1	0	0%
CA150	FIREMANS FUND INSURANCE	3	2	67%	2	1	50%
CA193	GREAT AMERICAN INSURANCE	1	0	0%	No filings	No filings	No filings
CA195	GUARANTEE INSURANCE CO	8	2	25%	3	1	33%
CA202	HANOVER INSURANCE CO.	35	30	86%	9	6	67%
CA188	HARTFORD ACCIDENT & INDEMNITY	14	10	71%	5	5	100%
CA185	HARTFORD CASUALTY INS CO.	12	11	92%	1	1	100%
CA203	HARTFORD FIRE INSURANCE CO	18	16	89%	6	5	83%
CA186	HARTFORD INSURANCE OF THE MIDWEST	79	70	89%	21	20	95%
CA187	HARTFORD UNDERWRITERS INSURANCE	20	18	90%	5	5	100%
CA210	LIBERTY MUTUAL INSURANCE COMPANY	285	238	84%	113	101	89%
CA227	MARYLAND CASUALTY CO.	1	1	100%	No filings	No filings	No filings
CA228	MASSACHUSETTS BAY INS. CO.	33	27	82%	10	10	100%
CA255	MEADOWBROOK	31	18	58%	12	9	75%
CA267	NATIONAL INTERSTATE INSURANCE	3	3	100%	2	2	100%
CA289	NATIONWIDE INSURANCE	1	1	100%	No filings	No filings	No filings
CA309	NETHERLANDS INSURANCE COMPANY	21	17	81%	7	6	86%
CA265	NGM INSURANCE	14	7	50%	6	3	50%
CA272	NORGUARD INSURANCE COMPANY	22	16	73%	9	8	89%
CA259	NORTHERN INSURANCE CO. OF NEW YORK	9	6	67%	2	1	50%
CA281	ONEBEACON INSURANCE	2	0	0%	1	1	100%
CA274	PATRIOT INSURANCE	9	8	89%	2	2	100%
CA275	PEERLESS INSURANCE CO.	246	202	82%	84	69	82%
CA283	PEERLESS INDEMNITY CO.	3	3	100%	1	1	100%

INSURANCE GROUP COMPLIANCE
Lost Time FROI Filings and Initial Indemnity Payments
1/1/2012 - 12/31/2012

		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
INSURANCE COMPANY							
CA288	PROPERTY & CASUALTY INSURANCE COMPANY	6	6	100%	1	1	100%
CA277	PROTECTIVE INSURANCE	4	0	0%	4	2	50%
CA282	PUBLIC SERVICE MUTUAL	3	2	67%	No filings	No filings	No filings
58557	SEABRIGHT INSURANCE	1	1	100%	No filings	No filings	No filings
CA296	SENTINEL INSURANCE CO.	9	8	89%	1	1	100%
CA402	SENTRY CASUALTY COMPANY	1	0	0%	1	1	100%
CA305	SENTRY INSURANCE A MUTUAL COMPANY	17	13	76%	9	8	89%
CA308	SENTRY SELECT INSURANCE COMPANY	3	2	67%	1	1	100%
CA306	STANDARD FIRE INS. CO.	53	45	85%	18	17	94%
CA303	ST. PAUL FIRE & MARINE INSURANCE	1	0	0%	1	1	100%
CA342	TECHNOLOGY INSURANCE CO.	58	17	29%	10	4	40%
CA284	THE PHOENIX INSURANCE CO	4	3	75%	2	2	100%
CA311	TOKIO MARINE & NICHIDO FIRE INSURANCE	No filings	No filings	No filings	1	1	100%
CA356	TOWER INSURANCE COMPANY	11	3	27%	6	3	50%
CA347	TRAVELERS CASUALTY & SURETY COMPANY	18	14	78%	9	9	100%
CA348	TRAVELERS CASUALTY INSURANCE CO. OF AMERICA	37	32	86%	9	8	89%
CA349	TRAVELERS COMMERCIAL CASUALTY	8	6	75%	5	5	100%
CA343	TRAVELERS INDEMNITY COMPANY	4	3	75%	No filings	No filings	No filings
CA346	TRAVELERS INDEMNITY CO OF AMERICA	6	6	100%	1	1	100%
CA345	TRAVELERS PROPERTY CASUALTY COMPANY	14	11	79%	5	5	100%
CA319	TRUMBULL	13	10	77%	2	2	100%
CA321	TWIN CITY FIRE INSURANCE CO.	62	48	77%	12	10	83%
CA375	UNITED STATES FIRE INSURANCE	2	1	50%	2	0	0%
CA191	UTICA	1	1	100%	No filings	No filings	No filings
CA400	ZURICH AMERICAN INSURANCE CO.	37	32	86%	16	13	81%
CA404	ZURICH AMERICAN INSURANCE CO.	1	1	100%	1	1	100%
	TOTAL INSURER ADMINISTERED	2124	1663	78%	714	614	86%
CA260	MAINE EMPLOYERS' MUTUAL INSURANCE	4027	3278	81%	1193	1118	94%
TPAS ADMINISTERING FOR INSURERS							
CA189	BERKLEY SPECIALTY UNDERWRITING	1	0	0%	1	1	100%
CA040	BROADSPIRE SERVICES	118	99	84%	41	39	95%
CA070	CANNON COCHRAN MANAGEMENT SERVICES	113	95	84%	31	27	87%
CA080	CHESTERFIELD SERVICES	14	12	86%	1	1	100%
CA100	CLAIMS MANAGEMENT (WAL-MART)	202	194	96%	36	35	97%
CA110	CONSTITUTION STATE SERVICES	23	20	87%	6	6	100%
CA116	CORVEL	2	1	50%	1	1	100%
CA060	COTTINGHAM AND BUTLER CLAIMS SERVICES	23	21	91%	14	11	79%
CA160	ESIS	263	168	64%	105	82	78%
CA165	F.A. RICHARD	6	1	17%	No filings	No filings	No filings
CA190	GALLAGHER BASSETT SERVICES	435	378	87%	118	102	86%
CA204	HELMSMAN MANAGEMENT SERVICES	44	37	84%	10	9	90%
CA280	RYDER SERVICES	8	4	50%	3	3	100%
CA300	SEDGWICK CLAIMS MANAGEMENT	509	424	83%	131	111	85%
CA315	SEDGWICK (formerly SPECIALTY RISK SERVICES)	14	8	57%	3	3	100%
CA168	THE FRANK GATES SERVICE COMPANY	10	4	40%	8	5	63%
CA240	TRIDENT INSURANCE SERVICES	3	3	100%	1	1	100%
CA382	UNDERWRITERS SAFETY & CLAIMS	1	1	100%	1	1	100%
CA140	YORK RISK SERVICES GROUP	1	0	0%	2	1	50%
	TOTAL TPAS ADMINISTERING FOR INSURERS	1790	1470	82%	513	439	86%

INSURANCE GROUP COMPLIANCE
Lost Time FROI Filings and Initial Indemnity Payments
1/1/2012 - 12/31/2012

		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
SELF INSURED SELF ADMINISTERED							
CA036	BATH IRON WORKS	455	454	100%	63	63	100%
CA085	CIANBRO CORPORATION	8	4	50%	4	4	100%
CA033	CITY OF BANGOR	45	43	96%	31	31	100%
CA201	HANNAFORD BROTHERS	320	288	90%	73	61	84%
CA213	MACY'S CORPORATE SERVICES	3	3	100%	2	2	100%
CA220	MAINE AUTOMOBILE DEALERS ASSOCIATION	110	103	94%	32	30	94%
CA234	MAINE HEALTH CARE ASSOCIATION	148	140	95%	26	22	85%
CA230	MAINE MOTOR TRANSPORT ASSOCIATION	208	195	94%	37	33	89%
CA225	MAINE MUNICIPAL ASSOCIATION	867	815	94%	231	200	87%
CA250	MAINE SCHOOL MANAGEMENT ASSOCIATION	302	280	93%	95	89	94%
CA307	STATE OF MAINE WORKERS' COMPENSATION TRUST	552	490	89%	108	106	98%
	TOTAL SELF INSURED SELF ADMINISTERED	3018	2815	93%	702	641	91%
TPA ADMINISTERED FOR SELF INSURED							
CA040	BROADSPIRE SERVICES	5	5	100%	1	1	100%
CA070	CANNON COCHRAN MANAGEMENT SERVICES	366	329	90%	99	95	96%
CA110	CONSTITUTION STATE SERVICES	2	0	0%	No filings	No filings	No filings
CA160	ESIS	9	6	67%	3	2	67%
CA175	FUTURECOMP	243	231	95%	70	62	89%
CA190	GALLAGHER BASSETT SERVICES	12	8	67%	6	2	33%
CA204	HELMSMAN MANAGEMENT SERVICES	4	3	75%	1	1	100%
CA001	HRH CLAIMS MANAGEMENT	8	7	88%	5	5	100%
CA280	RISK ENTERPRISES MANAGEMENT	5	5	100%	1	1	100%
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	134	88	66%	40	28	70%
CA320	SYNERNET	547	500	91%	114	100	88%
CA382	WILLIS OF NORTHERN NEW ENGLAND, INC.	1006	935	93%	193	184	95%
	TOTAL TPA ADMINISTERED FOR SELF INSURED	2341	2117	90%	533	481	90%

INSURANCE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
1/1/2012 - 12/31/2012

		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
INSURANCE COMPANY							
CA010	ACADIA INSURANCE	81	73	90%	47	43	91%
CA021	AMERICAN GUARANTEE AND LIABILITY	3	3	100%	1	1	100%
CA022	AMERICAN ZURICH	8	8	100%	16	16	100%
CA019	AMGUARD INSURANCE COMPANY	12	5	42%	6	3	50%
CA381	AMTRUST INSURANCE	1	0	0%	2	1	50%
CA020	ARGONAUT INSURANCE	3	1	33%	No filings	No filings	No filings
CA032	ARROW MUTUAL INSURANCE COMPANY	1	0	0%	No filings	No filings	No filings
CA114	BERKSHIRE HATHAWAY INSURANCE	4	2	50%	No filings	No filings	No filings
CA072	CHARTER OAK FIRE INS. CO.	65	62	95%	11	11	100%
CA015	CHARTIS INS GROUP	47	45	96%	21	21	100%
CA090	CHUBB INSURANCE	14	5	36%	1	0	0%
CA082	CHUBB SERVICES	1	0	0%	No filings	No filings	No filings
CA084	CHURCH MUTUAL INSURANCE	2	1	50%	No filings	No filings	No filings
CA048	CITIZENS INSURANCE CO. OF AMERICA	4	3	75%	4	4	100%
CA050	CNA INSURANCE	9	9	100%	5	5	100%
CA115	CONTINENTAL INDEMNITY	3	3	100%	No filings	No filings	No filings
CA089	CRUM & FORSTER	1	0	0%	1	0	0%
CA140	EASTGUARD INSURANCE COMPANY	9	6	67%	5	3	60%
CA380	EMPLOYERS INSURANCE OF WAUSAU	24	21	88%	24	23	96%
CA162	EXCELSIOR INSURANCE CO.	2	1	50%	No filings	No filings	No filings
CA164	FARMINGTON CASUALTY CO.	1	1	100%	No filings	No filings	No filings
CA092	FEDERATED SERVICE INSURANCE	1	0	0%	No filings	No filings	No filings
CA170	FIREMANS FUND INSURANCE	2	1	50%	1	0	0%
CA195	GUARANTEE INSURANCE CO.	3	1	33%	4	3	75%
CA202	HANOVER INSURANCE COMPANY	9	7	78%	3	3	100%
CA188	HARTFORD ACCIDENT & INDEMNITY	5	5	100%	1	1	100%
CA185	HARTFORD CASUALTY INS CO.	1	1	100%	4	4	100%
CA203	HARTFORD FIRE INSURANCE CO.	6	5	83%	6	5	83%
CA186	HARTFORD INSURANCE OF THE MIDWEST	21	20	95%	19	19	100%
CA187	HARTFORD UNDERWRITERS INSURANCE	5	5	100%	8	8	100%
CA210	LIBERTY MUTUAL INSURANCE COMPANY	113	99	88%	61	54	89%
CA228	MASSACHUSETTS BAY INS. CO.	10	10	100%	4	4	100%
CA255	MEADOWBROOK	12	7	58%	1	1	100%
CA267	NATIONAL INTERSTATE INSURANCE	2	2	100%	No filings	No filings	No filings
CA289	NATIONWIDE INSURANCE	No filings	No filings	No filings	1	1	100%
CA309	NETHERLANDS INSURANCE COMPANY	7	4	57%	No filings	No filings	No filings
CA265	NGM INSURANCE	6	2	33%	No filings	No filings	No filings
CA272	NORGUARD INSURANCE COMPANY	9	6	67%	1	0	0%
CA259	NORTHERN INSURANCE CO. OF NEW YORK	2	1	50%	2	1	50%
CA281	ONEBEACON INSURANCE	1	1	100%	No filings	No filings	No filings
CA274	PATRIOT INSURANCE CO.	2	2	100%	1	1	100%
CA275	PEERLESS INSURANCE CO.	84	67	80%	29	28	97%

INSURANCE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
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		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
CA283	PEERLESS INDEMNITY CO.	1	1	100%	1	1	100%
CA288	PROPERTY & CASUALTY INSURANCE COMPANY	1	1	100%	No filings	No filings	No filings
CA277	PROTECTIVE INSURANCE	4	0	0%	No filings	No filings	No filings
CA282	PUBLIC SERVICE MUTUAL	No filings	No filings	No filings	1	1	100%
58557	SEABRIGHT INSURANCE	No filings	No filings	No filings	1	1	100%
CA296	SENTINEL INSURANCE CO.	1	1	100%	2	2	100%
CA402	SENTRY CASUALTY COMPANY	1	1	100%	No filings	No filings	No filings
CA305	SENTRY INSURANCE A MUTUAL CO.	9	7	78%	3	1	33%
CA308	SENTRY SELECT INSURANCE CO.	1	1	100%	No filings	No filings	No filings
CA306	STANDARD FIRE INS. CO.	18	18	100%	6	5	83%
CA303	ST. PAUL FIRE & MARINE INSURANCE	1	1	100%	No filings	No filings	No filings
CA342	TECHNOLOGY INSURANCE CO.	10	4	40%	2	1	50%
CA284	THE PHOENIX INSURANCE CO.	2	2	100%	No filings	No filings	No filings
CA311	TOKIO MARINE & NICHIDO FIRE INSURANCE	1	0	0%	No filings	No filings	No filings
CA356	TOWER INSURANCE COMPANY	6	3	50%	2	1	50%
CA347	TRAVELERS CASUALTY & SURETY COMPANY	9	9	100%	1	1	100%
CA348	TRAVELERS CASUALTY INSURANCE CO. OF AMERICA	9	8	89%	4	3	75%
CA349	TRAVELERS COMMERCIAL CASUALTY	5	4	80%	No filings	No filings	No filings
CA346	TRAVELERS INDEMNITY CO OF AMERICA	1	1	100%	No filings	No filings	No filings
CA345	TRAVELERS PROPERTY CASUALTY COMPANY	5	5	100%	1	1	100%
CA319	TRUMBULL INSURANCE COMPANY	2	2	100%	1	1	100%
CA321	TWIN CITY FIRE INSURANCE CO.	12	10	83%	17	17	100%
CA375	UNITED STATES FIRE INSURANCE	2	1	50%	No filings	No filings	No filings
CA400	ZURICH AMERICAN INSURANCE CO.	16	14	88%	9	9	100%
CA404	ZURICH AMERICAN INSURANCE CO.	1	1	100%	No filings	No filings	No filings
	TOTAL INSURER ADMINISTERED	714	590	83%	341	309	91%
CA260	MAINE EMPLOYERS' MUTUAL INSURANCE	1193	1109	93%	742	703	95%
TPAS ADMINISTERING FOR INSURERS							
CA189	BERKLEY SPECIALTY UNDERWRITING	1	1	100%	No filings	No filings	No filings
CA040	BROADSPIRE SERVICES	41	38	93%	24	24	100%
CA070	CANNON COCHRAN MANAGEMENT SERVICES	31	26	84%	28	26	93%
CA080	CHESTERFIELD SERVICES	1	1	100%	2	2	100%
CA100	CLAIMS MANAGEMENT (WAL-MART)	36	34	94%	49	47	96%
CA110	CONSTITUTION STATE SERVICES	6	6	100%	5	5	100%
CA116	CORVEL	1	1	100%	1	1	100%
CA060	COTTINGHAM AND BUTLER CLAIMS SERVICES	14	12	86%	5	5	100%
CA160	ESIS	105	86	82%	31	24	77%
CA190	GALLAGHER BASSETT SERVICES	118	104	88%	81	79	98%
CA204	HELMSMAN MANAGEMENT SERVICES	10	9	90%	15	14	93%
CA280	RYDER SERVICES	3	2	67%	No filings	No filings	No filings
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	131	109	83%	120	116	97%
CA315	SEDGWICK (formerly SPECIALTY RISK SERVICES)	3	2	67%	3	3	100%
CA168	THE FRANK GATES SERVICE COMPANY	8	1	13%	No filings	No filings	No filings
CA240	TRIDENT INSURANCE SERVICES	1	1	100%	No filings	No filings	No filings
CA382	UNDERWRITERS SAFETY & CLAIMS	1	1	100%	No filings	No filings	No filings
CA340	YORK RISK SERVICES GROUP	2	0	0%	No filings	No filings	No filings
	TOTAL TPAS ADMINISTERING FOR INSURERS	513	434	85%	364	346	95%

INSURANCE GROUP COMPLIANCE
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1/1/2012 - 12/31/2012

		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
SELF INSURED SELF ADMINISTERED							
CA036	BATH IRON WORKS	63	63	100%	42	41	98%
CA085	CIANBRO CORPORATION	4	3	75%	3	3	100%
CA033	CITY OF BANGOR	31	30	97%	4	4	100%
CA201	HANNAFORD BROTHERS	73	60	82%	54	53	98%
CA213	MACY'S CORPORATE SERVICES	2	2	100%	No filings	No filings	No filings
CA220	MAINE AUTOMOBILE DEALERS ASSOCIATION	32	31	97%	18	18	100%
CA234	MAINE HEALTH CARE ASSOCIATION	26	23	88%	31	31	100%
CA230	MAINE MOTOR TRANSPORT ASSOCIATION	37	36	97%	39	39	100%
CA225	MAINE MUNICIPAL ASSOCIATION	231	210	91%	191	189	99%
CA250	MAINE SCHOOL MANAGEMENT ASSOCIATION	95	90	95%	50	49	98%
CA307	STATE OF MAINE WORKERS' COMPENSATION TRUST	108	104	96%	109	105	96%
	TOTAL SELF INSURED SELF ADMINISTERED	702	652	93%	541	532	98%
TPA ADMINISTERED FOR SELF INSURED							
CA040	BROADSPIRE SERVICES	1	1	100%	No filings	No filings	No filings
CA070	CANNON COCHRAN MANAGEMENT SERVICES	99	81	82%	108	102	94%
CA160	ESIS	3	3	100%	1	1	100%
CA175	FUTURECOMP	70	63	90%	35	35	100%
CA190	GALLAGHER BASSETT SERVICES	6	4	67%	2	2	100%
CA204	HELMSMAN MANAGEMENT SERVICES	1	1	100%	2	2	100%
CA001	HRH CLAIMS MANAGEMENT	5	3	60%	1	0	0%
CA280	RISK ENTERPRISE MANAGEMENT	1	1	100%	2	2	100%
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	40	24	60%	22	19	86%
CA315	SEDGWICK (formerly SPECIALTY RISK SERVICES)	No filings	No filings	No filings	1	1	100%
CA320	SYNERNET	114	100	88%	143	139	97%
CA382	WILLIS OF NORTHERN NEW ENGLAND, INC.	193	181	94%	255	249	98%
	TOTAL TPA ADMINISTERED FOR SELF INSURED	533	462	87%	572	552	97%